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ELECTRONICALLY FILED
SUPERIOR COURT OF CALIFORNIA
COUNTY OF SAN BERNARDINO
SAN BERNARDINO DISTRICT

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By: Leanne Landeros, DEPUTY

SUPERIOR COURT OF CALIFORNIA
COUNTY OF SAN BERNARDINO

MARIA GUZMAN-GONZALEZ, an individual,
on behalf of herself and others similarly situated,

Plaintiff,

vs.

JUST AUTO INSURANCE SERVICES, INC.;
and DOES 1 through 50, inclusive,

Defendants.

Case No. CIVSB2405256

Assigned for all purposes to:
Michael A. Sachs, Dept. S28

**FIRST AMENDED CLASS AND
REPRESENTATIVE ACTION
COMPLAINT**

1. Failure to Pay All Wages;
2. Failure to Provide Meal Periods or Compensation;
3. Failure to Permit Rest Periods or Provide Compensation;
4. Failure to Provide Accurate Itemized Wage Statements;
5. Waiting Time Penalties;
6. Failure to Reimburse Business Expenses;
7. Violation of the Unfair Competition Law; and
8. Violation of the Private Attorneys General Act

DEMAND FOR JURY TRIAL

Action Filed: February 9, 2024
Trial Date: None Set

1 Plaintiff MARIA GUZMAN-GONZALEZ (“Plaintiff”), individually, and on behalf of all
2 others similarly situated, brings this First Amended Class and Representative Action Complaint
3 (“Complaint”) against Defendants JUST AUTO INSURANCE SERVICES, INC. and DOES 1
4 through 50, inclusive (collectively, “Defendants”), and alleges as follows:

5 **INTRODUCTION**

6 1. Plaintiff brings this putative class action pursuant to Code of Civil Procedure Section
7 382 against Defendants, on behalf of all current and former non-exempt employees employed by
8 Defendants in California during the Class Period (collectively the “Class” or “Class Members”). The
9 term Class Period is defined as four (4) years and 178 days prior to the filing of this action to the date
10 of class certification, which includes the period of time in which the applicable statutes of limitation
11 were tolled between April 6, 2020 and October 1, 2020, pursuant to the California Rules of Court,
12 Appendix I, Emergency Rule 9.

13 2. Plaintiff also brings this representative action pursuant to the Private Attorneys General
14 Act of 2004, Labor Code sections 2698 *et seq.* (“PAGA”), against Defendants, on behalf of herself
15 individually and other aggrieved employees who are and were employed by Defendants as non-exempt
16 employees throughout California during the PAGA Period (the “aggrieved employees”). The term
17 PAGA Period is defined as one (1) year prior to Plaintiff’s initial notice of Labor Code violations to
18 the Labor and Workforce Development Agency (“LWDA”) and Defendants until judgment.

19 3. Defendants own and operate an insurance company that provides personal and
20 commercial insurance policies to consumers throughout California and maintains offices throughout
21 California including in San Bernardino County.

22 4. Plaintiff alleges that Defendants have engaged in a systematic pattern of wage and hour
23 violations under the California Labor Code, the Industrial Welfare Commission (“IWC”) Wage
24 Orders, and California Business and Professions Code that have damaged Plaintiff and Class
25 Members, and contribute to Defendants’ deliberate unfair competition.

26 5. Plaintiff is informed and believes, and thereon alleges, that Defendants have violated
27 and continue to violate state wage and hour laws by, among other things:

28 (a) failing to pay all wages (including sick pay, vacation pay, and minimum, regular,

overtime, and double time wages) including wages at the proper rate of pay;

(b) failing to provide lawful meal periods or compensation in lieu thereof;

(c) failing to authorize or permit rest breaks or provide compensation in lieu thereof;

(d) failing to provide accurate itemized wage statements;

(e) failing to pay all wages due upon separation of employment; and

(f) failing to reimburse business expenses.

6. Plaintiff seeks monetary relief against Defendants on behalf of herself and the putative class to recover, among other things, unpaid wages, liquidated damages, restitution, interest, attorneys' fees, costs, statutory and civil penalties pursuant to Labor Code Sections 201-204, 206, 210, 218.6, 226, 226.3, 226.7, 227.3, 246, 246.5, 248.5, 256, 510, 512, 558, 1174, 1174.5, 1182.12, 1194, 1194.2, 1197, 1197.1, 1198, 1199, 2698, *et seq.*, 2699.3, 2699.5, 2800, and 2802, and California Code of Civil Procedure Section 1021.5.

JURISDICTION AND VENUE

7. This is a class action pursuant to California Code of Civil Procedure Section 382 and representative action pursuant to PAGA. The monetary damages, restitution, penalties, and other amounts sought by Plaintiff exceeds the minimal jurisdictional limits of the Superior Court and will be established according to proof at trial.

8. This Court has jurisdiction over this action pursuant to the California Constitution, Article VI, Section 10, which grants the Superior Court original jurisdiction in all causes, except those given by statutes to other courts. The statutes under which this action is brought do not specify any other basis for jurisdiction. All claims alleged herein arise under California law for which Plaintiff seeks relief authorized by California law.

9. This Court has jurisdiction over all Defendants because, upon information and belief, they have sufficient minimum contacts in California, or otherwise intentionally avail themselves of the California market so as to render the exercise of jurisdiction over them by the California courts consistent with traditional notions of fair play and substantial justice.

10. Venue is proper in this Court under Code of Civil Procedure Sections 395(a) and 395.5 because, upon information and belief, Defendants reside, transact business, maintain offices, and/or

1 have an agent or agents in this county, and the acts and omissions alleged herein took place in this
2 county.

3 **PARTIES**

4 11. Plaintiff is a California citizen. Defendants employed Plaintiff as a non-exempt
5 employee during the Class Period. Plaintiff's job duties consist of, *inter alia*, calling leads, receiving
6 calls from clients, selling insurance policies, ordering documents, and other administrative work.
7 Plaintiff's employment with Defendants ended within one (1) year of the filing of this action.

8 12. Plaintiff is informed, believes and thereon alleges that, at all relevant times Defendant
9 Just Auto Insurance Services, Inc. ("JAIS") was and is an insurance company that provides personal
10 and commercial insurance policies to consumers throughout California and maintains offices
11 throughout California including in San Bernardino County. Plaintiff is informed, believes and thereon
12 alleges that JAIS is a California corporation with its principal place of business located at 8010 Haven
13 Avenue, Rancho Cucamonga, California 91730. Plaintiff is further informed, believes and thereon
14 alleges that, at all relevant times, JAIS regularly conducted and conducts business within the State of
15 California and derives substantial revenues from services performed in California. Plaintiff is
16 informed, believes and thereon alleges that, at all relevant times, JAIS was and is an employer of
17 Plaintiff and the Class and subject to California state wage and hour laws.

