

Benjamin H. Haber (SBN 315664)
benjamin@wilshirelawfirm.com
Daniel J. Kramer (SBN 314625)
dkramer@wilshirelawfirm.com
Angela Leong (SBN 300813)
angela.leong@wilshirelawfirm.com
WILSHIRE LAW FIRM
3055 Wilshire Blvd., 12th Floor
Los Angeles, California 90010
Telephone: (213) 381-9988
Facsimile: (213) 381-9989

Attorneys for Plaintiffs

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

RICHARD MINGURA FLORES, NELSON
VARGAS, on behalf of the State of California
and other aggrieved persons,

Plaintiff,

vs.

GLS WEST, LLC, a corporation; and DOES 1
through 10, inclusive,

Defendants.

Case No.: 22STCV34419
Related Case No. 23TRCV00653

**FIRST AMENDED PAGA
REPRESENTATIVE ACTION
COMPLAINT:**

1. Civil Penalties Under PAGA [Cal. Lab.
Code § 2699, et seq.]

1 Plaintiffs RICHARD MINGURA FLORES AND NELSON VARGAS (“Plaintiffs”),
2 based upon facts that either have evidentiary support or are likely to have evidentiary support
3 after a reasonable opportunity for further investigation and discovery, allege as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiffs bring this action against Defendant GLS WEST, LLC and DOES 1
6 through 10 (GLS WEST, LLC and DOES 1 through 10 are hereinafter collectively referred to as
7 “Defendants”) for civil penalties under the Private Attorneys General Act of 2004, California
8 Labor Code §§ 2698, *et seq.* (“PAGA”) stemming from Defendants’ failure to pay for all hours
9 worked (minimum, straight time, and overtime wages), failure to provide legally compliant meal
10 periods, failure to authorize and permit rest periods, failure to pay all earned wages twice per
11 month, failure to maintain accurate records of hours worked and meal periods, failure to timely
12 pay final wages at termination, and failure to furnish accurate wage statements.

13 2. For over 50 years, California’s courts and legislature have recognized that this
14 State’s wage-and-hour laws serve a compelling public interest of fostering a stable job market.
15 Wages are not ordinary debts. Because of the economic position of the average worker and his
16 or her family, it is essential to the public welfare that employers obey the wage-and-hour laws so
17 that employees are promptly paid the minimum/overtime wages that the Legislature has required
18 for employees. So fundamental are California’s wage-and-hour laws that the Legislature has
19 criminalized certain types of violations. In extending extra protection to deter violations of these
20 underlying statutes—since Plaintiff is not seeking general and/or special damages, restitution or
21 other damages other than civil penalties—California has enacted the PAGA to permit an
22 individual to bring an action for PAGA penalties only, which is the precise and sole nature of this
23 action.

24 3. All California employees during the relevant statutes of limitations who are or
25 were harmed by Defendants’ illegal practices are “Aggrieved Employees.” The Aggrieved
26 Employees worked for Defendants as hourly-paid or non-exempt employees within the
27 applicable statutory period.

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4. Plaintiffs bring this action against Defendants seeking only to recover penalties on behalf of all Aggrieved Employees that worked for Defendants, and on behalf of the State of California. Plaintiffs do not seek to recover anything other than penalties as permitted by California Labor Code Section 2699 at this time. To the extent that statutory violations are mentioned for wage violations, Plaintiffs do not seek underlying general and/or special damages for those violations, but simply penalties as permitted by California Labor Code Section 2699, declaratory relief, and injunctive relief for himself, and all Aggrieved Employees as permitted by the PAGA.

5. Defendants own/owned and operate/operated an industry, business, and establishment within the State of California, including Los Angeles County. As such, and based upon all the facts and circumstances incident to Defendants' business in California, Defendants are subject to the California Labor Code, Wage Orders issued by the Industrial Welfare Commission ("IWC"), and the California Business & Professions Code.

6. On information and belief, Defendants, and each of them were on actual and constructive notice of the improprieties alleged herein and intentionally refused to rectify their unlawful policies. Defendants' violations, as alleged above, during all relevant times herein were willful and deliberate.

