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SUPERIOR COURT OF THE STATE OF CALIFORNIA

FOR THE COUNTY OF SANTA CLARA – DOWNTOWN SUPERIOR COURT

ANNA ZHOU, individually, and on behalf of all
others similarly situated,

Plaintiff,

vs.

CISCO SYSTEMS, INC., a California corporation;
and DOES 1 through 10, inclusive,

Defendants.

Case No.: 22CV396821

*Assigned for all purposes to the Honorable Sunil
R. Kulkarni, Department 1*

**FIRST AMENDED CLASS AND
REPRESENTATIVE ACTION COMPLAINT**

1. Failure to Pay Minimum Wages [Cal. Lab. Code §§ 204, 1194, 1194.2, and 1197];
2. Failure to Pay Overtime Compensation [Cal. Lab. Code §§ 1194 and 1198];
3. Failure to Provide Meal Periods [Cal. Lab. Code §§ 226.7, 512];
4. Failure to Authorize and Permit Rest Breaks [Cal. Lab. Code §§ 226.7];
5. Failure to Indemnify Necessary Business Expenses [Cal. Lab. Code § 2802];
6. Failure to Timely Pay Final Wages at Termination [Cal. Lab. Code §§ 201-203];
7. Failure to Provide Accurate Itemized Wage Statements [Cal. Lab. Code § 226];
8. Unfair Business Practices [Cal. Bus. & Prof. Code §§ 17200, *et seq.*]; and
9. Civil Penalties Under PAGA [Cal. Lab. Code §§ 2699, *et seq.*]

DEMAND FOR JURY TRIAL

PAGA Case No.

LWDA-CM-876122-22:

Action Filed:

Trial Date:

March 29, 2022

February 3, 2022

None Set

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1 Plaintiff Anna Zhou (“Plaintiff”), based upon facts that either have evidentiary support or are
2 likely to have evidentiary support after a reasonable opportunity for further investigation and discovery,
3 alleges as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiff brings this action against Defendants Cisco Systems, Inc., and Does 1 through
6 10 (collectively referred to as “Defendants”) for California Labor Code violations and unfair business
7 practices stemming from Defendants’ failure to pay minimum wages, failure to pay overtime wages,
8 failure to provide meal periods, failure to authorize and permit rest periods, failure to maintain accurate
9 records of hours worked and meal periods, failure to timely pay all wages to terminated employees,
10 failure to indemnify necessary business expenses, and failure to furnish accurate wage statements.

11 2. Plaintiff brings the First through Eighth Causes of Action individually and as a class
12 action on behalf of herself and certain current and former employees of Defendants (hereinafter
13 collectively referred to as the “Class” or “Class Members” and defined more fully below). The Class
14 consists of Plaintiff and all other persons who have been employed by any Defendants in California as
15 an hourly-paid, non-exempt employees during the statute of limitations period applicable to the claims
16 pleaded here.

17 3. Plaintiff brings the Ninth Cause of Action as a representative action under the California
18 Private Attorneys General Act (“PAGA”) to recover civil penalties that are owed to Plaintiff, the State
19 of California, and past and present non-exempt, hourly-paid employees of Defendants who worked in
20 California during the applicable statute of limitations period (hereinafter referred to as the “Aggrieved
21 Employees”).

22 4. Defendants own/owned and operate/operated an industry, business, and establishment
23 within the State of California, including Santa Clara County. As such, and based upon all the facts and
24 circumstances incident to Defendants’ business in California, Defendants are subject to the California
25 Labor Code, Wage Orders issued by the Industrial Welfare Commission (“IWC”), and the California
26 Business & Professions Code.

27 5. Despite these requirements, throughout the statutory period Defendants maintained a
28 systematic, company-wide policy and practice of:

- (a) Failing to pay employees for all hours worked, including all minimum wages, and overtime wages in compliance with the California Labor Code and IWC Wage Orders;
- (b) Failing to provide employees with timely and duty-free meal periods in compliance with the California Labor Code and IWC Wage Orders, failing to maintain accurate records of all meal periods taken or missed, and failing to pay an additional hour's pay for each workday a meal period violation occurred;
- (c) Failing to authorize and permit employees to take timely and duty-free rest periods in compliance with the California Labor Code and IWC Wage Orders, and failing to pay an additional hour's pay for each workday a rest period violation occurred;
- (d) Failing to indemnify employees for necessary business expenses incurred;
- (e) Willfully failing to pay employees all minimum wages, overtime wages, meal period premium wages, and rest period premium wages due within the time period specified by California law when employment terminates;
- (f) Failing to maintain accurate records of the hours that employees worked; and
- (g) Failing to provide employees with accurate, itemized wage statements containing all the information required by the California Labor Code and IWC Wage Orders.

6. On information and belief, Defendants, and each of them were on actual and constructive notice of the improprieties alleged herein and intentionally refused to rectify their unlawful policies. Defendants' violations, as alleged above, during all relevant times herein were willful and deliberate.

7. At all relevant times, Defendants were and are legally responsible for all of the unlawful conduct, policies, practices, acts and omissions as described in each and all of the foregoing paragraphs as the employer of Plaintiff, the Class and Aggrieved Employees. Further, Defendants are responsible for each of the unlawful acts or omissions complained of herein under the doctrine of "respondeat superior".

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THE PARTIES

A. Plaintiff

8. Plaintiff is a California resident that worked for Defendants in the County of Santa Clara, State of California, as a security renewals specialist from December 2016 to November 2021, primarily in Santa Clara county.

9. Plaintiff reserves the right to seek leave to amend this complaint to add new plaintiffs, if necessary, in order to establish suitable representative(s) pursuant to *La Sala v. American Savings and Loan Association* (1971) 5 Cal.3d 864, 872, and other applicable law.

B. Defendants

10. Plaintiff is informed and believes, and based upon that information and belief alleges, that Defendant Cisco Systems, Inc. is:

- (a) A California corporation with its principal places of business in Santa Clara, California.
- (b) A business entity conducting business in numerous counties throughout the State of California, including in Santa Clara County; and
- (c) The former employer of Plaintiff, and the current and/or former employer of the putative Class. Defendants suffered and permitted Plaintiff, the Class and Aggrieved Employees to work, and/or controlled their wages, hours, or working conditions.

