

AEGIS LAW FIRM, PC
SAMUEL A. WONG, State Bar No. 217104
KASHIF HAQUE, State Bar No. 218672
JESSICA L. CAMPBELL, State Bar No. 280626
9811 Irvine Center Drive, Suite 100
Irvine, California 92618
Telephone: (949) 379-6250
Facsimile: (949) 379-6251
Email: jcampbell@aegislawfirm.com

Attorneys for Plaintiff Alicia Mendez, individually,
and on behalf of all others similarly situated.

E-FILED
2/8/2024 1:37 PM
Superior Court of California
County of Fresno
By: A. Hoffman, Deputy

SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF FRESNO

ALICIA MENDEZ, individually and on
behalf of all others similarly situated,

Plaintiffs,

v.

IVNA HOME CARE SERVICES, INC.;
and DOES 1 through 20, inclusive,

Defendants.

Case No. 23CECG03507

*Assigned for All Purposes to:
Judge Tyler Tharpe; Dept. 501*

**[Amended as a matter of right, pursuant to
Labor Code section 2699.3(a)(2)(C)]**

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR:**

1. Failure to Pay Minimum Wages;
2. Failure to Pay Overtime Wages;
3. Failure to Provide Meal Periods;
4. Failure to Permit Rest Breaks;
5. Failure to Provide Accurate Itemized Wage Statements;
6. Failure to Pay Wages Timely During Employment;
7. Failure to Pay All Wages Due Upon Separation of Employment;
8. Violation of Business and Professions Code §§ 17200, *et seq.*; and
9. Enforcement of Labor Code § 2698 *et seq.* ("PAGA")

1 Plaintiff Alicia Mendez, individually and on behalf of others similarly situated, alleges as
2 follows:

3 **NATURE OF ACTION AND INTRODUCTORY STATEMENT**

4 1. Plaintiff Alicia Mendez (“Plaintiff”) brings this putative class action and
5 representative action pursuant to the Private Attorneys General Act of 2004, Cal. Lab. Code. §
6 2698 *et seq.*, against defendants IVNA Home Care Services, Inc., and DOES 1 through 20,
7 inclusive (collectively, “Defendants”), on Plaintiff’s own behalf and on behalf of California
8 citizens who are and were employed by Defendants as non-exempt employees throughout
9 California.

10 2. Defendants provide services or goods throughout California.

11 3. Through this action, Plaintiff alleges that Defendants engaged in a systematic
12 pattern of wage and hour violations under the California Labor Code and Industrial Welfare
13 Commission (“IWC”) Wage Orders, all of which contribute to Defendants’ deliberate unfair
14 competition.

15 4. Plaintiff is informed and believe, and thereon alleges, that Defendants have
16 increased their profits by violating state wage and hour laws by, among other things:

- 17 (a) failing to pay all wages (including minimum wages and overtime wages);
- 18 (b) failing to provide lawful meal periods or compensation in lieu thereof;
- 19 (c) failing to authorize or permit lawful rest breaks or provide compensation in
20 lieu thereof;
- 21 (d) failing to provide accurate itemized wage statements;
- 22 (e) failing to pay wages timely during employment; and
- 23 (f) failing to pay all wages due upon separation of employment.

24 5. Plaintiff seeks monetary relief against Defendants on behalf of Plaintiff and all
25 others similarly situated in California to recover, among other things, unpaid wages, benefits,
26 interest, attorneys’ fees, costs and expenses, and penalties pursuant to Labor Code §§ 201, 202,
27 203, 204, 210, 226, 226.3, 226.7, 510, 512, 558, 1174, 1174.5, 1182.12, 1194, 1194.2, 1197,
28 1197.1, 1198, 2698, *et seq.*, and Code of California Civil Procedure § 1021.5.

1 or were the partners, agents, owners, shareholders, managers, or employees of Defendants at all
2 relevant times.

3 14. Plaintiff is informed and believes, and thereon alleges, that each defendant acted in
4 all respects pertinent to this action as the agent of the other defendant, carried out a joint scheme,
5 business plan, or policy in all respects pertinent hereto, and the acts of each defendant are legally
6 attributable to the other defendant. Furthermore, defendants in all respects acted as the employer
7 and/or joint employer of Plaintiff and the class members.

8 15. Plaintiff is informed and believes, and thereon alleges, that each and all of the acts
9 and omissions alleged herein were performed by, or are attributable to, Defendants and/or DOES
10 1 through 20, acting as the agent or alter ego for the other, with legal authority to act on the other's
11 behalf. The acts of any and all Defendants were in accordance with, and represent, the official
12 policy of Defendants.

13 16. At all relevant times, Defendants, and each of them, acted within the scope of such
14 agency or employment, or ratified each and every act or omission complained of herein. At all
15 relevant times, Defendants, and each of them, aided and abetted the acts and omissions of each
16 and all the other Defendants in proximately causing the damages herein alleged.

