

**Electronically Filed
by Superior Court of CA,
County of Santa Clara,
on 5/6/2025 1:04 PM
Reviewed By: T. Phan
Case #24CV440271
Envelope: 19245363**

Benjamin H. Haber (SBN 315664)
benjamin.haber@wilshirelawfirm.com
Daniel J. Kramer (SBN 314625)
daniel.kramer@wilshirelawfirm.com
Angela Leong (SBN 300813)
angela.leong@wilshirelawfirm.com
WILSHIRE LAW FIRM
3055 Wilshire Blvd., 12th Floor
Los Angeles, California 90010
Telephone: (213) 381-9988
Facsimile: (213) 381-9989

Attorneys for *Plaintiff*

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SANTA CLARA**

TERECITA DE JESUS ZARAGOZA,
individually, and on behalf of all others similarly
situated,

Plaintiff,

v.

SPS NORTH AMERICA INC., a corporation;
and DOES 1 through 10, inclusive,

Defendants.

Case No.: 24CV440271

**SECOND AMENDED CLASS AND
REPRESENTATIVE ACTION
COMPLAINT:**

1. Failure to Pay Minimum and Straight Time Wages (Cal. Lab. Code §§ 204, 1194, 1194.2, and 1197);
2. Failure to Pay Overtime Wages (Cal. Lab. Code §§ 1194 and 1198);
3. Failure to Provide Meal Periods (Cal. Lab. Code §§ 226.7, 512);
4. Failure to Authorize and Permit Rest Periods (Cal. Lab. Code §§ 226.7);
5. Failure to Timely Pay Final Wages at Termination (Cal. Lab. Code §§ 201-203);
6. Failure to Provide Accurate Itemized Wage Statements (Cal. Lab. Code § 226);
7. Failure to Indemnify Employees for Expenditures (Cal. Lab. Code § 2802);
8. Failure to Produce Requested Employment Records (Cal. Lab. Code §§ 226 and 1198.5);
9. Unfair Business Practices (Cal. Bus. & Prof. Code §§ 17200, *et seq.*); and
10. Civil Penalties Under PAGA (Cal. Lab. Code § 2699, *et seq.*)

DEMAND FOR JURY TRIAL

1 Plaintiff TERCITA DE JESUS ZARAGOZA (“Plaintiff”), based upon facts that either
2 have evidentiary support or are likely to have evidentiary support after a reasonable opportunity
3 for further investigation and discovery, alleges as follows:

4 **INTRODUCTION & PRELIMINARY STATEMENT**

5 1. Plaintiff brings this action against Defendant SPS NORTH AMERICA INC., and
6 DOES 1 through 10 (hereinafter collectively referred to as “Defendants”) for California Labor
7 Code violations and unfair business practices stemming from Defendants’ failure to pay for all
8 hours worked (minimum, straight time, and overtime wages), failure to provide meal periods,
9 failure to authorize and permit rest periods, failure to timely pay final wages, failure to furnish
10 accurate wage statements, failure to indemnify employees for expenditures, and failure to
11 produce requested employment records.

12 2. Plaintiff brings the First through Ninth Causes of Action individually and as a
13 class action on behalf of herself and certain current and former employees of Defendants
14 (hereinafter collectively referred to as the “Class” or “Class Members,” and defined more fully
15 below). The Class consists of Plaintiff and all other persons who have been employed by any
16 Defendant in California as an hourly-paid or non-exempt employee during the statute of
17 limitations period applicable to the claims pleaded here.

18 3. Plaintiff brings the Tenth Cause of Action as a representative action under the
19 California Private Attorneys General Act (“PAGA”) to recover civil penalties that are owed to
20 Plaintiff, the State of California, and past and present non-exempt employees by Defendants in
21 the State of California during the statute of limitations period for his PAGA claim (hereinafter
22 referred to as the “Aggrieved Employees”).

23 4. Defendants own/owned and operate/operated an industry, business, and
24 establishment within the State of California, including Santa Clara County. As such, and based
25 upon all the facts and circumstances incident to Defendants’ business in California, Defendants
26 are subject to the California Labor Code, Wage Orders issued by the Industrial Welfare
27 Commission (“IWC”), and the California Business & Professions Code.

28 ///

1 5. Despite these requirements, throughout the statutory period, Defendants
2 maintained a systematic, company-wide policy and practice of:

- 3 (a) Failing to pay employees for all hours worked, including all minimum,
4 straight time, and overtime wages in compliance with the California Labor
5 Code and IWC Wage Orders;
- 6 (b) Failing to provide employees with timely and duty-free meal periods in
7 compliance with the California Labor Code and IWC Wage Orders, failing
8 to maintain accurate records of all meal periods taken or missed, and
9 failing to pay an additional hour's pay for each workday a meal period
10 violation occurred;
- 11 (c) Failing to authorize and permit employees to take timely and duty-free rest
12 periods in compliance with the California Labor Code and IWC Wage
13 Orders, and failing to pay an additional hour's pay for each workday a rest
14 period violation occurred;
- 15 (d) Willfully failing to pay employees all expenditures, minimum wages,
16 straight time wages, overtime wages, meal period premium wages, and rest
17 period premium wages due within the time period specified by California
18 law when employment terminates;
- 19 (e) Failing to provide employees with accurate, itemized wage statements
20 containing all the information required by the California Labor Code and
21 IWC Wage Orders;
- 22 (f) Failing to indemnify employees for expenditures incurred in direct
23 discharge of duties of employment; and,
- 24 (g) Failing to timely produce requested employment records as required by the
25 California Labor Code and IWC Wage Order;

26 6. On information and belief, Defendants, and each of them were on actual and
27 constructive notice of the improprieties alleged herein and intentionally refused to rectify their
28 unlawful policies. Defendants' violations, as alleged above, during all relevant times herein were

willful and deliberate.

7. At all relevant times, Defendants were and are legally responsible for all of the unlawful conduct, policies, practices, acts and omissions as described in each and all of the foregoing paragraphs as the employer of Plaintiff, the Class, and the Aggrieved Employees. Further, Defendants are responsible for each of the unlawful acts or omissions complained of herein under the doctrine of “respondeat superior.”

THE PARTIES

A. Plaintiff

8. Plaintiff TERCITA DE JESUS ZARAGOZA is a California resident who worked for Defendants in Sunnyvale, California as an hourly-paid, non-exempt employee from approximately December 2023 to approximately March 2024. Defendant employed Plaintiff as Specialty Field Agent/Mail Room Clerk with a final hourly rate of \$23.

9. Plaintiff reserves the right to seek leave to amend this complaint to add new Plaintiffs, if necessary, in order to establish suitable representative(s) pursuant to *La Sala v. American Savings and Loan Association* (1971) 5 Cal.3d 864, 872, and other applicable law.

B. Defendants

10. Plaintiff is informed and believes, and based upon that information and belief alleges, that Defendant SPS NORTH AMERICA INC., is, and at all times herein mentioned, was:

- (a) A business entity qualified to do business and actually conducting business in numerous counties throughout the State of California, including in Santa Clara County; and,
- (b) The former employer of Plaintiff and the current and/or former employer of the putative Class, and the current and/or former employers of the Aggrieved Employees because Defendant SPS NORTH AMERICA INC., suffered and permitted Plaintiff, the Class, and the Aggrieved Employees to work, and/or controlled their wages, hours, or working conditions.

///

11. Plaintiff does not know the true names or capacities of the persons or entities sued herein as Does 1-10, inclusive, and therefore sues said Defendants by such fictitious names. Each of the Doe Defendants was in some manner legally responsible for the damages suffered by Plaintiff, the Class, and the Aggrieved Employees as alleged herein. Plaintiff will amend this complaint to set forth the true names and capacities of these Defendants when they have been ascertained, together with appropriate charging allegations, as may be necessary.

12. At all times mentioned herein, the Defendants named as Does 1-10, inclusive, and each of them, were residents of, doing business in, availed themselves of the jurisdiction of, and/or injured a significant number of the Plaintiff, the Class, and the Aggrieved Employees in the State of California.

13. Plaintiff is informed and believes and thereon alleges that at all relevant times each Defendant, directly or indirectly, or through agents or other persons, employed Plaintiff and the other employees described in the class definitions below, and exercised control over their wages, hours, and working conditions. Plaintiff is informed and believes and thereon alleges that, at all relevant times, each Defendant was the principal, agent, partner, joint venturer, officer, director, controlling shareholder, subsidiary, affiliate, parent corporation, successor in interest and/or predecessor in interest of some or all of the other Defendants, and was engaged with some or all of the other Defendants in a joint enterprise for profit, and bore such other relationships to some or all of the other Defendants so as to be liable for their conduct with respect to the matters alleged below. Plaintiff is informed and believes and thereon alleges that each Defendant acted pursuant to and within the scope of the relationships alleged above, that each Defendant knew or should have known about, and authorized, ratified, adopted, approved, controlled, aided and abetted the conduct of all other Defendants.

ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

14. Plaintiff worked for Defendants in California as an hourly-paid, non-exempt employee. During Plaintiff's employment for Defendants, Defendants paid Plaintiff an hourly wage and classified her as non-exempt from overtime. Defendants typically scheduled Plaintiff to work at least five days in a workweek and at least eight hours per day, but Plaintiff regularly

1 worked more than eight hours in a workday and more than forty (40) hours in a workweek.

2 15. Throughout Plaintiff's employment, Defendants failed to pay for all hours worked
3 (including minimum, straight time, and overtime wages), failed to provide Plaintiff with legally
4 compliant meal periods, failed to authorize and permit Plaintiff to take rest periods, failed to
5 timely pay all final wages to Plaintiff when Defendants terminated her employment, failed to
6 furnish accurate wage statements to Plaintiff, failed to indemnify Plaintiff for expenditures, and
7 failed to produce requested employment records. As discussed below, Plaintiff's experience
8 working for Defendants was typical and illustrative.

