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June 16, 2025

Via E-filing:

California Labor & Workforce
Development Agency
455 Golden Gate Avenue, 9th Floor
San Francisco, CA 94102

Via Certified U.S. Mail:

G3 Enterprises, Inc.
502 E. Whitmore Ave
Modesto, CA 95358

Re: **AMENDED** PAGA Notice Pursuant to California Labor Code §2698 *et seq.*

Claimant: Ana Ruiz
Employer: G3 Enterprises, Inc.

Dear Sir or Madam:

Ana Ruiz (“Claimant”) has retained Nazo Koulloukian, Esq. of Koul Law Firm, APC, and Sahag Majarian, II, and Garen Majarian of Majarian Law Group, APC to represent Claimant, and all other aggrieved employees, for conditions of employment and wage and hour claims against former employer, G3 Enterprises, Inc. (hereafter “Employer”).

Employer operates a manufacturing and distributing company. Claimant worked for Employer from June 5, 2023, to June 28, 2024, as a Recoup Operator at Employer’s Modesto, California, facility.

Claimant submits this Amended PAGA letter to add additional allegations, including but not limited to allegations that Employer failed to provide potable water and indoor heat protection, as more fully discussed below.

Claimant alleges herein the specific provisions of California law that Employer has violated, requiring this Notice, including but not limited to: California Labor Code sections §§ 200–204, 206–206.5, 207, 210, 216, 218–218.6, 221–223, 225.5, 226, 226.3, 226.7, 227.3, 233–234, 245–249, 256, 351, 432.5, 510, 512, 516, 558, 1174, 1174.5, 1182.12, 1194, 1194.2, 1197–1197.2, 1198–1199, 2802, 2441, and 6720, and all applicable Wage Orders.

Employer violated, and/or has caused to be violated, several Labor Code provisions and is therefore liable for civil penalties under Labor Code § 2698 *et seq.* We request that your agency investigate the claims alleged below or permit Claimant to seek civil penalties under the Private Attorney General Act (“PAGA”), Labor Code § 2698 *et seq.*, on behalf of the Labor and Workforce and development Agency (“LWDA”) and the State of California in a representative action. This letter will serve as notice of these allegations pursuant to Labor Code § 2699.3. Based on information and belief, Employer continues to commit all the violations alleged herein.

Failure to Pay For All Hours Worked, Including Overtime Hours Worked

(Cal. Labor Code §§200, 204, 206, 206.5, 207, 210, 216, 218, 218.6, 221, 223, 351, 510, 558, 1194, 1197, 1197.1, 1198, 2698 *et seq.*, IWC Wage Orders)

The Wage Orders define “hours worked” as “the time during which an employee is subject to the control of an employer, and including all the time the employee is suffered or permitted to work, whether or not required to do so.” Employer has been engaged in many unlawful employment practices which resulted in underpayment for hours worked each pay period, including overtime hours worked, as more fully set forth below. Employer has also failed to pay the required minimum wage for all hours worked, and has failed to pay all wages owed twice per month.

Claimant and aggrieved employees have been employed under conditions prohibited by the wage order, and thus Employer has also violated §§1198 and 1199. Employer is liable for civil penalties pursuant to Labor Code §§558 and 2699 *et seq.*

Off-the-Clock Hours Worked

Claimant and aggrieved employees frequently worked off the clock and were routinely subjected to periods wherein they were under the Employer’s control but not compensated for their time. For example, Claimant and aggrieved employees are required to go through a layer of security wherein a security guard stops each employee as they enter the parking lot and asks them what location within the facility they are reporting to. This time is off the clock and employees are not permitted to clock in until they advance much further into the facility.

Off-the-Clock Hours Worked- Waiting in Required Lines

Numerous employees came on shift at the same time which resulted in many employees waiting in required lines both at security and to clock in for work at the timeclock. Claimant recalls waiting up to two minutes each time Claimant and Claimant’s coworkers were required to wait in line to clock in our out. This time spent waiting in required lines was required by Employer prior to each shift and when clocking back in for lunch, and was essential and required before employees could begin and/or resume working on the clock.

