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on behalf of herself and all others similarly situated

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF RIVERSIDE**

CLAUDIA E. GONZALEZ, an individual,
on behalf of herself and others similarly
situated,

Plaintiff,

vs.

THE ANNENBERG FOUNDATION
TRUST AT SUNNYLANDS, a non-profit
entity; and DOES 1 through 50, inclusive,

Defendants.

Case No.: CVRI2401980

CLASS ACTION

Assigned for All Purposes To:
Hon. Harold W. Hopp
Dept.: 1

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR:**

1. Failure to Pay Minimum Wages and for All Hours Worked;
2. Failure to Pay Wages and Overtime under Labor Code § 510;
3. Meal Period Liability under Labor Code § 226.7;
4. Rest-Break Liability under Labor Code § 226.7;
5. Violation of Labor Code § 226(a);
6. Violation of Labor Code § 221;
7. Violation of Labor Code § 204;
8. Violation of Labor Code § 203;
9. Failure to Maintain Records Required under Labor Code §§ 1174, 1174.5;
10. Failure to Reimburse Necessary Business Expenses under Labor Code § 2802
11. Violation of Business & Professions Code § 17200 *et seq.* and
12. Penalties under PAGA, Labor Code § 2698 *et seq.*

DEMAND FOR JURY TRIAL

Original Complaint filed: April 12, 2024

1 Plaintiff CLAUDIA E. GONZALEZ (hereinafter “Plaintiff”), on behalf of herself and all
2 other similarly situated non-exempt, hourly employees employed by Defendants in California
3 during the relevant period (collectively, “Employees”; individually, “Employee”) complains of
4 Defendants as follows:

5 **INTRODUCTION**

6 1. Plaintiff brings this action on behalf of herself and all current and former
7 Employees within the State of California who, at any time four years prior to the filing of this
8 lawsuit, are or were employed as non-exempt, hourly employees by Defendants THE
9 ANNENBERG FOUNDATION TRUST AT SUNNYLANDS, a non-profit entity; and DOES 1
10 through 50 (all defendants being collectively referred to herein as “Defendants”). Plaintiff alleges
11 that Defendants violated various provisions of the California Labor Code, relevant orders of the
12 Industrial Welfare Commission (IWC), and California Business & Professions Code, and seeks
13 redress for these violations.

14 2. Plaintiff worked as an hourly custodian and housekeeper at one of Defendants’
15 facilities and locations in Rancho Mirage, California. She and the other Class members were
16 employed by Defendants as non-exempt, hourly employees at Defendants’ locations and facilities
17 in California, including as custodians, housekeepers, groundskeepers, maintenance technicians,
18 security guards and others in positions related to providing hospitality, custodial, and guest
19 services to Defendants’ customers. Plaintiff worked at Defendants’ behest without being paid all
20 wages due and without being provided all required breaks. More specifically, Plaintiff and the
21 other similarly situated Class members were employed by Defendants and shared similar job
22 duties and responsibilities, were subjected to the same policies and practices, and endured similar
23 violations at the hands of Defendants as the other Employees who served in similar and related
24 positions.

25 3. Defendants required Plaintiff and the Employees in the Class to work off the clock
26 and failed to record accurate time worked by these Employees, failed to pay them at the
27 appropriate rates for all hours worked, failed to pay all wages due and owing at termination or
28 resignation, and provided Plaintiff and the Class members with inaccurate wage statements that

1 prevented them from learning of these unlawful pay practices. Defendants also failed to provide
2 Plaintiff and the Class with lawful meal and rest periods, as Employees were required to remain
3 under Defendants' control and were not provided with the opportunity to take full uninterrupted,
4 timely, and duty-free rest periods and meal breaks, as required by the Labor Code and the
5 applicable paragraphs of the IWC Wage Orders.

6 4. Defendant THE ANNENBERG FOUNDATION TRUST AT SUNNYLANDS is a
7 501(c)(3) nonprofit entity that operates and manages a 200-acre estate based in Rancho Mirage,
8 California. Defendant THE ANNENBERG FOUNDATION TRUST AT SUNNYLANDS is listed
9 as the employer on the wage statements issued to Plaintiff by Defendants on a bi-weekly basis,
10 and upon information and belief to other Class members, with the same Rancho Mirage,
11 California address. Upon information and belief, THE ANNENBERG FOUNDATION TRUST
12 AT SUNNYLANDS operates various facilities where their California Employees are based,
13 including the Rancho Mirage California facilities where Plaintiff worked. On information and
14 belief, Defendants maintain operations and locations throughout Riverside County and California.
15 The website for Defendant THE ANNENBERG FOUNDATION TRUST AT SUNNYLANDS
16 states: "For more than 40 years, Ambassadors Walter and Leonore Annenberg welcomed political,
17 business, educational, and entertainment leaders to Sunnylands, their 200-acre winter home in
18 Rancho Mirage, California. In 2001, the couple established The Annenberg Foundation Trust at
19 Sunnylands to preserve the estate as a place where world leaders could meet to discuss issues of
20 national and international importance."

21 5. This Court has jurisdiction over this Action pursuant to California Code of Civil
22 Procedure § 410.10 and California Business & Professions Code § 17203. This Action is brought
23 as a Class Action on behalf of similarly situated Employees of Defendants pursuant to California
24 Code of Civil Procedure § 382. Venue as to Defendants is also proper in this judicial district
25 pursuant to California Code of Civil Procedure § 395 *et seq.* Upon information and belief, the
26 obligations and liabilities giving rise to this lawsuit occurred, at least in part in Riverside County,
27 where Defendants operate and provide hospitality and customer services to California customers
28 and where they are ostensibly headquartered.

6. The true names and capacities, whether individual, corporate, associate, or whatever else, of the Defendants sued herein as Does 1 through 50, inclusive, are currently unknown to Plaintiff, who therefore sues these Defendants by such fictitious names under Code of Civil Procedure § 474. Plaintiff is informed and believes and thereon alleges that Defendants designated herein as Does 1 through 50, inclusive, and each of them, is legally responsible in some manner for the unlawful acts referred to herein. Plaintiff will seek leave of court to amend this Complaint to reflect the true names and capacities of the Defendants designated herein as Does 1 through 50 when their identities become known.

7. Plaintiff is informed and believes and thereon alleges that each Defendant acted in all respects pertinent to this action as the agent of the other Defendants, that Defendants carried out a joint scheme, business plan, or policy in all respects pertinent hereto, and that the acts of each Defendant are legally attributable to the other Defendants. Furthermore, Defendants acted in all respects as the employers or joint employers of Employees. Defendants, and each of them, exercised control over the wages, hours or working conditions of Employees, created and implemented the policies and practices that governed the employment of Plaintiff and the Class members and dictated their job duties and responsibilities, or otherwise suffered or permitted Plaintiff and the other Employee Class members to work, or engaged, thereby creating a common law employment relationship, with the Employee Class members. Therefore, Defendants, and each of them, employed or jointly employed the Employee Class members.

FACTUAL BACKGROUND

8. The Employees who comprise the Class, including Plaintiff, are non-exempt employees of Defendants pursuant to the applicable Wage Order of the Industrial Welfare Commission (“IWC”). During the period of four years prior to the filing of this action through its resolution, Plaintiff and the Class members were either not paid by Defendants for all hours worked or were not paid at the appropriate minimum, regular and overtime rates, including for meal period and rest break premium payments. Plaintiff also contends that Defendants failed to pay Plaintiff and the Class members all wages due and owing, including by miscalculating wages owed and by requiring off the clock work, failing to provide meal and rest breaks, and failing to

1 furnish accurate wage statements and timely pay all wages owed, all in violation of various
2 provisions of the California Labor Code and applicable paragraphs of the IWC Wage Orders.

3 9. During the course of Plaintiff and the Class members' employment with
4 Defendants, they were not paid all wages they were owed, including for all work performed
5 (resulting in "off the clock" work) and for all their overtime hours worked, or were not paid at the
6 correct rates. This has resulted in systematic and ongoing violations of the California Labor Code
7 and relevant IWC Wage Orders. Upon information and belief, Defendants employ other non-
8 exempt, hourly custodial and maintenance employees based out of Defendants' facilities in
9 California.

10 10. Plaintiff worked as a custodian and housekeeper at Defendants' 200-acre estate in
11 Rancho Mirage, California, which contains a main house, lodging quarters, gym, cafeteria,
12 museum, patios, and extensive grounds and gardens. Her job as a custodian and housekeeper
13 included cleaning, preparing, and maintaining guest areas. Plaintiff generally worked over 40
14 hours per week, five shifts per week. Plaintiff's scheduled hours were generally from 8:00 a.m.
15 through 4:30 p.m. or 6:00 a.m. to 2:30 p.m. Plaintiff worked different shift schedules and hours as
16 required by Defendants, as did the other similarly situated Employees.

17 11. The nature of Defendants' operations and its policies and practices require that
18 Employees endure significant off-the-clock work. Defendants required that Employees record
19 their time entries on a single computer located within the operations building. During the first two
20 months of her employment, Defendants utilized a single working fingerprint scanner which
21 frequently malfunctioned and caused Defendants to replace it with two computers containing a
22 timekeeping application. After a few months, one of the two computers also malfunctioned
23 leaving only a single computer available to dozens of custodial, grounds, and maintenance
24 employees all attempting to clock in at the same time. Upon arriving for their scheduled shifts,
25 Employees were required to enter the operations building and access a computer containing a
26 timekeeping software program. This program would require that Employees enter an employee
27 number and press a button which would then take a picture of the Employee and record an exact
28 time entry. Because only a single computer was provided by Defendants, a line of Employees

1 seeking to clock in would frequently form. Thus, Employees would experience delays of several
2 minutes waiting in line to clock in on the computer. These delays constitute off the clock work as
3 Employees were under Defendants' authority and control during this time. As a result of
4 Defendants' timekeeping practices, Defendants inaccurately recorded Employees' time entries
5 and failed to compensate them for all their actual hours worked.

6 12. The failure to maintain accurate timekeeping and payroll records perpetrated by
7 Defendants has also been exacerbated by other off the clock work Defendants required their
8 Employees to endure. Employees are required to carry two-way radios during their shifts and are
9 admonished to keep them on at times and promptly respond when called. As a result of
10 Defendants' practice and policy, Employees are required to perform off-the-clock work during
11 meal periods when they receive work-related calls on the radios. Similar issues arose during rest
12 breaks which were also interrupted by work-related calls. Defendants also limited Employees'
13 mobility during their meal periods and rest breaks. Employees were prohibited from leaving the
14 operations building for the meal periods and were compelled to remain in the area they were
15 cleaning for their rest breaks. If Employees attempted to leave those areas, they would be
16 reprimanded by their supervisors. By restricting Employees' movement during meal periods and
17 rest breaks, Employees remained under Defendants' authority and control and thus deserved to be
18 compensated for this time rather than having it automatically deducted from their daily totals.

19 13. Additionally, during shifts with heavier workloads, Employees would be asked to
20 clock out for their meal periods and resume working so that meal periods would appear compliant
21 and so Defendants could avoid payment of any meal premium wages. Moreover, at least once per
22 month, Defendants did not permit Employees to clock in at all on their computer and instead
23 required Employees to sign time sheets pre-filled with start and end times, and meal period start
24 and end time entries. Notably, the time entries on these time sheets were rounded and conformed
25 to Employees' schedules and not their actual start and end times. They also inaccurately listed a
26 timely, thirty-minute, auto-deducted meal period that did not accurately reflect Employees' actual
27 meal period times if they were able to take one at all. Also, Plaintiff and Class members were
28 required to work or otherwise remain under Defendants' control after their shift end times,

1 including on-site and through after-hours work-related communications and other work
2 requirements Employees were compelled to complete off the clock.

