

October 18, 2024

VIA ON-LINE SUBMISSION ONLY TO:

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Private Attorneys General Act
Attn. PAGA Administrator
455 Golden Gate Avenue, 9th Floor
San Francisco, CA 94102

VIA CERTIFIED MAIL TO:

(by certified mail to EY Enterprises, Inc.)

EY Enterprises, Inc.
1307 W. 6TH St 143C
Corona, CA 92882
Certified Mail Tracking Number: 9414 8112 0620 5452 2372 71

Elizabeth Yuen
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19782 East Arbor Ridge Drive
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**Re: Labor Code § 2698, *et seq.* Penalties - PAGA Notice Letter to LWDA
Tatiana Lteif v. EY Enterprises, Inc.
Superior Court for the County of Riverside**

Gentlepersons:

This office represents Plaintiff Tatiana Lteif (“Plaintiff”) and other similarly aggrieved individuals employed as non-exempt, hourly food service workers in California by Defendants during the relevant period (collectively “Aggrieved Employees”) for, *inter alia*, violations of California Labor Code §§ 201, 202, 203, 204, 210, 221, 226, 226.7, 246, 248.1, 248.2, 248.5, 510, 512, 558, 558.1, 1174, 1174.5, 1182.12, 1185, 1194, 1194.2, 1197, 1198, 1199, 2802, 2810.5, 2698, and 2699, *et seq.*; provisions of the Industrial Welfare Commission (IWC) Wage Order(s); and California Business & Professions Code § 17200 *et seq.*

The purpose of this letter is to comply with the Private Attorneys General Act of 2004, pursuant to California Labor Code § 2698 *et seq.* (“the Act”). Plaintiff would like to bring a representative action, pursuant to the Act, on behalf of herself and all other similarly situated Aggrieved Employees, and the State of California, against Defendants EY Enterprises, Inc., a California corporation, and Does 1 through 50 inclusive (all defendants being referred to herein collectively as “Defendants”).

Additionally, this correspondence will serve to satisfy the notice requirements under the Act, along with Plaintiff’s Class Action Complaint, which is attached to this Notice letter. The



Complaint is being concurrently filed in Riverside County Superior Court and will be assigned a local case number. The Complaint allegations and claims are incorporated into this Notice Letter.

We also set forth herein the facts and theories and the California Labor Code violations which Defendants engaged in with respect to Plaintiff and all of their Aggrieved Employees in California. The attached Class Action Complaint provides the details of Plaintiff's class-wide claims and representative claims under the Act, and the applicable California law governing them. It, along with this Notice Letter, addresses in detail numerous violations that subject Defendants to civil and statutory penalties under the Act.

Relevant Facts

Aggrieved Employees worked as hourly, non-exempt Employees for Defendants, including as food service workers and in similar and related positions pertaining to providing fast-food and customer services to Defendants' customers throughout California. Plaintiff, and upon information and belief other similarly situated Employees, were required to perform work tasks based out of Defendants' facilities throughout California. Plaintiff worked at Defendants' behest without being paid all wages due and without being provided all required breaks. More specifically, Plaintiff and the other similarly situated Aggrieved Employees were employed by Defendants and (1) shared similar job duties and responsibilities (2) were subjected to the same policies and practices (3) and endured similar violations at the hands of Defendants as the other Employees who served in similar and related positions.

Defendants required Plaintiff and the Aggrieved Employees (also together "Aggrieved Employees") to work off the clock and failed to record accurate time worked by these Employees, failed to pay them at the appropriate rates for all hours worked, failed to pay all wages due and owing at termination or resignation, and provided Aggrieved Employees with inaccurate wage statements that prevented them from learning of these unlawful pay practices. Defendants also failed to provide Aggrieved Employees with lawful meal and rest periods, as Employees were required to remain under Defendants' control and were not provided with the opportunity to take full uninterrupted and duty-free rest periods and meal breaks, as required by the Labor Code and the applicable paragraphs of the IWC Wage Orders.

Defendant EY Enterprises, Inc. is a California corporation a California corporation that lists its principal address with the California Secretary of State in Corona, California. It also lists its type of business as "Fast Food Restaurant." Upon information and belief, EY ENTERPRISES, INC. does business as a MCDONALD'S franchisee. Defendant EY ENTERPRISES, INC. is listed as the employer on the wage statements issued to Plaintiff by Defendants on a bi-weekly basis, and upon information and belief to other Aggrieved Employees, with the same Corona, California address. Upon information and belief, EY ENTERPRISES, INC. operates various facilities and restaurant locations where their California Employees are employed throughout California, including the McDonald's restaurant franchise located within Corona, California where Plaintiff worked. On information and belief, Defendants maintain other operations and facilities in Riverside County and throughout California.



Aggrieved Employees were employed by Defendants and worked in non-exempt positions at the direction of Defendants in the State of California. Aggrieved Employees were either not paid by Defendants for all hours worked or were subjected to unlawful rounding and time shaving or were not paid at the appropriate minimum, regular and overtime rates. Plaintiff also contends that Defendants failed to pay Aggrieved Employees all wages due and owing, including by requiring off-the-clock work, failed to provide meal and rest breaks, and failed to furnish accurate wage statements, all in violation of various provisions of the California Labor Code and applicable paragraphs of the IWC Wage Orders.

During the course of Aggrieved Employees' employment with Defendants, they were not paid all wages they were owed, including for all work performed (resulting in "off the clock" work) and for all their overtime hours worked and were subjected to unlawful rounding, and they were not paid at the required rates for overtime. This has resulted in systematic and ongoing violations of the California Labor Code and relevant IWC Wage Orders. Upon information and belief, Defendants employ other non-exempt, hourly employees as food and customer-related workers based out of Defendants' facilities in California.

Plaintiff was employed by Defendants as a food service worker and in other similar and related positions at Defendants' facilities. Plaintiff generally worked 38 to 40 hours per week, at least five to six shifts per week, which resulted in shifts of anywhere from seven to eight hours or more in duration.

Defendants' facilities included timekeeping systems incorporating electronic recording of time punches by Employees scanning their fingers into a timekeeping system. Defendants' timekeeping systems were prone to malfunctioning. For example, there was only one fingerprint scanner at the facilities where Plaintiff worked, and they frequently required multiple scans because it would not "read" the fingerprint. In addition, there would be multiple Employees waiting to record their entry, further resulting in delays of several minutes for Employees to record the start of their shifts. Moreover, if Employees arrived more than several minutes before their scheduled start time, they were not permitted to clock in and had to wait for a manager to scan their entry for approval.

Some days Employees could not clock in or out at all as the time clock was broken. When this happened, Employees were instructed to inform their manager that they were unable to clock in, and managers were supposed to record Employees' time. On information and belief, when Defendants' managers recorded Employees' time entries, they failed to do so in real-time, and when they did, entries were recorded inaccurately by rounding and shaving down Employees' time, thereby eliminating several minutes of time worked from Employees' time records. Similar issues arose when Plaintiff attempted to record her return from a meal period. Defendants' timeclock did not permit her to record an entry earlier than thirty minutes without a manager override. Consequently, when the restaurant was particularly busy, Plaintiff was compelled to resume working without clocking back in because a manager was not readily available to override the system permitting her to record her meal period before thirty minutes. This practice caused Plaintiff to suffer interrupted and short meal periods which then required



manager personnel to adjust or record Plaintiff's meal period entries. On information and belief, when Defendants' management personnel adjusted or recorded the end of a meal period entry, they did so inaccurately by rounding up Plaintiff's meal periods to thirty minutes despite her not having received a full thirty-minute meal period. As a result of the above-referenced policies and practices, Defendants failed to compensate Plaintiff and, on information and belief, other Aggrieved Employees for all their time worked.

The failure to maintain accurate timekeeping and payroll records perpetrated by Defendants has also been exacerbated by other off the clock work Defendants required their Employees to endure. Accordingly, all of Plaintiff's pre- or post-shift time worked, and on information and belief that of other Aggrieved Employees, went uncompensated.

Defendants followed a similar unlawful practice, upon information and belief, in connection with other Employees in a concerted effort to limit and restrict regular, overtime, and double-time hours earned by and owing to Plaintiff and the other Aggrieved Employees. Time worked off the clock also caused Plaintiff and other Aggrieved Employees to work beyond eight hours in a shift. As a result of the above-described rounding and other off the clock work, Defendants failed to pay Plaintiff and Aggrieved Employees overtime and double-time for several minutes to hours at the end of work shifts which Defendants did not record in any timekeeping or payroll records.

