

Justin F. Marquez (SBN 262417)
justin@wilshirelawfirm.com
Benjamin H. Haber (SBN 315664)
benjamin@wilshirelawfirm.com
Arrash T. Fattahi (SBN 333676)
afattahi@wilshirelawfirm.com
WILSHIRE LAW FIRM
3055 Wilshire Blvd., 12th Floor
Los Angeles, California 90010
Telephone: (213) 381-9988
Facsimile: (213) 381-9989

Attorneys for Plaintiff

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FILED
SUPERIOR COURT OF CALIFORNIA
COUNTY OF SAN BERNARDINO
SAN BERNARDINO DISTRICT

OCT 29 2021

BY [Signature]
JACQUELINE HARNESS, DEPUTY

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SAN BERNARDINO**

CIV SB 2131142

PENNY LYNN JACKSON, on behalf of the
State of California and other aggrieved persons,

Plaintiff,

vs.

APPLE VALLEY COMMUNICATIONS, INC.,
a California corporation; AVCOM SERVICES
INC., a California corporation; and DOES 1
through 10, inclusive,

Defendants.

Case No.:

**PAGA REPRESENTATIVE ACTION
COMPLAINT:**

1. Civil Penalties Under PAGA [Cal. Lab.
Code § 2699, et seq.]

FILE BY FAX

1 Plaintiff Penny Lynn Jackson (“Plaintiff”), based upon facts that either have evidentiary
2 support or are likely to have evidentiary support after a reasonable opportunity for further
3 investigation and discovery, alleges as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiff brings this action against Defendant APPLE VALLEY
6 COMMUNICATIONS, INC., Defendant AVCOM SERVICES INC., and DOES 1 through 10
7 (APPLE VALLEY COMMUNICATIONS, INC., AVCOM SERVICES INC., and DOES 1
8 through 10 are collectively referred to as “Defendants”) for civil penalties under the Private
9 Attorneys General Act of 2004, California Labor Code §§ 2698 *et seq.* (“PAGA”) stemming
10 from Defendants’ failure to pay for all hours worked (minimum, straight time, and overtime
11 wages), failure to provide meal periods, failure to authorize and permit rest periods, failure to pay
12 all earned wages twice per month, failure to maintain accurate records of hours worked and meal
13 periods, failure to timely pay final wages, and failure to furnish accurate wage statements.

14 2. For over 50 years, California’s courts and legislature have recognized that this
15 State’s wage-and-hour laws serve a compelling public interest of fostering a stable job market.
16 Wages are not ordinary debts. Because of the economic position of the average worker and his
17 or her family, it is essential to the public welfare that employers obey the wage-and-hour laws so
18 that employees are promptly paid the minimum/overtime wages that the Legislature has required
19 for employees. So fundamental are California’s wage-and-hour laws that the Legislature has
20 criminalized certain types of violations. In extending extra protection to deter violations of these
21 underlying statutes—since Plaintiff is not seeking general and/or special damages, restitution or
22 other damages other than civil penalties—California has enacted the PAGA to permit an
23 individual to bring an action for PAGA penalties only, which is the precise and sole nature of this
24 action.

25 3. All California employees during the relevant statutes of limitations who are or
26 were harmed by Defendants’ illegal practices are “Aggrieved Employees.” The Aggrieved
27 Employees worked for Defendants as hourly-paid or non-exempt employees within the
28 applicable statutory period.

1 4. Plaintiff brings this action against Defendants seeking only to recover penalties on
2 behalf of all Aggrieved Employees that worked for Defendants, and on behalf of the State of
3 California. Plaintiff does not seek to recover anything other than penalties as permitted by
4 California Labor Code Section 2699 at this time. To the extent that statutory violations are
5 mentioned for wage violations, Plaintiff does not seek underlying general and/or special damages
6 for those violations, but simply penalties as permitted by California Labor Code Section 2699,
7 declaratory relief, and injunctive relief for herself and all Aggrieved Employees as permitted by
8 the PAGA.

