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By C. Haroutunian, Deputy Clerk

Attorneys for Plaintiff SUZANNE SHOTORBANI
on behalf of all other Aggrieved Employees only

SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF LOS ANGELES

SUZANNE SHOTORBANI, on behalf of all
other Aggrieved Employees only;

Plaintiff,

vs.

CVS PHARMACY, INC., a Rhode Island
Stock Corporation, and DOES 1 through 50,
inclusive,

Defendants.

Case No. **24VECV02441**

**COMPLAINT FOR ENFORCEMENT
UNDER THE PRIVATE ATTORNEYS
GENERAL ACT, CALIFORNIA LABOR
CODE § 2698, ET SEQ.**

Violation of California Labor Code § 2698, et
seq. (California Labor Code Private Attorneys
General Act of 2004)

Plaintiff SUZANNE SHOTORBANI (hereinafter referred to as “REPRESENTATIVE
PLAINTIFF”) alleges as follows:

PARTIES

1. REPRESENTATIVE PLAINTIFF is an individual who resides in California and
was employed by CVS PHARMACY, INC., on or about September 4, 2007 and worked for
EMPLOYERS until on or about March 7, 2024.

2. REPRESENTATIVE PLAINTIFF is unaware of the true names and capacities,
whether corporate, individual, or otherwise, of DEFENDANTS named as DOES 1 through 100,
inclusive. Pursuant to California Code of Civil Procedure section 474, REPRESENTATIVE

1 PLAINTIFF will seek leave of court to amend this complaint to state said DEFENDANTS' true
2 names and capacities when the same have been ascertained. REPRESENTATIVE PLAINTIFF
3 is informed and believes, and based thereon alleges, that said fictitiously-named
4 DEFENDANTS are responsible in some manner for the injuries and damages to the
5 AGGRIEVED EMPLOYEES as further alleged herein.

6 3. The AGGRIEVED EMPLOYEES worked for all of the DEFENDANTS or for
7 any of the DEFENDANTS as non-exempt, hourly-paid employees. Nothing in this Complaint
8 should be interpreted as limiting the AGGRIEVED EMPLOYEES to non-exempt, hourly-paid
9 employees who worked for all DEFENDANTS only.

10 4. The definition of "employer" for purposes of the California Labor Code includes
11 irregular working arrangements, and was specifically drafted in order to prevent evasion and
12 subterfuge of California's labor laws. To that end, REPRESENTATIVE PLAINTIFF is
13 informed and believes, and based thereon alleges, that DEFENDANTS, including any as of now
14 unknown entities, must be classified as joint-employers for purposes of liability for civil
15 penalties under the Private Attorneys General Act ("PAGA"). As such, DEFENDANTS are each
16 liable for civil penalties for violation of the California Labor Code and REPRESENTATIVE
17 PLAINTIFF seeks said penalties on behalf of all other AGGRIEVED EMPLOYEES, not on her own
18 behalf.

19 5. The term "DEFENDANTS" used throughout this Complaint includes all named
20 DEFENDANTS whether corporate, individual, or otherwise, and all unnamed DEFENDANTS
21 whether corporate, individual, or otherwise, that are now unknown but are referred to throughout
22 this Complaint as DOES 1 through 50, inclusive.

23 6. REPRESENTATIVE PLAINTIFF suffered at least one labor code violation as a
24 result of DEFENDANTS policies and practices, and as a result has standing to pursue a
25 representative PAGA claim. Although REPRESENTATIVE PLAINTIFF has suffered labor
26 code violations, REPRESENTATIVE PLAINTIFF does not seek any redress or remedy for any
27 of her individual claims including but not limited to her individual PAGA claims. As this is a
28 PAGA only case, no wages are sought on behalf of anyone. The only recovery Plaintiff seeks in

1 this case are for representative PAGA penalties, attorneys fees and costs.

