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**SUPERIOR COURT OF THE STATE OF CALIFORNIA  
FOR THE COUNTY OF SACRAMENTO**

LAYLENY ROSETE, an individual, on behalf  
of herself and the State of California, as a private  
attorney general,

Plaintiff,

v.

GOLDEN POND, L.P. DBA GOLDEN POND  
RETIREMENT COMMUNITY, a California  
Limited Partnership; and DOES 1 TO 50,

Defendants.

**ELECTRONICALLY FILED**  
Superior Court of California  
County of Sacramento

07/15/2024

By: A. Turner Deputy

Case Number: 24CV006510

**First Amended Representative Action  
Complaint For:**

1. Penalties Pursuant to the Labor Code  
Private Attorneys General Act of 2004  
("PAGA") for Violations of California  
Labor Code Sections 201, 202, 203, 204,  
210, 226, 226.3, 226.7, 227.3, 510, 512,  
1174, 1185, 1194, 1194.2, 1197, 1197.1,  
1198, 1198.5, 1199, 2802, 2804, and Other  
Provisions of the California Labor Code.

1 Plaintiff Layleny Rosete (“Plaintiff”), on behalf of herself and the State of California, as a  
2 private attorney general, complains and alleges of defendants Golden Pond, L.P. dba Golden Pond  
3 Retirement Community and Does 1 to 50 (collectively, “Defendants”), and each of them, as follows:

4 **I. INTRODUCTION**

5 1. This action is a representative action brought pursuant to the California Labor Code  
6 Private Attorneys General Act of 2004 (“PAGA”), codified at California Labor Code sections 2698  
7 through 2699.6.

8 2. The “PAGA Period” as used herein, is defined as the period from April 4, 2023, and  
9 continuing into the present and ongoing.

10 3. This PAGA action is brought on behalf of Plaintiff, the State of California as private  
11 attorney general, and on behalf of the following aggrieved employees: *All individuals who are or were*  
12 *employed by Defendants as non-exempt employees in California during the PAGA Period* (the  
13 “Aggrieved Employees”).

14 4. Plaintiff is informed and believes and thereon alleges that the California Industrial  
15 Welfare Commission (“IWC”) Wage Orders applicable to the facts of this case are IWC Wage Orders  
16 4-2001 and/or 5-2001 (the “Applicable Wage Orders”) and possibly others that may be applicable.  
17 (Cal. Code of Regs., tit. 8, §§ 11040, 11050.) Plaintiff reserves the right to amend or modify the  
18 definition of “Applicable Wage Orders” with greater specificity or add additional IWC Wage Orders  
19 if additional applicable wage orders are discovered in litigation.

20 **II. JURISDICTION & VENUE**

21 5. This Court has subject matter jurisdiction over all causes of action asserted herein  
22 pursuant to Article VI, section 10, of the California Constitution and Code of Civil Procedure section  
23 410.10 because this is a civil action in which the matter in controversy, exclusive of interest, exceeds  
24 \$25,000, and because each cause of action asserted arises under the laws of the State of California or  
25 is subject to adjudication in the courts of the State of California.

26 6. This Court has personal jurisdiction over Defendants because Defendants have caused  
27 injuries in the County of Sacramento and the State of California through their acts, and by their  
28 violation of the California Labor Code and California state common law. Defendants transact millions

1 of dollars of business within the State of California. Defendants own, maintain offices, transact  
2 business, have an agent or agents within the County of Sacramento, and/or otherwise are found within  
3 the County of Sacramento, and Defendants are within the jurisdiction of this Court for purposes of  
4 service of process.

5 7. Venue as to Defendants is proper in this judicial district, pursuant to section 395 of the  
6 Code of Civil Procedure. Defendants operate within California and do business within Sacramento  
7 County, California. The unlawful acts alleged herein have a direct effect on Plaintiff and all of  
8 Defendants' employees identified above within Sacramento County and surrounding counties where  
9 Defendants may remotely operate. (See *Crestwood Behavioral Health, Inc. v. Superior Court of*  
10 *Alameda County* (2021) 60 Cal.App.5th 1069, 1075 ["We hold that venue is proper in any county in  
11 which an aggrieved employee worked and Labor Code violations allegedly occurred."].)

### 12 **III. THE PARTIES**

#### 13 **A. PLAINTIFF**

14 8. At all relevant times, Plaintiff, who is over the age of 18, was and currently is a citizen  
15 of California residing in the State of California. Defendants employed Plaintiff as a non-exempt hourly  
16 employee in the County of Sacramento.

17 9. Plaintiff brings this action on behalf of herself and the State of California, as a private  
18 attorney general, and on behalf of the following group of aggrieved employees: *All individuals who*  
19 *are or were employed by Defendants as non-exempt employees in California during the PAGA Period*  
20 (the "Aggrieved Employees").

21 10. The Aggrieved Employees, at all times pertinent hereto, are or were employees of  
22 Defendants during the relevant statutory period.

#### 23 **B. DEFENDANTS**

24 11. Plaintiff is informed and believes and thereon alleges that Defendants were authorized  
25 to and doing business in Sacramento County and is and/or was the legal employer of Plaintiff and the  
26 other Aggrieved Employees during the applicable statutory periods. Plaintiff and the other Aggrieved  
27 Employees were, and are, subject to Defendants' policies and/or practices complained of herein and  
28 have been deprived of the rights guaranteed to them by: California Labor Code sections 201, 202, 203,

1 204, 210, 226, 226.3, 226.7, 227.3, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5,  
2 1199, 2802, 2804, and others that may be applicable; California Business and Professions Code  
3 sections 17200 through 17210 (“UCL”); and the Applicable Wage Orders (Cal. Code of Regs., tit. 8,  
4 §§ 11040, 11050).

