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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SANTA CLARA**

BERNICE J. TURNER, individually, and on
behalf of all others similarly situated,

Plaintiff,

vs.

HOMETOWN AMERICA MANAGEMENT,
L.P., a limited partnership; and DOES 1 through
10, inclusive,

Defendants

Case No.: 23CV413381

**FIRST AMENDED CLASS AND
REPRESENTATIVE ACTION
COMPLAINT:**

**[Amended As of Right Pursuant to Labor
Code Section 2699.3(2)(C)]**

1. Failure to Pay Minimum Wages [Cal. Lab. Code §§ 204, 1194, 1194.2, and 1197];
2. Failure to Pay Overtime Compensation [Cal. Lab. Code §§ 1194 and 1198];
3. Failure to Provide Meal Periods [Cal. Lab. Code §§ 226.7, 512];
4. Failure to Authorize and Permit Rest Breaks [Cal. Lab. Code §§ 226.7];
5. Failure to Indemnify Necessary Business Expenses [Cal. Lab. Code § 2802];
6. Failure to Timely Pay Final Wages at Termination [Cal. Lab. Code §§ 201-203];
7. Failure to Provide Accurate Itemized Wage Statements [Cal. Lab. Code § 226];
8. Unfair Business Practices [Cal. Bus. & Prof. Code §§ 17200, et seq.]; and
9. Civil Penalties Under PAGA [Cal. Lab. Code § 2699, et seq.].

DEMAND FOR JURY TRIAL

TABLE OF CONTENTS

INTRODUCTION & PRELIMINARY STATEMENT.....	1
THE PARTIES	3
A. Plaintiff.....	3
B. Defendants.....	3
ALLEGATIONS COMMON TO ALL CAUSES OF ACTION	4
CLASS ACTION ALLEGATIONS	7
FIRST CAUSE OF ACTION.....	11
SECOND CAUSE OF ACTION.....	13
THIRD CAUSE OF ACTION	14
FOURTH CAUSE OF ACTION.....	15
FIFTH CAUSE OF ACTION.....	15
SIXTH CAUSE OF ACTION.....	16
SEVENTH CAUSE OF ACTION.....	17
EIGHTH CAUSE OF ACTION.....	18
NINTH CAUSE OF ACTION	21
PRAYER FOR RELIEF.....	23
DEMAND FOR JURY TRIAL	28

1 Plaintiff Bernice J. Turner (“Plaintiff”), based upon facts that either have evidentiary
2 support or are likely to have evidentiary support after a reasonable opportunity for further
3 investigation and discovery, alleges as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiff brings this action against Defendants Hometown America Management,
6 L.P., and Does 1 through 10 (collectively referred to as “Defendants”) for California Labor Code
7 violations and unfair business practices stemming from Defendants’ failure to pay minimum
8 wages, failure to pay overtime wages, failure to provide meal periods, failure to authorize and
9 permit rest periods, failure to maintain accurate records of hours worked and meal periods,
10 failure to timely pay all wages to terminated employees, failure to indemnify necessary business
11 expenses, and failure to furnish accurate wage statements.

12 2. Plaintiff brings the First through Eighth Causes of Action individually and as a
13 class action on behalf of himself and certain current and former employees of Defendants
14 (hereinafter collectively referred to as the “Class” or “Class Members” and defined more fully
15 below). The Class consists of Plaintiff and all other persons who have been employed by any
16 Defendants in California as an hourly-paid, non-exempt employee during the statute of limitations
17 period applicable to the claims pleaded here.

18 3. Plaintiff brings the Ninth Cause of Action as a representative action under the
19 California Private Attorney General Act (“PAGA”) to recover civil penalties that are owed to
20 Plaintiff, the State of California, and past and present employees of Defendants (hereinafter
21 referred to as the “Aggrieved Employees”).

22 4. Defendants own/owned and operate/operated an industry, business, and
23 establishment within the State of California, including Santa Clara County. As such, and based
24 upon all the facts and circumstances incident to Defendants’ business in California, Defendants
25 are subject to the California Labor Code, Wage Orders issued by the Industrial Welfare
26 Commission (“IWC”), and the California Business & Professions Code.

27 5. Despite these requirements, throughout the statutory period Defendants
28 maintained a systematic, company-wide policy and practice of:

- (a) Failing to pay employees for all hours worked, including all minimum wages, and overtime wages in compliance with the California Labor Code and IWC Wage Orders;
- (b) Failing to provide employees with timely and duty-free meal periods in compliance with the California Labor Code and IWC Wage Orders, failing to maintain accurate records of all meal periods taken or missed, and failing to pay an additional hour's pay for each workday a meal period violation occurred;
- (c) Failing to authorize and permit employees to take timely and duty-free rest periods in compliance with the California Labor Code and IWC Wage Orders, and failing to pay an additional hour's pay for each workday a rest period violation occurred;
- (d) Failing to indemnify employees for necessary business expenses incurred;
- (e) Willfully failing to pay employees all minimum wages, overtime wages, meal period premium wages, and rest period premium wages due within the time period specified by California law when employment terminates; and
- (f) Failing to maintain accurate records of the hours that employees worked.
- (g) Failing to provide employees with accurate, itemized wage statements containing all the information required by the California Labor Code and IWC Wage Orders.

6. On information and belief, Defendants, and each of them were on actual and constructive notice of the improprieties alleged herein and intentionally refused to rectify their unlawful policies. Defendants' violations, as alleged above, during all relevant times herein were willful and deliberate.

7. At all relevant times, Defendants were and are legally responsible for all of the unlawful conduct, policies, practices, acts and omissions as described in each and all of the foregoing paragraphs as the employer of Plaintiff and the Class. Further, Defendants are

1 responsible for each of the unlawful acts or omissions complained of herein under the doctrine of
2 “respondeat superior”.

3 **THE PARTIES**

4 **A. Plaintiff**

5 8. Plaintiff is a California resident that worked for Defendants in the County of Santa
6 Clara, State of California, as an office assistant from approximately April 2022 to September
7 2022.

