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and on behalf of all others similarly situated.

SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES

TERESA JONES, individually and on
behalf of all others similarly situated,

Plaintiff,

vs.

OPTIMAL HOSPICE CARE, INC.;
OPTIMAL HOSPICE, INC.; BRISTOL
HOSPICE – CALIFORNIA, L.L.C.;
BRISTOL HOSPICE – COACHELLA
VALLEY, L.L.C.; BRISTOL HOSPICE –
INLAND EMPIRE, L.L.C.; BRISTOL
HOSPICE – SACRAMENTO, L.L.C.;
BRISTOL HOSPICE – SAN DIEGO,
L.L.C.; BRISTOL HOSPICE – SAN JOSE,
L.L.C.; BRISTOL HOSPICE –
STOCKTON, L.L.C.; and DOES 1 through
20, inclusive,

Defendants.

Case No. 20STCV23170

*Assigned for all purposes to:
Hon. Elihu M. Berle, Dept. 6*

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR:**

1. Failure to Pay Minimum Wages;
2. Failure to Pay Overtime Wages;
3. Failure to Provide Meal Periods;
4. Failure to Permit Rest Breaks;
5. Failure to Provide Accurate Itemized Wage Statements;
6. Failure to Pay All Wages Due During Employment;
7. Failure to Pay All Wages Due Upon Separation of Employment; and
8. Violation of Business and Professions Code §§ 17200, *et seq.*; and
9. Enforcement of Labor Code §2698, *et seq.* ("PAGA")

1 Plaintiff Teresa Jones, individually, and on behalf of others similarly situated, alleges as
2 follows:

3 **NATURE OF ACTION AND INTRODUCTORY STATEMENT**

4 1. Plaintiff Teresa Jones (“Plaintiff”) brings this putative class and representative
5 action against defendants Optimal Hospice Care, Inc., Optimal Hospice, Inc., Bristol Hospice –
6 California, L.L.C., Bristol Hospice – Sacramento, L.L.C., Bristol Hospice – San Diego, L.L.C.,
7 Bristol Hospice – San Jose, L.L.C., and Bristol Hospice – Stockton, L.L.C. and DOES 1
8 through 20, inclusive (collectively, “Defendants”), on behalf of herself individually and a
9 putative class of California citizens who are and were employed by Defendants as non-exempt
10 employees throughout California.

11 2. Defendants provide healthcare services throughout California.

12 3. Through this action, Plaintiff alleges that Defendants have engaged in a
13 systematic pattern of wage and hour violations under the California Labor Code and Industrial
14 Welfare Commission (“IWC”) Wage Orders, all of which contribute to Defendants’ deliberate
15 unfair competition.

16 4. Plaintiff is informed and believes, and thereon alleges, that Defendants have
17 increased their profits by violating state wage and hour laws by, among other things:

- 18 (a) failing to pay all wages (including minimum wages and overtime
19 wages);
- 20 (b) failing to provide lawful meal periods or compensation in lieu thereof;
- 21 (c) failing to authorize or permit lawful rest breaks or provide compensation
22 in lieu thereof;
- 23 (d) failing to provide accurate itemized wage statements; and
- 24 (e) failing to pay all wages due upon separation of employment.

25 5. Plaintiff seeks monetary relief against Defendants on behalf of herself and all
26 others similarly situated in California to recover, among other things, unpaid wages and
27 benefits, interest, attorneys’ fees, costs and expenses, and penalties pursuant to Labor Code §§
28

201-203, 204, 210, 223, 225.5, 226, 226.3, 226.7, 227.3, 510, 512, 558, 1174, 1174.5, 1182.12, 1194, 1194.2, 1197, 1198, 2698, *et seq.* and Code of California Civil Procedure § 1021.5.

JURISDICTION AND VENUE

6. This is a class action pursuant to California Code of Civil Procedure § 382. The monetary damages and restitution sought by Plaintiff exceeds the minimal jurisdictional limits of the Superior Court and will be established according to proof at trial.

7. This Court has jurisdiction over this action pursuant to the California Constitution, Article VI, § 10, which grants the Superior Court original jurisdiction in all causes, except those given by statutes to other courts. The statutes under which this action is brought do not specify any other basis for jurisdiction.

8. This Court has jurisdiction over all Defendants because, upon information and belief, they are citizens of California, have sufficient minimum contacts in California, or otherwise intentionally avail themselves of the California market so as to render the exercise of jurisdiction over them by the California courts consistent with traditional notions of fair play and substantial justice.

9. Venue is proper in this Court because, upon information and belief, Defendants reside, transact business, or have offices in this county, and the acts and omissions alleged herein took place in this county.

THE PARTIES

10. Plaintiff is a resident of California and worked for Defendants in California during the relevant time periods as alleged herein.

11. Plaintiff is informed and believes, and thereon alleges that at all times hereinafter mentioned, Defendants were and are subject to the Labor Code and IWC Wage Orders as employers, whose employees were and are engaged throughout this county and the State of California.

12. Plaintiff is unaware of the true names or capacities of the defendants sued herein under the fictitious names DOES 1 through 20, but will seek leave of this Court to amend this

1 Complaint and serve such fictitiously named defendants once their names and capacities
2 become known.

3 13. Plaintiff is informed and believes, and thereon alleges, that DOES 1 through 20
4 are or were the partners, agents, owners, shareholders, managers, or employees of Defendants
5 at all relevant times.

