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on behalf of himself and all others similarly situated

SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SONOMA

SHANNA JIMENEZ, on behalf of herself
and all others similarly situated,

Plaintiffs,

v.

SOFI LENDING CORP., a California
corporation; and Does 1 to 10, inclusive,

Defendants.

CLASS ACTION

Case No. 24CV02457

**FIRST AMENDED COMPLAINT
(AMENDED AS A MATTER OF RIGHT
UNDER LABOR CODE § 2699.3(a)(2)(C))
FOR:**

1. FAILURE TO PAY ALL WAGES;
2. FAILURE TO PAY ALL OVERTIME WAGES;
3. FAILURE TO PAY ALL OVERTIME WAGES RE AWS;
4. FAILURE TO PAY ALL WAGES AT THE LEGAL OVERTIME PAY RATE;
5. FAILURE TO PROVIDE ALL MEAL PERIODS;
6. FAILURE TO AUTHORIZE AND PERMIT ALL PAID REST PERIODS;
7. FAILURE TO PAY PREMIUM WAGES AT THE LEGAL PAY RATE;
8. ILLEGAL WAGE DEDUCTIONS
9. DERIVATIVE FAILURE TO TIMELY FURNISH ACCURATE ITEMIZED WAGE STATEMENTS;
10. INDEPENDENT FAILURE TO TIMELY FURNISH ACCURATE ITEMIZED WAGE STATEMENTS;
11. DERIVATIVE VIOLATIONS OF LABOR CODE §§ 201-202;
12. INDEPENDENT VIOLATIONS OF LABOR CODE §§ 201-202;

) **13. PENALTIES UNDER LABOR CODE**
) **§ 2699; AND**
) **14. UNFAIR BUSINESS PRACTICES**
)
) **DEMAND FOR JURY TRIAL**
)
) Action filed: April 16, 2024
) Trial date: None Set

Plaintiff Shanna Jimenez, an individual on behalf of herself and all others similarly situated (collectively referred to as “Plaintiffs”), hereby files this First Amended Complaint (amended as a matter of right under Labor Code § 2699.3(a)(2)(C)) against Defendant SoFi Lending Corp. and Does 1 to 10 (collectively referred to as “Defendants”). Plaintiffs are informed and believe, and on the basis of that information and belief, allege as follows:

I.

INTRODUCTION

1. This is a civil action seeking recovery for Defendants’ violations of the California Labor Code, California Business and Professions Code, the applicable Wage Orders issued by the California Industrial Welfare Commission (the “IWC Wage Orders”) and related common law principles.

2. Plaintiffs’ action seeks monetary damages including full restitution from Defendants as a result of Defendants’ unlawful, fraudulent, and/or unfair business practices.

3. The acts complained of herein occurred, occur and will occur, at least in part, within the time period from four years preceding the filing of the original Complaint herein, plus additional time provided under Cal. Rules of Court, Appendix I, Emergency Rule No. 9, up to and through the time of trial for this matter, although this should not automatically be considered the statute of limitations for any cause of action herein.

RELEVANT JOB TITLES

4. For introductory and general information only (and not to be considered a proposed class definition), the relevant individuals in this action are Defendants’ non-exempt employees who were subjected to Defendants’ policies and practices as described herein. Any differences in job activities between the different individuals in these positions were and are

legally insignificant to the issues presented by this action.

SUMMARY OF CLAIMS

5. With regard to Defendants' non-exempt employees, Defendants have:
- a. Failed to pay straight time, minimum, and/or overtime wages for all hours worked;
 - b. Failed to pay all state-mandated overtime wages for all overtime hours worked;
 - c. Failed to pay all state-mandated overtime wages for all overtime hours worked regarding Defendants' Alternative Workweek Schedule ("AWS");
 - d. Failed to pay all overtime wages at the legal overtime pay rate;
 - e. Failed to provide all legally-required meal periods;
 - f. Failed to authorize and permit all paid legally-required rest periods;
 - g. Failed to pay meal period premium wages at the legal pay rate;
 - h. Taken illegal wage deductions;
 - i. Derivatively failed to timely furnish accurate itemized wage statements;
 - j. Independently failed to timely furnish accurate itemized wage statements;
 - k. Derivatively violated Labor Code §§ 201-202;
 - l. Independently violated Labor Code §§ 201-202;
 - m. Incurred penalties under Labor Code §§ 2698, et seq.; and
 - n. Conducted unfair business practices.

II.

PARTIES

PLAINTIFF SHANNA JIMENEZ

6. Plaintiff Shanna Jimenez is an individual over the age of 18 and is now and/or at all times mentioned in this Complaint was a citizen of the State of California.

7. Plaintiff Shanna Jimenez worked for Defendants as a Communication Escalation Manager from approximately November 9, 2015, to November 10, 2023 in Windsor, California, which is in Sonoma County, California.

1 8. Plaintiff Shanna Jimenez seeks recovery herein from Defendants because with
2 regard to Plaintiff Shanna Jimenez, while acting for Defendants in her capacity as a non-exempt
3 employee, Defendants have:

- 4 a. Failed to pay straight time, minimum, and/or overtime wages for all hours
5 worked;
- 6 b. Failed to pay all state-mandated overtime wages for all overtime hours
7 worked;
- 8 c. Failed to pay all state-mandated overtime wages for all overtime hours
9 worked regarding Defendants' Alternative Workweek Schedule ("AWS");
- 10 d. Failed to pay all overtime wages at the legal overtime pay rate;
- 11 e. Failed to provide all legally-required meal periods;
- 12 f. Failed to authorize and permit all paid legally-required rest periods;
- 13 g. Failed to pay meal period premium wages at the legal pay rate;
- 14 h. Taken illegal wage deductions;
- 15 i. Derivatively failed to timely furnish accurate itemized wage statements;
- 16 j. Independently failed to timely furnish accurate itemized wage statements;
- 17 k. Derivatively violated Labor Code §§ 201-202;
- 18 l. Independently violated Labor Code §§ 201-202;
- 19 m. Incurred penalties under Labor Code §§ 2698, et seq.; and
- 20 n. Conducted unfair business practices.

21 DEFENDANT SOFI LENDING CORP.

22 9. Defendant SoFi Lending Corp. is now and/or at all times mentioned in this
23 Complaint was a California corporation and the owner and operator of an industry, business
24 and/or facilities licensed to do business and actually doing business in the State of California.

25 DOES 1 TO 10, INCLUSIVE

26 10. Does 1 to 10, inclusive, are now and/or at all times mentioned in this Complaint
27 were licensed to do business and/or actually doing business in California.

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1 11. Plaintiffs do not know the true names or capacities, whether individual, partner or
2 corporate, of Does 1 to 10, inclusive and for that reason, Does 1 to 10 are sued under such
3 fictitious names under California Code of Civil Procedure § 474.

4 12. Plaintiffs will seek leave of court to amend this Complaint to allege such names and
5 capacities as soon as they are ascertained.

6 ALL DEFENDANTS

7 13. Defendants, and each of them, are now and/or at all times mentioned in this
8 Complaint were in some manner legally responsible for the events, happenings, and circumstances
9 alleged in this Complaint.

10 14. Defendants, and each of them, proximately subjected Plaintiffs to the unlawful
11 practices, wrongs, complaints, injuries, and/or damages alleged in this Complaint.

12 15. Defendants, and each of them, are now and/or at all times mentioned in this
13 Complaint were the agents, servants, and/or employees of some or all other Defendants, and
14 vice-versa, and in doing the things alleged in this Complaint, Defendants are now and/or at all
15 times mentioned in this Complaint were acting within the course and scope of that agency,
16 servitude, and/or employment.

17 16. Defendants, and each of them, are now and/or at all times mentioned in this
18 Complaint were members of and/or engaged in a joint venture, partnership, and common
19 enterprise, and were acting within the course and scope and in pursuance of said joint venture,
20 partnership, and common enterprise.

21 17. Defendants, and each of them, at all times mentioned in this Complaint concurred
22 and contributed to the various acts and omissions of each and every one of the other Defendants
23 in proximately causing the complaints, injuries, and/or damages alleged in this Complaint.

24 18. Defendants, and each of them, at all times mentioned in this Complaint approved
25 of, condoned and/or otherwise ratified each and every one of the acts and/or omissions alleged in
26 this Complaint.

27 19. Defendants, and each of them, at all times mentioned in this Complaint aided and
28 abetted the acts and omissions of each and every one of the other Defendants thereby

proximately causing the damages alleged in this Complaint.

III.

JURISDICTION AND VENUE

20. The California Superior Court has jurisdiction in this matter due to Defendants' aforementioned violations of California statutory law and/or related common law principles.

21. The California Superior Court also has jurisdiction in this matter because both the individual and aggregate monetary damages and restitution sought herein exceed the minimal jurisdictional limits of the Superior Court and will be established at trial, according to proof.

22. The California Superior Court also has jurisdiction in this matter because during their employment with Defendants, Plaintiff Shanna Jimenez and the members of the putative Classes herein were all California citizens and Defendant SoFi Lending, Corp. is a California corporation. Further, there is no federal question at issue, as the issues herein are based solely on California statutes and law.

23. Venue is proper in Sonoma County under Code of Civil Procedure §§ 395(a) and 395.5, in that liability arose there because at least some of the transactions that are the subject matter of this Complaint occurred therein and/or each Defendant either is found, maintains offices, transacts business, and/or has an agent therein.

IV.

CLASS ACTION ALLEGATIONS

24. Code of Civil Procedure § 382 provides in pertinent part, "[W]hen the question is one of a common or general interest, of many persons, or when the parties are numerous, and it is impracticable to bring them all before the court, one or more may sue or defend for the benefit of all." Plaintiffs bring this suit as a class action under Code of Civil Procedure § 382.

25. The putative classes Plaintiffs will seek to certify are currently composed of and defined as follows:

- a. All California citizens employed by Defendants as non-exempt employees (as defined, supra) during the appropriate time period who were subjected to Defendants' policies and practices regarding the payment of straight time,

1 minimum and/or overtime wages as specifically described herein (hereinafter,
2 the “Wage Class”);

3 b. All California citizens employed by Defendants as non-exempt employees (as
4 defined, supra) during the appropriate time period who were subjected to
5 Defendants’ policies and practices regarding the payment of overtime wages
6 as specifically described herein (hereinafter, the “Overtime Class”);

7 c. All California citizens employed by Defendants as non-exempt employees (as
8 defined, supra) during the appropriate time period who were subjected to
9 Defendants’ policies and practices regarding the payment of overtime wages
10 regarding Defendants’ AWS (hereinafter, the “AWS Class”);

11 d. All California citizens employed by Defendants as non-exempt employees (as
12 defined, supra) during the appropriate time period who were subjected to
13 Defendants’ policies and practices regarding the calculation of overtime pay
14 as specifically described herein (hereinafter, the “Overtime Rate Class”);

15 e. All California citizens employed by Defendants as non-exempt employees (as
16 defined, supra) during the appropriate time period who were subjected to
17 Defendants’ policies and practices regarding meal periods as specifically
18 described herein (hereinafter, the “Meal Period Class”);

19 f. All California citizens employed by Defendants as non-exempt employees (as
20 defined, supra) during the appropriate time period who were subjected to
21 Defendants’ policies and practices regarding paid rest periods as specifically
22 described herein (hereinafter, the “Rest Period Class”);

23 g. All California citizens employed by Defendants as non-exempt employees (as
24 defined, supra) during the appropriate time period who were subjected to
25 Defendants’ policies and practices regarding the payment of meal and/or rest
26 period premium wages as specifically described herein (hereinafter, the
27 “Premium Rate Class”);

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- 1 h. All California citizens employed by Defendants as non-exempt employees (as
2 defined, supra) during the appropriate time period who were subjected to
3 Defendants’ policies and practices regarding wage deductions as specifically
4 described herein (hereinafter, the “Wage Deductions Class”);
- 5 i. All California citizens employed by Defendants as non-exempt employees (as
6 defined, supra) during the appropriate time period who were derivatively
7 subjected to Defendants’ policies and practices regarding itemized wage
8 statements as specifically described herein (hereinafter, the “Derivative Wage
9 Statement Class”);
- 10 j. All California citizens employed by Defendants as non-exempt employees (as
11 defined, supra) during the appropriate time period who were independently
12 subjected to Defendants’ policies and practices regarding itemized wage
13 statements as specifically described herein (hereinafter, the “Independent
14 Wage Statement Class”);
- 15 k. All formerly-employed California citizens employed by Defendants as non-
16 exempt employees (as defined, supra) during the appropriate time period who
17 were derivatively subjected to Defendants’ policies and practices regarding
18 Labor Code § 203 and the payment of final wages as specifically described
19 herein (hereinafter, the “Derivative LC 203 Class”);
- 20 l. All formerly-employed California citizens employed by Defendants as non-
21 exempt employees (as defined, supra) during the appropriate time period who
22 were independently subjected to Defendants’ policies and practices regarding
23 Labor Code § 203 and the payment of final wages as specifically described
24 herein (hereinafter, the “Independent LC 203 Class”); and
- 25 m. All California citizens employed by Defendants as non-exempt employees (as
26 defined, supra) during the appropriate time period regarding whom
27 Defendants have engaged in unlawful, unfair and/or fraudulent business acts
28 or practices prohibited by Business & Professions Code §§ 17200, et seq. as

specifically described herein (hereinafter, the “17200 Class”).