8 9. Plaintiff reserves the right to seek leave to amend this complaint to add new
9 plaintiffs, if necessary, in order to establish suitable representative(s) pursuant to *La Sala v.*
10 *American Savings and Loan Association* (1971) 5 Cal.3d 864, 872, and other applicable law.

11 **B. Defendants**

12 10. Plaintiff is informed and believes, and based upon that information and belief
13 alleges, that Defendant Hometown America Management, L.P. is:

- 14 (a) A limited liability company with its principal place of business in Santa
15 Clara, California.
- 16 (b) A business entity conducting business in numerous counties throughout the
17 State of California, including in Santa Clara County; and
- 18 (c) The former employer of Plaintiff, and the current and/or former employer
19 of the putative Class. Defendants suffered and permitted Plaintiff and the
20 Class to work, and/or controlled their wages, hours, or working conditions.

21 11. Plaintiff does not currently know the true names or capacities of the persons or
22 entities sued herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious
23 names. Each of the Doe Defendants was in some manner legally responsible for the damages
24 suffered by Plaintiff and the Class as alleged herein. Plaintiff will amend this complaint to set
25 forth the true names and capacities of these Defendants when they have been ascertained,
26 together with appropriate charging allegations, as may be necessary.

27 12. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and
28 each of them, were residents of, doing business in, availed themselves of the jurisdiction of,

1 and/or injured a significant number of the Plaintiff and the Class in the State of California.

2 13. Plaintiff is informed and believes and thereon alleges that at all relevant times
3 each Defendant, directly or indirectly, or through agents or other persons, employed Plaintiff and
4 the other employees described in the class definitions below, and exercised control over their
5 wages, hours, and working conditions. Plaintiff is informed and believes and thereon alleges
6 that, at all relevant times, each Defendant was the principal, agent, partner, joint venturer, officer,
7 director, controlling shareholder, subsidiary, affiliate, parent corporation, successor in interest
8 and/or predecessor in interest of some or all of the other Defendants, and was engaged with some
9 or all of the other Defendants in a joint enterprise for profit, and bore such other relationships to
10 some or all of the other Defendants so as to be liable for their conduct with respect to the matters
11 alleged below. Plaintiff is informed and believes and thereon alleges that each Defendant acted
12 pursuant to and within the scope of the relationships alleged above, that each Defendant knew or
13 should have known about, and authorized, ratified, adopted, approved, controlled, aided and
14 abetted the conduct of all other Defendants.

15 **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

16 14. Plaintiff is a California resident who worked for Defendants in the County of
17 Santa Clara, State of California, as an office assistant from approximately April 2022 to
18 September 2022. During the statutory period, Defendants classified Plaintiff as a non-exempt
19 employee, and paid Plaintiff an hourly wage.

20 15. Throughout the statutory period, Defendants failed to pay Plaintiff for all hours
21 worked (including minimum wages and overtime wages), failed to provide Plaintiff with
22 uninterrupted meal periods, failed to authorize and permit Plaintiff to take uninterrupted rest
23 periods, failed to indemnify Plaintiff for necessary business expenses, failed to timely pay all
24 final wages to Plaintiff when Defendants terminated Plaintiff's employment, and failed to furnish
25 accurate wage statements to Plaintiff. As discussed below, Plaintiff's experience working for
26 Defendants was typical and illustrative.

27 16. Throughout the statutory period, Defendants maintained a policy and practice of
28 not paying Plaintiff and the Class for all hours worked, including all overtime wages. Further, the

1 total hours worked in the wage statements are incorrectly listed, by adding non-worked hours to
2 the worked hours.

3 17. Throughout the statutory period, Defendants have wrongfully failed to provide
4 Plaintiff and the Class with legally compliant meal periods. Defendants sometimes, but not
5 always, required Plaintiff and the Class to work in excess of five consecutive hours a day without
6 providing 30-minute, continuous and uninterrupted, duty-free meal period for every five hours of
7 work, or without compensating Plaintiff and the Class for meal periods that were not provided by
8 the end of the fifth hour of work or tenth hour of work. Defendants also did not adequately
9 inform Plaintiff and the Class of their right to take a meal period by the end of the fifth hour of
10 work, or, for shifts greater than 10 hours, by the end of the tenth hour of work. Defendants also
11 failed to accurately record meal periods. Accordingly, Defendants' policy and practice was to not
12 provide meal periods to Plaintiff and the Class in compliance with California law.

13 18. Throughout the statutory period, Defendants have wrongfully failed to authorize
14 and permit Plaintiff and the Class to take timely and duty-free rest periods. Defendants
15 sometimes, but not always, required Plaintiff and the Class to work in excess of four consecutive
16 hours a day without Defendants authorizing and permitting them to take a 10-minute, continuous
17 and uninterrupted, rest period for every four hours of work (or major fraction of four hours), or
18 without compensating Plaintiff and the Class for rest periods that were not authorized or
19 permitted. Defendants also did not adequately inform Plaintiff and the Class of their right to take
20 a rest period. Moreover, Defendants did not have adequate policies or practices permitting or
21 authorizing rest periods for Plaintiff and the Class, nor did Defendants have adequate policies or
22 practices regarding the timing of rest periods. Defendants also did not have adequate policies or
23 practices to verify whether Plaintiff and the Class were taking their required rest periods.
24 Further, Defendants did not maintain accurate records of employee work periods, and therefore
25 Defendants cannot demonstrate that Plaintiff and the Class took rest periods during the middle of
26 each work period. Accordingly, Defendants' policy and practice was to not authorize and permit
27 Plaintiff and the Class to take rest periods in compliance with California law.
28

1 19. Throughout the statutory period, Defendants wrongfully required Plaintiff and the
2 Class to pay expenses that they incurred in direct discharge of their duties for Defendants without
3 reimbursement, which included the purchase of office supplies, such as paper, pencils notebooks,
4 and other office supplies, as well as masks.

