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Attorneys for Plaintiff DAVID TERRAZAS,
on behalf of himself and current and former aggrieved employees

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES - CENTRAL DISTRICT**

DAVID TERRAZAS, on behalf of himself and
current and former aggrieved employees

Plaintiff,

vs.

GOT PAID LLC; LOS ALTOS FOOD
PRODUCTS, LLC; and DOES 1 to 100,
inclusive,

Defendants.

Case No.: **24STCV09401**

PAGA ACTION

**PLAINTIFF DAVID TERRAZAS'S
COMPLAINT FOR:**

- CIVIL PENALTIES PURSUANT
TO THE PRIVATE ATTORNEYS
GENERAL ACT OF 2004
("PAGA"), LABOR CODE
SECTIONS 2698, ET SEQ.**

COMES NOW Plaintiff DAVID TERRAZAS ("Plaintiff"), who alleges and complains
against Defendants GOT PAID LLC; LOS ALTOS FOOD PRODUCTS, LLC; and DOES 1 to
100, inclusive (collectively "Defendants") as follows:

I. INTRODUCTION

1. This is a Private Attorneys General Act of 2004, Labor Code §§ 2698, *et seq.*
("PAGA") representative action brought by Plaintiff on behalf of the State of California, himself
and other current and former aggrieved employees of Defendants who worked as hourly non-
exempt employees in California during the relevant time period seeking civil penalties associated

1 with Defendants' violation of the Labor Code based on Defendants' failure to pay wages for all
2 hours worked at the employees' minimum wage rate or overtime rate, failure to provide all legally
3 required and legally compliant meal and rest periods, failure to timely pay earned wages during
4 employment, failure to provide complete and accurate wage statements, failure to timely pay all
5 unpaid wages following separation of employment. Plaintiff seeks on a representative basis,
6 following notice to the Labor and Workforce Development Agency, civil penalties, reasonable
7 attorneys' fees pursuant to Labor Code section 2699(g)(1) and costs brought on behalf of Plaintiff,
8 the State of California, and others aggrieved.

9 **II. JURISDICTION AND VENUE**

10 2. This Court has jurisdiction over the claims of Plaintiff and all other current and
11 former aggrieved California-based hourly non-exempt employees because Plaintiff's lawsuit seeks
12 civil penalties on behalf of herself, all other current and former aggrieved California-based hourly
13 non-exempt employees, and the State of California in excess of twenty-five thousand dollars
14 (\$25,000); Defendants employed Plaintiff and all other current and former aggrieved California-
15 based hourly non-exempt employees; and the injuries to Plaintiff and all other current and former
16 aggrieved California-based hourly non-exempt employees occurred in locations throughout
17 California, including but not limited to Los Angeles County, at 450 Baldwin Park Blvd., City of
18 Industry, CA 91746.

19 **III. PARTIES**

20 3. Plaintiff brings this action as a representative of the Labor and Workforce
21 Development Agency on behalf of himself and other current and former employees subject to
22 violations of the Labor Code. The named Plaintiff and the persons on whose behalf this action is
23 filed include current, former and/or future employees of Defendants who work, worked, or will
24 work for Defendants as direct employees as well as temporary employees employed through temp
25 agencies as hourly non-exempt employees in California. At all times mentioned herein, the
26 currently named Plaintiff is and was domiciled and a resident and citizen of California and was
27 employed by Defendants in an hourly position at Defendants' location in City of Industry from
28 approximately November 23, 2023 until on or about January 8, 2024.

1 4. Plaintiff is informed and believes and thereon alleges that Defendant GOT PAID
2 LLC is authorized to do business within the State of California and is doing business in the State
3 of California and/or that Defendants DOES 1-33 are, and at all times relevant hereto were persons
4 acting on behalf of Defendant GOT PAID LLC in the establishment of, or ratification of, the
5 aforementioned illegal wage and hour practices or policies. Defendant GOT PAID LLC operates
6 in Los Angeles County and employed Plaintiff and aggrieved employees in Los Angeles County,
7 including but not limited to, at 450 Baldwin Park Blvd., City of Industry, CA 91746.

