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David W. Slayton,
Executive Officer/Clerk of Court,
By E. Galicia, Deputy Clerk

6 Attorneys for Plaintiff, as an aggrieved employee,
7 and on behalf of all other aggrieved employees

8 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
9 **FOR THE COUNTY OF LOS ANGELES**

10 **SHANA JESTINA KELLY**, on behalf of all
11 similarly situated individuals,

12 Plaintiff,

13 v.

14 **TAX RELIEF HELPERS, LLC**, a California
15 Limited Liability Company;
16 and **Does 1-10**, inclusive;

17 Defendants.

CASE NO. **24STCV32646**

REPRESENTATIVE COMPLAINT FOR:

1) **PAGA Penalties (Labor Code §§
2698, *et seq.*)**

1 Plaintiff Shana Jestina Kelly (“Plaintiff” or “Ms. Kelly”), on behalf of the State of California,
2 solely in her representative capacity as a private attorney general under the Private Attorney General Act
3 of 2004, Labor Code § 2699, *et seq.* (“PAGA”), hereby brings this action on behalf of all “aggrieved
4 employees” and alleges as follows, by and through her counsel of record:

5 **PAGA ONLY ACTION**

6 1. PAGA authorizes “an aggrieved employee, acting as a proxy or agent of the state Labor
7 and Workforce Development Agency, to bring a civil action against an employer on behalf of himself or
8 herself and other current or former employees to recover civil penalties for Labor Code violations they
9 have sustained.” *Adolph v. Uber Techs.*, 14 Cal.5th 1104, 1113 (Cal. 2023).

10 2. “PAGA is designed primarily to benefit the general public, not the party bringing the
11 action.” *Id.*, at 1117. “A PAGA claim for civil penalties is fundamentally a law enforcement action. The
12 government entity on whose behalf the plaintiff files suit is the real party in interest.” *Id.* PAGA’s default
13 civil penalties are thus calculated to punish the employer’ for wrongdoing and to deter violations rather
14 than “compensate employees for actual losses incurred.” *Id.*

15 3. Under the authority expressed in *Adolph* and *Balderas v. Fresh Start Harvesting, Inc.*, No.
16 B326759, at *1 (Cal. Ct. App. Mar. 20, 2024), Ms. Kelly does not bring suit in her individual capacity and
17 does not seek to recover anything through this suit other than civil penalties as permitted under PAGA—
18 she brings this action solely in her representative capacity under the PAGA, on behalf of the State of
19 California, the public, and all aggrieved employees of Defendants.

20 4. To the extent that statutory violations are mentioned for wage violations, Ms. Kelly does
21 not seek underlying general and/or special damages for those violations, but only references those
22 predicate violations as part of the State’s claim for civil penalties under PAGA.

23 5. Nothing in this complaint is—or should be construed—as an attempt to seek any relief that
24 would not be available in a PAGA-only proceeding.

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1 **THE PARTIES**

2 6. Plaintiff **SHANA JESTINA KELLY** (“Plaintiff” or “Ms. Kelly”) is a resident of the
3 County of Los Angeles in the State of California. Ms. Kelly was employed by Defendants as a Sales
4 Representative, a full-time nonexempt position, from approximately June 3, 2024 to September 19, 2024.

5 7. Defendant **TAX RELIEF HELPERS, LLC** (“Tax Relief”) is a California limited liability
6 company with a principal place of business of 19710 Ventura Blvd., Suite 200, Woodland Hills, California
7 91364. Upon information and belief, Tax Relief employs at least 50 employees.

8 8. The true names and capacities of the defendants named herein as Does 1 through 10,
9 inclusive (together with Tax Relief, Honest Tax, Nationwide, and National Tax as “Defendants”), are
10 unknown to Plaintiff at this time. Accordingly, Plaintiff brings this suit against them by fictitious names
11 pursuant to California Code of Civil Procedure section 474. Plaintiff believes that each of the Doe
12 Defendants is a California resident and/or does substantial business in the State of California. At all
13 relevant times, Does 1 through 10 were acting within the course and scope of their employment and agency
14 with Defendants. Plaintiff is informed and believes that each Doe Defendant is responsible for the injuries
15 and damages alleged herein. Plaintiff will amend this complaint to reflect Does 1 through 10’s true names
16 and capacities when they have been determined.