3 14. Defendants followed a similar unlawful practice, upon information and belief, in
4 connection with other Employees in a concerted effort to limit and restrict regular and overtime
5 hours earned by and owing to Plaintiff and the other Class members. Time worked off the clock
6 also caused Plaintiff and other Class members to work beyond eight hours in a shift. As a result
7 of the above-described off the clock work, Defendants failed to pay Plaintiff and Class members
8 overtime for several minutes to hours at the end of work shifts which Defendants did not record
9 in any timekeeping or payroll records.

10 15. Moreover, Defendants paid Plaintiff and the similarly situated Class members
11 non-discretionary bonuses during their pay periods as part of an incentive program. On
12 information and belief, if and when Defendants paid overtime premium wages, they did so at a
13 rate of 1.5 times Plaintiffs' regular rate of pay without including these bonuses paid in the regular
14 rate used to calculate and pay overtime. Upon information and belief, to the extent Defendants
15 paid to Plaintiff and the Class members any other bonuses or shift differentials or other forms of
16 remuneration for hours worked in a pay period, Defendants also failed to include that in the
17 regular rate of pay used to calculate and pay overtime wages.

18 16. Additionally, Defendants would routinely withhold Plaintiff's and other
19 Employees' gratuities in violation of Labor Code § 351, and on information and belief would
20 alter and falsify the gratuity records in violation of Labor Code § 353. Examples of this conduct
21 would include refusing to pay out any cash gratuities to the housekeeping staff and keeping the
22 cash gratuities for Defendants. While cafeteria Employees were permitted to pool and divide their
23 tips, housekeeping Employees assigned to work in the cafeteria were not permitted a share of the
24 tips.

25 17. Plaintiff was therefore not paid for all her hours worked at the required minimum,
26 overtime and double time wage rates due to Defendants' policy and practice of requiring her to
27 work off the clock and without pay. With work shifts generally scheduled for eight hours or
28 more, this unpaid off the clock work resulted in Plaintiff and the Class members working past

1 eight hours on a shift, which required that they be paid at the correct overtime rate of 1.5 times
2 their regular rate. Defendants thus systematically underpaid Plaintiff and the Class members by
3 failing to pay them at the required overtime rates for all hours over eight in a work shift or over
4 forty in a work week, and all hours over twelve in a day at the required double time rate. Upon
5 information and belief, the Class members were bound by similar scheduling and work policies
6 which Defendants required them to follow and endured similar violations at Defendants' hands as
7 Plaintiff.

8 18. Defendants have either failed to maintain timekeeping records for Plaintiff that
9 would permit Plaintiff to discover the nature and extent of the off the clock work Defendants'
10 required and the actual hours Plaintiff worked, or have otherwise declined to produce them to
11 Plaintiff in response to a timely and lawful request. By failing to pay for all hours worked,
12 Defendants have committed knowing and intentional ongoing violations of the record keeping
13 requirements under the Labor Code §§ 226 and 1174.

14 19. As a result of the above-described unlawful requirements to work off the clock,
15 the failure to accurately record all hours worked and the other wage violations they endured at
16 Defendants' hands, Plaintiff and the Class members were not properly paid all wages earned and
17 all wages owed to them by Defendants, including when working more than eight hours in any
18 given day and/or more than forty hours in any given week. As a result of Defendants' unlawful
19 policies and practices, Plaintiff and Class members incurred overtime hours worked for which
20 they were not adequately and completely compensated, in addition to the hours they were
21 required to work off the clock at their regular rates.

22 20. The failure to pay for all hours worked and underpayment of wages to Plaintiff
23 and the Class members is and has been a direct consequence of Defendants' unlawful
24 compensation policies and practices, which upon information and belief applied uniformly to the
25 Class members working at Defendants' locations and facilities. As a result of the above-described
26 unlawful requirements to work off the clock and regular rate miscalculation, the failure to
27 accurately record all hours worked and pay wages at the correct rates, the failure to compensate
28 employees for time under Defendants' control and the other wage violations they endured at

1 Defendants' hands, Plaintiff and the Class members were not properly paid all wages earned and
2 all wages owed to them by Defendants, including when working more than eight hours in any
3 given day and/or more than forty hours in any given week.

4 21. Therefore, from at least four years prior to the filing of this lawsuit and continuing
5 to the present, Defendants had a consistent policy or practice of failing to pay Employees for all
6 hours worked and failing to pay minimum wages for all time worked, as required by California
7 law. Also, from at least four years prior to the filing of this lawsuit and continuing to the present,
8 Defendants had a consistent policy or practice of failing to pay Employees overtime compensation
9 at premium overtime rates for all hours worked in excess of eight hours a day and/or forty hours a
10 week, and double-time rates for all hours worked in excess of twelve hours a day, in violation of
11 Labor Code § 510 and the corresponding sections of IWC Wage Orders. To the extent Defendants
12 paid Plaintiff and the Class members bonuses and other forms of remuneration above and beyond
13 their hourly pay, upon information and belief Defendants miscalculated and therefore underpaid
14 any overtime they paid during these pay periods by failing to include all forms of remuneration in
15 the regular rate used to calculate and pay overtime.

16 22. Defendants also failed to provide Plaintiff and the Class members with their
17 required meal periods and the at least two ten-minute rest breaks required for scheduled shifts of
18 eight hours. Demanding workloads contributed to Defendants' common policy of failing to
19 provide lawful meal periods to Plaintiff and the Class members, as required under the Labor Code
20 and Paragraph 11 of the IWC Wage Order(s). Defendants similarly systematically failed to
21 authorize and permit Plaintiff and the employee Class Members to take all required 10-minute
22 rest breaks, as required under the Labor Code and Paragraph 12 of the IWC Wage Order(s).

23 23. More specifically, Plaintiff worked shifts that entitled her to at least one meal
24 period, but Defendants' managers required Plaintiff and the Class members to prioritize work
25 duties over taking lawful meal periods. Moreover, Employees were prohibited from leaving the
26 operations building during meal periods, further interfering with their ability to take duty-free
27 meal periods. To whatever extent there was ever a schedule for meal periods, it went by the
28 wayside quickly as there always seemed to be a customer that needed assistance and areas that

1 needed cleaning. Constant short-staffing led to systematically late meal periods if they were
2 provided at all, and on-duty meal periods that were incessantly interrupted by radio
3 communications and management demands and required job duties and tasks. The heavy workload
4 and management expectations also contributed to Employees working through meal periods or
5 taking them late so work could be accomplished or they were otherwise required to remain under
6 Defendants' control during meal periods. Also, Defendants' managers required Employees to
7 clock out for their meal periods and resume working to avoid meal period violations from
8 appearing in timekeeping records and paying Employees meal period premiums.

9 24. Therefore, meal period violations systematically occurred throughout all of
10 Plaintiff's work shifts where Defendants both failed to provide a lawful meal period and meal
11 premium payment. To the extent Defendants ever did pay Plaintiff a meal period premium, they
12 failed to include all forms of remuneration beyond hourly wages in the regular hourly rate used to
13 pay the one-hour premium payment. Upon information and belief, the other Class members were
14 subjected to similar unlawful policies and practices and endured similar violations as Plaintiff.

15 25. Defendants thus failed to provide all the legally required unpaid, off-duty meal
16 periods and all the legally required paid, off-duty rest periods to Plaintiff and the other Class
17 members, as required by the applicable Wage Order and Labor Code. Plaintiff and other Class
18 members were required to perform work as ordered by Defendants or otherwise remain under
19 Defendants' control for more than five hours during a shift, or ten hours in a shift, but were often
20 required to do so without receiving a lawful, timely, and duty-free 30-minute meal breaks.
21 Additionally, as addressed above, Defendants followed a practice of requiring off the clock work,
22 in a manner that would impact when Employees were to receive meal periods and rest breaks,
23 thus leading to further violations.

24 26. As a result, Defendants' failure to provide Plaintiff and the Class members with all
25 legally required off-duty, unpaid meal periods and all the legally required off-duty, paid rest
26 periods is and will be evidenced by Defendants' business records, or lack thereof. Defendants also
27 failed to pay Employees "premium pay," i.e. one hour of wages at each Employee's effective
28 hourly rate of pay, for each meal period or rest break that Defendants failed to provide or

1 deficiently provided. Upon information and belief, if and when Defendants did pay any meal
2 period premiums, they failed to include all forms of remuneration in the regular rate used to
3 calculate and pay it.

4 27. Therefore, for at least four years prior to the filing of this action and through to the
5 present, Plaintiff and the Class members were unable to take off-duty breaks or were otherwise not
6 provided with the opportunity to take required meal breaks due to Defendants' policies and
7 practices. On the occasions when Plaintiff and the Class members were provided with a meal
8 period, it was often untimely or interrupted, or was impermissibly shortened, and Employees were
9 not provided with one hour's wages in lieu thereof. Meal period violations thus occurred in one or
10 more of the following manners:

- 11 (a) Class members were not provided full thirty-minute duty free meal periods
12 for work days in excess of five hours and were not compensated one hour's
13 wages in lieu thereof, all in violation of, among others, Labor Code §§
14 226.7, 512, and the applicable Industrial Welfare Commission Wage
15 Order(s);
- 16 (b) Class members were not provided second full thirty-minute duty free meal
17 periods for work days in excess of ten hours;
- 18 (c) Class members were required to work through at least part of their daily
19 meal period(s);
- 20 (d) Meal periods were provided after five hours of continuous work during a
21 shift; and
- 22 (e) Class members were restricted in their ability to take a full thirty-minute
23 meal period and were not permitted to leave their work premises during
24 meal periods and were otherwise required to remain under Defendants'
25 control during meal periods.

26 28. Defendants also failed to authorize and permit Plaintiff and the Class members to
27 take duty-free, net ten minute rest breaks for every four hours of shift work, or major fraction
28 thereof. There were similar issues with the required net ten-minute rest breaks that Plaintiff and

1 the Class members were unable to take as with meal periods. Defendants made no efforts or
2 provided no emphasis on authorizing and permitting Employees to take net ten-minute rest breaks
3 for every four hours of work.

4 29. Given the constant and ongoing job demands she faced and Defendants' failure to
5 adequately staff its facilities to permit employees to take breaks, Plaintiff was compelled to
6 remain on the premises performing job-related duties and remaining under Defendants' control
7 during times when she was supposed to be enjoying a duty-free rest break. By uniformly
8 requiring Plaintiff and the other similarly situated co-workers to remain under Defendants'
9 control and on premises during rest breaks, Defendants committed systematic and ongoing rest
10 break violations. To the extent Defendants paid any rest break premium payments under Labor
11 Code § 226.7 to Plaintiff or Class members these payments failed to include all forms of
12 remuneration, including bonuses and premium payments to Plaintiff, in the regular hourly rate at
13 which they paid the rest break premiums.

14 30. Defendants' management did not emphasize the requirement to provide at least
15 one ten-minute duty-free rest period for each four-hour duty period, or major fraction thereof. If
16 and when Plaintiff was permitted to take a ten-minute rest break on a shift, she was not permitted
17 to take a second one or a third one or any breaks were untimely or impermissibly shortened.
18 Further violations occurred as Plaintiff and the Class members were required to remain under
19 Defendants' control by not being able to leave the premises and by Defendants' requirement that
20 they remain ready to respond to work requirements and job demands.