8 5. Plaintiff is informed and believes and thereon alleges that Defendant LOS ALTOS
9 FOOD PRODUCTS, LLC is authorized to do business within the State of California and is doing
10 business in the State of California and/or that Defendants DOES 34-66 are, and at all times
11 relevant hereto were persons acting on behalf of Defendant LOS ALTOS FOOD PRODUCTS,
12 LLC in the establishment of, or ratification of, the aforementioned illegal wage and hour practices
13 or policies. Defendant LOS ALTOS FOOD PRODUCTS, LLC operates in Los Angeles County
14 and employed Plaintiff and aggrieved employees in Los Angeles County, including but not limited
15 to, at 450 Baldwin Park Blvd., City of Industry, CA 91746.

16 6. Plaintiff is informed and believes and thereon alleges that Defendants DOES 1
17 through 66 are corporations, or are other business entities or organizations of a nature unknown to
18 Plaintiff that employed Plaintiff and aggrieved California non-exempt employees, permitted
19 Plaintiff and aggrieved employees to work, and exercised control over the wages, hours and
20 working conditions of employment of Plaintiff and aggrieved employees.

21 7. Plaintiff is informed and believes and thereon alleges that Defendants DOES 67
22 through 100 are individuals unknown to Plaintiff. Each of the individual defendants is sued
23 individually and in his or her capacity as an agent, shareholder, owner, representative, manager,
24 supervisor, independent contractor and/or employee of each defendant who violated or caused to
25 be violated the minimum wage and overtime provisions of the Labor Code and/or any provision of
26 the Industrial Welfare Commission's wage orders regulating hours and days of work.

27 8. Plaintiff is unaware of the true names of Defendants DOES 1 through 100. Plaintiff
28 sues said defendants by said fictitious names, and will amend this complaint when the true names

1 and capacities are ascertained or when such facts pertaining to liability are ascertained, or as
2 permitted by law or by the Court. Plaintiff is informed and believes that each of the fictitiously
3 named defendants is in some manner responsible for the events and allegations set forth in this
4 complaint.

5 9. Plaintiff makes the allegations in this complaint without any admission that, as to
6 any particular allegation, Plaintiff bears the burden of pleading, proving, or persuading and
7 Plaintiff reserves all of Plaintiff's right to plead in the alternative.

8 **FIRST CAUSE OF ACTION**

9 **CIVIL PENALTIES PURSUANT TO THE PRIVATE ATTORNEYS GENERAL ACT OF**
10 **2004, LABOR CODE SECTIONS 2698, ET SEQ.**

11 **(Against all Defendants by Plaintiff)**

12 10. Plaintiff incorporates all paragraphs above as though fully set forth herein.

13 11. During Plaintiff's employment and continuing through the present, Plaintiff alleges
14 Defendants violated Labor Code sections 201, 202, 203, 204, 226(a), 226.7, 510, 512, 1194, 1197,
15 and the applicable Wage Orders.

16 12. Specifically, Defendants have committed the following violations of California
17 Labor Code:

18 13. **Failure to pay wages for all hours worked at the legal minimum wage:**
19 Defendants employed many of their employees, including Plaintiff, as hourly non-exempt
20 employees. In California, an employer is required to pay hourly employees for all "hours worked,"
21 which includes all time that an employee is under control of the employer and all time the
22 employee is suffered and permitted to work. This includes the time an employee spends, either
23 directly or indirectly, performing services which inure to the benefit of the employer.

24 14. Labor Code sections 1194 and 1197 require an employer to compensate employees
25 for all "hours worked" at least at a minimum wage rate of pay as established by the IWC and the
26 Wage Orders.

27 15. In this case, Plaintiff and other current and former aggrieved California-based
28 hourly non-exempt employees worked more minutes per shift than Defendants credited them with

1 having worked. Specifically, Defendants failed to pay Plaintiff and other current and former
2 aggrieved California-based hourly non-exempt employees all wages at the applicable minimum
3 wage for all hours worked due to Defendants' policies, practices, and/or procedures including, but
4 not limited to,

5 (a) requiring Plaintiff and other current and former aggrieved California-based
6 hourly non-exempt employees to wash their hands prior to clocking in for the start of their shift,
7 after clocking out for meal breaks, and prior to clocking back in from their meal breaks.

