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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SAN BERNARDINO**

PRISCILLA MARTINEZ, VERONICA

FIGUEROA BERNAL, JOSEFINA

MERCEDES HERRERA, and GUILLERMO

LEMAITRE, individuals on behalf of

themselves, the State of California, as a private

attorneys general, and on behalf of all others

similarly situated,

Plaintiffs,

v.

THRIFTY PROPERTY MANAGEMENT &
INVESTMENTS, an Unknown Entity; HENRY

BAGHDADY, an Individual; MARY E.

BAGHDADY, an Individual; AMANDA

BAGHDADY, an Individual; EMILY STOLAN,

an Individual; and DOES 1 TO 50,

Case Number: CIVSB2215893

**First Amended Class and Representative
Action Complaint For:**

1. Failure to Pay All Minimum Wages,
2. Failure to Pay All Overtime Wages,
3. Failure to Pay Accrued Vacation Wages,
4. Failure to Provide Rest Periods and Pay Missed Rest Period Premiums,
5. Failure to Provide Meal Periods and Pay Missed Meal Period Premiums,
6. Failure to Maintain Accurate Employment Records,
7. Failure to Pay Wages Timely during Employment,

FILED
SUPERIOR COURT OF CALIFORNIA
COUNTY OF SAN BERNARDINO

JAN 27 2023

SFB
BY: Samantha Becerra, Deputy

1 Defendants.

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8. Failure to Pay All Wages Earned and Unpaid at Separation,
 9. Failure to Indemnify All Necessary Business Expenditures,
 10. Failure to Furnish Accurate Itemized Wage Statements,
 11. Violations of California’s Unfair Competition Law (Bus. & Prof. Code, §§ 17200–17210), and
 12. Penalties Pursuant to the Labor Code Private Attorneys General Act of 2004 (“PAGA”) for Violations of California Labor Code Sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 227.3, 256, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and Other Provisions of the Labor Code.

Demand for Jury Trial

Plaintiffs Priscilla Martinez, Veronica Figueroa Bernal, Josefina Mercedes Herrera, and Guillermo Lemaitre (collectively “Plaintiffs”), on behalf of themselves, the State of California, as private attorneys general, and all other similarly situated employees within the State of California, complain and allege of defendants Thrifty Property Management & Investments, Henry Baghdady, Mary E. Baghdady, Amanda Baghdady, Emily Stolan, and Does 1 to 50 (collectively, “Defendants”), and each of them, as follows:

I. INTRODUCTION

1. This is a class action complaint brought pursuant to California Code of Civil Procedure section 382.

2. The “Class Period” as used herein, is defined as the period from December 30, 2017, through September 18, 2022. Defendants’ violations of California’s laws as described more fully below have been ongoing throughout the Class Period and are still ongoing.

1 3. Plaintiffs bring this class action on behalf of themselves and the following class: *All*
2 *individuals who are or were employed by Defendants as non-exempt employees in California during*
3 *the Class Period* (the “Class Members”). (Code Civ. Proc., § 382.)

4 4. Plaintiffs bring this action on behalf of themselves and the Class Members, as a class
5 action, against Defendants for:

- 6 A. Failure to pay all minimum wages,
- 7 B. Failure to pay all overtime wages,
- 8 C. Failure to pay accrued vacation wages,
- 9 D. Failure to provide rest periods and pay missed rest period premiums,
- 10 E. Failure to provide meal periods and pay missed meal period premiums,
- 11 F. Failure to maintain accurate employment records,
- 12 G. Failure to pay wages timely during employment,
- 13 H. Failure to pay all wages earned and unpaid at separation,
- 14 I. Failure to indemnify all necessary business expenditures,
- 15 J. Failure to furnish accurate itemized wage statements, and
- 16 K. Violations of California’s Unfair Competition Law (“UCL”) (Bus. & Prof.
17 Code, §§ 17200–17210).

18 5. This action is also a representative action brought pursuant to the California Labor Code
19 Private Attorneys General Act of 2004 (“PAGA”), codified at California Labor Code sections 2698
20 through 2699.6.

21 6. The “PAGA Period” as used herein, is defined as the period from December 30, 2020,
22 through September 18, 2022.

23 7. This PAGA action is brought on behalf of Plaintiffs, the State of California as private
24 attorney general, and on behalf of the following aggrieved employees: *All individuals who are or were*
25 *employed by Defendants as non-exempt employees in California during the PAGA Period* (the
26 “Aggrieved Employees”).

27 8. Plaintiffs are informed and believe and thereon allege that the California Industrial
28 Welfare Commission (“IWC”) Wage Orders applicable to the facts of this case are IWC Wage Orders

1 4-2001, 5-2001, and/or 16-2001 (the “Applicable Wage Orders”) and possibly others that may be
2 applicable. (Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160.) Plaintiffs reserve the right to amend
3 or modify the definition of “Applicable Wage Orders” with greater specificity or add additional IWC
4 Wage Orders if additional applicable wage orders are discovered in litigation.

5 **II. JURISDICTION & VENUE**

6 9. This Court has subject matter jurisdiction over all causes of action asserted herein
7 pursuant to Article VI, section 10, of the California Constitution and Code of Civil Procedure section
8 410.10 because this is a civil action in which the matter in controversy, exclusive of interest, exceeds
9 \$25,000, and because each cause of action asserted arises under the laws of the State of California or
10 is subject to adjudication in the courts of the State of California.

11 10. This Court has personal jurisdiction over Defendants because Defendants have caused
12 injuries in the County of San Bernardino and the State of California through their acts, and by their
13 violation of the California Labor Code and California state common law. Defendants transact millions
14 of dollars of business within the State of California. Defendants own, maintain offices, transact
15 business, have an agent or agents within the County of San Bernardino, and/or otherwise are found
16 within the County of San Bernardino, and Defendants are within the jurisdiction of this Court for
17 purposes of service of process.

18 11. Venue as to Defendants is proper in this judicial district, pursuant to section 395 of the
19 Code of Civil Procedure. Defendants operate within California and do business within San Bernardino
20 County, California. The unlawful acts alleged herein have a direct effect on Plaintiffs and all of
21 Defendants’ employees identified above within San Bernardino County and surrounding counties
22 where Defendants may remotely operate.

23 12. This matter is not appropriate for removal under the Class Action Fairness Act (28
24 U.S.C. § 1332) as the amount in controversy for Plaintiffs’ and the Class Members’ claims, in
25 aggregate, is less than \$5 million. Additionally, all the allegations herein occurred in the State of
26 California. As such, even if the amount in controversy did exceed \$5 million this matter would still not
27 be appropriate for removal under the “local controversy” exception to the Class Action Fairness Act.
28 (28 U.S.C. § 1332, subd. (d)(4)(A).)

1 **III. THE PARTIES**

2 **A. PLAINTIFF**

3 13. At all relevant times, Plaintiffs, who are over the age of 18, were and currently are
4 citizens of California residing in the State of California. Defendants employed Plaintiffs as non-exempt
5 hourly employees.

6 14. Plaintiffs bring this action on behalf of themselves and the following class pursuant to
7 section 382 of the Code of Civil Procedure as follows: *All individuals who are or were employed by*
8 *Defendants as non-exempt employees in California during the Class Period* (the “Class Members”).

9 15. Plaintiffs also bring this action on behalf of themselves and the State of California, as
10 private attorneys general, and on behalf of the following group of aggrieved employees: *All individuals*
11 *who are or were employed by Defendants as non-exempt employees in California during the PAGA*
12 *Period* (the “Aggrieved Employees”).

13 16. The Class Members and the Aggrieved Employees, at all times pertinent hereto, are or
14 were employees of Defendants during the relevant statutory period.

15 **B. DEFENDANTS**

16 17. Plaintiffs are informed and believe and thereon allege that Defendants were authorized
17 to and doing business in San Bernardino County and is and/or was the legal employer of Plaintiffs, the
18 other Aggrieved Employees, and the other Class Members during the applicable statutory periods.
19 Plaintiffs, the other Aggrieved Employees, and the other Class Members were, and are, subject to
20 Defendants’ policies and/or practices complained of herein and have been deprived of the rights
21 guaranteed to them by: California Labor Code sections 201, 202, 203, 204, 210, 226, 226.3, 226.7,
22 227.3, 256, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and
23 others that may be applicable; California Business and Professions Code sections 17200 through 17210
24 (“UCL”); and the Applicable Wage Orders (Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160).

25 18. Plaintiffs are informed and believe, and based thereon allege, that during the Class
26 Period and PAGA Period, Defendants did (and continue to do) business in the State of California,
27 County of San Bernardino.
28

1 19. Plaintiffs do not know the true names or capacities, whether individual, partner, or
2 corporate, of the defendants sued herein as Does 1 to 50, inclusive, and for that reason, said defendants
3 are sued under such fictitious names, and Plaintiffs will seek leave from this Court to amend this
4 complaint when such true names and capacities are discovered. Plaintiffs are informed, and believe,
5 and thereon allege, that each of said fictitious defendants, whether individual, partners, or corporate,
6 were responsible in some manner for the acts and omissions alleged herein, and proximately caused
7 Plaintiffs, the other Aggrieved Employees, and the other Class Members to be subject to the unlawful
8 employment practices, wrongs, injuries, and damages complained of herein.