5 12. Plaintiff is informed and believes, and based thereon alleges, that during the PAGA  
6 Period, Defendants did (and continue to do) business in the State of California, County of Sacramento.

7 13. Plaintiff does not know the true names or capacities, whether individual, partner, or  
8 corporate, of the defendants sued herein as Does 1 to 50, inclusive, and for that reason, said defendants  
9 are sued under such fictitious names, and Plaintiff will seek leave from this Court to amend this  
10 complaint when such true names and capacities are discovered. Plaintiff is informed, and believes, and  
11 thereon alleges, that each of said fictitious defendants, whether individual, partners, or corporate, were  
12 responsible in some manner for the acts and omissions alleged herein, and proximately caused Plaintiff  
13 and the other Aggrieved Employees to be subject to the unlawful employment practices, wrongs,  
14 injuries, and damages complained of herein.

15 14. Plaintiff is informed, and believes, and thereon alleges, that at all times mentioned  
16 herein, Defendants were and/or are the employers of Plaintiff and the other Aggrieved Employees. At  
17 all times herein mentioned, each of said Defendants participated in the doing of the acts hereinafter  
18 alleged to have been done by the named Defendants. Furthermore, the Defendants, and each of them,  
19 were the agents, representatives, and employees of each and every one of the other Defendants, and at  
20 all times herein mentioned were acting within the course and scope of said agency, representation, and  
21 employment. Defendants, and each of them, approved of, condoned, or otherwise ratified every one of  
22 the acts or omissions complained of herein.

23 15. Plaintiff is further informed, and believes, and thereon alleges, that at all times  
24 mentioned herein, that Defendants, and each of them, are the alter egos of one another and that there  
25 existed and now exists a unity of interest and ownership between them such that the individuality and  
26 separateness of each of them has ceased. Plaintiff is further informed, and believes, and thereon alleges,  
27 that at all times mentioned herein, that Defendants, and each of them, have been and now are mere  
28 shells and naked frameworks that their principal uses for the conduct of that Defendant’s own business,

1 property, and affairs, for which Defendants, and each of them, have concealed and misrepresented their  
2 identities as the entities responsible for their ownership, management, and financial interests.

3 16. Plaintiff is further informed, and believes, and thereon alleges, that at all times  
4 mentioned herein, Defendants, and each of them, were members of and engaged in a joint venture,  
5 partnership, and common enterprise, and acting within the course and scope of and in pursuance of said  
6 joint venture, partnership, and common enterprise. Further, Plaintiff is informed, and believes, and  
7 thereon alleges, that all Defendants were joint employers for all purposes of Plaintiff and the other  
8 Aggrieved Employees.

9 **IV. COMMON FACTS & ALLEGATIONS**

10 17. Plaintiff and the other Aggrieved Employees (collectively, the “Aggrieved Employees”)  
11 are, and were at all relevant times, employed by the Defendants within the State of California.

12 18. The Aggrieved Employees are, and were, at all relevant times, non-exempt employees  
13 for the purposes of minimum wages, overtime, rest breaks, meal periods, and the other claims alleged  
14 in this complaint.

15 19. Specifically, Plaintiff was employed by Defendants within the statutory PAGA Period,  
16 working as an hourly, non-exempt medical technician for Defendants. Plaintiff’s duties included  
17 delivery of medications to residents and acting as a team lead to caregivers.

18 **A. MINIMUM WAGE VIOLATIONS**

19 20. Labor Code section 1197 requires employees to be paid at least the minimum wage fixed  
20 by the IWC, and any payment of less than the minimum wage is unlawful. Likewise, the Applicable  
21 Wage Orders also obligate employers to pay each employee minimum wages for all hours worked.  
22 (Cal. Code of Regs., tit. 8, §§ 11040, 11050.) Labor Code section 1198 makes unlawful the employment  
23 of an employee under conditions that the IWC Wage Orders prohibit.

24 21. These minimum wage standards apply to each hour that employees work. Therefore, an  
25 employer’s failure to pay for any particular time worked by an employee is unlawful, even if averaging  
26 an employee’s total pay over all hours worked, paid or not, results in an average hourly wage above  
27 minimum wage. (*Armenta v. Osmose, Inc.* (2005) 135 Cal.App.4th 314, 324.)  
28

1           22.     Here, Defendants failed to fully conform their pay practices to the requirements of the  
2 law during the relevant statutory periods. The Aggrieved Employees were not compensated for all  
3 hours worked including, but not limited to, all hours they were subject to the control of Defendants  
4 and/or suffered or permitted to work under the California Labor Code and the Applicable Wage Orders.  
5 Among other violations, the Aggrieved Employees were subject to the control of Defendants while off-  
6 the-clock and did not receive minimum wage for each hour worked.

7           23.     Labor Code section 1197.1 authorizes employees who are paid less than the minimum  
8 wage fixed by an applicable state or local law, or by an order of the IWC, a civil penalty, among other  
9 damages, as follows:

10                   (1)     “For any initial violation that is intentionally committed, one hundred  
11                               dollars (\$100) for each underpaid employee for each pay period for  
12                               which the employee is underpaid.”