26. The Wage Class, Overtime Class, AWS Class, Overtime Rate Class, Meal Period Class, Rest Period Class, Premium Rate Class, Wage Deductions Class, Derivative Wage Deductions Class, Independent Wage Statement Class, Derivative LC 203 Class, Independent LC 203 Class, and 17200 Class are herein collectively referred to as the “Classes.”

27. Throughout discovery in this litigation, Plaintiffs may find it appropriate and/or necessary to amend the definition of the Classes. Plaintiffs will formally define and designate a class definition at such time when Plaintiffs seek to certify the Classes alleged herein.

28. Numerosity (Code of Civil Procedure § 382):

- a. The potential quantity of members of the Classes as defined is so numerous that joinder of all members is unfeasible and impractical;
- b. The disposition of the claims of the members of the Classes through this class action will benefit both the parties and this Court;
- c. The quantity of members of the Classes is unknown to Plaintiffs at this time; however, it is estimated that the membership of the Classes numbers greater than 100 individuals; and
- d. The quantity and identity of such membership is readily ascertainable via inspection of Defendants’ records.

29. Superiority (Code of Civil Procedure § 382): The nature of this action and the nature of the laws available to Plaintiffs make the use of the class action format particularly efficient and the appropriate procedure to afford relief to Plaintiffs for the wrongs alleged herein, as follows:

- a. California has a public policy that encourages the use of the class action device;
- b. By establishing a technique whereby the claims of many individuals can be resolved at the same time, the class suit both eliminates the possibility of repetitious litigation and provides small claimants with a method of obtaining redress for claims which would otherwise be too small to warrant individual

1 litigation;

- 2 c. This case involves large corporate Defendants and a large number of
3 individual Class members with many relatively small claims and common
4 issues of law and fact;
- 5 d. If each individual member of the Classes was required to file an individual
6 lawsuit, the large corporate Defendants would necessarily gain an
7 unconscionable advantage because Defendants would be able to exploit and
8 overwhelm the limited resources of each individual member of the Classes
9 with Defendants' vastly superior financial and legal resources;
- 10 e. Requiring each individual member of the Classes to pursue an individual
11 remedy would also discourage the assertion of lawful claims by the members
12 of the Classes who would be disinclined to pursue an action against
13 Defendants because of an appreciable and justifiable fear of retaliation and
14 permanent damage to their lives, careers, and well-being;
- 15 f. Proof of a common business practice or factual pattern, of which the members
16 of the Classes experienced, is representative of the Classes herein and will
17 establish the right of each of the members of the Classes to recover on the
18 causes of action alleged herein;
- 19 g. Absent class treatment, the prosecution of separate actions by the individual
20 members of the Classes, even if possible, would likely create:
- 21 i) a substantial risk of each individual plaintiff presenting in separate,
22 duplicative proceedings the same or essentially similar arguments and
23 evidence, including expert testimony;
- 24 ii) a multiplicity of trials conducted at enormous expense to both the
25 judicial system and the litigants;
- 26 iii) inconsistent or varying verdicts or adjudications with respect to the
27 individual members of the Classes against Defendants;
- 28 iv) potentially incompatible standards of conduct for Defendants; and

1 v) potentially incompatible legal determinations with respect to individual
2 members of the Classes which would, as a practical matter, be
3 dispositive of the interest of the other members of the Classes who are
4 not parties to the adjudications or which would substantially impair or
5 impede the ability of the members of the Classes to protect their
6 interests.

7 h. The claims of the individual members of the Classes are not sufficiently large
8 to warrant vigorous individual prosecution considering all of the concomitant
9 costs and expenses attendant thereto;

10 i. Courts seeking to preserve efficiency and other benefits of class actions
11 routinely fashion methods to manage any individual questions; and

12 j. The Supreme Court of California urges trial courts, which have an obligation
13 to consider the use of innovative procedural tools to certify a manageable
14 class, to be procedurally innovative in managing class actions.

15 30. Well-defined Community of Interest: Plaintiffs also meet the established
16 standards for class certification, as follows:

17 a. Typicality: The claims of Plaintiff Shanna Jimenez are typical of the claims of
18 all members of the Classes she seeks to represent because all members of the
19 Classes sustained injuries and damages arising out of Defendants' common
20 course of conduct in violation of law and the injuries and damages of all
21 members of the Classes were caused by Defendants' wrongful conduct in
22 violation of law, as alleged herein.

23 b. Adequacy: Plaintiff Shanna Jimenez:

24 i) is an adequate representative of the Classes she seeks to represent;

25 ii) will fairly protect the interests of the members of the Classes;

26 iii) she has no interests antagonistic to the members of the Classes; and

27 iv) will vigorously pursue this suit via attorneys who are competent, skilled
28 and experienced in litigating matters of this type.

- 1 c. Predominant Common Questions of Law or Fact: There are common
2 questions of law and/or fact as to the members of the Classes which
3 predominate over questions affecting only individual members of the Classes,
4 including, without limitation:
- 5 i) Whether Defendants paid the legal and appropriate straight time pay,
6 minimum wage pay and/or overtime pay for all work hours to the
7 members of the Wage Class;
 - 8 ii) Whether Defendants paid the appropriate overtime wages to the
9 members of the Overtime Class;
 - 10 iii) Whether Defendants paid the appropriate overtime wages to the
11 members of the AWS Class;
 - 12 iv) Whether Defendants paid all overtime wages owed to the members of
13 the Overtime Rate Class at the appropriate overtime pay rate;
 - 14 v) Whether Defendants failed and continue to fail to provide legally-
15 required meal periods to the members of the Meal Period Class in
16 violation of the Labor Code and Section 11 of the IWC Wage Orders;
 - 17 vi) Whether Defendants failed and continue to fail to authorize and permit
18 paid legally-required rest periods to the members of the Rest Period
19 Class in violation of the Labor Code and Section 12 of the IWC Wage
20 Orders;
 - 21 vii) Whether Defendants paid the legal and appropriate pay rate for meal
22 period premium wages to the members of the Premium Rate Class;
 - 23 viii) Whether Defendants make illegal deductions from the wages of the
24 members of the Wage Deductions Class;
 - 25 ix) Whether Defendants derivatively failed to timely furnish accurate,
26 itemized and legal wage statements to the members of the Derivative
27 Wage Statement Class;

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- x) Whether Defendants independently failed to timely furnish accurate, itemized and legal wage statements to the members of the Independent Wage Statement Class;
- xi) Whether Defendants are derivatively liable under Labor Code § 203 to the members of the Derivative LC 203 Class;
- xii) Whether Defendants are independently liable under Labor Code § 203 to the members of the Independent LC 203 Class;
- xiii) Whether Defendants' conduct constitutes unfair competition within the meaning of Business & Professions Code §§ 17200, et seq.;
- xiv) Whether the members of the Classes are entitled to compensatory damages, and if so, the means of measuring such damages;
- xv) Whether the members of the Classes are entitled to injunctive relief;
- xvi) Whether the members of the Classes are entitled to restitution; and
- xvii) Whether Defendants are liable for attorneys' fees and costs.

31. Whether each member of the Classes might be required to ultimately justify an individual claim does not preclude maintenance of a class action.

V.

CAUSES OF ACTION

FIRST CAUSE OF ACTION

FAILURE TO PAY ALL WAGES

(On Behalf of the Wage Class)

(Against All Defendants)

32. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

33. Labor Code § 204 establishes the fundamental right of all employees in the State of California to be paid wages, including straight time and overtime, in a timely fashion for their work.

1 34. Labor Code § 510(a) states in pertinent part, “Any work in excess of eight hours
2 in one workday and any work in excess of 40 hours in any one workweek ... shall be
3 compensated at the rate of no less than one and one-half times the regular rate of pay for any
4 employee.”

5 35. Labor Code § 1182.12, effective July 1, 2014, states, “Notwithstanding any other
6 provision of this part, on and after July 1, 2014, the minimum wage for all industries shall be not
7 less than nine dollars (\$9) per hour, and on and after January 1, 2016, the minimum wage for all
8 industries shall be not less than ten dollars (\$10) per hour.” Further, under Labor Code §
9 1182.12(b)(1)(A), for any employer who employs 26 or more employees, the minimum wage
10 shall be as follows: “From January 1, 2017, to December 31, 2017, inclusive, - ten dollars and
11 fifty cents (\$10.50) per hour.” Under Labor Code § 1182.12(b)(1)(B), for any employer who
12 employs 26 or more employees, the minimum wage shall be as follows: “From January 1, 2018,
13 to December 31, 2018, inclusive, - eleven dollars (\$11) per hour.” Under Labor Code §
14 1182.12(b)(1)(C), for any employer who employs 26 or more employees, the minimum wage
15 shall be as follows: “From January 1, 2019, to December 31, 2019, inclusive, - twelve dollars
16 (\$12) per hour.” Under Labor Code § 1182.12(b)(1)(D), for any employer who employs 26 or
17 more employees, the minimum wage shall be as follows: “From January 1, 2020, to December
18 31, 2020, inclusive, - thirteen dollars (\$13) per hour.” Under Labor Code § 1182.12(b)(1)(E), for
19 any employer who employs 26 or more employees, the minimum wage shall be as follows:
20 “From January 1, 2021, to December 31, 2021, inclusive, - fourteen dollars (\$14) per hour.”
21 Finally, under Labor Code § 1182.12(b)(1)(F), for any employer who employs 26 or more
22 employees, the minimum wage shall be as follows: “From January 1, 2022, and until adjusted by
23 subdivision (c) - fifteen dollars (\$15) per hour.”

24 36. Labor Code § 1194(a) states, “Notwithstanding any agreement to work for a
25 lesser wage, any employee receiving less than the legal minimum wage or the legal overtime
26 compensation applicable to the employee is entitled to recover in a civil action the unpaid
27 balance of the full amount of this minimum wage or overtime compensation, including interest
28 thereon, reasonable attorney’s fees, and costs of suit.”

1 37. Further, under Labor Code § 1197, payment of less than the minimum wage fixed
2 by the Labor Commission is unlawful.

3 38. Under Labor Code § 1198, it is unlawful to employ persons for longer than the
4 hours set by the Industrial Welfare Commission or under conditions prohibited by the IWC
5 Wage Order(s).

6 39. Under the IWC Wage Order(s), Defendants are required to pay the members of
7 the Wage Class for all hours worked, meaning the time during which an employee is subject to
8 the control of an employer, including all the time the employee is suffered or permitted to work,
9 whether or not required to do so.