9 16. Throughout the statutory period, Defendants maintained a policy and practice of
10 not paying Plaintiff, the Class, and the Aggrieved Employees for all hours worked, including
11 minimum, straight time, and overtime wages. Defendants required Plaintiff, the Class, and the
12 Aggrieved Employees to work "off-the-clock", uncompensated, by, for example, requiring
13 Plaintiff, the Class, and the Aggrieved Employees to work prior to the start and end of their
14 scheduled shifts and during unpaid meal periods, including but not limited to, waiting for the
15 office computer to start in order to clock in prior to the start of shifts, receiving, sorting, and
16 stocking packages, printing shipping labels, stamping mails, and attending to customers in the
17 store during meal periods, and following closing procedures of the store. Some of this unpaid
18 work should have been paid at the overtime rate. In failing to pay for all hours worked,
19 Defendants also failed to maintain accurate records of the hours Plaintiff, the Class, and the
20 Aggrieved Employees worked.

21 17. Throughout the statutory period, Defendants maintained a policy and practice of
22 not paying Plaintiff, the Class, and the Aggrieved Employees for all hours worked, including
23 minimum, straight time, and overtime wages. Defendants regularly used a system of time
24 rounding and/or synthetic timekeeping that resulted, over a period of time, in failing to
25 compensate Plaintiffs, the Class, and the Aggrieved Employees properly for all the time they
26 have actually worked, even though the realities of Defendants' operations are such that it is
27 possible, practical, and feasible to count and pay for work time to the minute. Accordingly,
28 Defendants frequently paid Plaintiffs, the Class, and the Aggrieved Employees less than all their

1 work time. Some of this unpaid work also should have been paid at the overtime rate. In failing
2 to pay for all hours worked, Defendants also failed to maintain accurate records of the hours
3 Plaintiff, the Class, and the Aggrieved Employees worked.

4 18. Throughout the statutory period, Defendants wrongfully failed to provide Plaintiff,
5 the Class, and the Aggrieved Employees with legally compliant meal periods. Defendants
6 regularly, but not always, required Plaintiff, the Class, and the Aggrieved Employees to work in
7 excess of five consecutive hours a day without providing a 30-minute, uninterrupted, and duty-
8 free meal period for every five hours of work, or without compensating Plaintiff, the Class, and
9 the Aggrieved Employees for meal periods that were not provided by the end of the fifth hour of
10 work or tenth hour of work. Instead, Defendants continued to assert control over Plaintiff, the
11 Class, and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform
12 work tasks, including but not limited to receiving, sorting, and stocking packages, printing
13 shipping labels, stamping mails, and attending to customers in the store, which could not be
14 completed without working in lieu of taking mandatory meal periods, or by denying Plaintiff, the
15 Class, and the Aggrieved Employees permission to take a meal period. Accordingly,
16 Defendants' policy and practice was not to provide meal periods to Plaintiff, the Class, and the
17 Aggrieved Employees in compliance with California law.

18 19. Throughout the statutory period, Defendants have wrongfully failed to authorize
19 and permit Plaintiff, the Class, and the Aggrieved Employees to take legally compliant rest
20 periods. Defendants regularly required Plaintiff, the Class, and the Aggrieved Employees to
21 work in excess of four consecutive hours a day without Defendants authorizing and permitting
22 them to take a 10-minute, uninterrupted, duty-free rest period for every four hours of work (or
23 major fraction of four hours), or without compensating Plaintiff, the Class, and the Aggrieved
24 Employees for rest periods that were not authorized or permitted. Instead, Defendants continued
25 to assert control over Plaintiff, the Class, and the Aggrieved Employees by requiring, pressuring,
26 or encouraging them to perform work tasks, including but not limited to receiving, sorting, and
27 stocking the packages, printing shipping labels, stamping mails, and attending to customers in the
28 store, which could not be completed without working in lieu of taking mandatory rest periods, or

1 by denying Plaintiff, the Class, and the Aggrieved Employees permission to take a rest period.
2 Accordingly, Defendants' policy and practice was to not authorize and permit Plaintiff, the Class,
3 and the Aggrieved Employees to take rest periods in compliance with California law.

4 20. Throughout the statutory period, Defendants willfully failed and refused to timely
5 pay Plaintiff, the Class, and the Aggrieved Employees all final wages due at their termination of
6 employment. In addition, Plaintiff's final paychecks did not include payment for all
7 expenditures, minimum wages, straight time wages, overtime wages, meal period premium
8 wages, and rest period premium wages owed to her by Defendants at the conclusion of her
9 employment. On information and belief, Defendants' failure to timely pay Plaintiff's final wages
10 when her employment terminated was not a single, isolated incident, but was instead consistent
11 with Defendants' policy and practice that applied to Plaintiff, the Class, and the Aggrieved
12 Employees .

13 21. Throughout the statutory period, Defendants failed to furnish Plaintiff, the Class,
14 and the Aggrieved Employees with accurate, itemized wage statements showing all applicable
15 hourly rates, all overtime hourly rates, and all gross and net wages earned (including correct
16 hours worked, correct wages for meal periods that were not provided in accordance with
17 California law, and correct wages for rest periods that were not authorized and permitted to take
18 in accordance with California law). As a result of these violations of California Labor Code §
19 226(a), the Plaintiff, the Class, and the Aggrieved Employees suffered injury because, among
20 other things:

- 21 (a) the violations led them to believe that they were not entitled to be paid
22 minimum, straight time, overtime, meal period premium, and rest period
23 premium wages, even though they were entitled;
- 24 (b) the violations led them to believe that they had been paid the minimum,
25 straight time, overtime, meal period premium, and rest period premium
26 wages, even though they had not been;
- 27 (c) the violations led them to believe they were not entitled to be paid minimum,
28 straight time, overtime, meal period premium, and rest period premium

- 1 wages at the correct California rate even though they were entitled;
- 2 (d) the violations led them to believe they had been paid minimum, straight time,
- 3 overtime, meal period premium, and rest period premium wages at the
- 4 correct California rate even though they had not been;
- 5 (e) the violations hindered them from determining the amounts of minimum,
- 6 straight time, overtime, meal period premium, and rest period premium
- 7 wages owed to them;
- 8 (f) in connection with their employment before and during this action, and in
- 9 connection with prosecuting this action, the violations caused them to have
- 10 to perform mathematical computations to determine the amounts of wages
- 11 owed to them, computations they would not have to make if the wage
- 12 statements contained the required accurate information;
- 13 (g) by understating the wages truly due to them, the violations caused them to
- 14 lose entitlement and/or accrual of the full amount of Social Security,
- 15 disability, unemployment, and other governmental benefits;
- 16 (h) the wage statements inaccurately understated the wages, hours, and wage
- 17 rates to which Plaintiff and the Class were entitled, and Plaintiff and the
- 18 Class were paid less than the wages and wage rates to which they were
- 19 entitled.

20 Thus, Plaintiff, the Class, and the Aggrieved Employees are owed the amounts provided for in

21 California Labor Code § 226(e) and injunctive relief under California Labor Code § 226(h).

22 22. Throughout the statutory period, Defendants have wrongfully required Plaintiff

23 and the Class to pay expenses that they incurred in direct discharge of their duties for

24 Defendants. Plaintiff, the Class, and the Aggrieved Employees regularly paid out-of-pocket for

25 necessary employment-related expenses, including, without limitation, the work-related use of

26 their personal cellphones to coordinate with co-workers and supervisors throughout their shifts.

27 23. Plaintiff, the Class, and the Aggrieved Employees incurred substantial expenses as

28 a direct result of performing their job duties for Defendants, but Defendants failed to indemnify

Plaintiff, the Class, and the Aggrieved Employees for these employment-related expenses.

24. On April 12, 2024, Plaintiff sent requests through her counsel to Defendants for her personnel file, pay records, wage statements, timekeeping records, and other employment-related documents pursuant to Labor Code section 226 and 1198.5. However, Defendants failed to timely produce the requested employment records, in violation of Labor Code sections 226 and 1198.5. Defendants have not produced any of the requested employment records for Plaintiff as of the date of this Complaint.

CLASS ACTION ALLEGATIONS

25. Plaintiff brings certain claims individually, as well as on behalf of each and all other persons similarly situated, and thus, seeks class certification under California Code of Civil Procedure § 382.

26. All claims alleged herein arise under California law for which Plaintiff seeks relief authorized by California law.

27. The proposed Class consists of and is defined as:

All persons who worked for any Defendant in California as an hourly-paid or non-exempt employee at any time during the period beginning four years and 178 days before the filing of the initial complaint in this action and ending when notice to the Class is sent.¹

28. At all material times, Plaintiff was a member of the Class.

29. Plaintiff undertook this concerted activity to improve the wages and working conditions of all Class Members.

30. There is a well-defined community of interest in the litigation and the Class is readily ascertainable:

- (a) Numerosity: The members of the Class (and each subclass, if any) are so numerous that joinder of all members would be unfeasible and impractical. The membership of the entire Class is unknown to Plaintiff at this time; however, the Class is estimated to be greater than forty (40) individuals

¹ In response to the COVID-19 pandemic, the Judicial Council of California adopted Emergency Rule 9(a) (California Rules of Court), whereby “statutes of limitations and repose for civil causes of action that exceed 180 days are tolled from April 6, 2020 to October 1, 2020.”

and the identity of such membership is readily ascertainable by inspection of Defendants' records.

(b) Typicality: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each Class Member with whom there is a shared, well-defined community of interest, and Plaintiff's claims (or defenses, if any) are typical of all Class Members' claims as demonstrated herein.