18 13. Plaintiff is informed and believes, and thereon alleges that at all times hereinafter
19 mentioned, Defendants were and are subject to the Labor Code and IWC Wage Orders as employers,
20 whose employees were and are engaged throughout this county and the State of California.

21 14. Defendants continue to employ non-exempt employees within California.

22 15. Defendant DOES 1 through 50, are sued under fictitious names pursuant to Code of
23 Civil Procedure Section 474 because Plaintiff does not know their true names or capacities. Plaintiff
24 will seek leave of court to amend this Complaint and serve such fictitiously named Defendants when
25 their names and capacities are ascertained.

26 16. Plaintiff is informed and believes, and thereon alleges, that DOES 1 through 50 are or
27 were the partners, agents, owners, shareholders, managers, or employees of Defendants at all relevant
28 times.

17. Plaintiff is informed and believes, and thereon alleges, that each Defendant acted in all respects pertinent to this action as the agent of the other Defendant, carried out a joint scheme, business plan, or policy in all respects pertinent hereto, and the acts of each Defendant are legally attributable to the other Defendants.

18. Plaintiff is informed and believes, and thereon alleges, that each Defendant directly or indirectly, through agents or other persons or entities, employed or otherwise exercised control over the wages, hours, and working conditions of Plaintiff. Furthermore, each Defendant in all respects acted as the employer and/or joint employer of Plaintiff and the Class Members.

19. Plaintiff is informed and believes, and thereon alleges, that each and all of the acts and omissions alleged herein were performed by, or are attributable to, Defendants and/or DOES 1 through 50, acting as the agent, alter ego, agent, servant, joint venturer, co-conspirator, and/or partner for the other, within a common enterprise and legal authority to act on the other's behalf. The acts of any and all Defendants were in accordance with, and represent, the official policy of Defendants.

20. At all relevant times, Defendants, and each of them, acted within the scope of such agency or employment, or ratified each and every act or omission complained of herein. At all relevant times, Defendants, and each of them, aided and abetted the acts and omissions of each and all the other Defendants in proximately causing the damages herein alleged.

21. Plaintiff is informed and believes, and thereon alleges, that each of said Defendants is in some manner intentionally, negligently, and/or otherwise responsible for the acts, omissions, occurrences, and transactions alleged herein.

CLASS ALLEGATIONS

22. Plaintiff brings this class action pursuant to Code of Civil Procedure Section 382 on behalf of herself and all others similarly situated who were injured by Defendants' violations of the Labor Code, Business and Professions Code Sections 17200, *et seq.*, and IWC Wage Orders during the Class Period.

23. Plaintiff's proposed Class consists of and is defined as follows:

Class

All current and former non-exempt employees employed by Defendants in the State of

California within four (4) years and 178 days prior to the commencement of this action to the date of class certification.

24. Plaintiff also seeks to certify the following Subclass:

Waiting Time Subclass

All Class Members who separated from their employment with Defendants at any time within three (3) years prior to the filing of this action to the date of class certification (“Subclass” or “Waiting Time Subclass”).

25. Members of the Class and Subclass described above will be collectively referred to as “Class Members.”

26. Plaintiff reserves the right to modify or re-define the Class or Subclass, establish additional subclasses, or modify or re-define any class or subclass definition as appropriate based on investigation, discovery, and specific theories of liability.

27. There is a well-defined community of interest in this litigation and the proposed Class and Subclass are readily ascertainable.

28. **Commonality:** This action has been brought and may properly be maintained as a class action under the California Code of Civil Procedure Section 382 because there are common questions of law and fact as to the Class Members that predominate over any questions affecting only individual members including, but not limited to, the following:

- (a) Whether Defendants paid Plaintiff and Class Members all wages (including sick pay, vacation pay, and minimum, regular, overtime, and double time wages) for all hours worked;
- (b) Whether Defendants required Plaintiff and Class Members to work off-the-clock without compensation;
- (c) Whether Defendants paid Plaintiff and Class Members at the proper rate of pay for overtime, double time, meal and rest period premiums, vacation pay, and sick pay;
- (d) Whether Defendants unlawfully rounded Plaintiff’s and Class Members’ time worked;
- (e) Whether Defendants rounded meal periods;
- (f) Whether Defendants provided Plaintiff and Class Members with compliant meal

1 periods or paid compensation in lieu thereof;

2 (g) Whether Defendants authorized and permitted compliant rest breaks to Plaintiff and
3 Class Members or paid compensation in lieu thereof;

4 (h) Whether Defendants failed to provide Plaintiff and Class Members with accurate
5 itemized wage statements;

6 (i) Whether Defendants failed to timely pay Class Members all wages due immediately
7 upon termination or within 72 hours of resignation;

8 (j) Whether Defendants failed to reimburse Plaintiff and Class Members for necessary
9 business expenditures;

10 (k) Whether Defendants' conduct was willful or reckless; and

11 (l) Whether Defendants engaged in unfair business practices in violation of Business and
12 Professions Code Sections 17200, *et seq.*

13 29. There is a well-defined community of interest. Further, Plaintiff and Class Members
14 have suffered common injuries as a result of Defendants' systemic employment policies and practices.
15 Looking to Defendants' employment policies and practices, the Court can adjudicate the lawfulness
16 of those policies and practices on a class-wide basis, according to proof, and issue an award to Plaintiff
17 and Class Members accordingly. In addition, answers to common questions raised in this Complaint
18 will advance resolution of each individual Class Member's claims.

19 30. **Numerosity:** The Class Members are so numerous that joinder of all members is
20 impractical. Although the members of the entire Class and Subclass are unknown to Plaintiff at this
21 time, on information and belief, the class is estimated to be greater than 100 individuals.

22 31. **Ascertainability:** The identities of the Class Members are readily ascertainable by
23 inspection of Defendants' employment and payroll records.

24 32. **Typicality:** The claims (or defenses, if any) of Plaintiff are typical of the claims of the
25 Class Members because Defendants' failure to comply with the provisions of California's wage and
26 hour laws entitled each Class Member to similar pay, benefits, and other relief. The injuries sustained
27 by Plaintiff are also typical of the injuries sustained by Class Members because they arise out of and
28 are caused by Defendants' common course of conduct as alleged herein.

33. **Adequacy:** Plaintiff will fairly and adequately represent and protect the interests of all Class Members because it is in Plaintiff's best interest to prosecute the claims alleged herein to obtain full compensation and penalties due to Plaintiff and the Class Members. Plaintiff's attorneys, as proposed class counsel, are competent and experienced in litigating large employment class actions and versed in the rules governing class action discovery, certification, and settlement. Plaintiff has incurred and, throughout the duration of this action, will continue to incur attorneys' fees and costs that have been and will be necessarily expended for the prosecution of this action for the substantial benefit of the Class Members.