9 20. Plaintiffs are informed, and believe, and thereon allege, that at all times mentioned
10 herein, Defendants were and/or are the employers of Plaintiffs, the other Aggrieved Employees, and
11 the other Class Members. At all times herein mentioned, each of said Defendants participated in the
12 doing of the acts hereinafter alleged to have been done by the named Defendants. Furthermore, the
13 Defendants, and each of them, were the agents, servants, and employees of each and every one of the
14 other Defendants, as well as the agents of all Defendants, and at all times herein mentioned were acting
15 within the course and scope of said agency and employment. Defendants, and each of them, approved
16 of, condoned, or otherwise ratified every one of the acts or omissions complained of herein.

17 21. At all relevant times, Defendants, and each of them, were members of and engaged in a
18 joint venture, partnership, and common enterprise, and acting within the course and scope of and in
19 pursuance of said joint venture, partnership, and common enterprise. Further, Plaintiffs are informed,
20 and believe, and thereon allege, that all Defendants were joint employers for all purposes of Plaintiffs,
21 the other Aggrieved Employees, and the other Class Members.

22 **IV. COMMON FACTS & ALLEGATIONS**

23 22. Plaintiffs and the other Class Members (collectively, the “Class Members”) are, and
24 were at all relevant times, employed by the Defendants within the State of California.

25 23. Likewise, Plaintiffs and the other Aggrieved Employees (collectively, the “Aggrieved
26 Employees”) are, and were at all relevant times, employed by the Defendants within the State of
27 California.
28

1 24. The Class Members and the Aggrieved Employees are, and were, at all relevant times,
2 non-exempt employees for the purposes of minimum wages, overtime, rest breaks, meal periods, and
3 the other claims alleged in this complaint.

4 25. Specifically, Plaintiffs were employed by Defendants within the statutory Class Period
5 and PAGA Period, working as hourly, non-exempt employees for Defendants. Plaintiffs Bernal,
6 Herrera, and Lemaitre worked as resident property managers. Their duties included taking care of the
7 property and assisting residents. Plaintiff Martinez worked as a receptionist. Her duties included
8 receiving and greeting visitors, answering phone calls, and providing administrative support.

9 **A. MINIMUM WAGE VIOLATIONS**

10 26. Labor Code section 1197 requires employees to be paid at least the minimum wage fixed
11 by the IWC, and any payment of less than the minimum wage is unlawful. Similarly, Labor Code
12 section 1194 entitles “any employee receiving less than the legal minimum wage . . . to recover in a
13 civil action the unpaid balance of the full amount of this minimum wage.” Likewise, the Applicable
14 Wage Orders also obligate employers to pay each employee minimum wages for all hours worked.
15 (Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160.) Labor Code section 1198 makes unlawful the
16 employment of an employee under conditions that the IWC Wage Orders prohibit.

17 27. These minimum wage standards apply to each hour that employees work. Therefore, an
18 employer’s failure to pay for any particular time worked by an employee is unlawful, even if averaging
19 an employee’s total pay over all hours worked, paid or not, results in an average hourly wage above
20 minimum wage. (*Armenta v. Osmose, Inc.* (2005) 135 Cal.App.4th 314, 324.)

21 28. Here, Defendants failed to fully conform their pay practices to the requirements of the
22 law during the relevant statutory periods. The Class Members and the Aggrieved Employees were not
23 compensated for all hours worked including, but not limited to, all hours they were subject to the control
24 of Defendants and/or suffered or permitted to work under the California Labor Code and the Applicable
25 Wage Orders. Among other violations, the Class Members and the Aggrieved Employees were subject
26 to the control of Defendants while off-the-clock and did not receive minimum wage for each hour
27 worked.
28

1 29. Labor Code sections 1194, subdivision (a), and 1194.2, subdivision (a), provide that an
2 employer who has failed to pay its employees the legal minimum wage is liable to pay those employees
3 the unpaid balance of the unpaid wages as well as liquidated damages in an amount equal to the wages
4 due and interest thereon.

5 30. When employees, such as the Class Members, are not paid for all hours worked under
6 Labor Code section 1194, they are entitled to recover minimum wages for the time which they received
7 no compensation. (See *Sillah v. Command International Security Services* (N.D. Cal. 2015) 154
8 F.Supp.3d 891 [employees suing for failure to pay overtime could recover liquidated damages under
9 Labor Code section 1194.2 if they also showed they were paid less than minimum wage].)

10 31. Labor Code section 1197.1 authorizes employees who are paid less than the minimum
11 wage fixed by an applicable state or local law, or by an order of the IWC, a civil penalty, among other
12 damages, as follows:

13 (1) “For any initial violation that is intentionally committed, one hundred
14 dollars (\$100) for each underpaid employee for each pay period for
15 which the employee is underpaid.”

16 (2) “For each subsequent violation for the same specific offense, two
17 hundred fifty dollars (\$250) for each underpaid employee for each pay
18 period for which the employee is underpaid regardless of whether the
19 initial violation is intentionally committed.” (Lab. Code, § 1197.1, subd.
20 (a).)

21 32. As set forth above, Defendants failed to fully compensate the Class Members and the
22 Aggrieved Employees for all minimum wages. Accordingly, the Class Members are entitled to recover
23 liquidated damages for violations of Labor Code section 1197.1.

24 33. Based upon these same factual allegations, the Class Members are likewise entitled to
25 penalties under Labor Code sections 1199.

26 **B. OVERTIME VIOLATIONS**

27 34. Labor Code section 510 requires employers to compensate employees who work more
28 than eight hours in one workday, forty hours in a workweek, and for the first eight hours worked on

1 the seventh consecutive day no less than one and one-half times the regular rate of pay for an employee.
2 (Lab. Code, § 510, subd. (a).) Further, Labor Code section 510 obligates employers to compensate
3 employees at no less than twice the regular rate of pay when an employee works more than twelve
4 hours in a day or more than eight hours on the seventh consecutive day of work. (Lab. Code, § 510,
5 subd. (a).) These rules are also reflected in the Applicable Wage Orders.

6 35. In accordance with Labor Code section 1194 and the Applicable Wage Orders, the Class
7 Members and the Aggrieved Employees could not then agree and cannot now agree to work for a lesser
8 wage than the amount provided by Labor Code sections 510 or the Applicable Wage Orders.

9 36. Here, Defendants violated their duty to accurately and completely compensate the Class
10 Members and the Aggrieved Employees for all overtime worked. The Class Members and the
11 Aggrieved Employees periodically worked hours that entitled them to overtime compensation under
12 the law but were not fully compensated for those hours.

13 37. These actions were and are in clear violation of California's overtime laws as set forth
14 in Labor Code sections 510, 1194, 1199, and the Applicable Wage Orders. (Cal. Code of Regs., tit. 8,
15 §§ 11040, 11050, 11160.) As a result of Defendants' faulty policies and practices, the Class Members
16 and the Aggrieved Employees were not compensated for all hours worked or paid accurate overtime
17 compensation.

18 **C. UNPAID ACCRUED VACATION TIME**

19 38. California Labor Code section 227.3 states that:

20 "[W]henever a contract of employment or employer policy provides for paid
21 vacations, and an employee is terminated without having taken off his vested
22 vacation time, all vested vacation shall be paid to him as wages at his final rate
23 in accordance with such contract of employment or employer policy respecting
24 eligibility or time served; provided, however, that an employment contract or
25 employer policy shall not provide for forfeiture of vested vacation time upon
26 termination."

27 39. Thus, when an employer has a vacation policy, it must pay out all accrued but unused
28 vacation time upon termination. An employer may not adopt policies that require forfeiture of vested

1 vacation time without compensation. (*Rhea v. General Atomics* (2014) 227 Cal.App.4th 1560, 1571
2 [“California law prohibits an employer from requiring the forfeiture of vacation time”].)

3 40. Here, Defendants had a vacation policy, and the Class Members and the Aggrieved
4 Employees had completed all prerequisites and/or necessary limitations of service required by
5 Defendants’ vacation policy to accumulate vested vacation pay. Despite that fact, many of the Class
6 Members and the Aggrieved Employees were denied all accrued but unused vacation time at
7 termination in violation of California law.

8 41. By failing to pay accrued vacation time at termination of employment, Defendants have
9 violated California Labor Code provisions including, but not limited to, sections 201, 202, and 227.3.

10 **D. REST BREAK VIOLATIONS**

11 42. Pursuant to Labor Code section 226.7 and the Applicable Wage Orders, Defendants
12 were and are required to provide the Class Members and the Aggrieved Employees with compensated,
13 duty-free rest periods of not less than ten minutes for every major fraction of four hours worked. Under
14 the Applicable Wage Orders, an employer must authorize and permit all employees to take ten minute
15 duty free rest periods for every major fraction of four hours worked. (Cal. Code of Regs., tit. 8, §§
16 11040, 11050, 11160.)

