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on behalf of herself and current and former aggrieved employees

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF MONTEREY**

AUDREY ROMALDA ARROYO, on behalf of
himself and current and former aggrieved
employees

Plaintiff,

vs.

WYNDHAM VACATION OWNERSHIP, INC.;
and DOES 1 to 100, inclusive,

Defendants.

Case No.: 25CV004491

PAGA ACTION

**PLAINTIFF AUDREY ROMALDA
ARROYO'S COMPLAINT FOR:**

- CIVIL PENALTIES PURSUANT
TO THE PRIVATE ATTORNEYS
GENERAL ACT OF 2004
("PAGA"), LABOR CODE
SECTIONS 2698, ET SEQ.**

COMES NOW Plaintiff AUDREY ROMALDA ARROYO Plaintiff"), who alleges and
complains against Defendant WYNDHAM VACATION OWNERSHIP, INC.; and DOES 1 to 100,
inclusive (collectively "Defendants") as follows:

I. INTRODUCTION

1. This is a Private Attorneys General Act of 2004, Labor Code §§ 2698, *et seq.*
("PAGA") representative action brought by Plaintiff on behalf of the State of California, herself and
other current and former aggrieved employees of Defendants who worked as hourly non-exempt
employees in California during the relevant time period seeking civil penalties associated with

Defendants' violation of the Labor Code based on failure to pay wages for all hours worked at minimum wage and all overtime hours worked at the overtime rate of pay; failure to pay overtime wages at the proper overtime rate of pay; failure to authorize or permit all legally required and/or compliant meal periods or pay meal period premium wages; failure to authorize or permit all legally required and/or compliant rest periods or pay rest period premium wages; failure to pay wages for accrued paid sick time at the regular rate of pay; statutory penalties for failure to provide accurate wage statements; statutory waiting time penalties in the form of continuation wages for failure to timely pay employees all wages due upon separation of employment; Plaintiff experienced these violations personally, as well as is informed and believes other aggrieved employees did as well. Plaintiff seeks on a representative basis, following notice to the Labor and Workforce Development Agency, civil penalties, reasonable attorneys' fees pursuant to Labor Code section 2699(g)(1) and costs brought on behalf of Plaintiff, the State of California, and others aggrieved.

II. JURISDICTION AND VENUE

2. This Court has jurisdiction over the claims of Plaintiff and all other current and former aggrieved California-based hourly non-exempt employees because Plaintiff's lawsuit seeks civil penalties on behalf of herself, all other current and former aggrieved California-based hourly non-exempt employees, and the State of California in excess of twenty-five thousand dollars (\$25,000); Defendants employed Plaintiff and all other current and former aggrieved California-based hourly non-exempt employees; and the injuries to Plaintiff and all other current and former aggrieved California-based hourly non-exempt employees occurred in locations throughout California, including but not limited to Monterey County and employed Plaintiff and all other current and former aggrieved California-based hourly non-exempt employees, including but limited to in Monterey County, at 3295 Dunes Dr. Marina, CA 93933.

III. PARTIES

1. Plaintiff brings this action as a representative of the Labor and Workforce Development Agency on behalf of herself and other current and former employees subject to violations of the Labor Code. The named Plaintiff and the persons on whose behalf this action is filed include current, former and/or future employees of Defendants who work, worked, or will work

1 for Defendants as direct employees as well as temporary employees employed through temp
2 agencies as hourly non-exempt employees in California. At all times mentioned herein, the currently
3 named Plaintiff is and was domiciled and a resident and citizen of California and was employed by
4 Defendants in an hourly position at Defendants' location in Monterey County from in or around
5 February 5, 2023 until on or about June 28, 2025.

6 2. Plaintiff is informed and believes and thereon alleges that Defendant WYNDHAM
7 VACATION OWNERSHIP, INC. is authorized to do business within the State of California and is
8 doing business in the State of California and/or that Defendants DOES 1-50 are, and at all times
9 relevant hereto were persons acting on behalf of Defendant WYNDHAM VACATION
10 OWNERSHIP, INC. in the establishment of, or ratification of, the aforementioned illegal wage and
11 hour practices or policies. Defendant WYNDHAM VACATION OWNERSHIP, INC. operates in
12 Monterey County and employed Plaintiff and all other current and former aggrieved California-
13 based hourly non-exempt employees in Monterey County, including but not limited to, at 3295
14 Dunes Dr. Marina, CA 93933.

