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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

MARIA PORTILLO HERNANDEZ, an
individual, on behalf of herself, the State of
California, and all others similarly situated,

Plaintiff,

v.

ERMC AVIATION, LLC, a Delaware
corporation; and DOES 1 TO 50,

Defendants.

Case Number: 21STCV30267

**First Amended Class and Representative
Action Complaint For:**

1. Failure to Pay All Minimum Wages
2. Failure to Pay All Overtime Wages
3. Failure to Provide Rest Periods and Pay Missed Rest Period Premiums
4. Failure to Provide Meal Periods and Pay Missed Meal Period Premiums
5. Failure to Maintain Accurate Employment Records
6. Failure to Pay Wages Timely during Employment
7. Failure to Pay All Wages Earned and Unpaid at Separation
8. Failure to Indemnify All Necessary Business Expenditures

FILED
Superior Court of California
County of Los Angeles

05/18/2022

Sherri R. Carter, Executive Officer / Clerk of Court

By: M. Arellanes Deputy

9. Failure to Furnish Accurate Itemized Wage Statements
10. Violations of California’s Unfair Competition Law (Bus. & Prof. Code, §§ 17200–17210), and
11. Civil Penalties Under the Private Attorney General Act (Labor Code § 2699 *et seq.*

Plaintiff Maria Portillo Hernandez (“Plaintiff”), on behalf of herself, the State of California, and all other similarly situated employees within the State of California, complains and alleges of defendants ERMCAVIATION, LLC, and Does 1 to 50 (collectively, “Defendants”), and each of them, as follows:

I. INTRODUCTION

1. This is a class action complaint brought pursuant to California Code of Civil Procedure section 382.

2. The “Class Period” as used herein, is defined as the period from August 17, 2017 and continuing into the present and ongoing. Defendants’ violations of California’s laws as described more fully below have been ongoing throughout the Class Period and are still ongoing.

3. Plaintiff brings this class action on behalf of herself and the following class: *All individuals who are or were employed by Defendants as non-exempt employees in California during the Class Period* (the “Class Members”). (Code Civ. Proc., § 382.)

4. Plaintiff brings this action on behalf of herself and the Class Members, as a class action, against Defendants for:

- A. Failure to pay all minimum wages,
- B. Failure to pay all overtime wages,
- C. Failure to provide rest periods and pay missed rest period premiums,
- D. Failure to provide meal periods and pay missed meal period premiums,
- E. Failure to maintain accurate employment records,

- 1 F. Failure to pay wages timely during employment,
2 G. Failure to pay all wages earned and unpaid at separation,
3 H. Failure to indemnify all necessary business expenditures,
4 I. Failure to furnish accurate itemized wage statements, and
5 J. Violations of California’s Unfair Competition Law (“UCL”) (Bus. & Prof.
6 Code, §§ 17200–17210).

7 5. This is also a PAGA representative action brought pursuant to Labor Code § 2698, et
8 seq., on behalf of the State of California and: all individuals who are or were employed as hourly, non-
9 exempt employees by Defendant in California during the PAGA Period (the “Aggrieved Employees”).

10 6. The “PAGA Period” as used herein is defined as the period from August 17, 2020 and
11 continuing into the present and ongoing.

12 7. Defendants’ violations of California’s wage and hour laws and unfair competition laws
13 as described more fully below have been ongoing throughout the Class Period and PAGA Period and
14 are still ongoing.

15 8. Plaintiff is informed and believes and thereon alleges that the California Industrial
16 Welfare Commission (“IWC”) Wage Orders applicable to the facts of this case are IWC Wage Orders
17 1-2001, 4-2001, 5-2001, 7-2001, and/or 9-2001 (the “Applicable Wage Orders”) and possibly others
18 that may be applicable. (Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.) Plaintiff
19 reserves the right to amend or modify the definition of “Applicable Wage Orders” with greater
20 specificity or add additional IWC Wage Orders if additional applicable wage orders are discovered in
21 litigation.

22 **II. JURISDICTION & VENUE**

23 9. This Court has subject matter jurisdiction over all causes of action asserted herein
24 pursuant to Article VI, section 10, of the California Constitution and Code of Civil Procedure section
25 410.10 because this is a civil action in which the matter in controversy, exclusive of interest, exceeds
26 \$25,000, and because each cause of action asserted arises under the laws of the State of California or
27 is subject to adjudication in the courts of the State of California.

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1 10. This Court has personal jurisdiction over Defendants because Defendants have caused
2 injuries in the County of Los Angeles and the State of California through their acts, and by their
3 violation of the California Labor Code and California state common law. Defendants transact millions
4 of dollars of business within the State of California. Defendants own, maintain offices, transact
5 business, have an agent or agents within the County of Los Angeles, and/or otherwise are found within
6 the County of Los Angeles, and Defendants are within the jurisdiction of this Court for purposes of
7 service of process.

8 11. Venue as to Defendants is proper in this judicial district, pursuant to section 395 of the
9 Code of Civil Procedure. Defendants operate within California and do business within Los Angeles
10 County, California. The unlawful acts alleged herein have a direct effect on Plaintiff and all of
11 Defendants' employees identified above within Los Angeles County and surrounding counties where
12 Defendants may remotely operate.

13 12. This matter is not appropriate for removal under the Class Action Fairness Act (28
14 U.S.C. § 1332) as the amount in controversy for Plaintiff's and the Class Members' claims, in
15 aggregate, is less than \$5 million. Additionally, all the allegations herein occurred in the State of
16 California. As such, even if the amount in controversy did exceed \$5 million this matter would still
17 not be appropriate for removal under the "local controversy" exception to the Class Action Fairness
18 Act. (28 U.S.C. § 1332, subd. (d)(4)(A).)

19 **III. THE PARTIES**

20 **A. PLAINTIFF**

21 13. At all relevant times, Plaintiff, who is over the age of 18, was and currently is a citizen
22 of California residing in the State of California. Defendants employed Plaintiff as a non-exempt hourly
23 employee in the County of Los Angeles.

24 14. Plaintiff brings this action on behalf of herself and the following class pursuant to
25 section 382 of the Code of Civil Procedure as follows: *All individuals who are or were employed by*
26 *Defendants as non-exempt employees in California during the Class Period* (the "Class Members").

27 15. The Class Members, at all times pertinent hereto, are or were employees of Defendants
28 during the relevant statutory period.

1 **B. DEFENDANTS**

2 16. Plaintiff is informed and believes and thereon alleges that Defendants were authorized
3 to and doing business in Los Angeles County and is and/or was the legal employer of Plaintiff, the
4 other Class Members, and the Aggrieved Employees during the applicable statutory periods. Plaintiff
5 and the other Class Members were, and are, subject to Defendants' policies and/or practices complained
6 of herein and have been deprived of the rights guaranteed to them by: California Labor Code sections
7 201, 202, 203, 204, 210, 226, 226.3, 226.7, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198,
8 1198.5, 1199, 2802, 2804, and others that may be applicable; California Business and Professions Code
9 sections 17200 through 17210 ("UCL"); and the Applicable Wage Orders (Cal. Code of Regs., tit. 8,
10 §§ 11010, 11040, 11050, 11070, 11090).

11 17. Plaintiff is informed and believes, and based thereon alleges, that during the Class
12 Period, Defendants did (and continue to do) business in the State of California, County of Los Angeles.

13 18. Plaintiff does not know the true names or capacities, whether individual, partner, or
14 corporate, of the defendants sued herein as Does 1 to 50, inclusive, and for that reason, said defendants
15 are sued under such fictitious names, and Plaintiff will seek leave from this Court to amend this
16 complaint when such true names and capacities are discovered. Plaintiff is informed, and believes, and
17 thereon alleges, that each of said fictitious defendants, whether individual, partners, or corporate, were
18 responsible in some manner for the acts and omissions alleged herein, and proximately caused Plaintiff,
19 the other Class Members, and the Aggrieved Employees to be subject to the unlawful employment
20 practices, wrongs, injuries, and damages complained of herein.