21 31. Therefore, Defendants failed to authorize and permit Class members to take all
22 their required rest breaks. Plaintiff and the other similarly situated Class members were either not
23 authorized permitted the opportunity to take a rest break, or were required to remain under
24 Defendants' control and respond to instructions and job demands. Defendants also failed to
25 authorize and permit Employees to leave the property premises during rest breaks, or else
26 prevented them from doing so, thus further evidencing Defendants' policy and practice of
27 requiring Plaintiff and the Class members to remain under their control during required off-duty
28 rest breaks.

1 32. Defendants' policies and practices thus systematically deny and denied Plaintiff
2 and the Class members full, duty-free ten-minute rest periods and thirty-minute, duty-free meal
3 periods. The California Supreme Court has instructed that the rest period requirement obligates
4 employers to permit and authorize employees to take-off-duty rest periods. That is, during rest
5 periods employers must relieve employees of all duties and relinquish control over how
6 employees spend their time. Plaintiff and the Class members were and are under Defendants'
7 control when they are working through rest breaks, and Defendants failed to schedule or account
8 for required first, second, and third rest breaks during the shifts Plaintiff and the Class members
9 generally worked.

10 33. Plaintiff and the Employees in the Class were not authorized and permitted to take
11 lawful rest periods, were systematically required by Defendants to work through or during breaks,
12 and were not provided with one hour's wages in lieu thereof. They were required to remain on
13 duty during breaks or portions of their breaks, thus making them either untimely or shortened and
14 on-duty, and they were also prevented from leaving the premises during rest breaks under
15 Defendants' policies and practices. Rest period violations therefore arose in one or more of the
16 following manners:

- 17 (a) Class members were required to work without being provided a minimum
18 ten minute rest period for every four hours or major fraction thereof worked
19 and were not compensated one hour of pay at their regular rate of
20 compensation for each workday that a rest period was not provided, and to
21 the extent Defendants paid any premiums, they failed to include all forms of
22 remuneration in the regular rate used to calculate and pay them.
- 23 (b) Class members were not authorized and permitted to take timely rest periods
24 for every four hours worked, or major fraction thereof; and
- 25 (c) Class members were required to remain on duty and under Defendants'
26 control during rest periods or otherwise had their rest periods interrupted by
27 work demands.
- 28

1 34. From at least four years prior to the filing of this lawsuit and continuing to the
2 present, Defendants have also consistently violated Labor Code § 221 by unlawfully collecting or
3 deducting the Employees' earned wages, including by requiring off the clock work during breaks
4 and before and after work shifts and by miscalculating the regular rate and accordingly
5 underpaying overtime wages and meal and rest break premiums. By not compensating Employees
6 for all hours worked and under Defendants' control at the correct rates, Defendants unlawfully
7 deducted wages earned by and owed to Plaintiff and the Class members, in violation of Labor
8 Code § 221.

9 35. Defendants also violated California Labor Code § 246 by not providing all
10 required paid sick days to Plaintiff and the similarly aggrieved Employees. Labor Code § 246
11 provides that an Employee who "works in California for the same employer for 30 or more days
12 within a year from the commencement of employment is entitled to paid sick days as specified in
13 this section." Paid sick time for nonexempt employees shall be calculated in the same manner as
14 the regular pay rate for the workweek in which the employee uses the paid sick time. Defendants
15 failed to provide Plaintiff and the other similarly Aggrieved Employees with all their required and
16 earned sick days paid at the correct rate of pay, in violation of Labor Code § 246. Additionally
17 and upon information and belief, Defendants have failed to provide COVID-19 supplemental sick
18 leave to the Class members during the relevant time period, including by failing to provide two
19 work weeks of COVID-19 supplemental paid sick leave paid at the correct rates as required under
20 Labor Code §§ 248.1 and 248.2 and including damages and penalties as these sections are
21 enforced through Labor Code § 248.5, which requires that: "If paid sick days were unlawfully
22 withheld, the dollar amount of paid sick days withheld from the employee multiplied by three, or
23 two hundred fifty dollars (\$250), whichever amount is greater, but not to exceed an aggregate
24 penalty of four thousand dollars (\$4,000), shall be included in the administrative penalty."
25 Plaintiff accordingly seek this relief available for Defendants' failure to provide Employees with
26 all their required and earned sick days and all their COVID-19 supplemental sick leave in
27 violation of Labor Code §§ 246, 248.1, 248.2, and the civil and statutory penalties available and
28 applicable under Labor Code §§ 246, 248.1, 248.2, 248.5, 558, 1194.2, 1197.1, 1198, 1199, and

1 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

2 36. Upon information and belief, Defendants also failed to provide Employees such as
3 Plaintiff at the time of her employment and thereafter with written notice complying with all the
4 requirements of Labor Code § 2810.5, which provides that: "At the time of hiring, an employer
5 shall provide to each employee a written notice, in the language the employer normally uses to
6 communicate employment-related information to the employee, containing" specifically required
7 information. Upon information and belief, Defendants failed to provide this information to the
8 Class Members as required under Labor Code § 2810.5. Defendants were required to provide
9 Plaintiff and the Class members certain specific information upon hiring pursuant to California
10 Labor Code § 2810.5. Defendants failed to provide Plaintiff with any such information when she
11 was hired, or have failed to produce it, and upon information and belief, Defendants committed
12 similar violations in connection with similarly situated Class members.

13 37. As a result of these illegal policies and practices, Defendants also engaged in and
14 enforced the following additional unlawful practices and policies against Plaintiff and the Class
15 members she seeks to represent:

- 16 (a) failing to pay all wages owed to Class members who either were discharged,
17 laid off, or resigned in accordance with the requirements of Labor Code §§
18 201, 202, 203;
- 19 (b) failing to pay all wages owed to the Class members twice monthly in
20 accordance with the requirements of Labor Code § 204;
- 21 (c) failing to pay Class members all wages owed, including all meal and rest
22 period premium wages, and failing to pay them at the regular rate of
23 compensation;
- 24 (d) failing to maintain accurate records of Class members' hours worked and
25 earned wages and meal periods in violation of Labor Code §§ 226 and
26 1174(d) and section 7 of the applicable IWC Wage Orders; and
- 27 (e) failing to produce timekeeping records in response to Plaintiff's timely and
28 lawful request to receive them under these authorities.

1 38. Defendants have also consistently failed to provide Class members with timely,
2 accurate, and itemized wage statements, in writing, as required by California wage-and-hour laws,
3 including by the above-described requirement of off the clock work, failure to pay all overtime
4 and double time wages owed and failure to pay them at the appropriate premium rates, and failure
5 to pay premium wages for unprovided or otherwise unlawful meal and rest breaks, or by
6 miscalculating any overtime or meal period or rest break premium wages and by the systematic
7 and unlawful deductions Defendants took from Employee wages. Defendants have also made it
8 difficult to account with precision for the unlawfully withheld wages and meal and rest period
9 compensation owed to Plaintiff and the Class, during the liability period, including because they
10 did not calculate the regular rate of pay correctly when paying overtime or meal period premiums
11 and because they did not implement and preserve a record-keeping method as required for non-
12 exempt employees by California Labor Code §§ 226, 1174(d), and paragraph 7 of the applicable
13 California Wage Orders. Upon information and belief, time clock punches were not maintained or
14 were not accurately maintained for work shifts and meal periods. Defendants also failed to
15 accurately record and pay for all regular and overtime hours worked and submitted by Plaintiff
16 and the Class members, including by failing to pay all overtime hours at the correctly calculated
17 overtime premium rate.

18 39. Defendants also provided Plaintiff and the Class members with wage statements
19 that failed to accurately report all gratuities, hours worked and applicable hourly rates for all hours
20 worked. For the same reasons as explained above, Plaintiff and the Class members were provided
21 with unlawful wage statements that failed to reflect all wages including gratuities, all hours
22 worked and failed to pay for all overtime hours or failed to pay overtime wages at the correct
23 overtime premium rate, and Defendants miscalculated meal and rest break premiums, and sick
24 time if and when they did pay them. Defendants followed this unlawful policy and practice even
25 though both Plaintiff and Defendants were aware that Plaintiff and the Class members worked
26 more total hours than were reflected on the wage statements, including overtime hours, and were
27 underpaid by regular rate miscalculation. Plaintiff and the Employees in the Class were unable to
28 discern from their wage statements alone the actual hours they worked in total during a pay period

1 and the rates they were paid for those hours worked.

2 40. Defendants have thus also failed to comply with Labor Code § 226(a) by
3 inaccurately reporting total hours worked and total wages earned by Plaintiff and the Class
4 members, along with the appropriate applicable rates, among others requirements. Plaintiff and
5 Class members are therefore entitled to penalties not to exceed \$4,000.00 for each employee
6 pursuant to Labor Code § 226(b). Defendants have also failed to comply with paragraph 7 of the
7 applicable California IWC Wage Orders by failing to maintain time records showing when the
8 employee begins and ends each work period, meal periods, and wages earned pursuant to Labor
9 Code § 226.7, and total daily hours worked by itemizing in wage statements all deductions from
10 payment of wages and accurately reporting total hours worked.

11 41. Defendants also required Plaintiff and the Class members to work hours off the
12 clock for which they were not compensated. They were required to endure off the clock work
13 addressed above during interrupted or otherwise on-duty meal and rest periods and were not
14 provided with sick pay and supplemental sick leave and were subjected to systematic off the clock
15 work. Defendants also failed to pay all overtime premium wages owed for work conducted on a
16 work shift and a workday or failed to pay it at the correct rate, as addressed above. Therefore,
17 Defendants have also followed a uniform and consistent policy of failing to pay all wages owed to
18 Plaintiff and other similarly situated Employees at the time of their termination or within seventy-
19 two hours of their resignation, as required by California wage-and-hour laws, including under
20 Labor Code § 203.

21 42. Plaintiff has requested records from Defendants and they have failed to timely or
22 constructively respond or to fully respond. Therefore, Plaintiff also asserts that Defendants have
23 had a consistent policy of denying Plaintiff and Class members the right to inspect and receive all
24 of their payroll records, timecards, and personnel records.

25 43. Additionally, from at least four years prior to the filing of this lawsuit and
26 continuing to the present, Defendants have regularly required Plaintiff and the Class members to
27 incur necessary business expenses in the course of performing their required job duties without
28 reimbursement. These included the uniform maintenance expenses Plaintiff incurred having to

1 launder her work uniform. Plaintiff and the Class members must be reimbursed for these necessary
2 business expenses under Labor Code § 2802, and Defendants systematically failed to do so.

3 44. In light of the foregoing, Plaintiff and the Employees in the Class bring this action
4 pursuant to, *inter alia*, Labor Code §§ 201, 202, 203, 204, 218, 218.5, 218.6, 221, 226, 226.4,
5 226.7, 246, 248.1, 248.2, 248.5, 351, 354, 510, 511, 512, 558, 558.1, 1174, 1174.5, 1182.12, 1185,
6 1194, 1194.2 1197, 1198, 1198.5, 1199, 2802, 2810.5 and 2698 *et seq.*, and California Code of
7 Regulations, Title 8, section 11000 *et seq.*

8 45. Furthermore, pursuant to Business and Professions Code §§ 17200-17208, Plaintiff
9 and the Class members seek injunctive relief, restitution, and disgorgement of all benefits
10 Defendants have enjoyed from their violations of Labor Code and the other unfair, unlawful, or
11 fraudulent practices alleged in this Complaint.

