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on behalf of themselves and others similarly situated

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

RITA MARIA CARRILLO and MARISOL
MACIAS, individuals on behalf of
themselves and all others similarly situated,

Plaintiffs,

vs.

UNIDINE CORPORATION, a Delaware
corporation; COMPASS GROUP USA,
INC., a Delaware corporation; and DOES 1
through 50, inclusive,

Defendants.

Case No.: 24STCV12818

CLASS ACTION

**FIRST AMENDED CLASS ACTION
COMPLAINT FOR:**

1. Failure to Pay Minimum Wages;
2. Failure to Pay Wages and Overtime Under Labor Code § 510;
3. Failure to pay Reporting Time Pay;
4. Meal Period Liability Under Labor Code § 226.7;
5. Rest-Break Liability Under Labor Code § 226.7;
6. Failure to Pay Vacation Wages;
7. Violation of Labor Code § 226(a);
8. Violation of Labor Code § 203;
9. Violation of Labor Code § 204;
10. Failure to Pay Wages Due, Negotiable and Payable in Cash on Demand (Labor Code §§ 212 and 213);
11. Failure to Keep Required Payroll Records under Labor Code §§ 1174 and 1174.5;
12. Failure to Produce Requested Employment Records Under Labor Code §§ 226(b), 1198.5;
13. Failure to Provide One Day's Rest in Seen under Labor Code §§ 551 and 552;
14. Failure to Reimburse Necessary Business Expenses § 2802; and
15. Violation of Business & Professions Code § 17200 *et seq.*
16. Penalties under PAGA; Labor Code § 2698

DEMAND FOR JURY TRIAL

FILED
Superior Court of California
County of Los Angeles
07/29/2024

David W. Slayton, Executive Officer / Clerk of Court

By: R. Lozano Deputy

INTRODUCTION

1. Plaintiff RITA MARIA CARRILLO and Plaintiff MARISOL MACIAS (“Plaintiffs”) bring this action on behalf of themselves and the Class Members who are defined as “all current and former employees within the State of California who, at any time from four (4) years prior to the filing of this lawsuit, are or were employed as non-exempt hourly employees by Defendants UNIDINE CORPORATION, a Delaware corporation; COMPASS GROUP USA, INC., a Delaware corporation; and DOES 1 through 50, inclusive” (all defendants being collectively referred to herein as “Defendants”).

2. Plaintiffs allege that Defendants, and each of them, violated various provisions of the California Labor Code, relevant orders of the Industrial Welfare Commission (IWC), and the California Business & Professions Code, and seeks redress for these violations.

3. Upon information and belief, Plaintiffs were employed by Defendants and (1) shared similar job duties and responsibilities; (2) was subjected to the same policies and practices; and (3) endured similar violations at the hands of Defendants as the other Class Members who served in similar and related positions.

THE PARTIES

A. The Plaintiffs

4. Plaintiff RITA MARIA CARRILLO resides in California, during the time period relevant to this Complaint, was employed by Defendants as a non-exempt hourly employee within the State of California.

5. Plaintiff MARISOL MACIAS resides in California, during the time period relevant to this Complaint, was employed by Defendants as a non-exempt hourly employee within the State of California.

B. The Defendants

6. Defendant UNIDINE CORPORATION is a Delaware corporation with its principal place of business in Boston, Massachusetts, and is registered with the California Secretary of State. Defendant UNIDINE CORPORATION has been the employer listed on the wage statements and employment records issued to Plaintiffs during the relevant time period that

1 Plaintiffs were employed with Defendants. UNIDINE CORPORATION employs Plaintiffs and
2 the Class Members in California, including at Defendants' offices and facilities in Lancaster,
3 California, and throughout California, and conducts business throughout California.

4 7. Defendant COMPASS GROUP USA, INC. is a Delaware corporation with its
5 principal place of business in Charlotte, North Carolina, and is registered with the California
6 Secretary of State. Defendant COMPASS GROUP USA, INC. has been the employer listed on the
7 employment records issued to Plaintiffs during the relevant time period that Plaintiffs were
8 employed with Defendants.

9 8. The true names and capacities, whether individual, corporate, associate, or
10 whatever else, of the Defendants sued herein as Does 1 through 50, inclusive, are currently
11 unknown to Plaintiffs, who therefore sue these Defendants by such fictitious names under Code of
12 Civil Procedure § 474. Plaintiffs are informed and believe and thereon allege that Defendants
13 designated herein as Does 1 through 50, inclusive, and each of them, are legally responsible in
14 some manner for the unlawful acts referred to herein. Plaintiffs will seek leave of court to amend
15 this Complaint to reflect the true names and capacities of the Defendants designated herein as
16 Does 1 through 50 when their identities become known.

17 9. Plaintiffs are informed and believe and thereon allege that each Defendant acted in
18 all respects pertinent to this action as the agent of the other Defendants, that Defendants carried
19 out a joint scheme, business plan, or policy in all respects pertinent hereto, and that the acts of
20 each Defendant are legally attributable to the other Defendants. Furthermore, Defendants acted in
21 all respects as the employers or joint employers of Class Members. Defendants, and each of them,
22 exercised control over the wages, hours or working conditions of Class Members, or suffered or
23 permitted Class Members to work, or engaged, thereby creating a common law employment
24 relationship, with Class Members. Therefore, Defendants, and each of them, employed or jointly
25 employed Class Members.

26 10. Whenever and wherever reference is made in this Complaint to any act by a
27 defendant or defendants, such allegations and references shall also be deemed to mean the acts and
28 failures to act of each defendant acting individually, jointly, and severally.

11. Whenever and wherever reference is made to individuals who are not named as a Defendant in this Complaint but were agents, servants, employees and/or supervisors of Defendants, such individuals at all relevant times acted on behalf of Defendants within the scope of their employment.

JURISDICTION AND VENUE

12. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure § 410.10 and California Business & Professions Code § 17203. This Action is brought as a Class Action on behalf of similarly situated Class Members of Defendants pursuant to California Code of Civil Procedure § 382. Venue as to Defendants is also proper in this judicial district pursuant to California Code of Civil Procedure § 395 *et seq.* Upon information and belief, the obligations and liabilities giving rise to this lawsuit occurred in part in Los Angeles County. Defendants maintain and operate facilities in Los Angeles County and employs Plaintiffs and other Class Members in Los Angeles County, while doing business throughout California.

FACTUAL BACKGROUND

13. Class Members consistently worked at Defendants behest without being paid all wages due. Class Members were either not paid by Defendants for all hours worked or were not paid at the appropriate minimum, regular and overtime rates. Plaintiffs also contend that Defendants failed to pay Class Members all wages due and owing, including by requiring off the clock work, failing to pay reporting time pay, failing to incorporate non-discretionary bonuses and/or commissions into the regular rate of pay used to calculate and pay for overtime pay, double time pay, sick pay, and meal and rest break premiums, failing to provide meal and rest breaks, failing to furnish accurate wage statements, failing to timely pay wages including final wages, failing to pay out vacation days, failing to pay wages due, negotiable and payable in cash on demand, failing to maintain accurate records, failing to provide access to employment records, failing to provide one day's rest in seven, and failing to reimburse necessary business expenses all in violation of various provisions of the California Labor Code and applicable Wage Orders.

14. During the course of Class Members' employment with Defendants, they were not paid all wages they were owed. Class Members were required to perform pre-shift and post-shift

1 off the clock work which they were not compensated for despite being subject to Defendants'
2 control. Specifically, at the start of their shifts, Class Members were required to wait at a locked
3 door for someone to let them while they were off the clock. Additionally, they had to wait in line
4 for several minutes to be able to access a time clock to clock in. Furthermore, Class Members
5 were required to complete COVID-19 screenings including nasal swabs, temperature checks, and
6 symptom questionnaires before being allowed to clock in. Class Members were further required to
7 receive COVID-19 vaccinations on-site, and were not permitted to clock in until after they had
8 received their vaccination. Moreover, at the end of their shifts, Class Members were required to
9 spend time receiving and storing shipments to the worksite. Defendants also contacted Class
10 Members on their personal cell phones with work demands outside of scheduled work hours, and
11 Class Members were not paid for this time.

12 15. Defendants also failed to pay Class Members all wages due and owing because
13 Defendants failed to incorporate non-discretionary, performance-based bonuses and/or
14 commissions into the regular rate of pay used to calculate and pay for overtime pay, double time
15 pay, sick pay, and meal and rest break premiums. Contrary to the requirements of the Labor Code
16 and IWC Wage Orders under California law, Defendants did not incorporate these non-
17 discretionary bonuses and/or commissions into the regular rate of pay Defendants used to calculate
18 and pay for overtime pay, sick pay, and meal and rest break premiums.

19 16. Moreover, Defendant required Plaintiffs and the Class Members to, on occasion,
20 report for a scheduled work day to be told whether work was available for them or not, and when
21 there was no work, Plaintiffs and the Class Members would be sent home after waiting for hours.
22 On such days when Defendant required Plaintiffs and the Class Members to report to work only to
23 be sent home because work was not available, they were not paid required reporting time wages
24 for the hours they waited without receiving their regular hourly rate of pay for them.

25 17. By implementing policies, programs, practices, procedures and protocols which
26 resulted in off the clock work, and the failure to incorporate non-discretionary bonuses and/or
27 commissions into the regular rate of pay, Defendants' willful actions resulted in the systematic
28 underpayment of wages to Class Members, including underpayment of overtime pay to Class

Members over the relevant time period. For example, the above described off the clock work addressed above caused Plaintiffs to begin receiving overtime pay later than they should have.

