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SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF RIVERSIDE

VERONICA REDONDO, individually, on a
representative basis, and on behalf of all
others similarly situated;

Plaintiff,

vs.

VERGE MOBILE CA EE, LP, a California
limited partnership; VERGE MOBILE CA
GP, LLC, a California limited liability
company; and DOES 1 through 20, inclusive;

Defendants.

Case No.: **CVRI 2200827**

COMPLAINT

CLASS ACTION CLAIMS

- (1) Failure to Pay Minimum Wages;
- (2) Failure to Pay Overtime Wages;
- (3) Failure to Provide Meal Periods;
- (4) Failure to Provide Rest Breaks;
- (5) Failure to Reimburse Bus. Expenses;
- (6) Failure to Timely Pay Final Wages;
- (7) Failure to Provide Accurate Itemized Wage Statements;
- (8) Unfair and Unlawful Competition;

PAGA CLAIMS

- (9) Failure to Pay Minimum Wages;
- (10) Failure to Pay Overtime Wages;
- (11) Failure to Provide Meal Periods;
- (12) Failure to Provide Rest Breaks;
- (13) Failure to Reimburse Bus. Expenses;
- (14) Failure to Timely Pay Wages;
- (15) Failure to Timely Pay Final Wages; and
- (16) Failure to Provide Accurate Itemized Wage Statements

1 Plaintiff Veronica Redondo (“Plaintiff”) on behalf of herself, on a representative basis,
2 and on behalf of others similarly situated, complains and alleges as follows.

3 **I. INTRODUCTION AND GENERAL ALLEGATIONS**

4 1. Plaintiff brings this action against her employer(s), Defendants Verge Mobile CA
5 EE, LP, Verge Mobile CA GP, LLC and DOES 1 through 20, inclusive, (collectively,
6 “Defendants”) on behalf of all current and former nonexempt employees employed by
7 Defendants in California (the “Class” or “Represented Employees”), for Labor Code violations
8 stemming from Defendants’ failure to pay all wages owed, including minimum, regular, and
9 overtime wages, failure to provide meal periods, failure to provide rest breaks, failure to
10 reimburse business expenses, failure to timely pay wages upon separation of employment, and
11 failure to provide accurate itemized wage statements.

12 2. Plaintiff has been employed by Defendants since approximately 2015.

13 3. Plaintiff alleges on information and belief that the Represented Employees were
14 subjected to the same policies, working conditions, and corresponding wage and hour violations
15 to which Plaintiff was subjected during employment.

16 4. Plaintiff and the Represented Employees were not provided all minimum, regular,
17 and overtime wages due to Defendants’ failure to accurately record and compensate for all hours
18 worked.

19 5. Also, at all relevant times, Plaintiff and the Represented Employees were paid on
20 an hourly basis but were entitled to and received additional nondiscretionary compensation.
21 However, during workweeks where the Represented Employees worked overtime hours and
22 earned additional nondiscretionary compensation, Defendants failed to include that
23 compensation in the calculations for the regular rate of pay and instead paid overtime at only 1.5
24 times the base rate of pay – violating the well-established rule that overtime must always be paid
25 at time and one-half the regular rate of pay.

26 6. Further, at all relevant times Defendants denied Plaintiff and Represented
27 Employees wages in the form of commissions by failing to account and pay for commission
28 wages earned by the employees.

1 7. Plaintiff and the Represented Employees were also denied 30-minute off-duty
2 meal periods, as mandated by California law. As a result of Defendants' policies and practices,
3 the Represented Employees were subjected to meal period violations when they were: (1) unable
4 to take a meal period due to workload and/or inadequate staffing, (2) forced to take an on-duty
5 meal period while under the control of the Company, (3) subject to frequent interruptions of her
6 meal periods due to workload and/or inadequate staffing (4) forced to take a shortened meal
7 period, (5) forced to take a meal period after the 5th hour of work, and (6) not provided
8 mandated second or third meal periods.

9 8. Defendants also failed to provide Plaintiff and the Represented Employees with
10 10 minutes of net rest break time for every 4 hours worked, or major fraction thereof, as
11 mandated by California law. Defendants did not schedule rest breaks and the Represented
12 Employees were often not authorized and/or permitted to take mandated rest breaks due to being
13 overwhelmed by their hectic workload and Defendants' practice of inadequately staffing stores.
14 Furthermore, on occasions when Plaintiff and the Represented Employees worked longer shifts,
15 Defendants failed to authorize and/or permit mandated third or fourth rest breaks.

16 9. Moreover, at all relevant times, Defendants required Plaintiff and the Represented
17 Employees to incur necessary business-related expenses and costs without reimbursement. For
18 example, Plaintiff was required to incur substantial expenses without reimbursement during
19 employment, including: (1) gas and mileage expenses while traveling between Defendants'
20 locations while off the clock and under Defendants' direction and control, and (2) acquiring and
21 maintaining a smart phone and related monthly data plan to communicate with the Company via
22 phone, text message, and e-mail.

23 10. Plaintiff also alleges that she and the Represented Employees were not paid all
24 wages due and owing each pay period (Labor Code § 204) and upon separation of employment
25 within the time required by Labor Code §§ 201 – 203. Plaintiff further alleges that Defendants
26 engaged in the practice of failing to timely pay all wages due and owing to Plaintiff and the
27 Represented Employees at the time their employment ended with Defendants, including, but not
28 limited to minimum, regular, and overtime wages, wage premiums, vacation wages, among

1 others.

2 11. Plaintiff further alleges that Defendants failed to provide accurate itemized wage
3 statements that fully complied with the requirements of Labor Code § 226(a).

4 12. Plaintiff alleges that Defendants' violations of the wage and hour components of
5 the Labor Code and IWC Wage Orders enabled them to decrease expenses and to increase their
6 level of productivity and profits, thereby allowing Defendants to gain an unfair advantage over
7 its competitors.

8 13. At all material times, Defendants and DOES 1 through 20 were and/or are the
9 Represented Employees' employers or persons acting on behalf of the Represented Employees'
10 employer, within the meaning of California Labor Code § 558, who violated or caused to be
11 violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision regulating
12 hours and days of work in an IWC Wage Order and, as such, are subject to penalties for each
13 underpaid employee as set forth in Labor Code § 558 and under California law.

14 14. Plaintiff brings this lawsuit seeking declaratory, injunctive, equitable, and
15 monetary relief against Defendants and each of them, on behalf of herself and the Represented
16 Employees to recover, among other things, unpaid wages and benefits, interest, attorneys' fees,
17 penalties, costs and expenses pursuant to California Labor Code §§ 200, 201, 202, 203, 204, 208,
18 210, 218.6, 226, 226.3, 226.7, 227.3, 510, 512, 558, 1194, 1194.2, 1197, 1197.1, 1198, 1199, and
19 2802, among possibly other sections inadvertently omitted. Plaintiff also reserves the right to
20 name additional representatives throughout the State of California.

21 15. Pursuant to Labor Code § 2699.3(a), Plaintiff gave written notice by online filing
22 to the Labor and Workforce Development Agency ("LWDA") and by certified mail to
23 Defendants of the specific provisions of the Labor Code alleged to have been violated, including
24 the facts and theories to support the alleged violations. Thus, Plaintiff is currently complying
25 with the procedures for bringing suit specified in California Labor Code § 2699.3, and this
26 Complaint will be deemed amended to include the PAGA allegations enumerated below when
27 more than sixty-five (65) days have passed since the Notice was mailed to Defendants and the
28 LWDA chooses not to investigate the allegations herein.

1 **II. JURISDICTION**

2 16. This Court has jurisdiction over the claims for relief of Plaintiff and the
3 Represented Employees pursuant to the Labor Code and the IWC Wage Orders.