34. **Superiority:** The nature of this action makes use of class action adjudication superior to other methods. A class action will achieve economies of time, effort, and expense as compared with separate lawsuits and will avoid inconsistent outcomes because the same issues can be adjudicated in the same manner for the entire Class and Subclass at the same time. If appropriate, this Court can, and is empowered to, fashion methods to efficiently manage this case as a class action.

35. **Public Policy Considerations:** Employers in the State of California violate employment and labor laws every day. Current employees are often afraid to assert their rights out of fear of direct or indirect retaliation. Former employees are fearful of bringing actions because they believe their former employers might damage their future endeavors through negative references and/or other means. Class actions provide class members who are not named in the complaint with a type of anonymity that allows for the vindication of their rights while affording them privacy protections.

GENERAL ALLEGATIONS

36. At all relevant times mentioned herein, Defendants employed Plaintiff and other persons as non-exempt employees at Defendants' locations within California. Defendants employ Plaintiff in a non-exempt position and continue to employ Plaintiff and other non-exempt employees within California.

37. Plaintiff is informed and believes, and thereon alleges, that at all times herein mentioned, Defendants were advised by skilled lawyers, employees, and other professionals who were knowledgeable about California's wage and hour laws, employment and personnel practices, and the

1 requirements of California law.

2 38. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
3 have known they had a duty to compensate Plaintiff and Class Members, and Defendants had the
4 financial ability to pay such compensation but willfully, knowingly and intentionally failed to do so
5 all in order to increase Defendants' profits.

6 39. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
7 have known that Plaintiff and Class Members were entitled to receive at least minimum wages, wages
8 at their regular rate of pay, overtime wages, and double time wages, and that they were not receiving
9 minimum, regular, overtime, and double time wages for all work that was required to be performed.
10 Plaintiff is informed and believes, and thereon alleges, that Plaintiff and Class Members regularly
11 worked in excess of eight (8) hours, 10 hours, and/or 12 hours per workday and/or over 40 hours per
12 workweek. Specifically, in violation of the Labor Code and IWC Wage Orders, Defendants failed to
13 include non-discretionary commissions, bonuses, and/or other incentive pay when calculating the rate
14 of pay for overtime, double time, meal and rest period premiums, vacation pay, and sick pay.
15 Defendants also required Plaintiff and Class Members to perform work related tasks such as disabling
16 alarms and answering calls before clocking in for their shifts without compensation. Similarly,
17 Defendants required Plaintiff and Class Members to perform work off-the-clock without compensation
18 such as receiving calls and scanning documents after they had clocked out for their shifts. In addition,
19 Defendants also rounded Plaintiff's and Class Members' time worked and Defendants' rounding
20 system favored Defendants rather than the employees. As such, Defendants failed to pay Plaintiff and
21 other Class Members minimum, regular, overtime, and double time wages for all hours worked
22 including at the appropriate rate of pay, in violation of the Labor Code and IWC Wage Orders.

23 40. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
24 have known that Plaintiff and Class Members were entitled to receive a timely, off-duty, uninterrupted
25 30-minute meal period for every five (5) hours of work, or payment of one (1) additional hour of pay
26 at their regular rate of pay when they did not receive a compliant meal period. In violation of the
27 Labor Code and IWC Wage Orders, Plaintiff and Class Members regularly had their meal periods
28 missed, late, interrupted, rounded, auto-deducted, restricted to the worksite, on-duty, and/or shortened

1 due to Defendants' excessive work demands, understaffing, work demands, policies, and practices.
2 Specifically, due to Defendants' excessive work demands and understaffing, Plaintiff's and Class
3 Members' meal periods were regularly taken after the fifth hour of work or missed altogether.
4 Defendants' also failed to provide second meal periods when Class Members worked in excess of 10
5 hours per workday. Defendants failed to compensate Plaintiff and other Class Members with an
6 additional hour of pay at their regular rate for every day in which they suffered a meal period violation.
7 As such, Defendants failed to provide Plaintiff and other Class Members all required meal periods or
8 premium pay, in violation of the Labor Code and IWC Wage Orders.

9 41. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
10 have known that Plaintiff and Class Members were entitled to receive a 10-minute, off-duty,
11 uninterrupted rest period for every four (4) hours worked, or major fraction thereof, or payment of one
12 (1) additional hour of pay at their regular rate of pay when they were not permitted to take a compliant
13 rest period. In violation of the Labor Code and IWC Wage Orders, Defendants failed to provide
14 compliant rest breaks to Plaintiff and Class Members due to its excessive demands, understaffing,
15 work demands, policies, and practices as mentioned above. As such, Plaintiff and Class Members
16 regularly had their rest breaks missed, shortened, late, on-duty, restricted to the worksite, and/or
17 interrupted. In addition, Defendants failed to provide third rest breaks when Class Members worked
18 in excess of 10 hours in a workday. Further, Defendants failed to compensate Plaintiff and other Class
19 Members with an additional hour of pay at their regular rate for every day in which they suffered a
20 rest period violation. As such, Defendants failed to provide Plaintiff and other Class Members all
21 required rest periods or premium pay, in violation of the Labor Code and IWC Wage Orders.

22 42. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
23 have known that Plaintiff and Waiting Time Subclass Members who separated from their employment
24 with Defendants during the statutory period were entitled to timely payment of all wages due. In
25 violation of the Labor Code and IWC Wage Orders, Plaintiff and Waiting Time Class Members did
26 not receive payment of all wages owed upon separation within the permissible time period due to,
27 *inter alia*, Defendants' failure to pay all wages including sick pay, vacation pay, and minimum, straight
28 time, overtime, and double time wages, failure to pay meal and rest period premiums, and reimburse

1 expenses to Plaintiff and Class Members.

2 43. Plaintiff is informed and believes, and thereon alleges that Defendants knew or should
3 have known that Plaintiff and Class Members were entitled to receive complete and accurate wage
4 statements. In violation of the Labor Code and IWC Wage Orders, Plaintiff and Class Members were
5 not furnished with complete and accurate wage statements that show all of the information required
6 by Labor Code Section 226, including, but not limited to, the gross and net wages earned, the total
7 hours worked, all applicable hourly rates in effect during the pay period, and the corresponding number
8 of hours worked at each hourly rate.