17 9. Except as otherwise noted herein, Defendants participated in the acts alleged herein and/or
18 were the agents, servants, employees, or representatives of the other Defendants. At all times relevant to
19 this complaint, Defendants were acting within the course, scope, and authority of their agency and
20 employment such that the acts of one defendant are legally attributable to the other Defendants.
21 Defendants, in all respects, acted as employers and/or joint employers of Plaintiff and Aggrieved
22 Employees in that each of them exercised control over the wages, hours, and/or working conditions of
23 Defendants’ hourly non-exempt employees.

24 **JURISDICTION AND VENUE**

25 10. The court has jurisdiction over all causes of action in this complaint pursuant to Article VI,
26 section 10 of the California Constitution. No federal question is at issue; Plaintiff relies solely on
27 California statutes and law, including the Labor Code, IWC Wage Orders, Code of Civil Procedure, and
28 the Business & Professions Code.

11. Venue as to Defendants is proper in this Superior Court pursuant to California Code of Civil Procedure section 395. The unlawful acts alleged have directly affected Plaintiff and similarly situated employees within and throughout Los Angeles County.

FIRST CAUSE OF ACTION

California Labor Code §2699, et seq.

Private Attorneys General Act (“PAGA”) Penalties

(Plaintiff and Aggrieved Employees Against Defendants)

12. Standing. Under the California Private Attorneys General Act (“PAGA”), Labor Code § 2698, *et seq.*, an aggrieved employee may bring a representative action as a private attorney general, on behalf of himself and other current or former employees to recover penalties for an employer’s violations of the Labor Code and IWC Wage Orders.

13. Ms. Kelly, by nature of her employment with Defendants, is an aggrieved employee for purposes of this Complaint with standing to bring an action under PAGA.

14. Plaintiff, on behalf of herself, the State of California, and all other Aggrieved Employees, brings this representative action pursuant to Labor Code § 2699, *et seq.*, seeking civil penalties for Defendants’ violation of Labor Code §§ 201-204, 210, 226, 226.7, and 510, 1182.12, 1194, 1194.2, 1197, 1197.1, 1198 as described herein, plus attorneys’ fees and costs.

15. Ms. Kelly does not bring suit in her individual capacity and does not seek to recover anything through this suit other than representative civil penalties as permitted under PAGA—she brings this action solely in her representative capacity under the PAGA, on behalf of the State of California and all aggrieved employees of Defendants.

16. Entitlement to Penalties. Per Labor Code § 2699(f), and based on the foregoing, Plaintiff and Aggrieved Employees are entitled to civil penalties in an amount to be shown at trial subject to the following formula: (a) In an amount set forth as a civil penalty in the underlying statute; or (b) \$100 per initial violation per employee per pay period, and \$200 for each subsequent violation per employee per pay period.

17. These penalties may be stacked separately for each of Defendants’ violations of the Labor Code. *See, e.g., Hernandez v. Towne Park, Ltd.*, No. CV 12-02972, 2012 WL 2373372, at *17, n.77 (C.D.

Cal. June 22, 2012) (“[F]ederal courts applying California law have concluded that stacking is appropriate.”); *see also O’connor v. Uber Techs., Inc.*, No. 13-CV-03826-EMC, 2016 WL 3548370, at *7 (N.D. Cal. June 30, 2016) (“Finally, Plaintiff ignore the potential for stacking of PAGA penalties related to wage-and-hour claims other than the gratuities and expense reimbursement claim, i.e., meal and rest breaks, minimum wage and overtime, and workers’ compensation.”).

18. These penalties shall be allocated seventy-five percent to the Labor and Workforce Development Agency and twenty-five percent to the affected employees.