5 20. Throughout the statutory period, Defendants willfully failed and refused to timely
6 pay Plaintiff and the Class at the conclusion of their employment all wages for all minimum
7 wages, overtime wages, meal period premium wages, and rest period premium wages.

8 21. Throughout the statutory period, Defendants failed to furnish Plaintiff and the
9 Class with accurate, itemized wage statements showing all applicable hourly rates, and all gross
10 and net wages earned (including correct hours worked, correct wages earned for hours worked,
11 correct overtime hours worked, correct wages for meal periods that were not provided in
12 accordance with California law, correct wages for rest periods that were not authorized and
13 permitted to take in accordance with California law, and Defendant's address). Further, the wage
14 statements do not show Defendant's address as required by California law. As a result of these
15 violations of California Labor Code § 226(a), the Plaintiff and the Class suffered injury because,
16 among other things:

- 17 (a) the violations led them to believe that they were not entitled to be paid
18 minimum wages, overtime wages, meal period premium wages, and rest
19 period premium wages to which they were entitled, even though they were
20 entitled;
- 21 (b) the violations led them to believe that they had been paid the minimum,
22 overtime, meal period premium, and rest period premium wages, even
23 though they had not been;
- 24 (c) the violations led them to believe they were not entitled to be paid
25 minimum, overtime, meal period premium, and rest period premium wages
26 at the correct California rate even though they were;
- 27
28

- 1 (d) the violations led them to believe they had been paid minimum, overtime,
2 meal period premium, and rest period premium wages at the correct
3 California rate even though they had not been;
- 4 (e) the violations hindered them from determining the amounts of minimum,
5 overtime, meal period premium, and rest period premium owed to them;
- 6 (f) in connection with their employment before and during this action, and in
7 connection with prosecuting this action, the violations caused them to have
8 to perform mathematical computations to determine the amounts of wages
9 owed to them, computations they would not have to make if the wage
10 statements contained the required accurate information;
- 11 (g) by understating the wages truly due them, the violations caused them to
12 lose entitlement and/or accrual of the full amount of Social Security,
13 disability, unemployment, and other governmental benefits;
- 14 (h) the wage statements inaccurately understated the wages, hours, and wages
15 rates to which Plaintiff and the Class were entitled, and Plaintiff and the
16 Class were paid less than the wages and wage rates to which they were
17 entitled.

18 Thus, Plaintiff and the Class are owed the amounts provided for in California Labor Code §
19 226(e), including actual damages.

20 **CLASS ACTION ALLEGATIONS**

21 22. Plaintiff brings certain claims individually, as well as on behalf of each and all
22 other persons similarly situated, and thus, seek class certification under California Code of Civil
23 Procedure § 382.

24 23. All claims alleged herein arise under California law for which Plaintiff seeks relief
25 authorized by California law.

26 24. The proposed Class consists of and is defined as:

27 All persons who worked for any Defendant in California as an hourly, non-
28 exempt employee at any time during the period beginning four years before the

1 filing of the initial complaint in this action and ending when notice to the Class
2 is sent.

3 25. At all material times, Plaintiff was a member of the Class.

4 26. Plaintiff undertakes this concerted activity to improve the wages and working
5 conditions of all Class Members.

6 27. There is a well-defined community of interest in the litigation and the Class is
7 readily ascertainable:

8 (a) Numerosity: The members of the Class (and each subclass, if any) are so
9 numerous that joinder of all members would be unfeasible and impractical.
10 The membership of the entire Class is unknown to Plaintiff at this time,
11 however, the Class is estimated to be greater than 100 individuals and the
12 identity of such membership is readily ascertainable by inspection of
13 Defendants' records.

14 (b) Typicality: Plaintiff is qualified to, and will, fairly and adequately protect
15 the interests of each Class Member with whom there is a shared, well-
16 defined community of interest, and Plaintiff's claims (or defenses, if any)
17 are typical of all Class Members' claims as demonstrated herein.

18 (c) Adequacy: Plaintiff is qualified to, and will, fairly and adequately protect
19 the interests of each Class Member with whom there is a shared, well-
20 defined community of interest and typicality of claims, as demonstrated
21 herein. Plaintiff has no conflicts with or interests antagonistic to any Class
22 Member. Plaintiff's attorneys, the proposed class counsel, are versed in
23 the rules governing class action discovery, certification, and settlement.
24 Plaintiff has incurred, and throughout the duration of this action, will
25 continue to incur costs and attorneys' fees that have been, are, and will be
26 necessarily expended for the prosecution of this action for the substantial
27 benefit of each class member.

28 (d) Superiority: A Class Action is superior to other available methods for the

1 fair and efficient adjudication of the controversy, including consideration
2 of:

- 3 1) The interests of the members of the Class in individually
4 controlling the prosecution or defense of separate actions;
- 5 2) The extent and nature of any litigation concerning the controversy
6 already commenced by or against members of the Class;
- 7 3) The desirability or undesirability of concentrating the litigation of
8 the claims in the particular forum; and
- 9 4) The difficulties likely to be encountered in the management of a
10 class action.

11 (e) Public Policy Considerations: The public policy of the State of California
12 is to resolve the California Labor Code claims of many employees through
13 a class action. Indeed, current employees are often afraid to assert their
14 rights out of fear of direct or indirect retaliation. Former employees are
15 also fearful of bringing actions because they believe their former
16 employers might damage their future endeavors through negative
17 references and/or other means. Class actions provide the class members
18 who are not named in the complaint with a type of anonymity that allows
19 for the vindication of their rights at the same time as their privacy is
20 protected.

21 28. There are common questions of law and fact as to the Class (and each subclass, if
22 any) that predominate over questions affecting only individual members, including without
23 limitation, whether, as alleged herein, Defendants have:

- 24 (a) Failed to pay Class Members for all hours worked, including minimum
25 wages, and overtime wages;
- 26 (b) Failed to provide meal periods and pay meal period premium wages to
27 Class Members;
- 28 (c) Failed to authorize and permit rest periods and pay rest period premium

wages to Class Members;

(d) Failed to promptly pay all wages due to Class Members upon their discharge or resignation;

(e) Failed to maintain accurate records of all hours Class Members worked, and all meal periods Class Members took or missed;

(f) Failed to reimburse Class Members for all necessary business expenses; and

(g) Violated California Business & Professions Code §§ 17200 *et. seq.* as a result of their illegal conduct as described above.