2 7. As this is only a Private Attorney General Action Complaint, pursuant to
3 California Labor Code section 2699 et seq., the representative class is comprised of all persons
4 who worked for DEFENDANTS in their California locations as non-exempt, hourly employees
5 (hereinafter, collectively, "AGGRIEVED EMPLOYEES") for:

- 6 i. failure to provide employment records in violation of Labor Code sections 226,
7 432, and 1198.5;
- 8 ii. failure to pay overtime and double time in violation of Labor Code sections 510
9 and the applicable Wage Orders;
- 10 iii. failure to provide rest and meal periods in violation of Labor Code sections 226.7,
11 512(a), and the applicable Wage Orders;
- 12 iv. failure to pay minimum wage in violation of Labor Code sections 1182.2, 1194,
13 1197, 1197.1, and the applicable Wage Orders;
- 14 v. failure to keep accurate payroll records and provide itemized wage statements in
15 violation of Labor Code sections 226(a), 1174(d), 1198, and the applicable Wage
16 Orders;
- 17 vi. failure to pay reporting time wages in violation of applicable Wage Orders;
- 18 vii. failure to pay split shift wages in violation of applicable Wage Orders;
- 19 viii. failure to pay all wages earned on time in violation of Labor Code section 204;
- 20 ix. failure to pay all wages earned upon discharge or resignation in violation of Labor
21 Code sections 201, 202, and 203;
- 22 x. failure to reimburse necessary, business-related expenses in violation of Labor
23 Code sections 2800 and 2802;
- 24 xi. failure to provide notice of paid sick time and accrual in violation of Labor Code
25 section 246;
- 26 xii. employers, and individuals acting on behalf of employers, violating or causing to
27 be violated a section of the Labor Code or any Wage Order in violation of Labor
28 Code section 558(a).

VENUE AND JURISDICTION

8. Venue as to each Defendant is proper in this judicial district pursuant to California Code of Civil Procedure section 395 and under California Government Code section 12965(b), in that DEFENDANTS conduct business within the County of Los Angeles, and each Defendant is within the jurisdiction of this Court for service of process. AGGRIEVED EMPLOYEES' injuries were incurred within the County of Los Angeles, the actions giving rise to the Complaint filed on behalf of AGGRIEVED EMPLOYEES arose within the County of Los Angeles, and DEFENDANTS are located in the County of Los Angeles.

9. Under the plain meaning of the relevant venue statutes, DEFENDANTS' "liability" (§ 395.5), and "some part of the cause" (§ 393), arose in Los Angeles County because Labor Code violations allegedly occurred there. (See *Black Diamond Asphalt, Inc. v. Superior Court* (2003) 109 Cal.App.4th 166, 172, 134 Cal.Rptr.2d 510 [under § 395.5, liability arises where a breach of legal rights occurs]; *Dow AgroSciences LLC v. Superior Court, supra*, 16 Cal.App.5th at pp. 1074-1077, 224 Cal.Rptr.3d 761 [under § 393, subd. (a), in an action against a corporation for breach of statutory duty to warn residents about toxic fumigant, the cause "arose" where the residents were exposed to the fumigants].) See *Crestwood Behavioral Health, Inc. v. Superior Court of Alameda County* (2021) 60 Cal.App.5th 1069 [275 Cal.Rptr.3d 316, 60 Cal.App.5th 1069].

10. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that no federal question is raised and that the Class Action Fairness Act ("CAFA"), 28 U.S.C. Section 1322(d) does not apply, or in the alternative that exceptions for local cases or controversies under the CAFA do apply and prohibit removal of the action to federal Court.

11. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that the total number of pay periods REPRESENTATIVE PLAINTIFF worked, are not at issue in this matter for purposes of calculating individual claims necessary to meet the amount in controversy so as to implicate traditional jurisdiction under 28 U.S.C. 1322(a) or jurisdiction under the CAFA.

12. Further, as a representative action under the PAGA, the matter is not subject to

removal under 28 U.S.C. Sections 1322(a)-(d). PAGA civil penalty actions are not subject to federal jurisdiction.