9 5. Defendants own/owned and operate/operated an industry, business, and
10 establishment within the State of California, including San Bernardino County. As such, and
11 based upon all the facts and circumstances incident to Defendants' business in California,
12 Defendants are subject to the California Labor Code, Wage Orders issued by the Industrial
13 Welfare Commission ("IWC"), and the California Business & Professions Code.

14 6. On information and belief, Defendants, and each of them were on actual and
15 constructive notice of the improprieties alleged herein and intentionally refused to rectify their
16 unlawful policies. Defendants' violations, as alleged above, during all relevant times herein were
17 willful and deliberate.

18 7. At all relevant times, Defendants were and are legally responsible for all of the
19 unlawful conduct, policies, practices, acts and omissions as described in each and all of the
20 foregoing paragraphs as the employer of Plaintiff and the Aggrieved Employees. Further,
21 Defendants are responsible for each of the unlawful acts or omissions complained of herein under
22 the doctrine of "respondeat superior".

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1 **THE PARTIES**

2 **A. Plaintiff**

3 8. Plaintiff is a resident of San Bernardino County, California, who worked for
4 Defendants in Apple Valley, California from approximately April 2017 to approximately
5 September 28, 2020.¹

6 **B. Defendants**

7 9. Plaintiff is informed and believes, and based upon that information and belief
8 alleges, that Defendants APPLE VALLEY COMMUNICATIONS, INC. and AVCOM
9 SERVICES INC. are, and at all times herein mentioned, were:

- 10 (a) Business entities conducting business in numerous counties throughout the
11 State of California, including in San Bernardino County; and,
12 (b) The former employers of Plaintiff, and the current and/or former employers
13 of the Aggrieved Employees because Defendants APPLE VALLEY
14 COMMUNICATIONS, INC. and AVCOM SERVICES INC. suffered and
15 permitted Plaintiff and the Aggrieved Employees to work, and/or
16 controlled their wages, hours, or working conditions.

17 10. Plaintiff does not know the true names or capacities of the persons or entities sued
18 herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious names.
19 Each of the Doe Defendants was in some manner legally responsible for the damages suffered by
20 Plaintiff and the Aggrieved Employees as alleged herein. Plaintiff will amend this complaint to
21 set forth the true names and capacities of these Defendants when they have been ascertained,
22 together with appropriate charging allegations, as may be necessary.

23 11. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and
24 each of them, were residents of, doing business in, availed themselves of the jurisdiction of,
25 and/or injured a significant number of the Plaintiff and the Aggrieved Employees in the State of
26 _____

27 ¹ In response to the COVID-19 pandemic, the Judicial Council of California adopted Emergency Rule 9(a)
28 (California Rules of Court), whereby “statutes of limitations and repose for civil causes of action that exceed 180
days are tolled from April 6, 2020 to October 1, 2020.”

1 California.

2 12. Plaintiff is informed and believes and thereon alleges that at all relevant times
3 each Defendant, directly or indirectly, or through agents or other persons, employed Plaintiff and
4 the other employees and exercised control over their wages, hours, and working conditions.
5 Plaintiff is informed and believes and thereon alleges that, at all relevant times, each Defendant
6 was the principal, agent, partner, joint venturer, officer, director, controlling shareholder,
7 subsidiary, affiliate, parent corporation, successor in interest and/or predecessor in interest of
8 some or all of the other Defendants, and was engaged with some or all of the other Defendants in
9 a joint enterprise for profit, and bore such other relationships to some or all of the other
10 Defendants so as to be liable for their conduct with respect to the matters alleged below. Plaintiff
11 is informed and believes and thereon alleges that each Defendant acted pursuant to and within the
12 scope of the relationships alleged above, that each Defendant knew or should have known about,
13 and authorized, ratified, adopted, approved, controlled, aided and abetted the conduct of all other
14 Defendants.

15 **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

16 13. Plaintiff Penny Lynn Jackson worked for Defendants in Apple Valley, California
17 from approximately April 2017 to approximately September 28, 2020. At all times, Defendants
18 paid Plaintiff an hourly wage and classified her as non-exempt from overtime.