17 43. Likewise, Labor Code section 226.7 provides that “[a]n employer shall not require an
18 employee to work during a meal or rest or recovery period mandated pursuant to an applicable statute,
19 or applicable regulation, standard, or order of the Industrial Welfare Commission” (Lab. Code, §
20 226.7, subd. (b).) Labor Code section 226.7 also provides that employers must pay their employees one
21 additional hour of pay at the employee’s regular rate for each workday that a “meal or rest or recovery
22 period is not provided.” (Lab. Code, § 226.7, subd. (c).) The “regular rate” for these purposes must
23 factor in all nondiscretionary payments for work performed by the employee, including non-
24 discretionary bonuses, commissions, and other forms of wage payments exceeding the employees’ base
25 hourly rate. (*Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal.5th 858, 878.) Thus, the Wage
26 Orders set when and for how long the rest period must take place and the Labor Code establishes that
27 violations of the IWC Wage Orders are unlawful and sets forth the premium pay employer must pay
28 their employees when employers fail to provide rest periods.

1 44. The California Supreme Court has held that, during required rest periods, “employers
2 must relieve their employees of all duties and relinquish any control over how employees spend their
3 break time.” (*Augustus v. ABM Security Services, Inc.* (2016) 2 Cal.5th 257, 260.) Relinquishing
4 control over employees during rest periods requires that employees be “free to leave the employer’s
5 premises” and be “permitted to attend to personal business.” (*Id.* at p. 275.) The *Brinker* Court
6 explained in the context of rest breaks that employer liability attaches from adopting an unlawful
7 policy:

8 “An employer is required to authorize and permit the amount of rest break time
9 called for under the wage order for its industry. If it does not—if, for example,
10 it adopts a uniform policy authorizing and permitting only one rest break for
11 employees working a seven-hour shift when two are required—it has violated
12 the wage order and is liable.” (*Brinker Rest. Corp. v. Superior Court* (2012) 53
13 Cal.4th 1004, 1033.)

14 45. Here, Defendants periodically did not permit the Class Members and the Aggrieved
15 Employees to take compliant duty-free rest breaks, free from Defendants’ control as required by Labor
16 Code section 226.7, the Applicable Wage Orders, and applicable precedent. (See *Augustus v. ABM*
17 *Security Services, Inc.* (2016) 2 Cal.5th 257, 269 [concluding that “during rest periods employers must
18 relieve employees of all duties and relinquish control over how employees spend their time.”].) At all
19 relevant times, the Class Members and the Aggrieved Employees were periodically not provided with
20 legally-compliant and timely rest periods of at least ten minutes for each four hour work period, or
21 major fraction thereof due to Defendants’ unlawful rest period policies/practices. The Class Members
22 and the Aggrieved Employees were often expected and required to continue working through rest
23 periods to meet the expectations Defendants and finish the workday. In some cases when the Class
24 Members and the Aggrieved Employees worked more than ten hours in a shift, Defendants failed to
25 authorize and/or permit a third mandated rest period. As a result, the Class Members and the Aggrieved
26 Employees were periodically unable to take compliant rest periods.

27 46. In such cases where Defendants did not offer the Class Members and the Aggrieved
28 Employees the opportunity to receive a compliant off-duty rest period, “the court may not conclude

1 employees voluntarily chose to skip those breaks.” (*Alberts v. Aurora Behavioral Health Care* (2015)
2 241 Cal.App.4th 388, 410 (2015) [“If an employer fails to provide legally compliant meal or rest
3 breaks, the court may not conclude employees voluntarily chose to skip those breaks.”]; *Brinker Rest.*
4 *Corp. v. Superior Court, supra*, 53 Cal.4th at p. 1033 [“No issue of waiver ever arises for a rest break
5 that was required by law but never authorized; if a break is not authorized, an employee has no
6 opportunity to decline to take it.”].)

7 47. In addition to failing to authorize and permit compliant rest periods, the Class Members
8 and the Aggrieved Employees were not compensated with one hour’s worth of pay at their regular rate
9 of compensation when they were not provided with a compliant rest period in accordance with Labor
10 Code section 226.7, subdivision (c). Thus, Defendants have violated Labor Code section 226.7 and the
11 Applicable Wage Orders.

12 48. Based on the foregoing, Plaintiffs seek to recover, on behalf of themselves and other
13 non-exempt employees, rest period premiums and penalties.

14 **E. MEAL BREAK VIOLATIONS**

15 49. Labor Code section 512 and the Applicable Wage Orders require employers to provide
16 employees with a thirty-minute uninterrupted and duty-free meal period within the first five hours of
17 work. (Lab. Code, § 512, subd. (a) [“An employer shall not employ an employee for a work period of
18 more than five hours per day without providing the employee with a meal period of not less than 30
19 minutes”]; Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160 [“No employer shall employ any
20 person for a work period of more than five (5) hours without a meal period of not less than 30
21 minutes”].) Additionally, an employee who works more than ten hours per day is entitled to
22 receive a second thirty-minute uninterrupted and duty-free meal period. (Lab. Code, § 512, subd. (a)
23 [“An employer shall not employ an employee for a work period of more than 10 hours per day without
24 providing the employee with a second meal period of not less than 30 minutes”].)

25 50. “An on-duty meal period is permitted only when the nature of the work prevents an
26 employee from being relieved of all duty and the parties agree in writing to an on-duty paid meal
27 break.” (*Lubin v. The Wackenhut Corp.* (2016) 5 Cal.App.5th 926, 932.) The written agreement must
28 include a provision allowing the employee to revoke it at any time. (*Ibid.*) Generally, the California

1 Department of Industrial Relations, Division of Labor Standards Enforcement (“DLSE”) and courts
2 have “found that the nature of the work exception applies: (1) where the work has some particular
3 external force that requires the employee to be on duty at all times, and (2) where the employee is the
4 sole employee of a particular employer.” (*Id.* at p. 945, internal quotation marks omitted; *Abdullah v.*
5 *U.S. Security Associates, Inc.* (9th Cir. 2013) 731 F.3d 952, 958–959.) “[I]t is the employer’s obligation
6 to determine whether the nature of the work prevents an employee from being relieved before requiring
7 an employee to take an on-duty meal period.” (*Lubin v. The Wackenhut Corp.*, *supra*, 5 Cal.App.5th at
8 p. 946.)

9 51. Here, the Class Members and the Aggrieved Employees were never asked to sign any
10 enforceable document agreeing to an on-duty meal period. Moreover, nothing in the nature of their
11 work involved the kind of “external force” that might justify on-duty meal breaks. (*Lubin v. The*
12 *Wackenhut Corp.*, *supra*, 5 Cal.App.5th at p. 945.) Nevertheless, Defendants periodically did not
13 provide compliant off-duty meal periods within the first five hours of work for the Class Members and
14 the Aggrieved Employees.

15 52. As with rest breaks, meal breaks must be duty-free. (*Brinker Restaurant Corp. v.*
16 *Superior Court* (2012) 53 Cal.4th 1004, 1035 [“The IWC’s wage orders have long made a meal period’s
17 duty-free nature its defining characteristic.”].) Relinquishing control over employees during meal
18 periods requires that employees be “free to leave the employer’s premises” and be “permitted to attend
19 to personal business.” (*Augustus v. ABM Security Services, Inc.*, *supra*, 2 Cal.5th at p. 275.) Under
20 Labor Code section 512, if an employer maintains a uniform policy that does not authorize and permit
21 the amount of meal time called for under the law (as specified in the Labor Code and/or applicable
22 IWC Wage Order), “it has violated the wage order and is liable.” (*Brinker Restaurant Corp. v. Superior*
23 *Court*, *supra*, 53 Cal.4th at p. 1033.)

24 53. During the applicable statutory periods here, the Class Members and the Aggrieved
25 Employees were periodically denied legally-compliant and timely off-duty meal periods of at least
26 thirty minutes due to Defendants’ unlawful meal period policy and practices. As a result of Defendants’
27 uniform meal period policies and practices, the Class Members and the Aggrieved Employees were
28 often not permitted to take compliant first meal periods before the end of the fifth hour of work. The

1 Class Members and the Aggrieved Employees were also periodically not permitted to take second meal
2 periods for shifts in excess of ten hours. Defendants thus violated Labor Code section 512 and the
3 Applicable Wage Orders by failing to advise, authorize, or permit the Class Members and the
4 Aggrieved Employees to receive thirty-minute, off-duty meal periods within the first five hours of their
5 shifts.