8 16. Therefore, Defendants suffered, permitted, and required Plaintiff and other current
9 and former aggrieved California-based hourly non-exempt employees to be subject to Defendants'
10 control without paying wages for that time. This resulted in Plaintiff and other current and former
11 aggrieved California-based hourly non-exempt employees working time for which they were not
12 compensated any wages, in violation of Labor Code sections 1194 and 1197 and the applicable
13 Wage Order.

14 17. **Failure to pay wages for overtime hours worked at the overtime rate of pay:**
15 Defendants employed many of their employees, including Plaintiff, as hourly non-exempt
16 employees. In California, an employer is required to pay hourly employees for all "hours worked,"
17 which includes all time that an employee is under control of the employer and all time the
18 employee is suffered and permitted to work. This includes the time an employee spends, either
19 directly or indirectly, performing services that inure to the benefit of the employer.'

20 18. Labor Code sections 510 and 1194 require an employer to compensate employees a
21 higher rate of pay for hours worked in excess of eight (8) hours in a workday, in excess of forty
22 (40) hours in a workweek, and on any seventh consecutive day of work in a workweek:

23 Any work in excess of eight (8) hours in one workday, any work in excess of forty (40)
24 hours in any one (1) workweek, and the first eight (8) hours worked on the seventh day
25 of work in any one (1) workweek, shall be compensated at the rate of no less than one-
26 and-one-half (1.5) times the regular rate of pay for an employee. Any work in excess of
27 twelve (12) hours in one (1) day shall be compensated at the rate of no less than twice
the regular rate of pay for an employee. In addition, any work in excess of eight (8)
hours on any seventh day of a workweek shall be compensated at the rate of no less
than twice the regular rate of pay of an employee.

28 Labor Code section 510.

1 19. In this case, Defendants failed to pay Plaintiff and other current and former
2 aggrieved California-based hourly non-exempt employees overtime wages for all overtime hours
3 worked due to Defendants' policies, practices, and/or procedures including, but not limited to,

4 (a) requiring Plaintiff and other current and former aggrieved California-based
5 hourly non-exempt employees to wash their hands prior to clocking in for the start of their shift,
6 after clocking out for meal breaks, and prior to clocking back in from meal breaks.

7 20. The foregoing policies, practices, and/or procedures resulted in time during each
8 workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt
9 employees were under the control of Defendants but were not compensated. To the extent that the
10 foregoing uncompensated time occurred when Plaintiff and other current and former aggrieved
11 California-based hourly non-exempt employees worked more than eight (8) hours in a workday,
12 more than forty (40) hours in a workweek, and/or seven (7) days in a workweek, Defendants failed
13 to pay them at their overtime rate of pay for overtime hours worked, in violation of Labor Code
14 sections 510, 1194 and 1198, and the applicable Wage Order.

15 21. **Failure to pay wages to hourly non-exempt employees for workdays that**
16 **Defendants failed to provide legally required and compliant meal periods:** Plaintiff and other
17 current and former aggrieved California-based hourly non-exempt employees regularly worked
18 shifts of more than five (5) hours in length and shifts of more than ten (10) hours in length.

19 22. California law requires an employer to authorize or permit an employee an
20 uninterrupted meal period of no less than thirty (30) minutes in which the employee is relieved of
21 all duties and the employer relinquishes control over the employee's activities prior to the
22 employee's sixth hour of work. Labor Code sections 226.7, 512, and 1198; Wage Order 1 at §11;
23 *Brinker Rest. Corp. v. Super Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004. An employer may not
24 employ an employee for a work period of more than ten (10) hours per day without providing the
25 employee with a second such meal period of not less than thirty (30) minutes prior to the start of
26 the eleventh hour of work. *Id.* If the employee is not relieved of all duty during a meal period, the
27 meal period shall be considered an "on duty" meal period and counted as time worked. A paid "on
28 duty" meal period is only permitted when: (1) the nature of the work prevents an employee from

1 being relieved of all duty; and (2) the parties have a written agreement agreeing to on-duty meal
2 periods.

