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County of San Diego

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Clerk of the Superior Court
By I. Irizarry ,Deputy Clerk

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SAN DIEGO**

CHARINA MANALO, individually and on
behalf of others similarly situated and the State
of California under the Private Attorneys General
Act,

Plaintiffs,

vs.

NAUTILUS HEALTHCARE INC., DBA THE
COVE AT LA JOLLA; THE ENSIGN GROUP,
INC., DBA THE COVE AT LA JOLLA;
ENSIGN SERVICES, INC., DBA THE COVE
AT LA JOLLA; and DOES 1 through 50,
inclusive,

Defendants.

Case No. 24CU004493C

**REPRESENTATIVE ACTION
COMPLAINT**

1. Civil Penalties under the Private Attorneys
General Act (Labor Code §§ 2698 *et seq.*)

1 Plaintiff CHARINA MANALO, individually and on behalf of all others similarly situated and
2 the State of California under the Private Attorneys General Act (“Plaintiff”) brings this
3 REPRESENTATIVE ACTION COMPLAINT against Defendants NAUTILUS HEALTHCARE
4 INC. DBA THE COVE AT LA JOLLA; THE ENSIGN GROUP, INC. DBA THE COVE AT LA
5 JOLLA; ENSIGN SERVICES, INC. DBA THE COVE AT LA JOLLA; and DOES 1 through 50,
6 inclusive (collectively “Defendants”), alleging as follows:

7 **INTRODUCTION**

8 1. This is a representative action complaint brought under the California Private Attorneys
9 General Act (Labor Code sections 2968 *et seq.*)

10 2. Defendants underpaid overtime, paid sick leave, and premiums by failing to include
11 shift differentials, non-discretionary bonuses, and all other forms of non-excludable remuneration into
12 the regular rate of pay calculations.

13 3. Defendants failed to pay all regular and overtime hours due to requiring off-the-clock
14 work.

15 4. Defendants failed to provide, authorize, and/or permit all meal and rest periods or
16 otherwise pay all owed premiums to which they were entitled.

17 5. Defendants did not reimburse Plaintiff and the aggrieved employees for necessary
18 expenses incurred in furtherance of the aggrieved employees’ job duties.

19 6. As set forth in the PAGA notice, Defendants failed to maintain lawful meal and rest
20 periods, regular, overtime, and paid sick leave policies. Defendants’ employment policies, practices,
21 and payroll administration systems enabled and facilitated these violations on a company-wide basis
22 with respect to the aggrieved employees.

23 **JURISDICTION & VENUE**

24 7. Jurisdiction of this action is proper in this Court under Article VI, Section 10 of the
25 California Constitution as the causes of action are premised upon violations of California law.

26 8. The monetary damages and restitution sought exceed the minimal jurisdiction limits of
27 the Superior Court.

9. This Court has jurisdiction over Defendants because, upon information and belief, Defendants have sufficient minimum contacts in California, or otherwise intentionally avail themselves to the California economy so as to render the exercise of jurisdiction over them by the California courts consistent with traditional notions of fair play and substantial justice.

10. Venue is proper in this Court under Code of Civil Procedure sections 393(a), 395, and/or 395.5 because, upon information and belief, Defendants conducted business and committed some of the alleged violations in this County.

PARTIES

A. Plaintiff Charina Manalo

11. Plaintiff Manalo is an individual over 18 years of age who worked for Defendants in California as a non-exempt employee from about July 2021 to May 2024. Plaintiff worked as a Activity Director.

12. The State of California, via the Labor and Workforce Development Agency (“LWDA”), is the real party in interest in this action. (*Kim v. Reins Int’l California, Inc.* (2020) 9 Cal. 5th 73, 81 [The “government entity on whose behalf the plaintiff files suit is always the real party in interest.”]) To the extent permitted by law, including pursuant *Balderas v. Fresh Start Harvesting, Inc.*, Court of Appeals Case No. B326759 (2nd App. Dist.) ____ Cal. App. 5th ____ (Mar. 20, 2024, *as modified* Apr. 18, 2024), the PAGA claim is brought exclusively as a representative action and does not include arbitrable claims.

B. Defendants

13. Defendant Nautilus Healthcare Inc., dba The Cove at La Jolla is a Nevada corporation that maintains operations and conducts business throughout the State of California, including in this county.

14. Defendant The Ensign Group, Inc., dba The Cove at La Jolla is a Delaware corporation that maintains operations and conducts business throughout the State of California, including in this county.

1 and severe understaffing, Defendants required Plaintiff and the aggrieved employees to work through
2 their unpaid meal periods.

3 23. Therefore, Plaintiff and the aggrieved employees were deprived of minimum wages
4 each time they were denied a compliant meal period and required to clock out but forced to continue
5 working. Each time Plaintiff and the aggrieved employees worked through their unpaid meal period
6 or otherwise engaged in off-the-clock work, this resulted in unpaid hours worked.

7 24. Additionally, Defendants regularly contacted Plaintiff and, on information and belief,
8 the aggrieved employees while they were off-the-clock to resolve staffing issues that would arise, and
9 complete patient charting. Moreover, Plaintiff and the aggrieved employees completed unpaid off-the-
10 clock online training and charting as part of their on-going employment development.

11 25. Defendants additionally failed to pay Plaintiff and the aggrieved employees overtime
12 wages at the lawful rate of pay for overtime hours worked, resulting in unpaid overtime wages.

13 26. First, to the extent that Plaintiff and the aggrieved employees completed off-the-clock
14 work due to working through meal periods and unpaid online training, over 8 hours in a day or 40
15 hours in a week, this resulted in unpaid overtime.

16 27. Second, Defendants failed to pay overtime and double time at the regular rate of pay.

17 28. Defendants paid Plaintiff and the aggrieved employees shift differentials, incentives,
18 bonuses, and other forms of remuneration that Defendants failed to include in the overtime and double
19 time rates in the pay periods when employees worked overtime hours.

20 29. Further, Defendants unlawfully paid overtime to Plaintiff and the aggrieved employees
21 at 1.5x their straight hourly rate. For each overtime hour worked during the period in which Plaintiff
22 and the aggrieved employees earned the additional forms of remuneration, Defendants should have
23 (but failed to) pay overtime “***at a rate no less than one and one-half times the regular rate of pay for***
24 ***an employee***” and “***twice the regular rate of pay***” for double time hours as required by Labor Code
25 section 510(a) and the IWC Wage Orders.