(c) Adequacy: Plaintiff is qualified to, and will, fairly and adequately protect the interests of each Class Member with whom there is a shared, well-defined community of interest and typicality of claims, as demonstrated herein. Plaintiff has no conflicts with or interests antagonistic to any Class Member. Plaintiff's attorneys, the proposed class counsel, are versed in the rules governing class action discovery, certification, and settlement. Plaintiff has incurred, and throughout the duration of this action, will continue to incur costs and attorneys' fees that have been, are, and will be necessarily expended for the prosecution of this action for the substantial benefit of each class member.

(d) Superiority: A Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including consideration of:

- 1) The interests of the members of the Class in individually controlling the prosecution or defense of separate actions;
- 2) The extent and nature of any litigation concerning the controversy already commenced by or against members of the Class;
- 3) The desirability or undesirability of concentrating the litigation of the claims in the particular forum; and,
- 4) The difficulties likely to be encountered in the management of a class action.

(e) Public Policy Considerations: The public policy of the State of California

1 is to resolve the California Labor Code claims of many employees through
2 a class action. Indeed, current employees are often afraid to assert their
3 rights out of fear of direct or indirect retaliation. Former employees are
4 also fearful of bringing actions because they believe their former
5 employers might damage their future endeavors through negative
6 references and/or other means. Class actions provide the class members
7 who are not named in the complaint with a type of anonymity that allows
8 for the vindication of their rights at the same time as their privacy is
9 protected.

10 31. There are common questions of law and fact as to the Class (and each subclass, if
11 any) that predominate over questions affecting only individual members, including without
12 limitation, whether, as alleged herein, Defendants have:

- 13 (a) Failed to pay Class Members for all hours worked, including minimum,
14 straight time, and overtime wages;
- 15 (b) Failed to provide meal periods and pay meal period premium wages to
16 Class Members;
- 17 (c) Failed to authorize and permit rest periods and pay rest period premium
18 wages to Class Members;
- 19 (d) Failed to provide Class Members with timely final wages;
- 20 (e) Failed to provide Class Members with accurate wage statements;
- 21 (f) Failed to indemnify Class Members for expenditures;
- 22 (g) Failed to produce requested employment records to Class Members; and,
- 23 (h) Violated California Business & Professions Code §§ 17200 *et. seq.* as a
24 result of their illegal conduct as described above.

25 32. This Court should permit this action to be maintained as a class action pursuant to
26 California Code of Civil Procedure § 382 because:

- 27 (a) The questions of law and fact common to the Class predominate over any
28 question affecting only individual members;

- (b) A class action is superior to any other available method for the fair and efficient adjudication of the claims of the members of the Class;
- (c) The members of the Class are so numerous that it is impractical to bring all members of the class before the Court;
- (d) Plaintiff, and the other members of the Class, will not be able to obtain effective and economic legal redress unless the action is maintained as a class action;
- (e) There is a community of interest in obtaining appropriate legal and equitable relief for the statutory violations, and in obtaining adequate compensation for the damages and injuries for which Defendants are responsible in an amount sufficient to adequately compensate the members of the Class for the injuries sustained;
- (f) Without class certification, the prosecution of separate actions by individual members of the class would create a risk of:
 - 1) Inconsistent or varying adjudications with respect to individual members of the Class which would establish incompatible standards of conduct for Defendants; and/or,
 - 2) Adjudications with respect to the individual members which would, as a practical matter, be dispositive of the interests of other members not parties to the adjudications, or would substantially impair or impede their ability to protect their interests, including but not limited to the potential for exhausting the funds available from those parties who are, or may be, responsible Defendants; and,
- (g) Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making final injunctive relief appropriate with respect to the class as a whole.

33. Plaintiff contemplates the eventual issuance of notice to the proposed members of the Class that would set forth the subject and nature of the instant action. The Defendants' own

business records may be utilized for assistance in the preparation and issuance of the contemplated notices. To the extent that any further notices may be required, Plaintiff contemplates the use of additional techniques and forms commonly used in class actions, such as published notice, e-mail notice, website notice, first-class mail, or combinations thereof, or by other methods suitable to the Class and deemed necessary and/or appropriate by the Court.

FIRST CAUSE OF ACTION

(Against All Defendants for Failure to Pay Minimum and Straight Time Wages for All Hours Worked)

34. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

35. “Hours worked” is the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so.

36. At all relevant times herein mentioned, Defendants knowingly failed to pay to Plaintiff and the Class compensation for all hours they worked. By their failure to pay compensation for each hour worked as alleged above, Defendants willfully violated the provisions of California Labor Code § 1194, and any additional applicable Wage Orders, which require such compensation to non-exempt employees.

37. Accordingly, Plaintiff and the Class are entitled to recover minimum and straight time wages for all non-overtime hours worked for Defendants.

38. By and through the conduct described above, Plaintiff and the Class have been deprived of their rights to be paid wages earned by virtue of their employment with Defendants.

39. By virtue of the Defendants’ unlawful failure to pay additional compensation to Plaintiff and the Class for their non-overtime hours worked without pay, Plaintiff and the Class suffered, and will continue to suffer, damages in amounts which are presently unknown to Plaintiff and the Class and which will be ascertained according to proof at trial.

40. By failing to keep adequate time records required by California Labor Code § 1174(d), Defendants have made it difficult to calculate the full extent of minimum wage

1 compensation due Plaintiff and the Class.

2 41. Pursuant to California Labor Code § 1194.2, Plaintiff and the Class are entitled to
3 recover liquidated damages (double damages) for Defendants' failure to pay minimum wages.

4 42. California Labor Code § 204 requires employers to provide employees with all
5 wages due and payable twice a month. Throughout the statute of limitations period applicable to
6 this cause of action, Plaintiff and the Class were entitled to be paid twice a month at rates
7 required by law, including minimum and straight time wages. However, during all such times,
8 Defendants systematically failed and refused to pay Plaintiff and the Class all such wages due
9 and failed to pay those wages twice a month.

10 43. Plaintiff and the Class are also entitled to seek recovery of all unpaid minimum
11 and straight time wages, interest, and reasonable attorneys' fees and costs pursuant to California
12 Labor Code §§ 218.5, 218.6, and 1194(a).

13 **SECOND CAUSE OF ACTION**

14 **(Against All Defendants for Failure to Pay Overtime Wages)**

15 44. Plaintiff incorporates by reference and re-alleges as if fully stated herein
16 paragraphs 1 through 24 in this Complaint.

17 45. California Labor Code § 510 provides that employees in California shall not be
18 employed more than eight hours in any workday or forty (40) hours in a workweek unless they
19 receive additional compensation beyond their regular wages in amounts specified by law.

20 46. California Labor Code §§ 1194 and 1198 provide that employees in California
21 shall not be employed more than eight hours in any workday unless they receive additional
22 compensation beyond their regular wages in amounts specified by law. Additionally, California
23 Labor Code § 1198 states that the employment of an employee for longer hours than those fixed
24 by the IWC is unlawful.

25 47. At all times relevant hereto, Plaintiff and the Class have worked more than eight
26 hours in a workday and/or more than forty (40) hours in a workweek, as employees of
27 Defendants.

28 48. At all times relevant hereto, Defendants failed to pay Plaintiff and the Class

overtime compensation for the hours they have worked in excess of the maximum hours permissible by law as required by California Labor Code §§ 510 and 1198.

49. By virtue of Defendants' unlawful failure to pay additional premium rate compensation to the Plaintiff and the Class for their overtime hours worked, Plaintiff and the Class have suffered, and will continue to suffer, damages in amounts which are presently unknown to them but which exceed the jurisdictional minimum of this Court and which will be ascertained according to proof at trial.

50. By failing to keep adequate time records required by Labor Code § 1174(d), Defendants have made it difficult to calculate the full extent of overtime compensation due to Plaintiff and the Class.

51. Plaintiff and the Class also request recovery of overtime compensation according to proof, interest, attorneys' fees and costs pursuant to California Labor Code § 1194(a), as well as the assessment of any statutory penalties against Defendants, in a sum as provided by the California Labor Code and/or other statutes.

52. California Labor Code § 204 requires employers to provide employees with all wages due and payable twice a month. The Wage Orders also provide that every employer shall pay to each employee, on the established payday for the period involved, overtime wages for all overtime hours worked in the payroll period. Defendants failed to provide Plaintiff and the Class with all compensation due, in violation of California Labor Code § 204.

THIRD CAUSE OF ACTION

(Against All Defendants for Failure to Provide Meal Periods)

53. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

54. Under California law, Defendants have an affirmative obligation to relieve the Plaintiff and the Class of all duty in order to take their first daily meal periods no later than the start of Plaintiff's and the Class' sixth hour of work in a workday, and to take their second meal periods no later than the start of the eleventh hour of work in the workday. California Labor Code § 512, and Section 11 of the applicable Wage Orders require that an employer provide

unpaid meal periods of at least thirty (30) minutes for each five-hour period worked. It is a violation of California Labor Code § 226.7 for an employer to require any employee to work during any meal period mandated under any Wage Order.

55. Despite these legal requirements, Defendants regularly failed to provide Plaintiff and the Class with both meal periods as required by California law. By their failure to permit and authorize Plaintiff and the Class to take all meal periods as alleged above (or due to the fact that Defendants made it impossible or impracticable to take these uninterrupted meal periods), Defendants willfully violated the provisions of California Labor Code § 226.7 and the applicable Wage Orders.

56. Under California law, Plaintiff and the Class are entitled to be paid one hour of additional wages for each workday he or she was not provided with all required meal period(s), plus interest thereon.

FOURTH CAUSE OF ACTION

(Against All Defendants for Failure to Authorize and Permit Rest Periods)

57. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

58. Defendants are required by California law to authorize and permit breaks of ten uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than two hours). California Labor Code § 512, the applicable Wage Orders require that the employer permit and authorize all employees to take paid rest periods of ten minutes each for each 4-hour period worked. Thus, for example, if an employee's work time is six hours and ten minutes, the employee is entitled to two rest breaks. Each failure to authorize rest breaks as so required is itself a violation of California's rest break laws. It is a violation of California Labor Code § 226.7 for an employer to require any employee to work during any rest period mandated under any Wage Order.