29. This Court should permit this action to be maintained as a class action pursuant to California Code of Civil Procedure § 382 because:

(a) The questions of law and fact common to the Class predominate over any question affecting only individual members;

(b) A class action is superior to any other available method for the fair and efficient adjudication of the claims of the members of the Class;

(c) The members of the Class are so numerous that it is impractical to bring all members of the class before the Court;

(d) Plaintiff, and the other members of the Class, will not be able to obtain effective and economic legal redress unless the action is maintained as a class action;

(e) There is a community of interest in obtaining appropriate legal and equitable relief for the statutory violations, and in obtaining adequate compensation for the damages and injuries for which Defendants are responsible in an amount sufficient to adequately compensate the members of the Class for the injuries sustained;

(f) Without class certification, the prosecution of separate actions by individual members of the class would create a risk of:

1) Inconsistent or varying adjudications with respect to individual

members of the Class which would establish incompatible standards of conduct for Defendants; and/or

2) Adjudications with respect to the individual members which would, as a practical matter, be dispositive of the interests of other members not parties to the adjudications, or would substantially impair or impede their ability to protect their interests, including but not limited to the potential for exhausting the funds available from those parties who are, or may be, responsible Defendants; and,

(g) Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making final injunctive relief appropriate with respect to the class as a whole.

30. Plaintiff contemplates the eventual issuance of notice to the proposed members of the Class that would set forth the subject and nature of the instant action. The Defendants' own business records may be utilized for assistance in the preparation and issuance of the contemplated notices. To the extent that any further notices may be required, Plaintiff would contemplate the use of additional techniques and forms commonly used in class actions, such as published notice, e-mail notice, website notice, first-class mail, or combinations thereof, or by other methods suitable to the Class and deemed necessary and/or appropriate by the Court.

FIRST CAUSE OF ACTION

(Against all Defendants for Failure to Pay Minimum Wages for All Hours Worked)

31. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

32. "Hours worked" is the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so.

33. At all relevant times herein mentioned, Defendants knowingly failed to pay to Plaintiff and the Class compensation for all hours they worked. By their failure to pay compensation for each hour worked as alleged above, Defendants willfully violated the

provisions of Section 1194 of the California Labor Code, and any additional applicable Wage Orders, which require such compensation to non-exempt employees.

34. Accordingly, Plaintiff and the Class are entitled to recover minimum wages for all non-overtime hours worked for Defendants.

35. By and through the conduct described above, Plaintiff and the Class have been deprived of their rights to be paid wages earned by virtue of their employment with Defendants.

36. By virtue of the Defendants' unlawful failure to pay additional compensation to Plaintiff and the Class for their non-overtime hours worked without pay, Plaintiff and the Class suffered, and will continue to suffer, damages in amounts which are presently unknown to Plaintiff and the Class, but which exceed the jurisdictional minimum of this Court, and which will be ascertained according to proof at trial.

37. By failing to keep adequate time records required by California Labor Code § 1174(d), Defendants have made it difficult to calculate the full extent of minimum wage compensation due Plaintiff and the Class.

38. Pursuant to California Labor Code section 1194.2, Plaintiff and the Class are entitled to recover liquidated damages (double damages) for Defendants' failure to pay minimum wages.

39. California Labor Code section 204 requires employers to provide employees with all wages due and payable twice a month. Throughout the statute of limitations period applicable to this cause of action, Plaintiff and the Class were entitled to be paid twice a month at rates required by law, including minimum wages. However, during all such times, Defendants systematically failed and refused to pay Plaintiff and the Class all such wages due, and failed to pay those wages twice a month.

40. Plaintiff and the Class are also entitled to seek recovery of all unpaid minimum wages, interest, and reasonable attorneys' fees and costs pursuant to California Labor Code §§ 218.5, 218.6, and 1194(a).

(Against all Defendants for Failure to Pay Overtime Wages)

48. Plaintiff and the Class also request recovery of overtime compensation according to proof, interest, attorneys' fees and costs pursuant to California Labor Code § 1194(a), as well

1 as the assessment of any statutory penalties against Defendants, in a sum as provided by the
2 California Labor Code and/or other statutes.

3 49. California Labor Code § 204 requires employers to provide employees with all
4 wages due and payable twice a month. The Wage Orders also provide that every employer shall
5 pay to each employee, on the established payday for the period involved, overtime wages for all
6 overtime hours worked in the payroll period. Defendants failed to provide Plaintiff and the Class
7 with all compensation due, in violation of California Labor Code § 204.

8 **THIRD CAUSE OF ACTION**

9 **(Against All Defendants for Failure to Provide Meal Periods)**

10 50. Plaintiff incorporates by reference and re-alleges as if fully stated herein
11 paragraphs 1 through 21 in this First Amended Complaint.

12 51. Under California law, Defendants have an affirmative obligation to relieve the
13 Plaintiff and the Class of all duty in order to take their first daily meal periods no later than the
14 start of Plaintiff and the Class' sixth hour of work in a workday, and to take their second meal
15 periods no later than the start of the eleventh hour of work in the workday. Section 512 of the
16 California Labor Code, and Section 11 of the applicable Wage Orders require that an employer
17 provide unpaid meal periods of at least 30 minutes for each five-hour period worked. It is a
18 violation of Section 226.7 of the California Labor Code for an employer to require any employee
19 to work during any meal period mandated under any Wage Order.

20 52. Despite these legal requirements, Defendants regularly failed to provide Plaintiff
21 and the Class with both meal periods as required by California law. By their failure to permit
22 and authorize Plaintiff and the Class to take all meal periods as alleged above (or due to the fact
23 that Defendants made it impossible or impracticable to take these uninterrupted meal periods),
24 Defendants willfully violated the provisions of Section 226.7 of the California Labor Code and
25 the applicable Wage Orders.