Plaintiff was therefore not paid for all her hours worked at the required minimum, overtime, and double time wage rates due to Defendants' uniformly applied and unlawful policy and practice of requiring them to work off the clock and without pay. Defendants systematically underpaid Aggrieved Employees by failing to pay them at the required overtime rates for all hours over eight in a work shift or over forty in a work week, and all hours over twelve in a day at the required double time rate. Upon information and belief, the Aggrieved Employees were bound by similar scheduling and timekeeping policies and endured similar violations at Defendants' hands as Plaintiff.

Defendants also failed to pay reporting time pay to Plaintiff and Aggrieved Employees. On several occasions, Plaintiff attended work to complete her regularly scheduled shifts but was sent home within two or three hours because there were too many people working. Defendants failed to pay Plaintiff for half of her usual or scheduled day's work at the appropriate rates. Upon information and belief, the Aggrieved Employees endured similar violations at Defendants' hands as Plaintiff.

Defendants have either failed to maintain timekeeping records for Plaintiff that would permit Plaintiff to discover the nature and extent of the off the clock work Defendants required and the actual hours Plaintiff worked or the breaks they received or have otherwise declined to produce them to Plaintiff in response to a timely and lawful records request. By failing to pay for all hours worked, and by under-recording regular hours to the detriment of the Aggrieved Employees, Defendants have committed knowing and intentional ongoing violations of the record keeping requirements under the Labor Code, including section 1174, by either failing to maintain records or retaining inaccurate ones.



The failure to pay for all hours worked and underpayment of wages to Aggrieved Employees is and has been a direct consequence of Defendants' unlawful compensation policies and practices, which upon information and belief applied uniformly to the Aggrieved Employees working based out of Defendants' facilities throughout California. As a result of the above-described unlawful requirements to work off the clock, the rounding and time shaving, the failure to accurately record all hours worked and pay wages at the correct rates, and the other wage violations they endured at Defendants' hands, Aggrieved Employees were not properly paid all wages earned and all wages owed to them by Defendants, including when working more than eight hours in any given day and/or more than forty hours in any given week. To the extent Defendants paid Aggrieved Employees other forms of remuneration beyond their hourly rates during the same pay periods when they worked overtime, such as bonuses and shift differentials, they failed to include these additional forms of remuneration in the regular rate used to calculate and pay overtime hours resulting in regular rate miscalculation and underpayment for all hours worked at the applicable hourly rates.

Therefore, Defendants had a consistent policy or practice of failing to pay Employees for all hours worked and failing to pay minimum wages for all time worked, as required by California law. Also, Defendants had a consistent policy or practice of failing to pay Employees overtime compensation at premium overtime rates for all hours worked in excess of eight hours a day and/or forty hours a week, and double-time rates for all hours worked in excess of twelve hours a day, in violation of Labor Code § 510 and the corresponding sections of IWC Wage Orders.

Defendants also failed to provide Aggrieved Employees with their required meal periods and at least two ten-minute rest breaks as required at a minimum for Plaintiff's scheduled shift durations. The above described off the clock work contributed to Defendants' common policy of failing to provide lawful meal periods to Aggrieved Employees, as required under the Labor Code and Paragraph 11 of the IWC Wage Order(s). Defendants similarly failed to authorize and permit Aggrieved Employees to take all required 10-minute rest breaks, as required under the Labor Code and Paragraph 12 of the IWC Wage Order(s).

Defendants also manifestly failed to provide lawful meal periods as required under the Labor Code and IWC Wage Orders. More specifically, Plaintiff worked shifts that entitled her to at least one meal period, but Defendants' required Plaintiff and the Aggrieved Employees to prioritize work over taking proper meal periods. In fact, Defendants made no effort to even schedule or otherwise account for time for Aggrieved Employees to use for duty-free, net thirty-minute meal periods. Plaintiff would consistently take late meal breaks on Mondays, since she worked alone on Mondays and the next shift would start after 5 hours had passed.

Defendants also wanted to maintain the appearance of compliant meal periods and therefore implemented a timekeeping system that did not permit Employees to record the return from their meal periods earlier than thirty minutes without manager override. Accordingly, to the extent Plaintiff received any meal periods, time records fail to accurately reflect the true time and duration of the meal periods. Due to short staffing and volume of work, Plaintiff experienced short and interrupted meal periods. To the extent Defendants required Plaintiff to work over ten



hours on a work shift, Defendants also failed to provide second meal periods and Defendants have produced no evidence of payments for meal period violations under Labor Code 226.7. To the extent Defendants have paid any such premiums, upon information and belief they failed to include all forms of remuneration, including bonuses and shift differentials, in the regular rate at which Defendants paid the premium.

Therefore, meal period violations systematically occurred ongoing throughout all of Plaintiff's work shifts where Defendants failed to provide a lawful meal period or penalty payment. To the extent Defendants ever did pay Plaintiff a meal period premium, they failed to include all forms of remuneration beyond hourly wages in the regular hourly rate used to pay the one-hour premium payment. Upon information and belief, the other Aggrieved Employees were subjected to similar unlawful policies and practices and endured similar violations as Plaintiff.

Defendants thus failed to provide all the legally required unpaid, off-duty meal periods and all the legally required paid, off-duty rest periods to Plaintiff and the other Aggrieved Employees, as required by the applicable Wage Order and Labor Code. Plaintiff and other Aggrieved Employees were required to perform work as ordered by Defendants for more than five hours during a shift without receiving compliant meal periods. Additionally, as addressed above, Defendants followed a practice of requiring off the clock work and rounding and time shaving in a manner that would impact when Employees were to receive meal periods and rest breaks, and required them to respond to work calls and other demands during breaks, thus leading to further violations.

Upon information and belief, Defendants' systems did not automatically generate a meal period premium under Labor Code § 226.7 for meal periods that commenced after five hours into a work shift or in the event the time punch records reflected a meal period of less than thirty minutes. However, upon information and belief, in the event Defendants did pay any meal period premiums, they did so at the employee's customary regular rate of hourly compensation without including all forms of remuneration in that hourly rate calculation, for example by omitting bonuses and shift differentials and the like from the rate at which meal premiums were paid.

Defendants thus followed uniformly applied policies of not providing all required meal periods to their Employees. Meal periods were often not properly provided, as work demands impermissibly shortened their breaks. Even when Aggrieved Employees were able to take a meal period, it was generally interrupted by work duties or was taken after the fifth hour of work. Additionally, as addressed above, Defendants followed a practice of requiring off the clock work in a manner that would impact when Employees were to receive meal periods and rest breaks, thus leading to further violations.

As a result, Defendants' failure to provide Aggrieved Employees with all legally required off-duty, unpaid meal periods and all the legally required off-duty, paid rest periods is and will be evidenced by Defendants' business records, or lack thereof. Therefore, Plaintiff and the Aggrieved Employees were unable to take off-duty breaks or were otherwise not provided with the opportunity to take required breaks as required under the Labor Code and Wage Orders due



to Defendants' policies and practices. On the occasions when Aggrieved Employees were provided with a meal period, it was often untimely or interrupted, or was impermissibly shortened, and Employees were not provided with one hour's wages in lieu thereof.

Similar violations resulted from Defendants' failure to authorize and permit Plaintiff and the Aggrieved Employees to take duty-free, net ten-minute rest breaks for every four hours of shift work, or major fraction thereof. Plaintiff and the other similarly situated Aggrieved Employees were either not authorized permitted the opportunity to take a rest break, or were required to remain under Defendants' control if and when they even attempted to take one. their control during required off-duty rest break times is a violation.

