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**SUPERIOR COURT OF CALIFORNIA
IN AND FOR THE COUNTY OF RIVERSIDE**

STEPHANY CLUCK, as an individual on behalf
of herself and on behalf of all others similarly
situated

Plaintiff,

v.

CHILDHELP, INC., A CALIFORNIA NON-
PROFIT CORPORATION; AND DOES 1-
100, INCLUSIVE,

Defendants.

Case No.: CVRI2202276

Assigned for All Purposes to:
Hon. Harold Hopp
Dept. 1

MEMORANDUM OF POINTS AND
AUTHORITIES IN SUPPORT OF
MOTION FOR PRELIMINARY
APPROVAL OF CLASS ACTION
SETTLEMENT

[Filed concurrently with Notice of Motion
and Motion; Declarations of Nikki Trenner
and Sean Hartranft; [Proposed] Order]

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1 **I. INTRODUCTION**

2 Plaintiff Stephany Cluck hereby moves the Court for an order granting preliminary
3 approval to a proposed non-reversionary class action settlement to resolve wage and hour claims
4 on behalf of approximately 340 individuals employed by Defendant ChildHelp Inc. (“Childhelp”
5 or “Defendant”) and classified as an hourly paid, non-exempt employee during the Class Period of
6 January 16, 2021 to the date the Court grants preliminary approval of this Settlement. The
7 proposed \$315,000 settlement will provide about \$146,600 in cash payments to the class, with an
8 average award of about \$431. The balance of approximately \$168,400 will cover a modest
9 enhancement award to Plaintiff, reasonable attorney’s fees and actual litigation costs, settlement
10 administration costs, and payment of civil penalties to the State. The settlement is the product of
11 Plaintiff’s pre- and post-filing investigation, a pre-mediation exchange of information, and
12 lengthy arms-length negotiations overseen by experienced mediator the Hon. Daniel Buckley
13 (Ret.).

14 As demonstrated below, the settlement is within the “range of reasonableness” for
15 preliminary approval. Plaintiff’s counsel believes the settlement is a fair result for the class given
16 the substantial risks inherent in this matter. Accordingly, Plaintiff requests the Court enter an
17 order: (1) granting preliminary approval to the proposed class action settlement and the Class
18 Action and PAGA Settlement Agreement (“Settlement Agreement”); (2) conditionally certifying the
19 settlement class as defined below; (3) appointing Zachary M. Crosner, Jamie K. Serb, and Nikki
20 Trenner of Crosner Legal, P.C. as Class Counsel; (4) appointing plaintiff Stephany Cluck as the
21 Class Representative; (5) appointing Apex Class Action, LLC as the Settlement Administrator;
22 (6) approving the form of notice to the class and the procedure for providing such notice; and (7)
23 scheduling a final fairness hearing.

24 **II. FACTUAL BACKGROUND AND PROCEDURAL POSTURE**

25 Defendant Childhelp is a non-profit organization dedicated to the prevention and
26 treatment of child abuse throughout the United States, offering a variety of services including a
27 national hotline, advocacy centers, treatments, and community outreach. Plaintiff was employed
28 by ChildHelp as a nonexempt instructional aid and driver from August 5, 2019 to September 23,

2021 at ChildHelp’s Beaumont location. [Declaration of Nikki Trenner (“Trenner Decl.”), ¶ 4.]

Plaintiff alleges Childhelp violated California wage and hour law in several respects. First, she alleges a failure to pay all wages due, including failing to incorporate non-discretionary bonuses and shift differential pay into the regular rate of pay when calculating overtime wages and failed to pay employees for all hours worked by requiring “off the clock” work. Next, Plaintiff alleges Childhelp also failed to provide compliant meal and rest periods by requiring employees to perform work while clocked out for meal periods and not relieving employees of all employer control while on a break. Plaintiff also claims employees had to use their personal phones on company business and without reimbursement and, as a result of the above allegations, Plaintiff also alleges Defendant failed to provide accurate, itemized wage statements and failed to pay all wages owed upon separation of employment. [Trenner Decl., ¶ 5.]