26 30. An illustrative example of this violation is shown on Plaintiff’s wage statement for the
27 pay period of 05/01/2023 to 05/15/2023. In this pay period, Plaintiff earned a Covid Retention payment
28 and shift differentials in the same period she worked overtime; however, overtime was paid at 1.5x

1 Plaintiff's base rate or an otherwise deficient rate. Defendants failed to properly factor in all non-
2 excludable remuneration into the overtime rate.

3 31. Similarly, to the extent the aggrieved employees earned sick pay in the same period
4 they earned other non-excludable remuneration, Defendants underpaid those wages due to the regular
5 rate of pay violations addressed above. Therefore, Defendants also failed to comply with California's
6 paid sick leave laws with respect to the aggrieved employees.

7 32. The failure to calculate and pay sick leave at one of the lawful rates was applied as a
8 matter of common policy and practice to aggrieved employees in those periods where they earned
9 premiums or other forms of non-excludable remuneration, such as Covid Retention bonuses or shift
10 differentials, and also received paid sick leave.

11 33. Plaintiff and the aggrieved employees often experienced missed, late, short, and/or
12 interrupted meal periods in order to keep up with high demands of the job and understaffing. For
13 example, Defendants would often interrupt Plaintiff during her meal period to drag her into meetings
14 and answer questions regarding patient care or documentation.

15 34. Additionally, Plaintiff and the aggrieved employees experienced short staffing,
16 resulting in non-compliant meal periods.

17 35. Each time Plaintiff and the aggrieved employees experienced non-compliant meal
18 periods, they were owed a meal premium. As a matter of policy and practice, Defendants failed to pay
19 all owed meal period premiums, resulting in unpaid meal period premiums.

20 36. To the extent Defendants paid any meal period premiums, Defendants failed to pay
21 these premiums at the regular rate of compensation. Based on Defendants failure to pay overtime at
22 the regular rate of pay, Plaintiff believes and alleges Defendants similarly failed to factor in all
23 additional non-excludable remuneration into the regular rate of pay. Instead, Defendants paid
24 premiums at their base rate or an otherwise deficient rate.

25 37. Finally, Defendants maintained an unlawful On-Duty Meal Period Agreement as
26 applied to Plaintiff and the aggrieved employees because the nature of the work did not prevent the
27 aggrieved employees from taking a duty-free meal period. Specifically, Plaintiff was an Activity
28

Director and Defendants, at all times, had sufficient staff to relieve Plaintiff and the aggrieved employees in other positions to allow them to take their mandated duty-free meal period.

38. Therefore, Defendants are liable for both wages and meal period premiums for any on-duty meal period taken by an aggrieved employee.

39. For the same reasons Plaintiff and the aggrieved employees experienced non-compliant meal periods, like pressure to keep up with high demands of the job, they also experienced non-compliant rest periods. Thus, Defendants failed to provide all rest periods to which Plaintiff and the aggrieved employees were entitled and further failed to pay allowed rest period premiums.

40. As a matter of policy and practice, Defendants failed to pay all owed rest period premiums at the regular rate of compensation. To the extent Defendants ever paid rest period premiums, Defendants violated Labor Code section 226.7 because such premiums were not paid at the correct regular rate of compensation which would have factored in all non-excludable remuneration and other forms of compensation.

41. Defendants failed to reimburse Plaintiff and the aggrieved employees for work-related expenses.

42. Specifically, Plaintiff was required to use her personal cell phone for work related tasks, such as resolving scheduling issues and maintaining contact with colleagues and management. Additionally, was required to use her personal computer and home internet to complete work-related tasks such as patient charting, assessments, and unpaid online training.

43. In direct consequence of their job duties, Plaintiff and, on information and belief, the aggrieved employees unavoidably and necessarily incurred these losses, expenditures, costs, and as a matter of policy and practice.

44. Because of these violations, Defendants failed to provide accurate, itemized wage statements to employees that included accurate gross or net wages earned as employees earned overtime and double time, sick leave, and premiums which were not paid at the lawful rate due to the regular rate violations as well as off-the-clock violations.

45. Likewise, in violation of Labor Code section 226(a)(9), Defendants failed to state on employee wage statements each pay period the applicable hourly rates in effect and the number of

1 hours worked at that rate, as Defendant failed to pay all wages and premiums owed to employees. The
2 amounts stated are instead depreciated and underpaid, resulting in an inaccurate reflection on the pay
3 stub.

4 46. Defendants violated Labor Code section 226(a)(2) by failing to accurately list
5 employees' "total hours worked," as the wage statements did not accurately include the
6 uncompensated time Plaintiff and other aggrieved employees worked due to Defendants' policy and
7 practice of requiring off-the-clock work.

8 47. Defendants violated Labor Code section 226(a)(9) by failing to list the name and
9 address of the legal entity on the wage statement. Defendants improperly listed "The Cove at La Jolla"
10 instead of their legal name.

11 48. These violations create derivative liability for failure to pay all wages owed each
12 payday or upon separation of employment.

13 **FIRST CAUSE OF ACTION**

14 **CIVIL PENALTIES UNDER THE PRIVATE ATTORNEYS GENERAL ACT**

15 **Violation of Labor Code §§ 2698 *et seq.***

16 **(By Plaintiff on Behalf of the State and the Aggrieved Employees Against All Defendants)**

17 49. All outside paragraphs of this Complaint are incorporated into this section.

18 50. Plaintiff brings this cause of action as a proxy for the State of California on behalf of
19 the following "aggrieved employees" pursuant to the Private Attorneys General Act ("PAGA"),
20 codified as Labor Code section 2698 *et seq.*:

21 a. All current and former non-exempt employees who worked for Defendants in
22 California at any time from one year prior to the postmark date of the initial
23 PAGA notice through date of trial.

24 51. Plaintiff reserves the right to amend, supplement, or add to this description of the
25 aggrieved employees, according to proof.

