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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

JENNIFER JUAN, individually, and on behalf of
all others similarly situated,

Plaintiff,

vs.

COMPLETE CARE COMMUNITY HEALTH
CENTER, INC., a California corporation; and
DOES 1 through 10, inclusive,

Defendants

Case No.: 23STCV12139

**FIRST AMENDED CLASS ACTION AND
PAGA REPRESENTATIVE
COMPLAINT:**

1. Failure to Pay Minimum Wages [Cal. Lab. Code §§ 204, 1194, 1194.2, and 1197];
2. Failure to Pay Overtime Compensation [Cal. Lab. Code §§ 1194 and 1198];
3. Failure to Provide Meal Periods [Cal. Lab. Code §§ 226.7, 512];
4. Failure to Authorize and Permit Rest Breaks [Cal. Lab. Code §§ 226.7];
5. Failure to Indemnify Necessary Business Expenses [Cal. Lab. Code § 2802];
6. Failure to Timely Pay Final Wages at Termination [Cal. Lab. Code §§ 201-203];
7. Failure to Provide Accurate Itemized Wage Statements [Cal. Lab. Code § 226]; and
8. Unfair Business Practices [Cal. Bus. & Prof. Code §§ 17200, et seq.]; and
9. Civil Penalties Under PAGA [Cal. Lab. Code § 2699, et seq.].

DEMAND FOR JURY TRIAL

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1 Plaintiff Jennifer Juan (“Plaintiff”), based upon facts that either have evidentiary support
2 or are likely to have evidentiary support after a reasonable opportunity for further investigation
3 and discovery, alleges as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiff brings this action against Defendants Complete Care Community Health
6 Center, Inc., and Does 1 through 10 (collectively referred to as “Defendants”) for California
7 Labor Code violations and unfair business practices stemming from Defendants’ failure to pay
8 minimum wages, failure to pay overtime wages, failure to provide meal periods, failure to
9 authorize and permit rest periods, failure to maintain accurate records of hours worked and meal
10 periods, failure to timely pay all wages to terminated employees, failure to indemnify necessary
11 business expenses, and failure to furnish accurate wage statements.

12 2. Plaintiff brings the First through Eighth Causes of Action individually and as a class
13 action on behalf of himself and certain current and former employees of Defendants (hereinafter
14 collectively referred to as the “Class” or “Class Members” and defined more fully below). The
15 Class consists of Plaintiff and all other persons who have been employed by any Defendants in
16 California as an hourly-paid, non-exempt employee during the statute of limitations period
17 applicable to the claims pleaded here.

18 3. Plaintiff brings the Ninth Cause of Action as a representative action under the
19 California Private Attorney General Act (“PAGA”) to recover civil penalties that are owed to
20 Plaintiff, the State of California, and past and present employees of Defendants (hereinafter
21 referred to as the “Aggrieved Employees”).

22 4. Defendants own/owned and operate/operated an industry, business, and
23 establishment within the State of California, including Los Angeles County. As such, and based
24 upon all the facts and circumstances incident to Defendants’ business in California, Defendants
25 are subject to the California Labor Code, Wage Orders issued by the Industrial Welfare
26 Commission (“IWC”), and the California Business & Professions Code.

27 5. Despite these requirements, throughout the statutory period Defendants maintained
28 a systematic, company-wide policy and practice of:

- 1 (a) Failing to pay employees for all hours worked, including all minimum
2 wages, and overtime wages in compliance with the California Labor Code
3 and IWC Wage Orders;
- 4 (b) Failing to provide employees with timely and duty-free meal periods in
5 compliance with the California Labor Code and IWC Wage Orders, failing
6 to maintain accurate records of all meal periods taken or missed, and failing
7 to pay an additional hour's pay for each workday a meal period violation
8 occurred;
- 9 (c) Failing to authorize and permit employees to take timely and duty-free rest
10 periods in compliance with the California Labor Code and IWC Wage
11 Orders, and failing to pay an additional hour's pay for each workday a rest
12 period violation occurred;
- 13 (d) Failing to indemnify employees for necessary business expenses incurred;
- 14 (e) Willfully failing to pay employees all minimum wages, overtime wages,
15 meal period premium wages, and rest period premium wages due within the
16 time period specified by California law when employment terminates; and
- 17 (f) Failing to maintain accurate records of the hours that employees worked.
- 18 (g) Failing to provide employees with accurate, itemized wage statements
19 containing all the information required by the California Labor Code and
20 IWC Wage Orders.

21 6. On information and belief, Defendants, and each of them were on actual and
22 constructive notice of the improprieties alleged herein and intentionally refused to rectify their
23 unlawful policies. Defendants' violations, as alleged above, during all relevant times herein
24 were willful and deliberate.

25 7. At all relevant times, Defendants were and are legally responsible for all of the
26 unlawful conduct, policies, practices, acts and omissions as described in each and all of the
27 foregoing paragraphs as the employer of Plaintiff and the Class and Aggrieved Employees.
28

Further, Defendants are responsible for each of the unlawful acts or omissions complained of herein under the doctrine of “respondeat superior”.

THE PARTIES

A. Plaintiff

8. Plaintiff is a California resident that worked for Defendants in the County of Los Angeles, State of California, as a medical assistant from approximately July 2022 to October 2022.

9. Plaintiff reserves the right to seek leave to amend this complaint to add new plaintiffs, if necessary, in order to establish suitable representative(s) pursuant to *La Sala v. American Savings and Loan Association* (1971) 5 Cal.3d 864, 872, and other applicable law.

B. Defendants

10. Plaintiff is informed and believes, and based upon that information and belief alleges, that Defendant Complete Care Community Health Center, Inc. is:

- (a) A California corporation with its principal place of business in Los Angeles, California.
- (b) A business entity conducting business in numerous counties throughout the State of California, including in Los Angeles County; and
- (c) The former employer of Plaintiff, and the current and/or former employer of the putative Class and Aggrieved Employees. Defendants suffered and permitted Plaintiff and the Class and Aggrieved Employees to work, and/or controlled their wages, hours, or working conditions.
- (d) At all times mentioned herein, Defendant is and was the employer of Plaintiff and the Class and Aggrieved Employees.

