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Attorneys for Plaintiffs Jasmine Johnson,
Jade Khodar-Fisher, and Brittanie Boruff,
on behalf of themselves and all similarly situated

SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF MERCED

JASMINE JOHNSON, JADE KHODAR-
FISHER and BRITTNIE BORUFF,
individually, and on behalf of other members
of the general public similarly situated;

Plaintiffs,

v.

TRUMPET BEHAVIORAL HEALTH, LLC, a
Delaware limited liability company;
QUALITY BEHAVIORAL OUTCOMES,
LLC, a Delaware limited liability company;
and DOES 1 through 100, inclusive;

Defendants.

Case No.: 21CV-01505

CLASS ACTION

Assigned for All Purposes To:

Hon. Brian McCabe

Dept.: 08

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR:**

1. Failure to Pay Minimum Wages § 1197;
2. Failure to Pay Wages and Overtime Under Labor Code § 510;
3. Meal Period Liability Under Labor Code § 226.7;
4. Rest-Break Liability Under Labor Code § 226.7;
5. Violation of Labor Code §§ 226(a);
6. Violation of Labor Code § 203;
7. Failure to Reimburse Expenses § 2802; and
8. Violation of Business & Professions Code § 17200 *et seq.*; and
9. Penalties Pursuant to Labor Code § 2699, *et seq.*

DEMAND FOR JURY TRIAL

Complaint Filed: May 6, 2021

Trial Date: None Set

1 Plaintiffs Jasmine Johnson, Jade Khodar-Fisher, and Brittne Boruff, (hereinafter
2 collectively “Plaintiffs”), on behalf of themselves and all others similarly situated (collectively,
3 “Employees”; individually, “Employee”) complains of Defendants, and each of them, as follows:

4 **INTRODUCTION**

5 1. Plaintiffs brings this action on behalf of themselves and all current and former
6 Employees within the State of California who, at any time four (4) years prior to the filing of this
7 lawsuit, are or were employed as non-exempt, hourly employees by Defendants TRUMPET
8 BEHAVIORAL HEALTH, LLC, a Delaware limited liability company; QUALITY
9 BEHAVIORAL OUTCOMES, LLC, a Delaware limited liability company, and DOES 1 through
10 100 (all defendants being collectively referred to herein as “Defendants”). Plaintiffs allege that
11 Defendants, and each of them, violated various provisions of the California Labor Code, relevant
12 orders of the Industrial Welfare Commission (IWC), and California Business & Professions Code,
13 and seeks redress for these violations.

14 2. Upon information and belief, the same violations Plaintiffs endured at Defendants’
15 multiple California locations were also experienced by all non-exempt hourly employees working
16 for Defendants throughout California. Plaintiffs were employed by Defendants and (1) shared
17 similar job duties and responsibilities, (2) were subjected to the same policies and practices, and
18 (3) endured similar violations at the hands of Defendants as the other Class Members who served
19 in similar and related positions throughout California.

20 **THE PARTIES**

21 **A. The Plaintiff**

22 3. Plaintiff Jasmine Johnson has resided in Alameda County, and during the time
23 period relevant to this Complaint, was employed by Defendants as a non-exempt hourly employee
24 within the State of California based out of Defendants’ location in San Jose, California. Upon
25 information and belief, Plaintiff Jasmine Johnson was employed by Defendants from
26 approximately January 2020 through October of 2020.

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1 4. Plaintiff Jade Khodar-Fisher has resided in Solano County, and during the time
2 period relevant to this Complaint, was employed by Defendants as a non-exempt hourly employee
3 within the State of California based out of Defendants' location in Solano, California. Upon
4 information and belief, Plaintiff Jade Khodar-Fisher was employed by Defendants from
5 approximately March of 2018 through January of 2019.

6 5. Plaintiff Brittne Boruff has resided in Alameda County, and during the time period
7 relevant to this Complaint, was employed by Defendants as a non-exempt hourly employee within
8 the State of California based out of Defendants' location in Alameda, California. Upon
9 information and belief, Plaintiff Brittne Boruff was employed by Defendants from approximately
10 January 2019 through July of 2019.

11 **B. The Defendants**

12 6. Defendant TRUMPET BEHAVIORAL HEALTH, LLC ("TRUMPET"), is a
13 Delaware limited liability company, and lists its principal offices in Lakewood, Colorado.
14 TRUMPET has been the employer listed on the wage statements and employment records issued
15 to Plaintiffs during the relevant time period that Plaintiffs were employed with Defendants.

16 7. Defendant QUALITY BEHAVIORAL OUTCOMES, LLC ("QUALITY"), is a
17 Delaware limited liability company, and lists its principal offices in Lakewood, Colorado.
18 QUALITY has been the employer listed on the wage statements and employment records issued to
19 Plaintiffs during the relevant time period that Plaintiffs were employed with Defendants.

20 8. The true names and capacities, whether individual, corporate, associate, or
21 whatever else, of the Defendants sued herein as Does 1 through 100, inclusive, are currently
22 unknown to Plaintiffs, who therefore sues these Defendants by such fictitious names under Code
23 of Civil Procedure § 474. Plaintiffs are informed and believe and thereon alleges that Defendants
24 designated herein as Does 1 through 100, inclusive, and each of them, are legally responsible in
25 some manner for the unlawful acts referred to herein. Plaintiffs will seek leave of court to amend
26 this Complaint to reflect the true names and capacities of the Defendants designated herein as
27 Does 1 through 100 when their identities become known.
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10 10. Whenever and wherever reference is made in this Complaint to any act by a
11 defendant or defendants, such allegations and references shall also be deemed to mean the acts and
12 failures to act of each defendant acting individually, jointly, and severally.

11. Whenever and wherever reference is made to individuals who are not named as a Defendant in this Complaint but were agents, servants, employees and/or supervisors of Defendants, such individuals at all relevant times acted on behalf of Defendants within the scope of their employment.

17 **JURISDICTION AND VENUE**

12. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure § 410.10 and California Business & Professions Code § 17203. This Action is brought as a Class Action on behalf of similarly situated Employees of Defendants pursuant to California Code of Civil Procedure § 382. Venue as to Defendants is also proper in this judicial district pursuant to California Code of Civil Procedure § 395 *et seq.* Upon information and belief, the obligations and liabilities giving rise to this lawsuit occurred at least in part in Merced County. Defendants maintain and operate company facilities in Merced county and employs Plaintiffs and Class Members throughout California.

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1 **FACTUAL BACKGROUND**

2 13. The Employees who comprise the Class, including Plaintiffs, are non-exempt
3 employees pursuant to the applicable Wage Order(s) of the IWC. Defendants hire hourly
4 employees who work in non-exempt positions at the direction of Defendants in the State of
5 California. Plaintiffs and Class Members were either not paid by Defendants for all hours worked
6 or were not paid at the appropriate minimum, regular and overtime rates. Plaintiffs contend that
7 Defendants failed to pay Plaintiffs and Class Members all wages due and owing to their detriment.

8 14. As discussed in detail below, Defendants' employment practices resulted in (i)
9 Class Members performing off-the-clock pre-shift and post-shift work without compensation (ii)
10 rounding down of hours worked to either a quarter of an hour or to Class Members shift schedules
11 (iii) the under-recording of all hours worked, resulting in failure to pay overtime wages, (iv)
12 failure to furnish accurate wage statements, (v) failure to provide timely, uninterrupted meal
13 periods and rest breaks; (vi) failure to reimburse all necessary business expenditures, and (vii)
14 failure to timely pay Class Members upon separation. Defendants' conduct thus violated various
15 provisions of the California Labor Code and applicable Wage Orders.