26 53. Under California law, Plaintiff and the Class are entitled to be paid one hour of
27 additional wages for each workday he or she was not provided with all required meal period(s),
28 plus interest thereon.

1 **FOURTH CAUSE OF ACTION**

2 **(Against All Defendants for Failure to Authorize and Permit Rest Periods)**

3 54. Plaintiff incorporates by reference and re-alleges as if fully stated herein
4 paragraphs 1 through 21 in this First Amended Complaint.

5 55. Defendants are required by California law to authorize and permit breaks of 10
6 uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than
7 two hours). Section 512 of the California Labor Code, the applicable Wage Orders require that
8 the employer permit and authorize all employees to take paid rest periods of 10 minutes each for
9 each 4-hour period worked. Thus, for example, if an employee's work time is 6 hours and ten
10 minutes, the employee is entitled to two rest breaks. Each failure to authorize rest breaks as so
11 required is itself a violation of California's rest break laws. It is a violation of Section 226.7 of
12 the California Labor Code for an employer to require any employee to work during any rest
13 period mandated under any Wage Order.

14 56. Despite these legal requirements, Defendants failed to authorize Plaintiff and the
15 Class to take rest breaks, regardless of whether employees worked more than 4 hours in a
16 workday. By their failure to permit and authorize Plaintiff and the Class to take rest periods as
17 alleged above (or due to the fact that Defendants made it impossible or impracticable to take
18 these uninterrupted rest periods), Defendants willfully violated the provisions of Section 226.7 of
19 the California Labor Code and the applicable Wage Orders.

20 57. Under California law, Plaintiff and the Class are entitled to be paid one hour of
21 premium wages rate for each workday he or she was not provided with all required rest break(s),
22 plus interest thereon.

23 **FIFTH CAUSE OF ACTION**

24 **(Against All Defendants for Failure to Indemnify Necessary Business Expenses)**

25 58. Plaintiff incorporates by reference and re-alleges as if fully stated herein
26 paragraphs 1 through 21 in this First Amended Complaint.

27 59. Defendants violated Labor Code section 2802 and the IWC Wage Orders, by
28 failing to pay and indemnify the Plaintiff and the Class for their necessary expenditures and

1 losses incurred in direct consequence of the discharge of their duties or of their obedience to
2 directions of Defendants.

3 60. As a result, Plaintiff and the Class were damaged at least in the amounts of the
4 expenses they paid, or which were deducted by Defendants from their wages.

5 61. Plaintiff and the class they represent are entitled to attorney's fees, expenses, and
6 costs of suit pursuant to Labor Code section 2802(c) and interest pursuant to Labor Code section
7 2802(b).

8 **SIXTH CAUSE OF ACTION**

9 **(Against all Defendants for Failure to Pay Wages of Discharged Employees – Waiting Time** 10 **Penalties)**

11 62. Plaintiff incorporates by reference and re-alleges as if fully stated herein
12 paragraphs 1 through 21 in this First Amended Complaint.

13 63. At all times herein set forth, California Labor Code §§ 201 and 202 provide that if
14 an employer discharges an employee, the wages earned and unpaid at the time of discharge are
15 due and payable immediately, and that if an employee voluntarily leaves his or her employment,
16 his or her wages shall become due and payable not later than seventy-two (72) hours thereafter,
17 unless the employee has given seventy-two (72) hours previous notice of his or her intention to
18 quit, in which case the employee is entitled to his or her wages at the time of quitting.

19 64. Within the applicable statute of limitations, the employment of Plaintiff and many
20 other members of the Class ended, i.e. was terminated by quitting or discharge, and the
21 employment of others will be. However, during the relevant time period, Defendants failed, and
22 continue to fail to pay terminated Class Members, without abatement, all wages required to be
23 paid by California Labor Code sections 201 and 202 either at the time of discharge, or within
24 seventy-two (72) hours of their leaving Defendants' employ.

25 65. Defendants' failure to pay Plaintiff and those Class members who are no longer
26 employed by Defendants their wages earned and unpaid at the time of discharge, or within
27 seventy-two (72) hours of their leaving Defendants' employ, is in violation of California Labor
28 Code §§ 201 and 202.

1 66. California Labor Code § 203 provides that if an employer willfully fails to pay
2 wages owed, in accordance with sections 201 and 202, then the wages of the employee shall
3 continue as a penalty wage from the due date, and at the same rate until paid or until an action is
4 commenced; but the wages shall not continue for more than thirty (30) days.

5 67. Plaintiff and the Class are entitled to recover from Defendants their additionally
6 accruing wages for each day they were not paid, at their regular hourly rate of pay, up to 30 days
7 maximum pursuant to California Labor Code § 203.

8 68. Pursuant to California Labor Code §§ 218.5, 218.6 and 1194, Plaintiff and the
9 Class are also entitled to an award of reasonable attorneys' fees, interest, expenses, and costs
10 incurred in this action.

11 **SEVENTH CAUSE OF ACTION**

12 **(Against all Defendants for Failure to Provide and Maintain Accurate and** 13 **Compliant Wage Records)**

14 69. Plaintiff incorporates by reference and re-alleges as if fully stated herein
15 paragraphs 1 through 21 in this First Amended Complaint.

16 70. At all material times set forth herein, California Labor Code § 226(a) provides that
17 every employer shall furnish each of his or her employees an accurate itemized wage statement
18 in writing showing nine pieces of information, including: (1) gross wages earned, (2) total hours
19 worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate
20 if the employee is paid on a piece-rate basis, (4) all deductions, provided that all deductions made
21 on written orders of the employee may be aggregated and shown as one item, (5) net wages
22 earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the
23 employee and the last four digits of his or her social security number or an employee
24 identification number other than a social security number, (8) the name and address of the legal
25 entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and
26 the corresponding number of hours worked at each hourly rate by the employee.