19 14. Throughout Plaintiff's employment, Defendants committed numerous labor code
20 violations under state law. As discussed below, Plaintiff's experience working for Defendants
21 was typical and illustrative.

22 **A. Failure to Pay for All Hours Worked, Including Minimum, Straight Time,**
23 **and Overtime Wages**

24 15. Under California law, an employer must pay for all hours worked by an employee.
25 "Hours worked" is the time during which an employee is subject to the control of an employer,
26 and includes all the time the employee is suffered or permitted to work, whether or not required
27 to do so.

28 16. Labor Code § 510 provides that employees in California shall not be employed

1 more than eight hours in any workday or forty (40) hours in a workweek unless they receive
2 additional compensation beyond their regular wages in amounts specified by law.

3 17. Labor Code §§ 1194 and 1198 also provide that employees in California shall not
4 be employed more than eight hours in any workday unless they receive additional compensation
5 beyond their regular wages in amounts specified by law. Additionally, Labor Code § 1198 states
6 that the employment of an employee for longer hours than those fixed by the IWC is unlawful.

7 18. Throughout the statutory period, Defendants maintained a policy and practice of
8 not paying Plaintiff and the Aggrieved Employees for all hours worked, including minimum,
9 straight time, and overtime wages. Defendants required Plaintiff and the Aggrieved Employees
10 to work “off-the-clock”, uncompensated, by, for example, requiring Plaintiff and the Aggrieved
11 Employees to perform work after their work shifts ended. Some of this unpaid work should have
12 been paid at the overtime rate. In failing to pay for all hours worked, Defendants also failed to
13 maintain accurate records of the hours Plaintiff and the Aggrieved Employees worked.

14 19. Defendants also regularly used a system of time rounding and/or synthetic
15 timekeeping that resulted, over a period of time, in failing to compensate Plaintiff and the
16 Aggrieved Employees properly for all the time they have actually worked, even though the
17 realities of Defendants’ operations are such that it is possible, practical, and feasible to count and
18 pay for work time to the minute. Accordingly, Defendants frequently paid Plaintiff and the
19 Aggrieved Employees less than all their work time. Some of this unpaid work also should have
20 been paid at the overtime rate. In failing to pay for all hours worked, Defendants also failed to
21 maintain accurate records of the hours Plaintiff and the Aggrieved Employees worked.

22 **B. Failure to Provide Meal Periods**

23 20. Under California law, employers have an affirmative obligation to relieve
24 employees of all duty in order to take their first 30-minute, duty-free meal periods no later than
25 the start of sixth hour of work in a workday, and to allow employees to take their second 30-
26 minute, duty-free meal period no later than the start of the eleventh hour of work in the workday.
27 Further, employees are entitled to be paid one hour of additional wages for each workday they
28 were not provided with all required meal period(s).

21. Despite these legal requirements, Defendants wrongfully failed to provide Plaintiff and the Aggrieved Employees with their legally mandated 30-minute, uninterrupted, and duty-free meal period. Plaintiff and the Aggrieved Employees routinely worked through meal periods “off-the-clock,” and Defendants frequently paid Plaintiff and the Aggrieved Employees less than all their work time. Much of this unpaid work should have been paid at the overtime rate. In failing to pay for all hours worked, Defendants also failed to maintain accurate records of the hours Plaintiff and the Aggrieved Employees worked. Defendants also regularly, but not always, required Plaintiff and the Aggrieved Employees to work in excess of five consecutive hours a day without providing a 30-minute, uninterrupted, and duty-free meal period for every five hours of work, or without compensating Plaintiff and the Aggrieved Employees for meal periods that were not provided by the end of the fifth hour of work or tenth hour of work. Instead, Defendants continued to assert control over Plaintiff and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform work tasks which could not be completed without working in lieu of taking mandatory meal periods, or by denying Plaintiff and the Aggrieved Employees permission to take a meal period. Defendants also informed Plaintiff of her right to, nor permitted her to take, a second meal period when Plaintiff worked at least ten hours in a workday. Accordingly, Defendants’ policy and practice was not to provide meal periods to Plaintiff and the Aggrieved Employees in compliance with California law.