13                   (2)     “For each subsequent violation for the same specific offense, two  
14                               hundred fifty dollars (\$250) for each underpaid employee for each pay  
15                               period for which the employee is underpaid regardless of whether the  
16                               initial violation is intentionally committed.” (Lab. Code, § 1197.1, subd.

17                               (a).)

18           24.     As set forth above, Defendants failed to fully compensate the Aggrieved Employees for  
19 all minimum wages. Accordingly, through PAGA and to the extent permitted by law, Plaintiff and the  
20 Aggrieved Employees are entitled to recover penalties pursuant to California Labor Code section  
21 1197.1 in addition to any other applicable penalties.

22           **B.     OVERTIME VIOLATIONS**

23           25.     Labor Code section 510 requires employers to compensate employees who work more  
24 than eight hours in one workday, forty hours in a workweek, and for the first eight hours worked on  
25 the seventh consecutive day no less than one and one-half times the regular rate of pay for an employee.  
26 (Lab. Code, § 510, subd. (a).) Further, Labor Code section 510 obligates employers to compensate  
27 employees at no less than twice the regular rate of pay when an employee works more than twelve  
28

1 hours in a day or more than eight hours on the seventh consecutive day of work. (Lab. Code, § 510,  
2 subd. (a).) These rules are also reflected in the Applicable Wage Orders.

3 26. In accordance with Labor Code section 1194 and the Applicable Wage Orders, the  
4 Aggrieved Employees could not then agree and cannot now agree to work for a lesser wage than the  
5 amount provided by Labor Code sections 510 or the Applicable Wage Orders.

6 27. Here, Defendants violated their duty to accurately and completely compensate the  
7 Aggrieved Employees for all overtime worked. The Aggrieved Employees periodically worked hours  
8 that entitled them to overtime compensation under the law but were not fully compensated for those  
9 hours.

10 28. Defendants also had a policy and practice of denying the Aggrieved Employees meal  
11 breaks, but nevertheless deducting meal break time from the Aggrieved Employees' pay. As a result,  
12 the Aggrieved Employees' on-the-clock hours were unlawfully reduced below what was actually  
13 worked and, by extension, overtime hours were also reduced below what was actually worked. The  
14 Aggrieved Employees were thus periodically shorted the full amount of overtime pay lawfully owed.

15 29. These actions were and are in clear violation of California's overtime laws as set forth  
16 in Labor Code sections 510, 1194, 1199, and the Applicable Wage Orders. (Cal. Code of Regs., tit. 8,  
17 §§ 11040, 11050.) As a result of Defendants' faulty policies and practices, the Aggrieved Employees  
18 were not compensated for all hours worked or paid accurate overtime compensation.

19 **C. REST BREAK VIOLATIONS**

20 30. Pursuant to Labor Code section 226.7 and the Applicable Wage Orders, Defendants  
21 were and are required to provide the Aggrieved Employees with compensated, duty-free rest periods  
22 of not less than ten minutes for every major fraction of four hours worked. Under the Applicable Wage  
23 Orders, an employer must authorize and permit all employees to take ten minute duty free rest periods  
24 for every major fraction of four hours worked. (Cal. Code of Regs., tit. 8, §§ 11040, 11050.)

25 31. Likewise, Labor Code section 226.7 provides that "[a]n employer shall not require an  
26 employee to work during a meal or rest or recovery period mandated pursuant to an applicable statute,  
27 or applicable regulation, standard, or order of the Industrial Welfare Commission . . . ." (Lab. Code, §  
28 226.7, subd. (b).) Labor Code section 226.7 also provides that employers must pay their employees one

1 additional hour of pay at the employee’s regular rate for each workday that a “meal or rest or recovery  
2 period is not provided.” (Lab. Code, § 226.7, subd. (c).) The “regular rate” for these purposes must  
3 factor in all nondiscretionary payments for work performed by the employee, including non-  
4 discretionary bonuses, commissions, and other forms of wage payments exceeding the employees’ base  
5 hourly rate. (*Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal.5th 858, 878.) Thus, the Wage  
6 Orders set when and for how long the rest period must take place and the Labor Code establishes that  
7 violations of the IWC Wage Orders are unlawful and sets forth the premium pay employer must pay  
8 their employees when employers fail to provide rest periods.

9         32. The California Supreme Court has held that, during required rest periods, “employers  
10 must relieve their employees of all duties and relinquish any control over how employees spend their  
11 break time.” (*Augustus v. ABM Security Services, Inc.* (2016) 2 Cal.5th 257, 260.) Relinquishing  
12 control over employees during rest periods requires that employees be “free to leave the employer’s  
13 premises” and be “permitted to attend to personal business.” (*Id.* at p. 275.) The *Brinker* Court  
14 explained in the context of rest breaks that employer liability attaches from adopting an unlawful  
15 policy:

16                 “An employer is required to authorize and permit the amount of rest break time  
17                 called for under the wage order for its industry. If it does not—if, for example,  
18                 it adopts a uniform policy authorizing and permitting only one rest break for  
19                 employees working a seven-hour shift when two are required—it has violated  
20                 the wage order and is liable.” (*Brinker Rest. Corp. v. Superior Court* (2012) 53  
21                 Cal.4th 1004, 1033.)

