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15 **SUPERIOR COURT OF CALIFORNIA**
16
17 **COUNTY OF CONTRA COSTA**

18 MARTA AYALA, an individual, on behalf of
19 herself and others similarly situated,

20 Plaintiff,

21 vs.

22 MONARCH STUDIOS LLC dba MONVERA
23 GLASS DECORATION; and DOES 1 through
24 50, inclusive,

25 Defendants.

Case No. C26-00311

Assigned for all purposes to:
Hon. Benjamin T. Reyes II, Dept. 16

**FIRST AMENDED CLASS AND
REPRESENTATIVE ACTION
COMPLAINT**

1. Failure to Pay All Wages;
2. Failure to Provide Meal Periods or Compensation;
3. Failure to Permit Rest Periods or Provide Compensation;
4. Failure to Provide Accurate Itemized Wage Statements;
5. Waiting Time Penalties;
6. Failure to Reimburse Necessary Business Expenses;
7. Violation of the Unfair Competition Law; and
8. Violation of the Private Attorneys General Act.

Action Filed: January 27, 2026
Trial Date: None Set

DEMAND FOR JURY TRIAL

1 Plaintiff MARTA AYALA (“Plaintiff”), individually, and on behalf of all others similarly
2 situated, brings this First Amended Class and Representative Action Complaint (“Complaint”) against
3 Defendants MONARCH STUDIOS LLC dba MONVERA GLASS DECORATION; and DOES 1
4 through 50, inclusive (collectively, “Defendants”), and alleges as follows:

5 **INTRODUCTION**

6 1. Plaintiff brings this putative class action pursuant to Code of Civil Procedure Section
7 382 against Defendants, on behalf of herself individually and a putative class of all current and former
8 non-exempt employees employed by Defendants in California during the Class Period (collectively
9 the “Class” or “Class Members”). The term Class Period is defined as four (4) years prior to the filing
10 of this action through the date of class certification.

11 2. Plaintiff also brings this representative action pursuant to the PAGA, Labor Code
12 sections 2698 *et seq.*, against Defendants, on behalf of herself individually and other aggrieved
13 employees who are and were employed by Defendants throughout California during the PAGA Period.
14 The term PAGA Period is defined as one (1) year prior to Plaintiff’s notice of Labor Code violations
15 to the Labor and Workforce Development Agency (“LWDA”) and Defendants until judgment.

16 3. Defendants specialize in screen-printed labels for various industries, including wine
17 and spirits, beauty and wellness, specialty foods, home goods, and candles. Defendants operate out of
18 an 84,000 square foot facility in Richmond, California.

19 4. Plaintiff alleges that Defendants have engaged in a systematic pattern of wage and hour
20 violations under the California Labor Code, the Industrial Welfare Commission (“IWC”) Wage
21 Orders, and California Business and Professions Code that have damaged Plaintiff and Class
22 Members, and contribute to Defendants’ deliberate unfair competition.

23 5. Plaintiff is informed and believes, and thereon alleges, that Defendants have violated
24 and continue to violate state wage and hour laws by, among other things:

- 25 (a) failing to pay all wages (including minimum, straight time, and overtime wages);
- 26 (b) failing to provide lawful meal periods or compensation in lieu thereof;
- 27 (c) failing to authorize or permit rest periods or provide compensation in lieu thereof;
- 28 (d) failing to reimburse necessary business expenses;

- 1 (e) failing to provide accurate itemized wage statements; and
2 (f) failing to pay all wages due upon separation of employment.

3 6. Plaintiff seeks monetary relief against Defendants on behalf of herself and the putative
4 class and aggrieved employees to recover, among other things, unpaid wages, liquidated damages,
5 restitution, interest, attorneys' fees, costs, and penalties pursuant to Labor Code Sections 201, 202,
6 203, 204, 206, 210, 226, 226.3, 226.7, 256, 510, 512, 558, 1174, 1174.5, 1194, 1197, 1197.1, 1198,
7 2100-2112, 2698 *et seq.*, 2800, 2802, and 2804, and California Code of Civil Procedure Section
8 1021.5.

9 **JURISDICTION AND VENUE**

10 7. This is a class action pursuant to California Code of Civil Procedure Section 382 and
11 representative action pursuant to Labor Code Sections 2698 *et seq.* ("PAGA"). The monetary
12 damages, restitution, penalties, and other amounts sought by Plaintiff exceeds the minimal
13 jurisdictional limits of the Superior Court and will be established according to proof at trial.

14 8. This Court has jurisdiction over this action pursuant to the California Constitution,
15 Article VI, Section 10, which grants the Superior Court original jurisdiction in all causes, except those
16 given by statutes to other courts. The statutes under which this action is brought do not specify any
17 other basis for jurisdiction. All claims alleged herein arise under California law for which Plaintiff
18 seeks relief authorized by California law.

19 9. This Court has jurisdiction over all Defendants because, upon information and belief,
20 they have sufficient minimum contacts in California, or otherwise intentionally avail themselves of
21 the California market so as to render the exercise of jurisdiction over them by the California courts
22 consistent with traditional notions of fair play and substantial justice.

23 10. Venue is proper in this Court under Code of Civil Procedure Sections 395(a) and 395.5
24 because, upon information and belief, Defendants reside, transact business, maintain offices, and/or
25 have an agent or agents in this county, and the acts and omissions alleged herein took place in this
26 county.

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PARTIES

11. Plaintiff is a California citizen. Defendants employed Plaintiff as a non-exempt employee during the Class Period. During her employment with Defendants, Plaintiff's job duties consisted of, *inter alia*, cleaning, and tracking the number of orders that were completed and still in progress. Plaintiff's employment with Defendants ended within one (1) year of the filing of this action.