26 52. The State of California, via the Labor and Workforce Development Agency
27 ("LWDA"), is the real party in interest in this action with respect to this cause of action. (*Kim v. Reins*
28

1 *Int'l California, Inc.* (2020) 9 Cal. 5th 73, 81 [The “government entity on whose behalf the plaintiff
2 files suit is always the real party in interest.”])

3 53. Labor Code section 2699(a) provides: “Notwithstanding any other provision of law,,
4 any provision of this code that provides for a civil penalty to be assessed and collected by the Labor
5 and Workforce Development Agency or any of its departments, divisions, commissions, boards,
6 agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a civil
7 action brought by an aggrieved employee on behalf of himself or herself and other current or former
8 employees pursuant to the procedures specified in Section 2699.3. “

9 54. Labor Code section 2699(f) provides: “For all provisions of this code except those for
10 which a civil penalty is specifically provided, there is established a civil penalty for a violation of these
11 provisions, as follows: ... (2) If, at the time of the alleged violation, the person employs one or more
12 employees, the civil penalty is one hundred dollars (\$100) for each aggrieved employee per pay period
13 for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for
14 each subsequent violation.”

15 55. Any allegations regarding violations of the IWC Wage Orders are enforceable as
16 violations of Labor Code section 1198, which states: “[t]he employment of any employee for longer
17 hours than those fixed by the order or under conditions of labor prohibited by the order is unlawful.”

18 56. Labor Code section 2699.3 sets forth the procedure for commencing an action for civil
19 penalties under the PAGA.

20 57. On or about **May 30, 2024**, Plaintiff paid the requisite PAGA filing fee and provided
21 written notice (by online electronic filing with the LWDA and by certified mail to Defendants) of
22 Defendants’ alleged Labor Code violations, including the facts and theories to support the alleged
23 violations.

24 58. A true and correct copy of Plaintiff’s written PAGA notice, entitled “Notice of Labor
25 Code Violations” is attached hereto as Exhibit 1 and incorporated by reference as though fully set
26 forth herein (the “PAGA notice”).

27 59. To date, neither Plaintiff nor Plaintiff’s counsel has received a response to Plaintiff’s
28 written PAGA notice from the LWDA.

60. Within 33 calendar days of the postmark date of the notice sent by Plaintiff, neither Plaintiff nor Plaintiff's counsel has received written notice by certified mail from any defendant providing a description of any actions taken to cure the alleged violations.

61. Now that at least 65 days have passed from Plaintiff notifying Defendants of these violations, without notice of cure from Defendants or notice from the LWDA of its intent to investigate the alleged allegations and issue the appropriate citations to Defendants, Plaintiff exhausted all prerequisites and commenced this civil action under Labor Code section 2699 *et seq.*

62. As set forth in the PAGA notice attached as Exhibit 1 and incorporated into this Complaint, Defendants committed the following violations and are liable for all corresponding civil penalties:

- a. ***Unpaid Hours Worked/Minimum Wage.*** Violation of Labor Code §§ 1194, 1197, 1198; IWC Wage Orders.
- b. ***Unpaid Overtime.*** Violation of Labor Code §§ 510, 1194, 1198; IWC Wage Orders.
- c. ***Unpaid Paid Sick Leave.*** Violation of Labor Code §§ 246 through 248.7.
- d. ***Unpaid Meal Period Premium Wages.*** Violation of Labor Code §§ 226.7, 512, 1198; IWC Wage Orders.
- e. ***Unpaid Rest Period Premium Wages.*** Violation of Labor Code §§ 226.7, 516, 1198; IWC Wage Orders.
- f. ***Untimely Payment of Wages During Employment.*** Violation of Labor Code §§ 204, 204b, 210.
- g. ***Untimely Payment of Wages Upon Separation of Employment.*** Violation of Labor Code §§ 201, 202, 203, 256.
- h. ***Non-Compliant Wage Statements.*** Violation of Labor Code §§ 226, 226.3.
- i. ***Unreimbursed Employee Expenses.*** Violation of Labor Code §§ 2802, 2804.
- j. ***Failure to Maintain Accurate Records.*** Violation of Labor Code § 1174; IWC Wage Orders.

63. Plaintiff seeks to collect all recoverable civil penalties for the Labor Code violations alleged in this Complaint and the PAGA notice (including amendments thereto) against Defendants pursuant to Labor Code section 2699(a) and (f), in addition to attorneys' fees, costs, and interest to the extent permitted by law, including under Labor Code section 2699(g).

PRAYER

Plaintiff prays for judgment as follows:

- a. For recovery of damages in amount according to proof;
- b. For all recoverable pre- and post-judgment interest;
- c. For this action to be maintained as a representative action under the PAGA;
- d. For Plaintiff and counsel of record to be provided with all enforcement capability as if the action were brought by the State of California or the California Division of Labor Enforcement;
- e. For recovery of all civil penalties and other recoverable amounts under the PAGA;
- f. For reasonable attorneys' fees and costs of suit, including expert fees, to the extent permitted by law, associated with the PAGA claims pursuant to Labor Code § 2699, and Code of Civil Procedure section 1021.5 and any other applicable sections; and
- g. For such other relief the Court deems just and proper.

Dated: August 5, 2024

Ferraro Vega Employment Lawyers, Inc.



Nicholas J. Ferraro
Attorney for Plaintiff Charina Manalo

EXHIBIT 1

Notice of Labor Code Violations

FERRARO VEGA

SAN DIEGO EMPLOYMENT LAWYERS

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May 30, 2024

NOTICE OF LABOR CODE VIOLATIONS CALIFORNIA LABOR CODE SECTIONS 2698 *et seq.*

VIA CERTIFIED U.S. MAIL
- Electronic Return Receipt -

Nautilus Healthcare Inc.
29222 Rancho Viejo Rd., #127
San Juan Capistrano, CA 92675

Ensign Services, Inc.
29222 Rancho Viejo Rd., #127
San Juan Capistrano, CA 92675

The Ensign Group, Inc.
29222 Rancho Viejo Rd., #127
San Juan Capistrano, CA 92675

- PAGA Notice & Filing Fee -
Submitted electronically to the Labor and
Workforce Development Agency

Dear LWDA Officer and Company Representatives:

This letter serves as written notice under Labor Code section 2699.3 on behalf of **CHARINA MANALO** (“Plaintiff(s)”) and all other “aggrieved employees” of the following “Defendant(s)”:

NAUTILUS HEALTHCARE INC.;
THE ENSIGN GROUP, INC.;
ENSIGN SERVICES, INC.
(DBA The Cove at La Jolla)

Defendant(s) shall mean and include the foregoing in addition to any other related employer entities, individuals under Labor Code sections 558 and 558.1, and all others who may be later added upon further investigation and discovery as liable employers.