22         33. Here, Defendants periodically did not permit the Aggrieved Employees to take  
23 compliant duty-free rest breaks, free from Defendants’ control as required by Labor Code section  
24 226.7, the Applicable Wage Orders, and applicable precedent. (See *Augustus v. ABM Security Services,*  
25 *Inc.* (2016) 2 Cal.5th 257, 269 [concluding that “during rest periods employers must relieve employees  
26 of all duties and relinquish control over how employees spend their time.”].) At all relevant times, the  
27 Aggrieved Employees were periodically not provided with legally-compliant and timely rest periods  
28 of at least ten minutes for each four hour work period, or major fraction thereof due to Defendants’



1 unlawful rest period policies/practices. The Aggrieved Employees were often expected and required to  
2 continue working through rest periods to meet the expectations Defendants and finish the workday. In  
3 some cases when the Aggrieved Employees worked more than ten hours in a shift, Defendants failed  
4 to authorize and/or permit a third mandated rest period. As a result, the Aggrieved Employees were  
5 periodically unable to take compliant rest periods.

6         34. In such cases where Defendants did not offer the Aggrieved Employees the opportunity  
7 to receive a compliant off-duty rest period, “the court may not conclude employees voluntarily chose  
8 to skip those breaks.” (*Alberts v. Aurora Behavioral Health Care* (2015) 241 Cal.App.4th 388, 410  
9 (2015) [“If an employer fails to provide legally compliant meal or rest breaks, the court may not  
10 conclude employees voluntarily chose to skip those breaks.”]; *Brinker Rest. Corp. v. Superior Court*,  
11 *supra*, 53 Cal.4th at p. 1033 [“No issue of waiver ever arises for a rest break that was required by law  
12 but never authorized; if a break is not authorized, an employee has no opportunity to decline to take  
13 it.”].)

14         35. In addition to failing to authorize and permit compliant rest periods, the Aggrieved  
15 Employees were not compensated with one hour’s worth of pay at their regular rate of compensation  
16 when they were not provided with a compliant rest period in accordance with Labor Code section  
17 226.7, subdivision (c). Thus, Defendants have violated Labor Code section 226.7 and the Applicable  
18 Wage Orders.

19         **D. MEAL BREAK VIOLATIONS**

20         36. Labor Code section 512 and the Applicable Wage Orders require employers to provide  
21 employees with a thirty-minute uninterrupted and duty-free meal period within the first five hours of  
22 work. (Lab. Code, § 512, subd. (a) [“An employer shall not employ an employee for a work period of  
23 more than five hours per day without providing the employee with a meal period of not less than 30  
24 minutes . . . .”]; Cal. Code of Regs., tit. 8, §§ 11040, 11050 [“No employer shall employ any person  
25 for a work period of more than five (5) hours without a meal period of not less than 30 minutes . . . .”].)  
26 Additionally, an employee who works more than ten hours per day is entitled to receive a second thirty-  
27 minute uninterrupted and duty-free meal period. (Lab. Code, § 512, subd. (a) [“An employer shall not  
28

1 employ an employee for a work period of more than 10 hours per day without providing the employee  
2 with a second meal period of not less than 30 minutes . . . .”].)

3 37. “An on-duty meal period is permitted only when the nature of the work prevents an  
4 employee from being relieved of all duty and the parties agree in writing to an on-duty paid meal  
5 break.” (*Lubin v. The Wackenhut Corp.* (2016) 5 Cal.App.5th 926, 932.) The written agreement must  
6 include a provision allowing the employee to revoke it at any time. (*Ibid.*) Generally, the California  
7 Department of Industrial Relations, Division of Labor Standards Enforcement (“DLSE”) and courts  
8 have “found that the nature of the work exception applies: (1) where the work has some particular  
9 external force that requires the employee to be on duty at all times, and (2) where the employee is the  
10 sole employee of a particular employer.” (*Id.* at p. 945, internal quotation marks omitted; *Abdullah v.*  
11 *U.S. Security Associates, Inc.* (9th Cir. 2013) 731 F.3d 952, 958–959.) “[I]t is the employer’s obligation  
12 to determine whether the nature of the work prevents an employee from being relieved before requiring  
13 an employee to take an on-duty meal period.” (*Lubin v. The Wackenhut Corp.*, *supra*, 5 Cal.App.5th at  
14 p. 946.)

15 38. Here, the Aggrieved Employees were never asked to sign any enforceable document  
16 agreeing to an on-duty meal period. Moreover, nothing in the nature of their work involved the kind of  
17 “external force” that might justify on-duty meal breaks. (*Lubin v. The Wackenhut Corp.*, *supra*, 5  
18 Cal.App.5th at p. 945.) Nevertheless, Defendants periodically did not provide compliant off-duty meal  
19 periods within the first five hours of work for the Aggrieved Employees.

20 39. As with rest breaks, meal breaks must be duty-free. (*Brinker Restaurant Corp. v.*  
21 *Superior Court* (2012) 53 Cal.4th 1004, 1035 [“The IWC’s wage orders have long made a meal period’s  
22 duty-free nature its defining characteristic.”].) Relinquishing control over employees during meal  
23 periods requires that employees be “free to leave the employer’s premises” and be “permitted to attend  
24 to personal business.” (*Augustus v. ABM Security Services, Inc.*, *supra*, 2 Cal.5th at p. 275.) Under  
25 Labor Code section 512, if an employer maintains a uniform policy that does not authorize and permit  
26 the amount of meal time called for under the law (as specified in the Labor Code and/or applicable  
27 IWC Wage Order), “it has violated the wage order and is liable.” (*Brinker Restaurant Corp. v. Superior*  
28 *Court*, *supra*, 53 Cal.4th at p. 1033.)