16 15. The work performed by Plaintiffs and the other Class Members was that of a non-
17 exempt employee. More specifically, Plaintiffs worked as Behavior Therapists. Part of the time
18 Plaintiffs would work with Defendants' clients within Defendants' facilities and on other instances
19 they would provide behavioral therapy while at the client's home. While the Plaintiffs worked
20 different hours and days from each other, Monday through Friday, they each worked with children
21 and assisted with the behavioral health of those children. For example, upon information and
22 belief, (i) Plaintiff Jade Khodar-Fisher¹ typically worked Monday through Friday, 8:00 a.m. to
23 7:00 p.m., (ii) Plaintiff Brittne Boruff² typically worked Monday through Friday, and while she
24 worked an average of twenty (20) through twenty (25) hours per week, her daily scheduled per
25 week fluctuated as she did not have a set schedule, and (iii) Jasmine Johnson also typically worked
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28 ¹ According to the time sheets within Plaintiffs counsel's possession, Plaintiff Jade Khodar earned between \$18.00-
\$18.36 per hour.

² According to the time sheets within Plaintiffs counsel's possession, Plaintiff Boruff earned \$18.00 per hour.

Monday through Friday, and similarly to Plaintiff Boruff³ her daily scheduled per week fluctuated as she did not have a set schedule. Moreover, while each Plaintiffs schedules may have differed, they each suffered the same wage and hour violations as detailed below.

16. Upon information and belief, Defendants did not implement a manual or electronic time keeping system and/or software for Plaintiffs and Class Members. Plaintiffs instead recorded their hours worked through an application that only recorded their work sessions.⁴ Plaintiffs', and upon information and belief the Class Members, did not have an independent way to record hours worked. This translated into Class Members being unable to record any work-related activities that they engaged in, while under Defendants' control and authority, before and/or after their session started. Thus, Defendants failed to pay Plaintiffs and Class Members all wages due and owing for pre-shift and post-shift hours worked while under Defendants' control.

17. Pre-shift and post shift hours worked occurred in many different ways, all to Plaintiffs' detriment. Regarding Plaintiffs inability to independently clock in/out separate from their session, Plaintiffs would incur off the clock pre-shift hours in having to walk over to said application/tablet instead of being afforded the ability to clock in and start their shift upon immediately entering Defendants premises and/or Defendants' client's homes. Secondly, to their detriment, Plaintiffs also communicated with other behavioral therapists and Defendants' client's parents while off the clock because they were instructed to clock in and out according to their session schedules. In instances when Plaintiffs remained logged into their session beyond their scheduled session times, in order for example to apprise a child's parents of the days activities, they would get reprimanded by their supervisors. On average Plaintiffs estimate that they occurred about five (5) minutes of off the clock activities per day due, in part, to not having an independent method of clocking in and out separate from their session schedule.

18. Plaintiffs also incurred pre-shift and post-shift off the clock work, to their detriment, in the form of driving. More specifically Plaintiffs were not paid for the time spent when driving between Defendants' facilities and/or Defendants client's homes. Once one session

³ According to the time sheets within Plaintiffs counsel's possession, Plaintiff Johnson earned \$18.00 per hour.

⁴ By "sessions" Plaintiffs are referring to when they started/ended their session with their client.

ended Plaintiffs would often have to drive to the next session. This time was not only unrecorded (as they did not have an independent way to clock in separate from their session schedule) but Plaintiffs were also not reimbursed for this mileage on a regular basis. Plaintiffs conservatively estimate that in instances when they had to drive between location's they incurred a conservative thirty (30) minutes of off the clock time, to their detriment.

19. This was an intentional and calculated practice of Defendants to avoid paying Class Members all duly owed wages. Thus, Class Members worked longer hours than recorded by Defendants. This above-mentioned off-the-clock work also resulted in overtime hours accruing earlier than when Defendants started paying them in a work shift. Plaintiffs further contend that Defendants' policy and practice of only allowing Class Members to record their sessions instead of all hours worked results, over time, to the detriment of Class Members by systematically under-compensating them. When coupled with Plaintiffs and Class Members working longer post-shift hours off the clock and without compensation, this resulted in substantial regular and overtime hours worked under the control and authority of Defendants during each work shift that remain unpaid.

20. Defendants' unlawful conduct was driven, upon information and belief, by the decision to pay Class Members based on their scheduled shift times rather than the hours they actually worked. This uniformly applied policy of requiring off-the-clock work in conjunction with timekeeping records that reflected shift schedules rather than actual hours worked, operated as an unlawful rounding policy because it was not neutral and resulted, over time, to the substantial detriment of Class Members by systematically under-compensating them. This meant that Plaintiffs were regularly performing pre-shift and post-shift work related functions for Defendants, all off the clock and uncompensated for, to their detriment.

21. To the extent that Defendants paid overtime to Plaintiffs and Class Members, it began doing so well after eight (8) hours into a work shift day and/or forty (40) hours a week, as Defendants' corresponding time records and paystubs show. Therefore, from at least four (4) years prior to the filing of this lawsuit and continuing to the present, Defendants had a consistent policy or practice of failing to pay Employees for all hours worked, and failing to pay minimum wages,

1 overtime wages, and double time wages for all time worked as required by California Law and in
2 violation of the Labor Code § 1197, IWC Wage Order MW-2014, and paragraphs 2(K), 2(S), and
3 4(A)-4(C) of the applicable IWC Wage Orders. Defendants' willful actions resulted in the
4 systematic underpayment of wages to Class Members, including underpayment of overtime and
5 double time pay to Class Members over a period of time.

6 22. To the extent Defendants paid double time to Plaintiffs and Class Members, it did
7 so at a rate less than double their standard hourly rate of pay, Therefore Plaintiffs and Class
8 Members were underpaid double time for hours worked.

9 23. As a result of Defendants' unlawful policies and practices, Plaintiffs and Class
10 Members incurred overtime hours worked for which they were not adequately and completely
11 compensated for, in addition to the hours they were required to work off-the-clock. To the extent
12 applicable, Defendants also failed to pay Plaintiffs and Class Members at an overtime rate of 1.5
13 times the regular rate for the first eight hours of the seventh consecutive work day in a week and
14 overtime payments at the rate of two (2) times the regular rate for hours worked over eight (8) on
15 the seventh consecutive work day, as required under the Labor Code and applicable IWC Wage
16 Orders.

17 24. Additionally, Defendants failed to provide all the legally required unpaid, off-duty
18 meal periods and all the legally required paid, off-duty rest periods to the Plaintiffs and the other
19 Class Members, including as required by Labor Code §§ 226.7 and 512, and paragraphs 11 and 12
20 of the applicable IWC Wage Orders.

21 25. Defendants' policy of rounding the time keeping entries also resulted in under-
22 reporting hours worked in a manner that would impact when Class Members were to receive off-
23 duty meal and rest periods, resulting in meal and rest periods that were either provided late, were
24 impermissibly shortened, or were interrupted by work demands. This often resulted in meal and
25 rest breaks being taken generally later than required by law.