This office serves as legal counsel for Plaintiff. If the California Labor and Workforce Development Agency (“LWDA”) does not investigate the facts, allegations, and violations set forth in this notice within the statutorily prescribed 65-day period under Labor Code section 2699.3, Plaintiff intends to commence a civil action against Defendants as a proxy and agent of the State of California under the Private Attorneys General Act (“PAGA”). “PAGA allows

an ‘aggrieved employee’—a person affected by at least one Labor Code violation committed by an employer—to pursue penalties for all the Labor Code violations committed by that employer.” *Huff v. Securitas Security Services USA, Inc.* (2018) 23 Cal. App. 5th 745, 751; *Kim v. Reins International California, Inc.* (2020) 9 Cal. 73, 79. Plaintiff maintains standing to pursue these claims against Defendants, as Plaintiff experienced one or more of the alleged violations during the relevant statutory period, which continue through the present date. *Cf. Johnson v. Maxim Healthcare Servs., Inc.*, 281 Cal. Rptr. 3d 478, 481 (Cal. Ct. App. 2021).

Through this notice, Plaintiff requests that Defendants complete an internal investigation and audit of the wage and hour and employment practices at issue and make a good faith effort to correct any violations. Plaintiff attempts to identify the non-compliant policies and practices affecting the aggrieved employees so that the parties may resolve the underlying damages and penalties in judgment or settlement approved by the Superior Court of California under Labor Code section 2699(k). Defendants are notified that any attempt to resolve this case should be conducted in coordination with Plaintiff’s counsel to protect the interests of Plaintiff, the aggrieved employees, and the State of California via the LWDA. Plaintiff advises Defendants this letter should be also considered a reasonable attempt at settlement of this matter, subject to an exchange of additional documents and information. *Graham v. Daimler Chrysler Corp.* (2004) 24 Cal. 4th 553, 561.

- BACKGROUND -

Defendants employed Plaintiff during the PAGA Period in the position of Activity Director from about July 2021 to May 2024. During their employment Plaintiff and the other aggrieved employees were subject to the wage and hour and employment protections set forth in the California Labor Code and IWC Wage Orders.

Through this notice, Plaintiff informs the LWDA of the Labor Code violations set forth herein. The “aggrieved employees” include Plaintiff and the following individuals:

All current and former non-exempt employees who worked for Defendants in the State of California during one-year period preceding the date of this notice through the current date and the date of trial in any pending action (the “aggrieved employees” and the “PAGA Period”).

Plaintiff reserves the right to expand or narrow the definition of the “aggrieved employees” in the forthcoming civil action. Furthermore, Plaintiff seeks all recoverable civil penalties for Defendants’ violations and reserves the right to supplement this notice as further investigation is completed and further facts, witnesses, and violations are uncovered.

- PAGA CLAIMS -

Unpaid Hours Worked/Minimum Wage **Violation of Labor Code §§ 1194, 1197, 1198; IWC Wage Orders**

Defendants violated Labor Code sections 1194, 1197, and 1198, along with the California Minimum Wage Order, the applicable local minimum wage ordinances, and the “Hours and Days of Work” and “Minimum Wages” sections of the applicable IWC Wage Orders with respect to the aggrieved employees.

Labor Code section 1194 renders it unlawful for an employee to receive less than the legal minimum wage for hours worked in California. Labor Code section 1197 further mandates that “[t]he minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a lower wage than the minimum so fixed is unlawful.” Labor Code section 1198 renders “employment of any employee for longer hours than those fixed by the order or under conditions of labor prohibited by the [IWC Wage Orders]” unlawful. The California Minimum Wage Order and the applicable sections of the IWC Wage Orders further require payment of minimum wages for all hours worked. The “Minimum Wages” sections of the applicable IWC Wage Order provide that “[e]very employer shall pay to each employee, on the established payday for the period involved, not less than the applicable minimum wage for all hours worked in the payroll period, whether the remuneration is measured by time, piece, commission, or otherwise.” The foregoing California wage laws require payment of “not less than the applicable minimum wage *for all hours worked* in the payroll period” and California law does not allow averaging of pay over the hours worked in the pay period, even if the total pay results in an average above the minimum wage. *Armenta v. Osmose, Inc.* (2005) 135 Cal. App. 3d 314, 324.

Defendants failed to pay Plaintiff and the aggrieved employees at the lawful minimum wage rate for all hours worked, resulting in unpaid minimum wages.

Defendants required Plaintiff and the aggrieved employees to complete off-the-clock work. For example, due to the high demand of the job and being severely understaffed, Defendants regularly required Plaintiff and the aggrieved employees to work through their unpaid meal periods. Plaintiff and the aggrieved employees were deprived of minimum wages each time they were denied a compliant meal period and required to clock out but forced to continue working. Each time Plaintiff and the aggrieved employees worked through their unpaid meal period or otherwise engaged in off-the-clock work, this resulted in unpaid hours worked.

Additionally, Defendants regularly contacted Plaintiff and, on information and belief, the aggrieved employees while they were off- the-clock to resolve staffing issues that would arise, and complete patient charting. Further, Plaintiff and the aggrieved employees completed unpaid off-the-clock online training as part of their on-going employment development.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code sections 558 (\$50/\$100), 1197.1 (\$100/\$250), 1199 / “Penalties” section of the IWC Wage Orders (\$50/\$100), and 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Unpaid Overtime **Violation of Labor Code §§ 510, 1194, 1198; IWC Wage Orders**

Defendants violated Labor Code sections 510, 1194, and 1198, along with the “Hours and Days of Work” sections of the applicable IWC Wage Orders with respect to the aggrieved employees.