18. As a result of the above described requirements to work off the clock and the failure to incorporate non-discretionary bonuses and/or commissions into the regular rate of pay, Class Members were not properly paid all wages earned and all wages owed to them by Defendants, including when working more than eight (8) hours in any given day and/or more than forty (40) hours in any given week.

19. As a result of Defendants' unlawful policies and practices, Class Members incurred overtime hours worked for which they were not adequately and completely compensated, in addition to the hours they were required to work off the clock. To the extent applicable, Defendants also failed to pay Class Members at an overtime rate of 1.5 times the regular rate for the first eight hours of the seventh consecutive work day in a week and overtime payments at the rate of 2 times the regular rate for hours worked over eight (8) on the seventh consecutive work day, as required under the Labor Code and applicable IWC Wage Orders.

20. Therefore, from at least four (4) years prior to the filing of this lawsuit and continuing to the present, Defendants had a consistent policy or practice of failing to pay Class Members for all hours worked, and failing to pay minimum wages for all time worked, as required by California law. Defendants thus failed to pay Class Members at least minimum wages for all the time they worked for Defendants in violation of the Labor Code and applicable IWC Wage Orders as the actual times when Class Members were under the control and direction of Defendants was under reported in the hours reflected on the timekeeping records. Furthermore, Defendants' willful actions resulted in the systematic underpayment of wages to Class Members, including underpayment of overtime pay to Class Members over a period of time.

21. Therefore, from at least four (4) years prior to the filing of this lawsuit and continuing to the present, Defendants had a consistent policy or practice of failing to pay Class Members for all hours worked. Also, from at least four (4) years prior to the filing of this lawsuit and continuing to the present, Defendants also had a consistent policy or practice of failing to pay Class Members their true and correct overtime compensation at premium overtime rates for all

1 hours worked in excess of eight (8) hours a day and/or forty (40) hours a week, and double-time
2 rates for all hours worked in excess of twelve (12) hours a day, in violation of Labor Code § 510
3 and the corresponding sections of IWC Wage Orders.

4 22. Additionally, Defendants failed to provide all the legally required unpaid, off-duty
5 meal periods and all the legally required paid, off-duty rest periods to Class Members, as required
6 by the applicable Wage Order and Labor Code. Class Members were required to perform work as
7 ordered by Defendants for more than five (5) hours during a shift but were often required to do so
8 without receiving a lawful and timely meal break. In addition to untimely meal periods,
9 Defendants also required Class Members to respond to work demands. Defendants placed their
10 needs over Class Members lawful meal and rest breaks and this resulted in Class Members often
11 having to work through their scheduled meal and/or rest breaks, or otherwise taking shortened
12 ones, because the demands of the job would not avail them the opportunity to take a lawfully
13 uninterrupted and off duty meal and/or rest break. Additionally, to the extent Class Members
14 attempted to take a break, they were prohibited from leaving the premises.

15 23. On the occasions when Class Members worked over 10 hours in a shift, Defendants
16 also failed to provide them with a second, uninterrupted, timely and duty-free meal period. As a
17 result, Defendants' failure to provide Class Members with all legally required off-duty, unpaid
18 meal periods and all the legally required off-duty, paid rest periods is and will be evidenced by
19 Defendants' business records, or lack thereof. Defendants also failed to pay Class Members
20 "premium pay," i.e. one hour of wages at each Class Member's effective hourly rate of pay, for
21 each meal period or rest break that Defendants failed to provide or deficiently provided.

22 24. Therefore, for at least four years prior to the filing of this action and through to the
23 present, Defendants have regularly required Class Members to work shifts in excess of five (5)
24 hours without providing them with uninterrupted meal periods of not less than thirty (30) minutes,
25 and shifts in excess of (10) hours without providing them with second meal periods of not less
26 than thirty minutes; nor did Defendants pay Class Members "premium pay," i.e. one hour of
27 wages at each Class Member's effective hourly rate of pay, for each meal period that Defendants
28 failed to provide or deficiently provided.

1 25. Meal period violations thus occurred in one or more of the following manners:

- 2 (a) Class Members were not provided full thirty-minute duty free meal periods
3 for work days in excess of five (5) hours and were not compensated one (1)
4 hour's wages in lieu thereof, all in violation of, among others, Labor Code
5 §§ 226.7, 512, and the applicable Industrial Welfare Commission Wage
6 Order(s);
- 7 (b) Class Members were not provided second full thirty-minute duty free meal
8 periods for work days in excess of ten (10) hours;
- 9 (c) Class Members were required to work through at least part of their daily
10 meal period(s);
- 11 (d) Meal periods were provided after five (5) hours of continuous work during
12 a shift; and
- 13 (e) Class Members were restricted in their ability to take a full thirty-minute
14 meal period.

15 26. Class Members were also not authorized and permitted to take lawful rest periods,
16 were systematically required by Defendants to work through or during breaks and were not
17 provided with one (1) hour's wages in lieu thereof. Class Members were restricted in their ability
18 to take their full ten (10) minutes net rest time or were otherwise not provided with duty-free rest
19 periods. Therefore, from at least four years prior to the filing of this lawsuit and continuing to the
20 present, Defendants have consistently failed to provide Class Members with paid rest breaks of not
21 less than ten minutes for every work period of four or more consecutive hours; or major fraction
22 thereof, nor did Defendant pay Class Members premium pay for each day on which requisite rest
23 breaks were not provided or were deficiently provided. Moreover, to the extent Class Members
24 were permitted to take rest breaks, Defendant prohibited them from leaving the premises.

25 27. Rest period violations therefore arose in one or more of the following manners:

- 26 (a) Class Members were required to work without being provided a minimum
27 ten (10) minute rest period for every four (4) hours or major fraction
28 thereof worked and were not compensated one (1) hour of pay at their

regular rate of compensation for each workday that a rest period was not provided;

(b) Class Members were not authorized and permitted to take timely rest periods for every four hours worked, or major fraction thereof; and

(c) Class Members were required to remain on-duty during rest periods or otherwise had their rest periods interrupted by work demands.

28. Defendants also consistently failed to issue accurate itemized wage statements as required by Labor Code § 226(a). Specifically, the wage statements given to Class Members failed to incorporate non-discretionary bonuses and/or commissions into the regular rate of pay used to calculate and pay overtime pay, double time pay, sick pay, and meal and rest break premiums. Thus, the wage statements do not provide accurate hourly rates for overtime and the statements do not comply with Labor Code § 226(a)(9). Additionally, the wage statements given to Class Members failed to list the inclusive dates of the period for which the employee is paid, the name and address of the legal entity that is the employer, and the total hours worked. Thus, the wage statements do not comply with Labor Code § 226(a). Moreover, the wage statements given to Class Members failed to accurately account for unpaid wages and overtime because Defendants under-reported Class Members' actual hours worked due to off the clock work. Additionally, the wage statements given to Class Members failed to accurately account for premium pay for deficiently provided meal periods and rest breaks.

29. From at least four (4) years prior to filing this lawsuit and continuing to the present, Defendants have thus also had a consistent policy of failing to pay all wages owed to Class Members at the time of their termination of within seventy-two (72) hours of their resignation, as required by California wage-and-hour laws. Specifically, Plaintiffs did not receive their final paychecks until several days after their last day of employment, on the next regularly scheduled pay date. Moreover, Class Members were not paid all regular and overtime wages because Defendants failed to pay for all hours worked by requiring off the clock work and failed to incorporate non-discretionary bonuses and/or commissions into the regular rate of pay used to calculate and pay for overtime pay, double time pay, sick pay, and meal and rest break premiums.

1 Additionally, Defendants failed to pay premium wages owed for unprovided meal periods and rest
2 periods, as further detailed in this Complaint. Defendants' failure to pay said wages within the
3 required time was willful within the meaning of Labor Code § 203.

4 30. Defendants failed to pay Plaintiffs and Class Members with an order, check, draft,
5 note, memorandum, or other acknowledgment of indebtedness that was payable on demand,
6 without discount at some established place of business in the state. Defendants' issued pay cards to
7 Plaintiffs and Class Members for wages earned. These pay cards were useable for a fee and did not
8 have a provision for use and payment in California at no cost to the employee. Therefore,
9 Defendants' failed to provide Plaintiffs and Class Members with checks, drafts, notes or other
10 acknowledgements of indebtedness that were payable on demand without discount as required by
11 Labor Code § 212, which required Plaintiffs and Class Members to incur fees to use, was not fully
12 cashable, and not usable at all financial institutions.

13 31. Moreover, from at least four (4) years prior to the filing of this lawsuit and
14 continuing to the present, Defendants knew or should have known that employees were entitled to
15 one day's rest in seven. In violation of the California Labor Code, Defendants required Class
16 Members to work more than six consecutive days without a day of rest, where the total hours
17 worked exceeded 30 hours in any week or six hours in any one day thereof.

18 32. Additionally, from at least four (4) years prior to the filing of this lawsuit and
19 continuing to the present, Defendants have regularly required Plaintiffs to incur business expenses
20 in the course of performing their required job duties for Defendants including for cell phone
21 expenses and mileage. Upon information and belief, Class Members incurred similar costs. These
22 expenses incurred by Plaintiffs and Class Members were necessary and required of them in
23 performing their assigned job duties, but Defendants failed to reimburse Plaintiffs and Class
24 Members for all such necessary expenditures, thus entitling them to reimbursement according to
25 proof as required under Labor Code § 2802 and the applicable provisions of the IWC Wage
26 Orders.

