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By A. Salcedo, Deputy Clerk

Attorneys for Plaintiff Michael Walker
individually and on behalf of all other Aggrieved Employees

**SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE
COUNTY OF LOS ANGELES- VAN NUYS COURTHOUSE EAST**

MICHAEL WALKER, individually and on
behalf of all other Aggrieved Employees;

Plaintiff,

vs.

LIFE ALERT EMERGENCY RESPONSE,
INC., and DOES 1 through 50, inclusive,

Defendants.

Case No. **23VECV02182**

**COMPLAINT FOR ENFORCEMENT
UNDER THE PRIVATE ATTORNEYS
GENERAL ACT, CALIFORNIA LABOR
CODE § 2698, ET SEQ.**

Violation of California Labor Code § 2698, et
seq. (California Labor Code Private Attorneys
General Act of 2004)

Plaintiff Michael Walker (hereinafter referred to as "REPRESENTATIVE
PLAINTIFF") alleges as follows:

PARTIES

1. REPRESENTATIVE PLAINTIFF is an individual who resides in California and
was employed by LIFE ALERT EMERGENCY RESPONSE, INC., from on or about November
01, 2019 until on or about March 29, 2023.

2. REPRESENTATIVE PLAINTIFF is informed and believes, and based on such
information and belief, alleges that at all times mentioned herein, LIFE ALERT EMERGENCY
RESPONSE, INC. is licensed to do business and actually doing business in the State of
California.

1
2 3. REPRESENTATIVE PLAINTIFF is informed and believes, and based on such
3 information and belief, alleges that DEFENDANTS are a medical alert system provider. Thus,
4 DEFENDANTS are subject to the applicable California laws as alleged throughout this
5 Complaint.

6 4. REPRESENTATIVE PLAINTIFF is unaware of the true names and capacities,
7 whether corporate, individual, or otherwise, of DEFENDANTS named as DOES 1 through 100,
8 inclusive. Pursuant to California Code of Civil Procedure section 474, REPRESENTATIVE
9 PLAINTIFF will seek leave of court to amend this complaint to state said DEFENDANTS' true
10 names and capacities when the same have been ascertained. REPRESENTATIVE PLAINTIFF
11 is informed and believes, and based thereon alleges, that said fictitiously-named
12 DEFENDANTS are responsible in some manner for the injuries and damages to
13 REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES as further
14 alleged herein.

15 5. The AGGRIEVED EMPLOYEES worked for all of the DEFENDANTS or for
16 any of the DEFENDANTS as non-exempt, hourly-paid employees. Nothing in this Complaint
17 should be interpreted as limiting the AGGRIEVED EMPLOYEES to non-exempt, hourly-paid
18 employees who worked for all DEFENDANTS only.

19 6. The definition of "employer" for purposes of the California Labor Code includes
20 irregular working arrangements, and was specifically drafted in order to prevent evasion and
21 subterfuge of California's labor laws. To that end, REPRESENTATIVE PLAINTIFF is
22 informed and believes, and based thereon alleges, that DEFENDANTS, including any as of now
23 unknown entities, must be classified as joint-employers for purposes of liability for civil
24 penalties under the Private Attorneys General Act ("PAGA"). As such, DEFENDANTS are each
25 liable for civil penalties for violation of the California Labor Code as to REPRESENTATIVE
26 PLAINTIFF and the other AGGRIEVED EMPLOYEES.

27 7. The term "DEFENDANTS" used throughout this Complaint includes all named
28 DEFENDANTS whether corporate, individual, or otherwise, and all unnamed DEFENDANTS

whether corporate, individual, or otherwise, that are now unknown but are referred to throughout this Complaint as DOES 1 through 100, inclusive.