Labor Code section 510 requires “[a]ny work in excess of eight hours in one workday and any work in excess of 40 hours in any one workweek and the first eight hours worked on the seventh day of work in any one workweek shall be compensated at the rate of no less than one and one-half times the regular rate of pay for an employee;” and “any work in excess of 12 hours in one day shall be compensated at the rate of no less than twice the regular rate of pay for an employee;” and “any work in excess of eight hours on any seventh day of a workweek shall be compensated at the rate of no less than twice the regular rate of pay of an employee.” Labor Code section 1194 renders it unlawful for an employee to receive less than the legal overtime rate for overtime hours worked in California. Labor Code section 1198 renders “employment of any employee for longer hours than those fixed by the order or under conditions of labor prohibited by the [IWC Wage Orders]” unlawful. The IWC Wage Orders further require payment of overtime wages for all overtime hours worked, including the “Hours and Days of Work” sections.

Defendants failed to pay Plaintiff and the aggrieved employees overtime wages and the lawful rate of pay for overtime hours worked, resulting in unpaid overtime wages.

First, as discussed in the minimum wage section above, Defendants engaged in an unlawful policy and practice of requiring off-the-clock work. To the extent that these unlawful practices resulted in unpaid hours worked, over 8 hours in a day or 40 hours in a week, this resulted in unpaid overtime hours.

Second, Defendants failed to pay overtime and double time at the “regular rate of pay.” Defendants paid Plaintiff and the aggrieved employees shift differentials, incentives, bonuses, and other forms of remuneration that Defendants failed to include in the overtime and double time rates in the pay periods when employees worked overtime hours

Defendants unlawfully paid overtime to Plaintiff and the aggrieved employees at 1.5x their straight hourly rate. For each overtime hour worked during the period in which Plaintiff and the aggrieved employees earned the additional forms of remuneration, Defendants should

have (but failed to) pay overtime “*at a rate no less than one and one-half times the regular rate of pay for an employee*” and “*twice the regular rate of pay*” for double time hours as required by the plain language of Labor Code section 510(a) and the ICW Wage Orders.

An illustrative example of this violation is shown below:

Name	Company	Employee ID	Pay Period Begin	Pay Period End	Check Date	Check Number
Charina Manalo	The Cove At La Jolla	123711311	05/01/2023	05/15/2023	05/19/2023	3817535
	Hours Worked	Gross Pay	Pre Tax Deductions	Employee Taxes	Post Tax Deductions	Net Pay
Current	0.00	1,000.00	0.00	407.80	0.00	592.20
YTD	685.25	19,485.95	0.00	3,826.70	45.00	15,594.25
Earnings			Employee Taxes			
Description	Dates	Hours	Rate	Amount	YTD Amount	
CA Retention Fund 05/01/2023 - 05/15/2023		0	0	1,000.00	0	1,000.00
OT Premium		0	0	0.810906	20.42	0.810906
Double Time		0	0	0.810906	20.42	0.810906
Holiday		0	0	16	368.00	16
In-Service		0	0	12.25	290.25	62.933336
OT Premium		0	0	62.933336	768.91	62.933336
Overtime		0	0	62.933336	1,552.18	62.933336
Regular Time		0	0	606.250001	14,778.77	606.250001
Vacation		0	0	28	646.00	28
Meal Premium		0	0	1	23.00	1
Earnings				1,000.00	19,485.95	
Post Tax Deductions						
Description	Dates				Amount	YTD
Emp Emerg						45.00
Post Tax Deductions					0.00	45.00
Taxable Wages						
Description	Dates				Amount	YTD
CASDI - Taxable Wages					1,000.00	19,485.95
Medicare - Taxable Wages					1,000.00	19,485.95
Federal Withholding - Taxable Wages					1,000.00	19,485.95
Marital Status		Federal	State			
	Single or Married filing separately		Single or Married filing separately			
Allowances		0	0			
Additional Withholding		0	0			
Payment Information						
Bank (Check)	Account Name	Account Number		USD Amount	Amount	USD
					592.20	

Extract from Plaintiff's Wage Statement with a Pay Period of 05/01/2023 to 05/15/2023

Name	Company	Employee ID	Pay Period Begin	Pay Period End	Check Date	Check Number					
Charina Manalo	The Cove At La Jolla	123711311	05/01/2023	05/15/2023	05/25/2023	3821695					
	Hours Worked	Gross Pay	Pre Tax Deductions	Employee Taxes	Post Tax Deductions	Net Pay					
Current	780.52	2,277.08	0.00	560.91	6.00	2,111.17					
YTD	780.52	22,143.03	0.00	4,387.81	50.00	17,705.22					
Description		Dates	Earnings	Hours	Rate	Amount	YTD Amount	Employee Taxes		Amount	YTD
CA Retention Fund			0	0		1,000.00	0	CA SDI		165.98	1,392.87
OT Premium			0	0		0.810906	20.42	Medicare		38.81	321.07
Double Time			0	0		0.810906	20.42	Federal Withholding		224.81	1,682.38
Holiday			0	0		16	368.00	State Tax - CA		107.21	811.56
In-Service			0	0		12.25	290.25	CA SDI - CASDI		24.10	196.29
OT Premium		05/01/2023 - 05/06/2023	0.366667	12.5	4.58						
OT Premium		05/07/2023 - 05/13/2023	0.749669	12.5	88.12						
OT Premium		05/14/2023 - 05/15/2023	0.016667	0.21	70.366669	861.82					
Overtime		05/01/2023 - 05/06/2023	0.366667	0.25	0.17						
Overtime		05/07/2023 - 05/13/2023	0.749669	17.25							
Overtime		05/14/2023 - 05/15/2023	0.016667	25	42	70.366669	1,738.02				
Regular Time		05/01/2023 - 05/06/2023	36.933336		598.33						
Regular Time		05/07/2023 - 05/13/2023	8	25	1,000.00						
Regular Time		05/14/2023 - 05/15/2023	8	25	200.00	697.183334	16,875.10				
Vacation		05/01/2023 - 05/15/2023	8	25	200.00	60	845.00				
Meal Premium		05/01/2023 - 05/15/2023	8	25	1		23.00				
Earnings					2,677.08		22,143.03	Employee Taxes		560.91	4,387.81
Description		Dates	Post Tax Deductions	Amount	YTD						
Emp Emerg				5.00	50.00						
Post Tax Deductions				5.00	50.00						
Description		Dates	Taxable Wages	Amount	YTD						
CA SDI - Taxable Wages				2,677.08	22,143.03						
Medicare - Taxable Wages				2,677.08	22,143.03						
Federal Withholding - Taxable Wages				2,677.08	22,143.03						
Marital Status		Federal	State	Time Off Balances							
		Single or Married filing separately	Single or Married filing separately	Description	Accrued	Reduced	Available				
				Sick	1	8	54				
				Vacation	4,057.08	8	8,174.07				
Allowances		Payment Information									
Additional Withholding				0							
Bank	Account Name	Account Number	USD Amount	Amount							
(Check)			3,111.19	USD							