15 3. Plaintiff is informed and believes and thereon alleges that Defendants DOES 1
16 through 50 are corporations, or are other business entities or organizations of a nature unknown to
17 Plaintiff that employed Plaintiff and aggrieved California non-exempt employees, permitted
18 Plaintiff and aggrieved employees to work, and exercised control over the wages, hours and working
19 conditions of employment of Plaintiff and aggrieved employees.

20 4. Plaintiff is informed and believes and thereon alleges that Defendants DOES 51
21 through 100 are individuals unknown to Plaintiff. Each of the individual defendants is sued
22 individually and in his or her capacity as an agent, shareholder, owner, representative, manager,
23 supervisor, independent contractor and/or employee of each defendant who violated or caused to be
24 violated the minimum wage and overtime provisions of the Labor Code and/or any provision of the
25 Industrial Welfare Commission's wage orders regulating hours and days of work.

26 5. Plaintiff is unaware of the true names of Defendants DOES 1 through 100. Plaintiff
27 sues said defendants by said fictitious names, and will amend this complaint when the true names
28 and capacities are ascertained or when such facts pertaining to liability are ascertained, or as

1 permitted by law or by the Court. Plaintiff is informed and believes that each of the fictitiously
2 named defendants is in some manner responsible for the events and allegations set forth in this
3 complaint.

4 6. Plaintiff makes the allegations in this complaint without any admission that, as to
5 any particular allegation, Plaintiff bears the burden of pleading, proving, or persuading and Plaintiff
6 reserves all of Plaintiff's right to plead in the alternative.

7 **FIRST CAUSE OF ACTION**

8 **CIVIL PENALTIES PURSUANT TO THE PRIVATE ATTORNEYS GENERAL ACT OF**
9 **2004, LABOR CODE SECTIONS 2698, ET SEQ.**

10 **(Against all Defendants by Plaintiff on behalf of Themselves, the State of California, and**
11 **Other Current and Former Aggrieved Employees)**

12 7. Plaintiff incorporates all paragraphs above as though fully set forth herein.

13 8. During Plaintiff's employment and continuing through the present, Plaintiff alleges
14 Defendants violated Labor Code sections 201, 202, 203, 204, 223, 226, 226.7, 246, 510, 512, 1194,
15 1197, and the applicable Wage Orders.

16 9. Specifically, Defendants have committed the following violations of California
17 Labor Code:

18 10. **Failure to pay wages for all hours worked at the legal minimum wage:**
19 Defendants employed many of their employees, including Plaintiff, as hourly non-exempt
20 employees. In California, an employer is required to pay hourly employees for all "hours worked,"
21 which includes all time that an employee is under control of the employer and all time the employee
22 is suffered and permitted to work. This includes the time an employee spends, either directly or
23 indirectly, performing services which inure to the benefit of the employer.

24 11. Labor Code sections 1194 and 1197 require an employer to compensate employees
25 for all "hours worked" at least at a minimum wage rate of pay as established by the IWC and the
26 Wage Orders.

27 12. In this case, Plaintiff and other current and former aggrieved California-based hourly
28 non-exempt employees worked more minutes per shift than Defendants credited them with having

1 worked. Specifically, Defendants failed to pay Plaintiff and other current and former aggrieved
2 California-based hourly non-exempt employees all wages at the applicable minimum wage for all
3 hours worked due to Defendants' policies, practices, and/or procedures including, but not limited
4 to:

5 (a) Requiring Plaintiff and other current and former aggrieved California-based hourly
6 non-exempt employees to keep their communication device on and monitored on their person and
7 to always monitor them at all times during their shift including while off-the-clock during meal
8 breaks without being paid for that time.