11. Plaintiff does not currently know the true names or capacities of the persons or entities sued herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious names. Each of the Doe Defendants was in some manner legally responsible for the damages suffered by Plaintiff, the Class and Aggrieved Employees as alleged herein. Plaintiff will amend this complaint to set forth the true names and capacities of these Defendants when they have been ascertained, together with appropriate charging allegations, as may be necessary.

12. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and each of them, were residents of, doing business in, availed themselves of the jurisdiction of, and/or injured a significant number of the Plaintiff, the Class and Aggrieved Employees in the State of California.

13. Plaintiff is informed and believes and thereon alleges that at all relevant times each Defendant, directly or indirectly, or through agents or other persons, employed Plaintiff and the other employees described in the class definitions below, and exercised control over their wages, hours, and working conditions. Plaintiff is informed and believes and thereon alleges that, at all relevant times, each Defendant was the principal, agent, partner, joint venturer, officer, director, controlling shareholder, subsidiary, affiliate, parent corporation, successor in interest and/or predecessor in interest of some or all of the other Defendants, and was engaged with some or all of the other Defendants in a joint enterprise for profit, and bore such other relationships to some or all of the other Defendants so as to be liable for their conduct with respect to the matters alleged below. Plaintiff is informed and believes and thereon alleges that each Defendant acted pursuant to and within the scope of the relationships alleged above, that each Defendant knew or should have known about, and authorized, ratified, adopted, approved, controlled, aided and abetted the conduct of all other Defendants.

ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

14. Plaintiff is a California resident who worked for Defendants in the County of Santa Clara, State of California, as an assistant property manager from approximately October 2021 to November 2021. During the statutory period, Defendants classified Plaintiff as non-exempt from California's overtime requirements, and paid Plaintiff an hourly wage.

15. Throughout the statutory period, Defendants failed to pay Plaintiff for all hours worked (including minimum wages and overtime wages), failed to provide Plaintiff with uninterrupted meal periods, failed to authorize and permit Plaintiff to take uninterrupted rest periods, failed to indemnify Plaintiff for necessary business expenses, failed to timely pay all final wages to Plaintiff when Defendants terminated Plaintiff's employment, and failed to furnish accurate wage statements to Plaintiff. As discussed below, Plaintiff's experience working for Defendants was typical and illustrative.

16. Throughout the statutory period, Defendants maintained a policy and practice of not paying Plaintiff, the Class and Aggrieved Employees for all hours worked, including all overtime wages. Plaintiff, the Class and Aggrieved Employees received non-discretionary bonuses, commissions, and other remuneration. However, Defendants failed to incorporate all remuneration when calculating the

1 correct overtime rate of pay, leading to underpayment of wages, meal break premiums, and PTO sick
2 pay. Also throughout the statutory period, Plaintiff, the Class and Aggrieved Employees were required
3 to work off the clock, and uncompensated. For example, Plaintiff, the Class and Aggrieved Employees
4 were required to use their own personal cellular telephones for work purposes, off the clock and
5 uncompensated. In maintaining a practice of not paying all wages owed, Defendants failed to maintain
6 accurate records of the hours Plaintiff, the Class and Aggrieved Employees worked.

7 17. Throughout the statutory period, Defendants have wrongfully failed to provide Plaintiff,
8 the Class and Aggrieved Employees with legally compliant meal periods. Defendants sometimes, but
9 not always, required Plaintiff, the Class and Aggrieved Employees to work in excess of five consecutive
10 hours a day without providing 30-minute, continuous and uninterrupted, duty-free meal period for every
11 five hours of work, or without compensating Plaintiff, the Class and Aggrieved Employees for meal
12 periods that were not provided by the end of the fifth hour of work or tenth hour of work. Defendants
13 also did not adequately inform Plaintiff, the Class and Aggrieved Employees of their right to take a meal
14 period by the end of the fifth hour of work, or, for shifts greater than 10 hours, by the end of the tenth
15 hour of work. Defendants also failed to accurately record meal periods. Accordingly, Defendants' policy
16 and practice was to not provide meal periods to Plaintiff, the Class and Aggrieved Employees in
17 compliance with California law.

18 18. Throughout the statutory period, Defendants have wrongfully failed to authorize and
19 permit Plaintiff, the Class and Aggrieved Employees to take timely and duty-free rest periods.
20 Defendants sometimes, but not always, required Plaintiff, the Class and Aggrieved Employees to work
21 in excess of four consecutive hours a day without Defendants authorizing and permitting them to take a
22 10-minute, continuous and uninterrupted, rest period for every four hours of work (or major fraction of
23 four hours), or without compensating Plaintiff, the Class and Aggrieved Employees for rest periods that
24 were not authorized or permitted. Defendants also did not adequately inform Plaintiff, the Class and
25 Aggrieved Employees of their right to take a rest period. Moreover, Defendants did not have adequate
26 policies or practices permitting or authorizing rest periods for Plaintiff, the Class and Aggrieved
27 Employees, nor did Defendants have adequate policies or practices regarding the timing of rest periods.
28 Defendants also did not have adequate policies or practices to verify whether Plaintiff, the Class and

1 Aggrieved Employees were taking their required rest periods. Further, Defendants did not maintain
2 accurate records of employee work periods, and therefore Defendants cannot demonstrate that Plaintiff,
3 the Class and Aggrieved Employees took rest periods during the middle of each work period.
4 Accordingly, Defendants' policy and practice was to not authorize and permit Plaintiff, the Class and
5 Aggrieved Employees to take rest periods in compliance with California law.

6 19. Throughout the statutory period, Defendants wrongfully required Plaintiff, the Class and
7 Aggrieved Employees to pay expenses that they incurred in direct discharge of their duties for
8 Defendants without reimbursement, including the purchase of masks. Plaintiff, the Class and Aggrieved
9 Employees were also required to use their own personal cellular telephones for work purposes, without
10 reimbursement.

11 20. Throughout the statutory period, Defendants willfully failed and refused to timely pay
12 Plaintiff, the Class and Aggrieved Employees at the conclusion of their employment all wages for all
13 minimum wages, overtime wages, meal period premium wages, and rest period premium wages.