6 14. Plaintiff is informed and believes, and thereon alleges, that each defendant acted
7 in all respects pertinent to this action as the agent of the other defendant, carried out a joint
8 scheme, business plan, or policy in all respects pertinent hereto, and the acts of each defendant
9 are legally attributable to the other defendant. Furthermore, defendants in all respects acted as
10 the employer and/or joint employer of Plaintiff and the class members.

11 15. Plaintiff is informed and believes, and thereon alleges, that each and all of the
12 acts and omissions alleged herein were performed by, or are attributable to, Defendants and/or
13 DOES 1 through 20, acting as the agent or alter ego for the other, with legal authority to act on
14 the other's behalf. The acts of any and all Defendants were in accordance with, and represent,
15 the official policy of Defendants.

16 16. At all relevant times, Defendants, and each of them, acted within the scope of
17 such agency or employment, or ratified each and every act or omission complained of herein.
18 At all relevant times, Defendants, and each of them, aided and abetted the acts and omissions of
19 each and all the other Defendants in proximately causing the damages herein alleged.

20 17. Plaintiff is informed and believes, and thereon alleges, that each of said
21 Defendants is in some manner intentionally, negligently, or otherwise responsible for the acts,
22 omissions, occurrences, and transactions alleged herein.

23 **CLASS ACTION ALLEGATIONS**

24 18. Plaintiff brings this action under Code of Civil Procedure § 382 on behalf of
25 herself and all others similarly situated who were affected by Defendants' Labor Code,
26 Business and Professions Code §§ 17200, and IWC Wage Order violations.

27 19. All claims alleged herein arise under California law for which Plaintiff seeks
28 relief authorized by California law.

1 20. Plaintiff's proposed class consists of and is defined as follows:

2 Class

3 All California citizens currently or formerly employed by Defendants as non-
4 exempt employees in the State of California at any time between April 6, 2016¹
5 and the date the class is certified ("Class").

6 21. Plaintiff also seeks to certify the following subclass of employees:

7 Waiting Time Subclass

8 All Class Members who separated their employment with Defendants at any time
9 between April 6, 2017 and the date the class is certified ("Subclass" or "Waiting
10 Time Subclass").

11 22. Plaintiff reserves the right to modify or re-define the Class, establish additional
12 subclasses, or modify or re-define any class or subclass definition as appropriate based on
13 investigation, discovery, and specific theories of liability.

14 23. Members of the Class and the Subclass described above will be collectively
15 referred to as "Class Members."

16 24. There are common questions of law and fact as to the Class Members that
17 predominate over any questions affecting only individual members including, but not limited to,
18 the following:

19 (a) Whether Defendants fail to pay Plaintiff and Class Members all wages
20 (including minimum wages and overtime wages) for all hours worked by
21 Plaintiff and Class Members.

22 (b) Whether Defendants required Plaintiff and Class Members to work over
23 eight (8) hours per day, over twelve (12) hours per day, over forty (40)
24 hours per week, and/or seven (7) consecutive days and failed to pay them
25 overtime compensation at the proper rate.

27 ¹ The statute of limitations for this matter was tolled pursuant to Cal. Rules of Court, Appendix I,
28 Emergency Rule No. 9.

- 1 (c) Whether Defendants deprived Plaintiff and Class Members of timely
2 meal periods or required Plaintiff and Class Members to work through
3 meal periods without proper compensation.
- 4 (d) Whether Defendants deprived Plaintiff and Class Members of rest breaks
5 or required Plaintiff and Class Members to work through rest breaks
6 without proper compensation.
- 7 (e) Whether Defendants failed to provide Plaintiff and Class Members
8 accurate itemized wage statements.
- 9 (f) Whether Defendants failed to timely pay the Waiting Time Subclass all
10 wages due upon termination or within seventy-two (72) hours of
11 resignation.
- 12 (g) Whether Defendants' conduct was willful or reckless.
- 13 (h) Whether Defendants engaged in unfair business practices in violation of
14 Business and Professions Code §§ 17200, *et seq.*

15 25. There is a well-defined community of interest in this litigation and the proposed
16 Class and Subclass are readily ascertainable:

17 (a) Numerosity: The Class Members are so numerous that joinder of all
18 members is impractical. Although the members of the entire Class and Subclass are unknown
19 to Plaintiff at this time, on information and belief, the class is estimated to be greater than
20 twenty-five (25) individuals. The identities of the Class Members are readily ascertainable by
21 inspection of Defendants' employment and payroll records.

22 (b) Typicality: The claims (or defenses, if any) of Plaintiff are typical of the
23 claims (or defenses, if any) of the Class Members because Defendants' failure to comply with
24 the provisions of California's wage and hour laws entitled each Class Member to similar pay,
25 benefits, and other relief. The injuries sustained by Plaintiff are also typical of the injuries
26 sustained by the Class Members because they arise out of and are caused by Defendants'
27 common course of conduct as alleged herein.

28

1 (c) Adequacy: Plaintiff will fairly and adequately represent and protect the
2 interests of all Class Members because it is in her best interest to prosecute the claims alleged
3 herein to obtain full compensation and penalties due to her and the Class Members. Plaintiff's
4 attorneys, as proposed class counsel, are competent and experienced in litigating large
5 employment class actions and versed in the rules governing class action discovery,
6 certification, and settlement. Plaintiff has incurred and, throughout the duration of this action,
7 will continue to incur attorneys' fees and costs that have been and will be necessarily expended
8 for the prosecution of this action for the substantial benefit of the Class Members.