13. This Court has jurisdiction over AGGRIEVED EMPLOYEES' claims for civil penalties under the PAGA, California Labor Code sections 2698 et seq.

SCOPE

14. The "AGGRIEVED EMPLOYEES" are DEFENDANTS' current and former hourly-paid, non-exempt employees, excluding REPRESENTATIVE PLAINTIFF, who either were or are employed in the State of California from March 12, 2023 through the date of judgment in this action.

STATEMENT OF FACTS

15. REPRESENTATIVE PLAINTIFF was hired by DEFENDANTS with the job title of Shift Supervisor on or about September 4, 2007. DEFENDANTS are Rhode Island Stock Corporation who operate as an American retail corporation. REPRESENTATIVE PLAINTIFF worked for DEFENDANTS up until on or about March 7, 2024.

16. REPRESENTATIVE PLAINTIFF filed a PAGA Notice on March 12, 2024 by serving a PAGA Notice to all named DEFENDANTS and to the LWDA in compliance with Labor Code section 2699.3. As of the date of the filing of this Complaint, at least 65 Days have passed REPRESENTATIVE PLAINTIFF's PAGA Notice, REPRESENTATIVE PLAINTIFF has not received correspondence from the LWDA regarding its intent to investigate the claims.

FAILURE TO PROVIDE EMPLOYMENT RECORDS

17. California Labor Code Section 226 provides, "An employer who receives a written or oral request to inspect or copy records pursuant to subdivision (b) pertaining to a current or former employee [records of hours worked and wages paid]...shall comply with the request as soon as practicable, but no later than 21 calendar days from the date of the request."

18. California Labor Code Section 432 provides, "If an employee signs any instrument relating to the obtaining or holding of employment, he shall be given a copy of the instrument upon request."

19. California Labor Code Section 1198.5 provides that every employee shall be

permitted to inspect and obtain a copy of their personnel records upon request.

20. In accordance with the process set out in Labor Code Section 226, REPRESENTATIVE PLAINTIFF requested, in writing by letter via certified first-class mail to DEFENDANTS and regular first-class mail to DEFENDANTS, that DEFENDANTS provide REPRESENTATIVE PLAINTIFF with wage and payroll history, all documents signed by REPRESENTATIVE PLAINTIFF pursuant to Labor Code Section 432, and a copy of REPRESENTATIVE PLAINTIFF's personnel records pursuant to Labor Code Section 1198.5.

21. The time periods provided to DEFENDANTS by Labor Code Sections 226, 432, 1198.5 and any other relevant statutes have elapsed since DEFENDANTS received REPRESENTATIVE PLAINTIFF's correspondence requesting documents pursuant to Labor Code Sections 226, 432, and 1198.5, and a copy of REPRESENTATIVE PLAINTIFF's personnel records pursuant to Labor Code Section 1198.5. However, DEFENDANTS failed to provide REPRESENTATIVE PLAINTIFF with all of the employment documents to which he/she is entitled, including, but not limited to, copies of all internal performance reviews with bonus recommendations.

22. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that DEFENDANTS failed to provide records in compliance with Labor Code Sections 226, 432, and 1198.5 to other AGGRIEVED EMPLOYEES in response to their requests.

23. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

OVERTIME / DOUBLE TIME

24. California Labor Code sections 510 and the applicable Wage Orders require employers to pay employees working more than eight (8) hours in a day or more than 40 hours in a week at the rate of at least time-and-one-half (1.5) times their regular rate of pay ("overtime") for time such worked, and two (2) times their regular rate of pay ("double time") for such hours worked in excess of 12 hours in a day. "Regular rate" includes all remuneration, including non-discretionary bonuses and incentives.

25. During the relevant time period, REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES regularly worked in excess of eight (8), and in excess of 12, hours in a workday and/or 40 hours in a workweek.