3 23. If an employer fails to provide an employee a meal period in accordance with the
4 law, the employer must pay the employee one (1) hour of pay at the employee's regular rate of pay
5 for each workday that a legally required and compliant meal period was not provided. Labor Code
6 sections 226.7 and 1198; Wage Order 1 at §11.

7 24. In this case, Defendants failed to authorize or permit legally required and compliant
8 meal periods to Plaintiff and other current and former aggrieved California-based hourly non-
9 exempt employees due to Defendants' policies, practices, and/or procedures, including but not
10 limited to,

11 (a) failing to provide Plaintiff and other current and former aggrieved
12 California-based hourly non-exempt employees timely, uninterrupted, duty-free meal breaks of at
13 least 30 minutes; and

14 (b) requiring Plaintiff and other current and former aggrieved California-based
15 hourly non-exempt employees to remain on-duty during meal breaks due to off-the-clock
16 handwashing after clocking out for meal break and prior to clocking back in from meal breaks.

17 25. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or
18 procedure of failing to compensate Plaintiff and other current and former aggrieved California-
19 based hourly non-exempt employees one (1) hour of pay at their regular rate of pay for each
20 workday that Plaintiff and other current and former aggrieved California-based hourly non-exempt
21 employees did not receive legally required and compliant meal periods, in violation of Labor Code
22 section 226.7.

23 26. Defendants' foregoing policies, practices, and/or procedures resulted in Plaintiff
24 and other current and former aggrieved California-based hourly non-exempt employees not
25 receiving wages to compensate them for workdays during which Defendants did not provide them
26 with meal periods in compliance with California law.

27 27. **Failure to pay wages to hourly non-exempt employees for workdays that**
28 **Defendants failed to provide legally required and compliant rest periods:** Plaintiff and other

1 current and former aggrieved California-based hourly non-exempt employees regularly worked
2 shifts of more than three-and-a-half (3.5) hours.

3 28. California law requires every employer to authorize and permit an employee a rest
4 period of ten (10) net minutes for every four (4) hours worked or major fraction thereof. Labor
5 Code section 226.7; Wage Order 1 at §12. Under California law, “[e]mployees are entitled to 10
6 minutes’ rest for shifts from three and one-half to six hours in length, 20 minutes for shifts of more
7 than six hours up to 10 hours, 30 minutes for shifts of more than 10 hours up to 14 hours, and so
8 on.” *Brinker Restaurant Corp. v. Sup. Ct. (Hohnbaum)* (2012) 53 Cal.4th 1004, 1029; Labor Code
9 section 226.7; Wage Order 1 at §12. Rest periods, insofar as practicable, shall be in the middle of
10 each work period. Wage Order 1 at §12. Additionally, the rest period requirement “obligates
11 employers to permit – and authorizes employees to take – off-duty rest periods.” *Augustus v. ABM*
12 *Security Services, Inc.*, (2016) 5 Cal.5th 257, 269. That is, during rest periods employers must
13 relieve employees of all duties and relinquish control over how employees spend their time. *Id.*

14 29. If the employer fails to authorize or permit a required rest period, the employer
15 must pay the employee one (1) hour of pay at the employee’s regular rate of pay for each workday
16 the employer did not authorize or permit a legally required rest period. Labor Code section 226.7;
17 Wage Order 1 at § 12.

18 30. In this case, Defendants failed to authorize or permit all legally required and
19 compliant rest periods to Plaintiff and other current and former aggrieved California-based hourly
20 non-exempt employees due to Defendants’ policies, practices, and/or procedures including, but not
21 limited to,

22 (a) requiring Plaintiff and other current and former aggrieved California-based
23 hourly non-exempt employees having to spend time traveling to and from a designated area during
24 rest breaks and requiring off-the-clock handwashing during rest breaks.

25 31. Additionally, Plaintiff alleges that Defendants maintained a policy, practice, and/or
26 procedure of failing to compensate Plaintiff and other current and former aggrieved California-
27 based hourly non-exempt employees with one (1) hour of pay at their regular rate of pay for each
28 workday they did not receive legally required and compliant rest periods, in violation of Labor

1 Code section 226.7.

2 32. Defendants' foregoing policies, practices, and/or procedures resulted in Plaintiff
3 and other current and former aggrieved California-based hourly non-exempt employees not
4 receiving wages to compensate them for workdays in which Defendants did not provide them with
5 rest periods in compliance with California law.