12. Plaintiff is informed, believes and thereon alleges that, at all relevant times Defendant Monarch Studios LLC dba Monvera Glass Decoration was and is a California limited liability company. Plaintiff is informed, believes and thereon alleges that Monarch Studios LLC dba Monvera Glass Decoration specializes in screen-printed labels for various industries, including wine and spirits, beauty and wellness, specialty foods, home goods, and candles, with its principal place of business located at 1414 Harbour Way South, Suite 1400, Richmond, California 94804. Plaintiff is further informed, believes and thereon alleges that, at all relevant times, Monarch Studios LLC dba Monvera Glass Decoration regularly conducted and conducts business within the State of California and derives substantial revenues from services performed in California. Plaintiff is informed, believes and thereon alleges that, at all relevant times, Monarch Studios LLC dba Monvera Glass Decoration was and is an employer subject to California state wage and hour laws.

13. Plaintiff is informed and believes, and thereon alleges that at all times hereinafter mentioned, Defendants were and are subject to the Labor Code and IWC Wage Orders as employers, whose employees were and are engaged throughout this county and the State of California.

14. Defendants continue to employ non-exempt employees within California.

15. Defendant DOES 1 through 50, are sued under fictitious names pursuant to Code of Civil Procedure Section 474 because Plaintiff does not know their true names or capacities. Plaintiff will seek leave of court to amend this Complaint and serve such fictitiously named Defendants when their names and capacities are ascertained.

16. Plaintiff is informed and believes, and thereon alleges, that DOES 1 through 50 are or were the partners, agents, owners, shareholders, managers, or employees of Defendants at all relevant times.

17. Plaintiff is informed and believes, and thereon alleges, that each Defendant acted in all

1 respects pertinent to this action as the agent of the other Defendant, carried out a joint scheme, business
2 plan, or policy in all respects pertinent hereto, and the acts of each Defendant are legally attributable
3 to the other Defendants.

4 18. Plaintiff is informed and believes, and thereon alleges, that each Defendant directly or
5 indirectly, through agents or other persons or entities, employed or otherwise exercised control over
6 the wages, hours, and working conditions of Plaintiff. Furthermore, each Defendant in all respects
7 acted as the employer and/or joint employer of Plaintiff and the Class Members.

8 19. Plaintiff is informed and believes, and thereon alleges, that each and all of the acts and
9 omissions alleged herein were performed by, or are attributable to, Defendants and/or DOES 1 through
10 50, acting as the agent, alter ego, agent, servant, joint venturer, co-conspirator, and/or partner for the
11 other, within a common enterprise and legal authority to act on the other's behalf. The acts of any and
12 all Defendants were in accordance with, and represent, the official policy of Defendants.

13 20. At all relevant times, Defendants, and each of them, acted within the scope of such
14 agency or employment, or ratified each and every act or omission complained of herein. At all relevant
15 times, Defendants, and each of them, aided and abetted the acts and omissions of each and all the other
16 Defendants in proximately causing the damages herein alleged.

17 21. Plaintiff is informed and believes, and thereon alleges, that each of said Defendants is
18 in some manner intentionally, negligently, and/or otherwise responsible for the acts, omissions,
19 occurrences, and transactions alleged herein.

20 **CLASS ALLEGATIONS**

21 22. Plaintiff brings this class action pursuant to Code of Civil Procedure Section 382 on
22 behalf of herself and all others similarly situated who were injured by Defendants' violations of the
23 Labor Code, Business and Professions Code Sections 17200, *et seq.*, and IWC Wage Orders during
24 the Class Period.

25 23. Plaintiff's proposed Class consists of and is defined as follows:

26 Class

27 All current and former non-exempt employees employed by Defendants in the state of
28 California within four (4) years prior to the commencement of this action to the date of

class certification.

24. Plaintiff also seeks to certify the following Subclass:

Waiting Time Subclass

All Class Members who separated from their employment with Defendants at any time within three (3) years prior to the filing of this action to the date of class certification (“Subclass” or “Waiting Time Subclass”).

25. Members of the Class and Subclass described above will be collectively referred to as “Class Members.”

26. Plaintiff reserves the right to modify or re-define the Class or Subclass, establish additional subclasses, or modify or re-define any class or subclass definition as appropriate based on investigation, discovery, and specific theories of liability.

27. There is a well-defined community of interest in this litigation and the proposed Class and Subclass are readily ascertainable.

28. **Commonality:** This action has been brought and may properly be maintained as a class action under the California Code of Civil Procedure Section 382 because there are common questions of law and fact as to the Class Members that predominate over any questions affecting only individual members including, but not limited to, the following:

- (a) Whether Defendants paid Plaintiff and Class Members all wages (including minimum, straight time, and overtime wages) for all hours worked;
- (b) Whether Defendants required Plaintiff and Class Members to work off-the-clock without compensation;
- (c) Whether Defendants provided Plaintiff and Class Members with compliant meal periods or paid compensation in lieu thereof;
- (d) Whether Defendants authorized and permitted compliant rest periods to Plaintiff and Class Members or paid compensation in lieu thereof;
- (e) Whether Defendants failed to provide Plaintiff and Class Members with accurate itemized wage statements;
- (f) Whether Defendants failed to timely pay Plaintiff and Class Members all wages due

1 immediately upon termination or within 72 hours of resignation;

2 (g) Whether Defendants failed to reimburse Plaintiff and Class Members for all necessary
3 business expenses;

4 (h) Whether Defendants' conduct was willful or reckless; and

5 (i) Whether Defendants engaged in unfair business practices in violation of Business and
6 Professions Code Sections 17200, *et seq.*

7 29. There is a well-defined community of interest. Further, Plaintiff and Class Members
8 have suffered common injuries as a result of Defendants' systemic employment policies and practices.
9 Looking to Defendants' employment policies and practices, the Court can adjudicate the lawfulness
10 of those policies and practices on a class-wide basis, according to proof, and issue an award to Plaintiff
11 and Class Members accordingly. In addition, answers to common questions raised in this Complaint
12 will advance resolution of each individual Class Member's claims.

13 30. **Numerosity:** The Class Members are so numerous that joinder of all members is
14 impractical. Although the members of the entire Class and Subclass are unknown to Plaintiff at this
15 time, on information and belief, the class is estimated to be greater than 100 individuals.