59. Despite these legal requirements, Defendants failed to authorize Plaintiff and the Class to take rest breaks, regardless of whether employees worked more than four hours in a workday. By their failure to permit and authorize Plaintiff and the Class to take rest periods as

1 alleged above (or due to the fact that Defendants made it impossible or impracticable to take
2 these uninterrupted rest periods), Defendants willfully violated the provisions of California Labor
3 Code § 226.7 and the applicable Wage Orders.

4 60. Under California law, Plaintiff and the Class are entitled to be paid one hour of
5 premium wages rate for each workday he or she was not provided with all required rest break(s),
6 plus interest thereon.

7 **FIFTH CAUSE OF ACTION**

8 **(Against All Defendants for Failure to Pay Wages of Discharged Employees – Waiting Time**
9 **Penalties)**

10 61. Plaintiff incorporates by reference and re-alleges as if fully stated herein
11 paragraphs 1 through 24 in this Complaint.

12 62. At all times herein set forth, California Labor Code §§ 201 and 202 provide that if
13 an employer discharges an employee, the wages earned and unpaid at the time of discharge are
14 due and payable immediately, and that if an employee voluntarily leaves his or her employment,
15 his or her wages shall become due and payable not later than seventy-two (72) hours thereafter,
16 unless the employee has given seventy-two (72) hours previous notice of his or her intention to
17 quit, in which case the employee is entitled to his or her wages at the time of quitting.

18 63. Within the applicable statute of limitations, the employment of many other
19 members of the Class ended, i.e. was terminated by quitting or discharge, and the employment of
20 others will be. However, during the relevant time period, Defendants failed, and continue to fail
21 to pay terminated Class Members, without abatement, all wages required to be paid by California
22 Labor Code §§ 201 and 202 either at the time of discharge, or within seventy-two (72) hours of
23 their leaving Defendants' employ.

24 64. Defendants' failure to pay those Class members who are no longer employed by
25 Defendants their wages earned and unpaid at the time of discharge, or within seventy-two (72)
26 hours of their leaving Defendants' employ, is in violation of California Labor Code §§ 201 and
27 202.

28 ///

65. California Labor Code § 203 provides that if an employer willfully fails to pay wages owed, in accordance with §§ 201 and 202, then the wages of the employee shall continue as a penalty wage from the due date, and at the same rate until paid or until an action is commenced; but the wages shall not continue for more than thirty (30) days.

66. The Class is entitled to recover from Defendants their additionally accruing wages for each day they were not paid, at their regular hourly rate of pay, up to thirty (30) days maximum pursuant to California Labor Code § 203.

67. Pursuant to California Labor Code §§ 218.5, 218.6 and 1194, the Class is also entitled to an award of reasonable attorneys' fees, interest, expenses, and costs incurred in this action.

SIXTH CAUSE OF ACTION

(Against All Defendants for Failure to Provide and Maintain Accurate and Compliant Wage Records)

68. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

69. At all material times set forth herein, California Labor Code § 226(a) provides that every employer shall furnish each of his or her employees an accurate itemized wage statement in writing showing nine pieces of information, including: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and the last four digits of his or her social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

70. Defendants have intentionally and willfully failed to provide employees with complete and accurate wage statements. The deficiencies include, among other things, the

1 failure to correctly identify the gross wages earned by Plaintiff and the Class, the failure to list
2 the true “total hours worked by the employee,” and the failure to list the true net wages earned.

3 71. As a result of Defendants’ violation of California Labor Code § 226(a), Plaintiff
4 and the Class have suffered injury and damage to their statutorily protected rights.

5 72. Specifically, Plaintiff and the members of the Class have been injured by
6 Defendants’ intentional violation of California Labor Code § 226(a) because they were denied
7 both their legal right to receive, and their protected interest in receiving, accurate, itemized wage
8 statements under California Labor Code § 226(a).

9 73. Calculation of the true wage entitlement for Plaintiff and the Class is difficult and
10 time consuming. As a result of this unlawful burden, Plaintiff and the Class were also injured as
11 a result of having to bring this action to attempt to obtain correct wage information following
12 Defendants’ refusal to comply with many of the mandates of California’s Labor Code and related
13 laws and regulations.

14 74. Plaintiff and the Class are entitled to recover from Defendants the greater of their
15 actual damages caused by Defendants’ failure to comply with California Labor Code § 226(a), or
16 an aggregate penalty not exceeding four thousand dollars (\$4,000) per employee.

17 75. Plaintiff and the Class are also entitled to injunctive relief, as well as an award of
18 attorney’s fees and costs to ensure compliance with this section, pursuant to California Labor
19 Code § 226(h).

20 **SEVENTH CAUSE OF ACTION**

21 **(Against All Defendants for Failure to Indemnify Employees for Expenditures)**

22 76. Plaintiff incorporates by reference and re-alleges as if fully stated herein
23 paragraphs 1 through 24 in this Complaint.

24 77. As set forth above, Plaintiff and the Class were required to incur substantial
25 necessary expenditures and losses in direct consequence of the discharge of their duties or of
26 their obedience to directions of Defendants.

27 78. Defendants violated California Labor Code § 2802, by failing to pay and
28 indemnify Plaintiff and the Class for necessary expenditures and losses incurred in direct

consequence of the discharge of their duties or of their obedience to directions of Defendants.

79. As a result, Plaintiff and the Class were damaged at least in the amounts of the expenses they paid, or which were deducted by Defendants from their wages.

80. Plaintiff and the Class are entitled to reasonable attorney's fees, expenses, and costs of suit pursuant to California Labor Code § 2802(c) and interest pursuant to California Labor Code § 2802(b).

EIGHTH CAUSE OF ACTION

(Against All Defendants for Failure to Produce Requested Employment Records)

81. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

82. Pursuant to California Labor Code § 226, current and former employees have the right to inspect or receive a copy of their records pertaining to their employment, upon reasonable request to their employer. Under this statute, an employer that receives a request to inspect or receive a copy of records pertaining to a current or former employee must comply with the request as soon as practicable, but no later than twenty-one (21) calendar days from the date of the request.

83. Pursuant to California Labor Code § 1198.5(a), every current and former employee, or his or her representative, has the right to inspect and receive a copy of the personnel records that the employer maintains relating to the employee's performance or to any grievance concerning the employee. Under this statute, upon written request from a current or former employee or his or her representative, an employer must make the contents of those personnel records available for inspection or provide a copy of the personnel records to the current or former employee, or his or her representative, not later than thirty (30) calendar days from the date the employer receives the written request, subject to some limited exceptions. Failure to comply with these requests allows for a civil penalty of seven hundred fifty dollars (\$750), pursuant to Labor Code §§ 1198.5(k) and 226(f).

84. As set forth above, Plaintiff and the Class are current and former employees of Defendants.

85. As set forth above, Plaintiff sent written requests through her counsel to Defendants for her payroll records, timecards, and personnel records. However, Plaintiff has not received any of her requested records as of the date of this Complaint.

86. Defendants violated California Labor Code §§ 226 and 1198.5 by failing to timely produce the required records requested by Plaintiff.

87. On information and belief, Defendants' failure to provide Plaintiff with her requested employment records is not an isolated incident but was instead consistent with Defendants' policy and practice that applied to Plaintiff and the Class.

88. Pursuant to California Labor Code §§ 226 and 1198.5, Plaintiff and the Class are entitled to a penalty of seven hundred fifty dollars (\$750) from Defendants, injunctive relief in the form of compliance with sections 226 and 1198.5, and attorneys' fees and costs.

NINTH CAUSE OF ACTION

(Against All Defendants for Violation of California Business & Professions Code §§ 17200, et seq.)

89. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

90. Defendants, and each of them, are "persons" as defined under California Business & Professions Code § 17201.

91. Defendants' conduct, as alleged herein, has been, and continues to be, unfair, unlawful, and harmful to Plaintiff, other Class members, and to the general public. Plaintiff seeks to enforce important rights affecting the public interest within the meaning of Code of Civil Procedure § 1021.5.

92. Defendants' activities, as alleged herein, are violations of California law, and constitute unlawful business acts and practices in violation of California Business & Professions Code §§ 17200, *et seq.*

93. A violation of California Business & Professions Code §§ 17200, *et seq.* may be predicated on the violation of any state or federal law. All of the acts described herein as violations of, among other things, the California Labor Code, are unlawful and in violation of

public policy; and in addition are immoral, unethical, oppressive, fraudulent and unscrupulous, and thereby constitute unfair, unlawful and/or fraudulent business practices in violation of California Business & Professions Code §§ 17200, *et seq.*

Failure to Pay Minimum and Straight Time Wages

94. Defendants' failure to pay minimum and straight time wages, and other benefits in violation of the California Labor Code constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Pay Overtime Wages

95. Defendants' failure to pay overtime compensation and other benefits in violation of California Labor Code §§ 510, 1194, and 1198 constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Provide Meal Periods

96. Defendants' failure to provide meal periods in accordance with California Labor Code §§ 226.7 and 512, and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200, *et seq.*

Failure to Authorize and Permit Rest Periods

97. Defendants' failure to authorize and permit rest periods in accordance with California Labor Code § 226.7 and the IWC Wage Orders, as alleged above, constitutes unlawful and/or unfair activity prohibited by Business and Professions Code §§ 17200, *et seq.*

Failure to Indemnify Business Expenses

98. Defendants' failure to reimburse expenses incurred in accordance with California Labor Code § 2802, as alleged above, constitutes unlawful and/or unfair activity prohibited by California Business & Professions Code §§ 17200 *et seq.*

99. By and through their unfair, unlawful and/or fraudulent business practices described herein, the Defendants, have obtained valuable property, money and services from Plaintiff, and all persons similarly situated, and has deprived Plaintiff, and all persons similarly situated, of valuable rights and benefits guaranteed by law, all to their detriment.