27 33. In light of the foregoing, Plaintiffs and Class Members bring this action pursuant
28 to, *inter alia*, Labor Code §§ 201, 202, 203, 204, 210, 212, 226, 226.3, 226.7, 227.3, 510, 512,

551, 552, 558, 558.1, 1174, 1174.5, 1182.12, 1185, 1194, 1194.2, 1197, 1198, 1199, 2802, 2698 *et seq.*, and California Code of Regulations, Title 8, section 11000 *et seq.*

34. Furthermore, pursuant to Business and Professions Code §§ 17200-17208, Plaintiffs and the Class Members seek injunctive relief, restitution, and disgorgement of all benefits Defendants have enjoyed from their violations of Labor Code and the other unfair, unlawful, or fraudulent practices alleged in this Complaint.

CLASS ALLEGATIONS

35. Plaintiffs seek to represent the Subclasses composed of and defined as follows:

a. Subclass 1. Minimum Wages Subclass. All Class Members who were not compensated for all hours worked for Defendants at the applicable minimum wage.

b. Subclass 2. Wages and Overtime Subclass. All Class Members who were not compensated for all hours worked for Defendants at the required rates of pay, including for all hours worked in excess of eight in a day and/or forty in a week.

c. Subclass 3. Reporting Time Pay Subclass. All Class Members who, within the applicable limitations period, were not paid reporting time pay.

d. Subclass 4. Meal Period Subclass. All Class Members who were subject to Defendants' policy and/or practice of failing to provide unpaid 30-minute uninterrupted and duty-free meal periods or one hour of pay at the Class Member's regular rate of pay in lieu thereof.

e. Subclass 5. Rest Break Subclass. All Class Members who were subject to Defendants' policy and/or practice of failing to authorize and permit Class Members to take uninterrupted, duty-free, 10-minute rest periods for every four hours worked, or major fraction thereof, and failing to pay one hour of pay at the Class Member's regular rate of pay in lieu thereof.

f. Subclass 6. Vacation Pay Subclass. All Class Members who were not paid for accrued vacation time upon separation.

g. Subclass 7. Wage Statement Subclass. All Class Members who, within the applicable limitations period, were not provided with accurate itemized wage statements.

h. Subclass 8. Termination Pay Subclass. All Class Members who, within the

1 applicable limitations period, either voluntarily or involuntarily separated from their employment
2 and were subject to Defendants' policy and/or practice of failing to timely pay wages upon
3 termination.

4 i. Subclass 9: Failure to Timely Pay Wages Twice Monthly Subclass. All Class
5 Members who were subject to Defendants' policy and practice of not timely paying all wages
6 earned when they were due and payable at least twice monthly.

7 j. Subclass 10. Pay Card Subclass. All persons employed by Defendants in California
8 who were paid by pay card (or similar means) at any time during the relevant time period.

9 k. Subclass 11. Payroll Records Subclass. All Class Members who were subject to
10 Defendants' policy and/or practice of failing to keep accurate time and wage records as required
11 by California wage-and-hour laws.

12 l. Subclass 12. Failure To Produce Requested Employment Records Subclass. All
13 Class members who, within the applicable limitations period, were denied the right to inspect and
14 receive all of their payroll records, timecards, and personnel records.

15 m. Subclass 13. Failure to Provide One Day of Rest in Seven Subclass. All Class
16 Members who were subject to Defendants policy of scheduling Class Members to work six (6) or
17 more hours per day and more than seven (7) consecutive days in a workweek.

18 n. Subclass 14. Expense Reimbursement Subclass. All Class Members who incurred
19 necessary and reasonable expenses in connection with performing their job duties for Defendant
20 and who were subject to a policy and/or practice under which such expenses were not reimbursed.

21 o. Subclass 15. UCL Subclass. All Class Members who are owed restitution as a
22 result of Defendants' business acts and practices, to the extent such acts and practices are found to
23 be unlawful, deceptive, and/or unfair.

24 36. Plaintiffs reserve the right under California Rule of Court 3.765 to amend or
25 modify the class description with greater particularity or further division into subclasses or
26 limitation to particular issues. To the extent equitable tolling operates to toll claims by the Class
27 against Defendants, the Class Period should be adjusted accordingly.

28 37. Defendants, as a matter of company policy, practice and procedure, and in violation

of the applicable Labor Code, Industrial Welfare Commission (“IWC”) Wage Order requirements, and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged in a practice whereby Defendants failed to correctly calculate compensation for the time worked by Class Members, even though Defendants enjoyed the benefit of this work, required Class Members to perform this work and permitted or suffered to permit this work. Defendants have uniformly denied these Class Members wages to which these employees are entitled and failed to provide meal periods or authorize and permit rest periods, in order to unfairly cheat the competition and unlawfully profit.

38. This action has been brought and may properly be maintained as a class action under the provisions of Code of Civil Procedure § 382 because there is a well-defined community of interest in litigation and proposed class is easily ascertainable.

A. Numerosity

39. The potential members of the class as defined are so numerous that joinder of all the member of the class is impracticable. While the precise number of class member has not been determined at this time, Plaintiffs are informed and believe that Defendants employ or, during the time period relevant to this lawsuit, hundreds of employees who satisfy the Class definition within the State of California.

40. Accounting for employee turnover during the relevant time period increases this number substantially. Plaintiffs allege that Defendants’ employment records will provide information as to the number and location of all Class Members.

B. Commonality

41. There are questions of law and fact common to the Class that predominates over any questions affecting only individual Class Members. These common questions of law and fact include:

- a. Whether Defendants failed to pay Class Members minimum wages;
- b. Whether Defendants failed to pay Class Members wages for all hours worked;
- c. Whether Defendants failed to pay Class Members overtime as required under Labor Code § 510;

- d. Whether Defendant failed to pay reporting time pay;
- e. Whether Defendants violated Labor Code §§ 226.7 and 512, and the applicable IWC Wage Orders, by failing to provide Class Members with requisite meal periods or premium pay in lieu thereof;
- f. Whether Defendants violated Labor Code §§ 226.7, and the applicable IWC Wage Orders, by failing to authorize and permit Class Members to take requisite rest breaks or provide premium pay in lieu thereof;
- g. Whether Defendant violated Labor Code § 227.3 by failing to pay Class Members for accrued vacation time upon separation;
- h. Whether Defendants violated Labor Code § 226(a) by providing Class Members with inaccurate wage statements;
- i. Whether Defendants violated Labor Code §§ 201, 202, and 203 by failing to pay wages and compensation due and owing at the time of termination of employment;
- j. Whether Defendants' conduct was willful;
- k. Whether Defendants violated Labor Code § 226 and § 1174 and the IWC Wage Orders by failing to maintain accurate records of Class Members' earned wages and work periods;
- l. Whether Defendants violated Labor Code § 1194 by failing to compensate all Class Members during the relevant time period for all hours worked, whether regular or overtime;
- m. Whether Defendants violated Labor Code § 204 by failing to timely pay wages;
- n. Whether Defendants failed to pay wages due, negotiable and payable in cash on demand;
- o. Whether Defendants violated Labor Code §§ 551 and 552;
- p. Whether Defendants violated Labor Code § 2802 by failing to reimburse all necessary business expenses Defendants required them to incur in performing their job duties;
- q. Whether Defendants violated Labor Code §§ 226 and 1198.5 by failing to produce

employment records and pay records;

r. Whether Defendants violated Business and Professions Code § 17200 *et seq.*; and

s. Whether Class Members are entitled to equitable relief pursuant to Business and Professions Code § 17200 *et seq.*

C. Typicality

42. The claims of the named Plaintiffs is typical of those of Class Members. The Class Members all sustained injuries and damages arising out of and caused by Defendants' common course of conduct in violation of statutes, as well as regulations that have the force and effect of law, as alleged herein.

D. Adequacy of Representation

43. Plaintiffs will fairly and adequately represent and protect the interest of the Class Members. Counsel who represents Class Members are experienced and competent in litigating employment class actions.

E. Superiority of Class Action

44. A class action is superior to other available means for the fair and efficient adjudication of this controversy. Individual joinder of all Class Members is not practicable, and questions of law and fact common to all Class Members predominate over any questions affecting only individual Class Members. Each Class Member has been damaged and is entitled to recovery by reason of Defendants' illegal policies or practices of failing to compensate Class Members properly.

45. As to the issues raised in this case, a class action is superior to all other methods for the fair and efficient adjudication of this controversy, as joinder of all Class Members is impracticable and many legal and factual questions to be adjudicated apply uniformly to all Class Members. Further, as the economic or other loss suffered by vast numbers of Class Members may be relatively small, the expense and burden of individual actions makes it difficult for the Class Members to individually redress the wrongs they have suffered. Moreover, in the event disgorgement is ordered, a class action is the only mechanism that will permit the employment of a fluid fund recovery to ensure that equity is achieved. There will be relatively little difficulty in

1 managing this case as a class action, and proceeding on a class-wide basis will permit Class
2 Members to vindicate their rights for violations they endured which they would otherwise be
3 foreclosed from receiving in a multiplicity of individual lawsuits that would be cost prohibitive to
4 them.

5 46. Class action treatment will allow those persons similarly situated to litigate their
6 claims in the manner that is most efficient and economical for the parties and the judicial system.
7 Plaintiffs are unaware of any difficulties in managing this case that should preclude class
8 treatment. Plaintiffs contemplate the eventual issuance of notice to the proposed Class Members
9 that would set forth the subject and nature of the instant action. The Defendants' own business
10 records can be utilized for assistance in the preparation and issuance of the contemplated notices.
11 To the extent that any further notice is required additional media and/or mailings can be used.