16 31. **Ascertainability:** The identities of the Class Members are readily ascertainable by
17 inspection of Defendants' employment and payroll records.

18 32. **Typicality:** The claims (or defenses, if any) of Plaintiff are typical of the claims of the
19 Class Members because Defendants' failure to comply with the provisions of California's wage and
20 hour laws entitled each Class Member to similar pay, benefits, and other relief. The injuries sustained
21 by Plaintiff are also typical of the injuries sustained by Class Members because they arise out of and
22 are caused by Defendants' common course of conduct as alleged herein.

23 33. **Adequacy:** Plaintiff will fairly and adequately represent and protect the interests of all
24 Class Members because it is in Plaintiff's best interest to prosecute the claims alleged herein to obtain
25 full compensation and penalties due to Plaintiff and the Class Members. Plaintiff's attorneys, as
26 proposed class counsel, are competent and experienced in litigating large employment class actions
27 and versed in the rules governing class action discovery, certification, and settlement. Plaintiff has
28 incurred and, throughout the duration of this action, will continue to incur attorneys' fees and costs

1 that have been and will be necessarily expended for the prosecution of this action for the substantial
2 benefit of the Class Members.

3 34. **Superiority:** The nature of this action makes use of class action adjudication superior
4 to other methods. A class action will achieve economies of time, effort, and expense as compared with
5 separate lawsuits and will avoid inconsistent outcomes because the same issues can be adjudicated in
6 the same manner for the entire Class and Subclass at the same time. If appropriate, this Court can, and
7 is empowered to, fashion methods to efficiently manage this case as a class action.

8 35. **Public Policy Considerations:** Employers in the State of California violate
9 employment and labor laws every day. Current employees are often afraid to assert their rights out of
10 fear of direct or indirect retaliation. Former employees are fearful of bringing actions because they
11 believe their former employers might damage their future endeavors through negative references
12 and/or other means. Class actions provide class members who are not named in the complaint with a
13 type of anonymity that allows for the vindication of their rights while affording them privacy
14 protections.

15 **GENERAL ALLEGATIONS**

16 36. At all relevant times mentioned herein, Defendants employed Plaintiff and other
17 persons as non-exempt employees at Defendants' locations within California. Defendants employed
18 Plaintiff in a non-exempt position during her employment and continue to employ Plaintiff and other
19 non-exempt employees within California.

20 37. Plaintiff is informed and believes, and thereon alleges, that at all times herein
21 mentioned, Defendants were advised by skilled lawyers, employees, and other professionals who were
22 knowledgeable about California's wage and hour laws, employment and personnel practices, and the
23 requirements of California law.

24 38. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
25 have known they had a duty to compensate Plaintiff and Class Members, and Defendants had the
26 financial ability to pay such compensation but willfully, knowingly and intentionally failed to do so
27 all in order to increase Defendants' profits.

28 39. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should

1 have known that Plaintiff and Class Members were entitled to receive at least minimum wages, wages
2 at their regular rate of pay, and overtime wages, and that they were not receiving minimum, straight
3 time, and overtime wages for all work that was required to be performed. Plaintiff is informed and
4 believes, and thereon alleges, that Plaintiff and Class Members regularly worked in excess of eight (8)
5 hours per workday, 10 hours per workday, and/or over 40 hours per workweek. Defendants required
6 Plaintiff and Class Members to work off-the-clock without compensation, such as arriving early to the
7 jobsite to be ready to start their shifts on time (during this time Plaintiff and Class Members were
8 suffered or permitted to work), waiting in long lines for several minutes to clock in for their shifts, and
9 working through meal periods. Further, Plaintiff is informed and believes and based thereon alleges
10 that Defendants' timeclock was faulty, leading to increased clock in times, and recorded time worked
11 to Plaintiff and Class Members' detriment by rounding down or subtracting time employees' actual
12 time worked. Since Defendants did not provide Plaintiff and Class Members with the ability to
13 accurately track their hours worked, Defendants rounded Plaintiff and Class Members' time worked
14 to the employees' detriment. Defendants failed to properly record Plaintiff and Class Members' time
15 worked, resulting in the underpayment of wages. Finally, Defendants failed to pay Plaintiff and Class
16 Members all overtime wages at the correct rate of pay. As such, Defendants failed to pay Plaintiff and
17 other Class Members minimum, straight time, and overtime wages for all hours worked in violation
18 of the Labor Code and IWC Wage Orders.

19 40. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
20 have known that Plaintiff and Class Members were entitled to receive a timely, off-duty, uninterrupted
21 30-minute meal period for every five (5) hours of work, or payment of one (1) additional hour of pay
22 at their regular rate of pay when they did not receive a compliant meal period. In violation of the Labor
23 Code and IWC Wage Orders, Plaintiff and Class Members had their meal periods missed, late,
24 interrupted, rounded, shortened, automatically deducted, on-duty, and/or restricted to the worksite due
25 to Defendants' work demands, understaffing, policies, and practices. Specifically, on those occasions
26 when Plaintiff and Class Members were able to take a meal period, Plaintiff and Class Members were
27 regularly unable to commence their meal periods until after the completion of five hours of work due
28 Defendants' policies/practices. Plaintiff and Class Members' meal periods were also cut short as

1 Plaintiff and Class Members were regularly interrupted with emergent work issues and expected to
2 respond during their meal periods. In addition, Plaintiff and Class Members' meal periods were also
3 cut short as Plaintiff and Class Members were forced to wait in long lines for several minutes to clock
4 in and out for their meal periods, thereby resulting in less than "net" 30 minutes for their meal periods.
5 Defendants also required Plaintiff and Class Members to keep a communication device on their person
6 to communicate with their supervisors at all times during their shifts, including during meal periods,
7 resulting in on-duty meal periods. Further, Defendants failed to provide Plaintiff and Class Members
8 with compliant second meal periods when their shifts exceeded 10 hours. Plaintiff is informed and
9 believes and thereon alleges that Defendants also failed to compensate Plaintiff and Class Members
10 with an additional hour of pay at their regular rate for every day in which they suffered a meal period
11 violation. As such, Defendants failed to provide Plaintiff and other Class Members all required meal
12 periods or premium pay, in violation of the Labor Code and IWC Wage Orders.

