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SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF LOS ANGELES

JANINE VAN VLEET and ALEXANDRIA MEDINA, individually, on a representative basis, and on behalf of all others similarly situated; Plaintiff, vs. SOUTHWEST ANSWERING SERVICE, INC., a Nevada Corporation; and DOES 1 through 20, inclusive; Defendants.	Case No.: 24STCV16768 *[Assigned to Hon. Elihu M. Berle, Dept. 6, for all purposes*] **DECLARATION OF PLAINTIFF ALEXANDRIA MEDINA IN SUPPORT OF MOTION FOR FINAL APPROVAL**

I, Alexandria Medina, state and declare:

1. I am a Plaintiff in the above captioned action and have personal knowledge of all matters stated herein and could competently testify thereto. I make this declaration in support of the motion for final approval of the class action settlement. I believe that the settlement is fair and reasonable and constitutes a fair resolution of the claims alleged.

2. When I was employed at Southwest, there were several issues with how I was treated and paid. For that reason, I started researching my rights under California law and contacted my eventual attorneys (Lauby, Mankin & Lauby). I then learned that there was

already a pending class action case that covered the issues I had at the company – and I was given the option of adding myself to the class action to pursue the claims and try to help all of the employees. But I understood that, if I was added to the class action, I would be required to put the interests of the class ahead of my own and would not be able to attempt to maximize my individual recovery (since I would be required to consider the interests of all class members above my own personal interests). I was also concerned that, if I was added to the class action, it might impact my ability to find future jobs because my name would be attached to this case as a whistleblower, and future employers might hold that against me. Despite these risks, I chose to be added to the class action to help all employees.

3. I respectfully request that the Court approve the agreed-upon service award for the following reasons.

4. First, in agreeing to be added to the class action, I agreed to set aside my personal interests and to put the interests of the class ahead of my own. In doing so, and by successfully bringing this case as a class action, I helped to obtain a highly beneficial settlement for the class members.

5. Second, as part of agreeing to put the interests of the Class first, I also had to agree – as part of the settlement – to waive all of my claims against the company, which other employees were not required to do.

6. Third, I have spent substantial time working on this case – at least 50 hours engaged in activities to benefit the class. I have been an active participant in this litigation and have assisted my attorneys in numerous ways, including helping to explain and discuss the company's practices and their general practices and procedures, locating and analyzing company documents, and communicating with other class members. These efforts occurred through numerous telephone conferences, letters, emails, and text communications. I also assisted in preparation for mediation and helped obtain a positive result for the class. My work also continued after mediation, as I reviewed settlement agreements and other settlement documents, and continued communication with Class Counsel and other class members during the settlement approval processes.

7. Fourth, agreeing to join the class action came with a major financial risk because, if we lost the case, I could be required to pay the company's costs, which could be over $10,000, and there was a chance they could try to make me pay their attorneys' fees as well.

8. Fifth, by joining and participating in this class action, I undertook significant risks and stresses at a high emotional cost without any guarantee of success. For example, this lawsuit and being a whistle blower was stressful on a day-to-day basis as I have constantly worried about the risk that this case could impact my ability to find future jobs. And this stress/risk lasted for the entire case, and I'm still worried it may make it hard to find a job in the future.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on Oct 22, 2026, at Anaheim, California.

By: 

Alexandria Medina