4 **III. VENUE**

5 17. Venue as to each Defendant is proper in this Court pursuant to Code of Civil
6 Procedure § 395(a). Defendants transact business in Riverside County and the unlawful acts
7 alleged herein have a direct effect on Plaintiff and the Represented Employees in Riverside
8 County. Furthermore, Defendants employed or employ Plaintiff and Represented Employees in
9 Riverside County.

10 **IV. PARTIES**

11 **Plaintiff**

12 18. Plaintiff and Class Representative Veronica Redondo has been employed by
13 Defendants since approximately 2015 and performed work for Defendants in Riverside County.

14 **Defendants**

15 19. Plaintiff is informed and believes and thereon alleges that Defendant Verge
16 Mobile CA EE, LP is a California limited partnership authorized to and doing business in
17 Riverside, California. Plaintiff is also informed and believes that Defendant Verge Mobile CA
18 EE, LP is and/or was the legal employer of Plaintiff and the Represented Employees during the
19 applicable statutory periods.

20 20. Plaintiff is informed and believes and thereon alleges that Defendant Verge
21 Mobile CA GP, LLC is a California limited liability company authorized to and doing business
22 in Riverside, California. Plaintiff is also informed and believes that Defendant Verge Mobile CA
23 GP, LLC is and/or was the legal employer of Plaintiff and the Represented Employees during the
24 applicable statutory periods.

25 21. Plaintiff is ignorant of the true names, capacities, relationships, and extent of
26 participation in the conduct herein alleged, of Defendants sued herein as DOES 1 through 20,
27 inclusive, but on information and belief alleges that those Defendants are legally responsible for
28 the payment of penalties and damages to Plaintiff and all Represented Employees by virtue of

1 Defendants' unlawful actions and practices and therefore sue these Defendants by such fictitious
2 names. Plaintiff will amend this complaint to allege the true names and capacities of the DOE
3 Defendants when ascertained.

4 22. Plaintiff is informed and believes and thereon alleges that she and the Represented
5 Employees worked under the joint direction and control of Defendants and that Defendants, and
6 each of them, acted in all respects pertinent to this action as the agent of the other Defendants,
7 carried out a joint scheme, business plan or policy in all respect pertinent hereto, and the acts of
8 each Defendant are legally attributable to the other Defendants. On information and belief, a
9 unity of interest and ownership between each Defendant exists such that all Defendants acted as
10 a single employer of Plaintiff and other Represented Employees.

11 23. Furthermore, Plaintiff is informed and believes and thereon alleges that
12 Defendants, and each of them, are an integrated enterprise and should be treated as a single
13 employer because these entities share an interrelation of operations, with common human
14 resources and personnel policies and shared common offices and facilities. Additionally,
15 Defendants also have a shared website, common management, a centralized control of labor
16 operations, and common ownership or financial control.

17 24. Plaintiff is informed and believes and thereon alleges that, in conducting
18 themselves in the manner described herein, Defendants, and each of them, were acting in active
19 concert with one another such that the acts of each were and are fully attributable to the others in
20 all material respects. Plaintiff is further informed and believes that at all relevant times
21 Defendants and each of them are now, and at all material times herein mentioned were, the
22 agents, servants, employees, partners, affiliates, and/or representatives of each of their remaining
23 co-Defendants, and were, at all times herein mentioned, acting within the course, scope, and
24 purpose of such relationship(s) and with the knowledge, consent and/or ratification of each of
25 their remaining co-Defendants.

26 25. Plaintiff is further informed and believes that at all relevant times, Defendants
27 have been inadequately capitalized to conduct business, have failed to follow appropriate
28 corporate formalities, and have simply been a shell and instrumentality through which

Defendants DOES 11 through 20, inclusive, have conducted their personal affairs. Accordingly, the corporate veil should be pierced, and any liability attached to Defendants should be imposed jointly and severally against Defendants DOES 11 through 20. Adherence to the fiction of the separate existence of these corporate entities would permit abuse of the corporate privilege, thereby sanctioning fraud and promoting injustice.

V. CLASS ACTION ALLEGATIONS

26. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully alleged herein.

27. Plaintiff brings this action on behalf of herself and all others similarly situated as a class action, pursuant to Code of Civil Procedure § 382.

28. The relevant time period for this class action is defined as the period beginning four years prior to the filing of this action until class certification (the “Relevant Time Period”).

29. The Class, also referred to as the “Represented Employees,” that Plaintiff seeks to represent is defined as follows:

All current and former nonexempt employees employed by
Defendants in California during the Relevant Time Period.

30. Plaintiff also seeks to represent the following subclasses:

Meal Break Subclass

All Represented Employees who worked a shift in excess of
5 hours during the Relevant Time Period.

Rest Break Subclass

All Represented Employees who worked a shift of at least
3.5 hours during the Relevant Time Period.

Unreimbursed Expense Subclass

All Represented Employees who were required to incur
expenses to discharge their duties for Defendants without
reimbursement during the Relevant Time Period.

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1 **Waiting Time Penalties Subclass**

2 All Represented Employees who separated from their
3 employment with Defendants during the period three years
4 before the filing of this action and ending when final
5 judgment is entered.

6 **Wage Statement Penalties Subclass**

7 All Represented Employees during the period one year
8 before the filing of this action and ending when final
9 judgment is entered.

10 31. Plaintiff reserves the right to amend or modify the class description with greater
11 specificity or further division into subclasses or limitation to particular issues as appropriate.

12 32. Plaintiff, as Class Representative, is a member of the class and subclasses that she
13 seeks to represent.

14 33. This action has been brought and may properly be maintained as a class action
15 under Code of Civil Procedure § 382 because there is a well-defined community of interest in the
16 litigation and the proposed class is easily ascertainable from Defendants' records.

17 34. **Numerosity:** The potential members of the Class as defined are so numerous that
18 a joinder of all Represented Employees is impracticable. Although the exact number is currently
19 unknown to Plaintiff, this information is easily ascertainable from Defendants' records.

20 35. **Commonality:** There are questions of law and fact common to the class which
21 predominate over any questions affecting only individual members of the class, including
22 without limitation:

23 i. Whether Defendants violated the Labor Code and applicable IWC Wage
24 Order by failing to pay wages to Plaintiff and the Represented Employees for all hours worked;

25 ii. Whether Defendants violated the Labor Code and applicable IWC Wage
26 Order by failing to pay proper overtime wages to Plaintiff and the Represented Employees for
27 hours above 8 and/or 12 per day and/or 40 per week;

28 / / /

1 iii. Whether Defendants violated the Labor Code and applicable IWC Wage
2 Order by failing to provide compliant meal periods to Plaintiff and the Meal Break Subclass and
3 whether Defendants failed to compensate Plaintiff and the Meal Break Subclass with one
4 additional hour of wages at the regular rate of pay for each instance when a compliant meal
5 period was not provided;

6 iv. Whether Defendants violated the Labor Code and applicable IWC Wage
7 Order by failing to provide compliant rest breaks to Plaintiff and the Rest Break Subclass and
8 whether Defendants failed to compensate Plaintiff and the Rest Break Subclass with one
9 additional hour of wages at the regular rate of pay for each instance when a paid rest break was
10 not provided;

11 v. Whether Defendants violated the Labor Code and applicable IWC Wage
12 Order by failing to reimburse Plaintiff and the Unreimbursed Expense Subclass for business
13 expenses incurred discharging their duties or in obedience to the directions of their employer;

14 vi. Whether Defendants violated the Labor Code by failing to timely pay all
15 wages due upon separation of employment between Defendants and Plaintiff and the Waiting
16 Time Penalties Subclass, whether such separation was voluntary or involuntary;

17 vii. Whether Defendants violated the Labor Code by failing to provide
18 Plaintiff and the Wage Statement Penalties Subclass with accurate, itemized wage statements;

19 viii. Whether Defendants violated California Business & Professions Code §§
20 17200 *et seq.* due to the: failure to pay all wages owed, failure to provide mandated paid rest
21 breaks, failure to provide mandated meal periods, failure to pay vested vacation, failure to
22 reimburse business expenses, and failure to timely pay final wages; and

23 ix. Whether Plaintiff and Represented Employees are entitled to equitable
24 relief pursuant to California Business & Professions Code §§ 17200 *et seq.*

25 36. **Typicality:** Plaintiff's claims, as the Class Representative, are typical of the
26 claims of The Class. Plaintiff, like other members of The Class, was subjected to Defendants'
27 ongoing Labor Code and Wage Order violations including pertaining to the failure to pay all
28 wages owed, failure to provide mandated meal periods, failure to provide mandated paid rest

breaks, failure to timely pay wages upon separation of employment, and failure to provide accurate itemized wage statements.