17 17. Plaintiff is informed and believes, and thereon alleges, that each of said Defendants
18 is in some manner intentionally, negligently, or otherwise responsible for the acts, omissions,
19 occurrences, and transactions alleged herein.

20 **CLASS ACTION ALLEGATIONS**

21 18. Plaintiff brings this action under Code of Civil Procedure § 382 on Plaintiff's own
22 behalf and on behalf of all others similarly situated who were affected by Defendants' Labor Code,
23 Business and Professions Code §§ 17200, and IWC Wage Order violations.

24 19. All claims alleged herein arise under California law for which Plaintiff seeks relief
25 authorized by California law.

26 20. Plaintiff's proposed class consists of and is defined as follows:

27 Class

28 All California citizens currently or formerly employed by Defendants as non-

1 exempt employees in the State of California at any time between March 3, 2019¹
2 and the date of class certification (“Class”).

3 21. Plaintiff also seeks to certify the following subclasses of employees:

4 Waiting Time Subclass

5 All members of the Class who separated their employment with Defendant at any
6 time between March 3, 2020 and the date of class certification (“Waiting Time
7 Subclass”).

8 22. Plaintiff reserves the right to modify or re-define the Class, establish additional
9 subclasses, or modify or re-define any class or subclass definition as appropriate based on
10 investigation, discovery, and specific theories of liability.

11 23. Members of the Class and the Waiting Time Subclass described above will be
12 collectively referred to as “Class Members.”

13 24. There are common questions of law and fact as to the Class Members that
14 predominate over any questions affecting only individual members including, but not limited to,
15 the following:

16 (a) Whether Defendants failed to pay Plaintiff and Class Members all wages
17 (including minimum wages and overtime wages) for all hours worked by
18 Plaintiff and Class Members.

19 (b) Whether Defendants required Plaintiff and Class Members to work over
20 eight (8) hours per day, over twelve (12) hours per day, and/or over forty
21 (40) hours per week and failed to pay them proper overtime compensation
22 for all overtime hours worked.

23 (c) Whether Defendants deprived Plaintiff and Class Members of timely meal
24 periods or required Plaintiff and Class Members to work through meal
25 periods without legal compensation.

26 (d) Whether Defendants deprived Plaintiff and Class Members of rest breaks or

27 ¹ The statute of limitations for this matter was tolled between April 6, 2020 and October 1, 2020
28 pursuant to Cal. Rules of Court, Appendix I, Emergency Rule No. 9.

required Plaintiff and Class Members to work through rest breaks.

(e) Whether Defendants failed to provide Plaintiff and Class Members accurate itemized wage statements.

(f) Whether Defendants failed to pay wages timely to Plaintiff and Class Members;

(g) Whether Defendants failed to timely pay the Waiting Time Subclass all wages due upon termination or within seventy-two (72) hours of resignation.

(h) Whether Defendants' conduct was willful or reckless.

(i) Whether Defendants engaged in unfair business practices in violation of Business and Professions Code §§ 17200, *et seq.*

25. There is a well-defined community of interest in this litigation and the proposed Class and subclasses are readily ascertainable:

(a) Numerosity: The Class Members are so numerous that joinder of all members is impractical. Although the members of the Class are unknown to Plaintiff at this time, on information and belief, the Class is estimated to be greater than fifty (50) individuals. The identities of the Class Members are readily ascertainable by inspection of Defendants' employment and payroll records.

(b) Typicality: Plaintiff's claims (or defenses, if any) are typical of the claims (or defenses, if any) of the Class Members because Defendants' failure to comply with the provisions of California's wage and hour laws entitled each Class Member to similar pay, benefits, and other relief. The injuries sustained by Plaintiff are also typical of the injuries sustained by the Class Members, because they arise out of and are caused by Defendants' common course of conduct as alleged herein.

(c) Adequacy: Plaintiff will fairly and adequately represent and protect the interests of all Class Members because it is in Plaintiff's best interest to prosecute the claims alleged herein to obtain full compensation and penalties due. Plaintiff's attorneys, as proposed class counsel, are competent and experienced in litigating large employment class actions and

1 versed in the rules governing class action discovery, certification, and settlement. Plaintiff has
2 incurred and, throughout the duration of this action, will continue to incur attorneys' fees and costs
3 that have been and will be necessarily expended for the prosecution of this action for the substantial
4 benefit of the Class Members.

5 (d) Superiority: The nature of this action makes use of class action adjudication
6 superior to other methods. A class action will achieve economies of time, effort, and expense as
7 compared with separate lawsuits and will avoid inconsistent outcomes because the same issues can
8 be adjudicated in the same manner for the entire Class and Waiting Time Subclass at the same
9 time. If appropriate, this Court can, and is empowered to, fashion methods to efficiently manage
10 this case as a class action.

11 (e) Public Policy Considerations: Employers in the State of California violate
12 employment and labor laws every day. Current employees are often afraid to assert their rights out
13 of fear of direct or indirect retaliation. Former employees are fearful of bringing actions because
14 they believe their former employers might damage their future endeavors through negative
15 references and/or other means. Class actions provide class members who are not named in the
16 complaint with a type of anonymity that allows for the vindication of their rights while affording
17 them privacy protections.