12 CLASS ALLEGATIONS

13 46. Plaintiff brings this class action on behalf of herself and all others similarly situated
14 pursuant to Code of Civil Procedure § 382. Plaintiff seeks to represent a Class (or “the Class” or
15 “Class members”) defined as follows: “All individuals employed by Defendants at any time
16 during the period of four (4) years prior to the filing of this lawsuit and ending on a date as
17 determined by the Court (“the Class Period”), and who have been employed as non-exempt,
18 hourly employees within the State of California.” This includes all hourly custodians,
19 housekeepers, groundskeepers, maintenance technicians, security guards and those in similar and
20 related positions. Further, Plaintiff seeks to represent the Subclasses composed of and defined as
21 follows:

22 a. Subclass 1. Minimum Wages Subclass. All Class members who were not
23 compensated for all hours worked for Defendants at the applicable minimum wage.

24 b. Subclass 2. Wages and Overtime Subclass. All Class members who were not
25 compensated for all hours worked for Defendants at the required rates of pay, including for all
26 hours worked in excess of eight in a day and/or forty in a week.

27 c. Subclass 3. Meal Period Subclass. All Class members who were subject to
28 Defendants’ policy and/or practice of failing to provide unpaid 30-minute uninterrupted and duty-

1 free meal periods or one hour of pay at the Employee's regular rate of pay in lieu thereof.

2 d. Subclass 4. Rest Break Subclass. All Class members who were subject to
3 Defendants' policy and/or practice of failing to authorize and permit Employees to take
4 uninterrupted, duty-free, 10-minute rest periods for every four hours worked, or major fraction
5 thereof, and failing to pay one hour of pay at the Employee's regular rate of pay in lieu thereof.

6 e. Subclass 5. Unlawful Withholding of Gratuities Subclass. All Class members who,
7 within the applicable limitations period, were deprived of gratuities.

8 f. Subclass 6. Wage Statement Subclass. All Class members who, within the
9 applicable limitations period, were not provided with accurate itemized wage statements.

10 g. Subclass 7. Unauthorized Deductions from Wages Subclass. All Class members
11 who were subject to Defendants' policy and/or practice of deducting wages earned from their pay,
12 including by requiring off the clock work.

13 h. Subclass 8. Failure to Timely Pay Wages Twice Monthly Subclass. All Class
14 members who were subject to Defendants' policy and practice of not timely paying all wages
15 earned when they were due and payable at least twice monthly.

16 i. Subclass 9. Termination Pay Subclass. All Class members who, within the
17 applicable limitations period, either voluntarily or involuntarily separated from their employment
18 and were subject to Defendants' policy and/or practice of failing to timely pay wages upon
19 termination.

20 j. Subclass 10. Payroll Records Subclass. All Class members who were subject to
21 Defendants' policy and/or practice of failing to keep accurate time and wage records as required
22 by California wage-and-hour laws.

23 k. Subclass 11. Expense Reimbursement Subclass. All Class members who incurred
24 necessary and reasonable expenses in connection with performing their job duties for Defendants
25 and who were subject to a policy and/or practice under which such expenses were not reimbursed.

26 l. Subclass 12. UCL Subclass. All Class members who are owed restitution as a
27 result of Defendants' business acts and practices, to the extent such acts and practices are found to
28 be unlawful, deceptive, and/or unfair.

1 47. Plaintiff reserves the right under California Rule of Court 3.765 to amend or
2 modify the class description with greater particularity or to provide further division into subclasses
3 or limitation to particular issues. To the extent equitable tolling operates to toll claims by the Class
4 against Defendants, the Class Period should be adjusted accordingly.

5 48. Defendants, as a matter of company policy, practice and procedure, and in violation
6 of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order requirements,
7 and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged
8 in a practice whereby Defendants failed to correctly calculate and pay compensation for the time
9 worked by Plaintiff and the other members of the Class, even though Defendants enjoyed the
10 benefit of this work, required Employees to perform this work and permitted or suffered to permit
11 this work. Defendants have uniformly denied these Class members wages to which these
12 employees are entitled, and failed to provide meal periods or authorize and permit rest periods, in
13 order to unfairly cheat the competition and unlawfully profit.

14 49. This action has been brought and may properly be maintained as a class action
15 under the provisions of Code of Civil Procedure § 382 because there is a well-defined community
16 of interest in this litigation and the proposed Class is easily ascertainable from the employment
17 records for Plaintiff and the Class members that Defendants are required to maintain under
18 California law.

19 **A. Numerosity**

20 50. The potential members of the Class as defined are so numerous that joinder of all
21 the Class members is impracticable. While the precise number of Class member has not been
22 determined at this time, Plaintiff is informed and believes that Defendants employ or, during the
23 time period relevant to this lawsuit employed, at least hundreds of Employees who satisfy the
24 Class definition within the State of California. Plaintiff alleges that Defendants' employment
25 records will provide information as to the number and location of all Class members.

26 **B. Commonality**

27 51. There are questions of law and fact common to the Class that predominate over any
28 questions affecting only individual Class members. The common questions are numerous and

1 substantial and flow from Defendants' uniform policies and/or practices of violating the California
2 Labor Code addressed above. As such, these common questions predominate over individual
3 questions concerning each individual Class Member's showing as to his or her eligibility for
4 recovery or as to the amount of damages. These common questions of law and fact include:

- 5 a. Whether Defendants failed to pay Employees minimum wages;
- 6 b. Whether Defendants failed to pay Employees wages for all hours worked;
- 7 c. Whether Defendants failed to pay Employees overtime as required under Labor
8 Code § 510;
- 9 d. Whether Defendants violated Labor Code §§ 226.7 and 512, and the applicable
10 IWC Wage Orders, by failing to provide Employees with requisite meal periods or
11 premium pay in lieu thereof;
- 12 e. Whether Defendants violated Labor Code §§ 226.7, and the applicable IWC Wage
13 Orders, by failing to authorize and permit Employees to take requisite rest breaks
14 or provide premium pay in lieu thereof;
- 15 f. Whether Defendants violated Labor Code § 351 by withholding gratuities from
16 Employees;
- 17 g. Whether Defendants violated Labor Code § 226(a) by providing Employees with
18 inaccurate wage statements and wage statements that omitted many of the Section
19 226(a) requirements.
- 20 h. Whether Defendants violated Labor Code § 221;
- 21 i. Whether Defendants violated Labor Code §§ 201, 202, and 203 by failing to pay
22 wages and compensation due and owing at the time of termination of employment;
- 23 j. Whether Defendants' conduct was willful;
- 24 k. Whether Defendants violated Labor Code § 226 and § 1174 and § 1198 and the
25 IWC Wage Orders by failing to maintain accurate records of Class members'
26 earned wages and work periods;
- 27 l. Whether Defendants violated Labor Code § 1194 by failing to compensate all
28 Employees during the relevant time period for all hours worked, whether regular or

overtime;

- m. Whether Defendants violated Labor Code § 204 by failing to pay Employees all wages earned at least twice monthly;
- n. Whether Defendants violated Labor Code § 2802 by failing to reimburse necessary business expenses incurred by Employees;
- o. Whether Defendants violated California Labor Code §§ 246 and 248.1 by not providing employees with all required sick days and COVID-19 supplemental sick leave;
- p. Whether Defendants violated Labor Code §§ 1174 and 1174.5;
- q. Whether Defendants violated Business and Professions Code § 17200 *et seq.*; and
- r. Whether Employees are entitled to equitable relief pursuant to Business and Professions Code § 17200 *et seq.*

C. Typicality

52. The claims of the named Plaintiff are typical of those of the other Employees. The Employee Class members all sustained injuries and damages arising out of and caused by Defendants' common course of conduct and uniformly applied policies in violation of statutes, as well as regulations, that have the force and effect of law, as alleged herein. Plaintiff's claims for the off the clock work and meal and rest violations they were required to endure are typical of those of the other Class members.

D. Adequacy of Representation

53. Plaintiff will fairly and adequately represent and protect the interest of the Employee Class members. Counsel who represents Plaintiff and the Employees in the Class are experienced and competent in litigating employment class actions.

E. Superiority of Class Action

54. A class action is superior to other available means for the fair and efficient adjudication of this controversy. Individual joinder of all Employees is not practicable, and questions of law and fact common to all Employees predominate over any questions affecting only individual Employees. Each Employee in the Class has been damaged and is entitled to recovery

1 by reason of Defendants' illegal policies or practices of failing to compensate Employees properly.

2 55. As to the issues raised in this case, a class action is superior to all other methods for
3 the fair and efficient adjudication of this controversy, as joinder of all Class members is
4 impracticable and many legal and factual questions to be adjudicated apply uniformly to all Class
5 members. Further, as the economic or other loss suffered by vast numbers of Class members may
6 be relatively small, the expense and burden of individual actions makes it difficult for the Class
7 members to individually redress the wrongs they have suffered. Moreover, in the event
8 disgorgement is ordered, a class action is the only mechanism that will permit the employment of
9 a fluid fund recovery to ensure that equity is achieved. There will be relatively little difficulty in
10 managing this case as a class action, and proceeding on a class-wide basis will permit Employees
11 to vindicate their rights for violations they endured which they would otherwise be foreclosed
12 from receiving in a multiplicity of individual lawsuits that would be cost prohibitive to them.

13 56. Class action treatment will allow those persons similarly situated to litigate their
14 claims in the manner that is most efficient and economical for the parties and the judicial system.
15 Plaintiff is unaware of any difficulties in managing this case that should preclude class treatment.
16 Plaintiff contemplates the eventual issuance of notice to the proposed Class members that would
17 set forth the subject and nature of the instant action. The Defendants' own business records can be
18 utilized for assistance in the preparation and issuance of the contemplated notices. To the extent
19 that any further notice is required additional media and/or mailings can be used.

20 57. Defendants, as prospective and actual employers of the Employees in the Class,
21 had a special fiduciary duty to disclose to prospective Class members the true facts surrounding
22 Defendants' pay practices, policies and working conditions imposed upon the similarly situated
23 Employees as well as the effect of any alleged arbitration agreements that may have been forced
24 upon them. In addition, Defendants knew they possessed special knowledge about pay practices
25 and policies, most notably intentionally refusing to pay for all hours actually worked which should
26 have been recorded in Defendants' pay records and the consequence of the alleged arbitration
27 agreements and policies and practices on the Employees and Class as a whole.

28

58. Plaintiff and the Employees in the Class did not discover the fact that they were entitled to all pay under the Labor Code until shortly before the filing of this lawsuit nor was there any discussion about Plaintiff's and the Class members' waiver of their Constitutional rights of trial by jury, to collectively organize and oppose unlawful pay practices under California law as well as obtain injunctive relief preventing such practices from continuing. As a result, the applicable statutes of limitation tolled until such time as Plaintiff and the Class members discovered their claims.