7. At all relevant times, Defendants were and are legally responsible for all of the unlawful conduct, policies, practices, acts and omissions as described in each and all of the foregoing paragraphs as the employers of Plaintiffs and the Aggrieved Employees. Further, Defendants are responsible for each of the unlawful acts or omissions complained of herein under the doctrine of “respondeat superior”.

THE PARTIES

A. Plaintiffs

8. Plaintiff RICHARD MINGURA FLORES is a resident of Los Angeles County, California who worked for Defendants in Los Angeles County, California as an hourly-paid, non-exempt employee from approximately July 2018 to approximately August 2022.

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1 9. Plaintiff NELSON VARGAS is a resident of Los Angeles County, California who
2 worked for Defendants in Los Angeles County, California as an hourly-paid, non-exempt
3 employee from approximately August 2018 to approximately September 2023.
4

5 **B. Defendants**

6 10. Plaintiffs are informed and believe, and based upon that information and belief
7 allege, that Defendant GLS WEST, LLC is and at all times herein mentioned, was:

- 8 (a) A business entity qualified to do business and actually conducting business
9 in numerous counties throughout the State of California, including in Los
10 Angeles County; and,
11 (b) The former employer of Plaintiffs and the current and/or former employer
12 of the Aggrieved Employees because Defendant GLS WEST, LLC suffered
13 and permitted Plaintiffs and the Aggrieved Employees to work, and/or
14 controlled their wages, hours, or working conditions.

15 11. Plaintiffs do not know the true names or capacities of the persons or entities sued
16 herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious names.
17 Each of the Doe Defendants was in some manner legally responsible for the damages suffered by
18 Plaintiffs and the Aggrieved Employees as alleged herein. Plaintiffs will amend this complaint to
19 set forth the true names and capacities of these Defendants when they have been ascertained,
20 together with appropriate charging allegations, as may be necessary.

21 12. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and
22 each of them, were residents of, doing business in, availed themselves of the jurisdiction of,
23 and/or injured a significant number of the Plaintiffs and the Aggrieved Employees in the State of
24 California.

25 13. Plaintiffs are informed and believe and thereon allege that at all relevant times
26 each Defendant, directly or indirectly, or through agents or other persons, employed Plaintiffs
27 and the other employees and exercised control over their wages, hours, and working conditions.
28 Plaintiffs are informed and believe and thereon allege that, at all relevant times, each Defendant

1 was the principal, agent, partner, joint venturer, officer, director, controlling shareholder,
2 subsidiary, affiliate, parent corporation, successor in interest and/or predecessor in interest of
3 some or all of the other Defendants, and was engaged with some or all of the other Defendants in
4 a joint enterprise for profit, and bore such other relationships to some or all of the other
5 Defendants so as to be liable for their conduct with respect to the matters alleged below.
6 Plaintiffs are informed and believe and thereon allege that each Defendant acted pursuant to and
7 within the scope of the relationships alleged above, that each Defendant knew or should have
8 known about, and authorized, ratified, adopted, approved, controlled, aided and abetted the
9 conduct of all other Defendants.

10 **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

11 14. Plaintiffs worked for Defendants in Los Angeles County, California as an hourly-
12 paid, non-exempt employees. During Plaintiffs' employment for Defendants, Defendants paid
13 Plaintiffs an hourly wage and classified them as non-exempt from overtime. Defendant typically
14 scheduled Plaintiffs to work at least five days in a workweek and at least eight hours per day, but
15 Plaintiffs mostly worked more than eight hours in a workday and more than forty (40) hours in a
16 workweek.

17 15. Throughout Plaintiffs' employment, Defendants failed to pay for all hours worked
18 (including minimum, straight time, and overtime wages), failed to provide Plaintiffs with legally
19 compliant meal periods, failed to authorize and permit Plaintiffs to take rest periods, failed to
20 timely pay all final wages to Plaintiffs when Defendants terminated their employment, and failed
21 to furnish accurate wage statements to Plaintiffs. As discussed below, Plaintiffs' experience
22 working for Defendants was typical and illustrative.