Miscalculation of Regular Rate of Pay

California law requires employers compensate overtime at an employee’s regular rate of pay. Employer violated this requirement by omitting several forms of remuneration from its

regular rate of pay calculation; included, but not limited to, non-cash awards. Claimant and aggrieved employees thus did not receive their full wages for any overtime worked.

Failure to Properly Calculate and Pay Sick Leave Wages and Vacation Wages- Regular Rate

(Cal. Labor Code §§246, 2698 *et seq.*)

Employers must calculate paid sick leave for non-exempt employees in one of two ways:

- (1) Paid sick time for nonexempt employees shall be calculated in the same manner as the regular rate of pay for the workweek in which the employee uses paid sick time, whether or not the employee actually works overtime in that workweek; [or]
- (2) Paid sick time for nonexempt employees shall be calculated by dividing the employee's total wages, not including overtime premium pay, by the employee's total hours worked in the full pay periods of the prior 90 days of employment.

Labor Code § 246 (l)

Employer omitted several forms of remuneration from its regular rate of pay calculation, as discussed above. Employer also pays employees various nondiscretionary bonuses it fails to include when calculating the regular rate of pay for purposes of paying PTO, including vacation and sick pay. These bonuses include an anniversary bonus, welcoming you to company bonus, and for participating in various work activities. For example, Claimant's wage statement for the pay period of 10/23/23 to 11/5/23 states that Claimant earned PTO at the base rate of pay. A wage statement for 1/19/24 recalculates the overtime for that same pay period resulting from the bonus but does not recalculate and pay PTO. In addition to underpaid wages, this violates Labor Code 226 for failing to issue accurate wage statements. Claimant and aggrieved employees were paid vacation wages, as well as sick leave wages, at their base hourly rates of pay, which is less than required under either of the two alternative methods of calculation provided by Labor Code section 246(l).

Failure to Pay All Wages Owed Twice Per Month

(Cal. Lab. Code §§204, 210, and 2698 *et seq.*)

Employer was required to pay Claimant and aggrieved employees all wages earned twice during each calendar month pursuant to Labor Code §204(a).

Employer failed to pay all wages earned to employees as a result of the unlawful employment policies and practices discussed herein. As a result of these practices, employees were underpaid for hours worked, including overtime and penalty wages, and this underpayment resulted in a failure to pay all wages owed twice per month.

Additionally, Employer failed to calculate and pay overtime readjustments for Claimant and aggrieved employees until two months after the non-discretionary bonus is paid. Employer also failed to pay certain bonuses and non-cash awards within the specified statutory periods.

Due to these failures, Employer is liable under Labor Code §204, 210 and 2698 *et seq.* for failure to pay wages as required by law.

Failure to Pay Minimum Wage

(Cal. Labor Code §§ 200, 218.5, 226, 558, 1194, 1194.2, 1197, 1197.2, 1198, 1199, 2698 *et seq.*)

Pursuant to Labor Code sections 1194, 1194.2 and 1197, it is unlawful for an employer to suffer or permit a California employee to work without paying wages at the proper minimum wage for all time worked as required by the applicable IWC Wage Order.

Employer failed to pay Claimant and aggrieved employees for all hours worked as a result of Employer's practices described above. Based on Employer's unlawful conduct described herein, and because Claimant and the aggrieved employees were paid at or near minimum wage, employer's failure to pay for all hours worked, including overtime, resulted in a payment of less than the minimum wage for all hours worked, in violation of Labor Code §1197, 1197.1, 1199 and the Wage Orders. Employer is liable for civil penalties pursuant to Labor Code §§558 and 2699 *et seq.*

Failure to Pay Wages Due Upon Termination

(Cal. Lab. Code §§201, 202, 203, 227.3, 256 and 2698 *et seq.*)

An employee who is discharged must be paid all of his or her wages—including accrued vacation at his or her final rate—immediately at the time of termination. (Labor Code Sections 201 and 227.3.) As set forth herein, Employer knowingly and willfully failed to pay all compensation (including accrued vacation at her final rate) due and owing to Claimant at the time employment terminated.