11. Plaintiff does not currently know the true names or capacities of the persons or entities sued herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious names. Each of the Doe Defendants was in some manner legally responsible for the damages suffered by Plaintiff and the Class and Aggrieved Employees as alleged herein. Plaintiff will amend this complaint to set forth the true names and capacities of these Defendants

1 when they have been ascertained, together with appropriate charging allegations, as may be
2 necessary.

3 12. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and
4 each of them, were residents of, doing business in, availed themselves of the jurisdiction of,
5 and/or injured a significant number of the Plaintiff and the Class and Aggrieved Employees in
6 the State of California.

7 13. Plaintiff is informed and believes and thereon alleges that at all relevant times each
8 Defendant, directly or indirectly, or through agents or other persons, employed Plaintiff and the
9 other employees described in the class definitions below, and exercised control over their wages,
10 hours, and working conditions. Plaintiff is informed and believes and thereon alleges that, at
11 all relevant times, each Defendant was the principal, agent, partner, joint venturer, officer,
12 director, controlling shareholder, subsidiary, affiliate, parent corporation, successor in interest
13 and/or predecessor in interest of some or all of the other Defendants, and was engaged with
14 some or all of the other Defendants in a joint enterprise for profit, and bore such other
15 relationships to some or all of the other Defendants so as to be liable for their conduct with
16 respect to the matters alleged below. Plaintiff is informed and believes and thereon alleges that
17 each Defendant acted pursuant to and within the scope of the relationships alleged above, that
18 each Defendant knew or should have known about, and authorized, ratified, adopted, approved,
19 controlled, aided and abetted the conduct of all other Defendants.

20 **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

21 14. Plaintiff is a California resident who worked for Defendants in the County of Los
22 Angeles, State of California, as a medical assistant during the statutory period. During the
23 statutory time period, Plaintiff was a non-exempt employee, and was typically scheduled to
24 work at least 5 days in a workweek, and typically in excess of 8 hours in a single workday.

25 15. Throughout the statutory period, Defendants failed to pay Plaintiff for all hours
26 worked (including minimum wages and overtime wages), failed to provide Plaintiff with
27 uninterrupted meal periods, failed to authorize and permit Plaintiff to take uninterrupted rest
28 periods, failed to indemnify Plaintiff for necessary business expenses, failed to timely pay all

1 final wages to Plaintiff when Defendants terminated Plaintiff's employment, and failed to
2 furnish accurate wage statements to Plaintiff. As discussed below, Plaintiff's experience
3 working for Defendants was typical and illustrative.

4 16. Throughout the statutory period, Defendants maintained a policy and practice of not
5 paying Plaintiff and the Class and Aggrieved Employees for all hours worked, including all
6 overtime wages. Plaintiff and the Class and Aggrieved Employees were required to work "off
7 the clock" and uncompensated. For example, Plaintiff and the Class and Aggrieved Employees
8 were required to wait in line in order to clock into work each workday and when returning from
9 meal breaks, off the clock and uncompensated. Also, Plaintiff and the Class and Aggrieved
10 Employees were required to undergo COVID screening prior to clocking into work, off the clock
11 and uncompensated.

12 17. Throughout the statutory period, Defendants have wrongfully failed to provide
13 Plaintiff and the Class and Aggrieved Employees with legally compliant meal periods.
14 Defendants sometimes, but not always, required Plaintiff and the Class and Aggrieved
15 Employees to work in excess of five consecutive hours a day without providing 30-minute,
16 continuous and uninterrupted, duty-free meal period for every five hours of work, or without
17 compensating Plaintiff and the Class and Aggrieved Employees for meal periods that were not
18 provided by the end of the fifth hour of work or tenth hour of work. Defendants also did not
19 adequately inform Plaintiff and the Class and Aggrieved Employees of their right to take a meal
20 period by the end of the fifth hour of work, or, for shifts greater than 10 hours, by the end of the
21 tenth hour of work. Defendants also failed to accurately record meal periods. Accordingly,
22 Defendants' policy and practice was to not provide meal periods to Plaintiff and the Class and
23 Aggrieved Employees in compliance with California law.

24 18. Throughout the statutory period, Defendants have wrongfully failed to authorize and
25 permit Plaintiff and the Class and Aggrieved Employees to take timely and duty-free rest
26 periods. Defendants sometimes, but not always, required Plaintiff and the Class and Aggrieved
27 Employees to work in excess of four consecutive hours a day without Defendants authorizing
28 and permitting them to take a 10-minute, continuous and uninterrupted, rest period for every

1 four hours of work (or major fraction of four hours), or without compensating Plaintiff and the
2 Class and Aggrieved Employees for rest periods that were not authorized or permitted.
3 Defendants also did not adequately inform Plaintiff and the Class and Aggrieved Employees of
4 their right to take a rest period. Moreover, Defendants did not have adequate policies or
5 practices permitting or authorizing rest periods for Plaintiff and the Class and Aggrieved
6 Employees, nor did Defendants have adequate policies or practices regarding the timing of rest
7 periods. Defendants also did not have adequate policies or practices to verify whether Plaintiff
8 and the Class and Aggrieved Employees were taking their required rest periods. Further,
9 Defendants did not maintain accurate records of employee work periods, and therefore
10 Defendants cannot demonstrate that Plaintiff and the Class and Aggrieved Employees took rest
11 periods during the middle of each work period. Accordingly, Defendants' policy and practice
12 was to not authorize and permit Plaintiff and the Class and Aggrieved Employees to take rest
13 periods in compliance with California law.

14 19. Throughout the statutory period, Defendants wrongfully required Plaintiff and the
15 Class and Aggrieved Employees to pay expenses that they incurred in direct discharge of their
16 duties for Defendants without reimbursement, such as masks and specific types of scrubs.
17 Plaintiff and the Class and Aggrieved Employees were also required to use their own personal
18 cellular telephones for work purposes, without reimbursement. Also, Plaintiff and the Class and
19 Aggrieved Employees were occasionally required to use their own vehicles for work purposes,
20 without reimbursement.