27 71. Defendants have intentionally and willfully failed to provide employees with
28 complete and accurate wage statements. The deficiencies include, among other things, the

1 failure to correctly identify the gross wages earned by Plaintiff and the Class, the failure to list
2 the true “total hours worked by the employee,” and the failure to list the true net wages earned.

3 72. As a result of Defendants’ violation of California Labor Code § 226(a), Plaintiff
4 and the Class have suffered injury and damage to their statutorily-protected rights.

5 73. Specifically, Plaintiff and the members of the Class have been injured by
6 Defendants’ intentional violation of California Labor Code § 226(a) because they were denied
7 both their legal right to receive, and their protected interest in receiving, accurate, itemized wage
8 statements under California Labor Code § 226(a).

9 74. Calculation of the true wage entitlement for Plaintiff and the Class is difficult and
10 time consuming. As a result of this unlawful burden, Plaintiff and the Class were also injured as
11 a result of having to bring this action to attempt to obtain correct wage information following
12 Defendants’ refusal to comply with many of the mandates of California’s Labor Code and related
13 laws and regulations.

14 75. Plaintiff and the Class are entitled to recover from Defendants their actual
15 damages caused by Defendants’ failure to comply with California Labor Code § 226(a).

16 76. Plaintiff and the Class are also entitled to injunctive relief, as well as an award of
17 attorney’s fees and costs to ensure compliance with this section, pursuant to California Labor
18 Code § 226(h).

19 **EIGHTH CAUSE OF ACTION**

20 **(Against all Defendants for Violation of California Business & Professions Code §§ 17200,**
21 **et seq.)**

22 77. Plaintiff incorporates by reference and re-alleges as if fully stated herein
23 paragraphs 1 through 21 in this First Amended Complaint.

24 78. Defendants, and each of them, are “persons” as defined under California Business
25 & Professions Code § 17201.

26 79. Defendants’ conduct, as alleged herein, has been, and continues to be, unfair,
27 unlawful, and harmful to Plaintiff, other Class members, and to the general public. Plaintiff
28 seeks to enforce important rights affecting the public interest within the meaning of Code of Civil

1 Procedure § 1021.5.

2 80. Defendants' activities, as alleged herein, are violations of California law, and
3 constitute unlawful business acts and practices in violation of California Business & Professions
4 Code §§ 17200, *et seq.*

5 81. A violation of California Business & Professions Code §§ 17200, *et seq.* may be
6 predicated on the violation of any state or federal law. All of the acts described herein as
7 violations of, among other things, the California Labor Code, are unlawful and in violation of
8 public policy; and in addition are immoral, unethical, oppressive, fraudulent and unscrupulous,
9 and thereby constitute unfair, unlawful and/or fraudulent business practices in violation of
10 California Business & Professions Code §§ 17200, *et seq.*

11 **Failure to Pay Minimum Wages**

12 82. Defendants' failure to pay minimum wages, and other benefits in violation of the
13 California Labor Code constitutes unlawful and/or unfair activity prohibited by California
14 Business & Professions Code §§ 17200, *et seq.*

15 **Failure to Pay Overtime Wages**

16 83. Defendants' failure to pay overtime compensation and other benefits in violation
17 of California Labor Code §§ 510, 1194, and 1198 constitutes unlawful and/or unfair activity
18 prohibited by California Business & Professions Code §§ 17200, *et seq.*

19 **Failure to Maintain Accurate Records of All Hours Worked**

20 84. Defendants' failure to maintain accurate records of all hours worked in accordance
21 with California Labor Code § 1174.5 and the IWC Wage Orders constitutes unlawful and/or
22 unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

23 **Failure to Provide Meal Periods**

24 85. Defendants' failure to provide meal periods in accordance with California Labor
25 Code §§ 226.7 and 512, and the IWC Wage Orders, as alleged above, constitutes unlawful and/or
26 unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

27 **Failure to Authorize and Permit Rest Periods**

28 86. Defendants' failure to authorize and permit rest periods in accordance with

1 California Labor Code § 226.7 and the IWC Wage Orders, as alleged above, constitutes unlawful
2 and/or unfair activity prohibited by Business and Professions Code §§ 17200, *et seq.*

3 **Failure to Indemnify Necessary Business Expenses**

4 87. Defendants' failure to indemnify employees for necessary business expenses in
5 accordance with California Labor Code § 2802 and the IWC Wage Orders, as alleged above,
6 constitutes unlawful and/or unfair activity prohibited by Business and Professions Code §§
7 17200, *et seq.*

8 **Failure to Provide Accurate Itemized Wage Statements**

9 88. Defendants' failure to provide accurate itemized wage statements in accordance
10 with California Labor Code § 226, as alleged above, constitutes unlawful and/or unfair activity
11 prohibited by California Business & Professions Code §§ 17200, *et seq.*

12 89. By and through their unfair, unlawful and/or fraudulent business practices
13 described herein, the Defendants, have obtained valuable property, money and services from
14 Plaintiff, and all persons similarly situated, and have deprived Plaintiff, and all persons similarly
15 situated, of valuable rights and benefits guaranteed by law, all to their detriment.

16 90. Plaintiff and the Class Members suffered monetary injury as a direct result of
17 Defendants' wrongful conduct.

18 91. Plaintiff, individually, and on behalf of members of the putative Class, is entitled
19 to, and do, seek such relief as may be necessary to disgorge money and/or property which the
20 Defendants have wrongfully acquired, or of which Plaintiff and the Class have been deprived, by
21 means of the above-described unfair, unlawful and/or fraudulent business practices. Plaintiff and
22 the Class are not obligated to establish individual knowledge of the wrongful practices of
23 Defendants in order to recover restitution.

24 92. Plaintiff, individually, and on behalf of members of the putative class, are further
25 entitled to and do seek a declaration that the above described business practices are unfair,
26 unlawful and/or fraudulent, and injunctive relief restraining the Defendants, and each of them,
27 from engaging in any of the above-described unfair, unlawful and/or fraudulent business
28 practices in the future.