26. DEFENDANTS routinely required REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES to perform work tasks before and/or after their scheduled shifts, and/or during off-the-clock meal breaks, and/or during rest breaks. As a consequence, DEFENDANTS willfully failed to pay REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES all of the wages to which they were entitled.

27. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

MEAL / REST BREAKS

28. California Labor Code sections 226.7, 512(a), and the applicable Wage Orders require employers to pay employees one (1) additional hour of pay at the employees' regular rate for each work day that a legally compliant meal and/or rest break was not provided. Employers cannot require, cause, or permit an employee to work more than five (5) hours per day without providing an uninterrupted meal break. If an employee works over ten (10) hours in a workday, employers are required to either provide a second, uninterrupted 30-minute meal break or pay employees an additional one (1) hour of pay at the employees' regular rate. If the employer fails to properly record a valid meal period, it is presumed that no meal period was provided. Furthermore, no employer shall require an employee to work during any rest period. Rest periods requirements are based on the total hours worked; employees are legally entitled to ten (10) minutes per four (4) hours, or major fraction thereof, that employee worked.

29. DEFENDANTS failed to provide REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES with the required rest and meal break periods. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were routinely required to work through these periods instead, because of understaffing, inadequate coverage, unreasonably high workload and expectations, and/or other actions, inactions, or decisions made

by and within the sole control and discretion of DEFENDANTS.

30. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES worked shifts in excess of five (5) hours without a meal break, and worked shifts of ten (10) hours or more without a second meal break, due to understaffing, inadequate coverage, unreasonably high workload and expectations, and/or other actions, inactions, or decisions made by and within the sole control and discretion of DEFENDANTS.

31. REPRESENTATIVE PLAINTIFF is informed and believes, and based thereon alleges, that any purported appearance of meal and rest break compliance is because DEFENDANTS systematically and routinely clocked out for and/or otherwise altered the timekeeping records of REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES in an attempt to hide the aforementioned infractions. DEFENDANTS, knowingly and contrary to law and public policy, employed a tactic of clocking-out employees for rest and/or meal periods that were never taken and/or were legally non-compliant, and/or otherwise falsified or altered timekeeping records.

32. DEFENDANTS knew, or should have known, that their behavior caused REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES to work through the above-described meal and/or rest periods. As a company-wide policy, DEFENDANTS still chose not to pay meal and rest period premiums required by law.

33. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

MINIMUM WAGE

34. California Labor Code sections 1182.12, 1194, 1197, and 1197.1 require employers to pay the minimum wage as set by the IWC. California Labor Code section 1182.12, as amended by Senate Bill 3, Chapter 4, Section 3, defines the minimum wage as;

(1) For any employer who employs 26 or more employees:

(A) From January 1, 2017, to December 31, 2017, \$10.50 per hour.

(B) From January 1, 2018, to December 31, 2018, \$11 per hour.

(C) From January 1, 2019, to December 31, 2019, \$12 per hour.

(D) From January 1, 2020, to December 31, 2020, \$13 per hour.

(E) From January 1, 2021, to December 31, 2021, \$14 per hour.

(F) From January 1, 2022, and until adjusted by subdivision (c) \$15 per hour.

(2) For any employer who employs 25 or fewer employees:

(A) From January 1, 2018, to December 31, 2018, \$10.50 per hour.

(B) From January 1, 2019, to December 31, 2019, \$11 per hour.

(C) From January 1, 2020, to December 31, 2020, \$12 per hour.

(D) From January 1, 2021, to December 31, 2021, \$13 per hour.

(E) From January 1, 2022, to December 31, 2022, \$14 per hour.

(F) From January 1, 2023, and until adjusted by subdivision (c) \$15 per hour.

35. The minimum wage standard applies to each hour employees worked for which they were not paid. Therefore, employer's failure to pay for any particular hour worked by an employee is unlawful even if averaging an employee's total pay over all hours worked, paid or not, results in an average hourly wage above minimum wage.