Employer willfully failed to pay employees who are no longer employed by it all compensation due upon termination of employment as required by Cal. Lab. Code §§201 and 202. Claimant and similarly situated individuals are now entitled to recover up to thirty (30) days pay as waiting time under the terms of §203. Moreover, Employer is liable for civil penalties pursuant to Cal. Lab. Code § 2698 *et. seq.*

Failure to Permit Compliant Meal Periods

(Cal. Labor Code §§226 (a), 226.7, 512, 558, 1198, 2698 *et seq.*, Wage Order)

Labor Code §512 provides, “[a]n employer may not employ an employee for a work period of more than five hours per day without providing the employee with a meal period of not less than 30 minutes...” Labor Code §226.7(a) provides, “[n]o employer shall require an employee to work during any meal... period mandated by an applicable order of the Industrial Welfare Commission.” Paragraph 11 of the Wage Order provides, in pertinent part, “[u]nless an employee

is relieved of all duty during a 30-minute meal period, the meal period shall be considered an ‘on duty’ meal period and counted as time worked.”

Employer failed to permit Claimant and others to take timely, off-duty, meal breaks of “not less than 30 minutes” for each five consecutive hours of work in violation of Labor Code §§226.7 and 512. Employer failed to pay all penalty pay to Claimant or aggrieved employees for noncompliant meal periods. As a derivative claim, Claimant alleges that pay statements were inaccurate, failing to include required meal period penalties, thus failing the requirements of Labor Code §226(a). As a result of these violations, Employers are liable for civil penalties pursuant to Cal. Labor Code §558 and §2698 *et. seq.*

In this case, Claimant and aggrieved employees have to wait in line at the end of their meal periods, so they are not disciplined for returning late from lunch. This cuts into the minimum required 30 minutes resulting in a shortened meal period.

Full, uninterrupted, off-duty, thirty-minute meal periods were not provided because Employer: (1) did not account for all hours worked that were unaccounted for on their timecard; (2) did not adequately inform and train employees about their rights to meal periods and premium payments for non-compliant meal periods; (3) did not adequately inform and train employees about when, where and how to take timely and uninterrupted thirty-minute meal periods; (4) because Employer did not staff enough people to schedule all timely and uninterrupted thirty-minute meal periods; (5) because management at various levels, affecting all hourly, non-exempt employees, refused to offer, permit, or enforce a lawfully compliant meal period policy; and/or (6) because Employer unlawfully shaved and/or rounded clock in and clock out times for meal periods. Employees were not paid a premium payment, paid as an hour’s wage at the employee’s regular rate of pay when meal periods were not given to them in compliance with California law. Additionally, because of the unlawful employment policies and practices discussed herein, Employer failed to include all required remuneration in its regular rate of pay calculations, resulting in underpaid premiums even when such premium wages were paid to employees.

Failure to Provide Rest Breaks

(Cal. Labor Code §§226, 226.7, 512, 558, 1198, 2698 *et seq.*, Wage Orders)

Employer failed to maintain a compliant rest period policy and practice that provides its employees with off-duty rest periods as required by California law. Claimant reports that employees frequently missed rest periods as a result of Employer’s staffing and business practices, and that rest breaks were not scheduled into daily shifts.

Employer records meal and rest periods. However, records show incidents when Claimant did not receive a rest period and there is no rest period premium paid for that missed rest break. Claimant and aggrieved employees are also required to walk long distances to the break room, and put on and take off their gloves, hear nets, glasses, vests, and other protective apparel during this period which cuts into their break time.