Based on these allegations, on June 6, 2022, Plaintiff filed the underlying class action on behalf of himself and the Class Members, asserting claims for (1) failure to pay minimum wages; (2) failure to pay overtime; (3) failure to provide meal periods; (4) failure to provide rest periods; (5) failure to reimburse expenses, (6) failure to provide itemized wage statements; (7) failure to pay all wages due at termination; and (8) unfair competition. After exhausting administrative remedies, Plaintiff later filed a First Amended Complaint adding a cause of action under the PAGA on October 4, 2022 [Trenner Decl., ¶ 6; Exh. 5.]

Childhelp has at all times denied Plaintiff’s allegations and maintained its meal and rest break and payroll policies and procedures comply with California law, and that it provided the class members with required meal and rest breaks. Additionally, Childhelp contends its timekeeping and payroll policies accurately track and pay for all hours worked by its employees and at the correct rates of pay. It also strongly contends the case cannot be maintained as any kind of class or representative action, arguing for example that to the extent class members missed meal and/or rest breaks, or that such breaks were non-compliant, it was intermittent and infrequent and evidence of such missed breaks would be purely anecdotal, and therefore individualized issues predominate and trial on a representative basis would be unmanageable. [Trenner Decl., ¶ 7.]

1 Since Plaintiff filed the initial complaint, the Parties initiated formal discovery. After
2 extensive meeting and conferring on discovery issues, case management, and potential law and
3 motion, the Parties ultimately agreed to mediation, and further agreed to additional informal
4 discovery to facilitate an exchange of information necessary to engage in a meaningful mediation.
5 Consequently, Plaintiff's counsel reviewed payroll records, personnel policies/handbooks, meal
6 and rest break policies, personnel files, and a random of sampling paystubs and time records for
7 about 20% of the class. Defendant also provided documents reflecting its wage and hour policies
8 and practices, and data regarding the total number of current and former employees, the estimated
9 total amount of workweeks and pay periods they worked, and average hourly pay rates, among
10 other relevant data. Plaintiff reviewed with the assistance of a consulting expert to help
11 determine, inter alia, potential violation rates for meal breaks, potential unpaid wages, and to help
12 formulate a damages model. [Trenner Decl., ¶ 8.]

13 The Parties then engaged the Hon. Daniel Buckley (Ret.), a highly respected mediator
14 with extensive wage and hour class action experience and, in March 2024, participated in a full
15 day mediation with Judge Buckley. Throughout the day, the arms-length negotiations were hard-
16 fought and adversarial as the Parties exchanged extensive information on their legal and factual
17 positions, and made numerous offers and counter-offers. Near the end of the day, the Parties
18 reached agreement on all major issues and thereafter jointly prepared the Settlement Agreement.
19 [Trenner Decl., ¶ 9.]

20 **III. THE PROPOSED SETTLEMENT TERMS**

21 Under the settlement, Childhelp will pay \$315,000.00 into a common fund, the Gross
22 Settlement Amount.¹ Reasonable attorney's fees of up to \$105,000.00 (33.3% of the GSA),
23 litigation costs of up to \$25,000, an enhancement award to Plaintiff of up to \$10,000, settlement
24 administration costs of no more than \$8,400.50, and \$15,000 for civil penalties under PAGA (of
25 which 75%, or \$11,250, will go to the Labor & Workforce Development Agency, and 25%, or
26 \$3,750 will go to the Aggrieved Employees) all will be paid from the Gross Settlement Amount.

27
28 ¹ Unless otherwise stated, all capitalized terms have the same meaning as those defined in the Settlement Agreement.

1 The remainder of approximately \$146,600 will be allocated among the Participating Class
2 Members based on their total workweeks worked during the Class Period. No portion of the
3 Gross Settlement Amount will revert to Childhelp. [Trenner Decl., ¶ 10.]

4 **A. Certification of the Settlement Class**

5 The settlement provides for conditional certification of a settlement class including all
6 individuals employed by Defendant and classified as an hourly paid, non-exempt employee
7 during the Class Period of January 16, 2021 to the date the Court grants Preliminary Approval of
8 this Settlement. The Settlement Class consists of approximately 340 individuals.² [Trenner Decl.,
9 ¶ 11.]