21 19. Plaintiff is informed, and believes, and thereon alleges, that at all times mentioned
22 herein, Defendants were and/or are the employers of Plaintiff, the other Class Members, and the
23 Aggrieved Employees. At all times herein mentioned, each of said Defendants participated in the doing
24 of the acts hereinafter alleged to have been done by the named Defendants. Furthermore, the
25 Defendants, and each of them, were the agents, servants, and employees of each and every one of the
26 other Defendants, as well as the agents of all Defendants, and at all times herein mentioned were acting
27 within the course and scope of said agency and employment. Defendants, and each of them, approved
28 of, condoned, or otherwise ratified every one of the acts or omissions complained of herein.

1 20. At all relevant times, Defendants, and each of them, were members of and engaged in a
2 joint venture, partnership, and common enterprise, and acting within the course and scope of and in
3 pursuance of said joint venture, partnership, and common enterprise. Further, Plaintiff is informed,
4 and believes, and thereon alleges, that all Defendants were joint employers for all purposes of Plaintiff,
5 the other Class Members, and the Aggrieved Employees.

6 **IV. COMMON FACTS & ALLEGATIONS**

7 21. Plaintiff, the other Class Members, and the Aggrieved Employees are, and were at all
8 relevant times, employed by the Defendants within the State of California.

9 22. Plaintiff, the other Class Members, and the Aggrieved Employees are, and were, at all
10 relevant times, non-exempt employees for the purposes of minimum wages, overtime, rest breaks, meal
11 periods, and the other claims alleged in this complaint.

12 23. Specifically, Plaintiff was employed by Defendants within the statutory Class Period,
13 working as an hourly, non-exempt maintenance worker for Defendants. Plaintiff's duties included
14 maintaining the facilities.

15 **A. MINIMUM WAGE VIOLATIONS**

16 24. Labor Code section 1197 requires employees to be paid at least the minimum wage fixed
17 by the IWC, and any payment of less than the minimum wage is unlawful. Similarly, Labor Code
18 section 1194 entitles "any employee receiving less than the legal minimum wage . . . to recover in a
19 civil action the unpaid balance of the full amount of this minimum wage." Likewise, the Applicable
20 Wage Orders also obligate employers to pay each employee minimum wages for all hours worked.
21 (Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.) Labor Code section 1198 makes
22 unlawful the employment of an employee under conditions that the IWC Wage Orders prohibit.

23 25. These minimum wage standards apply to each hour that employees work. Therefore,
24 an employer's failure to pay for any particular time worked by an employee is unlawful, even if
25 averaging an employee's total pay over all hours worked, paid or not, results in an average hourly wage
26 above minimum wage. (*Armenta v. Osmose, Inc.* (2005) 135 Cal.App.4th 314, 324.)

27 26. Here, Defendants failed to fully conform their pay practices to the requirements of the
28 law during the relevant statutory periods. Plaintiff, the other Class Members, and the Aggrieved

1 Employees were not compensated for all hours worked including, but not limited to, all hours they
2 were subject to the control of Defendants and/or suffered or permitted to work under the California
3 Labor Code and the Applicable Wage Orders. Among other violations, the Plaintiff, the other Class
4 Members, and the Aggrieved Employees were subject to the control of Defendants while off-the-clock
5 and did not receive minimum wage for each hour worked.

6 27. Labor Code sections 1194, subdivision (a), and 1194.2, subdivision (a), provide that an
7 employer who has failed to pay its employees the legal minimum wage is liable to pay those employees
8 the unpaid balance of the unpaid wages as well as liquidated damages in an amount equal to the wages
9 due and interest thereon.

10 28. When employees, such as Plaintiff, the other Class Members, and the Aggrieved
11 Employees, are not paid for all hours worked under Labor Code section 1194, they are entitled to
12 recover minimum wages for the time which they received no compensation. (See *Sillah v. Command*
13 *International Security Services* (N.D. Cal. 2015) 154 F.Supp.3d 891 [employees suing for failure to
14 pay overtime could recover liquidated damages under Labor Code section 1194.2 if they also showed
15 they were paid less than minimum wage].)

16 29. Labor Code section 1197.1 authorizes employees who are paid less than the minimum
17 wage fixed by an applicable state or local law, or by an order of the IWC, a civil penalty, among other
18 damages, as follows:

19 (1) “For any initial violation that is intentionally committed, one hundred
20 dollars (\$100) for each underpaid employee for each pay period for
21 which the employee is underpaid.”

22 (2) “For each subsequent violation for the same specific offense, two
23 hundred fifty dollars (\$250) for each underpaid employee for each pay
24 period for which the employee is underpaid regardless of whether the
25 initial violation is intentionally committed.” (Lab. Code, § 1197.1, subd.
26 (a).)

27 30. As set forth above, Defendants failed to fully compensate Plaintiff, the other Class
28 Members, and the Aggrieved Employees for all minimum wages. Accordingly, Plaintiff, the other

1 Class Members, and the Aggrieved Employees are entitled to recover liquidated damages for violations
2 of Labor Code section 1197.1.

3 31. Based upon these same factual allegations, Plaintiff, the other Class Members, and the
4 Aggrieved Employees are likewise entitled to penalties under Labor Code sections 1199.

5 **B. OVERTIME VIOLATIONS**

6 32. Labor Code section 510 requires employers to compensate employees who work more
7 than eight hours in one workday, forty hours in a workweek, and for the first eight hours worked on
8 the seventh consecutive day no less than one and one-half times the regular rate of pay for an employee.
9 (Lab. Code, § 510, subd. (a).) Further, Labor Code section 510 obligates employers to compensate
10 employees at no less than twice the regular rate of pay when an employee works more than twelve
11 hours in a day or more than eight hours on the seventh consecutive day of work. (Lab. Code, § 510,
12 subd. (a).) These rules are also reflected in the Applicable Wage Orders.

13 33. In accordance with Labor Code section 1194 and the Applicable Wage Orders, Plaintiff,
14 the other Class Members, and the Aggrieved Employees could not then agree and cannot now agree to
15 work for a lesser wage than the amount provided by Labor Code sections 510 or the Applicable Wage
16 Orders.

17 34. Here, Defendants violated their duty to accurately and completely compensate the Class
18 Members for all overtime worked. Plaintiff, the other Class Members, and the Aggrieved Employees
19 periodically worked hours that entitled them to overtime compensation under the law but were not fully
20 compensated for those hours.

21 35. These actions were and are in clear violation of California's overtime laws as set forth
22 in Labor Code sections 510, 1194, 1199, and the Applicable Wage Orders. (Cal. Code of Regs., tit. 8,
23 §§ 11010, 11040, 11050, 11070, 11090.) As a result of Defendants' faulty policies and practices,
24 Plaintiff, the other Class Members, and the Aggrieved Employees were not compensated for all hours
25 worked or paid accurate overtime compensation.

26 **C. REST BREAK VIOLATIONS**

27 36. Pursuant to Labor Code section 226.7 and the Applicable Wage Orders, Defendants
28 were and are required to provide Plaintiff, the other Class Members, and the Aggrieved Employees

1 with compensated, duty-free rest periods of not less than ten minutes for every major fraction of four
2 hours worked. Under the Applicable Wage Orders, an employer must authorize and permit all
3 employees to take ten minute duty free rest periods for every major fraction of four hours worked.
4 (Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.)

5 37. Likewise, Labor Code section 226.7 provides that “[a]n employer shall not require an
6 employee to work during a meal or rest or recovery period mandated pursuant to an applicable statute,
7 or applicable regulation, standard, or order of the Industrial Welfare Commission” (Lab. Code, §
8 226.7, subd. (b).) Labor Code section 226.7 also provides that employers must pay their employees
9 one additional hour of pay at the employee’s regular rate for each workday that a “meal or rest or
10 recovery period is not provided.” (Lab. Code, § 226.7, subd. (c).) Thus, the Wage Orders set when
11 and for how long the rest period must take place and the Labor Code establishes that violations of the
12 IWC Wage Orders are unlawful and sets forth the premium pay employer must pay their employees
13 when employers fail to provide rest periods.