10 40. Defendants, as a matter of established company policy and procedure, at each and
11 every one of the individual facilities owned and/or operated by Defendants, consistently:

- 12 a. Administered a uniform company policy and practice as to the pay policies
13 regarding the members of the Wage Class;
- 14 b. Required the members of the Wage Class to spend time under Defendants’
15 control for work-related tasks without compensation, including but not limited
16 to waiting an inordinate amount of time before being able to clock in;
- 17 c. And as such, Defendants suffered, permitted, and/or required the members of
18 the Wage Class to work without paying for all time they were under
19 Defendants’ control.

20 41. Because Defendants required the members of the Wage Class to remain under
21 Defendants’ control without paying therefor, this resulted in the members of the Wage Class
22 earning less than the legal minimum wage in the State of California.

23 42. Defendants’ pattern, practice and uniform administration of corporate policy
24 regarding illegal employee compensation as described herein is unlawful and creates an
25 entitlement, under Labor Code § 218, to recovery by Plaintiffs and the members of the Wage
26 Class, in a civil action, of the unpaid balance of the full amount of wages owing, calculated at the
27 appropriate rate.

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1 43. Further, Defendants' pattern and practice in uniform administration of corporate
2 policy regarding Defendants' failure to pay the legal minimum wage to the members of the
3 Wage Class as described herein is unlawful and creates entitlement, under Labor Code § 1194(a),
4 to recovery by the members of the Wage Class, in a civil action, for the unpaid balance of the
5 full amount of the unpaid minimum wages owed, calculated as the difference between the
6 straight time compensation paid and the applicable minimum wage, including interest thereon.

7 44. Under Labor Code § 1194.2(a) (which provides that in any action under Labor
8 Code § 1194, an employee shall be entitled to recover liquidated damages), the members of the
9 Wage Class seek recovery of liquidated damages in an amount equal to the wages unlawfully
10 unpaid and interest thereon.

11 45. That calculation of individual damages for the members of the Wage Class may at
12 some point be required does not foreclose the possibility of taking common evidence on
13 questions regarding their entitlement to overtime compensation.

14 46. Under Labor Code §§ 218.6 and 1194(a) and Civil Code § 3287, the members of
15 the Wage Class seek recovery of pre-judgment interest on all amounts recovered herein.

16 47. Under Labor Code §§ 218.5 and/or 1194, the members of the Wage Class request
17 that the Court award reasonable attorneys' fees and costs incurred by them in this action.

18 **SECOND CAUSE OF ACTION**

19 **FAILURE TO PAY ALL OVERTIME WAGES**

20 **(On Behalf of the Overtime Class)**

21 **(Against All Defendants)**

22 48. Plaintiffs incorporate by reference and reallege each and every one of the
23 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
24 forth herein.

25 49. Labor Code § 204 establishes the fundamental right of all employees in the State
26 of California to be paid wages, including straight time and overtime, in a timely fashion for their
27 work.

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1 50. Labor Code § 510(a) states in pertinent part: “Any work in excess of eight hours
2 in one workday and any work in excess of 40 hours in any one workweek ... shall be
3 compensated at the rate of no less than one and one-half times the regular rate of pay for any
4 employee.”

5 51. Labor Code § 1194(a) states: “Notwithstanding any agreement to work for a
6 lesser wage, any employee receiving less than the legal minimum wage or the legal overtime
7 compensation applicable to the employee is entitled to recover in a civil action the unpaid
8 balance of the full amount of this minimum wage or overtime compensation, including interest
9 thereon, reasonable attorney’s fees, and costs of suit.”

10 52. Under Labor Code § 1198, it is unlawful to employ persons for longer than the
11 hours set by the Industrial Welfare Commission or under conditions prohibited by the IWC
12 Wage Order(s).

13 53. Defendants, as a matter of established company policy and procedure, at each and
14 every one of the individual facilities owned and/or operated by Defendants, consistently:

- 15 a. Administered a uniform company policy and practice as to the pay policies
16 regarding Plaintiff and the members of the Overtime Class;
17 b. Suffered and/or permitted Plaintiff and the members of the Overtime Class to
18 work in excess of eight hours per workday and/or in excess of 40 hours per
19 workweek without paying overtime compensation for all hours they were
20 under Defendants’ control; and
21 c. Failed to pay Plaintiff and the members of the Overtime Class overtime
22 compensation for all work accomplished in excess of eight hours per day
23 and/or 40 hours per week.

24 54. Defendants’ pattern, practice, and uniform administration of corporate policy
25 regarding illegal employee compensation as described herein is unlawful and creates an
26 entitlement, under Labor Code § 218 and Labor Code § 1194(a), to recovery by the members of
27 the Overtime Class, in a civil action, for the unpaid balance of the full amount of the overtime
28 premiums owing.

1 55. That calculation of individual damages for the members of the Overtime Class
2 may at some point be required does not foreclose the possibility of taking common evidence on
3 questions regarding their entitlement to overtime compensation.

4 56. Under Labor Code §§ 218.6 and 1194(a) and Civil Code § 3287, the members of
5 the Overtime Class seek recovery of pre-judgment interest on all amounts recovered herein.

6 57. Under Labor Code §§ 218.5 and/or 1194, the members of the Overtime Class
7 request that the Court award reasonable attorneys' fees and costs incurred by them in this action.

8 **THIRD CAUSE OF ACTION**

9 **FAILURE TO PAY OVERTIME WAGES RE AWS**

10 **(On Behalf of the AWS Class)**

11 **(Against All Defendants)**

12 58. Plaintiffs incorporate by reference and reallege each and every one of the
13 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
14 forth herein.

15 59. Labor Code § 204 establishes the fundamental right of all employees in the State
16 of California to be paid wages, including straight time and overtime, in a timely fashion for their
17 work.

18 60. Labor Code § 510(a) states in pertinent part: "Any work in excess of eight hours
19 in one workday and any work in excess of 40 hours in any one workweek ... shall be
20 compensated at the rate of no less than one and one-half times the regular rate of pay for any
21 employee."

22 61. Labor Code § 1194(a) states: "Notwithstanding any agreement to work for a
23 lesser wage, any employee receiving less than the legal minimum wage or the legal overtime
24 compensation applicable to the employee is entitled to recover in a civil action the unpaid
25 balance of the full amount of this minimum wage or overtime compensation, including interest
26 thereon, reasonable attorney's fees, and costs of suit."

27 62. Under Labor Code § 1198, it is unlawful to employ persons for longer than the
28 hours set by the Industrial Welfare Commission or under conditions prohibited by the IWC

1 Wage Order(s).

2 63. Labor Code § 511(a) states in pertinent part: “Upon the proposal of an employer,
3 the employees of an employer may adopt a regularly scheduled alternative workweek that
4 authorizes work by the affected employees for no longer than 10 hours per day within a 40-hour
5 workweek without the payment to the affected employees of an overtime rate of compensation
6 pursuant to this section. A proposal to adopt an alternative workweek schedule shall be deemed
7 adopted only if it receives approval in a secret ballot election by at least two-thirds of affected
8 employees in a readily identifiable work unit. The regularly scheduled alternative workweek
9 proposed by an employer for adoption by employees may be a single work schedule that would
10 become the standard schedule for workers in the work unit, or a menu of work schedule options,
11 from which each employee in the unit would be entitled to choose.”

12 64. Labor Code § 511(e) states: “The results of any election conducted pursuant to
13 this section shall be reported by an employer to the Division of Labor Standards Enforcement
14 within 30 days after the results are final.”

15 65. Labor Code § 511(b) states in pertinent part: “An affected employee working
16 longer than eight hours but not more than 12 hours in a day pursuant to an alternative workweek
17 schedule adopted pursuant to this section shall be paid an overtime rate of compensation of no
18 less than one and one-half times the regular rate of pay of the employee for any work in excess
19 of the regularly scheduled hours established by the alternative workweek agreement and for any
20 work in excess of 40 hours per week. An overtime rate of compensation of no less than double
21 the regular rate of pay of the employee shall be paid for any work in excess of 12 hours per day
22 and for any work in excess of eight hours on those days worked beyond the regularly scheduled
23 workdays established by the alternative workweek agreement.”

24 66. The applicable IWC Wage Order § 3(C)(2) states in pertinent part: “An employer
25 shall provide that disclosure in a non-English language, as well as in English, if at least five (5)
26 percent of the affected employees primarily speak that non-English language.”

27 67. Defendants, as a matter of established company policy and procedure, at each and
28 every one of the individual facilities owned and/or operated by Defendants, consistently:

- 1 a. Administered a uniform company policy and practice as to the pay policies
2 regarding Plaintiff and the members of the AWS Class;
- 3 b. Scheduled to work and in fact required Plaintiff and the members of the AWS
4 Class to work in excess of eight hours per workday and/or in excess of 40
5 hours per workweek without paying overtime compensation for all hours they
6 were under Defendants' control;
- 7 c. Scheduled the members of the AWS Class to work using an alternative
8 workweek schedule of four 10-hour shifts per week ("4/10"), adopted under
9 Labor Code § 511 and the IWC Wage Order(s); yet
- 10 d. Failed to comply with the requirements set forth in Labor Code § 511 and the
11 IWC Wage Order(s) for legal alternative workweek schedules with regard to
12 the members of the AWS Class; and as such,
- 13 e. Failed to pay the members of the AWS Class legal overtime compensation for
14 all work accomplished in excess of eight hours per day and/or 40 hours per
15 week.

16 68. Defendants' pattern, practice, and uniform administration of corporate policy
17 regarding illegal employee compensation as described herein is unlawful and creates an
18 entitlement, under Labor Code § 218 and Labor Code § 1194(a), to recovery by the members of
19 the AWS Class, in a civil action, for the unpaid balance of the full amount of the overtime
20 premiums owing.

21 69. That calculation of individual damages for the members of the AWS Class may at
22 some point be required does not foreclose the possibility of taking common evidence on
23 questions regarding their entitlement to overtime compensation.

24 70. Under Labor Code §§ 218.6 and 1194(a) and Civil Code § 3287, the members of
25 the AWS Class seek recovery of pre-judgment interest on all amounts recovered herein.

26 71. Under Labor Code §§ 218.5 and/or 1194, the members of the AWS Class request
27 that the Court award reasonable attorneys' fees and costs incurred by them in this action.

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FOURTH CAUSE OF ACTION
FAILURE TO PAY ALL OVERTIME
WAGES AT THE LEGAL OVERTIME PAY RATE
(On Behalf of the Overtime Rate Class)
(Against All Defendants)

72. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

73. Labor Code § 204 establishes the fundamental right of all employees in the State of California to be paid wages, including straight time and overtime, in a timely fashion for their work.

74. Labor Code § 510(a) states in pertinent part, “Any work in excess of eight hours in one workday and any work in excess of 40 hours in any one workweek ... shall be compensated at the rate of no less than one and one-half times the regular rate of pay for any employee.”

75. The “regular rate of pay” includes “all [applicable] remuneration paid to, or on behalf of the employee.” (29 U.S.C. § 207(3).) The California Industrial Welfare Commission applies this standard for determining an employee’s regular rate of pay for overtime calculation purposes.

76. Labor Code §§ 1194(a) states: “Notwithstanding any agreement to work for a lesser wage, any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime compensation, including interest thereon, reasonable attorney’s fees, and costs of suit.”

77. Defendants, as a matter of established company policy and procedure, at each and every one of the individual facilities owned and/or operated by Defendants, consistently:

- a. Administered a uniform company policy and practice regarding the payment of wages, including overtime and bonuses, to the members of the Overtime

1 Rate Class;

2 b. Scheduled to work and in fact required Plaintiff and the members of the
3 Overtime Class to work in excess of eight hours per workday and/or in excess
4 of 40 hours per workweek;

5 c. Paid the members of the Overtime Rate Class various additional forms of
6 non-discretionary remuneration, including but not limited to bonuses and shift
7 differentials; and yet,

8 d. Failed to pay Plaintiff and the members of the Overtime Rate Class at the
9 legal rate reflecting all applicable forms of remuneration, including but not
10 limited to bonuses and additional forms of non-discretionary payments, as
11 required by law.