10 **B. The Benefit Conferred on the Settlement Class**

11 This is a cash settlement that does not require Participating Class Members to submit a
12 claim form to receive their settlement share. Participating Class Members will receive their
13 settlement checks automatically via First Class U.S. Mail. Eighty percent of each settlement
14 share will be allocated to wages and the remaining twenty percent will be allocated to penalties
15 and interest. Childhelp will pay any and all applicable employer-side payroll taxes separately and
16 in addition to the Gross Settlement Amount. Subject to the Court's approval, any amounts not
17 claimed (because a class member does not cash his or her settlement check) will be forwarded to
18 the State Controller's Unclaimed Property Fund. [Trenner Decl., ¶¶ 12-13.]

19 Each Participating Class Member will receive a share of the Net Settlement Amount based
20 on his or her total weeks worked for Childhelp during the Class Period while employed in a non-
21 exempt position. Thus, each Class Member's Individual Settlement Payment will be calculated
22 using criteria typically used in determining appropriate amounts of unpaid wages, unpaid
23 premium wages for missed meal and rest breaks, and potential statutory penalties under
24 applicable law. These methods are intended to ensure each Class Member receives a portion of
25 the available settlement funds corresponding to the relative value of his or her potential claims.

26
27 ² The "Aggrieved Employees" for purposes of PAGA include any and all persons employed by Defendant
28 in California and classified as an hourly paid, non-exempt employee during the PAGA Period of April 2,
2021 to the date of preliminary approval. There are approximately 316 Aggrieved Employees. [Trenner
Decl., ¶ 11.]

1 The proposed allocation provides a reasonable way to compensate Class Members based on the
2 amount of time they worked for Childhelp and the number of instances they missed a meal break
3 and/or rest break, were not provided compensation in lieu of such missed breaks, or lost pay due
4 to the alleged rounding. [Trenner Decl., ¶ 14.]

5 Plaintiff estimates the average class award will be approximately \$431, and the awards
6 will range from about \$7.54 on the low end to about \$1,620 on the high end. I estimate the
7 average PAGA award will be about \$11.86, and that PAGA awards will range from about \$0.42
8 to about \$44. [Trenner Decl., ¶ 15.]

9 **C. Settlement Administration**

10 Subject to the Court's approval, and after obtaining multiple bids, the Parties agreed on
11 Apex Class Action, LLC ("Apex") as the Settlement Administrator. [Trenner Decl., ¶ 16.] Apex
12 is qualified and has significant experience administering class action settlements, including
13 numerous wage and hour matters. Apex has agreed to cap its fees and costs at \$8,450. If the
14 Court approves less than the above amount, the difference will remain in the Net Settlement
15 Amount for distribution to the Participating Class Members. [Declaration of Sean Hartranft, ¶¶ 2-
16 7; Exhs. A-B.]

17 **D. The Class Notice**

18 The proposed Notice (Exhibit 2 to the Trenner Declaration) sets out information about this
19 case and explains the basic settlement terms in plain language, and meets all requirements under
20 California Rules of Court 3.769(f) and 3.766(d). The Notice also sets forth the individualized
21 information used to calculate Individual Settlement Payments and each Class Member's
22 estimated settlement award. The Notice likewise details the procedures for Class Members to
23 dispute their individual information, for submitting an objection to the Settlement, and to request
24 exclusion. Further, each notice packet will include a Request for Exclusion form and Objection
25 Form (Exhibits 3 and 4 to the Trenner Declaration). In sum, the Notice provides the Class
26 Members with the information necessary to evaluate the Settlement and provides fair opportunity
27 to participate in, opt out of, or object to the proposed Settlement. Since the class members all
28 conduct business in, and are comfortable in, English, the notice documents will not be translated

1 into any other languages. Coupled with the notice procedure, the proposed Notice provides the
2 Class with the best notice practicable. [Trenner Decl., ¶ 17.]

3 **E. Right to Correct Information, Opt Out, or Object**

4 Class Members will have forty-five (45) days to dispute the information in their Notice
5 used to calculate their settlement award, and also have 45 days to submit any objections to the
6 settlement or to request exclusion. In the event a Class Member disputes their individual
7 information, the Settlement Administrator will review the Class Member's records as well as any
8 additional information submitted, and make a final determination. [Trenner Decl., ¶ 18.]