14 38. The California Supreme Court has held that, during required rest periods, “employers
15 must relieve their employees of all duties and relinquish any control over how employees spend their
16 break time.” (*Augustus v. ABM Security Services, Inc.* (2016) 2 Cal.5th 257, 260.) Relinquishing
17 control over employees during rest periods requires that employees be “free to leave the employer’s
18 premises” and be “permitted to attend to personal business.” (*Id.* at p. 275.) The *Brinker* Court
19 explained in the context of rest breaks that employer liability attaches from adopting an unlawful
20 policy:

21 “An employer is required to authorize and permit the amount of rest break time
22 called for under the wage order for its industry. If it does not—if, for example,
23 it adopts a uniform policy authorizing and permitting only one rest break for
24 employees working a seven-hour shift when two are required—it has violated
25 the wage order and is liable.” (*Brinker Rest. Corp. v. Superior Court* (2012) 53
26 Cal.4th 1004, 1033.)

27 39. Here, Defendants periodically did not permit Plaintiff, the other Class Members, and
28 the Aggrieved Employees to take compliant duty-free rest breaks, free from Defendants’ control as

1 required by Labor Code section 226.7, the Applicable Wage Orders, and applicable precedent. (See
2 *Augustus v. ABM Security Services, Inc.* (2016) 2 Cal.5th 257, 269 [concluding that “during rest periods
3 employers must relieve employees of all duties and relinquish control over how employees spend their
4 time.”].) At all relevant times, Plaintiff, the other Class Members, and the Aggrieved Employees were
5 periodically not provided with legally-compliant and timely rest periods of at least ten minutes for each
6 four hour work period, or major fraction thereof due to Defendants’ unlawful rest period
7 policies/practices. Plaintiff, the other Class Members, and the Aggrieved Employees were often
8 expected and required to continue working through rest periods to meet the expectations Defendants
9 and finish the workday. In some cases when Plaintiff, the other Class Members, and the Aggrieved
10 Employees worked more than ten hours in a shift, Defendants failed to authorize and/or permit a third
11 mandated rest period. As a result, Plaintiff, the other Class Members, and the Aggrieved Employees
12 were periodically unable to take compliant rest periods.

13 40. In such cases where Defendants did not offer Plaintiff, the other Class Members, and
14 the Aggrieved Employees the opportunity to receive a compliant off-duty rest period, “the court may
15 not conclude employees voluntarily chose to skip those breaks.” (*Alberts v. Aurora Behavioral Health*
16 *Care* (2015) 241 Cal.App.4th 388, 410 (2015) [“If an employer fails to provide legally compliant meal
17 or rest breaks, the court may not conclude employees voluntarily chose to skip those breaks.”]; *Brinker*
18 *Rest. Corp. v. Superior Court, supra*, 53 Cal.4th at p. 1033 [“No issue of waiver ever arises for a rest
19 break that was required by law but never authorized; if a break is not authorized, an employee has no
20 opportunity to decline to take it.”].)

21 41. In addition to failing to authorize and permit compliant rest periods, Plaintiff, the other
22 Class Members, and the Aggrieved Employees were not compensated with one hour’s worth of pay at
23 their regular rate of compensation when they were not provided with a compliant rest period in
24 accordance with Labor Code section 226.7, subdivision (c). Thus, Defendants have violated Labor
25 Code section 226.7 and the Applicable Wage Orders.

26 42. Based on the foregoing, Plaintiff seeks to recover, on behalf of herself and other non-
27 exempt employees, rest period premiums and penalties.

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1 **D. MEAL BREAK VIOLATIONS**

2 43. Labor Code section 512 and the Applicable Wage Orders require employers to provide
3 employees with a thirty-minute uninterrupted and duty-free meal period within the first five hours of
4 work. (Lab. Code, § 512, subd. (a) [“An employer shall not employ an employee for a work period of
5 more than five hours per day without providing the employee with a meal period of not less than 30
6 minutes”]; Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090 [“No employer shall
7 employ any person for a work period of more than five (5) hours without a meal period of not less than
8 30 minutes”].) Additionally, an employee who works more than ten hours per day is entitled to
9 receive a second thirty-minute uninterrupted and duty-free meal period. (Lab. Code, § 512, subd. (a)
10 [“An employer shall not employ an employee for a work period of more than 10 hours per day without
11 providing the employee with a second meal period of not less than 30 minutes”].)

12 44. “An on-duty meal period is permitted only when the nature of the work prevents an
13 employee from being relieved of all duty and the parties agree in writing to an on-duty paid meal
14 break.” (*Lubin v. The Wackenhut Corp.* (2016) 5 Cal.App.5th 926, 932.) The written agreement must
15 include a provision allowing the employee to revoke it at any time. (*Ibid.*) Generally, the California
16 Department of Industrial Relations, Division of Labor Standards Enforcement (“DLSE”) and courts
17 have “found that the nature of the work exception applies: (1) where the work has some particular
18 external force that requires the employee to be on duty at all times, and (2) where the employee is the
19 sole employee of a particular employer.” (*Id.* at p. 945, internal quotation marks omitted; *Abdullah v.*
20 *U.S. Security Associates, Inc.* (9th Cir. 2013) 731 F.3d 952, 958–959.) “[I]t is the employer’s obligation
21 to determine whether the nature of the work prevents an employee from being relieved before requiring
22 an employee to take an on-duty meal period.” (*Lubin v. The Wackenhut Corp.*, *supra*, 5 Cal.App.5th
23 at p. 946.)

24 45. Here, Plaintiff, the other Class Members, and the Aggrieved Employees were never
25 asked to sign any enforceable document agreeing to an on-duty meal period. Moreover, nothing in the
26 nature of their work involved the kind of “external force” that might justify on-duty meal breaks.
27 (*Lubin v. The Wackenhut Corp.*, *supra*, 5 Cal.App.5th at p. 945.) Nevertheless, Defendants periodically
28 did not provide compliant off-duty meal periods within the first five hours of work for Plaintiff, the

1 other Class Members, and the Aggrieved Employees.

2 46. As with rest breaks, meal breaks must be duty-free. (*Brinker Restaurant Corp. v.*
3 *Superior Court* (2012) 53 Cal.4th 1004, 1035 [“The IWC’s wage orders have long made a meal period’s
4 duty-free nature its defining characteristic.”].) Relinquishing control over employees during meal
5 periods requires that employees be “free to leave the employer’s premises” and be “permitted to attend
6 to personal business.” (*Augustus v. ABM Security Services, Inc.*, *supra*, 2 Cal.5th at p. 275.) Under
7 Labor Code section 512, if an employer maintains a uniform policy that does not authorize and permit
8 the amount of meal time called for under the law (as specified in the Labor Code and/or applicable
9 IWC Wage Order), “it has violated the wage order and is liable.” (*Brinker Restaurant Corp. v. Superior*
10 *Court*, *supra*, 53 Cal.4th at p. 1033.)

11 47. During the applicable statutory periods here, Plaintiff, the other Class Members, and the
12 Aggrieved Employees were periodically denied legally-compliant and timely off-duty meal periods of
13 at least thirty minutes due to Defendants’ unlawful meal period policy and practices. As a result of
14 Defendants’ uniform meal period policies and practices, Plaintiff, the other Class Members, and the
15 Aggrieved Employees were often not permitted to take complaint first meal periods before the end of
16 the fifth hour of work. Plaintiff, the other Class Members, and the Aggrieved Employees were also
17 periodically not permitted to take second meal periods for shifts in excess of ten hours. Defendants
18 thus violated Labor Code section 512 and the Applicable Wage Orders by failing to advise, authorize,
19 or permit Plaintiff, the other Class Members, and the Aggrieved Employees to receive thirty-minute,
20 off-duty meal periods within the first five hours of their shifts.