6 33. **Failure to timely pay earned wages during employment:** In California, wages
7 must be paid at least twice during each calendar month on days designated in advance by the
8 employer as regular paydays, subject to some exceptions. Labor Code section 204(a). Wages
9 earned between the 1st and 15th days, inclusive, of any calendar month must be paid between the
10 16th and the 26th day of that month and wages earned between the 16th and the last day,
11 inclusive, of any calendar month must be paid between the 1st and 10th day of the following
12 month. *Id.* Other payroll periods such as those that are weekly, biweekly, or semimonthly, must be
13 paid within seven (7) calendar days following the close of the payroll period in which wages were
14 earned. Labor Code section 204(d).

15 34. As a derivative of Plaintiff's claims above, Plaintiff alleges that Defendants failed
16 to timely pay Plaintiff's and other current and former aggrieved California-based hourly non-
17 exempt employees' earned wages (including minimum wages, overtime wages, meal period
18 premium wages and/or rest period premium wages), in violation of Labor Code section 204.
19 Defendants' aforementioned policies, practices, and/or procedures resulted in their failure to pay
20 Plaintiff's and other current and former aggrieved California-based hourly non-exempt employees'
21 their earned wages within the applicable time frames outlined in Labor Code section 204.

22 35. **Secret payment of lower wages than designated by statute:** Labor Code section
23 223 provides that, where any statute or contract requires an employer to maintain the designated
24 wage scale, it shall be unlawful to secretly pay a lower wage while purporting to pay the wage
25 designated by statute or contract. By engaging in the unlawful conduct alleged herein, including
26 by failing to: pay overtime wages at the applicable legal overtime rate, meal break premiums and
27 lawful sick pay at the employees' regular rate of pay, as established by Labor Code sections 226.7,
28 246, 510, 1194 and sections 11 and 12 of the applicable IWC Wage Orders, as incorporated by

1 Labor Code section 1198, the Defendant secretly paid a lower wage than designated by statute
2 while purporting to pay the wages designated by statute, in violation of Labor Code section 223.

3 **36. Failure to provide complete and accurate wage statements:** Labor Code section
4 226, subdivision (a). Labor Code section 226(a) provides, *inter alia*, that, upon paying an
5 employee his or her wages, the employer must “furnish each of his or her employees ... an
6 itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the
7 employee, except for any employee whose compensation is solely based on a salary and who is
8 exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of
9 the Industrial Welfare Commission, (3) the number of piece-rate units earned and any applicable
10 piece rate if the employee is paid on a piece-rate basis, (4) all deductions, provided, that all
11 deductions made on written orders of the employee may be aggregated and shown as one item, (5)
12 net wages earned, (6) the inclusive dates of the pay period for which the employee is paid, (7) the
13 name of the employee and his or her social security number, (8) the name and address of the legal
14 entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and
15 the corresponding number of hours worked at each hourly rate by the employee.”

16 **37.** As a derivative of Plaintiff’s allegations above, Defendants’ failure to pay Plaintiff
17 and other current and former aggrieved California-based hourly non-exempt employees all wages
18 earned (including minimum wages, overtime wages, meal period premium wages, and/or rest
19 period premium wages) rendered Plaintiff’s and other current and former aggrieved California-
20 based hourly non-exempt employees’ wage statements inaccurate, in violation of Labor Code
21 section 226(a)(1, 2, 5 & 9).

22 **38. Failure to pay employees all wages due at time of termination/resignation:** An
23 employer is required to pay all unpaid wages timely after an employee’s employment ends. The
24 wages are due immediately upon termination (Labor Code section 201) or within seventy-two (72)
25 hours of resignation (Labor Code section 202).

26 **39.** As a derivative of Plaintiff’s allegations above, because Defendants failed to pay
27 Plaintiff and other current and former aggrieved California-based hourly non-exempt employees
28 all their earned wages (including minimum wages, overtime wages, meal period premium wages,

1 and/or rest period premium wages), Defendants failed to pay those employees timely after each
2 employee's termination and/or resignation, in violation of Labor Code sections 201, 202, and 203.