21 20. Throughout the statutory period, Defendants willfully failed and refused to timely
22 pay Plaintiff and the Class and Aggrieved Employees at the conclusion of their employment all
23 wages for all minimum wages, overtime wages, meal period premium wages, and rest period
24 premium wages. Further, Defendants did not pay Plaintiff and the Class and Aggrieved
25 Employees their final paychecks immediately upon termination.

26 21. Throughout the statutory period, Defendants failed to furnish Plaintiff and the Class
27 and Aggrieved Employees with accurate, itemized wage statements showing all applicable
28 hourly rates, and all gross and net wages earned (including correct hours worked, correct wages

1 earned for hours worked, correct overtime hours worked, correct wages for meal periods that
2 were not provided in accordance with California law, correct wages for rest periods that were
3 not authorized and permitted to take in accordance with California law, and Defendant's
4 address). Further, the wage statements do not show Defendant's address as required by
5 California law. As a result of these violations of California Labor Code § 226(a), the Plaintiff
6 and the Class and Aggrieved Employees suffered injury because, among other things:

- 7 (a) the violations led them to believe that they were not entitled to be paid
8 minimum wages, overtime wages, meal period premium wages, and rest
9 period premium wages to which they were entitled, even though they were
10 entitled;
- 11 (b) the violations led them to believe that they had been paid the minimum,
12 overtime, meal period premium, and rest period premium wages, even
13 though they had not been;
- 14 (c) the violations led them to believe they were not entitled to be paid minimum,
15 overtime, meal period premium, and rest period premium wages at the
16 correct California rate even though they were;
- 17 (d) the violations led them to believe they had been paid minimum, overtime,
18 meal period premium, and rest period premium wages at the correct
19 California rate even though they had not been;
- 20 (e) the violations hindered them from determining the amounts of minimum,
21 overtime, meal period premium, and rest period premium owed to them;
- 22 (f) in connection with their employment before and during this action, and in
23 connection with prosecuting this action, the violations caused them to have
24 to perform mathematical computations to determine the amounts of wages
25 owed to them, computations they would not have to make if the wage
26 statements contained the required accurate information;

1 (g) by understating the wages truly due them, the violations caused them to lose
2 entitlement and/or accrual of the full amount of Social Security, disability,
3 unemployment, and other governmental benefits;

4 (h) the wage statements inaccurately understated the wages, hours, and wages
5 rates to which Plaintiff and the Class and Aggrieved Employees were
6 entitled, and Plaintiff and the Class and Aggrieved Employees were paid less
7 than the wages and wage rates to which they were entitled.

8 Thus, Plaintiff and the Class and Aggrieved Employees are owed the amounts provided for in
9 California Labor Code § 226(e), including actual damages.

10 **CLASS ACTION ALLEGATIONS**

11 22. Plaintiff brings certain claims individually, as well as on behalf of each and all other
12 persons similarly situated, and thus, seek class certification under California Code of Civil
13 Procedure § 382.

14 23. All claims alleged herein arise under California law for which Plaintiff seeks relief
15 authorized by California law.

16 24. The proposed Class consists of and is defined as:

17 All persons who worked for any Defendant in California as a non-exempt
18 employee at any time during the period beginning four years before the filing of
19 the initial complaint in this action and ending when notice to the Class is sent.

20 25. At all material times, Plaintiff was a member of the Class.

21 26. Plaintiff undertakes this concerted activity to improve the wages and working
22 conditions of all Class Members.

23 27. There is a well-defined community of interest in the litigation and the Class is readily
24 ascertainable:

25 (a) Numerosity: The members of the Class (and each subclass, if any) are so
26 numerous that joinder of all members would be unfeasible and impractical.
27 The membership of the entire Class is unknown to Plaintiff at this time,
28 however, the Class is estimated to be greater than 100 individuals and the

identity of such membership is readily ascertainable by inspection of Defendants' records.

(b) Typicality: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each Class Member with whom there is a shared, well-defined community of interest, and Plaintiff's claims (or defenses, if any) are typical of all Class Members' claims as demonstrated herein.

(c) Adequacy: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each Class Member with whom there is a shared, well-defined community of interest and typicality of claims, as demonstrated herein. Plaintiff has no conflicts with or interests antagonistic to any Class Member. Plaintiff's attorneys, the proposed class counsel, are versed in the rules governing class action discovery, certification, and settlement. Plaintiff has incurred, and throughout the duration of this action, will continue to incur costs and attorneys' fees that have been, are, and will be necessarily expended for the prosecution of this action for the substantial benefit of each class member.

(d) Superiority: A Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including consideration of:

- 1) The interests of the members of the Class in individually controlling the prosecution or defense of separate actions;
- 2) The extent and nature of any litigation concerning the controversy already commenced by or against members of the Class;
- 3) The desirability or undesirability of concentrating the litigation of the claims in the particular forum; and
- 4) The difficulties likely to be encountered in the management of a class action.

(e) Public Policy Considerations: The public policy of the State of California is to resolve the California Labor Code claims of many employees through a

1 class action. Indeed, current employees are often afraid to assert their rights
2 out of fear of direct or indirect retaliation. Former employees are also fearful
3 of bringing actions because they believe their former employers might
4 damage their future endeavors through negative references and/or other
5 means. Class actions provide the class members who are not named in the
6 complaint with a type of anonymity that allows for the vindication of their
7 rights at the same time as their privacy is protected.

8 28. There are common questions of law and fact as to the Class (and each subclass, if
9 any) that predominate over questions affecting only individual members, including without
10 limitation, whether, as alleged herein, Defendants have:

- 11 (a) Failed to pay Class Members for all hours worked, including minimum
12 wages, and overtime wages;
- 13 (b) Failed to provide meal periods and pay meal period premium wages to Class
14 Members;
- 15 (c) Failed to authorize and permit rest periods and pay rest period premium
16 wages to Class Members;
- 17 (d) Failed to promptly pay all wages due to Class Members upon their discharge
18 or resignation;
- 19 (e) Failed to maintain accurate records of all hours Class Members worked, and
20 all meal periods Class Members took or missed;
- 21 (f) Failed to reimburse Class Members for all necessary business expenses; and
22 (g) Violated California Business & Professions Code §§ 17200 *et. seq.* as a
23 result of their illegal conduct as described above.