14 21. Throughout the statutory period, Defendants failed to furnish Plaintiff, the Class and
15 Aggrieved Employees with accurate, itemized wage statements showing all applicable hourly rates, and
16 all gross and net wages earned (including correct hours worked, correct wages earned for hours worked,
17 correct overtime hours worked, correct wages for meal periods that were not provided in accordance
18 with California law, correct wages for rest periods that were not authorized and permitted to take in
19 accordance with California law, and Defendant's address). Further, the wage statements do not show
20 Defendant's address as required by California law. As a result of these violations of California Labor
21 Code § 226(a), the Plaintiff, the Class and Aggrieved Employees suffered injury because, among other
22 things:

- 23 (a) the violations led them to believe that they were not entitled to be paid minimum
24 wages, overtime wages, meal period premium wages, and rest period premium
25 wages to which they were entitled, even though they were entitled;
26 (b) the violations led them to believe that they had been paid the minimum, overtime,
27 meal period premium, and rest period premium wages, even though they had not
28 been;

- (c) the violations led them to believe they were not entitled to be paid minimum, overtime, meal period premium, and rest period premium wages at the correct California rate even though they were;
- (d) the violations led them to believe they had been paid minimum, overtime, meal period premium, and rest period premium wages at the correct California rate even though they had not been;
- (e) the violations hindered them from determining the amounts of minimum, overtime, meal period premium, and rest period premium owed to them;
- (f) in connection with their employment before and during this action, and in connection with prosecuting this action, the violations caused them to have to perform mathematical computations to determine the amounts of wages owed to them, computations they would not have to make if the wage statements contained the required accurate information;
- (g) by understating the wages truly due them, the violations caused them to lose entitlement and/or accrual of the full amount of Social Security, disability, unemployment, and other governmental benefits; and
- (h) the wage statements inaccurately understated the wages, hours, and wages rates to which Plaintiff, the Class and Aggrieved Employees were entitled, and Plaintiff, the Class and Aggrieved Employees were paid less than the wages and wage rates to which they were entitled.

Thus, Plaintiff, the Class and Aggrieved Employees are owed the amounts provided for in California Labor Code § 226(e), including actual damages.

CLASS ACTION ALLEGATIONS

22. Plaintiff brings certain claims individually, as well as on behalf of each and all other persons similarly situated, and thus, seek class certification under California Code of Civil Procedure § 382.

23. All claims alleged herein arise under California law for which Plaintiff seeks relief authorized by California law.

1 24. The proposed Class consists of and is defined as:

2 All persons who worked for any Defendant in California as an hourly, non-exempt
3 employee at any time during the period beginning four years before the filing of the
4 initial complaint in this action and ending when notice to the Class is sent.

5 25. At all material times, Plaintiff was a member of the Class.

6 26. Plaintiff undertakes this concerted activity to improve the wages and working conditions
7 of all Class Members.

8 27. There is a well-defined community of interest in the litigation and the Class is readily
9 ascertainable:

- 10 (a) Numerosity: The members of the Class (and each subclass, if any) are so
11 numerous that joinder of all members would be unfeasible and impractical. The
12 membership of the entire Class is unknown to Plaintiff at this time, however, the
13 Class is estimated to be greater than 100 individuals and the identity of such
14 membership is readily ascertainable by inspection of Defendants' records.
- 15 (b) Typicality: Plaintiff is qualified to, and will, fairly and adequately protect the
16 interests of each Class Member with whom there is a shared, well-defined
17 community of interest, and Plaintiff's claims (or defenses, if any) are typical of all
18 Class Members' claims as demonstrated herein.
- 19 (c) Adequacy: Plaintiff is qualified to, and will, fairly and adequately protect the
20 interests of each Class Member with whom there is a shared, well-defined
21 community of interest and typicality of claims, as demonstrated herein. Plaintiff
22 has no conflicts with or interests antagonistic to any Class Member. Plaintiff's
23 attorneys, the proposed class counsel, are versed in the rules governing class
24 action discovery, certification, and settlement. Plaintiff has incurred, and
25 throughout the duration of this action, will continue to incur costs and attorneys'
26 fees that have been, are, and will be necessarily expended for the prosecution of
27 this action for the substantial benefit of each class member.
- 28 (d) Superiority: A Class Action is superior to other available methods for the fair and
 efficient adjudication of the controversy, including consideration of:

- 1) The interests of the members of the Class in individually controlling the prosecution or defense of separate actions;
- 2) The extent and nature of any litigation concerning the controversy already commenced by or against members of the Class;
- 3) The desirability or undesirability of concentrating the litigation of the claims in the particular forum; and
- 4) The difficulties likely to be encountered in the management of a class action.

(e) Public Policy Considerations: The public policy of the State of California is to resolve the California Labor Code claims of many employees through a class action. Indeed, current employees are often afraid to assert their rights out of fear of direct or indirect retaliation. Former employees are also fearful of bringing actions because they believe their former employers might damage their future endeavors through negative references and/or other means. Class actions provide the class members who are not named in the complaint with a type of anonymity that allows for the vindication of their rights at the same time as their privacy is protected.

28. There are common questions of law and fact as to the Class (and each subclass, if any) that predominate over questions affecting only individual members, including without limitation, whether, as alleged herein, Defendants have:

- (a) Failed to pay Class Members for all hours worked, including minimum wages, and overtime wages;
- (b) Failed to provide meal periods and pay meal period premium wages to Class Members;
- (c) Failed to authorize and permit rest periods and pay rest period premium wages to Class Members;
- (d) Failed to promptly pay all wages due to Class Members upon their discharge or resignation;

- (e) Failed to maintain accurate records of all hours Class Members worked, and all meal periods Class Members took or missed;
- (f) Failed to reimburse Class Members for all necessary business expenses; and
- (g) Violated California Business & Professions Code §§ 17200 *et. seq.* as a result of their illegal conduct as described above.

29. This Court should permit this action to be maintained as a class action pursuant to California Code of Civil Procedure § 382 because:

- (a) The questions of law and fact common to the Class predominate over any question affecting only individual members;
- (b) A class action is superior to any other available method for the fair and efficient adjudication of the claims of the members of the Class;
- (c) The members of the Class are so numerous that it is impractical to bring all members of the class before the Court;
- (d) Plaintiff, and the other members of the Class, will not be able to obtain effective and economic legal redress unless the action is maintained as a class action;
- (e) There is a community of interest in obtaining appropriate legal and equitable relief for the statutory violations, and in obtaining adequate compensation for the damages and injuries for which Defendants are responsible in an amount sufficient to adequately compensate the members of the Class for the injuries sustained;
- (f) Without class certification, the prosecution of separate actions by individual members of the class would create a risk of:
 - 1) Inconsistent or varying adjudications with respect to individual members of the Class which would establish incompatible standards of conduct for Defendants; and/or
 - 2) Adjudications with respect to the individual members which would, as a practical matter, be dispositive of the interests of other members not parties to the adjudications, or would substantially impair or impede their

ability to protect their interests, including but not limited to the potential for exhausting the funds available from those parties who are, or may be, responsible Defendants; and

(g) Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making final injunctive relief appropriate with respect to the class as a whole.