12 47. Defendants, as prospective and actual employers of the Class Members, had a
13 special fiduciary duty to disclose to prospective Class Members the true facts surrounding
14 Defendants' pay practices, policies and working conditions imposed upon Class Members as well
15 as the effect of any alleged arbitration agreements that may have been forced upon them. In
16 addition, Defendants knew they possessed special knowledge about pay practices and policies,
17 most notably intentionally refusing to pay for all hours actually worked which should have been
18 recorded in Defendants' pay records and the consequence of the alleged arbitration agreements
19 and policies and practices on Class Members.

20 48. Class Members did not discover the fact that they were entitled to all pay under the
21 Labor Code until shortly before the filing of this lawsuit nor was there ever any discussion about
22 Plaintiffs' and the Class's waiver of their Constitutional rights of trial by jury, right to collectively
23 organize and oppose unlawful pay practices under California law as well as obtain injunctive relief
24 preventing such practices from continuing. As a result, the applicable statutes of limitation were
25 tolled until such time as Plaintiffs and the Class Members discovered their claims.

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27 ///

28 ///

FIRST CAUSE OF ACTION
FAILURE TO PAY MINIMUM WAGES
(Against All Defendants)

49. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

50. Defendants failed to pay Class Members minimum wages for all hours worked. Defendants had a consistent policy of misstating Class Members' time records and failing to pay Class Members for all hours worked. Class Members would work hours and not receive wages, including as alleged above in connection with off the clock work. Additionally, Defendants failed to incorporate non-discretionary bonuses and/or commissions into the regular rate of pay used to calculate and pay overtime, double time, meal and rest break premiums, and sick pay. Defendants, and each of them, have intentionally and improperly changed, adjusted and/or modified the hours of Class Members, which resulted in off the clock work and underpayment of all wages owed to Class Members over a period of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly failed to pay minimum wages to Class Members, to their detriment. Additionally, Defendants had a consistent policy of failing to pay Class Members for hours worked during alleged meal and rest periods for which Class Members were consistently denied, as also addressed herein. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Class as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Class Members as to minimum wage pay.

51. In California, employees must be paid at least the then applicable state minimum wage for all hours worked. (IWC Wage Order MW-2014). Additionally, pursuant to California Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked. Defendants failed to do so.

52. California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states: "The minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful."

1 53. The applicable minimum wages fixed by the commission for work during the
2 relevant period is found in Paragraph 4(A)-4(D) of the IWC Wage Orders.

3 54. The minimum wage provisions of California Labor Code are enforceable by private
4 civil action pursuant to Labor Code § 1194(a) which states: “Notwithstanding any agreement to
5 work for a lesser wage, any employee receiving less than the legal minimum wage or the legal
6 overtime compensation applicable to the employee is entitled to recover in a civil action the
7 unpaid balance of the full amount of this minimum wage or overtime compensation, including
8 interest thereon, reasonable attorney’s fees and costs of suit.”

9 55. As described in California Labor Code §§ 1185 and 1194.2, any action for wages
10 incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also,
11 California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage
12 Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for
13 all hours worked. All hours must be paid at the statutory or agreed rate and no part of this rate may
14 be used as a credit against a minimum wage obligation.

15 56. In committing these violations of the California Labor Code, Defendants
16 inaccurately recorded, or required Class Members to input times that did not reflect their actual
17 hours worked, or calculated the correct time worked and consequently underpaid the actual time
18 worked by Class Members. Defendants acted in an illegal attempt to avoid the payment of all
19 earned wages, and other benefits in violation of the California Labor Code, the Industrial Welfare
20 Commission requirements and other applicable laws and regulations. As a result of these
21 violations, Defendant also failed to timely pay all wages earned in accordance with California
22 Labor Code § 1194.

23 57. California Labor Code § 1194.2 also provides for the following remedies: “In any
24 action under Section 1194 . . . to recover wages because of the payment of a wage less than the
25 minimum wages fixed by an order of the commission, an employee shall be entitled to recover
26 liquidated damages in an amount equal to the wages unlawfully unpaid and interest thereon.”

27 58. In addition to restitution for all unpaid wages, pursuant to California Labor Code §
28 1197.1, Class Members are entitled to recover a penalty of \$100.00 for the initial failure to timely

1 pay each employee minimum wages, and \$250.00 for each subsequent failure to pay each
2 employee minimum wages.

3 59. Pursuant to California Labor Code § 1194.2, Class Members are further entitled to
4 recover liquidated damages in an amount equal to wages unlawfully unpaid and interest thereon.

5 60. Defendants have the ability to pay minimum wages for all time worked and have
6 willfully refused to pay such wages with the intent to secure for Defendants a discount upon this
7 indebtedness with the intent to annoy, harass, oppress, hinder, delay, or defraud Class Members.

8 61. Wherefore, Class Members are entitled to recover the unpaid minimum wages
9 (including double minimum wages), liquidated damages in an amount equal to the minimum
10 wages unlawfully unpaid, interest thereon and reasonable attorney's fees and costs of suit pursuant
11 to California Labor Code § 1194(a). Plaintiffs and the other members of the Class further request
12 recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the
13 assessment of any statutory penalties against Defendants, in a sum as provided by the California
14 Labor Code, including § 558, and/or other applicable statutes.

15 **SECOND CAUSE OF ACTION**

16 **FAILURE TO PAY WAGES AND OVERTIME UNDER LABOR CODE § 510**

17 **(Against All Defendants)**

18 62. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
19 full herein.

20 63. California Labor Code § 1194 provides that "any employee receiving less than the
21 legal minimum wage or the legal overtime compensation applicable to the employee is entitled to
22 recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime
23 compensation, including interest thereon, reasonable attorney's fees, and costs of suit." The action
24 may be maintained directly against the employer in an employee's name without first filing a
25 claim with the Division of Labor Standards and Enforcement.

26 64. By their conduct, as set forth herein, Defendants violated California Labor Code §
27 510 (and the relevant orders of the Industrial Welfare Commission) by failing to pay Class
28 Members: (a) time and one-half their regular hourly rates for hours worked in excess of eight (8)

1 hours in a workday or in excess of forty (40) hours in any workweek or for the first eight (8) hours
2 worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for
3 hours worked in excess of twelve (12) hours in any one (1) day or for hours worked in excess of
4 eight (8) hours on any seventh day of work in a workweek.

5 65. Defendants had a consistent policy of not paying Class Members wages for all
6 hours worked, including by requiring off the clock work. Additionally, Defendants failed to
7 incorporate non-discretionary bonuses and/or commissions into the regular rate of pay used to
8 calculate and pay overtime. Defendants, and each of them, have intentionally and improperly
9 changed, adjusted and/or modified certain employees' hours, including Plaintiffs', in order to
10 avoid paying Class Members all earned and owed straight time and overtime wages and other
11 benefits, in violation of the California Labor Code, the California Code of Regulations and the
12 IWC Wage Orders and guidelines set forth by the Division of Labor Standards and Enforcement.
13 Defendants have also violated these provisions by requiring Class Members to work through
14 portions of their meal period. Therefore, Class Members were not properly compensated, nor were
15 they paid overtime rates for hours worked in excess of eight hours in a given day, and/or forty
16 hours in a given week. Based on information and belief, Defendants did not make available to
17 Class Members a reasonable protocol for correcting time records when Class Members worked
18 overtime hours or to fix incorrect time entries.

19 66. Defendants' failure to pay Class Members the unpaid balance of regular wages
20 owed and overtime compensation, as required by California law, violates the provisions of Labor
21 Code §§ 510 and 1198, and is therefore unlawful.

22 67. Additionally, Labor Code § 558(a) provides "any employer or other person acting
23 on behalf of an employer who violates, or causes to be violated, a section of this chapter or any
24 provisions regulating hours and days of work in any order of the IWC shall be subject to a civil
25 penalty as follows: (1) For any violation, fifty dollars (\$50) for each underpaid employee for each
26 pay period for which the employee was underpaid in addition to an amount sufficient to recover
27 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each
28 underpaid employee for each pay period for which the employee was underpaid in addition to an

1 amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall
2 be paid to the affected employee.” Labor Code § 558(c) states, “the civil penalties provided for in
3 this section are in addition to any other civil or criminal penalty provided by law.” Defendants
4 have violated provisions of the Labor Code regulating hours and days of work as well as the IWC
5 Wage Orders. Accordingly, Plaintiffs and the Class Members seek the remedies set forth in Labor
6 Code § 558.

7 68. Defendants’ failure to pay compensation in a timely fashion also constituted a
8 violation of California Labor Code § 204, which requires that all wages shall be paid
9 semimonthly. From four (4) years prior to the filing of this lawsuit to the present, in direct
10 violation of that provision of the California Labor Code, Defendants have failed to pay all wages
11 and overtime compensation earned by Class Members. Each such failure to make a timely
12 payment of compensation to Class Members constitutes a separate violation of California Labor
13 Code § 204.

14 69. Class Members have been damaged by these violations of California Labor Code
15 §§ 204 and 510 (and the relevant orders of the Industrial Welfare Commission).

16 70. Consequently, pursuant to the California Labor Code, including Labor Code §§
17 204, 510, 558, and 1194, and the applicable IWC Wage Order, paragraph 3(A) and 4(B),
18 Defendants are liable to Class Members for the full amount of all their unpaid wages and overtime
19 compensation, with interest, plus their reasonable attorneys’ fees and costs, as well as the
20 assessment of any statutory penalties against Defendants, and each of them, and any additional
21 sums as provided by the Labor Code and/or other statutes.

22 **THIRD CAUSE OF ACTION**

23 **FAILURE TO PAY REPORTING TIME PAY**

24 **(Against all Defendants)**

25 71. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
26 full herein.