93. Plaintiff, individually, and on behalf of members of the putative class, have no plain, speedy, and/or adequate remedy at law to redress the injuries which the Class Members suffered as a consequence of the Defendants' unfair, unlawful and/or fraudulent business practices. As a result of the unfair, unlawful and/or fraudulent business practices described above, Plaintiff, individually, and on behalf of members of the putative Class, has suffered and will continue to suffer irreparable harm unless the Defendants, and each of them, are restrained from continuing to engage in said unfair, unlawful and/or fraudulent business practices.

94. Plaintiff also alleges that if Defendants are not enjoined from the conduct set forth herein above, they will continue to avoid paying the appropriate taxes, insurance and other withholdings.

95. Pursuant to California Business & Professions Code §§ 17200, *et seq.*, Plaintiff and putative Class Members are entitled to restitution of the wages withheld and retained by Defendants during a period that commences four years prior to the filing of this complaint; a permanent injunction requiring Defendants to pay all outstanding wages due to Plaintiff and Class Members; an award of attorneys' fees pursuant to California Code of Civil Procedure § 1021.5 and other applicable laws; and an award of costs.

NINTH CAUSE OF ACTION

**(Against all Defendants for Civil Penalties Under the Private Attorneys General Act
of 2004, Cal. Lab. Code § 2698 et seq.)**

96. Plaintiff incorporates by reference and re-allege as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

97. At all times herein mentioned, Defendants were subject to the Labor Code of the State of California and the applicable Industrial Welfare Commission Orders.

98. California Labor Code § 2699(a) specifically provides for a private right of action to recover penalties for violations of the Labor Code: “Notwithstanding any other provision of law, any provision of this code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative,

1 be recovered through a civil action brought by an aggrieved employee on behalf of himself or
2 herself and other current or former employees pursuant to the procedures specified in Section
3 2699.3.”

4 99. Plaintiff has exhausted her administrative remedies pursuant to California Labor
5 Code § 2699.3. On March 30, 2023, Plaintiff gave written notice by online filing to the Labor and
6 Workforce Development Agency and by certified mail to Defendants of the specific provisions of
7 the Labor Code that Defendants have violated against Plaintiff and current and former aggrieved
8 employees, including the facts and theories to support the violations (See attached as **Exhibit A**).
9 Plaintiff’s PAGA case number is No. LWDA-CM-945435-23. At the time of this filing, 65 days
10 has elapsed since Plaintiff provided notice, but the Labor and Workforce Development Agency
11 has not indicated that it intends to investigate Defendants’ Labor Code violations discussed in the
12 notice. Accordingly, Plaintiff may commence a civil action to recover penalties under Labor Code
13 § 2699 pursuant to § 2699.3 for the violations of the Labor Code described in this Complaint.
14 These penalties include, but are not limited to, penalties under California Labor Code §§ 210,
15 226.3, 558, 1197.1, and 2699(f)(2).

16 100. In addition, Plaintiff seeks penalties for Defendants’ violation of California Labor
17 Code § 1174(d). Pursuant to California Labor Code § 1174.5, any person, including any entity,
18 employing labor who willfully fails to maintain accurate and complete records required by
19 California Labor Code § 1174 is subject to a penalty under § 1174.5. Pursuant to the applicable
20 IWC Order § 7(A)(3), every employer shall keep time records showing when the employee begins
21 and ends each work period. Meal periods, and total hours worked daily shall also be recorded.
22 Additionally, pursuant to the applicable IWC Order § 7(A)(5), every employer shall keep total
23 hours worked in the payroll period and applicable rates of pay.

24 101. During the time period of employment for Plaintiff and the Aggrieved Employees,
25 Defendants failed to maintain records pursuant to the Labor Code and IWC Orders by failing to
26 maintain accurate records showing meal periods, and accurate records showing when employees
27 begin and end each work period. Defendants’ failure to provide and maintain records required by
28 the Labor Code IWC Wage Orders deprived Plaintiff and the Aggrieved Employees the ability to

1 know, understand and question the accuracy and frequency of meal periods, and the accuracy of
2 their hours worked stated in Defendants' records. Therefore, Plaintiff and the Aggrieved
3 Employees had no way to dispute the resulting failure to pay wages, all of which resulted in an
4 unjustified economic enrichment to Defendants. As a direct result, Plaintiff and the Aggrieved
5 Employees have suffered and continue to suffer, substantial losses related to the use and
6 enjoyment of such wages, lost interest on such wages and expenses and attorney's fees in seeking
7 to compel Defendants to fully perform its obligation under state law, all to their respective
8 damage in amounts according to proof at trial. Because of Defendants' knowing failure to
9 comply with the Labor Code and applicable IWC Wage Orders, Plaintiffs and the Aggrieved
10 Employees have also suffered an injury in that they were prevented from knowing,
11 understanding, and disputing the wage payments paid to them.

12 102. Based on the conduct described in this First Amended Complaint, Plaintiff is
13 entitled to an award of civil penalties on behalf of themselves, the State of California, and
14 similarly Aggrieved Employees of Defendants. The exact amount of the applicable penalties, in
15 all, is in an amount to be shown according to proof at trial. These penalties are in addition to all
16 other remedies permitted by law.

17 103. In addition, Plaintiffs seek an award of reasonable attorney's fees and costs
18 pursuant to California Labor Code § 2699(g)(1), which states, "Any employee who prevails in
19 any action shall be entitled to an award of reasonable attorney's fees and costs."

20 **PRAYER FOR RELIEF**

21 Plaintiff, individually, and on behalf of all others similarly situated only with respect to
22 the class claims, prays for relief and judgment against Defendants, jointly and severally, as
23 follows:

24 **Class Certification**

- 25 1. That this action be certified as a class action with respect to the First, Second,
26 Third, Fourth, Fifth, Sixth, Seventh, and Eighth Causes of Action;
- 27 2. That Plaintiff be appointed as the representative of the Class; and
- 28 3. That counsel for Plaintiff be appointed as Class Counsel.