9 (b) Requiring Plaintiff and other current and former aggrieved California-based hourly
10 non- exempt employees to work on restricted on-call/standby time without Plaintiff and other
11 current and former aggrieved California-based hourly non-exempt employees being paid for that
12 time unless actually called in to work.

13 13. Therefore, Defendants suffered, permitted, and required Plaintiff and other current
14 and former aggrieved California-based hourly non-exempt employees to be subject to Defendants'
15 control without paying wages for that time. This resulted in Plaintiff and other current and former
16 aggrieved California-based hourly non-exempt employees working time for which they were not
17 compensated any wages, in violation of Labor Code sections 1194 and 1197 and the applicable
18 Wage Order.

19 14. Employee is further informed and believes, and based thereon alleges, that
20 Employer's conduct above that gave rise to such violations was malicious, fraudulent, or oppressive.
21 Employer would further be liable for civil penalties pursuant to Labor Code section
22 2699(f)(2)(B)(ii).

23 15. **Failure to pay wages for overtime hours worked at the overtime rate of pay**
24 **and/or failure to pay overtime wages at the proper rate of pay:** Defendants employed many of
25 their employees, including Plaintiff, as hourly non-exempt employees. In California, an employer
26 is required to pay hourly employees for all "hours worked," which includes all time that an employee
27 is under control of the employer and all time the employee is suffered and permitted to work. This
28 includes the time an employee spends, either directly or indirectly, performing services that inure to

1 the benefit of the employer.’

2 16. Labor Code sections 510 and 1194 require an employer to compensate employees a
3 higher rate of pay for hours worked in excess of eight (8) hours in a workday, in excess of forty (40)
4 hours in a workweek, and on any seventh consecutive day of work in a workweek:

5 Any work in excess of eight (8) hours in one workday, any work in excess of forty (40) hours
6 in any one (1) workweek, and the first eight (8) hours worked on the seventh day of work in
7 any one (1) workweek, shall be compensated at the rate of no less than one-and-one-half
8 (1.5) times the regular rate of pay for an employee. Any work in excess of twelve (12) hours
9 in one (1) day shall be compensated at the rate of no less than twice the regular rate of pay
for an employee. In addition, any work in excess of eight (8) hours on any seventh day of a
workweek shall be compensated at the rate of no less than twice the regular rate of pay of an
employee.

10 Labor Code section 510.

11 17. In this case, Defendants failed to pay Plaintiff and other current and former aggrieved
12 California-based hourly non-exempt employees overtime wages for all overtime hours worked due
13 to Defendants’ policies, practices, and/or procedures including, but not limited to:

14 (a) Requiring Plaintiff and other current and former aggrieved California-based hourly
15 non-exempt employees to keep their communication device on and monitored on their person and
16 to always monitor them at all times during their shift including while off-the-clock during meal
17 breaks without being paid for that time.

18 (b) Requiring Plaintiff and other current and former aggrieved California-based hourly
19 non- exempt employees to work on restricted on-call/standby time without Plaintiff and other
20 current and former aggrieved California-based hourly non-exempt employees being paid for that
21 time unless actually called in to work.

22 18. Employee is further informed and believes, and based thereon alleges, that
23 Employer’s conduct above that gave rise to such violations was malicious, fraudulent, or oppressive.
24 Employer would further be liable for civil penalties pursuant to Labor Code section
25 2699(f)(2)(B)(ii).

26 19. Furthermore, overtime is based upon an employee’s regular rate of pay. “The regular
27 rate at which an employee is employed shall be deemed to include all remuneration for employment
28 paid to, or on behalf, of the employee.” *See* Division of Labor Standards Enforcement –

1 Enforcement Policies and Interpretations Manual, Section 49.1.2.

2 20. In this case, Plaintiff alleges that when she and other current and former aggrieved
3 California-based hourly non-exempt employees earned overtime wages, Defendants failed to pay
4 them overtime wages at the proper overtime rate of pay due to Defendants' failure to include all
5 remuneration when calculating the overtime rate of pay. Specifically, Defendants maintained a
6 policy, practice, and/or procedure of failing to include all remuneration when calculating Plaintiff's
7 and other current and former aggrieved California-based hourly non-exempt employees' regular rate
8 of pay for the purpose of paying overtime.