21 48. Labor Code section 226.7 provides that “[a]n employer shall not require an employee
22 to work during a meal or rest or recovery period mandated pursuant to an applicable statute, or
23 applicable regulation, standard, or order of the Industrial Welfare Commission.” (Lab. Code, § 226.7,
24 subd. (b).) Labor Code section 226.7, subdivision (c), and the Applicable Wage Orders further obligate
25 employers to pay employees one additional hour of pay at the employee’s regular rate of compensation
26 for each workday that the meal period is not provided. (Lab. Code, § 226.7, subd. (c); Cal. Code of
27 Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090 [“If an employer fails to provide an employee a
28 meal period in accordance with the applicable provisions of this order, the employer shall pay the

1 employee one (1) hour of pay at the employee’s regular rate of compensation for each workday that
2 the meal period is not provided.”].)

3 49. Accordingly, for each day that Plaintiff, the other Class Members, and the Aggrieved
4 Employees did not receive compliant meal periods, they were and are entitled to receive meal period
5 premiums pursuant to Labor Code section 226.7 and the Applicable Wage Orders. Defendants,
6 however, failed to pay Plaintiff, the other Class Members, and the Aggrieved Employees applicable
7 meal period premiums for many workdays that the employees did not receive a compliant meal period.
8 Thus, Defendants have violated Labor Code section 226.7 and the Applicable Wage Orders.

9 50. Based on the foregoing, Plaintiff seeks to recover, on behalf of herself and other non-
10 exempt employees, meal period premiums and penalties.

11 **E. UNTIMELY WAGES DURING EMPLOYMENT**

12 51. Labor Code section 204 expressly requires employers who pay employees on a weekly,
13 biweekly, or semimonthly basis to pay all wages “not more than seven calendar days following the
14 close of the payroll period.” Labor Code section 210, subdivision (a), makes employers who violate
15 Labor Code section 204 subject to a penalty of:

16 “(1) For any initial violation, one hundred dollars (\$100) for each failure to
17 pay each employee.

18 “(2) For each subsequent violation, or any willful or intentional violation, two
19 hundred dollars (\$200) for each failure to pay each employee, plus 25
20 percent of the amount unlawfully withheld.” (Lab. Code, § 210, subd.
21 (a).)

22 52. Notably, the penalty provided by Labor Code section 210 is “[i]n addition to, and
23 entirely independent and apart from, any other penalty provided in this article” (Lab. Code, § 210,
24 subd. (a).)

25 53. Due to Defendants’ failure to pay Plaintiff, the other Class Members, and the Aggrieved
26 Employees the wages described above, along with rest and meal break premiums, Defendants failed to
27 timely pay the Class Members within seven calendar days following the close of payroll in accordance
28 with Labor Code section 204 on a regular and consistent basis. (See *Parson v. Golden State FC, LLC*

(N.D. Cal., May 2, 2016, No. 16-CV-00405-JST) 2016 WL 1734010, at p. *3–5, 2016 U.S. Dist. LEXIS 58299 [finding that a failure to pay rest period premiums can support claims under Labor Code sections 203 and 204].)

F. UNTIMELY WAGES AT SEPARATION

54. Labor Code section 203 provides “if an employer willfully fails to pay . . . any wages of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty” for up to thirty days. (Lab. Code § 203; *Mamika v. Barca* (1998) 68 Cal.App.4th 487, 492.) As a result of Defendants’ failure to pay Plaintiff, the other Class Members, and the Aggrieved Employees for the wages described above, along with rest and meal break premiums, Defendants violated and continue to violate Labor Code section 203.

55. Due to Defendants’ faulty pay policies, those former Class Members and Aggrieved Employees whose employment with Defendants concluded were not compensated for each and every hour worked at the appropriate rate. Defendants have failed to pay former Class Members and Aggrieved Employees whose sums were certain at the time of termination within seventy-two hours of their resignation and have failed to pay those sums for thirty days thereafter.

G. FAILURE TO REIMBURSE BUSINESS EXPENSES

56. At all relevant times herein, Defendants were subject to Labor Code section 2802, which states that “an employer shall indemnify his or her employees for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer.” The purpose of this section is to “prevent employers from passing along their operating expenses onto their employees.” (*Gattuso v. Harte-Hanks Shoppers, Inc.* (2007) 42 Cal.4th 554, 562.)

57. At all relevant times herein, Defendants were subject to Labor Code section 2804, which states that “any contract or agreement, express or implied, made by any employee to waive the benefits of this article or any part thereof, is null and void, and this article shall not deprive any employee or his personal representative of any right or remedy to which he is entitled under the laws of this State.”

58. Thus, Plaintiff, the other Class Members, and the Aggrieved Employees were and are entitled to reimbursement for the expenses they incurred during the course of their duties. The duty to

1 reimburse even extends to the use of equipment the employee may already own and would be required
2 to pay for anyway. (*Cochran v. Schwan's Home Serv., Inc.* (2014) 228 Cal.App.4th 1137, 1144 [“The
3 threshold question in this case is this: Does an employer always have to reimburse an employee for the
4 reasonable expense of the mandatory use of a personal cell phone, or is the reimbursement obligation
5 limited to the situation in which the employee incurred an extra expense that he or she would not have
6 otherwise incurred absent the job? The answer is that reimbursement is always required. Otherwise,
7 the employer would receive a windfall because it would be passing its operating expenses on to the
8 employee.”].)

9 59. Here, Defendants failed to fully reimburse Plaintiff, the other Class Members, and the
10 Aggrieved Employees for necessary expenditures incurred as a direct consequence and requirement of
11 performing their job duties, including the costs associated with their personal cell phone and personal
12 vehicle they required to perform their work. Consequently, Defendants failed to comply with Labor
13 Code section 2802.

14 **H. WAGE STATEMENT VIOLATIONS**

15 60. Defendants also failed to provide accurate itemized wage statements in accordance with
16 Labor Code sections 226, subdivisions (a)(1), (2), (5), and (9). Labor Code section 226, subdivision
17 (a), obligates employers, semi-monthly or at the time of each payment to furnish an itemized wage
18 statement in writing showing:

- 19 (1) The gross wages earned;
- 20 (2) The total hours worked by the employee;
- 21 (3) The number of piece-rate units earned and any applicable piece rate if
22 the employee is paid on a piece rate basis;
- 23 (4) All deductions, provided that all deductions made on written orders of
24 the employee may be aggregated and shown as one item;
- 25 (5) The net wages earned;
- 26 (6) The inclusive dates of the period for which the employee is paid;
- 27 (7) The name of the employee and only the last four digits of his or her social
28 security number or an employee identification number other than a social

1 security number;

2 (8) The name and address of the legal entity that is the employer; and

3 (9) All applicable hourly rates in effect during the pay period and the
4 corresponding number of hours worked at each hourly rate by the
5 employee.

6 61. Due to Defendants' failure to pay Plaintiff, the other Class Members, and the Aggrieved
7 Employees properly as described above, the wage statements issued do not indicate the correct amount
8 of gross wages earned, total hours worked, or the net wages earned, or the applicable hourly rates in
9 effect during the pay period and the corresponding number of hours worked at each hourly rate. Thus,
10 Defendants have violated Labor Code section 226, subdivisions (a)(1), (2), (5), and (9).

11 62. Further, in violation of Labor Code section 226(a)(8), Defendants failed to include on
12 their issued wage statements the name and address of the legal entity that is the employer.

13 63. In addition to Labor Code section 226, subdivision (a), Defendants also knowingly and
14 intentionally failed to provide Plaintiff, the other Class Members, and the Aggrieved Employees with
15 accurate itemized wage statements in violation of Labor Code section 226, subdivision (e). Defendants
16 knew that they were not providing Plaintiff, the other Class Members, and the Aggrieved Employees
17 with wage statements required by California law but nevertheless failed to correct their unlawful
18 practices and policies. (See *Garnett v. ADT LLC* (E.D. Cal. 2015) 139 F.Supp.3d 1121, 1134 [finding
19 the defendant knowingly and intentionally violated Labor Code section 226 because the "[d]efendant
20 knew that it was not providing total hours worked to plaintiff or other employees paid on commission"
21 even though it believed that employees paid solely on commission or commission and salary "are
22 exempt and therefore we do not record hours on a wage statement."].)