19. Predicate Violations. The Aggrieved Employees are entitled to civil penalties under PAGA arising from the following predicate violations of the Labor Code.¹

20. *Failure to Pay Minimum Wage for All Hours Worked*. California law requires employers to compensate employees for all time that an employee is “suffered or permitted to work,” which includes all time “when any employer ‘directs, commands or restrains’ an employee.” *See, e.g., Morillion v. Royal Packing Co.*, 22 Cal. 4th 575, 583 (2000).

21. The Wage Orders also require that each workday an employee is required to report for work and does report, but is not put to work or is furnished less than half said employee’s usual or scheduled day’s work, the employee shall be paid for half the usual or scheduled day’s work, but in no event for less than two (2) hours nor more than four (4) hours, at the employee’s regular rate of pay, which shall not be less than the minimum wage.

22. Defendants failed to compensate Plaintiff and the Aggrieved Employees for all hours worked because Defendants had a policy and/or practice whereby they required and/or pressured Plaintiff and Aggrieved Employees to work under Defendants’ control while off-the-clock, including but not limited to forcing or requiring Plaintiff and Aggrieved Employees to work while they were clocked out for their meal periods.

23. Defendants further failed to pay Plaintiff and Aggrieved Employees any wages for time engaged in this off-the-clock work.

¹ To the extent that statutory violations are mentioned for wage violations, Plaintiff does not seek underlying general and/or special damages for those violations, but only references them as part of the State’s claim for civil penalties under PAGA for those predicate violations.

1 24. Defendants implemented other uniform policies and practices resulting in off-the-clock
2 work and underpayment of wages, including requiring Plaintiff and Aggrieved employees to don and doff
3 required work uniforms off-the-clock—however, Defendants did not pay wages to Plaintiff and Aggrieved
4 Employees for this time spent working off-the-clock despite the integral and indispensable nature of the
5 uniform requirement.

6 25. Defendants further failed to pay reporting time to employees who were directed to show
7 up prior to their or at the beginning of their shift via phone or in person but not furnished with at least half
8 their usual or scheduled day's work. *See Ward v. Tilly's, Inc.*, 31 Cal. App. 5th 1167, 1183 (2019), review
9 denied (May 15, 2019).

10 26. Defendants failed to compensate Plaintiff and Aggrieved Employees for all hours worked
11 because Defendants' common policy and practice failed to pay Aggrieved Employees at least minimum
12 wages for all hours worked in violation of Labor Code §§ 1182.12, 1194, 1197, 1197.1, and 1198.
13 Defendants also failed to pay reporting time pay where applicable in violation of Labor Code §§ 1182.12,
14 1194, 1197, 1197.1, and 1198.

15 27. *Failure to Pay Required Overtime.* California Labor Code §§ 510 and 1198 provide that it
16 is unlawful to employ persons without compensating them at a rate of pay either time-and-one-half or
17 two-times that person's regular rate of pay, depending on the number of hours worked by the person on a
18 daily or weekly basis.

19 28. Plaintiff and Aggrieved Employees who work more than eight hours in a day or more than
20 forty hours in a workweek are to be paid at the rate of time and one-half (1½) for all hours worked in
21 excess of eight hours in a day or more than forty hours in a workweek. An employee's regular rate of pay
22 includes all remuneration for employment paid to, or on behalf of, the employee, including commissions,
23 non-discretionary bonuses and incentive pay. *Alvarado v. Dart Container Corp.*, 4 Cal. 5th 542, 573
24 (2018), as modified (Apr. 25, 2018).

25 29. Defendants failed to record and/or compensate Aggrieved Employees for all time worked
26 due to practices requiring Aggrieved Employees to perform work off-the-clock, and to work through meal
27 breaks. Since some Aggrieved Employees worked shifts equal to or in excess of 8 hour a day or 40 hours
28 a week, some of this time should have been paid at overtime rates but was not.