9 21. The foregoing policies, practices, and/or procedures resulted in time during each
10 workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt
11 employees were under the control of Defendants but were not compensated. To the extent that the
12 foregoing uncompensated time occurred when Plaintiff and other current and former aggrieved
13 California-based hourly non-exempt employees worked more than eight (8) hours in a workday,
14 more than forty (40) hours in a workweek, and/or seven (7) days in a workweek, Defendants failed
15 to pay them at their overtime rate of pay for overtime hours worked, in violation of Labor Code
16 sections 510, 1194 and 1198, and the applicable Wage Order.

17 22. **Failure to pay wages to hourly non-exempt employees for workdays that**
18 **Defendants failed to provide legally required and compliant meal periods and/or failure to**
19 **pay period premium wages:** Plaintiff and other current and former aggrieved California-based
20 hourly non-exempt employees regularly worked shifts of more than five (5) hours in length and
21 shifts of more than ten (10) hours in length.

22 23. California law requires an employer to authorize or permit an employee an
23 uninterrupted meal period of no less than thirty (30) minutes in which the employee is relieved of
24 all duties and the employer relinquishes control over the employee's activities prior to the
25 employee's sixth hour of work. Labor Code sections 226.7, 512, and 1198; Wage Order 5 at §11;
26 *Brinker Rest. Corp. v. Super Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004. An employer may not employ
27 an employee for a work period of more than ten (10) hours per day without providing the employee
28 with a second such meal period of not less than thirty (30) minutes prior to the start of the eleventh

1 hour of work. *Id.* If the employee is not relieved of all duty during a meal period, the meal period
2 shall be considered an “on duty” meal period and counted as time worked. A paid “on duty” meal
3 period is only permitted when: (1) the nature of the work prevents an employee from being relieved
4 of all duty; and (2) the parties have a written agreement agreeing to on-duty meal periods.

5 24. If an employer fails to provide an employee a meal period in accordance with the
6 law, the employer must pay the employee one (1) hour of pay at the employee’s regular rate of pay
7 for each workday that a legally required and compliant meal period was not provided. Labor Code
8 sections 226.7 and 1198; Wage Order 5 at §11.

9 25. In this case, Defendants failed to authorize or permit legally required and compliant
10 meal periods to Plaintiff and other current and former aggrieved California-based hourly non-
11 exempt employees due to Defendants’ policies, practices, and/or procedures, including but not
12 limited to:

13 (a) Requiring Plaintiff and other current and former aggrieved California-based hourly
14 non- exempt employees to keep their communication device on and monitored on their person and
15 to always monitor them at all times during their shift including while off-the-clock during meal
16 breaks without being paid for that time.

17 (b) Failing to provide Plaintiff and other current and former aggrieved California-based
18 hourly non-exempt employees a second uninterrupted duty-free meal period of no less than thirty
19 (30) minutes for each workday that Plaintiff and other current and former aggrieved California-
20 based hourly non-exempt employees work shifts over ten (10) hours.

21 26. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or
22 procedure of failing to compensate Plaintiff and other current and former aggrieved California-based
23 hourly non-exempt employees one (1) hour of pay at their regular rate of pay for each workday that
24 Plaintiff and other current and former aggrieved California-based hourly non-exempt employees did
25 not receive legally required and compliant meal periods, in violation of Labor Code section 226.7.

26 27. Finally, on occasions when Defendants paid Plaintiff and other current and former
27 aggrieved California-based hourly non-exempt employees a “premium” wage for late, missed, short,
28 on-premise, on-duty, and/or interrupted meal periods, Defendants failed to pay the one (1) additional

1 hour of pay at Plaintiff's and other current and former aggrieved California-based hourly non-
2 exempt employees' regular rate of compensation. Specifically, Defendants maintained a policy,
3 practice, and/or procedure of failing to include all remuneration when calculating Plaintiff's and
4 other current and former aggrieved California-based hourly non-exempt employees' regular rate of
5 pay for the purpose of paying meal period premium wages.