6 54. Labor Code section 226.7 provides that “[a]n employer shall not require an employee
7 to work during a meal or rest or recovery period mandated pursuant to an applicable statute, or
8 applicable regulation, standard, or order of the Industrial Welfare Commission.” (Lab. Code, § 226.7,
9 subd. (b).) Labor Code section 226.7, subdivision (c), and the Applicable Wage Orders further obligate
10 employers to pay employees one additional hour of pay at the employee’s regular rate of compensation
11 for each workday that the meal period is not provided. (Lab. Code, § 226.7, subd. (c); Cal. Code of
12 Regs., tit. 8, §§ 11040, 11050, 11160 [“If an employer fails to provide an employee a meal period in
13 accordance with the applicable provisions of this order, the employer shall pay the employee one (1)
14 hour of pay at the employee’s regular rate of compensation for each workday that the meal period is
15 not provided.”].) The “regular rate” for these purposes must factor in all nondiscretionary payments for
16 work performed by the employee, including non-discretionary bonuses, commissions, and other forms
17 of wage payments exceeding the employees’ base hourly rate. (*Ferra v. Loews Hollywood Hotel, LLC*
18 (2021) 11 Cal.5th 858, 878.)

19 55. Accordingly, for each day that the Class Members and the Aggrieved Employees did
20 not receive compliant meal periods, they were and are entitled to receive meal period premiums
21 pursuant to Labor Code section 226.7 and the Applicable Wage Orders. Defendants, however, failed
22 to pay the Class Members and the Aggrieved Employees applicable meal period premiums for many
23 workdays that the employees did not receive a compliant meal period. Thus, Defendants have violated
24 Labor Code section 226.7 and the Applicable Wage Orders.

25 56. Based on the foregoing, Plaintiffs seek to recover, on behalf of themselves and other
26 non-exempt employees, meal period premiums and penalties.
27
28

1 **F. UNTIMELY WAGES DURING EMPLOYMENT**

2 57. Labor Code section 204 expressly requires employers who pay employees on a weekly,
3 biweekly, or semimonthly basis to pay all wages “not more than seven calendar days following the
4 close of the payroll period.” Labor Code section 210, subdivision (a), makes employers who violate
5 Labor Code section 204 subject to a penalty of:

6 “(1) For any initial violation, one hundred dollars (\$100) for each failure to
7 pay each employee.

8 “(2) For each subsequent violation, or any willful or intentional violation, two
9 hundred dollars (\$200) for each failure to pay each employee, plus 25
10 percent of the amount unlawfully withheld.” (Lab. Code, § 210, subd.
11 (a).)

12 58. Notably, the penalty provided by Labor Code section 210 is “[i]n addition to, and
13 entirely independent and apart from, any other penalty provided in this article” (Lab. Code, § 210,
14 subd. (a).)

15 59. Due to Defendants’ failure to pay the Class Members and the Aggrieved Employees the
16 wages described above, along with rest and meal break premiums, Defendants failed to timely pay the
17 Class Members and the Aggrieved Employees within seven calendar days following the close of payroll
18 in accordance with Labor Code section 204 on a regular and consistent basis. (See *Parson v. Golden*
19 *State FC, LLC* (N.D. Cal., May 2, 2016, No. 16-CV-00405-JST) 2016 WL 1734010, at p. *3–5, 2016
20 U.S. Dist. LEXIS 58299 [finding that a failure to pay rest period premiums can support claims under
21 Labor Code sections 203 and 204].)

22 **G. UNTIMELY WAGES AT SEPARATION**

23 60. Labor Code section 203 provides “if an employer willfully fails to pay . . . any wages
24 of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty”
25 for up to thirty days. (Lab. Code § 203; *Mamika v. Barca* (1998) 68 Cal.App.4th 487, 492.) As a result
26 of Defendants’ failure to pay the Class Members and the Aggrieved Employees for the wages described
27 above, along with rest and meal break premiums, Defendants violated and continue to violate Labor
28 Code section 203.

1 61. Due to Defendants’ faulty pay policies, those Class Members and Aggrieved Employees
2 whose employment with Defendants concluded were not compensated for each and every hour worked
3 at the appropriate rate. Defendants have failed to pay formerly-employed Class Members and
4 Aggrieved Employees whose sums were certain at the time of termination within at least seventy-two
5 hours of their resignation and have failed to pay those sums for thirty days thereafter.

6 62. Under Labor Code section 256, “[t]he Labor Commissioner shall impose a civil penalty
7 in an amount not exceeding 30 days pay as waiting time under the terms of Section 203.” (Lab. Code,
8 § 256.) This type of waiting time penalty can be recovered through PAGA because PAGA allows an
9 employee to recover civil penalties on behalf of the state against his or her employer for Labor Code
10 violations. (*Villacres v. ABM Industries Inc.* (2010) 189 Cal.App.4th 562, 579 [recovery of the section
11 256 “civil penalty falls within the PAGA”]); *Iskanian v. CLS Transportation Los Angeles, LLC* (2014)
12 59 Cal.4th 348, 381; *Esparza v. KS Industries, L.P.* (2017) 13 Cal.App.5th 1228, 1242.) Defendants
13 have failed to pay the Aggrieved Employees’ worked wages that were due within at least seventy-two
14 hours of their separation. Thus, the Aggrieved Employees were and are entitled to waiting time
15 penalties as civil penalties under PAGA and Labor Code section 256.

16 **H. FAILURE TO REIMBURSE BUSINESS EXPENSES**

17 63. At all relevant times herein, Defendants were subject to Labor Code section 2802, which
18 states that “an employer shall indemnify his or her employees for all necessary expenditures or losses
19 incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her
20 obedience to the directions of the employer.” The purpose of this section is to “prevent employers from
21 passing along their operating expenses onto their employees.” (*Gattuso v. Harte-Hanks Shoppers, Inc.*
22 (2007) 42 Cal.4th 554, 562.)

23 64. At all relevant times herein, Defendants were subject to Labor Code section 2804, which
24 states that “any contract or agreement, express or implied, made by any employee to waive the benefits
25 of this article or any part thereof, is null and void, and this article shall not deprive any employee or his
26 personal representative of any right or remedy to which he is entitled under the laws of this State.”

27 65. Thus, the Class Members and the Aggrieved Employees were and are entitled to
28 reimbursement for the expenses they incurred during the course of their duties. The duty to reimburse

1 even extends to the use of equipment the employee may already own and would be required to pay for
2 anyway. (*Cochran v. Schwan's Home Serv., Inc.* (2014) 228 Cal.App.4th 1137, 1144 ["The threshold
3 question in this case is this: Does an employer always have to reimburse an employee for the reasonable
4 expense of the mandatory use of a personal cell phone, or is the reimbursement obligation limited to
5 the situation in which the employee incurred an extra expense that he or she would not have otherwise
6 incurred absent the job? The answer is that reimbursement is always required. Otherwise, the employer
7 would receive a windfall because it would be passing its operating expenses on to the employee."].)

8 66. Here, Defendants failed to fully reimburse the Class Members and the Aggrieved
9 Employees for necessary expenditures incurred as a direct consequence and requirement of performing
10 their job duties, including the costs associated with their personal cell phone they required to perform
11 their work. Consequently, Defendants failed to comply with Labor Code section 2802.

12 **I. WAGE STATEMENT VIOLATIONS**

13 67. Defendants also failed to provide accurate itemized wage statements in accordance with
14 Labor Code sections 226, subdivisions (a)(1), (2), (5), and (9). Labor Code section 226, subdivision
15 (a), obligates employers, semi-monthly or at the time of each payment to furnish an itemized wage
16 statement in writing showing:

- 17 (1) The gross wages earned;
- 18 (2) The total hours worked by the employee;
- 19 (3) The number of piece-rate units earned and any applicable piece rate if
20 the employee is paid on a piece rate basis;
- 21 (4) All deductions, provided that all deductions made on written orders of
22 the employee may be aggregated and shown as one item;
- 23 (5) The net wages earned;
- 24 (6) The inclusive dates of the period for which the employee is paid;
- 25 (7) The name of the employee and only the last four digits of his or her social
26 security number or an employee identification number other than a social
27 security number;
- 28 (8) The name and address of the legal entity that is the employer; and

1 (9) All applicable hourly rates in effect during the pay period and the
2 corresponding number of hours worked at each hourly rate by the
3 employee.

4 68. Due to Defendants' failure to pay the Class Members and the Aggrieved Employees
5 properly as described above, the wage statements issued do not indicate the correct amount of gross
6 wages earned, total hours worked, or the net wages earned, or the applicable hourly rates in effect
7 during the pay period and the corresponding number of hours worked at each hourly rate. Thus,
8 Defendants have violated Labor Code section 226, subdivisions (a)(1), (2), (5), and (9).

9 69. In addition to Labor Code section 226, subdivision (a), Defendants also knowingly and
10 intentionally failed to provide the Class Members and the Aggrieved Employees with accurate itemized
11 wage statements in violation of Labor Code section 226, subdivision (e). Defendants knew that they
12 were not providing the Class Members and the Aggrieved Employees with wage statements required
13 by California law but nevertheless failed to correct their unlawful practices and policies. (See *Garnett*
14 *v. ADT LLC* (E.D. Cal. 2015) 139 F.Supp.3d 1121, 1134 [finding the defendant knowingly and
15 intentionally violated Labor Code section 226 because the "[d]efendant knew that it was not providing
16 total hours worked to plaintiff or other employees paid on commission" even though it believed that
17 employees paid solely on commission or commission and salary "are exempt and therefore we do not
18 record hours on a wage statement."].)