24 29. This Court should permit this action to be maintained as a class action pursuant to
25 California Code of Civil Procedure § 382 because:

- 26 (a) The questions of law and fact common to the Class predominate over any
27 question affecting only individual members;
- 28 (b) A class action is superior to any other available method for the fair and

efficient adjudication of the claims of the members of the Class;

(c) The members of the Class are so numerous that it is impractical to bring all members of the class before the Court;

(d) Plaintiff, and the other members of the Class, will not be able to obtain effective and economic legal redress unless the action is maintained as a class action;

(e) There is a community of interest in obtaining appropriate legal and equitable relief for the statutory violations, and in obtaining adequate compensation for the damages and injuries for which Defendants are responsible in an amount sufficient to adequately compensate the members of the Class for the injuries sustained;

(f) Without class certification, the prosecution of separate actions by individual members of the class would create a risk of:

1) Inconsistent or varying adjudications with respect to individual members of the Class which would establish incompatible standards of conduct for Defendants; and/or

2) Adjudications with respect to the individual members which would, as a practical matter, be dispositive of the interests of other members not parties to the adjudications, or would substantially impair or impede their ability to protect their interests, including but not limited to the potential for exhausting the funds available from those parties who are, or may be, responsible Defendants; and,

(g) Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making final injunctive relief appropriate with respect to the class as a whole.

30. Plaintiff contemplates the eventual issuance of notice to the proposed members of the Class that would set forth the subject and nature of the instant action. The Defendants' own business records may be utilized for assistance in the preparation and issuance of the

1 contemplated notices. To the extent that any further notices may be required, Plaintiff would
2 contemplate the use of additional techniques and forms commonly used in class actions, such
3 as published notice, e-mail notice, website notice, first-class mail, or combinations thereof, or
4 by other methods suitable to the Class and deemed necessary and/or appropriate by the Court.

5 **FIRST CAUSE OF ACTION**

6 **(Against all Defendants for Failure to Pay Minimum Wages for All Hours Worked)**

7 31. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs
8 1 through 21 in this First Amended Complaint.

9 32. “Hours worked” is the time during which an employee is subject to the control of an
10 employer, and includes all the time the employee is suffered or permitted to work, whether or
11 not required to do so.

12 33. At all relevant times herein mentioned, Defendants knowingly failed to pay to
13 Plaintiff and the Class compensation for all hours they worked. By their failure to pay
14 compensation for each hour worked as alleged above, Defendants willfully violated the
15 provisions of Section 1194 of the California Labor Code, and any additional applicable Wage
16 Orders, which require such compensation to non-exempt employees.

17 34. Accordingly, Plaintiff and the Class are entitled to recover minimum wages for all
18 non-overtime hours worked for Defendants.

19 35. By and through the conduct described above, Plaintiff and the Class have been
20 deprived of their rights to be paid wages earned by virtue of their employment with Defendants.

21 36. By virtue of the Defendants’ unlawful failure to pay additional compensation to
22 Plaintiff and the Class for their non-overtime hours worked without pay, Plaintiff and the Class
23 suffered, and will continue to suffer, damages in amounts which are presently unknown to
24 Plaintiff and the Class, but which exceed the jurisdictional minimum of this Court, and which
25 will be ascertained according to proof at trial.

26 37. By failing to keep adequate time records required by California Labor Code §
27 1174(d), Defendants have made it difficult to calculate the full extent of minimum wage
28 compensation due Plaintiff and the Class.

38. Pursuant to California Labor Code section 1194.2, Plaintiff and the Class are entitled to recover liquidated damages (double damages) for Defendants' failure to pay minimum wages.

39. California Labor Code section 204 requires employers to provide employees with all wages due and payable twice a month. Throughout the statute of limitations period applicable to this cause of action, Plaintiff and the Class were entitled to be paid twice a month at rates required by law, including minimum wages. However, during all such times, Defendants systematically failed and refused to pay Plaintiff and the Class all such wages due, and failed to pay those wages twice a month.

40. Plaintiff and the Class are also entitled to seek recovery of all unpaid minimum wages, interest, and reasonable attorneys' fees and costs pursuant to California Labor Code §§ 218.5, 218.6, and 1194(a).

SECOND CAUSE OF ACTION

(Against all Defendants for Failure to Pay Overtime Wages)

41. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

42. California Labor Code § 510 provides that employees in California shall not be employed more than eight (8) hours in any workday or forty (40) hours in a workweek unless they receive additional compensation beyond their regular wages in amounts specified by law.

43. California Labor Code §§ 1194 and 1198 provide that employees in California shall not be employed more than eight hours in any workday unless they receive additional compensation beyond their regular wages in amounts specified by law. Additionally, California Labor Code § 1198 states that the employment of an employee for longer hours than those fixed by the Industrial Welfare Commission is unlawful.

44. At all times relevant hereto, Plaintiff and the Class have worked more than eight hours in a workday, as employees of Defendants.

45. At all times relevant hereto, Defendants failed to pay Plaintiff and the Class overtime compensation for the hours they have worked in excess of the maximum hours permissible by law as required by California Labor Code § 510 and 1198. Plaintiff and the Class are regularly

1 required to work overtime hours.

2 46. By virtue of Defendants' unlawful failure to pay additional premium rate
3 compensation to the Plaintiff and the Class for their overtime hours worked, Plaintiff and the
4 Class have suffered, and will continue to suffer, damages in amounts which are presently
5 unknown to them but which exceed the jurisdictional minimum of this Court and which will be
6 ascertained according to proof at trial.

7 47. By failing to keep adequate time records required by Labor Code § 1174(d),
8 Defendants have made it difficult to calculate the full extent of overtime compensation due to
9 Plaintiff and the Class.

10 48. Plaintiff and the Class also request recovery of overtime compensation according to
11 proof, interest, attorneys' fees and costs pursuant to California Labor Code § 1194(a), as well
12 as the assessment of any statutory penalties against Defendants, in a sum as provided by the
13 California Labor Code and/or other statutes.

