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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SAN FRANCISCO**

SHERIE PICO, an individual, on behalf of
herself, the State of California, as a private
attorney general, and on behalf of all others
similarly situated,

Plaintiff,

v.

DIRECT URGENT CARE, INC., a California
Corporation; CARBON HEALTH MEDICAL
GROUP, INC., a California Corporation; and
DOES 1 TO 50,

Defendants.

Case No.: CGC-21-589539

***Amended Settlement Agreement and Release
of Class Action***

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AMENDED SETTLEMENT AGREEMENT AND RELEASE OF CLASS ACTION

This Amended Settlement Agreement and Release of Class Action (“Settlement Agreement”) is made and entered into by: **(1)** Plaintiff Sherie Picou (“Plaintiff”), individually and in her representative capacity on behalf of the Settlement Class, as defined below, and as a private attorney general on behalf of the State of California; and **(2)** Defendants Direct Urgent Care, Inc. and Carbon Health Medical Group, Inc. (collectively, “Defendants”). Plaintiff and Defendants are collectively referred to herein as the “Parties.” This Settlement Agreement is subject to the approval of the Court, pursuant to California Rules of Court, rule 3.769, subdivisions (c), (d), and (e), and is made for the sole purpose of attempting to consummate settlement of the action on a class-wide basis subject to the following terms and conditions. As detailed below, if the Court does not enter an order granting final approval of this Settlement Agreement or the conditions precedent are not met for any reason, this Settlement Agreement is void and of no force or effect whatsoever.

1. DEFINITIONS

As used in this Settlement Agreement, the following terms shall have the meanings specified below. To the extent terms or phrases used in this Settlement Agreement are not specifically defined below, but are defined elsewhere in this Settlement Agreement, they are incorporated by reference into this definition section.

1.1. ACTION

“Action” shall mean the following civil action: *Sherie Picou v. Direct Urgent Care, Inc., et al.*, case number CGC-21-589539, currently pending before the Superior Court of the State of California for the County of San Francisco.

1.2. ADMINISTRATIVE EXPENSES

“Administrative Expenses” shall include all costs and expenses associated with and paid to the third-party settlement administrator, which are estimated not to exceed \$30,000.00.

1.3. APPLICABLE WAGE ORDERS

“Applicable Wage Orders” shall mean the California Industrial Welfare Commission (“IWC”) Wage Orders applicable to the facts of this case, including IWC Wage Orders 4-2001 and 5-2001 and others that may be applicable. (Cal. Code of Regs., tit. 8, §§ 11040, 11050.)

1 **1.4. CLAIMS**

2 “Claims” shall mean the claims asserted in the Action.

3 **1.5. CLASS ATTORNEY FEES AND EXPENSES**

4 “Class Attorney Fees and Expenses” shall mean the portion of the Gross Settlement Amount
 5 attributable to attorney fees and litigation expenses. The Parties agree that the fee-portion of the Class
 6 Attorney Fees and Expenses shall be up to one-third of the Gross Settlement Amount (i.e.,
 7 \$333,333.33), as approved by the Court, and the award of costs and expenses shall be up to an
 8 additional \$20,000.00. If the Escalator Provision described below is triggered so as to increase the
 9 Gross Settlement Amount, the Parties agree that the fee portion of the Class Attorney Fees and
 10 Expenses will increase proportionally such that the total amount of attorneys’ fees remains one-third
 11 of the Gross Settlement Amount *after* the upward adjustment required by the Escalator Provision is
 12 implemented.

13 **1.6. CLASS COUNSEL**

14 “Class Counsel” shall mean Jonathan Melmed and Laura Supanich of Melmed Law Group P.C.

15 **1.7. CLASS MEMBER**

16 “Class Member” shall mean any person who is a prospective member of the Settlement Class,
 17 or, if such person is incompetent or deceased, the person’s legal guardian, executor, heir, or successor-
 18 in-interest.

19 **1.8. CLASS NOTICE**

20 “Class Notice” shall mean the *Notice of Proposed Class Action Settlement*, as set forth in the
 21 form of **Exhibit 1** attached hereto, or as otherwise approved by the Court, which is to be mailed and
 22 emailed to Class Members along with the Share Form.

23 **1.9. CLASS PARTICIPANTS**

24 “Class Participants” shall mean all Class Members who do not timely request exclusion from
 25 the Class Settlement.

26 **1.10. CLASS PERIOD**

27 “Class Period” shall mean the period from February 3, 2017, through the date of preliminary
 28 approval of the settlement agreement.

1 **1.11. CLASS REPRESENTATIVE**

2 “Class Representative” shall mean Plaintiff Sherie Picou.

3 **1.12. CLASS SETTLEMENT**

4 “Class Settlement” shall mean the settlement embodied in this Settlement Agreement, which is
5 subject to Court approval.

6 **1.13. COMPLAINT**

7 “Complaint” shall mean the currently-operative complaint in the Action.

8 **1.14. COURT**

9 “Court” shall mean the Superior Court of the State of California for the County of San
10 Francisco.

11 **1.15. DEFENDANTS**

12 “Defendants” shall mean Defendants Direct Urgent Care, Inc. and Carbon Health Medical
13 Group, Inc..

14 **1.16. DEFENSE COUNSEL**

15 “Defense Counsel” shall mean Mollie M. Burks, Sat Sang S. Khalsa, and Patrick Crowl of
16 Gordon Rees Scully Mansukhani LLP.

17 **1.17. EFFECTIVE DATE**

18 “Effective Date” shall be the date when all of the following events have occurred: **(a)** this
19 Settlement Agreement has been executed by all Parties and by Class Counsel and Defense Counsel;
20 **(b)** the Court has given preliminary approval to the Class Settlement; **(c)** notice has been given to the
21 Settlement Class providing them with an opportunity to request exclusion from the Class Settlement;
22 **(d)** the Court has held a Final Approval and Fairness Hearing and entered a final order and judgment
23 certifying the Settlement Class and approving this Settlement Agreement; and **(e)** the later of the
24 following events: **(i)** the expiration of the period for filing any appeal, writ, or other appellate
25 proceeding opposing the Class Settlement has elapsed without any appeal, writ, or other appellate
26 proceeding having been filed; **(ii)** the dismissal of any appeal, writ, or other appellate proceeding
27 opposing the Class Settlement with no right to pursue further remedies or relief; or **(iii)** any appeal,
28 writ, or the issuance of such other final appellate order upholding the Court’s final order with no right

1 to pursue further remedies or relief. In this regard, it is the intention of the Parties that the Class
2 Settlement shall not become effective until the Court's order approving the Class Settlement is
3 completely final and there is no further recourse by an appellant or objector who seeks to contest the
4 Class Settlement. If no objections are filed, the Effective Date shall be after steps (a) through (d) are
5 completed (i.e., the date that the court has entered a final order and judgment certifying the Settlement
6 Class and approving this Settlement Agreement).

7 **1.18. EMPLOYEE'S TAXES AND REQUIRED WITHHOLDING**

8 "Employee's Taxes and Required Withholding" shall mean the employee's share of any and all
9 applicable federal, state, or local payroll taxes, including those collected under authority of the Federal
10 Insurance Contributions Act (FICA), the Federal Unemployment Tax Act (FUTA), and/or the State
11 Unemployment Tax Act (SUTA) on the portion of any Class Participant's Individual Settlement
12 Amount that constitutes wages. The Employee's Taxes and Required Withholdings will be withheld
13 from and paid out of the Individual Settlement Amounts paid from the Net Settlement Amount.

14 **1.19. EMPLOYER'S TAXES**

15 "Employer's Taxes" shall mean and refer to Defendants' share of payroll taxes (e.g.,
16 Unemployment Insurance, Employment Training Tax, Social Security, and Medicare taxes) that is
17 owed on the portion of any Class Participant's Individual Settlement Amount that constitutes wages.
18 The Employer's Taxes shall be separately paid by Defendants and shall not be paid from the Gross
19 Settlement Amount or Net Settlement Amount.

20 **1.20. FINAL APPROVAL AND FAIRNESS HEARING**

21 "Final Approval and Fairness Hearing" shall mean the final hearing held to ascertain the
22 fairness, reasonableness, and adequacy of the Class Settlement.

23 **1.21. GROSS SETTLEMENT AMOUNT**

24 "Gross Settlement Amount" is the agreed upon non-reversionary settlement amount totaling
25 \$1,000,000.00 to be paid by Defendants in full settlement of the Released Claims asserted in this case,
26 inclusive of the Administrative Expenses, the Employee's Taxes and Required Withholdings, the Class
27 Attorney Fees and Expenses, the Incentive Award, and PAGA Payment. Defendants shall separately
28

1 pay its share of the Employer's Taxes in addition to the Gross Settlement Amount on the portion of
2 each Individual Settlement Amount allocated as wages.

3 **1.22. HEARING ON PRELIMINARY APPROVAL**

4 "Hearing on Preliminary Approval" shall mean the hearing held on the motion for preliminary
5 approval of the Class Settlement.

6 **1.23. INCENTIVE AWARD**

7 "Incentive Award" shall mean any additional monetary payment provided to the Class
8 Representative for her efforts and risks on behalf of the Settlement Class in this Action.

9 **1.24. INDIVIDUAL SETTLEMENT AMOUNT**

10 "Individual Settlement Amount" shall mean the amount which is ultimately distributed to each
11 Class Participant, less any Employee's Taxes and Required Withholdings. The Individual Settlement
12 Amount does not include any portion of the PAGA Payment.