18 **GENERAL ALLEGATIONS**

19 26. At all relevant times mentioned herein, Defendants employed Plaintiff and other
20 California residents as non-exempt employees throughout California at Defendants' California
21 business location(s).

22 27. Defendants continue to employ non-exempt employees within California.

23 28. Plaintiff is informed and believes, and thereon alleges, that at all times herein
24 mentioned, Defendants were advised by skilled lawyers, employees, and other professionals who
25 were knowledgeable about California's wage and hour laws, employment and personnel practices,
26 and the requirements of California law.

27 29. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
28 should have known that Plaintiff and Class Members were entitled to receive wages for all time

1 worked (including minimum wages and overtime wages) and that they were not receiving all
2 wages earned for work that was required to be performed. In violation of the Labor Code and IWC
3 Wage Orders, Plaintiff and Class Members were not paid all wages (including minimum wages
4 and overtime wages) for all hours worked at the correct rate and within the correct time.

5 30. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
6 should have known that Plaintiff and Class Members were entitled to receive all required meal
7 periods or payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular rate
8 of pay when they did not receive a timely, uninterrupted meal period. In violation of the Labor
9 Code and IWC Wage Orders, Plaintiff and Class Members did not receive all meal periods or
10 payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular rate of pay
11 when they did not receive a timely, uninterrupted meal period.

12 31. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
13 should have known that Plaintiff and Class Members were entitled to receive all rest breaks or
14 payment of one (1) additional hour of pay at Plaintiff's and Class Members' regular rate of pay
15 when a rest break was late, missed, or interrupted. In violation of the Labor Code and IWC Wage
16 Orders, Plaintiff and Class Members did not receive all rest breaks or payment of one (1) additional
17 hour of pay at Plaintiff's and Class Members' regular rate of pay when a rest break was missed,
18 late, or interrupted.

19 32. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
20 should have known that Plaintiff and Class Members were entitled to receive itemized wage
21 statements that accurately showed the following information pursuant to the Labor Code: (1) gross
22 wages earned; (2) total hours worked by the employee; (3) the number of piece-rate units earned
23 and any applicable piece rate if the employee is paid on a piece-rate basis; (4) all deductions,
24 provided that all deductions made on written orders of the employee may be aggregated and shown
25 as one item; (5) net wages earned; (6) the inclusive dates of the period for which the employee is
26 paid; (7) the name of the employee and only the last four digits of his or her social security number
27 or an employee identification number other than a social security number; (8) the name and address
28 of the legal entity that is the employer; and (9) all applicable hourly rates in effect during the pay

1 period and the corresponding number of hours worked at each hourly rate by the employee. In
2 violation of the Labor Code, Plaintiff and Class Members were not provided with accurate itemized
3 wage statements.

4 33. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
5 should have known that the Waiting Time Subclass was entitled to timely payment of wages due
6 upon separation of employment. In violation of the Labor Code, the Waiting Time Subclass did
7 not receive payment of all wages within the permissible time periods.

8 34. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or
9 should have known they had a duty to compensate Plaintiff and Class Members, and Defendants
10 had the financial ability to pay such compensation but willfully, knowingly, and intentionally
11 failed to do so in order to increase Defendants' profits.

12 35. Therefore, Plaintiff brings this lawsuit seeking monetary and injunctive relief
13 against Defendants on Plaintiff's own behalf and on behalf of all Class Members to recover, among
14 other things, unpaid wages (including minimum wages and overtime wages), unpaid meal period
15 premium payments, unpaid rest period premium payments, interest, attorneys' fees, penalties,
16 costs, and expenses.

17 **FIRST CAUSE OF ACTION**

18 **FAILURE TO PAY MINIMUM WAGES**

19 (Violation of Labor Code §§ 1194, 1194.2, and 1197; Violation of IWC Wage Order §3-4)

20 36. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
21 though fully set forth herein.

22 37. Labor Code §§ 1194 and 1197 provide that the minimum wage for employees fixed
23 by the IWC is the minimum wage to be paid to employees, and the payment of a lesser wage than
24 the minimum so fixed is unlawful.

25 38. Plaintiff and Class Members were employees entitled to the protections of Labor
26 Code §§ 1194 and 1197.

27 39. During the relevant time period, Defendants failed to pay Plaintiff and Class
28 Members all wages owed when Defendants did not pay minimum wage for all hours worked.

40. During the relevant time period, Defendants failed to pay at least minimum wage to Plaintiff and Class Members for all hours worked pursuant to Labor Code §§ 1194 and 1197.

41. Defendants' failure to pay Plaintiff and Class Members the required minimum wage violates Labor Code §§ 1194 and 1197. Pursuant to these sections, Plaintiff and Class Members are entitled to recover the unpaid balance of their minimum wage compensation as well as interest, costs, and attorneys' fees.