9 (d) Superiority: The nature of this action makes use of class action
10 adjudication superior to other methods. A class action will achieve economies of time, effort,
11 and expense as compared with separate lawsuits and will avoid inconsistent outcomes because
12 the same issues can be adjudicated in the same manner for the entire Class and Subclass at the
13 same time. If appropriate, this Court can, and is empowered to, fashion methods to efficiently
14 manage this case as a class action.

15 (e) Public Policy Considerations: Employers in the State of California
16 violate employment and labor laws every day. Current employees are often afraid to assert their
17 rights out of fear of direct or indirect retaliation. Former employees are fearful of bringing
18 actions because they believe their former employers might damage their future endeavors
19 through negative references and/or other means. Class actions provide class members who are
20 not named in the complaint with a type of anonymity that allows for the vindication of their
21 rights while affording them privacy protections.

22 **GENERAL ALLEGATIONS**

23 26. At all relevant times mentioned herein, Defendants employed Plaintiff and other
24 California residents as non-exempt employees at Defendants' California business location(s).

25 27. Defendant employed Plaintiff as a non-exempt employee at Defendants'
26 California business location.

27 28. Defendants continue to employ non-exempt employees within California.

1 29. Plaintiff is informed and believes, and thereon alleges, that at all times herein
2 mentioned, Defendants were advised by skilled lawyers, employees, and other professionals
3 who were knowledgeable about California's wage and hour laws, employment and personnel
4 practices, and the requirements of California law.

5 30. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
6 should have known that Plaintiff and Class Members were entitled to receive wages for all time
7 worked (including minimum wages and overtime wages) and that they were not receiving all
8 wages earned for work that was required to be performed. In violation of the Labor Code and
9 IWC Wage Orders, Plaintiff and Class Members were not paid all wages (including minimum
10 wages and overtime wages) at the proper rates for all hours worked.

11 31. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
12 should have known that Plaintiff and Class Members were entitled to receive all required meal
13 periods or payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular
14 rate of pay when they did not receive a timely, uninterrupted meal period. In violation of the
15 Labor Code and IWC Wage Orders, Plaintiff and Class Members did not receive all meal
16 periods or payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular
17 rate of pay when they did not receive a timely, uninterrupted meal period.

18 32. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
19 should have known that Plaintiff and Class Members were entitled to receive all rest breaks or
20 payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular rate of pay
21 when a rest break was missed. In violation of the Labor Code and IWC Wage Orders, Plaintiff
22 and Class Members did not receive all rest breaks or payment of one (1) additional hour of pay
23 at Plaintiff's and Class Members' regular rate of pay when a rest break was missed.

24 33. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
25 should have known that Plaintiff and Class Members were entitled to receive itemized wage
26 statements that accurately showed the following information pursuant to the Labor Code: (1)
27 gross wages earned; (2) total hours worked by the employee; (3) the number of piece-rate units
28 earned and any applicable piece rate if the employee is paid on a piece-rate basis; (4) all

1 deductions, provided that all deductions made on written orders of the employee may be
2 aggregated and shown as one item; (5) net wages earned; (6) the inclusive dates of the period
3 for which the employee is paid; (7) the name of the employee and only the last four digits of his
4 or her social security number or an employee identification number other than a social security
5 number; (8) the name and address of the legal entity that is the employer; and (9) all applicable
6 hourly rates in effect during the pay period and the corresponding number of hours worked at
7 each hourly rate by the employee. In violation of the Labor Code, Plaintiff and Class Members
8 were not provided with accurate itemized wage statements.

9 34. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
10 should have known that the Plaintiff and Class Members were entitled to timely payment of
11 wages due during employment. In violation of the Labor Code, Plaintiff and Class Members
12 did not receive payment of all wages within permissible time periods.

13 35. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
14 should have known that the Waiting Time Subclass was entitled to timely payment of wages
15 due upon separation of employment. In violation of the Labor Code, the Waiting Time Subclass
16 did not receive payment of all wages within permissible time periods.

17 36. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
18 should have known they had a duty to compensate Plaintiff and Class Members, and
19 Defendants had the financial ability to pay such compensation but willfully, knowingly, and
20 intentionally failed to do so in order to increase Defendants' profits.

21 37. Therefore, Plaintiff brings this lawsuit seeking monetary and injunctive relief
22 against Defendants on behalf of herself and all Class Members to recover, among other things,
23 unpaid wages (including minimum wages and overtime wages), unpaid meal period premium
24 payments, unpaid rest period premium payments, interest, attorneys' fees, penalties, costs, and
25 expenses.

26 **FIRST CAUSE OF ACTION**

27 **FAILURE TO PAY MINIMUM WAGES**

28 (Violation of Labor Code §§ 1182.12, 1194, 1194.2, 1197; Violation of IWC Wage Order §3-4)

1 38. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
2 though fully set forth herein.

3 39. Labor Code §§ 1194 and 1197 provide that the minimum wage for employees
4 fixed by the IWC is the minimum wage to be paid to employees, and the payment of a lesser
5 wage than the minimum so fixed is unlawful.

6 40. During the relevant time period, Defendants paid Plaintiff and Class Members
7 less than minimum wages when they failed to pay proper compensation for all hours worked.
8 To the extent these hours do not qualify for the payment of overtime, Plaintiff and Class
9 Members were not being paid at least the lawful minimum wage for their work.