FIRST CAUSE OF ACTION
FAILURE TO PAY MINIMUM WAGES
(Against All Defendants)

59. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

60. Defendants failed to pay Employees minimum wages for all hours worked. Defendants had a consistent policy of failing to pay Employees for all hours worked. Employees would work hours and not receive wages, including as alleged above in connection with off the clock work, including all the time required to remain on duty and under Defendants' control during breaks and due to the work demands placed upon them by Defendants' management and customers and by paying what should have been overtime hours as regular hours. Defendants' uniformly applied policies required systematic off the clock work and underpayment of all wages owed to Employees over a period of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly failed to pay minimum wages to Plaintiff and the Class members, including by requiring systematic off the clock work. To the extent any local wage ordinances were also applicable to paying the employees an hourly rate above the minimum wage rate, Defendants failed to comply with the local wage ordinances. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Class as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Plaintiff and the other members of the Class as to minimum wage pay.

1 61. In California, employees must be paid at least the applicable state minimum wage
2 for all hours worked, including under Labor Code § 1197, IWC Wage Order MW-2014, and
3 paragraphs 2(K), 2(S), and 4(A)-4(C) of the applicable IWC Wage Orders. Also, pursuant to
4 California Labor Code § 204, other applicable laws and regulations, and public policy, an
5 employer must timely pay its employees for all hours worked. Defendants failed to do so.

6 62. California Labor Code § 1197, entitled “Pay of Less Than Minimum Wage”
7 states: “The minimum wage for employees fixed by the commission is the minimum wage to be
8 paid to employees, and the payment of a less wage than the minimum so fixed is unlawful.” The
9 applicable minimum wage rate fixed by the commission for work during the relevant period is
10 found in the Wage Orders.

11 63. The minimum wage provisions of California Labor Code are enforceable by private
12 civil action pursuant to Labor Code § 1194(a) which states: “Notwithstanding any agreement to
13 work for a lesser wage, any employee receiving less than the legal minimum wage or the legal
14 overtime compensation applicable to the employee is entitled to recover in a civil action the
15 unpaid balance of the full amount of this minimum wage or overtime compensation, including
16 interest thereon, reasonable attorney’s fees and costs of suit.”

17 64. As described in California Labor Code §§ 1185 and 1194.2, any action for wages
18 incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also,
19 California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage
20 Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for
21 all hours worked. All hours must be paid at the statutory or agreed rate, or at the minimum rate in
22 the absence of a contractually agreed upon one.

23 65. In committing these violations of the California Labor Code, Defendants
24 inaccurately recorded, or required Plaintiff and the Class members to input times that did not
25 reflect their actual hours worked, or miscalculated hours or rates or otherwise underpaid the actual
26 time worked by Plaintiff and other members of the Class, including by requiring off the clock
27 work as addressed in detail above. Defendants acted in an illegal attempt to avoid the payment of
28 all earned wages, and other benefits in violation of the California Labor Code, the Industrial

1 Welfare Commission requirements and other applicable laws and regulations. As a result of these
2 violations, Defendants also failed to timely pay all wages earned in accordance with California
3 Labor Code § 1194.

4 66. California Labor Code § 1194.2 also provides for the following remedies: “In any
5 action under Section 1194 . . . to recover wages because of the payment of a wage less than the
6 minimum wages fixed by an order of the commission, an employee shall be entitled to recover
7 liquidated damages in an amount equal to the wages unlawfully unpaid and interest thereon.”

8 67. In addition to restitution for all unpaid wages, pursuant to California Labor Code §
9 1197.1, Plaintiff and Class members are entitled to recover a penalty of \$100.00 for the initial
10 failure to timely pay each employee minimum wages, and \$250.00 for each subsequent failure to
11 pay each employee minimum wages.

12 68. Pursuant to California Labor Code § 1194.2, Plaintiff and Class members are
13 further entitled to recover liquidated damages in an amount equal to wages unlawfully unpaid and
14 interest thereon.

15 69. Defendants have the ability to pay minimum wages for all time worked and have
16 willfully refused to pay such wages with the intent to secure for Defendants a discount upon this
17 indebtedness with the intent to annoy, harass, oppress, hinder, delay, or defraud Employees.

18 70. Plaintiff and the Class members are entitled to recover the unpaid minimum wages
19 (including double minimum wages) and local wage ordinance wages and liquidated damages in an
20 amount equal to the minimum wages unlawfully unpaid, interest thereon and reasonable attorney’s
21 fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiff and the other
22 members of the Class further request recovery of all unpaid wages, according to proof, interest,
23 statutory costs, as well as the assessment of any statutory penalties against Defendants, in a sum as
24 provided by the California Labor Code and/or other applicable statutes. To the extent minimum
25 wage compensation is determined to be owed to the Class members who have terminated their
26 employment, Defendants’ conduct also violates Labor Code §§ 201 and/or 202, and therefore
27 these individuals are also be entitled to waiting time penalties under California Labor Code § 203,
28 which penalties are sought herein on behalf of these Class members. Defendants’ failure to timely

1 pay all wages owed also violated Labor Code § 204 and resulted in violations of Labor Code §
2 226 because they resulted in the issuance of inaccurate wage statements. Defendants' conduct as
3 alleged herein was willful, intentional, and not in good faith. Further, Plaintiff and other Class
4 members are entitled to seek and recover statutory costs.

5 **SECOND CAUSE OF ACTION**

6 **FAILURE TO PAY WAGES AND OVERTIME UNDER LABOR CODE § 510**

7 **(Against All Defendants)**

8 71. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
9 full herein.

10 72. California Labor Code § 1194 provides that "any employee receiving less than the
11 legal minimum wage or the legal overtime compensation applicable to the employee is entitled to
12 recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime
13 compensation, including interest thereon, reasonable attorney's fees, and costs of suit." The action
14 may be maintained directly against the employer in an employee's name without first filing a
15 claim with the Division of Labor Standards and Enforcement.

16 73. By their conduct, as set forth herein, Defendants violated Labor Code § 1194 and
17 Labor Code § 510 (and paragraphs 2(K), 2(S), 3(A) and 4(A)-4(B) of the relevant orders of the
18 Industrial Welfare Commission) by failing to pay Employees: (a) time and one-half their regular
19 hourly rates for hours worked in excess of eight (8) hours in a workday or in excess of forty (40)
20 hours in any workweek or for the first eight (8) hours worked on the seventh day of work in any
21 one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve (12)
22 hours in any one (1) day or for hours worked in excess of eight (8) hours on any seventh day of
23 work in a workweek.

24 74. Defendants had a consistent policy of not paying Employees wages for all hours
25 worked, including by requiring off the clock work as addressed above, by unlawful deductions, by
26 under-reporting actual hours worked, and by requiring Employees to do so as well. Defendants
27 have also failed to include all forms of remuneration in the regular rate of pay used to calculate
28 and pay overtime, and failed to begin paying overtime when it was incurred due to the off the

1 clock work, as detailed above.

2 75. Defendants thus had a consistent policy of not paying Employees wages for all
3 hours worked, including hours at their required regular, overtime, and double-time rates.
4 Defendants, and each of them, have intentionally and improperly rounded, changed, adjusted
5 and/or modified certain employees' hours, including Plaintiff's, or required Plaintiff and the Class
6 members to do so, or otherwise caused them to work off the clock to avoid paying Plaintiff and the
7 Class members all earned and owed straight time and overtime wages and other benefits, in
8 violation of the California Labor Code, the California Code of Regulations and the IWC Wage
9 Orders and guidelines set forth by the Division of Labor Standards and Enforcement. Defendants
10 have also violated these provisions by requiring Plaintiff and other similarly situated non-exempt
11 employees to work through meal periods or remain under Defendants' control when they were
12 required to be clocked out or to otherwise work off the clock to complete their daily job duties and
13 respond to demands from customers and managers.

14 76. Therefore, Employees were not properly compensated, nor were they paid overtime
15 rates for hours worked in excess of eight hours in a given day, and/or forty hours in a given week.
16 Based on information and belief, Defendants did not make available to Employees a reasonable
17 protocol for correcting time records when Employees worked overtime hours or to fix incorrect
18 time entries or those that Defendants unlawfully under-recorded to the Employee's detriment.
19 Defendants have also violated these provisions by requiring Plaintiff and other similarly situated
20 Class members to work through meal periods when they were required to be clocked out or to
21 otherwise work off the clock to complete their daily job duties.

22 77. Defendants' failure to pay Plaintiff and the Class members the unpaid balance of
23 regular wages owed and overtime compensation for all hours worked, as required by California
24 law, violates the provisions of Labor Code §§ 510 and 1198 and paragraph 3(A) of the applicable
25 IWC Wage Order, and is therefore unlawful. Defendants also failed to correctly calculate the
26 regular rate used to calculate and pay overtime, and meal and rest premiums, as addressed above.

27 78. Additionally, Labor Code § 558(a) provides "any employer or other person acting
28 on behalf of an employer who violates, or causes to be violated, a section of this chapter or any

1 provisions regulating hours and days of work in any order of the IWC shall be subject to a civil
2 penalty as follows: (1) For any violation, fifty dollars (\$50) for each underpaid employee for each
3 pay period for which the employee was underpaid in addition to an amount sufficient to recover
4 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each
5 underpaid employee for each pay period for which the employee was underpaid in addition to an
6 amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall
7 be paid to the affected employee.” Labor Code § 558(c) states, “the civil penalties provided for in
8 this section are in addition to any other civil or criminal penalty provided by law.” Defendants
9 have violated provisions of the Labor Code regulating hours and days of work as well as the IWC
10 Wage Orders. Accordingly, Plaintiff and the Class members seek the remedies set forth in Labor
11 Code § 558.

12 79. Defendants’ failure to pay compensation in a timely fashion also constituted a
13 violation of California Labor Code § 204, which requires that all wages shall be paid
14 semimonthly. From four (4) years prior to the filing of this lawsuit to the present, in direct
15 violation of that provision of the California Labor Code, Defendants have failed to pay all wages
16 and overtime compensation earned by Employees. Each such failure to make a timely payment of
17 compensation to Employees constitutes a separate violation of California Labor Code § 204.

18 80. Employees have been damaged by these violations of California Labor Code §§
19 204 and 510 (and the relevant orders of the Industrial Welfare Commission). Additionally, under
20 Labor Code § 1199(a)-(c), it is a misdemeanor and Defendants are subject to a fine of not less
21 than \$100 for causing Employees “to work for longer hours than those fixed, or under conditions
22 of labor prohibited by an order of the commission” or if the employer pays “a wage less than the
23 minimum fixed by an order of the commission” or “violates...any provision of this chapter or
24 any order or ruling of the commission.”

25 81. Consequently, pursuant to the California Labor Code, including Labor Code §§
26 204, 510, 558, 1194, 1198, 1199, and the relevant paragraphs of the IWC Wage Orders, including
27 paragraphs 2(K), 2(S), 3(A), 4, and 20, Defendants are liable to Employees for the full amount of
28 all their unpaid wages and overtime compensation for all their hours worked, with interest, plus

1 their reasonable attorneys' fees and costs, as well as the assessment of any statutory penalties
2 against Defendants, and each of them, and any additional sums as provided by the Labor Code
3 and/or other statutes.

4 **THIRD CAUSE OF ACTION**

5 **MEAL-PERIOD LIABILITY UNDER LABOR CODE § 226.7**

6 **(Against All Defendants)**

7 82. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
8 full herein.

9 83. Employees regularly worked shifts greater than five (5) hours and in some
10 instances, greater than ten (10) hours. Pursuant to Labor Code § 512, and paragraph 11 of the
11 applicable IWC Wage Order, an employer may not employ someone for a shift of more than five
12 (5) hours without providing him or her with a meal period of not less than thirty (30) minutes or
13 for a shift of more than ten (10) hours without providing him or her with a second meal period of
14 not less than thirty (30) minutes.