9 44. Plaintiff is informed and believes, and thereon alleges, that Defendants knew or should
10 have known that Plaintiff and Class Members were entitled to reimbursement for their necessary work-
11 related business expenses. In violation of the Labor Code and IWC Wage Orders, Defendants required
12 Plaintiff and Class Members to communicate with Defendants' management and clients and to
13 document vehicles using their personal cell phones without reimbursement.

14 **FIRST CAUSE OF ACTION**

15 **FAILURE TO PAY ALL WAGES**

16 **(AGAINST ALL DEFENDANTS)**

17 45. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
18 fully set forth herein.

19 46. At all times herein relevant, Defendants had a duty to comply with Labor Code Sections
20 204, 206, 227.3, 246, 246.5, 510, 1182.12, 1194, 1194.2, 1197, 1198, the applicable IWC Wage
21 Orders, and all applicable local minimum wage ordinances in effect throughout California.

22 47. Labor Code Section 204 and the IWC Wage Orders require timely payment of all
23 wages owed on regularly scheduled paydays at least twice during each calendar month, on days
24 designated in advance by the employer as the regular paydays. All wages in earned in excess of the
25 normal work period must be paid no later than the payday for the next regular payroll period.

26 48. Labor Code Section 206 provides that in case of a dispute over wages, the employer
27 shall pay, without condition and promptly under the Labor Code all wages conceded due, leaving to
28 the employee all remedies he/she is otherwise entitled to as to any balance claimed.

1 49. The IWC Wage Orders define “hours worked” as “the time during which an employee
2 is subject to the control of an employer and includes all time the employee is suffered or permitted to
3 work, whether or not required to do so.”

4 50. Labor Code Section 227.3 provides “whenever a contract of employment or employer
5 policy provides for paid vacations, and an employee is terminated without having taken off his vested
6 vacation time, all vested vacation shall be paid to him as wages at his final rate in accordance with
7 such contract of employment or employer policy respecting eligibility or time served; provided,
8 however, that an employment contract or employer policy shall not provide for forfeiture of vested
9 vacation time upon termination..”

10 51. Labor Code Sections 246, 246.5, and 248.5 provide for minimum requirements and
11 protections with respect to sick days.

12 52. Labor Code Section 510 and the IWC Wage Orders require that employers pay
13 employees for all overtime hours at a rate of one and one-half times the employee’s regular rate of pay
14 for hours worked in excess of eight (8) hours in one (1) workday, 40 hours in one (1) workweek, and
15 after the first eight hours on the seventh consecutive workday in one (1) workweek. Labor Code
16 Section 510 and the IWC Wage Orders further require that employers pay employees double their
17 regular rate of pay for hours work in excess of 12 hours in a workday and after eight hours on the
18 seventh consecutive workday in one (1) workweek. Labor Code Section 510 requires payment of
19 overtime wages at one and one half times the “regular rate of pay,” which includes all forms of
20 remuneration earned by the employee.

21 53. Labor Code Section 1182.12 sets forth the minimum hourly wage that must be paid to
22 all employees in California for all hours worked. Local minimum wage ordinances, may provide for
23 higher minimum wage rates that must be paid to employees for all hours worked in those locales where
24 each local ordinance is in effect. Labor Code Section 1197 affirms that it is unlawful to pay less than
25 the state or local minimum wage, whichever is higher, for any hour of work.

26 54. Labor Code Section 1194 requires that employers pay employees at least the legal
27 minimum wage rate for all hours worked, notwithstanding any agreement to work for a lesser wage.
28 Labor Code Section 1194 further authorizes any employee receiving less than the legal minimum wage

1 applicable to the employee to recover in a civil action the unpaid balance of the full amount of wages,
2 along with interest thereon, reasonable attorneys' fees and costs of suit.

3 55. Labor Code Section 1194.2 authorizes the recovery of liquidated damages in an amount
4 equal to the wages unlawfully unpaid and interest thereon for unpaid wage violations.

5 56. Labor Code Section 1198 prohibits employers from employing for longer hours or less
6 favorable conditions than those set forth in the Labor Code, IWC Wage Orders, or as otherwise set by
7 the Labor Commissioner.

8 57. During the relevant time period, Defendants failed to pay Plaintiff and Class Members
9 all wages due, including sick pay, vacation pay, minimum, regular, overtime, and double time wages,
10 failed to pay all wages at the appropriate rates including for off-the-clock work, and unlawfully
11 rounded time worked, among other things.

12 58. In violation of California law, Defendants have knowingly and willfully refused to
13 perform their obligations and compensate Plaintiff and Class Members for all wages earned as alleged
14 above.

15 59. Defendants' failure to pay Plaintiff and Class Members all earned minimum, regular,
16 and overtime wages in accordance with Labor Code Sections 204, 206, 227.3, 246, 246.5, 248.5, 510,
17 1182.12, 1194, 1194.2, 1197, and 1198, the applicable IWC Wage Orders, and all applicable local
18 minimum wage ordinances in effect throughout California, Plaintiff and Class Members are entitled
19 to recover the full amount of unpaid wages, liquidated damages, prejudgment interest, and statutory
20 penalties, along with attorneys' fees and costs in amounts that will be established at trial.

21 60. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
22 conduct described herein, have committed an "intentional theft of wages in an amount greater than
23 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
24 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period" within
25 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
26 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
27 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
28 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class

1 Members under the law. Plaintiff and the Class Members she seeks to represent are thus entitled to
2 recover from Defendants treble damages and costs, including reasonable attorneys' fees, pursuant to
3 California Penal Code section 496(c).

4 **SECOND CAUSE OF ACTION**

5 **MEAL PERIOD VIOLATIONS**

6 **(AGAINST ALL DEFENDANTS)**

7 61. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
8 fully set forth herein.

9 62. At all relevant times, Defendants had a duty to comply with Labor Code Sections 226.7
10 and 512, and the applicable IWC Wage Orders.

11 63. Labor Code Section 512 and the IWC Wage Orders prohibit an employer from
12 employing any person for a work period of more than five (5) hours per day without providing the
13 employee with a meal period of not less than 30 minutes (commencing before the employee's fifth
14 hour of work), except that if the total work period per day is no more than six (6) hours, the meal
15 period may be waived by mutual consent of the employer and employee. A second meal period of not
16 less than 30 minutes is required if an employee works more than 10 hours per day and must begin
17 before the employee's tenth hour of work, except if the total hours worked is no more than 12 hours,
18 the second meal period may be waived by mutual consent of the employer and employee, but only if
19 the first meal period was not waived. An employer must relieve an employee of all duties during meal
20 periods.

21 64. The applicable IWC Wage Orders state that "[u]nless the employee is relieved of all
22 duty during a 30-minute meal period, the meal period shall be considered an 'on duty' meal period
23 and counted as time worked."