23 **A. Failure to Pay for All Hours Worked, Including Minimum, Straight Time, and** 24 **Overtime Wages**

25 16. Under California law, an employer must pay for all hours worked by an employee.
26 "Hours worked" is the time during which an employee is subject to the control of an employer,
27 and includes all the time the employee is suffered or permitted to work, whether or not required
28 to do so.

1 17. In addition, Labor Code § 510 provides that employees in California shall not be
2 employed more than eight hours in any workday or forty (40) hours in a workweek unless they
3 receive additional compensation beyond their regular wages in amounts specified by law.

4 18. Labor Code §§ 1194 and 1198 also provide that employees in California shall not
5 be employed more than eight hours in any workday unless they receive additional compensation
6 beyond their regular wages in amounts specified by law. Additionally, Labor Code § 1198 states
7 that the employment of an employee for longer hours than those fixed by the IWC is unlawful.

8 19. Throughout the statutory period, Defendants maintained a policy and practice of
9 not paying Plaintiffs and the Aggrieved Employees for all hours worked, including minimum,
10 straight time, and overtime wages. Defendants required Plaintiffs and the Aggrieved Employees
11 to work “off-the-clock”, uncompensated, by, for example, requiring Plaintiffs and the Aggrieved
12 Employees to perform work prior to clocking in for the workday, during meal periods, and after
13 clocking out for the workday. Some of this unpaid work should have been paid at the overtime
14 rate. In failing to pay for all hours worked, Defendants also failed to maintain accurate records
15 of the hours Plaintiffs and the Aggrieved Employees worked.

16 **B. Failure to Provide Meal Periods**

17 20. Under California law, employers have an affirmative obligation to relieve
18 employees of all duty in order to take their first 30-minute, duty-free meal periods no later than
19 the start of sixth hour of work in a workday, and to allow employees to take their second 30-
20 minute, duty-free meal period no later than the start of the eleventh hour of work in the workday.
21 Further, employees are entitled to be paid one hour of additional wages for each workday they
22 were not provided with all required meal period(s).

23 21. Despite these legal requirements, Defendants wrongfully failed to provide
24 Plaintiffs and the Aggrieved Employees with their legally mandated 30-minute, uninterrupted,
25 and duty-free meal periods. Defendants regularly, but not always, required Plaintiffs and the
26 Aggrieved Employees to work in excess of five consecutive hours a day without providing a 30-
27 minute, uninterrupted, and duty-free meal period for every five hours of work, or without
28 compensating Plaintiffs and the Aggrieved Employees for meal periods that were not provided

1 by the end of the fifth hour of work or tenth hour of work. Instead, Defendants continued to
2 assert control over Plaintiffs and the Aggrieved Employees by requiring, pressuring, or
3 encouraging them to perform work tasks which could not be completed without working in lieu
4 of taking mandatory meal periods, or by denying Plaintiffs and the Aggrieved Employees
5 permission to take a meal period. Defendants also never informed Plaintiffs of their right to, nor
6 permitted them to take, a second meal period when Plaintiffs worked at least ten hours of work in
7 a workday. Accordingly, Defendants' policy and practice was not to provide meal periods to
8 Plaintiffs and the Aggrieved Employees in compliance with California law.

9 22. Plaintiffs and the Aggrieved Employees are thus entitled to be paid one hour of
10 additional wages for each workday he or she was not provided with all required meal period(s).
11 Defendants, however, regularly failed to pay Plaintiffs and the Aggrieved Employees the
12 additional wages to which they were entitled for meal periods that were not provided.

13 **C. Failure to Authorize and Permit Rest Periods**

14 23. Employers are required by California law to authorize and permit breaks of ten
15 uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than
16 two hours). Thus, for example, if an employee's work time is six hours and ten minutes, the
17 employee is entitled to two rest breaks. Each failure to authorize rest breaks as so required is
18 itself a violation of California's rest break laws.

