

Assigned for all purposes to: Stanley Mosk Courthouse, Judicial Officer: Elaine Lu

Joseph Lavi, Esq. (SBN 209776)
Vincent C. Granberry, Esq. (SBN 276483)
Danielle E. Montero, Esq. (SBN 333945)
LAVI & EBRAHIMIAN, LLP
8889 W. Olympic Boulevard, Suite 200
Beverly Hills, California 90211
Telephone: (310) 432-0000
Facsimile: (310) 432-0001
Email: jlavi@lelawfirm.com
vgranberry@lelawfirm.com
dmontero@lelawfirm.com
wht2@lelawfirm.com

Attorneys for Plaintiff ANDREA SOSA,
on behalf of herself and current and former aggrieved employees

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES-CENTRAL DISTRICT**

ANDREA SOSA on behalf of herself and other
aggrieved employees,

Plaintiff,

vs.

BANK OF AMERICA NATIONAL
ASSOCIATION; and DOES 1 to 100, inclusive,

Defendants.

Case No.: **22STCV33904**

PAGA ACTION

**PLAINTIFF ANDREA SOSA'S
COMPLAINT FOR:**

- CIVIL PENALTIES PURSUANT
TO THE PRIVATE ATTORNEYS
GENERAL ACT OF 2004
("PAGA"), LABOR CODE
SECTIONS 2698, ET SEQ.**

COMES NOW Plaintiff ANDREA SOSA ("Plaintiff"), who alleges and complains
against Defendants BANK OF AMERICA NATIONAL ASSOCIATION; and DOES 1 to 100,
inclusive (collectively, "Defendants") as follows:

I. INTRODUCTION

1. This is a Private Attorneys' General Act of 2004, Lab. Code §§ 2698, *et seq.*
("PAGA") representative action brought by Plaintiff on behalf of the State of California, herself
and other current and former aggrieved employees of Defendants who worked as hourly non-
exempt employees in California during the relevant time period seeking civil penalties associated
with Defendants' violation of the Labor Code based on Defendants' failure to pay wages for all

1 hours worked at minimum wage and all overtime hours worked at the overtime rate of pay; failure
2 to authorize or permit all legally required and compliant meal periods or pay meal period
3 premium wages; failure to authorize or permit all legally required and compliant rest periods or
4 pay rest period premium wages; indemnification for all necessary expenditures or losses incurred
5 by employees in direct consequence of discharging their duties; statutory penalties for failure to
6 timely pay earned wages during employment; statutory penalties for failure to provide accurate
7 wage statements; statutory waiting time penalties in the form of continuation wages for failure to
8 timely pay employees all wages due upon separation of employment. Plaintiff seeks on a
9 representative basis, following notice to the Labor and Workforce Development Agency, civil
10 penalties, reasonable attorneys' fees pursuant to Labor Code section 2699(g)(1) and costs brought
11 on behalf of Plaintiff, the State of California, and others aggrieved.

12 **II. JURISDICTION AND VENUE**

13 2. This Court has jurisdiction over the claims of Plaintiff and all other current and
14 former aggrieved California-based hourly non-exempt employees because Plaintiff's lawsuit seeks
15 civil penalties on behalf of herself, all other current and former aggrieved California-based hourly
16 non-exempt employees, and the State of California in excess of twenty-five thousand dollars
17 (\$25,000); Defendants employed Plaintiff and all other current and former aggrieved California-
18 based hourly non-exempt employees; and the injuries to Plaintiff and all other current and former
19 aggrieved California-based hourly non-exempt employees occurred in locations throughout
20 California, including but not limited to Los Angeles County, at 115 W. Foothill Road, Glendora,
21 CA 9174.

22 3. In response to the COVID-19 pandemic, the Judicial Council of California enacted
23 Emergency Rule 9 to the California Rules of Court, which provided that, notwithstanding any
24 other law, the statutes of limitations and repose for civil causes of action that exceed 180 days are
25 tolled from April 6, 2020, until October 1, 2020.