Extract from Plaintiff's Wage Statement with a Pay Period of 05/01/2023 to 05/15/2023

Here, Plaintiff earned a Covid Retention payment and shift differentials in the same period she worked overtime; however, Plaintiff's overtime was paid at 1.5x Plaintiff's base rate or an otherwise deficient rate. Defendants failed to properly factor in all non-excludable remuneration into the overtime rate. To the extent other aggrieved employees earned bonuses or other forms of remuneration, Defendants as a matter of policy and practice failed to properly factor these payments into the regular rate of pay with respect to overtime.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code sections 558 (\$50/\$100), 1199 / "Penalties" section of the IWC Wage Orders) (\$50/\$100), and 2699

(\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Unpaid Paid Sick Leave
Violation of Labor Code §§ 246 through 248.7

Defendants violated Labor Code sections 246 through 248.7 with respect to the aggrieved employees.

Labor Code section 246 requires employers to provide paid sick leave to its workforce on the terms set forth in the statute. Employers must comply with the accrual, use, and notice provisions of Labor Code sections 246, 246.5, 247, and must further ensure that they maintain the paid sick leave records required by Labor Code section 247.5. Employers have the option of providing 24 hours of paid sick leave to employees or to allow employees to accrue paid sick leave each pay period. If an employer chooses the accrual method, employees must accrue sick leave at a rate of one hour for every thirty hours worked in a given pay period as set forth in Labor Code section 246(b)(1). Under the accrual method, employees must begin accruing paid sick leave at the commencement of employment.

Employers must pay sick leave in accordance with one of the three permissible methods provided in Labor Code section 246(l): (1) “the same manner as the regular rate of pay for the workweek;” (2) “by dividing the employee’s total wages, not including overtime premium pay, by the employee’s total hours worked in the full pay periods of the prior 90 days;” or (3) “for exempt employee ... in the same manner as the employer calculates wages for other forms of paid leave time.” Labor Code sections 248.6 and 248.7 similarly require paid sick leave to be paid at a regular rate-based calculation in excess of the base hourly rate and at the lawful accrual rate.

Under Labor Code section 246(i), employers must provide employees “with written notice of the amount of paid sick leave available ... for use on either the employee’s itemized wage statement ... or in a separate writing provided on the designated pay date with the employee’s payment of wages.”

Defendants failed to comply with California’s paid sick leave laws with respect to the aggrieved employees. To the extent the aggrieved employees earned sick pay in the same period they earned other non-excludable remuneration, Defendants underpaid those wages due to the regular rate violations addresses above. Specifically, Defendants did not pay the aggrieved employees sick leave “in the same manner as the regular rate of pay for the workweek in which the employee uses paid sick leave, whether or not the employee actually worked overtime in that workweek,” as the regular rate should have included commissions and all other forms of additional non-excludable remuneration.

The failure to calculate and pay sick leave at one of the lawful rates set forth in Labor Code § 246(l)(1)-(3) and 247 *et seq.* was applied as a matter of common policy and practice to aggrieved

employees in those periods where they earned premiums or other forms of non-excludable remuneration, such as Covid Retention bonus or shift differentials and also received paid sick leave.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Unpaid Meal Period Premium Wages
Violation of Labor Code §§ 226.7, 512, 1198; IWC Wage Orders

Defendants violated Labor Code sections 226.7, 512, and 1198, along with the related sections of the IWC Wage Orders with respect to the aggrieved employees.

Labor Code section 512 and the IWC Wage Orders require that employers provide an uninterrupted 30-minute meal period after no more than five hours of work and a second meal period after no more than 10 hours of work. *See Brinker Restaurant Corp. v. Superior Court* (2012) 53 Cal. 4th 1004, 1049. Labor Code section 226.7 requires that if a meal period is late, missed, short, or interrupted, the employer must pay one additional hour of pay at the employee's "regular rate" of compensation. *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal. 5th 858, 862 ("We hold that the terms are synonymous: "regular rate of compensation" under section 226.7(c), like "regular rate of pay" under section 510(a), encompasses all nondiscretionary payments, not just hourly wages"). "[T]ime records showing noncompliant meal periods raise a rebuttable presumption of meal period violations, including at the summary judgment stage." *Donohue v. AMN Services, LLC* (2021) 11 Cal. 5th 58, 61. Labor Code section 1198 renders "employment of any employee for longer hours than those fixed by the order or under conditions of labor prohibited by the [IWC Wage Orders]" unlawful. The IWC Wage Orders, including Section 11 (Meal Periods), further require one uninterrupted 30-minute meal period after no more than five hours of work and a second meal period after no more than 10 hours of work and an additional hour of pay at the employee's regular rate of compensation for each workday that a compliant meal period is not provided. Pursuant to Section 11(A) of the IWC Wage Orders, the California Supreme Court has held that the on-duty meal period exception is "exceedingly narrow" and applies only when (1) "the nature of the work prevents the employee from being relieved of all duty" and (2) *both* "the employer and employee have agreed, in writing, to the on-duty meal period." *Augustus v. AMB Security Services, Inc.* (2016) 2 Cal. 5th 257, 266-276 (emphasis added). If these two requirements are not met, then the employer owes the employee one hour of premium pay for each non-compliant meal period taken under the purported on-duty meal arrangement. *Naranjo v. Spectrum Security Services, Inc.* (2019) 40 Cal. 5th 444, 459.