Rest periods were either less than ten minutes, not provided, interrupted or late, “on duty,” or not scheduled before and after a meal period for shifts greater than six hours, as prescribed by

California law because Employer: (1) did not account for all hours worked that were unaccounted for on their timecard; (2) did not adequately inform and train employees about their rights to rest breaks and premium payments for non-compliant rest breaks; (3) did not adequately inform and train employees about when, where and how to take timely and uninterrupted ten-minute rest breaks; (4) because Employer did not staff enough people to schedule all timely and uninterrupted ten-minute rest breaks; and/or (5) because management at various levels, affecting all hourly, non-exempt employees, refused to offer, permit, or enforce a lawfully compliant rest break policy.

The rest period requirement obligates employers to permit and authorize employees to take off-duty rest periods, meaning employers must relieve employees of all duties and relinquish control over how employees spend their time. *Augustus v. ABM Security Services, Inc.*, (2016) 5 Cal.5th 257, 269. Employers must pay employees an additional hour of wages at the employee's regular rate of pay for each missed or improper rest period (e.g., less than 10 minutes, interrupted rest period, rest period(s) at improper time(s) during shift(s). Lab. Code §226.7; applicable IWC Wage Order, §12(B) ("If an employer fails to provide an employee a rest period in accordance with the applicable provisions of this Order, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each work day that the rest period is not provided"). Moreover, under California law rest periods must be a "net" ten minutes in a suitable rest area. (*Id.* at 268) (relying on January 3, 1986 and February 22, 2002 DLSE Letters wherein the DLSE ruled that the net ten-minute language for rest periods means ten minutes of time in a rest area and cannot include time it takes to get to and from the rest area). The employer must show that it clearly articulates the right to a net ten minutes, which means it must clearly communicate what "net" ten minutes means (i.e., regardless of what happens along the way to and from a rest area, employees are entitled to a full ten minutes of rest in the rest area). *Id.*; *see also*, *Bufile v. Dollar Fin. Grp., Inc.*, (2008) 162 Cal. App. 4th 1193, 1199 (the "onus is on the employer to clearly communicate the authorization and permission [to take rest periods] to their employees.").

Employer did not authorize or permit all of its hourly employees to take at least a ten minute rest period in which they were relieved of all duties, for every 4 hours of work, or major fraction thereof, as required by Cal. Lab. Code §226.7, §512 and the Wage Orders. When breaks were missed Employer failed to pay the 1-hour premium pay at the employee's regular rate of pay, as required. Additionally, because of the unlawful employment policies and practices discussed herein, Employer failed to include all required remuneration in its regular rate of pay calculations, resulting in an underpayment of any premiums that were paid. Because Employer violated the Wage Order, Employer is liable under Labor Code §1198. As a result of these violations, Employer is liable for civil penalties pursuant to Cal. Labor Code §2698 *et seq.*

Failure to Reimburse for Required Business Expenses

(Cal. Labor Code §§1198, 2802, 2699 *et seq.*)

Labor Code §2802 requires employers to indemnify employees for necessary expenditures or losses incurred by employees in direct consequence of the discharge of duties. Accordingly, Employers are liable for civil penalties under PAGA §2699 *et seq.*

Claimant and aggrieved employees are required to use their personal cell phones to access applications required for work, as well as for work related communications with their managers and coworkers, although Employers did not reimburse them in any way for the expense of their personal cell phone use as required by the Labor Code. Additionally, Claimant and aggrieved employees are required to purchase their own protective clothing—including, but not limited to, reflective vests—but were not reimbursed in any way for the associated expenses as required by the Labor Code.

Failure to Provide Accurate Itemized Wage Statements

(Cal. Labor Code §§ 207, 226, 1174, 2699 *et seq*)

Employer knowingly and intentionally failed to provide timely, accurate, itemized wage statements to Claimant and the aggrieved employees in accordance with Labor Code §§ 226 and keep accurate records as required by §1174(d).