10 41. During the relevant time period, Defendants regularly failed to pay at least
11 minimum wage to Plaintiff and Class Members for all hours worked pursuant to Labor Code
12 §§ 1194 and 1197.

13 42. Defendants' failure to pay Plaintiff and Class Members the required minimum
14 wage violates Labor Code §§ 1194 and 1197. Pursuant to these sections, Plaintiff and Class
15 Members are entitled to recover the unpaid balance of their minimum wage compensation as
16 well as interest, costs, and attorneys' fees.

17 43. Pursuant to Labor Code § 1194.2, Plaintiff and Class Members are entitled to
18 recover liquidated damages in an amount equal to the wages unlawfully unpaid and the accrued
19 interest thereon.

20 **SECOND CAUSE OF ACTION**

21 **FAILURE TO PAY OVERTIME**

22 (Violation of Labor Code §§ 510, 1194, and 1198; Violation of IWC Wage Order § 3)

23 44. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
24 though fully set forth herein.

25 45. Labor Code § 1198 and the applicable IWC Wage Order provide that it is
26 unlawful to employ persons without compensating them at a rate of pay either one and one-half
27 (1½) or two (2) times the person's regular rate of pay, depending on the number of hours or
28 days worked by the person on a daily or weekly basis.

1 46. Specifically, the applicable IWC Wage Orders provide that Defendants are and
2 were required to pay overtime compensation to Plaintiff and Class Members at the rate of one
3 and one-half times (1½) their regular rate of pay when working and for all hours worked in
4 excess of eight (8) hours in a day or more than forty (40) hours in a workweek and for the first
5 eight (8) hours of work on the seventh day of work in a workweek.

6 47. The applicable IWC Wage Orders further provide that Defendants are and were
7 required to pay overtime compensation to Plaintiff and Class Members at a rate of two times
8 their regular rate of pay when working and for all hours worked in excess of twelve (12) hours
9 in a day or in excess of eight (8) hours on the seventh day of work in a workweek.

10 48. California Labor Code § 510 codifies the right to overtime compensation at one
11 and one-half (1½) times the regular hourly rate for hours worked in excess of eight (8) hours in
12 a day or forty (40) hours in a week and for the first eight (8) hours worked on the seventh
13 consecutive day of work, and overtime compensation at twice the regular hourly rate for hours
14 worked in excess of twelve (12) hours in a day or in excess of eight (8) hours in a day on the
15 seventh day of work in a workweek.

16 49. Labor Code § 510 and the applicable IWC Wage Orders provide that
17 employment of more than six days in a workweek is only permissible if the employer pays
18 proper overtime compensation as set forth herein.

19 50. Plaintiff and Class Members were non-exempt employees entitled to the
20 protections of California Labor Code §§ 510 and 1194.

21 51. During the relevant time period, Defendants required Plaintiff and Class
22 Members to work in excess of eight (8) hours in a day, forty (40) hours in a week, and/or for a
23 seventh consecutive day in a workweek without paying Plaintiff and Class Members proper
24 overtime wages for their work.

25 52. During the relevant time period, Defendants failed to pay Plaintiff and Class
26 Members overtime wages for all overtime hours worked when Plaintiff and Class Members
27 worked in excess of eight (8) hours in a day, forty (40) hours in a week and/or for a seventh
28 consecutive day of work in a workweek, or when Plaintiff and Class Members worked in

1 excess of twelve (12) hours in a day and/or in excess of eight (8) hours on the seventh day of
2 work in a work week.

3 53. In violation of state law, Defendants knowingly and willfully refused to perform
4 their obligations and compensate Plaintiff and Class Members for all wages earned and all
5 hours worked.

6 54. Defendants' failure to pay Plaintiff and Class Members the unpaid balance of
7 overtime and double time compensation, as required by California law, violates the provisions
8 of Labor Code §§ 510 and 1198, and is therefore unlawful.

9 55. Pursuant to Labor Code § 1194, Plaintiff and Class Members are entitled to
10 recover their unpaid overtime and double time compensation as well as interest, costs, and
11 attorneys' fees.

12 **THIRD CAUSE OF ACTION**

13 **FAILURE TO PROVIDE MEAL PERIODS**

14 (Violation of Labor Code §§ 226.7 and 512; Violation of IWC Wage Order § 11)

15 56. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
16 though fully set forth herein

17 57. Labor Code § 226.7 provides that no employer shall require an employee to work
18 during any meal period mandated by the IWC Wage Orders.

19 58. Section 11 of the applicable IWC Wage Order states, "[n]o employer shall
20 employ any person for a work period of more than five (5) hours without a meal period of not
21 less than 30 minutes, except that when a work period of not more than six (6) hours will
22 complete the day's work the meal period may be waived by mutual consent of the employer and
23 the employee."

24 59. Labor Code § 512(a) provides that an employer may not require, cause, or permit
25 an employee to work for a period of more than five (5) hours per day without providing the
26 employee with an uninterrupted meal period of not less than thirty (30) minutes, except that if
27 the total work period per day of the employee is not more than six (6) hours, the meal period
28 may be waived by mutual consent of both the employer and the employee.

1 60. Labor Code § 512(a) also provides that an employer may not employ an
2 employee for a work period of more than ten (10) hours per day without providing the employee
3 with a second meal period of not less than thirty (30) minutes, except that if the total hours
4 worked is no more than twelve (12) hours, the second meal period may be waived by mutual
5 consent of the employer and the employee only if the first meal period was not waived.