13 **1.25. NET SETTLEMENT AMOUNT**

14 "Net Settlement Amount" shall mean the Gross Settlement Amount minus: Administrative
15 Expenses; Class Attorney Fees and Expenses; 75% of the share of the Gross Settlement Amount
16 allocated toward penalties pursuant to the Labor Code Private Attorney General Act of 2004
17 ("PAGA"), codified at Labor Code sections 2698 through 2699.6, which are payable to the California
18 Labor and Workforce Development Agency ("LWDA"); and Plaintiff's Incentive Award.

19 **1.26. OPT OUT**

20 "Opt Out" shall refer to the process of submitting a timely and valid request for exclusion from
21 the Class Settlement in accordance with the terms of the Class Notice and no later than the Response
22 Deadline.

23 **1.27. OPT-OUTS**

24 "Opt-Outs" shall mean all persons who timely and validly request exclusion from the Class
25 Settlement in accordance with the terms of the Class Notice and no later than the Response Deadline.

26 **1.28. PAGA PAYMENT**

27 "PAGA Payment" means the penalties pursuant to PAGA that the Parties have agreed is a
28 reasonable sum to be paid in settlement of the PAGA claims included in the Action, which is

1 \$100,000.00. The PAGA Payment is to be approved by the Court pursuant to Labor Code section 2699
2 and is to be distributed as follows: seventy-five percent (75%) (i.e., \$75,000.00) to the LWDA and
3 twenty-five percent (25%) (i.e., \$25,000.00) to the PAGA Settlement Class. Class Counsel shall give
4 timely notice of this Settlement Agreement to the LWDA pursuant to Labor Code section 2699,
5 subdivision (l)(2).

6 **1.29. PAGA PERIOD**

7 “PAGA Period” shall mean the period from January 29, 2020, through the date of preliminary
8 approval of the settlement agreement.

9 **1.30. PAGA RELEASED CLAIMS**

10 “PAGA Released Claims” shall mean any and all claims that are pled in the Action under
11 PAGA, or which could have been pursued in the Action under PAGA, based on the factual allegations
12 in the Action alleged in the Complaint, including pursuant to Labor Code sections 201, 202, 203, 204,
13 210, 226, 226.7, 510, 512, 1174, 1194, 1194.2, 1197, and 2802.

14 **1.31. PAGA SETTLEMENT CLASS**

15 “PAGA Settlement Class” shall mean all current or former non-exempt employees who worked
16 for the Defendants in the State of California during the PAGA Period. Defendants represent that the
17 PAGA Settlement Class consists of approximately 1,711 employees that worked a total of
18 approximately 24,573 pay periods during the PAGA Period.

19 **1.32. PARTIES**

20 “Parties” shall mean Plaintiff and Defendants.

21 **1.33. PLAINTIFF**

22 “Plaintiff” shall mean Plaintiff Sherie Picou.

23 **1.34. PRELIMINARY APPROVAL DATE**

24 “Preliminary Approval Date” shall mean the date upon which the Court enters an order
25 preliminarily approving this Settlement Agreement.

26 **1.35. RELEASED CLAIMS**

27 “Released Claims” shall mean all claims that were asserted in the Action, or that arise from or
28 could have been asserted based on any of the facts, circumstances, transactions, events, occurrences,

acts, disclosures, statements, omissions or failures to act alleged in Plaintiff's Complaint, regardless of whether such claims arise under federal, state and/or local law, statute, ordinance, regulation, common law, or other source of law. The Released Claims specifically include, but are not limited to Labor Code §§ 201, 202, 203, 204, 210, 226, 226.7, 510, 512, 1174, 1194, 1194.2, 1197, and 2802 and the related IWC Wage Order No. 4-2001 and/or 5-2001 and Business & Professions Code §§ 17200, et seq., and include claims based on alleged violations of these Labor Code and Wage Order provisions) and all other claims, such as those under the California Labor Code, Wage Orders, regulations, and/or other provisions of law, that could have been pleaded based on the facts asserted in the Action, including: (1) failure to timely pay employees upon separation or discharge; (2) failure to pay all wages due and owing for time worked; (3) failure to reimburse necessary business expenditures, (4) failure to provide meal or rest periods of compensation in lieu thereof, (5) failure to provide accurate itemized wage statements, (6) all related violations of the applicable Wage Orders; (7) all related violations of California's unfair competition law; and (8) interest, fees, and costs ("Released Claims"). The enumeration of these specific statutes shall neither enlarge or narrow the scope of *res judicata* based on the claims that were asserted in the Action or could have been asserted in the Action based on the facts and circumstances alleged in any Complaint on file in the Action. The enumeration of these specific statutes shall neither enlarge or narrow the scope of *res judicata* based on the claims that were asserted in the Action or could have been asserted in the Action based on the facts and circumstances alleged in any Complaint on file in the Action.

This Settlement Agreement will not release any person, party, or entity from claims, if any, by Class Members for workers compensation, unemployment, or disability benefits of any nature.

1.36. RELEASED PARTIES

"Released Parties" shall mean Carbon Health Medical Group of California, P.C. (f/k/a Direct Urgent Care, Inc.) and Carbon Health Primary Care of California, P.C. (f/k/a Carbon Health Medical Group, Inc.), their respective agents, officers, employees, directors, owners, subsidiaries, DBA's, affiliates and predecessor, successor, and parent companies, including Carbon Health Medical Group of Florida, P.A.

1.37. RELEASING PARTIES

“Releasing Parties” shall mean every Class Participant and all persons purporting to act on their behalf or purporting to assert a claim under or through them, including, but not limited to, their dependents, heirs, assigns, beneficiaries, devisees, legatees, executors, administrators, agents, trustees, conservators, guardians, personal representatives, and successors-in-interest, whether individual, class, representative, legal, equitable, direct or indirect, or any other type or in any other capacity, as well as the State of California specifically in connection with its interest in the PAGA claim.

1.38. RESPONSE DEADLINE

“Response Deadline” shall mean the date forty-five (45) days following the date on which the Settlement Administrator first mails Class Notice to the Class Members and the last day on which Class Members may submit a request for exclusion and/or objection to Class Settlement.

1.39. SETTLEMENT ADMINISTRATOR

“Settlement Administrator” shall mean ILYM Group, Inc. (or other administrator agreed on by the parties) which the Parties have agreed will be responsible for administration of the Class Settlement and related matters.

1.40. SETTLEMENT CLASS

“Settlement Class” shall mean all current and former non-exempt employees of Carbon Health Medical Group of Florida, P.A., who worked for Direct Urgent Care, Inc. and/or Carbon Health Medical Group, Inc. in California any time or times during the Class Period. Defendants represent that the Settlement Class consists of approximately 1,878 Class Members that worked a total of approximately 56,528 workweeks during the Class Period.

1.41. SHARE FORM

“Share Form” shall mean the *Class Action Settlement Share Form*, as set forth in the form of **Exhibit 2** attached hereto, or as otherwise approved by the Court, which is to be mailed and emailed to Class Members along with the Class Notice.

2. FACTUAL AND PROCEDURAL BACKGROUND

2.1. PLAINTIFF'S CLAIMS

Plaintiff, individually and in her representative capacity on behalf of the Settlement Class, and as a private attorney general on behalf of the State of California, has alleged the following violations:

(1) failure to pay minimum wage for all hours worked in violation of Labor Code sections 1194 and 1194.2, and the Applicable Wage Orders; (2) failure to pay proper overtime wages in violation of Labor Code sections 510, 1197, and 1198, and the Applicable Wage Orders; (3) failure to provide compliant rest periods and pay missed rest break premiums in violation of Labor Code section 226.7 and the Applicable Wage Orders; (4) failure to provide compliant meal periods and pay missed meal period premiums in violation of Labor Code sections 226.7 and 512, and the Applicable Wage Orders; (5) failure to maintain accurate employment records in violation of Labor Code section 1174; (6) failure to pay timely wages during employment in violation of Labor Code sections 204, 210; (7) failure to pay all wages due and owing at separation in violation of Labor Code sections 201, 202, and 203; (8) failure to reimburse business expenses in violation of Labor Code sections 2802 and 2804; (9) failure to provide complete and accurate wage statements in violation of Labor Code sections 226 and 226.3; (10) deceptive, fraudulent, or otherwise unlawful business practices based on the foregoing in violation of California's Unfair Competition Law (Bus. & Prof. Code, §§ 17200–17210); and (11) statutory penalties based on the foregoing pursuant to PAGA (Lab. Code, §§ 2698–2699.6).

2.2. DISCOVERY, INVESTIGATION, RESEARCH, AND MEDIATION

Class Counsel has conducted significant informal discovery during the prosecution of the Action. This discovery, investigation, and prosecution has included, among other things, (a) over a dozen telephonic conferences with Plaintiff; (b) inspection and analysis of hundreds of pages of documents and other information produced by Plaintiff and Defendants; (c) analysis of employment data from a sample of Class Members; (d) an analysis of the legal positions taken by Defendants; (e) investigation into the viability of class treatment of the claims asserted in the Action; (f) analysis of potential class-wide damages, including information sufficient to understand Defendants' potential defenses to Plaintiff's claims; (g) research of the applicable law with respect to the claims asserted in

1 the Complaint and the potential defenses thereto; and (g) assembling and analyzing of data for
2 calculating damages.

3 Class Counsel and the Class Representative have vigorously prosecuted this case, and
4 Defendants has vigorously contested it. The Parties have engaged in sufficient investigation and
5 discovery to assess the relative merits of the claims of the Class Representative and of the defenses to
6 them. After such discovery, investigation, and prosecution, the Parties attended a full-day mediation
7 with an experienced employment law mediator, which culminated in a settlement in principle, the terms
8 of which are elaborated in this Settlement Agreement.