24 65. Labor Code Section 226.7(b) and the IWC Wage Orders prohibit an employer from
25 requiring any employee to work during a meal period mandated by any California statute, regulation,
26 standard or order. If an employer fails to provide an employee with a meal period in accordance with
27 state law, Labor Code Section 226.7(c) and the IWC Wage Orders require that the employer pay the
28 employee one (1) additional hour of pay at the employee's regular rate of compensation for each

1 workday that the meal period is noncompliant.

2 66. During the relevant time period, Plaintiff and Class Members did not receive compliant
3 meal periods for working more than five (5) hours and/or 10 hours per day. Specifically, meal periods
4 were late, interrupted, rounded, auto-deducted, short, missed, on-duty, and/or restricted to the
5 worksite.

6 67. During the relevant time period, Defendants failed to pay Plaintiff and Class Members
7 meal period premiums for noncompliant meal periods pursuant to Labor Code Section 226.7(b) and
8 the applicable IWC Wage Order.

9 68. As a result of Defendants' failure to provide compliant meal periods and pay meal
10 period premiums to Plaintiff and Class Members in accordance with the IWC Wage Orders and Labor
11 Code Sections 226.7 and 512, Plaintiff and Class Members suffered and continue to suffer a loss of
12 wages and compensation.

13 69. Because Plaintiff and Class Members were and/or are entitled to such meal periods or
14 "premium pay" in lieu thereof, they are entitled to such payment per shift in an amount according to
15 proof. To the extent such unpaid premiums are deemed unpaid wages, Plaintiff will also seek pre- and
16 post-judgment interest as provided by law at 10% per annum, in an amount according to proof.

17 70. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
18 conduct described herein, have committed an "intentional theft of wages in an amount greater than
19 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
20 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period" within
21 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
22 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
23 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
24 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class
25 Members under the law. Plaintiff and the Class Members she seeks to represent are thus entitled to
26 recover from Defendants treble damages and costs, including reasonable attorneys' fees, pursuant to
27 California Penal Code section 496(c).

28 71. Also, pursuant to Code of Civil Procedure Section 1021.5, Plaintiff will seek attorneys'

1 fees and costs from Defendants in an amount subject to proof and approved by the Court.

2 **THIRD CAUSE OF ACTION**

3 **REST PERIOD VIOLATIONS**

4 **(AGAINST ALL DEFENDANTS)**

5 72. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
6 fully set forth herein.

7 73. At all relevant times, Defendants had a duty to comply with Labor Code Section 226.7
8 and the applicable IWC Wage Orders.

9 74. The IWC Wage Orders require employers to authorize and permit all employees to take
10 10-minute duty-free rest periods for each four (4) hours worked, or major fraction thereof.

11 75. If an employer fails to provide an employee with a rest period in accordance with
12 California law, Labor Code Section 226.7(c) and the IWC Wage Orders require that the employer pay
13 the employee one (1) additional hour of pay at the employee's regular rate of compensation for each
14 workday that the rest period is noncompliant.

15 76. During the relevant time period, Defendants did not implement a compliant rest break
16 policy and/or practice. Consequently, Plaintiff and Class Members did not receive a 10 minute rest
17 period for every four (4) hours worked or major fraction thereof because rest breaks were interrupted,
18 missed, late, shortened, on-duty, and/or restricted to the worksite.

19 77. During the relevant time period, Defendants failed to pay Plaintiff and Class Members
20 rest period premiums for noncompliant rest periods pursuant to Labor Code Section 226.7(b) and the
21 applicable IWC Wage Order.

22 78. As a result of Defendants' failure to provide compliant rest periods and pay rest period
23 premiums to Plaintiff and Class Members in accordance with the IWC Wage Orders and Labor Code
24 Sections 226.7 and 516, Plaintiff and Class Members suffered and continue to suffer a loss of wages
25 and compensation.

26 79. Because Plaintiff and Class Members were and/or are entitled to such rest periods or
27 "premium pay" in lieu thereof, they are entitled to such payment per shift in an amount according to
28 proof. To the extent such unpaid premiums are deemed unpaid wages, Plaintiff will also seek pre- and

1 post-judgment interest as provided by law at 10% per annum, in an amount according to proof.

2 80. Plaintiff is informed, believes, and thereon alleges that Defendants, through their
3 conduct described herein, have committed an “intentional theft of wages in an amount greater than
4 nine hundred fifty dollars (\$950) from any one employee, or two thousand three hundred fifty dollars
5 (\$2,350) in the aggregate from two or more employees...in any consecutive 12-month period” within
6 the meaning of California Penal Code section 487m. Specifically, Defendants have intentionally
7 deprived Plaintiff and Class Members of wages, as defined in Labor Code section 200, gratuities, as
8 defined in Labor Code section 350, benefits, or other compensation, by unlawful means, with the
9 knowledge that the wages, gratuities, benefits, or other compensation is due to Plaintiff and Class
10 Members under the law. Plaintiff and the Class Members she seeks to represent are thus entitled to
11 recover from Defendants treble damages and costs, including reasonable attorneys’ fees, pursuant to
12 California Penal Code section 496(c).

13 81. Also, pursuant to Code of Civil Procedure Section 1021.5, Plaintiff will seek attorneys’
14 fees and costs from Defendants in an amount subject to proof and approved by the Court.

15 **FOURTH CAUSE OF ACTION**

16 **FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS**

17 **(AGAINST ALL DEFENDANTS)**

18 82. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
19 fully set forth herein.

20 83. At all relevant times, Defendants had a duty to comply with Labor Code Section 226.

21 84. Labor Code Section 226(a) requires that, semimonthly or at the time of each payment
22 of wages, employers must furnish each employee with an accurate itemized wage statement in writing
23 that accurately shows (1) gross wages earned, (2) total number of hours worked, (3) the number of any
24 piece-rate units earned and all applicable piece rates, (4) all deductions made from wages, (5) net
25 wages earned, (6) the inclusive dates of the pay period, (7) the name and last four digits or employment
26 identification number of the employee, (8) the name and address of the legal entity that is the
27 employer, and (9) all applicable hourly rates in effect and the corresponding number of hours worked
28 at each hourly rate.

1 85. Labor Code Section 226(e)(1) authorizes an employee suffering injury as a result of a
2 knowing and intentional failure by an employer to provide an accurate itemized wage statement to
3 recover the greater of all actual damages or \$50 for the initial pay violation and \$100 for each violation
4 in a subsequent pay period, not to exceed an aggregate penalty of \$4,000 per employee, in addition to
5 an award of costs and attorneys' fees.