6 28. Defendants' foregoing policies, practices, and/or procedures resulted in Plaintiff and
7 other current and former aggrieved California-based hourly non-exempt employees not receiving
8 wages to compensate them for workdays during which Defendants did not provide them with meal
9 periods in compliance with California law.

10 29. Employee is further informed and believes, and based thereon alleges, that
11 Employer's conduct above that gave rise to such violations was malicious, fraudulent, or oppressive.
12 Employer would further be liable for civil penalties pursuant to Labor Code section
13 2699(f)(2)(B)(ii).

14 30. **Failure to pay wages to hourly non-exempt employees for workdays that**
15 **Defendants failed to provide legally required and compliant rest periods and/or failure to pay**
16 **rest period premium:** Plaintiff and other current and former aggrieved California-based hourly
17 non-exempt employees regularly worked shifts of more than three-and-a-half (3.5) hours.

18 31. California law requires every employer to authorize and permit an employee a rest
19 period of ten (10) net minutes for every four (4) hours worked or major fraction thereof. Labor Code
20 section 226.7; Wage Order 5 at §12. Under California law, "[e]mployees are entitled to 10 minutes'
21 rest for shifts from three and one-half to six hours in length, 20 minutes for shifts of more than six
22 hours up to 10 hours, 30 minutes for shifts of more than 10 hours up to 14 hours, and so on." *Brinker*
23 *Restaurant Corp. v. Sup. Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004, 1029; Labor Code section 226.7;
24 Wage Order 5 at §12. Rest periods, insofar as practicable, shall be in the middle of each work period.
25 Wage Order 5 at §12. Additionally, the rest period requirement "“obligates employers to permit –
26 and authorizes employees to take – off-duty rest periods.” *Augustus v. ABM Security Services, Inc.*
27 (2016) 2 Cal.5th 257, 269. That is, during rest periods employers must relieve employees of all
28 duties and relinquish control over how employees spend their time. *Id.*

32. If the employer fails to authorize or permit a required rest period, the employer must pay the employee one (1) hour of pay at the employee's regular rate of pay for each workday the employer did not authorize or permit a legally required rest period. Labor Code section 226.7; Wage Order 5 at § 12.

33. In this case, Defendants failed to authorize or permit all legally required and compliant rest periods to Plaintiff and other current and former aggrieved California-based hourly non-exempt employees due to Defendants' policies, practices, and/or procedures including, but not limited to:

(a) Failing to provide Plaintiff and other current and former aggrieved California-based hourly non-exempt employees with on time net ten (10) minute rest breaks for every four (4) hours worked or major fraction thereof, sometimes rest breaks were not taken until after the six (6) hours or until end of their shift.

(b) Failing to provide Plaintiff and other current and former aggrieved California-based hourly non-exempt employees with second rest break until end of their shift, or none at all if there was no coverage.

(c) Requiring Plaintiff and other current and former aggrieved California-based hourly non-exempt employees to keep their communication device on and monitored on their person and to always monitor them at all times during their shift including while on rest breaks without being paid for that time.

(d) Failing to provide Plaintiff and other current and former aggrieved California-based hourly non-exempt employees a third uninterrupted duty-free rest period of no less than ten (10) net minutes on each workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt employees work shifts over ten (10) hours.

34. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or procedure of failing to compensate Plaintiff and other current and former aggrieved California-based hourly non-exempt employees with one (1) hour of pay at their regular rate of pay for each workday they did not receive legally required and compliant rest periods, in violation of Labor Code section 226.7.

1 35. Finally, on occasions when Defendants did pay Plaintiff and other current and former
2 aggrieved California-based hourly non-exempt employees a “premium” wage for late, missed, short,
3 on-premise, on-duty, and/or interrupted rest periods, Defendants failed to pay the one (1) additional
4 hour of pay at Plaintiff’s and other current and former aggrieved California-based hourly non-
5 exempt employees’ regular rate of compensation. Specifically, Defendants maintained a policy,
6 practice, and/or procedure of failing to include all remuneration when calculating Plaintiff’s and
7 other current and former aggrieved California-based hourly non-exempt employees’ regular rate of
8 pay for the purpose of paying rest period premiums.