12 78. Defendants' pattern, practice and uniform administration of corporate policy
13 regarding illegal employee compensation as described herein is unlawful and creates an
14 entitlement, under Labor Code §§ 218 and 1194(a), to recovery by the members of the Overtime
15 Rate Class, in a civil action, for the unpaid balance of the full amount of the overtime premiums
16 owing.

17 79. That calculation of individual damages for the members of the Overtime Rate
18 Class may at some point be required does not foreclose the possibility of taking common
19 evidence on questions regarding their entitlement to overtime compensation.

20 80. Under Labor Code §§ 218.6 and 1194(a), and Civil Code § 3287, the members of
21 the Overtime Rate Class seek recovery of pre-judgment interest on all amounts recovered herein.

22 81. Under Labor Code §§ 218.5 and/or 1194, the members of the Overtime Rate
23 Class request that the Court award reasonable attorneys' fees and costs incurred by them in this
24 action.

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FIFTH CAUSE OF ACTION
FAILURE TO PROVIDE ALL MEAL PERIODS
(On Behalf of the Meal Period Class)
(Against All Defendants)

82. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

83. Labor Code § 226.7(b) provides, “An employer shall not require an employee to work during a meal or rest or recovery period mandated pursuant to an applicable statute, or applicable regulation, standard, or order of the Industrial Welfare Commission, the Occupational Safety and Health Standards Board, or the Division of Occupational Safety and Health.”

84. Labor Code § 512 provides, “An employer may not employ an employee for a work period of more than five hours per day without providing the employee with a meal period of not less than 30 minutes, except that if the total work period per day of the employee is no more than six hours, the meal period may be waived by mutual consent of both the employer and employee. An employer may not employ an employee for a work period of more than 10 hours per day without providing the employee with a second meal period of not less than 30 minutes, except that if the total hours worked is no more than 12 hours, the second meal period may be waived by mutual consent of the employer and the employee only if the first meal period was not waived.”

85. Labor Code § 516 provides that the Industrial Welfare Commission “may adopt or amend working condition orders with respect to break periods, meal periods, and days of rest for any workers in California consistent with the health and welfare of those workers.”

86. Section 11© of the IWC Wage Orders provides that “Unless the employee is relieved of all duty during a 30 minute meal period, the meal period shall be considered an “on duty” meal period and counted as time worked. An “on duty” meal period shall be permitted only when the nature of the work prevents an employee from being relieved of all duty and when by written agreement between the parties an on-the-job paid meal period is agreed to. The

1 written agreement shall state that the employee may, in writing, revoke the agreement at any
2 time.”

3 87. Section 11(D) of the IWC Wage Order(s) provides “If an employer fails to
4 provide an employee a meal period in accordance with the applicable provisions of this order, the
5 employer shall pay the employee one (1) hour of pay at the employee’s regular rate of
6 compensation for each workday that the meal period is not provided.”

7 88. On one or more occasions, the members of the Meal Period Class worked over
8 five hours per shift and therefore were entitled to an uninterrupted meal period of not less than
9 30 minutes prior to exceeding five hours of employment.

10 89. Further, on one or more occasions, some members of the Meal Period Class
11 worked over 10 hours per shift and therefore were entitled to an uninterrupted second meal
12 period of not less than 30 minutes prior to exceeding 10 hours of employment.

13 90. The members of the Meal Period Class did not validly or legally waive their meal
14 periods, by mutual consent with Defendants or otherwise.

15 91. The members of the Meal Period Class did not enter into any written agreement
16 with Defendants agreeing to an on-the-job paid meal period.

17 92. As a matter of Defendants’ established company policy, Defendants failed to
18 always comply with the meal period requirements established by Labor Code §§ 226.7, 512, and
19 516 and Section 11 of the IWC Wage Order(s) by failing to always provide the members of the
20 Meal Period Class with a first and in some cases a second legally compliant meal period.

21 93. Under Section 11(B) of the IWC Wage Order(s) and Labor Code § 226.7(c),
22 which states “If an employer fails to provide an employee a meal or rest or recovery period in
23 accordance with a state law, including, but not limited to, an applicable statute or applicable
24 regulation, standard, or order of the Industrial Welfare Commission, the Occupational Safety and
25 Health Standards Board, or the Division of Occupational Safety and Health, the employer shall
26 pay the employee one additional hour of pay at the employee's regular rate of compensation for
27 each workday that the meal or rest or recovery period is not provided,” the members of the Meal
28 Period Class are entitled to damages in an amount equal to one additional hour of pay at each

1 employee's regular rate of compensation for each work day that one or more meal periods were
2 not provided to them, in a sum to be proven at trial.

3 94. Under Labor Code § 218.6 and Civil Code § 3287, the members of the Meal
4 Period Class seek recovery of pre-judgment interest on all amounts recovered herein.

5 **SIXTH CAUSE OF ACTION**

6 **FAILURE TO AUTHORIZE AND PERMIT ALL PAID REST PERIODS**

7 **(On Behalf of the Rest Period Class)**

8 **(Against All Defendants)**

9 95. Plaintiffs incorporate by reference and reallege each and every one of the
10 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
11 forth herein.

12 96. Labor Code § 226.7(b) provides, "An employer shall not require an employee to
13 work during a meal or rest or recovery period mandated pursuant to an applicable statute, or
14 applicable regulation, standard, or order of the Industrial Welfare Commission, the Occupational
15 Safety and Health Standards Board, or the Division of Occupational Safety and Health."

16 97. Labor Code § 516 provides that the Industrial Welfare Commission "may adopt or
17 amend working condition orders with respect to break periods, meal periods, and days of rest for
18 any workers in California consistent with the health and welfare of those workers."

19 98. Section 12(A) of the IWC Wage Order(s) states, "Every employer shall authorize
20 and permit all employees to take rest periods, which insofar as practicable shall be in the middle
21 of each work period. The authorized rest period time shall be based on the total hours worked
22 daily at the rate of ten (10) minutes net rest time per four (4) hours or major fraction thereof.
23 However, a rest period need not be authorized for employees whose total daily work time is less
24 than three and one-half (3 ½) hours. Authorized rest period time shall be counted as hours
25 worked for which there shall be no deduction from wages."

26 99. Section 12(B) of the IWC Wage Order(s) states, "If an employer fails to provide
27 an employee a rest period in accordance with the applicable provisions of this order, the
28 employer shall pay the employee one (1) hour of pay at the employee's regular rate of

1 compensation for each workday that the rest period is not provided.”

2 100. The members of the Rest Period Class sometimes worked over four hours per
3 shift. Further, the members of the Rest Period Class sometimes worked over six hours per shift
4 and in some cases over 10 hours per shift.

5 101. The members of the Rest Period Class were entitled to a rest period of not less
6 than 10 minutes for every four hours of work or major fraction thereof.

7 102. As a matter of Defendants’ established company policy, Defendants failed to
8 always authorize and permit legally-compliant rest periods. Defendants did not authorize and
9 permit rest periods for shifts every four hours or major fraction thereof.

10 103. Under Section 12 of the IWC Wage Order(s) and Labor Code § 226.7(b) which
11 states “if an employer fails to provide an employee a meal or rest period in accordance with an
12 applicable order of the Industrial Welfare Commission, the employer shall pay the employee one
13 additional hour of pay at the employee’s regular rate of compensation for each work day that the
14 meal or rest period is not provided,” the members of the Rest Period Class are entitled to
15 damages in an amount equal to one (1) additional hour of pay at each employee’s regular rate of
16 compensation for each work day that one or more rest periods were not so provided.

17 104. Under Labor Code § 218.6 and Civil Code § 3287, the members of the Rest
18 Period Class seek recovery of pre-judgment interest on all amounts recovered herein.

19 **SEVENTH CAUSE OF ACTION**

20 **FAILURE TO PAY PREMIUM WAGES AT THE LEGAL PAY RATE**

21 **(On Behalf of the Premium Rate Class)**

22 **(Against All Defendants)**

23 105. Plaintiffs incorporate by reference and reallege each and every one of the
24 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
25 forth herein.

26 106. Labor Code § 516 provides that the Industrial Welfare Commission “may adopt or
27 amend working condition orders with respect to break periods, meal periods, and days of rest for
28 any workers in California consistent with the health and welfare of those workers.”

1 107. Section 11(C) of the IWC Wage Orders provides that “Unless the employee is
2 relieved of all duty during a 30 minute meal period, the meal period shall be considered an “on
3 duty” meal period and counted as time worked. An “on duty” meal period shall be permitted
4 only when the nature of the work prevents an employee from being relieved of all duty and when
5 by written agreement between the parties an on-the-job paid meal period is agreed to. The
6 written agreement shall state that the employee may, in writing, revoke the agreement at any
7 time.”

8 108. Section 11(D) of the IWC Wage Order(s) provides that “If an employer fails to
9 provide an employee a meal period in accordance with the applicable provisions of this order, the
10 employer shall pay the employee one (1) hour of pay at the employee’s regular rate of
11 compensation for each workday that the meal period is not provided.”

12 109. Section 12(A) of the IWC Wage Order(s) states, “Every employer shall authorize
13 and permit all employees to take rest periods, which insofar as practicable shall be in the middle
14 of each work period. The authorized rest period time shall be based on the total hours worked
15 daily at the rate of ten (10) minutes net rest time per four (4) hours or major fraction thereof.
16 However, a rest period need not be authorized for employees whose total daily work time is less
17 than three and one-half (3 ½) hours. Authorized rest period time shall be counted as hours
18 worked for which there shall be no deduction from wages.”

19 110. Section 12(B) of the IWC Wage Order(s) states, “If an employer fails to provide
20 an employee a rest period in accordance with the applicable provisions of this order, the
21 employer shall pay the employee one (1) hour of pay at the employee’s regular rate of
22 compensation for each workday that the rest period is not provided.”

23 111. The “regular rate of pay” includes “all [applicable] remuneration paid to, or on
24 behalf of the employee.” (29 U.S.C. § 207(3).) The California Industrial Welfare Commission
25 applies this standard for determining an employee’s regular rate of pay for overtime calculation
26 purposes.

27 112. *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal⁵th 858, states in pertinent
28 part, “Under California law, employers must provide employees with overtime pay when

1 employees work more than a certain amount of time. ... To calculate overtime pay, [Labor Code]
2 section 510(a) requires an employer to compensate an employee by a multiple of the employee's
3 'regular rate of pay.' ... If an employer does not provide an employee with a compliant meal,
4 rest, or recovery period, section 226.7, subdivision (c) (section 226.7(c)) requires the employer to
5 'pay the employee one additional hour of pay at the employee's regular rate of compensation.'
6 The question here is whether the Legislature intended 'regular rate of compensation' under
7 section 226.7(c) to have the same meaning as 'regular rate of pay' under section 510(a), such that
8 the calculation of premium pay for a noncompliant meal, rest, or recovery period, like the
9 calculation of overtime pay, must account for not only hourly wages but also other
10 nondiscretionary payments for work performed by the employee. We hold that the terms are
11 synonymous: 'regular rate of compensation' under section 226.7(c), like 'regular rate of pay'
12 under section 510(a), encompasses all nondiscretionary payments, not just hourly wages."

13 113. As a matter of Defendants' established company policy, Defendants failed to
14 always comply with the meal and/or rest period premium penalty payment requirements
15 established by *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal.5th 858, Labor Code §§
16 226.7, 512, and 516, and Section 11 and/or 12 of the IWC Wage Order(s).