Defendants thus failed to authorize and permit duty-free ten-minute rest breaks as required under the Labor Code and IWC Wage Orders. In fact, Defendants made little effort to schedule or otherwise account for time for Aggrieved Employees to use for duty-free, net ten-minute rest breaks. This common and unlawful policy uniformly applied to the Employees during the relevant period, meaning Defendants' rest break policy was not to schedule or otherwise authorize and permit them. Aggrieved Employees worked seven to eight on an average shift, and were required to receive at least two rest breaks or three rest breaks on shifts over ten hours. Given the work demands, understaffing, and pressure from Defendants' management, Plaintiff and the Aggrieved Employees were compelled to not take rest breaks despite working extended shifts. Defendants have produced no evidence of any payments for rest break violations under Labor Code § 226.7. To the extent Defendants have paid any such premiums, upon information and belief they failed to include all forms of remuneration, including bonuses and shift differentials, in the regular rate at which Defendants paid the premium.

Defendants' uniformly applied policies and practices thus resulted in untimely and shortened or on-duty rest breaks when they were authorized and permitted. Aggrieved Employees worked shifts of at least eight hours, which required at least two rest breaks, and if they worked over ten hours, required at least three rest breaks. Even on the occasions when Defendants authorized and permitted Plaintiff to take a first rest break, they were not permitted to take a second or a third break, and those that were provided were often late and generally interrupted by job duties.

During rest periods, employers must relieve employees of all duties and relinquish control over how employees spend their time. Plaintiff and the Aggrieved Employees were and are under Defendants' control when they are working through rest breaks and remaining under Defendants' control unable to leave the premises. Defendants have also provided either impermissibly shortened or untimely meal and rest breaks to Aggrieved Employees. They were thus not authorized and permitted to take lawful rest periods, were systematically required by Defendants to work through or during breaks, and were not provided with one hour's wages in lieu thereof. They were required to remain on-duty during breaks or portions of their breaks, thus making them either untimely or shortened and on-duty, and they were also prevented from leaving the premises and otherwise remain under Defendants' control during rest breaks under Defendants' uniformly applied policies and practices.



Defendants have also consistently violated Labor Code § 221 by unlawfully collecting or deducting the Employees' earned wages, including by the above described off the clock work and rounding and time shaving and on-duty work while on unpaid meal breaks. By not compensating Employees for all hours worked, Defendants unlawfully deducted wages earned in violation of Labor Code § 221.

Defendants also violated California Labor Code § 246 by not providing all required paid sick days to Aggrieved Employees. Labor Code § 246 provides that an Employee who "works in California for the same employer for 30 or more days within a year from the commencement of employment is entitled to paid sick days as specified in this section." Defendants failed to provide Plaintiff and the other similarly aggrieved Employees with all their required and earned sick days, in violation of Labor Code § 246. Additionally and upon information and belief, Defendants have failed to provide COVID-19 supplemental sick leave to the Aggrieved Employees during the relevant time period, including by failing to provide two work weeks of COVID-19 supplemental paid sick leave as required under Labor Code §§ 248.1 and 248.2 and including damages and penalties as these sections are enforced through Labor Code § 248.5, which requires that: "If paid sick days were unlawfully withheld, the dollar amount of paid sick days withheld from the employee multiplied by three, or two hundred fifty dollars (\$250), whichever amount is greater, but not to exceed an aggregate penalty of four thousand dollars (\$4,000), shall be included in the administrative penalty." Plaintiff accordingly seeks this relief available for Defendants' failure to provide Employees with all their required and earned sick days and all their COVID-19 supplemental sick leave in violation of Labor Code §§ 246, 248.1, 248.2, and the civil and statutory penalties available and applicable under Labor Code §§ 246, 248.1, 248.2, 248.5, 558, 1194.2, 1197.1, 1198, 1199, and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Defendants also failed to provide suitable seating to Plaintiff and the Aggrieved Employees. The nature of the processes and the work performed, particularly in the drive-through window, permit Employees to work while sitting down. Nonetheless, Defendants' management personnel demanded that Employees remain on their feet at all times during their shifts despite their ability to perform their duties while sitting down. Defendants should have provided Employees with suitable seating at their workstations, such as a chair or a stool or the like, and such seating would in no way have interfered with the performance of Plaintiff's job duties. California Labor Code § 1198 makes it illegal to employ an employee under conditions of labor that are prohibited by the applicable Wage Order. By failing to provide Plaintiff and certain Aggrieved Employees with suitable seats in violation of Wage Order 1-2001, § 12, Defendants violated California Labor Code § 1198. Plaintiff has been injured because she was employed by Defendants and was not provided with suitable seating, in violation of Lab. Code § 1198 and Wage Order 1-2001, § 12. Plaintiff was harmed by Defendants' failure to provide seats because she was required to stand for extended periods even though the nature of her work did not require her to remain standing at all times.

Defendants have also consistently failed to provide Aggrieved Employees with timely, accurate, and itemized wage statements, in writing, as required by California wage-and-hour laws,



including by the above-described requirement of off the clock work, failure to pay all overtime and double time wages owed and failure to pay them at the appropriate premium rates, and failure to pay premium wages for unprovided or otherwise unlawful meal and rest breaks, or by miscalculating any overtime or meal period or rest break premium wages and by the systematic and unlawful deductions Defendants took from Employee wages. Defendants have also made it difficult to account with precision for the unlawfully withheld wages and meal and rest period compensation owed to Aggrieved Employees, during the liability period, including because they did not calculate the regular rate of pay correctly when paying overtime or meal period premiums and because they did not implement and preserve a record-keeping method as required for non-exempt employees by California Labor Code §§ 226, 1174(d), and paragraph 7 of the applicable California Wage Orders. Upon information and belief, time clock punches were not maintained or were not accurately maintained for work shifts and meal periods, which were automatically presumed by Defendants to have been lawfully provided when they were not. Defendants also failed to accurately record and pay for all regular and overtime hours worked and submitted by Plaintiff and the Aggrieved Employees, including by failing to pay all overtime hours at the correctly calculated overtime premium rate.

Defendants have thus failed to comply with Labor Code § 226(a) by inaccurately reporting total hours worked and total wages earned by Plaintiff and the Aggrieved Employees, along with the appropriate applicable rates, among other requirements. Plaintiff and Aggrieved Employees are therefore entitled to statutory penalties not to exceed \$4,000.00 for each employee pursuant to Labor Code § 226(b) and to civil penalties under the PAGA. Defendants have also failed to comply with paragraph 7 of the applicable California IWC Wage Orders by failing to maintain time records showing when the employee begins and ends each work period, meal periods, and wages earned pursuant to Labor Code § 226.7, and total daily hours worked by itemizing in wage statements all deductions from payment of wages and accurately reporting total hours worked.

Upon information and belief, Defendants also failed to provide Employees such as Plaintiff at the time of their employment and thereafter with written notice complying with all the requirements of Labor Code § 2810.5, which provides that: “At the time of hiring, an employer shall provide to each employee a written notice, in the language the employer normally uses to communicate employment-related information to the employee, containing” specific required information. Upon information and belief, Defendants failed to provide this information to the Aggrieved Employees as required under Labor Code § 2810.5. Defendants were required to provide Aggrieved Employees certain specific information upon hiring pursuant to California Labor Code § 2810.5. Defendants failed to provide Plaintiff with any such information when she was hired, or have failed to produce it, and upon information and belief Defendants committed similar violations in connection with similarly situated and aggrieved Employees.

Defendants also required Plaintiff and the Aggrieved Employees to work hours off the clock for which they were not compensated. They were required to endure off the clock work addressed above during interrupted or otherwise on-duty meal and rest periods and were not provided with sick pay and supplemental sick leave and were subjected to systematic off the clock work and rounding and miscalculation. Defendants also failed to pay all overtime premium wages owed



for work conducted on a work shift and a workday or failed to pay it at the correct rate, as addressed above. Therefore, Defendants have also followed a uniform and consistent policy of failing to pay all wages owed to Plaintiff and other similarly situated Employees at the time of their termination or within seventy-two hours of their resignation, as required by California wage-and-hour laws.

Additionally, Defendants have regularly required Aggrieved Employees to incur necessary business expenses in the course of performing their required job duties without reimbursement. These included the cell phone-related expenses Plaintiff incurred in responding to work-related communications with managers and co-workers and in maintaining their work uniforms. Plaintiff would also drive her own personal car to obtain products from other stores under Defendants' requests. Plaintiff was not reimbursed for mileage costs associated with driving her own vehicle for work purposes pursuant to Defendants' instructions. Plaintiff and the Aggrieved Employees must be reimbursed for these necessary business expenses under Labor Code § 2802 and Defendants systematically failed to do so.