30. *Failure to Provide Compliant Meal Periods.* Labor Code section 226.7, 512(a), and 1198 provide that no employer shall require an employee to work during any meal period mandated by an applicable order of the IWC. “An off-duty meal period, therefore, is one in which the employee is relieved of all duty during the 30-minute meal period . . . an employer’s obligation is to provide an off-duty meal period: an uninterrupted 30–minute period during which the employee is relieved of all duty.” *Brinker Rest. Corp. v. Superior Court*, 53 Cal. 4th 1004, 1035 (2012).

31. Defendants’ policies and practices served to deprive the Aggrieved Employees of legally compliant 30-minute breaks free of employer control and/or relieved of all duties.

32. Upon information and belief, Aggrieved Employees were required to interrupt breaks, work through, or remain under Defendants’ control due to Defendants’ policies and practices, and were denied 30-minute net meal periods due to Defendants impermissible use of their rounding policy for meal periods.

33. *Failure to Provide Compliant Rest Periods.* Labor Code § 226.7, 512(a), and 1198 provide that no employer shall require an employee to work during any rest or meal period mandated by an applicable order of the IWC.

34. Employers must authorize and permit employees to be relieved of all duty during their rest and meal periods: “A rest period, in short, must be a period of rest.”² *Augustus v. ABM Sec. Servs., Inc.*, 2 Cal.5th 257, 273 (2016).

35. On information and belief, Defendants failed to authorize or permit all required compliant paid rest periods for shifts worked by Aggrieved Employees by requiring them to skip rest periods, interrupt rest periods, or work through rest periods.

36. *Failure to Maintain Compliant Sick Leave Policies.* California Labor Code § 226 mandates that “[a]n employer, semimonthly or at the time of each payment of wages, shall furnish to his or her employee, either as a detachable part of the check, draft, or voucher paying the employee’s wages, or

² Employees must also be free to leave the premises. *Augustus*, 2 Cal. 5th at 270; *see also* Department of Industrial Relations, “Rest Periods/Lactation Accommodations,” *available at* https://www.dir.ca.gov/dlse/FAQ_RestPeriods.htm (“Q. Can my employer require that I stay on the work premises during my rest period? A. No, your employer cannot impose any restraints not inherent in the rest period requirement itself.”)

separately if wages are paid by personal check or cash, an accurate itemized statement” containing certain enumerating items of information.

37. Pursuant to California Labor Code § 246(i), all wages statements provided to employees under Section 226 shall include “the amount of paid sick leave available, or paid time off leave an employer provides in lieu of sick leave.” Labor Code § 246(i) (“An employer shall provide an employee with written notice that sets forth the amount of paid sick leave available, or paid time off leave an employer provides in lieu of sick leave, for use on either the employee’s itemized wage statement described in Section 226 or in a separate writing provided on the designated pay date with the employee’s payment of wages.”).

38. Defendants failed to provide employees correct and accurate written notice of the amount of paid sick leave available on either employees’ itemized wage statements or in a separate writing provided on Defendants’ regularly scheduled pay days.

39. Defendants’ actions constitute violations of Labor Code §§ 233 and 245, *et seq.*

40. *Failure to Provide and Maintain Compliant Wage Statements.* Labor Code § 226 requires employers to furnish employees with an accurate, itemized statement in writing showing, among other things, (1) gross wages earned; (2) total hours worked by the employee (for hourly-paid, non-exempt employees); (3) all deductions; (4) net wages earned; (5) the inclusive dates of the period for which the employee is paid; (6) the name of the employee and the last four digits of his or her social security number; (7) the name and address of the legal entity that is the employer; and (8) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

41. Because Defendant did not record all time Plaintiff and Aggrieved Employees spent working as a result of their practices requiring employees to perform work off-the-clock, Defendants did not list the correct amount of gross wages and net wages earned by Plaintiff and Aggrieved Employees in compliance with section 226(a)(1) and 226(a)(5). For the same reason, Defendant failed to accurately list the total number of hours worked by Plaintiff and Aggrieved Employees in violation of section 226(a)(2), and failed to list the applicable hourly rates of pay in effect during the pay period and corresponding accurate number of work hours worked at each hourly rate in violation of section 226(a)(9). Defendants

also failed to list all earned premium wages for missed meal and rest periods on Aggrieved Employees' wage stubs in violation of section 226(a)(1) and (a)(5). *Naranjo v. Spectrum Sec. Servs.*, 13 Cal.5th 93, 121 (2022).