36. As alleged throughout this Complaint, due to the company-wide failures of DEFENDANTS, REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were forced to work off-the-clock before and/or after their scheduled work shifts, and/or during rest breaks, and/or during meal breaks. DEFENDANTS failed to pay REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES minimum wage for this time and/or falsified timekeeping records to hide this fact.

37. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

ACCURATE/ITEMIZED WAGE STATEMENTS

38. California Labor Code 226(a) requires employers to create and provide to employees true and accurate employment records. California Labor Code section 226(e) provides that if an employer fails to furnish an employee with same, the employee is entitled to

1 recover the greater of all actual damages, or \$50.00 for an initial infraction, and \$100 per
2 employee for each subsequent violation in any pay period. California Labor Code 226.3 imposes
3 civil penalties on any employer in violation of section 226(a) at \$250 per employee violation in
4 an initial citation, and \$1,000 per employee for each subsequent violation.

5 39. California Labor Code 1174(d) requires employers to keep payroll records
6 showing hours worked, and wages paid to and/or number of piece-rate units earned, for all
7 employees. California Labor Code section 1174.5 subjects employers to a \$500 penalty for filing
8 to maintain same.

9 40. California Labor Code section 1198 provides that maximum hours and standard
10 conditions of labor are fixed by the Labor Commissioner in the applicable Wage Orders.
11 Pursuant to the applicable Wage Order, employers must keep accurate records of when
12 employees begin and end each work period and each meal period.

13 41. DEFENDANTS knowingly provided employees with records that do not meet the
14 statutory requirements of truth and accuracy, because DEFENDANTS failed to truthfully and
15 accurately document, among other things, employees off-the-clock work. As a result,
16 DEFENDANTS failed to accurately list the correct amount of gross and/or net wages earned by
17 REPRESENTATIVE PLAINTIFF and the other AGGRIEVED EMPLOYEES.

18 42. The statements in question are deficient in many other ways, including, but not
19 limited to: failure to list total hours worked, failing to list applicable hourly rates and the
20 numbers of hours worked at each rate, failure to list piece-rate units earned and the applicable
21 piece-rate, failure to list deductions, failure to track sick leave, failure to list the employee and
22 SSN/EID properly, failure to list the full legal name and address of the employer, failure to list
23 inclusive dates for which employees are paid, failure to provide employees with the ability to
24 easily access wage statements and get hard copies at no expense to the employee, and/or failure
25 to state all hours worked as a result of off-the-clock work.

26 43. DEFENDANTS willfully failed to maintain accurate payroll records for
27 REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES as a result of
28 DEFENDANTS failure to accurately record employees rest breaks, and/or meal breaks, and/or

1 off-the-clock work. DEFENDANTS failure makes it impossible for REPRESENTATIVE
2 PLAINTIFF and other AGGRIEVED EMPLOYEES to accurately determine the extent of their
3 underpayment, thereby causing further injuries to each of them.

4 44. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code
5 Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED
6 EMPLOYEES only.

7 **REPORTING TIME**

8 45. Applicable Wage Orders provide that for each workday when an employee is
9 required to and does in fact report to work, but is either not put to work or is furnished less than
10 half of said employee's usual scheduled day's work, that employee should be paid for no less
11 than half, and in no event less than two (2) hours, of the employees' regular rate of pay.

12 46. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES were
13 frequently told by DEFENDANTS to report to work and were either not put to work or were
14 furnished less than half of said employee's usual scheduled day's work. DEFENDANTS
15 routinely failed to pay the required reporting time wages to REPRESENTATIVE PLAINTIFF
16 and other AGGRIEVED EMPLOYEES for each of these instances.

17 47. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code
18 Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED
19 EMPLOYEES only.

20 **SPLIT SHIFTS**

21 48. Applicable Wage Orders that when an employee works a "split shift", one (1)
22 hour's pay at the State or local minimum wage (whichever is greater) must be paid in addition
23 to the minimum wage for that workday. A "split shift" is defined as a work schedule which is
24 interrupted by non-paid, non-working periods established by the employer, other than bona fide
25 rest or meal periods.