100. Plaintiff and the Class Members suffered monetary injury as a direct result of

Defendants' wrongful conduct.

101. Plaintiff, individually, and on behalf of members of the putative Class, is entitled to, and does, seek such relief as may be necessary to disgorge money and/or property which the Defendants have wrongfully acquired, or of which Plaintiff and the Class have been deprived, by means of the above-described unfair, unlawful and/or fraudulent business practices. Plaintiff and the Class are not obligated to establish individual knowledge of the wrongful practices of Defendants in order to recover restitution.

102. Plaintiff, individually, and on behalf of members of the putative class, is further entitled to, and does, seek a declaration that the above-described business practices are unfair, unlawful and/or fraudulent, and injunctive relief restraining the Defendants, and each of them, from engaging in any of the above-described unfair, unlawful and/or fraudulent business practices in the future.

103. Plaintiff, individually, and on behalf of members of the putative class, has no plain, speedy, and/or adequate remedy at law to redress the injuries which the Class Members suffered as a consequence of the Defendants' unfair, unlawful and/or fraudulent business practices. As a result of the unfair, unlawful and/or fraudulent business practices described above, Plaintiff, individually, and on behalf of members of the putative Class, has suffered and will continue to suffer irreparable harm unless the Defendants, and each of them, are restrained from continuing to engage in said unfair, unlawful and/or fraudulent business practices.

104. Plaintiff also alleges that if Defendants are not enjoined from the conduct set forth herein above, they will continue to avoid paying the appropriate taxes, insurance and other withholdings.

105. Pursuant to California Business & Professions Code §§ 17200, *et seq.*, Plaintiff and putative Class Members are entitled to restitution of the wages withheld and retained by Defendants during a period that commences four years and 178 days prior to the filing of this complaint; a permanent injunction requiring Defendants to pay all outstanding wages due to Plaintiff and Class Members; an award of attorneys' fees pursuant to California Code of Civil Procedure § 1021.5 and other applicable laws; and an award of costs.

TENTH CAUSE OF ACTION

**(Against all Defendants for Civil Penalties Under the Private Attorneys General Act
of 2004, Cal. Lab. Code § 2698 et seq.)**

106. Plaintiff incorporates by reference and re-alleges as if fully stated herein paragraphs 1 through 24 in this Complaint.

107. At all times herein mentioned, Defendants were subject to the Labor Code of the State of California and the applicable Industrial Welfare Commission Orders.

108. California Labor Code § 2699(a) specifically provides for a private right of action to recover penalties for violations of the Labor Code: “Notwithstanding any other provision of law, any provision of this code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself and other current or former employees pursuant to the procedures specified in Section 2699.3.”

109. Plaintiff has exhausted her administrative remedies pursuant to California Labor Code § 2699.3. On June 14, 2024, Plaintiff gave written notice by online filing to the LWDA and by certified mail to Defendant of the specific provisions of the Labor Code that Defendant violated against Plaintiff and current and former aggrieved employees, including the facts and theories to support the violations. Plaintiff also paid the filing fee. A true and correct copy of the written notice is attached hereto as Exhibit A.

110. More than 65 days have passed and the LWDA has not indicated that it intends to investigate Defendant’s Labor Code violations discussed in the notice. Accordingly, Plaintiff may commence a civil action to recover penalties under Labor Code § 2699 pursuant to § 2699.3 for the violations of the Labor Code described in this Complaint. These penalties include, but are not limited to, penalties under California Labor Code §§ 210, 226.3, 1174.5, 1197.1, and 2699.

111. Based on the conduct described in this Complaint, Plaintiff is entitled to an award of civil penalties on behalf of himself, the State of California, and similarly Aggrieved

Employees of Defendants. The exact amount of the applicable penalties, in all, is in an amount to be shown according to proof at trial. These penalties are in addition to all other remedies permitted by law.

112. In addition, Plaintiff seeks an award of reasonable attorney's fees and costs pursuant to California Labor Code § 2699(g)(1), which states, "Any employee who prevails in any action shall be entitled to an award of reasonable attorney's fees and costs."

PRAYER FOR RELIEF

Plaintiff, individually, and on behalf of all others similarly situated only with respect to the class claims, prays for relief and judgment against Defendants, jointly and severally, as follows:

Class Certification

1. That this action be certified as a class action with respect to the First, Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth, and Ninth Causes of Action;
2. That Plaintiff be appointed as the representative of the Class; and,
3. That counsel for Plaintiff be appointed as Class Counsel.

As to the First Cause of Action

4. That the Court declare, adjudge, and decree that Defendants violated California Labor Code §§ 204 and 1194 and applicable IWC Wage Orders by willfully failing to pay all minimum and straight time wages due;
5. For unpaid wages as may be appropriate;
6. For pre-judgment interest on any unpaid compensation commencing from the date such amounts were due;
7. For liquidated damages;
8. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to California Labor Code § 1194(a); and,
9. For such other and further relief as the Court may deem equitable and appropriate.

As to the Second Cause of Action

10. That the Court declare, adjudge, and decree that Defendants violated California

1 Labor Code §§ 510 and 1198 and applicable IWC Wage Orders by willfully failing to pay all
2 overtime wages due;

3 11. For unpaid wages at overtime wage rates as may be appropriate;

4 12. For pre-judgment interest on any unpaid overtime compensation commencing
5 from the date such amounts were due;

6 13. For reasonable attorneys' fees and for costs of suit incurred herein pursuant to
7 California Labor Code § 1194(a); and,

8 14. For such other and further relief as the Court may deem equitable and appropriate.

9 As to the Third Cause of Action

10 15. That the Court declare, adjudge, and decree that Defendants violated California
11 Labor Code §§ 226.7 and 512, and the IWC Wage Orders;

12 16. For unpaid meal period premium wages as may be appropriate;

13 17. For pre-judgment interest on any unpaid compensation commencing from the date
14 such amounts were due;

15 18. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
16 and for costs of suit incurred herein; and,

17 19. For such other and further relief as the Court may deem equitable and appropriate.

18 As to the Fourth Cause of Action

19 20. That the Court declare, adjudge, and decree that Defendants violated California
20 Labor Code §§ 226.7 and 512, and the IWC Wage Orders;

21 21. For unpaid rest period premium wages as may be appropriate;

22 22. For pre-judgment interest on any unpaid compensation commencing from the date
23 such amounts were due;

24 23. For reasonable attorneys' fees under California Code of Civil Procedure § 1021.5,
25 and for costs of suit incurred herein; and,

26 24. For such other and further relief as the Court may deem equitable and appropriate.

27 As to the Fifth Cause of Action

28 25. That the Court declare, adjudge and decree that Defendants violated California

1 Labor Code §§ 201, 202, and 203 by willfully failing to pay all compensation owed at the time of
2 termination of the employment;

3 26. For statutory wage penalties pursuant to California Labor Code § 203 for former
4 employees who have left Defendants' employ;

5 27. For pre-judgment interest on any unpaid wages from the date such amounts were
6 due;

7 28. For reasonable attorneys' fees and for costs of suit incurred herein; and,

8 29. For such other and further relief as the Court may deem equitable and appropriate.

9 As to the Sixth Cause of Action

10 30. That the Court declare, adjudge, and decree that Defendants violated the record
11 keeping provisions of California Labor Code § 226(a) and applicable IWC Wage Orders, and
12 willfully failed to provide accurate itemized wage statements thereto;

13 31. For all actual damages, according to proof;

14 32. For statutory penalties pursuant to California Labor Code § 226(e);

15 33. For injunctive relief to ensure compliance with this section, pursuant to California
16 Labor Code § 226(h);

17 34. For reasonable attorneys' fees and for costs of suit incurred herein; and,

18 35. For such other and further relief as the Court may deem equitable and appropriate.

19 As to the Seventh Cause of Action

20 36. That the Court declare, adjudge, and decree that Defendants violated California
21 Labor Code § 2802 by willfully failing to indemnify employees for expenditures;

22 37. For unpaid wages or unreimbursed business expenses as may be appropriate;

23 38. For pre-judgment interest on any unpaid compensation commencing from the date
24 such amounts were due;

25 39. For reasonable attorneys' fees and for costs of suit incurred herein; and,

26 40. For such other and further relief as the Court may deem equitable and appropriate.

27 As to the Eighth Cause of Action

28 41. That the Court declare, adjudge, and decree that Defendants violated the records

1 producing provisions of California Labor Code §§ 226 and 1198.5 and applicable IWC Wage
2 Orders, and willfully failed to produce the required and requested documents thereto;

3 42. For all actual damages, according to proof;

4 43. For statutory penalties pursuant to the California Labor Code §§ 226 and 1198.5;

5 44. For injunctive relief to ensure compliance with this section, pursuant to California
6 Labor Code § 226(h);

7 45. For reasonable attorneys' fees and for costs of suit incurred herein; and,

8 46. For such other and further relief as the Court may deem equitable and appropriate.

9 As to the Ninth Cause of Action

10 47. That the Court declare, adjudge, and decree that Defendants violated California
11 Business & Professions Code §§ 17200, *et seq.* by failing to pay for all hours worked (minimum,
12 straight time, and overtime wages), failing to provide meal periods, failing to authorize and
13 permit rest periods, and failing to indemnify employees for expenditures;

14 48. For restitution of unpaid wages to Plaintiff and all Class Members and
15 prejudgment interest from the day such amounts were due and payable;

16 49. For the appointment of a receiver to receive, manage and distribute any and all
17 funds disgorged from Defendants and determined to have been wrongfully acquired by
18 Defendants as a result of violations of California Business & Professions Code §§ 17200 *et seq.*;

19 50. For reasonable attorneys' fees and costs of suit incurred herein pursuant to
20 California Code of Civil Procedure § 1021.5;

21 51. For injunctive relief to ensure compliance with this section, pursuant to California
22 Business & Professions Code §§ 17200, *et seq.*; and,

23 52. For such other and further relief as the Court may deem equitable and appropriate.