9 36. Defendants’ foregoing policies, practices, and/or procedures resulted in Plaintiff and
10 other current and former aggrieved California-based hourly non-exempt employees not receiving
11 wages to compensate them for workdays in which Defendants did not provide them with rest periods
12 in compliance with California law.

13 37. Employee is further informed and believes, and based thereon alleges, that
14 Employer’s conduct above that gave rise to such violations was malicious, fraudulent, or oppressive.
15 Employer would further be liable for civil penalties pursuant to Labor Code section
16 2699(f)(2)(B)(ii).

17 38. **Failure to provide sick pay wages:** Defendants had a policy and/or procedure where
18 Plaintiff and other current and former aggrieved California-based hourly non-exempt employees
19 accrued paid sick time.

20 39. Labor Code section 246, subdivision (a), states in relevant part “[a]n employee
21 who...works in California for the same employer for 30 or more days within a year from the
22 commencement of employment is entitled to paid sick days.” Additionally, an employee accrues
23 paid sick days at the rate of no-less-than one (1) hour per every thirty (30) hours worked, beginning
24 at the commencement of employment. Labor Code section 246(b).

25 40. Here, Plaintiff and other current and former aggrieved California-based hourly non-
26 exempt employees were employed by Defendants for 30 or more days and were entitled to paid sick
27 days. Defendants, however, lacked a policy, practice, and/or procedure whereby Plaintiffs and other
28 current and former aggrieved California-based hourly non-exempt employees who were employed

1 by Defendants for 30 days or more could accrue paid sick days at the rate of no-less-than one (1)
2 hour per every thirty (30) hours worked, beginning at the commencement of employment as required
3 by Labor Code section 246(b).

4 41. In this case, Plaintiff alleges that when she and other current and former aggrieved
5 California-based hourly non-exempt employees elected to use paid sick time, Defendants failed to
6 pay them sick time wages at the proper sick time rate of pay due to Defendants' failure to include
7 all remuneration when calculating the sick time rate of pay. Specifically, Defendants maintained a
8 policy, practice, and/or procedure of failing to include all remuneration, when calculating Plaintiff
9 and other current and former aggrieved California-based hourly non-exempt employees' regular rate
10 of pay for the purpose of paying sick time.

11 42. Defendants' foregoing policy, practice, and/or procedure resulted in Defendants
12 failing to provide Plaintiff and other current and former aggrieved California-based hourly non-
13 exempt employees' paid sick days, in violation of Labor Code section 246.

14 43. Plaintiff also believes these failures were malicious, fraudulent, or oppressive.
15 Employer would further be liable for civil penalties pursuant to Labor Code section
16 2699(f)(2)(B)(ii).

17 44. **Failure to timely pay earned wages during employment:** In California, wages
18 must be paid at least twice during each calendar month on days designated in advance by the
19 employer as regular paydays, subject to some exceptions. Labor Code section 204(a). Wages earned
20 between the 1st and 15th days, inclusive, of any calendar month must be paid between the 16th and
21 the 26th day of that month and wages earned between the 16th and the last day, inclusive, of any
22 calendar month must be paid between the 1st and 10th day of the following month. *Id.* Other payroll
23 periods such as those that are weekly, biweekly, or semimonthly, must be paid within seven (7)
24 calendar days following the close of the payroll period in which wages were earned. Labor Code
25 section 204(d).

26 45. As a derivative of Plaintiff's claims above, Plaintiff alleges that Defendants failed to
27 timely pay Plaintiff's and other current and former aggrieved California-based hourly non-exempt
28 employees' earned wages (including minimum wages, overtime wages, meal period premium wages

1 and/or rest period premium wages), in violation of Labor Code section 204. Defendants'
2 aforementioned policies, practices, and/or procedures resulted in their failure to pay Plaintiff's and
3 other current and former aggrieved California-based hourly non-exempt employees' their earned
4 wages within the applicable time frames outlined in Labor Code section 204.