37. **Adequacy of Representation.** Plaintiff, as the Class Representative, will fairly and adequately represent and protect the interests of the Class. Plaintiff's interests are not in conflict with those of the Class. Class Representative's counsel are competent and experienced in litigating large employment class actions and other complex litigation matters, including cases like this case.

38. **Superiority of Class Action.** Class certification is appropriate because a class action is superior to other available means for the fair and efficient adjudication of this controversy. Individual joinder of all Represented Employees is not practicable, and questions of law and fact common to the Class predominate over any questions affecting only individual members of the Class. Each Represented Employee has been damaged and is entitled to recovery by reason of Defendants' illegal policies and practices set forth above. Class action treatment will allow those similarly situated persons to litigate their claims in the manner that is most efficient and economical for the parties and the judicial system.

FIRST CAUSE OF ACTION

FAILURE TO PAY MINIMUM WAGES AND REGULAR WAGES

(Labor Code §§ 200, 1194, 1194.2, 1197, 1197.1; IWC Wage Order § 4)

Plaintiff and the Represented Employees Against All Defendants

39. Plaintiff incorporates the preceding paragraphs of the First Amended Complaint as if fully alleged herein.

40. Plaintiff and the Represented Employees were not exempt from the requirement to be paid at least the applicable California minimum wage throughout the statutory period for each hour worked.

41. Plaintiff and the Represented Employees were not provided proper minimum and regular wages due to Defendants' failure to accurately record and compensate for all hours worked. As a result of this policy and practice, Plaintiff and the Represented Employees were required to perform off-the-clock work that Defendants either knew or should have known they

1 were performing.

2 42. Defendants also failed to properly account for and pay commissions earned by the
3 Plaintiff and Represented Employees.

4 43. Consequently, Defendants violated California Labor Code laws and minimum and
5 regular wage laws, *inter alia*, Labor Code §§ 200, 221, 222, 223, 1197, 1197.1, IWC Wage
6 Order 9, § 4, and Cal. Code Regs., tit. 8, section 11090, subds. 1 and 4(B).

7 44. Plaintiff is informed and believes and thereon alleges that Defendants
8 intentionally, willfully, and improperly failed to pay wages to Plaintiff and the Represented
9 Employees for each hour worked in violation of Labor Code §§ 221-223, 1194, 1197, 1197.1.

10 45. Defendants' conduct was willful, as Defendants knew that Plaintiff and the
11 Represented Employees were entitled to be paid wages throughout the statutory period for each
12 hour worked, including proper minimum and regular wages, yet Defendants chose not to pay
13 them in accordance thereto.

14 46. At all material times, Defendants DOES 1 through 20 were and/or are the
15 employer of Plaintiff and the Represented Employees or were persons acting on behalf of said
16 employer(s), within the meaning of California Labor Code § 558, who violated or caused to be
17 violated Labor Code § 204 and a provision or provisions of Part 2, Chapter 1 of the California
18 Labor Code regulating hours and days of work respectively.

19 47. During employment of Plaintiff and the Represented Employees, Defendants
20 failed to pay them all wages to which they were entitled, thereby receiving an economic benefit.

21 48. As a result of the Defendants' wrongful conduct, Plaintiff and the Represented
22 Employees have been damaged in amounts to be proven at trial.

23 49. Plaintiff, on behalf of herself and the Represented Employees, seeks recovery of
24 all unpaid minimum wages, liquidated damages, penalties, interest, attorneys' fees and costs of
25 suit, pursuant to Labor Code §§ 1194 and 1194.2, against Defendants in an amount to be proven
26 at trial.

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FAILURE TO PAY OVERTIME WAGES

Plaintiff and the Represented Employees Against All Defendants

51. Plaintiff and the Represented Employees were employees of Defendants who did not receive proper protections and benefits of the laws governing payment of overtime wages.

53. At all relevant times, Plaintiff and the Represented Employees were required by Defendants to work hours in excess of 8 and/or 12 per day and/or 40 per week. However, due to Defendants' failure to accurately record and compensate for all hours worked Plaintiff and the Represented Employees did not receive proper overtime compensation.

55. Defendants violate Labor Code §§ 204 and 510 and the applicable IWC Wage Order § 3(A) every pay period with respect to Plaintiff and the Represented Employees because Defendants required its employees to work hours in excess of 8 and/or 12 per day and/or 40 per

1 week without proper overtime compensation.

2 56. Plaintiff is informed and believes and thereon alleges that Defendants
3 intentionally, willfully, and improperly failed to pay proper overtime wages to Plaintiff and the
4 Represented Employees in violation of Labor Code §§ 204, 221-223, 510, 1194 and 1197.

5 57. Defendants' conduct was willful, as Defendants knew that Plaintiff and the
6 Represented Employees were entitled to be paid proper overtime wages throughout the statutory
7 period, yet Defendants chose not to pay them in accordance thereto.

8 58. At all material times, Defendants DOES 1 through 20 were and/or are the
9 employer of Plaintiff and the Represented Employees or were persons acting on behalf of said
10 employer(s), within the meaning of California Labor Code § 558, who violated or caused to be
11 violated Labor Code § 204 and a provision or provisions of Part 2, Chapter 1 of the California
12 Labor Code regulating hours and days of work respectively.

13 59. During the employment of Plaintiff and the Represented Employees, Defendants
14 failed to pay them all wages to which they were entitled, thereby receiving an economic benefit.

15 60. As a result of Defendants' wrongful conduct, Plaintiff and the Represented
16 Employees have been damaged in amounts to be proven at trial.

17 61. Plaintiff, on behalf of herself and the Represented Employees, seeks recovery of
18 all unpaid overtime wages, penalties, interest, attorneys' fees, and costs of suit against
19 Defendants in an amount to be proven at trial.

20 **THIRD CAUSE OF ACTION**

21 **FAILURE TO PROVIDE MEAL PERIODS**

22 (Labor Code §§ 226.7 and 512; IWC Wage Order § 11, 12)

23 *Plaintiff and the Meal Break Subclass Against All Defendants*

24 62. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
25 alleged herein.

26 63. Plaintiff and the Meal Break Subclass are and/or were employees of Defendants
27 who did not receive proper protections and benefits of the laws governing mandatory meal
28 periods.

1 64. Labor Code § 226.7 requires employers, including Defendants, to provide
2 employees with meal periods as mandated by the Industrial Welfare Commission.

3 65. Labor Code § 512(a), in part, provides that employers, including Defendants, may
4 not employ an employee for a work period of more than five hours per day without providing an
5 employee the opportunity to take an uninterrupted meal period of not less than 30 minutes,
6 except that if the total work period per day of the employee is no more than six hours, the meal
7 period may be waived by mutual consent of both the employer and the employee. Employers
8 may not employ an employee for a work period more than 10 hours per day without providing
9 the employee with a second meal period of not less than 30 minutes.