24 As to the Tenth Cause of Action

25 53. That the Court declare, adjudge and decree that Defendants violated the California
26 Labor Code by failing to pay wages for all hours worked (including minimum, straight time, and
27 overtime wages), failing to provide meal periods and pay the correct amount of meal period
28 premium wages, failing to authorize and permit rest periods and pay the correct amount of rest

period premium wages, failing to pay all wages owed twice per month, failing to maintain accurate records of hours worked and meal breaks, failing to pay all final wages to terminated employees, failing to furnish accurate wage statements, and failing to reimburse employees for all necessary business expenses.

54. For all actual, consequential, and incidental losses and damages, according to proof;

55. For all civil penalties pursuant to California Labor Code §§ 2699, *et seq.*, and all other applicable Labor Code provisions;

56. For reasonable attorneys' fees and costs of suit incurred herein pursuant to California Labor Code § 2699; and

For such other and further relief as the Court may deem equitable and appropriate.

As to all Causes of Action

57. For any additional relief that the Court deems just and proper.

Respectfully submitted,

Dated: May 6, 2025

WILSHIRE LAW FIRM

By: 
Benjamin H. Haber
Daniel J. Kramer
Angela Leong
Attorneys for *Plaintiff*

DEMAND FOR JURY TRIAL

Plaintiff demands a trial by jury as to all causes of action triable by jury.

Dated: May 6, 2025

WILSHIRE LAW FIRM

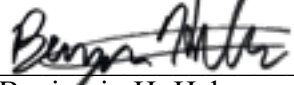
By: 
Benjamin H. Haber
Daniel J. Kramer
Angela Leong
Attorneys for *Plaintiff*

Exhibit A

WILSHIRE LAW FIRM, PLC

3055 Wilshire Blvd, 12th Floor
Los Angeles, CA 90010
Tel: (213) 381-9988
Fax: (213) 381-9989
www.wilshirelawfirm.com



Bobby Saadian, Esq. JD/MBA

Sean Paisan, Esq.
H. Gavin Long, Esq.
Colin M. Jones, Esq.
Justin F. Marquez, Esq.
John Yslas, Esq.
Jennifer Burkes, Esq.
Tae Kim, Esq.
Jon Teller, Esq.
Daniel DeSantis, Esq.
Mary Caruso, Esq.
Nicol E. Hajjar, Esq.
Thiago M. Coelho, Esq.

Benjamin Haber, Esq.
Arsiné Grigoryan, Esq.
Arrash T. Fattahi, Esq.
Daniel Kramer, Esq.
Dorota James, Esq.
Shooka Dadashzadeh, Esq.
Arlene Elyasi, Esq.
Maxim Gorbunov, Esq.
Bradford Smith, Esq.
Arman A. Salehi, Esq.

June 14, 2024

LWDA

Attn. PAGA Administrator
1515 Clay Street, Ste. 801
Oakland, CA 94612
(Via Online Submission)

SPS North America Inc.
10 E 40th Street, 9th Floor
New York, NY 10016
(Via Certified Mail, Return Receipt Requested)
#9489 0090 0027 6621 5905 06

CSC – Lawyers Incorporating Service
Agent for Service of Process for:
SPS North America Inc.
2710 Gateway Oaks Drive, #150N
Sacramento, CA 95833
(Via Certified Mail, Return Receipt Requested)
#9489 0090 0027 6621 5906 05

Re: ***Terecita De Jesus Zaragoza v. SPS North America, Inc.***
Notice of Labor Code Violations and PAGA Penalties

To Whom It May Concern:

Please be advised that my office has been retained by Teresita De Jesus Zaragoza (“Plaintiff”) to pursue a Labor Code Private Attorneys General Act (“PAGA”) representative action (Cal. Lab. Code §§ 2699, *et seq.*) against her former employer, SPS North America, Inc. (“Defendant”). The purpose of this letter is to comply with PAGA and set forth the facts and theories of California Labor Code violations which we allege Defendant engaged in with respect to Plaintiff and all of Defendant’s Aggrieved Employees.

Plaintiff wishes to pursue this action on behalf of herself as an aggrieved employee, on behalf of the State of California, as well as on behalf of all other persons who worked for Defendant in

California as a non-exempt or hourly-paid employee at any time within the applicable statutory period (hereafter, the “Aggrieved Employees”).

Plaintiff and the Aggrieved Employees suffered the Labor Code violations described below.

Plaintiff’s Employment with Defendant

Defendant owns/owned and operates/operated an industry, business, and establishment within the State of California, including Santa Clara County. As such, and based upon all the facts and circumstances incident to Defendant’s business in California, Defendant are subject to the California Labor Code, Wage Orders issued by the Industrial Welfare Commission (“IWC”), and the California Business & Professions Code.

Plaintiff Terecita De Jesus Zaragoza is a California resident who worked for Defendant in Sunnyvale, California as an hourly-paid, non-exempt employee from approximately December 2024 to approximately March 2024. Defendant typically scheduled Plaintiff to work at least five days in a workweek and at least eight hours per day, but Plaintiff mostly worked more than eight hours in a workday and more than forty (40) hours in a workweek.

Throughout Plaintiff’s employment, Defendant failed to pay for all hours worked (including minimum, straight time, and overtime wages), failed to provide Plaintiff with legally compliant meal periods, failed to authorize and permit Plaintiff to take rest periods, failed to timely pay all final wages to Plaintiff when Defendant terminated her employment, failed to furnish accurate wage statements to Plaintiff, failed to indemnify Plaintiff for expenditures, and failed to produce requested employment records. As discussed below, Plaintiff’s experience working for Defendant was typical and illustrative.

Defendant Failed to Pay for All Hours Worked, Including Minimum, Straight Time, and Overtime Wages

Under California law, an employer must pay for all hours worked by an employee. “Hours worked” is the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so.

In addition, Labor Code § 510 provides that employees in California shall not be employed more than eight hours in any workday or forty (40) hours in a workweek unless they receive additional compensation beyond their regular wages in amounts specified by law.

Labor Code §§ 1194 and 1198 also provide that employees in California shall not be employed more than eight hours in any workday unless they receive additional compensation beyond their regular wages in amounts specified by law. Additionally, Labor Code § 1198 states that the employment of an employee for longer hours than those fixed by the IWC is unlawful.

Throughout the statutory period, Defendant maintained a policy and practice of not paying Plaintiff

and the Aggrieved Employees for all hours worked, including minimum, straight time, and overtime wages. Defendant failed to pay Plaintiff and the Aggrieved Employees minimum wages for all hours worked, including but not limited to all hours worked while “on-call.” Defendant also required Plaintiff and the Aggrieved Employees to work “off-the-clock”, uncompensated, by, for example, requiring Plaintiff and the Aggrieved Employees to work prior to the start and end of their scheduled shifts. Some of this unpaid work should have been paid at the overtime rate. In failing to pay for all hours worked, Defendant also failed to maintain accurate records of the hours Plaintiff and the Aggrieved Employees worked.

Throughout the statutory period, Defendant maintained a policy and practice of not paying Plaintiff and the Aggrieved Employees for all hours worked, including minimum, straight time, and overtime wages. Defendant regularly used a system of time rounding and/or synthetic timekeeping that resulted, over a period of time, in failing to compensate Plaintiff and the Aggrieved Employees properly for all the time they have actually worked, even though the realities of Defendant’s operations are such that it is possible, practical, and feasible to count and pay for work time to the minute. Accordingly, Defendant frequently paid Plaintiff and the Aggrieved Employees less than all their work time. Some of this unpaid work also should have been paid at the overtime rate. In failing to pay for all hours worked, Defendant also failed to maintain accurate records of the hours Plaintiff and the Aggrieved Employees worked.

As a result, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code §§ 210, 1197.1, and 2699(f)(2) for failing to pay for all hours worked, including minimum, straight time, and overtime wages.

Failure to Provide Meal Periods

Under California law, employers have an affirmative obligation to relieve employees of all duty in order to take their first 30-minute, duty-free meal periods no later than the start of sixth hour of work in a workday, and to allow employees to take their second 30-minute, duty-free meal period no later than the start of the eleventh hour of work in the workday. Further, employees are entitled to be paid one hour of additional wages for each workday they were not provided with all required meal period(s).

Despite these legal requirements, Defendant wrongfully failed to provide Plaintiff and the Aggrieved Employees with legally compliant meal periods. Defendant regularly, but not always, required Plaintiff and the Aggrieved Employees to work in excess of five consecutive hours a day without providing a 30-minute, uninterrupted, and duty-free meal period for every five hours of work, or without compensating Plaintiff and the Aggrieved Employees for meal periods that were not provided by the end of the fifth hour of work or tenth hour of work. Instead, Defendant continued to assert control over Plaintiff and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform work tasks which could not be completed without working in lieu of taking mandatory meal periods, or by denying Plaintiff and the Aggrieved Employees

permission to take a meal period. Accordingly, Defendant's policy and practice was not to provide meal periods to Plaintiff and the Aggrieved Employees in compliance with California law.

Plaintiff and the Aggrieved Employees are thus entitled to be paid one hour of additional wages for each workday he or she was not provided with all required meal period(s). Defendant, however, regularly failed to pay Plaintiff and the Aggrieved Employees the additional wages to which they were entitled for meal periods and that were not provided.

As a result, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code §§ 210 and 2699(f)(2) for failing to provide meal periods and pay meal period premium wages.

Failure to Authorize and Permit Rest Periods

Employers are required by California law to authorize and permit breaks of ten uninterrupted minutes for each four hours of work or major fraction of four hours (i.e. more than two hours). Thus, for example, if an employee's work time is six hours and ten minutes, the employee is entitled to two rest breaks. Each failure to authorize rest breaks as so required is itself a violation of California's rest break laws.