15 84. Defendants failed to provide Employees with meal periods as required under the
16 Labor Code and paragraph 11 of the applicable IWC Wage Order. Employees were often required
17 to work or to otherwise remain under Defendants' control during meal periods, or Defendants
18 provided them after Employees worked beyond the fifth hour of their shifts or Employees
19 otherwise had them shortened and interrupted by work demands and requirements to perform off
20 the clock work and remain under Defendants' control. Furthermore, upon information and belief,
21 on the occasions when Employees worked more than ten hours in a given shift, they did so
22 without receiving a second uninterrupted thirty-minute meal period as required by law.

23 85. Defendants thus failed to provide Plaintiff and the Class members with meal
24 periods as required by the Labor Code and paragraph 11 of the applicable IWC Wage Order,
25 including by not providing them with the opportunity to take meal breaks, by providing them late
26 or for less than thirty minutes, or by requiring them to perform work during breaks.

27 86. Moreover, Defendants failed to compensate Employees for each meal period not
28 provided or inadequately provided, as required under Labor Code § 226.7 and paragraphs 11 and

20 of the applicable IWC Wage Orders, which provide that, if an employer fails to provide an employee a meal period in accordance with this section, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the meal period is not provided. As detailed above, when Defendants paid any meal period premiums, they upon information and belief underpaid them by miscalculating the regular rate of compensation by not including all forms of remuneration in it. Defendants thus failed to compensate the Employees in the Class for each meal period not provided or inadequately provided, as required under Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC Wage Order.

87. Therefore, pursuant to Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC Wage Order, Employees in the Class are entitled to damages in an amount equal to one (1) hour of wages at their effective hourly rates of pay for each meal period not provided or deficiently provided, a sum to be proven at trial, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code and other statutes and applicable IWC Wage Order paragraphs.

FOURTH CAUSE OF ACTION

REST-BREAK LIABILITY UNDER LABOR CODE § 226.7

(Against All Defendants)

88. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

89. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders provide that employers must authorize and permit all employees to take rest periods at the rate of ten minutes net rest time per four (4) work hours.

90. Employees consistently worked consecutive four hour shifts and were generally scheduled for shifts of greater than 3.5 hours total, thus requiring Defendants to authorize and permit them to take rest periods. Pursuant to the Labor Code and paragraph 12 of the applicable IWC Wage Order, Employees were entitled to paid rest breaks of not less than ten minutes for each consecutive four hour shift, and Defendants failed to provide Employees with timely rest breaks of not less than ten minutes for each consecutive four hour shift. Defendants made no effort

1 to authorize and permit Plaintiff and the Class members to take lawful rest breaks. Employees
2 were often required to work or to otherwise remain under Defendants' control during rest periods,
3 including by responding to work requirements, and had breaks provided untimely as a result of the
4 above described off the clock work.

5 91. Labor Code §§ 226.7 and paragraphs 12 and 20 of the applicable IWC Wage
6 Orders provide that if an employer fails to provide an employee rest period in accordance with this
7 section, the employer shall pay the employee one hour of pay at the employee's regular rate of
8 compensation for each workday that the rest period is not provided. Defendants failed to do so.

9 92. Defendants, and each of them, have therefore intentionally and improperly denied
10 rest periods to Plaintiff and the Class members in violation of Labor Code §§ 226.7 and 512 and
11 paragraph 12 of the applicable IWC Wage Orders.

12 93. Defendants failed to authorize and permit Plaintiff and the Class members to take
13 rest periods, as required by the Labor Code. Moreover, Defendants did not compensate Employees
14 with an additional hour of pay at each Employee's hourly rate for each day that Defendants failed
15 to provide them with adequate rest breaks, as required under Labor Code § 226.7 and paragraphs
16 12 and 20 of the applicable IWC Wage Orders. To the extent Defendants paid any rest break
17 premiums, they upon information and belief, underpaid them by miscalculating the regular rate of
18 compensation by not including all forms of remuneration in it. Defendants thus failed to
19 compensate the Employees in the Class for each rest period not provided or inadequately
20 provided, as required under Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC
21 Wage Order.

22 94. Therefore, pursuant to Labor Code § 226.7 and paragraphs 12 and 20 of the
23 applicable IWC Wage Orders, Employees are entitled to damages in an amount equal to one hour
24 of wages at their effective hourly rates of pay for each day worked without the required rest
25 breaks, a sum to be proven at trial, as well as the assessment of any statutory penalties against
26 Defendants, and each of them, in a sum as provided by the Labor Code and/or other statutes.

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28 ///

FIFTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 226(a)
(Against All Defendants)

95. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

96. California Labor Code § 226(a) requires an employer to furnish each of his or her employees with an accurate, itemized statement in writing showing the gross and net earnings, total hours worked, and the corresponding number of hours worked at each hourly rate; these statements must be appended to the detachable part of the check, draft, voucher, or whatever else serves to pay the employee's wages; or, if wages are paid by cash or personal check, these statements may be given to the employee separately from the payment of wages; in either case the employer must give the employee these statements twice a month or each time wages are paid.

97. Defendants failed to provide Plaintiff and the similarly situated Employee Class members with accurate itemized wage statements in writing, as required by the Labor Code and paragraph 7 of the applicable IWC Wage Orders. Specifically, the wage statements issued to Employees by Defendants failed to accurately account for wages, overtime, and premium pay, including for all overtime and double time hours worked and for deficient meal periods and rest breaks, all of which Defendants knew or reasonably should have known were owed to the Employees, as alleged above.

98. Throughout the liability period, Defendants intentionally failed to furnish to Plaintiff and the Class members, upon each payment of wages, itemized statements accurately showing: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate paid on a piece-rate basis, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of his or her social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee pursuant to Labor

1 Code § 226 and paragraph 7 of the applicable IWC Wage Orders, amongst other statutory
2 requirements. Defendants knowingly and intentionally failed to provide Plaintiff and the Class
3 members with such timely and accurate wage and hour statements.

4 99. Plaintiff and the Class members suffered injury as a result of Defendants' knowing
5 and intentional failure to provide them with the wage and hour statements as required by law and
6 are presumed to have suffered injury and entitled to penalties under Labor Code § 226(e), as the
7 Defendants have failed to provide an accurate wage statement, failed to provide accurate and
8 complete information as required by any one or more of items Labor Code § 226 (a)(1) to (9),
9 inclusive, and the Plaintiff and Class members cannot promptly and easily determine from the
10 wage statement alone one or more of the following: (i) The amount of the gross wages or net
11 wages paid to the employee during the pay period or any of the other information required to be
12 provided on the itemized wage statement pursuant to items (2) to (4), inclusive, (6), and (9) of
13 subdivision (a), (ii) Which deductions the employer made from gross wages to determine the net
14 wages paid to the employee during the pay period, (iii) The name and address of the employer
15 and, (iv) The name of the employee and only the last four digits of his or her social security
16 number or an employee identification number other than a social security number. For purposes
17 of Labor Code § 226(e) "promptly and easily determine" means a reasonable person [i.e. an
18 objective standard] would be able to readily ascertain the information without reference to other
19 documents or information.

20 100. Additionally, under paragraph 4(B) of the applicable IWC Wage Orders, employers
21 are required "to pay each employee, on the established payday for the period involved, not less
22 than the applicable minimum wage for all hours worked in the payroll period, ..." Under Labor
23 Code § 1198, "[t]he employment of any employee for longer hours than those fixed by the order
24 or under conditions of labor prohibited by the order is unlawful." Plaintiff and the Class members
25 may therefore pursue damages and penalties for violations of Labor Code § 204 and paragraph
26 4(B) of the applicable IWC Wage Orders, including penalties under paragraph 20 of the applicable
27 IWC Wage Orders.

101. Therefore, as a direct and proximate cause of Defendants' violation of Labor Code § 226(a) and paragraphs 4(b), 7, and 20 of the applicable IWC Wage Orders, the Employees in the Class suffered injuries, including among other things confusion over whether they received all wages owed them, the difficulty and expense involved in reconstructing pay records, and forcing them to make mathematical computations to analyze whether the wages paid in fact compensated them correctly for all hours worked.

102. Pursuant to Labor Code §§ 226(a) and 226(e), and paragraph 20 of the applicable IWC Wage Order, Plaintiff and the Employee Class members are entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an aggregate penalty of four thousand dollars (\$4,000) under Section 226(e). They are also entitled to an award of costs and reasonable attorneys' fees.

SIXTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 221
(Against All Defendants)

103. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

104. Labor Code § 221 provides, "It shall be unlawful for any employer to collect or receive from an employee any part of wages theretofore paid by said employer to said employee." Pursuant to California Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked. Defendants failed to do so.

105. Defendants unlawfully received and/or collected wages from the Employees in the Class by requiring off the clock work, by miscalculating overtime, and by not paying one hour of pay at the regular rate of compensation for every meal and rest period violation endured by Plaintiff and the other Class members, as alleged above. By not compensating Employees for all hours worked and meal and rest period premiums, Defendants unlawfully deducted wages earned in violation of Labor Code § 221.

1 106. As a direct and proximate cause of the unauthorized deductions, Employees have
2 been damaged, in an amount to be determined at trial.

3 **SEVENTH CAUSE OF ACTION**
4 **VIOLATION OF LABOR CODE § 204**
5 **(Against All Defendants)**

6 107. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
7 full herein.

8 108. Labor Code § 204 instructs that: “All wages, ...earned by any person in any
9 employment are due and payable twice during each calendar month, on days designated in
10 advance by the employer as the regular paydays. Labor performed between the 1st and 15th days,
11 inclusive, of any calendar month shall be paid for between the 16th and the 26th day of the month
12 during which the labor was performed, and labor performed between the 16th and the last day,
13 inclusive, of any calendar month, shall be paid for between the 1st and 10th day of the following
14 month.” Additionally, the requirements of this section shall be deemed satisfied by the payment
15 of wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven
16 calendar days following the close of the payroll period.” As detailed above, Defendants
17 maintained a consistently applied policy and practice of not paying all wages earned between the
18 1st and 15th days of a month between the 16th and 26th day and failed to pay all wages earned
19 between the 16th and the last day of the month between the 1st and 10th day of the following month.
20 Defendants similarly failed to pay all wages earned by not more than seven calendar days
21 following the close of the payroll period.

22 109. All wages due and owing to Plaintiff and the Class members, including as required
23 under Labor Code § 510, were therefore not timely paid by Defendants. Additionally, wages
24 required by Labor Code § 1194 and other sections became due and payable to each employee in
25 each pay period that he or she was not provided with a meal period or rest period or paid straight
26 or overtime wages to which he or she was entitled.

27 110. Defendants violated Labor Code § 204 by systematically refusing to timely pay
28 wages due under the Labor Code, as addressed above. Additionally, under paragraph 4(B) of the

applicable IWC Wage Orders, employers are required “to pay each employee, on the established payday for the period involved, not less than the applicable minimum wage for all hours worked in the payroll period, ...” Under Labor Code § 1198, “[t]he employment of any employee for longer hours than those fixed by the order or under conditions of labor prohibited by the order is unlawful.” Plaintiff and the Class members may therefore pursue damages and penalties for violations of Labor Code § 204 and paragraph 4(B) of the applicable IWC Wage Orders, including penalties under paragraph 20 of the applicable IWC Wage Orders.