9 **2.3. ALLEGATIONS OF THE CLASS REPRESENTATIVE AND BENEFITS OF**
10 **CLASS SETTLEMENT**

11 The document and data exchange in this matter, as well as discussions between counsel, have
12 been adequate to give the Class Representative and Class Counsel a sound understanding of the merits
13 of their positions and to evaluate the value of the claims of the Settlement Class. The informal discovery
14 conducted in this Action and the information exchanged by the Parties through pre-mediation
15 discussions are sufficient to reliably assess the merits of the Parties' respective positions and to
16 compromise the issues on a fair and equitable basis.

17 The Class Representative and Class Counsel believe that the claims, causes of action,
18 allegations, and contentions asserted in the Action have merit. However, the Class Representative and
19 Class Counsel recognize and acknowledge the expense and delay of continued lengthy proceedings
20 necessary to prosecute the Action against Defendants through trial and through appeals. Class Counsel
21 has taken into account the uncertain outcome of the litigation, the risk of continued litigation in complex
22 actions such as this, as well as the difficulties and delays inherent in such litigation, and the potential
23 difficulty of obtaining certification of the Settlement Class as well as trying the claims of the class.
24 Class Counsel is mindful of the potential problems of proof under, and possible defenses to, the claims
25 alleged in the Action.

26 The Class Representative and Class Counsel believe that the settlement set forth in this
27 Settlement Agreement confers substantial benefits upon Plaintiff and the Settlement Class and that an
28 independent review of this Settlement Agreement by the Court in the approval process will confirm

1 this conclusion. Based on their own independent investigation and evaluation, Class Counsel has
2 determined that the settlement set forth in this Settlement Agreement is in the best interests of Plaintiff
3 and the Class Members.

4 **2.4. DEFENDANTS' DENIALS OF WRONGDOING AND LIABILITY**

5 Defendants have denied and continue to deny all allegations, claims, and contentions alleged
6 by Plaintiff in the Action. Defendants have expressly denied and continue to deny all charges of
7 wrongdoing or liability against them arising out of any of the conduct, statements, acts, or omissions
8 alleged in the Action. Defendants contend that they complied with California and federal wage and
9 hour laws and have dealt legally and fairly with Plaintiff and the Class Members.

10 Defendants further deny that, for any purpose other than settling this Action, these claims are
11 appropriate for class or representative treatment. Nonetheless, Defendants have concluded that further
12 proceedings in the Action would be protracted and expensive and that it is desirable that the Action be
13 fully and finally settled in the manner and upon the terms and conditions set forth in this Settlement
14 Agreement to dispose of burdensome and protracted litigation, to permit the operation of Defendants'
15 respective businesses without further expensive litigation and the distraction and diversion of their
16 personnel with respect to matters at issue in the Action. Defendants have also taken into account the
17 uncertainty and risks inherent in any litigation, especially in complex cases such as the Action.
18 Defendants have, therefore, determined that it is desirable and beneficial to them that the Action be
19 settled in the manner and upon the terms and conditions set forth in this Settlement Agreement.

20 **2.5. INTENT OF THE CLASS SETTLEMENT**

21 The Class Settlement set forth herein intends to achieve the following: **(1)** entry of an order
22 approving the Class Settlement; **(2)** entry of judgment of the Action; **(3)** discharge of the Released
23 Parties from liability for any and all of the Released Claims; and **(4)** discharge of Defendants from
24 liability for any and all claims arising out of the Action.

25 **3. CONDITIONAL CERTIFICATION OF THE SETTLEMENT CLASS**

26 For the purposes of this Settlement Agreement and the Class Settlement of this Action only, the
27 Parties agree to conditional class certification of the Settlement Class. Defense Counsel believes this
28 conditional certification is appropriate because the Released Claims are being compromised without

1 need to establish the elements of those claims on which liability turns. The certification of the
2 Settlement Class shall not constitute, in this or any other proceeding, an admission of any kind by
3 Defendants, including without limitation, that certification of a class for trial purposes is or would be
4 warranted, appropriate or proper; or that Plaintiff could establish any of the requisite elements for class
5 treatment of any of the claims in the Action.

6 If the Settlement Agreement is not finally approved by the Court, the Effective Date is not
7 achieved, or the Class Settlement is rejected, terminated, or otherwise rendered null and void as set
8 forth herein, then certification of the Settlement Class shall be automatically vacated, shall be void *ab*
9 *initio*, of no force or effect, and shall not constitute evidence or a binding determination that the
10 requirements for certification of a class for trial purposes in this Action or in any other action which
11 have been, are or can be, satisfied. Further, if the Agreement does not reach the Effective Date, Plaintiff
12 agrees that Plaintiff will not argue, claim, reference, or otherwise raise any preliminary approval of the
13 Settlement Class in connection with any later proceeding before the Court.

14 **4. APPOINTMENT OF CLASS COUNSEL**

15 For purposes of this Settlement Agreement and subject to the Court's approval, the Parties agree
16 to the appointment of Class Counsel as counsel for the Settlement Class and the effectuation of the
17 Class Settlement pursuant to this Settlement Agreement.

18 **5. CONSIDERATION**

19 **5.1. SETTLEMENT AMOUNT**

20 The Parties agree to settle this Action for the Gross Settlement Amount of \$1,000,000.00. There
21 shall be no reversion to Defendants. Defendants shall pay the Gross Settlement Amount in full. The
22 Gross Settlement Amount and other actions and forbearances taken by Defendants shall constitute
23 adequate consideration for the Class Settlement and will be made in full and final settlement of: the
24 Released Claims, the Class Attorney Fees and Expenses, Administrative Expenses, the Incentive
25 Award, the PAGA Payment (and any payments to individual PAGA Class Members resulting from the
26 PAGA Payment), and any other obligation of Defendants under this Settlement Agreement (other than
27 the Employer's Taxes on the portion of the Net Settlement Amount allocated to the payment of wages).
28

1 After the Court issues an order preliminarily approving this Class Settlement, the Settlement
2 Administrator will distribute the Class Notice to the Class Members, which shall describe the terms of
3 the Class Settlement and procedures to Opt Out, object, or participate in the Class Settlement as well
4 as the Share Form, which shall identify the Class Member, the number of workweeks worked by each
5 Class Member (“Workweeks”), as well as the estimated amount of the Individual Settlement Amount
6 the Class Member can expect to receive once the Class Settlement becomes effective on the Effective
7 Date. Class Members shall be given the opportunity to challenge their Workweeks information.

8 **5.2. INCENTIVE AWARD FOR PLAINTIFF**

9 Plaintiff may petition the Court to approve an Incentive Award in an amount up to \$7,500.00
10 for Sherie Picou to acknowledge her efforts on behalf of the Settlement Class in this Action, including
11 assisting in the investigation and consulting with Class Counsel and providing crucial documents to
12 Class Counsel. Defendants shall not oppose any request by Plaintiff for an Incentive Award in such an
13 amount. Any Incentive Award approved by the Court shall be paid to Plaintiff from the Gross
14 Settlement Amount and shall be in addition to any distribution to which she may otherwise be entitled
15 as a Class Participant. Any Incentive Award approved by the Court shall not be considered wages, and
16 the Settlement Administrator shall issue to Plaintiff an IRS Form 1099 reflecting such payment.
17 Plaintiff shall be responsible for the payment of all taxes with respect to any Incentive Award approved
18 by the Court and shall hold Defendants harmless from all liability with regard thereto.

19 **5.3. PAYMENT TO CLASS PARTICIPANTS**

20 Each Class Participant shall be eligible to receive payment of the Individual Settlement
21 Amount, which is a share of the Net Settlement Amount based on the pro rata number of weeks worked
22 by the Class Members during the Class Period as a proportion of all weeks worked by all Class
23 Members. Each Class Participant, including Plaintiff, shall be responsible for the payment of the
24 Employee’s share of Taxes and Required Withholding with respect to his or her Individual Settlement
25 Amount and shall hold Defendants harmless from any and all liability with regard thereto.

26 **5.4. PAYMENT TO PAGA SETTLEMENT CLASS**

27 Each member of the PAGA Settlement Class shall be entitled to receive a portion of the PAGA
28 Payment. The PAGA Payment shall consist of the penalties pursuant to PAGA that the Parties have

1 agreed is a reasonable sum to be paid in settlement of the PAGA claims included in the Action, which
2 is \$100,000.00. The PAGA Payment must be approved by the Court pursuant to Labor Code section
3 2699 and is to be distributed as follows: seventy-five percent (75%) (i.e., \$75,000.00) to the LWDA
4 and twenty-five percent (25%) (i.e., \$25,000.00) to the PAGA Settlement Class. The portion of the
5 PAGA Payment allocated to the PAGA Settlement Class shall be distributed to the PAGA Settlement
6 Class based on the pro rata number of pay periods worked by each particular PAGA Settlement Class
7 member during the PAGA Period as a proportion of all pay periods worked by all members of the
8 PAGA Settlement Class.