14 49. California Labor Code § 204 requires employers to provide employees with all wages
15 due and payable twice a month. The Wage Orders also provide that every employer shall pay
16 to each employee, on the established payday for the period involved, overtime wages for all
17 overtime hours worked in the payroll period. Defendants failed to provide Plaintiff and the
18 Class with all compensation due, in violation of California Labor Code § 204.

19 **THIRD CAUSE OF ACTION**

20 **(Against All Defendants for Failure to Provide Meal Periods)**

21 50. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs
22 1 through 21 in this First Amended Complaint.

23 51. Under California law, Defendants have an affirmative obligation to relieve the
24 Plaintiff and the Class of all duty in order to take their first daily meal periods no later than the
25 start of Plaintiff and the Class' sixth hour of work in a workday, and to take their second meal
26 periods no later than the start of the eleventh hour of work in the workday. Section 512 of the
27 California Labor Code, and Section 11 of the applicable Wage Orders require that an employer
28 provide unpaid meal periods of at least 30 minutes for each five-hour period worked. It is a

violation of Section 226.7 of the California Labor Code for an employer to require any employee to work during any meal period mandated under any Wage Order.

52. Despite these legal requirements, Defendants regularly failed to provide Plaintiff and the Class with both meal periods as required by California law. By their failure to permit and authorize Plaintiff and the Class to take all meal periods as alleged above (or due to the fact that Defendants made it impossible or impracticable to take these uninterrupted meal periods), Defendants willfully violated the provisions of Section 226.7 of the California Labor Code and the applicable Wage Orders.

53. Under California law, Plaintiff and the Class are entitled to be paid one hour of additional wages for each workday he or she was not provided with all required meal period(s), plus interest thereon.

FOURTH CAUSE OF ACTION

(Against All Defendants for Failure to Authorize and Permit Rest Periods)

54. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

55. Defendants are required by California law to authorize and permit breaks of 10 uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than two hours). Section 512 of the California Labor Code, the applicable Wage Orders require that the employer permit and authorize all employees to take paid rest periods of 10 minutes each for each 4-hour period worked. Thus, for example, if an employee's work time is 6 hours and ten minutes, the employee is entitled to two rest breaks. Each failure to authorize rest breaks as so required is itself a violation of California's rest break laws. It is a violation of Section 226.7 of the California Labor Code for an employer to require any employee to work during any rest period mandated under any Wage Order.

56. Despite these legal requirements, Defendants failed to authorize Plaintiff and the Class to take rest breaks, regardless of whether employees worked more than 4 hours in a workday. By their failure to permit and authorize Plaintiff and the Class to take rest periods as alleged above (or due to the fact that Defendants made it impossible or impracticable to take

these uninterrupted rest periods), Defendants willfully violated the provisions of Section 226.7 of the California Labor Code and the applicable Wage Orders.

57. Under California law, Plaintiff and the Class are entitled to be paid one hour of premium wages rate for each workday he or she was not provided with all required rest break(s), plus interest thereon.

FIFTH CAUSE OF ACTION

(Against All Defendants for Failure to Indemnify Necessary Business Expenses)

58. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

59. Defendants violated Labor Code section 2802 and the IWC Wage Orders, by failing to pay and indemnify the Plaintiff and the Class for their necessary expenditures and losses incurred in direct consequence of the discharge of their duties or of their obedience to directions of Defendants.

60. As a result, Plaintiff and the Class were damaged at least in the amounts of the expenses they paid, or which were deducted by Defendants from their wages.

61. Plaintiff and the class they represent are entitled to attorney's fees, expenses, and costs of suit pursuant to Labor Code section 2802(c) and interest pursuant to Labor Code section 2802(b).

SIXTH CAUSE OF ACTION

(Against all Defendants for Failure to Pay Wages of Discharged Employees – Waiting Time Penalties)

62. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

63. At all times herein set forth, California Labor Code §§ 201 and 202 provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and that if an employee voluntarily leaves his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter,

1 unless the employee has given seventy-two (72) hours previous notice of his or her intention to
2 quit, in which case the employee is entitled to his or her wages at the time of quitting.

3 64. Within the applicable statute of limitations, the employment of Plaintiff and many
4 other members of the Class ended, i.e. was terminated by quitting or discharge, and the
5 employment of others will be. However, during the relevant time period, Defendants failed,
6 and continue to fail to pay terminated Class Members, without abatement, all wages required to
7 be paid by California Labor Code sections 201 and 202 either at the time of discharge, or within
8 seventy-two (72) hours of their leaving Defendants' employ.

9 65. Defendants' failure to pay Plaintiff and those Class members who are no longer
10 employed by Defendants their wages earned and unpaid at the time of discharge, or within
11 seventy-two (72) hours of their leaving Defendants' employ, is in violation of California Labor
12 Code §§ 201 and 202.

13 66. California Labor Code § 203 provides that if an employer willfully fails to pay wages
14 owed, in accordance with sections 201 and 202, then the wages of the employee shall continue
15 as a penalty wage from the due date, and at the same rate until paid or until an action is
16 commenced; but the wages shall not continue for more than thirty (30) days.

17 67. Plaintiff and the Class are entitled to recover from Defendants their additionally
18 accruing wages for each day they were not paid, at their regular hourly rate of pay, up to 30 days
19 maximum pursuant to California Labor Code § 203.

20 68. Pursuant to California Labor Code §§ 218.5, 218.6 and 1194, Plaintiff and the Class
21 are also entitled to an award of reasonable attorneys' fees, interest, expenses, and costs incurred
22 in this action.

23 **SEVENTH CAUSE OF ACTION**

24 **(Against all Defendants for Failure to Provide and Maintain Accurate and** 25 **Compliant Wage Records)**

26 69. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs
27 1 through 21 in this First Amended Complaint.
28

1 70. At all material times set forth herein, California Labor Code § 226(a) provides that
2 every employer shall furnish each of his or her employees an accurate itemized wage statement
3 in writing showing nine pieces of information, including: (1) gross wages earned, (2) total hours
4 worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate
5 if the employee is paid on a piece-rate basis, (4) all deductions, provided that all deductions
6 made on written orders of the employee may be aggregated and shown as one item, (5) net
7 wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name
8 of the employee and the last four digits of his or her social security number or an employee
9 identification number other than a social security number, (8) the name and address of the legal
10 entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and
11 the corresponding number of hours worked at each hourly rate by the employee.