111. As a result of the unlawful acts of Defendants, Plaintiff and the Class she seeks to represent have been deprived of wages in amounts to be determined at trial, and they are entitled to recovery of such amounts, plus interest and penalties thereon, attorneys' fees, and costs, pursuant to Labor Code § 204, 210, 218.5, 1194 and 1198, and paragraphs 4(B) and 20 of the applicable IWC Wage Orders.

EIGHTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 203
(Against All Defendants)

112. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

113. Plaintiff and numerous Class members are no longer employed by Defendants; they either quit Defendants' employ or were fired therefrom.

114. Defendants failed to pay these Employees all wages due and certain at the time of termination or within seventy-two hours of resignation.

115. The wages withheld from these Employees by Defendants remained due and owing for more than thirty days from the date of separation from employment.

116. Defendants thus failed to pay Plaintiff and the Class members without abatement, all wages as defined by applicable California law. Among other things, these Employees were not paid all regular and overtime wages, including by Defendants failing to pay for all hours worked or requiring off the clock work or by unlawfully under-recording time entries to the detriment of Employees, and Defendants failed to pay premium wages owed for unprovided meal periods and

1 rest periods, as further detailed in this Complaint. Defendants' failure to pay said wages within the
2 required time was willful within the meaning of Labor Code § 203.

3 117. Additionally, under paragraph 4(B) of the applicable IWC Wage Orders, employers
4 are required "to pay each employee, on the established payday for the period involved, not less
5 than the applicable minimum wage for all hours worked in the payroll period, ..." Under Labor
6 Code § 1198, "[t]he employment of any employee for longer hours than those fixed by the order
7 or under conditions of labor prohibited by the order is unlawful." Plaintiff and the Class members
8 may therefore pursue damages and penalties for violations of Labor Code § 203 and paragraph
9 4(B) of the applicable IWC Wage Orders, including penalties under paragraph 20 of the applicable
10 IWC Wage Orders. Additionally, under Labor Code § 1199(a)-(c), it is a misdemeanor and
11 Defendants are subject to a fine of not less than \$100 for causing Employees "to work for longer
12 hours than those fixed, or under conditions of labor prohibited by an order of the commission" or
13 if the employer pays "a wage less than the minimum fixed by an order of the commission" or
14 "violates...any provision of this chapter or any order or ruling of the commission."

15 118. Defendants' failure to pay wages, as alleged, entitles Plaintiff and these former
16 Employee Class members to penalties under Labor Code § 203 and the applicable paragraphs of
17 the IWC Wage Orders as addressed above, including the requirement that an employee's wages
18 shall continue until paid for up to thirty (30) days from the date they were due.

19 **NINTH CAUSE OF ACTION**

20 **FAILURE TO KEEP REQUIRED PAYROLL RECORDS, LABOR CODE §§ 1174, 1174.5**

21 **(Against All Defendants)**

22 119. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
23 full herein.

24 120. California Labor Code § 1174 requires that all employers shall keep accurate time
25 and wage records for all employees. California Labor Code § 1174.5 further requires that any
26 employee suffering injury due to a willful violation of the aforementioned obligations may seek
27 damages, including civil penalties, from the employer.

28

121. During the course of Plaintiffs and Employees' employment, Defendants consistently failed to maintain accurate time and wage records for Plaintiff and Class Members as required by California Labor Code § 1174 by failing to pay them proper wages, overtime, and premium pay as discussed above and failing to document and pay for actual hours worked.

122. Defendants are also required by the California Labor Code § 1198 and the applicable Wage Order to maintain a tracking system that accurately records the times during which Employees work.

123. Defendants have maintained a common unlawful policy and practice of failing to accurately record all hours worked and all meal period start and end times.

124. Defendants' failure to pay wages, as alleged above, was willful in that Defendants knew wages to be due but failed to pay them.

125. Accordingly, Defendants are liable for civil penalties pursuant to the California Labor Code including § 1174.5, for the three years prior to the filing of this Complaint.

TENTH CAUSE OF ACTION

FAILURE TO REIMBURSE NECESSARY BUSINESS EXPENSES LABOR CODE § 2802

(Against All Defendants)

126. Plaintiff realleges and incorporates all preceding paragraphs, as though set forth in full herein.

127. Plaintiff is informed and believes and based thereon alleges that throughout the period applicable, Defendants required Plaintiff and the Class members to pay for necessary work related expenses they incurred. These included the uniform maintenance expenses Plaintiff incurred having to launder her work uniform. Plaintiff and the Class members must be reimbursed for these necessary business expenses under Labor Code § 2802 and Defendants systematically failed to do so.

128. Defendants thus followed a uniform policy and practice of failing to reimburse Employees for these necessary work related expenses or losses incurred in direct discharge of their job duties during employment with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the applicable IWC Wage Orders, paragraph 9.

129. Defendants' knowing and willful failure to reimburse lawful necessary work related expenses and losses to Plaintiff and the Class members resulted in damages because, among other things, Defendants did not inform employees of their right to be reimbursed for those work related expenses. As Defendants failed to inform and misled Plaintiff and the Class members with regard to their rights, Plaintiff and the Class members were led to believe that incurring those lawful and necessary expenses was an expected and essential function of their employment with Defendants and that failure to incur those expenses would have adverse consequences on their employment.

130. Therefore, Plaintiff and the Class members are entitled to reimbursement for any and all necessary work related expenses, as provided for in Labor Code § 2802(b) and paragraph 9 of the applicable IWC Wage Orders, incurred during the direct discharge of their duties while employed by Defendants, as well as accrued interest on those expenses that were not reimbursed from the date Plaintiff and the Class members incurred those expenses. Further, Plaintiff and the Class members are entitled to costs and attorney's fees pursuant to Labor Code § 2802(c).

ELEVENTH CAUSE OF ACTION
VIOLATION OF BUSINESS & PROFESSIONS CODE § 17200 *ET SEQ.*
(Against All Defendants)

131. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein. Plaintiff, on behalf of herself, the Employees in the Class, and the general public, brings this claim pursuant to Business & Professions Code § 17200 *et seq.* The conduct of Defendants as alleged in this Complaint has been and continues to be unfair, unlawful, and harmful to Employees and the general public. Plaintiff seeks to enforce important rights affecting the public interest within the meaning of Code of Civil Procedure § 1021.5.

132. Plaintiff is a “person” within the meaning of Business & Professions Code § 17204, has suffered injury, and therefore has standing to bring this cause of action for injunctive relief, restitution, and other appropriate equitable relief.

133. Business & Professions Code § 17200 *et seq.* prohibits unlawful and unfair business practices. By the conduct alleged herein, Defendants' practices were deceptive and fraudulent in that Defendants' policy and practice failed to provide the required amount of

1 compensation for missed meal and rest breaks, and failed to adequately compensate Plaintiff and
2 Class members for all hours worked, due to systematic business practices as alleged herein that
3 cannot be justified, pursuant to the applicable California Labor Code and Industrial Welfare
4 Commission requirements in violation of California Business and Professions Code §§ 17200, *et*
5 *seq.*, and for which this Court should issue injunctive and equitable relief, pursuant to California
6 Business & Professions Code § 17203, including restitution of wages wrongfully withheld.

7 134. Wage-and-hour laws express fundamental public policies. Paying employees their
8 wages and overtime, providing them with meal periods and rest breaks, etc., are fundamental
9 public policies of California. Labor Code § 90.5(a) articulates the public policies of this State
10 vigorously to enforce minimum labor standards, to ensure that employees are not required or
11 permitted to work under substandard and unlawful conditions, and to protect law-abiding
12 employers and their employees from competitors who lower costs to themselves by failing to
13 comply with minimum labor standards.

14 135. Defendants have violated statutes and public policies. Through the conduct alleged
15 in this Complaint Defendants have acted contrary to these public policies, have violated specific
16 provisions of the Labor Code, and have engaged in other unlawful and unfair business practices
17 in violation of Business & Professions Code § 17200 *et seq.*; which conduct has deprived
18 Plaintiff, and all persons similarly situated, and all interested persons, of the rights, benefits, and
19 privileges guaranteed to all employees under the law.

20 136. Defendants' conduct, as alleged above, constitutes unfair competition in violation
21 of the Business & Professions Code § 17200 *et seq.*

22 137. Defendants, by engaging in the conduct herein alleged, by failing to pay wages
23 and overtime, failing to provide meal periods and rest breaks, etc., either knew or in the exercise
24 of reasonable care should have known that their conduct was unlawful; therefore, their conduct
25 violates the Business & Professions Code § 17200 *et seq.*

26 138. By the conduct alleged herein, Defendants have engaged and continue to engage in
27 a business practice which violates California and federal law, including but not limited to, the
28 applicable Industrial Wage Order(s), the California Code of Regulations, and the California

1 Labor Code including Sections 204, 226, 226.7, 510, 512, 1194, 1197, and 1198 for which this
2 Court should issue declaratory and other equitable relief pursuant to California Business &
3 Professions Code § 17203 as may be necessary to prevent and remedy the conduct held to
4 constitute unfair competition, including restitution of wages wrongfully withheld.

5 139. As a proximate result of the above-mentioned acts of Defendants, Employees have
6 been damaged, in a sum to be proven at trial.

7 140. Unless restrained by this Court Defendants will continue to engage in such
8 unlawful conduct as alleged above. Pursuant to the Business & Professions Code, this Court
9 should make such orders or judgments, including the appointment of a receiver, as may be
10 necessary to prevent the use by Defendants or their agents or employees of any unlawful or
11 deceptive practice prohibited by the Business & Professions Code, including but not limited to
12 the disgorgement of such profits as may be necessary to restore Employees to the money
13 Defendants have unlawfully failed to pay.

14 **TWELFTH CAUSE OF ACTION**

15 **PENALTIES PURSUANT TO LABOR CODE § 2698, *ET SEQ.***

16 **(Against All Defendants)**

17 141. Plaintiff realleges and incorporates all preceding paragraphs, as though set forth in
18 full herein.

19 142. Plaintiff and the Employees in the Class are also aggrieved employees as defined
20 under Labor Code § 2699(c) in that they suffered the violations alleged in this Complaint and
21 either were or are employed by Defendants (“Aggrieved Employees”) during the relevant time
22 period.

23 143. In failing to pay Aggrieved Employees minimum wages and overtime, not
24 providing proper meal and rest periods, failing to provide accurate itemized wage statements, and
25 failing to pay Employees wages upon termination or timely upon resignation, all discussed above,
26 Defendants failed to timely pay Aggrieved Employees wages on a semimonthly basis as required
27 under Labor Code § 204. Defendants also failed to maintain records showing accurate hours
28 worked daily and the wages paid to Aggrieved Employees, as required by Labor Code § 1174 and

1 paragraph 7 of the applicable IWC Wage Orders.