6 86. During the relevant time period, Defendants have knowingly and intentionally failed
7 to comply with Labor Code Section 226(a) on wage statements that were provided to Plaintiff and
8 Class Members. The deficiencies include, among other things, Defendants' failure to correctly state
9 the gross and net wages earned, the total hours worked, all applicable hourly rates in effect during the
10 pay period, and the corresponding number of hours worked at each hourly rate.

11 87. As a result of Defendants' violation of California Labor Code Section 226(a), Plaintiff
12 and Class Members have suffered injury and damage to their statutorily protected rights. Specifically,
13 Plaintiff and Class Members have been injured by Defendants' intentional violation of California
14 Labor Code Section 226(a) because they were denied both their legal right to receive, and their
15 protected interest in receiving, accurate itemized wage statements under California Labor Code
16 Section 226(a). Plaintiff has had to file this lawsuit in order to determine the extent of the
17 underpayment of wages, thereby causing Plaintiff to incur expenses and lost time. Plaintiff would not
18 have had to engage in these efforts and incur these costs had Defendants provided the accurate wages
19 earned and number of hours worked at each corresponding pay rate. This has also delayed Plaintiff's
20 ability to demand and recover the underpayment of wages from Defendants.

21 88. Defendants' violations of California Labor Code Section 226(a) prevented Plaintiff and
22 Class Members from knowing, understanding and disputing the wages paid to them, and resulted in
23 an unjustified economic enrichment to Defendants. As a result of Defendants' knowing and intentional
24 failure to comply with California Labor Code Section 226(a), Plaintiff and Class Members have
25 suffered an injury, and the exact amount of damages and/or penalties is all in an amount to be shown
26 according to proof at trial.

27 89. Plaintiff and Class Members are also entitled to injunctive relief under California Labor
28 Code Section 226(h), compelling Defendants to comply with California Labor Code Section 226, and

1 seek the recovery of attorneys' fees and costs incurred in obtaining this injunctive relief.

2 **FIFTH CAUSE OF ACTION**

3 **WAITING TIME PENALTIES**

4 **(AGAINST ALL DEFENDANTS)**

5 90. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
6 fully set forth herein.

7 91. At all relevant times, Defendants had a duty to comply with Labor Code Sections 201,
8 202, and 203. Defendants failed to comply with these final paycheck requirements with respect to
9 Plaintiff and Waiting Time Subclass Members.

10 92. Labor Code Section 201 requires that if an employer discharges an employee, the
11 wages earned and unpaid at the time of discharge are due and payable immediately.

12 93. Labor Code Section 202 requires that if "an employee not having a written contract for
13 a definite period" quits, the employee's wages shall become due and payable no later than 72 hours
14 thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in
15 which case the employee is entitled to his or her wages at the time of quitting.

16 94. Labor Code Section 203 provides that if an employer willfully fails to pay, without
17 abatement or reduction, any wages of an employee who is discharged or quits, the wages of the
18 employee shall continue as a penalty from the due date thereof at the same rate until paid or until an
19 action therefor is commenced, but that the wages shall not continue for more than 30 days per
20 employee.

21 95. During the relevant time period, Defendants willfully failed to pay Plaintiff and
22 Waiting Time Subclass Members all their earned wages upon termination including, but not limited
23 to, minimum, regular, overtime, and double time compensation, premium compensation,
24 reimbursements, vacation pay, and/or sick pay either at the time of discharge or within 72 hours of
25 leaving Defendants' employ.

26 96. As a result of Defendants' failure to timely pay all wages owed to Plaintiff and Waiting
27 Time Subclass Members in accordance with Labor Code Sections 201, 202 and 203, Plaintiff and
28 Waiting Time Subclass Members are entitled to recover waiting time penalties, prejudgment interest,

attorneys' fees, and costs in amounts that will be established at trial.

SIXTH CAUSE OF ACTION

FAILURE TO REIMBURSE BUSINESS EXPENSES

(AGAINST ALL DEFENDANTS)

97. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though fully set forth herein.

98. At all relevant times, Defendants had a duty to comply with Labor Code Sections 2800 and 2802. Defendants failed to comply with these indemnification and reimbursement requirements with respect to Plaintiff and Class Members.

99. Labor Code Section 2800 requires employers to indemnify employees for losses caused by the employer's want of ordinary care. To the extent Defendants claim that Plaintiff and Class Members failed to request, demand, notify or otherwise seek reimbursement for their expenses and losses, Defendants were obligated to nevertheless indemnify Plaintiff and Class Members due to their own negligence.

100. Labor Code Section 2802(a) requires that employers indemnify and reimburse employees for all business expenses, which are defined as all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of the employee's duties or otherwise incurred based on the employee's obedience to the employer's directions. Labor Code Section 2802(b) authorizes employees to recover in a court action interest which shall accrue from the date on which the employee incurred the necessary expenditure or loss. Labor Code Section 2802(c) authorizes employees, who to enforce their right to reimbursements under Labor Code Section 2802, to also recover attorneys' fees and costs.

101. During the relevant time period, Defendants required Plaintiff and Class Members to use their personal cell phones for work related tasks without reimbursement in violation of Labor Code Sections 2800 and 2802.

102. As a result of Defendants' failure to indemnify and reimburse Plaintiff and Class Members for all business and work-related costs, expenditures, losses and expenses in accordance with Labor Code Sections 2800 and 2802, Plaintiff and Class Members are entitled to recover the full

1 unreimbursed balance of reimbursements, expenditures and losses, prejudgment interest, and statutory
2 penalties, along with attorneys' fees and costs in amounts that will be established at trial.

3 **SEVENTH CAUSE OF ACTION**

4 **VIOLATION OF THE UNFAIR COMPETITION LAW**

5 **(AGAINST ALL DEFENDANTS)**

6 103. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
7 fully set forth herein.

8 104. Defendants' conduct, as alleged herein, has been and continues to be unfair, unlawful
9 and harmful to Plaintiff and Class Members. Plaintiff seeks to enforce important rights affecting the
10 public interest within the meaning of Code of Civil Procedure Section 1021.5.

11 105. Defendants' activities, as alleged herein, violate California law and constitute unlawful
12 business acts or practices in violation of California Business and Professions Code Sections 17200, *et*
13 *seq.*

14 106. A violation of Business and Professions Code Sections 17200, *et seq.* may be
15 predicated on the violation of any state or federal law.