23 **I. RECORDKEEPING VIOLATIONS**

24 64. Labor Code section 226, subdivision (a), requires employers to keep an accurate record
25 of, among other things, all hours worked by employees. Labor Code section 226.3 provides, in
26 pertinent part, as follows:

27 "Any employer who violates subdivision (a) of Section 226 shall be subject to a
28 civil penalty in the amount of two hundred fifty dollars (\$250) per employee per

1 violation in an initial citation and one thousand dollars (\$1,000) per employee
2 for each violation in a subsequent citation, for which the employer fails to
3 provide the employee a wage deduction statement or fails to keep the records
4 required in subdivision (a) of Section 226. The civil penalties provided for in
5 this section are in addition to any other penalty provided by law.” (Lab. Code,
6 § 226.3, emphasis added.)

7 65. Likewise, Labor Code section 1174, subdivision (d), requires every employer, including
8 Defendants, to:

9 “Keep, at a central location in the state or at the plants or establishments at which
10 employees are employed, payroll records showing the hours worked daily by
11 and the wages paid to, and the number of piece-rate units earned by and any
12 applicable piece rate paid to, employees employed at the respective plants or
13 establishments. These records shall be kept in accordance with rules established
14 for this purpose by the commission, but in any case shall be kept on file for not
15 less than three years. An employer shall not prohibit an employee from
16 maintaining a personal record of hours worked, or, if paid on a piece-rate basis,
17 piece-rate units earned.” (Lab. Code, § 1174, subd. (d), emphasis added.)

18 66. As explained in detail above, Defendants failed to provide Plaintiff, the other Class
19 Members, and the Aggrieved Employees with accurate itemized wage statements. Defendants did so,
20 in part, because they failed to accurately track hours worked by Plaintiff, the other Class Members, and
21 the Aggrieved Employees. Defendants have thus failed to keep accurate records of the “total hours
22 worked by the employee[s]” in violation of Labor Code section 226, subdivision (a), and are therefore
23 subject to the penalties provided by Labor Code section 226.3. These penalties are “in addition to any
24 other penalty provided by law.” (Lab. Code, § 226.3.)

25 67. The failure to accurately track hours worked also resulted in a failure of Defendants to
26 keep a record of all “payroll records showing the hours worked daily by” Defendants’ employees,
27 including Plaintiff, the other Class Members, and the Aggrieved Employees, in violation of Labor Code
28 section 1174, subdivision (d).

1 **V. CLASS ACTION ALLEGATIONS**

2 68. As mentioned above, Plaintiff brings this action on behalf of herself and the Class
3 Members pursuant to section 382 of the Code of Civil Procedure.

4 69. **Numerosity/Ascertainability:** The Class Members are so numerous that joinder of all
5 members would be unfeasible and not practicable. The membership of the class is unknown to Plaintiff
6 at this time; however, it is estimated that the number of Class Members is greater than 100 individuals.
7 The identity of such membership is readily ascertainable via inspection of Defendants' employment
8 records.

9 70. **Common Questions of Law and Fact Predominate/Well Defined Community of**
10 **Interest:** There are common questions of law and fact as to Plaintiff and all other similarly situated
11 non-exempt employees, which predominate over questions affecting only individual members
12 including, without limitation to:

13 A. Whether Defendants' pay policies/practices resulted in a failure to pay the Class
14 Members for all hours worked, including all minimum wages;

15 B. Whether Defendants' pay policies/practices resulted in a failure to pay the Class
16 Members for all required overtime wages at the Class Members' regular rate of pay;

17 C. Whether Defendants' rest period policies and practices afforded legally
18 compliant rest periods or compensation in lieu thereof;

19 D. Whether Defendants' meal period policies and practices afforded legally
20 compliant meal periods or compensation in lieu thereof;

21 E. Whether Defendants maintained accurate employment records;

22 F. Whether Defendants timely paid all wages during employment;

23 G. Whether Defendants timely paid all wages earned and unpaid at separation;

24 H. Whether Defendants indemnified their employees for all necessary business
25 expenditures;

26 I. Whether Defendants furnished legally-compliant wage statements to the Class
27 Members pursuant to Labor Code section 226; and

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1 J. Whether Defendants' violations of the Labor Code and the Applicable Wage
2 Orders amounted to a violation of California's UCL.

3 71. **Predominance of Common Questions:** Common questions of law and fact
4 predominate over questions that affect only individual Class Members. The common questions of law
5 set forth above are numerous and substantial and stem from Defendants' uniform policies and practices
6 applicable to each individual class member, such as Defendants' uniform policy and practice of failing
7 to pay for all hours worked, Defendants' uniform policies and practices which failed to provide
8 complaint rest periods, Defendants' uniform policies and practices which failed to provide complaint
9 meal periods, Defendants' failure to provide accurate itemized wage statements, and others. As such,
10 the common questions predominate over individual questions concerning each individual class
11 member's showing as to his or her eligibility for recovery or as to the amount of his or her damages.

12 72. **Typicality:** The claims of Plaintiff are typical of the claims of the Class Members
13 because Plaintiff was employed by Defendants as a non-exempt employee in California during the
14 statute(s) of limitation applicable to each cause of action pleaded in this complaint. As alleged herein,
15 Plaintiff, like the other Class Members, was deprived of minimum, regular, and overtime wages
16 because of Defendants' unlawful timekeeping policies and practices, was deprived of rest periods and
17 premium wages in lieu thereof, was deprived of meal periods and premium wages in lieu thereof, was
18 subject to Defendants' uniform rest period policies and practices, was subject to Defendants' uniform
19 meal period policies and practices, was not provided accurate itemized wage statements, was not paid
20 all wages in full and on time, and was subject to other similar policies and practices to which the Class
21 Members were subject.

22 73. **Adequacy of Representation:** Plaintiff is fully prepared to take all necessary steps to
23 represent fairly and adequately the interests of the Class Members. Moreover, Plaintiff's attorneys are
24 ready, willing, and able to fully and adequately represent the Class Members and Plaintiff. Plaintiff's
25 attorneys have prosecuted numerous wage-and-hour class actions in state and federal court in the past
26 and are committed to vigorously prosecuting this action on behalf of the Class Members.

27 74. **Superiority:** The California Labor Code is broadly remedial in nature and serves an
28 important public interest in establishing minimum working conditions and standards in California.

1 These laws and labor standards protect the average working employee from exploitation by employers
2 who have the responsibility to follow the laws and who may seek to take advantage of superior
3 economic and bargaining power in setting onerous terms and conditions of employment. The nature
4 of this action and the format of laws available to Plaintiff and the Class Members make the class action
5 format a particularly efficient and appropriate procedure to redress the violations alleged herein. If
6 each employee were required to file an individual lawsuit, Defendants would necessarily gain an
7 unconscionable advantage since they would be able to exploit and overwhelm the limited resources of
8 each individual plaintiff with their vastly superior financial and legal resources.

9 75. Moreover, requiring each Class Member to pursue an individual remedy would also
10 discourage the assertion of lawful claims by employees who would be disinclined to file an action
11 against their former or current employer for real and justifiable fear of retaliation and permanent
12 damages to their careers at subsequent employment. Further, the prosecution of separate actions by
13 the individual Class Members, even if possible, would create a substantial risk of inconsistent or
14 varying verdicts or adjudications with respect to the individual Class Members against Defendants
15 herein, and which would establish potentially incompatible standards of conduct for Defendants or
16 legal determinations with respect to individual Class Members which would, as a practical matter, be
17 dispositive of the interest of the other Class Members not parties to adjudications or which would
18 substantially impair or impede the ability of the Class Members to protect their interests.

19 76. Further, the claims of the individual Class Members are not sufficiently large to warrant
20 vigorous individual prosecution considering the concomitant costs and expenses attending thereto. As
21 such, the Class Members identified above are maintainable as a class under section 382 of the Code of
22 Civil Procedure.