13 41. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
14 have known that Plaintiff and Class Members were entitled to receive a 10-minute, off-duty,
15 uninterrupted rest period for every four (4) hours worked, or major fraction thereof, or payment of one
16 (1) additional hour of pay at their regular rate of pay when they were not permitted to take a compliant
17 rest period. In violation of the Labor Code and IWC Wage Orders, Defendants failed to provide
18 compliant rest periods to Plaintiff and Class Members due to their excessive work demands,
19 understaffing, policies, and practices as mentioned above. Specifically, Plaintiff and Class Members
20 regularly had their rest periods missed, shortened, late, on-duty, restricted to the worksite, and/or
21 interrupted. Even if Plaintiff and Class Members were able to take a rest period, Defendants required
22 Plaintiff and Class Members to keep a communication device on their person to communicate with
23 their supervisors at all times during their shifts, including during rest periods, resulting in on-duty rest
24 periods. In addition, Defendants failed to provide rest periods during the middle of each work period.
25 Moreover, Defendants failed to authorize or permit Plaintiff and Class Members to take compliant
26 third rest periods when their shifts exceeded 10 hours. Defendants also failed to compensate Plaintiff
27 and other Class Members with an additional hour of pay at their regular rate for every day in which
28 they suffered a rest period violation. As such, Defendants failed to provide Plaintiff and other Class

Members all required rest periods or premium pay, in violation of the Labor Code and IWC Wage Orders.

42. Plaintiff is informed and believes, and thereon alleges, that Defendants failed to reimburse Plaintiff and Class Members for all business expenses incurred for Defendants' benefit. Specifically, Plaintiff and Class Members were required to separately maintain their heavily soiled uniforms bearing Defendants' logo without reimbursement from Defendants. Further, Defendants failed to reimburse Plaintiff and Class Members for the use of their personal cell phones to complete their work-related duties. Accordingly, Defendants violated Labor Code Sections 2800, 2802, and 2804.

43. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should have known that Waiting Time Subclass Members who separated from their employment with Defendants during the statutory period were entitled to timely payment of all wages due. In violation of the Labor Code and IWC Wage Orders, Waiting Time Class Members did not receive payment of all wages owed upon separation within the permissible time period due to, *inter alia*, Defendants' failure to pay all wages including minimum, regular, and overtime wages, and failure to pay meal and rest period premiums and reimbursements to Class Members.

44. Plaintiff is informed and believes, and thereon alleges that Defendants knew or should have known that Plaintiff and Class Members were entitled to receive complete and accurate wage statements. In violation of the Labor Code and IWC Wage Orders, Plaintiff and Class Members were not furnished with complete and accurate wage statements that show all of the information required by Labor Code Section 226, including, but not limited to, the gross and net wages earned, the total hours worked, all applicable hourly rates in effect during the pay period, and the corresponding number of hours worked at each hourly rate.

FIRST CAUSE OF ACTION

FAILURE TO PAY ALL WAGES

(AGAINST ALL DEFENDANTS)

45. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

1 46. At all times herein relevant, Defendants had a duty to comply with Labor Code Sections
2 204, 206, 510, 1182.12, 1194, 1194.2, 1197, 1198, the applicable IWC Wage Orders, and all applicable
3 local minimum wage ordinances in effect throughout California.

4 47. Labor Code Section 204 and the IWC Wage Orders require timely payment of all
5 wages owed on regularly scheduled paydays at least twice during each calendar month, on days
6 designated in advance by the employer as the regular paydays. All wages in earned in excess of the
7 normal work period must be paid no later than the payday for the next regular payroll period.

8 48. Labor Code Section 206 provides that in case of a dispute over wages, the employer
9 shall pay, without condition and promptly under the Labor Code all wages conceded due, leaving to
10 the employee all remedies he/she is otherwise entitled to as to any balance claimed.

11 49. The IWC Wage Orders define “hours worked” as “the time during which an employee
12 is subject to the control of an employer and includes all time the employee is suffered or permitted to
13 work, whether or not required to do so.”

14 50. Labor Code Section 510 and the IWC Wage Orders require that employers pay
15 employees for all overtime hours at a rate of one and one-half times the employee’s regular rate of pay
16 for hours worked in excess of eight (8) hours in one (1) workday, 40 hours in one (1) workweek, and
17 after the first eight hours on the seventh consecutive workday in one (1) workweek. Labor Code
18 Section 510 and the IWC Wage Orders further require that employers pay employees double their
19 regular rate of pay for hours work in excess of 12 hours in a workday and after eight hours on the
20 seventh consecutive workday in one (1) workweek. Labor Code Section 510 requires payment of
21 overtime wages at one- and one-half times the “regular rate of pay,” which includes all forms of
22 remuneration earned by the employee.

23 51. Labor Code Section 1182.12 sets forth the minimum hourly wage that must be paid to
24 all employees in California for all hours worked. Local minimum wage ordinances, may provide for
25 higher minimum wage rates that must be paid to employees for all hours worked in those locales where
26 each local ordinance is in effect. Labor Code Section 1197 affirms that it is unlawful to pay less than
27 the state or local minimum wage, whichever is higher, for any hour of work.

28 52. Labor Code Section 1194 requires that employers pay employees at least the legal

1 minimum wage rate for all hours worked, notwithstanding any agreement to work for a lesser wage.
2 Labor Code Section 1194 further authorizes any employee receiving less than the legal minimum wage
3 applicable to the employee to recover in a civil action the unpaid balance of the full amount of wages,
4 along with interest thereon, reasonable attorneys' fees and costs of suit.

5 53. Labor Code Section 1194.2 authorizes the recovery of liquidated damages in an amount
6 equal to the wages unlawfully unpaid and interest thereon for unpaid wage violations.