8. This is only a Private Attorney General Action Complaint, pursuant to California Labor Code section 2699 et seq., on behalf of REPRESENTATIVE PLAINTIFF and all other persons similarly situated who worked for DEFENDANTS in their California locations as non-exempt, hourly employees (herein collectively identified as “AGGRIEVED EMPLOYEES”) for:

(i) failure to provide employment records in violation of Labor Code sections 226, 432, and 1198.5;

(ii) failure to pay overtime and double time in violation of Labor Code sections 510 and the applicable Wage Orders;

(iii) failure to provide rest and meal periods in violation of Labor Code sections 226.7, 512(a), and the applicable Wage Orders;

(iv) failure to pay minimum wage in violation of Labor Code sections 1182.2, 1194, 1197, 1197.1, and the applicable Wage Orders;

(v) failure to keep accurate payroll records and provide itemized wage statements in violation of Labor Code sections 226(a), 1174(d), 1198, and the applicable Wage Orders;

(vi) failure to pay reporting time wages in violation of California Code of Regulations, Title 8, section 11050(5)(A);

(vii) failure to pay split shift wages in violation of California Code of Regulations 11050(4)(C);

(viii) failure to pay all wages earned on time in violation of Labor Code section 204;

(ix) failure to pay all wages earned upon discharge or resignation in violation of Labor Code sections 201, 202, and 203;

(x) failure to reimburse necessary, business-related expenses in violation of Labor Code sections 2800 and 2802;

(xi) failure to provide notice of paid sick time and accrual in violation of Labor Code section 246;

(xii) failure to create and provide a written contract describing how commissions are computed and paid

(xiii) unlawful collection of earned wages/commissions

(xiv) employers, and individuals acting on behalf of employers, violating or causing to be violated a section of the Labor Code or any Wage Order in violation of Labor Code section 558(a).

VENUE AND JURISDICTION

9. Venue as to each Defendant is proper in this judicial district pursuant to California Code of Civil Procedure section 395 and under California Government Code section 12965(b), in that DEFENDANTS conduct business within the County of Los Angeles and each Defendant is within the jurisdiction of this Court for service of process, REPRESENTATIVE PLAINTIFFS' injuries were incurred within the County of Los Angeles, the actions giving rise to REPRESENTATIVE PLAINTIFFS' Complaint arose within the County of Los Angeles, and DEFENDANTS are located in the County of Los Angeles.

10. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that no federal question is raised and that the Class Action Fairness Act ("CAFA"), 28 U.S.C. Section 1322(d) does not apply, or in the alternative that exceptions for local cases or controversies under the CAFA do apply and prohibit removal of the action to federal Court.

11. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that based on the total number of pay periods REPRESENTATIVE PLAINTIFF worked, REPRESENTATIVE PLAINTIFF's individual claims do not arise to the necessary amount in controversy so as to implicate traditional jurisdiction under 28 U.S.C. 1322(a) or jurisdiction under the CAFA.

12. Further, as a representative action under the PAGA, the matter is not subject to removal under 28 U.S.C. Sections 1322(a)-(d). PAGA civil penalty actions are not subject to federal jurisdiction.

13. This Court has jurisdiction over REPRESENTATIVE PLAINTIFFS' claims for civil penalties under the PAGA, California Labor Code sections 2698 *et seq.*

SCOPE

14. The "AGGRIEVED EMPLOYEES" are DEFENDANTS' current and former hourly-paid, non-exempt employees, who either were or are employed in the State of California from November 01, 2019 through the date of judgment in this action.

STATEMENT OF FACTS

15. REPRESENTATIVE PLAINTIFF was hired by DEFENDANTS with the job title of Representative on or about November 01, 2019. DEFENDANTS are an emergency services provider for the elderly. REPRESENTATIVE PLAINTIFF worked for DEFENDANTS up until on or about March 29, 2023.

16. While employed with DEFENDANTS, REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES that REPRESENTATIVE PLAINTIFF seeks to represent in this action, working as non-exempt, hourly-paid employees were regularly required to work off-the-clock, and/or during their rest and/or meal periods.

17. REPRESENTATIVE PLAINTIFF filed a PAGA Notice on February 21, 2023 by serving a PAGA Notice to all named DEFENDANTS and to the LWDA in compliance with Labor Code section 2699.3. As of April 28, 2023, 65 Days after REPRESENTATIVE PLAINTIFF's PAGA Notice, REPRESENTATIVE PLAINTIFF has not received correspondence from the LWDA regarding its intent to investigate PLAINTIFF's claims.