16 107. Defendants' policies and practices have violated state law in at least the following
17 respects:

18 (a) Failing to pay all sick pay, vacation pay, and minimum, regular, overtime, and double
19 time wages including wages at the proper rate of pay to Plaintiff and Class Members in
20 violation of Labor Code Sections 204, 206, 227.3, 246, 246.5, 248.5, 510, 1182.12,
21 1194, 1194.2, 1197, 1198;

22 (b) Failing to provide meal periods without paying Plaintiff and Class Members premium
23 wages for every day in which a meal period was not provided in violation of Labor
24 Code Sections 226.7 and 512;

25 (c) Failing to authorize or permit rest breaks without paying Plaintiff and Class Members
26 premium wages for every day in which a rest break was not authorized or permitted in
27 violation of Labor Code Section 226.7;

28 (d) Failing to provide Plaintiff and Class Members with accurate itemized wage statements

1 in violation of Labor Code Section 226;

2 (e) Failing to timely pay all earned wages to Plaintiff and Waiting Time Subclass Members
3 upon separation of employment in violation of Labor Code Sections 201, 202 and 203;
4 and

5 (f) Failing to reimburse Plaintiff and Class Members all necessary business expenses in
6 violation of Labor Code Sections 2800 and 2802.

7 108. Defendants intentionally avoided paying Plaintiff and Class Members wages and
8 monies, thereby creating for Defendants an artificially lower cost of doing business in order to
9 undercut their competitors and establish and gain a greater foothold in the marketplace.

10 109. Pursuant to Business and Professions Code Sections 17202, 17203, and 17208, Plaintiff
11 and Class Members are entitled to restitution of the wages unlawfully withheld and retained by
12 Defendants during a period that commences four (4) years prior to the filing of this action; an award
13 of attorneys' fees pursuant to Code of Civil Procedure Section 1021.5 and other applicable laws; and
14 an award of costs.

15 110. Plaintiff and Class Members are entitled to an injunction, restitution, and other
16 equitable relief against such unlawful practices to return all funds over which Plaintiff and Class
17 Members have an ownership interest and to prevent future damage pursuant to Business and
18 Professions Code Sections 17200 *et seq.*

19 **EIGHTH CAUSE OF ACTION**

20 **VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT OF 2004**

21 **(Against All Defendants)**

22 111. Plaintiff hereby re-alleges and incorporates by reference all paragraphs above as though
23 fully set forth herein.

24 112. Under Labor Code section 2699.3(a), a plaintiff may bring a cause of action under
25 PAGA only after giving the LWDA and the employer notice of the Labor Code sections alleged to
26 have been violated, and after receiving notice from the LWDA of its intention not to investigate or
27 after 65 days have passed without notice from the LWDA.

28 113. On January 31, 2024, Plaintiff gave written notice of the specified provisions alleged

1 to have been violated by Defendants including the facts and theories to support the alleged violations,
2 as required by Labor Code section 2699.3. This written notice was provided via certified mail to
3 Defendants and to the LWDA by electronically filing the notice via the Department of Industrial
4 Relations' website. More than 65 days have passed since Plaintiff submitted her PAGA notice to the
5 LWDA without a response from the LWDA. Accordingly, Plaintiff may amend the Complaint to add
6 a PAGA cause of action against Defendants.

7 114. Under Labor Code section 2699.3(a)(2)(C), "Notwithstanding any other provision of
8 law, a plaintiff may as a matter of right amend an existing complaint to add a cause of action arising
9 under this part at any time within 60 days of the time periods specified in this part." More than 65 days
10 have passed since Plaintiff submitted her PAGA notice to the LWDA without notice from the LWDA.
11 Accordingly, Plaintiff may amend her Complaint as a matter of right within this 60 day period as
12 specified by Labor Code section 2699.3(a)(2)(C).

13 115. Pursuant to Labor Code section 2699(a), any provision of the Labor Code that provides
14 for a civil penalty to be assessed and collected by the LWDA or any of its departments, divisions,
15 commissions, boards, agencies or employees for violation of the code may, as an alternative, be
16 recovered through a civil action brought by an aggrieved employee on behalf of herself and other
17 current or former employees pursuant to the procedures specified in Labor Code section 2699.3.

18 116. For all provisions of the Labor Code except those for which a civil penalty is
19 specifically provided, Labor Code section 2699(f) imposes upon Defendants a penalty of one hundred
20 dollars (\$100.00) for each aggrieved employee per pay period for the initial violation and two hundred
21 dollars (\$200.00) for each aggrieved employee per pay period for each subsequent pay period in which
22 Defendants violated these provisions of the Labor Code.

23 117. Pursuant to Labor Code sections 2699.3 and 2699.5, Plaintiff may seek civil penalties
24 for any alleged violation of the following provisions: subdivision (k) of Section 96, Sections 98.6, 201,
25 201.3, 201.5, 201.7, 202, 203, 203.1, 203.5, 204, 204a, 204b, 204.1, 204.2, 205, 205.5, 206, 206.5,
26 208, 209, and 212, subdivision (d) of Section 213, Sections 221, 222, 222.5, 223, and 224, paragraphs
27 (1) to (5), inclusive, (7), and (9) of subdivision (a) of Section 226, Sections 226.7, 227, 227.3, 230,
28 230.1, 230.2, 230.3, 230.4, 230.7, 230.8, and 231, subdivision (c) of Section 232, subdivision (c) of

1 Section 232.5, Sections 233, 234, 351, 353, and 403, subdivision (b) of Section 404, Sections 432.2,
2 432.5, 432.7, 435, 450, 510, 511, 512, 513, 551, 552, 601, 602, 603, 604, 750, 751.8, 800, 850, 851,
3 851.5, 852, 921, 922, 923, 970, 973, 976, 1021, 1021.5, 1025, 1026, 1101, 1102, 1102.5, and 1153,
4 subdivisions (c) and (d) of Section 1174, Sections 1194, 1197, 1197.1, 1197.5, and 1198, subdivision
5 (b) of Section 1198.3, Sections 1199, 1199.5, 1290, 1292, 1293, 1293.1, 1294, 1294.1, 1294.5, 1296,
6 1297, 1298, 1301, 1308, 1308.1, 1308.7, 1309, 1309.5, 1391, 1391.1, 1391.2, 1392, 1683, and 1695,
7 subdivision (a) of Section 1695.5, Sections 1695.55, 1695.6, 1695.7, 1695.8, 1695.9, 1696, 1696.5,
8 1696.6, 1697.1, 1700.25, 1700.26, 1700.31, 1700.32, 1700.40, and 1700.47, Sections 1735, 1771,
9 1774, 1776, 1777.5, 1811, 1815, 2651, and 2673, subdivision (a) of Section 2673.1, Sections 2695.2,
10 2800, 2801, 2802, 2806, and 2810, subdivision (b) of Section 2929, and Sections 3073.6, 6310, 6311,
11 and 6399.7.