27 72. Section 5(A) of the applicable Wage Order(s), requires that for “[E]ach workday an
28 employee is required to report for work and does report, but is not put to work or is furnished less

1 than half said employee's usual or scheduled day's work, the employee shall be paid for half the
2 usual or scheduled day's work, but in no event for less than two (2) hours nor more than four (4)
3 hours, at the employee's regular rate of pay, which shall not be less than the minimum wage."

4 73. As addressed in detail above, Defendants followed a uniform policy of failing to
5 pay reporting time pay on in accordance with the applicable IWC Wage Order requirements. For
6 example, Defendant required Plaintiffs and the Class members to, on occasion, report for a
7 scheduled work day to be told whether work was available for them or not, and when there was no
8 work, Plaintiffs and the Class members would be sent home after waiting for hours. On such days
9 when Defendant required Plaintiffs and the Class Members to report to work only to be sent home
10 because work was not available, they were not paid required reporting time wages for the hours
11 they waited without receiving their regular hourly rate of pay for them.

12 74. Plaintiffs bring this claim for failure to pay reporting time pay as required by
13 Section 5 of the applicable IWC Wage Orders pursuant to California Labor Code §1198, which
14 instructs that: "the maximum hours of work and the standard conditions of labor fixed by the
15 commission shall be the maximum hours of work and the standard conditions of labor for
16 employees. The employment of any employee for longer hours than those fixed by the order or
17 under conditions of labor prohibited by the order is unlawful."

18 75. Reporting time pay constitutes wages that remain unpaid to Plaintiffs and the Class
19 members, despite the fact that they were required by Defendants to report for work and were under
20 Defendants' control during these times and were unable to use their time for their own purposes.
21 The failure to pay for reporting time pay is a violation of the California wage orders and is a
22 failure to pay all wages owed, which is a violation of Labor Code §1198.

23 76. Under Section 20(A) of the applicable IWC Wage Orders, Plaintiffs and the Class
24 members are entitled to recover civil penalties, in addition to other penalties, for each underpaid
25 Employee for violation of Section 5 of the IWC Wage Orders in the amount of \$50 for the initial
26 violation and \$100 for subsequent violations during each relevant pay period when Defendants
27 failed to pay reporting time pay. These reporting time pay violations also give rise to violations of
28 Labor Code §§ 203, 226, and under the PAGA.

1 77. Accordingly, Plaintiffs seek to recover unpaid reporting time pay which Defendants
2 failed to pay Plaintiffs and the Class Members pursuant to Sections 5(A) and 20(A) of the
3 applicable IWC Wage Orders and civil penalties and attorneys' fees and costs as may be
4 authorized.

5 **FOURTH CAUSE OF ACTION**

6 **MEAL-PERIOD LIABILITY UNDER LABOR CODE § 226.7**

7 **(Against All Defendants)**

8 78. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
9 full herein.

10 79. Class Members regularly worked shifts greater than five (5) hours and in some
11 instances, greater than ten (10) hours. Pursuant to Labor Code § 512 an employer may not employ
12 someone for a shift of more than five (5) hours without providing him or her with a meal period of
13 not less than thirty (30) minutes or for a shift of more than ten (10) hours without providing him or
14 her with a second meal period of not less than thirty (30) minutes.

15 80. Defendants failed to provide Class Members with meal periods as required under
16 the Labor Code. Defendants placed their needs over Class Members lawful meal breaks and this
17 resulted in Class Members consistently having to work through their scheduled meal breaks
18 because the demands of the job would not avail them the opportunity to take a lawfully
19 uninterrupted and off-duty meal break. Furthermore, upon information and belief, on the occasions
20 when Class Members worked more than ten (10) hours in a given shift, they did so without
21 receiving a second uninterrupted thirty (30) minute meal period as required by law. Additionally,
22 to the extent Class Members attempted to take a meal break, they were prohibited from leaving the
23 premises.

24 81. Defendants thus failed to provide Class Members with meal periods as required by
25 the Labor Code, including by not providing them with the opportunity to take meal breaks, by
26 providing them late or for less than thirty (30) minutes, or by requiring them to perform work
27 during breaks.

28 82. Moreover, Defendants failed to compensate Class Members for each meal period

1 not provided or inadequately provided, as required under Labor Code § 226.7 and paragraph 11 of
2 the applicable IWC Wage Orders, which provide that, if an employer fails to provide an employee
3 a meal period in accordance with this section, the employer shall pay the employee one (1) hour of
4 pay at the employee's regular rate of compensation for each workday that the meal period is not
5 provided. Defendants failed to compensate Class Members for each meal period not provided or
6 inadequately provided, as required under Labor Code § 226.7.

7 83. Therefore, pursuant to Labor Code § 226.7 and the applicable IWC Wage Order,
8 paragraph 11, Class Members are entitled to damages in an amount equal to one (1) hour of wages
9 at their effective hourly rates of pay for each meal period not provided or deficiently provided, a
10 sum to be proven at trial, as well as the assessment of any statutory penalties against the
11 Defendants, and each of them, in a sum as provided by the Labor Code and other statutes.

12 **FIFTH CAUSE OF ACTION**

13 **REST-BREAK LIABILITY UNDER LABOR CODE § 226.7**

14 **(Against All Defendants)**

15 84. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
16 full herein.

17 85. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders
18 provide that employers must authorize and permit all employees to take rest periods at the rate of
19 ten (10) minutes net rest time per four (4) work hours.

20 86. Class Members consistently worked consecutive four (4) hour shifts and were
21 generally scheduled for shifts of greater than 3.5 hours total, thus requiring Defendants to
22 authorize and permit them to take rest periods. Pursuant to the Labor Code and the applicable IWC
23 Wage Order, Class Members were entitled to paid rest breaks of not less than ten (10) minutes for
24 each consecutive four (4) hour shift, and Defendants failed to provide Class Members with timely
25 rest breaks of not less than ten (10) minutes for each consecutive four (4) hour shift. Defendants
26 placed their needs over Class Members lawful rest breaks and this resulted in Class Members
27 consistently having to work through their scheduled rest breaks because the demands of the job
28 would not avail them the opportunity to take a lawfully uninterrupted and off-duty rest break.

Moreover, to the extent Class Members were able to take rest breaks, Defendants prohibited them from leaving the premises. Thus, Class Members were consistently denied of their rest breaks. Additionally, to the extent Class Members attempted to take a rest break, they were prohibited from leaving the premises.

87. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders provide that if an employer fails to provide an employee rest period in accordance with this section, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the rest period is not provided.

88. Defendants, and each of them, have therefore intentionally and improperly denied rest periods to Class Members in violation of Labor Code §§ 226.7 and 512 and paragraph 12 of the applicable IWC Wage Orders.

89. Defendants failed to authorize and permit Class Members to take rest periods, as required by the Labor Code. Moreover, Defendants did not compensate Class Members with an additional hour of pay at each Class Member's effective hourly rate for each day that Defendants failed to provide them with adequate rest breaks, as required under Labor Code § 226.7.

90. Therefore, pursuant to Labor Code § 226.7 and paragraph 12 of the applicable IWC Wage Orders, Class Members are entitled to damages in an amount equal to one (1) hour of wages at their effective hourly rates of pay for each day worked without the required rest breaks, a sum to be proven at trial, as well as the assessment of any statutory penalties against Defendants, and each of them, in a sum as provided by the Labor Code and/or other statutes.

SIXTH CAUSE OF ACTION

FAILURE TO PAY VACATION WAGES

(Against All Defendants)

91. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

92. Pursuant to California Labor Code § 227.3, whenever a contract of employment or employment policy provides for vacation time and an employee is terminated without having taken off her vested vacation time, all vested vacation time shall be paid to her as wages at her

1 final rate in accordance with said contract of employment or policy respecting eligibility or time
2 served.

3 93. Therefore, Plaintiffs seek to recover penalties pursuant to Labor Code § 227.3.

4 **SEVENTH CAUSE OF ACTION**

5 **VIOLATION OF LABOR CODE § 226(a)**

6 **(Against All Defendants)**

7 94. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
8 full herein.

9 95. California Labor Code § 226(a) requires an employer to furnish each of his or her
10 employees with an accurate, itemized statement in writing showing the gross and net earnings,
11 total hours worked, and the corresponding number of hours worked at each hourly rate; these
12 statements must be appended to the detachable part of the check, draft, voucher, or whatever else
13 serves to pay the employee's wages; or, if wages are paid by cash or personal check, these
14 statements may be given to the employee separately from the payment of wages; in either case the
15 employer must give the employee these statements twice a month or each time wages are paid.

16 96. Defendants failed to provide Class Members with accurate itemized wage
17 statements in writing, as required by the Labor Code. Specifically, the wage statements given to
18 Class Members failed to incorporate non-discretionary bonuses and/or commissions into the
19 regular rate of pay used to calculate and pay overtime pay, double time pay, sick pay, and meal
20 and rest break premiums. Thus, the wage statements do not provide accurate hourly rates for
21 overtime and the statements do not comply with Labor Code § 226(a)(9). Additionally, the wage
22 statements given to Class Members failed to list the inclusive dates of the period for which the
23 employee is paid, the name and address of the legal entity that is the employer, and the total hours
24 worked. Thus, the wage statements do not comply with Labor Code § 226(a). Moreover, the wage
25 statements given to Class Members failed to accurately account for unpaid wages and overtime
26 because Defendants under-reported Class Members' actual hours worked due to off the clock
27 work. Additionally, the wage statements given to Class Members failed to accurately account for
28 premium pay for deficiently provided meal periods and rest breaks.