19 24. Throughout the statutory period, Defendants have wrongfully failed to authorize
20 and permit Plaintiffs and the Aggrieved Employees to take legally compliant rest periods.
21 Defendants regularly required Plaintiffs and the Aggrieved Employees to work in excess of four
22 consecutive hours a day without Defendants authorizing and permitting them to take a 10-minute,
23 uninterrupted, duty-free rest period for every four hours of work (or major fraction of four
24 hours), or without compensating Plaintiffs and the Aggrieved Employees for rest periods that
25 were not authorized or permitted. Instead, Defendants continued to assert control over Plaintiffs
26 and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform work
27 tasks which could not be completed without working in lieu of taking mandatory rest periods, or
28 by denying Plaintiffs and the Aggrieved Employees permission to take a rest period.

1 Accordingly, Defendants' policy and practice was to not authorize and permit Plaintiffs and the
2 Aggrieved Employees to take rest periods in compliance with California law.

3 25. Plaintiffs and the Aggrieved Employees are thus entitled to be paid one hour of
4 additional wages for each workday he or she was not authorized and permitted to take all
5 required rest period(s). Defendants, however, regularly failed to pay Plaintiffs and the Aggrieved
6 Employees the additional wages to which they were entitled for rest periods and that they were
7 not authorized and permitted to take.

8 **D. Failure to Pay All Earned Wages Twice Per Month**

9 26. Based on Defendants' failure to pay Plaintiffs and the Aggrieved Employees for
10 all wages as discussed above, Defendants also violated Labor Code § 204.

11 27. Labor Code § 204 requires employers to pay employees all earned wages two
12 times per month. Throughout the statute of limitations period applicable to this cause of action,
13 employees were entitled to be paid twice a month at their regular rates, including all meal period
14 premium wages owed, rest period premium wages owed, and wages owed for overtime hours
15 worked. However, during all such times, Defendants systematically failed and refused to pay the
16 employees all wages due, and failed to pay those wages twice a month, in that employees were
17 not paid all wages for all meal periods not provided by Defendants, all wages for all rest periods
18 not authorized and permitted by Defendants, and all wages for all hours worked. As a result,
19 Defendants owe employees the legally required wages for unpaid wages, and Plaintiffs and the
20 Aggrieved Employees suffered damages in those amounts.

21 **E. Failure to Maintain Accurate Records of Hours Worked and Meal Periods**

22 28. Plaintiffs seek penalties under California Labor Code § 1174(d). Pursuant to
23 California Labor Code § 1174.5, any person, including any entity, employing labor who willfully
24 fails to maintain accurate and complete records required by California Labor Code § 1174 is
25 subject to a penalty under § 1174.5. Pursuant to the applicable IWC Order § 7(A)(3), every
26 employer shall keep time records showing when the employee begins and ends each work period.
27 Meal periods and total hours worked daily shall also be recorded
28

29. Defendants, however, failed to maintain accurate records of hours worked and all meal periods taken or missed by Plaintiffs and the Aggrieved Employees.

30. Defendants' failure to provide and maintain records required by the California Labor Code and applicable IWC Wage Orders deprived Plaintiffs and the Aggrieved Employees the ability to know, understand and question the accuracy and frequency of meal periods, and the accuracy of their hours worked stated in Defendants' records. Therefore, Plaintiffs and the Aggrieved Employees had no way to dispute the resulting failure to pay wages, all of which resulted in an unjustified economic enrichment to Defendants. As a direct result, Plaintiffs and the Aggrieved Employees have suffered and continue to suffer, substantial losses related to the use and enjoyment of such wages, lost interest on such wages and expenses and attorney's fees in seeking to compel Defendants to fully perform its obligation under state law, all to their respective damage in amounts according to proof at trial. As a result of Defendants' knowing failure to comply with the California Labor Code and applicable IWC Wage Orders, Plaintiffs and the Aggrieved Employees have also suffered an injury in that they were prevented from knowing, understanding, and disputing the wage payments paid to them.

F. Failure to Timely Pay All Wages at Termination

31. Labor Code §§ 201 and 202 provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-two (72) hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting.

32. Within the applicable statute of limitations, the employment of Plaintiffs and many other Aggrieved Employees ended, i.e., was terminated by quitting or being discharged, and the employment of others will be terminated. However, during the relevant time period, Defendants failed, and continue to fail to pay Plaintiffs and terminated Aggrieved Employees, without abatement, all wages required to be paid by Labor Code sections 201 and 202 either at the time of discharge, or within seventy-two (72) hours of their leaving Defendants' employment.