The statements provided to Claimants and aggrieved employees, and the records maintained by Employer, have not accurately reflected actual gross wages earned, including pay for all hours worked and the accurate rate of pay for all hours worked, and overtime pay, sick pay at the correct rate, PTO and vacation at the correct rate, and pay for meal and rest period premium wages.

§226 (a) requires:

An employer, semimonthly or at the time of each payment of wages, shall furnish to his or her employee, either as a detachable part of the check, draft, or voucher paying the employee's wages, or separately if wages are paid by personal check or cash, an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked by the employee, except as provided in subdivision (j), (3) the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of his or her social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer and, if the employer is a farm labor contractor, as defined in subdivision (b) of Section 1682, the name and address of the legal entity that secured the services of the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee...

Employer failed to maintain accurate and complete records of employees' hours worked, rates of pay, sick leave accruals, reimbursements, and wage statement information as required by California law. The failure to maintain these records also impairs employees' ability to enforce their rights and has resulted in additional Labor Code violations. Employer further violated Labor Code §223 by secretly paying a lower wage than required under the terms of employment, and §224 by making unlawful deductions. Violations of Labor Code §245–249 also occurred in connection with employer's failure to administer and document paid sick leave in compliance with the Healthy Workplaces, Healthy Families Act. Employer's conduct is additionally actionable under Labor Code §256 for withholding earned wages and is subject to enhanced penalties under §225.5.

Failure to Provide Drinking Water

(Cal. Code Regs. tit. 8, §3395; IWC Wage Orders;
Labor Code §1198, §1200, § 2441, §2699 *et seq.*)

Employer failed to provide adequate access to potable drinking water, particularly in areas where employees performed labor-intensive work or were exposed to elevated temperatures. Claimant and aggrieved employees regularly lacked access to clean and sufficient drinking water, especially during peak work hours, in violation of Cal/OSHA regulations and applicable Wage Orders. Claimant and aggrieved employees also regularly lacked access to fresh and pure drinking water during working hours, and/or were not permitted access to drinking water at reasonable and convenient times and places, in violation of the Labor Code.

Failure to Provide Indoor Heat Protections

(Cal. Code Regs. tit. 8, §3385, §3395; IWC Wage Orders; Labor Code §1198, §1200, §2699 *et seq.*, § 6720)

Employer failed to implement effective indoor heat illness prevention measures. Workers performing duties in hot indoor environments lacked cooling measures, training, or sufficient breaks. These failures are especially egregious during summer months and violate Cal/OSHA heat standards, the Labor Code, and applicable Wage Orders. Employer is liable for civil penalties pursuant to Labor Code § 2698 *et seq.*

Unlawful Employment-Related Contracts

(Labor Code §432.5, §432.6, §2699 *et seq.*)

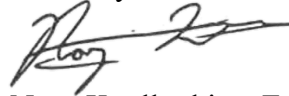
California law prohibits employers from requiring any employee or applicant for employment to agree, in writing, to any term or condition which is known by such employer, or agent, manager, superintendent, or officer thereof to be prohibited by law. (Labor Code Section 432.5). It also prohibits employers from requiring any applicant for employment or any employee to waive any right, forum, or procedure for a violation of any provision of the California Fair Employment and Housing Act or California Labor Code. (Labor Code Section 432.6). Employer nevertheless violated Labor Code §432.5 and §432.6 by forcing Claimant and aggrieved

employees to sign employment-related contracts and documents that contained unlawful terms of employment.

Conclusion

Employer has violated a number of California wage and hour laws. Claimant respectfully requests that the agency investigate the above allegations and hereby provides notice of the allegations pursuant to PAGA's provisions. Alternatively, Claimant requests that the agency inform Claimant if it does not intend to investigate these violations so that Claimant may pursue these claims as a representative action in civil court.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nazo Koulloukian', written over a horizontal line.

Nazo Koulloukian, Esq.
Attorney for Claimant