23 **VI. CAUSES OF ACTION**

24 **First Cause of Action**

25 *Failure to Pay All Minimum Wages*

26 *(Against All Defendants)*

27 77. Plaintiff realleges and incorporates by reference all previous paragraphs.

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1 78. Section 4 of the Applicable Wage Orders and Labor Code section 1197 establish the
2 right of employees to be paid minimum wages for all hours worked, in amounts set by state law. (Lab.
3 Code, § 1197; Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.) Labor Code sections
4 1194, subdivision (a), and 1194.2, subdivision (a), provide that an employee who has not been paid the
5 legal minimum wage as required by Labor Code section 1197 may recover the unpaid balance, together
6 with attorneys' fees and costs of suit, as well as liquidated damages in an amount equal to the unpaid
7 wages and interest accrued thereon.

8 79. Here, Defendants failed to fully conform their pay practices to the requirements of the
9 law during the relevant statutory periods. Plaintiff and the other Class Members were not compensated
10 for all hours worked including, but not limited to, all hours they were subject to the control of
11 Defendants and/or suffered or permitted to work under the Labor Code and the Applicable Wage
12 Orders.

13 80. Labor Code section 1198 makes unlawful the employment of an employee under
14 conditions that the IWC Wage Orders prohibit. Labor Code sections 1194, subdivision (a), and 1194.2,
15 subdivision (a), provide that an employer who has failed to pay its employees the legal minimum wage
16 is liable to pay those employees the unpaid balance of the unpaid wages as well as liquidated damages
17 in an amount equal to the wages due and interest thereon.

18 81. As a direct and proximate result of Defendants' unlawful conduct as alleged herein,
19 Plaintiff and the other Class Members have sustained economic damages, including but not limited to
20 unpaid wages and lost interest, in an amount to be established at trial, and they are entitled to recover
21 economic and statutory damages and penalties and other appropriate relief because of Defendants'
22 violations of the Labor Code and Applicable Wage Orders.

23 82. Defendants' practices and policies regarding illegal employee compensation are
24 unlawful and create an entitlement to recovery by Plaintiff and the other Class Members in a civil
25 action for the unpaid amount of minimum wages, liquidated damages, including interest thereon,
26 statutory penalties, attorney's fees, and costs of suit according to Labor Code sections 204, 218.5,
27 1194, 1194.2, 1197, and 1198, and Code of Civil Procedure section 1021.5.

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1 worked, or major fraction thereof. (See Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070,
2 11090.)

3 88. Due to Defendants' unlawful rest period policies and practices described in detail above,
4 Defendants did not authorize and permit Plaintiff and the other Class Members to take all rest periods
5 to which they were legally entitled. Despite Defendants' violations, Defendants have not paid an
6 additional hour of pay to Plaintiff and the other Class Members at their respective regular rates of pay
7 for each violation, in accordance with California Labor Code section 226.7.

8 89. The foregoing violations create an entitlement to recovery by Plaintiff and the other
9 Class Members in a civil action for the unpaid amount of rest period premiums owing, including interest
10 thereon, statutory penalties, and costs of suit pursuant to the Applicable Wage Orders, and California
11 Labor Code section 226.7.

12 **Fourth Cause of Action**

13 *Failure to Provide Meal Periods and Pay Missed Meal Period Premiums*

14 *(Against All Defendants)*

15 90. Plaintiff realleges and incorporates by reference all previous paragraphs.

16 91. Plaintiff is informed and believes and thereon alleges, that Defendants failed in their
17 affirmative obligation to provide their hourly non-exempt employees, including Plaintiff and the other
18 Class Members, with all required meal periods in accordance with the mandates of the Labor Code and
19 the Applicable Wage Orders, for the reasons set forth herein above. Despite Defendants' violations,
20 Defendants have not paid an additional hour of pay to Plaintiff and the other Class Members at their
21 respective regular rates of pay for each violation, in accordance with California Labor Code section
22 226.7.

23 92. As a result, Defendants are responsible for paying premium compensation for meal
24 period violations, including interest thereon, statutory penalties, and costs of suit pursuant to the
25 Applicable Wage Orders and Labor Code sections 226.7 and 512, and Civil Code sections 3287,
26 subdivision (b), and 3289. (See Cal. Code of Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.)

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1 **Fifth Cause of Action**

2 *Failure to Maintain Accurate Employment Records*

3 *(Against All Defendants)*

4 93. Plaintiff realleges and incorporates by reference all previous paragraphs.

5 94. Pursuant to California Labor Code section 1174, subdivision (d), an employer shall keep
6 at a central location in the state or at the plants or establishments at which employees are employed,
7 payroll records showing the hours worked daily by and wages paid to employees employed at the
8 respective plants or establishments. These records must be kept in accordance with rules established
9 for this purpose by the commission, but in any case shall be kept on file for not less than two years.

10 95. Labor Code section 1174.5 imposes a civil penalty of \$500 for an employer's failure to
11 maintain accurate and complete records.

12 96. Defendant has intentionally and willfully failed to keep accurate and complete records
13 showing the hours worked daily and wages paid to Plaintiff and the other Class Members. Thus,
14 Plaintiff and the other Class Members have been denied their legal right and protected interest in having
15 available at a central location at the plant or establishment where they are employed, accurate and
16 complete payroll records showing the hours worked daily by, and the wages paid to, employees at those
17 respective locations pursuant to Labor Code 1174.

18 **Sixth Cause of Action**

19 *Failure to Pay Wages Timely during Employment*

20 *(Against All Defendants)*

21 97. Plaintiff realleges and incorporates by reference all previous paragraphs.

22 98. Labor Code section 200 provides that "wages" include all amounts for labor performed
23 by employees of every description, whether the amount is fixed or ascertained by the standard of time,
24 task, pieces, commission basis, or other method of calculation. Labor Code section 204 states that all
25 wages earned by any person in any employment are payable twice during the calendar month and must
26 be paid not more than seven days following the close of the period when the wages were earned. Labor
27 Code section 210, subdivision (a), makes employers who violate Labor Code section 204 subject to a
28 penalty of \$100 for any initial failure to timely pay each employee's full wages and \$200 for each

1 subsequent violation, plus 25% of the amount unlawfully withheld.

2 99. Labor Code section 216 establishes that it is a misdemeanor for any person, with regards
3 to wages due, to “falsely deny the amount or validity thereof, or that the same is due, with intent to
4 secure himself, his employer or other person, any discount upon such indebtedness, or with intent to
5 annoy, harass, oppress, hinder, delay, or defraud, the person to whom such indebtedness is due.”

6 100. Defendants as a matter of established company policy and procedure in the State of
7 California, scheduled, required, suffered, and/or permitted Plaintiff and the other Class Members, to
8 work without full compensation, to work without legally-compliant off-duty meal periods, to work
9 without legally-compliant off-duty rest periods, and thereby failed to fully pay Plaintiff and the other
10 Class Members within seven days of the close of payroll, as required by law.

11 101. Defendants, as a matter of established company policy and procedure in the State of
12 California, falsely deny they owe Plaintiff and the other Class Members these wages, with the intent of
13 securing for itself a discount upon its indebtedness and/or to annoy, harass, oppress, hinder, delay,
14 and/or defraud Plaintiff and the other Class Members.

15 102. Defendants’ pattern, practice, and uniform administration of its corporate policy of
16 illegally denying employees compensation, as described herein, is unlawful and entitles Plaintiff and
17 the other Class Members to recover, pursuant to Labor Code section 218, the unpaid balance of the
18 compensation owed to them in a civil action and any applicable penalties, attorney fees, and interest
19 owed to them pursuant to Labor Code sections 210 and 218.5.

20 **Seventh Cause of Action**

21 *Failure to Pay All Wages Earned and Unpaid at Separation*

22 *(Against All Defendants)*

23 103. Plaintiff realleges and incorporates by reference all previous paragraphs.