6 61. During the relevant time period, Plaintiff and Class Members did not receive
7 compliant meal periods for working more than five (5) and/or ten (10) hours per day because
8 their meal periods were missed, late, short, interrupted, and/or they were not permitted to take a
9 second meal period.

10 62. Labor Code § 226.7(b) and section 11 of the applicable IWC Wage Order
11 requires an employer to pay an employee one (1) additional hour of pay at the employee's
12 regular rate of compensation for each work day that a compliant meal period is not provided.

13 63. At all relevant times, Defendants failed to pay Plaintiff and Class Members meal
14 period premiums for missed, late, short, and/or interrupted meal periods pursuant to Labor Code
15 § 226.7(b) and section 11 of the applicable IWC Wage Order.

16 64. As a result of Defendants' failure to pay Plaintiff and Class Members an
17 additional hour of pay for each day a compliant meal period was not provided, Plaintiff and
18 Class Members suffered and continue to suffer a loss of wages and compensation.

19 **FOURTH CAUSE OF ACTION**

20 **FAILURE TO PERMIT REST BREAKS**

21 (Violation of Labor Code §§ 226.7; Violation of IWC Wage Order § 12)

22 65. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
23 though fully set forth herein.

24 66. Labor Code § 226.7(a) provides that no employer shall require an employee to
25 work during any rest period mandated by the IWC Wage Orders.

26 67. Section 12 of the applicable IWC Wage Order states "[e]very employer shall
27 authorize and permit all employees to take rest periods, which insofar as practicable shall be in
28 the middle of each work period[,]" and the "[a]uthorized rest period time shall be based on the

1 total hours worked daily at the rate of ten (10) minutes net rest time per four (4) hours or major
2 fraction thereof[,]” unless the total daily work time is less than three and one-half (3½) hours.

3 68. During the relevant time period, Plaintiff and Class Members did not receive a
4 ten (10) minute rest period for every four (4) hours or major fraction thereof worked because
5 they were required to work through their daily rest periods, were not permitted to take timely
6 rest periods, and/or were not authorized to take their rest periods.

7 69. Labor Code § 226.7(b) and section 12 of the applicable IWC Wage Order
8 requires an employer to pay an employee one (1) additional hour of pay at the employee’s
9 regular rate of compensation for each work day that a compliant rest period is not provided.

10 70. At all relevant times, Defendants failed to pay Plaintiff and Class Members rest
11 period premiums for missed, late, and/or interrupted rest periods pursuant to Labor Code §
12 226.7(b) and section 12 of the applicable IWC Wage Order.

13 71. As a result of Defendants’ failure to pay Plaintiff and Class Members an
14 additional hour of pay for each day a compliant rest period was not provided, Plaintiff and Class
15 Members suffered and continue to suffer a loss of wages and compensation.

16 **FIFTH CAUSE OF ACTION**

17 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**

18 (Violation of Labor Code § 226)

19 72. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
20 though fully set forth herein.

21 73. Labor Code § 226(a) requires Defendants to provide each employee with an
22 accurate wage statement in writing showing nine pieces of information, including, the
23 following: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of
24 piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate
25 basis, (4) all deductions, provided that all deductions made on written orders of the employee
26 may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the
27 period for which the employee is paid, (7) the name of the employee and the last four digits of
28 his or her social security number or an employee identification number other than a social

1 security number, (8) the name and address of the legal entity that is the employer, and (9) all
2 applicable hourly rates in effect during the pay period and the corresponding number of hours
3 worked at each hourly rate by the employee.

4 74. During the relevant time period, Defendants have knowingly and intentionally
5 failed to comply with Labor Code § 226(a) on wage statements that were provided to Plaintiff
6 and Class Members. Defendants provided Plaintiff and Class Members with wage statements
7 that were missing or inaccurately stated one or more of the following items: (1) gross wages
8 earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and
9 any applicable piece rate if the employee is paid on a piece-rate basis, (4) all deductions,
10 provided that all deductions made on written orders of the employee may be aggregated and
11 shown as one item, (5) net wages earned, (6) the inclusive dates of the period for which the
12 employee is paid, (7) the name of the employee and the last four digits of his or her social
13 security number or an employee identification number other than a social security number, (8)
14 the name and address of the legal entity that is the employer, and/or (9) all applicable hourly
15 rates in effect during the pay period and the corresponding number of hours worked at each
16 hourly rate by the employee.

17 75. As a result of Defendants' knowing and intentional failure to comply with Labor
18 Code § 226(a), Plaintiff and Class Members have suffered injury and damage to their
19 statutorily-protected rights. Specifically, Plaintiff and Class Members are deemed to suffer an
20 injury pursuant to Labor Code § 226(e) where, as here, Defendants intentionally violated Labor
21 Code § 226(a). Plaintiff and Class Members were denied both their legal right to receive, and
22 their protected interest in receiving, accurate itemized wage statements under Labor Code
23 § 226(a). In addition, because Defendants failed to provide the accurate rates of pay on wage
24 statements, Defendants prevented Plaintiff and Class Members from determining if all hours
25 worked were paid at the appropriate rate and the extent of the underpayment. Plaintiff has had
26 to file this lawsuit in order to analyze the extent of the underpayment, thereby causing Plaintiff
27 to incur expenses and lost time. Plaintiff would not have had to engage in these efforts and
28 incur these costs had Defendants provided the accurate hours worked, wages earned, and rates

1 of pay. This has also delayed Plaintiff's ability to demand and recover the underpayment of
2 wages from Defendants.