26 **III. PARTIES**

27 4. Plaintiff brings this action as a representative of the Labor and Workforce
28 Development Agency on behalf of herself and other current and former employees subject to

1 Defendants' violations of the Labor Code. The named Plaintiff and the persons on whose behalf
2 this action is filed include current, former and/or future employees of Defendants who work,
3 worked, or will work for Defendants as direct employees as well as temporary employees
4 employed through temp agencies as hourly non-exempt employees in California. At all times
5 mentioned herein, the currently named Plaintiff is and was domiciled and a resident and citizen of
6 California and was employed by Defendants as an hourly non-exempt employee in a Client
7 Relations position at Defendants' location in Los Angeles County from in or around October 2020
8 to present.

9 5. Plaintiff is informed and believes and thereon alleges that Defendant BANK OF
10 AMERICA NATIONAL ASSOCIATION is authorized to do business within the State of
11 California and is doing business in the State of California and/or that Defendants DOES 1-50 are,
12 and at all times relevant hereto were persons acting on behalf of Defendant BANK OF AMERICA
13 NATIONAL ASSOCIATION in the establishment of, or ratification of, the aforementioned illegal
14 wage and hour practices or policies. Defendant BANK OF AMERICA NATIONAL
15 ASSOCIATION operates in Los Angeles County and employed Plaintiff and putative class
16 members in Los Angeles County, including but not limited to, at 115 W. Foothill Road, Glendora,
17 CA 91741.

18 6. Plaintiff is informed and believes and thereon alleges that Defendants DOES 1
19 through 50 are corporations, or are other business entities or organizations of a nature unknown to
20 Plaintiff that employed Plaintiff and aggrieved California non-exempt employees, permitted
21 Plaintiff and aggrieved employees to work, and exercised control over the wages, hours and
22 working conditions of employment of Plaintiff and aggrieved employees.

23 7. Plaintiff is informed and believes and thereon alleges that Defendants DOES 51
24 through 100 are individuals unknown to Plaintiff. Each of the individual defendants is sued
25 individually and in his or her capacity as an agent, shareholder, owner, representative, manager,
26 supervisor, independent contractor and/or employee of each defendant who violated or caused to
27 be violated the minimum wage and overtime provisions of the Labor Code and/or any provision of
28 the Industrial Welfare Commission's wage orders regulating hours and days of work.

1 8. Plaintiff is unaware of the true names of Defendants DOES 1 through 100. Plaintiff
2 sues said defendants by said fictitious names and will amend this complaint when the true names
3 and capacities are ascertained or when such facts pertaining to liability are ascertained, or as
4 permitted by law or by the Court. Plaintiff is informed and believes that each of the fictitiously
5 named defendants is in some manner responsible for the events and allegations set forth in this
6 complaint.

7 9. Plaintiff makes the allegations in this complaint without any admission that, as to
8 any particular allegation, Plaintiff bears the burden of pleading, proving, or persuading and
9 Plaintiff reserves all of Plaintiff's right to plead in the alternative.

10 **FIRST CAUSE OF ACTION**

11 **CIVIL PENALTIES AND WAGES PURSUANT TO THE PRIVATE ATTORNEYS**
12 **GENERAL ACT OF 2004, LABOR CODE SECTIONS 2698, ET SEQ.**

13 **(Against all Defendants by Plaintiff)**

14 10. Plaintiff incorporates all paragraphs above as though fully set forth herein.

15 11. During the period beginning one (1) year preceding Plaintiff sending the initial
16 PAGA Claim Notice to the LWDA to the present, Defendants violated Labor Code sections 201,
17 202, 203, 204, 226, 226.7, 510, 512, 1194, 1197, 1198, 2802, and Sections 14 and 15 of the
18 applicable Wage Orders.

19 12. Specifically, Defendants have committed the following violations of California
20 Labor Code:

21 13. **Failure to pay wages for all hours worked at the legal minimum wage:**
22 Defendants employed many of their employees, including Plaintiff, as hourly non-exempt
23 employees. In California, an employer is required to pay hourly employees for all "hours worked,"
24 which includes all time that an employee is under control of the employer and all time the
25 employee is suffered and permitted to work. This includes the time an employee spends, either
26 directly or indirectly, performing services which inure to the benefit of the employer.