10 66. Pursuant to Labor Code § 226.7(b) and the applicable IWC Wage Order § 11(B),
11 Defendants shall pay an employee one additional hour of pay at the employee's regular rate of
12 pay for each meal period that is missed.

13 67. At all relevant times herein, Plaintiff and the Meal Break Subclass were denied
14 the 30-minute meal periods to which they were entitled. As a result of Defendants' policies and
15 practices, Plaintiff and the Represented Employees were subjected to meal period violations
16 when they were: (1) unable to take a meal period due to workload and/or inadequate staffing, (2)
17 forced to take an on-duty meal period while under the control of the Company, (3) subject to
18 frequent interruptions of her meal periods due to workload and/or inadequate staffing (4) forced
19 to take a shortened meal period, (5) forced to take a meal period after the 5th hour of work, and
20 (6) not provided mandated second or third meal periods.

21 68. Moreover, on the occasions when Plaintiff and the Represented Employees were
22 denied compliant meal periods, Defendants failed to pay the "premium" required under Labor
23 Code § 226.7. And, on the occasions when Defendants did pay a premium for such violations, it
24 only paid at the employee's base rate rather than at the employee's "regular rate," as mandated
25 by California law. See *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal.5th 858 (the
26 California Supreme Court unanimously held that meal and rest period premiums must be
27 calculated in the same fashion as overtime pay and, therefore, must factor in all forms of
28 nondiscretionary compensation).

1 69. Defendants violated Labor Code §§ 226.7, 512, and the applicable IWC Wage
2 Order every pay period because Plaintiff and the Meal Break Subclass were not provided with all
3 mandatory meal periods and Defendants failed to pay Plaintiff and the Meal Break Subclass one
4 additional hour of compensation at the regular rate of pay in lieu thereof.

5 70. At all relevant times herein, Defendants failed to provide Plaintiff and the Meal
6 Break Subclass all mandated meal periods and failed to pay wage premiums in lieu of mandated
7 meal or rest periods, thereby receiving an economic benefit.

8 71. On information and belief, Plaintiff and the Meal Break Subclass did not
9 voluntarily or willfully waive the mandated meal periods. Any expressed or implied waivers
10 obtained from Plaintiff and the Meal Break Subclass were not willfully obtained, were not
11 voluntarily agreed to, were a condition of employment, or were a part of a contract of an
12 unlawful adhesion. Defendants did not permit or authorize Plaintiff and the Meal Break Subclass
13 to take meal periods in accordance with California law.

14 72. By their failure to provide Plaintiff and the Meal Break Subclass with meal
15 periods as required by California law, and failing to pay one hour of additional wages in lieu of
16 each meal period not provided, Defendants willfully violated Labor Code §§ 226.7 and 512, and
17 IWC Wage Order § 11. Accordingly, Defendants are liable for one hour of additional wages at
18 the employee's regular rate of compensation for each work day that a meal period was not
19 lawfully provided in an amount to be proven at time of trial.

20 73. Also, as a direct result of Defendants' violations of Labor Code §§ 226.7 and 512,
21 and IWC Wage Order § 11, Defendants, and each of them, are liable to Plaintiff and the Meal
22 Break Subclass for unpaid wage premiums, penalties, costs, and interest.

23 **FOURTH CAUSE OF ACTION**

24 **FAILURE TO PROVIDE REST BREAKS**

25 (Labor Code §§ 226.7 and 512; IWC Wage Order § 12)

26 *Plaintiff and the Rest Break Subclass Against All Defendants*

27 74. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
28 alleged herein.

1 75. Plaintiff and the Rest Break Subclass are and/or were employees of Defendants
2 who did not receive proper protections and benefits of the laws governing mandatory rest breaks.

3 76. Labor Code § 226.7 requires employers, including Defendants, to provide rest
4 breaks to its employees as mandated by Order of the Industrial Welfare Commission.

5 77. The IWC Wage Order § 12 states, in part, that every employer shall authorize and
6 permit all employees to take rest periods, which insofar as practicable shall be in the middle of
7 each work period. Employees shall receive a 10-minute rest period every four hours or major
8 fraction thereof that they are required to work. Authorized rest period time shall be counted, as
9 hours worked, for which there shall be no deduction from wages.

10 78. Pursuant to Labor Code § 226.7(b) and Section 12(B) of the applicable Wage
11 Order, Defendants shall pay Plaintiff and the Represented Employees one additional hour of pay
12 at his regular rate of compensation for each day that the rest period is not provided.

13 79. At all relevant times, Defendants also failed to provide Plaintiff and the Rest
14 Break Subclass with 10 minutes of net rest break time for every 4 hours worked, or major
15 fraction thereof, as mandated by California law. Defendants did not schedule rest breaks and the
16 Rest Break Subclass were often not authorized and/or permitted to take mandated rest breaks due
17 to being overwhelmed by their hectic workload and Defendants failure to adequately staff the
18 stores. Furthermore, on occasions when Plaintiff and the Rest Break Subclass worked lengthy
19 shifts, Defendants failed to authorize and/or permit mandated third or fourth rest breaks.

20 80. Defendants violated Labor Code §§ 226.7, 512, and the applicable IWC Wage
21 Order every pay period because Plaintiff and the Rest Break Subclass were not provided with all
22 mandatory rest periods and Defendants failed to pay Plaintiff and the Represented Employees
23 one additional hour of compensation in lieu thereof.

24 81. At all relevant times herein, Defendants failed to provide Plaintiff and the Rest
25 Break Subclass all mandated rest breaks and failed to pay wage premiums in lieu of mandated
26 rest periods, thereby receiving an economic benefit.

27 82. By their failure to provide Plaintiff and the Rest Break Subclass with rest breaks
28 as required by California law, and failing to pay one hour of additional wages in lieu of each rest

1 break not provided, Defendants willfully violated Labor Code §§ 226.7 and 512, and IWC Wage
2 Order § 12. Accordingly, Defendants are liable for one hour of additional wages at the
3 employee's regular rate of compensation for each workday that a paid rest break was not
4 lawfully provided in an amount to be proven at time of trial.

5 83. Also, as a direct result of Defendants' violations of Labor Code §§ 226.7 and 512,
6 and IWC Wage Order § 12, Defendants, and each of them, are liable to Plaintiff and the Rest
7 Break Subclass for unpaid wage premiums, penalties, costs, and interest.

8 **FIFTH CAUSE OF ACTION**

9 **FAILURE TO REIMBURSE BUSINESS EXPENSES**

10 (Labor Code § 2802)

11 *Plaintiff and the Unreimbursed Expense Subclass Against All Defendants*

12 84. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
13 alleged herein.

14 85. Plaintiff and the Unreimbursed Expense Subclass are and/or were employees of
15 Defendants who did not receive proper protections and benefits of the laws governing
16 reimbursement of business expenses.

17 86. Labor Code § 2802(a) requires that the employer indemnify its employees for
18 expenses and losses incurred while discharging their duties or in obedience to the directions of
19 their employer.

20 87. At all relevant times herein mentioned, as a condition of employment, Defendants
21 required Plaintiff and the Unreimbursed Expense Subclass to incur necessary business-related
22 expenses and costs without reimbursement, including, but not limited to: (1) gas and mileage
23 expenses while traveling between Defendants' locations while on the clock and under
24 Defendants' direction and control, and (2) acquiring and maintaining a smart phone and related
25 monthly data plan to communicate with the Company via phone, text message, and e-mail.