30. Plaintiff contemplates the eventual issuance of notice to the proposed members of the Class that would set forth the subject and nature of the instant action. The Defendants' own business records may be utilized for assistance in the preparation and issuance of the contemplated notices. To the extent that any further notices may be required, Plaintiff would contemplate the use of additional techniques and forms commonly used in class actions, such as published notice, e-mail notice, website notice, first-class mail, or combinations thereof, or by other methods suitable to the Class and deemed necessary and/or appropriate by the Court.

FIRST CAUSE OF ACTION

(Against all Defendants for Failure to Pay Minimum Wages for All Hours Worked)

31. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding paragraphs in this Complaint, which are consistent with this cause of action.

32. "Hours worked" is the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so.

33. At all relevant times herein mentioned, Defendants knowingly failed to pay to Plaintiff, the Class and Aggrieved Employees compensation for all hours they worked. By their failure to pay compensation for each hour worked as alleged above, Defendants willfully violated the provisions of Section 1194 of the California Labor Code, and any additional applicable Wage Orders, which require such compensation to non-exempt employees.

34. Accordingly, Plaintiff, the Class and Aggrieved Employees are entitled to recover minimum wages for all non-overtime hours worked for Defendants.

35. By and through the conduct described above, Plaintiff, the Class and Aggrieved

1 Employees have been deprived of their rights to be paid wages earned by virtue of their employment
2 with Defendants.

3 36. By virtue of the Defendants' unlawful failure to pay additional compensation to Plaintiff,
4 the Class and Aggrieved Employees for their non-overtime hours worked without pay, Plaintiff, the
5 Class and Aggrieved Employees suffered, and will continue to suffer, damages in amounts which are
6 presently unknown to Plaintiff, the Class and Aggrieved Employees, but which exceed the jurisdictional
7 minimum of this Court, and which will be ascertained according to proof at trial.

8 37. By failing to keep adequate time records required by California Labor Code § 1174(d),
9 Defendants have made it difficult to calculate the full extent of minimum wage compensation due
10 Plaintiff, the Class and Aggrieved Employees.

11 38. Pursuant to California Labor Code section 1194.2, Plaintiff, the Class and Aggrieved
12 Employees are entitled to recover liquidated damages (double damages) for Defendants' failure to pay
13 minimum wages.

14 39. California Labor Code section 204 requires employers to provide employees with all
15 wages due and payable twice a month. Throughout the statute of limitations period applicable to this
16 cause of action, Plaintiff, the Class and Aggrieved Employees were entitled to be paid twice a month at
17 rates required by law, including minimum wages. However, during all such times, Defendants
18 systematically failed and refused to pay Plaintiff, the Class and Aggrieved Employees all such wages
19 due, and failed to pay those wages twice a month.

20 40. Plaintiff, the Class and Aggrieved Employees are also entitled to seek recovery of all
21 unpaid minimum wages, interest, and reasonable attorneys' fees and costs pursuant to California Labor
22 Code §§ 218.5, 218.6, and 1194(a).

23 **SECOND CAUSE OF ACTION**

24 **(Against all Defendants for Failure to Pay Overtime Wages)**

25 41. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
26 paragraphs in this Complaint, which are consistent with this cause of action.

27 42. California Labor Code § 510 provides that employees in California shall not be employed
28 more than eight (8) hours in any workday or forty (40) hours in a workweek unless they receive

1 additional compensation beyond their regular wages in amounts specified by law.

2 43. California Labor Code §§ 1194 and 1198 provide that employees in California shall not
3 be employed more than eight hours in any workday unless they receive additional compensation beyond
4 their regular wages in amounts specified by law. Additionally, California Labor Code § 1198 states that
5 the employment of an employee for longer hours than those fixed by the Industrial Welfare Commission
6 is unlawful.

7 44. At all times relevant hereto, Plaintiff, the Class and Aggrieved Employees have worked
8 more than eight hours in a workday, as employees of Defendants.

9 45. At all times relevant hereto, Defendants failed to pay Plaintiff, the Class and Aggrieved
10 Employees overtime compensation for the hours they have worked in excess of the maximum hours
11 permissible by law as required by California Labor Code § 510 and 1198. Plaintiff, the Class and
12 Aggrieved Employees are regularly required to work overtime hours.

13 46. By virtue of Defendants' unlawful failure to pay additional premium rate compensation
14 to the Plaintiff, the Class and Aggrieved Employees for their overtime hours worked, Plaintiff, the Class
15 and Aggrieved Employees have suffered, and will continue to suffer, damages in amounts which are
16 presently unknown to them but which exceed the jurisdictional minimum of this Court and which will be
17 ascertained according to proof at trial.

18 47. By failing to keep adequate time records required by Labor Code § 1174(d), Defendants
19 have made it difficult to calculate the full extent of overtime compensation due to Plaintiff, the Class and
20 Aggrieved Employees.

21 48. Plaintiff, the Class and Aggrieved Employees also request recovery of overtime
22 compensation according to proof, interest, attorneys' fees and costs pursuant to California Labor Code §
23 1194(a), as well as the assessment of any statutory penalties against Defendants, in a sum as provided by
24 the California Labor Code and/or other statutes.

25 49. California Labor Code § 204 requires employers to provide employees with all wages
26 due and payable twice a month. The Wage Orders also provide that every employer shall pay to each
27 employee, on the established payday for the period involved, overtime wages for all overtime hours
28 worked in the payroll period. Defendants failed to provide Plaintiff, the Class and Aggrieved

1 Employees with all compensation due, in violation of California Labor Code § 204.

2 **THIRD CAUSE OF ACTION**

3 **(Against All Defendants for Failure to Provide Meal Periods)**

4 50. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
5 paragraphs in this Complaint, which are consistent with this cause of action.