12 71. Defendants have intentionally and willfully failed to provide employees with
13 complete and accurate wage statements. The deficiencies include, among other things, the
14 failure to correctly identify the gross wages earned by Plaintiff and the Class, the failure to list
15 the true “total hours worked by the employee,” and the failure to list the true net wages earned.

16 72. As a result of Defendants’ violation of California Labor Code § 226(a), Plaintiff and
17 the Class have suffered injury and damage to their statutorily-protected rights.

18 73. Specifically, Plaintiff and the members of the Class have been injured by
19 Defendants’ intentional violation of California Labor Code § 226(a) because they were denied
20 both their legal right to receive, and their protected interest in receiving, accurate, itemized wage
21 statements under California Labor Code § 226(a).

22 74. Calculation of the true wage entitlement for Plaintiff and the Class is difficult and
23 time consuming. As a result of this unlawful burden, Plaintiff and the Class were also injured
24 as a result of having to bring this action to attempt to obtain correct wage information following
25 Defendants’ refusal to comply with many of the mandates of California’s Labor Code and
26 related laws and regulations.

27 75. Plaintiff and the Class are entitled to recover from Defendants their actual damages
28 caused by Defendants’ failure to comply with California Labor Code § 226(a).

76. Plaintiff and the Class are also entitled to injunctive relief, as well as an award of attorney's fees and costs to ensure compliance with this section, pursuant to California Labor Code § 226(h).

EIGHTH CAUSE OF ACTION

(Against all Defendants for Violation of California Business & Professions Code §§ 17200, et seq.)

77. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

78. Defendants, and each of them, are "persons" as defined under California Business & Professions Code § 17201.

79. Defendants' conduct, as alleged herein, has been, and continues to be, unfair, unlawful, and harmful to Plaintiff, other Class members, and to the general public. Plaintiff seeks to enforce important rights affecting the public interest within the meaning of Code of Civil Procedure § 1021.5.

80. Defendants' activities, as alleged herein, are violations of California law, and constitute unlawful business acts and practices in violation of California Business & Professions Code §§ 17200, *et seq.*

81. A violation of California Business & Professions Code §§ 17200, *et seq.* may be predicated on the violation of any state or federal law. All of the acts described herein as violations of, among other things, the California Labor Code, are unlawful and in violation of public policy; and in addition are immoral, unethical, oppressive, fraudulent and unscrupulous, and thereby constitute unfair, unlawful and/or fraudulent business practices in violation of California Business & Professions Code §§ 17200, *et seq.*

Failure to Pay Minimum Wages

82. Defendants' failure to pay minimum wages, and other benefits in violation of the California Labor Code constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Pay Overtime Wages

83. Defendants' failure to pay overtime compensation and other benefits in violation of California Labor Code §§ 510, 1194, and 1198 constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Maintain Accurate Records of All Hours Worked

84. Defendants' failure to maintain accurate records of all hours worked in accordance with California Labor Code § 1174.5 and the IWC Wage Orders constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Provide Meal Periods

85. Defendants' failure to provide meal periods in accordance with California Labor Code §§ 226.7 and 512, and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Authorize and Permit Rest Periods

86. Defendants' failure to authorize and permit rest periods in accordance with California Labor Code § 226.7 and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity prohibited by Business and Professions Code §§ 17200, *et seq.*

Failure to Indemnify Necessary Business Expenses

87. Defendants' failure to indemnify employees for necessary business expenses in accordance with California Labor Code § 2802 and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity prohibited by Business and Professions Code §§ 17200, *et seq.*

Failure to Provide Accurate Itemized Wage Statements

88. Defendants' failure to provide accurate itemized wage statements in accordance with California Labor Code § 226, as alleged above, constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

89. By and through their unfair, unlawful and/or fraudulent business practices described herein, the Defendants, have obtained valuable property, money and services from Plaintiff, and all persons similarly situated, and have deprived Plaintiff, and all persons similarly situated, of valuable rights and benefits guaranteed by law, all to their detriment.

1 90. Plaintiff and the Class Members suffered monetary injury as a direct result of
2 Defendants' wrongful conduct.

3 91. Plaintiff, individually, and on behalf of members of the putative Class, is entitled to,
4 and do, seek such relief as may be necessary to disgorge money and/or property which the
5 Defendants have wrongfully acquired, or of which Plaintiff and the Class have been deprived,
6 by means of the above-described unfair, unlawful and/or fraudulent business practices. Plaintiff
7 and the Class are not obligated to establish individual knowledge of the wrongful practices of
8 Defendants in order to recover restitution.

9 92. Plaintiff, individually, and on behalf of members of the putative class, are further
10 entitled to and do seek a declaration that the above described business practices are unfair,
11 unlawful and/or fraudulent, and injunctive relief restraining the Defendants, and each of them,
12 from engaging in any of the above-described unfair, unlawful and/or fraudulent business
13 practices in the future.

14 93. Plaintiff, individually, and on behalf of members of the putative class, have no plain,
15 speedy, and/or adequate remedy at law to redress the injuries which the Class Members suffered
16 as a consequence of the Defendants' unfair, unlawful and/or fraudulent business practices. As
17 a result of the unfair, unlawful and/or fraudulent business practices described above, Plaintiff,
18 individually, and on behalf of members of the putative Class, has suffered and will continue to
19 suffer irreparable harm unless the Defendants, and each of them, are restrained from continuing
20 to engage in said unfair, unlawful and/or fraudulent business practices.

21 94. Plaintiff also alleges that if Defendants are not enjoined from the conduct set forth
22 herein above, they will continue to avoid paying the appropriate taxes, insurance and other
23 withholdings.

24 95. Pursuant to California Business & Professions Code §§ 17200, *et seq.*, Plaintiff and
25 putative Class Members are entitled to restitution of the wages withheld and retained by
26 Defendants during a period that commences four years prior to the filing of this complaint; a
27 permanent injunction requiring Defendants to pay all outstanding wages due to Plaintiff and
28 Class Members; an award of attorneys' fees pursuant to California Code of Civil Procedure §

1021.5 and other applicable laws; and an award of costs.