19 **J. RECORDKEEPING VIOLATIONS**

20 70. Labor Code section 226, subdivision (a), requires employers to keep an accurate record
21 of, among other things, all hours worked by employees. Labor Code section 226.3 provides, in pertinent
22 part, as follows:

23 "Any employer who violates subdivision (a) of Section 226 shall be subject to a
24 civil penalty in the amount of two hundred fifty dollars (\$250) per employee per
25 violation in an initial citation and one thousand dollars (\$1,000) per employee
26 for each violation in a subsequent citation, for which the employer fails to
27 provide the employee a wage deduction statement or fails to keep the records
28 required in subdivision (a) of Section 226. The civil penalties provided for in

1 this section are in addition to any other penalty provided by law.” (Lab. Code, §
2 226.3, emphasis added.)

3 71. Likewise, Labor Code section 1174, subdivision (d), requires every employer, including
4 Defendants, to:

5 “Keep, at a central location in the state or at the plants or establishments at which
6 employees are employed, payroll records showing the hours worked daily by
7 and the wages paid to, and the number of piece-rate units earned by and any
8 applicable piece rate paid to, employees employed at the respective plants or
9 establishments. These records shall be kept in accordance with rules established
10 for this purpose by the commission, but in any case shall be kept on file for not
11 less than three years. An employer shall not prohibit an employee from
12 maintaining a personal record of hours worked, or, if paid on a piece-rate basis,
13 piece-rate units earned.” (Lab. Code, § 1174, subd. (d), emphasis added.)

14 72. As explained in detail above, Defendants failed to provide the Class Members and the
15 Aggrieved Employees with accurate itemized wage statements. Defendants did so, in part, because they
16 failed to accurately track hours worked by the Class Members and the Aggrieved Employees.
17 Defendants have thus failed to keep accurate records of the “total hours worked by the employee[s]”
18 in violation of Labor Code section 226, subdivision (a), and are therefore subject to the penalties
19 provided by Labor Code section 226.3. These penalties are “in addition to any other penalty provided
20 by law.” (Lab. Code, § 226.3.)

21 73. The failure to accurately track hours worked also resulted in a failure of Defendants to
22 keep a record of all “payroll records showing the hours worked daily by” Defendants’ employees,
23 including Plaintiffs and the other Class Members, in violation of Labor Code section 1174, subdivision
24 (d).

25 **V. CLASS ACTION ALLEGATIONS**

26 74. As mentioned above, Plaintiffs bring this action on behalf of themselves and the Class
27 Members pursuant to section 382 of the Code of Civil Procedure.
28

1 75. **Numerosity/Ascertainability:** The Class Members are so numerous that joinder of all
2 members would be unfeasible and not practicable. The membership of the class is unknown to Plaintiffs
3 at this time; however, it is estimated that the number of Class Members is greater than 100 individuals.
4 The identity of such membership is readily ascertainable via inspection of Defendants' employment
5 records.

6 76. **Common Questions of Law and Fact Predominate/Well Defined Community of**
7 **Interest:** There are common questions of law and fact as to Plaintiffs and all other similarly situated
8 non-exempt employees, which predominate over questions affecting only individual members
9 including, without limitation to:

10 A. Whether Defendants' pay policies/practices resulted in a failure to pay the Class
11 Members for all hours worked, including all minimum wages;

12 B. Whether Defendants' pay policies/practices resulted in a failure to pay the Class
13 Members for all required overtime wages at the Class Members' regular rate of pay;

14 C. Whether Defendants' pay policies/practices resulted in a failure to pay out all
15 accrued vacation time to the Class Members at termination of employment;

16 D. Whether Defendants' rest period policies and practices afforded legally
17 compliant rest periods or compensation in lieu thereof;

18 E. Whether Defendants' meal period policies and practices afforded legally
19 compliant meal periods or compensation in lieu thereof;

20 F. Whether Defendants maintained accurate employment records;

21 G. Whether Defendants timely paid all wages during employment;

22 H. Whether Defendants timely paid all wages earned and unpaid at separation;

23 I. Whether Defendants indemnified their employees for all necessary business
24 expenditures;

25 J. Whether Defendants furnished legally-compliant wage statements to the Class
26 Members pursuant to Labor Code section 226; and

27 K. Whether Defendants' violations of the Labor Code and the Applicable Wage
28 Orders amounted to a violation of California's UCL.

1 77. **Predominance of Common Questions:** Common questions of law and fact
2 predominate over questions that affect only individual Class Members. The common questions of law
3 set forth above are numerous and substantial and stem from Defendants' uniform policies and practices
4 applicable to each individual class member, such as Defendants' uniform policy and practice of failing
5 to pay for all hours worked, Defendants' uniform policies and practices which failed to provide
6 compliant rest periods, Defendants' uniform policies and practices which failed to provide compliant
7 meal periods, Defendants' failure to provide accurate itemized wage statements, and others. As such,
8 the common questions predominate over individual questions concerning each individual class
9 member's showing as to his or her eligibility for recovery or as to the amount of his or her damages.

10 78. **Typicality:** The claims of Plaintiffs are typical of the claims of the Class Members
11 because Plaintiffs were employed by Defendants as non-exempt employees in California during the
12 statute(s) of limitation applicable to each cause of action pleaded in this complaint. As alleged herein,
13 Plaintiffs, like the other Class Members, were deprived of minimum, regular, and overtime wages
14 because of Defendants' unlawful timekeeping policies and practices, were deprived of rest periods and
15 premium wages in lieu thereof, were deprived of meal periods and premium wages in lieu thereof, were
16 subject to Defendants' uniform rest period policies and practices, were subject to Defendants' uniform
17 meal period policies and practices, were not provided accurate itemized wage statements, were not paid
18 all wages in full and on time, , and were subject to other similar policies and practices to which the
19 Class Members were subject.

20 79. **Adequacy of Representation:** Plaintiffs are fully prepared to take all necessary steps
21 to represent fairly and adequately the interests of the Class Members. Moreover, Plaintiffs' attorneys
22 are ready, willing, and able to fully and adequately represent the Class Members and Plaintiffs.
23 Plaintiffs' attorneys have prosecuted numerous wage-and-hour class actions in state and federal court
24 in the past and are committed to vigorously prosecuting this action on behalf of the Class Members.

25 80. **Superiority:** The California Labor Code is broadly remedial in nature and serves an
26 important public interest in establishing minimum working conditions and standards in California.
27 These laws and labor standards protect the average working employee from exploitation by employers
28 who have the responsibility to follow the laws and who may seek to take advantage of superior

1 economic and bargaining power in setting onerous terms and conditions of employment. The nature of
2 this action and the format of laws available to Plaintiffs and the Class Members make the class action
3 format a particularly efficient and appropriate procedure to redress the violations alleged herein. If each
4 employee were required to file an individual lawsuit, Defendants would necessarily gain an
5 unconscionable advantage since they would be able to exploit and overwhelm the limited resources of
6 each individual plaintiff with their vastly superior financial and legal resources.

7 81. Moreover, requiring each Class Member to pursue an individual remedy would also
8 discourage the assertion of lawful claims by employees who would be disinclined to file an action
9 against their former or current employer for real and justifiable fear of retaliation and permanent
10 damages to their careers at subsequent employment. Further, the prosecution of separate actions by the
11 individual Class Members, even if possible, would create a substantial risk of inconsistent or varying
12 verdicts or adjudications with respect to the individual Class Members against Defendants herein, and
13 which would establish potentially incompatible standards of conduct for Defendants or legal
14 determinations with respect to individual Class Members which would, as a practical matter, be
15 dispositive of the interest of the other Class Members not parties to adjudications or which would
16 substantially impair or impede the ability of the Class Members to protect their interests.

17 82. Further, the claims of the individual Class Members are not sufficiently large to warrant
18 vigorous individual prosecution considering the concomitant costs and expenses attending thereto. As
19 such, the Class Members identified above are maintainable as a class under section 382 of the Code of
20 Civil Procedure.

21 **VI. EXHAUSTION OF REMEDIES**

22 83. Plaintiffs have fully and completely exhausted administrative remedies under PAGA
23 prior to proceeding with the PAGA claims stated in this complaint. Plaintiffs filed a PAGA notice
24 online with the Labor Workforce Development Agency (“LWDA”) and sent a letter by certified mail
25 to Defendants setting forth the facts and theories of the violations alleged against Defendants, as
26 prescribed by PAGA. (Lab. Code, §§ 2698–2699.6.)

27 84. As required by PAGA, Plaintiffs submitted the \$75.00 filing fee with the LWDA by
28 regular mail. Pursuant to Labor Code section 2699.3, subdivision (a)(2)(A), no notice was received by

1 Plaintiff from the LWDA evidencing its intention to investigate within sixty-five calendar days of the
2 postmark date of the PAGA notice. Plaintiffs are therefore entitled to commence and proceed with a
3 civil action pursuant to Labor Code section 2699.