7 54. Labor Code Section 1198 prohibits employers from employing for longer hours or less
8 favorable conditions than those set forth in the Labor Code, IWC Wage Orders, or as otherwise set by
9 the Labor Commissioner.

10 55. During the relevant time period, Defendants failed to pay Plaintiff and Class Members
11 all wages due.

12 56. In violation of California law, Defendants have knowingly and willfully refused to
13 perform their obligations and compensate Plaintiff and Class Members for all wages earned as alleged
14 above.

15 57. Defendants' failure to pay Plaintiff and Class Members all earned minimum, regular,
16 and overtime wages in accordance with Labor Code Sections 204, 206, 510, 1182.12, 1194, 1194.2,
17 1197, and 1198, the applicable IWC Wage Orders, and all applicable local minimum wage ordinances
18 in effect throughout California, Plaintiff and Class Members are entitled to recover the full amount of
19 unpaid wages, liquidated damages, prejudgment interest, and statutory penalties, along with attorneys'
20 fees and costs in amounts that will be established at trial.

21 58. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
22 conduct described herein, have committed an "intentional theft of wages in an amount greater than
23 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
24 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period" within
25 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
26 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
27 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
28 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class

Members under the law. Plaintiff and the Class Members Plaintiff seeks to represent are thus entitled to recover from Defendants treble damages and costs, including reasonable attorneys' fees, pursuant to California Penal Code section 496(c).

SECOND CAUSE OF ACTION

MEAL PERIOD VIOLATIONS

(AGAINST ALL DEFENDANTS)

59. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

60. At all relevant times, Defendants had a duty to comply with Labor Code Sections 226.7 and 512, and the applicable IWC Wage Orders.

61. Labor Code Section 512 and the IWC Wage Orders prohibit an employer from employing any person for a work period of more than five (5) hours per day without providing the employee with a meal period of not less than 30 minutes (commencing before the employee's fifth hour of work), except that if the total work period per day is no more than six (6) hours, the meal period may be waived by mutual consent of the employer and employee. A second meal period of not less than 30 minutes is required if an employee works more than 10 hours per day and must begin before the employee's tenth hour of work, except if the total hours worked is no more than 12 hours, the second meal period may be waived by mutual consent of the employer and employee, but only if the first meal period was not waived. An employer must relieve an employee of all duties during meal periods.

62. The applicable IWC Wage Orders state that "[u]nless the employee is relieved of all duty during a 30-minute meal period, the meal period shall be considered an 'on duty' meal period and counted as time worked."

63. Labor Code Section 226.7(b) and the IWC Wage Orders prohibit an employer from requiring any employee to work during a meal period mandated by any California statute, regulation, standard or order. If an employer fails to provide an employee with a meal period in accordance with state law, Labor Code Section 226.7(c) and the IWC Wage Orders require that the employer pay the employee one (1) additional hour of pay at the employee's regular rate of compensation for each

1 workday that the meal period is noncompliant.

2 64. During the relevant time period, Plaintiff and Class Members did not receive compliant
3 meal periods at the required time intervals. Specifically, meal periods were late, interrupted, rounded,
4 auto-deducted, on-duty, short, missed, and/or restricted to the worksite.

5 65. During the relevant time period, Defendants failed to pay Plaintiff and Class Members
6 meal period premiums for noncompliant meal periods pursuant to Labor Code Section 226.7(b) and
7 the applicable IWC Wage Order.

8 66. As a result of Defendants' failure to provide compliant meal periods and pay meal
9 period premiums to Plaintiff and Class Members in accordance with the IWC Wage Orders and Labor
10 Code Sections 226.7 and 512, Plaintiff and Class Members suffered and continue to suffer a loss of
11 wages and compensation.

12 67. Because Plaintiff and Class Members were and/or are entitled to such meal periods or
13 "premium pay" in lieu thereof, they are entitled to such payment per shift in an amount according to
14 proof. To the extent such unpaid premiums are deemed unpaid wages, Plaintiff will also seek pre- and
15 post-judgment interest as provided by law at 10% per annum, in an amount according to proof.

16 68. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
17 conduct described herein, have committed an "intentional theft of wages in an amount greater than
18 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
19 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period" within
20 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
21 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
22 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
23 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class
24 Members under the law. Plaintiff and the Class Members Plaintiff seeks to represent are thus entitled
25 to recover from Defendants treble damages and costs, including reasonable attorneys' fees, pursuant
26 to California Penal Code section 496(c).

27 69. Also, pursuant to Code of Civil Procedure Section 1021.5, Plaintiff will seek attorneys'
28 fees and costs from Defendants in an amount subject to proof and approved by the Court.

THIRD CAUSE OF ACTION
REST PERIOD VIOLATIONS
(AGAINST ALL DEFENDANTS)

70. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

71. At all relevant times, Defendants had a duty to comply with Labor Code Section 226.7 and the applicable IWC Wage Orders.

72. The IWC Wage Orders require employers to authorize and permit all employees to take 10-minute duty-free rest periods for each four (4) hours worked, or major fraction thereof.

73. If an employer fails to provide an employee with a rest period in accordance with California law, Labor Code Section 226.7(c) and the IWC Wage Orders require that the employer pay the employee one (1) additional hour of pay at the employee's regular rate of compensation for each workday that the rest period is noncompliant.

74. During the relevant time period, Defendants did not implement a compliant rest break policy and/or practice. Consequently, Plaintiff and Class Members did not receive a 10 minute rest period for every four (4) hours worked or major fraction thereof because rest periods were interrupted, missed, late, shortened, on-duty, and/or restricted to the worksite.

75. During the relevant time period, Defendants failed to pay Plaintiff and Class Members rest period premiums for noncompliant rest periods pursuant to Labor Code Section 226.7(b) and the applicable IWC Wage Order.