26 88. At all relevant times herein, Defendants violated Labor Code § 2802(a) when they
27 failed to reimburse Plaintiff and the Unreimbursed Expense Subclass for expenses incurred as a
28 direct consequence of employment with Defendants and/or under the direction of Defendants.

1 89. At all relevant times herein, Defendants failed to reimburse the Unreimbursed
2 Expense Subclass, including Plaintiff, for expenses incurred while discharging duties to
3 Defendants, thereby receiving an economic benefit.

4 90. As a direct result of Defendants' violation of Labor Code § 2802 and IWC Wage
5 Order § 9(B), Plaintiff and the Unreimbursed Expense Subclass have suffered, and continue to
6 suffer, substantial losses related to such incurred expenses, expenses, and attorney's fees in
7 seeking to compel Defendants to fully perform their obligations under the law, all in an amount
8 to be proved at time of trial.

9 91. Labor Code § 2802(b) states that "[a]ll awards made by a Court for
10 reimbursement of necessary expenditures" shall carry interest, at the same rate as judgments in
11 civil actions, and said interest will accrue from the date on which the employee incurred the
12 necessary expenditure or loss including, but not limited to, reasonable costs and attorney's fees
13 incurred by the employee enforcing the rights granted pursuant to Labor Code § 2802. The exact
14 amount of the necessary expenditures or losses is in an amount to be proven at time of trial.

15 92. Furthermore, Labor Code § 2802(c) states that "[f]or the purposes of this section,
16 the term 'necessary expenditures or losses' shall include all reasonable costs, including, but not
17 limited to, attorney's fees incurred by the employee in enforcing the rights granted by this
18 section." Therefore, Plaintiff and the Unreimbursed Expense Subclass seek to recover the
19 unreimbursed expenses, interest on the unreimbursed expenses, and the costs and attorney's fees
20 necessarily incurred in pursuing same. The exact amount of reimbursements, interest, costs, and
21 attorney's fees will be in an amount to be proved at the time of trial.

22 **SIXTH CAUSE OF ACTION**

23 **FAILURE TO TIMELY PAY FINAL WAGES**

24 (Labor Code §§ 201 – 203)

25 *Plaintiff and the Waiting Time Penalties Subclass against All Defendants*

26 93. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
27 alleged herein.

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1 94. Plaintiff and the Waiting Time Penalties Subclass are and/or were employees of
2 Defendants who did not receive proper protections and benefits of the laws governing the timing
3 and payment of wages.

4 95. Labor Code § 201 requires that the employer immediately pay any wages, without
5 abatement or reduction, to any employee who is discharged.

6 96. Labor Code § 202 requires that the employer pay all wages earned and unpaid,
7 without abatement or reduction, no later than 72 hours of receiving an employee's notice of
8 intent to quit or immediately at the time of quitting if at least a 72-hour notice was provided.

9 97. Labor Code §§ 201-203 cause the unpaid wages of the employee to continue as a
10 penalty from the due date thereof at the same rate until paid or until an action therefore is
11 commenced, but the wages shall not continue for more than thirty (30) days.

12 98. At all relevant times, Defendants employed a policy and practice whereby
13 Plaintiff and the Waiting Time Penalties Subclass were not paid all wages due and owing upon
14 separation of employment within the time required by Labor Code §§ 201 and 202.

15 99. Also, at all relevant times, Defendants engaged in the practice of failing to pay all
16 wages due and owing to Plaintiff and the Waiting Time Penalties Subclass upon separation of
17 employment, including, but not limited to, minimum, regular, overtime, and vacation wages, as
18 well as meal and rest period premiums.

19 100. Plaintiff alleges that, at all times material to this action, Defendants had a planned
20 pattern and practice of failing to timely pay Plaintiff and the Waiting Time Penalties Subclass all
21 wages due and owing upon separation of employment as required by Labor Code §§ 201 and
22 202. Consequently, pursuant to Labor Code § 203, Defendants owe Plaintiff and the Waiting
23 Time Penalties Subclass the above-described waiting time penalty, all in an amount to be shown
24 according to proof at trial and within the jurisdiction of this Court.

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1 **SEVENTH CAUSE OF ACTION**

2 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**

3 (Labor Code § 226)

4 *Plaintiff and the Wage Statement Penalties Subclass against All Defendants*

5 101. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
6 alleged herein.

7 102. Plaintiff and the Wage Statement Penalties Subclass are and/or were employees of
8 Defendants who did not receive proper protections and benefits of the laws governing the
9 provision of accurate itemized wage statements.

10 103. Labor Code § 226(a) requires an employer to provide its employees with itemized
11 wage statements accurately stating gross wages earned, all deductions, net wages earned, the
12 inclusive dates of the pay period, the employee's name and the last four digits of his or her
13 Social Security number (or employee identification number), the name and address of the legal
14 entity that is the employer, and all applicable hourly rates in effect during the pay period and the
15 corresponding number of hours worked at each hourly rate by the employee.

16 104. Defendants violate Labor Code § 226(a) every pay period with respect to Plaintiff
17 and the Wage Statement Penalties Subclass due to violations including: failure to accurately state
18 total hours worked (the wage statements failed to accurately reflect total compensable hours);
19 failure to accurately state gross wages earned; failure to accurately state all deductions; failure to
20 accurately state net wages earned; failure to state the applicable hourly rates (including the
21 accurate overtime rate of pay); failure to accurately state the corresponding number of hours
22 worked at each hourly rate, and; the failure to accurately state the amount and rate of pay for
23 meal and rest break premiums under Labor Code § 226.7.

24 105. Therefore, Defendants violate Labor Code § 226(a) every pay period with respect
25 to Plaintiff and the Wage Statement Penalties Subclass because Defendants failed to provide a
26 wage statement to Plaintiff and the Wage Statement Penalties Subclass that complied with the
27 requirements of Labor Code § 226(a).

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1 106. Defendants' failure to provide the required writing deprived Plaintiff and the
2 Wage Statement Penalties Subclass of the ability to know, understand, and question the
3 calculation and rate of pay and hours used to calculate the wages paid by Defendants. Therefore,
4 Plaintiff and the Wage Statement Penalties Subclass had no way to dispute the resulting
5 miscalculation of wages, all of which resulted in an unjustified economic enrichment to said
6 Defendants. As a direct result, Plaintiff and the Wage Statement Penalties Subclass have suffered
7 and continue to suffer, substantial losses related to the use and enjoyment of such wages, lost
8 interest on such wages and expenses and attorney's fees in seeking to compel Defendants to fully
9 perform its obligation under state law, all to their respective damages in amounts according to
10 proof at trial.

11 107. As a result of Defendants' knowing and intentional failure to comply with Labor
12 Code § 226(a), Plaintiff and the Wage Statement Penalties Subclass have suffered an injury in
13 that each was prevented from knowing, understanding and disputing the wage payments paid to
14 them. Furthermore, Plaintiff and the Wage Statement Penalties Subclass have each suffered an
15 injury in that the failure to show all wages earned on the itemized wage statements resulted in
16 Plaintiff and the Represented Employees being denied all necessary deductions, payments, and
17 withholdings owed by the employer, including, but not limited to, the failure to make all
18 necessary contributions for unemployment benefits, social security benefits, proper payment of
19 taxes and withholdings, and other mandated state and federal benefits.

20 108. Plaintiff has also been injured as a result of having to bring this action to attempt
21 to obtain correct wage information following Defendants' refusal to comply with many of the
22 mandates of California's Labor Code and related laws and regulations.

23 109. Labor Code § 226(e) requires Defendants to pay the greater of all actual damages
24 or fifty dollars (\$50.00) per employee for the initial pay period in which a violation occurred, and
25 one hundred dollars (\$100.00) per employee for each violation in subsequent pay periods, plus
26 attorney's fees and costs, to Plaintiff and the Wage Statement Penalties Subclass who were
27 injured by Defendants' failure to comply with Labor Code § 226(a). The exact amount of the
28 applicable penalty is all in an amount to be shown according to proof at trial.