1 97. Throughout the liability period, Defendants intentionally failed to furnish to Class
2 Members, upon each payment of wages, itemized statements accurately showing: (1) gross wages
3 earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any
4 applicable piece rate paid on a piece-rate basis, (4) all deductions, (5) net wages earned, (6) the
5 inclusive dates of the period for which the employee is paid, (7) the name of the employee and
6 only the last four digits of his or her social security number or an employee identification number
7 other than a social security number, (8) the name and address of the legal entity that is the
8 employer and (9) all applicable hourly rates in effect during the pay period and the corresponding
9 number of hours worked at each hourly rate by the employee pursuant to Labor Code § 226,
10 amongst other statutory requirements. Defendants knowingly and intentionally failed to provide
11 Class Members with such timely and accurate wage and hour statements.

12 98. Class Members suffered injury as a result of Defendants' knowing and intentional
13 failure to provide them with the accurate wage and hour statements as required by law and are
14 presumed to have suffered injury and be entitled to penalties under Labor Code § 226(e), as the
15 Defendants have failed to provide wage statements with accurate and complete information as
16 required by any one or more of items Labor Code § 226 (a)(1) to (9), inclusive, and Class
17 Members cannot promptly and easily determine from the wage statement alone one or more of the
18 following: (i) The amount of the gross wages or net wages paid to the employee during the pay
19 period or any of the other information required to be provided on the itemized wage statement
20 pursuant to items (2) to (4), inclusive, (6), and (9) of subdivision (a), (ii) Which deductions the
21 employer made from gross wages to determine the net wages paid to the employee during the pay
22 period, (iii) The name and address of the employer and, (iv) The name of the employee and only
23 the last four digits of his or her social security number or an employee identification number other
24 than a social security number. For purposes of Labor Code § 226(e) "promptly and easily
25 determine" means a reasonable person [i.e. an objective standard] would be able to readily
26 ascertain the information without reference to other documents or information.

27 99. Therefore, as a direct and proximate cause of Defendants' violation of Labor Code
28 § 226(a), Class Members suffered injuries, including among other things confusion over whether

1 they received all wages owed them, the difficulty and expense involved in reconstructing pay
2 records, and forcing them to make mathematical computations to analyze whether the wages paid
3 in fact compensated them correctly for all hours worked.

4 100. Pursuant to Labor Code §§ 226(a) and 226(e) and 1174, and the applicable IWC
5 Wage Order, paragraph 7(B), Class Members are entitled to recover the greater of all actual
6 damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one
7 hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an aggregate
8 penalty of four thousand dollars (\$4,000). They are also entitled to an award of costs and
9 reasonable attorneys' fees.

10 **EIGHTH CAUSE OF ACTION**
11 **VIOLATION OF LABOR CODE § 203**
12 **(Against All Defendants)**

13 101. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
14 full herein.

15 102. Numerous Class Members are no longer employed by Defendants; they either quit
16 Defendants' employ or were fired therefrom.

17 103. Defendants failed to pay these Class Members all wages due and certain at the time
18 of termination or within seventy-two (72) hours of resignation.

19 104. The wages withheld from these Class Members by Defendants remained due and
20 owing for more than thirty (30) days from the date of separation from employment.

21 105. Defendants failed to pay Class Members without abatement, all wages as defined
22 by applicable California law. Specifically, Plaintiffs did not receive their final pay until several
23 days after their last day of work, on the next regularly scheduled pay date. Class Members were
24 not paid all regular and overtime wages because Defendants failed to pay for all hours worked by
25 requiring off the clock work and failing to incorporate non-discretionary bonuses and/or
26 commissions into the regular rate of pay used to calculate and pay for overtime pay, double time,
27 sick pay, and meal and rest break premiums. Additionally, Defendants failed to pay premium
28 wages owed for unprovided meal periods and rest periods, as further detailed in this Complaint.

1 Defendants' failure to pay said wages within the required time was willful within the meaning of
2 Labor Code § 203.

3 106. Defendants' failure to pay wages, as alleged entitles these Class Members to
4 penalties under Labor Code § 203, which provides that an employee's wages shall continue until
5 paid for up to thirty (30) days from the date they were due.

6 **NINTH CAUSE OF ACTION**
7 **VIOLATION OF LABOR CODE § 204**
8 **(Against All Defendants)**

9 107. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
10 full herein.

11 108. Labor Code § 204 instructs that: "All wages, ...earned by any person in any
12 employment are due and payable twice during each calendar month, on days designated in
13 advance by the employer as the regular paydays. Labor performed between the 1st and 15th days,
14 inclusive, of any calendar month shall be paid for between the 16th and the 26th day of the month
15 during which the labor was performed, and labor performed between the 16th and the last day,
16 inclusive, of any calendar month, shall be paid for between the 1st and 10th day of the following
17 month." Additionally, the requirements of this section shall be deemed satisfied by the payment of
18 wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven
19 calendar days following the close of the payroll period." As detailed above, Defendants
20 maintained a consistently applied policy and practice of not paying all wages earned between the
21 1st and 15th days of a month between the 16th and 26th day and failed to pay all wages earned
22 between the 16th and the last day of the month between the 1st and 10th day of the following month.
23 Defendants similarly failed to pay all wages earned by not more than seven calendar days
24 following the close of the payroll period. These failures all arose from either Defendants' failure to
25 pay for all hours worked or failure to pay all earned commission wages.

26 109. All wages due and owing to Plaintiffs and the Class Members, including as
27 required under Labor Code § 510, were therefore not timely paid by Defendants, as addressed in
28 detail above. Additionally, wages required by Labor Code § 1194 and other sections became due

1 and payable to each Class Member in each pay period that he or she was not provided with a meal
2 period or rest period or paid straight or overtime wages or commissions to which he or she was
3 entitled.

4 110. Defendants thus violated Labor Code § 204 by systematically refusing to pay
5 wages due under the Labor Code, as addressed above. Additionally, under paragraph 4(B) of the
6 applicable IWC Wage Orders, employers are required “to pay each employee, on the established
7 payday for the period involved, not less than the applicable minimum wage for all hours worked in
8 the payroll period, ...” Under Labor Code § 1198, “[t]he employment of any employee for longer
9 hours than those fixed by the order or under conditions of labor prohibited by the order is
10 unlawful.” Plaintiffs and the Class Members may therefore pursue damages and penalties for
11 violations of Labor Code § 204 and paragraph 4(B) of the applicable IWC Wage Orders, including
12 penalties under paragraph 20 of the applicable IWC Wage Orders.

13 111. As a result of the unlawful acts of Defendants, Plaintiffs and Class Members seek
14 to represent they have been deprived of wages in amounts to be determined at trial, and they are
15 entitled to recovery of such amounts, plus interest and penalties thereon, attorneys’ fees, and costs,
16 pursuant to Labor Code § 210, 218.5, 1194 and 1198, and paragraphs 4(B) and 20 of the
17 applicable IWC Wage Orders.

18 **TENTH CAUSE OF ACTION**

19 **FAILURE TO PAY WAGES DUE, NEGOTIABLE AND PAYABLE IN CASH ON**
20 **DEMAND**

21 **(Lab. Code §§ 212 and 213)**

22 **(Against All Defendants)**

23 112. Plaintiffs incorporate the preceding paragraphs of the Complaint as if fully alleged
24 herein.

25 113. Labor Code § 212 states that no employer “shall issue in payment of wages due” by
26 “order, check, draft, note, memorandum, or other acknowledgment of indebtedness, unless it is
27 negotiable and payable in cash, on demand, without discount, at some established place of
28 business in the state.”

114. Defendants failed to pay Plaintiffs and Class Members with an order, check, draft, note, memorandum, or other acknowledgment of indebtedness that was payable on demand, without discount at some established place of business in the state. Defendants issued pay cards to Plaintiffs and Class Members for wages earned. These pay cards were useable for a fee and did not have a provision for use and payment in California at no cost to the employee. Therefore, Defendants failed to provide Plaintiffs and Class Members with checks, drafts, notes or other acknowledgements of indebtedness that were payable on demand without discount as required by Labor Code § 212, which required Plaintiffs and Class Members to incur fees to use, was not fully cashable, and not usable at all financial institutions.

115. Such a pattern, practice and uniform administration of corporate policy regarding illegal employee compensation as described herein is unlawful and creates an entitlement to recovery by Plaintiffs and Class Members in a civil action for damages and wages owed and for costs and attorneys' fees.

ELEVENTH CAUSE OF ACTION
FAILURE TO KEEP REQUIRED PAYROLL RECORDS UNDER LABOR CODE § 1174
AND 1174.5
(Against All Defendants)

116. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

117. California Labor Code § 1174 requires that all employers shall keep accurate time and wage records for all employees. California Labor Code § 1174.5 further requires that any employee suffering injury due to a willful violation of the aforementioned obligations may seek damages, including civil penalties, from the employer.

118. During the course of Plaintiffs' and Class Members' employment, Defendants consistently failed to maintain accurate time and wage records for Plaintiffs and Class Members as required by California Labor Code § 1174 by failing to pay Plaintiffs and Class Members proper wages, overtime, and premium pay as discussed above.

119. Accordingly, Defendants are liable for civil penalties pursuant to the California

1 Labor Code § 1174.5 for the three (3) years prior to the filing of this Complaint.

2 **TWELFTH CAUSE OF ACTION**

3 **FAILURE TO PRODUCE REQUESTED RECORDS, LABOR CODE §§ 226 and 1198**

4 **(Against All Defendants)**

5 120. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
6 full herein.

7 121. Pursuant to California Labor Code § 226, current and former employees have the
8 right to inspect or receive a copy of their records pertaining to their employment, upon reasonable
9 request to their employer. Under this statute, an employer that receives a request to inspect or
10 receive a copy of records pertaining to a current or former employee must comply with the request
11 as soon as practicable, but no later than twenty-one calendar days from the date of the request.