PAGA Claim Details, Legal Bases for Violations and Penalties:

As addressed above and in further detail in the attached Class Action Complaint, Plaintiff and the Aggrieved Employees complain of the following violations committed by Defendants:

Failure to Pay Minimum Wages

Defendants violated the law by failing to pay Aggrieved Employees minimum wages for all hours worked. California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states, "[t]he minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful." The applicable minimum wages fixed by the commission for work during the relevant period is found in the Wage Orders.

Defendants failed to pay Aggrieved Employees minimum wages they were owed, including by their consistent policy of failing to pay Employees for all hours worked. Employees would work hours and not receive wages, including as alleged above in connection with off the clock work, including all the time required to remain on duty and under Defendants' control during breaks and due to the work demands placed upon them by Defendants' management and due to unlawful rounding. Defendants, and each of them, have also intentionally and improperly rounded, changed, adjusted and/or modified Employee hours, or required Employees to do so, and imposed difficult to attain job and shift scheduling requirements on Aggrieved Employees, which resulted in off the clock work and underpayment of all wages owed to Employees over a period of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly failed to pay minimum wages to Aggrieved Employees, including by requiring systematic off the clock work. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Aggrieved Employees as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Plaintiff and the other Aggrieved Employees as to minimum wage pay.



In light of the foregoing, the Aggrieved Employees seek to recover wages and penalties. Aggrieved Employees are entitled to recover the unpaid minimum wages (including double minimum wages), liquidated damages in an amount equal to the minimum wages unlawfully unpaid, interest thereon and reasonable attorney's fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiff and the other Aggrieved employees further request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory and civil penalties against Defendants, in a sum as provided by the California Labor Code and/or other applicable statutes, including pursuant to Labor Code § 558, and Wage Order provisions. To the extent minimum wage compensation is determined to be owed to the Aggrieved Employees who have terminated their employment, Defendants' conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under California Labor Code § 203, which penalties are sought herein on behalf of these Aggrieved Employees. Defendants' failure to timely pay all wages owed also violated Labor Code § 204 and resulted in violations of Labor Code § 226 because they resulted in the issuance of inaccurate wage statements. Defendants' conduct as alleged herein was willful, intentional, and not in good faith. Further, Plaintiff and other Aggrieved Employees are entitled to seek and recover statutory costs.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Pay Wages and Overtime in Violation of Labor Code § 510

Defendants violated the law by failing to pay Aggrieved Employees earned wages and overtime. Specifically, Defendants had a consistent policy of not paying Employees wages for all hours worked, including hours at their required regular, overtime, and double-time rates. Defendants, and each of them, have intentionally and improperly rounded, changed, adjusted and/or modified certain employees' hours, including Plaintiff's, or required Aggrieved Employees to do so, or otherwise caused them to work off the clock to avoid paying Aggrieved Employees all earned and owed straight time and overtime wages and other benefits, in violation of the California Labor Code, the California Code of Regulations and the IWC Wage Orders and guidelines set forth by the Division of Labor Standards and Enforcement. Defendants have also violated these provisions by requiring Plaintiff and other similarly situated non-exempt employees to work through meal periods when they were required to be clocked out or to otherwise work off the clock to complete their daily job duties or to attend and participate in company required activities or remain under Defendant's control. When considered in combination with the unlawful rounding to their detriment, Aggrieved Employees were not properly compensated, nor were they paid overtime rates or the correct overtime rate (addressed above) for hours worked in excess of eight hours in a given day, and/or forty hours in a given week. Based on information and belief, Defendants did not make available to Employees a reasonable protocol for correcting time records when Employees worked overtime hours or to fix incorrect time entries or those that Defendants unlawfully under-recorded to the Employee's detriment. Defendants have also violated these provisions by requiring Plaintiff and other Aggrieved Employees to work through



meal periods when they were required to be clocked out or to otherwise work off the clock to complete their daily job duties.

In light of the foregoing, Aggrieved Employees seek to recover wages and penalties pursuant to the California Labor Code, including Labor Code §§ 204, 510, 558, 1174, 1194, 1198, 1199, and the relevant paragraphs of the IWC Wage Orders, including paragraphs 2(K), 2(S), 3(A), 4, and 20. Defendants are liable to Employees for the full amount of all their unpaid wages and overtime compensation, with interest, plus their reasonable attorneys' fees and costs, as well as the assessment of any statutory penalties against Defendants, and each of them, and any additional sums as provided by the Labor Code and/or other statutes and Wage Order provisions. Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Pay Reporting Time Pay in Violation of Wage Order 5-2001; 8 § CCR 11050(5)

Defendants regularly required Aggrieved Employees to report for work and were sent home before half of their scheduled days' work. Defendants failed to pay Aggrieved Employees for half of their scheduled days' work in violation of Wage Order 5-2001 and 8 § CCR 11050(5). Specifically, Aggrieved Employees were forced to attend work only to be home within two or three hours, half of their scheduled shifts, due to overstaffing. Aggrieved Employees were not fully compensated for half of their scheduled days' work and were only compensated for the hours they attended the facility.

Therefore, pursuant to Wage Order 5-2001 and 8 § CCR 11050(5), Aggrieved Employees are entitled to damages in an amount equal to reporting time pay at their effective hourly rates of pay for all the wages they were not provided or deficiently provided, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code, including Labor Code § 558 and other applicable statutes and Wage Order provisions. Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties and wages as available and applicable under Labor Code §§ 204, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2) and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Meal-Period Liability Under Labor Code § 226.7 and Penalties

Defendants have regularly required Aggrieved Employees to work shifts in excess of five hours without providing them with uninterrupted meal periods of not less than thirty minutes as required under Labor Code §§ 226.7, 512, and paragraph 11 of the applicable Wage Orders. Specifically, Aggrieved Employees were forced to incur shortened meal periods due to the work demands placed upon them by Defendants' management, were provided with breaks late and well after the fifth hour of work, could not be relieved to take breaks, or were required to remain on-duty at all times and were unable to take off-duty breaks or were otherwise not provided with the opportunity to take required breaks due to Defendants' policies and practices.

On the occasions when Aggrieved Employees were provided with a meal period, it was often untimely or interrupted by having to respond to work demands or remain under Defendant's



control, in violation of the Labor Code and applicable Wage Orders. On shifts over ten hours, second meal periods were not provided. Defendants also failed to pay Aggrieved Employees “premium pay,” i.e., one hour of wages at each Aggrieved Employee’s effective regular rate of pay, for each meal period that Defendants failed to provide or deficiently provided. Therefore, pursuant to Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC Wage Order, Aggrieved Employees are entitled to damages in an amount equal to one (1) hour of wages at their effective hourly rates of pay for each meal period not provided or deficiently provided, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code, including Labor Code § 558 and other applicable statutes and Wage Order provisions.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties and wages as available and applicable under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2) and 2699.5, and also for attorneys’ fees and costs pursuant to Labor Code § 2699(g)(1).

Rest-Break Liability and Penalties

Defendants have consistently failed to provide Aggrieved Employees with paid rest breaks of not less than ten minutes for every work period of four or more consecutive hours, as required under Labor Code § 226.7. Specifically, Defendants provided rest periods untimely or for shortened durations due to the work demands placed upon them by Defendants’ management, and Defendants’ policy discouraged and effectively prevented Aggrieved Employees from leaving Defendants’ premises. Defendants also failed to pay Aggrieved Employees premium pay for each day on which requisite rest breaks were not provided or were deficiently provided.

Therefore, pursuant to Labor Code § 226.7 and paragraphs 12 and 20 of the applicable IWC Wage Order, Aggrieved Employees are entitled to damages in an amount equal to one hour of wages at their effective hourly rates of pay for each meal period not provided or deficiently provided, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code, including Labor Code § 558 and other applicable statutes and Wage Order provisions. Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties and wages as available and applicable under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2), and 2699.5, and also for attorneys’ fees and costs pursuant to Labor Code § 2699(g)(1).