17 114. Under Section 11(D) and/or Section 12 of the IWC Wage Order(s) and Labor
18 Code § 226.7(b)/(c), which states "if an employer fails to provide an employee a meal or rest
19 period in accordance with an applicable order of the Industrial Welfare Commission, the
20 employer shall pay the employee one additional hour of pay at the employee's regular rate of
21 compensation for each work day that the meal or rest period is not provided," the members of the
22 Premium Rate Class were entitled to damages in an amount equal to one additional hour of pay
23 at each employee's regular rate of compensation for each work day that a meal period was not
24 provided, in a sum to be proven at trial.

25 115. However, Defendants, as a matter of established company policy and procedure,
26 at each and every one of the individual facilities owned and/or operated by Defendants,
27 consistently:

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- 1 a. Administered a uniform company policy and practice regarding the payment
2 of wages, including premium pay, to the members of the Premium Rate Class;
3 b. Paid the members of the Premium Rate Class meal and/or rest period
4 premium wages not at the regular rate of pay, but at a base rate of pay or
5 otherwise, and/or not including “all [applicable] remuneration paid to, or on
6 behalf of the employee”; and
7 c. As such, failed to pay the members of the Premium Rate Class all
8 compensation owed, as required by law.

9 116. Defendants’ pattern, practice and uniform administration of corporate policy
10 regarding illegal employee compensation as described herein is unlawful and creates an
11 entitlement, under Labor Code §§ 218 and 1194(a), to recovery by the members of the Premium
12 Rate Class, in a civil action, for the unpaid balance of the full amount of the meal and/or rest
13 period premiums owing.

14 117. That calculation of individual damages for the members of the Premium Rate
15 Class may at some point be required does not foreclose the possibility of taking common
16 evidence on questions regarding their entitlement to overtime compensation.

17 118. Under Labor Code §§ 218.6 and 1194(a), and Civil Code § 3287, the members of
18 the Premium Rate Class seek recovery of pre-judgment interest on all amounts recovered herein.

19 119. Under Labor Code §§ 218.5 and/or 1194, the members of the Premium Rate Class
20 request that the Court award reasonable attorneys’ fees and costs incurred by them in this action.

21 **EIGHTH CAUSE OF ACTION**
22 **ILLEGAL WAGE DEDUCTIONS**
23 **(On Behalf of the Wage Deductions Class)**
24 **(Against All Defendants)**

25 120. Plaintiffs incorporate by reference and reallege each and every one of the
26 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
27 forth herein.

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121. Labor Code § 221 states “It shall be unlawful for any employer to collect or receive from an employee any part of wages theretofore paid by said employer to said employee.”

122. As a matter of Defendants' established company policy, Defendants willfully and intentionally made deductions from the wages of the members of the Wage Deductions Class during the appropriate time period, including but not limited to deductions for regular and overtime pay.

123. Defendants' pattern, practice and uniform administration of corporate policy regarding said illegal wage deductions is unlawful.

124. As a proximate result of Defendants' improper wage deductions, the members of the Wage Deductions Class have been damaged in an amount according to proof at the time of trial.

125. The members of the Wage Deductions Class seek reimbursement of such illegal wage deductions.

126. The members of the Wage Deductions Class are entitled to recover from Defendants the full amount of all illegal wage deductions, plus penalties, interest, reasonable attorneys' fees and costs of suit.

NINTH CAUSE OF ACTION

DERIVATIVE FAILURE TO TIMELY

FURNISH ACCURATE ITEMIZED WAGE STATEMENTS

(On Behalf of the Derivative Wage Statement Class)

127. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

128. Labor Code § 226(a) states in pertinent part, “Every employer shall, semimonthly or at the time of each payment of wages, furnish each of his or her employees, either as a detachable part of the check, draft, or voucher paying the employee’s wages, or separately when wages are paid by personal check or cash, an accurate itemized statement in writing showing (1)

gross wages earned, (2) total hours worked by the employee... (4) all deductions... (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid... (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during each the pay period and the corresponding number of hours worked at each hourly rate by the employee....”

129. Further, the IWC Wage Orders § 7(A) states in pertinent part, “(A) Every employer shall keep accurate information with respect to each employee including the following: (3) Time records showing when the employee begins and ends each work period. Meal periods, split shift intervals, and total daily hours worked shall also be recorded...(5) Total hours worked in the payroll period and applicable rates of pay....”

130. Therefore, under Labor Code § 226(a) and the IWC Wage Orders § 7(A), California employers are required to maintain accurate records pertaining to the total hours worked for Defendants by the members of the Derivative Wage Statement Class, including but not limited to, beginning and ending of each work period, meal period and split shift interval, the total daily hours worked, and the total hours worked per pay period and applicable rates of pay.

131. As a pattern and practice, in violation of Labor Code § 226(a) and the IWC Wage Orders § 7(A), Defendants did not and still do not furnish each of the members of the Derivative Wage Statement Class with an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the employee, (3) all deductions, (4) net wages earned and/or (5) all applicable hourly rates in effect during each respective pay period and the corresponding number of hours worked at each hourly rate by each respective individual.

132. As set forth herein in prior causes of action, Defendants failed to pay the members of the Derivative Wage Statement Class all wages due and owing.

133. As a derivative result of this failure to pay wages and as a pattern and practice in violation of Labor Code § 226(a) and the IWC Wage Orders § 7(A), Defendants did not and do not maintain accurate records pertaining to the total hours worked for Defendants by the members of the Derivative Wage Statement Class, including but not limited to, beginning and ending of each work period, meal period interval, total daily hours worked, total hours worked

1 per pay period, and the applicable rates of pay.

2 134. As of January 1, 2013, SB 1255 amended Labor Code § 226 to clarify that an
3 employee suffers injury if the employer fails to provide accurate and complete information as
4 required by any one or more items listed in Labor Code § 226(a)(1)-(9) and the employee cannot
5 promptly and easily ascertain requisite information without reference to other documents or
6 information.

7 135. Here, the members of Derivative Wage Statement Class suffered injury because,
8 due to Defendants' failure to pay all wages due and owing, Defendants derivatively failed to
9 provide accurate and complete information as required by one or more items listed in Labor
10 Code § 226(a)(1)-(9).

11 136. In addition, the members of the Derivative Wage Statement Class have suffered
12 injury as a result of Defendants' failure to maintain accurate records for the members of the
13 Derivative Wage Statement Class in that the members of the Derivative Wage Statement Class
14 were not timely provided written accurate itemized statements showing all requisite information,
15 including but not limited to total hours worked by the employee, net wages earned and all
16 applicable hourly rates in effect during the pay period and the corresponding number of hours
17 worked at each hourly rate, in violation of Labor Code § 226 and the IWC Wage Orders § 7(A),
18 such that the members of the Derivative Wage Statement Class were misled by Defendants as to
19 the correct information regarding various items, including but not limited to total hours worked
20 by the employee, net wages earned and all applicable hourly rates in effect during the pay period
21 and the corresponding number of hours worked at each hourly rate.

22 137. The actual injuries suffered by the members of the Derivative Wage Statement
23 Class as a result of Defendants' knowing and intentional failure to maintain accurate records for
24 the members of the Derivative Wage Statement Class include but are not limited to:

- 25 a. Confusion over whether they received all wages owed them by Defendants;
- 26 b. The difficulty and expense of attempting to reconstruct time and pay records;
- 27 c. Being forced to engage in mathematical computations to analyze whether
- 28 Defendants' wages in fact compensated for all hours worked;

- 1 d. The inability to accurately calculate wage rates complicated by the fact that
2 wage statement information required by Labor Code § 226 is missing;
3 e. That such practice prevents the members of the Derivative Wage Statement
4 Class from being able to effectively challenge information on their wage
5 statements; and/or
6 f. The difficulty and expense of filing and maintaining this lawsuit, and the
7 discovery required to collect and analyze the very information that California
8 law requires.

9 138. Under Labor Code § 226(e), the members of the Derivative Wage Statement
10 Class are entitled to \$50.00 per employee for the initial pay period in which a violation
11 hereunder occurs and \$100.00 per employee for each violation in a subsequent pay period, not
12 exceeding an aggregate penalty of \$4,000.00.

13 139. Under Labor Code § 226(g), the currently-employed members of the Derivative
14 Wage Statement Class are entitled to injunctive relief to ensure Defendants' compliance with
15 Labor Code § 226.

16 140. Under Labor Code §§ 226(e)/(g), the members of the Derivative Wage Statement
17 Class are also entitled to an award of costs and reasonable attorneys' fees.

18 **TENTH CAUSE OF ACTION**

19 **INDEPENDENT FAILURE TO TIMELY**

20 **FURNISH ACCURATE ITEMIZED WAGE STATEMENTS**

21 **(On Behalf of the Independent Wage Statement Class)**

22 **(Against All Defendants)**

23 141. Plaintiffs incorporate by reference and reallege each and every one of the
24 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
25 forth herein.

26 142. Labor Code § 226(a) states in pertinent part, "Every employer shall, semimonthly
27 or at the time of each payment of wages, furnish each of his or her employees, either as a
28 detachable part of the check, draft, or voucher paying the employee's wages, or separately when

1 wages are paid by personal check or cash, an accurate itemized statement in writing showing (1)
2 gross wages earned, (2) total hours worked by the employee, except for any employee whose
3 compensation is solely based on a salary and who is exempt from payment of overtime under
4 subdivision (a) of Section 515 or any applicable order of the Industrial Welfare Commission, (3)
5 the number of piece-rate units earned and any applicable piece rate if the employee is paid on a
6 piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the
7 employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive
8 dates of the period for which the employee is paid, (7) the name of the employee and only the
9 last four digits of his or her social security number or an employee identification number other
10 than a social security number, (8) the name and address of the legal entity that is the employer
11 and, if the employer is a farm labor contractor, as defined in subdivision (b) of Section 1682, the
12 name and address of the legal entity that secured the services of the employer, and (9) all
13 applicable hourly rates in effect during the pay period...”

14 143. As a pattern and practice, in violation of Labor Code § 226(a), Defendants did not
15 and still do not furnish each of the members of the Independent Wage Statement Class with an
16 accurate itemized statement in writing showing total hours worked by the employee and all
17 applicable hourly rates in effect during the pay period.

18 144. As of January 1, 2013, SB 1255 amended Labor Code § 226 to clarify that an
19 employee suffers injury if the employer fails to provide accurate and complete information as
20 required by any one or more items listed in Labor Code § 226(a)(1)-(9) and the employee cannot
21 promptly and easily ascertain required information without reference to other documents or
22 information.

23 145. Here, the members of Independent Wage Statement Class suffered injury because
24 Defendants failed to provide accurate and complete information as required by one or more items
25 listed in Labor Code § 226(a)(1)-(9) and the Independent Wage Statement Class members could
26 not and cannot promptly and easily ascertain required information without reference to other
27 documents or information.

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1 146. In addition, the members of the Independent Wage Statement Class have suffered
2 injury as a result of Defendants' failure to maintain accurate records for the members of the
3 Independent Wage Statement Class in that the members of the Independent Wage Statement
4 Class were not timely provided written accurate itemized statements showing all required
5 information, including but not limited to Ms. Jimenez's hourly rates and hours worked, in
6 violation of Labor Code § 226, such that the members of the Independent Wage Statement Class
7 were misled by Defendants as to the correct information regarding various items, including but
8 not limited to Ms. Jimenez's hourly rates and hours worked.

9 147. The actual injuries suffered by the members of the Independent Wage Statement
10 Class as a result of Defendants' knowing and intentional failure to maintain accurate records for
11 the members of the Independent Wage Statement Class include but are not limited to:

- 12 a. That such practice prevents the members of the Independent Wage Statement
13 Class from being able to effectively challenge information on their wage
14 statements; and/or
15 b. The difficulty and expense of filing and maintaining this lawsuit and the
16 discovery required to collect and analyze the very information that California
17 law requires.

18 148. Under Labor Code § 226(e), the members of the Independent Wage Statement
19 Class are entitled to \$50.00 per employee for the initial pay period in which a violation
20 hereunder occurs and \$100.00 per employee for each violation in a subsequent pay period, not
21 exceeding an aggregate penalty of \$4,000.00.