24 104. The actionable period for this cause of action is three years prior to the filing of this
25 complaint through the present, and ongoing until the violations are corrected or the class is certified.
26 (*Pineda v. Bank of America, N.A.* (2010) 50 Cal.4th 1389, 1395; *Murphy v. Kenneth Cole Productions,*
27 *Inc.* (2007) 40 Cal.4th 1094, 1109; Code Civ. Proc., § 338, subd. (a).) Labor Code sections 201 and
28 202 of the California Labor Code require Defendants to pay all compensation due and owing to its

1 former employees (including the formerly-employed Class Members) during the actionable period for
2 this cause of action at or around the time that their employment is or was terminated, or ended.

3 105. Section 203 of the Labor Code provides that if an employer willfully fails to pay
4 compensation promptly upon discharge or resignation, as required by Sections 201 and 202, then the
5 employer is liable for penalties in the form of continued compensation up to thirty workdays.

6 106. Due to Defendants' faulty pay policies, those Class Members whose employment with
7 Defendants has concluded were not compensated for each and every hour worked at the appropriate
8 rate. Defendants have willfully failed to pay those formerly-employed Class Members whose sums
9 were certain at the time of termination within seventy-two hours of their resignation and have failed to
10 pay those sums for thirty days thereafter as required by Labor Code sections 201 through 203.

11 107. As a result, Defendants are liable to the formerly-employed Class Members for waiting
12 time penalties amounting to thirty days wages for the formerly-employed Class Members pursuant to
13 Labor Code section 203. (See, e.g., DLSE Manual, § 4.3.4 [failure to pay any sort of wages due upon
14 termination entitles an employee to recover waiting time penalties].)

15 **Eighth Cause of Action**

16 *Failure to Indemnify All Necessary Business Expenditures*

17 *(Against All Defendants)*

18 108. Plaintiff realleges and incorporates by reference all previous paragraphs.

19 109. California Labor Code Section 2802 states that employers must "indemnify" an
20 employee for "all necessary expenditures or losses incurred by the employee in direct consequence of
21 the discharge of his or her duties, or of his or her obedience to the directions of the employer."
22 Likewise, Labor Code section 2804 states that "any contract or agreement, express or implied, made
23 by any employee to waive the benefits of this article or any part thereof, is null and void, and this article
24 shall not deprive any employee or his personal representative of any right or remedy to which he is
25 entitled under the laws of this State."

26 110. Here, Plaintiff and the other Class Members paid out of pocket for necessary business
27 expenditures incurred as a direct consequence and requirement of performing their job duties, including
28 the costs associated with their personal cell phone and personal vehicle they required to perform their

1 work. Despite knowing that Plaintiff and the other Class Members incurred these necessary business
2 expenses, and requiring Plaintiff and the other Class Members to use such items, Defendants did not
3 reimburse them.

4 111. Thus, Plaintiff and the other Class Members are entitled to recover the cost of such
5 necessary business expenses, plus interest from the date each incurred such business expenses, plus
6 fees and costs. (Lab. Code, § 2802, subds. (b), (c).)

7 **Ninth Cause of Action**

8 *Failure to Furnish Accurate Itemized Wage Statements*

9 *(Against All Defendants)*

10 112. Plaintiff realleges and incorporates by reference all previous paragraphs.

11 113. Labor Code section 226, subdivision (a), obligates employers, semi-monthly or at the
12 time of each payment to furnish an itemized wage statement in writing showing:

- 13 (1) The gross wages earned;
- 14 (2) The total hours worked by the employee;
- 15 (3) The number of piece-rate units earned and any applicable piece rate if
16 the employee is paid on a piece rate basis;
- 17 (4) All deductions, provided that all deductions made on written orders of
18 the employee may be aggregated and shown as one item;
- 19 (5) The net wages earned;
- 20 (6) The inclusive dates of the period for which the employee is paid;
- 21 (7) The name of the employee and only the last four digits of his or her social
22 security number or an employee identification number other than a social
23 security number;
- 24 (8) The name and address of the legal entity that is the employer; and
- 25 (9) All applicable hourly rates in effect during the pay period and the
26 corresponding number of hours worked at each hourly rate by the
27 employee.

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114. As set forth above, Defendants issued and continues to issue wage statements to its non-exempt employees including Plaintiff and the other Class Members that are inadequate under Labor Code section 226, subdivision (a). By failing to pay Plaintiff and the other Class Members properly as described above, Defendants failed to include required information on their wage statements, including, but not limited to, the gross wages earned, the net wages earned, the name and address of the employer, in violation of Labor Code section 226, subdivision (a).

115. Defendants' failure to comply with Labor Code section 226, subdivision (a), of the Labor Code was knowing and intentional. (Lab. Code, § 226, subd. (e)).

116. As a result of Defendants' issuance of inaccurate itemized wage statements to Plaintiff and the other Class Members in violation of Labor Code section 226, subdivision (a), Plaintiff and the other Class Members are each entitled to recover an initial penalty of \$50, and subsequent penalties of \$100, up to an amount not exceeding an aggregate penalty of \$4,000 per Plaintiff and per each Class Member from Defendants pursuant to Labor Code section 226, subdivision (e), along with costs and reasonable attorneys' fees.

Tenth Cause of Action

Violations of California's Unfair Competition Law

(Against All Defendants)

117. Plaintiff realleges and incorporates by reference all previous paragraphs.

118. Defendants have engaged and continue to engage in unfair and/or unlawful business practices in California in violation of California Business and Professions Code section 17200 through 17210, by committing the unlawful acts described above. Defendants' utilization of these unfair and unlawful business practices deprived and continue to deprive Plaintiff and the other Class Members of compensation to which they are legally entitled. These practices constitute unfair and unlawful competition and provide an unfair advantage over Defendants' competitors who have been and/or are currently employing workers and attempting to do so in honest compliance with applicable wage and hour laws.

119. Because Plaintiff is a victim of Defendants' unfair and unlawful conduct alleged herein, Plaintiff for herself and on behalf of the Class Members, seeks full restitution of monies, as necessary

1 and according to proof, to restore any and all monies withheld, acquired and/or converted by
2 Defendants pursuant to Business and Professions Code sections 17203 and 17208.

3 120. The acts complained of herein occurred within the four years prior to the initiation of
4 this action and are continuing into the present and ongoing.

5 121. Plaintiff was compelled to retain the services of counsel to file this Court action to
6 protect her interests and those of the Class Members, to obtain restitution and injunctive relief on behalf
7 of Defendants' current non-exempt employees and to enforce important rights affecting the public
8 interest. Plaintiff has thereby incurred the financial burden of attorneys' fees and costs, which Plaintiff
9 is entitled to recover under Code of Civil Procedure section 1021.5.

10 **Eleventh Cause of Action**

11 *Penalties Pursuant to the California Private Attorneys General Act of 2004 ("PAGA") and Other*
12 *Provisions of the California Labor Code*
13 *(Plaintiff and the Aggrieved Employees Against All Defendants)*

14 122. Plaintiff realleges and incorporates by reference all previous paragraphs.

15 123. Based on the above allegations incorporated by reference, Defendants violated
16 California Labor Code §§ 201, 202, 203, 204, 210, 226, 226.3, 226.7, 510, 512, 1174, 1185, 1194,
17 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2084, and the Applicable Wage Orders (Cal. Code of
18 Regs., tit. 8, §§ 11010, 11040, 11050, 11070, 11090.). As a result of the acts alleged above, Plaintiff
19 seeks penalties under California Labor Code §§ 2698–2699.6 because of Defendants' violation of the
20 California Labor Code and applicable IWC Wage Orders.

21 124. Under California Labor Code §§ 2699(f)(2) and 2699.5, for each such violation,
22 Plaintiff and the Aggrieved Employees are entitled to penalties in an amount to be shown at the time
23 of trial subject to the following formula:

24 A. \$100 for the initial violation per employee per pay period; and

25 B. \$200 for each subsequent violation per employee per pay period.

26 These penalties shall be allocated seventy-five percent (75%) to the Labor and Workforce
27 Development Agency (LWDA) and twenty-five percent (25%) to the affected employees. These
28 penalties may be stacked separately for each of Defendants violations of the California Labor Code.

