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Attorneys for Plaintiffs

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF ALAMEDA**

ELIZA SERRANO, individually, and on
behalf of other members of the general
public similarly situated; CLAIRE SENEY,
individually, and on behalf of other
aggrieved employees pursuant to the
California Private Attorneys General Act;

Plaintiffs,

vs.

DAISO USA, LLC, an unknown
business entity; and DOES 1 through 100,
inclusive,

Defendants.

Case No. RG20074999

Honorable Michael Markman
Department 23

CLASS ACTION

**DECLARATION OF PLAINTIFF ELIZA
SERRANO IN SUPPORT OF MOTION
FOR PRELIMINARY APPROVAL OF
CLASS ACTION AND PAGA
SETTLEMENT**

Reservation ID: 705148965911
Date: August 5, 2025
Time: 10:00 a.m.
Department: 23

Complaint Filed: September 22, 2020
FAC Filed: April 15, 2025
Trial Date: None Set

DECLARATION OF ELIZA SERRANO

I, **Eliza Serrano**, hereby declare as follows:

1. I am over 18 years of age and a resident of California. I am one of the named plaintiffs in the above-captioned case. I have personal knowledge of the facts and statements set forth in this declaration, and if called upon to testify, I could and would competently testify thereto.

2. I was employed by Daiso USA, LLC (previously named Daiso California LLC) ("Defendant") from approximately March 2016 to approximately April 2018 as an hourly-paid, non-exempt employee. I decided to seek legal advice about my work experiences with Defendant and about pursuing my grievances. I contacted Lawyers *for* Justice, PC and spoke with attorneys there. I wanted to do whatever I could to make sure Defendant was held accountable for not properly compensating their employees for all hours worked, non-compliant meal and rest breaks, and failure to reimburse expenses. I consulted with the attorneys and staff at Lawyers *for* Justice, PC discussing my situation, complex wage-and-hour class actions in general, and what it meant to be a named plaintiff and a class representative. Prior to commencing the case, I was informed of and came to understand what my duties and responsibilities would be as a plaintiff, and also, if class certification were to be obtained and if I were to be appointed as a representative of the class, what my duties and responsibilities would be in that event.

3. Throughout the case, I have spent time speaking with my attorneys regarding the case and fulfilling my responsibilities as a class representative, which included gathering documents concerning my employment with Defendant, reviewing documents with my attorneys, answering questions, providing guidance regarding the duties of other hourly-paid or non-exempt employees, and helping develop a strategy as to what documents and information to obtain from Defendant. I routinely checked in with my attorneys and their staff to make sure that they had all of my most current information and any additional information that I had obtained.

4. Throughout this matter, I was available to answer any questions my attorneys had, and available to speak and meet with my attorneys whenever they needed me. I responded to them as quickly as possible and gave them as much information and identified as many documents as I could. I spent time speaking with my attorneys about the case, identifying potential witnesses, providing my attorneys with documents and information concerning the case, and also describing

1 policies, practices, and procedures of Defendant.

2 5. As far as the settlement is concerned, I was available to review documents and
3 answer any questions my attorneys had. I reviewed the Memorandum of Understanding and the
4 Settlement Agreement and discussed the questions I had regarding the potential settlement with
5 my attorneys before signing the settlement papers.

6 6. I understand that a settlement has been reached in my case and what my duties and
7 responsibilities are as a class representative. For example, I am aware that if the settlement is
8 granted preliminary approval, the Court will certify a class for settlement purposes, and likely
9 appoint me as the representative of the class and my attorneys as counsel for the class. I also
10 understand that my duties will include checking in on, monitoring, and conferring with my
11 attorneys to facilitate the notice and settlement administration process, and to provide information
12 that the Court needs in order to assess whether the settlement is fair, reasonable, and adequate.
13 Further, if any individuals who are potential class members contact me, I will take steps to have
14 them referred to the Court-appointed settlement administrator so that these individuals may receive
15 the necessary information and notice they may be eligible to receive in connection with the
16 settlement and contemplated final approval hearing.

17 7. I believe that I have done everything that my attorneys have asked of me and have
18 tried, to the best of my ability, to represent the class and pursue relief on behalf of other class
19 members. I have volunteered to represent and champion the interests of many other people with
20 similar claims and injuries because of the importance of the case and the necessity that all class
21 members benefit from the lawsuit equally. I understand that as a proposed class representative,
22 and if formally appointed as a class representative, I have and continue to represent the interests
23 of all members of the class in litigation to recover relief for the class. As an hourly-paid employee
24 of Defendant who was subject to the same policies, practices, and procedures as the other members
25 of the class, I have claims that are typical of those of the class. I consider the interests of the class
26 just as I would consider my own interests. I understand that I may need to put the interests of the
27 class before my own interests, although I have no reason to believe that my interests are in conflict
28 with the interests of the class. I understand that any resolution of the lawsuit is subject to court

1 approval and must be in the best interest of the class as a whole. I have participated, and continue
2 to participate, in the lawsuit as necessary. I have actively followed and monitored the progress of
3 the lawsuit, and have taken steps to make sure that the litigation is prosecuted by the skilled and
4 effective attorneys that I have retained.

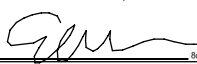
5 8. I think my efforts helped to get the result obtained in this matter, and as a potential
6 class representative, I respectfully request that the Court award me a service award for my efforts
7 in pursuing and participating in this matter, as well as my broader release of claims. Taking into
8 consideration the time that I have dedicated to this matter, I believe that this amount is reasonable.

9 9. I am not related to anyone associated with Lawyers *for* Justice, PC.

10 10. I have not entered into any undisclosed agreements, nor have I received any
11 undisclosed compensation in this matter. The only compensation I will receive is whatever amount
12 the Court awards as a service award, as well as my share of the settlement as a class member.

13 I declare under penalty of perjury under the laws of the State of California that the
14 foregoing is true and correct.

15 Executed this 17th day of April 2025, at Fullerton, California

16 Electronically Signed 2025-04-17 15:48:42 UTC - 98.148.181.14

Intex AssumeSign 8dfcc274-fec2-455c-b8b2-b2c2010326c5

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18 Eliza Serrano