26 26. Defendants did not have a policy or practice which provided or recorded all the
27 legally required unpaid, off-duty meal periods. Due to Defendants rounding policy, the inability to
28 independently control clocking in/out, and requiring Plaintiffs and Class Members to drive

1 between locations, Plaintiffs and Class Members were required to perform work as ordered by
2 Defendants for more than five (5) hours during a shift, but were often required to do so without
3 receiving a lawful and timely meal break, and were sometimes required to take shortened meal
4 breaks in order to keep up with the demands and pressures from Defendants. To the extent
5 Defendants provided Class Members timely meal breaks, they were not properly recorded. More
6 specifically, Plaintiffs were unable to leave Defendants' clients unattended during a session,
7 regardless of the sessions duration. This meant that there was no ability to take a proper off-duty
8 and timely meal break. Furthermore, Defendants often required Plaintiffs to take unlawful meal
9 breaks while driving between destinations, leaving Plaintiffs and Class Members having to eat
10 while driving in order to arrive at their next destination on time and before their session started.

11 27. Therefore, from at least four (4) years prior to the filing of this lawsuit and
12 continuing to the present, meal period violations thus occurred in one or more of the following
13 manners:

- 14 a. Class Members were not provided full thirty-minute duty free meal periods for
15 work days in excess of five (5) hours and were not compensated one (1) hour's
16 wages in lieu thereof, all in violation of, among others, Labor Code §§ 226.7,
17 512, and the applicable Industrial Welfare Commission Wage Order(s);
- 18 b. Class Members were not provided second full thirty-minute duty free meal
19 periods for work days in excess of ten (10) hours;
- 20 c. Class Members were required to work through at least part of their daily meal
21 period(s);
- 22 d. Class Members were not provided with "premium pay," i.e. one hour of wages
23 at each Employee's effective hourly rate of pay, for each meal period that
24 Defendants failed to provide or deficiently provided.
- 25 e. Meal periods were not recorded;
- 26 f. Meal periods were provided after five hours of continuous work during a shift;
- 27 g. Class Members were restricted in their ability to take a full duty free thirty-
28 minute meal period; and

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h. Class Members were unable to leave the premises during their meal periods.

28. Plaintiffs and Class Members were also regularly required by Defendants to work through or during their rest breaks and were not provided with one hour's wages in lieu thereof. Moreover, on instances when rest breaks were provided, they were provided alongside meal breaks instead of separately. More specifically, as Plaintiffs were unable to leave Defendants clients unattended during shift/session schedules, Plaintiffs were unable to take a break to even go to the bathroom.

29. Rest period violations therefore arose in one or more of the following manners:

i. Class Members were required to work without being provided a minimum ten (10) minute rest period for every four (4) hours or major fraction thereof worked and were not compensated one (1) hour of pay at their regular rate of compensation for each workday that a rest period was not provided;

j. Class Members, due to the busy work environment, were restricted in their ability to take timely off-duty rest breaks which in turn were often provided at the end of a shift instead of every four (4) hours worked, or major fraction thereof; and

30. Defendants also consistently failed to issue accurate itemized wage statements as required by Labor Code § 226(a). The wage statements are required to show the total hours worked by Class Members, amongst other items detailed below, which they do not. The absence of showing total hours worked, combined with Defendants' practice of paying all double time hours worked by Class Members at a rate under double their standard hourly rate lead to confusion about how many hours were actually worked and at which rates per pay period.

31. From at least four (4) years prior to filing this lawsuit and continuing to the present, Defendants have also had a consistent policy of failing to pay all wages owed to Employees at the time of their termination of within seventy-two (72) hours of their resignation, as required by California wage-and-hour laws.

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2 34. Furthermore, pursuant to Business and Professions Code §§ 17200-17208,
3 Plaintiffs and their fellow Class Members seek restitution, and disgorgement of all benefits
4 Defendants have enjoyed from their violations of Labor Code and the other unfair, unlawful, or
5 fraudulent practices alleged in this Complaint.

35. Plaintiffs brings this class action on behalf of themselves and all others similarly situated pursuant to Code of Civil Procedure § 382. Plaintiffs seeks to represent a Class (or “the Class” or “Class Members”) defined as follows: “All current and former hourly-paid or non-exempt employees of Defendants within the State of California, at any time during the period of four (4) years prior to the filing of the lawsuit and ending on a date to be determined by the court.” (“Class Period”)

25 k. Subclass 1. Minimum Wages Subclass. All Class Members who were not
26 compensated for all hours worked for Defendants at the applicable minimum
27 wage.

FIRST AMENDED CLASS ACTION COMPLAINT

1 compensated for all hours worked for Defendants at the required rates of pay,
2 including for all hours worked in excess of eight in a day and/or forty in a
3 week.

4 m. Subclass 3. Meal Period Subclass. All Class Members who were subject to
5 Defendants' policy and/or practice of failing to provide unpaid 30-minute
6 uninterrupted and duty-free meal periods or one hour of pay at the Employee's
7 regular rate of pay in lieu thereof.

8 n. Subclass 4. Rest Break Subclass. All Class Members who were subject to
9 Defendants' policy and/or practice of failing to authorize and permit Employees
10 to take uninterrupted, duty-free, 10-minute rest periods for every four (4) hours
11 worked, or major fraction thereof, and failing to pay one hour of pay at the
12 Employee's regular rate of pay in lieu thereof.

13 o. Subclass 5. Wage Statement Subclass. All Class Members who, within the
14 applicable limitations period, were not provided with accurate itemized wage
15 statements.

16 p. Subclass 6. Unauthorized Deductions from Wages Subclass. All Class
17 Members who were subject to Defendants' policy and/or practice of
18 automatically deducting 30-minutes worth of wages from Employees for
19 alleged meal periods they were denied and/or by understating the hours worked
20 by Employees.

21 q. Subclass 7. Termination Pay Subclass. All Class Members who, within the
22 applicable limitations period, either voluntarily or involuntarily separated from
23 their employment and were subject to Defendants' policy and/or practice of
24 failing to timely pay wages upon termination.

25 r. Subclass 8. Expense Reimbursement Subclass. All Class Members who
26 incurred necessary and reasonable expenses in connection with performing their
27 job duties for Defendants and who were subject to a policy and/or practice
28 under which such expenses were not reimbursed.

1 37. Plaintiffs reserve the right under California Rule of Court 3.765 to amend or
2 modify the class description with greater particularity or further division into subclasses or
3 limitation to particular issues. To the extent equitable tolling operates to toll claims by the Class
4 against Defendants, the Class Period should be adjusted accordingly.

5 38. Defendants, as a matter of company policy, practice and procedure, and in violation
6 of the applicable Labor Code, Industrial Welfare Commission (“IWC”) Wage Order requirements,
7 and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged
8 in a practice whereby Defendants failed to correctly calculate compensation for the time worked
9 by Plaintiffs and the other members of the Class, even though Defendants enjoyed the benefit of
10 this work, required employees to perform this work and permitted or suffered to permit this work.
11 Defendants have uniformly denied these Class Members wages to which they are and were
12 entitled, and failed to provide meal periods or authorize and permit rest periods, in order to
13 unfairly cheat the competition and unlawfully profit.

14 39. This action has been brought and may properly be maintained as a class action
15 under the provisions of Code of Civil Procedure § 382 because there is a well-defined community
16 of interest in litigation and proposed Class is easily ascertainable.