76. As a result of Defendants' failure to provide compliant rest periods and pay rest period premiums to Plaintiff and Class Members in accordance with the IWC Wage Orders and Labor Code Sections 226.7 and 516, Plaintiff and Class Members suffered and continue to suffer a loss of wages and compensation.

77. Because Plaintiff and Class Members were and/or are entitled to such rest periods or "premium pay" in lieu thereof, they are entitled to such payment per shift in an amount according to proof. To the extent such unpaid premiums are deemed unpaid wages, Plaintiff will also seek pre- and post-judgment interest as provided by law at 10% per annum, in an amount according to proof.

1 78. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
2 conduct described herein, have committed an “intentional theft of wages in an amount greater than
3 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
4 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period” within
5 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
6 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
7 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
8 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class
9 Members under the law. Plaintiff and the Class Members that Plaintiff seeks to represent are thus
10 entitled to recover from Defendants treble damages and costs, including reasonable attorneys’ fees,
11 pursuant to California Penal Code section 496(c).

12 79. Also, pursuant to Code of Civil Procedure Section 1021.5, Plaintiff will seek attorneys’
13 fees and costs from Defendants in an amount subject to proof and approved by the Court.

14 **FOURTH CAUSE OF ACTION**

15 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**
16 **(AGAINST ALL DEFENDANTS)**

17 80. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
18 fully set forth herein.

19 81. At all relevant times, Defendants had a duty to comply with Labor Code Section 226.

20 82. Labor Code Section 226(a) requires that, semimonthly or at the time of each payment
21 of wages, employers must furnish each employee with an accurate itemized wage statement in writing
22 that accurately shows (1) gross wages earned, (2) total number of hours worked, (3) the number of any
23 piece-rate units earned and all applicable piece rates, (4) all deductions made from wages, (5) net
24 wages earned, (6) the inclusive dates of the pay period, (7) the name and last four digits or employment
25 identification number of the employee, (8) the name and address of the legal entity that is the
26 employer, and (9) all applicable hourly rates in effect and the corresponding number of hours worked
27 at each hourly rate.

28 83. Labor Code Section 226(e)(1) authorizes an employee suffering injury as a result of a

1 knowing and intentional failure by an employer to provide an accurate itemized wage statement to
2 recover the greater of all actual damages or \$50 for the initial pay violation and \$100 for each violation
3 in a subsequent pay period, not to exceed an aggregate penalty of \$4,000 per employee, in addition to
4 an award of costs and attorneys' fees.

5 84. During the relevant time period, Defendants have knowingly and intentionally failed
6 to comply with Labor Code Section 226(a) on wage statements that were provided to Plaintiff and
7 Class Members. The deficiencies include, among other things, Defendants' failure to correctly state
8 the gross and net wages earned, the total hours worked, all applicable hourly rates in effect during the
9 pay period, and the corresponding number of hours worked at each hourly rate.

10 85. As a result of Defendants' violation of California Labor Code Section 226(a), Plaintiff
11 and Class Members have suffered injury and damage to their statutorily protected rights. Specifically,
12 Plaintiff and Class Members have been injured by Defendants' intentional violation of California
13 Labor Code Section 226(a) because they were denied both their legal right to receive, and their
14 protected interest in receiving, accurate itemized wage statements under California Labor Code
15 Section 226(a). Plaintiff has had to file this lawsuit in order to determine the extent of the
16 underpayment of wages, thereby causing Plaintiff to incur expenses and lost time. Plaintiff would not
17 have had to engage in these efforts and incur these costs had Defendants provided the accurate wages
18 earned and number of hours worked at each corresponding pay rate. This has also delayed Plaintiff's
19 ability to demand and recover the underpayment of wages from Defendants.

20 86. Defendants' violations of California Labor Code Section 226(a) prevented Plaintiff and
21 Class Members from knowing, understanding and disputing the wages paid to them, and resulted in
22 an unjustified economic enrichment to Defendants. As a result of Defendants' knowing and intentional
23 failure to comply with California Labor Code Section 226(a), Plaintiff and Class Members have
24 suffered an injury, and the exact amount of damages and/or penalties is all in an amount to be shown
25 according to proof at trial.

26 87. Plaintiff and Class Members are also entitled to injunctive relief under California Labor
27 Code Section 226(h), compelling Defendants to comply with California Labor Code Section 226, and
28 seek the recovery of attorneys' fees and costs incurred in obtaining this injunctive relief.

FIFTH CAUSE OF ACTION
WAITING TIME PENALTIES
(AGAINST ALL DEFENDANTS)

88. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

89. At all relevant times, Defendants had a duty to comply with Labor Code Sections 201, 202, and 203. Defendants failed to comply with these final paycheck requirements with respect to Waiting Time Subclass Members.

90. Labor Code Section 201 requires that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately.

91. Labor Code Section 202 requires that if “an employee not having a written contract for a definite period” quits, the employee’s wages shall become due and payable no later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting.

92. Labor Code Section 203 provides that if an employer willfully fails to pay, without abatement or reduction, any wages of an employee who is discharged or quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced, but that the wages shall not continue for more than 30 days per employee.

93. During the relevant time period, Defendants willfully failed to pay Waiting Time Subclass Members all their earned wages upon termination including, but not limited to, minimum, regular, overtime compensation, and/or premium compensation either at the time of discharge or within 72 hours of leaving Defendants’ employ.

94. As a result of Defendants’ failure to timely pay all wages owed to Waiting Time Subclass Members in accordance with Labor Code Sections 201, 202 and 203, Waiting Time Subclass Members are entitled to recover Waiting time penalties, prejudgment interest, attorneys’ fees, and costs in amounts that will be established at trial.

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1 **SIXTH CAUSE OF ACTION**

2 **FAILURE TO REIMBURSE NECESSARY BUSINESS EXPENSES**

3 **(AGAINST ALL DEFENDANTS)**

4 95. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
5 fully set forth herein.

6 96. At all relevant times, Defendants had a duty to comply with Labor Code Sections 2800
7 and 2802. Defendants failed to comply with these indemnification and reimbursement requirements
8 with respect to Plaintiff and Class Members.