22 149. Under Labor Code § 226(g), the currently-employed members of the Independent
23 Wage Statement Class are entitled to injunctive relief to ensure Defendants' compliance with
24 Labor Code § 226.

25 150. Under Labor Code §§ 226(e)/(g), the members of the Independent Wage
26 Statement Class are also entitled to an award of costs and reasonable attorneys' fees.

27 ///

28 ///

ELEVENTH CAUSE OF ACTION
DERIVATIVE VIOLATIONS OF LABOR CODE §§ 201-202
(On Behalf of the Derivative LC 203 Class)
(Against All Defendants)

151. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

152. Labor Code § 203 provides that if an employer willfully fails to pay, without abatement or reduction, in accordance with Labor Code §§ 201 and 202, any wages of an employee who is discharged or who quits, the wages of the employee shall continue at the same rate, for up to 30 days from the due date thereof, until paid or until an action therefor is commenced.

153. The members of the Derivative LC 203 Class are no longer employed by Defendants as they were either discharged from or quit Defendants' employ.

154. Defendants had a consistent and uniform policy, practice, and procedure of willfully failing to pay the earned wages of Defendants' former employees, as set forth above, according to amendment or proof.

155. As set forth above, Defendants willfully failed to pay the members of the Derivative LC 203 Class their entire wages due and owing at the time of their termination or within seventy-two hours of their resignation and failed to pay those sums for up to 30 days thereafter.

156. Defendants' willful failure to pay wages to the members of the Derivative LC 203 Class violates Labor Code § 203 because Defendants knew or should have known wages were due to the members of the Derivative LC 203 Class, as set forth above, but Defendants failed to pay them.

157. Thus, the members of the Derivative LC 203 Class are entitled to recovery under Labor Code § 203.

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TWELFTH CAUSE OF ACTION
INDEPENDENT VIOLATIONS OF LABOR CODE §§ 201-202
(On Behalf of the Independent LC 203 Class)
(Against All Defendants)

158. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

159. Labor Code § 201(a) states in pertinent part, “If an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately.”

160. Labor Code § 202(a) states in pertinent part, “If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he or she so requests and designates a mailing address. The date of the mailing shall constitute the date of payment for purposes of the requirement to provide payment within 72 hours of the notice of quitting.”

161. Labor Code § 203 provides that if an employer willfully fails to timely pay, without abatement or reduction, in accordance with Labor Code §§ 201 and 202, any wages of an employee who is discharged or who quits, the wages of the employee shall continue at the same rate, for up to 30 days from the due date thereof, until paid or until an action therefore is commenced.

162. The members of the Independent LC 203 Class are no longer employed by Defendants as they were either discharged from or quit Defendants’ employ.

163. Defendants had a consistent and uniform policy, practice and procedure of willfully failing to timely pay the earned wages of Defendants’ former employees, according to amendment or proof.

1 164. For example, on or about November 10, 2023, Defendants terminated the
2 employment of Plaintiff Shanna Jimenez. However, Defendants did not provide final wages to
3 Plaintiff Shanna Jimenez until November 17, 2023, seven days after her employment
4 termination, and this check did not include waiting time penalties.

5 165. As such, Defendants willfully failed to pay the members of the Independent LC
6 203 Class all wages due and owing at the time of their termination or within seventy-two hours
7 of their resignation.

8 166. Defendants' willful failure to timely pay final wages to the members of the
9 Independent LC 203 Class violates Labor Code §§ 201-202 because Defendants knew or should
10 have known final wages were due to the members of the Independent LC 203 Class by a date
11 certain, but Defendants failed to pay them on a timely basis on or before that deadline.

12 167. Thus, the members of the Independent LC 203 Class are entitled to recovery
13 under to Labor Code § 203.

14 **THIRTEENTH CAUSE OF ACTION**
15 **PENALTIES UNDER LABOR CODE § 2699**
16 **(On Behalf of the Aggrieved Employees)**
17 **(Against All Defendants)**

18 168. Plaintiffs incorporate by reference and reallege each and every one of the
19 allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set
20 forth herein.

21 **A. FAILURE TO PAY SICK PAY AT THE LEGAL PAY RATE**

22 169. Labor Code §246(a) states: "(a) An employee who, on or after July 1, 2015,
23 works in California for the same employer for 30 or more days within a year from the
24 commencement of employment is entitled to paid sick days as specified in this section.

25 170. Labor Code §246(b)(1) states: "An employee shall accrue paid sick days at the
26 rate of not less than one hour per every 30 hours worked, beginning at the commencement of
27 employment or the operative date of this article, whichever is later, subject to the use and accrual
28 limitations set forth in this section."

1 171. Labor Code §246(l) states: “For the purposes of this section, an employer shall
2 calculate paid sick leave using any of the following calculations:

3 (1) Paid sick time for nonexempt employees shall be calculated in the same
4 manner as the regular rate of pay for the workweek in which the employee uses paid sick
5 time, whether or not the employee actually works overtime in that workweek.

6 (2) Paid sick time for nonexempt employees shall be calculated by dividing the
7 employee’s total wages, not including overtime premium pay, by the employee’s total
8 hours worked in the full pay periods of the prior 90 days of employment.

9 (3) Paid sick time for exempt employees shall be calculated in the same manner as
10 the employer calculates wages for other forms of paid leave time.”

11 172. Defendants, as a matter of established company policy and procedure, at each and
12 every one of the individual facilities owned and/or operated by Defendants, during the relevant
13 time period:

14 a. Administered a uniform company policy and practice as to the pay policies
15 regarding Plaintiff and all other similarly situated aggrieved employees; and

16 b. Failed to pay Plaintiff and all other similarly situated aggrieved employees for
17 paid sick days in a manner that fully complies with Labor Code § 246(l).

18 173. Defendants’ pattern, practice and uniform administration of corporate policy
19 regarding illegal employee compensation as described herein is unlawful and creates an
20 entitlement to recovery by the aggrieved employees, in a civil action, to the extent allowed by
21 law.

22 **B. PENALTIES ASSESSED**

23 174. Under Labor Code § 2699(a) (which provides that any provision of the Labor
24 Code that provides for a civil penalty to be assessed and collected by the LWDA, or any of its
25 departments, divisions, commissions, board agencies or employees, such civil penalties may, as
26 an alternative, be recovered through a civil action brought by an aggrieved employee on behalf
27 of himself or herself and other current or former employees) and Labor Code § 2699(f) (which
28 establishes a civil penalty for violations of all Labor Code provisions except those for which a

1 civil penalty is specifically provided), the aggrieved employees seek recovery of all applicable
2 civil penalties, as follows:

- 3 a. As applicable, for civil penalties under Labor Code § 2699(f), for all
4 violations of the Labor Code except for those for which a civil penalty is
5 specifically provided, in the amount of \$100 for each aggrieved employee per
6 pay period for the initial violation; and \$200 for each aggrieved employee per
7 pay period for each subsequent violation;
- 8 b. As applicable, civil penalties under Labor Code § 558 (in addition to and
9 entirely independent and apart from any other penalty provided in the Labor
10 Code), for violations of Labor Code §§ 500-556, in the amount of \$50 for
11 each underpaid aggrieved employee for each pay period the aggrieved
12 employee was underpaid, and \$100 for each subsequent violation for each
13 underpaid employee for each pay period for which the employee was
14 underpaid;
- 15 c. As applicable, for civil penalties under Labor Code § 1197.1 (in addition to
16 and entirely independent and apart from any other penalty provided in the
17 Labor Code), for violations of Labor Code §§ 1194 and 1197, in the amount
18 of \$100 for each underpaid aggrieved employee for each pay period the
19 aggrieved employee was intentionally underpaid, and \$250 for each
20 subsequent violation for each underpaid aggrieved employees regardless of
21 whether the initial violation was intentionally committed;
- 22 d. As applicable, for civil penalties under Labor Code § 210 (in addition to and
23 entirely independent and apart from any other penalty provided in the Labor
24 Code), for each employee who is/was not paid wages in accordance with
25 Labor Code §§ 204 and 204b in the amount of a civil penalty of \$100 for each
26 aggrieved employee per pay period for each initial violation, and \$200 for
27 each aggrieved employee per pay period for each subsequent violation;

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- e. As applicable, for civil penalties under Labor Code § 225.5 (in addition to and entirely independent and apart from any other penalty provided in the Labor Code), for each violation of Labor Code § 221, in the amount of \$100 for each aggrieved employee per pay period for each violation and \$200 for each aggrieved employee per pay period for each subsequent violation plus 25 percent of the amount unlawfully withheld;
- f. As applicable, for civil penalties under Labor Code § 226.3 (in addition to and entirely independent and apart from any other penalty provided in the Labor Code), for each violation of Labor Code § 226(a), in the amount of \$250 for each aggrieved employee per pay period for each violation and \$1,000 for each aggrieved employee per pay period for each subsequent violation;
- g. As applicable, for civil penalties under Labor Code § 248.5(e) (in addition to and entirely independent and apart from any other penalty provided in the Labor Code), for each violation of Labor Code § 246(l); and
- h. As applicable, for any and all additional civil penalties and sums as provided by the Labor Code and/or other relevant statutes.

175. In addition, Plaintiff seeks and is entitled to 75% of all penalties obtained under Labor Code § 2699 to be allocated to the LWDA, for education of employers and employees about their rights and responsibilities under the Labor Code, and 25% to Plaintiff and all other similarly situated aggrieved employees.

176. Further, Plaintiff is entitled to recover reasonable attorneys' fees and costs under Labor Code §§ 2699(g)(1) and any other applicable statute.

177. Labor Code § 2699.3(a) states in pertinent part: "A civil action by an aggrieved employee pursuant to subdivision (a) or (f) of Section 2699 alleging a violation of any provision listed in Section 2699.5 shall commence only after the following requirements have been met:

(1) (A) The aggrieved employee or representative shall give written notice by online filing with the Labor and Workforce Development Agency and by certified mail to the employer of the specific provisions of this code alleged to have been violated, including the facts and theories to

1 support the alleged violation.”

2 178. Labor Code § 2699.3(c)(1) states in pertinent part: “A civil action by an aggrieved
3 employee pursuant to subdivision (a) or (f) of Section 2699 alleging a violation of any provision
4 other than those listed in Section 2699.5 or Division 5 (commencing with Section 6300) shall
5 commence only after the following requirements have been met: (1) (A) The aggrieved
6 employee or representative shall give written notice by online filing with the Labor and
7 Workforce Development Agency and by certified mail to the employer of the specific provisions
8 of this code alleged to have been violated, including the facts and theories to support the alleged
9 violation.”

10 179. Here, Plaintiffs’ civil action alleges violations of provisions listed in Labor Code
11 § 2699.5 and violations of provisions other than those listed in Labor Code § 2699.5. As such,
12 Labor Code § 2699.3(a) and § 2699.3(c) apply to this action.

13 180. On April 16, 2024, Plaintiffs complied with Labor Code § 2699.3(a) and Labor
14 Code § 2699.3(c) in that Plaintiffs gave written notice by online filing with the LWDA and by
15 certified mail to Defendants of the specific provisions of the Labor Code alleged to have been
16 violated, including the facts and theories to support the alleged violations. Attached hereto as
17 Exhibit 1 is Plaintiffs’ LWDA letter.

18 181. Labor Code § 2699.3(a) further states in pertinent part: “(2)(A) The agency shall
19 notify the employer and the aggrieved employee or representative by certified mail that it does
20 not intend to investigate the alleged violation within 60 calendar days of the postmark date of the
21 notice received pursuant to paragraph (1). Upon receipt of that notice or if no notice is provided
22 within 65 calendar days of the postmark date of the notice given pursuant to paragraph (1), the
23 aggrieved employee may commence a civil action pursuant to Section 2699.”