1           40. During the applicable statutory periods here, the Aggrieved Employees were  
2 periodically denied legally-compliant and timely off-duty meal periods of at least thirty minutes due to  
3 Defendants' unlawful meal period policy and practices. As a result of Defendants' uniform meal period  
4 policies and practices, the Aggrieved Employees were often not permitted to take compliant first meal  
5 periods before the end of the fifth hour of work. The Aggrieved Employees were also periodically not  
6 permitted to take second meal periods for shifts in excess of ten hours. Defendants thus violated Labor  
7 Code section 512 and the Applicable Wage Orders by failing to advise, authorize, or permit the  
8 Aggrieved Employees to receive thirty-minute, off-duty meal periods within the first five hours of their  
9 shifts.

10           41. Labor Code section 226.7 provides that "[a]n employer shall not require an employee  
11 to work during a meal or rest or recovery period mandated pursuant to an applicable statute, or  
12 applicable regulation, standard, or order of the Industrial Welfare Commission." (Lab. Code, § 226.7,  
13 subd. (b).) Labor Code section 226.7, subdivision (c), and the Applicable Wage Orders further obligate  
14 employers to pay employees one additional hour of pay at the employee's regular rate of compensation  
15 for each workday that the meal period is not provided. (Lab. Code, § 226.7, subd. (c); Cal. Code of  
16 Regs., tit. 8, §§ 11040, 11050 ["If an employer fails to provide an employee a meal period in accordance  
17 with the applicable provisions of this order, the employer shall pay the employee one (1) hour of pay  
18 at the employee's regular rate of compensation for each workday that the meal period is not  
19 provided."].) The "regular rate" for these purposes must factor in all nondiscretionary payments for  
20 work performed by the employee, including non-discretionary bonuses, commissions, and other forms  
21 of wage payments exceeding the employees' base hourly rate. (*Ferra v. Loews Hollywood Hotel, LLC*  
22 (2021) 11 Cal.5th 858, 878.)

23           42. Accordingly, for each day that the Aggrieved Employees did not receive compliant meal  
24 periods, they were and are entitled to receive meal period premiums pursuant to Labor Code section  
25 226.7 and the Applicable Wage Orders. Defendants, however, failed to pay the Aggrieved Employees  
26 applicable meal period premiums for many workdays that the employees did not receive a compliant  
27 meal period. Thus, Defendants have violated Labor Code section 226.7 and the Applicable Wage  
28 Orders.

1           **E.        UNTIMELY WAGES DURING EMPLOYMENT**

2           43.     Labor Code section 204 expressly requires employers who pay employees on a weekly,  
3 biweekly, or semimonthly basis to pay all wages “not more than seven calendar days following the  
4 close of the payroll period.” Labor Code section 210, subdivision (a), makes employers who violate  
5 Labor Code section 204 subject to a penalty of:

6                   “(1)    For any initial violation, one hundred dollars (\$100) for each failure to  
7                               pay each employee.

8                   “(2)    For each subsequent violation, or any willful or intentional violation, two  
9                               hundred dollars (\$200) for each failure to pay each employee, plus 25  
10                              percent of the amount unlawfully withheld.” (Lab. Code, § 210, subd.  
11                              (a).)

12          44.     Notably, the penalty provided by Labor Code section 210 is “[i]n addition to, and  
13 entirely independent and apart from, any other penalty provided in this article . . . .” (Lab. Code, § 210,  
14 subd. (a).)

15          45.     Due to Defendants’ failure to pay the Aggrieved Employees the wages described above,  
16 along with rest and meal break premiums, Defendants failed to timely pay the Aggrieved Employees  
17 within seven calendar days following the close of payroll in accordance with Labor Code section 204  
18 on a regular and consistent basis. (See *Parson v. Golden State FC, LLC* (N.D. Cal., May 2, 2016, No.  
19 16-CV-00405-JST) 2016 WL 1734010, at p. \*3–5, 2016 U.S. Dist. LEXIS 58299 [finding that a failure  
20 to pay rest period premiums can support claims under Labor Code sections 203 and 204].)

21           **F.        UNTIMELY WAGES AT SEPARATION**

22          46.     Labor Code section 203 provides “if an employer willfully fails to pay . . . any wages  
23 of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty”  
24 for up to thirty days. (Lab. Code § 203; *Mamika v. Barca* (1998) 68 Cal.App.4th 487, 492.) As a result  
25 of Defendants’ failure to pay the Aggrieved Employees for the wages described above, along with rest  
26 and meal break premiums, Defendants violated and continue to violate Labor Code section 203.

27          47.     Due to Defendants’ faulty pay policies, those Aggrieved Employees whose employment  
28 with Defendants concluded were not compensated for each and every hour worked at the appropriate

1 rate. Defendants have failed to pay formerly-employed Aggrieved Employees whose sums were certain  
2 at the time of termination within at least seventy-two hours of their resignation and have failed to pay  
3 those sums for thirty days thereafter.

4 **G. FAILURE TO REIMBURSE BUSINESS EXPENSES**

5 48. At all relevant times herein, Defendants were subject to Labor Code section 2802, which  
6 states that “an employer shall indemnify his or her employees for all necessary expenditures or losses  
7 incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her  
8 obedience to the directions of the employer.” The purpose of this section is to “prevent employers from  
9 passing along their operating expenses onto their employees.” (*Gattuso v. Harte-Hanks Shoppers, Inc.*  
10 (2007) 42 Cal.4th 554, 562.)

