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VIA PAGA ONLINE FILING ONLY

California Labor and Workforce Development Agency
Attn: PAGA Administrator
455 Golden Gate Avenue, 9th Floor
San Francisco, CA 94102
<https://dir.tfaforms.net/308>

Re: *Athena Beck v. Waldorf Astoria Management LLC, et al.*

Notice of Private Attorneys General Act Claim

Dear PAGA Administrator:

This office has been retained by aggrieved employee Athena Beck (“Plaintiff”) concerning a representative action pursuant to the Private Attorneys General Act of 2004, California Labor Code §§ 2698, *et seq.* (“PAGA”) against Waldorf Astoria Management LLC (DBA Waldorf Astoria Monarch Beach Resort & Club) and Hilton Employer Inc. (including any and all affiliates, subsidiaries, parents, directors, officers, managing agents, and executive employees) (collectively referred to as “Defendants”) for violations of California wage and hour laws. Plaintiff seeks civil penalties for violations of the Labor Code and all other remedies available under PAGA.

Plaintiff seeks these remedies on behalf of the State of California and “aggrieved employees,” as defined herein. This letter is sent in compliance with the notice requirements of Labor Code § 2699.3.

Defendants own and operate a luxury coastal resort hotel and spa. Defendants operate throughout Orange County, California. Defendants employed Plaintiff as an hourly-paid, non-exempt employee from approximately October 2023 through May 13, 2026. The “aggrieved employees” that Plaintiff seeks civil penalties on behalf of are all current and former hourly-paid or non-exempt employees who worked for any of the above-referenced entities within the State of California.

Based on the following facts and theories, Defendants violated and/or continue to violate, among other provisions of the Labor Code and applicable wage law, California Labor Code §§ 201, 202, 203, 204, 210, 226, 226.3, 226.7, 246, 248.5, 510, 512, 558, 558.1, 1174, 1194, 1194.2, 1197, 1197.1, and 2802, and applicable IWC Wage Orders.

Labor Code § 512 mandates that an employer shall not employ an employee for a work period of more than five hours per day without providing the employee with a meal period of not less than 30 minutes. An employer shall not employ an employee for a work period of more than 10 hours per day without providing the employee with a second meal period of not less than 30 minutes.

Labor Code § 226.7 provides that an employer shall not require an employee to work during a meal or rest or recovery period mandated pursuant to an applicable statute, or applicable regulation, standard, or order of

the Industrial Welfare Commission, the Occupational Safety and Health Standards Board, or the Division of Occupational Safety and Health. It further provides that if an employer fails to provide an employee a meal or rest or recovery period in accordance with a state law, including, but not limited to, an applicable statute or applicable regulation, standard, or order of the Industrial Welfare Commission, the Occupational Safety and Health Standards Board, or the Division of Occupational Safety and Health, the employer shall pay the employee one additional hour of pay at the employee's regular rate of compensation for each workday that the meal or rest or recovery period is not provided. During the relevant time period, Defendants maintained a uniform policy and practice that prevented Plaintiff and other aggrieved employees from taking compliant meal and rest breaks. Specifically, Plaintiff and other aggrieved employees regularly worked over eight hours per day but were not authorized and/or permitted to take compliant meal breaks or rest breaks. Their meal breaks were either late, short, not taken, or interrupted, and their rest breaks were either shorter than 10 minutes, not taken at all, or were interrupted due to Defendants' common policy and practice. Additionally, when meal and rest period premiums were paid, if at all, Defendants failed to include the value of nondiscretionary free meals in the regular rate of pay for purposes of calculating meal and rest period premiums. As a result, Plaintiff and other aggrieved employees were paid meal and rest premiums at an artificially low rate that did not include all remuneration as required by law.

During the relevant time period, Defendants maintained policies and practices that prevented Plaintiff and other aggrieved employees from taking compliant meal periods. Specifically, Plaintiff and other aggrieved employees regularly were required to work through, delay, or cut short their meal periods due to operational demands and staffing requirements, and were not consistently provided timely, uninterrupted, duty-free 30-minute meal periods before the end of the fifth hour of work.

Labor Code § 510 provides that eight hours of labor constitutes a day's work. Any work in excess of eight hours in one workday and any work in excess of 40 hours in any one workweek and the first eight hours worked on the seventh day of work in any one workweek shall be compensated at the rate of no less than one and one-half times the regular rate of pay for an employee. During the relevant time period, Defendants paid Plaintiff and other aggrieved employees at an overtime rate but improperly calculated the regular rate of pay by failing to include the value of the nondiscretionary free meals furnished to them as remuneration, resulting in an underpayment of overtime compensation. As a result, Plaintiff and other aggrieved employees were paid overtime at an artificially low rate that did not include all remuneration as required by law.

Labor Code § 1194 authorizes an employee paid less than the legal minimum wage or overtime to recover the unpaid balance, interest, and reasonable attorneys' fees and costs, and § 1194.2 entitles an employee who proves a minimum-wage underpayment to liquidated damages equal to the unpaid minimum wages plus interest. The applicable Wage Order defines "hours worked" as "the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so." See §2 of all applicable Wage Orders. Therefore, employers are required to pay employees for all time spent subject to the control of the employer and all time the employee is suffered or permitted to work. During the relevant time period, Defendants failed to pay Plaintiff and other aggrieved employees for all hours worked, including hours worked in excess of eight hours per day and forty hours per week.