First, Plaintiff and the aggrieved employees often experienced missed, late, short, and interrupted meal periods in order to keep up with the high demands of the job and as a result of understaffing. For example, Defendants would often interrupt Plaintiff during her meal

period to pull her into meetings and answer questions regarding patient care or documentation. Additionally, Plaintiff and the aggrieved employees experienced short staffing, resulting in non-complaint meal periods.

Each time Plaintiff and the aggrieved employees experienced a non-compliant meal period, they were owed a meal period premium. As matter of policy and practice, Defendants failed to pay all owed meal period premiums.

Second, to the extent Defendants paid meal period premiums, Defendants failed to pay these premiums at the regular rate of compensation. Based on Defendants failure to pay overtime at the regular rate of compensation, Plaintiff believes and alleges Defendants similarly failed to factor in all additional non-excludable remuneration into the regular rate pay. Instead, paying premiums at their base rate or an otherwise deficient rate.

Finally, Defendants maintained an unlawful On-Duty Meal Period Agreement. Defendants' On-Duty Meal Period Agreement is unlawful to Plaintiff and the aggrieved employees because the nature of the work did not prevent the aggrieved employees from taking a duty-free meal period. Specifically, Plaintiff was an Activity Director. At all times, Defendants had sufficient staff to relieve Plaintiff and the aggrieved employees in other positions to allow them to take their mandated duty-free meal period. As such, Defendants are liable for both wages and meal period premiums for any on-duty meal period taken by an aggrieved employee.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Unpaid Rest Period Premium Wages **Violation of Labor Code §§ 226.7, 516, 1198; IWC Wage Orders**

Defendants violated Labor Code sections 226.7, 516, and 1198, and the related sections of the IWC Wage Orders with respect to Plaintiff and the aggrieved employees.

Labor Code sections 226.7 and 516 and the IWC Wage Orders require that employers authorize and permit an uninterrupted 10-minute rest period for each four-hour period (or major fraction thereof) that an employee works. Labor Code section 226.7 requires that if a rest period is non-compliant, the employer must pay one additional hour of pay at the employee's "regular rate" of compensation. *Ferra v. Loews Hollywood Hotel, LLC* (2021) 11 Cal. 5th 858, 862 ("We hold that the terms are synonymous: "regular rate of compensation" under section 226.7(c), like "regular rate of pay" under section 510(a), encompasses all nondiscretionary payments, not just hourly wages"). Labor Code section 1198 renders "employment of any employee for longer hours than those fixed by the order or under conditions of labor prohibited by the [IWC Wage Orders]" unlawful. The IWC Wage Orders, including Section 12 (Rest Periods), further require one uninterrupted 10-minute rest period

for each four-hour period (or major fraction thereof) worked and an additional hour of pay at the employee's regular rate of compensation for each workday that a compliant rest period is not authorized or permitted.

Defendants failed to provide all rest periods to which Plaintiff and the aggrieved employees were entitled and further failed to pay all owed rest period premiums. For the same reasons Plaintiff and the aggrieved employees experienced non-compliant meal period, like understaffing and the pressure to keep up with the high demands of the job, they also experienced non-compliant rest periods.

As a matter of policy and practice, Defendants failed to pay all owed rest period premiums at the regular rate. To the extent Defendants ever paid rest period premiums, Defendants violated Labor Code section 226.7 because such premiums were not paid at the correct regular rate of compensation which would have factored in all non-excludable remuneration and other forms of compensation.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Untimely Payment of Wages During Employment **Violation of Labor Code §§ 204, 204b, 210**

Defendants violated Labor Code sections 204 and/or 204b and 210, as applicable, with respect to Plaintiff and the aggrieved employees.

Labor Code section 204(a) requires payment of "all wages" for non-exempt employees at least twice each calendar month. Labor Code section 204(d) states all wages due must be paid "not more than seven calendar days following the close of the payroll period." Labor Code section 204b applies to employees paid on a weekly basis and also requires the payment for all labor within the required pay periods. Labor Code section 210 provides "every person who fails to pay the wages of an employee as provided in Section ... 204 ... shall be subject to a civil penalty" of \$100 for an initial violation and \$200 plus 25% of the amount unlawfully withheld for a subsequent violation.

Because Defendants failed to pay all wages and premiums in each pay period in which such wages were earned at the lawful rate, Defendants violated Labor Code section 204 and/or 204b (for weekly employees, as applicable). Defendants violated Labor Code sections 204 and 204b by failing to pay all wages and premiums owed on the regular pay days scheduled each pay period within seven calendar days of the close of the payroll period, as a result of the policies and practices set forth in this notice. Indeed, Defendants failed to pay all regular, overtime, premiums, sick leave and other earning on time each payday.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, and Labor Code section 210 (\$100/\$200) per violation per pay period, along with all other civil penalties permitted by law.

Untimely Payment of Wages Upon Separation of Employment
Violation of Labor Code §§ 201, 202, 203, 256

Defendants violated Labor Code sections 201, 202, and 203 with respect to the aggrieved employees by failing to pay all wages and premiums owed upon termination of employment.

Labor Code section 201 requires that if an employer fires an employee, the wages must be paid immediately. Labor Code section 202 requires that if an employee quits without providing 72 hours' notice, his or her wages must be paid no later than 72 hours thereafter. Labor Code section 202 states that if an employee provides 72 hours' notice, the final wages are payable upon his or her final day of employment. Labor Code section 203 requires an employer who fails to comply with Labor Code sections 201 or 202 to pay a waiting time penalty for each employee, up to a period of 30 days additional compensation.

Defendants failed to pay all wages and premiums owed to aggrieved employees during their employment as set forth in this notice, and also failed to timely pay those amounts to departing employees upon separation of employment. Defendants did not pay waiting time penalties for the late payments. As a result, Defendants violated Labor Code sections 201, 202, and 203.

As a result, Plaintiff may recover civil penalties on behalf of aggrieved employees and the State of California as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Non-Compliant Wage Statements
Violation of Labor Code §§ 226, 226.3

Defendants violated Labor Code sections 226(a) and 226.3 with respect to the aggrieved employees by failing to furnish itemized wage statements each pay period that accurately list all information required by Labor Code section 226(a)(1) through (9).