3 76. Plaintiff and Class Members are entitled to recover from Defendants the greater
4 of all actual damages caused by Defendants' failure to comply with Labor Code § 226(a) or
5 fifty dollars (\$50.00) for the initial pay period in which a violation occurred and one hundred
6 dollars (\$100.00) per employee for each violation in subsequent pay periods in an amount not
7 exceeding four thousand dollars (\$4,000.00) per employee, plus attorneys' fees and costs.

8 77. Defendants' violations of California Labor Code § 226(a) prevented Plaintiff
9 and Class Members from knowing, understanding, and disputing the wages paid to them and
10 resulted in an unjustified economic enrichment to Defendants. As a result of Defendants'
11 knowing and intentional failure to comply with California Labor Code § 226(a), Plaintiff and
12 Class Members have suffered an injury, in the exact amount of damages and/or penalties to be
13 shown according to proof at trial.

14 78. Class Members that are still employed by Defendants are also entitled to
15 injunctive relief under California Labor Code § 226(h), compelling Defendants to comply with
16 California Labor Code § 226. Accordingly, affected Class Members seek the recovery of
17 attorneys' fees and costs incurred in obtaining this injunctive relief.

18 **SIXTH CAUSE OF ACTION**

19 **FAILURE TO PAY ALL WAGES DUE UPON DURING EMPLOYMENT**

20 (Violation of Labor Code §§ 204 and 210)

21 79. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
22 though fully set forth herein.

23 80. Labor Code § 204 provides the applicable time limits for employers to pay
24 wages to non-exempt employees during their employment.

25 81. During the relevant time period, Defendants willfully failed to pay wages to
26 Plaintiff and Class Members within the required time periods.

27 82. Defendants' failure to pay the Plaintiff and Class Members within the applicable
28 time periods violates Labor Code § 204.

1 83. Pursuant to Labor Code § 210, Plaintiff and Class Members entitled to recover
2 from Defendants the statutory penalty of one hundred dollars (\$100) for each failure to pay
3 each employee for any initial violation, and for each subsequent violation, or any willful or
4 intentional violation, two hundred dollars (\$200) for each failure to pay each employee, plus 25
5 percent of the amount unlawfully withheld.

6 **SEVENTH CAUSE OF ACTION**

7 **FAILURE TO PAY ALL WAGES DUE UPON SEPARATION OF EMPLOYMENT**

8 (Violation of Labor Code §§ 201, 202, and 203)

9 84. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
10 though fully set forth herein.

11 85. Labor Code §§ 201 and 202 provide that if an employer discharges an employee,
12 the wages earned and unpaid at the time of discharge are due and payable immediately, and that
13 if an employee voluntarily leaves his employment, his or her wages shall become due and
14 payable not later than seventy-two (72) hours thereafter, unless the employee has given
15 seventy-two (72) hours previous notice of an intention to quit, in which case the employee is
16 entitled to his or her wages at the time of quitting.

17 86. During the relevant time period, Defendants willfully failed to pay Plaintiff and
18 the Waiting Time Subclass all their earned wages upon termination, including, but not limited
19 to, proper minimum wage and overtime compensation, meal period premiums, and rest period
20 premiums either at the time of discharge or within seventy-two (72) hours of their leaving
21 Defendants' employ.

22 87. Defendants' failure to pay Plaintiff and the Waiting Time Subclass all their
23 earned wages at the time of discharge or within seventy-two (72) hours of their leaving
24 Defendants' employ is in violation of Labor Code §§ 201 and 202.

25 88. Labor Code § 203 provides that if an employer willfully fails to pay wages owed
26 immediately upon discharge or resignation in accordance with Labor Code §§ 201 and 202,
27 then the wages of the employee shall continue as a penalty from the due date at the same rate
28

1 until paid or until an action is commenced; but the wages shall not continue for more than thirty
2 (30) days.

3 89. Pursuant to Labor Code § 203, Plaintiff and the Waiting Time Subclass are
4 entitled to recover from Defendants the statutory penalty, which is defined as the Waiting Time
5 Subclass members' regular daily wages at their regular hourly rate of pay for each day they
6 were not paid, up to a maximum of thirty (30) days.

7 **EIGHTH CAUSE OF ACTION**

8 **VIOLATION OF BUSINESS AND PROFESSIONS CODE §§ 17200, ET SEQ.**

9 (Violation of Business and Professions Code §§ 17200, *et seq.*)

10 90. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
11 though fully set forth herein.

12 91. California Business and Professions Code §§ 17200, *et seq.*, prohibits acts of
13 unfair competition, which includes any "unlawful, unfair or fraudulent business act or practice .
14 . . ."

15 92. A violation of California Business and Professions Code §§ 17200, *et seq.*, may
16 be predicated on a violation of any state or federal law. In the instant case, Defendants' policies
17 and practices violated state law, causing Plaintiff and Class Members to suffer and continue to
18 suffer injuries-in-fact.

19 93. Defendants' policies and practices violated state law in at least the following
20 respects:

21 (a) Failing to pay all wages earned (including minimum wage and overtime
22 wages) to Plaintiff and Class Members in violation of Labor Code §§
23 510, 1182.12, 1194, 1194.2, 1197, and 1198.