9 **F. Release of Claims**

10 All Participating Class Members will release Childhelp from all claims alleged in the
11 operative complaint, or that could have been brought based on the factual allegations in the FAC
12 during the Class Period. Plaintiffs and the LWDA will release those PAGA claims alleged in the
13 PAGA notice to the extent alleged in the FAC. The Class and PAGA releases are limited to the
14 claims that were actually pleaded or could have been pleaded based on the alleged facts in the
15 FAC, and PAGA notice for the PAGA claims. Only Plaintiff is entering into a full general release
16 of all claims and waiver of Civil Code section 1542. [Trenner Decl., ¶ 19.]

17 **G. Attorney's Fees and Costs, and Plaintiff's Enhancement Award**

18 The settlement provides Defendant will not oppose a request for attorney's fees not to
19 exceed 33.3% of the Gross Settlement Amount, or \$105,000.00, nor will they oppose a request
20 for reimbursement of litigation costs and expenses of up to \$25,000.00. Defendant also will not
21 oppose a request for an enhancement award to Plaintiff of not more than \$10,000.00 in
22 recognition of her time spent on this matter, the risks she undertook on behalf of the class, and the
23 benefit conferred to the class. Plaintiff's counsel and Plaintiff will provide the Court with
24 appropriate declarations in anticipation of the Final Approval Hearing. If the Court approves less
25 than the above amounts, the difference will remain in the Net Settlement Amount for distribution
26 to the Participating Class Members. [Trenner Decl., ¶ 20.]

27 /////

28 ////

1 **H. PAGA Penalties and Notice to the LWDA**

2 As noted above, the Parties allocated \$15,000 from the GSA to civil penalties under
3 PAGA, and submit that amount is fair, reasonable and adequate, and consistent with PAGA’s
4 underlying purposes. Per Labor Code section 2699(l)(2), Plaintiff gave notice of the settlement
5 and the approval hearing to the LWDA via its online portal. [Trenner Decl., ¶ 43; Exh. 6.]

6 **IV. ARGUMENT**

7 **A. Standard of Review for a Class Action Settlement**

8 The law favors settlement, particularly in class actions where substantial resources can be
9 conserved by avoiding the time, costs and rigors of formal litigation. H. Newberg & A. Conte, 4
10 Newberg on Class Actions (4th ed. 2002) § 11.41; Class Plaintiffs v. City of Seattle (9th Cir.
11 1992) 955 F.2d 1268, 1276, cert. denied, 506 U.S. 953; Potter v. Pacific Coast Lumber Co.
12 (1951) 37 Cal.2d 592, 602. Nevertheless, to ensure the rights of absent class members are not
13 unjustly compromised, settlement of a class action requires court approval. Cal. Rule of Court.
14 3.769; Wershba v. Apple Computer (2001) 91 Cal.App.4th 224, 245; Dunk v. Ford Motor Co.
15 (1996) 48 Cal.App.4th 1794, 1801. This judicial review protects against fraud or collusion, and
16 ensures fairness to the absent class members. Dunk, 48 Cal.App.4th at 1800-01. Judicial review
17 occurs via a two-step process to determine, under all the circumstances, if the proposed settlement
18 is fair, reasonable and adequate. Id. at 1801; Wershba, 91 Cal.App.4th at 245.

19 The first step is a motion for preliminary approval, through which the parties present the
20 court with the proposed settlement and seek a determination that it is sufficiently fair and
21 reasonable to warrant notice to the class and further proceedings as to its fairness and adequacy.
22 Cal. Rule of Court 3.769(c). This preliminary evaluation determines if the proposed settlement is
23 within the “range of reasonableness” and if notice should be provided to the class regarding the
24 settlement’s proposed terms and conditions, and whether a final fairness hearing should be
25 scheduled. Wershba, 91 Cal.App.4th at 234-35; North County Contractors Ass’n, Inc. v.
26 Touchstone Ins. Servs. (1994) 27 Cal.App.4th 1085, 1089-90. Considering the strong judicial
27 policy favoring settlement of class actions, courts apply a presumption of fairness to class action
28 settlements when (1) the settlement results from arms-length bargaining, (2) investigation and

1 discovery are sufficient to allow counsel and the court to act intelligently, (3) counsel is
2 experienced in similar litigation, and (4) the percentage of objectors is small. Dunk, 48
3 Cal.App.4th at 1802; Wershba, 91 Cal.App.4th at 245.