FAILURE TO PROVIDE EMPLOYMENT RECORDS

18. California Labor Code Section 226 provides, "An employer who receives a written or oral request to inspect or copy records pursuant to subdivision (b) pertaining to a current or former employee [records of hours worked and wages paid]...shall comply with the request as soon as practicable, but no later than 21 calendar days from the date of the request."

19. California Labor Code Section 432 provides, "If an employee signs any instrument relating to the obtaining or holding of employment, he shall be given a copy of the instrument upon request."

20. California Labor Code Section 1198.5 provides that every employee shall be permitted to inspect and obtain a copy of their personnel records upon request.

21. In accordance with the process set out in Labor Code Section 226, REPRESENTATIVE PLAINTIFF requested, in writing by letter via certified first-class mail to DEFENDANTS and regular first-class mail to DEFENDANTS, that DEFENDANTS provide REPRESENTATIVE PLAINTIFF with wage and payroll history, all documents signed by REPRESENTATIVE PLAINTIFF pursuant to Labor Code Section 432, and a copy of REPRESENTATIVE PLAINTIFF's personnel records pursuant to Labor Code Section 1198.5.

22. The time periods provided to DEFENDANTS by Labor Code Sections 226, 432, 1198.5 and any other relevant statutes have elapsed since DEFENDANTS received REPRESENTATIVE PLAINTIFF's correspondence requesting documents pursuant to Labor Code Sections 226, 432, and 1198.5, and a copy of REPRESENTATIVE PLAINTIFF's personnel records pursuant to Labor Code Section 1198.5. However, DEFENDANTS failed to provide REPRESENTATIVE PLAINTIFF with all of the employment documents to which he/she is entitled, including, but not limited to, copies of all internal performance reviews with bonus recommendations.

23. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that DEFENDANTS failed to provide records in compliance with Labor Code Sections 226, 432, and 1198.5 to other AGGRIEVED EMPLOYEES in response to their requests.

OVERTIME / DOUBLE TIME

24. California Labor Code sections 510 and the applicable Wage Orders require employers to pay employees working more than eight (8) hours in a day or more than 40 hours in a week at the rate of at least time-and-one-half (1.5) times their regular rate of pay ("overtime") for time such worked, and two (2) times their regular rate of pay ("double time") for such hours worked in excess of 12 hours in a day. "Regular rate" includes all remuneration, including non-discretionary bonuses and incentives.

25. During the relevant time period, REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES regularly worked in excess of eight (8), and in excess of 12, hours

in a workday and/or 40 hours in a workweek.

26. DEFENDANTS routinely required REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES to perform work tasks before and/or after their scheduled shifts, and/or during off-the-clock meal breaks, and/or during rest breaks. As a consequence, DEFENDANTS willfully failed to pay REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES all of the wages to which they were entitled.

MEAL / REST BREAKS

27. California Labor Code sections 226.7, 512(a), and the applicable Wage Orders require employers to pay employees one (1) additional hour of pay at the employees' regular rate for each work day that a legally compliant meal and/or rest break was not provided. Employers cannot require, cause, or permit an employee to work more than five (5) hours per day without providing an uninterrupted meal break. If an employee works over ten (10) hours in a workday, employers are required to either provide a second, uninterrupted 30-minute meal break or pay employees an additional one (1) hour of pay at the employees' regular rate. If the employer fails to properly record a valid meal period, it is presumed that no meal period was provided. Furthermore, no employer shall require an employee to work during any rest period. Rest periods requirements are based on the total hours worked; employees are legally entitled to ten (10) minutes per four (4) hours, or major fraction thereof, that employee worked.

28. DEFENDANTS failed to provide REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES with the required rest and meal break periods. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were routinely required to work through these periods instead, because of understaffing, inadequate coverage, unreasonably high workload and expectations, and/or other actions, inactions, or decisions made by and within the sole control and discretion of DEFENDANTS.

29. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES worked shifts in excess of five (5) hours without a meal break, and worked shifts of ten (10) hours or more without a second meal break, due to understaffing, inadequate coverage, unreasonably high workload and expectations, and/or other actions, inactions, or decisions made

by and within the sole control and discretion of DEFENDANTS.

30. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that any purported appearance of meal and rest break compliance is because DEFENDANTS systematically and routinely clocked out for and/or otherwise altered the timekeeping records of REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES in an attempt to hide the aforementioned infractions. DEFENDANTS, knowingly and contrary to law and public policy, employed a tactic of clocking-out employees for rest and/or meal periods that were never taken and/or were legally non-compliant, and/or otherwise falsified or altered timekeeping records.

31. DEFENDANTS knew, or should have known, that their behavior caused REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES to work through the above-described meal and/or rest periods. As a company-wide policy, DEFENDANTS still chose not to pay meal and rest period premiums required by law.

MINIMUM WAGE

32. California Labor Code sections 1182.12, 1194, 1197, and 1197.1 require employers to pay the minimum wage as set by the IWC. California Labor Code section 1182.12, as amended by Senate Bill 3, Chapter 4, Section 3, defines the minimum wage as;

(1) For any employer who employs 26 or more employees:

(A) From January 1, 2017, to December 31, 2017, \$10.50 per hour.

(B) From January 1, 2018, to December 31, 2018, \$11 per hour.

(C) From January 1, 2019, to December 31, 2019, \$12 per hour.

(D) From January 1, 2020, to December 31, 2020, \$13 per hour.

(E) From January 1, 2021, to December 31, 2021, \$14 per hour.

(F) From January 1, 2022, and until adjusted by subdivision (c) \$15 per hour.

(2) For any employer who employs 25 or fewer employees:

(A) From January 1, 2018, to December 31, 2018, \$10.50 per hour.

(B) From January 1, 2019, to December 31, 2019, \$11 per hour.

(C) From January 1, 2020, to December 31, 2020, \$12 per hour.

(D) From January 1, 2021, to December 31, 2021, \$13 per hour.

(E) From January 1, 2022, to December 31, 2022, \$14 per hour.

(F) From January 1, 2023, and until adjusted by subdivision (c) \$15 per hour.

33. The minimum wage standard applies to each hour employees worked for which they were not paid. Therefore, employer's failure to pay for any particular hour worked by an employee is unlawful even if averaging an employee's total pay over all hours worked, paid or not, results in an average hourly wage above minimum wage.

34. As alleged throughout this Complaint, due to the company-wide failures of DEFENDANTS, REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were forced to work off-the-clock before and/or after their scheduled work shifts, and/or during rest breaks, and/or during meal breaks. DEFENDANTS failed to pay REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES minimum wage for this time and/or falsified timekeeping records to hide this fact.

ACCURATE/ITEMIZED WAGE STATEMENTS

35. California Labor Code 226(a) requires employers to create and provide to employees true and accurate employment records. California Labor Code section 226(e) provides that if an employer fails to furnish an employee with same, the employee is entitled to recover the greater of all actual damages, or \$50.00 for an initial infraction, and \$100 per employee for each subsequent violation in any pay period. California Labor Code 226.3 imposes civil penalties on any employer in violation of section 226(a) at \$250 per employee violation in an initial citation, and \$1,000 per employee for each subsequent violation.

36. California Labor Code 1174(d) requires employers to keep payroll records showing hours worked, and wages paid to and/or number of piece-rate units earned, for all employees. California Labor Code section 1174.5 subjects employers to a \$500 penalty for failing to maintain same.

37. California Labor Code section 1198 provides that maximum hours and standard conditions of labor are fixed by the Labor Commissioner in the applicable Wage Orders. Pursuant to the applicable Wage Order, employers must keep accurate records of when

employees begin and end each work period and each meal period.

38. DEFENDANTS knowingly provided employees with records that do not meet the statutory requirements of truth and accuracy, because DEFENDANTS failed to truthfully and accurately document, among other things, employees off-the-clock work. As a result, DEFENDANTS failed to accurately list the correct amount of gross and/or net wages earned by REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES.

39. The statements in question are deficient in many other ways, including, but not limited to: failure to list total hours worked, failing to list applicable hourly rates and the numbers of hours worked at each rate, failure to list piece-rate units earned and the applicable piece-rate, failure to list deductions, failure to track sick leave, failure to list the employee and SSN/EID properly, failure to list the full legal name and address of the employer, failure to list inclusive dates for which employees are paid, failure to provide employees with the ability to easily access wage statements and get hard copies at no expense to the employee, and/or failure to state all hours worked as a result of off-the-clock work..