6 51. Under California law, Defendants have an affirmative obligation to relieve the Plaintiff,
7 the Class and Aggrieved Employees of all duty in order to take their first daily meal periods no later
8 than the start of Plaintiff, the Class and Aggrieved Employees' sixth hour of work in a workday, and to
9 take their second meal periods no later than the start of the eleventh hour of work in the workday.
10 Section 512 of the California Labor Code, and Section 11 of the applicable Wage Orders require that an
11 employer provide unpaid meal periods of at least 30 minutes for each five-hour period worked. It is a
12 violation of Section 226.7 of the California Labor Code for an employer to require any employee to
13 work during any meal period mandated under any Wage Order.

14 52. Despite these legal requirements, Defendants regularly failed to provide Plaintiff, the
15 Class and Aggrieved Employees with both meal periods as required by California law. By their failure
16 to permit and authorize Plaintiff, the Class and Aggrieved Employees to take all meal periods as alleged
17 above (or due to the fact that Defendants made it impossible or impracticable to take these uninterrupted
18 meal periods), Defendants willfully violated the provisions of Section 226.7 of the California Labor
19 Code and the applicable Wage Orders.

20 53. Under California law, Plaintiff, the Class and Aggrieved Employees are entitled to be
21 paid one hour of additional wages for each workday he or she was not provided with all required meal
22 period(s), plus interest thereon.

23 **FOURTH CAUSE OF ACTION**

24 **(Against All Defendants for Failure to Authorize and Permit Rest Periods)**

25 54. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
26 paragraphs in this Complaint, which are consistent with this cause of action

27 55. Defendants are required by California law to authorize and permit breaks of 10
28 uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than two

1 hours). Section 512 of the California Labor Code, the applicable Wage Orders require that the employer
2 permit and authorize all employees to take paid rest periods of 10 minutes each for each 4-hour period
3 worked. Thus, for example, if an employee's work time is 6 hours and ten minutes, the employee is
4 entitled to two rest breaks. Each failure to authorize rest breaks as so required is itself a violation of
5 California's rest break laws. It is a violation of Section 226.7 of the California Labor Code for an
6 employer to require any employee to work during any rest period mandated under any Wage Order.

7 56. Despite these legal requirements, Defendants failed to authorize Plaintiff, the Class and
8 Aggrieved Employees to take rest breaks, regardless of whether employees worked more than 4 hours in
9 a workday. By their failure to permit and authorize Plaintiff, the Class and Aggrieved Employees to take
10 rest periods as alleged above (or due to the fact that Defendants made it impossible or impracticable to
11 take these uninterrupted rest periods), Defendants willfully violated the provisions of Section 226.7 of
12 the California Labor Code and the applicable Wage Orders.

13 57. Under California law, Plaintiff, the Class and Aggrieved Employees are entitled to be
14 paid one hour of premium wages rate for each workday he or she was not provided with all required rest
15 break(s), plus interest thereon.

16 **FIFTH CAUSE OF ACTION**

17 **(Against All Defendants for Failure to Indemnify Necessary Business Expenses)**

18 58. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
19 paragraphs in this Complaint, which are consistent with this cause of action.

20 59. Defendants violated Labor Code section 2802 and the IWC Wage Orders, by failing to
21 pay and indemnify the Plaintiff, the Class and Aggrieved Employees for their necessary expenditures
22 and losses incurred in direct consequence of the discharge of their duties or of their obedience to
23 directions of Defendants.

24 60. As a result, Plaintiff, the Class and Aggrieved Employees were damaged at least in the
25 amounts of the expenses they paid, or which were deducted by Defendants from their wages.

26 61. Plaintiff, the Class and Aggrieved Employees they represent are entitled to attorney's
27 fees, expenses, and costs of suit pursuant to Labor Code section 2802(c) and interest pursuant to Labor
28 Code section 2802(b).

SIXTH CAUSE OF ACTION

(Against all Defendants for Failure to Pay Wages of Discharged Employees – Waiting Time Penalties)

62. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding paragraphs in this Complaint, which are consistent with this cause of action.

63. At all times herein set forth, California Labor Code §§ 201 and 202 provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-two (72) hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting.

64. Within the applicable statute of limitations, the employment of Plaintiff and many other members of the Class ended, i.e. was terminated by quitting or discharge, and the employment of others will be. However, during the relevant time period, Defendants failed, and continue to fail to pay terminated Class Members, without abatement, all wages required to be paid by California Labor Code sections 201 and 202 either at the time of discharge, or within seventy-two (72) hours of their leaving Defendants' employ.

65. Defendants' failure to pay Plaintiff and those Class members who are no longer employed by Defendants their wages earned and unpaid at the time of discharge, or within seventy-two (72) hours of their leaving Defendants' employ, is in violation of California Labor Code §§ 201 and 202.

66. California Labor Code § 203 provides that if an employer willfully fails to pay wages owed, in accordance with sections 201 and 202, then the wages of the employee shall continue as a penalty wage from the due date, and at the same rate until paid or until an action is commenced; but the wages shall not continue for more than thirty (30) days.

67. Plaintiff, the Class and Aggrieved Employees are entitled to recover from Defendants their additionally accruing wages for each day they were not paid, at their regular hourly rate of pay, up to 30 days maximum pursuant to California Labor Code § 203.

68. Pursuant to California Labor Code §§ 218.5, 218.6 and 1194, Plaintiff, the Class and

1 Aggrieved Employees are also entitled to an award of reasonable attorneys' fees, interest, expenses, and
2 costs incurred in this action.

3 **SEVENTH CAUSE OF ACTION**

4 **(Against all Defendants for Failure to Provide and Maintain Accurate and**
5 **Compliant Wage Records)**

6 69. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
7 paragraphs in this Complaint, which are consistent with this cause of action.

8 70. At all material times set forth herein, California Labor Code § 226(a) provides that every
9 employer shall furnish each of his or her employees an accurate itemized wage statement in writing
10 showing nine pieces of information, including: (1) gross wages earned, (2) total hours worked by the
11 employee, (3) the number of piece-rate units earned and any applicable piece rate if the employee is paid
12 on a piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the
13 employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the
14 period for which the employee is paid, (7) the name of the employee and the last four digits of his or her
15 social security number or an employee identification number other than a social security number, (8) the
16 name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect
17 during the pay period and the corresponding number of hours worked at each hourly rate by the
18 employee.