Unlawfully Collecting or Receiving Wages in Violation of Labor Code § 221

Labor Code § 221 provides, “It shall be unlawful for any employer to collect or receive from an employee any part of wages theretofore paid by said employer to said employee.” As discussed above, Defendants have consistently violated Labor Code § 221 by unlawfully collecting or deducting the Employees’ earned wages, including by the above described off the clock work and unlawful rounding and overtime miscalculation. By not compensating Employees for all hours worked, Defendant unlawfully deducted wages earned by and owed to Aggrieved Employees, in violation of Labor Code § 221. In light of the foregoing, Plaintiff and Aggrieved Employees seek to recover penalties pursuant to Labor Code § 558. Under the PAGA, and following exhaustion of the notice period, Plaintiff seeks all civil and statutory penalties



available and applicable under Labor Code §§ 510, 558, 1194, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Issue Accurate Wage Statements in Violation of Labor Code § 226

California Labor Code § 226(a) requires an employer to furnish each employee with an accurate, itemized wage statements in writing. These statements must be appended to the detachable part of the check, draft, voucher, or whatever else serves to pay the employee's wages; or, if wages are paid by cash or personal check, these statements may be given to the employee separately from the payment of wages; in either case the employer must give the employee these statements twice a month or each time wages are paid. As a direct and proximate cause of Defendants' violation of Labor Code § 226(a), Aggrieved Employees suffered injuries, including among other things confusion over whether they received all wages owed them, the difficulty and expense involved in reconstructing pay records, and forcing them to make mathematical computations to analyze whether the wages paid in fact compensated them correctly for all hours worked. Defendants failed to provide Aggrieved Employees with accurate itemized wage statements in writing, as required by the Labor Code. Specifically, the wage statements given to Aggrieved Employees failed to accurately account for unpaid wages, overtime, reporting time pay, premium pay for deficiently provided meal periods and rest breaks, and unlawfully received or collected wages, as discussed above, and failed to list accurate rates of pay due to miscalculations of overtime and premium pay. In light of these violations, and pursuant to Labor Code §§ 226(a) and 226(e) and paragraphs 4(b), 7, and 20 of the applicable IWC Wage Orders, Aggrieved Employees are entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an aggregate penalty of four thousand dollars (\$4,000). They are also entitled to an award of costs and reasonable attorneys' fees.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to provide Aggrieved Employees with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 226(e), 226.3, 558, 1174.5, 1199, and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by providing inaccurate wage statements and failing to maintain records as required under Labor Code § 226(a), Defendants committed ongoing violations giving rise to civil penalties under Labor Code § 226.3, which in addition to other penalties provided by law, subjects Defendants to "a penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, ..."

Failure to Issue Semimonthly Payments in Violation of Labor Code § 204

In failing to pay Aggrieved Employees wages, overtime, premium pay, etc., Defendants failed to timely pay Aggrieved Employees wages on a semimonthly basis as required under Labor Code § 204. Defendants failed to maintain records showing accurate hours worked daily and the wages



paid to Aggrieved Employees, as well as the meal and rest periods taken by Aggrieved Employees, as required by Labor Code § 1174 and the applicable IWC wage orders. In light of the foregoing, Plaintiff and Aggrieved Employees seek to recover wages and penalties, interest, fees, and costs pursuant to Labor Code §§ 210, 218.5, 558, and 1194. In failing to pay Aggrieved Employees minimum wages, overtime, and reporting time pay, by unlawful rounding and off the clock work, by not providing proper meal and rest periods, failing to provide accurate itemized wage statements, and failing to pay Employees wages upon termination or timely upon resignation, all discussed above, Defendants failed to timely pay Aggrieved Employees wages on a semimonthly basis as required under Labor Code § 204. Defendants also failed to maintain records showing accurate hours worked daily and the wages paid to Aggrieved Employees, as required by Labor Code § 1174 and paragraph 7 of the applicable IWC Wage Orders, entitling Aggrieved Employees to recover penalties pursuant to paragraph 20 of the applicable IWC Wage Orders.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 203, 204, 2926, 2927, and 2699.5 seeking all civil penalties available and applicable under Labor Code §§ 204, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Keep Records In Accordance With Labor Code § 1174

Labor Code § 1174 requires employers to keep records showing payroll data and the hours worked daily by and the wages paid to employees. By failing to pay Aggrieved Employees proper wages, overtime, premium pay, etc., all discussed herein, Defendants failed to maintain proper employment records in accordance with Section 1174. In light of the foregoing, Plaintiff and Aggrieved Employees seek to recover penalties pursuant to Labor Code §§ 1174.5 and 2699, *et seq.* Defendants have also failed to comply with paragraph 7 of the applicable California IWC Wage Orders by failing to maintain time records showing when the employee begins and ends each work period, meal periods, wages earned pursuant to Labor Code § 226.7, and total daily hours worked by itemizing in wage statements all deductions from payment of wages and accurately reporting total hours worked by the Aggrieved Employees, and they are entitled to recover penalties pursuant to paragraph 20 of the applicable IWC Wage Orders.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to provide Aggrieved Employees with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, 1198, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 558, 1174.5, 1199, and 2699(f)(2), 2699.5, and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

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Waiting Time Penalties Pursuant to Labor Code § 203

Some Aggrieved Employees no longer work for Defendants; they either resigned or were terminated from Defendants' employ. Based on the foregoing, Defendants have had a consistent policy of failing to pay all wages earned by and owed to Aggrieved Employees at the time of their termination of within seventy-two hours of their resignation, as required by California under Labor Code § 203. In light of the foregoing, Plaintiff and Aggrieved Employees seek to recover wages and penalties pursuant to Labor Code § 558 and further specifically seek penalties and wages under Labor Code § 203, which provides that an employee's wages shall continue until paid for up to thirty (30) days from the date they were due. Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204, 1197.5, 2926, and 2927 seeking all civil penalties available and applicable under Labor Code §§ 201, 202, 203, 210, 558, 1197, 1198, 1199, 2699(f)(2), 2699.5, and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Provide Paid Sick Days and COVID-19 Supplemental Sick Leave

Defendants violated California Labor Code § 246 by not providing all required paid sick days to Aggrieved Employees. Labor Code § 246 provides that an Employee who "works in California for the same employer for 30 or more days within a year from the commencement of employment is entitled to paid sick days as specified in this section." Defendants failed to provide Plaintiff and the other similarly Aggrieved Employees with all their required and earned sick days, in violation of Labor Code § 246. Defendants have also failed to provide COVID-19 supplemental sick leave to the Aggrieved Employees during the relevant time period and at the correct rate of pay, including by failing to provide two work weeks of COVID-19 supplemental paid sick leave as required under Labor Code §§ 248.1 and 248.2 and including damages and penalties as these sections are enforced through Labor Code § 248.5, which requires that: "If paid sick days were unlawfully withheld, the dollar amount of paid sick days withheld from the employee multiplied by three, or two hundred fifty dollars (\$250), whichever amount is greater, but not to exceed an aggregate penalty of four thousand dollars (\$4,000), shall be included in the administrative penalty."

Plaintiff accordingly seek this relief available for Defendants' failure to provide Aggrieved Employees with all their required and earned sick days and all their COVID-19 supplemental sick leave in violation of Labor Code §§ 246, 248.1, and the civil and statutory penalties available and applicable under Labor Code §§ 246, 248.1, 248.2, 248.5, 558, 1194.2, 1197.1, 1198, 1199, and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Provide Suitable Seating to Employees Under the Wage Orders:

Plaintiff also alleges that operations at Defendants' facilities allowed for the presence and use of a stool or seat by the Aggrieved Employees during the performance of their work duties. The nature of the processes and the work performed permit Employees to work while sitting down. Defendants should have provided Employees with suitable seating at their workstation, such as a



chair or a stool or the like, and such seating would in no way have interfered with the performance of Plaintiff's job duties.

The nature of the affected job positions can reasonably be accomplished while using a seat or stool. California Labor Code § 1198 requires that "... the standard conditions of labor fixed by the commission shall be the ... standard conditions of labor for employees. The employment of any employee ... under conditions of labor prohibited by the order is unlawful." Paragraph (14)(A) of the applicable IWC Wage Orders provides that "[a]ll working employees shall be provided with suitable seats when the nature of the work reasonably permits the use of seats." Paragraph 14(B) of the applicable IWC Wage Orders provides that "[w]hen employees are not engaged in the active duties of their employment and the nature of the work requires standing, an adequate number of suitable seats shall be placed in reasonable proximity to the work area and employees shall be permitted to use such seats when it does not interfere with the performance of their duties."