24 182. As of June 20, 2024 (65 calendar days after Plaintiffs’ April 16, 2024 LWDA
25 letter was filed online), Plaintiffs had not received any notification that the LWDA intended to
26 investigate the alleged violations. As such, Plaintiffs have complied with Labor Code § 2699.3(a)
27 and are authorized to commence a civil action that includes a cause of action under Labor Code §
28 2699.

183. Further, as of May 19, 2024 (33 calendar days after Plaintiffs' April 16, 2024 LWDA letter was mailed to Defendants via certified mail), Plaintiffs have not received from Defendants written notice by certified mail that the alleged violations have been cured, including a description of actions taken. As such, Plaintiffs have complied with Labor Code § 2699.3(c) and are authorized to commence a civil action that includes a cause of action under Labor Code § 2699.

FOURTEENTH CAUSE OF ACTION
UNFAIR BUSINESS PRACTICES
(On Behalf of the 17200 Class)
(Against All Defendants)

184. Plaintiffs incorporate by reference and reallege each and every one of the allegations contained in the preceding and foregoing paragraphs of this Complaint as if fully set forth herein.

185. Business & Professions Code § 17200 provides, in pertinent part, “unfair competition shall mean and include any unlawful, unfair or fraudulent business act.”

186. Business & Professions Code § 17205 provides that unless otherwise expressly provided, the remedies or penalties provided for unfair competition “are cumulative to each other and to the remedies or penalties available under all other laws of this state.”

187. Business & Professions Code § 17204 provides that an action for any relief from unfair competition may be prosecuted by any person who has suffered injury in fact and has lost money or property as a result of such unfair competition.

188. Defendants have engaged in unlawful, unfair and fraudulent business acts or practices prohibited by Business & Professions Code § 17200, including those set forth in the preceding and foregoing paragraphs of the complaint, thereby depriving the members of the 17200 Class of the minimum working standards and conditions due to them under the Labor Code and/or the IWC Wage Orders, as specifically described herein.

189. Defendants have engaged in unfair business practices in California by practicing, employing and utilizing the employment practices outlined in the preceding paragraphs,

specifically, by requiring employees to perform the labor services complained of herein without the requisite compensation.

190. Defendants' use of such practices constitutes an unfair business practice and unfair competition and provides an unfair advantage over Defendants' competitors.

191. Plaintiffs have suffered injury in fact and have lost money or property as a result of such unfair competition.

192. Plaintiffs seek full restitution from Defendants, as necessary and according to proof, to restore any and all monies withheld, acquired, and/or converted by Defendants by means of the unfair practices complained of herein.

193. Further, if Defendants are not enjoined from the conduct set forth above, Defendants will continue to practice, employ, and utilize the employment practices outlined in the preceding paragraphs.

194. Therefore, Plaintiffs request that the Court issue a preliminary and permanent injunction prohibiting Defendants from engaging in the foregoing conduct.

195. Plaintiffs seek the appointment of a receiver, as necessary, to establish the total monetary relief sought from Defendants.

VI.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs pray:

a. That the Court issue an Order certifying the Classes herein, appointing all named Plaintiffs as representative of all others similarly situated, and appointing all law firms representing all named Plaintiffs as counsel for the members of the Classes;

As to the First Cause of Action for Failure to Pay All Wages:

b. For recovery of the unpaid balance of the full amount of the straight time compensation due and owing, according to proof;

c. For liquidated damages as authorized by Labor Code § 1194.2(a);

d. For recovery of the unpaid balance of the full amount of overtime compensation due and owing, calculated at the appropriate rate and according to proof;

1 e. For pre-judgment interest as allowed by Labor Code §§ 218.6 and 1194(a) and
2 Civil Code § 3287;

3 f. For an award of reasonable attorneys' fees and costs under Labor Code §§ 218.5
4 and/or 1194(a);

5 As to the Second Cause of Action for Failure to Pay Overtime Wages:

6 g. For damages, as set forth in Labor Code § 1194(a) and the IWC Wage Order(s)
7 regarding wages due and owing, according to proof;

8 h. For pre-judgment interest as allowed by Labor Code §§ 218.6 and 1194(a) and
9 Civil Code § 3287;

10 i. For an award of reasonable attorneys' fees and costs under Labor Code §§ 218.5
11 and/or 1194(a);

12 As to the Third Cause of Action for Failure to Pay Overtime Wages Re AWS:

13 j. For damages, as set forth in Labor Code § 1194(a) and the IWC Wage Order(s)
14 regarding wages due and owing, according to proof;

15 k. For pre-judgment interest as allowed by Labor Code §§ 218.6 and 1194(a) and
16 Civil Code § 3287;

17 l. For an award of reasonable attorneys' fees and costs under Labor Code §§ 218.5
18 and/or 1194(a);

19 As to the Fourth Cause of Action for Failure to Pay All Overtime Wages at the Legal Overtime
20 Pay Rate:

21 m. For damages, as set forth in Labor Code § 1194(a) and the IWC Wage Order(s)
22 regarding wages due and owing, according to proof;

23 n. For pre-judgment interest as allowed by Labor Code §§ 218.6 and 1194(a), and
24 Civil Code § 3287;

25 o. For an award of reasonable attorneys' fees and costs under Labor Code §§ 218.5
26 and/or 1194(a);

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1 As to the Fifth Cause of Action for Failure to Provide Meal Periods:

2 p. For one hour of pay at the regular rate of compensation for each member of the
3 Meal Period Class for each workday that a meal or rest period was not provided;

4 q. For pre-judgment interest as authorized by Labor Code § 218.6 and Civil Code §
5 3287;

6 As to the Sixth Cause of Action for Failure to Authorize and Permit Paid Rest Periods:

7 r. For one hour of pay at the regular rate of compensation for each member of the
8 Rest Period Class for each workday that a meal or rest period was not provided;

9 s. For pre-judgment interest as authorized by Labor Code § 218.6 and Civil Code §
10 3287;

11 As to the Seventh Cause of Action for Failure to Pay Premium Wages At the Legal Pay Rate:

12 t. For damages, as set forth in Labor Code § 1194(a) and the IWC Wage Order(s)
13 regarding wages due and owing, according to proof;

14 u. For pre-judgment interest as allowed by Labor Code §§ 218.6 and 1194(a) and
15 Civil Code §3287;

16 v. For an award of reasonable attorneys' fees and costs under Labor Code §§ 218.5
17 and/or 1194(a);

18 As to the Eighth Cause of Action for Illegal Wage Deductions:

19 w. For reimbursement of all illegal wage deductions;

20 x. For penalties under Labor Code § 225.5;

21 y. For interest as authorized by Labor Code § 218.6 and Civil Code §§ 3287(b);

22 z. For an award of reasonable attorneys' fees and costs;

23 As to the Ninth Cause of Action for Derivative Failure to Timely Furnish Accurate Itemized
24 Wage Statements:

25 aa. For recovery as authorized by Labor Code § 226(e);

26 bb. For an award of costs and reasonable attorneys' fees under Labor Code §§
27 226(e)/(g);

28 ///

1 As to the Tenth Cause of Action for Independent Failure to Timely Furnish Accurate Itemized
2 Wage Statements:

- 3 cc. For recovery as authorized by Labor Code § 226(e);
4 dd. For an award of costs and reasonable attorneys' fees under Labor Code §§
5 226(e)/(g);

6 As to the Eleventh Cause of Action for Derivative Violations of Labor Code §§ 201-202:

- 7 ee. For recovery as authorized by Labor Code § 203;

8 As to the Twelfth Cause of Action for Independent Violations of Labor Code §§ 201-202:

- 9 ff. For recovery as authorized by Labor Code § 203;

10 As to the Thirteenth Cause of Action for Penalties Under Labor Code § 2699:

11 gg. As applicable, for civil penalties under Labor Code § 2699(f), in addition to and
12 entirely independent and apart from other penalties in the Labor Code and for Labor Code
13 violations without a specific civil penalty, in the amount of \$100 for each aggrieved employee
14 per pay period for each violation, and \$200 for each aggrieved employee per pay period for each
15 subsequent violation;

16 hh. As applicable, for civil penalties under Labor Code § 558, in addition to and
17 entirely independent and apart from other penalties in the Labor Code, as follows:

- 18 i) For any initial violation, fifty dollars (\$50) for each aggrieved underpaid
19 employee for each pay period for which the employee was underpaid; and
20 ii) For each subsequent violation, one hundred dollars (\$100) for each aggrieved
21 underpaid employee for each pay period for which the employee was
22 underpaid;

23 ii. As applicable, for civil penalties under Labor Code § 1197.1, in addition to and
24 entirely independent and apart from other penalties in the Labor Code, as follows:

- 25 i) For any initial violation that is intentionally committed, \$100 for each
26 aggrieved underpaid employee for each pay period for which the employee
27 was underpaid; and

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1 ii) For each subsequent violation, regardless of whether the initial violation is
2 intentionally committed, \$250 for each aggrieved underpaid employee for
3 each pay period for which the employee was underpaid;

4 jj. As applicable, for civil penalties under Labor Code § 210, in addition to and
5 entirely independent and apart from other penalties in the Labor Code, in the amount of \$100 for
6 each aggrieved employee per pay period for each violation, and \$200 for each aggrieved
7 employee per pay period for each subsequent violation;

8 kk. As applicable, for civil penalties under Labor Code § 225.5, in addition to and
9 entirely independent and apart from other penalties in the Labor Code, for each violation of
10 Labor Code § 221, in the amount of \$100 for each aggrieved employee per pay period for each
11 violation, and \$200 for each aggrieved employee per pay period for each subsequent violation;

12 ll. As applicable, for civil penalties under Labor Code § 226.3, in addition to and
13 entirely independent and apart from other penalties in the Labor Code, in the amount of \$250 for
14 each aggrieved employee per pay period for each violation, and \$1,000 for each aggrieved
15 employee per pay period for each subsequent violation;

16 mm. As applicable, for civil penalties under Labor Code § 248.5(e) (in addition to and
17 entirely independent and apart from any other penalty provided in the Labor Code), for each
18 violation of Labor Code § 246(l), in the amount of \$250;

19 nn. As applicable, for reasonable attorneys' fees and costs incurred under Labor Code
20 § 2699(g)(1) and any other applicable statute; and

21 oo. For such relief as this Court may deem just and proper;

22 As to the Fourteenth Cause of Action for Unfair Business Practices:

23 pp. For an accounting, under administration of Plaintiffs and/or the receiver and
24 subject to Court review, to determine the amount to be returned by Defendants, and the amounts
25 to be refunded to members of the Classes who are owed monies by Defendants;

26 qq. For an Order requiring Defendants to identify each of the members of the Classes
27 by name, home address, home telephone number and, if available, email address;

28 ///

1 rr. For an Order requiring Defendants to make full restitution and payment under
2 California law;

3 ss. For an Order for a preliminary and/or permanent injunction prohibiting
4 Defendants from engaging in the acts complained of herein;

5 tt. For the creation of an administrative process wherein each injured member of the
6 Classes may submit a claim in order to receive his/her money;

7 uu. For all other appropriate injunctive, declaratory and equitable relief;

8 vv. For interest to the extent permitted by law;

9 ww. For an award of attorneys' fees and costs incurred in the investigation, filing and
10 prosecution of this action under Code of Civil Procedure § 1021.5, Business & Professions Code
11 §§ 17200, et seq., Labor Code § 1194 and/or any other applicable provision of law; and

12 As to All Causes of Action:

13 xx. For such relief as this Court may deem just and proper, including reasonable
14 attorneys' fees and costs incurred.

15 **VII.**

16 **DEMAND FOR JURY TRIAL**

17 Plaintiffs hereby demand trial of their claims by jury to the extent authorized by law.

18 Dated: June 21, 2024

D.LAW, INC.