9 **5.5. TAX TREATMENT AND PAYMENT**

10 For the purpose of calculating Employee's Taxes and Required Withholding for the Individual
11 Settlement Amounts for Class Participants (including any payments to the Class Representative but
12 exclusive of her Incentive Award), the Parties agree that 10% of each Individual Settlement Amount
13 shall constitute payment in the form of wages (and each Class Participant will be issued an IRS Form
14 W-2 for such payment to him or her), and 90% of each Individual Settlement Amount shall constitute
15 penalties and interest (and each Class Participant will be issued an IRS Form 1099 for such payment
16 to him or her). Prior to final distribution, the Settlement Administrator shall calculate the total
17 Employee's Taxes and Required Withholding due as a result of the wage portion of Class Participants'
18 anticipated Individual Settlement Amounts and such actual amount will be deducted from the Net
19 Settlement Amount. Additionally, prior to the funding of the Gross Settlement Amount and final
20 distribution, the Settlement Administrator shall calculate the total Employer's Taxes due on the wage
21 portion of the Class Participants' Individual Settlement Amounts and issue instructions to Defendants
22 to separately fund these tax obligations/withholdings. The Parties understand that Plaintiff and the
23 Class Participants who receive any payment pursuant to this Settlement Agreement shall be solely
24 responsible for all other individual tax obligations.

25 With respect to the PAGA Payment and any payments made to individual members of the
26 PAGA Settlement Class, all such payments shall be treated as payments owing for penalties and interest
27 thereon and shall not be considered wages. The Settlement Administrator shall issue to members of the
28 PAGA Settlement Class an IRS Form 1099 reflecting such payment. Members of the PAGA Settlement

1 Class shall be solely responsible for the payment of all taxes with respect to any PAGA payments made
2 to them.

3 **5.6. NO EFFECT ON EMPLOYEE BENEFIT PLANS**

4 Neither the Class Settlement nor any amounts paid under the Class Settlement will modify any
5 previously credited hours, days, or weeks of service under any employee benefit plan, policy or bonus
6 program sponsored by Defendants. Such amounts will not form the basis for additional contributions
7 to, benefits under, or any other monetary entitlement under Defendants' sponsored benefit plans,
8 policies, or bonus programs. The payments made under the terms of this Settlement Agreement shall
9 not be applied retroactively, currently, or on a going forward basis, as salary, earnings, wages, or any
10 other form of compensation for the purposes of any of Defendants' benefit plan, policy, or bonus
11 program. Defendants retain the right to modify the language of their benefits plans, policies, and bonus
12 programs to reflect this intent and to make clear that any amounts paid pursuant to this Settlement
13 Agreement are not for "weeks worked," "weeks paid," "weeks of service," or any similar measuring
14 term as defined by applicable plans, policies, and bonus programs for purpose of eligibility, vesting,
15 benefit accrual, or any other purpose, and that additional contributions or benefits are not required by
16 this Settlement Agreement. Defendants do not consider the Class Settlement payments "compensation"
17 for purposes of determining eligibility for, or benefit accrual within, any benefit plans, policies, or
18 bonus programs, or any other plan sponsored by Defendants.

19 **5.7. CLASS ATTORNEY FEES AND EXPENSES**

20 As part of the motion for final approval of the Class Settlement, Class Counsel may apply for
21 an award of Class Attorney Fees and Expenses with the fee portion not to exceed one-third of the Gross
22 Settlement Amount (i.e., \$333,333.33) and the award of costs and expenses up to an additional
23 \$20,000.00. Defendants agree to not object to any such fee, cost, or expense application in those
24 amounts.

25 As a condition of this Class Settlement, Class Counsel has agreed to pursue fees only in the
26 manner reflected by this subsection. Any Class Attorney Fees and Expenses awarded by the Court shall
27 be paid from the Gross Settlement Amount prior to arriving at the Net Settlement Amount and shall
28 not constitute payment to any Class Members. If Class Counsel voluntarily reduces the request for

1 Class Attorney Fees and Expenses or the Court's award of Class Attorney Fees and Expenses is less
2 than set forth above, the Net Settlement Amount shall be recalculated to reflect the actual Class
3 Attorney Fees and Expenses awarded.

4 The Class Attorney Fees and Expenses approved by the Court shall reflect: **(a)** all work
5 performed and costs and expenses incurred by, or at the direction of, any attorney purporting to
6 represent the Settlement Class through the date of this Settlement Agreement; **(b)** all work to be
7 performed and costs to be incurred in connection with approval by the Court of the Class Settlement;
8 **(c)** all work to be performed and costs and expenses, if any, incurred in connection with administering
9 the Class Settlement through the Effective Date and dismissal of the Action with prejudice; and **(d)** may
10 be based on the "catalyst theory" and/or the "common fund doctrine."

11 **6. SETTLEMENT ADMINISTRATION**

12 **6.1. COSTS AND EXPENSES**

13 All costs and expenses due to the Settlement Administrator in connection with its administration
14 of the Class Settlement, including, but not limited to, providing the Class Notice, locating Class
15 Members, processing Opt Out requests and objections, distributing the portion of the PAGA Payment
16 payable to the LWDA, distributing the portion of the PAGA Payment payable to the members of the
17 PAGA Settlement Class, and calculating, administering and distributing Individual Settlement
18 Amounts to the Class Participants and related tax forms, shall be paid from the Gross Settlement
19 Amount, and is not expected to exceed \$30,000.00.

20 **6.2. PAYMENT BY DEFENDANTS**

21 Defendants shall deposit the Gross Settlement Amount in a lump sum payment plus the
22 employer-side payroll taxes to the Settlement Administrator, whichever shall be the later of, either
23 thirty (30) days after the Effective Date, or by February 1, 2024. In no event shall Defendants be
24 obligated to pay or deposit with the Settlement Administrator more than \$1,000,000.00 plus the
25 Employer's Taxes, except where the Escalator Provision is triggered.

1 **7. NOTICE TO CLASS MEMBERS AND CLAIMS ADMINISTRATION PROCESS**

2 **7.1. THE SETTLEMENT ADMINISTRATOR**

3 The Settlement Administrator will be responsible for: mailing and emailing the Class Notice
4 and Share Form (**Exhibit 1** and **Exhibit 2**, respectively) to Class Members; posting notice of entry of
5 final order and judgment certifying the Class Settlement and approving this Settlement Agreement;
6 handling inquiries from Class Members concerning the Class Notice; determining Individual
7 Settlement Amounts; determining individual payments to members of the PAGA Settlement Class;
8 maintaining the settlement funds in an appropriate interest-bearing account; preparing, administering,
9 and distributing Individual Settlement Amounts to Class Participants; preparing, administering, and
10 distributing individual payments to members of the PAGA Settlement Class; distributing the portion
11 of the PAGA Payment payable to the LWDA; issuing a final report and performing such other duties
12 as the Parties may direct. Additionally, the Settlement Administrator will handle all tax document
13 preparation and reporting, including state and federal tax forms, if any.

14 On a weekly basis, the Settlement Administrator will provide reports to Class Counsel and
15 Defense Counsel with summary information updating them as to the number of validated and timely
16 objections and Opt Out requests. The Settlement Administrator will serve on Class Counsel and
17 Defense Counsel via e-mail date-stamped copies of the original Opt Out requests and objections no
18 later than seven (7) days after their receipt. The Settlement Administrator will provide Class Counsel
19 with proof of mailing of the Class Notice, without listing individual Class Member names which the
20 Settlement Administrator will file with the Court at the time Class Counsel files its motion in support
21 of the Court's Final Approval and Fairness Hearing.

22 No later than thirty (30) days prior to the Final Approval and Fairness Hearing, the Settlement
23 Administrator will compile and deliver to Class Counsel and Defense Counsel a report with summary
24 information regarding: **(a)** the total amount of final Individual Settlement Amounts of each Class
25 Participant, without any identifying personal information; **(b)** the number of Class Participants to
26 receive such payments, and **(c)** the final number of Opt-Outs and objections.

27 Administrative Expenses are not anticipated to exceed \$30,000.00. Prior to the calculation and
28 distribution of the Individual Settlement Amounts, the Settlement Administrator shall calculate the

1 total Administrative Expenses through the conclusion of their services and such actual amount will be
2 deducted from the Gross Settlement Amount prior to the final calculation of the Individual Settlement
3 Amounts.

4 **7.2. NOTICE TO CLASS MEMBERS**

5 Notice shall be provided to Class Members in the following manner: Within thirty (30) days
6 after the Preliminary Approval Date, Defendants shall provide the Settlement Administrator with an
7 updated list of Class Members and members of the PAGA Settlement Class containing names, social
8 security numbers, dates of employment, last-known addresses, email addresses, workweeks and PAGA
9 qualify pay periods(the "Database"). The Database shall be marked "Confidential – Settlement
10 Administrator's Eyes Only." Class Counsel shall not receive a copy of this list. Upon its receipt of the
11 list of names and last known addresses of each Class Member, the Settlement Administrator shall
12 access the NCOA Database, and update the addresses maintained by Defendants.

13 Within ten days (10) days following receipt of the Class List, the Settlement Administrator shall
14 populate the data for each Class Member and send each Class Member the Class Notice via email and
15 first-class, United States mail. The Class Notice shall also contain an easily-understood statement
16 alerting the Class Members that, unless they elect to Opt Out of the Class Settlement, the Class Member
17 is releasing and waiving all Released Claims against the Released Parties.