42. Defendants knowingly and intentionally failed to comply with Labor Code § 226, causing injury and damages to Plaintiffs and Aggrieved Employees.

43. *Failure to Pay All Wages Due On Regular Pay Days And At Separation.* At all times relevant herein set forth, Labor Code § 204 provides that all wages earned by any person in any employment between the first (1st) and the fifteenth (15th) days, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the sixteenth (16th) and the twenty-sixth (26th) day of the month during which the labor was performed.

44. At all times relevant herein, Labor Code § 204 provides that all wages earned by any person in any employment between the sixteenth (16th) and the last day, inclusive, of any calendar month, other than those wages due upon termination of an employee, are due and payable between the first (1st) and the tenth (10th) day of the following month.

45. During the relevant time period, Defendant willfully failed to pay Plaintiff and Aggrieved Employees all earned minimum, overtime, and premium wages at the applicable regular rate of pay within the time periods specified by California Labor Code § 204.

46. Defendants' failure to pay Plaintiff and Aggrieved Employees all wages due violates Labor Code § 204.

47. Labor Code § 203 provides that "[i]f an employer willfully fails to pay, without abatement or reduction, in accordance with § 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced; but the wages shall not continue for more than 30 days."

48. Aggrieved Employees have left Defendants' employ during the Period. Defendants knowingly failed to pay Aggrieved Employees all earned wages upon termination by failing to pay all earned minimum, overtime, and premium wages at the applicable regular rate of pay in violation of Labor Code §§ 201 and 202. *Naranjo v. Spectrum Sec. Servs.*, 13 Cal.5th 93, 117 (2022).

49. Defendants' failure to pay Aggrieved Employees who are no longer employed by Defendants their wages earned and unpaid at the time of discharge, or within seventy-two (72) hours of their leaving Defendants' employment, violates Labor Code §§ 201 and 202. Plaintiff and formerly employed Aggrieved Employees are therefore entitled to recover from Defendants the statutory penalty wages for each day they were not paid, at their regular rate of pay, up to a 30-day maximum penalty under Labor Code § 203.

50. *Failure to Reimburse Necessary Business Expenses.* Labor Code § 2802 provides that “[a]n employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer.” Lab. Code § 2802.

51. On information and belief, Defendants required Plaintiff and Aggrieved Employees to purchase work supplies such as lighters, pens, order booklets, wine keys, bottle openers, or other supplies required to perform their job or duties as mandated by Defendants. However, Defendants did not reimburse Plaintiff or the Aggrieved Employees for these necessary business expenses.

52. Procedural Requirements Met. Plaintiff has satisfied all prerequisites to serve as a representative to enforce California’s labor laws including without limitation the penalty provisions identified above by submitting notice to the LWDA pursuant to Labor Code § 2699, *et seq.* See **Exhibit A**. As the LWDA took no steps within the prescribed time to intervene and because the violations described herein are not subject to cure under Labor Code § 2699.3, Plaintiff—solely as a representative of the People of the State of California—is entitled to seek any and all penalties otherwise capable of being collected by the Labor Commission or Department of Labor Standards Enforcement (“DLSE”) on behalf of the State of California through this Action.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for judgment as follows:

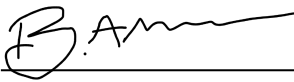
- A. For civil penalties under PAGA to be determined by trial;
- B. For pre- and post-judgment interest as allowed;
- C. For preliminary and permanent injunctive relief;
- D. For reasonable attorney's fees and costs and expert fees and costs; and

1 E. For such other relief as this Court deems just and proper.

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3 Dated: December 11, 2024

Respectfully submitted,

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5 **AKHAVAN & ASSOCIATES**

6 By:  _____

7
8 Bardia A. Akhavan, Esq.
9 Nahal Barahmand, Esq.
Attorneys for Plaintiff and Putative Class