42. Pursuant to Labor Code § 1194.2, Plaintiff and Class Members are entitled to recover liquidated damages in an amount equal to the wages unlawfully unpaid and the accrued interest thereon.

SECOND CAUSE OF ACTION

FAILURE TO PAY OVERTIME

(Violation of Labor Code §§ 510, 1194, and 1198; Violation of IWC Wage Order § 3)

43. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

44. Labor Code § 1198 and the applicable IWC Wage Order provide that it is unlawful to employ persons without compensating them at a rate of pay either one and one-half (1½) or two (2) times the person's regular rate of pay, depending on the number of hours worked by the person on a daily or weekly basis.

45. Specifically, the applicable IWC Wage Orders provide that Defendants are and were required to pay overtime compensation to Plaintiff and Class Members at the rate of one and one-half times (1½) their regular rate of pay when working and for all hours worked in excess of eight (8) hours in a day or more than forty (40) hours in a workweek and for the first eight (8) hours of work on the seventh day of work in a workweek.

46. The applicable IWC Wage Orders further provide that Defendants are and were required to pay overtime compensation to Plaintiff and Class Members at a rate of two times their regular rate of pay when working and for all hours worked in excess of twelve (12) hours in a day or in excess of eight (8) hours on the seventh day of work in a workweek.

47. California Labor Code § 510 codifies the right to overtime compensation at one and

1 one-half (1½) times the regular hourly rate for hours worked in excess of eight (8) hours in a day
2 or forty (40) hours in a week and for the first eight (8) hours worked on the seventh consecutive
3 day of work, and overtime compensation at twice the regular hourly rate for hours worked in excess
4 of twelve (12) hours in a day or in excess of eight (8) hours in a day on the seventh day of work in
5 a workweek.

6 48. Labor Code § 510 and the applicable IWC Wage Orders provide that employment
7 of more than six days in a workweek is only permissible if the employer pays proper overtime
8 compensation as set forth herein.

9 49. Plaintiff and Class Members were employees entitled to the protections of
10 California Labor Code §§ 510 and 1194.

11 50. During the relevant time period, Defendants required Plaintiff and Class Members
12 to work in excess of eight (8) hours in a day, forty (40) hours in a week, and/or on a seventh
13 consecutive day of work, entitling them to overtime wages.

14 51. During the relevant time period, Defendants failed to pay Plaintiff and Class
15 Members overtime wages for all overtime hours worked. To the extent these hours qualify for the
16 payment of overtime wages, Plaintiff and Class Members were not paid proper overtime wages.

17 52. In violation of California law, Defendants knowingly and willfully refused to
18 perform their obligations and compensate Plaintiff and Class Members for all wages earned and
19 all hours worked.

20 53. Defendants' failure to pay Plaintiff and Class Members the unpaid balance of
21 overtime compensation, as required by California law, violates the provisions of Labor Code §§
22 510 and 1198, and is therefore unlawful.

23 54. Pursuant to Labor Code § 1194, Plaintiff and Class Members are entitled to recover
24 their unpaid overtime and double time compensation as well as interest, costs, and attorneys' fees.

25 **THIRD CAUSE OF ACTION**

26 **FAILURE TO PROVIDE MEAL PERIODS**

27 (Violation of Labor Code §§ 226.7 and 512; Violation of IWC Wage Order § 11)

28 55. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as

1 though fully set forth herein.

2 56. Labor Code § 226.7 provides that no employer shall require an employee to work
3 during any meal period mandated by the IWC Wage Orders.

4 57. Section 11 of the applicable IWC Wage Order states, “[n]o employer shall employ
5 any person for a work period of more than five (5) hours without a meal period of not less than 30
6 minutes, except that when a work period of not more than six (6) hours will complete the day’s
7 work the meal period may be waived by mutual consent of the employer and the employee.”

8 58. Labor Code § 512(a) provides that an employer may not require, cause, or permit
9 an employee to work for a period of more than five (5) hours per day without providing the
10 employee with an uninterrupted meal period of not less than thirty (30) minutes, except that if the
11 total work period per day of the employee is not more than six (6) hours, the meal period may be
12 waived by mutual consent of both the employer and the employee.

13 59. Labor Code § 512(a) also provides that an employer may not employ an employee
14 for a work period of more than ten (10) hours per day without providing the employee with a
15 second meal period of not less than thirty (30) minutes, except that if the total hours worked is no
16 more than twelve (12) hours, the second meal period may be waived by mutual consent of the
17 employer and the employee only if the first meal period was not waived.

18 60. During the relevant time period, Plaintiff and Class Members did not receive
19 compliant meal periods for working more than five (5) and ten (10) hours per day because their
20 meal periods were missed, late, short, interrupted, and/or they were not permitted to take a second
21 meal period.

22 61. Labor Code § 226.7(b) and section 11 of the applicable IWC Wage Order require
23 an employer to pay an employee one (1) additional hour of pay at the employee’s regular rate of
24 compensation for each work day that a compliant meal period is not provided.