40. DEFENDANTS willfully failed to maintain accurate payroll records for REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES as a result of DEFENDANTS failure to accurately record employees rest breaks, and/or meal breaks, and/or off-the-clock work. DEFENDANTS failure makes it impossible for REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES to accurately determine the extent of their underpayment, thereby causing further injuries to each of them.

REPORTING TIME

41. California Code of Regulations, Title 8, section 11050(5)(A) provides that for each workday when an employee is required to and does in fact report to work, but is either not put to work or is furnished less than half of said employee's usual scheduled day's work, that employee should be paid for no less than half, and in no event less than two (2) hours, of the employees' regular rate of pay.

42. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were frequently told by DEFENDANTS to report to work and were either not put to work or were

1 furnished less than half of said employee's usual scheduled day's work. DEFENDANTS
2 routinely failed to pay the required reporting time wages to REPRESENTATIVE PLAINTIFF
3 and other AGGRIEVED EMPLOYEES for each of these instances.

4 **SPLIT SHIFTS**

5 43. California Code of Regulations 11050(4)(C) provides that when an employee
6 works a "split shift", one (1) hour's pay at the State or local minimum wage (whichever is
7 greater) must be paid in addition to the minimum wage for that workday. A "split shift" is
8 defined as a work schedule which is interrupted by non-paid, non-working periods established
9 by the employer, other than *bona fide* rest or meal periods.

10 44. DEFENDANTS routinely scheduled REPRESENTATIVE PLAINTIFF and other
11 AGGRIEVED EMPLOYEES for multiple different shifts throughout the same workday,
12 separated by periods other than *bona fide* rest or meal breaks. DEFENDANTS failed to pay
13 REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES one (1) hour's pay
14 at the applicable minimum wage, which resulted in REPRESENTATIVE PLAINTIFF and other
15 AGGRIEVED EMPLOYEES being paid less than the applicable minimum wage for that day.
16 As a further consequence, DEFENDANTS also failed to separately list "split shift" payments
17 on REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES wage statements.

18 **ALL WAGES PAID ON TIME**

19 45. California Labor Code section 204 requires that all wages earned, other than those
20 due upon termination, be paid on time as defined by the statute.

21 46. As a result of the numerous company-wide failures of DEFENDANTS as
22 described throughout this Complaint, DEFENDANTS failed to pay REPRESENTATIVE
23 PLAINTIFF and other AGGRIEVED EMPLOYEES all wages due to them, including, but not
24 limited to minimum wages, overtime wages, double time wages, split shift pay and/or reporting
25 time pay., within the statutorily required time period.

26 **ALL WAGES PAID ON DISCHARGE / TERMINATION**

27 47. California Labor Code sections 201, 202, and 203 provide that employees who are
28 terminated are due all wages earned immediately. Employees who resign their employment

without giving 72-hours' notice are due all wages earned within 72 hours of their resignation. Employees who resign their employment giving 72-hours' notice are entitled to all wages earned at the time their resignation becomes effective.

48. DEFENDANTS terminated their employment relationship with REPRESENTATIVE PLAINTIFF on or about March 29, 2023.

49. When REPRESENTATIVE PLAINTIFF finally received EMPLOYEE's final paycheck, that final paycheck was legally deficient in that it did not account for all wages earned despite DEFENDANTS knowing that such wages were due to REPRESENTATIVE PLAINTIFF. Due to the company-wide failures of DEFENDANTS as described throughout this Complaint, DEFENDANTS similarly failed to pay other AGGRIEVED EMPLOYEES timely wages upon their discharge or resignation.

FAILURE TO REIMBURSE

50. California Labor Code Sections 2800 and 2802 require that an employer indemnify employees for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of their duties.

51. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were directed and expected to incur personal expenses on behalf of DEFENDANTS while performing their job duties. Such personal expenses include, but are not limited to, use of personal cell phone. REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES would not have been able to successfully accomplish their job duties absent incurring these personal expenses. DEFENDANTS failed to indemnify REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES for all necessary expenditures or losses accordingly.