18 The Class Notice will inform Class Members of their estimated share of the settlement and the
19 number of workweeks they worked during the Class Period. Class Members may dispute their
20 workweeks if they believe they worked more weeks in the Class Period than Defendants' records show
21 by submitting information to the Settlement Administrator, by mail, fax, or email, no later than forty-
22 five (45) days after being mailed the Class Notice and Share Form by the Settlement Administrator,
23 which is the defined Response Deadline. The Settlement Administrator will jointly work with Plaintiff
24 and Defendants to resolve the dispute in good faith. If Plaintiff and Defendants cannot agree over the
25 workweeks to be credited, the Settlement Administrator shall make the final decision based on the
26 information presented by the Class Member and Defendants. The Settlement Administrator shall
27 inform the Class Member of the final decision within 14 days of the submission of the dispute.
28

7.3. OPT OUT PROCEDURE

Class Members who do not timely Opt Out of the Class Settlement will be deemed to participate in the Class Settlement and shall become Class Participants without having to submit a claim form or take any other action. To Opt Out of the Class Settlement, the Class Member must submit an email, a letter, or postcard to the Settlement Administrator by the Response Deadline. The Opt Out request must state the Class Member's name, address, telephone number, and signature. The Opt Out request should state something to the effect of:

"I WISH TO BE EXCLUDED FROM THE SETTLEMENT CLASS IN THE *SHERIE PICOU V. DIRECT URGENT CARE, INC., ET AL.* LAWSUIT. I UNDERSTAND THAT IF I ASK TO BE EXCLUDED FROM THE SETTLEMENT CLASS, I WILL NOT RECEIVE ANY MONEY FROM THE CLASS SETTLEMENT OF THIS LAWSUIT AND WILL NOT BE RELEASING ANY CLAIMS I MIGHT HAVE."

Any Opt Out request that is not emailed or postmarked by the Response Deadline will be invalid. If prior to the Response Deadline any Class Notice mailed to a Class Member is returned as having been undelivered by the United States Postal Service, within seven days from receipt of a Class Notice returned as undeliverable, the Settlement Administrator shall perform a skip trace search and seek an address correction for such Class Members, and a second Class Notice will be sent to any new or different address obtained. Such Class Members shall have an additional fourteen (14) days from the date of the mailing of the second Class Notice in which to Opt Out, object, or dispute the information provided in the Share Form if the Response Deadline would have otherwise passed prior to fourteen (14) days from the date of the mailing of the second Class Notice.

It will be presumed that, if an envelope containing the Class Notice has not been returned within thirty (30) days of the mailing, the Class Member received the Class Notice. At least twenty-one (21) days prior to the Final Approval and Fairness Hearing, the Settlement Administrator shall provide Class Counsel and Defense Counsel with a Declaration of Due Diligence and Proof of Mailing with regard to the mailing of the Class Notice and its attempts to locate Class Members. The declaration shall specify the number of Class Members to whom the Class Notice was sent and the number of Class

1 Members to whom the Class Notice was not delivered, as well as information relating to the number
2 of Opt-Outs and objectors. Class Counsel shall file this declaration with the Court.

3 If the Settlement Administrator determines that an Opt Out request returned by a Class Member
4 before the Response Deadline is deficient, then the Settlement Administrator shall mail a deficiency
5 letter to that Class Member identifying the problem. If a Class Member submits both a dispute and an
6 Opt Out request, the Settlement Administrator shall make reasonable attempts to clarify as if the Opt
7 Out request were deficient. If the Class Member fails to cure the deficiency, the Opt Out request shall
8 be disregarded and the claim will be paid, and the Class Member will become bound by the judgment.

9 Class Participants will be bound by the Release of Released Claims set forth in the definition
10 of "Released Claims" provided in this Settlement Agreement.

11 A request to Opt Out of the Class Settlement shall *not* serve to exclude the Class Member from
12 participation in the PAGA Settlement Class. Opt-Outs shall still be entitled to their share of the PAGA
13 Payment. Class Members who are also members of the PAGA Settlement Class shall have no right or
14 ability to opt out of the portion of this Settlement Agreement releasing PAGA Released Claims.

15 **7.4. OBJECTION PROCEDURE**

16 The Class Notice shall inform the Class Members of their right to object to the Class Settlement
17 if they do not Opt Out. Any Class Participants who wish to object to the Class Settlement may submit
18 a written objection to the Settlement Administrator by mail or by email no later than the Response
19 Deadline. Only Class Participants may object to the Settlement. The objection should include the case
20 name and number and must set forth, in clear and concise terms, a statement of the reasons why the
21 objector believes that the Court should find that the proposed Class Settlement is not in the best interest
22 of the Settlement Class and the reasons why the Class Settlement should not be approved, including
23 the legal and factual arguments supporting the objection. If an objector also wishes to appear at the
24 Final Approval and Fairness Hearing, in person or through an attorney, they may do so. The Settlement
25 Administrator will promptly serve copies of any objection or notice of intention to appear on Class
26 Counsel and Defense Counsel. Class Members wishing to make an objection may appear at the Final
27 Approval and Fairness Hearing, either in person or through a lawyer retained at their own expense.
28

7.5. NOTICE OF FINAL JUDGMENT

Within seven (7) days after the Court has held a Final and Fairness Approval Hearing and entered a final order certifying the Class for settlement purposes only and approving the Class Settlement, the Settlement Administrator will give notice of judgment to Class Members pursuant to rule 3.771(b) of the California Rules of Court, by posting a copy of said order and final judgment on its website at a web address to be included in the Class Notice.

8. CLASS SETTLEMENT FUNDING AND DISTRIBUTION

8.1. ALLOCATION OF THE GROSS SETTLEMENT AMOUNT

The claims of all Class Members are settled for the Gross Settlement Amount of \$1,000,000.00, which will be allocated as follows:

1. The Administrative Expenses, estimated not to exceed \$30,000.00;
2. Class Counsel's attorney fees not to exceed \$333,333.33;
3. Class Counsel's litigation costs and expenses not to exceed \$20,000.00;
4. The Incentive Award, not to exceed \$7,500.00; and
5. PAGA Payment to LWDA of \$75,000.00.

For purposes of calculating the estimated Individual Settlement Amounts, the Settlement Administrator shall calculate the estimated Net Settlement Amount based on the estimated values provided above prior to sending Notice to the Class Members. Prior to final distribution, the Settlement Administrator shall recalculate the final Net Settlement Amount based on the actual values of the amounts in each category.

8.2. CALCULATION OF THE INDIVIDUAL SETTLEMENT AMOUNTS FOR CLASS PARTICIPANTS

Individual Settlement Amounts to be paid to Class Participants shall be paid from the Net Settlement Amount. The portion of the Net Settlement Amount shall be distributed on a pro rata basis based on the proportional number of weeks worked by each Class Member during the Class Period.

Defendants shall have no responsibility for deciding the validity of the Individual Settlement Amounts or any other payments made pursuant to this Settlement Agreement, shall have no involvement in or responsibility for the determination or payment of Employee's Taxes and Required

1 Withholding, and shall have no liability for any errors made with respect to such Employee's Taxes
2 and Required Withholding. Although the Settlement Administrator will calculate and pay the standard
3 Employee's Taxes and Required Withholding on the portion of the Individual Settlement Amounts
4 constituting wages on their behalf, Plaintiff and Class Participants represent and understand that they
5 shall be solely responsible for any and all tax obligation associated with their respective Individual
6 Settlement Amounts and Incentive Awards.

7 **8.3. CALCULATION OF THE PAYMENTS FOR INDIVIDUAL MEMBERS OF**
8 **THE PAGA SETTLEMENT CLASS**

9 Each member of the PAGA Settlement Class shall be entitled to receive a portion of the PAGA
10 Payment. The PAGA Payment shall consist of the penalties pursuant to PAGA that the Parties have
11 agreed is a reasonable sum to be paid in settlement of the PAGA claims included in the Action, which
12 is \$100,000.00. The PAGA Payment is to be approved by the Court pursuant to Labor Code section
13 2699 and is to be distributed as follows: seventy-five percent (75%) (i.e., \$75,000.00) to the LWDA
14 and twenty-five percent (25%) (i.e., \$25,000.00) to the PAGA Settlement Class.

15 The portion of the PAGA Payment allocated to the PAGA Settlement Class shall be distributed
16 to the PAGA Settlement Class based on the pro rata number of pay periods worked by each particular
17 PAGA Settlement Class member during the PAGA Period as a proportion of all pay periods worked
18 by all PAGA Settlement Class members during the PAGA Period. Each member of the PAGA
19 Settlement Class, including Plaintiff, shall be responsible for the payment of the Employee's Taxes and
20 Required Withholding with respect to their share of the PAGA Payment and shall hold Defendants
21 harmless from any and all liability with regard thereto.

22 Defendants shall have no responsibility for deciding the validity of the individual payment
23 amounts allocated to each member of the PAGA Settlement Class or any other payments made pursuant
24 to this Settlement Agreement, shall have no involvement in or responsibility for the determination or
25 payment of Employee's Taxes and Required Withholding, and shall have no liability for any errors
26 made with respect to such Employee's Taxes and Required Withholding.

27 The members of the PAGA Settlement Class shall be solely responsible for any and all tax
28 obligation associated with their respective shares of the PAGA Payment.

1 **8.4. TIME FOR PAYMENT OF ATTORNEY FEES AND EXPENSES**

2 The Settlement Administrator shall distribute to Class Counsel any attorney fees and expenses
3 approved by the Court no later than fourteen (14) days after the settlement amount is fully funded.

4 **8.5. TIME FOR PAYMENT OF INCENTIVE AWARD**

5 The Settlement Administrator shall distribute to Plaintiff the Incentive Award approved by the
6 Court no later than fourteen (14) days after the settlement amount is fully funded.

7 **8.6. TIME FOR PAYMENT OF PAGA PAYMENT TO THE LWDA**

8 The Settlement Administrator shall distribute to the LWDA the portion of the PAGA Payment
9 due to it and approved by the Court no later than fourteen (14) days after the settlement amount is fully
10 funded.