4 If the court grants preliminary approval, it then orders the class be given notice in an
5 appropriate manner, establishes a schedule and procedures for class members to request exclusion
6 or object, and sets the matter for a final fairness hearing. Typically, any motion for attorney's
7 fees and costs, and any enhancement for the class representative(s), is filed subsequent to
8 preliminary approval and heard with the motion for final approval, as part of the second step of
9 the two-step approval process. Dunk, 48 Cal.App.4th at 1800; Wershba, 91 Cal.App.4th at 232.

10 The proposed settlement in this matter warrants preliminary approval under the liberal
11 standard discussed above, as it is fair, reasonable and adequate under all the circumstances, and
12 represents a favorable result for the class.

13 **B. The Proposed Settlement Class Should Be Conditionally Certified**

14 The purpose of conditional class certification for purposes of settlement is to facilitate
15 provision of notice of the proposed settlement's terms, and the date and time of the final fairness
16 hearing. In this context, courts apply lesser scrutiny than they would otherwise in the context of
17 certifying a class. Dunk, 48 Cal.App.4th at 1807, n.19; Global Minerals & Metals Corp. v.
18 Superior Court (2003) 113 Cal.App.4th 836, 839 ("[I]t is well established that trial courts should
19 use different standards to determine the propriety of a settlement class.")

20 In the present matter, conditional certification is proper since this matter satisfies all
21 requirements for class certification under Code of Civil Procedure section 382. First, the class is
22 both sufficiently numerous, consisting of approximately 340 individuals, and ascertainable by
23 reference to Defendant's personnel and payroll records. [Trenner Decl., ¶ 22.] Next, Plaintiff is
24 an adequate class representative, as her claims do not conflict with and are not antagonistic to the
25 claims of other class members. Further, her claims are typical given she is a member of the class
26 and her claims arise from the same employment practices and course of conduct giving rise to the
27 claims of the other class members. [Trenner Decl., ¶ 23.] Lastly, Plaintiff's counsel are
28 experienced and adequate class counsel. [Trenner Decl., ¶¶ 36-42.]

1 Next, common questions of law and fact predominate – particularly for purposes of a
2 settlement class – as the Class Members all were subject to the same meal and rest break policy,
3 and likewise were subject to the same regular rate calculation policies. Since the focus of the
4 claims against Childhelp concerns the legality of common policies applied uniformly to the entire
5 class, common issues predominate over individualized inquiries concerning liability. For
6 instance, Childhelp’s meal and rest break policy is company-wide policy applied equally and
7 consistently to all class members, and this policy is either compliant with California law or it is
8 not. Regardless of that determination, it will decide liability for all class members one way or
9 another. Similarly, whether Childhelp correctly calculated the rate of overtime pay due raises a
10 question common to all class members. [Trenner Decl., ¶ 24.]

11 By now it is well-settled a theory of recovery asserting the existence of a uniform policy
12 violating California law is sufficient to satisfy the requirements for class certification. Jones v.
13 Farmers Ins. Exch. (2013) 221 Cal.App.4th 986, 996 (“Claims alleging that a uniform policy
14 consistently applied to a group of employees is in violation of the wage and hour laws are of the
15 sort routinely, and properly, found suitable for class treatment”); Williams v. Superior Court
16 (2013) 221 Cal.App.4th 1353 (“A company-wide practice can sustain a common question of fact
17 or law that supports commonality for class certification”). Lastly, a class action is superior to
18 other means for the fair and efficient adjudication of this controversy. [Trenner Decl., ¶ 25.]

19 **C. The Proposed Settlement Meets the Kullar Factors and is within the Range of**
20 **Reasonableness**

21 The proposed settlement resulted from serious, arms-length negotiations facilitated by
22 respected mediator, the Hon Daniel Buckley (Ret.), who has extensive experience mediating
23 wage and hour class actions. [Trenner Decl., ¶ 9.] Plaintiff’s counsel Zachary M. Crosner, Jamie
24 Serb, and Nikki Trenner all have years of experience litigating wage and hour class actions.
25 Plaintiff’s counsel are well-qualified to evaluate the risks and benefits of pursuing further
26 litigation or settling the matter. [Trenner Decl., ¶¶ 36-42.]