NOTICE OF PAID SICK TIME AND ACCRUAL

52. California Labor Code section 246 provides that an employee who works for the same employer for more than 30 days is entitled to paid sick days. Paid sick leave is to accrue at a rate not less than one (1) hour per every 30 hours worked, such accrual beginning at the commencement of employment. Employers must provide employees with written notice setting the amount of sick leave available (or paid time off in lieu thereof) for use on either itemized

wage statements (as described in Labor Code section 226) or in a separate writing accompanying such wage statements.

53. REPRESENTATIVE PLAINTIFF was hired by DEFENDANTS on or about November 01, 2019 and worked for DEFENDANTS until on or about March 29, 2023. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES worked for DEFENDANT for more than 30 days, triggering the protections of Labor Code section 246 as described above. Nevertheless, DEFENDANTS failed to furnish upon REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES, either on itemized wage statements or in a separate writing accompanying such wage statements, the amount of sick leave available to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES.

54. As such, DEFENDANTS unlawfully retained and continue to retain paid sick leave that should have been paid to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES but for DEFENDANTS failure to properly institute and/or adhere to a legally compliant paid sick leave program. REPRESENTATIVE EMPLOYEE is informed and believes, and based thereon alleges, that these practices were experienced and continue to be experienced by the other AGGRIEVED EMPLOYEES.

CONTRACTS INVOLVING COMMISSION

55. California Labor Code section 2751(a) provides that whenever an employer enters a contract of employment with an employee for services to be rendered within this state and the contemplated method of payment of the employee involves commissions, the contract shall be in writing and shall set forth the method by which the commissions shall be computed and paid.

56. Further, California Labor Code section 2751(b) provides that the employer shall give a signed copy of the contract to every employee who is a party thereto and shall obtain a signed receipt for the contract from each employee. In the case of a contract that expires and where the parties nevertheless continue to work under the terms of expired contract, the contract terms are presumed to remain in full force and effect until the contract is superseded or employment is terminated by either party.

57. Lastly, California Labor Code section 2751(c) provides that “commissions” has the meaning set forth in California Labor Code section 204.1, which provides in relevant part that commission wages are compensation paid to a person for services rendered in the sale their employer’s property or services and based proportionately upon the amount or value thereof.

58. DEFENDANTS hired REPRESENTATIVE as an hourly-paid, non-exempt employee earning commissions on sales of DEFENDANTS’ services and products beginning or about November 01, 2019, through on or about March 29, 2023. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES performed their job duties within California’s borders since the establishment of the employment relationship, thus triggering Labor Code section 2751(a).

59. Pursuant to Labor Code section 2751(a), DEFENDANTS were required to create a written contract setting forth the method by which commissions would be computed and paid. DEFENDANTS failed to create a written contract which meets these requirements for PLAINTIFF and other AGGRIEVED EMPLOYEE’S signature at any point during his employment.

60. Furthermore, because DEFENDANTS failed to create a written contract describing the methods by which commissions are computed and paid, DEFENDANTS failed to provide a copy of the above contract to PLAINTIFF and other AGGRIEVED EMPLOYEES and obtain signed receipt of the same, as required under Labor Code 2751(b).

61. Due to the company-wide failures of DEFENDANTS as described throughout this Complaint, DEFENDANTS similarly failed to meet the same contractual requirements to other AGGRIEVED EMPLOYEES as set forth in Labor Code sections 2751(a) and (b).

62. Pursuant to the foregoing, DEFENDANTS are in violation of California Labor Code Section 2751. PLAINTIFF and other AGGRIEVED EMPLOYEES are entitled to civil penalties, attorney’s fees, costs, and interest thereon, pursuant to Labor Code sections 210 and/or 2699(a), (f)-(g), and any and all other applicable law.

GENERAL OCCUPATIONS

63. California Labor Code section 221 provides that it shall be unlawful for any employer to collect or receive from any employee any wages paid by the employer to the employee.