11 49. At all relevant times herein, Defendants were subject to Labor Code section 2804, which  
12 states that “any contract or agreement, express or implied, made by any employee to waive the benefits  
13 of this article or any part thereof, is null and void, and this article shall not deprive any employee or his  
14 personal representative of any right or remedy to which he is entitled under the laws of this State.”

15 50. Thus, the Aggrieved Employees were and are entitled to reimbursement for the expenses  
16 they incurred during the course of their duties. The duty to reimburse even extends to the use of  
17 equipment the employee may already own and would be required to pay for anyway. (*Cochran v.*  
18 *Schwan’s Home Serv., Inc.* (2014) 228 Cal.App.4th 1137, 1144 [“The threshold question in this case  
19 is this: Does an employer always have to reimburse an employee for the reasonable expense of the  
20 mandatory use of a personal cell phone, or is the reimbursement obligation limited to the situation in  
21 which the employee incurred an extra expense that he or she would not have otherwise incurred absent  
22 the job? The answer is that reimbursement is always required. Otherwise, the employer would receive  
23 a windfall because it would be passing its operating expenses on to the employee.”].)

24 51. Here, Defendants failed to fully reimburse the Aggrieved Employees for necessary  
25 expenditures incurred as a direct consequence and requirement of performing their job duties, including  
26 the costs associated with their personal cell phone they required to perform their work. Consequently,  
27 Defendants failed to comply with Labor Code section 2802.

1           **H.     WAGE STATEMENT VIOLATIONS**

2           52.     Defendants also failed to provide accurate itemized wage statements in accordance with  
3 Labor Code sections 226, subdivisions (a)(1), (2), (5), and (9). Labor Code section 226, subdivision  
4 (a), obligates employers, semi-monthly or at the time of each payment to furnish an itemized wage  
5 statement in writing showing:

- 6                   (1)     The gross wages earned;
- 7                   (2)     The total hours worked by the employee;
- 8                   (3)     The number of piece-rate units earned and any applicable piece rate if  
9                             the employee is paid on a piece rate basis;
- 10                  (4)     All deductions, provided that all deductions made on written orders of  
11                             the employee may be aggregated and shown as one item;
- 12                  (5)     The net wages earned;
- 13                  (6)     The inclusive dates of the period for which the employee is paid;
- 14                  (7)     The name of the employee and only the last four digits of his or her social  
15                             security number or an employee identification number other than a social  
16                             security number;
- 17                  (8)     The name and address of the legal entity that is the employer; and
- 18                  (9)     All applicable hourly rates in effect during the pay period and the  
19                             corresponding number of hours worked at each hourly rate by the  
20                             employee.

21           53.     Due to Defendants' failure to pay the Aggrieved Employees properly as described  
22 above, the wage statements issued do not indicate the correct amount of gross wages earned, total hours  
23 worked, or the net wages earned, or the applicable hourly rates in effect during the pay period and the  
24 corresponding number of hours worked at each hourly rate. Thus, Defendants have violated Labor  
25 Code section 226, subdivisions (a)(1), (2), (5), and (9).

26           54.     In addition to Labor Code section 226, subdivision (a), Defendants also knowingly and  
27 intentionally failed to provide the Aggrieved Employees with accurate itemized wage statements in  
28 violation of Labor Code section 226, subdivision (e). Defendants knew that they were not providing

1 the Aggrieved Employees with wage statements required by California law but nevertheless failed to  
2 correct their unlawful practices and policies. (See *Garnett v. ADT LLC* (E.D. Cal. 2015) 139 F.Supp.3d  
3 1121, 1134 [finding the defendant knowingly and intentionally violated Labor Code section 226  
4 because the “[d]efendant knew that it was not providing total hours worked to plaintiff or other  
5 employees paid on commission” even though it believed that employees paid solely on commission or  
6 commission and salary “are exempt and therefore we do not record hours on a wage statement.”].)

7 **I. RECORDKEEPING VIOLATIONS**

8 55. Labor Code section 226, subdivision (a), requires employers to keep an accurate record  
9 of, among other things, all hours worked by employees. Labor Code section 226.3 provides, in pertinent  
10 part, as follows:

11 “Any employer who violates subdivision (a) of Section 226 shall be subject to a  
12 civil penalty in the amount of two hundred fifty dollars (\$250) per employee per  
13 violation in an initial citation and one thousand dollars (\$1,000) per employee  
14 for each violation in a subsequent citation, for which the employer fails to  
15 provide the employee a wage deduction statement or fails to keep the records  
16 required in subdivision (a) of Section 226. The civil penalties provided for in  
17 this section are in addition to any other penalty provided by law.” (Lab. Code, §  
18 226.3, emphasis added.)

19 56. Likewise, Labor Code section 1174, subdivision (d), requires every employer, including  
20 Defendants, to:

21 “Keep, at a central location in the state or at the plants or establishments at which  
22 employees are employed, payroll records showing the hours worked daily by  
23 and the wages paid to, and the number of piece-rate units earned by and any  
24 applicable piece rate paid to, employees employed at the respective plants or  
25 establishments. These records shall be kept in accordance with rules established  
26 for this purpose by the commission, but in any case shall be kept on file for not  
27 less than three years. An employer shall not prohibit an employee from  
28

maintaining a personal record of hours worked, or, if paid on a piece-rate basis, piece-rate units earned.” (Lab. Code, § 1174, subd. (d), emphasis added.)