1 **EIGHTH CAUSE OF ACTION**

2 **UNFAIR AND UNLAWFUL COMPETITION**

3 (Business and Professions Code § 17200 *et seq.*)

4 *Plaintiff and the Represented Employees against All Defendants*

5 110. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
6 alleged herein.

7 111. California Business & Professions Code § 17200, *et seq.*, prohibits acts of unfair
8 competition, which includes any “unlawful, unfair or fraudulent business act or practice.” The
9 Represented Employees, including Plaintiff, have suffered and continue to suffer injuries in fact,
10 due to the unfair and unlawful business practices of Defendants as alleged herein.

11 112. Defendants, and each of them, are “persons” as defined under Business &
12 Professions Code § 17021.

13 113. As alleged herein, Defendants engaged in conduct that violated California’s wage
14 and hour laws, including failure to pay minimum, regular, and overtime wages, failure to provide
15 mandated meal periods and rest breaks, failure to reimburse business expenses, and failure to
16 timely pay wages upon separation of employment, all to decrease their costs and increase profits.

17 114. At all times relevant herein, Defendants did not pay Plaintiff and the Represented
18 Employees wages and monies and other financial obligations to which they were entitled.

19 115. As a result of Defendants’ failure to comply with the Labor Code and IWC
20 Orders, Represented Employees, including Plaintiff, suffered a loss of wages and monies, all in
21 an amount to be shown according to proof at trial. Defendants’ ongoing violations of the
22 foregoing statutes and laws constitute a violation of Bus. & Prof. Code § 17200, *et seq.*

23 116. Defendants’ violations of the California Labor Code and IWC Wage Orders and
24 its scheme to lower its payroll costs as alleged herein, constitute unlawful and unfair business
25 practices because it was done in a systematic manner over a period of time to the detriment of the
26 Plaintiff and all others similarly-situated.

27 117. Defendants’ conduct, as alleged herein, has been, and continues to be, unfair,
28 unlawful, and harmful to Plaintiff, other Represented Employees, and to the general public.

1 Plaintiff seek to enforce important rights affecting the public interest within the meaning of Code
2 of Civil Procedure § 1021.5.

3 118. A violation of California Business & Professions Code § 17200, et seq. may be
4 predicated on the violation of any state or federal law. All of the acts described herein as
5 violations of, among other things, the California Labor Code and IWC Wage Orders, are
6 unlawful and in violation of public policy, and in addition are immoral, unethical, oppressive,
7 fraudulent and unscrupulous, and thereby constitute unfair, unlawful and/or fraudulent business
8 practices in violation of California Business and Professions Code §§ 17200, et seq.

9 119. Plaintiff, individually, and on behalf of the Represented Employees, has no plain,
10 speedy, and/or adequate remedy at law to redress the injuries which they have suffered as a
11 consequence of Defendants' unfair, unlawful and/or fraudulent business practices. As a result of
12 the unfair, unlawful and/or fraudulent business practices described above, Plaintiff, individually,
13 and on behalf of the Represented Employees, has suffered and will continue to suffer irreparable
14 harm unless Defendants, and each of them, are restrained from continuing to engage in said
15 unfair, unlawful and/or fraudulent business practices.

16 120. Plaintiff, individually, and on behalf of the Represented Employees, is entitled to,
17 and does, seek such relief as may be necessary to disgorge the profits which Defendants have
18 acquired, or of which Plaintiff and Represented Employees have been deprived, by means of the
19 above-described unfair, unlawful and/or fraudulent business practices. Plaintiff and the
20 Represented Employees are not obligated to establish individual knowledge of the unfair
21 practices of Defendants in order to recover restitution.

22 121. Plaintiff, individually, and on behalf of the Represented Employees, is further
23 entitled to and do seek a declaration that the above described business practices are unfair,
24 unlawful and/or fraudulent, and injunctive relief restraining Defendants, and each of them, from
25 engaging in any of the above-described unfair, unlawful and/or fraudulent business practices in
26 the future.

27 122. Pursuant to Business & Professions Code §§ 17200, et seq., Plaintiff and
28 Represented Employees are entitled to restitution of the wages withheld and retained by

Defendants during a period that commences four years prior to the filing of this complaint; a permanent injunction requiring Defendants to pay all outstanding wages due to Plaintiff and Represented Employees; an award of attorneys' fees pursuant to California Code of Civil Procedure § 1021.5 and other applicable laws; and an award of costs.

VI. LABOR CODE PRIVATE ATTORNEYS GENERAL ACT CAUSES OF ACTION
(Cal. Lab. Code. §§ 2698 – 2699.5)

123. Plaintiff is an “aggrieved employee” under the PAGA as she was employed by Defendants during the applicable statutory period and suffered one or more of the Labor Code violations alleged herein. As such, Plaintiff may recover the remedies described herein in a civil action filed on behalf of herself and all other similarly situated current and former aggrieved employees in California against whom one or more of the alleged violations was committed (hereinafter the “Aggrieved Employees”).

124. Plaintiff seeks to recover all applicable and available PAGA remedies pursuant to Labor Code § 2699, as well as attorneys' fees, costs, and/or other damages as permitted by PAGA through a representative action pursuant to the PAGA and the California Supreme Court in *Arias v. Superior Court* (2009) 46 Cal. 4th 969. Therefore, Plaintiff is not required to, nor does she, seek class certification of the PAGA claims under Code of Civil Procedure § 382.

125. Pursuant to Labor Code § 2699.3(a), Plaintiff gave written notice by online filing to the Labor and Workforce Development Agency (“LWDA”) and by certified mail to Defendants of the specific provisions of the Labor Code alleged to have been violated, including the facts and theories to support the alleged violations.

126. Therefore, once more than sixty-five (65) days have passed since that date, Plaintiff will have fully satisfied the administrative prerequisites to suit under the PAGA and this Complaint will be deemed amended to include the PAGA allegations enumerated below. Once this occurs, Plaintiff seeks to recover all applicable and available PAGA remedies pursuant to Labor Code § 2699, as well as attorneys' fees, costs, and/or other damages as permitted by PAGA through a representative action pursuant to the PAGA and the California Supreme Court in *Arias v. Superior Court* (2009) 46 Cal. 4th 969. Plaintiff is not required to, nor does she, seek

1 class certification of the PAGA claims under Code of Civil Procedure § 382.

2 **NINTH CAUSE OF ACTION**

3 **PAGA ASSESSMENT FOR FAILURE TO PAY MINIMUM WAGES AND REGULAR**
4 **WAGES**

5 (Labor Code §§ 200, 1194, 1194.2, 1197, 1197.1; IWC Wage Order § 4)

6 *Plaintiff and the Aggrieved Employees against All Defendants*

7 127. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
8 alleged herein.

9 128. Plaintiff and the Aggrieved Employees were not exempt from the requirement to
10 be paid at least the applicable California minimum wage throughout the statutory period for each
11 hour worked.

12 129. Plaintiff and the Aggrieved Employees were not provided proper minimum and
13 regular wages due to Defendants' failure to accurately record and compensate for all hours
14 worked.

15 130. As a result of this policy and practice, Plaintiff and the Aggrieved Employees
16 were required to perform off-the-clock work that Defendants either knew or should have known
17 they were performing.

18 131. Defendants also failed to properly account for and pay commissions earned by the
19 Plaintiff and Represented Employees.