27 Next, California law recognizes several factors bearing on the fairness, adequacy, and
28 reasonableness of a proposed class settlement. Kullar v. Foot Locker Retail, Inc. (2008) 168

1 Cal.App.4th 116, 128. In relevant part, these factors include: 1) the amount offered in settlement
2 2) the strength of plaintiff's case; 3) the risk, expense, complexity, and likely duration of further
3 litigation; 4) the risk of maintaining class action status throughout trial; 5) the experience and
4 views of counsel; and 6) the reaction of the class members to the proposed settlement. Id. As
5 demonstrated below, the proposed settlement satisfies these requirements.

6 Prior to mediation, the parties engaged in both formal and informal discovery to facilitate
7 settlement discussions. As a result, Plaintiffs reviewed documents and information regarding
8 Childhelp's payroll practices, a representative sampling of class member pay stubs and time
9 records, applicable compensation plans, meal and rest break policies, etc., and information from
10 Defendant regarding class size and breakdown, number of work weeks/pay periods, average rates
11 of pay, and other information used to formulate a damages model with the assistance of a
12 consulting expert. Plaintiff's counsel are confident they obtained sufficient information to
13 understand the law and facts of this case and make an informed decision regarding the proposed
14 settlement and whether it is fair and reasonable. [Trenner Decl., ¶¶ 8, 26.]

15 Next, the proposed settlement falls within the range of reasonableness warranting
16 preliminary approval. The proposed settlement involves a significant sum that, when distributed,
17 will confer direct monetary benefits on the class members. As described above, each class
18 member will be entitled to a monetary payment without having to file a claim and each payment
19 will be relative to the value of his or her potential claims. Through the information exchanged and
20 analysis undertaken, Plaintiff weighed the risks of continued litigation against the benefits of the
21 proposed settlement and determined settlement to be the most reasonable option.

22 First, on their unpaid wage claims, Plaintiffs allege Childhelp failed to pay for all hours
23 worked by requiring employees to work "off the clock." Here, Plaintiff alleged employees lost a
24 few minutes of compensable time each shift getting from the facility entrance to/from the time
25 clocks at the rear of facility, and further had to perform For example, if an employee was
26 assisting with care at the end of their shift, they were forced to clock out at their scheduled time
27 and then return to assisting with the task at hand. These tasks typically included supervising
28 children, assisting with laundry, and preparing meals. According to Plaintiff's expert's analysis,

1 this resulted in the loss of some **\$257,600** in pay over the Class Period. Plaintiff and the Class
2 Members also were paid nondiscretionary bonuses and shift differentials that were not
3 incorporated into the regular rates of pay for purposes of calculating overtime wages and sick
4 pay. Alvarado v. Dart Container Corp. (2018) 4 Cal.5th 542, 553; Ferra v. Loews Hollywood
5 Hotel, LLC (2021) 11 Cal.5th 858. Per Plaintiffs' experts, this resulted in an underpayment of
6 overtime and sick time wages to Class Members in the amount of about **\$10,100**. On the other
7 hand, Defendant argued its timekeeping and payroll policies accurately tracked and paid for all
8 employee time at the correct hourly rate, and that is policies strictly prohibited "off the clock"
9 work. Thus, per ChildHelp, if any off the clock work occurred it was in violation of company
10 policy and done voluntarily by employees and without the company's knowledge or consent.
11 White v. Starbucks Corp. (N.D. Cal. 2007) 497 F.Supp.2d 1080, 1083 (employer must have
12 actual or constructive knowledge of the off the clock work). [Trenner Decl., ¶¶ 27-28.]

13 On the meal period claims, Plaintiff argued employees were not relieved of all job duties
14 while on a meal period and frequently had lunches interrupted by work. Per Plaintiff,
15 understaffing and the nature of the work required employees to remain alert and to monitor the
16 needs and actions of the children in the facilities, and employees frequently were only able to
17 grab a quick bite during their shifts instead of receiving a full, uninterrupted meal break. Plaintiff
18 contended these policies resulting in numerous "de facto" meal break violations for short, late and
19 missed meal periods. Plaintiff further alleged other policies, such as prohibiting employees from
20 napping or leaving the premises on a rest break, prevented employees using their break time as
21 they saw fit and thus they were subject to employer control. Plaintiff's expert's analysis
22 suggested about 81% of shifts had a least one unique meal violation, and estimated the potential
23 exposure at about **\$905,680** in meal period premiums. [Trenner Decl., ¶ 29.]