17 **A. Numerosity**

18 40. The potential members of the Class as defined are so numerous that joinder of all
19 the members of the Class is impracticable. While the precise number of Class Members has not
20 been determined at this time, Plaintiffs are informed and believes that Defendants employ or,
21 during the time period relevant to this lawsuit, employed hundreds of Employees who satisfy the
22 Class definition within the State of California.

23 41. Accounting for employee turnover during the relevant time period increases this
24 number substantially. Plaintiffs allege that Defendants’ employment records will provide
25 information as to the number and location of all Class Members.

26 **B. Commonality**

27 42. There are questions of law and fact common to the Class that predominate over any
28 questions affecting only individual Class Members. The common questions are numerous and

1 substantial and stem from Defendants' uniform policies and/or practices of violating the California
2 Labor Code addressed above. As such, these common questions predominate over individual
3 questions concerning each individual Class Member's showing as to his or her eligibility for
4 recovery or as to the amount of damages. These common questions of law and fact include:

- 5 a. Whether Defendants failed to pay Employees minimum wages;
- 6 b. Whether Defendants failed to pay Employees wages for all hours worked;
- 7 c. Whether Defendants failed to pay Employees overtime based on proper
8 calculation of the regular rate of pay;
- 9 d. Whether Defendants failed to pay Employees overtime as required under Labor
10 Code § 510;
- 11 e. Whether Defendants violated Labor Code §§ 226.7 and 512, and the applicable
12 IWC Wage Orders, by failing to provide Employees with requisite meal periods
13 or premium pay in lieu thereof;
- 14 f. Whether Defendants violated Labor Code §§ 226.7, and the applicable IWC
15 Wage Orders, by failing to authorize and permit Employees to take requisite
16 rest breaks or provide premium pay in lieu thereof;
- 17 g. Whether Defendants violated Labor Code § 226(a) by providing Employees
18 with inaccurate wage statements;
- 19 h. Whether Defendants violated Labor Code § 204 by failing to timely pay wages;
- 20 i. Whether Defendants violated Labor Code §§ 201, 202, and 203 by failing to
21 pay wages and compensation due and owing at the time of termination of
22 employment;
- 23 j. Whether Defendants' conduct was willful;
- 24 k. Whether Defendants violated Labor Code § 2802 by failing to reimburse
25 necessary business related expenses;
- 26 l. Whether Defendants violated Labor Code § 1194 by failing to compensate all
27 Employees during the relevant time period for all hours worked, whether
28 regular or overtime;

m. Whether Defendants violated Business and Professions Code § 17200 *et seq.*;

and

n. Whether Defendants are liable for penalties under Labor Code § 2699, *et seq.*

C. Typicality

43. The claims of the named Plaintiffs are typical of those of the other Employees. The Class Members all sustained injuries and damages arising out of and caused by Defendants' common course of conduct in violation of statutes, as well as regulations that have the force and effect of law, as alleged herein.

D. Adequacy of Representation

44. Plaintiffs will fairly and adequately represent and protect the interest of the Employees. Counsel who represents the Employees are experienced and competent in litigating employment class actions.

E. Superiority of Class Action

45. A class action is superior to other available means for the fair and efficient adjudication of this controversy. Individual joinder of all Employees is not practicable, and questions of law and fact common to all Employees predominate over any questions affecting only individual Employees. Each Employee has been damaged and is entitled to recovery by reason of Defendants' illegal policies or practices of failing to properly compensate Employees.

46. As to the issues raised in this case, a class action is superior to all other methods for the fair and efficient adjudication of this controversy, as joinder of all Class Members is impracticable and many legal and factual questions to be adjudicated apply uniformly to all Class Members. Further, as the economic or other loss suffered by vast numbers of Class Members may be relatively small, the expense and burden of individual actions makes it difficult for Class Members to individually redress the wrongs they have suffered. Moreover, in the event disgorgement is ordered, a class action is the only mechanism that will permit the employment of a fluid fund recovery to ensure that equity is achieved. There will be relatively little difficulty in managing this case as a class action, and proceeding on a class-wide basis will permit Employees

1 to vindicate their rights for violations they endured which they would otherwise be foreclosed
2 from receiving in a multiplicity of individual lawsuits that would be cost prohibitive to them.

3 47. Class action treatment will allow those persons similarly situated to litigate their
4 claims in the manner that is most efficient and economical for the parties and the judicial system.
5 Plaintiffs are unaware of any difficulties in managing this case that should preclude class
6 treatment. Plaintiffs contemplate the eventual issuance of notice to the proposed Class Members
7 that would set forth the subject and nature of the instant action. The Defendants' own business
8 records can be utilized for assistance in the preparation and issuance of the contemplated notices.
9 To the extent that any further notice is required additional media and/or mailings can be used.

10 48. Defendants, as a prospective and actual employer of the Employees, had a special
11 fiduciary duty to disclose to prospective Class Members the true facts surrounding Defendants'
12 pay practices, policies and working conditions imposed upon the similarly situated Employees as
13 well as the effect of any alleged arbitration agreements that may have been forced upon them. In
14 addition, Defendants knew they possessed special knowledge about pay practices and policies,
15 most notably intentionally refusing to pay for all hours actually worked which should have been
16 recorded in Defendants' pay records and the consequence of the alleged arbitration agreements
17 and policies and practices on the Class Members as a whole.

18 49. Plaintiffs and the Class Members did not discover the fact that they were entitled to
19 all pay under the Labor Code until shortly before the filing of this lawsuit nor was there ever any
20 discussion about Plaintiff's and the Class' waiver of their Constitutional rights of trial by jury,
21 right to collectively organize and oppose unlawful pay practices under California and federal law.
22 As a result, the applicable statutes of limitation were tolled until such time as Plaintiffs and Class
23 Members discovered their claims.

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FIRST CAUSE OF ACTION

FAILURE TO PAY MINIMUM WAGES

(Against All Defendants)

50. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

51. Defendants failed to pay Class Members minimum wages for all hours worked and provided them with inaccurate wage statements that prevented Plaintiffs and Class Members from learning of these unlawful pay practices.

52. Employees worked hours and did not receive wages, including as alleged above in connection with off-the-clock work and rounding. Defendants, and each of them, have required Class Members to submit manually rounded time records that reflect shift schedules instead of actual time worked, which resulted in off-the-clock work and underpayment of all wages owed to employees over a period of time, while benefiting Defendants. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Class as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Plaintiffs and the other members of the Class as to minimum wage pay.

53. In California, employees must be paid at least the then applicable state minimum wage for all hours worked. (IWC Wage Order MW-2014). Additionally, pursuant to California Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked. Defendants failed to do so.

54. California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states: "The minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful."

55. The applicable minimum wages fixed by the commission for work during the relevant period is found in the Wage Orders. The minimum wage provisions of California Labor Code are enforceable by private civil action pursuant to Labor Code § 1194(a) which states: "Notwithstanding any agreement to work for a lesser wage, any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to

1 recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime
2 compensation, including interest thereon, reasonable attorney's fees and costs of suit."

3 56. As described in California Labor Code §§ 1185 and 1194.2, any action for wages
4 incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also,
5 California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage
6 Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for
7 all hours worked. All hours must be paid at least at the statutory or agreed upon rate, and no part
8 of this rate may be used as a credit against a minimum wage obligation.