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9. For such other and further relief as the Court may deem equitable and appropriate.

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14. For such other and further relief as the Court may deem equitable and appropriate.

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17. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;

1 18. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
2 and for costs of suit incurred herein; and

3 19. For such other and further relief as the Court may deem equitable and appropriate.

4 As to the Fourth Cause of Action

5 20. That the Court declare, adjudge and decree that Defendants violated California
6 Labor Code §§ 226.7 and 512, and the IWC Wage Orders;

7 21. For unpaid rest period premium wages as may be appropriate;

8 22. For pre-judgment interest on any unpaid compensation commencing from the date
9 such amounts were due;

10 23. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
11 and for costs of suit incurred herein; and

12 24. For such other and further relief as the Court may deem equitable and appropriate.

13 As to the Fifth Cause of Action

14 25. That the Court declare, adjudge and decree that Defendants violated Labor Code §
15 2802 and the IWC Wage Orders;

16 26. For general unpaid wages and reimbursement of business expenses as may be
17 appropriate;

18 27. For pre-judgment interest on any unpaid compensation commencing from the date
19 such amounts were due;

20 28. For reasonable attorneys' fees and for costs of suit incurred herein; and

21 29. For such other and further relief as the Court may deem equitable and appropriate.

22 As to the Sixth Cause of Action

23 30. That the Court declare, adjudge and decree that Defendants violated California
24 Labor Code §§ 201, 202, and 203 by willfully failing to pay all compensation owed at the time of
25 termination of the employment;

26 31. For statutory wage penalties pursuant to California Labor Code § 203 for former
27 employees who have left Defendants' employ;
28

32. For pre-judgment interest on any unpaid wages from the date such amounts were due;

33. For reasonable attorneys' fees and for costs of suit incurred herein; and

34. For such other and further relief as the Court may deem equitable and appropriate.

As to the Seventh Cause of Action

35. That the Court declare, adjudge and decree that Defendants violated the record keeping provisions of California Labor Code § 226(a) and applicable IWC Wage Orders, and willfully failed to provide accurate itemized wage statements thereto;

36. For penalties and actual damages pursuant to California Labor Code § 226(e);

37. For injunctive relief to ensure compliance with this section, pursuant to California Labor Code § 226(h);

38. For reasonable attorneys' fees and for costs of suit incurred herein; and

39. For such other and further relief as the Court may deem equitable and appropriate.

As to the Eighth Cause of Action

40. That the Court declare, adjudge and decree that Defendants violated California Business & Professions Code §§ 17200, *et seq.* by failing to pay wages for all hours worked (including minimum and overtime wages), failing to provide meal periods, failing to maintain accurate records of meal periods, failing to authorize and permit rest periods, and failing to maintain accurate records of all hours worked and meal periods, failing to furnish accurate wage statements, and failing to indemnify necessary business expenses;

41. For restitution of unpaid wages to Plaintiff and all Class Members and prejudgment interest from the day such amounts were due and payable;

42. For the appointment of a receiver to receive, manage and distribute any and all funds disgorged from Defendants and determined to have been wrongfully acquired by Defendants as a result of violations of California Business & Professions Code §§ 17200 *et seq.*;

43. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California Code of Civil Procedure § 1021.5;

1 44. For injunctive relief to ensure compliance with this section, pursuant to California
2 Business & Professions Code §§ 17200, *et seq.*; and,

3 45. For such other and further relief as the Court may deem equitable and appropriate.

4 As to the Ninth Cause of Action

5 46. That the Court declare, adjudge and decree that Defendants violated the California
6 Labor Code by failing to pay minimum wages, failure to pay overtime wages, failure to provide
7 meal periods, failure to authorize and permit rest periods, failure to maintain accurate records of
8 hours worked and meal periods, failure to timely pay all wages to terminated employees, failure
9 to indemnify necessary business expenses, and failure to furnish accurate wage statements;

10 47. For all civil penalties pursuant to California Labor Code § 2699, *et seq.*, and all
11 other applicable Labor Code provisions;

12 48. For reasonable attorneys' fees and costs of suit incurred herein pursuant to
13 California Labor Code § 2699;

14 49. For such other and further relief as the Court may deem equitable and appropriate.

15 As to all Causes of Action

16 50. For any additional relief that the Court deems just and proper.

17
18
19 Dated: June 5, 2023

Respectfully submitted,

20 MOON & YANG, APC

21
22 By: 

23 Kane Moon
24 H. Scott Leviant
25 Mariam Ghazaryan
26 Attorneys for Plaintiff
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Dated: June 5, 2023

By:


Kane Moon

1 **PROOF OF SERVICE**

2 STATE OF CALIFORNIA)
3) ss
4 COUNTY OF LOS ANGELES)

5 I am employed in the county of Los Angeles, State of California. I am over the age of 18
6 and not a party to the within action; my business address is 1055 West Seventh Street, Suite
7 1880, Los Angeles, California 90017. On June 6, 2023, I served the foregoing document
8 described as:

9 **FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT**

10 X by placing ___ the original X a true copy thereof enclosed in sealed envelope(s)
11 addressed as follows:

12 CT Corporation
13 330 N BRAND BLVD,
14 GLENDALE, CA 91203

15 *Agent for Service of Process for Defendant*

16 [✓] **BY U.S. MAIL:** I deposited such envelope in the mail at Los Angeles, California. The
17 envelope was mailed with postage thereon fully prepaid. I am “readily familiar” with
18 the firm’s practice of collection and processing correspondence for mailing. Under
19 that practice it would be deposited with U.S. postal service on that same day with
20 postage thereon fully prepaid at Los Angeles, California in the ordinary course of
21 business. I am aware that on motion of the party served, service is presumed invalid
22 if postal cancellation date or postage meter date is more than one day after date of
23 deposit for mailing in affidavit.

24 X (State) I declare under penalty of perjury under the laws of the State of
25 California that the above is true and correct.

26 Executed on June 6, 2023, at Los Angeles, California.

27 Jessica Reyes Flores

28 Name



Signature