24 In response, Defendant argued the break policies were fully compliant with California
25 law, and that it provided all required meal periods and thereby met its obligations under the Labor
26 Code and applicable Wage Order. Further, Defendant argued to the extent employees missed a
27 break or took a non-compliant break, any such discrepancies were aberrational and against
28 company policy and a myriad of individual issues would be required to determine whether the

1 potential violation resulted from employee choice or some other reason. Consequently, per the
2 Defendant, individualized inquiries would dominate on this issue and render class certification
3 inappropriate. [Trenner Decl., ¶ 30.]

4 For the rest break claim, Plaintiffs argued that Defendant frequently provided non-
5 compliant rest breaks, as once again Class Members often had to skip rest breaks or received
6 shortened rest breaks due to the hectic nature of the work and need to monitor the children. As
7 with meal breaks, Defendant argued its rest break policies complied with California law and that
8 it authorized and permitted employees to take all required rest breaks. Defendants further
9 contended that, in light of the fact that it is not required to maintain a record of rest breaks, any
10 evidence of failure to authorize and permit rest breaks and/or discouragement from taking rest
11 breaks would be purely anecdotal and individual issues would predominate on liability. Assuming
12 a 75% violation rate, Defendant's exposure here was estimated at about **\$877,877**. [Trenner
13 Decl., ¶ 31.]

14 On the expense reimbursement issue, Plaintiff alleged ChildHelp managers and
15 representatives frequently contacted Plaintiff and the Class Members on their personal cell
16 phones with various work-related reminders and memoranda, all without reimbursement.
17 Cochran v. Schwan's Home Service, Inc. (2014) 228 Cal. App. 4th 1137, 1140. Based on \$5 per
18 week in reimbursement, Plaintiff estimated the exposure at about \$97,215. Here, Defendant
19 argued its policies prohibited use of cell phones while working, and that there would be no real
20 need for employees to use a cell phone while performing their duties. Thus, per Childhelp, any
21 use of personal phones was not a necessary requirement of the job and therefore not reimbursable
22 under Labor Code § 2802. [Trenner Decl., ¶ 32.]

23 Finally, Plaintiff also alleged derivative claims under Labor Code § 226 (alleged
24 inaccurate wage statement violations) and §§ 201-203 (waiting time penalties). These claims are
25 based on the unpaid wage claims and will rise or fall along with those primary claims, in addition
26 to being subject to "good faith" and other defenses available to Defendant. E.g., Amaral v. Cintas
27 Corp. No. 2 (2008) 163 Cal.App.4th 1157, 1203-04 (holding employer did not willfully fail to
28 pay wages under Labor Code § 203 even though the class prevailed on the merits on the

1 underlying claim for failing to pay living wages). Defendant argued further that the wage
2 statements accurately contained all required information, and that acted in good faith all times
3 with respect to payment of wages. Although Plaintiff's experts estimated the exposure on these
4 claims at about **\$511,620** on the wage statement claims, and about **\$730,825** on the waiting time
5 penalties claim, Plaintiff also discounted the derivative claims significantly in light of these
6 multiple potential defenses. [Trenner Decl., ¶ 33.]

7 As far as potential PAGA liability, the alleged aggrieved employees theoretically are
8 entitled to penalties totaling about \$1,900,000 should Plaintiff prevail on all claims, establish
9 violations of the multiple Labor Code sections at issue, and secure the maximum allowable civil
10 penalties. [Trenner Decl., ¶ 34.] As with the class claims, Plaintiff discounted the potential PAGA
11 penalties based on Defendant's various defenses on the merits and also accounted for the Court's
12 wide discretion to reduce such penalties, or to decline to award penalties at all. Labor Code §
13 2699(e)(2); Carrington v. Starbucks Corp. (2018) 30 Cal.App.5th 504 (trial court awarded
14 penalties of \$5 per pay period after a bench trial, which decision was upheld on appeal); In re
15 Taco Bell Wage and Hour Actions (E.D. Cal. Apr. 8, 2016) 2016 U.S. Dist. LEXIS 48557
16 (PAGA penalties denied after trial). Accordingly, the Parties allocated \$15,000 to PAGA
17 penalties.