9 57. In committing these violations of the California Labor Code, Defendants
10 inaccurately recorded or incorrectly calculated the time worked, and consequently underpaid the
11 actual time worked by Plaintiffs and other members of the Class. Defendants acted in an illegal
12 attempt to avoid the payment of all earned wages, and other benefits in violation of the California
13 Labor Code, the Industrial Welfare Commission requirements and other applicable laws and
14 regulations. As a result of these violations, Defendants also failed to timely pay all wages earned
15 in accordance with California Labor Code § 1194.

16 58. California Labor Code § 1194.2 also provides for the following remedies: "In any
17 action under Section 1194 . . . to recover wages because of the payment of a wage less than the
18 minimum wages fixed by an order of the commission, an employee shall be entitled to recover
19 liquidated damages in an amount equal to the wages unlawfully unpaid and interest thereon."

20 59. In addition to restitution for all unpaid wages, pursuant to California Labor Code §
21 1197.1, Plaintiffs and Class Members are entitled to recover a penalty of \$100.00 for the initial
22 failure to timely pay each employee minimum wages, and \$250.00 for each subsequent failure to
23 pay each employee minimum wages.

24 60. Pursuant to California Labor Code § 1194.2, Plaintiffs and Class Members are
25 further entitled to recover liquidated damages in an amount equal to wages unlawfully unpaid and
26 interest thereon.

27 ///

62. Wherefore, Plaintiffs and Class Members are entitled to recover the unpaid minimum wages, liquidated damages in an amount equal to the minimum wages unlawfully unpaid, interest thereon and reasonable attorney's fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiffs and the other members of the Class further request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against Defendants, in a sum as provided by the California Labor Code and/or other applicable statutes. To the extent minimum wage compensation is determined to be owed to Class Members who have terminated their employment, Defendants' conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under California Labor Code § 203, which penalties are sought herein on behalf of these Class Members. Defendants' failure to timely pay all wages owed also violated Labor Code § 204 and resulted in violations of Labor Code § 226 because they resulted in the issuance of inaccurate wage statements. Defendants' conduct as alleged herein was willful, intentional and not in good faith. Further, Plaintiffs and other Class Members are entitled to seek and recover statutory costs.

FAILURE TO PAY WAGES AND OVERTIME UNDER LABOR CODE §§ 510, 1194

63. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

64. California Labor Code §§ 1194 and 1198 provides that employees in California shall not be employed more than eight (8) hours in any work day, and/or more than forty (40) hours in any workweek, or work a seventh (7th) day in a work week unless they receive additional compensation beyond their regular wages in amounts specified by law.

65. California Labor Code § 1194 provides that “any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to

1 recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime
2 compensation, including interest thereon, reasonable attorney's fees, and costs of suit." The action
3 may be maintained directly against the employer in an employee's name without first filing a
4 claim with the Department of Labor Standards and Enforcement.

5 66. By their conduct, as set forth herein, Defendants violated California Labor Code §
6 510 (and the relevant orders of the Industrial Welfare Commission) by failing to pay Employees:
7 (a) time and one-half their regular hourly rates for hours worked in excess of eight (8) hours in a
8 workday or in excess of forty (40) hours in any workweek or for the first eight (8) hours worked
9 on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours
10 worked in excess of twelve (12) hours in any one (1) day or for hours worked in excess of eight
11 (8) hours on any seventh day of work in a workweek. Defendants had a consistent policy of
12 rounding time records, not paying Employees wages for all hours worked, under-reporting actual
13 hours worked, and not paying proper overtime and double rates, as detailed above.

14 67. Defendants, and each of them, have intentionally and improperly required Plaintiffs
15 and Class Members to accept changed, rounded, adjusted and/or modified hours worked, or
16 otherwise caused them to work off the clock to avoid paying Plaintiffs and Class Members all
17 earned and owed straight time and overtime wages and other benefits, in violation of the
18 California Labor Code, the California Code of Regulations and the IWC Wage Orders and
19 guidelines set forth by the Division of Labor Standards and Enforcement. Defendants have also
20 violated these provisions by requiring Plaintiffs and other similarly situated non-exempt
21 Employees to work through meal periods when they were required to be clocked out. Therefore,
22 Employees were not properly compensated, nor were they paid overtime rates for hours worked in
23 excess of eight hours in a given day, and/or forty hours in a given week. Based on information and
24 belief, Defendants did not make available to Employees a reasonable protocol for correcting time
25 records when Employees worked overtime hours or to fix incorrect time entries that were under
26 recorded by Defendants, to the Employee's detriment. Defendants have also violated these
27 provisions by requiring Plaintiffs and other similarly situated Employees in the Class to work
28 through meal periods when they were required to be clocked out or to otherwise work off the

1 clock to complete their daily job duties.

2 68. Defendants' failure to pay Plaintiffs and Class Members the unpaid balance of
3 regular wages owed and overtime compensation, as required by California law, violates the
4 provisions of Labor Code §§ 510 and 1198, and is therefore unlawful.

5 69. Additionally, Labor Code § 558(a) provides "any employer or other person acting
6 on behalf of an employer who violates, or causes to be violated, a section of this chapter or any
7 provisions regulating hours and days of work in any order of the IWC shall be subject to a civil
8 penalty as follows: (1) For any violation, fifty dollars (\$50) for each underpaid employee for each
9 pay period for which the employee was underpaid in addition to an amount sufficient to recover
10 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each
11 underpaid employee for each pay period for which the employee was underpaid in addition to an
12 amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall
13 be paid to the affected employee." Labor Code § 558(c) states, "the civil penalties provided for in
14 this section are in addition to any other civil or criminal penalty provided by law." Defendants
15 have violated provisions of the Labor Code regulating hours and days of work as well as the IWC
16 Wage Orders. Accordingly, Plaintiffs and Class Members seek the remedies set forth in Labor
17 Code § 558.

18 70. Defendants' failure to pay compensation in a timely fashion also constituted a
19 violation of California Labor Code § 204, which requires that all wages shall be paid
20 semimonthly. From four (4) years prior to the filing of this lawsuit to the present, in direct
21 violation of that provision of the California Labor Code, Defendants have failed to pay all wages
22 and overtime compensation earned by Employees. Each such failure to make a timely payment of
23 compensation to Employees constitutes a separate violation of California Labor Code § 204.

24 71. Employees have been damaged by these violations of California Labor Code §§
25 204 and 510 (and the relevant orders of the Industrial Welfare Commission).

26 72. Consequently, pursuant to California Labor Code, including Labor Code §§ 204,
27 510, and 1194 (and the relevant orders of the Industrial Welfare Commission), Defendants are
28 liable to Employees for the full amount of all their unpaid wages and overtime compensation, with

1 interest, plus their reasonable attorneys' fees and costs, as well as the assessment of any statutory
2 penalties against Defendants, and each of them, and any additional sums as provided by the Labor
3 Code and/or other statutes.

4 73. Further, Plaintiffs and Class Members are entitled to seek and recover reasonable
5 attorneys' fees and costs pursuant to Labor Code §§ 210 and 1194.

6 **THIRD CAUSE OF ACTION**

7 **MEAL BREAK LIABILITY UNDER LABOR CODE §§ 226.7, 512**

8 **(Against All Defendants)**

9 74. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
10 full herein.