1 These unpaid wages include wages for unpaid work time (including minimum, straight time, and
2 overtime wages), missed meal period premium wages, and missed rest period premium wages.

3 33. Defendants' conduct violates Labor Code §§ 201 and 202. Labor Code § 203
4 provides that if an employer willfully fails to pay wages owed, in accordance with sections 201
5 and 202, then the wages of the employee shall continue as a penalty wage from the due date, and
6 at the same rate until paid or until an action is commenced; but the wages shall not continue for
7 more than thirty (30) days.

8 34. Accordingly, Plaintiffs and the Aggrieved Employees are entitled to recover from
9 Defendants their additionally accruing wages for each day they were not paid, at their regular
10 hourly rate of pay, up to thirty (30) days maximum pursuant to Labor Code § 203.

11 **G. Failure to Furnish Accurate Itemized Wage Statements**

12 35. Labor Code § 226(a) provides that every employer shall furnish each of his or her
13 employees an accurate itemized wage statement in writing showing nine pieces of information,
14 including: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of
15 piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis,
16 (4) all deductions, provided that all deductions made on written orders of the employee may be
17 aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the period for
18 which the employee is paid, (7) the name of the employee and the last four digits of his or her
19 social security number or an employee identification number other than a social security number,
20 (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly
21 rates in effect during the pay period and the corresponding number of hours worked at each
22 hourly rate by the employee. An employee is presumed to suffer an injury if this information is
23 missing. (Labor Code § 226(e)(2)(B)(iii).)

24 36. The statute further provides: "An employee suffering injury as a result of a
25 knowing and intentional failure by an employer to comply with subdivision (a) is entitled to
26 recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a
27 violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent
28 pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000), and is entitled

1 to an award of costs and reasonable attorney's fees." (Labor Code § 226(e)(1).)

2 37. Throughout the statutory period, Defendants failed to furnish Plaintiffs and the
3 Aggrieved Employees with accurate, itemized wage statements showing all applicable hourly
4 rates, and all gross and net wages earned (including correct hours worked, correct wages for meal
5 periods that were not provided in accordance with California law, and correct wages for rest
6 periods that were not authorized and permitted to take in accordance with California law).

7 38. Because Defendants violated Labor Code § 226, Plaintiffs and similarly
8 Aggrieved Employees suffered injury and damage to their statutorily protected rights.
9 Accordingly, Plaintiffs and similarly Aggrieved Employees are entitled to recover from
10 Defendants the greater of their actual damages caused by Defendants' failure to comply with
11 Labor Code § 226(a), or an aggregate penalty not exceeding four thousand dollars (\$4,000)
12 dollars per employee.

13 **FIRST CAUSE OF ACTION**

14 **(Against all Defendants for Civil Penalties Under the Private Attorneys General Act of**
15 **2004, Cal. Lab. Code § 2698, et seq.)**

16 39. Plaintiffs incorporate by reference and re-allege all preceding paragraphs as
17 though fully set forth herein.

18 40. At all times herein mentioned, Defendants were subject to the Labor Code of the
19 State of California and the applicable IWC Orders.

20 41. California Labor Code § 2699(a) specifically provides for a private right of action
21 to recover penalties for violations of the Labor Code: "Notwithstanding any other provision of
22 law, any provision of this code that provides for a civil penalty to be assessed and collected by
23 the Labor and Workforce Development Agency or any of its departments, divisions,
24 commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative,
25 be recovered through a civil action brought by an aggrieved employee on behalf of himself or
26 herself and other current or former employees pursuant to the procedures specified in Section
27 2699.3."
28

42. Plaintiffs have exhausted their administrative remedies pursuant to California Labor Code § 2699.3. They gave written notice by online filing to the Labor and Workforce Development Agency (“LWDA”) and by certified mail to Defendants of the specific provisions of the Labor Code that Defendants have violated against Plaintiffs and current and former Aggrieved Employees, including the facts and theories to support the violations. Plaintiffs also paid the filing fee.