57. As explained in detail above, Defendants failed to provide the Aggrieved Employees with accurate itemized wage statements. Defendants did so, in part, because they failed to accurately track hours worked by the Aggrieved Employees. Defendants have thus failed to keep accurate records of the “total hours worked by the employee[s]” in violation of Labor Code section 226, subdivision (a), and are therefore subject to the penalties provided by Labor Code section 226.3. These penalties are “in addition to any other penalty provided by law.” (Lab. Code, § 226.3.)

58. The failure to accurately track hours worked also resulted in a failure of Defendants to keep a record of all “payroll records showing the hours worked daily by” Defendants’ employees, including Plaintiff, in violation of Labor Code section 1174, subdivision (d).

#### **V. EXHAUSTION OF REMEDIES**

59. Plaintiff has fully and completely exhausted administrative remedies under PAGA prior to proceeding with the PAGA claims stated in this complaint. Plaintiff filed a PAGA notice online with the Labor Workforce Development Agency (“LWDA”) and sent a letter by certified mail to Defendants setting forth the facts and theories of the violations alleged against Defendants, as prescribed by PAGA. (Lab. Code, §§ 2698–2699.6.)

60. As required by PAGA, Plaintiff submitted the \$75.00 filing fee with the LWDA by regular mail. Pursuant to Labor Code section 2699.3, subdivision (a)(2)(A), no notice was received by Plaintiff from the LWDA evidencing its intention to investigate within sixty-five calendar days of the postmark date of the PAGA notice. Plaintiff is therefore entitled to commence and proceed with a civil action pursuant to Labor Code section 2699.



1 **VI. CAUSES OF ACTION**

2 **First Cause of Action**

3 *Penalties Pursuant to PAGA for Violations of Labor Code Sections 201, 202, 203,*  
4 *204, 210, 226, 226.3, 226.7, 227.3, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1,*  
5 *1198, 1198.5, 1199, 2802, 2804, and Other Provisions of the California Labor Code*  
6 *(Against All Defendants)*

7 61. Plaintiff realleges and incorporates by reference all previous paragraphs.

8 62. Based on the above allegations incorporated by reference, Defendants violated Labor  
9 Code sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 227.3, 510, 512, 1174, 1185, 1194, 1194.2,  
10 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2804, and others that may be applicable; and the Applicable  
11 Wage Orders (Cal. Code of Regs., tit. 8, §§ 11040, 11050), and others that may be applicable.

12 63. As a result of the acts alleged above, Plaintiff seeks penalties under Labor Code sections  
13 2698 through 2699.6 because of Defendants' violation of Labor Code sections 201, 202, 203, 204, 210,  
14 226, 226.3, 226.7, 227.3, 510, 512, 1174, 1185, 1194, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802,  
15 2804, and others that may be applicable; and the Applicable Wage Orders (Cal. Code of Regs., tit. 8,  
16 §§ 11040, 11050), and others that may be applicable.

17 64. Under Labor Code section 2699, subdivision (f)(2), and 2699.5, for each such violation,  
18 Plaintiff and the Aggrieved Employees are entitled to penalties in an amount to be shown at the time  
19 of trial subject to the following formula:

20 A. \$100 for the initial violation per employee per pay period; and

21 B. \$200 for each subsequent violation per employee per pay period.

22 65. These penalties must be allocated seventy-five percent to the Labor and Workforce  
23 Development Agency ("LWDA") and twenty-five percent to the affected employees. These penalties  
24 may be stacked separately for each of Defendants violations of the California Labor Code. (*Lopez v.*  
25 *Friant & Associates, LLC* (2017) 15 Cal.App.5th 773, 780–781 [citing with approval *Stoddart v.*  
26 *Express Services, Inc.* (E.D. Cal., Sept. 16, 2015, No. 2:12-CV-01054-KJM) 2015 WL 5522142, at \*9,  
27 for the proposition that plaintiff could pursue separate claims for penalties under Labor Code section  
28 226, subdivision (e), and penalties for Labor Code section 226, subdivision (a), violations]; see also

1 *Hernandez v. Towne Park, Ltd.* (C.D. Cal., June 22, 2012, No. CV 12-02972 MMM JCGX) 2012 WL  
2 2373372, at \*17 fn. 70 [noting that federal courts applying California law have found that “PAGA  
3 penalties can be stacked, i.e., multiple PAGA penalties can be assessed for the same pay period for  
4 different Labor Code violations.”], internal quotation marks omitted).

5 66. In addition, to the extent permitted by law, Defendants failed to provide Plaintiff and all  
6 Aggrieved Employees with accurate itemized wage statements in compliance with Labor Code section  
7 226, subdivision (a). Plaintiff seeks separate PAGA penalties for Defendants’ violations of Labor Code  
8 section 226, subdivisions (a) and (e). (*Lopez v. Friant & Associates, LLC, supra*, 15 Cal.App.5th at pp.  
9 780, 788.)

10 67. For violations of Labor Code section 226, subdivision (a), Plaintiff seeks the default  
11 penalty provided by Labor Code section 226.3. Labor Code section 226.3 provides that “[a]ny  
12 employer who violates subdivision (a) of Section 226 shall be subject to a civil penalty in the amount  
13 of two hundred fifty dollars (\$250) per employee per violation in an initial violation and one thousand  
14 dollars (\$1,000) per employee for each violation in a subsequent citation, for which the employer fails  
15 to provide the employee a wage deduction statement or fails to keep the required in subdivision (a) of  
16 Section 226.” Accordingly, through PAGA and to the extent permitted by law Plaintiff and the  
17 Aggrieved Employees are entitled to recover penalties for violations of Labor Code section 226.3 and  
18 seeks default PAGA penalties for each of Defendants’ numerous violations of Labor Code section 226,  
19 subdivision (e).