11 75. Employees regularly worked shifts greater than five (5) hours and in some
12 instances, greater than ten (10) hours. Pursuant to Labor Code § 512 an employer may not employ
13 someone for a shift of more than five (5) hours without providing him or her with a meal period of
14 not less than thirty (30) minutes or for a shift of more than ten (10) hours without providing him or
15 her with a second meal period of not less than thirty (30) minutes.

16 76. Defendants failed to provide Employees with meal periods as required under the
17 Labor Code. Employees received short meal periods, were regularly required to work during their
18 meal periods, as discussed above, or were provided with them after working beyond the fifth hour
19 of their shifts, if Defendant provided them at all. Furthermore, upon information and belief, on the
20 occasions when Employees worked more than ten (10) hours in a given shift, they did so without
21 receiving a second uninterrupted, timely and duty-free thirty (30) minute meal period, as required
22 by law.

23 77. Defendants policy of rounding and placing the current demands of the job over
24 Plaintiffs and Class Members' lawful meal breaks, resulted in meal breaks that were taken late,
25 shortened due to work demands, or not taken at all. As a result, Defendants' failure to provide
26 Plaintiffs and Class Members with all their legally required off-duty, unpaid meal periods is and
27 will be evidenced by Defendants' business records, or lack thereof.

28 ///

1 78. Upon information and belief, on the occasions when Class Members worked more
2 than ten (10) hours in a shift, Defendants also failed to provide them with a second, uninterrupted,
3 timely and duty-free meal period as will be evidenced by Defendants' business records, or lack
4 thereof.

5 79. Defendants thus failed to provide Plaintiffs and Class Members with meal periods
6 as required by the Labor Code, including by not providing them with the opportunity to take meal
7 breaks, by providing them late or for less than thirty (30) minutes, or by requiring them to perform
8 work during breaks.

9 80. Moreover, Defendants failed to compensate Employees for each meal period not
10 provided or inadequately provided, as required under Labor Code § 226.7 and paragraph 11 of the
11 applicable IWC Wage Orders, which provides that, if an employer fails to provide an employee a
12 meal period in accordance with this section, the employer shall pay the employee one (1) hour of
13 pay at the employee's regular rate of compensation for each workday that the meal period is not
14 provided. To the extent Defendants did make any such payments to Plaintiffs and Class Members,
15 they failed to do so for the vast majority of the violations. Defendants failed to compensate
16 Employees for each meal period not provided or inadequately provided, as required under Labor
17 Code § 226.7.

18 81. Therefore, pursuant to Labor Code § 226.7, Employees are entitled to damages in
19 an amount equal to one (1) hour of wages at their effective hourly rates of pay for each meal
20 period not provided or deficiently provided, a sum to be proven at trial, as well as the assessment
21 of any statutory penalties against the Defendants, and each of them, in a sum as provided by the
22 Labor Code and other statutes.

23 **FOURTH CAUSE OF ACTION**

24 **REST BREAK LIABILITY UNDER LABOR CODE § 226.7**

25 **(Against All Defendants)**

26 82. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
27 full herein.

28 ///

1 83. Labor Code § 226.7 and paragraph 12 of the applicable IWC Wage Orders provide
2 that employers must authorize and permit all employees to take rest periods at the rate of ten (10)
3 minutes net rest time per four (4) work hours, or major fraction thereof.

4 84. Employees consistently worked consecutive shifts of at least eight (8) hours and
5 were generally required to work shifts of greater than eight (8) hours total. Pursuant to the Labor
6 Code and the applicable IWC Wage Order, Employees were entitled to paid rest breaks of not less
7 than ten (10) minutes for each consecutive four (4) hour or longer shift. Defendants failed to
8 provide Employees with timely rest breaks of not less than ten (10) minutes for each consecutive
9 four (4) hours of work, or major fraction thereof, if rest breaks were provided at all. Furthermore,
10 upon information and belief, on the occasions when Employees worked more than ten (10) hours
11 in a given shift, they did so without receiving a third uninterrupted ten (10) minute rest break, as
12 required by law.

13 85. Labor Code § 226.7 and paragraph 12 of the applicable IWC Wage Orders provide
14 that if an employer fails to provide an employee rest period in accordance with this section, the
15 employer shall pay the employee one (1) hour of pay at the employee's regular rate of
16 compensation for each workday that the rest period is not provided.

17 86. Defendants, and each of them, have therefore intentionally and improperly denied
18 rest periods to Plaintiffs and Class Members in violation of Labor Code § 226.7 and paragraph 12
19 of the applicable IWC Wage Orders.

20 87. Defendants failed to authorize and permit Plaintiffs and Class Members to take rest
21 periods, as required by the Labor Code. Moreover, Defendants did not compensate Employees
22 with an additional hour of pay at each Employee's effective hourly rate for each day that
23 Defendants failed to provide them with adequate rest breaks, as required under Labor Code §
24 226.7.

25 88. Therefore, pursuant to Labor Code § 226.7 and paragraph 12 of the applicable IWC
26 Wage Orders, Employees are entitled to damages in an amount equal to one (1) hour of wages at
27 their effective hourly rates of pay for each day worked without the required rest breaks, a sum to
28 be proven at trial, as well as the assessment of any statutory penalties against Defendants, and each

of them, in a sum as provided by the Labor Code and/or other statutes.

FIFTH CAUSE OF ACTION

VIOLATION OF LABOR CODE § 226(a)

(Against All Defendants)

89. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

90. California Labor Code § 226(a) requires an employer to furnish each of his or her employees with an accurate, itemized statement in writing showing the gross and net earnings, total hours worked, and the corresponding number of hours worked at each hourly rate; these statements must be appended to the detachable part of the check, draft, voucher, or whatever else serves to pay the employee's wages; or, if wages are paid by cash or personal check, these statements may be given to the employee separately from the payment of wages; in either case the employer must give the employee these statements twice a month or each time wages are paid.

91. Defendants failed to provide Employees with accurate itemized wage statements in writing, as required by the Labor Code. Specifically, the wage statements given to Employees by Defendants failed to accurately account for wages, overtime due do to Defendants systematic rounding policy and/or altering time keeping entries, and premium pay for deficient meal periods and rest breaks, and automatically deducted wages for alleged meal periods and under recording and/or altering timekeeping entries to the detriment of Class Members, all of which Defendants knew or reasonably should have known were owed to Employees, as alleged hereinabove.

92. Throughout the liability period, Defendants intentionally failed to furnish to Plaintiffs and Class Members, upon each payment of wages, itemized statements accurately showing: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate paid on a piece-rate basis, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of his or her social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer and (9) all applicable hourly rates in effect during the pay period and

1 the corresponding number of hours worked at each hourly rate by the employee pursuant to Labor
2 Code § 226, amongst other statutory requirements. Defendants knowingly and intentionally failed
3 to provide Plaintiffs and Class Members with such timely and accurate wage and hour statements.