27 14. Labor Code sections 1194 and 1197 require an employer to compensate employees
28 for all "hours worked" at least at a minimum wage rate of pay as established by the IWC and the

1 Wage Orders.

2 15. In this case, Plaintiff and other current and former aggrieved California-based
3 hourly non-exempt employees worked more minutes per shift than Defendants credited them with
4 having worked. Specifically, Defendants failed to pay Plaintiff and other current and former
5 aggrieved California-based hourly non-exempt employees all wages at the applicable minimum
6 wage for all hours worked due to Defendants' policies, practices, and/or procedures including, but
7 not limited to:

8 (a) Requiring Plaintiff and other current and former aggrieved California-based hourly
9 non-exempt employees who worked remotely to spend time setting up their remote workstation
10 equipment provided by Defendants;

11 (b) Requiring Plaintiff and other current and former aggrieved California-based hourly
12 non-exempt employees who worked remotely to undergo an off-the-clock multi-step VPN log in
13 procedure before being able to clock in for the start of their shift without being paid for this time.
14 The log in procedure required Plaintiff and other current and former aggrieved California-based
15 hourly non-exempt employees who worked remotely to complete the following tasks off-the-
16 clock:

- 17 i. Turn on or wake up the laptop computer provided by Defendants,
- 18 ii. Enter log in credentials to log onto computer,
- 19 iii. Wait an additional time for the computer to continue booting and complete
20 the loading of its operating system,
- 21 iv. Launch the "Cisco" application,
- 22 v. Once the Cisco application was loaded, two passwords were required to
23 connect to network,
- 24 vi. For password number one, Plaintiff and other current and former aggrieved
25 California-based hourly non-exempt employees again enter their log in
26 credentials,
- 27 vii. For password number two, Plaintiff and other current and former aggrieved
28 California-based hourly non-exempt employees were required to launch a

“VPN” application on their personal cell phone ;

viii. Once loaded, they are required to log into the “VPN” application on personal cell phone using biometric information such as a fingerprint or facial identification;

ix. Once in the VPN application, employees retrieve a second unique password that Defendants’ system sent their device; and

x. Utilizing the second password sent to the personal cell phone, Plaintiff and other current and former aggrieved California-based hourly non-exempt employees are able to enter Defendants’ timekeeping system and, finally, clock in for the start of their shift.

(c) “Rounding down” or “shaving down” Plaintiff and other current and former aggrieved California-based hourly non-exempt employees punches, including punches for meal breaks, to the nearest quarter of an hour to the benefit of Defendants.

16. Therefore, Defendants suffered, permitted, and required Plaintiff and other current and former aggrieved California-based hourly non-exempt employees to be subject to Defendants’ control without paying wages for that time. This resulted in Plaintiff and other current and former aggrieved California-based hourly non-exempt employees working time for which they were not compensated any wages, in violation of Labor Code sections 1194 and 1197 and the applicable Wage Order.

17. Failure to pay wages for overtime hours worked at the overtime rate of pay and Failure to pay overtime at the proper overtime rate by failing to include all remuneration in calculating the regular rate of pay for purposes of paying overtime: Defendants employed many of their employees, including Plaintiff, as hourly non-exempt employees. In California, an employer is required to pay hourly employees for all “hours worked,” which includes all time that an employee is under control of the employer and all time the employee is suffered and permitted to work. This includes the time an employee spends, either directly or indirectly, performing services that inure to the benefit of the employer.’

18. Labor Code sections 510 and 1194 require an employer to compensate employees a

1 higher rate of pay for hours worked in excess of eight (8) hours in a workday, in excess of forty
2 (40) hours in a workweek, and on any seventh consecutive day of work in a workweek:

3 Any work in excess of eight (8) hours in one workday, any work in excess of forty (40)
4 hours in any one (1) workweek, and the first eight (8) hours worked on the seventh day of
5 work in any one (1) workweek, shall be compensated at the rate of no less than one-and-
6 one-half (1.5) times the regular rate of pay for an employee. Any work in excess of twelve
7 (12) hours in one (1) day shall be compensated at the rate of no less than twice the regular
8 rate of pay for an employee. In addition, any work in excess of eight (8) hours on any
9 seventh day of a workweek shall be compensated at the rate of no less than twice the
10 regular rate of pay of an employee.