64. DEFENDANTS paid REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES hourly and commission wages, but later unlawfully deducted some wages from each category from subsequent paychecks. DEFENDANTS failed to create a valid commission agreement which might provide for lawful collection of certain commissions at any point in the employment relationship with REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES.

65. As such, DEFENDANTS unlawfully retained and continue to retain earned wages that should have been paid to REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES but for DEFENDANTS' failure to properly administer its payroll program. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that these practices were experienced and continue to be experienced by the other AGGRIEVED EMPLOYEES.

66. Pursuant to the foregoing, DEFENDANTS are in violation of California Labor Code Section 221. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES are entitled to civil penalties, attorneys' fees, costs, and interest thereon, pursuant to Labor Code sections 1197.1, and/or 2699(a), (f)-(g), and any and all other applicable law.

CIVIL PENALTIES AND INDIVIDUAL LIABILITY

67. California Labor Code section 558(a) provides that any employer, including individuals acting on behalf of employers, that violates, or causes to be violated, a section of the Labor Code or any applicable Wage Orders are subject to the following penalties;

- \$50 for any initial violation for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover unpaid wages;

- \$100 for each subsequent violation for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount to recover unpaid wages;

68. Labor Code section 558.1 permits joint and several liability as to both an individual and employer for violations of Labor Code sections 203, 226, 226.7, 1194, and 2802. Labor Code section 558(c) provides that the penalties in this section are in addition to any other civil penalty.

69. DEFENDANTS are employers, and violated REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES' rights by violating, or causing to be violated, various sections of this code as described throughout this Complaint.

FIRST CAUSE OF ACTION

(VIOLATION OF LABOR CODE § 2698, *ET SEQ.*)

(By REPRESENTATIVE PLAINTIFF Against DEFENDANTS and Does 1 through 10, inclusive)

70. REPRESENTATIVE PLAINTIFF incorporates by reference the allegations contained in each of the preceding paragraphs and each and every part thereof with the same force and effect as though fully set forth herein.

71. PAGA expressly establishes that any provisions of the California Labor Code which provides for a civil penalty to be assessed and collected by the LWDA, or any of its departments, divisions, commissions, boards, agencies or employees for a violation of the California Labor Code, may be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself, and other current or former employees.

72. Whenever the LWDA, or any of its departments, divisions, commissions, boards, agencies, or employees has discretion to assess a civil penalty, a court in a civil action is authorized to exercise the same discretion, subject to the same limitations and conditions, to assess a civil penalty.

73. REPRESENTATIVE PLAINTIFF and the other hourly-paid or non-exempt employees, are "AGGRIEVED EMPLOYEES" within the meaning of California Labor Code

section 2699(c) as they are all current or former employees of DEFENDANT, and one or more of the alleged violations was committed against them.

Failure to Provide Employment Records

74. DEFENDANTS failure to provide REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES with employment records constitutes unlawful and/or unfair activity and is prohibited by California Labor Code 226, 432, and 1198.5.

Failure to Pay Overtime / Double Time

75. DEFENDANTS failure to pay legally required overtime and double time wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES is in violation of the Wage Orders and constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 510 and 1198.

Failure to Provide Meal and Rest Periods

76. DEFENDANTS failure to provide legally required meal and rest periods to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 226.7, 512(a), and the applicable Wage Orders.

Failure to Pay Minimum Wages

77. DEFENDANTS failure to pay legally required minimum wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 1182.12, 1194, 1197, 1197.1, and the applicable Wage Orders.

Failure to Keep Accurate and Provide Itemized Wage Statements

78. DEFENDANTS failure to keep accurate and provide itemized wage statements to Plaintiff and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code section 226(a), 1174(d), and 1198.

Failure to Pay Reporting Time

79. DEFENDANTS failure to pay REPRESENTATIVE PLAINTIFF and other

AGGRIEVED EMPLOYEES who were required to and did in fact report to work, but who were then furnished less than half of such employees usual scheduled day's work, with at least half, and in no event less than two (2) hours, of the employees' regular rate of pay constitutes unlawful and/or unfair activity prohibited by California Code of Regulations 11050 (5)(A).