19 71. Defendants have intentionally and willfully failed to provide employees with complete
20 and accurate wage statements. The deficiencies include, among other things, the failure to correctly
21 identify the gross wages earned by Plaintiff, the Class and Aggrieved Employees, the failure to list the
22 true "total hours worked by the employee," and the failure to list the true net wages earned.

23 72. As a result of Defendants' violation of California Labor Code § 226(a), Plaintiff, the
24 Class and Aggrieved Employees have suffered injury and damage to their statutorily-protected rights.

25 73. Specifically, Plaintiff and the members of the Class have been injured by Defendants'
26 intentional violation of California Labor Code § 226(a) because they were denied both their legal right
27 to receive, and their protected interest in receiving, accurate, itemized wage statements under California
28 Labor Code § 226(a).

74. Calculation of the true wage entitlement for Plaintiff, the Class and Aggrieved Employees is difficult and time consuming. As a result of this unlawful burden, Plaintiff, the Class and Aggrieved Employees were also injured as a result of having to bring this action to attempt to obtain correct wage information following Defendants' refusal to comply with many of the mandates of California's Labor Code and related laws and regulations.

75. Plaintiff, the Class and Aggrieved Employees are entitled to recover from Defendants their actual damages caused by Defendants' failure to comply with California Labor Code § 226(a).

76. Plaintiff, the Class and Aggrieved Employees are also entitled to injunctive relief, as well as an award of attorney's fees and costs to ensure compliance with this section, pursuant to California Labor Code § 226(h).

EIGHTH CAUSE OF ACTION

(Against all Defendants for Violation of California Business & Professions Code §§ 17200, *et seq.*)

77. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding paragraphs in this Complaint, which are consistent with this cause of action.

78. Defendants, and each of them, are “persons” as defined under California Business & Professions Code § 17201.

79. Defendants' conduct, as alleged herein, has been, and continues to be, unfair, unlawful, and harmful to Plaintiff, other Class members, and to the general public. Plaintiff seeks to enforce important rights affecting the public interest within the meaning of Code of Civil Procedure § 1021.5.

80. Defendants' activities, as alleged herein, are violations of California law, and constitute unlawful business acts and practices in violation of California Business & Professions Code §§ 17200, *et seq.*

81. A violation of California Business & Professions Code §§ 17200, *et seq.* may be predicated on the violation of any state or federal law. All of the acts described herein as violations of, among other things, the California Labor Code, are unlawful and in violation of public policy; and in addition are immoral, unethical, oppressive, fraudulent and unscrupulous, and thereby constitute unfair, unlawful and/or fraudulent business practices in violation of California Business & Professions Code §§ 17200, *et seq.*

1 **Failure to Pay Minimum Wages**

2 82. Defendants' failure to pay minimum wages, and other benefits in violation of the
3 California Labor Code constitutes unlawful and/or unfair activity prohibited by California Business &
4 Professions Code §§ 17200, *et seq.*

5 **Failure to Pay Overtime Wages**

6 83. Defendants' failure to pay overtime compensation and other benefits in violation of
7 California Labor Code §§ 510, 1194, and 1198 constitutes unlawful and/or unfair activity prohibited by
8 California Business & Professions Code §§ 17200, *et seq.*

9 **Failure to Maintain Accurate Records of All Hours Worked**

10 84. Defendants' failure to maintain accurate records of all hours worked in accordance with
11 California Labor Code § 1174.5 and the IWC Wage Orders constitutes unlawful and/or unfair activity
12 prohibited by California Business & Professions Code §§ 17200, *et seq.*

13 **Failure to Provide Meal Periods**

14 85. Defendants' failure to provide meal periods in accordance with California Labor Code §§
15 226.7 and 512, and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity
16 prohibited by California Business & Professions Code §§ 17200, *et seq.*

17 **Failure to Authorize and Permit Rest Periods**

18 86. Defendants' failure to authorize and permit rest periods in accordance with California
19 Labor Code § 226.7 and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair
20 activity prohibited by Business and Professions Code §§ 17200, *et seq.*

21 **Failure to Indemnify Necessary Business Expenses**

22 87. Defendants' failure to indemnify employees for necessary business expenses in
23 accordance with California Labor Code § 2802 and the IWC Wage Orders, as alleged above, constitutes
24 unlawful and/or unfair activity prohibited by Business and Professions Code §§ 17200, *et seq.*

25 **Failure to Provide Accurate Itemized Wage Statements**

26 88. Defendants' failure to provide accurate itemized wage statements in accordance with
27 California Labor Code § 226, as alleged above, constitutes unlawful and/or unfair activity prohibited by
28 California Business & Professions Code §§ 17200, *et seq.*

1 89. By and through their unfair, unlawful and/or fraudulent business practices described
2 herein, the Defendants, have obtained valuable property, money and services from Plaintiff, and all
3 persons similarly situated, and have deprived Plaintiff, and all persons similarly situated, of valuable
4 rights and benefits guaranteed by law, all to their detriment.

5 90. Plaintiff, the Class and Aggrieved Employees Members suffered monetary injury as a
6 direct result of Defendants' wrongful conduct.

7 91. Plaintiff, individually, and on behalf of members of the putative Class, is entitled to, and
8 do, seek such relief as may be necessary to disgorge money and/or property which the Defendants have
9 wrongfully acquired, or of which Plaintiff, the Class and Aggrieved Employees have been deprived, by
10 means of the above-described unfair, unlawful and/or fraudulent business practices. Plaintiff, the Class
11 and Aggrieved Employees are not obligated to establish individual knowledge of the wrongful practices
12 of Defendants in order to recover restitution.

13 92. Plaintiff, individually, and on behalf of members of the putative class, are further entitled
14 to and do seek a declaration that the above described business practices are unfair, unlawful and/or
15 fraudulent, and injunctive relief restraining the Defendants, and each of them, from engaging in any of
16 the above-described unfair, unlawful and/or fraudulent business practices in the future.

17 93. Plaintiff, individually, and on behalf of members of the putative class, have no plain,
18 speedy, and/or adequate remedy at law to redress the injuries which the Class Members suffered as a
19 consequence of the Defendants' unfair, unlawful and/or fraudulent business practices. As a result of the
20 unfair, unlawful and/or fraudulent business practices described above, Plaintiff, individually, and on
21 behalf of members of the putative Class, has suffered and will continue to suffer irreparable harm unless
22 the Defendants, and each of them, are restrained from continuing to engage in said unfair, unlawful
23 and/or fraudulent business practices.