11 **8.7. TIME FOR PAYMENT OF TAXES AND REQUIRED WITHHOLDING AND**
12 **INDIVIDUAL SETTLEMENT AMOUNTS**

13 The Settlement Administrator shall make every effort to pay the Employee's Taxes and
14 Required Withholding associated with each Class Participant's Individual Settlement Amount and mail
15 the Individual Settlement Amount to each Class Participant, by first-class United States mail, to the
16 last-known address no later than fourteen (14) days after the settlement amount is fully funded . If the
17 Settlement Administrator is not able to do so within the time period set forth above, it shall so inform
18 Class Counsel and Defense Counsel and provide an approximate date by which the Employee's Taxes
19 and Required Withholding shall be paid and the Individual Settlement Amounts will be mailed. Under
20 no circumstances shall the Settlement Administrator distribute checks to Class Participants until all
21 Individual Settlement Amounts have been considered, calculated, and accounted for, and all of the
22 remaining monetary obligations have been calculated and accounted for.

23 Within two hundred and ten (210) days of mailing the Individual Settlement Amounts to Class
24 Participants, the Settlement Administrator shall file with the Court and provide to Class Counsel a
25 declaration of payment. If any Class Participant is deceased, payment shall be made payable to the
26 estate of that Class Member and delivered to the executor or administrator of that estate, unless the
27 Settlement Administrator has received an affidavit or declaration pursuant to California Probate Code
28 section 13101, in which case payment shall be made to the affiant(s) or declarant(s).

1 **8.8. NON-CASHED SETTLEMENT CHECKS**

2 Any funds associated with checks that have not been cashed within one hundred eighty (180)
3 days, will become void and the Individual Settlement Amount associated with the uncashed check will
4 be remitted pursuant to Code of Civil Procedure section 384 to the California State Controller for
5 deposit in the Unclaimed Property Fund in the name of the individual whose check was uncashed. The
6 Parties agree that this disposition results in no “unpaid residue” within the meaning of California Civil
7 Procedure Code section 384, as the entire Net Settlement Amount will be paid out to Class Participants,
8 whether or not they all cash their Individual Settlement Amount checks. Therefore, Defendants shall
9 not be required to pay any interest on said amount. For the purposes of determining whether Defendants
10 have met their financial obligation to pay the Individual Settlement Payment, Defendants will be
11 deemed to have fulfilled their obligation upon the mailing of the check to the Class Member, regardless
12 of whether such Class Member subsequently negotiates the check.

13 **8.9. DISPUTES REGARDING CLASS MEMBER WORKWEEKS DATA OR**
14 **PAYMENT OF INDIVIDUAL SETTLEMENT SHARES**

15 Class Member Workweeks and the corresponding Individual Settlement Amount shall be
16 calculated using the employment and payroll records of Defendants, which presumptively shall be
17 deemed to be full, complete, and accurate for purposes of this Settlement Agreement. To overcome
18 that presumption, any Class Member objecting to the accuracy of the number of Workweeks or amount
19 of the Individual Settlement Amount must submit documentary evidence, such as pay stubs or other
20 written employment records, to the Settlement Administrator. Each Class Member may dispute the
21 number of Workweeks or their estimated Individual Settlement Amount contained on their Class
22 Notice (“Workweeks Dispute”). Any such Workweeks Dispute must be mailed or faxed to the
23 Settlement Administrator by the Class Member, postmarked or fax-stamped on or before the Response
24 Deadline. The Settlement Administrator shall immediately provide copies of all disputes to counsel for
25 Defendants, shall inform Class Counsel of the dispute without disclosing the identity of the Class
26 Member making the dispute, and shall immediately attempt to resolve all such disputes directly with
27 relevant Class Members with the assistance of Defendants, Defense Counsel, and Class Counsel. If the
28 dispute cannot be resolved, it shall be submitted to the Settlement Administrator for its final, non-

1 appealable decision. The Settlement Administrator shall use its best efforts to resolve all such disputes
2 prior to the Effective Date. If, however, a dispute arises or is not resolved until after the Settlement
3 Amount has been distributed, the initial calculation shall stand (as Defendants shall be under no
4 obligation to pay any amounts in excess of the Gross Settlement Amount under this Settlement
5 Agreement).

6 **9. NULLIFICATION OF THIS SETTLEMENT AGREEMENT**

7 **9.1. NON-APPROVAL OF THIS SETTLEMENT AGREEMENT**

8 The Class Settlement and conditional class certification shall be considered null and void, and
9 neither the Class Settlement, conditional class certification, nor any of the related negotiations or
10 proceedings, shall be of any force or effect, and all Parties to the Class Settlement shall stand in the
11 same position, without prejudice, as if the Class Settlement had been neither entered into nor filed with
12 the Court, if any of the following occur: **(a)** the Court should for any reason fail to approve this
13 Settlement Agreement in the form agreed to by the Parties; **(b)** the Court should for any reason fail to
14 enter a judgment with prejudice of the Action, or **(c)** the approval of the Class Settlement and judgment
15 is reversed, modified, or declared or rendered void. Notwithstanding the foregoing, the Parties may
16 attempt in good faith to cure any perceived defects in this Settlement Agreement to facilitate approval.

17 **9.2. PARTIES' RIGHTS TO VOID CLASS SETTLEMENT; ESCALATOR**
18 **PROVISION**

19 Defendants have represented that the Class Members have worked a total of no greater than
20 56,528 total workweeks as of March 14, 2023. Should the actual number of workweeks worked by the
21 Class Members exceed 56,528 by more than 15% greater than this figure (i.e., if there are 65,008 or
22 more total workweeks), then either (a) the Maximum Settlement Amount shall increase proportionally
23 for each workweek above 65,008, or (b) the Parties will meet and confer to consider alternatives mean
24 of resolving the issue, including the option to shorten the Class Period, and accordingly limit the
25 workweek count. If the Parties elect to shorten the Class Period, they will seek further approval from
26 the Court.

1 If Class Members representing more than 10 percent of the total workweeks in the Class Period
2 submit exclusion forms of any kind, Defendants may exercise the option to withdraw from the
3 settlement.

4 **9.3. INVALIDATION**

5 Invalidation of any material portion of this Settlement Agreement shall invalidate the Class
6 Settlement in its entirety, unless the Parties subsequently agree in writing that the remaining provisions
7 of the Class Settlement are to remain in full force and effect.

8 **9.4. STAY ON APPEAL**

9 If a timely appeal from the approval of the Class Settlement and judgment, the judgment shall
10 be stayed, and Defendants shall not be obligated to fund the Gross Settlement Amount or take any other
11 actions required by this Settlement Agreement until all appeal rights have been exhausted by operation
12 of law.

13 **10. MOTIONS FOR COURT APPROVAL**

14 **10.1. PRELIMINARY APPROVAL**

15 As soon as practicable after execution of this Settlement Agreement, Class Counsel will submit
16 this Settlement Agreement to the Court along with a Motion for Preliminary Approval of the Class
17 Settlement. Each party shall cooperate to present the Class Settlement to the Court for preliminary
18 approval in a timely fashion.

19 **10.2. FINAL APPROVAL**

20 The Final Approval and Fairness Hearing shall be held before the Court. At the Final Approval
21 and Fairness Hearing, Plaintiff shall move the Court for the entry of the final order certifying the
22 Settlement Class for settlement purposes only and approving the Class Settlement as being fair,
23 reasonable, and adequate to the Class Participants within the meaning of California Rules of Court,
24 Rule 3.769, subdivisions (c), (d) and (e), and for the entry of a final judgment of the Action consistent
25 with the terms of the Class Settlement and rule 3.769, subdivision (h), of the California Rules of Court.
26 Class Counsel and Defense Counsel shall submit to the Court such pleadings and/or evidence as may
27 be required for the Court's determination.
28

1 **11. RELEASES AND WAIVERS**

2 **11.1. RELEASE OF CLAIMS BY THE SETTLEMENT CLASS**

3 Upon the Effective Date, the Releasing Parties shall be deemed to each release the Released
4 Parties, and each of them, of and from any and all Released Claims arising during the Class Period. It
5 is the desire of the Parties and the Releasing Parties to fully, finally, and forever settle, compromise,
6 and discharge the Released Claims. Each of the Releasing Parties, including each Class Participant,
7 will be bound by the release of Released Claims as a result of the Class Settlement and to the terms of
8 the final judgment and the satisfaction of such judgment.

9 Class Participants will be deemed to have acknowledged and agreed that their claims for wages
10 and/or penalties in the Action are disputed, and that their Individual Settlement Amount constitutes
11 payment of all sums allegedly due to them. Class Participants will be deemed to have acknowledged
12 and agreed that California Labor Code section 206.5 is not applicable to the Individual Settlement
13 Amount. That section provides in pertinent part as follows:

14 “An employer shall not require the execution of a release of a claim or right on account
15 of wages due, or to become due, or made as an advance on wages to be earned, unless
16 payment of those wages has been made.”
17

18 **11.2. RELEASE OF CLAIMS BY PAGA SETTLEMENT CLASS**

19 Upon the Effective Date, the PAGA Settlement Class shall be deemed to release the Released
20 Parties, and each of them, of and from any and all PAGA Released Claims arising during the PAGA
21 Period. It is the desire of the Parties to fully, finally, and forever settle, compromise, and discharge the
22 PAGA Released Claims. Each of the PAGA Settlement Class members will be bound by the release of
23 PAGA Released Claims as a result of the Settlement and to the terms of the final judgment and the
24 satisfaction of such judgment.