25 62. At all relevant times, Defendants failed to pay Plaintiff and Class Members meal
26 period premiums for missed, late, and/or short meal periods pursuant to Labor Code § 226.7(b)
27 and section 11 of the applicable IWC Wage Order.

28 63. As a result of Defendants’ failure to pay Plaintiff and Class Members an additional

1 hour of pay for each day a compliant meal period was not provided, Plaintiff and Class Members
2 suffered and continue to suffer a loss of wages and compensation.

3 **FOURTH CAUSE OF ACTION**

4 **FAILURE TO PERMIT REST BREAKS**

5 (Violation of Labor Code §§ 226.7; Violation of IWC Wage Order § 12)

6 64. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
7 though fully set forth herein.

8 65. Labor Code § 226.7(a) provides that no employer shall require an employee to
9 work during any rest period mandated by the IWC Wage Orders.

10 66. Section 12 of the applicable IWC Wage Order states “[e]very employer shall
11 authorize and permit all employees to take rest periods, which insofar as practicable shall be in the
12 middle of each work period[.]” and the “[a]uthorized rest period time shall be based on the total
13 hours worked daily at the rate of ten (10) minutes net rest time per four (4) hours or major fraction
14 thereof[.]” unless the total daily work time is less than three and one-half (3½) hours.

15 67. During the relevant time period, Plaintiff and Class Members did not receive a ten
16 (10) minute rest period for every four (4) hours or major fraction thereof worked, including
17 working in excess of ten (10) hours in a day, because they were required to work through their rest
18 periods and/or were not authorized to take their rest periods.

19 68. Labor Code § 226.7(b) and section 12 of the applicable IWC Wage Order requires
20 an employer to pay an employee one (1) additional hour of pay at the employee’s regular rate of
21 compensation for each work day that a compliant rest period is not provided.

22 69. At all relevant times, Defendants failed to pay Plaintiff and Class Members rest
23 period premiums for missed, late, and/or interrupted rest periods pursuant to Labor Code §
24 226.7(b) and section 12 of the applicable IWC Wage Order.

25 70. As a result of Defendants’ failure to pay Plaintiff and Class Members an additional
26 hour of pay for each day a compliant rest period was not provided, Plaintiff and Class Members
27 suffered and continue to suffer a loss of wages and compensation.

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1 **FIFTH CAUSE OF ACTION**

2 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**

3 (Violation of Labor Code § 226; Violation of IWC Wage Order)

4 71. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
5 though fully set forth herein.

6 72. Labor Code § 226(a) requires Defendants to provide each employee with an
7 accurate wage statement in writing showing nine pieces of information, including, the following:
8 (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-rate units
9 earned and any applicable piece rate if the employee is paid on a piece-rate basis, (4) all deductions,
10 provided that all deductions made on written orders of the employee may be aggregated and shown
11 as one item, (5) net wages earned, (6) the inclusive dates of the period for which the employee is
12 paid, (7) the name of the employee and the last four digits of his or her social security number or
13 an employee identification number other than a social security number, (8) the name and address
14 of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay
15 period and the corresponding number of hours worked at each hourly rate by the employee.

16 73. During the relevant time period, Defendants have knowingly and intentionally
17 failed to comply with Labor Code § 226(a) on wage statements that were provided to Plaintiff and
18 Class Members. The deficiencies include, among other things, the failure to correctly state the
19 gross and net wages earned, total hours worked, all applicable hourly rates in effect, and the
20 number of hours worked at each hourly rate by Plaintiff and Class Members.

21 74. As a result of Defendants' knowing and intentional failure to comply with Labor
22 Code § 226(a), Plaintiff and Class Members have suffered injury and damage to their statutorily-
23 protected rights. Specifically, Plaintiff and Class Members are deemed to suffer an injury pursuant
24 to Labor Code § 226(e) where, as here, Defendants intentionally violated Labor Code § 226(a).
25 Plaintiff and Class Members were denied both their legal right to receive, and their protected
26 interest in receiving, accurate itemized wage statements under Labor Code § 226(a). In addition,
27 because Defendants failed to provide the accurate rates of pay on wage statements, Defendants
28 prevented Plaintiff and Class Members from determining if all hours worked were paid at the

1 appropriate rate and the extent of the underpayment. Plaintiff had to file this lawsuit in order to
2 analyze the extent of the underpayment, thereby causing Plaintiff to incur expenses and lost time.
3 Plaintiff would not have had to engage in these efforts and incur these costs had Defendants
4 provided the accurate hours worked, wages earned, and rates of pay. This has also delayed
5 Plaintiff's ability to demand and recover the underpayment of wages from Defendants.

6 75. Plaintiff and Class Members are entitled to recover from Defendants the greater of
7 all actual damages caused by Defendants' failure to comply with Labor Code § 226(a) or fifty
8 dollars (\$50.00) for the initial pay period in which a violation occurred and one hundred dollars
9 (\$100.00) per employee for each violation in subsequent pay periods in an amount not exceeding
10 four thousand dollars (\$4,000.00) per employee, plus attorneys' fees and costs.