4 **VII. CAUSES OF ACTION**

5 **First Cause of Action**

6 *Failure to Pay All Minimum Wages*

7 *(Against All Defendants)*

8 85. Plaintiffs reallege and incorporate by reference all previous paragraphs.

9 86. Section 4 of the Applicable Wage Orders and Labor Code section 1197 establish the
10 right of employees to be paid minimum wages for all hours worked, in amounts set by state law. (Lab.
11 Code, § 1197; Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160.) Labor Code sections 1194,
12 subdivision (a), and 1194.2, subdivision (a), provide that an employee who has not been paid the legal
13 minimum wage as required by Labor Code section 1197 may recover the unpaid balance, together with
14 attorneys' fees and costs of suit, as well as liquidated damages in an amount equal to the unpaid wages
15 and interest accrued thereon.

16 87. Here, Defendants failed to fully conform their pay practices to the requirements of the
17 law during the relevant statutory periods. Plaintiffs and the other Class Members were not compensated
18 for all hours worked including, but not limited to, all hours they were subject to the control of
19 Defendants and/or suffered or permitted to work under the Labor Code and the Applicable Wage
20 Orders.

21 88. Labor Code section 1198 makes unlawful the employment of an employee under
22 conditions that the IWC Wage Orders prohibit. Labor Code sections 1194, subdivision (a), and 1194.2,
23 subdivision (a), provide that an employer who has failed to pay its employees the legal minimum wage
24 is liable to pay those employees the unpaid balance of the unpaid wages as well as liquidated damages
25 in an amount equal to the wages due and interest thereon.

26 89. As a direct and proximate result of Defendants' unlawful conduct as alleged herein,
27 Plaintiffs and the other Class Members have sustained economic damages, including but not limited to
28 unpaid wages and lost interest, in an amount to be established at trial, and they are entitled to recover

1 economic and statutory damages and penalties and other appropriate relief because of Defendants'
2 violations of the Labor Code and Applicable Wage Orders.

3 90. Defendants' practices and policies regarding illegal employee compensation are
4 unlawful and create an entitlement to recovery by Plaintiffs and the other Class Members in a civil
5 action for the unpaid amount of minimum wages, liquidated damages, including interest thereon,
6 statutory penalties, attorney's fees, and costs of suit according to Labor Code sections 204, 218.5,
7 1194, 1194.2, 1197, and 1198, and Code of Civil Procedure section 1021.5.

8 **Second Cause of Action**

9 *Failure to Pay All Overtime Wages*

10 *(Against All Defendants)*

11 91. Plaintiffs reallege and incorporate by reference all previous paragraphs.

12 92. This cause of action is brought pursuant to Labor Code sections 204, 510, 1194, and
13 1198, which provide that non-exempt employees are entitled to overtime wages for all overtime hours
14 worked and provide a private right of action for the failure to pay all overtime compensation for
15 overtime work performed. At all times relevant herein, Defendants were required to properly pay
16 Plaintiffs and the other Class Members for all overtime wages earned pursuant to Labor Code section
17 1194 and the Applicable Wage Orders. Defendants caused Plaintiffs and the other Class Members to
18 work overtime hours but did not compensate them at one and one-half times their regular rate of pay
19 for such hours in accordance with California law. Likewise, Defendants caused Plaintiffs and the other
20 Class Members to work double-time hours but did not compensate them at twice their regular rate of
21 pay for such hours in accordance with California law.

22 93. Defendants failed to fully conform their pay practices to the requirements of California
23 law. This unlawful conduct includes but is not limited to Defendants' uniform and unlawful pay
24 policies and practices of failing to accurately record all the time that non-exempt employees were under
25 the supervision and control of Defendants. The foregoing policies and practices are unlawful and allow
26 Plaintiffs and the other Class Members to recover in a civil action the unpaid amount of overtime
27 premiums owing, including interest thereon, statutory penalties, attorney's fees, and costs of suit
28

1 according to Labor Code section 204, 510, 1194, and 1198, the Applicable Wage Orders, and Code of
2 Civil Procedure section 1021.5.

3 **Third Cause of Action**

4 *Failure to Pay Accrued Vacation Wages*

5 *(Against All Defendants)*

6 94. Plaintiffs reallege and incorporate by reference all previous paragraphs.

7 95. Under California law, accrued vacation and/or paid time off are considered earned
8 wages and cannot be forfeited if unused. (Lab. Code, § 227.3.) A vacation policy and/or paid time off
9 policy that provides for forfeiture of vested vacation pay if not used within a designated time, such as
10 before termination, is impermissible. (*Boothby v. Atlas Mechanical, Inc.* (1992) 6 Cal.App.4th 1595,
11 1602.)

12 96. As explained above, Plaintiffs and other Class Members accrued vested vacation pay
13 under a “contract of employment,” for purposes of Labor Code section 227.3. When they ended their
14 employment with Defendants, Defendants failed to pay their vested vacation pay in violation of Labor
15 Code sections 201, 202, and 227.3. Accordingly, pursuant to section 227.3 of the California Labor
16 Code, Plaintiffs and other Class Members are entitled to recover their accrued, vested, and unpaid
17 vacation time.

18 97. Pursuant to sections 218.5 and 227.3 of the Labor Code, Plaintiffs and the other Class
19 Members are also entitled to recover interest, costs, and attorneys’ fees associated with this cause of
20 action.

21 **Fourth Cause of Action**

22 *Failure to Provide Rest Periods and Pay Missed Rest Period Premiums*

23 *(Against All Defendants)*

24 98. Plaintiffs reallege and incorporate by reference all previous paragraphs.

25 99. Section 12 of the Applicable Wage Orders, and Labor Code section 226.7 establish the
26 right of employees to be provided with a rest period of at least ten minutes for each four hour period
27 worked, or major fraction thereof. (See Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160.)
28

100. Due to Defendants' unlawful rest period policies and practices described in detail above, Defendants did not authorize and permit Plaintiffs and the other Class Members to take all rest periods to which they were legally entitled. Despite Defendants' violations, Defendants have not paid an additional hour of pay to Plaintiffs and the other Class Members at their respective regular rates of pay for each violation, in accordance with California Labor Code section 226.7.

101. The foregoing violations create an entitlement to recovery by Plaintiffs and the other Class Members in a civil action for the unpaid amount of rest period premiums owing, including interest thereon, statutory penalties, and costs of suit pursuant to the Applicable Wage Orders, and California Labor Code section 226.7.

Fifth Cause of Action

Failure to Provide Meal Periods and Pay Missed Meal Period Premiums

(Against All Defendants)

102. Plaintiffs reallege and incorporate by reference all previous paragraphs.

103. Plaintiffs are informed and believe and thereon allege, that Defendants failed in their affirmative obligation to provide their hourly non-exempt employees, including Plaintiffs and the other Class Members, with all required meal periods in accordance with the mandates of the Labor Code and the Applicable Wage Orders, for the reasons set forth herein above. Despite Defendants' violations, Defendants have not paid an additional hour of pay to Plaintiffs and the other Class Members at their respective regular rates of pay for each violation, in accordance with California Labor Code section 226.7.

104. As a result, Defendants are responsible for paying premium compensation for meal period violations, including interest thereon, statutory penalties, and costs of suit pursuant to the Applicable Wage Orders and Labor Code sections 226.7 and 512, and Civil Code sections 3287, subdivision (b), and 3289. (See Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160.)

Sixth Cause of Action

Failure to Maintain Accurate Employment Records

(Against All Defendants)

105. Plaintiffs reallege and incorporate by reference all previous paragraphs.

106. Pursuant to California Labor Code section 1174, subdivision (d), an employer shall keep at a central location in the state or at the plants or establishments at which employees are employed, payroll records showing the hours worked daily by and wages paid to employees employed at the respective plants or establishments. These records must be kept in accordance with rules established for this purpose by the commission, but in any case shall be kept on file for not less than two years.

107. Labor Code section 1174.5 imposes a civil penalty of \$500 for an employer's failure to maintain accurate and complete records.

108. Defendant has intentionally and willfully failed to keep accurate and complete records showing the hours worked daily and wages paid to Plaintiffs and the other Class Members. Thus, Plaintiffs and the other Class Members have been denied their legal right and protected interest in having available at a central location at the plant or establishment where they are employed, accurate and complete payroll records showing the hours worked daily by, and the wages paid to, employees at those respective locations pursuant to Labor Code 1174.

Seventh Cause of Action

Failure to Pay Wages Timely during Employment

(Against All Defendants)

109. Plaintiffs reallege and incorporate by reference all previous paragraphs.

110. Labor Code section 200 provides that “wages” include all amounts for labor performed by employees of every description, whether the amount is fixed or ascertained by the standard of time, task, pieces, commission basis, or other method of calculation. Labor Code section 204 states that all wages earned by any person in any employment are payable twice during the calendar month and must be paid not more than seven days following the close of the period when the wages were earned. Labor Code section 210, subdivision (a), makes employers who violate Labor Code section 204 subject to a penalty of \$100 for any initial failure to timely pay each employee’s full wages and \$200 for each subsequent violation, plus 25% of the amount unlawfully withheld.