26 49. DEFENDANTS routinely scheduled REPRESENTATIVE PLAINTIFF and other
27 AGGRIEVED EMPLOYEES for multiple different shifts throughout the same workday,
28 separated by periods other than bona fide rest or meal breaks. DEFENDANTS failed to pay

1 REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES one (1) hour's pay
2 at the applicable minimum wage, which resulted in REPRESENTATIVE PLAINTIFF and other
3 AGGRIEVED EMPLOYEES being paid less than the applicable minimum wage for that day.
4 As a further consequence, DEFENDANTS also failed to separately list "split shift" payments
5 on REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES wage statements.

6 50. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code
7 Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED
8 EMPLOYEES only.

9 **ALL WAGES PAID ON TIME**

10 51. California Labor Code section 204 requires that all wages earned, other than those
11 due upon termination, be paid on time as defined by the statute.

12 52. As a result of the numerous company-wide failures of DEFENDANTS as
13 described throughout this Complaint, DEFENDANTS failed to pay REPRESENTATIVE
14 PLAINTIFF and other AGGRIEVED EMPLOYEES all wages due to them, including, but not
15 limited to minimum wages, overtime wages, double time wages, split shift pay and/or reporting
16 time pay, within the statutorily required time period.

17 53. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code
18 Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED
19 EMPLOYEES only.

20 **ALL WAGES PAID ON DISCHARGE / TERMINATION**

21 54. California Labor Code sections 201, 202, and 203 provide that employees who are
22 terminated are due all wages earned immediately. Employees who resign their employment
23 without giving 72-hours' notice are due all wages earned within 72 hours of their resignation.
24 Employees who resign their employment giving 72-hours' notice are entitled to all wages earned
25 at the time their resignation becomes effective.

26 55. DEFENDANTS terminated their employment relationship with
27 REPRESENTATIVE PLAINTIFF on March 7, 2024. Accordingly, EMPLOYEE was due all
28 wages earned immediately.

commencement of employment. Employers must provide employees with written notice setting the amount of sick leave available (or paid time off in lieu thereof) for use on either itemized wage statements (as described in Labor Code section 226) or in a separate writing accompanying such wage statements.

62. REPRESENTATIVE PLAINTIFF was hired by DEFENDANTS on or about September 4, 2007 and worked for DEFENDANTS until on or about March 7, 2024. REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES worked for DEFENDANT for more than 30 days, triggering the protections of Labor Code section 246 as described above. Nevertheless, DEFENDANTS failed to furnish upon REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES, either on itemized wage statements or in a separate writing accompanying such wage statements, the amount of sick leave available to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES.

63. As such, DEFENDANTS unlawfully retained and continue to retain paid sick leave that should have been paid to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES but for DEFENDANTS failure to properly institute and/or adhere to a legally compliant paid sick leave program. REPRESENTATIVE EMPLOYEE is informed and believes, and based thereon alleges, that these practices were experienced and continue to be experienced by the other AGGRIEVED EMPLOYEES.

64. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

CIVIL PENALTIES AND INDIVIDUAL LIABILITY

65. California Labor Code section 558(a) provides that any employer, including individuals acting on behalf of employers, that violates, or causes to be violated, a section of the Labor Code or any applicable Wage Orders are subject to the following penalties;

66. \$50 for any initial violation for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover unpaid wages;

67. \$100 for each subsequent violation for each underpaid employee for each pay

period for which the employee was underpaid in addition to an amount to recover unpaid wages;

68. Labor Code section 558.1 permits joint and several liability as to both an individual and employer for violations of Labor Code sections 203, 226, 226.7, 1194, and 2802. Labor Code section 558(c) provides that the penalties in this section are in addition to any other civil penalty.

69. DEFENDANTS are employers, and violated REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES' rights by violating, or causing to be violated, various sections of this code as described throughout this Complaint.