24 94. Plaintiff also alleges that if Defendants are not enjoined from the conduct set forth herein
25 above, they will continue to avoid paying the appropriate taxes, insurance and other withholdings.

26 95. Pursuant to California Business & Professions Code §§ 17200, *et seq.*, Plaintiff and
27 putative Class Members are entitled to restitution of the wages withheld and retained by Defendants
28 during a period that commences four years prior to the filing of this complaint; a permanent injunction

1 requiring Defendants to pay all outstanding wages due to Plaintiff and Class Members; an award of
2 attorneys' fees pursuant to California Code of Civil Procedure § 1021.5 and other applicable laws; and
3 an award of costs.

4 **NINTH CAUSE OF ACTION**

5 **(Against all Defendants for Civil Penalties Under the Private Attorneys General Act of 2004, Cal.
6 Lab. Code §§ 2699, et seq.)**

7 96. Plaintiff incorporates by reference and re-alleges as if fully stated herein all preceding
8 paragraphs in this Complaint, which are consistent with this cause of action.

9 97. At all times herein mentioned, Defendants were subject to the Labor Code of the State of
10 California and the applicable Industrial Welfare Commission Orders.

11 98. California Labor Code § 2699(a) specifically provides for a private right of action to
12 recover penalties for violations of the Labor Code: "Notwithstanding any other provision of law, any
13 provision of this code that provides for a civil penalty to be assessed and collected by the Labor and
14 Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or
15 employees, for a violation of this code, may, as an alternative, be recovered through a civil action
16 brought by an aggrieved employee on behalf of himself or herself and other current or former employees
17 pursuant to the procedures specified in Section 2699.3."

18 99. Plaintiff has exhausted his administrative remedies pursuant to California Labor Code §
19 2699.3. On March 29, 2022, Plaintiff gave written notice by online filing to the Labor and Workforce
20 Development Agency and by certified mail to Defendants of the specific provisions of the Labor Code
21 that Defendants have violated against Plaintiff and certain current and former aggrieved employees,
22 including the facts and theories to support the violations. Plaintiff also paid the filing fee. Plaintiff's
23 PAGA case number is LWDA-CM-876122-21.

24 100. At least 65 days have elapsed since Plaintiff provided notice, but the Labor and
25 Workforce Development Agency has not indicated that it intends to investigate Defendants' Labor Code
26 violations discussed in the notice. Accordingly, Plaintiff may commence a civil action to recover
27 penalties under Labor Code § 2699, pursuant to § 2699.3, for the violations of the Labor Code described
28 in this Complaint. These penalties include, but are not limited to, penalties under California Labor Code

1 §§ 1194, 2802, 226, and 2699(f)(2).

2 101. In addition, Plaintiff seeks penalties for Defendants' violation of California Labor Code §
3 1174(d). Pursuant to California Labor Code § 1174.5, any person, including any entity, employing labor
4 who willfully fails to maintain accurate and complete records required by California Labor Code § 1174
5 is subject to a penalty under § 1174.5. Pursuant to the applicable IWC Order § 7(A)(3), every employer
6 shall keep time records showing when the employee begins and ends each work period. Meal periods,
7 and total hours worked daily shall also be recorded. Additionally, pursuant to the applicable IWC Order
8 § 7(A)(5), every employer shall keep total hours worked in the payroll period and applicable rates of
9 pay.

10 102. During the time period of employment for Plaintiff and the Aggrieved Employees,
11 Defendants failed to maintain records pursuant to the Labor Code and IWC Orders by failing to maintain
12 accurate records showing meal periods. Defendants' failure to provide and maintain records required by
13 the Labor Code IWC Wage Orders deprived Plaintiff and the Aggrieved Employees the ability to know,
14 understand and question the accuracy and frequency of meal periods. Therefore, Plaintiff and the
15 Aggrieved Employees had no way to dispute the resulting failure to pay wages, all of which resulted in
16 an unjustified economic enrichment to Defendants. As a direct result, Plaintiff and the Aggrieved
17 Employees have suffered and continue to suffer, substantial losses related to the use and enjoyment of
18 such wages, lost interest on such wages and expenses and attorney's fees in seeking to compel
19 Defendants to fully perform its obligation under state law, all to their respective damage in amounts
20 according to proof at trial. Because of Defendants' knowing failure to comply with the Labor Code and
21 applicable IWC Wage Orders, Plaintiff and the Aggrieved Employees have also suffered an injury in
22 that they were prevented from knowing, understanding, and disputing the wage payments paid to them.

23 103. Based on the conduct described in this Complaint, Plaintiff is entitled to an award of civil
24 penalties on behalf of himself, the State of California, and similarly Aggrieved Employees of
25 Defendants. The exact amount of the applicable penalties, in all, is in an amount to be shown according
26 to proof at trial. These penalties are in addition to all other remedies permitted by law.

27 104. In addition, Plaintiff seeks an award of reasonable attorney's fees and costs pursuant to
28 California Labor Code § 2699(g)(1), which states, "Any employee who prevails in any action shall be

entitled to an award of reasonable attorney's fees and costs."

PRAYER FOR RELIEF

Plaintiff, individually, and on behalf of all others similarly situated only with respect to the class claims, prays for relief and judgment against Defendants, jointly and severally, as follows:

Class Certification

1. That this action be certified as a class action with respect to the First, Second, Third, Fourth, Fifth, Sixth, Seventh, and Eighth Causes of Action;
2. That Plaintiff be appointed as the representative of the Class; and
3. That counsel for Plaintiff be appointed as Class Counsel.

As to the First Cause of Action

4. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 204 and 1194 and applicable IWC Wage Orders by willfully failing to pay all minimum wages due;
5. For general unpaid wages as may be appropriate;
6. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;
7. For liquidated damages;
8. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to California Labor Code § 1194(a); and
9. For such other and further relief as the Court may deem equitable and appropriate.