4 93. Plaintiffs and Class Members suffered injury as a result of Defendants' knowing
5 and intentional failure to provide them with the wage and hour statements as required by law and
6 are presumed to have suffered injury and be entitled to penalties under Labor Code § 226(e), as the
7 Defendants have failed to provide wage statements with accurate and complete information as
8 required by any one or more of items Labor Code § 226 (a)(1) to (9), inclusive, and the Plaintiffs
9 and Class Members cannot promptly and easily determine from the wage statement alone one or
10 more of the following: (i) The amount of the gross wages or net wages paid to the employee
11 during the pay period or any of the other information required to be provided on the itemized wage
12 statement pursuant to items (2) to (4), inclusive, (6), and (9) of subdivision (a), (ii) Which
13 deductions the employer made from gross wages to determine the net wages paid to the employee
14 during the pay period, (iii) The name and address of the employer and, (iv) The name of the
15 employee and only the last four digits of his or her social security number or an employee
16 identification number other than a social security number. For purposes of Labor Code § 226(e)
17 "promptly and easily determine" means a reasonable person [i.e. an objective standard] would be
18 able to readily ascertain the information without reference to other documents or information.

19 94. Therefore, as a direct and proximate cause of Defendants' violation of Labor Code
20 § 226(a), Employees suffered injuries, including among other things confusion over whether they
21 received all wages owed them, the difficulty and expense involved in reconstructing pay records,
22 and forcing them to make mathematical computations to analyze whether the wages paid in fact
23 compensated them correctly for all hours worked.

24 95. Pursuant to Labor Code §§ 226(a) and 226(e), Employees are entitled to recover
25 the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation
26 occurs and one hundred dollars (\$100) for each violation in a subsequent pay period, not
27 exceeding an aggregate penalty of four thousand dollars (\$4,000). They are also entitled to an
28 award of costs and reasonable attorneys' fees.

(Against All Defendants)

1 97. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
2 full herein.

3 98. Numerous Employees, including Plaintiffs, are no longer employed by Defendants;
4 they either quit Defendants' employ or were fired there from.

99. Defendants failed to pay these Employees all wages due and certain at the time of termination or within seventy-two (72) hours of resignation.

100. The wages withheld from these Employees by Defendants remained due and owing for more than thirty (30) days from the date of separation from employment.

101. Defendants failed to pay Plaintiffs and Class Members without abatement, all wages as defined by applicable California law. Among other things, these Employees were not paid all regular and overtime wages, including by failing to pay for all hours worked or requiring off-the-clock work or by unlawful under recording and/or altering of time entries to the detriment of Employees, and Defendants failed to pay premium wages owed for unprovided meal periods and rest periods, as further detailed in this Complaint. Defendants' failure to pay said wages within the required time was willful within the meaning of Labor Code § 203.

28 |||

FAILURE TO REIMBURSE NECESSARY BUSINESS EXPENSES, LABOR CODE § 2802

103. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

104. Plaintiffs and Class Members are informed and believe and based thereon allege that throughout the period applicable, Defendants compelled Plaintiffs and Class Members to pay out-of-pocket for necessary work related expenses they incurred in the form of personal cellular phone usage and mileage, a requirement for employment with Defendants.

105. Plaintiffs and Class Members were not reimbursed for these lawful and necessary work related expenses or losses incurred in direct discharge of their job duties during employment with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the applicable IWC Wage Orders, paragraph 9.

106. Therefore, Plaintiffs and Class Members are entitled to reimbursement for any and all necessary work-related expenses, as provided for in Labor Code § 2802(b), incurred during the direct discharge of their duties while employed by Defendants, as well as accrued interest on those expenses that were not reimbursed from the date Plaintiffs and Class Members incurred those expenses.

107. Further, Plaintiffs and Class Members are entitled to costs and attorney's fees pursuant to Labor Code § 2802(c).

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1 **EIGHTH CAUSE OF ACTION**

2 **VIOLATION OF BUSINESS & PROFESSIONS CODE § 17200 *ET SEQ.***

3 **(Against All Defendants)**

4 108. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
5 full herein.

6 109. Plaintiffs, on behalf of themselves, the Employees, and the general public, brings
7 this claim pursuant to Business & Professions Code § 17200 *et seq.* The conduct of Defendants as
8 alleged in this Complaint has been and continues to be unfair, unlawful, and harmful to Employees
9 and the general public. Plaintiffs seeks to enforce important rights affecting the public interest
10 within the meaning of Code of Civil Procedure § 1021.5.

11 110. Business & Professions Code § 17200 *et seq.* prohibits unlawful and unfair
12 business practices. By the conduct alleged herein, Defendants' practices were deceptive and
13 fraudulent in that Defendants' policy and practice failed to provide the required amount of
14 compensation for missed meal and rest breaks, and failed to adequately compensate Plaintiffs and
15 Class Members for all hours worked, due to systematic business practices as alleged herein that
16 cannot be justified, pursuant to the applicable California Labor Code and Industrial Welfare
17 Commission requirements in violation of California Business and Professions Code §§ 17200, *et*
18 *seq.*

19 111. Wage-and-hour laws express fundamental public policies. Paying employees their
20 wages and overtime, providing them with meal periods and rest breaks, etc., are fundamental
21 public policies of California. Labor Code § 90.5(a) articulates the public policies of this State
22 vigorously to enforce minimum labor standards, to ensure that employees are not required or
23 permitted to work under substandard and unlawful conditions, and to protect law-abiding
24 employers and their employees from competitors who lower costs to themselves by failing to
25 comply with minimum labor standards.

26 112. Defendants have violated statutes and public policies. Through the conduct alleged
27 in this Complaint, Defendants have acted contrary to these public policies, have violated specific
28 provisions of the Labor Code, and have engaged in other unlawful and unfair business practices in

1 violation of Business & Professions Code § 17200 *et seq.*; which conduct has deprived Plaintiffs,
2 and all persons similarly situated, and all interested persons, of the rights, benefits, and privileges
3 guaranteed to all employees under the law.

4 113. Defendants' conduct, as alleged hereinabove, constitutes unfair competition in
5 violation of the Business & Professions Code § 17200 *et seq.*

6 114. Defendants, by engaging in the conduct herein alleged, by failing to pay wages and
7 overtime, failing to provide meal periods and rest breaks, etc., either knew or in the exercise of
8 reasonable care should have known that their conduct was unlawful; therefore their conduct
9 violates the Business & Professions Code § 17200 *et seq.*

10 115. By the conduct alleged herein, Defendants have engaged and continue to engage in
11 a business practice which violates California and federal law, including but not limited to, the
12 applicable Industrial Wage Order(s), the California Code of Regulations, and the California Labor
13 Code including Sections 201, 202, 203, 204, 218.6, 221, 226, 226.7, 510, 512, 558, 1185, 1194,
14 1194.2, 1197, 2699, and 2802.

15 116. As a proximate result of the above-mentioned acts of Defendants, Class Members
16 have been damaged, in a sum to be proven at trial.

17 117. Unless restrained by this Court, Defendants will continue to engage in such
18 unlawful conduct as alleged above. Pursuant to the Business & Professions Code, this Court
19 should make such orders or judgments, including the appointment of a receiver, as may be
20 necessary to prevent the use by Defendants or their agents or employees of any unlawful or
21 deceptive practice prohibited by the Business & Professions Code, including but not limited to the
22 disgorgement of such profits as may be necessary to restore Employees to the money Defendants
23 have unlawfully failed to pay.

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1 **NINTH CAUSE OF ACTION**

2 **PENALTIES PURSUANT TO LABOR CODE § 2699, *ET SEQ.***

3 **(Against All Defendants)**

4 118. Plaintiffs reallege and incorporate all preceding paragraphs, as though set forth in
5 full herein.

6 119. Plaintiffs and Employees are aggrieved employees as defined under Labor Code §
7 2699(c) in that they suffered the violations alleged in this First Amended Complaint and were
8 employed by the alleged violators, Defendants.