Labor Code section 226(a) requires an employer to furnish wage statements to employees semimonthly or at the time of each payment of wages, "an accurate itemized statement in writing showing:" (1) gross wages earned, (2) total hours worked, (3) the number of piece rate units earned and applicable piece-rate in effect, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the pay period, (7) the name of the employee and last four digits of SSN or an EIN, (8) the name and address of the legal name of the employer, and (9) all applicable hourly rates in effect during the pay period and the number of hours worked at each hourly rate by the employee.

Defendants failed to provide accurate itemized wage statements to the aggrieved employees each pay period as a result of the policies and practices set forth in this notice. Defendants violated Labor Code section 226(a)(1) and (5) by not listing the correct “gross wages earned” or “net wages earned,” as the employees earned wages and premiums that were not paid, resulting in an inaccurate reflection, and recording of “gross wages earned” on those wage statements. Likewise, in violation of Labor Code section 226(a)(9), Defendants failed to state on employee wage statements each pay period the applicable hourly rates in effect and the number of hours worked at that rate, as Defendants failed to pay all wages and premiums owed to employees. The amounts stated are instead depreciated and underpaid, resulting in an inaccurate reflection on the pay stub.

Defendant violated Labor Code 226(a)(8) by failing to accurately list the name and address of the legal entity on the wage statement. Defendants improperly listed “The Cove at La Jolla” instead of their legal name.

Defendant violated Labor Code section 226(a)(2) by failing to accurately list employees’ “total hours worked,” as the wage statements did not accurately include the uncompensated time for off-the-clock work.

Plaintiff and other aggrieved employees cannot promptly and easily determine from the wage statement alone the wages paid or earned without reference to other documents or information. Indeed, these wage statement violations are significant because they sow confusion among Plaintiff and other aggrieved employees with respect to what amounts were owed and paid, at what rates, the number of hours worked, and how those amounts were or should be calculated. The wage statements reflect a false statement of earnings and concealed the underlying problems and underpayments of employee wages.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code sections 226.3 (\$250/\$1,000) and 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Unreimbursed Employee Expenses **Violation of Labor Code §§ 2802, 2804**

Defendants violated Labor Code section 2802 with respect to the aggrieved employees by failing to reimburse the aggrieved employees for all necessary expenditures or losses incurred as part of their job duties.

Labor Code section 2802 requires an employer to “indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer,

even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful.” See, e.g., *Espinoza v. West Coast Tomato Growers, LLC*, 2016 WL 4468175 at *4, n.2 (S.D. Cal. Aug. 24, 2016, No. 14-CV-2984 W (KSC)).

Labor Code section 2804 affirms that “[a]ny contract or agreement, express or implied, made by any employee to waive the benefits of this article or any part thereof, is null and void, and this article shall not deprive any employee or his personal representative of any right or remedy to which he is entitled under the laws of this State.”

Defendants required Plaintiff and the aggrieved employees to incur costs for work-related purposes without full reimbursement. Specifically, Plaintiff was required to use her personal cell phone, for work related tasks such as resolving scheduling issues that would arise and to maintain contact with colleagues and management. Plaintiff required to use per personal computer and home internet to complete patient charting, assessments and unpaid-online training. In direct consequence of their job duties, Plaintiff and the aggrieved employees unavoidably and necessarily incurred these losses, expenditures, costs, and as a matter of policy and practice.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code section 2699 (\$100/\$200) per violation per pay period per employee, along with all other civil penalties permitted by law.

Failure to Maintain Accurate Records **Violation of Labor Code § 1174; IWC Wage Orders**

Defendants violated Labor Code sections 1174 and the IWC Wage Orders by failing to maintain accurate employee payroll records with respect to Plaintiff and other aggrieved employees.

Labor Code section 1174 requires that employers maintain accurate “payroll records showing the hours worked daily by and the wages paid to, and the number of piece-rate units earned by and any applicable piece rate paid to, employees employed at the respective plants or establishments.” Section 7(A) of the IWC Wage Orders, which may be enforced through Labor Code section 1198, mandates similar recordkeeping obligations.

Because of the policies and practices set forth in this notice, including the failure to accurately account for wages earned or hours worked, Defendants failed to accurately maintain records in accordance with Labor Code section 1174 and the IWC Wage Orders.

As a result, Plaintiff may recover civil penalties as an individual and on behalf of the State of California and the aggrieved employees, as provided under Labor Code section 1174.5 (\$500) and 2699 (\$100/\$200), along with all other civil penalties permitted by law.

Attorneys' Fees and Costs
Labor Code § 2699(g)

Plaintiff has been compelled to retain the services of counsel to protect the interests of other aggrieved employees and the State of California. Plaintiff continues to incur attorneys' fees and costs, which are recoverable under California law, including Labor Code section 2699(g).

- LITIGATION HOLD NOTICE -

This letter imposes a duty upon all defendants and their respective employees, officers, directors, executives, attorneys, human resource and payroll personnel, accountants, and other agents to preserve all physical and electronic evidence, including electronically stored information and emails, which relate to the employment of Plaintiff and the aggrieved employees specified in this notice. Evidence includes, but is not limited to, Defendants' written employment and payroll policies and handbooks; the aggrieved employees' personnel files and payroll records, such as paystubs, time records, wage statements, compensation reports, as well as the underlying electronically data in Excel or similar format. Memoranda and internal and external correspondence relating to the subject matter of this notice shall also be maintained. Failure to preserve and retain relevant evidence may constitute spoliation of evidence and result in an adverse inference or sanctions.

If you have any questions regarding the scope of your obligations to preserve evidence, please consult your legal counsel and always err on the side of caution. Periodic or regularly scheduled purges or deletions of information covered by this hold must be suspended immediately.

- CONCLUSION -

If the LWDA does not pursue enforcement, Plaintiff intends to bring representative claims on behalf of the State of California and the aggrieved employees seeking civil penalties for violations of the Labor Code and the IWC Wage Orders, along with attorneys' fees, costs, interest, and other appropriate relief.

Please advise if the LWDA intends to investigate any of the factual or legal allegations set forth in this notice. Defendants may contact Plaintiff's counsel with any questions regarding this letter or the forthcoming lawsuit.

Sincerely,

Elyssa Martinez

Cc Plaintiff Charina Manalo
Kevin Holloway - kholloway@ensignservices.net