12 122. Pursuant to California Labor Code § 1198.5(a), every current and former employee,
13 or his or her representative, has the right to inspect and receive a copy of the personnel records
14 that the employer maintains relating to the employee's performance or to any grievance concerning
15 the employee. Under this statute, upon written request from a current or former employee or his or
16 her representative, an employer must make the contents of those personnel records available for
17 inspection or provide a copy of the personnel records to the current or former employee, or his or
18 her representative, not later than thirty calendar days from the date the employer receives the
19 written request, subject to some limited exceptions. Failure to comply with these requests allows
20 for a civil penalty seven hundred fifty dollars (\$750), pursuant to Labor Code §§ 1198.5(k) and
21 226(f).

22 123. On October 17, 2023, Plaintiff Carrillo sent written requests through her counsel to
23 Defendants for their payroll records, timecards, and personnel records. However, Plaintiff has yet
24 to receive the complete records.

25 124. Defendants violated California Labor Code §§ 226 and 1198.5 by failing to timely
26 produce the required records requested by Plaintiff.

27 125. On information and belief, Defendants' failure to provide Plaintiff with all of her
28 requested employment records is not an isolated incident, but was instead consistent with

Defendants' policy and practice that applied to Plaintiff and Employees.

126. Pursuant to California Labor Code § 1198.5, Plaintiff and Employees are entitled to a penalty of seven hundred fifty dollars (\$750) from Defendants and attorneys' fees and costs.

127. Pursuant to California Labor Code § 226(f), Plaintiff is entitled to a penalty of seven hundred fifty dollars (\$750) from Defendants and attorneys' fees and cost, and the other Class members similarly situated are similarly entitled.

THIRTEENTH CAUSE OF ACTION

FAILURE TO PROVIDE ONE DAY'S REST IN SEVEN UNDER LABOR CODE §§ 551 and 552

(Against All Defendants)

128. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in full herein.

129. At all relevant times herein, Labor Code § 551 provides that every person employed in any occupation of labor is entitled to one day's rest in seven. Additionally, Labor Code § 552 prohibits employers from requiring employees to work more than six consecutive days without a day of rest.

130. At all relevant times herein set forth, Labor Code § 556 exempts an employer from the day-of-rest requirement when the total hours worked by an employee do not exceed 30 hours in any week or six hours in any one day thereof.

131. Labor Code § 558(a) provides “[a]ny employer or other person acting on behalf of an employer who violates, or causes to be violated, a section of this chapter or any provision regulating hours and days of work in any order of the Industrial Welfare Commission shall be subject to a civil penalty as follows: (1) For any initial violation, fifty dollars (\$50) for each underpaid employee for each pay period for which the employee was underpaid.... (2) For each subsequent violation, one hundred dollars (\$100) for each underpaid employee for each pay period for which the employee was underpaid....” Labor Code § 558(c) provides “[t]he civil penalties provided for in this section are in addition to any other civil or criminal penalty provided by law.”

132. During the relevant time period, on information and belief, Defendants sometimes

1 scheduled Class Members to work six (6) or more hours per day and more than seven (7)
2 consecutive days in a workweek. Because Class Members worked over 30 hours per week and
3 over six (6) hours per day in a workweek, they were not exempt from the day-of-rest requirement.
4 To the extent that Class Members may have signed purported waivers of their right to a day's rest
5 in seven, such waivers are invalid.

6 133. Thus, during the relevant time period, and in violation of Labor Code § 551 and
7 552, Defendants willfully caused Class Members to work more than six days in seven. Class
8 Members are therefore entitled to recover civil penalties pursuant to Labor Code § 558.

9 **FOURTEENTH CAUSE OF ACTION**

10 **REIMBURSEMENT OF NECESSARY EXPENDITURES UNDER LABOR CODE § 2802**

11 **(Against All Defendants)**

12 134. Plaintiffs re-allege and incorporate all preceding paragraphs as though set forth in
13 full herein.

14 135. Under Labor Code § 2802(a) an employer must indemnify its employees for all
15 necessary expenditures or losses incurred by the employee in direct consequence of the discharge
16 of his or her duties, or of his or her obedience to the directions of the employer.

17 136. Defendants have regularly required Plaintiffs to incur business expenses in the course
18 of performing her required job duties for Defendants including for cell phone expenses and mileage.
19 Upon information and belief, Class Members incurred similar costs. These expenses incurred by
20 Plaintiffs and Class Members were necessary and required of them in performing their assigned job
21 duties, but Defendants failed to reimburse Plaintiffs and Class Members for all such necessary
22 expenditures. Class Members were not reimbursed for those lawful and necessary work related
23 expenses or losses incurred in direct discharge of their job duties during employment with
24 Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the
25 applicable IWC Wage Orders, paragraph 9.

26 137. As a result of the unlawful acts of Defendants, Class Members have been deprived
27 of reimbursement in amounts to be determined at trial; they are entitled to recovery of such amounts,
28 plus interest and penalties thereon, attorneys' fees, and costs.

1 **FIFTEENTH CAUSE OF ACTION**

2 **VIOLATION OF BUSINESS & PROFESSIONS CODE § 17200 *ET SEQ.***

3 **(Against All Defendants)**

4 138. Plaintiffs re-allege and incorporate all preceding paragraphs, as though set forth in
5 full herein.

6 139. Plaintiffs, on behalf of themselves, Class Members, and the general public, bring
7 this claim pursuant to Business & Professions Code § 17200 *et seq.* The conduct of Defendants as
8 alleged in this Complaint has been and continues to be unfair, unlawful, and harmful to Class
9 Members and the general public. Plaintiffs seek to enforce important rights affecting the public
10 interest within the meaning of Code of Civil Procedure § 1021.5.

11 140. Plaintiffs are “persons” within the meaning of Business & Professions Code
12 § 17204, have suffered injury, and therefore have standing to bring this cause of action for
13 injunctive relief, restitution, and other appropriate equitable relief.

14 141. Business & Professions Code § 17200 *et seq.* prohibits unlawful and unfair
15 business practices. By the conduct alleged herein, Defendants’ practices were deceptive and
16 fraudulent in that Defendants’ policy and practice failed to provide the required amount of
17 compensation for missed meal and rest breaks, and failed to adequately compensate Class
18 Members for all hours worked, due to systematic business practices as alleged herein that cannot
19 be justified, pursuant to the applicable California Labor Code and Industrial Welfare Commission
20 requirements in violation of California Business and Professions Code §§ 17200, *et seq.*, and for
21 which this Court should issue injunctive and equitable relief, pursuant to California Business &
22 Professions Code § 17203, including restitution of wages wrongfully withheld.

23 142. Wage-and-hour laws express fundamental public policies. Paying employees their
24 wages and overtime, providing them with meal periods and rest breaks, etc., are fundamental
25 public policies of California. Labor Code § 90.5(a) articulates the public policies of this State
26 vigorously to enforce minimum labor standards, to ensure that employees are not required or
27 permitted to work under substandard and unlawful conditions, and to protect law-abiding
28 employers and their employees from competitors who lower costs to themselves by failing to

1 comply with minimum labor standards.

2 143. Defendants have violated statutes and public policies. Through the conduct alleged
3 in this Complaint Defendants have acted contrary to these public policies, have violated specific
4 provisions of the Labor Code, and have engaged in other unlawful and unfair business practices in
5 violation of Business & Professions Code § 17200 *et seq.*; which conduct has deprived Plaintiffs,
6 and all persons similarly situated, and all interested persons, of the rights, benefits, and privileges
7 guaranteed to all employees under the law.

8 144. Defendants' conduct, as alleged above, constitutes unfair competition in violation
9 of the Business & Professions Code § 17200 *et seq.*

10 145. Defendants, by engaging in the conduct herein alleged, by failing to pay wages and
11 overtime, failing to provide meal periods and rest breaks, etc., either knew or in the exercise of
12 reasonable care should have known that their conduct was unlawful; therefore their conduct
13 violates the Business & Professions Code § 17200 *et seq.*

14 146. By the conduct alleged herein, Defendants have engaged and continue to engage in
15 a business practice which violates California and federal law, including but not limited to, the
16 applicable Industrial Wage Order(s), the California Code of Regulations, and the California Labor
17 Code including Sections 203, 204, 226, 226.7, 512, 1194, 1197, and 1198, for which this Court
18 should issue declaratory and other equitable relief pursuant to California Business & Professions
19 Code § 17203 as may be necessary to prevent and remedy the conduct held to constitute unfair
20 competition, including restitution of wages wrongfully withheld.

21 147. As a proximate result of the above-mentioned acts of Defendants, Class Members
22 have been damaged, in a sum to be proven at trial.

23 148. Unless restrained by this Court Defendants will continue to engage in such
24 unlawful conduct as alleged above. Pursuant to the Business & Professions Code, this Court
25 should make such orders or judgments, including the appointment of a receiver, as may be
26 necessary to prevent the use by Defendants or their agents or employees of any unlawful or
27 deceptive practice prohibited by the Business & Professions Code, including but not limited to the
28 disgorgement of such profits as may be necessary to restore Class Members to the money

Defendants have unlawfully failed to pay.

SIXTEENTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 2698, ET SEQ.
(Against All Defendants)

149. Plaintiff realleges and incorporates all preceding paragraphs, as though set forth in full herein.

150. Plaintiff and the Employees in the Class are also Class Members as defined under Labor Code § 2699(c) in that they suffered the violations alleged in this Complaint and either were or are employed by the alleged violators, Defendants (“Class Members”) during the relevant time period.