11 76. Defendants' violations of California Labor Code § 226(a) prevented Plaintiff and
12 Class Members from knowing, understanding, and disputing the wages paid to them and resulted
13 in an unjustified economic enrichment to Defendants. As a result of Defendants' knowing and
14 intentional failure to comply with California Labor Code § 226(a), Plaintiff and Class Members
15 have suffered an injury, in the exact amount of damages and/or penalties to be shown according to
16 proof at trial.

17 SIXTH CAUSE OF ACTION

18 **FAILURE TO PAY TIMELY DURING EMPLOYMENT**

19 (Violation of Labor Code §§ 204, 210)

20 77. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
21 though fully set forth herein.

22 78. Pursuant to California Labor Code § 204, employees must be paid within a certain
23 number of days of the close of the pay period.

24 79. During the relevant time period, Defendants failed to timely pay Plaintiffs and Class
25 Members wages earned during the pay period.

26 80. Such a pattern, practice and uniform administration of corporate policy regarding
27 timely payment of wages as described herein is unlawful and creates an entitlement to recovery by
28 Plaintiff in a civil action, for the unpaid balance of the full amount of damages owed, including

1 interest thereon, penalties, attorneys' fees, and costs of suit according to the mandate of California
2 Labor Code § 210.

3 81. As a direct and proximate cause of these violations, Class Members have been
4 damaged, in an amount to be determined at trial.

5 SEVENTH CAUSE OF ACTION

6 **FAILURE TO PAY ALL WAGES DUE UPON SEPARATION OF EMPLOYMENT**

7 (Violation of Labor Code §§ 201, 202, and 203)

8 82. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
9 though fully set forth herein.

10 83. Labor Code §§ 201 and 202 provide that if an employer discharges an employee,
11 the wages earned and unpaid at the time of discharge are due and payable immediately, and that if
12 an employee voluntarily leaves his or her employment, his or her wages shall become due and
13 payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-
14 two (72) hours previous notice of an intention to quit, in which case the employee is entitled to his
15 or her wages at the time of quitting.

16 84. During the relevant time period, Defendants willfully failed to pay the Waiting
17 Time Subclass all their earned wages upon termination, either at the time of discharge or within
18 seventy-two (72) hours of their leaving Defendants' employ.

19 85. Defendants' failure to pay the Waiting Time Subclass all their earned wages at the
20 time of discharge or within seventy-two (72) hours of their leaving Defendants' employ is in
21 violation of Labor Code §§ 201 and 202.

22 86. Labor Code § 203 provides that if an employer willfully fails to pay wages owed
23 immediately upon discharge or resignation in accordance with Labor Code §§ 201 and 202, then
24 the wages of the employee shall continue as a penalty from the due date at the same rate until paid
25 or until an action is commenced; but the wages shall not continue for more than thirty (30) days.

26 87. Pursuant to Labor Code § 203, the Waiting Time Subclass is entitled to recover
27 from Defendants the statutory penalty, which is defined as the Waiting Time Subclass members'
28 regular daily wages at their regular hourly rate of pay for each day they were not paid, up to a

1 maximum of thirty (30) days.

2 **EIGHTH CAUSE OF ACTION**

3 **VIOLATION OF BUSINESS AND PROFESSIONS CODE §§ 17200, *ET SEQ.***

4 (Violation of Business and Professions Code §§ 17200, *et seq.*)

5 88. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as
6 though fully set forth herein.

7 89. California Business and Professions Code §§ 17200, *et seq.*, prohibits acts of unfair
8 competition, which includes any “unlawful, unfair or fraudulent business act or practice”

9 90. A violation of California Business and Professions Code §§ 17200, *et seq.*, may be
10 predicated on a violation of any state or federal law. In the instant case, Defendants’ policies and
11 practices violated state law, causing Plaintiff and Class Members to suffer and continue to suffer
12 injuries-in-fact.

13 91. Defendants’ policies and practices violated state law in at least the following
14 respects:

- 15 (a) Failing to pay all wages earned (including minimum wage and overtime
16 wages) to Plaintiff and Class Members at the proper rate and in a timely
17 manner in violation of Labor Code §§ 204, 510, 1194, 1194.2, 1197, 1198.
- 18 (b) Failing to provide compliant meal periods without paying Plaintiff and
19 Class Members premium wages for every day said meal periods were not
20 provided in violation of Labor Code §§ 226.7 and 512.
- 21 (c) Failing to authorize or permit compliant rest breaks without paying Plaintiff
22 and Class Members premium wages for every day said rest breaks were not
23 authorized or permitted in violation of Labor Code § 226.7.
- 24 (d) Failing to provide Plaintiff and Class Members with accurate itemized wage
25 statements in violation of Labor Code § 226.
- 26 (e) Failing to timely pay all earned wages to the members of the Waiting Time
27 Subclass upon separation of employment in violation of Labor Code §§ 201,
28 202, and 203.