Failure to Pay "Split Shift" Premiums

80. DEFENDANTS failure to pay REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES one (1) hour's pay at the minimum wage in addition to the wages for that workday for any workday in which REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were scheduled for and required to work a "split shift" constitutes unlawful or unfair activity prohibited by California Labor Code 1198 and California Code of Regulations 11050(4)(C).

Failure to Timely Pay Wages During Employment

81. DEFENDANTS failure to timely pay wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES during their employment constitutes unlawful and/or unfair activity prohibited by California Labor Code section 204.

Failure to Timely Pay Wages Upon Termination

82. DEFENDANTS failure to timely pay wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES upon termination constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 201, 202, and 203.

Failure to Reimburse Necessary Business-Related Expenses and Costs

83. DEFENDANTS failure to reimburse REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES for necessary business-related expenses and costs constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 2800 and 2802.

Failure to Provide Notice of Paid Sick Time and Accrual

84. DEFENDANTS failure to provide REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES that works for DEFENDANTS for more than 30 days with written notice setting the amount of sick leave available (or paid time off in lieu thereof) for use in their itemized wage statements or in a separate writing accompanying such statements constitutes

unlawful and/or unfair activity prohibited by California Labor Code section 246.

**Failure to Create and Provide a Written Contract Describing How Commissions
are Computed and Paid**

85. DEFENDANTS failure to create a written contract setting forth the method by which commissions would be computed and paid, failure to provide a copy of the above contract to PLAINTIFF and other AGGRIEVED EMPLOYEES and obtain signed receipt of the same, constitutes unlawful and/or unfair activity prohibited by California Labor Code section 2751.

Unlawful Collection of Earned Wages/Commissions

86. DEFENDANTS' unlawful deduction collection of earned wages and certain commissions at any point in the employment relationship with REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES, and DEFENDANTS' failure to properly administer its payroll program constitutes unlawful and/or unfair activity prohibited by California Labor Code section 221.

Civil Penalties

87. Pursuant to California Labor Code section 2699, REPRESENTATIVE PLAINTIFF, individually, and on behalf of all AGGRIEVED EMPLOYEES, requests and is entitled to recover penalties from DEFENDANTS and each of them, for violations of the Labor Code as more fully described herein according to proof, interest, attorneys' fees and costs pursuant to California Labor Code section 218.5, including but not limited to:

a. Penalties under California Labor Code section 2699 in the amount of a hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation, and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation;

b. Penalties under California Code of Regulations Title 8 section 11010, et seq. in the amount of fifty dollars (\$50) for each aggrieved employee per pay period for the initial violation, and one hundred dollars (\$100) for each aggrieved employee per pay period for each subsequent violation;

c. Penalties under California Labor Code section 210 in addition to, and

entirely independent and apart from, any other penalties provided in the California Labor Code in the amount of a hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation, and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation; and

d. Any and all additional penalties and sums as provided by the California Labor Code and/or other statutes, including, but not limited to, penalties pursuant to California Labor Code 558(a).

88. Pursuant to California Labor Code section 2699(i), civil penalties recovered shall be distributed as follows: seventy-five percent (75%) to the Labor and Workforce Development Agency for the enforcement of labor laws and education of employers and employees about their rights and responsibilities and twenty-five percent (25%) to the AGGRIEVED EMPLOYEES.

89. Further, **REPRESENTATIVE PLAINTIFF** is entitled to seek and recover reasonable attorneys' fees and costs pursuant to California Labor Code sections 210, 218.5 and 2699 and any other applicable statute.

THEREFORE, REPRESENTATIVE PLAINTIFF and the individuals he seeks to represent request relief as described below:

PRAYER

THEREFORE, REPRESENTATIVE PLAINTIFF prays for judgment against DEFENDANTS, and Does 1 through 100, and each of them, as follows:

1. Statutory attorneys' fees and costs under PAGA and California Code of Civil Procedure Section 1021.5, 1197.1, and/or 2699(a), (f)-(g);
2. Statutory penalties under PAGA;
3. Costs of suit; and
4. Such further relief as the Court deems just and proper.

Dated: May 17, 2023

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By: /s./ Haig Kazandjian
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Individually and on behalf of other
AGGRIEVED EMPLOYEES