70. As a result, REPRESENTATIVE PLAINTIFF has standing under the Labor Code Section 2699 *et seq*, and seeks representative PAGA penalties on behalf of AGGRIEVED EMPLOYEES only.

FIRST CAUSE OF ACTION

(VIOLATION OF LABOR CODE § 2698, *ET SEQ.*)

(By REPRESENTATIVE PLAINTIFF Against DEFENDANTS and Does 1 through 10, inclusive)

71. REPRESENTATIVE PLAINTIFF incorporates by reference the allegations contained in each of the preceding paragraphs and each and every part thereof with the same force and effect as though fully set forth herein.

72. PAGA expressly establishes that any provisions of the California Labor Code which provides for a civil penalty to be assessed and collected by the LWDA, or any of its departments, divisions, commissions, boards, agencies or employees for a violation of the California Labor Code, may be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself, and other current or former employees.

73. Whenever the LWDA, or any of its departments, divisions, commissions, boards, agencies, or employees has discretion to assess a civil penalty, a court in a civil action is authorized to exercise the same discretion, subject to the same limitations and conditions, to assess a civil penalty.

74. The AGGRIEVED EMPLOYEES on whose behalf this Complaint is brought by

REPRESENTATIVE PLAINTIFF are hourly-paid or non-exempt employees “AGGRIEVED EMPLOYEES” within the meaning of California Labor Code section 2699(c) as they are all current or former employees of DEFENDANT, and one or more of the alleged violations was committed against them.

Failure to Provide Employment Records

75. DEFENDANTS failure to provide REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES with employment records constitutes unlawful and/or unfair activity and is prohibited by California Labor Code 226, 432, and 1198.5.

Failure to Pay Overtime / Double Time

76. DEFENDANTS failure to pay legally required overtime and double time wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES is in violation of the Wage Orders and constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 510 and 1198.

Failure to Provide Meal and Rest Periods

77. DEFENDANTS failure to provide legally required meal and rest periods to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 226.7, 512(a), and the applicable Wage Orders.

Failure to Pay Minimum Wages

78. DEFENDANTS failure to pay legally required minimum wages to REPRESENTATIVE PLAINTIFF and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code sections 1182.12, 1194, 1197, 1197.1, and the applicable Wage Orders.

Failure to Keep Accurate and Provide Itemized Wage Statements

79. DEFENDANTS failure to keep accurate and provide itemized wage statements to Plaintiff and other AGGRIEVED EMPLOYEES constitutes unlawful and/or unfair activity prohibited by California Labor Code section 226(a), 1174(d), and 1198.

///

1 **Failure to Pay Reporting Time**

2 80. DEFENDANTS failure to pay REPRESENTATIVE PLAINTIFF and other
3 AGGRIEVED EMPLOYEES who were required to and did in fact report to work, but who were
4 then furnished less than half of such employees usual scheduled day's work, with at least half,
5 and in no event less than two (2) hours, of the employees' regular rate of pay constitutes unlawful
6 and/or unfair activity prohibited by applicable Wage Orders.

7 **Failure to Pay "Split Shift" Premiums**

8 81. DEFENDANTS failure to pay REPRESENTATIVE PLAINTIFF and other
9 AGGRIEVED EMPLOYEES one (1) hour's pay at the minimum wage in addition to the wages
10 for that workday for any workday in which REPRESENTATIVE PLAINTIFF and other
11 AGGRIEVED EMPLOYEES were scheduled for and required to work a "split shift" constitutes
12 unlawful or unfair activity prohibited by applicable Wage Orders.

13 **Failure to Timely Pay Wages During Employment**

14 82. DEFENDANTS failure to timely pay wages to REPRESENTATIVE PLAINTIFF
15 and other AGGRIEVED EMPLOYEES during their employment constitutes unlawful and/or
16 unfair activity prohibited by California Labor Code section 204.