5 46. Plaintiff also believes these failures were malicious, fraudulent, or oppressive.
6 Employer would further be liable for civil penalties pursuant to Labor Code section
7 2699(f)(2)(B)(ii).

8 47. **Secret payment of lower wages than designated by statute:** Labor Code section
9 223 provides that, where any statute or contract requires an employer to maintain the designated
10 wage scale, it shall be unlawful to secretly pay a lower wage while purporting to pay the wage
11 designated by statute or contract. By engaging in the unlawful conduct alleged herein, including by
12 failing to: pay overtime wages at the applicable legal overtime rate, meal break premiums and lawful
13 sick pay at the employees' regular rate of pay, as established by Labor Code sections 226.7, 246,
14 510, 1194 and sections 11 and 12 of the applicable IWC Wage Orders, as incorporated by Labor
15 Code section 1198, the Defendant secretly paid a lower wage than designated by statute while
16 purporting to pay the wages designated by statute, in violation of Labor Code section 223.

17 48. Plaintiff also believes these failures were malicious, fraudulent, or oppressive.
18 Employer would further be liable for civil penalties pursuant to Labor Code section
19 2699(f)(2)(B)(ii).

20 49. **Failure to provide complete and accurate wage statements:** Labor Code section
21 226, subdivision (a). Labor Code section 226(a) provides, *inter alia*, that, upon paying an employee
22 his or her wages, the employer must "furnish each of his or her employees ... an itemized statement
23 in writing showing (1) gross wages earned, (2) total hours worked by the employee, except for any
24 employee whose compensation is solely based on a salary and who is exempt from payment of
25 overtime under subdivision (a) of Section 515 or any applicable order of the Industrial Welfare
26 Commission, (3) the number of piece-rate units earned and any applicable piece rate if the employee
27 is paid on a piece-rate basis, (4) all deductions, provided, that all deductions made on written orders
28 of the employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive

1 dates of the pay period for which the employee is paid, (7) the name of the employee and his or her
2 social security number, (8) the name and address of the legal entity that is the employer, and (9) all
3 applicable hourly rates in effect during the pay period and the corresponding number of hours
4 worked at each hourly rate by the employee.”

5 50. As a derivative of Plaintiff’s allegations above, Defendants’ failure to pay Plaintiff
6 and other current and former aggrieved California-based hourly non-exempt employees all wages
7 earned (including minimum wages, overtime wages, meal period premium wages, and/or rest period
8 premium wages) rendered Plaintiff’s and other current and former aggrieved California-based
9 hourly non-exempt employees’ wage statements inaccurate, in violation of Labor Code section
10 226(a)(1, 2, 5 & 9).

11 51. Plaintiff believes these failures were willful and intentional.

12 52. Plaintiff also believes these failures were malicious, fraudulent, or oppressive.
13 Employer would further be liable for civil penalties pursuant to Labor Code section
14 2699(f)(2)(B)(ii).

15 53. **Failure to pay employees all wages due at time of termination/resignation:** An
16 employer is required to pay all unpaid wages timely after an employee’s employment ends. The
17 wages are due immediately upon termination (Labor Code section 201) or within seventy-two (72)
18 hours of resignation (Labor Code section 202).

19 54. As a derivative of Plaintiff’s allegations above, because Defendants failed to pay
20 Plaintiff and other current and former aggrieved California-based hourly non-exempt employees all
21 their earned wages (including minimum wages, overtime wages, meal period premium wages,
22 and/or rest period premium wages), Defendants failed to pay those employees timely after each
23 employee’s termination and/or resignation, in violation of Labor Code sections 201, 202, and 203.

24 55. Plaintiff believes these failures were willful and intentional.

25 56. Plaintiff also believes these failures were malicious, fraudulent, or oppressive.
26 Employer would further be liable for civil penalties pursuant to Labor Code section
27 2699(f)(2)(B)(ii).

28 57. Labor Code sections 2699, subdivisions (a) and (g) authorize an aggrieved employee,

1 on behalf of himself or herself and other current or former employees, to bring a civil action to
2 recover civil penalties against all Defendants pursuant to the procedures specified in Labor Code
3 section 2699.3.