20 68. Labor Code section 210 provides that “in addition to, an entirely independent and apart  
21 from, any other penalty provided in this article, every person who fails to pay the wages of each  
22 employee as provided in Sections . . . 204 . . . shall be subject to a civil penalty as follows: (1) For any  
23 initial violation, one hundred dollars (\$100) for each failure to pay each employee; (2) For each  
24 subsequent violation, or any willful or intentional violation, two hundred dollars (\$200) for each failure  
25 to pay each employee, plus 25% of the amount unlawfully withheld.” As a result of the faulty  
26 compensation policies and practices, Plaintiff and the Aggrieved Employees are also entitled to recover  
27 penalties under Labor Code section 210 through PAGA.  
28

69. Labor Code section 1197.1 authorizes a civil penalty, restitution of wages, and liquidated damages, in the amount of: (1) one hundred dollars (\$100) for any initial violation that is intentionally committed for each underpaid employee for each pay period for which the employee is underpaid, and (2) two hundred fifty dollars (\$250) for each subsequent violation for the same specific offense for each underpaid employee for each pay period for which the employee is underpaid regardless of whether the initial violation is intentionally committed. Accordingly, through PAGA and to the extent permitted by law, Plaintiff and the Aggrieved Employees are entitled to recover pursuant to Labor Code section 1197.1.

70. Plaintiff was compelled to retain the services of counsel to file this action to protect her interests and those of the Aggrieved Employees, and to assess and collect the wages and penalties owed by Defendants. Plaintiff has thereby incurred attorneys' fees and costs, which Plaintiff is also entitled to recover under Labor Code section 2699, subdivision (g)(1).

## **VII. PRAYER FOR RELIEF**

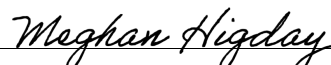
Plaintiff prays for judgment for herself and for all others on whose behalf this suit is brought against Defendants, as follows:

1. For the failure to maintain accurate employment records, penalties pursuant to Labor Code sections 226.3, 1174.5, and others that may be applicable;
2. For the violations of California's Unfair Competition Law, restitution to Plaintiff of all money and/or property unlawfully acquired by Defendants by means of any acts or practices declared by this Court to be in violation of Business and Professions Code sections 17200 through 17210;
3. For the claim of penalties pursuant to PAGA and other provisions of the California Labor Code, a civil penalty in the amount of \$100 for the initial violation and \$200 for each subsequent violation as specified in Labor Code section 2699, subdivision (f)(2), in the representative action brought on behalf of Plaintiff and the Aggrieved Employees pursuant the Labor Code Private Attorneys General Act of 2004, and for civil penalties available under Labor Code section 210;

4. Prejudgment interest on all due and unpaid wages pursuant to Labor Code section 218.6 and Civil Code sections 3287 and 3289;
5. On all causes of action for which attorneys' fees may be available, for attorneys' fees and costs as provided by Labor Code sections 218.5, 226, Code of Civil Procedure section 1021.5, and others as may be applicable;
6. For an order enjoining Defendants, and each of them, and their agents, servants, and employees, and all persons acting under, in concert with, or for them, from acting in derogation of any rights or duties adumbrated in this complaint; and
7. For such other and further relief, this Court may deem just and proper.

Dated: June 13, 2024

**MELMED LAW GROUP P.C.**

  
**MEGHAN N. HIGDAY**

Attorneys for Plaintiff and the Aggrieved  
Employees

**PROOF OF SERVICE**  
**STATE OF CALIFORNIA, COUNTY OF SACRAMENTO**

I am over the age of 18 years and am employed in the county of Los Angeles, State of California. I am not a party to the action. My business address is 1801 Century Park East, Suite 850, Los Angeles, CA 90067.

I declare that on the date hereof, July 15, 2024, I served the foregoing document(s) described as:

**FIRST AMENDED REPRESENTATIVE ACTION COMPLAINT**

By causing a true copy thereof to be served on the following parties and/or individuals:

|                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>LAWYERS FOR EMPLOYEE AND CONSUMER RIGHTS, APC</b><br>Peter Horton<br>phorton@lfecr.com<br>3500 West Olive Avenue, Third Floor<br>Burbank, California 91505<br><b>Co Counsel</b> | Caroline M. Colangelo, Esq.<br><a href="mailto:ccolangelo@delfinomadden.com">ccolangelo@delfinomadden.com</a><br>Jennifer R. Madden<br><a href="mailto:jmadden@delfinomadden.com">jmadden@delfinomadden.com</a><br><a href="mailto:cwade@delfinomadden.com">cwade@delfinomadden.com</a><br><b>DELFINO MADDEN</b><br>500 Capitol Mall, Suite 1550<br>Sacramento, CA95814<br><b>Counsel for Defendant</b> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**[XX]BY ELECTRONIC TRANSMISSION.** Pursuant to CCP section 1010.6(e), I caused the document to be served on this date by electronic transmission in accordance with standard procedures and to the email address listed. I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

I declare under penalty of perjury under the laws of California that the above is true and correct. I further declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on July 15, 2024, in Los Angeles, California.

  
\_\_\_\_\_  
Jackie Hernandez