22. Plaintiff and the Aggrieved Employees are thus entitled to be paid one hour of additional wages for each workday he or she was not provided with all required meal period(s). Defendants, however, regularly failed to pay Plaintiff and the Aggrieved Employees the additional wages to which they were entitled for meal periods that were not provided.

C. Failure to Authorize and Permit Rest Periods

23. Employers are required by California law to authorize and permit breaks of ten uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than two hours). Thus, for example, if an employee’s work time is six hours and ten minutes, the employee is entitled to two rest breaks. Each failure to authorize rest breaks as so required is itself a violation of California’s rest break laws.

1 24. Throughout the statutory period, Defendants wrongfully failed to authorize and
2 permit Plaintiff and the Aggrieved Employees to take legally compliant rest periods. Defendants
3 regularly, but not always, required Plaintiff and the Aggrieved Employees to work in excess of
4 four consecutive hours a day without Defendants authorizing and permitting them to take a 10-
5 minute, uninterrupted, duty-free rest period for every four hours of work (or major fraction of
6 four hours), or without compensating Plaintiff and the Aggrieved Employees for rest periods that
7 were not authorized or permitted. Instead, Defendants continued to assert control over Plaintiff
8 and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform work
9 tasks which could not be completed without working in lieu of taking mandatory rest periods, or
10 by denying Plaintiff and the Aggrieved Employees permission to take a rest period.
11 Accordingly, Defendants' policy and practice was to not authorize and permit Plaintiff and the
12 Aggrieved Employees to take rest periods in compliance with California law.

13 25. Plaintiff and the Aggrieved Employees are thus entitled to be paid one hour of
14 additional wages for each workday he or she was not authorized and permitted to take all
15 required rest period(s). Defendants, however, regularly failed to pay Plaintiff and the Aggrieved
16 Employees the additional wages to which they were entitled for rest periods and that they were
17 not authorized and permitted to take.

18 **D. Failure to Pay All Earned Wages Twice Per Month**

19 26. Based on Defendants' failure to pay Plaintiff and the Aggrieved Employees for all
20 wages as discussed above, Defendants also violated Labor Code § 204.

21 27. Labor Code § 204 requires employers to pay employees all earned wages two
22 times per month. Throughout the statutory period, employees were entitled to be paid twice a
23 month at their regular rates, including all meal period premium wages owed, rest period premium
24 wages owed, and wages owed for overtime hours worked. However, during all such times,
25 Defendants systematically failed and refused to pay the employees all wages due, and failed to
26 pay those wages twice a month, in that employees were not paid all wages for all meal periods
27 not provided by Defendants, all wages for all rest periods not authorized and permitted by
28 Defendants, and all wages for all hours worked. As a result, Defendants owe employees the

legally required wages not paid, and Plaintiff and the Aggrieved Employees suffered damages in those amounts.

E. Failure to Maintain Accurate Records of Hours Worked and Meal Periods

28. Plaintiff seeks penalties under California Labor Code § 1174(d). Pursuant to California Labor Code § 1174.5, any person, including any entity, employing labor who willfully fails to maintain accurate and complete records required by California Labor Code § 1174 is subject to a penalty under § 1174.5. Pursuant to the applicable IWC Order § 7(A)(3), every employer shall keep time records showing when the employee begins and ends each work period. Meal periods and total hours worked daily shall also be recorded

29. Defendants, however, failed to maintain accurate records of hours worked and all meal periods taken or missed by Plaintiff and the Aggrieved Employees.

30. Defendants' failure to provide and maintain records required by the California Labor Code and IWC Wage Orders deprived Plaintiff and the Aggrieved Employees the ability to know, understand and question the accuracy and frequency of meal periods, and the accuracy of their hours worked stated in Defendants' records. Therefore, Plaintiff and the Aggrieved Employees had no way to dispute the resulting failure to pay wages, all of which resulted in an unjustified economic enrichment to Defendants. As a direct result, Plaintiff and the Aggrieved Employees have suffered and continue to suffer, substantial losses related to the use and enjoyment of such wages, lost interest on such wages and expenses and attorney's fees in seeking to compel Defendants to fully perform its obligation under state law, all to their respective damage in amounts according to proof at trial. As a result of Defendants' knowing failure to comply with the California Labor Code and applicable IWC Wage Orders, Plaintiff and the Aggrieved Employees have also suffered an injury in that they were prevented from knowing, understanding, and disputing the wage payments paid to them.