4 58. Plaintiff has complied with the procedures for bringing suit specified in Labor Code
5 section 2699.3. On April 29, 2025, Plaintiff filed a PAGA Claim Notice with the LWDA and
6 provided notice to Defendants by certified mail which provided notice of the specific provisions of
7 the Labor Code alleged to have been violated, including the facts and theories to support the
8 violations alleged.

9 59. Pursuant to Labor Code section 2699.3, the LWDA must give written notice by
10 certified mail to the parties that it intends to investigate the alleged violations of the Labor Code
11 within 60 days of the date of the complainant's written notice. The LWDA failed to provide the
12 parties notice within 60 days of the date of Plaintiff's PAGA Claim Notice that the LWDA intends
13 to investigate Plaintiff's claims.

14 60. Pursuant to Labor Code sections 2699(a) and (f), Plaintiff is entitled to recover civil
15 penalties for Defendants' violations of Labor Code sections 201, 202, 203, 204, 223, 226(a), 226.7,
16 246, 510, 512, 1194, During Plaintiff's employment and continuing through the present, preceding
17 Plaintiff sending the initial PAGA Claim Notice to the LWDA to the present, in the following
18 amounts:

19 a. For violations of Labor Code sections 201, 202, 203, 226(a), 226.7, one
20 hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation and two
21 hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation
22 [penalty amounts established by Labor Code section 2699(f)(2)].

23 b. For violations of Labor Code section 226(a), alternatively, two hundred fifty
24 dollars (\$250) for each employee for each pay period for the initial violation, and for each
25 subsequent violation, one thousand dollars (\$1000) for each underpaid employee for each pay period
26 [penalty amounts established by Labor Code section 226.3].

27 c. For violations of Labor Code section 510 and 512, fifty dollars (\$50) for each
28 employee for each pay period for the initial violation, and for each subsequent violation, one

1 hundred dollars (\$100) for each underpaid employee for each pay period [penalty amounts
2 established by Labor Code section 558].

3 d. For violations of Labor Code section 204, one hundred dollars (\$100) for
4 each failure to pay each employee in any initial violation, and for each subsequent violation, or any
5 willful or intentional violation, two hundred dollars (\$200) for each failure to pay each employee,
6 plus 25 percent of the amount unlawfully withheld [penalty amounts established by Labor Code
7 section 210].

8 e. For violations of Labor Code section 223, one hundred dollars (\$100) for
9 each failure to pay each employee in any initial violation, and for each subsequent violation, or any
10 willful or intentional violation, two hundred dollars (\$200) for each failure to pay each employee,
11 plus 25 percent of the amount unlawfully withheld [penalty amounts established by Labor Code
12 section 225.5].

13 61. Pursuant to Labor Code section 2699(g), Plaintiff is entitled to an award of
14 reasonable attorneys' fees and costs in connection with his claims for civil penalties.

15 **PRAYER FOR RELIEF**

16 **WHEREFORE, PLAINTIFF, ON BEHALF OF HERSELF AND ON OTHER AGGRIEVED**
17 **EMPLOYEES, PRAYS AS FOLLOWS:**

18 **ON THE FIRST CAUSE OF ACTION:**

19 1. That Defendants be found to have violated the provisions of the Labor Code and the
20 IWC Wages Orders as to the Plaintiff and aggrieved employees;

21 2. For any and all legally applicable penalties during the relevant statute of limitations
22 subject to any permissible tolling, including but not limited to those recoverable under the California
23 Labor Code, including but not limited to sections 210, 225.5, 226.3, 558, 2699(f);

24 3. For attorneys' fees and costs of suit, including but not limited to those recoverable
25 under California Labor Code section 2699(g); and

26 4. For such and other further relief, in law and/or equity, as the Court deems just or
27 appropriate.
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1 Dated: September 3, 2025

Respectfully submitted,
LAVI & EBRAHIMIAN, LLP



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AUDREY ROMALDA ARROYO,
on behalf of herself and current and former aggrieved
employees

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