9 120. Employees seek wages and penalties under Labor Code §§ 2698 and 2699 for
10 Defendants' violation of all Labor Code provisions included under Labor Code § 2699.5 and
11 includes the penalty provisions, without limitation, based on the following California Labor Code
12 sections: 201, 202, 203, 204, 226, 226.7, 510, 512, 558, 558.1, 1194, 1194.2, 1194.3, 1197, 1199,
13 2698, and 2699, *et seq.* The penalties shall be allocated as follows: 75% to the Labor and
14 Workforce Development Agency (LWDA) and 25% to the affected employee.

15 121. Plaintiffs also seeks any and all penalties and remedies set forth in Labor Code §
16 558, which states:

17 (a) Any employer or other person acting on behalf of an employer who violates, or
18 causes to be violated, a section of this chapter or any provision regulating hours and
19 days of work in any order of the Industrial Welfare Commission shall be subject to a
20 civil penalty as follows: (1) For any initial violation, fifty dollars (\$50) for each
21 underpaid employee for each pay period for which the employee was underpaid in
22 addition to an amount sufficient to recover underpaid wages. (2) For each subsequent
violation, one hundred dollars (\$100) for each underpaid employee for each pay period
for which the employee was underpaid in addition to an amount sufficient to recover
underpaid wages. (3) Wages recovered pursuant to this section shall be paid to the
affected employee.

23 (b) If upon inspection or investigation the Labor Commissioner determines that a
24 person had paid or caused to be paid a wage for overtime work in violation of any
25 provision of this chapter, or any provision regulating hours and days of work in any
26 order of the Industrial Welfare Commission, the Labor Commissioner may issue a
citation. The procedures for issuing, contesting, and enforcing judgments for citations
or civil penalties issued by the Labor Commissioner for a violation of this chapter shall
be the same as those set out in Section 1197.1.

27 (c) The civil penalties provided for in this section are in addition to any other civil or
28 criminal penalty provided by law.

123. Plaintiffs have exhausted their administrative remedy by sending a certified letter to the LWDA and Defendants postmarked on February 18, 2021. The LWDA did not provide notice of its intent to investigate the alleged violations within 65 calendar days of the postmark date of the letter.

7 RELIEF REQUESTED

8 WHEREFORE, Plaintiffs pray for the following relief:

- 9 1. For an order certifying this action as a class action;
- 10 2. For compensatory damages in the amount of the unpaid minimum wages for work
- 11 performed by Employees and unpaid overtime compensation from at least four (4) years prior to
- 12 the filing of this action, as may be proven;
- 13 3. For liquidated damages in the amount equal to the unpaid minimum wage and
- 14 interest thereon, from at least four (4) years prior to the filing of this action, according to proof;
- 15 4. For compensatory damages in the amount of all unpaid wages, including overtime
- 16 and double-time pay, as may be proven;
- 17 5. For compensatory damages in the amount of the hourly wage made by Employees
- 18 for each missed or deficient meal period where no premium pay was paid therefor from four (4)
- 19 years prior to the filing of this action, as may be proven;
- 20 6. For compensatory damages in the amount of the hourly wage made by Employees
- 21 for each day requisite rest breaks were not provided or were deficiently provided where no
- 22 premium pay was paid therefor from at least four (4) years prior to the filing of this action, as may
- 23 be proven;
- 24 7. For penalties pursuant to Labor Code § 226(e) for Class Members, as may be
- 25 proven;
- 26 8. For penalties pursuant to Labor Code § 203 for all Class Members who quit or were
- 27 fired in an amount equal to their daily wages times thirty (30) days, as may be proven;

1 9. In the alternative, Plaintiffs' request restitution for unfair competition pursuant to
2 Business & Professions Code § 17200 *et seq.*, including disgorgement or profits, because an
3 adequate remedy at law does not exist for the violations alleged herein.

4 10. For an order enjoining Defendants and their agents, servants, and employees, and
5 all persons acting under, in concert with, or for them, from acting in derogation of any rights or
6 duties adumbrated in this Complaint;

7 11. For damages and restitution for failure to reimburse all reasonable and necessary
8 business expenses incurred by Employees as required by Labor Code § 2802, as may be proven;

9 12. For penalties pursuant to Labor Code § 2699, *et seq.*, as may be proven

10 13. For all general, special, and incidental damages as may be proven;

11 14. For an award of pre-judgment and post-judgment interest;

12 15. For an award providing for the payment of the costs of this suit;

13 16. For an award of attorneys' fees; and

14 17. For such other and further relief as this Court may deem proper and just.

15
16 DATED: October 21, 2022

JUSTICE LAW CORPORATION

17
18 By: 

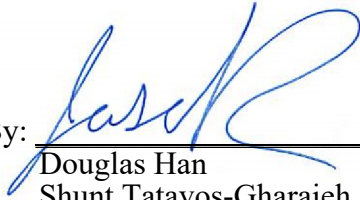
Douglas Han
Shunt Tatavos-Gharajeh
Jason Rothman
Attorneys for Plaintiffs Jasmine Johnson,
Jade Khodar-Fisher, and Brittanie Boruff,
on behalf of themselves and all similarly
situated

DEMAND FOR JURY TRIAL

Plaintiffs hereby demand a trial of their claims by jury to the extent authorized by law.

DATED: October 21, 2022

JUSTICE LAW CORPORATION

By: 

Douglas Han
Shunt Tatavos-Gharajeh
Jason Rothman
Attorneys for Plaintiffs Jasmine Johnson,
Jade Khodar-Fisher, and Brittanie Boruff, on
behalf of themselves and all similarly
situated

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**PROOF OF SERVICE
1013A(3) CCP**

STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the County of Los Angeles, State of California. I am over the age of 18 and not a party to the within action. My business address is 751 N. Fair Oaks Ave., Ste. 101 Pasadena, California 91103.

On October 21, 2022, I served the foregoing document(s) described as

FIRST AMENDED CLASS ACTION COMPLAINT

on interested parties in this action by placing a true and correct copy thereof enclosed in a sealed envelope addressed as follows:

Aaron H. Cole (Aaron.cole@ogletree.com)
Kathleen Choi (kathleen.choi@ogletree.com)
Mimie Normis (mimie.normis@ogletreedeakins.com)
Vickie Leyson (vickie.leyson@ogletreedeakins.co)
Leticia Rivera (Leticia.Rivera@ogletreedeakins.com)
OGLETREE, DEAKINS, NASH, SMOAK & STEWART, P.C.
400 South Hope Street, Suite 1200
Los Angeles, CA 90071

Attorney(s) for Defendants Trumpet Behavioral Health, LLC and Quality Behavioral Outcomes, LLC

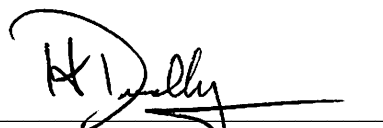
[X] BY U.S. MAIL

As follows: I am "readily familiar" with the firm's practice of collection and processing correspondence for mailing. Under that practice, it would be deposited with the U.S. Postal Service on that day with postage thereon fully prepaid at Pasadena, California in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if the postal cancellation date or postage meter date is more than one day after the date of deposit for mailing an affidavit.

[X] STATE

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on October 21, 2022, at Pasadena, California.



Heather Donnelly