151. In failing to pay Class Members minimum wages and overtime, not providing proper meal periods, failing to provide accurate wage statements, and failing to Pay Employees upon termination or timely upon resignation, all discussed above, Defendants failed to timely pay Class Members wages on a semimonthly basis as required under Labor Code § 204. Defendants also failed to maintain records showing accurate hours worked daily and the wages paid to Class Members, as required by Labor Code § 1174 and paragraph 7 of the applicable IWC Wage Orders.

152. As such, Employees seek wages and penalties under Labor Code §§ 2698 and 2699 for Defendants’ violation of Labor Code provisions included under Labor Code 2699.5, including the penalty provisions, without limitation, based, inter alia, on the following California Labor Code sections: 201, 202, 203, 204, 226, 226.2, 226.7, 510, 512, 558, 1174, 1174.5, 1185, 1194, 1194.1, 1194.2, 1197, 1197.1, 1198, 1199, and 2698 *et seq.*

153. More specifically, after complying with the notice procedures of Labor Code § 2699.3, Plaintiff asserts, as a representative action on behalf of the California Attorney General and other similarly Class Members, a PAGA claim for violations of the above addressed underlying claims and seeking penalties as specified by the applicable corresponding provisions, including as follows:

(a) Wage Claims: For failure to provide Plaintiff and the Class Members all earned regular pay and minimum wages for regular hours worked and for failure to pay overtime

1 premium wages for overtime hours worked under Labor Code §§ 226.2, 510, 1194(a), 1197, and
2 1198, and paragraphs 2(K), 3(A), 4(A), 4(B) and 20 of the applicable IWC Wage Order(s) seeking
3 all civil and statutory penalties available and applicable, and wages, under Labor Code §§ 510,
4 558, 1194.2, 1197.1, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant
5 to Labor Code § 2699(g)(1);

6 (b) Meal Period Claims: For failure to provide Plaintiff and the Class Members off-
7 duty, timely, and unpaid meal periods and failure to pay one hour of regular pay in lieu thereof,
8 under Labor Code §§ 512, 1198, and 226.7, and Sections 11 of the applicable IWC Wage Order(s)
9 seeking all civil and statutory penalties available and applicable, including under paragraph 20 of
10 the applicable IWC Wage Orders, and wages under Labor Code §§ 226.7, 512, 558, including
11 sections 558(a)(1)-(3), 1199, and 2699(f)(2), and also for attorneys' fees and costs pursuant to
12 Labor Code § 2699(g)(1);

13 (c) Inaccurate Wage Statements and Failure to Maintain Records: For failure to
14 provide Plaintiff and Class Members with accurate, itemized wage statements and failure to
15 maintain employment records for Plaintiff and Class Members under Labor Code §§ 226, 1174,
16 and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all
17 civil and statutory penalties and wages available and applicable under Labor Code §§ 226€, 226.3,
18 558, 1174.5, 1199, 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order, and also for
19 attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by providing
20 inaccurate wage statements and failing to maintain records as required under Labor Code § 226(a),
21 Defendants committed ongoing violations giving rise to civil penalties under Labor Code § 226.3,
22 which in addition to other penalties provided by law, subjects Defendants to "a penalty in the
23 amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and
24 one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, ..."

25 (d) Failure to Timely Pay Wages: For failure to timely pay all wages owed, including at
26 least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204,
27 226.2, 1197.5, 2926, and 2927 seeking all civil penalties available and applicable, and wages,
28 under Labor Code §§ 201, 202, 203, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20

of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(e) Failure to Reimburse Business Expenses: For Defendants' failure to reimburse the necessary work related expenses incurred under Labor Code §§ 1197, 1197.1, 1198, and 2802, and Sections 2(K), 4, 9, and 20 of the applicable IWC Wage Order(s), seeking civil penalties available and applicable under Labor Code §§ 1197, 1197.1, 1198, 2802, 2699.5, and 2699(f)(2) and paragraph 9 and 20 of the IWC Wage Orders, and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(g) All Alleged Violations of the IWC Wage Orders and Other Labor Code Sections: For any above addressed violation of the applicable provisions of the IWC Wage Orders, each of which constitute separate violations of Labor Code § 1198 and Labor Code § 2699.5, and seeking penalties available and applicable under Labor Code § 2699(f)(2) and paragraph 20 of the applicable IWC Wage Orders, and for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

154. As also addressed above, Plaintiff, on behalf of the Class Members, also seeks the penalties and remedies set forth in Labor Code § 558, which states:

(a) Any employer or other person acting on behalf of an employer who violates, or causes to be violated, a section of this chapter or any provision regulating hours and days of work in any order of the Industrial Welfare Commission shall be subject to a civil penalty as follows: (1) For any initial violation, fifty dollars (\$50) for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages. (2) For any subsequent violation, one hundred dollars (\$100) for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall be paid to the affected employee.

(b) If upon inspection or investigation the Labor Commissioner determines that a person had paid or caused to be paid a wage for overtime work in violation of any provision of this chapter, or any provision regulation hours and days of work in any order of the Industrial Welfare

Commission, the Labor Commissioner may issue a citation. The procedures for issuing, contesting, and enforcing judgments for citations or civil penalties issued by the Labor Commissioner for a violation of this chapter shall be the same as those set out in Section 1197.1.

(c) The penalties provided for in this section are in addition to any other civil or criminal penalty provided by law.

155. Plaintiff has exhausted her administrative remedies by sending a certified letter to the LWDA and Defendants postmarked on **May 21, 2024**, addressing in detail the specific provisions of the Labor Code Defendants have violated and addressing the facts and legal theories to support the alleged violations and requested penalties. The LWDA has not provided notice of its intent to investigate the alleged violations within 65 calendar days of the postmark date of the letter, and Plaintiff adds this claim seeking penalties under the PAGA for the violations addressed herein and in the PAGA Notice Letter and the original Complaint.

RELIEF REQUESTED

WHEREFORE, Plaintiffs pray for the following relief:

1. For an order certifying this action as a class action;
2. For compensatory damages in the amount of the unpaid minimum wages for work performed by Class Members and unpaid overtime compensation from at least four (4) years prior to the filing of this action, as may be proven;
3. For liquidated damages in the amount equal to the unpaid minimum wage and interest thereon, from at least four (4) years prior to the filing of this action, according to proof;
4. For compensatory damages in the amount of all unpaid wages, including overtime and double-time pay, as may be proven;
5. For compensatory damages in the amount of the hourly wage made by Class Members for each missed or deficient meal period where no premium pay was paid therefor from four (4) years prior to the filing of this action, as may be proven;
6. For compensatory damages in the amount of the hourly wage made by Class Members for each day requisite rest breaks were not provided or were deficiently provided where no premium pay was paid therefor from at least four (4) years prior to the filing of this action, as

1 may be proven;

2 7. For penalties pursuant to Labor Code § 226(e) for Class Members, as may be
3 proven;

4 8. For penalties pursuant to Labor Code § 203 for all Class Members who quit or were
5 fired in an amount equal to their daily wage times thirty (30) days, as may be proven;

6 9. For restitution and/or damages for all amounts unlawfully withheld from the wages
7 for all class members in violation of Labor Code § 204, as may be proven;

8 10. For penalties pursuant to Labor Code § 227.3 for all Class Members who were not
9 paid for all accrued vacation time at separation.

10 11. For penalties pursuant to Labor Code §§ 226 and 1198.5, as may be proven;

11 12. For penalties pursuant to Labor Code §558 for Class Members for violating Labor
12 Code §§ 551 and 552 as may be proven;

13 13. For restitution and/or damages for all amounts unlawfully withheld from the wages
14 for all Class Members in violation of Labor Code § 2802, as may be proven;

15 14. For restitution for unfair competition pursuant to Business & Professions Code
16 § 17200 *et seq.*, including disgorgement or profits, as may be proven;

17 15. For an order enjoining Defendants and their agents, servants, and employees, and
18 all persons acting under, in concert with, or for them, from acting in derogation of any rights or
19 duties adumbrated in this Complaint;

20 16. For penalties pursuant to Labor Code § 2698 *et seq.*, as may be proven;

21 17. For other wages and penalties under the Labor Code as may be proven;

22 18. For all general, special, and incidental damages as may be proven;

23 19. For an award of pre-judgment and post-judgment interest;

24 20. For an award providing for the payment of the costs of this suit;

25 21. For an award of attorneys' fees; and

26 ///

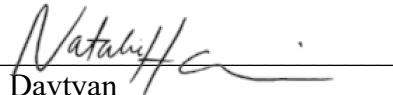
27 ///

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1 22. For such other and further relief as this Court may deem proper and just.

2
3 DATED: July 29, 2024

D.LAW, INC.

4
5 By: 
6 Emil Davtyan
7 David Yeremian
8 Natalie Haritonian
9 Jonas Agle
10 Attorneys for Plaintiffs RITA MARIA
11 CARRILLO, MARISOL MACIAS, and all
12 others similarly situated
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DEMAND FOR JURY TRIAL

Plaintiffs hereby demand trial of their claims by jury to the extent authorized by law.

DATED: July 29, 2024

D.LAW, INC.

By: 
Emil Davtyan
David Yeremian
Natalie Haritonian
Jonas Agle
Attorneys for Plaintiffs RITA MARIA
CARRILLO, MARISOL MACIAS, and all
others similarly situated

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I am employed in the aforesaid county, State of California; I am over the age of 18 years and not a party to the within action; my business address is 880 E Broadway, Glendale, CA 91205.

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☐ **(BY OVERNIGHT DELIVERY)** I enclosed the documents in an envelope or package provided by an overnight delivery carrier and addressed to the persons at the address above. I placed the envelope or package for collection and overnight delivery at an office or a regularly utilized drop box of the overnight delivery carrier.

[X] (STATE) I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.


Silvia Pimentel