25 The PAGA Settlement Class members shall have no right or ability to opt out of the portion of
26 this Settlement Agreement releasing PAGA Released Claims.
27
28

11.3. RELEASE OF CLAIMS BY PLAINTIFF

Plaintiff, on behalf of herself and her dependents, heirs and assigns, beneficiaries, devisees, legatees, executors, administrators, agents, trustees, conservators, guardians, personal representatives, and successors-in-interest, whether individual, class, representative, legal, equitable, direct or indirect, or any other type or in any other capacity, shall and does hereby forever release, discharge and agree to hold harmless the Released Parties from any and all charges, complaints, claims, liabilities, obligations, promises, agreements, controversies, damages, actions, causes of action, suits, rights, demands, costs, losses, debts and expenses (including attorney fees and costs), known or unknown, at law or in equity, which she may now have or may have after the signing of this Settlement Agreement, arising out of or in any way connected with her employment with Defendants including, the Released Claims, claims that were asserted or could have been asserted in the Complaint, and any and all transactions, occurrences, or matters between the Parties occurring prior to the date this Settlement Agreement is fully executed. Without limiting the generality of the foregoing, this release shall include, but not be limited to, any and all claims under: **(a)** the Americans with Disabilities Act; **(b)** Title VII of the Civil Rights Act of 1964; **(c)** the Civil Rights Act of 1991; **(d)** 42 U.S.C. § 1981; **(e)** the Age Discrimination in Employment Act; **(f)** the Fair Labor Standards Act; **(g)** the Equal Pay Act; **(h)** the Employee Retirement Income Security Act, as amended; **(i)** the Consolidated Omnibus Budget Reconciliation Act; **(j)** the Rehabilitation Act of 1973; **(k)** the Family and Medical Leave Act; **(l)** the Civil Rights Act of 1966; **(m)** the California Fair Employment and Housing Act; **(n)** the California Constitution; **(o)** the California Labor Code; **(p)** the California Government Code; **(q)** the California Civil Code; and **(r)** any and all other federal, state, and local statutes, ordinances, regulations, rules, and other laws, and any and all claims based on constitutional, statutory, common law, or regulatory grounds as well as any other claims based on theories of wrongful or constructive discharge, breach of contract or implied contract, fraud, misrepresentation, promissory estoppel, or intentional infliction of emotional distress, negligent infliction of emotional distress, or damages under any other federal, state, or local statutes, ordinances, regulations, rules, or laws. This release is for any and all relief, no matter how denominated, including, but not limited to, back pay, front pay, vacation pay, bonuses, compensatory damages, tortious damages, liquidated damages, punitive damages, damages for pain

1 and suffering, and attorney fees and costs, and Plaintiff hereby forever releases, discharges and agrees
2 to hold harmless Defendants and the Released Parties from any and all claims for attorney fees and
3 costs arising out of the matters released in this Settlement Agreement.

4 Plaintiff specifically acknowledges that she is aware of and familiar with the provisions of
5 California Civil Code section 1542, which provides as follows:

6 “A general release does not extend to claims that the creditor or releasing party does not
7 know or suspect to exist in his or her favor at the time of executing the release and that,
8 if known by him or her, would have materially affected his or her settlement with the
9 debtor or released party.”
10

11 Plaintiff, being aware of California Civil Code section 1542, hereby expressly waives and
12 relinquishes all rights and benefits she may have under section 1542 as well as any other statutes or
13 common law principles of a similar effect. Plaintiff may hereafter discover facts in addition to or
14 different from those which she now knows or believes to be true with respect to the subject matter of
15 all the claims referenced herein, but agrees that, upon the Effective Date, Plaintiff shall and hereby
16 does fully, finally, and forever settle and release any and all claims against the Released Parties, known
17 or unknown, suspected or unsuspected, contingent or non-contingent, that were asserted or could have
18 been asserted upon any theory of law or equity without regard to the subsequent discovery of existence
19 of such different or additional facts.

20 **11.4. CIRCULAR 230 DISCLAIMER**

21 Each party to this Settlement Agreement (for purposes of this section, the “Acknowledging
22 Party”; and each party to this Agreement other than the Acknowledging Party, an “Other Party”)
23 acknowledges and agrees that **(1)** no provision of this Settlement Agreement, and no written
24 communication or disclosure between or among the parties or their attorneys and other advisers, is or
25 was intended to be, nor shall any such communication or disclosure constitute or be construed or be
26 relied upon as, tax advice within the meaning of United States Treasury Department Circular 230 (31
27 C.F.R. Part 10); **(2)** the Acknowledging Party **(a)** has relied exclusively upon her or its own
28 independent legal and tax advisers for advice (including tax advice) in connection with this Settlement

1 Agreement, **(b)** has not entered into this Settlement Agreement based upon the recommendation of any
2 other party or any attorney or advisor to any other party, and **(c)** is not entitled to rely upon any
3 communication or disclosure by any attorney or advisor to any other party to avoid any tax penalty that
4 may be imposed on the Acknowledging Party; and **(3)** no attorney or advisor to any other party has
5 imposed any limitation that protects the confidentiality of any such attorney's or adviser's tax strategies
6 (regardless of whether such limitation is legally binding) upon disclosure by the Acknowledging Party
7 of the tax treatment or tax structure of any transaction, including any transaction contemplated by this
8 Settlement Agreement.

9 **12. DUTIES OF THE PARTIES**

10 **12.1. MUTUAL FULL COOPERATION**

11 The Parties agree to cooperate fully with one another to accomplish and implement the terms
12 of this Settlement Agreement. Such cooperation shall include, but not be limited to, execution of such
13 other documents and the taking of such other actions as may reasonably be necessary to fulfill the terms
14 of this Settlement Agreement. The Parties shall use their best efforts, including all efforts contemplated
15 by this Settlement Agreement and any other efforts that may become necessary by court order or
16 otherwise, to effectuate this Settlement Agreement and the terms set forth herein. As soon as practicable
17 after execution of this Settlement Agreement, Class Counsel, with the cooperation of Defendants and
18 Defense Counsel, shall take all necessary and reasonable steps to secure the Court's final approval of
19 this Settlement Agreement.

20 **12.2. DUTY TO SUPPORT AND DEFEND THE CLASS SETTLEMENT**

21 The Parties agree to abide by all of the terms of this Settlement Agreement in good faith and to
22 support the Class Settlement fully and to use their best efforts to defend this Class Settlement from any
23 legal challenge, whether by appeal or collateral attack.

24 **12.3. DUTIES PRIOR TO COURT APPROVAL**

25 Class Counsel shall promptly submit this Settlement Agreement to the Court for preliminary
26 approval and determination by the Court as to its fairness, adequacy, and reasonableness. Promptly
27 upon execution of this Settlement Agreement, Class Counsel shall apply to the Court for the entry of a
28 preliminary order scheduling a hearing on the question of whether the proposed Class Settlement

1 should be approved as fair, reasonable, and adequate as to the Class Members, approving as to form
2 and content the proposed Class Notice and Share Form attached hereto as **Exhibit 1** and **Exhibit 2**,
3 respectively, and directing the mailing of the Class Notice to Class Members. While Defendants can
4 reserve their right to object to facts or assertions made in the moving papers, Defense Counsel shall
5 file a notice of non-opposition to the granting of the motion for preliminary approval or join in the
6 motion.

7 **13. MISCELLANEOUS PROVISIONS**

8 **13.1. VOIDING THIS SETTLEMENT AGREEMENT**

9 Pending Court approval and other than as provided herein, if any of the conditions set forth in
10 this Settlement Agreement are not met and satisfied, this Settlement Agreement may, at the option of
11 either Plaintiff or Defendants, be ineffective, void, and of no further force and effect, and may not be
12 used or be admissible in any subsequent proceeding, either in this Court or in any other court or forum.
13 If either Party decides to void the Settlement Agreement, then the Settlement Agreement and
14 conditional class certification shall be considered void, and neither the Settlement Agreement,
15 conditional class certification, nor any of the related negotiations or proceedings, shall be of any force
16 or effect, and the Parties shall stand in the same position, without prejudice, as if this Settlement
17 Agreement had been neither entered into nor filed with the Court. Should any Party choose to void the
18 Class Settlement under this subsection, such Party shall be responsible for all Settlement Administrator
19 fees and costs actually incurred.

20 **13.2. DIFFERENT FACTS**

21 The Parties acknowledge that, except for matters expressly represented herein, the facts in
22 relation to the dispute and all claims released by the terms of this Settlement Agreement may turn out
23 to be different from the facts now known by each party and/or its counsel, or believed by such Party or
24 counsel to be true, and each Party therefore expressly assumes the risk of the existence of different or
25 presently unknown facts, and agrees that this Settlement Agreement shall be in all respects effective
26 and binding despite such difference.
27
28

13.3. NO PRIOR ASSIGNMENTS

The Parties represent, covenant, and warrant that they have not directly or indirectly assigned, transferred, encumbered, or purported to assign, transfer, or encumber to any person or entity any portion of any liability, claim, demand, action, cause of action, or right herein released and discharged except as set forth herein.