9 97. Labor Code Section 2800 requires employers to indemnify employees for losses caused
10 by the employer's want of ordinary care. To the extent Defendants claim that Plaintiff and Class
11 Members failed to request, demand, notify or otherwise seek reimbursement for their expenses and
12 losses, Defendants were obligated to nevertheless indemnify Plaintiff and Class Members due to their
13 own negligence.

14 98. Labor Code Section 2802(a) requires that employers indemnify and reimburse
15 employees for all business expenses, which are defined as all necessary expenditures or losses incurred
16 by the employee in direct consequence of the discharge of the employee's duties or otherwise incurred
17 based on the employee's obedience to the employer's directions. Labor Code Section 2802(b)
18 authorizes employees to recover in a court action interest which shall accrue from the date on which
19 the employee incurred the necessary expenditure or loss. Labor Code Section 2802(c) authorizes
20 employees, who to enforce their right to reimbursements under Labor Code Section 2802, to also
21 recover attorneys' fees and costs.

22 99. During the relevant time period, Defendants required Plaintiff and Class Members to
23 (a) separately maintain their heavily soiled uniforms bearing Defendants' logo and (b) use their
24 personal cell phones to complete their work-related duties without reimbursement in violation of Labor
25 Code Sections 2800 and 2802.

26 100. As a result of Defendants' failure to indemnify and reimburse Plaintiff and Class
27 Members for all business and work-related costs, expenditures, losses and expenses in accordance
28 with Labor Code Sections 2800 and 2802, Plaintiff and Class Members are entitled to recover the full

1 unreimbursed balance of reimbursements, expenditures and losses, prejudgment interest, and statutory
2 penalties, along with attorneys' fees and costs in amounts that will be established at trial.

3 **SEVENTH CAUSE OF ACTION**

4 **VIOLATION OF THE UNFAIR COMPETITION LAW**

5 **(AGAINST ALL DEFENDANTS)**

6 101. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
7 fully set forth herein.

8 102. Defendants' conduct, as alleged herein, has been and continues to be unfair, unlawful
9 and harmful to Plaintiff and Class Members. Plaintiff seeks to enforce important rights affecting the
10 public interest within the meaning of Code of Civil Procedure Section 1021.5.

11 103. Defendants' activities, as alleged herein, violate California law and constitute unlawful
12 business acts or practices in violation of California Business and Professions Code Sections 17200, et
13 seq.

14 104. A violation of Business and Professions Code Sections 17200, et seq. may be
15 predicated on the violation of any state or federal law.

16 105. Defendants' policies and practices have violated state law in at least the following
17 respects:

- 18 (a) Failing to pay all minimum, regular, and overtime wages due to Plaintiff and Class
19 Members in violation of Labor Code Sections 204, 206, 510, 1182.12, 1194, 1194.2,
20 1197, and 1198;
- 21 (b) Failing to provide meal periods without paying Plaintiff and Class Members premium
22 wages for every day in which a meal period was not provided in violation of Labor
23 Code Sections 226.7 and 512;
- 24 (c) Failing to authorize or permit rest periods without paying Plaintiff and Class Members
25 premium wages for every day in which a rest break was not authorized or permitted in
26 violation of Labor Code Section 226.7;
- 27 (d) Failing to provide Plaintiff and Class Members with accurate itemized wage statements
28 in violation of Labor Code Section 226;

1 (e) Failing to timely pay all earned wages to Waiting Time Subclass Members upon
2 separation of employment in violation of Labor Code Sections 201, 202 and 203; and

3 (f) Failing to reimburse provide Plaintiff and Class Members for all necessary business
4 expenses in violation of Labor Code Sections 2800, 2802, and 2804.

5 106. Defendants intentionally avoided paying Plaintiff and Class Members wages and
6 monies, thereby creating for Defendants an artificially lower cost of doing business in order to
7 undercut their competitors and establish and gain a greater foothold in the marketplace.

8 107. Pursuant to Business and Professions Code Sections 17202, 17203, and 17208, Plaintiff
9 and Class Members are entitled to restitution of the wages unlawfully withheld and retained by
10 Defendants during a period that commences four (4) years prior to the filing of this action; an award
11 of attorneys' fees pursuant to Code of Civil Procedure Section 1021.5 and other applicable laws; and
12 an award of costs.

13 108. Plaintiff and Class Members are entitled to an injunction, restitution, and other
14 equitable relief against such unlawful practices to return all funds over which Plaintiff and Class
15 Members have an ownership interest and to prevent future damage pursuant to Business and
16 Professions Code Sections 17200 *et seq.*

17 **EIGHTH CAUSE OF ACTION**

18 **VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT OF 2004**

19 **(Against All Defendants)**

20 109. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
21 fully set forth herein.

22 110. California Labor Code Section 2699(a) specifically provides for a private right of
23 action to recover penalties for violations of the Labor Code: "Notwithstanding any other provision of
24 law, any provision of this code that provides for a civil penalty to be assessed and collected by the
25 Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards,
26 agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a
27 civil action brought by an aggrieved employee on behalf of himself or herself and other current or
28 former employees pursuant to the procedures specified in Section 2699.3."

111. On January 22, 2026, Plaintiff gave written notice of the specified provisions alleged to have been violated by Defendants including the facts and theories to support the alleged violations, as required by Labor Code section 2699.3 and paid the filing fee. This written notice was provided via certified mail to Defendants and to the LWDA by electronically filing the notice via the Department of Industrial Relations' website. More than 65 days have passed since Plaintiff submitted her PAGA notice to the LWDA without a response from the LWDA. Accordingly, Plaintiff may commence a civil action to recover penalties under Labor Code Section 2699 pursuant to Section 2699.3 for the violations of the Labor Code described in this Complaint. These penalties include, but are not limited to, penalties under California Labor Code §§ 210, 226.3, 558(a), 1197.1, and 2699(f)(2).