F. Failure to Timely Pay All Wages at Termination

31. Labor Code §§ 201 and 202 provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and

1 payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-
2 two (72) hours previous notice of his or her intention to quit, in which case the employee is
3 entitled to his or her wages at the time of quitting.

4 32. Throughout the statutory period, the employment of Plaintiff and many other
5 Aggrieved Employees ended, i.e., was terminated by quitting or being discharged, and the
6 employment of others will be terminated. However, during the relevant time period, Defendants
7 failed, and continue to fail to pay Plaintiff and terminated Aggrieved Employees, without
8 abatement, all wages required to be paid by Labor Code sections 201 and 202 either at the time
9 of discharge, or within seventy-two (72) hours of their leaving Defendants' employment. These
10 unpaid wages include wages for unpaid work time (including minimum, straight time, and
11 overtime wages), missed meal period premium wages, and missed rest period premium wages.

12 33. Defendants' conduct violates Labor Code §§ 201 and 202. Labor Code § 203
13 provides that if an employer willfully fails to pay wages owed, in accordance with sections 201
14 and 202, then the wages of the employee shall continue as a penalty wage from the due date, and
15 at the same rate until paid or until an action is commenced; but the wages shall not continue for
16 more than thirty (30) days.

17 34. Accordingly, Plaintiff and the Aggrieved Employees are entitled to recover from
18 Defendants their additionally accruing wages for each day they were not paid pursuant to Labor
19 Code § 203.

20 **G. Failure to Furnish Accurate Itemized Wage Statements**

21 35. Labor Code § 226(a) provides that every employer shall furnish each of his or her
22 employees an accurate itemized wage statement in writing showing nine pieces of information,
23 including: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of
24 piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis,
25 (4) all deductions, provided that all deductions made on written orders of the employee may be
26 aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the period for
27 which the employee is paid, (7) the name of the employee and the last four digits of his or her
28 social security number or an employee identification number other than a social security number,

(8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee. An employee is presumed to suffer an injury if this information is missing. (Labor Code § 226(e)(2)(B)(iii).)

36. The statute further provides: “An employee suffering injury as a result of a knowing and intentional failure by an employer to comply with subdivision (a) is entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000), and is entitled to an award of costs and reasonable attorney’s fees.” (Labor Code § 226(e)(1).)

37. Throughout the statutory period, Defendants failed to furnish Plaintiff and the Aggrieved Employees with accurate, itemized wage statements showing all applicable hourly rates, and all gross and net wages earned (including correct hours worked, correct wages for meal periods that were not provided in accordance with California law, and correct wages for rest periods that were not authorized and permitted to take in accordance with California law).

38. Because Defendants violated Labor Code § 226, Plaintiff and similarly Aggrieved Employees suffered injury and damage to their statutorily protected rights. Accordingly, Plaintiff and similarly Aggrieved Employees are entitled to recover from Defendants the greater of their actual damages caused by Defendants’ failure to comply with Labor Code § 226(a), or an aggregate penalty not exceeding four thousand dollars (\$4,000) dollars per employee.

FIRST CAUSE OF ACTION

(Against all Defendants for Civil Penalties Under the Private Attorneys General Act of 2004, Cal. Lab. Code § 2698 et seq.)

39. Plaintiff incorporates by reference and re-alleges all preceding paragraphs as though fully set forth herein.

40. At all times herein mentioned, Defendants were subject to the Labor Code of the State of California and the applicable IWC Orders.