17 **Failure to Timely Pay Wages Upon Termination**

18 83. DEFENDANTS failure to timely pay wages to REPRESENTATIVE PLAINTIFF
19 and other AGGRIEVED EMPLOYEES upon termination constitutes unlawful and/or unfair
20 activity prohibited by California Labor Code sections 201, 202, and 203.

21 **Failure to Reimburse Necessary Business-Related Expenses and Costs**

22 84. DEFENDANTS failure to reimburse REPRESENTATIVE PLAINTIFF and other
23 AGGRIEVED EMPLOYEES for necessary business-related expenses and costs constitutes
24 unlawful and/or unfair activity prohibited by California Labor Code sections 2800 and 2802.

25 **Failure to Provide Notice of Paid Sick Time and Accrual**

26 85. DEFENDANTS failure to provide REPRESENTATIVE PLAINTIFF and other
27 AGGRIEVED EMPLOYEES that works for DEFENDANTS for more than 30 days with written
28 notice setting the amount of sick leave available (or paid time off in lieu thereof) for use in their

itemized wage statements or in a separate writing accompanying such statements constitutes unlawful and/or unfair activity prohibited by California Labor Code section 246.

Civil Penalties

86. Pursuant to California Labor Code section 2699, REPRESENTATIVE PLAINTIFF on behalf of all AGGRIEVED EMPLOYEES only, requests and is entitled to recover penalties from DEFENDANTS and each of them, for violations of the Labor Code as more fully described herein according to proof, interest, attorneys' fees and costs pursuant to California Labor Code section 218.5, including but not limited to:

87. Penalties under California Labor Code section 2699 in the amount of a hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation, and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation;

88. Penalties under California Code of Regulations Title 8 section 11010, et seq. in the amount of fifty dollars (\$50) for each aggrieved employee per pay period for the initial violation, and one hundred dollars (\$100) for each aggrieved employee per pay period for each subsequent violation;

89. Penalties under California Labor Code section 210 in addition to, and entirely independent and apart from, any other penalties provided in the California Labor Code in the amount of a hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation, and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation; and

90. Any and all additional penalties and sums as provided by the California Labor Code and/or other statutes, including, but not limited to, penalties pursuant to California Labor Code 558(a).

91. Pursuant to California Labor Code section 2699(i), civil penalties recovered shall be distributed as follows: seventy-five percent (75%) to the Labor and Workforce Development Agency for the enforcement of labor laws and education of employers and employees about their rights and responsibilities and twenty-five percent (25%) to the AGGRIEVED

EMPLOYEES.

92. Further, REPRESENTATIVE PLAINTIFF is entitled to seek and recover reasonable attorneys' fees and costs pursuant to California Labor Code sections 210, 218.5 and 2699 and any other applicable statute.

93. THEREFORE, REPRESENTATIVE PLAINTIFF on behalf of all AGGRIEVED EMPLOYEES she seeks to represent request relief as described below:

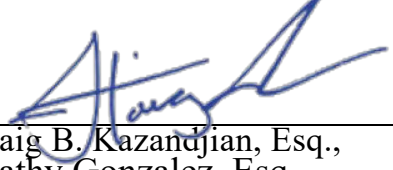
PRAYER

THEREFORE, REPRESENTATIVE PLAINTIFF prays for judgment against DEFENDANTS, and Does 1 through 50, and each of them, as follows:

1. Statutory attorneys' fees and costs under PAGA and California Code of Civil Procedure Section 1021.5;
2. Statutory penalties under PAGA;
3. Costs of suit; and
4. Such further relief as the Court deems just and proper.

Dated: May 23, 2024

HAIG B. KAZANDJIAN LAWYERS, APC.

By: 

Haig B. Kazandjian, Esq.,
Cathy Gonzalez, Esq.
Melissa Robinson, Esq.
*Attorneys for Plaintiff SUZANNE
SHOTORBANI On behalf of other
AGGRIEVED EMPLOYEES*