112. The statute of limitations is tolled while a plaintiff exhausts his or her administrative remedies with the LWDA prior to suit, which is required by Labor Code Section 2699.3(d).

113. In addition, Plaintiff seeks penalties for Defendants' violation of California Labor Code Section 1174(d). Pursuant to California Labor Code Section 1174.5, any person, including any entity, employing labor who willfully fails to maintain accurate and complete records required by California Labor Code Section 1174 is subject to a penalty under Section 1174.5. Pursuant to the applicable IWC Order Section 7(A)(3), every employer shall keep time records showing when the employee begins and ends each work period. Meal periods, and total hours worked daily shall also be recorded. Additionally, pursuant to the applicable IWC Order Section 7(A)(5), every employer shall keep total hours worked in the payroll period and applicable rates of pay.

114. Defendants' conduct violates numerous Labor Code sections, including, but not limited to, the following:

- (a) Violation of Labor Code Sections 201-204, 206, 210, 256, 510, 558, 1194, 1197, 1197.1, and 1198 for failure to timely pay all earned wages (including minimum, regular, and overtime wages) owed to Plaintiff and other aggrieved employees during employment and upon separation of employment as herein alleged;
- (b) Violation of Labor Code Sections 226.7 and 512 for failure to provide meal periods to Plaintiff and other aggrieved employees and failure to pay premium wages for missed meal periods as herein alleged;

1 (c) Violation of Labor Code Section 226.7 for failure to permit rest periods to Plaintiff and
2 other aggrieved employees and failure to pay premium wages for missed rest periods
3 as herein alleged;

4 (d) Violation of Labor Code Sections 226 and 226.3 for failure to provide accurate
5 itemized wage statements to Plaintiff and other aggrieved employees as herein alleged;

6 (e) Violation of Labor Code Sections 1174 and 1174.5 for failure to maintain accurate
7 records regarding the employment of Plaintiff and other aggrieved employees as herein
8 alleged; and

9 (f) Violation of Labor Code Sections 2800 and 2802 for failure to reimburse business
10 expenses to Plaintiff and other aggrieved employees as herein alleged.

11 115. Pursuant to Labor Code Section 2699(c)(1), Plaintiff is an “aggrieved employee”
12 because she was employed by the alleged violators and personally suffered each of the alleged
13 violations committed against her, and therefore is properly suited to represent the interests of all other
14 aggrieved employees.

15 116. Plaintiff has exhausted the procedural requirements under Labor Code section 2699.3
16 as to Defendants and is therefore able to pursue a claim for penalties on behalf of herself and all other
17 aggrieved employees under PAGA.

18 117. Pursuant to Labor Code Sections 2699(a), 2699.3 and 2699.5, Plaintiff is entitled to
19 recover civil penalties, injunctive relief, in addition to other remedies, for violations of the Labor Code
20 sections cited above.

21 For bringing this action, Plaintiff is entitled to attorney’s fees and costs incurred herein pursuant to
22 Labor Code Section 2699(g)(1).

23 **PRAYER FOR RELIEF**

24 Plaintiff, individually and on behalf of all others similarly situated and other Class Members,
25 other aggrieved employees, and the State of California, prays for relief and judgment against
26 Defendants, jointly and severally, as follows:

27 1. For certification of this action as a class action, including certifying the Class and
28 Subclass alleged by Plaintiff;

- 1 2. For appointment of Plaintiff as the class representative;
- 2 3. For appointment of Aris LLP as class counsel for all purposes;
- 3 4. For compensatory damages in an amount according to proof with interest thereon;
- 4 5. For economic and/or special damages in an amount according to proof with interest
- 5 thereon;
- 6 6. For damages, monetary relief, wages, premiums, benefits and penalties, including
- 7 interest thereon;
- 8 7. For waiting time penalties pursuant to Labor Code Section 203;
- 9 8. For the amounts provided for in Labor Code Section 226.7;
- 10 9. For liquidated damages pursuant to Labor Code Section 1194.2;
- 11 10. For statutory penalties to the extent permitted by law, including those pursuant to the
- 12 Labor Code and IWC Wage Orders;
- 13 11. For restitution to Plaintiff and Class Members of all money and property unlawfully
- 14 acquired by Defendants through unfair or unlawful business practices pursuant to
- 15 Business and Professions Code Sections 17200 *et seq.*;
- 16 12. For an order requiring Defendants to restore and disgorge all funds to each employee
- 17 acquired by means of any act or practice declared by this Court to be unlawful, unfair
- 18 or fraudulent and, therefore, constituting unfair competition under Business and
- 19 Professions Code Sections 17200, *et seq.*;
- 20 13. For permanent injunctive relief described in the UCL, and PAGA causes of action;
- 21 14. For prejudgment interest on all sums recovered pursuant to Labor Code Section 218.6
- 22 and Civil Code Sections 3287 and 3289, and applicable law;
- 23 15. For post judgment interest on all amounts awarded to Plaintiff and Class Members as
- 24 provided by law;
- 25 16. For recovery of attorneys' fees and costs provided by Labor Code Sections 218.6, 226,
- 26 1194, and Code of Civil Procedure Section 1021.5;
- 27 17. For a declaratory judgment that the practices complained of herein are unlawful under
- 28 California law;

- 1 18. Such other equitable relief as the Court may deem proper;
2 19. For treble damages;
3 20. For PAGA penalties; and
4 21. For such other relief as the Court deems just and proper.

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Dated: March 31, 2026

ARIS LLP



By: _____

Daniel J. Hyun

Shelly Song

Shaheen Anthony Etemadi

Attorneys for Plaintiff MARTA AYALA

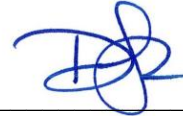
DEMAND FOR JURY TRIAL

Plaintiff hereby demands a jury trial with respect to all issues triable by jury.

Dated: March 31, 2026

ARIS LLP

By: _____



Daniel J. Hyun

Shelly Song

Shaheen Anthony Etemadi

Attorneys for Plaintiff MARTA AYALA