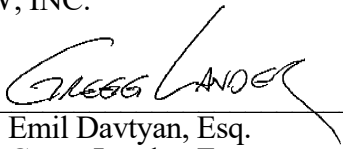
19 By: 
20 Emil Davtyan, Esq.
21 Gregg Lander, Esq.
22 Vanessa M. Ruggles, Esq.
23 Attorneys for Plaintiffs
24
25
26
27
28

EXHIBIT 1

April 16, 2024

Submitted at <https://www.dir.ca.gov> with \$75 filing fee

PAGA Administrator
California Labor and Workforce Development Agency
PAGAFilings@dir.ca.gov

Re: SoFi Lending Corp. (the “Employer”)

NOTICE OF LABOR CODE VIOLATIONS UNDER LABOR CODE § 2699.3

To: PAGA Administrator, California Labor and Workforce Development Agency, and the Employer

From: Shanna Jimenez (the “Employee”), who was subjected to the wage and hour practices set forth below

The Employee, by way of the above-named counsel, submits this Notice, under and in compliance with the requirements of California Labor Code § 2699.3(a)/(c), and alleges the facts and theories to support the alleged violations as follows:

During the applicable time period the Employer was and the Employee and all other similarly situated aggrieved employees as non-exempt employees and utilized consistent policies and procedures regarding the Employee and all such other aggrieved employees, as follows:

First, the Employee and other aggrieved employees spent time under the Employer’s control but were not paid therefor. For example, the Employer required the Employee and other aggrieved employees to perform work-related tasks including but not limited to waiting an inordinate amount of time before being able to clock in. In these circumstances, the Employer failed to pay all straight time, minimum, and/or overtime wages due for the time the Employee and other aggrieved employees were subject to the Employer’s control, in violation of Labor Code §§ 510, 1194, 1197, and 1198 and the applicable Industrial Wage Order, and owes penalties under Labor Code §§ 2699(f), 1197.1, and/or 558.

Second, the Employee and other aggrieved employees performed work for the Employer and sometimes worked over eight hours in a day and/or 40 hours in a week. However, the Employer failed to always pay the Employee and other aggrieved employees for all overtime hours worked at the appropriate overtime pay rate. As such, the Employer violated Labor Code §§ 510, 1194, 1197, and 1198 and the applicable Industrial Wage Order and owes penalties under Labor Code §§ 2699(f), 1197.1, and/or 558.

Third, the Employee and other aggrieved employees performed work for the Employer, and sometimes worked overtime. At some of the Employer’s facilities, the Employer held an election to adopt an Alternative Workweek Schedule (“AWS”). Such AWS are governed by Labor Code § 511, which states in pertinent part: “(a) Upon the proposal of an employer, the employees of an employer may adopt a regularly scheduled alternative workweek that authorizes work by the affected employees for no longer than 10 hours per day within a 40-hour workweek without the payment to the affected employees of an overtime rate of compensation under this section. A proposal to adopt an alternative workweek schedule shall be deemed adopted only if it receives approval in a secret ballot election by at least two-thirds of affected employees in a



readily identifiable work unit. The regularly scheduled alternative workweek proposed by an employer for adoption by employees may be a single work schedule that would become the standard schedule for workers in the work unit, or a menu of work schedule options, from which each employee in the unit would be entitled to choose.” Further, Labor Code § 511(e) states: “The results of any election conducted under this section shall be reported by an employer to the Division of Labor Standards Enforcement within 30 days after the results are final.” Here, the Employer did not implement the AWS under the requirements of Labor Code § 511. At no time since that AWS implementation, and certainly not within thirty days of the election results being final, have the election results been reported by the Employer to the Division of Labor Standards Enforcement (“DLSE”), as required by Labor Code § 511(e). As such, with regard to all AWS elections at any of the Employer’s facilities that similarly did not comply with Labor Code § 511, the Employer has violated Labor Code §§ 510, 1194, 1197 and 1198 and the applicable Industrial Wage Order and owes penalties under Labor Code §§ 2699(f), 1197.1, and/or 558.

Fourth, the Employer paid the Employee and other aggrieved employees certain forms of non-discretionary pay, including but not limited to bonuses and shift differentials. However, the Employer did not include all forms of remuneration in the overtime pay rate when the Employee and other aggrieved employees worked overtime. As such, the Employer violated Labor Code §§ 510, 1194, 1197, 1198 and the applicable Industrial Wage Order and owes penalties under Labor Code §§ 2699(f), 1197.1, and/or 558.

Fifth, the Employer failed to timely provide all legally compliant meal breaks (including second meal breaks) to the Employee and other aggrieved employees, because the Employer failed to relinquish all control and/or because meal breaks were missed, interrupted, short and/or late. The Employee and other aggrieved employees routinely worked over five hours but did not always get lawful full thirty-minute uninterrupted meal breaks within the first five hours of their shifts. Further, they sometimes worked over ten and/or twelve hours but were not timely provided a legally compliant second meal break. The Employer did not always pay a meal period penalty for these violations. As such, the Employer violated Labor Code §§ 226.7, 512 and 516 and the applicable Industrial Wage Order ¶ 11 and owes penalties under Labor Code §§ 2699(f) and/or 558.

Sixth, the Employer failed to always authorize and permit paid rest breaks to the Employee and other aggrieved employees. The Employee and other aggrieved employees did not always get full ten-minute uninterrupted rest breaks within the first four hours of their shift or major fraction thereof and each subsequent four hours worked thereafter or major fraction thereof. As such, the Employee and other aggrieved employees were not always authorized and permitted legally compliant rest breaks. The Employer did not always pay a rest period penalty for these violations. As such, the Employer violated Labor Code §§ 226.7 and 516, and the applicable Industrial Wage Order ¶ 12(A)/(B) and owes rest period wages and penalties under Labor Code §§ 2699(f) and/or 558.

Seventh, the Employer sometimes paid the Employee and other aggrieved employees premium pay for meal and/or rest period violations. However, the Employer failed to always comply with the meal period penalty payment requirements established by *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal.5th 858, Labor Code §§ 226.7, 512, 516, and Section 11 and/or 12 of the IWC Wage Order(s). Specifically, the Employer failed to always include all forms of remuneration in the calculation of the regular rate of pay. As such, the Employer owes the Employee and other aggrieved employees unpaid wages, in violation of Labor Code §§ 1194 and 226.7(c) and owes penalties under Labor Code §§ 2699(f), 1197.1, and/or 558.



Eighth, the Employer took illegal deductions from the Employee and other aggrieved employees, in violation of Labor Code § 221 for the Employer's alleged wage calculation errors. As such, the Employer violated Labor Code § 221 and the applicable Industrial Wage Order and owes penalties under Labor Code § 2699(f).

Ninth, regarding wage statements, under Labor Code § 226 and the applicable Industrial Wage Order, the Employer is required to include certain information on a paystub. Here, because of the Employer failed to pay all wages as set forth above, Employer issued wage statements that inaccurately reflected hours worked and/or wages earned to the Employee and other aggrieved employees, and the Employer has derivatively violated Labor Code § 226 and owes penalties under Labor Code §§ 2699(f) and/or 226.3.

Tenth, in addition to the derivative violations of Labor Code § 226 above, under Labor Code § 226(a) and the applicable Industrial Wage Order, the Employer is required to include certain information on an employee's wage statement. Here, the Employer issued improper wage statements to the Employee and other aggrieved employees because the Employer's wage statements did not always contain all requisite information, including but not limited to total hours worked by the employee and all applicable hourly rates in effect during the pay period. As such, the Employer independently violated Labor Code § 226 and owes penalties under Labor Code §§ 2699(f) and/or 226.3.

Eleventh, regarding waiting time penalties, because the Employer failed to pay all wages as set forth above, the Employee and other aggrieved employees are entitled to thirty days of wages at their regular rate of pay for the Employer's failure to pay all wages due upon separation of employment. The Employer's failure to timely pay final wages to the Employee and other aggrieved employees was willful in that the Employer adopted policies and/or practices that were incompatible with the Labor Code. Because the Employer failed to pay all wages as set forth above, the Employer derivatively violated Labor Code §§ 201-202 and owes penalties under Labor Code §§ 2699(f) and/or 201-203.

Twelfth, in addition to the derivative violations of Labor Code § 203 above, the Employer did not timely pay the Employee and other separated aggrieved employees all wages due and owing in a timely manner. For example, the Employer terminated the Employee's employment on or around November 10, 2023, so her final wages were immediately due and owing. However, the Employer willfully failed to pay the Employee her final wages until November 17, 2023. Therefore, the Employer violated Labor Code §§ 201-203 and owes penalties under Labor Code §§ 2699(f) and/or 201-203.

Thirteenth, the Employer failed to always provide the Employee and other aggrieved employees with paid sick days paid at the regular rate of pay. The Employer paid the Employee and other aggrieved employees certain forms of non-discretionary pay, including but not limited to bonuses and shift differentials. However, the Employer did not include all forms of remuneration in the sick pay rate in violation of Labor Code § 246(l) and owes penalties under Labor Code §§ 2699(a)/(f), 248.5, and/or 558.

Under Labor Code § 2699.3(a)(2)(A), please advise within 65 calendar days of the postmark date of this notice whether the LWDA intends to investigate these alleged violations.



PAGA Administrator
Re: SoFi Lending Corp.
April 16, 2024
Page 4

Further, under Labor Code § 2699.3(c)(2)(A), the Employer may cure the alleged violations within 33 calendar days of the postmark date of this notice and within that period, give notice by certified mail if the alleged violation is cured, including a description of actions taken.

In addition, this letter clearly sets forth the Employee's grievances and proposed remedies, under the Labor Code, PAGA, and otherwise, as set forth above. The Employee would like to engage in reasonable efforts to settle this dispute before filing a civil action against the Employer. The Employee gives the Employer the opportunity, prior to the expiration of the deadline for the LWDA to investigate, to meet the Employee's demands and settle this dispute.

We understand that if we do not receive a response within 65 calendar days of the postmark and filing date of this notice that the LWDA intends to investigate these allegations and/or a notice from the Employer that the alleged violations are cured, and/or if the alleged violations are not cured, then the Employee may immediately thereafter commence a civil action against the Employer under Labor Code § 2699.

Thank you for your consideration.

Regards,

Emil Davtyan
Gregg Lander
Vanessa M. Ruggles

cc: (via Certified Mail)

SoFi Lending Corp.
2750 East Cottonwood Parkway, Suite 300
Cottonwood Heights, UT 84121

1 **PROOF OF SERVICE**

2 **STATE OF CALIFORNIA, COUNTY OF LOS ANGELES**

3 I, the undersigned, am over the age of 18 years and not a party to this action. My business
4 address is 1635 Pontius Avenue, Second Floor, Los Angeles, CA 90025-3361, which is located
in Los Angeles County, where the service herein occurred.

5 On the date of execution hereof, I caused to be served the following attached document/s:

6 **FIRST AMENDED COMPLAINT (AMENDED AS A MATTER OF RIGHT**
7 **UNDER LABOR CODE § 2699.3(a)(2)(C))**

8 on the interested parties in this action, addressed as follows:

9 Attorneys for Defendant SoFi Lending Corp.:

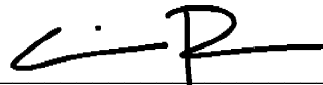
10 Rachel L. Capler, Esq.
11 Alexandra H. Stathopoulos, Esq.
12 ORRICK, HERRINGTON & SUTCLIFFE LLP
13 THE ORRICK BUILDING
405 Howard Street
14 San Francisco, CA 94105
Tel.: (415) 773-5414
Email: RCapler@orrick.com
AStathopoulos@orrick.com

15 using the following service method:

16 X **VIA ELECTRONIC MAIL:** Service by electronic mail to parties who have already
17 appeared in this post-January 1, 2019 proceeding was made pursuant to the procedures specified
in California Code of Civil Procedure § 1010.6(b). The electronic mail was sent to electronic
service address(es) that has/have been previously confirmed by email.

18 I declare under penalty of perjury under the laws of the United States of America and the State of
19 California that the foregoing is true and correct.

20 Executed on **June 21, 2024**, at Los Angeles, California.

21 

22 **Cindy Rivas**