12 118. Defendants' conduct violates numerous Labor Code sections, including, but not limited
13 to, the following:

14 119. Violation of Labor Code sections 201-204, 206, 210, 227.3, 246, 246.5, 248.5, 256,
15 510, 558, 1194, 1197, 1197.1, and 1198 for failure to timely pay all earned wages (including vacation
16 pay, sick pay, minimum, regular, overtime, and double time wages) owed to Plaintiff and other
17 aggrieved employees during employment and upon separation of employment as herein alleged;

18 120. Violation of Labor Code sections 226.7 and 512 for failure to provide meal periods to
19 Plaintiff and other aggrieved employees and failure to pay premium wages for missed meal periods as
20 herein alleged;

21 121. Violation of Labor Code sections 226.2 and 226.7 for failure to permit rest breaks to
22 Plaintiff and other aggrieved employees and failure to pay premium wages for missed rest periods as
23 herein alleged;

24 122. Violation of Labor Code sections 226 and 226.3 for failure to provide accurate itemized
25 wage statements to Plaintiff and other aggrieved employees as herein alleged;

26 123. Violation of Labor Code sections 1174 and 1174.5 for failure to maintain accurate
27 records regarding the employment of Plaintiff and other aggrieved employees as herein alleged; and

28 124. Violation of Labor Code section 2800 and 2802 for failure to reimburse Plaintiff and

1 other aggrieved employees for business expenses.

2 125. Labor Code Section 226.3 provides: “[a]ny employer who violates subdivision (a) of
3 Section 226 shall be subject to a civil penalty in the amount of two hundred fifty dollars (\$250) per
4 employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each
5 violation in a subsequent citation, for which the employer fails to provide the employee a wage
6 deduction statement or fails to keep the records required in subdivision (a) of Section 226. The civil
7 penalties provided for in this section are in addition to any other penalty provided by law.”

8 126. Labor Code section 558(a) provides “[a]ny employer or other person acting on behalf
9 of an employer who violates, or causes to be violated, a section of this chapter or any provision
10 regulating hours and days of work in any order of the Industrial Welfare Commission shall be subject
11 to a civil penalty as follows: (1) For any initial violation, fifty dollars (\$50) for each underpaid
12 employee for each pay period for which the employee was underpaid . . . (2) For each subsequent
13 violation, one hundred dollars (\$100) for each underpaid employee for each pay period for which the
14 employee was underpaid.”

15 127. Labor Code Section 1174.5 provides a \$500 penalty for an employer’s failure to
16 maintain accurate and complete payroll records showing the hours worked daily by and the wages paid
17 to employees.

18 128. Labor Code section 1197.1 also provides “[a]ny employer or other person acting either
19 individually or as an officer, agent, or employee of another person, who pays or causes to be paid to
20 any employee a wage less than the minimum fixed by an applicable state or local law, or by an order
21 of the commission shall be subject to a civil penalty . . . as follows: (1) For any initial violation that is
22 intentionally committed, one hundred dollars (\$100) for each underpaid employee for each pay period
23 for which the employee is underpaid . . . (2) For each subsequent violation for the same specific
24 offense, two hundred fifty dollars (\$250) for each underpaid employee for each pay period for which
25 the employee is underpaid regardless of whether the initial violation is intentionally committed.

26 129. As set forth above, Defendants have violated numerous provisions of the Labor Code
27 regulating hours and days of work as well as the IWC Wage Orders. Accordingly, Plaintiff also seeks
28 the civil penalties set forth in Labor Code sections 558 and 1197.1 for herself, the underpaid

employees, and the State of California.

130. Plaintiff is an “aggrieved employee” because she was employed by the alleged violators and had one or more of the alleged violations committed against her, and therefore is properly suited to represent the interests of all other aggrieved employees.

131. Plaintiff has exhausted the procedural requirements under Labor Code section 2699.3 as to Defendants and is therefore able to pursue a claim for penalties on behalf of herself and all other aggrieved employees under PAGA.

132. Pursuant to Labor Code sections 2699(a), 2699.3 and 2699.5, Plaintiff is entitled to recover civil penalties, in addition to other remedies, for violations of the Labor Code sections cited above.

133. For bringing this action, Plaintiff is entitled to attorney’s fees and costs incurred herein.

PRAYER FOR RELIEF

Plaintiff, individually and on behalf of all others similarly situated and other Class Members, other aggrieved employees, and the State of California, prays for relief and judgment against Defendants, jointly and severally, as follows:

1. For certification of this action as a class action, including certifying the Class and Subclass alleged by Plaintiff;
2. For appointment of Plaintiff Maria Guzman-Gonzalez as the class representative;
3. For appointment of Torus LLP as class counsel for all purposes;
4. For compensatory damages in an amount according to proof with interest thereon;
5. For economic and/or special damages in an amount according to proof with interest thereon;
6. For damages, monetary relief, wages, premiums, reimbursements, benefits and penalties, including interest thereon;
7. For waiting time penalties pursuant to Labor Code Section 203;
8. For the amounts provided for in Labor Code Section 226.7;
9. For liquidated damages pursuant to Labor Code Section 1194.2;
10. For statutory penalties to the extent permitted by law, including those pursuant to the

Labor Code and IWC Wage Orders;

11. For restitution to Plaintiff and Class Members of all money and property unlawfully acquired by Defendants through unfair or unlawful business practices pursuant to Business and Professions Code Sections 17200 *et seq.*;
12. For an order requiring Defendants to restore and disgorge all funds to each employee acquired by means of any act or practice declared by this Court to be unlawful, unfair or fraudulent and, therefore, constituting unfair competition under Business and Professions Code Sections 17200, *et seq.*;
13. For permanent injunctive relief described in the UCL cause of action;
14. For prejudgment interest on all sums recovered pursuant to Labor Code Section 218.6 and Civil Code Sections 3287 and 3289, and applicable law;
15. For post judgment interest on all amounts awarded to Plaintiff and Class Members as provided by law;
16. For recovery of attorneys' fees and costs provided by Labor Code Sections 218.6, 226, 1194, 2802, 2698, *et seq.*, and Code of Civil Procedure Section 1021.5;
17. For a declaratory judgment that the practices complained of herein are unlawful under California law;
18. Such other equitable relief as the Court may deem proper;
19. For treble damages;
20. For PAGA penalties; and
21. For such other relief as the Court deems just and proper.

Dated: April 8, 2024

TORUS LLP

By: _____


Daniel J. Hyun
David Alami

Attorneys for Plaintiff MARIA GUZMAN-
GONZALEZ

DEMAND FOR JURY TRIAL

Plaintiff hereby demands a jury trial with respect to all issues triable by jury.

Dated: April 8, 2024

TORUS LLP

By: _____



Daniel J. Hyun

David Alami

Attorneys for Plaintiff MARIA GUZMAN-
GONZALEZ