2 144. As such, Employees seek wages and penalties under Labor Code §§ 2698 and 2699
3 for Defendants' violation of Labor Code provisions included under Labor Code § 2699.5,
4 including the penalty provisions, without limitation, based, inter alia, on the following California
5 Labor Code sections: 201, 202, 203, 204, 226, 226.7, 246, 248.1, 248.2, 248.5, 351, 354, 510, 512,
6 558, 1174, 1174.5, 1185, 1194, 1194.1, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2810.5,
7 and 2698 *et seq.*

8 145. More specifically, after complying with the notice procedures of Labor Code §
9 2699.3, Plaintiff asserts, as a representative action on behalf of the California Attorney General
10 and the other similarly Aggrieved Employees, a PAGA claim for violations of the above addressed
11 underlying claims and seeking penalties as specified by the applicable corresponding provisions,
12 including as follows:

13 (a) Wage Claims: For failure to provide Plaintiff and the Aggrieved Employees all
14 earned regular pay and minimum wages for regular hours worked and for failure to pay overtime
15 premium wages for overtime hours worked under Labor Code §§ 510, 1194(a), 1197, and 1198,
16 and paragraphs 2(K), 3(A), 4(A), 4(B) and 20 of the applicable IWC Wage Order(s) seeking all
17 civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2,
18 1197.1, 1198, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to
19 Labor Code § 2699(g)(1);

20 (b) Meal and Rest Period Claims: For failure to provide Plaintiff and the Aggrieved
21 Employees off-duty, timely, and unpaid meal periods and failure to authorize and permit them to
22 take off-duty, timely, and paid rest periods, or pay one hour of regular pay in lieu thereof, under
23 Labor Code §§ 512, 1198, and 226.7, and Sections 11, 12(A), and 12(B) of the applicable IWC
24 Wage Order(s) seeking all civil and statutory penalties available and applicable, including under
25 paragraph 20 of the applicable IWC Wage Orders, and wages under Labor Code §§ 226.7, 512,
26 558, including sections 558(a)(1)-(3), 1199 and 2699(f)(2), and also for attorneys' fees and costs
27 pursuant to Labor Code § 2699(g)(1);

28 ///

1 (c) Inaccurate Wage Statements and Failure to Maintain Records: For failure to provide
2 Plaintiff and the Aggrieved Employees with accurate, itemized wage statements and failure to
3 maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226,
4 1174, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking
5 all civil and statutory penalties and wages available and applicable under Labor Code §§ 226(e),
6 226.3, 558, 1174.5, 1199, and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order,
7 and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by
8 providing inaccurate wage statements and failing to maintain records as required under Labor
9 Code § 226(a), Defendants committed ongoing violations giving rise to civil penalties under Labor
10 Code § 226.3, which in addition to other penalties provided by law, subjects Defendants to "a
11 penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial
12 citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent
13 citation, ...";

14 (d) Failure to Timely Pay Wages: For failure to timely pay all wages owed, including at
15 least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204,
16 1197.5, 2926, and 2927 seeking all civil penalties available and applicable under Labor Code §§
17 201, 202, 203, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20 of the applicable IWC
18 Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

19 (e) Unlawful Deductions and Failure to Reimburse Business Expenses: For
20 Defendants' unlawful deductions from wages and for Defendants' failure to reimburse the
21 necessary work related expenses incurred under Labor Code §§ 221, 1197, 1197.1, 1198, and
22 2802, and Sections 2(K), 4, 9, and 20 of the applicable IWC Wage Order(s), seeking civil penalties
23 available and applicable under Labor Code §§ 221, 1197, 1197.1, 1198, 2802, 2699.5, and
24 2699(f)(2) and paragraph 9 and 20 of the IWC Wage Orders, and also attorneys' fees and costs
25 pursuant to Labor Code § 2699(g)(1);

26 (f) Failure to Provide Paid Sick Days and COVID-19 Supplemental Sick Leave: For
27 Defendants' failure to provide Employees with all their required and earned sick days and all their
28 COVID-19 supplemental sick leave in violation of Labor Code §§ 246, 248.1, 248.2, and the civil

1 and statutory penalties available and applicable under Labor Code §§ 246, 248.1, 248.2, 248.5,
2 558, 1194.2, 1197.1, 1198, 1199, and 2699(f)(2), and also for attorneys' fees and costs pursuant to
3 Labor Code § 2699(g)(1); and

4 (g) All Other Alleged Violations of the Labor Code and IWC Wage Orders: For Labor
5 Code §§ 351, 354, 2810.5, and any above addressed violation of the applicable provisions of the
6 Labor Code and IWC Wage Orders constituting violations of Labor Code § 1198 and Labor Code
7 § 2699.5, and seeking penalties available and applicable under Labor Code § 2699(f)(2) and
8 paragraph 20 of the applicable IWC Wage Orders, and for attorneys' fees and costs pursuant to
9 Labor Code § 2699(g)(1).

10 146. As also addressed above, Plaintiff, on behalf of the Aggrieved Employees, also
11 seeks the penalties and remedies set forth in Labor Code § 558, which states:

12 (a) Any employer or other person acting on behalf of an employer who
13 violates, or causes to be violated, a section of this chapter or any provision
14 regulating hours and days of work in any order of the Industrial Welfare
15 Commission shall be subject to a civil penalty as follows: (1) For any initial
16 violation, fifty dollars (\$50) for each underpaid employee for each pay period for
17 which the employee was underpaid in addition to an amount sufficient to recover
18 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for
19 each underpaid employee for each pay period for which the employee was
20 underpaid in addition to an amount sufficient to recover underpaid wages...

21 (b) If upon inspection or investigation the Labor Commissioner determines that
22 a person had paid or caused to be paid a wage for overtime work in violation of any
23 provision of this chapter, or any provision regulating hours and days of work in any
24 order of the Industrial Welfare Commission, the Labor Commissioner may issue a
25 citation. The procedures for issuing, contesting, and enforcing judgments for
26 citations or civil penalties issued by the Labor Commissioner for a violation of this
27 chapter shall be the same as those set out in Section 1197.1.

28 (c) The civil penalties provided for in this section are in addition to any other
civil or criminal penalty provided by law.

147. Plaintiff has exhausted her administrative remedies by submitting a certified letter
to the LWDA and Defendants on April 12, 2024 (LWDA-CM-1021974-24) addressing in detail
the specific provisions of the Labor Code Defendants have violated and addressing the facts and
legal theories to support the alleged violations and requested penalties. The LWDA has not
provided notice of its intent to investigate the alleged violations within 65 calendar days of the
postmark date of the letter, and Plaintiff adds this claim seeking penalties under the PAGA for the

violations addressed herein and in the PAGA Notice letter and the original Complaint.

RELIEF REQUESTED

WHEREFORE, Plaintiff prays for the following relief:

1. For an order certifying this action as a class action;
2. For compensatory damages in the amount of the unpaid minimum wages for work performed by Employees and unpaid overtime compensation from at least four (4) years prior to the filing of this action, as may be proven;
3. For liquidated damages in the amount equal to the unpaid minimum wage and interest thereon, from at least four (4) years prior to the filing of this action, according to proof;
4. For compensatory damages in the amount of all unpaid wages, including overtime and double-time pay, as may be proven;
5. For compensatory damages in the amount of the hourly wage made by Employees for each missed or deficient meal period where no premium pay was paid therefor from four (4) years prior to the filing of this action, as may be proven;
6. For compensatory damages in the amount of the hourly wage made by Employees for each day requisite rest breaks were not provided or were deficiently provided where no premium pay was paid therefor from at least four (4) years prior to the filing of this action, as may be proven;
7. For penalties pursuant to Labor Code § 226(e) for Employees, as may be proven;
8. For restitution and/or damages and penalties for Defendants' failure to pay all wages due twice monthly under Labor Code § 204, as may be proven;
9. For restitution and/or damages for all amounts unlawfully withheld from the wages for all class members in violation of Labor Code § 221, as may be proven;
10. For penalties pursuant to Labor Code § 203 for all Employees who quit or were fired in an amount equal to their daily wage times thirty (30) days, as may be proven;
11. For penalties pursuant to Labor Code § 1174.5, as may be proven;
12. For penalties pursuant to Labor Code §§ 226 and 1198.5, as may be proven;
13. For damages and restitution for failure to reimburse all reasonable and necessary

1 business expenses incurred by Employees as required by Labor Code § 2802, as may be proven;

2 14. For restitution for unfair competition pursuant to Business & Professions Code
3 § 17200 *et seq.*, including disgorgement or profits, as may be proven;

4 15. For an order enjoining Defendants and their agents, servants, and employees, and
5 all persons acting under, in concert with, or for them, from acting in derogation of any rights or
6 duties adumbrated in this Complaint;

7 16. For penalties pursuant to Labor Code § 2698 *et seq.*, as may be proven;

8 17. For penalties under Labor Code § 558, as may be proven;

9 18. For other wages and penalties under the Labor Code as may be proven;

10 19. For all general, special, and incidental damages as may be proven;

11 20. For an award of pre-judgment and post-judgment interest;

12 21. For an award providing for the payment of the costs of this suit;

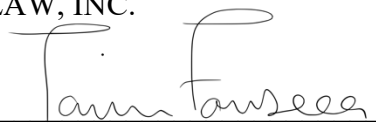
13 22. For an award of attorneys' fees; and

14 23. For such other and further relief as this Court may deem proper and just.

15 DATED: September 23, 2024

D.LAW, INC.

16
17 By


David Yermian
Alvin B. Lindsay
Tania Fonseca
Attorneys for Plaintiff Claudia E. Gonzalez
and the putative class

DEMAND FOR JURY TRIAL

Plaintiff hereby demands trial of her claims by jury to the extent authorized by law.

DATED: September 23, 2024

D.LAW, INC.

By



David Yeremian
Alvin B. Lindsay
Tania Fonseca
Attorneys for Plaintiff Claudia E. Gonzalez
and the putative class

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I am employed in the aforesaid county, State of California; I am over the age of 18 years and not a party to the within action; my business address is 450 N Brand Blvd., Ste 840, Glendale, CA 91203.

David W. Morehead
david.morehead@mt.com
Munger, Tolles & Olson LLP
 350 South Grand Avenue
 Los Angeles, CA 90071

[X] (COURTESY COPY BY ELECTRONIC TRANSMISSION) by use of email by scanning the documents and any and all documents and emailing them to email addresses above.

[X] (STATE) I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Sasha Zambrano

SUPERIOR COURT OF CALIFORNIA, COUNTY OF RIVERSIDE Branch Name: Historic Court House Mailing Address: 4050 Main Street City, State and Zip Code: Riverside CA 92501	
SHORT TITLE: GONZALEZ vs THE ANNENBERG FOUNDATION TRUST AT SUNNYLANDS	CASE NUMBER: CVRI2401980
NOTICE OF CONFIRMATION OF ELECTRONIC FILING	

The Electronic Filing described by the below summary data was reviewed and accepted by the Superior Court of California, County of RIVERSIDE. In order to process the filing, the fee shown was assessed.

Electronic Filing Summary Data

Electronically Submitted By: Legal Connect
 Reference Number: 10653605_2024_09_23_11_04_07_294_0
 Submission Number: 24RSCR00884429
 Court Received Date: 09/23/2024
 Court Received Time: 11:07 am
 Case Number: CVRI2401980
 Case Title: GONZALEZ vs THE ANNENBERG FOUNDATION TRUST AT SUNNYLANDS
 Location: Historic Court House
 Case Type: Civil
 Case Category: Unlimited Civil Other Employment
 Jurisdictional Amount: Over \$35,000
 Notice Generated Date: 09/26/2024
 Notice Generated Time: 3:30 pm

<u>Documents Electronically Filed/Received</u>	<u>Status</u>
Amended Complaint	Accepted
Notice of Change of Address or Other Contact Information	Accepted

Comments

Submitter's Comments:

Clerk's Comments:

Electronic Filing Service Provider Information

Service Provider: Legal Connect
 Contact: Legal Connect

Phone: (800) 909-6859