13.4. NON-ADMISSION

Nothing in this Settlement Agreement shall be construed as or deemed to be an admission by any Party of any liability, culpability, negligence, or wrongdoing toward any other Party, or any other person, and the Parties specifically disclaim any liability, culpability, negligence, or wrongdoing toward each other or any other person. Each of the Parties has entered into this Settlement Agreement with the intention to avoid further disputes and litigation with the attendant inconvenience, expenses, and contingencies. Nothing herein shall constitute any admission by Defendants of wrongdoing or liability, or of the truth of any factual allegations in the Action. Nothing herein shall constitute any admission by Defendants regarding the merits of the Claims in this Action, including but not limited to claims for unpaid wages or violations under California or federal law. Nothing herein shall constitute an admission by Defendants that the Action was properly brought as a class or representative action other than for settlement purposes. To the contrary, Defendants have denied and continue to deny each and every material factual allegation and all Claims. To this end, the Class Settlement of the Action, the negotiation and execution of this Settlement Agreement, and all acts performed or documents executed pursuant to or in furtherance of this Settlement Agreement or the Class Settlement are not, shall not be deemed to be, and may not be used as, an admission or evidence of any wrongdoing or liability on the part of Defendants or of the truth of any of the factual allegations in the Complaint in the Action; and are not, shall not be deemed to be, and may not be used as, an admission or evidence of any fault or omission on the part of Defendants in any civil, criminal, or administrative proceeding in any court, administrative agency, or other tribunal.

13.5. NON-EVIDENTIARY USE

Neither this Agreement nor any of its terms, nor any statements or conduct in the negotiation or drafting of it, shall be offered or used as evidence by Plaintiff, any Class Member (including any

1 individual who requested to be excluded from the Settlement Class), Defendants, or its, her, his, or
2 their respective counsel, in the Action, except as is reasonably necessary to effectuate the Settlement
3 Agreement's purpose and terms. This Settlement Agreement may, however, be used by Defendants
4 and the Released Parties to prove or defend against any claim released herein by any Class Member in
5 any judicial, quasi-judicial, administrative, or governmental proceeding.

6 **13.6. MEDIA OR PRESS**

7 Plaintiff and Defendants, and their respective counsel, recognize, accept, and agree that the
8 Parties to this Settlement Agreement desire that the terms of this Settlement Agreement, the fact of the
9 Class Settlement embodied in this Settlement Agreement, the disposition of the Action, the Action, and
10 all matters relating to the litigation of the Action, including discovery proceedings therein, and evidence
11 obtained during the course of the Action, shall not be discussed with or presented to the media or press.

12 **13.7. NON-RETALIATION**

13 Defendants understands and acknowledges that they have a legal obligation to not retaliate
14 against any Class Member who elects to participate in the Class Settlement or elects to Opt Out of the
15 Class Settlement. Defendants will refer any inquiries regarding this Class Settlement to the Settlement
16 Administrator or Class Counsel and will not discourage Class Members who are employees, directly
17 or indirectly, from making claims, opting out, or objecting to the Class Settlement. None of the Parties,
18 or their respective attorneys or agents, shall solicit or encourage any Class Members, directly or
19 indirectly, to Opt Out of the Class Settlement.

20 **13.8. CONSTRUCTION**

21 The Parties agree that the terms and conditions of this Settlement Agreement are the result of
22 lengthy, intensive, arms-length, non-collusive negotiations between the Parties and that this Settlement
23 Agreement is not to be construed in favor of or against any party by reason of the extent to which any
24 party or its counsel participated in the drafting of this Settlement Agreement. If any of the dates in this
25 Settlement Agreement fall on a weekend, bank or court holiday, the time to act shall be extended to the
26 next business day.

1 **13.9. GOVERNING LAW**

2 This Settlement Agreement is intended to and shall be governed by the laws of the State of
3 California, without regard to conflict of law principles, in all respects, including execution,
4 interpretation, performance, and enforcement.

5 **13.10. NOTICES**

6 Except for Class Member notices required to be made by the Settlement Administrator, all
7 notices or other communications required or permitted under this Settlement Agreement shall be in
8 writing and shall be sufficiently given if delivered in person to the party or their counsel by U.S.
9 certified mail, postage prepaid, e-mail, facsimile, or overnight delivery addressed to the address of the
10 party appearing in this Settlement Agreement.

11 **13.11. CAPTIONS AND INTERPRETATIONS**

12 Section titles or captions contained herein are inserted as a matter of convenience and for
13 reference only and in no way define, limit, extend, or describe the scope of this Settlement Agreement
14 or any provision thereof.

15 **13.12. MODIFICATION**

16 This Settlement Agreement may not be changed, altered, or modified, except in writing signed
17 by the Parties or the Parties' counsel on their behalf. If preliminary or final approval of this Settlement
18 Agreement has been granted by the Court, then any such amendments or modifications to this
19 Settlement Agreement shall be approved by the Court. This Settlement Agreement may not be
20 discharged except by performance in accordance with its terms or by a writing signed by the Parties.

21 **13.13. INTEGRATION CLAUSE**

22 This Settlement Agreement contains the entire agreement between the Parties relating to the
23 Class Settlement of the Action and the transactions contemplated thereby, and all prior or
24 contemporaneous agreements, understandings, representations, and statements, whether oral or written,
25 and whether by a party or such party's legal counsel, are hereby superseded. No rights under this
26 Settlement Agreement may be waived except in writing as provided above.

13.14. SUCCESSORS AND ASSIGNS

This Settlement Agreement shall be binding on and inure to the benefit of the Parties and Class Members (excluding only persons who timely Opt Out) and their respective present and former heirs, trustees, executors, administrators, representatives, officers, directors, shareholders, agents, employees, insurers, attorneys, accountants, auditors, advisors, consultants, pension plans, welfare benefit plans, fiduciaries, parent companies, subsidiaries, affiliates, related companies, joint ventures, predecessors, successors, and assigns.

13.15. CORPORATE SIGNATORIES

Any person executing this Settlement Agreement or any such related document on behalf of a corporate signatory or on behalf of a partnership hereby warrants and promises, for the benefit of all Parties hereto, that such person has been duly authorized by such corporation or partnership to execute this Settlement Agreement or any such related document.

13.16. EXECUTION IN COUNTERPARTS

This Settlement Agreement shall become effective upon its execution by all of the undersigned. The Parties may execute this Settlement Agreement in counterparts, and execution of counterparts shall have the same force and effect as if all Settling Parties had signed the same instrument.

13.17. ATTORNEY FEES, COSTS, AND EXPENSES

Except as otherwise specifically provided for herein, each party shall bear her or its own attorney fees, costs, and expenses, taxable or otherwise, incurred by them in or arising out of the Action and shall not seek reimbursement thereof from any other party to this Settlement Agreement.

13.18. ACTION TO ENFORCE AGREEMENT

In any suit or court action to enforce the terms of this Agreement, the prevailing party shall be entitled to recover her or its attorney fees and costs.

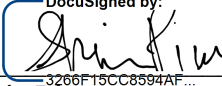
14. EXECUTION

The Parties and their counsel have executed this Settlement Agreement on the date below their signatures or the signature of their representatives. The date of this Settlement Agreement shall be the date of the latest signature.

APPROVAL AND EXECUTION BY PARTIES

CLASS REPRESENTATIVE:

Dated: 12/20/2023

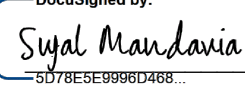
DocuSigned by:

3266F15CC8594AF...
Sherie Picou
Plaintiff and Class Representative

DEFENDANTS:

Dated: 12/20/2023

Direct Urgent Care, Inc.
Carbon Health Medical Group, Inc.

Sujal Mandavia

DocuSigned by:
By: 
5D78E6E9996D468...
Title: Medical Director

APPROVED AS TO FORM BY COUNSEL

CLASS COUNSEL:

Dated: December 20, 2023

Melmed Law Group P.C.


Jonathan Melmed
Attorneys for Plaintiff

DEFENDANTS' COUNSEL:

Dated: December 20, 2023

Gordon Rees Scully Mansukhani, LLP


Mollie M. Burks

Sat Sang S. Khalsa
Attorneys for Defendants

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Certificate Of Completion

Envelope Id: C091842FBC9C4CDD9335BA34BD7C6D5C	Status: Completed
Subject: Complete with DocuSign: Direct UC Settlement Amendment - 2023 Nov 20.pdf	
Source Envelope:	
Document Pages: 39	Signatures: 1
Certificate Pages: 1	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelope Stamping: Enabled	Lisa Laurenzano
Time Zone: (UTC-08:00) Pacific Time (US & Canada)	2100 Franklin St.
	Suite 355
	Oakland, CA 94612
	lisamarie.laurenzano@carbonhealth.com
	IP Address: 50.25.142.129

Record Tracking

Status: Original	Holder: Lisa Laurenzano	Location: DocuSign
12/20/2023 9:56:46 AM	lisamarie.laurenzano@carbonhealth.com	

Signer Events	Signature	Timestamp
Sujal Mandavia sujal@carbonhealth.com Medical Director Carbon Health Security Level: Email, Account Authentication (None)	DocuSigned by:  5078E5E9996D468... Signature Adoption: Pre-selected Style Using IP Address: 75.82.69.218	Sent: 12/20/2023 9:58:39 AM Viewed: 12/20/2023 11:19:17 AM Signed: 12/20/2023 11:24:22 AM

Electronic Record and Signature Disclosure:
Not Offered via DocuSign

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Shweta Gera shweta.gera@carbonhealth.com Security Level: Email, Account Authentication (None)	COPIED	Sent: 12/20/2023 9:58:39 AM Viewed: 12/20/2023 12:33:20 PM
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	12/20/2023 9:58:39 AM
Certified Delivered	Security Checked	12/20/2023 11:19:17 AM
Signing Complete	Security Checked	12/20/2023 11:24:22 AM
Completed	Security Checked	12/20/2023 11:24:22 AM
Payment Events	Status	Timestamps