11 Labor Code section 510.

12 19. In this case, Defendants failed to pay Plaintiff and other current and former
13 aggrieved California-based hourly non-exempt employees overtime wages for all overtime hours
14 worked due to Defendants' policies, practices, and/or procedures including, but not limited to:

15 (a) Requiring Plaintiff and other current and former aggrieved California-based hourly
16 non-exempt employees who worked remotely to spend time setting up their remote workstation
17 equipment provided by Defendants

18 (b) Requiring Plaintiff and other current and former aggrieved California-based hourly
19 non-exempt employees who worked remotely to undergo an off-the-clock multi-step VPN log in
20 procedure before being able to clock in for the start of their shift without being paid for this time.
21 The log in procedure required Plaintiff and other current and former aggrieved California-based
22 hourly non-exempt employees who worked remotely to complete the following tasks off-the-
23 clock:

- 24 i. Turn on or wake up the laptop computer provided by Defendants,
- 25 ii. Enter log in credentials to log onto computer,
- 26 iii. Wait an additional time for the computer to continue booting and complete
27 the loading of its operating system,
- 28 iv. Launch the "Cisco" application,
- v. Once the Sisco application was loaded, two passwords were required to
connect to network,
- vi. For password number one, Plaintiff and other current and former aggrieved

1 California-based hourly non-exempt employees again enter their log in
2 credentials,

3 vii. For password number two, Plaintiff and other current and former aggrieved
4 California-based hourly non-exempt employees were required to launch a
5 “VPN” application on their personal cell phone ;

6 viii. Once loaded, they are required to log into the “VPN” application on
7 personal cell phone using biometric information such as a fingerprint or
8 facial identification;

9 ix. Once in the VPN application, employees retrieve a second unique password
10 that Defendants’ system sent their device; and

11 x. Utilizing the second password sent to the personal cell phone, Plaintiff and
12 other current and former aggrieved California-based hourly non-exempt
13 employees are able to enter Defendants’ timekeeping system and, finally,
14 clock in for the start of their shift.

15 (c) “Rounding down” or “shaving down” Plaintiff and other current and former
16 aggrieved California-based hourly non-exempt employees punches, including punches for meal
17 breaks, to the nearest quarter of an hour to the benefit of Defendants.

18 20. Additionally, Plaintiff alleges that, during certain pay periods, when she and
19 similarly situated employees earned overtime wages, Defendants failed to pay them overtime
20 wages at the proper overtime rate of pay due to Defendants’ failure to include all remuneration
21 when calculating the regular rate of pay for purposes of computing Plaintiff and other current and
22 former aggrieved California-based hourly non-exempt employees overtime rate of pay.
23 Specifically, Defendants maintained a policy, practice, and/or procedure of failing to include all
24 remuneration including, but not limited to, for example “Emergency Disaster Pay” and “FC
25 Incentive Pay” when calculating Plaintiff and other current and former aggrieved California-based
26 hourly non-exempt employees’ regular rate of pay for the purpose of paying overtime.

27 21. The foregoing policies, practices, and/or procedures resulted in time during each
28 workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt

1 employees were under the control of Defendants but were not compensated. To the extent that the
2 foregoing uncompensated time occurred when Plaintiff and other current and former aggrieved
3 California-based hourly non-exempt employees worked more than eight (8) hours in a workday,
4 more than forty (40) hours in a workweek, and/or seven (7) days in a workweek, Defendants failed
5 to pay them at their overtime rate of pay for overtime hours worked, in violation of Labor Code
6 sections 510 and 1194 and the applicable Wage Order.

7 **22. Failure to pay wages to hourly non-exempt employees for workdays that**
8 **Defendants failed to provide legally required and compliant meal periods:** Plaintiff and other
9 current and former aggrieved California-based hourly non-exempt employees regularly worked
10 shifts of more than five (5) hours in length and shifts of more than ten (10) hours in length.

11 23. California law requires an employer to authorize or permit an employee an
12 uninterrupted meal period of no less than thirty (30) minutes in which the employee is relieved of
13 all duties and the employer relinquishes control over the employee's activities prior to the
14 employee's sixth hour of work. Labor Code sections 226.7, 512; Wage Order 4 at §11; *Brinker*
15 *Rest. Corp. v. Super Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004. An employer may not employ an
16 employee for a work period of more than ten (10) hours per day without providing the employee
17 with a second such meal period of not less than thirty (30) minutes prior to the start of the eleventh
18 hour of work. *Id.* If the employee is not relieved of all duty during a meal period, the meal period
19 shall be considered an "on duty" meal period and counted as time worked. A paid "on duty" meal
20 period is only permitted when: (1) the nature of the work prevents an employee from being
21 relieved of all duty; and (2) the parties have a written agreement agreeing to on-duty meal periods.