20 132. Consequently, Defendants violated California Labor Code laws and minimum
21 wage laws, *inter alia*, Labor Code §§ 200, 221, 222, 223, 1197, 1197.1, IWC Wage Order 9, § 4,
22 and Cal. Code Regs., tit. 8, section 11090, subds. 1 and 4(B).

23 133. Plaintiff is informed and believes and thereon alleges that Defendants
24 intentionally, willfully, and improperly failed to pay wages to Plaintiff and the Aggrieved
25 Employees for each hour worked in violation of Labor Code §§ 221-223, 1194 and 1197.

26 134. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
27 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
28 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

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1 141. Plaintiff is informed and believes and thereon alleges that Defendants
2 intentionally, willfully, and improperly failed to pay proper overtime wages to Plaintiff and the
3 Aggrieved Employees in violation of Labor Code §§ 204, 221-223, 510, 1194 and 1197.

4 142. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
5 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
6 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

7 **ELEVENTH CAUSE OF ACTION**

8 **PAGA ASSESSMENT FOR FAILURE TO PROVIDE COMPLIANT MEAL PERIODS**

9 (Labor Code § 226.7 and 512; IWC Wage Order § 11, 12)

10 *Plaintiff and the Aggrieved Employees against All Defendants*

11 143. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
12 alleged herein.

13 144. Plaintiff and the Aggrieved Employees are and/or were employees of Defendants
14 who did not receive proper protections and benefits of the laws governing mandatory meal
15 periods.

16 145. Labor Code § 226.7 requires employers, including Defendants, to provide
17 employees with meal periods as mandated by the Industrial Welfare Commission.

18 146. Labor Code § 512(a), in part, provides that employers, including Defendants, may
19 not employ an employee for a work period of more than five hours per day without providing an
20 employee the opportunity to take an uninterrupted meal period of not less than 30 minutes,
21 except that if the total work period per day of the employee is no more than six hours, the meal
22 period may be waived by mutual consent of both the employer and the employee. Employers
23 may not employ an employee for a work period more than 10 hours per day without providing
24 the employee with a second meal period of not less than 30 minutes.

25 147. Pursuant to Labor Code § 226.7(b) and the applicable IWC Wage Order § 11(B),
26 Defendants shall pay an employee one additional hour of pay at the employee's regular rate of
27 pay for each meal period that is missed.

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1 148. At all relevant times herein, Plaintiff and the Aggrieved Employees were denied
2 the 30-minute meal periods to which they were entitled. As a result of Defendants' policies and
3 practices, Plaintiff and the Aggrieved Employees were subjected to meal period violations when
4 they were: (1) unable to take a meal period due to workload and/or inadequate staffing, (2)
5 forced to take an on-duty meal period while under the control of the Company, (3) subject to
6 frequent interruptions of her meal periods due to workload and/or inadequate staffing (4) forced
7 to take a shortened meal period, (5) forced to take a meal period after the 5th hour of work, and
8 (6) not provided mandated second or third meal periods.

9 149. Furthermore, on the occasions that Defendants paid Plaintiff and the Aggrieved
10 Employees a meal premium under Labor Code § 226.7 for a missed/denied meal period,
11 Defendants paid this premium at the base rate of pay instead of at the "regular rate" which
12 incorporates additional nondiscretionary compensation (such as shift differentials and bonuses).

13 150. Defendants violated Labor Code §§ 226.7, 512, and the applicable IWC Wage
14 Order every pay period because Plaintiff and the Aggrieved Employees were not provided with
15 all mandatory meal periods and Defendants failed to pay Plaintiff and the Aggrieved Employees
16 one additional hour of compensation at the regular rate of pay in lieu thereof.

17 151. On information and belief, Plaintiff and the Aggrieved Employees did not
18 voluntarily or willfully waive the mandated meal periods. Any expressed or implied waivers
19 obtained from Plaintiff and the Aggrieved Employees were not willfully obtained, were not
20 voluntarily agreed to, were a condition of employment, or were a part of a contract of an
21 unlawful adhesion. Defendants did not permit or authorize Plaintiff and the Aggrieved
22 Employees to take meal periods in accordance with California law.

23 152. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
24 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
25 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

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1 **TWELFTH CAUSE OF ACTION**

2 **PAGA ASSESSMENT FOR FAILURE TO PROVIDE REST BREAKS**

3 (Labor Code § 226.7 and 512; IWC Wage Order § 12)

4 *Plaintiff and the Aggrieved Employees against All Defendants*

5 153. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
6 alleged herein.

7 154. Plaintiff and the Aggrieved Employees are and/or were employees of Defendants
8 who did not receive proper protections and benefits of the laws governing mandatory rest breaks.

9 155. Labor Code § 226.7 requires employers, including Defendants, to provide rest
10 breaks to its employees as mandated by Order of the Industrial Welfare Commission.

11 156. The IWC Wage Order § 12 states, in part, that every employer shall authorize and
12 permit all employees to take rest periods, which insofar as practicable shall be in the middle of
13 each work period. Employees shall receive a 10-minute rest period every four hours or major
14 fraction thereof that they are required to work. Authorized rest period time shall be counted, as
15 hours worked, for which there shall be no deduction from wages.

16 157. Pursuant to Labor Code § 226.7(b) and Section 12(B) of the applicable Wage
17 Order, Defendants shall pay Plaintiff and the Represented Employees one additional hour of pay
18 at his regular rate of compensation for each day that the rest period is not provided.

19 158. At all relevant times, Defendants also failed to provide Plaintiff and the
20 Aggrieved Employees with 10 minutes of net rest break time for every 4 hours worked, or major
21 fraction thereof, as mandated by California law. Defendants did not schedule rest breaks and the
22 Aggrieved Employees were often not authorized and/or permitted to take mandated rest breaks
23 due to the lack of adequate staffing and coverage and being overwhelmed by their hectic
24 workload. Furthermore, on occasions when Plaintiff and the Aggrieved Employees worked
25 lengthy shifts, Defendants failed to authorize and/or permit mandated third and fourth rest
26 breaks.

27 159. Defendants violated Labor Code §§ 226.7, 512, and the applicable IWC Wage
28 Order every pay period because Plaintiff and the Aggrieved Employees were not provided with

1 all mandatory rest periods and Defendants failed to pay Plaintiff and the Aggrieved Employees
2 one additional hour of compensation in lieu thereof.

3 160. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
4 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
5 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

6 **THIRTEENTH CAUSE OF ACTION**

7 **PAGA ASSESSMENT FOR FAILURE TO REIMBURSE BUSINESS EXPENSES**

8 (Labor Code § 2802)

9 *Plaintiff and the Unreimbursed Expense Subclass Against All Defendants*

10 161. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
11 alleged herein.

12 162. Plaintiff and the Aggrieved Employees are and/or were employees of Defendants
13 who did not receive proper protections and benefits of the laws governing reimbursement of
14 business expenses.

15 163. Labor Code § 2802(a) requires that the employer indemnify its employees for
16 expenses and losses incurred while discharging their duties or in obedience to the directions of
17 their employer.

18 164. At all relevant times herein mentioned, as a condition of employment, Defendants
19 required Plaintiff and the Aggrieved Employees to incur necessary business-related expenses and
20 costs without reimbursement, including, but not limited to: (1) gas and mileage expenses while
21 traveling between Defendants' locations while on the clock and under Defendants' direction and
22 control, and (2) acquiring and maintaining a smart phone and related monthly data plan to
23 communicate with the Company via phone, text message, and e-mail.

24 165. At all relevant times herein, Defendants violated Labor Code § 2802(a) when they
25 failed to reimburse Plaintiff and the Aggrieved Employees for expenses incurred as a direct
26 consequence of employment with Defendants and/or under the direction of Defendants.