1 92. As alleged herein, Defendants systematically engaged in unlawful conduct in
2 violation of the California Labor Code and IWC Wage Orders, such as failing to pay all wages
3 (minimum and overtime wages), failing to provide meal periods and rest breaks or compensation
4 in lieu thereof, failing to furnish accurate wage statements, and failing to pay all wages due and
5 owing upon separation of employment in a timely manner to the Waiting Time Subclass, all in
6 order to decrease their costs of doing business and increase their profits.

7 93. At all relevant times herein, Defendants held themselves out to Plaintiff and Class
8 Members as being knowledgeable concerning the labor and employment laws of California.

9 94. At all times relevant herein, Defendants intentionally avoided paying Plaintiff and
10 Class Members wages and monies, thereby creating for Defendants an artificially lower cost of
11 doing business in order to undercut their competitors and establish and/or gain a greater foothold
12 in the marketplace.

13 95. By violating the foregoing statutes and regulations as herein alleged, Defendants'
14 acts constitute unfair and unlawful business practices under California Business and Professions
15 Code §§ 17200, *et seq.*

16 96. As a result of the unfair and unlawful business practices of Defendants as alleged
17 herein, Plaintiff and Class Members are entitled to injunctive relief, disgorgement, and restitution
18 in an amount to be shown according to proof at trial.

19 97. Plaintiff seeks to enforce important rights affecting the public interest within the
20 meaning of California Code of Civil Procedure § 1021.5. Defendants' conduct, as alleged herein,
21 has been and continues to be unfair, unlawful, and harmful to Plaintiff, Class Members, and the
22 general public. Based on Defendants' conduct as alleged herein, Plaintiff and Class Members are
23 entitled to an award of attorneys' fees pursuant to California Code of Civil Procedure § 1021.5.

24 NINTH CAUSE OF ACTION

25 **ENFORCEMENT OF LABOR CODE §§ 2698 ET SEQ. ("PAGA")**

26 98. Plaintiff hereby re-alleges and incorporate by reference the previous paragraphs as
27 though fully set forth herein.

28 99. Pursuant to Labor Code § 2699(a), any provision of the Labor Code that provides

1 for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency
2 (“LWDA”) or any of its departments, divisions, commissions, boards, agencies, or employees for
3 violation of the Labor Code may, as an alternative, be recovered through a civil action brought by
4 an aggrieved employee on behalf of himself or herself and other current or former employees
5 pursuant to the procedures specified in Labor Code § 2699.3.

6 100. For all provisions of the Labor Code except those for which a civil penalty is
7 specifically provided, Labor Code § 2699(f) imposes upon Defendants a penalty of one hundred
8 dollars (\$100.00) for each aggrieved employee per pay period for the initial violation and two
9 hundred dollars (\$200.00) for each aggrieved employee per pay period for each subsequent pay
10 period in which Defendants violated these provisions of the Labor Code.

11 101. Defendants’ conduct violates numerous Wage Order and Labor Code sections,
12 including, but not limited to, the following:

- 13 a. violation of Labor Code §§ 201, 202, 203, 204, 210, 510, 1182.12, 1194,
14 1197, and 1198 for failure to timely pay all earned wages (including
15 minimum wage and overtime wages) owed to Plaintiff and other aggrieved
16 employees during employment and upon separation of employment as
17 herein alleged;
- 18 b. violation of Labor Code §§ 226.7 and 512 for failure to provide meal
19 periods to Plaintiff and other aggrieved employees and failure to pay
20 premium wages for missed meal periods as herein alleged;
- 21 c. violation of Labor Code § 226.7 for failure to permit rest breaks to Plaintiff
22 and other aggrieved employees and failure to pay premium wages for
23 missed rest periods as herein alleged;
- 24 d. violation of Labor Code § 226 for failure to provide accurate itemized
25 wage statements to Plaintiff and other aggrieved employees as herein
26 alleged;
- 27 e. violation of Labor Code §§ 1174 and 1174.5 for failure to maintain
28 accurate and complete records showing, among other things, the hours

1 worked daily by and the wages paid to aggrieved employees.

2 102. Plaintiff is an “aggrieved employee” because he was employed by the alleged
3 violator and had one or more of the violations committed against him, and therefore is properly
4 suited to represent the interests of all other aggrieved employees.

5 103. Plaintiff has exhausted the procedural requirements under Labor Code § 2699.3 as
6 to Defendants and is therefore able to pursue a claim for penalties on behalf of himself and all
7 other aggrieved employees under PAGA.

8 104. Pursuant to Labor Code §§ 2699(a), 2699.3 and 2699.5, Plaintiff is entitled to
9 recover civil penalties, in addition to other remedies, for violations of the Labor Code sections
10 cited above.

11 105. For bringing this action, Plaintiff is entitled to attorney’s fees and costs incurred
12 herein.