3 40. Labor Code sections 2699, subdivisions (a) and (g) authorize an aggrieved
4 employee, on behalf of himself or herself and other current or former employees, to bring a civil
5 action to recover civil penalties against all Defendants pursuant to the procedures specified in
6 Labor Code section 2699.3.

7 41. Plaintiff has complied with the procedures for bringing suit specified in Labor
8 Code section 2699.3. On February 9, 2024, Plaintiff filed a PAGA Claim Notice with the LWDA
9 and provided notice to Defendants by certified mail which provided notice of the specific
10 provisions of the Labor Code alleged to have been violated, including the facts and theories to
11 support the violations alleged.

12 42. Pursuant to Labor Code section 2699.3, the LWDA must give written notice by
13 certified mail to the parties that it intends to investigate the alleged violations of the Labor Code
14 within 60 days of the date of the complainant's written notice. The LWDA failed to provide the
15 parties notice within 60 days of the date of Plaintiff's PAGA Claim Notice that the LWDA intends
16 to investigate Plaintiff's claims.

17 43. Pursuant to Labor Code sections 2699(a) and (f), Plaintiff is entitled to recover civil
18 penalties for Defendants' violations of Labor Code sections 201, 202, 203, 204, 226(a), 226.7,
19 246, 510, 512, 1194, 1197,; During Plaintiff's employment and continuing through the present,
20 preceding Plaintiff sending the initial PAGA Claim Notice to the LWDA to the present, in the
21 following amounts:

22 a. For violations of Labor Code sections 201, 202, 203, 226(a), and 226.7,;
23 one hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation
24 and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent
25 violation [penalty amounts established by Labor Code section 2699(f)(2)].

26 b. For violations of Labor Code section 226(a), alternatively, two hundred
27 fifty dollars (\$250) for each employee for each pay period for the initial violation, and for each
28 subsequent violation, one thousand dollars (\$1000) for each underpaid employee for each pay

period [penalty amounts established by Labor Code section 226.3].

c. For violations of Labor Code section 510 and 512, fifty dollars (\$50) for each employee for each pay period for the initial violation, and for each subsequent violation, one hundred dollars (\$100) for each underpaid employee for each pay period [penalty amounts established by Labor Code section 558].

d. For violations of Labor Code section 204, one hundred dollars (\$100) for each failure to pay each employee in any initial violation, and for each subsequent violation, or any willful or intentional violation, two hundred dollars (\$200) for each failure to pay each employee, plus 25 percent of the amount unlawfully withheld [penalty amounts established by Labor Code section 210].

e. For violations of Labor Code section 223, one hundred dollars (\$100) for each failure to pay each employee in any initial violation, and for each subsequent violation, or any willful or intentional violation, two hundred dollars (\$200) for each failure to pay each employee, plus 25 percent of the amount unlawfully withheld [penalty amounts established by Labor Code section 225.5].

44. Pursuant to Labor Code section 2699(g), Plaintiff is entitled to an award of reasonable attorneys' fees and costs in connection with his claims for civil penalties.

PRAYER FOR RELIEF

WHEREFORE, PLAINTIFF, ON BEHALF OF HIMSELF AND ON OTHER AGGRIEVED EMPLOYEES, PRAYS AS FOLLOWS:

ON THE FIRST CAUSE OF ACTION:

1. That Defendants be found to have violated the provisions of the Labor Code and the IWC Wages Orders as to the Plaintiff and aggrieved employees;

2. For any and all legally applicable penalties during the relevant statute of limitations subject to any permissible tolling, including but not limited to those recoverable under the California Labor Code, including but not limited to sections 210, 225.5, 226.3, 558, 2699(f);

3. For attorneys' fees and costs of suit, including but not limited to those recoverable under California Labor Code section 2699(g); and

1 4. For such and other further relief, in law and/or equity, as the Court deems just or
2 appropriate

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4 Dated: April 15, 2024

Respectfully submitted,
LAVI & EBRAHIMIAN, LLP

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6
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