24 (b) Failing to provide compliant meal periods without paying Plaintiff and
25 Class Members premium wages for every day said meal periods were not
26 provided in violation of Labor Code §§ 226.7 and 512.

27 (c) Failing to authorize or permit compliant rest breaks without paying
28 Plaintiff and Class Members premium wages for every day said rest

breaks were not authorized or permitted in violation of Labor Code § 226.7.

(d) Failing to provide Plaintiff and Class Members with accurate itemized wage statements in violation of Labor Code § 226.

(e) Failing to timely pay all earned wages to Class Members during employment in violation of Labor Code §§ 204 and 210.

(f) Failing to timely pay all earned wages to the members of the Waiting Time Subclass upon separation of employment in violation of Labor Code §§ 201, 202, and 203.

94. As alleged herein, Defendants systematically engaged in unlawful conduct in violation of the California Labor Code and IWC Wage Orders, such as failing to pay all wages (minimum and overtime wages), failing to provide meal periods and rest breaks or compensation in lieu thereof, failing to furnish accurate wage statements, and failing to pay all wages due and owing during employment and upon separation of employment in a timely manner, all in order to decrease their costs of doing business and increase their profits.

95. At all relevant times herein, Defendants held themselves out to Plaintiff and Class Members as being knowledgeable concerning the labor and employment laws of California.

96. At all times relevant herein, Defendants intentionally avoided paying Plaintiff and Class Members wages and monies, thereby creating for Defendants an artificially lower cost of doing business in order to undercut their competitors and establish and/or gain a greater foothold in the marketplace.

97. As a result of Defendants' intentional, willful, purposeful, and wrongful misrepresentation of their conformance with the California Labor Code and IWC Wage Orders, Plaintiff and Class Members suffered a loss of wages and monies, all in an amount to be shown according to proof at trial.

98. By violating the foregoing statutes and regulations as herein alleged, Defendants' acts constitute unfair and unlawful business practices under California Business and Professions Code §§ 17200, *et seq.*

99. As a result of the unfair and unlawful business practices of Defendants, as alleged herein, Plaintiff and Class Members are entitled to injunctive relief, disgorgement, and restitution in an amount to be shown according to proof at trial.

100. Plaintiff seeks to enforce important rights affecting the public interest within the meaning of California Code of Civil Procedure § 1021.5. Defendants' conduct, as alleged herein, has been and continues to be unfair, unlawful, and harmful to Plaintiff, Class Members, and the general public. Based on Defendants' conduct as alleged herein, Plaintiff and Class Members are entitled to an award of attorneys' fees pursuant to California Code of Civil Procedure § 1021.5.

NINTH CAUSE OF ACTION

ENFORCEMENT OF LABOR CODE § 2698 ET SEQ. (“PAGA”)

101. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

102. Pursuant to Labor Code § 2699(a), any provision of the Labor Code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency (“LWDA”) or any of its departments, divisions, commissions, boards, agencies or employees for violation of the code may, as an alternative, be recovered through a civil action brought by an aggrieved employee on behalf of himself and other current or former employees pursuant to the procedures specified in Labor Code § 2699.3.

103. For all provisions of the Labor Code except those for which a civil penalty is specifically provided, Labor Code § 2699(f) imposes upon Defendants a penalty of one hundred dollars (\$100.00) for each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200.00) for each aggrieved employee per pay period for each subsequent pay period in which Defendants violated these provisions of the Labor Code.

1 104. Defendants' conduct violates numerous Labor Code sections including, but not
2 limited to, the following:

3 (a) Violation of Labor Code §§ 201, 202, 203, 204, 210, 223, 225.5, 510, 558,
4 1182.12, 1194, 1194.2, 1197 and 1198 for failure to timely pay all earned wages (including
5 minimum wages and overtime wages) owed to Plaintiff and other aggrieved employees during
6 employment and upon separation of employment as herein alleged;

7 (b) Violation of Labor Code §§ 226.7 and 512 for failure to provide meal periods to
8 Plaintiff and other aggrieved employees and failure to pay premium wages for missed meal
9 periods as herein alleged;

10 (c) Violation of Labor Code § 226.7 for failure to permit rest breaks to Plaintiff and
11 other aggrieved employees and failure to pay premium wages for missed rest periods as herein
12 alleged;

13 (d) Violation of Labor Code § 227.3 for requiring aggrieved employees to forfeit
14 vacation pay;

15 (e) Violation of Labor Code § 226 for failure to provide accurate itemized wage
16 statements to Plaintiffs and other aggrieved employees as herein alleged; and

17 (f) Violation of Labor Code §§ 1174 and 1174.5 for failure to maintain accurate
18 records.

19 105. As set forth above, Defendants have violated numerous provisions of the Labor
20 Code regulating hours and days of work as well as the IWC Wage Orders. Accordingly,
21 Plaintiffs seek the remedies set forth in Labor Code § 558 for themselves, the underpaid
22 employees, and the State of California.

23 106. Plaintiff is an "aggrieved employee" because she was employed by the alleged
24 violator and had one or more of the alleged violations committed against her, and therefore is
25 properly suited to represent the interests of all other aggrieved employees.

26 107. Plaintiff has exhausted the procedural requirements under Labor Code § 2699.3
27 as to Defendants and is therefore able to pursue a claim for penalties on behalf of herself and all
28 other aggrieved employees under PAGA.