In violation of the applicable sections of the California Labor Code and the requirements of the applicable IWC Wage Order, Defendants failed to provide Aggrieved Employees suitable seating when the nature of these employees' work reasonably permitted sitting. Defendants knew or should have known that Aggrieved Employees were entitled to suitable seating and/or were entitled to sit when it did not interfere with the performance of their duties, and that Defendants did not provide suitable seating and did not allow them to sit when it did not interfere with the performance of their duties. By their conduct, Defendants have violated California Labor Code § 1198 and Paragraph 14 of the applicable IWC Wage Orders by failing to provide suitable seating to Aggrieved Employees. Defendants have violated the California Labor Code, including Section 1198, and regulations promulgated thereunder as herein alleged, including Paragraph 14 of the applicable IWC Wage Orders.

For the above addressed violations of paragraph 14 of the applicable IWC Wage Orders constituting violations of Labor Code § 1198 and Labor Code § 2699.5, Plaintiff seeks penalties available and applicable under Labor Code § 2699(f)(2) and paragraphs 14 and 20 of the applicable IWC Wage Orders, and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Provide Information Upon Hiring Pursuant to Labor Code § 2810.5:

Labor Code § 2810.5 provides that: "At the time of hiring, an employer shall provide to each employee a written notice, in the language the employer normally uses to communicate employment-related information to the employee, containing" specific required information. Upon information and belief, Defendants failed to provide this information to the Aggrieved Employees as required under Labor Code § 2810.5. Under the PAGA, and following exhaustion of the notice period, Plaintiff seeks all civil and statutory penalties available and applicable under Labor Code §§ 2810.5, 1198, and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

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Failure to Reimburse Necessary Business Expenses Under Labor Code § 2802

Defendants required Plaintiff and the Aggrieved Employees to pay for necessary work-related expenses they incurred. These included the cell phone-related expenses Plaintiff incurred in responding to communications from managers and in maintaining their work uniforms.

Defendants thus uniformly failed to reimburse those lawful and necessary work-related expenses or losses incurred in direct discharge of their job duties during employment with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the applicable IWC Wage Orders, paragraph 9. Defendants are liable for PAGA penalties resulting from their failure to reimburse necessary business expenses incurred by the Aggrieved Employees. Accordingly, Aggrieved Employees are entitled to recover, and hereby seek through this Representative Action, all civil and statutory penalties authorized for violations of California Labor Code §§ 1198 and 2802, and Section 9(B) of the applicable IWC Wage Orders, and Plaintiff seeks all civil and statutory penalties available and applicable under Labor Code §§ 2802 and 2699(f)(2), and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Unfair Competition Under Business and Professions Code § 17200, et seq.

Consequently, Defendants' conduct has been and continues to be unfair, unlawful, and harmful to Aggrieved Employees and the general public in violation of Business & Professions Code § 17200 *et seq.*

Plaintiff's PAGA Claim under Labor Code § 2698 et seq. and Recovery Bases:

After complying with the notice procedures of Labor Code § 2699.3 and the running of the notice period after the filing of the attached Class Action Complaint, Plaintiff will file an amended Complaint asserting, as a representative action on behalf of the California Attorney General and the other similarly Aggrieved Employees, a PAGA claim for violations of the above addressed underlying claims and seeking penalties as specified by the applicable corresponding provisions.

Plaintiff and the Aggrieved Employees seek penalties under Labor Code §§ 2698 and 2699 for Defendants' violation of Labor Code provisions included under Labor Code § 2699.5, including the penalty provisions, without limitation, based, *inter alia*, on the following California Labor Code sections: 201, 202, 203, 204, 226, 226.7, 246, 248.1, 248.2, 248.5, 510, 512, 558, 1174, 1174.5, 1185, 1194, 1194.1, 1194.2, 1197, 1197.1, 1198, 1198.5, 1199, 2802, 2810.5, and 2698 *et seq.*, including as follows:

(a) **Wage Claims:** For failure to provide Plaintiff and the Aggrieved Employees all earned regular pay and minimum wages for regular hours worked and for failure to pay overtime premium wages for overtime hours worked under Labor Code §§ 510, 1194(a), 1197, and 1198, and paragraphs 2(K), 3(A), 4(A), 4(B) and 20 of the applicable IWC Wage Order(s) seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1198, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);



(b) Meal and Rest Period Claims: For failure to provide Plaintiff and the Aggrieved Employees off-duty, timely, and unpaid meal periods and failure to authorize and permit them to take off-duty, timely, and paid rest periods, or pay one hour of regular pay in lieu thereof, under Labor Code §§ 512, 1198, and 226.7, and Sections 11, 12(A), and 12(B) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties available and applicable, including under paragraph 20 of the applicable IWC Wage Orders, and wages under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199 and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(c) Inaccurate Wage Statements and Failure to Maintain Records: For failure to provide Plaintiff and the Aggrieved Employees with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 226(e), 226.3, 558, 1174.5, 1199, and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by providing inaccurate wage statements and failing to maintain records as required under Labor Code § 226(a), Defendants committed ongoing violations giving rise to civil penalties under Labor Code § 226.3, which in addition to other penalties provided by law, subjects Defendants to "a penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, ...";

(d) Failure to Timely Pay Wages: For failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204, 1197.5, 2926, and 2927 seeking all civil penalties available and applicable under Labor Code §§ 201, 202, 203, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(e) Unlawful Deductions and Failure to Reimburse Business Expenses: For Defendants' unlawful deductions from wages and for Defendants' failure to reimburse the necessary work related expenses incurred under Labor Code §§ 221, 1197, 1197.1, 1198, and 2802, and Sections 2(K), 4, 9, and 20 of the applicable IWC Wage Order(s), seeking civil penalties available and applicable under Labor Code §§ 221, 1197, 1197.1, 1198, 2802, 2699.5, and 2699(f)(2) and paragraph 9 and 20 of the IWC Wage Orders, and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(f) Failure to Provide Paid Sick Days and COVID-19 Supplemental Sick Leave: For Defendants' failure to provide Employees with all their required and earned sick days and all their COVID-19 supplemental sick leave in violation of Labor Code §§ 246, 248.1, 248.2, and the civil and statutory penalties available and applicable under Labor Code §§ 246, 248.1, 248.2, 248.5, 558, 1194.2, 1197.1, 1198, 1199, and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);



(g) Failure to Pay Reporting Time Pay: For Defendants failure to provide Employees with all their required reporting time pay in violation of Wage Order 5-2001 and 8 § CCR 11050(5) and civil and statutory penalties available and applicable under Labor Code §§ 204, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2) and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(h) Failure to Provide Suitable Seating: For the above addressed violations of paragraph 14 of the applicable IWC Wage Orders constituting violations of Labor Code § 1198 and Labor Code § 2699.5, and the civil and statutory penalties available and applicable under Labor Code § 2699(f)(2) and paragraphs 14 and 20 of the applicable IWC Wage Orders, and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1); and

(i) All Other Alleged Violations of the Labor Code and IWC Wage Orders: For Labor Code § 2810.5, and any above addressed violation of the applicable provisions of the Labor Code and IWC Wage Orders constituting violations of Labor Code § 1198 and Labor Code § 2699.5, and seeking penalties available and applicable under Labor Code § 2699(f)(2) and paragraph 20 of the applicable IWC Wage Orders, and for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

We have been constrained to initially move forward with the filing of this Complaint, alleging the causes of action discussed herein, without the PAGA claim. Thus, any action by the LWDA would not resolve the entirety of the case, and the interest of judicial economy will be served by allowing the case to proceed as a cohesive whole.

This letter and the attached Complaint therefore provide the requisite notice under the Act to the LWDA and Defendants by setting forth the specific provisions of the Labor Code and related provisions Plaintiff alleges have been violated, including the facts and relevant theories alleged against EY Enterprises, Inc. and any other named Defendants and joint employers. To prevent the violations described in the Complaint and herein from occurring, and to remedy past violations, Plaintiff respectfully requests that the LWDA conduct an investigation into Defendants' employment practices in accordance with the Act.

Wherefore we request that you advise us, by certified mail within sixty days of the postmark on this letter, whether you intend to proceed with these claims or whether Plaintiff and the Aggrieved Employees should include them in an amended Labor Code § 2698 *et seq.* claim under the Act in an amended Complaint.