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Labor Code § 1197 prohibits an employer from paying any employee a wage less than the minimum fixed by the IWC. Labor Code § 1197.1 provides for civil penalties for violations of minimum wage requirements.

During the relevant time period, Defendants failed to pay Plaintiff and other aggrieved employees minimum wage for all hours worked. Specifically, Defendants required Plaintiff and other aggrieved employees to complete mandatory, employer-controlled onboarding activities off the clock and without compensation before their first compensated shift, including reviewing, understanding, and executing workplace policies and an arbitration agreement, and failed to record or pay wages for this compensable time.

Labor Code §§ 201 and 202 provide that if an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately, and if an employee quits his or her employment, his or her wages shall become due and payable not later than seventy-two (72) hours thereafter, unless the employee has given seventy-two (72) hours' notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. During the relevant time period, Defendants failed to pay Plaintiff and other aggrieved employees all wages due to them within any time period specified by Labor Code §§ 201 and 202, including failing to pay all wages earned and unpaid at the time of discharge, including unpaid minimum wages, overtime wages, and meal and rest period premiums.

Labor Code § 204 requires that all wages earned by any person in any employment between the 1st and the 15th days, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the 16th and the 26th day of the month during which the labor was performed, and that all wages earned by any person in any employment between the 16th and the last day, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the 1st and the 10th day of the following month. Labor Code § 204 also requires that all wages earned for labor in excess of the normal work period shall be paid no later than the payday for the next regular payroll period. During the relevant time period, Defendants failed to pay Plaintiff and other aggrieved employees all wages due to them within any time period specified by Labor Code § 204, including issuing paychecks that omitted wages owed, including overtime wages, meal and rest period premiums, and sick pay, because Defendants failed to include the value of the nondiscretionary free meals furnished to Plaintiff and other aggrieved employees in the regular rate of pay.

Labor Code § 226 requires employers to make, keep and provide complete and accurate itemized wage statements to their employees. During the relevant time period, Defendants failed to include the correct regular rate of pay, all hours worked, premium payments for missed meal and rest periods, the correct sick pay rate (which omitted the value of the free meals furnished by Defendants), and compensation for business expenses. The wage statements the aggrieved employees received from Defendants were in violation of Labor Code § 226(a). These omissions prevented Plaintiff and other aggrieved employees from learning of Defendants' unlawful pay practices.

Defendants failed to keep accurate time and wage records as required by Labor Code § 1174, including failing to maintain records of the correct overtime wages based on proper regular rate calculations that failed to include the value of the nondiscretionary free meals furnished to Plaintiff and other aggrieved employees and other forms of remuneration, and the total amount of compensation of their employees.

Labor Code 246 provides that paid sick time for nonexempt employees shall be calculated in the same manner as the regular rate of pay for the workweek in which the employee uses paid sick time, whether or not the employee actually works overtime in that workweek. Labor Code § 246 also requires employers to provide sick pay balances on wage statements. During the relevant time period, Defendants improperly calculated paid sick leave by excluding the value of the nondiscretionary free meals furnished to Plaintiff and other aggrieved employees from the regular rate of pay, and thereby paid sick leave at a rate below that required by Labor Code section 246(l). As a result, Plaintiff and other aggrieved employees were paid sick pay at an artificially low rate

that did not include all remuneration as required by law, and were unable to determine their available sick leave balances.

Labor Code § 2802 requires an employer to indemnify an employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of the employee's duties, or of the employee's obedience to the directions of the employer. This includes reimbursement for use of personal cell phones for work purposes.

During the relevant time period, Defendants failed to reimburse Plaintiff and other aggrieved employees for necessary business expenses. Specifically, Defendants required Plaintiff and other aggrieved employees to use their personal cell phones for work purposes, including installing and using the Unifocus application to clock in and out and to receive and respond to work-related communications regarding shift assignments, without providing any company-issued device, cell phone stipend, or reimbursement for their monthly service plan or data charges.

Therefore, on behalf of all aggrieved employees, Plaintiff seeks all applicable penalties arising out of the above-referenced wage, hour, and payroll practices, or which could be assessed and collected by the LWDA, for violation of the Labor Code pursuant to PAGA. Labor Code § 2699.3 requires that a claimant send a certified letter (i.e. this letter) to the employer in question and file an online claim to the LWDA setting forth the claims and the basis for the claims, thereby giving the LWDA and employer an opportunity to investigate the claims and/or take any action they deem appropriate. If the LWDA and Defendants elect not to take any action with respect to any of the foregoing claims, Plaintiff will seek these penalties in a civil action on behalf of all aggrieved employees within one year of the date of this letter as allowed by law.

If you have any questions, please contact me at the phone number or address above.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Ash Bhargava', written over a horizontal line.

Ash Bhargava
Attorney for Plaintiff