Throughout the statutory period, Defendant have wrongfully failed to authorize and permit Plaintiff and the Aggrieved Employees to take legally compliant rest periods. Defendant regularly required Plaintiff and the Aggrieved Employees to work in excess of four consecutive hours a day without Defendant authorizing and permitting them to take a 10-minute, uninterrupted, duty-free rest period for every four hours of work (or major fraction of four hours), or without compensating Plaintiff and the Aggrieved Employees for rest periods that were not authorized or permitted. Instead, Defendant continued to assert control over Plaintiff and the Aggrieved Employees by requiring, pressuring, or encouraging them to perform work tasks which could not be completed without working in lieu of taking mandatory rest periods, or by denying Plaintiff and the Aggrieved Employees permission to take a rest period. Accordingly, Defendant's policy and practice was to not authorize and permit Plaintiff and the Aggrieved Employees to take rest periods in compliance with California law.

Plaintiff and the Aggrieved Employees are thus entitled to be paid one hour of additional wages for each workday he or she was not authorized and permitted to take all required rest period(s). Defendant, however, regularly failed to pay Plaintiff and the Aggrieved Employees the additional wages to which they were entitled for rest periods and that they were not authorized and permitted to take.

As a result, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code §§ 210 and 2699(f)(2) for failing to authorize and permit rest periods and pay rest period premium wages.

///

Failure to Pay All Earned Wages Twice Per Month

Based on its failure to pay Plaintiff and the Aggrieved Employees for all wages as discussed above, Defendant also violated Labor Code § 204.

Labor Code § 204 requires employers to pay employees all earned wages two times per month. Throughout the statute of limitations period applicable to this cause of action, employees were entitled to be paid twice a month at their regular rates, including all meal period premium wages owed, rest period premium wages owed, and wages owed for overtime hours worked. However, during all such times, Defendant systematically failed and refused to pay the employees all wages due, and failed to pay those wages twice a month, in that employees were not paid all wages for all meal periods not provided by Defendant, all wages for all rest periods not authorized and permitted by Defendant, and all wages for all hours worked. As a result, Defendant owe employees the legally required wages for unpaid wages, and Plaintiff and the Aggrieved Employees suffered damages in those amounts.

Moreover, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code § 210 for failing to pay all earned wages twice per month.

Failure to Maintain Accurate Records of Hours Worked and Meal Periods

Plaintiff seeks penalties under California Labor Code § 1174(d). Pursuant to California Labor Code § 1174.5, any person, including any entity, employing labor who willfully fails to maintain accurate and complete records required by California Labor Code § 1174 is subject to a penalty under § 1174.5. Pursuant to the applicable IWC Order § 7(A)(3), every employer shall keep time records showing when the employee begins and ends each work period. Meal periods and total hours worked daily shall also be recorded.

Defendant, however, failed to maintain accurate records of hours worked and all meal periods taken or missed by Plaintiff and the Aggrieved Employees.

Defendant's failure to provide and maintain records required by the California Labor Code and the applicable IWC Wage Orders deprived Plaintiff and the Aggrieved Employees the ability to know, understand and question the accuracy and frequency of meal periods, and the accuracy of their hours worked stated in Defendant's records. Therefore, Plaintiff and the Aggrieved Employees had no way to dispute the resulting failure to pay wages, all of which resulted in an unjustified economic enrichment to Defendant. As a direct result, Plaintiff and the Aggrieved Employees have suffered and continue to suffer, substantial losses related to the use and enjoyment of such wages, lost interest on such wages and expenses and attorney's fees in seeking to compel Defendant to fully perform its obligation under state law, all to their respective damage in amounts according to proof at trial. As a result of Defendant's knowing failure to comply with the California Labor Code and applicable IWC Wage Orders, Plaintiff and the Aggrieved Employees have also suffered an injury in that they were prevented from knowing, understanding, and

disputing the wage payments paid to them.

Failure to Furnish Accurate Itemized Wage Statements

Labor Code § 226(a) provides that every employer shall furnish each of his or her employees an accurate itemized wage statement in writing showing nine pieces of information, including: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and the last four digits of his or her social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee. An employee is presumed to suffer an injury if this information is missing. (Lab. Code § 226(e)(2)(B)(iii).)

The statute further provides: “An employee suffering injury as a result of a knowing and intentional failure by an employer to comply with subdivision (a) is entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000), and is entitled to an award of costs and reasonable attorney’s fees.” (Lab. Code § 226(e)(1).)

Throughout the statutory period, Defendant failed to furnish Plaintiff and the Aggrieved Employees with accurate, itemized wage statements showing all applicable hourly rates, and all gross and net wages earned (including correct hours worked, correct wages for meal periods that were not provided in accordance with California law, and correct wages for rest periods that were not authorized and permitted to take in accordance with California law).

Because Defendant violated Labor Code § 226, Plaintiff and similarly Aggrieved Employees suffered injury and damage to their statutorily protected rights. Accordingly, Plaintiff and similarly Aggrieved Employees are entitled to recover from Defendant the greater of their actual damages caused by Defendant’s failure to comply with Labor Code § 226(a), or an aggregate penalty not exceeding four thousand dollars (\$4,000) per employee.

Moreover, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code § 226.3 for failing to furnish accurate itemized wage statements.

Failure to Indemnify for Necessary Expenditures

Labor Code § 2802(a) provides that employers shall indemnify his or her employees for all necessary business expenditures or losses that have been incurred by the employees in direct discharge of his or her duties. Throughout the statute of limitations period applicable to this cause

of action, Defendant wrongfully required Plaintiff and the Aggrieved Employees to pay expenses that they incurred in direct discharge of their duties for Defendant. Plaintiff and the Aggrieved Employees regularly paid out-of-pocket for necessary employment-related expenses, including, without limitation, the work-related use of their personal cellphones. Plaintiff and the Aggrieved Employees incurred substantial expenses as a direct result of performing their job duties for Defendant, but Defendant failed to indemnify Plaintiff and the Aggrieved Employees for these employment-related expenses.

As a result, Defendant is liable to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code §§ 2802 and 2699(f)(2) for failing to indemnify Plaintiff and the Aggrieved Employees for necessary business expenditures.

Failure to Produce Requested Employment Records

Labor Code § 226(c) provides that every employer who receives a written or oral request to inspect or receive a copy of records pursuant to subdivision (a) and (b) pertaining to a current or former employee shall comply with the request as soon as practicable, but no later than 21 calendar days from the date of the request. A violation of this subdivision is an infraction. Impossibility of performance, not caused by or a result of a violation of law, shall be an affirmative defense for an employer in any action alleging a violation of this subdivision. An employer may designate the person to whom a request under this subdivision will be made.

Labor Code § 1198.5 provides that (a) Every current and former employee, or his or her representative, has the right to inspect and receive a copy of the personnel records that the employer maintains relating to the employee's performance or to any grievance concerning the employee. (b) (1) The employer shall make the contents of those personnel records available for inspection to the current or former employee, or his or her representative, at reasonable intervals and at reasonable times, but not later than 30 calendar days from the date the employer receives a written request, unless the current or former employee, or his or her representative, and the employer agree in writing to a date beyond 30 calendar days to inspect the records, and the agreed-upon date does not exceed 35 calendar days from the employer's receipt of the written request. Upon a written request from a current or former employee, or his or her representative, the employer shall also provide a copy of the personnel records, at a charge not to exceed the actual cost of reproduction, not later than 30 calendar days from the date the employer receives the request, unless the current or former employee, or his or her representative, and the employer agree in writing to a date beyond 30 calendar days to produce a copy of the records, as long as the agreed-upon date does not exceed 35 calendar days from the employer's receipt of the written request. Except as provided in paragraph (2) of subdivision (c), the employer is not required to make those personnel records or a copy thereof available at a time when the employee is actually required to render service to the employer, if the requester is the employee.

On April 12, 2024, Plaintiff sent requests through her counsel to Defendant for her personnel file,

pay records, wage statements, timekeeping records, and other employment-related documents pursuant to Labor Code section 226 and 1198.5. However, Defendant failed to timely produce the requested employment records, in violation of Labor Code sections 226 and 1198.5. Defendant have not produced any of the requested employment records for Plaintiff as of the date of this Complaint.

As a result, Defendant is liable for to Plaintiff and the Aggrieved Employees for the civil penalties provided for in Labor Code §§ 226 and 1198.5 for failing to produce requested employment records.

Action for Civil Penalties Under PAGA

In light of the above, Plaintiff alleges that Defendant violated the following provisions of the Labor Code with respect to the Aggrieved Employees:

1. Labor Code § 204, 510, 1194, 1197, and 1198 by failing to pay for all hours worked, including minimum wages, straight time wages, and overtime wages;
2. Labor Code § 226.7 and applicable Wage Orders by failing to provide meal periods;
3. Labor Code § 226.7 and applicable Wage Orders by failing to authorize and permit rest periods;
4. Labor Code § 204 by failing to pay all earned wages two times per month;
5. California Labor Code § 1174.5 and applicable Wage Orders by failing to maintain accurate records of hours worked and meal periods taken or missed;
6. Labor Code §§ 201 to 203 by willfully failing to pay all wages owed at termination;
7. Labor Code § 226 by failing to provide accurate itemized wage statements;
8. Labor Code § 2802 by failing to indemnify for necessary expenditures; and
9. Labor Code § 226 and 1198.5 by failing to produce requested employment records.

Therefore, on behalf of all Aggrieved Employees, Plaintiff seeks applicable penalties related to the violations alleged above pursuant to the PAGA. These include, but are not limited to, penalties under Labor Code §§ 210, 226.3, 1174.5, 1197.1, and 2699(f)(2).