Regards,

D.LAW, INC.

A handwritten signature in black ink, appearing to read 'Alvin B. Lindsay', written over a horizontal line.

Alvin B. Lindsay

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Rose Sorial

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Cc: EY Enterprises, Inc. by Certified Mail

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Attorneys for Plaintiff Tatiana Lteif and,
on behalf of herself and others similarly situated

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF RIVERSIDE**

TATIANA LTEIF, an individual; on behalf of
herself and others similarly situated,

Plaintiff,

vs.

EY ENTERPRISES, INC., a California
corporation; and DOES 1 through 50,
inclusive,

Defendants.

Case No.:

CLASS ACTION

Assigned for All Purposes To:

Hon.

Dept.:

CLASS ACTION COMPLAINT FOR:

1. Failure to Pay Minimum Wages;
2. Failure to Pay Wages and Overtime Under Labor Code § 510;
3. Meal Period Liability Labor Code § 226.7;
4. Rest-Break Liability Labor Code § 226.7;
5. Failure to Pay Reporting Time Under 8 CCR § 11050(5);
6. Violation of Labor Code § 226;
7. Violation of Labor Code § 221;
8. Violation of Labor Code § 204;
9. Violation of Labor Code § 203;
10. Failure to Maintain Records Required under Labor Code §§ 1174, 1174.5;
11. Failure to Reimburse Necessary Business Expenses under Labor Code § 2802; and
12. Violation of Business & Professions Code § 17200 *et seq.*

DEMAND FOR JURY TRIAL

1 Plaintiff TATIANA LTEIF (hereinafter “Plaintiff”), on behalf of herself and other
2 similarly situated non-exempt, hourly employees employed by Defendants in California during the
3 relevant period (collectively, “Employees”; individually, “Employee”), complains of Defendants,
4 and each of them, as follows:

5 **INTRODUCTION**

6 1. Plaintiff brings this action on behalf of herself and all current and former
7 Employees within the State of California who, at any time from four years prior to the filing of
8 this lawsuit, are or were employed as non-exempt, hourly Employees by Defendants EY
9 ENTERPRISES, INC., a California corporation; and DOES 1 through 50, inclusive (all
10 defendants being collectively referred to herein as “Defendants”). Plaintiff alleges that
11 Defendants, and each of them, violated various provisions of the California Labor Code, relevant
12 orders of the Industrial Welfare Commission (“IWC”), and the California Business & Professions
13 Code, and seeks redress for these violations.

14 2. Plaintiff and the Class members worked as hourly, non-exempt Employees for
15 Defendants, including as food service workers and in similar and related positions pertaining to
16 providing fast-food and customer services to Defendants’ customers at their California restaurant
17 locations. Plaintiff, and upon information and belief other similarly situated Employees, were
18 required to perform work tasks based out of Defendants’ facilities throughout California. Plaintiff
19 worked at Defendants’ behest without being paid all wages due and without being provided all
20 required breaks. More specifically, Plaintiff and the other similarly situated Class members were
21 employed by Defendants and shared similar job duties and responsibilities, were subjected to the
22 same policies and practices, and endured similar violations at the hands of Defendants as the other
23 Employees who served in similar and related positions.

24 3. Defendants required Plaintiff and the Employees in the Class to work off the clock
25 and failed to record accurate time worked by these Employees, failed to pay them at the
26 appropriate rates for all hours worked, failed to pay all wages due and owing at termination or
27 resignation, and provided Plaintiff and the Class members with inaccurate wage statements that
28 prevented them from learning of these unlawful pay practices. Defendants also failed to provide

1 Plaintiff and the Class with lawful meal and rest periods, as Employees were required to remain
2 under Defendants' control and were not provided with the opportunity to take full uninterrupted
3 and duty-free rest periods and meal breaks, as required by the Labor Code and the applicable
4 paragraphs of the IWC Wage Orders.

5 4. Defendant EY ENTERPRISES, INC. is a California corporation that lists its
6 principal address with the California Secretary of State in Corona, California. It also lists its type
7 of business as "Fast Food Restaurant." Upon information and belief, EY ENTERPRISES, INC.
8 does business as a MCDONALD'S franchisee. Defendant EY ENTERPRISES, INC. is listed as
9 the employer on the wage statements issued to Plaintiff by Defendants on a bi-weekly basis, and
10 upon information and belief to other Class members, with the same Corona, California address.
11 Upon information and belief, EY ENTERPRISES, INC. operates various facilities and restaurant
12 locations where their California Employees are employed throughout California, including the
13 McDonald's restaurant franchise located within Corona, California where Plaintiff worked.

14 5. This Court has jurisdiction over this Action pursuant to California Code of Civil
15 Procedure § 410.10 and California Business & Professions Code § 17203. This Action is brought
16 as a Class Action on behalf of similarly situated Employees of Defendants pursuant to California
17 Code of Civil Procedure § 382. Venue as to Defendants is also proper in this judicial district
18 pursuant to California Code of Civil Procedure § 395 *et seq.* Upon information and belief, the
19 obligations and liabilities giving rise to this lawsuit occurred, at least in part in Riverside County
20 and Defendants have listed a principal California address within Riverside County. Defendants
21 also employ and employed Class members at their restaurant locations in Riverside County and
22 throughout California.

23 6. The true names and capacities, whether individual, corporate, associate, or
24 whatever else, of the Defendants sued herein as Does 1 through 50, inclusive, are currently
25 unknown to Plaintiff, who therefore sues these Defendants by such fictitious names under Code of
26 Civil Procedure § 474. Plaintiff is informed and believes and thereon alleges that Defendants
27 designated herein as Does 1 through 50, inclusive, and each of them, are legally responsible in
28 some manner for the unlawful acts referred to herein. Plaintiff will seek leave of court to amend

1 this Complaint to reflect the true names and capacities of the Defendants designated herein as
2 Does 1 through 50 when their identities become known.

3 7. Plaintiff is informed and believes and thereon alleges that each Defendant acted in
4 all respects pertinent to this action as the agent of the other Defendants, that Defendants carried
5 out a joint scheme, business plan, or policy in all respects pertinent hereto, and that the acts of
6 each Defendant are legally attributable to the other Defendants. Furthermore, Defendants acted in
7 all respects as the employers or joint employers of Employees. Defendants, and each of them,
8 exercised control over the wages, hours or working conditions of Employees, created and
9 implemented the policies and practices that governed the employment of Plaintiff and the Class
10 members and dictated their job duties and responsibilities, or otherwise suffered or permitted
11 Plaintiff and the other Employee Class members to work, or engaged them, thereby creating a
12 common law employment relationship with the Employee Class members. Therefore, Defendants,
13 and each of them, employed or jointly employed the Employee Class members.

14 **FACTUAL BACKGROUND**

15 8. The Employees who comprise the Class, including Plaintiff, are non-exempt
16 employees pursuant to the applicable Wage Order of the Industrial Welfare Commission
17 (“IWC”). During the period of four years prior to the filing of this action through its resolution,
18 the Employee Class members were employed by Defendants and worked in non-exempt positions
19 at the direction of Defendants in the State of California. Plaintiff and the Class members were
20 either not paid by Defendants for all hours worked or were subjected to unlawful rounding and
21 time shaving or were not paid at the appropriate minimum, regular and overtime rates. Plaintiff
22 also contends that Defendants failed to pay Plaintiff and the Class members all wages due and
23 owing, including by requiring off-the-clock work, failed to provide meal and rest breaks, and
24 failed to furnish accurate wage statements, all in violation of various provisions of the California
25 Labor Code and applicable paragraphs of the IWC Wage Orders.

26 9. During the course of Plaintiff and the Class members’ employment with
27 Defendants, they were not paid all wages they were owed, including for all work performed
28 (resulting in “off the clock” work) and for all their overtime hours worked and were subjected to

1 unlawful rounding, and they were not paid at the required rates for overtime. This has resulted in
2 systematic and ongoing violations of the California Labor Code and relevant IWC Wage Orders.
3 Upon information and belief, Defendants employ other non-exempt, hourly employees as
4 restaurant workers providing food services to customers at Defendants' restaurant locations in
5 California.