NINTH CAUSE OF ACTION

(Against all Defendants for Civil Penalties Under the Private Attorneys General Act of 2004, Cal. Lab. Code § 2698 et seq.)

96. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 21 in this First Amended Complaint.

97. At all times herein mentioned, Defendants were subject to the Labor Code of the State of California and the applicable Industrial Welfare Commission Orders.

98. California Labor Code § 2699(a) specifically provides for a private right of action to recover penalties for violations of the Labor Code: “Notwithstanding any other provision of law, any provision of this code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself and other current or former employees pursuant to the procedures specified in Section 2699.3.”

99. Plaintiff has exhausted her administrative remedies pursuant to California Labor Code § 2699.3. On May 22, 2023, Plaintiff gave written notice by online filing to the Labor and Workforce Development Agency and by certified mail to Defendants of the specific provisions of the Labor Code that Defendants have violated against Plaintiff and current and former Aggrieved Employees, including the facts and theories to support the violations. At the time of this filing, 65 days have elapsed since Plaintiff provided notice, but the Labor and Workforce Development Agency has not indicated that it intends to investigate Defendants’ Labor Code violations discussed in the notice. Accordingly, Plaintiff may commence a civil action to recover penalties under Labor Code § 2699 pursuant to § 2699.3 for the violations of the Labor Code described in this Complaint. These penalties include, but are not limited to, penalties under California Labor Code §§ 210, 226.3, 558, 1197.1, and 2699(f)(2).

100. In addition, Plaintiff seeks penalties for Defendants’ violation of California

1 Labor Code § 1174(d). Pursuant to California Labor Code § 1174.5, any person, including any
2 entity, employing labor who willfully fails to maintain accurate and complete records required by
3 California Labor Code § 1174 is subject to a penalty under § 1174.5. Pursuant to the applicable
4 IWC Order § 7(A)(3), every employer shall keep time records showing when the employee begins
5 and ends each work period. Meal periods, and total hours worked daily shall also be recorded.
6 Additionally, pursuant to the applicable IWC Order § 7(A)(5), every employer shall keep total
7 hours worked in the payroll period and applicable rates of pay.

8 101. During the time period of employment for Plaintiff and the Aggrieved Employees,
9 Defendants failed to maintain records pursuant to the Labor Code and IWC Orders by failing to
10 maintain accurate records showing meal periods, and accurate records showing when employees
11 begin and end each work period. Defendants' failure to provide and maintain records required
12 by the Labor Code IWC Wage Orders deprived Plaintiff and the Aggrieved Employees the
13 ability to know, understand and question the accuracy and frequency of meal periods, and the
14 accuracy of their hours worked stated in Defendants' records. Therefore, Plaintiff and the
15 Aggrieved Employees had no way to dispute the resulting failure to pay wages, all of which
16 resulted in an unjustified economic enrichment to Defendants. As a direct result, Plaintiff and
17 the Aggrieved Employees have suffered and continue to suffer, substantial losses related to the
18 use and enjoyment of such wages, lost interest on such wages and expenses and attorney's fees
19 in seeking to compel Defendants to fully perform its obligation under state law, all to their
20 respective damage in amounts according to proof at trial. Because of Defendants' knowing
21 failure to comply with the Labor Code and applicable IWC Wage Orders, Plaintiff and the
22 Aggrieved Employees have also suffered an injury in that they were prevented from knowing,
23 understanding, and disputing the wage payments paid to them.

24 102. Based on the conduct described in this First Amended Complaint, Plaintiff is
25 entitled to an award of civil penalties on behalf of herself, the State of California, and similarly
26 Aggrieved Employees of Defendants. The exact amount of the applicable penalties, in all, is in an
27 amount to be shown according to proof at trial. These penalties are in addition to all other remedies
28 permitted by law.

103. In addition, Plaintiff seeks an award of reasonable attorney's fees and costs pursuant to California Labor Code § 2699(g)(1), which states, "Any employee who prevails in any action shall be entitled to an award of reasonable attorney's fees and costs."

PRAYER FOR RELIEF

Plaintiff, individually, and on behalf of all others similarly situated only with respect to the class claims, prays for relief and judgment against Defendants, jointly and severally, as follows:

Class Certification

1. That this action be certified as a class action with respect to the First, Second, Third, Fourth, Fifth, Sixth, Seventh, and Eighth Causes of Action;

2. That Plaintiff be appointed as the representative of the Class; and

3. That counsel for Plaintiff be appointed as Class Counsel.

As to the First Cause of Action

4. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 204 and 1194 and applicable IWC Wage Orders by willfully failing to pay all minimum wages due;

5. For general unpaid wages as may be appropriate;

6. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;

7. For liquidated damages;

8. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to California Labor Code § 1194(a); and,

9. For such other and further relief as the Court may deem equitable and appropriate.

As to the Second Cause of Action

10. That the Court declare, adjudge and decree that Defendants violated California Labor Code §§ 510 and 1198 and applicable IWC Wage Orders by willfully failing to pay all overtime wages due;

11. For general unpaid wages at overtime wage rates as may be appropriate;

12. For pre-judgment interest on any unpaid overtime compensation commencing from

1 the date such amounts were due;

2 13. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to
3 California Labor Code § 1194(a); and,

4 14. For such other and further relief as the Court may deem equitable and appropriate.

5 As to the Third Cause of Action

6 15. That the Court declare, adjudge and decree that Defendants violated California Labor
7 Code §§ 226.7 and 512, and the IWC Wage Orders;

8 16. For unpaid meal period premium wages as may be appropriate;

9 17. For pre-judgment interest on any unpaid compensation commencing from the date
10 such amounts were due;

11 18. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
12 and for costs of suit incurred herein; and

13 19. For such other and further relief as the Court may deem equitable and appropriate.