///

///

///

///

///

LWDA

Notice of Labor Code Violations and PAGA

June 14, 2024

Page 9 of 9

Plaintiff has placed Defendant on notice by mailing a certified copy of this correspondence, as indicated on the first page. Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact me.

Sincerely,

WILSHIRE LAW FIRM

A handwritten signature in black ink, appearing to read "Justin Marquez", written over the printed name.

Justin F. Marquez, Esq.



WILSHIRE LAW FIRM, PLC

3055 WILSHIRE BLVD. 12TH FLOOR

LOS ANGELES, CA 90010

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE



UNITED STATES
POSTAL SERVICE®

CERTIFIED MAIL®



9489 0090 0027 6621 5906 05

Label 890-PB, Oct. 2015
Pitney Bowes

CSC – Lawyers Incorporating Service

Agent for Service of Process for:

SPS North America Inc.

2710 Gateway Oaks Drive, #150N

Sacramento, CA 95833

252144



WILSHIRE LAW FIRM, PLC

3055 WILSHIRE BLVD. 12TH FLOOR

LOS ANGELES, CA 90010

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE



UNITED STATES
POSTAL SERVICE®

CERTIFIED MAIL®



9489 0090 0027 6621 5905 06

Label 890-PB, Oct. 2015
Pitney Bowes

SPS North America Inc.

10 E 40th Street, 9th Floor

New York, NY 10016

252144



State of California

Labor and Workforce Development Agency /
Department of Industrial Relations

Private Attorneys General Act (PAGA) – Filing

New PAGA Claim Notice

Your Information (Person Who is Filing)

Your First Name *

Justin

Your Last Name *

Marquez

Firm Name (if any) *

Wilshire Law Firm

(Enter "in pro per" if you are representing yourself)

Your Email Address *

rebeca.ramos@wilshirelawfi

Your Street Name, Number and Suite/Apt *

3055 Wilshire Blvd.12th Floo

Your Mobile Phone Number

Your City *

Los Angeles

Your Work Phone Number

2133819989

Your State *

California

Your Zip/Postal Code *

90010

Plaintiff Information

Plaintiff/Aggrieved Employee Name *

Terecita De Jesus Zaragoza

Plaintiff/Aggrieved Employee Occupation *

Specialty Field Agent/Mailroom Clerk

[Add Additional Plaintiffs](#)

Employer Information

Employer Entity Type

Corporation

Employer Name *

SPS North America Inc.

Maximum 80 Character Limit

Employer Street Name, Number and Suite/Apt *

10 E 40th Street, 9th Floor

Employer City *

New York

Employer State *

New York

Employer Zip/Postal Code *

10016

Employer Industry *

Other

Employer Industry for "Other" *

Other

Add additional defendants

- ☐ Add any entity other than an individual
- ☐ Add an individual/sole proprietor employer

Notice General Information

Estimated Number of Employees Impacted by Violations *

40

Notice Violations – Check All that Apply *

- ☐ Child Labor
- ☐ Misclassification Employee Classified as Contractor
- ☐ Misclassification NonExempt Classified as Exempt
- ☒ Minimum Wage
- ☒ Overtime
- ☒ Not paid for all hours worked
- ☒ Not paid wages due on termination
- ☒ Other Unpaid Wages
- ☐ Tips or Gratuities
- ☒ Payment or Reimbursement of Employee Expenses
- ☐ Improper Form of Payment Including NSF Checks
- ☐ Kickbacks
- ☒ Meal and Rest Breaks
- ☐ Sick Leave
- ☐ Lactation Accommodation (Labor Code 1030–1033)
- ☐ Not providing required time off, other
- ☐ Pay Discrimination on basis of sex, (Labor Code 1197.5)
- ☐ No Wage Statements
- ☒ Improper or Incomplete Wage Statements
- ☒ Other Notice or Posting or Recordkeeping
- ☐ Public Works (Labor Code 1720 – 1815)
- ☐ Apprenticeship (Labor Code 3070 – 3098)
- ☐ Occupational Safety and Health (Labor Code 6300 et seq)
- ☐ No Workers' Compensation
- ☐ Licensing, Registration, or Permit
- ☐ Unfair Immigration Activities
- ☐ Agricultural Labor Relations
- ☐ Industrial Homework
- ☐ Retaliation for Protected Status or Activity (Specify)
- ☐ Other

Child Labor – Specify Ages

PAGA Claim Type – Check All that Apply *

- ☒ Notice asserts one or more Labor Code violations listed in Labor Code 2699.5– not curable subject to 2699.3(a)
- ☐ Notice asserts one or more OSHA violations subject to requirements of 2699.3(b)
- ☒ Includes one or more violations not listed in Labor Code 2699.5 – curable subject to 2699.3(c)

Filing Fee

A filing fee of \$75 is required to file a new PAGA claim notice.

IFP

☐ I wish to claim In Forma Pauperis and am attaching a Confidential Request to Waive Court Fees (Judicial Council Court Form FW-001) or similar form to this submission.

Billing information

Billing First Name *

Rita

Billing Last Name *

Mims

Billing Email *

rebeca.ramos@wilshirelawfi

Billing Phone

2133819988

Billing Street Name, Number and Suite/Apt *

3055 Wilshire Blvd, 12th Floor

Billing City *

Los Angeles

Billing State *

California

Billing Zip/Postal Code *

90010

Credit Card Type *

[REDACTED]

Credit Card Number *

[REDACTED]

CVV Number *

[REDACTED]

Credit Card Expiration Month *

[REDACTED]

mm

Credit Card Expiration Year *

[REDACTED]

yyyy

Notice and Other Attachments

PAGA Claim Notice (must be a .pdf) *

Browse...

2024 06-14 SPS North Ameri... - PAGA Letter (FINAL).pdf

Other Attachment - (if any) (must be a .pdf)

Browse...

No file selected.

[Add Another Attachment](#)

Should you have questions regarding this online form, please contact PAGAInfo@dir.ca.gov

IMPORTANT NOTICE OF REDACTION RESPONSIBILITY: All filers must redact: Social Security or taxpayer identification numbers; personal addresses, personal telephone numbers, personal email addresses, dates of birth; names of minor children; & financial account numbers. This requirement applies to all documents, including attachments.

☒ I understand that, if I file, I must comply with the redaction rules consistent with this notice.

Previous Page

Submit

From: noreply@salesforce.com on behalf of [LWDA DO NOT REPLY](#)
To: [Rebeca Ramos](#)
Subject: Thank you for submission of your PAGA Case.
Date: Friday, June 14, 2024 2:54:37 PM

6/14/2024

LWDA Case No. LWDA-CM-1034079-24
Law Firm : Wilshire Law Firm
Plaintiff Name : Terecita De Jesus Zaragoza
Employer: SPS North America Inc.
Filing Fee : \$75.00
IFP Claimed : No

Item submitted: Initial PAGA Notice

Thank you for your submission to the Labor and Workforce Development Agency. Please make a note of the LWDA Case No. above as you may need this number for future reference when filing any subsequent documents for this Case.

If you have questions or concerns regarding this submission or your case, please send an email to pagainfo@dir.ca.gov.

DIR PAGA Unit on behalf of
Labor and Workforce Development Agency

Website: http://labor.ca.gov/Private_Attorneys_General_Act.htm

From: noreply@salesforce.com on behalf of [LWDA DO NOT REPLY](#)
To: [Rebeca Ramos](#)
Subject: State of California - Department of Industrial Relations Customer Receipt / Purchase Confirmation
Date: Friday, June 14, 2024 2:54:54 PM

Thank you for your payment.

Order Information

Merchant: State of California - Department of Industrial Relations

Case Number: LWDA-CM-1034079-24

Order Number: ORD-000292941

Total:\$75.00

Card Type: Master Card

Date: 6/14/2024

Billing Information

Name: Rita Mims

Email: rebeca.ramos@wilshirelawfirm.com

Billing Address:

3055 Wilshire Blvd, 12th Floor

Los Angeles, California

90010

PROOF OF SERVICE

Zaragoza v. SPS North America, Inc., et al.
24CV440271

STATE OF CALIFORNIA)
) ss
COUNTY OF LOS ANGELES)

I, Rebecca Padilla, state that I am employed in the aforesaid County, State of California; I am over the age of eighteen years and not a party to the within action; my business address is 3055 Wilshire Blvd., 12th Floor, Los Angeles, California 90010. My electronic service address is rebecca.padilla@wilshirelawfirm.com.

On **May 6, 2025** I served the foregoing **SECOND AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT**, on the interested parties by placing a true copy thereof, enclosed in a sealed envelope by following one of the methods of service as follows:

Jason W. Kearnaghan (SBN 207707)
jkearnaghan@sheppardmullin.com
**SHEPPARD, MULLIN, RICHTER &
HAMPTON LLP**
**A Limited Liability Partnership
Including Professional Corporations**
350 S. Grand Avenue, 40th Floor
Los Angeles, CA 90071-3460
Telephone: (213) 620-1780
Facsimile: (213) 620-1398

Melanie M. Hamilton (SBN 268037)
mhamilton@sheppardmullin.com
Bianca A. Valencia (SBN 331104)
BValencia@sheppardmullin.com
**SHEPPARD, MULLIN, RICHTER &
HAMPTON LLP**
**A Limited Liability Partnership
Including Professional Corporations**
650 Town Center Drive, 10th Floor
Costa Mesa, California 92626-1993
Telephone: (714) 513-5100
Facsimile: (714) 513-5130

Attorneys for Defendant
SPS NORTH AMERICA, INC.

(X) **BY E-MAIL:** I hereby certify that this document was served from Los Angeles, California, by e-mail delivery on the parties listed herein at their most recent known email address or e-mail of record in this action.

I declare under the penalty of perjury under the laws of the State of California, that the foregoing is true and correct.

Executed on **May 6, 2025**, at Los Angeles, California.



Rebecca Padilla