1 See *e.g. Hernandez v. Towne Park, Ltd.*, No. CV 12-02972 MMM (JCGx) 2012 U.S.Dist. LEXIS
2 86975, at *59, fn. 77 (C.D.Cal. June 22, 2012) (holding that although the plaintiff did not seek stacked
3 PAGA penalties, that “PAGA penalties can be ‘stacked,’ *i.e.*, multiple PAGA penalties can be assessed
4 for the same pay period for different Labor Code violations.”); See *Lopez v. Friant & Assocs., LLC*,
5 No. A148849, 2017 Cal. App. LEXIS 839, at *1 (Ct. App. Sep. 26, 2017) (“hold[ing] a plaintiff seeking
6 civil penalties under PAGA for a violation of Labor Code section 226(a) does not have to satisfy the
7 ‘injury’ and ‘knowing and intentional’ requirements of section 226(e)(1) and acknowledging that a
8 Plaintiff could recover separately under PAGA for violations of Labor Code §§ 226(a) and 226(e)).

9 125. In addition, to the extent permitted by law, Defendants failed to provide Plaintiff and all
10 aggrieved employees with accurate itemized wage statements in compliance with Labor Code § 226(a).
11 Plaintiffs seek separate PAGA penalties for Defendant’s violations of Labor Code §§ 226(a) and
12 226(e).

13 126. For violations of Labor Code § 226(a), Plaintiffs seek the default penalty provided by
14 Labor Code § 226.3. Labor Code § 226.3 provides that “[a]ny employer who violates subdivision (a)
15 of Section 226 shall be subject to a civil penalty in the amount of two hundred fifty dollars (\$250) per
16 employee per violation in an initial violation and one thousand dollars (\$1,000) per employee for each
17 violation in a subsequent citation, for which the employer fails to provide the employee a wage
18 deduction statement or fails to keep the required in subdivision (a) of Section 226.” Accordingly,
19 through PAGA and to the extent permitted by law Plaintiff and the Aggrieved Employees are entitled
20 to recover penalties for violations of Labor Code § 226.3 and seeks default PAGA penalties for each
21 of Defendants’ numerous violations of Labor Code § 226(e).

22 127. Further, Plaintiff, as an Aggrieved Employee, need not demonstrate or prove that
23 Defendants’ conduct in refusing to provide accurate and itemized wage statements was knowing,
24 intentional, or willful.

25 128. Labor Code § 210 provides that “in addition to, and entirely independent and apart from,
26 any other penalty provided in this article, every person who fails to pay the wages of each employee as
27 provided in Sections...204...shall be subject to a civil penalty as follows: (1) For any initial violation,
28 one hundred dollars (\$100) for each failure to pay each employee; (2) For each subsequent violation,

1 or any willful or intentional violation, two hundred dollars (\$200) for each failure to pay each
2 employee, plus 25% of the amount unlawfully withheld.” As a result of the faulty compensation
3 policies and practices described in detail above, Plaintiff and the other Aggrieved Employees are
4 entitled to recover penalties under Labor Code § 210 through PAGA.

5 129. Plaintiff has complied with the procedures for bringing suit specified in California Labor
6 Code § 2699.3. and will have fully exhausted his administrative remedies under PAGA prior to
7 proceeding with the PAGA claim. On or about August 17, 2021, Plaintiff filed her PAGA Notice online
8 with the Labor Workforce Development Agency (“LWDA”) and sent a letter by certified mail to
9 Defendant setting forth the facts and theories of the violations alleged against Defendant, as prescribed
10 by Labor Code § 2698 *et seq.* As required by PAGA, Plaintiff submitted the \$75.00 filing fee with the
11 LWDA by regular mail. Pursuant to Labor Code § 2699.3(a)(2)(A), no notice was and/or will have
12 been received by Plaintiff from the LWDA evidencing its intention to investigate within sixty-five (65)
13 calendar days of the postmark date of the PAGA notice. Plaintiffs are therefore entitled to commence
14 and proceed with a civil action pursuant to Labor Code § 2699.

15 **VII. PRAYER FOR RELIEF**

16 Plaintiff prays for judgment for herself and for all others on whose behalf this suit is brought
17 against Defendants, as follows:

- 18 1. For an order certifying the proposed class;
- 19 2. For an order appointing Plaintiff as representative of the class;
- 20 3. For an order appointing Plaintiff’s counsel as counsel for the class;
- 21 4. For the failure to pay all minimum wages, compensatory, consequential, general, and
22 special damages according to proof pursuant to Labor Code sections 1194, 1194.2,
23 1197, and others as may be applicable;
- 24 5. For the failure to pay all overtime wages, compensatory, consequential, general, and
25 special damages according to proof pursuant to Labor Code sections 204, 510, 1194,
26 1198, and others as may be applicable;
- 27 6. For the failure to provide rest periods and pay missed rest period premiums,
28 compensatory, consequential, general, and special damages according to proof pursuant

1 to Labor Code section 226.7;

2 **7.** For the failure to provide meal periods and pay missed meal period premiums,
3 compensatory, consequential, general, and special damages according to proof pursuant
4 to Labor Code sections 226.7 and 512;

5 **8.** For the failure to maintain accurate employment records, penalties pursuant to Labor
6 Code sections 226.3, 1174.5, and others that may be applicable;

7 **9.** For the failure to pay wages timely during employment, the unpaid balance of the
8 compensation owed to Plaintiff and the other Class Members and any applicable
9 penalties owed to them pursuant to Labor Code section 210;

10 **10.** For the failure to pay all wages earned and unpaid at separation, statutory waiting time
11 penalties pursuant to Labor Code sections 201 through 203, for the Class Members who
12 quit or were fired in an amount equal to their daily wage multiplied by thirty days, as
13 may be proven;

14 **11.** For the failure to indemnify all necessary business expenditures, all unreimbursed
15 business expenses, and interest thereon, that are owed, pursuant to Labor Code section
16 2802, and attorney fees, pursuant to Labor Code section 2802, subdivision (c);

17 **12.** For the violations of California's Unfair Competition Law, restitution to Plaintiff and
18 the other Class Members of all money and/or property unlawfully acquired by
19 Defendants by means of any acts or practices declared by this Court to be in violation
20 of Business and Professions Code sections 17200 through 17210;

21 **13.** For the claim of penalties pursuant to PAGA and other provisions of the California
22 Labor Code, a civil penalty in the amount of \$100 for the initial violation and \$200 for
23 each subsequent violation as specified in Labor Code section 2699, subdivision (f)(2),
24 in the representative action brought on behalf of Plaintiff and the Aggrieved Employees
25 pursuant the Labor Code Private Attorneys General Act of 2004, and for civil penalties
26 available under Labor Code section 210;

27 **14.** Prejudgment interest on all due and unpaid wages pursuant to Labor Code section 218.6
28 and Civil Code sections 3287 and 3289;

PROOF OF SERVICE
STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am over the age of 18 years and am employed in the county of Los Angeles, State of California. I am not a party to this action. My business address is 1801 Century Park East, Suite 850, Los Angeles, CA 90067.

I declare that on the date hereof, May 18, 2022, I served the foregoing document(s) described as:

FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT

By causing a true copy thereof to be served on the following parties and/or individuals:

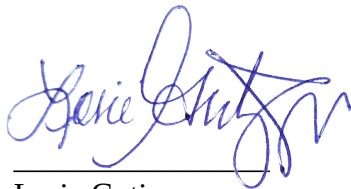
LITTLER MENDELSON P.C.

Alaya B. Meyers
ameyers@littler.com
Tracy R. Williams
trwilliams@littler.com
18565, Jamboree Road, Suite 800
Irvine, California 92612

[XX] BY ELECTRONIC TRANSMISSION. Based on a court order or an agreement of the parties to accept service by electronic transmission using Case Anywhere, I caused the document to be sent to the persons at the electronic notification address listed above (or on the attached service list). I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

I declare under penalty of perjury under the laws of California that the above is true and correct. I further declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on May 18, 2022, in Los Angeles, California.



Lorie Gutierrez