43. The statute of limitations is tolled while a plaintiff exhausts his or her administrative remedies with California's LWDA prior to suit, which is required by the statute. (*See* Labor Code § 2699.3(d).)

44. More than sixty-five (65) days has elapsed since Plaintiffs provided notice, but the LWDA has not indicated that it intends to investigate Defendants' Labor Code violations discussed in the notice. Accordingly, Plaintiffs may commence a civil action to recover penalties under Labor Code § 2699 pursuant to § 2699.3 for the violations of the Labor Code described in this Complaint. These penalties include, but are not limited to, penalties under California Labor Code §§ 210, 226.3, 1174.5, 1197.1, and 2699(f)(2).

45. Based on the conduct described in this Complaint, Plaintiffs are entitled to an award of civil penalties on behalf of the State of California and similarly Aggrieved Employees of Defendants. The exact amount of the applicable penalties, in all, is in an amount to be shown according to proof at trial. These penalties are in addition to all other remedies permitted by law.

46. In addition, Plaintiffs seek an award of reasonable attorney's fees and costs pursuant to Labor Code § 2699(g)(1), which states, "Any employee who prevails in any action shall be entitled to an award of reasonable attorney's fees and costs."

PRAYER FOR RELIEF

Plaintiffs, on behalf of all similarly aggrieved employees, pray for relief and judgment against Defendants, jointly and severally, as follows:

1. That the Court declare, adjudge and decree that Defendants violated the California Labor Code by failing to pay for all hours worked (minimum, straight time, and overtime wages), failing to provide meal periods, failing to authorize and permit rest periods, failing to pay all

1 earned wages twice per month, failing to maintain accurate records of hours worked and meal
2 periods, failing to timely pay final wages at termination, and failing to furnish accurate wage
3 statements.

4 2. An award of civil penalties on behalf of himself and all similarly aggrieved
5 employees pursuant to PAGA;

6 3. Pre-judgment and post-judgment interest at the maximum rate allowed;

7 4. Attorneys' fees and costs reasonably incurred;

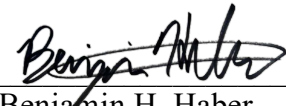
8 5. Injunctive and declaratory relief to the extent allowed by PAGA; and,

9 6. Such other and further relief that the Court deems proper.

10
11 Respectfully submitted,

12 Dated: August 19, 2025

WILSHIRE LAW FIRM

13
14 By: 

Benjamin H. Haber

Daniel J. Kramer

Angela Leong

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16 Attorneys for Plaintiff
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PROOF OF SERVICE

Mingura Flores v. GLS West, LLC, et al.
23TRCV00653

STATE OF CALIFORNIA)
) ss
COUNTY OF LOS ANGELES)

I, Rebecca Padilla, state that I am employed in the aforesaid County, State of California; I am over the age of eighteen years and not a party to the within action; my business address is 660 S. Figueroa St, Sky Lobby, Los Angeles, California 90017. My electronic service address is rebecca.padilla@wilshirelawfirm.com.

On August 19, 2025, I served the foregoing **FIRST AMENDED PAGA REPRESENTATIVE ACTION COMPLAINT**, on the interested parties by placing a true copy thereof, enclosed in a sealed envelope by following one of the methods of service as follows:

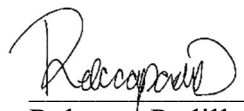
David J. Reese (SBN 184782)
dreese@employerlawyers.com
Thomas H. Porter (SBN 178998)
tporter@employerlawyers.com
FINE, BOGGS & PERKINS LLP
111 W. Ocean Blvd., Ste 2400
Long Beach, California 90802
Telephone: (562) 366-0861
Facsimile: (562) 490-8561

Attorneys for Defendant

(X) **BY ELECTRONIC SERVICE:** Based on a court order or an agreement of the parties to accept electronic service, I caused the documents to be sent to the persons at the electronic service addresses listed above via third-party cloud service **CASEANYWHERE.**

I declare under the penalty of perjury under the laws of the State of California, that the foregoing is true and correct.

Executed on August 19, 2025, at Los Angeles, California.



Rebecca Padilla