18 Plaintiff submits this amount is reasonable under the circumstances and in line with
19 comparable settlements in other wage and hour class actions in California. *E.g.*, Van Kempen v.
20 Matheson Tri-Gas, Inc. (N.D. Cal. Aug. 25, 2017) 2017 U.S. Dist. LEXIS 137182 (granting final
21 approval of \$5,000 PAGA penalty from \$370,000 settlement, or 1.4 percent of total settlement);
22 Slavkov v. First Water Heater Partners I (N.D. Cal. July 25, 2017) 2017 U.S. Dist. LEXIS
23 116303 (finding a \$7,500 PAGA payment reasonable when measured against the overall
24 settlement of \$345,000 and the possible weaknesses in Plaintiffs' case, or 2.2 percent of total
25 settlement). Additionally, the LWDA has been informed of the terms of the PAGA portion of the
26 settlement, and will be able to weigh in as necessary. Jennings v. Open Door Mktg. Inc. (N.D.
27 Cal. Oct. 3, 2018) 2018 U.S. Dist. LEXIS 171356, at *27 (approving settlement with PAGA
28 penalties of 0.6% where "[p]laintiffs [have] submitted the settlement agreement to the LWDA,

1 and the LWDA has not objected to the settlement.

2 Taking into account all of the above-discussed risk factors, Plaintiff calculated
3 Defendant's exposure on the class claims at around **\$402,850** on a risk-discounted basis and,
4 accordingly, the settlement represents about 70% of the estimated recovery after trial after
5 accounting for the multiple risks of continued litigation as addressed above. Given Defendant's
6 multi-layered defenses and all other potential risks of continued litigation, a total recovery for the
7 class of \$315,000, which will result in average award of over \$420 per class member, is a
8 significant result well within the range of reasonableness considering all potential outcomes, and
9 will provide monetary awards to the Class without further delay. [Trenner Decl., ¶ 35.]

10 Importantly, the mere fact that a settlement does not provide the same recovery as might
11 be achieved at trial is not a proper indicator of whether the settlement is fair, reasonable, and
12 adequate. Wershba, 91 Cal.App.4th at 246, 250 ("Compromise is inherent and necessary in the
13 settlement process...even if the relief afforded by the proposed settlement is substantially
14 narrower than it would be if the suits were to be successfully litigated, this is no bar to a class
15 settlement because the public interest may indeed be served by a voluntary settlement in which
16 each side gives ground in the interest of avoiding litigation"); 7-Eleven Owners for Fair
17 Franchising v. Southland Corp. (2000) 85 Cal.App.4th 1135, 1150 ("The fact that a proposed
18 settlement may amount to only a fraction of the potential recovery does not, in and of itself, mean
19 that the proposed settlement is grossly inadequate and should be disapproved"); White v.
20 Experian Information Solutions, Inc. (C.D. Cal. 2011) 803 F.Supp.2d 1086, 1098 (rejecting
21 contention settlement was not fair and reasonable even though it represented 99% discount off the
22 maximum value of the claims); Lane v. Facebook, Inc. (9th Cir. 2012) 696 F.3d 811, 819 ("[T]he
23 question whether a settlement is fundamentally fair . . . is different from the question whether the
24 settlement is perfect in the estimation of the reviewing court"). Importantly as well, the proposed
25 settlement is non-reversionary and will provide immediate benefits to the Class Members without
26 a claims process. White, 803 F.Supp.2d at 1098; c.f., Federal Judicial Center, Managing Class
27 Action Litigation: A Pocket Guide for Judges (3d ed. 2010) at 20, available at [http://](http://www.fjc.gov/sites/default/files/2012/ClassGd3.pdf)
28 www.fjc.gov/sites/default/files/2012/ClassGd3.pdf (reversionary provisions and/or cumbersome

1 claims process may indicate lack of fairness). Plaintiff and her counsel submit the settlement is
2 within the “range of reasonableness,” and is fair and adequate for the Class.

3 **V. CONCLUSION**

4 For all the foregoing reasons, Plaintiff respectfully requests that the Court grant this
5 motion, conditionally certify the settlement class, grant preliminary approval to the proposed
6 class action settlement, and enter the [Proposed] Order filed herewith.

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8 Dated: February 7, 2025

CROSNER LEGAL, P.C.

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