14 As to the Fourth Cause of Action

15 20. That the Court declare, adjudge and decree that Defendants violated California Labor
16 Code §§ 226.7 and 512, and the IWC Wage Orders;

17 21. For unpaid rest period premium wages as may be appropriate;

18 22. For pre-judgment interest on any unpaid compensation commencing from the date
19 such amounts were due;

20 23. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
21 and for costs of suit incurred herein; and

22 24. For such other and further relief as the Court may deem equitable and appropriate.

23 As to the Fifth Cause of Action

24 25. That the Court declare, adjudge and decree that Defendants violated Labor Code §
25 2802 and the IWC Wage Orders;

26 26. For general unpaid wages and reimbursement of business expenses as may be
27 appropriate;

1 27. For pre-judgment interest on any unpaid compensation commencing from the date
2 such amounts were due;

3 28. For reasonable attorneys' fees and for costs of suit incurred herein; and

4 29. For such other and further relief as the Court may deem equitable and appropriate.

5 As to the Sixth Cause of Action

6 30. That the Court declare, adjudge and decree that Defendants violated California Labor
7 Code §§ 201, 202, and 203 by willfully failing to pay all compensation owed at the time of
8 termination of the employment;

9 31. For statutory wage penalties pursuant to California Labor Code § 203 for former
10 employees who have left Defendants' employ;

11 32. For pre-judgment interest on any unpaid wages from the date such amounts were
12 due;

13 33. For reasonable attorneys' fees and for costs of suit incurred herein; and

14 34. For such other and further relief as the Court may deem equitable and appropriate.

15 As to the Seventh Cause of Action

16 35. That the Court declare, adjudge and decree that Defendants violated the record
17 keeping provisions of California Labor Code § 226(a) and applicable IWC Wage Orders, and
18 willfully failed to provide accurate itemized wage statements thereto;

19 36. For penalties and actual damages pursuant to California Labor Code § 226(e);

20 37. For injunctive relief to ensure compliance with this section, pursuant to California
21 Labor Code § 226(h);

22 38. For reasonable attorneys' fees and for costs of suit incurred herein; and

23 39. For such other and further relief as the Court may deem equitable and appropriate.

24 As to the Eighth Cause of Action

25 40. That the Court declare, adjudge and decree that Defendants violated California
26 Business & Professions Code §§ 17200, *et seq.* by failing to pay wages for all hours worked
27 (including minimum and overtime wages), failing to provide meal periods, failing to maintain
28 accurate records of meal periods, failing to authorize and permit rest periods, and failing to

maintain accurate records of all hours worked and meal periods, failing to furnish accurate wage statements, and failing to indemnify necessary business expenses;

41. For restitution of unpaid wages to Plaintiff and all Class Members and prejudgment interest from the day such amounts were due and payable;

42. For the appointment of a receiver to receive, manage and distribute any and all funds disgorged from Defendants and determined to have been wrongfully acquired by Defendants as a result of violations of California Business & Professions Code §§ 17200 *et seq.*;

43. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California Code of Civil Procedure § 1021.5;

44. For injunctive relief to ensure compliance with this section, pursuant to California Business & Professions Code §§ 17200, *et seq.*; and,

45. For such other and further relief as the Court may deem equitable and appropriate.

As to the Ninth Cause of Action

46. That the Court declare, adjudge and decree that Defendants violated the California Labor Code by failing to pay wages for all hours worked (including minimum, straight time, and overtime wages), failing to provide meal periods, failing to maintain accurate records of meal periods, failing to authorize and permit rest periods, failing to maintain accurate records of all hours worked and meal periods, failing to indemnify necessary business expenses, failing to pay final wages at termination, and failing to furnish accurate wage statements;

47. For all actual, consequential and incidental losses and damages, according to proof. For all civil penalties pursuant to California Labor Code § 2699, *et seq.*, and all other applicable Labor Code provisions;

48. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California Labor Code § 2699;

49. For such other and further relief as the Court may deem equitable and appropriate.

As to all Causes of Action

50. For any additional relief that the Court deems just and proper.

1 Dated: November 27, 2023

Respectfully submitted,

2 MOON LAW GROUP, PC

3
4 By: 

Kane Moon
Lilit Ter-Astvatsatryan
Attorneys for Plaintiff

5
6
7
8 **DEMAND FOR JURY TRIAL**

9 Plaintiff demands a trial by jury as to all causes of action triable by jury.

10
11 Dated: November 27, 2023

MOON LAW GROUP, PC

12
13 By: 

Kane Moon
Lilit Ter-Astvatsatryan
Attorneys for Plaintiff

1 **PROOF OF SERVICE**

2 **STATE OF CALIFORNIA, COUNTY OF LOS ANGELES**

3 I am employed in the State of California, County of Los Angeles. I am over the age of 18
4 and not a party to the within suit; my business address is 1055 W. 7th Street, Suite 1880, Los
5 Angeles, CA 90017.

6 On the date indicated below, I served the document described as: **FIRST AMENDED**
7 **CLASS ACTION AND PAGA REPRESENTATIVE COMPLAINT** on the interested parties
8 in this action by sending [] the original [or] [✓] a true copy thereof [✓] to interested parties as
9 follows [or] [] as stated on the attached service list:

10 Alfred J. Landegger
11 Marie D. Davis
12 Joseph P. Sklar
13 **LANDEGGER VERANO & DAVIS, ALC**
14 15760 Ventura Boulevard, Suite 1200
15 Encino, California 91436
16 Telephone: (818) 986-7561
17 Facsimile: (818) 986-5147
18 E-mail: alfred@landeggeresq.com
19 E-mail: marie@landeggeresq.com
20 E-mail: joseph@landeggeresq.com

21 *Attorneys for Defendant Complete Care Community Health Center, Inc.*

22 [✓] **BY E-MAIL:** I hereby certify that this document was served from Los Angeles,
23 California, by e-mail delivery on the parties listed herein at their most recent known
24 e-mail address from e-mail kcastillo@moonlawgroup.com pursuant to California
25 Rules of Court. I did not receive, within a reasonable time after the transmission, any
26 electronic message or other indication that the transmission was unsuccessful.

27 I declare under penalty of perjury under the laws of the State of California that the
28 foregoing is true and correct. Executed this **November 27, 2023** at Los Angeles, California.

29 Karen Castillo
30 Type or Print Name

31 
32 Signature