22 24. If an employer fails to provide an employee a meal period in accordance with the
23 law, the employer must pay the employee one (1) hour of pay at the employee's regular rate of pay
24 for each workday that a legally required and compliant meal period was not provided. Labor Code
25 section 226.7; Wage Order 4 at §11.

26 25. In this case, Defendants failed to authorize or permit legally required and compliant
27 meal periods to Plaintiff and other current and former aggrieved California-based hourly non-
28 exempt employees due to Defendants' policies, practices, and/or procedures, including but not

1 limited to:

2 (a) “Rounding down” or “shaving down” Plaintiff and other current and former
3 aggrieved California-based hourly non-exempt employees punches, including punches for meal
4 breaks, to the nearest quarter of an hour to the benefit of Defendants resulting in short meal
5 breaks.

6 26. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or
7 procedure of failing to compensate Plaintiff and other current and former aggrieved California-
8 based hourly non-exempt employees one (1) hour of pay at their regular rate of pay for each
9 workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt
10 employees did not receive legally required and compliant meal periods, in violation of Labor Code
11 section 226.7.

12 27. Finally, on occasions when Defendants paid Plaintiff and other current and former
13 aggrieved California-based hourly non-exempt employees a “premium” wage for late, missed,
14 short, on-premise, on-duty, and/or interrupted meal periods, Defendants failed to pay the one (1)
15 additional hour of pay at Plaintiff and other current and former aggrieved California-based hourly
16 non-exempt employees regular rate of compensation. Specifically, Defendants maintained a
17 policy, practice, and/or procedure of failing to include all remuneration including, but not limited
18 to, for example “Emergency Disaster Pay” and “FC Incentive Pay”, when calculating Plaintiff and
19 other current and former aggrieved California-based hourly non-exempt employees’ regular rate of
20 compensation for the purpose of paying meal period premium wages.

21 28. Defendants’ foregoing policies, practices, and/or procedures resulted in Plaintiff
22 and other current and former aggrieved California-based hourly non-exempt employees not
23 receiving wages to compensate them for workdays during which Defendants did not provide them
24 with meal periods in compliance with California law.

25 29. **Failure to pay wages to hourly non-exempt employees for workdays that**
26 **Defendants failed to provide legally required and compliant rest periods:** Plaintiff and other
27 current and former aggrieved California-based hourly non-exempt employees regularly worked
28 shifts of more than three-and-a-half (3.5) hours.

1 30. California law requires every employer to authorize and permit an employee a rest
2 period of ten (10) net minutes for every four (4) hours worked or major fraction thereof. Labor
3 Code section 226.7; Wage Order 4 at §12. Under California law, “[e]mployees are entitled to 10
4 minutes’ rest for shifts from three and one-half to six hours in length, 20 minutes for shifts of more
5 than six hours up to 10 hours, 30 minutes for shifts of more than 10 hours up to 14 hours, and so
6 on.” *Brinker Restaurant Corp. v. Sup. Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004, 1029; Labor Code
7 section 226.7; Wage Order 4 at §12. Rest periods, insofar as practicable, shall be in the middle of
8 each work period. Wage Order 4 at §12. Additionally, the rest period requirement “obligates
9 employers to permit – and authorizes employees to take – off-duty rest periods.” *Augustus v. ABM*
10 *Security Services, Inc.*, (2016) 5 Cal.5th 257, 269. That is, during rest periods employers must
11 relieve employees of all duties and relinquish control over how employees spend their time. *Id.*

12 31. If the employer fails to authorize or permit a required rest period, the employer
13 must pay the employee one (1) hour of pay at the employee’s regular rate of pay for each workday
14 the employer did not authorize or permit a legally required rest period. Labor Code section 226.7;
15 Wage Order 4 at § 12.

16 32. On occasions when Defendants paid Plaintiff and other current and former
17 aggrieved California-based hourly non-exempt employees a “premium” wage for late, missed,
18 short, on-premise, on-duty, and/or interrupted rest periods, Defendants failed to pay the one (1)
19 additional hour of pay at Plaintiff and other current and former aggrieved California-based hourly
20 non-exempt employees regular rate of compensation. Specifically, Defendants maintained a
21 policy, practice, and/or procedure of failing to include all remuneration including, but not limited
22 to, for example “Emergency Disaster Pay” and “FC Incentive Pay”, when calculating Plaintiff and
23 other current and former aggrieved California-based hourly non-exempt employees’ regular rate of
24 compensation for the purpose of paying rest period premiums.