41. California Labor Code § 2699(a) specifically provides for a private right of action

1 to recover penalties for violations of the Labor Code: “Notwithstanding any other provision of
2 law, any provision of this code that provides for a civil penalty to be assessed and collected by
3 the Labor and Workforce Development Agency or any of its departments, divisions,
4 commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative,
5 be recovered through a civil action brought by an aggrieved employee on behalf of himself or
6 herself and other current or former employees pursuant to the procedures specified in Section
7 2699.3.”

8 42. Plaintiff has exhausted her administrative remedies pursuant to California Labor
9 Code § 2699.3. On August 25, 2021, she gave written notice by online filing to the Labor and
10 Workforce Development Agency (“LWDA”) and by certified mail to Defendants of the specific
11 provisions of the Labor Code that Defendants have violated against Plaintiff and current and
12 former Aggrieved Employees, including the facts and theories to support the violations. Plaintiff
13 also paid the filing fee on August 25, 2021. Plaintiff’s PAGA case number is LWDA-CM-
14 842562-21 (*Penny Lynn Jackson v. Apple Valley Communications, Inc., et al.*).

15 43. The statute of limitations is tolled while a plaintiff exhausts her administrative
16 remedies with California’s LWDA prior to suit, which is required by the statute. (*See* Labor
17 Code § 2699.3(d).)

18 44. The statute of limitations is also tolled from April 6, 2020 to October 1, 2020
19 pursuant to Rule 9(a) of the Emergency Rules Related to COVID-19.

20 45. Sixty-five (65) days has elapsed since Plaintiff provided notice, but the LWDA
21 has not indicated that it intends to investigate Defendants’ Labor Code violations discussed in the
22 notice. Accordingly, Plaintiff may commence a civil action to recover penalties under Labor
23 Code § 2699 pursuant to § 2699.3 for the violations of the Labor Code described in this
24 Complaint. These penalties include, but are not limited to, penalties under California Labor
25 Code §§ 210, 226.3, 1174.5, 1197.1, and 2699(f)(2).

26 46. Based on the conduct described in this Complaint, Plaintiff is entitled to an award
27 of civil penalties on behalf of the State of California and similarly Aggrieved Employees of
28 Defendants. The exact amount of the applicable penalties, in all, is in an amount to be shown

1 according to proof at trial. These penalties are in addition to all other remedies permitted by law.

2 47. In addition, Plaintiff seeks an award of reasonable attorney's fees and costs
3 pursuant to Labor Code § 2699(g)(1), which states, "Any employee who prevails in any action
4 shall be entitled to an award of reasonable attorney's fees and costs."

5 **PRAYER FOR RELIEF**

6 Plaintiff, on behalf of all similarly aggrieved employees, prays for relief and judgment
7 against Defendants, jointly and severally, as follows:

8 1. That the Court declare, adjudge and decree that Defendants violated the California
9 Labor Code by failing to pay for all hours worked (minimum, straight time, and overtime wages),
10 failing to provide meal periods, failing to authorize and permit rest periods, failing to pay all
11 earned wages twice per month, failing to maintain accurate records of hours worked and meal
12 periods, failing to timely pay final wages, and failing to furnish accurate wage statements;

13 2. An award of civil penalties on behalf of herself and all similarly aggrieved
14 employees pursuant to PAGA;

15 3. Pre-judgment and post-judgment interest at the maximum rate allowed;

16 4. Attorneys' fees and costs reasonably incurred;

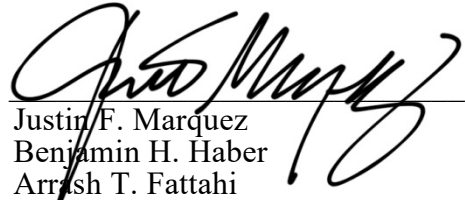
17 5. Injunctive and declaratory relief to the extent allowed by PAGA; and,

18 6. Such other and further relief that the Court deems proper.

19
20 Respectfully submitted,

21 Dated: October 29, 2021

WILSHIRE LAW FIRM

22
23 By: 

Justin F. Marquez
Benjamin H. Haber
Arrish T. Fattahi

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25 Attorneys for Plaintiff Penny Lynn Jackson
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