As to the Second Cause of Action

10. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 510 and 1198 and applicable IWC Wage Orders by willfully failing to pay all overtime wages due;
11. For general unpaid wages at overtime wage rates as may be appropriate;
12. For pre-judgment interest on any unpaid overtime compensation commencing from the date such amounts were due;
13. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to California

Labor Code § 1194(a); and

14. For such other and further relief as the Court may deem equitable and appropriate.

As to the Third Cause of Action

15. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 226.7 and 512, and the IWC Wage Orders;

16. For unpaid meal period premium wages as may be appropriate;

17. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;

18. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5, and for costs of suit incurred herein; and

19. For such other and further relief as the Court may deem equitable and appropriate.

As to the Fourth Cause of Action

20. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 226.7 and 512, and the IWC Wage Orders;

21. For unpaid rest period premium wages as may be appropriate;

22. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;

23. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5, and for costs of suit incurred herein; and

24. For such other and further relief as the Court may deem equitable and appropriate.

As to the Fifth Cause of Action

25. That the Court declare, adjudge and decree that Defendants violated Labor Code § 2802 and the IWC Wage Orders;

26. For general unpaid wages and reimbursement of business expenses as may be appropriate;

27. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;

28. For reasonable attorneys' fees and for costs of suit incurred herein; and

29. For such other and further relief as the Court may deem equitable and appropriate.

As to the Sixth Cause of Action

30. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 201, 202, and 203 by willfully failing to pay all compensation owed at the time of termination of the employment;

31. For statutory wage penalties pursuant to California Labor Code § 203 for former employees who have left Defendants' employ;

32. For pre-judgment interest on any unpaid wages from the date such amounts were due;

33. For reasonable attorneys' fees and for costs of suit incurred herein; and

34. For such other and further relief as the Court may deem equitable and appropriate.

As to the Seventh Cause of Action

35. That the Court declare, adjudge and decree that Defendants violated the record keeping provisions of California Labor Code § 226(a) and applicable IWC Wage Orders, and willfully failed to provide accurate itemized wage statements thereto;

36. For penalties and actual damages pursuant to California Labor Code § 226(e);

37. For injunctive relief to ensure compliance with this section, pursuant to California Labor Code § 226(h);

38. For reasonable attorneys' fees and for costs of suit incurred herein; and

39. For such other and further relief as the Court may deem equitable and appropriate.

As to the Eighth Cause of Action

40. That the Court declare, adjudge and decree that Defendants violated California Business & Professions Code §§ 17200, *et seq.* by failing to pay wages for all hours worked (including minimum and overtime wages), failing to provide meal periods, failing to maintain accurate records of meal periods, failing to authorize and permit rest periods, and failing to maintain accurate records of all hours worked and meal periods, failing to furnish accurate wage statements, and failing to indemnify necessary business expenses;

41. For restitution of unpaid wages to Plaintiff and all Class Members and prejudgment interest from the day such amounts were due and payable;

1 42. For the appointment of a receiver to receive, manage and distribute any and all funds
2 disgorged from Defendants and determined to have been wrongfully acquired by Defendants as a result
3 of violations of California Business & Professions Code §§ 17200 *et seq.*;

4 43. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California
5 Code of Civil Procedure § 1021.5;

6 44. For injunctive relief to ensure compliance with this section, pursuant to California
7 Business & Professions Code §§ 17200, *et seq.*; and

8 45. For such other and further relief as the Court may deem equitable and appropriate.

9 As to the Ninth Cause of Action

10 46. That the Court declare, adjudge and decree that Defendants violated the California Labor
11 Code by failing to pay all wages owed, including overtime, failing to provide meal periods, failing to
12 maintain accurate records of meal periods, failing to authorize and permit rest breaks, failing to
13 indemnify necessary business expenses, failing to timely pay final wages at termination, and failing to
14 provide accurate itemized wage statements;

15 47. For all civil penalties pursuant to California Labor Code §§ 2699, *et seq.*, and all other
16 applicable Labor Code provisions;

17 48. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California
18 Labor Code § 2699; and

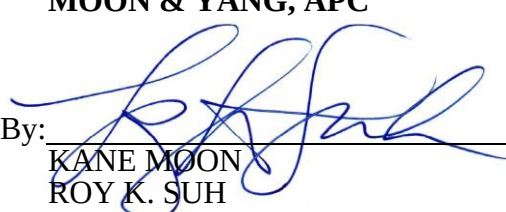
19 49. For such other and further relief as the Court may deem equitable and appropriate.

20 As to all Causes of Action

21 50. For any additional relief that the Court deems just and proper.

22 Dated: June 6, 2022

Respectfully submitted,
MOON & YANG, APC

23
24
25 By: 

KANE MOON
ROY K. SUH

Attorneys for Plaintiff

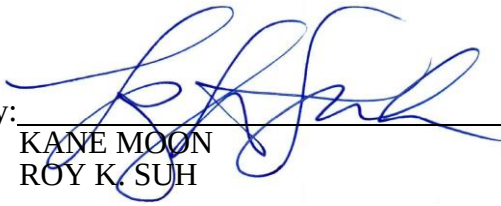
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DEMAND FOR JURY TRIAL

Plaintiff demands a trial by jury as to all causes of action triable by jury.

Dated: June 6, 2022

MOON & YANG, APC

By: 

KANE MOON
ROY K. SUH

Attorneys for Plaintiff

PROOF OF SERVICE

I am employed in the County of Los Angeles, State of California. I am over the age of 18 years, and not a party to this action. My business address is 1055 West Seventh Street, Suite 1880, Los Angeles, California 90017. On the date indicated below, I served the following document or documents:

1. FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT

☒ **By United States Mail.** I enclosed the documents in a sealed envelope or package addressed to the person(s) at the address(es) listed below (specify one):

☐ deposited the sealed envelope with the United States Postal Service as first-class mail, postage prepaid, requiring a return receipt.

☐ deposited the sealed envelope with the United States Postal Service, with the postage fully prepaid.

☒ placed the envelope for collection and mailing, following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service, in a sealed envelope with postage fully prepaid.

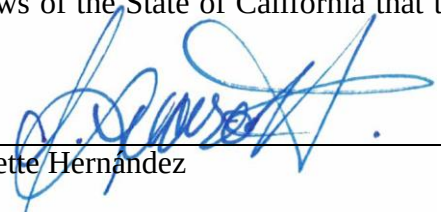
☒ **By E-Mail:** As a supplement or courtesy method of service, I caused the documents to be sent to the person(s) at the e-mail address(es) listed below. The transmission was either reported as being sent, complete and without error, or I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

I am a resident or employed in the county where the mailing occurred. The envelope or package was placed in the mail at Los Angeles, California.

Zachary P. Hutton (Cal. SBN 234737)
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Attorneys for Defendant
CISCO SYSTEMS, INC.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on June 6, 2022.


Ivette Hernandez