25 33. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or
26 procedure of failing to compensate Plaintiff and other current and former aggrieved California-
27 based hourly non-exempt employees with one (1) hour of pay at their regular rate of pay for each
28 workday they did not receive legally required and compliant rest periods, in violation of Labor

1 Code section 226.7.

2 34. Defendants' foregoing policies, practices, and/or procedures resulted in Plaintiff
3 and other current and former aggrieved California-based hourly non-exempt employees not
4 receiving wages to compensate them for workdays in which Defendants did not provide them with
5 rest periods in compliance with California law.

6 35. **Failure to Indemnify for Losses and Expenditures Incurred as Part of**
7 **Employment:** California law requires that every employer must indemnify its employees for all
8 necessary expenditures or losses incurred by the employee in discharge of his or her duties or at
9 the obedience of the directions of the employer. Moreover, an employer is prohibited from passing
10 the ordinary business expenses and losses of the employer onto the employee. (Lab. Code, §
11 2802.)

12 36. Defendants have violated Labor Code Section 2802 by failing to indemnify
13 Plaintiff and other current and former aggrieved California-based non-exempt hourly employees'
14 necessary expenditures they incurred in the discharge of their duties. These policies, practices,
15 and/or procedures included, but were not limited to, requiring Plaintiff and other current and
16 former aggrieved California-based non-exempt hourly employees' who work remotely to use or
17 purchase their own tools and/or resources in order to work for Defendants, including but not
18 limited to internet, and/or cell phone (internet and cellular data use) for work-related purposes -
19 without reimbursing Plaintiff and other current and former aggrieved California-based non-exempt
20 hourly employees' for such use.

21 37. Moreover, Defendants employed policies and procedures which ensured Plaintiff
22 and aggrieved employees would not receive indemnification for their employment related
23 expenses. This practice resulted in Plaintiff and aggrieved employees not receiving such
24 indemnification in compliance with California law.

25 38. Therefore, Defendants are liable to Plaintiff and aggrieved employees for their
26 employment related expenses, including but not limited to costs related to use of their personal
27 cell phones and costs associated with their uniforms pursuant to Labor Code section 2802.

28 39. **Failure to timely pay earned wages during employment:** In California, wages

1 must be paid at least twice during each calendar month on days designated in advance by the
2 employer as regular paydays, subject to some exceptions. Labor Code section 204(a). Wages
3 earned between the 1st and 15th days, inclusive, of any calendar month must be paid between the
4 16th and the 26th day of that month and wages earned between the 16th and the last day,
5 inclusive, of any calendar month must be paid between the 1st and 10th day of the following
6 month. *Id.* Other payroll periods such as those that are weekly, biweekly, or semimonthly, must be
7 paid within seven (7) calendar days following the close of the payroll period in which wages were
8 earned. Labor Code section 204(d).

9 40. As a derivative of Plaintiff's claims above, Plaintiff alleges that Defendants failed
10 to timely pay Plaintiff's and other current and former aggrieved California-based hourly non-
11 exempt employees' earned wages (including minimum wages, overtime wages, meal period
12 premium wages and/or rest period premium wages), in violation of Labor Code section 204.
13 Defendants' aforementioned policies, practices, and/or procedures resulted in their failure to pay
14 Plaintiff's and other current and former aggrieved California-based hourly non-exempt employees'
15 their earned wages within the applicable time frames outlined in Labor Code section 204.

16 41. **Failure to provide complete and accurate wage statements:** Labor Code section
17 226, subdivision (a). Labor Code section 226(a) provides, *inter alia*, that, upon paying an
18 employee his or her wages, the employer must "furnish each of his or her employees ... an
19 itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the
20 employee, except for any employee whose compensation is solely based on a salary and who is
21 exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of
22 the Industrial Welfare Commission, (3) the number of piece-rate units earned and any applicable
23 piece rate if the employee is paid on a piece-rate basis, (4) all deductions, provided, that all
24 deductions made on written orders of the employee may be aggregated and shown as one item, (5)
25 net wages earned, (6) the inclusive dates of the pay period for which the employee is paid, (7) the
26 name of the employee and his or her social security number, (8) the name and address of the legal
27 entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and
28 the corresponding number of hours worked at each hourly rate by the employee."