111. Labor Code section 216 establishes that it is a misdemeanor for any person, with regards to wages due, to “falsely deny the amount or validity thereof, or that the same is due, with intent to

1 secure himself, his employer or other person, any discount upon such indebtedness, or with intent to
2 annoy, harass, oppress, hinder, delay, or defraud, the person to whom such indebtedness is due.”

3 112. Defendants as a matter of established company policy and procedure in the State of
4 California, scheduled, required, suffered, and/or permitted Plaintiffs and the other Class Members, to
5 work without full compensation, to work without legally-compliant off-duty meal periods, to work
6 without legally-compliant off-duty rest periods, and thereby failed to fully pay Plaintiffs and the other
7 Class Members within seven days of the close of payroll, as required by law.

8 113. Defendants, as a matter of established company policy and procedure in the State of
9 California, falsely deny they owe Plaintiffs and the other Class Members these wages, with the intent
10 of securing for itself a discount upon its indebtedness and/or to annoy, harass, oppress, hinder, delay,
11 and/or defraud Plaintiffs and the other Class Members.

12 114. Defendants’ pattern, practice, and uniform administration of its corporate policy of
13 illegally denying employees compensation, as described herein, is unlawful and entitles Plaintiffs and
14 the other Class Members to recover, pursuant to Labor Code section 218, the unpaid balance of the
15 compensation owed to them in a civil action and any applicable penalties, attorney fees, and interest
16 owed to them pursuant to Labor Code sections 210 and 218.5.

17 **Eighth Cause of Action**

18 *Failure to Pay All Wages Earned and Unpaid at Separation*

19 *(Against All Defendants)*

20 115. Plaintiffs reallege and incorporate by reference all previous paragraphs.

21 116. The actionable period for this cause of action is three years prior to the filing of this
22 complaint through the present, and ongoing until the violations are corrected or the class is certified.
23 (*Pineda v. Bank of America, N.A.* (2010) 50 Cal.4th 1389, 1395; *Murphy v. Kenneth Cole Productions,*
24 *Inc.* (2007) 40 Cal.4th 1094, 1109; Code Civ. Proc., § 338, subd. (a).) Labor Code sections 201 and
25 202 of the California Labor Code require Defendants to pay all compensation due and owing to its
26 former employees (including the formerly-employed Class Members) during the actionable period for
27 this cause of action at or around the time that their employment is or was terminated, or ended.
28

1 117. Section 203 of the Labor Code provides that if an employer willfully fails to pay
2 compensation promptly upon discharge or resignation, as required by Sections 201 and 202, then the
3 employer is liable for penalties in the form of continued compensation up to thirty workdays.

4 118. Due to Defendants' faulty pay policies, those Class Members whose employment with
5 Defendants has concluded were not compensated for each and every hour worked at the appropriate
6 rate. Defendants have willfully failed to pay those formerly-employed Class Members whose sums
7 were certain at the time of termination within seventy-two hours of their resignation and have failed to
8 pay those sums for thirty days thereafter as required by Labor Code sections 201 through 203.

9 119. As a result, Defendants are liable to the formerly-employed Class Members for waiting
10 time penalties amounting to thirty days wages for the formerly-employed Class Members pursuant to
11 Labor Code section 203. (See, e.g., DLSE Manual, § 4.3.4 [failure to pay any sort of wages due upon
12 termination entitles an employee to recover waiting time penalties].)

13 **Ninth Cause of Action**

14 *Failure to Indemnify All Necessary Business Expenditures*

15 *(Against All Defendants)*

16 120. Plaintiffs reallege and incorporate by reference all previous paragraphs.

17 121. California Labor Code Section 2802 states that employers must "indemnify" an
18 employee for "all necessary expenditures or losses incurred by the employee in direct consequence of
19 the discharge of his or her duties, or of his or her obedience to the directions of the employer." Likewise,
20 Labor Code section 2804 states that "any contract or agreement, express or implied, made by any
21 employee to waive the benefits of this article or any part thereof, is null and void, and this article shall
22 not deprive any employee or his personal representative of any right or remedy to which he is entitled
23 under the laws of this State."

24 122. Here, Plaintiffs and the other Class Members paid out of pocket for necessary business
25 expenditures incurred as a direct consequence and requirement of performing their job duties, including
26 the costs associated with their personal cell phone they required to perform their work. Despite knowing
27 that Plaintiffs and the other Class Members incurred these necessary business expenses, and requiring
28 Plaintiffs and the other Class Members to use such items, Defendants did not reimburse them.

123. Thus, Plaintiffs and the other Class Members are entitled to recover the cost of such necessary business expenses, plus interest from the date each incurred such business expenses, plus fees and costs. (Lab. Code, § 2802, subds. (b), (c).)

Tenth Cause of Action

Failure to Furnish Accurate Itemized Wage Statements

(Against All Defendants)

124. Plaintiffs reallege and incorporate by reference all previous paragraphs.

125. Labor Code section 226, subdivision (a), obligates employers, semi-monthly or at the time of each payment to furnish an itemized wage statement in writing showing:

- (1) The gross wages earned;
- (2) The total hours worked by the employee;
- (3) The number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece rate basis;
- (4) All deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item;
- (5) The net wages earned;
- (6) The inclusive dates of the period for which the employee is paid;
- (7) The name of the employee and only the last four digits of his or her social security number or an employee identification number other than a social security number;
- (8) The name and address of the legal entity that is the employer; and
- (9) All applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

126. As set forth above, Defendants issued and continues to issue wage statements to its non-exempt employees including Plaintiffs and the other Class Members that are inadequate under Labor Code section 226, subdivision (a). By failing to pay Plaintiffs and the other Class Members properly as described above, Defendants failed to include required information on their wage statements,

1 including, but not limited to, the gross wages earned, the net wages earned in violation of Labor Code
2 section 226, subdivision (a).

3 127. Defendants' failure to comply with Labor Code section 226, subdivision (a), of the
4 Labor Code was knowing and intentional. (Lab. Code, § 226, subd. (e)).

5 128. As a result of Defendants' issuance of inaccurate itemized wage statements to Plaintiffs
6 and the other Class Members in violation of Labor Code section 226, subdivision (a), Plaintiffs and the
7 other Class Members are each entitled to recover an initial penalty of \$50, and subsequent penalties of
8 \$100, up to an amount not exceeding an aggregate penalty of \$4,000 per Plaintiff and per each Class
9 Member from Defendants pursuant to Labor Code section 226, subdivision (e), along with costs and
10 reasonable attorneys' fees.

11 **Eleventh Cause of Action**

12 *Violations of California's Unfair Competition Law*

13 *(Against All Defendants)*

14 129. Plaintiffs reallege and incorporate by reference all previous paragraphs.

15 130. Defendants have engaged and continue to engage in unfair and/or unlawful business
16 practices in California in violation of California Business and Professions Code section 17200 through
17 17210, by committing the unlawful acts described above. Defendants' utilization of these unfair and
18 unlawful business practices deprived and continue to deprive Plaintiffs and the other Class Members
19 of compensation to which they are legally entitled. These practices constitute unfair and unlawful
20 competition and provide an unfair advantage over Defendants' competitors who have been and/or are
21 currently employing workers and attempting to do so in honest compliance with applicable wage and
22 hour laws.

23 131. Because Plaintiffs are a victim of Defendants' unfair and unlawful conduct alleged
24 herein, Plaintiffs for themselves and on behalf of the Class Members, seek full restitution of monies,
25 as necessary and according to proof, to restore any and all monies withheld, acquired and/or converted
26 by Defendants pursuant to Business and Professions Code sections 17203 and 17208.

27 132. The acts complained of herein occurred within the four years prior to the initiation of
28 this action and are continuing into the present and ongoing.

133. Plaintiffs were compelled to retain the services of counsel to file this Court action to protect their interests and those of the Class Members, to obtain restitution and injunctive relief on behalf of Defendants' current non-exempt employees and to enforce important rights affecting the public interest. Plaintiffs have thereby incurred the financial burden of attorneys' fees and costs, which Plaintiffs are entitled to recover under Code of Civil Procedure section 1021.5.

Twelfth Cause of Action

Penalties Pursuant to PAGA for Violations of California Labor Code Sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 227.3, 256, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and Other Provisions of the Labor Code

(Against All Defendants)

134. Plaintiffs reallege and incorporate by reference all previous paragraphs.

135. Based on the above allegations incorporated by reference, Defendants violated Labor Code sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 227.3, 256, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and others that may be applicable; and the Applicable Wage Orders (Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160), and others that may be applicable.