108. Pursuant to Labor Code §§ 2699(a), 2699.3 and 2699.5, Plaintiff is entitled to recover civil penalties, in addition to other remedies, for violations of the Labor Code sections cited above.

109. For bringing this action, Plaintiff is entitled to attorney's fees and costs incurred herein.

PRAYER FOR RELIEF

Plaintiff, on her own behalf and on behalf of all others similarly situated, prays for relief and judgment against Defendants, jointly and severally, as follows:

1. For certification under California Code of Civil Procedure § 382 of the proposed Class, Waiting Time Subclass, and any other appropriate subclasses;
2. For appointment of Teresa Jones as the class representative;
3. For appointment of Aegis Law Firm, PC, as class counsel for all purposes;
4. For compensatory damages in an amount according to proof at trial;
5. For an award of damages in the amount of unpaid compensation including, but not limited to, unpaid wages, benefits, and penalties;
6. For economic and/or special damages in an amount according to proof at trial;
7. For liquidated damages pursuant to Labor Code § 1194.2;
8. For statutory penalties to the extent permitted by law, including those pursuant to the Labor Code and IWC Wage Orders;
9. For injunctive relief as provided by the California Labor Code and California Business and Professions Code §§ 17200, *et seq.*;
10. For restitution as provided by Business and Professions Code §§ 17200, *et seq.*;
11. For an order requiring Defendants to restore and disgorge all funds to each employee acquired by means of any act or practice declared by this Court to be unlawful, unfair, or fraudulent and, therefore, constituting unfair competition under Business and Professions Code §§ 17200, *et seq.*;
12. For pre-judgment interest;

1 13. For penalties pursuant to PAGA;

2 14. For reasonable attorneys' fees, costs of suit, and interest to the extent permitted
3 by law, including, but not limited to, Code of Civil Procedure § 1021.5 and Labor Code §§
4 226(e), 1194, and 2698, *et seq.*; and

5 15. For such other relief as the Court deems just and proper.

6
7 Dated: August 26, 2020

AEGIS LAW FIRM, PC

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By: 

Fawn F. Bekam

Attorneys for Plaintiff Teresa Jones

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1 **CERTIFICATE OF SERVICE**

2 I, the undersigned, am employed in the County of Orange, State of California. I am over
3 the age of 18 and not a party to the within action; am employed with Aegis Law Firm PC and my
business address is 9811 Irvine Center Drive, Suite 100, Irvine, California 92618.

4 On August 26, 2020, I served the foregoing document entitled

5 • **FIRST AMENDED CLASS ACTION COMPLAINT**

6 on all the appearing and/or interested parties in this action by placing *the original* ☒ *a true copy*
7 thereof enclosed in sealed envelope(s) addressed as follows:

8 Melissa Daugherty
9 Brianna Flores
10 LEWIS BRISBOIS BISGAARD & SMITH LLP
11 633 West 5th Street, Suite 4000
12 Los Angeles, CA 90071
T: 213.250.1800
F: 213.250.7900
Melissa.daugherty@lewisbrisbois.com
Brianna.flores@lewisbrisbois.com

13 Attorneys for Defendants:
14 OPTIMAL HOSPICE CARE, INC.; OPTIMAL
15 HOSPICE, INC.; BRISTOL HOSPICE –
16 CALIFORNIA, L.L.C.; BRISTOL HOSPICE –
17 COACHELLA VALLEY, L.L.C.; BRISTOL
18 HOSPICE – INLAND EMPIRE, L.L.C.;
BRISTOL HOSPICE – SACRAMENTO,
L.L.C.; BRISTOL HOSPICE – SAN DIEGO,
L.L.C.; BRISTOL HOSPICE – SAN JOSE,
L.L.C.; BRISTOL HOSPICE – STOCKTON,
L.L.C.

19 ☐ **(BY MAIL)** I am readily familiar with the firm's practice of collection and processing
20 correspondence for mailing. Under that practice it would be deposited with the U.S. Postal
21 Service on that same day with postage thereon fully prepaid at Irvine, California in the
22 ordinary course of business. I am aware that on motion of the party served, service is
presumed invalid if postage cancellation date or postage meter date is more than one day
after date of deposit for mailing this affidavit. (*Cal Code Civ. Proc.* § 1013(a); *Fed. R.*
Civ. Proc. 5(a); *Fed. R. Civ. Proc.* 5(c).)

23 ☐ **(BY OVERNIGHT MAIL)** I am personally and readily familiar with the business
24 practice of Aegis Law Firm PC for collection and processing correspondence for overnight
25 delivery, and I caused such document(s) described herein to be deposited for delivery to
a facility regularly maintained Federal Express for overnight delivery. (*Cal Code Civ.*
Proc. § 1013(c); *Fed. R. Civ. Proc.* 5(c).)

26 ☒ **(BY ELECTRONIC TRANSMISSION)** I caused said document(s) to be served via
27 electronic transmission via CaseAnywhere to the above listed email addresses on the date
28 below. (*Cal. Code Civ. Proc.* § 1010.6(6); *Fed. R. Civ. Proc.* 5(b)(2)(E); *Fed. R. Civ. Proc.*
5(b)(3).)

1 I declare under penalty of perjury under the laws of the State of California that the
2 foregoing is true and correct.

3 Executed on August 26, 2020, at Irvine, Californ



5 _____
Andrea Drocco