13 **PRAYER FOR RELIEF**

14 On Plaintiff’s own behalf and on behalf of all others similarly situated, Plaintiff prays for
15 relief and judgment against Defendants, jointly and severally, as follows:

- 16 1. For certification under California Code of Civil Procedure § 382 of the proposed
17 Class and any other appropriate subclass;
- 18 2. For appointment of Alicia Mendez as class representative;
- 19 3. For appointment of Aegis Law Firm, PC, as class counsel for all purposes;
- 20 4. For compensatory damages in an amount according to proof at trial;
- 21 5. For an award of damages in the amount of unpaid compensation including, but not
22 limited to, unpaid wages, unreimbursed expenses, benefits, and penalties;
- 23 6. For economic and/or special damages in an amount according to proof at trial;
- 24 7. For liquidated damages pursuant to Labor Code § 1194.2;
- 25 8. For statutory penalties to the extent permitted by law, including those pursuant to
26 the Labor Code and IWC Wage Orders;
- 27 9. For injunctive relief as provided by the California Labor Code and California
28 Business and Professions Code §§ 17200, *et seq.*;

- 1 10. For restitution as provided by Business and Professions Code §§ 17200, *et seq.*;
- 2 11. For an order requiring Defendants to restore and disgorge all funds to each
- 3 employee acquired by means of any act or practice declared by this Court to be unlawful, unfair,
- 4 or fraudulent and, therefore, constituting unfair competition under Business and Professions Code
- 5 §§ 17200, *et seq.*;
- 6 12. For pre-judgment interest;
- 7 13. For civil penalties;
- 8 14. For reasonable attorneys' fees, costs of suit, and interest to the extent permitted by
- 9 law, including, but not limited to, Code of Civil Procedure § 1021.5 and Labor Code §§ 226(e),
- 10 1194, and 2698 *et seq.*; and
- 11 15. For such other relief as the Court deems just and proper.

12

13 Dated: February 8, 2024

AEGIS LAW FIRM, PC

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15 By: 

Jessica L. Campbell

Attorneys for Plaintiff Alicia Mendez

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1 **CERTIFICATE OF SERVICE**

2 I, the undersigned, am employed in the County of Orange, State of California. I am over
3 the age of 18 and not a party to the within action; am employed with Aegis Law Firm PC and
my business address is 9811 Irvine Center Drive, Suite 100, Irvine, California 92618.

4 On February 8, 2024, I served the foregoing document(s) entitled:

5 **FIRST AMENDED CLASS ACTION COMPLAINT**

6 on all the appearing and/or interested parties in this action by delivering ☐ the original ☒ a true
copy thereof on the party(ies) addressed below as follows:

7 Elizabeth Murphy

8 Kim Cole

9 **Murphy Employment Defense**

2626 Cole Avenue, Suite 300

Dallas, TX 75304

10 811 Wilshire Blvd., Suite 1700

Los Angeles, CA 90017

11 p: 213-630-6219

12 c: 310-993-3227

liz@lmurphylaw.com

13 kim@lmurphylaw.com

14 *Attorneys for Defendants:*

15 IVNA HOME CARE SERVICES, INC.

16 ☐ **(BY MAIL)** I am readily familiar with the firm's practice of collection and processing
correspondence for mailing. Under that practice it would be deposited with the U.S.
17 Postal Service on that same day with postage thereon fully prepaid at Irvine, California
in the ordinary course of business. I am aware that on motion of the party served, service
18 is presumed invalid if postage cancellation date or postage meter date is more than one
day after date of deposit for mailing this affidavit. (*Cal Code Civ. Proc.* § 1013(a); *Fed.*
R. Civ. Proc. 5(a); *Fed. R. Civ. Proc.* 5(c).)

19 ☐ **(BY OVERNIGHT MAIL)** I am personally and readily familiar with the business
20 practice of Aegis Law Firm PC for collection and processing correspondence for
overnight delivery, and I caused such document(s) described herein to be deposited for
21 delivery to a facility regularly maintained Federal Express for overnight delivery. (*Cal*
Code Civ. Proc. § 1013(c); *Fed. R. Civ. Proc.* 5(c).)

22 ☒ **(BY ELECTRONIC TRANSMISSION)** I caused said document(s) to be served via
23 electronic transmission via the above listed email addresses on the date below. (*Cal.*
Code Civ. Proc. § 1010.6(6); *Fed. R. Civ. Proc.* 5(b)(2)(E); *Fed. R. Civ. Proc.* 5(b)(3).)

24 ☐ **(BY PERSONAL SERVICE)** I delivered the foregoing document by hand delivery to
25 the addressed named above. (*Cal Code Civ. Proc.* § 1011; *Fed. R. Civ. Proc.*
5(b)(2)(A).)

1 I declare under penalty of perjury under the laws of the State of California that the
2 foregoing is true and correct.

3 Executed on February 8, 2024, at Irvine, California.

4 

5 _____
Jacquelyn Enciso