136. As a result of the acts alleged above, Plaintiffs seek penalties under Labor Code sections 2698 through 2699.6 because of Defendants' violation of Labor Code sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 227.3, 256, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and others that may be applicable; and the Applicable Wage Orders (Cal. Code of Regs., tit. 8, §§ 11040, 11050, 11160), and others that may be applicable.

137. Under Labor Code section 2699, subdivision (f)(2), and 2699.5, for each such violation, Plaintiffs and the Aggrieved Employees are entitled to penalties in an amount to be shown at the time of trial subject to the following formula:

- A. \$100 for the initial violation per employee per pay period; and
- B. \$200 for each subsequent violation per employee per pay period.

1 138. Moreover, under Labor Code section 256, the Aggrieved Employees are entitled to
2 penalties “in an amount not exceeding 30 days pay as waiting time under the terms of Section 203”
3 through PAGA. (Lab. Code, §§ 256, 2699.)

4 139. These penalties must be allocated seventy-five percent to the Labor and Workforce
5 Development Agency (“LWDA”) and twenty-five percent to the affected employees. These penalties
6 may be stacked separately for each of Defendants violations of the California Labor Code. (*Lopez v.*
7 *Friant & Associates, LLC* (2017) 15 Cal.App.5th 773, 780–781 [citing with approval *Stoddart v.*
8 *Express Services, Inc.* (E.D. Cal., Sept. 16, 2015, No. 2:12-CV-01054-KJM) 2015 WL 5522142, at *9,
9 for the proposition that plaintiff could pursue separate claims for penalties under Labor Code section
10 226, subdivision (e), and penalties for Labor Code section 226, subdivision (a), violations]; see also
11 *Hernandez v. Towne Park, Ltd.* (C.D. Cal., June 22, 2012, No. CV 12-02972 MMM JCGX) 2012 WL
12 2373372, at *17 fn. 70 [noting that federal courts applying California law have found that “PAGA
13 penalties can be stacked, i.e., multiple PAGA penalties can be assessed for the same pay period for
14 different Labor Code violations.”], internal quotation marks omitted).

15 140. In addition, to the extent permitted by law, Defendants failed to provide Plaintiffs and
16 all Aggrieved Employees with accurate itemized wage statements in compliance with Labor Code
17 section 226, subdivision (a). Plaintiffs seek separate PAGA penalties for Defendants’ violations of
18 Labor Code section 226, subdivisions (a) and (e). (*Lopez v. Friant & Associates, LLC, supra*, 15
19 Cal.App.5th at pp. 780, 788.)

20 141. For violations of Labor Code section 226, subdivision (a), Plaintiffs seek the default
21 penalty provided by Labor Code section 226.3. Labor Code section 226.3 provides that “[a]ny
22 employer who violates subdivision (a) of Section 226 shall be subject to a civil penalty in the amount
23 of two hundred fifty dollars (\$250) per employee per violation in an initial violation and one thousand
24 dollars (\$1,000) per employee for each violation in a subsequent citation, for which the employer fails
25 to provide the employee a wage deduction statement or fails to keep the required in subdivision (a) of
26 Section 226.” Accordingly, through PAGA and to the extent permitted by law Plaintiffs and the
27 Aggrieved Employees are entitled to recover penalties for violations of Labor Code section 226.3 and
28

1 seek default PAGA penalties for each of Defendants' numerous violations of Labor Code section 226,
2 subdivision (e).

3 142. Labor Code section 210 provides that "in addition to, an entirely independent and apart
4 from, any other penalty provided in this article, every person who fails to pay the wages of each
5 employee as provided in Sections . . . 204 . . . shall be subject to a civil penalty as follows: (1) For any
6 initial violation, one hundred dollars (\$100) for each failure to pay each employee; (2) For each
7 subsequent violation, or any willful or intentional violation, two hundred dollars (\$200) for each failure
8 to pay each employee, plus 25% of the amount unlawfully withheld." As a result of the faulty
9 compensation policies and practices, Plaintiffs and the Aggrieved Employees are also entitled to
10 recover penalties under Labor Code section 210 through PAGA.

11 143. Labor Code section 1197.1 authorizes a civil penalty, restitution of wages, and
12 liquidated damages, in the amount of: (1) one hundred dollars (\$100) for any initial violation that is
13 intentionally committed for each underpaid employee for each pay period for which the employee is
14 underpaid, and (2) two hundred fifty dollars (\$250) for each subsequent violation for the same specific
15 offense for each underpaid employee for each pay period for which the employee is underpaid
16 regardless of whether the initial violation is intentionally committed. Accordingly, through PAGA and
17 to the extent permitted by law, Plaintiffs and the Aggrieved Employees are entitled to recover pursuant
18 to Labor Code section 1197.1.

19 144. Plaintiffs were compelled to retain the services of counsel to file this action to protect
20 their interests and those of the Aggrieved Employees, and to assess and collect the wages and penalties
21 owed by Defendants. Plaintiffs have thereby incurred attorneys' fees and costs, which Plaintiff is also
22 entitled to recover under Labor Code section 2699, subdivision (g)(1).

23 **VIII. DEMAND FOR JURY TRIAL**

24 145. Plaintiffs hereby demand trial by jury of Plaintiffs' and the Class Members' claims
25 against Defendants.

26 **IX. PRAYER FOR RELIEF**

27 Plaintiffs pray for judgment for self and for all others on whose behalf this suit is brought against
28 Defendants, as follows:

- 1 **1.** For an order certifying the proposed class;
- 2 **2.** For an order appointing Plaintiffs as representatives of the class;
- 3 **3.** For an order appointing Plaintiffs' counsel as counsel for the class;
- 4 **4.** For the failure to pay all minimum wages, compensatory, consequential, general, and
5 special damages according to proof pursuant to Labor Code sections 1194, 1194.2,
6 1197, and others as may be applicable;
- 7 **5.** For the failure to pay all overtime wages, compensatory, consequential, general, and
8 special damages according to proof pursuant to Labor Code sections 204, 510, 1194,
9 1198, and others as may be applicable;
- 10 **6.** For the failure to pay all accrued vacation, compensatory damages in the amount of the
11 unpaid vacation accrued and owed, as may be proven;
- 12 **7.** For the failure to provide rest periods and pay missed rest period premiums,
13 compensatory, consequential, general, and special damages according to proof pursuant
14 to Labor Code section 226.7;
- 15 **8.** For the failure to provide meal periods and pay missed meal period premiums,
16 compensatory, consequential, general, and special damages according to proof pursuant
17 to Labor Code sections 226.7 and 512;
- 18 **9.** For the failure to maintain accurate employment records, penalties pursuant to Labor
19 Code sections 226.3, 1174.5, and others that may be applicable;
- 20 **10.** For the failure to pay wages timely during employment, the unpaid balance of the
21 compensation owed to Plaintiffs and the other Class Members and any applicable
22 penalties owed to them pursuant to Labor Code section 210;
- 23 **11.** For the failure to pay all wages earned and unpaid at separation, statutory waiting time
24 penalties pursuant to Labor Code sections 201 through 203, for the Class Members who
25 quit or were fired in an amount equal to their daily wage multiplied by thirty days, as
26 may be proven;

- 1 **12.** For the failure to indemnify all necessary business expenditures, all unreimbursed
2 business expenses, and interest thereon, that are owed, pursuant to Labor Code section
3 2802, and attorney fees, pursuant to Labor Code section 2802, subdivision (c);
- 4 **13.** For the violations of California’s Unfair Competition Law, restitution to Plaintiffs and
5 the other Class Members of all money and/or property unlawfully acquired by
6 Defendants by means of any acts or practices declared by this Court to be in violation
7 of Business and Professions Code sections 17200 through 17210;
- 8 **14.** For the claim of penalties pursuant to PAGA and other provisions of the California
9 Labor Code, a civil penalty in the amount of \$100 for the initial violation and \$200 for
10 each subsequent violation as specified in Labor Code section 2699, subdivision (f)(2),
11 in the representative action brought on behalf of Plaintiffs and the Aggrieved Employees
12 pursuant the Labor Code Private Attorneys General Act of 2004, and for civil penalties
13 available under Labor Code section 210 and Labor Code section 256;
- 14 **15.** Prejudgment interest on all due and unpaid wages pursuant to Labor Code section 218.6
15 and Civil Code sections 3287 and 3289;
- 16 **16.** On all causes of action for which attorneys’ fees may be available, for attorneys’ fees
17 and costs as provided by Labor Code sections 218.5, 226, Code of Civil Procedure
18 section 1021.5, and others as may be applicable;
- 19 **17.** For an order enjoining Defendants, and each of them, and their agents, servants, and
20 employees, and all persons acting under, in concert with, or for them, from acting in
21 derogation of any rights or duties adumbrated in this complaint; and
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1 **18.** For such other and further relief, this Court may deem just and proper.

2
3 Dated: November 16, 2022

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6 **KYLE D. SMITH**

7 **SHOHAM J. SOLOUKI**

8 Attorneys for Plaintiffs, the Putative Class, and the
9 Aggrieved Employees