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1 166. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
2 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
3 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

4 **FIFTEENTH CAUSE OF ACTION**

5 **PAGA ASSESSMENT FOR FAILURE TO TIMELY PAY WAGES EACH PERIOD**

6 (Labor Code § 204)

7 *Plaintiff and the Aggrieved Employees against All Defendants*

8 167. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
9 alleged herein.

10 168. Plaintiff and the Aggrieved Employees are and/or were "nonexempt" employees
11 of Defendants who did not receive proper protections and benefits of the laws regarding the
12 timing of payment of wages each period.

13 169. Labor Code § 204(a) states that all wages earned by a person are due and payable
14 twice during each calendar month, and further states that wages earned during the first through
15 fifteenth days of the month must be paid no later than the twenty-sixth day of the month, and that
16 wages earned between the sixteenth and last day of the month must be paid by the tenth day of
17 the following month.

18 170. Furthermore, Labor Code § 204(d) states "[t]he requirements of this section shall
19 be deemed satisfied by the payment of wages for weekly, biweekly, or semimonthly payroll if
20 the wages are paid not more than seven calendar days following the close of the payroll period."

21 171. At all relevant times herein, Defendants did not provide Plaintiff and the
22 Aggrieved Employees with all wages due and owing each period within the time required by
23 Labor Code § 204. Moreover, Defendants did not provide Plaintiff and the Aggrieved
24 Employees with all wages due and owing each pay period, including, but not limited to,
25 minimum, regular, and overtime wages, as well as meal and rest period premiums, within the
26 time specified by Labor Code § 204.

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1 172. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
2 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
3 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

4 **SIXTEENTH CAUSE OF ACTION**

5 **PAGA ASSESSMENT FOR FAILURE TO TIMELY PAY FINAL WAGES**

6 (Labor Code §§ 201 – 203 and 256)

7 *Plaintiff and the Aggrieved Employees against All Defendants*

8 173. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
9 alleged herein.

10 174. Plaintiff and the Aggrieved Employees are and/or were “non-exempt” employees
11 of Defendants who did not receive proper protections and benefits of the laws governing the
12 timing and payment of final wages.

13 175. Labor Code § 201 requires that the employer immediately pay any wages, without
14 abatement or reduction, to any employee who is discharged.

15 176. Labor Code § 202 requires that the employer pay all wages earned and unpaid,
16 without abatement or reduction, no later than 72 hours of receiving an employee's notice of
17 intent to quit or immediately at the time of quitting if at least a 72-hour notice was provided.

18 177. Labor Code §§ 201-203 cause the unpaid wages of the employee to continue as a
19 penalty from the due date thereof at the same rate until paid or until an action therefore is
20 commenced, but the wages shall not continue for more than thirty (30) days.

21 178. At all relevant times here, Defendants did not provide Plaintiff and the Aggrieved
22 Employees with all wages due and owing upon separation of employment, including, but not
23 limited to, minimum, regular, and overtime wages, as well as meal and rest period premiums,
24 within the time specified by Labor Code §§ 201 – 203.

25 179. Plaintiff alleges that, at all times material to this action, Defendants had a planned
26 pattern and practice of failing to timely pay to Plaintiff and the Aggrieved Employees all wages
27 due and owing upon separation of employment as required by Labor Code §§ 201 and 202.

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1 180. As a result of the unlawful employment practices alleged herein, Plaintiff seeks
2 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
3 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.

4 **SEVENTEENTH CAUSE OF ACTION**

5 **PAGA ASSESSMENT FOR**
6 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**

7 (Labor Code § 226)

8 *Plaintiff and the Aggrieved Employees against All Defendants*

9 181. Plaintiff incorporates the preceding paragraphs of the Complaint as if fully
10 alleged herein.

11 182. Plaintiff and the Aggrieved Employees are and/or were employees of Defendants
12 who did not receive proper protections and benefits of the laws governing the provision of
13 accurate itemized wage statements.

14 183. Labor Code § 226(a) requires an employer to provide its employees with itemized
15 wage statements accurately stating gross wages earned, all deductions, net wages earned, the
16 inclusive dates of the pay period, the employee's name and the last four digits of his or her
17 Social Security number (or employee identification number), the name and address of the legal
18 entity that is the employer, and all applicable hourly rates in effect during the pay period and the
19 corresponding number of hours worked at each hourly rate by the employee.

20 184. Defendants violate Labor Code § 226(a) every pay period with respect to Plaintiff
21 and the Aggrieved Employees because due to violations including: failure to accurately state
22 total hours worked (the wage statements failed to accurately reflect total compensable hours);
23 failure to accurately state gross wages earned; failure to accurately state all deductions; failure to
24 accurately state net wages earned; failure to state the applicable hourly rates (including the
25 accurate overtime rate of pay); failure to accurately state the corresponding number of hours
26 worked at each hourly rate, and; the failure to accurately state the amount and rate of pay for
27 meal and rest break premiums under Labor Code § 226.7.

28 ///

1 185. Therefore, Defendants violate Labor Code § 226(a) every pay period with respect
2 to because Defendants failed to provide a wage statement to Plaintiff and the Aggrieved
3 Employees that complied with the requirements of Labor Code § 226(a).

4 186. As a result of the Defendants' violations of Labor Code § 226(a), Plaintiff seeks
5 the assessment of all applicable and available PAGA remedies pursuant to Labor Code § 2699,
6 and seeks to recover all attorneys' fees, costs, and/or any other damages permitted under PAGA.
7 See *Raines v. Coastal Pacific Food Distributors, Inc.* (2018) 23 Cal.App.5th 667, 675 ("Section
8 226.3 provides the civil penalty for failure to comply" with Labor Code § 226).

9 **VII. PRAYER FOR RELIEF**

10 WHEREFORE, Plaintiff, on behalf of herself, on a representative basis, and all others
11 similarly situated, prays for judgment and relief against Defendants, jointly and severally, as
12 follows:

- 13 1. As to the Ninth through Seventeenth Causes of Action, the assessment of all
14 applicable and available remedies under the PAGA;
- 15 2. For reasonable attorneys' fees and costs as permitted under the PAGA;
- 16 3. That the First through Eighth Causes of Action be certified as a class action;
- 17 4. That Plaintiff be appointed as Class Representative;
- 18 5. That counsel for Plaintiff be appointed Class Counsel;
- 19 6. For all applicable statutory penalties recoverable under the First through Eighth
20 Causes of Action to the extent permitted by law, including those pursuant to Labor Code and
21 Orders of the Industrial Welfare Commission;
- 22 7. For reasonable attorneys' fees, costs of suit, and interest to the extent permitted by
23 law, including those pursuant to the Labor Code;
- 24 8. For injunctive relief and/or restitution as provided by the Labor Code and
25 Business and Professions Code § 17200, *et seq.*;
- 26 9. For a declaratory judgment that Defendants have violated Labor Code §§ 200,
27 201, 202, 203, 204, 208, 210, 218.6, 221, 226, 226.3, 226.7, 227.3, 510, 512, 558, 1194, 1197,
28 1197.1, 1198, 1199, and 2802, among other sections inadvertently omitted;

1 10. For an award of damages in the amount of unpaid compensation including, but
2 not limited to, unpaid wages, benefits, and penalties according to proof, including interest
3 thereon;

4 11. For pre- and post-judgment interest; and

5 12. For such other relief as the Court deems just and proper.

6 **DEMAND FOR JURY TRIAL**

7 WHEREFORE, Plaintiff, on behalf of herself and all others similarly situated, hereby
8 demands a jury trial as to the First through Ninth Causes of Action pled herein.

9
10 Dated: February 25, 2022

LAUBY, MANKIN & LAUBY LLP

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12 BY: _____

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Misty M. Lauby, Esq.
Attorneys for Plaintiff