1 42. As a derivative of Plaintiff's allegations above, Defendants' failure to pay Plaintiff
2 and other current and former aggrieved California-based hourly non-exempt employees all wages
3 earned (including minimum wages, overtime wages, meal period premium wages, and/or rest
4 period premium wages) rendered Plaintiff's and other current and former aggrieved California-
5 based hourly non-exempt employees' wage statements inaccurate, in violation of Labor Code
6 section 226.

7 43. **Failure to pay employees all wages due at time of termination/resignation:** An
8 employer is required to pay all unpaid wages timely after an employee's employment ends. The
9 wages are due immediately upon termination (Labor Code section 201) or within seventy-two (72)
10 hours of resignation (Labor Code section 202).

11 44. As a derivative of Plaintiff's allegations above, because Defendants failed to pay
12 Plaintiff and other current and former aggrieved California-based hourly non-exempt employees
13 all their earned wages (including minimum wages, overtime wages, meal period premium wages,
14 and/or rest period premium wages), Defendants failed to pay those employees timely after each
15 employee's termination and/or resignation, in violation of Labor Code sections 201, 202, and 203.

16 45. Defendants' violations of Wage Order 4 constituted violations of Labor Code
17 section 1198, which prohibits employment under conditions of labor that violate the Wage Orders.

18 46. Labor Code sections 2699, subdivisions (a) and (g) authorize an aggrieved
19 employee, on behalf of himself or herself and other current or former employees, to bring a civil
20 action to recover civil penalties against all Defendants pursuant to the procedures specified in
21 Labor Code section 2699.3.

22 47. Plaintiff has complied with the procedures for bringing suit specified in Labor
23 Code section 2699.3. On June 9, 2022, Plaintiff filed a PAGA Claim Notice with the LWDA and
24 provided notice to Defendants by certified mail which provided notice of the specific provisions of
25 the Labor Code alleged to have been violated, including the facts and theories to support the
26 violations alleged.

27 48. Pursuant to Labor Code section 2699.3, the LWDA must give written notice by
28 certified mail to the parties that it intends to investigate the alleged violations of the Labor Code

1 within 60 days of the date of the complainant's written notice. The LWDA failed to provide the
2 parties notice within 60 days of the date of Plaintiff's PAGA Claim Notice that the LWDA intends
3 to investigate Plaintiff's claims.

4 49. Pursuant to Labor Code sections 2699(a) and (f), Plaintiff is entitled to recover civil
5 penalties for Defendants' violations of Labor Code sections 201, 202, 203, 204 226, 226.7, 510,
6 512, 1194, 1197, 1198, and 2802, beginning one (1) year preceding Plaintiff sending the initial
7 PAGA Claim Notice to the LWDA to the present, in the following amounts:

8 a. For violations of Labor Code sections 201, 202, 203, 204, 226.7, 2802, 512,
9 and 1198; one hundred dollars (\$100) for each aggrieved employee per pay period for the initial
10 violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each
11 subsequent violation [penalty amounts established by Labor Code section 2699(f)(2)].

12 b. For violations of Labor Code section 226, two hundred fifty dollars (\$250)
13 for each employee for each pay period for the initial violation, and for each subsequent violation,
14 one thousand dollars (\$1000) for each underpaid employee for each pay period [penalty amounts
15 established by Labor Code section 226.3].

16 c. For violations of Labor Code section 510, fifty dollars (\$50) for each
17 employee for each pay period for the initial violation, and for each subsequent violation, one
18 hundred dollars (\$100) for each underpaid employee for each pay period [penalty amounts
19 established by Labor Code section 558] and any unpaid wages.

20 d. For violations of Labor Code section 1194 and 1197, one hundred dollars
21 (\$100) for each underpaid employee for each pay period for the initial violation, and for each
22 subsequent violation, two hundred fifty dollars (\$250) for each underpaid employee for each pay
23 period [penalty amounts established by Labor Code section 1197.1] and any unpaid wages.

24 50. Pursuant to Labor Code section 2699(g), Plaintiff is entitled to an award of
25 reasonable attorneys' fees and costs in connection with her claims for civil penalties.

26 ///

27 ///

28 ///

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25
- 26
- 27
- 28

- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25
- 26
- 27
- 28

5

6
7

8
9
10

11

12

13
14

16

17

18

19

20

21