6 10. Plaintiff was employed by Defendants as a food service worker and in other
7 similar and related positions at Defendants' restaurant facilities. Plaintiff generally worked 38 to
8 40 hours per week, at least five to six shifts per week, which resulted in shifts of anywhere from
9 seven to eight hours or more in duration.

10 11. Rather than using a POS type system for timekeeping, Defendants' facilities
11 included timekeeping systems incorporating electronic recording of time punches by Employees
12 scanning their fingers into a timekeeping system. Defendants' timekeeping systems were prone to
13 malfunctioning. For example, there was only one fingerprint scanner at the facilities where
14 Plaintiff worked, and to register a time entry frequently required multiple scans because it would
15 not "read" the fingerprint. In addition, there would be multiple Employees waiting to record their
16 time entries for work shift and meal periods times, further resulting in delays of several minutes
17 for Employees to record the start of their shifts or during breaks. Moreover, if Employees arrived
18 more than several minutes before their scheduled start time, they were not permitted to clock in
19 and had to wait for a manager to scan their entry for approval. Thus, when Plaintiff arrived
20 before the restaurant's doors were open to the public, she had to wait for a supervisor to unlock
21 the doors in order to enter the restaurant and clock in. This further delayed Employees' ability to
22 accurately record their time entries at the exact time they began working or were otherwise under
23 Defendants' control and not free to use their off the clock time for their own purposes.

24 12. Employees were often unable to clock in or out at all, as the time clock was
25 frequently broken. When this happened, Employees were instructed to inform their manager that
26 they were unable to clock in and managers were supposed to record Employees' time entries. On
27 information and belief, when Defendants' managers recorded Employees' time entries, they
28 failed to do so in real-time, and when they did, entries were recorded inaccurately by rounding

1 and shaving down Employees' time, thereby eliminating several minutes of time worked from
2 Employees' time records on any given shift.

3 13. Similar issues arose when Plaintiff attempted to record her return from a meal
4 period. Defendants' timeclock did not permit her to record an entry earlier than thirty minutes
5 without a manager override. Consequently, when the restaurant was particularly busy, Plaintiff
6 was compelled to resume working without clocking back in because a manager was not readily
7 available to override the system permitting her to record her meal period before thirty minutes.
8 This practice caused Plaintiff to suffer interrupted and shortened meal periods which then
9 required management personnel to adjust or record Plaintiff's meal period entries. On information
10 and belief, when Defendants' management personnel adjusted or recorded the end of a meal
11 period entry, they did so inaccurately by rounding up Plaintiff's meal periods to thirty minutes
12 despite her not having received a full thirty-minute meal period.

13 14. As a result of the above-referenced policies and practices, Defendants failed to
14 compensate Plaintiff and, on information and belief, other Class members for all their time
15 worked. The failure to maintain accurate timekeeping and payroll records perpetrated by
16 Defendants has also been exacerbated by other off the clock work Defendants required their
17 Employees to endure. Accordingly, all of Plaintiff's pre- or post-shift time worked, and on
18 information and belief that of other Class members, went uncompensated.

19 15. Defendants followed a similar unlawful practices, upon information and belief, in
20 connection with other Employees in a concerted effort to limit and restrict regular, overtime, and
21 double-time hours earned by and owing to them. Time worked off the clock also caused Plaintiff
22 and other Class members to work beyond eight hours in a shift. As a result of the above-described
23 rounding and other off the clock work, Defendants failed to pay Plaintiff and Class members
24 overtime and double-time for several minutes at the end of work shifts which Defendants did not
25 record in any timekeeping or payroll records.

26 16. Plaintiff was therefore not paid for all her hours worked at the required minimum,
27 overtime, and double time wage rates due to Defendants' uniformly applied and unlawful policy
28 and practice of requiring her and her fellow Class members to work off the clock and without

1 pay. Defendants systematically underpaid Plaintiff and the Class members by failing to pay her at
2 the required overtime rates for all hours over eight in a work shift or over forty in a work week,
3 and all hours over twelve in a day at the required double time rate. Upon information and belief,
4 the Class members were bound by similar scheduling and timekeeping policies and endured
5 similar violations at Defendants' hands as Plaintiff.

6 17. Defendants also failed to pay reporting time pay to Plaintiff and Class members.
7 On several occasions, Plaintiff attended work to complete her regularly scheduled shifts but was
8 sent home within two or three hours because there were too many people working. Defendants
9 failed to pay Plaintiff for half of her usual or scheduled day's work at the appropriate rates on
10 these occasions. Upon information and belief, the Class members endured similar violations at
11 Defendants' hands as Plaintiff.

12 18. Defendants have either failed to maintain timekeeping records for Plaintiff that
13 would permit Plaintiff to discover the nature and extent of the off the clock work Defendants
14 required and the actual hours Plaintiff worked or the breaks they received or have otherwise
15 declined to produce them to Plaintiff in response to a timely and lawful records request. By
16 failing to pay for all hours worked, and by under-recording regular hours to the detriment of the
17 Class members, Defendants have committed knowing and intentional ongoing violations of the
18 record keeping requirements under the Labor Code, including section 1174, by either failing to
19 maintain records or retaining inaccurate ones.

20 19. The failure to pay for all hours worked and underpayment of wages to Plaintiff
21 and the Class members is and has been a direct consequence of Defendants' unlawful
22 compensation policies and practices, which upon information and belief applied uniformly to the
23 Class members working based out of Defendants' facilities throughout California. As a result of
24 the above-described unlawful requirements to work off the clock, the rounding and time shaving,
25 the failure to accurately record all hours worked and pay wages at the correct rates, and the other
26 wage violations they endured at Defendants' hands, Plaintiff and the Class members were not
27 properly paid all wages earned and all wages owed to them by Defendants, including when
28 working more than eight hours in any given day and/or more than forty hours in any given week.

1 To the extent Defendants paid Plaintiff and the Class members other forms of remuneration
2 beyond their hourly rates during the same pay periods when they worked overtime, such as
3 bonuses and shift differentials, they failed to include these additional forms of remuneration in
4 the regular rate used to calculate and pay overtime hours resulting in regular rate miscalculation
5 and underpayment for all hours worked at the applicable hourly rates.

6 20. Therefore, from at least four years prior to the filing of this lawsuit and continuing
7 to the present, Defendants had a consistent policy or practice of failing to pay Employees for all
8 hours worked and failing to pay minimum wages for all time worked, as required by California
9 law. Also, from at least four years prior to the filing of this lawsuit and continuing to the present,
10 Defendants had a consistent policy or practice of failing to pay Employees overtime compensation
11 at premium overtime rates for all hours worked in excess of eight hours a day and/or forty hours a
12 week, and double-time rates for all hours worked in excess of twelve hours a day, in violation of
13 Labor Code § 510 and the corresponding sections of IWC Wage Orders.

14 21. Defendants also failed to provide Plaintiff and the Class members with their
15 required meal periods and at least two ten-minute rest breaks as required at a minimum for
16 Plaintiff's scheduled shift durations. The above described off the clock work contributed to
17 Defendants' common policy of failing to provide lawful meal periods to Plaintiff and the Class
18 members, as required under the Labor Code and Paragraph 11 of the IWC Wage Order(s).
19 Defendants similarly failed to authorize and permit Plaintiff and the employee Class Members to
20 take all required 10-minute rest breaks, as required under the Labor Code and Paragraph 12 of the
21 IWC Wage Order(s).

22 22. Defendants failed to provide lawful meal periods as required under the Labor Code
23 and IWC Wage Orders. More specifically, Plaintiff worked shifts that entitled her to at least one
24 meal period, but Defendants' required Plaintiff and the Class members to prioritize work over
25 taking lawful meal periods. In fact, Defendants made little effort to schedule or otherwise account
26 for time for Plaintiff and the Class members to use for duty-free, net thirty minute meal periods.

27 23. Defendants also wanted to maintain the appearance of compliant meal periods and
28 therefore implemented a timekeeping system that did not permit Employees to record the return

1 from their meal periods earlier than thirty minutes without manager override. Accordingly, to the
2 extent Plaintiff received any meal periods, time records fail to accurately reflect their true time and
3 duration. Due to short staffing and volume of work, Plaintiff was compelled to endure short and
4 interrupted meal periods. To the extent Defendants required Plaintiff to work over ten hours on a
5 work shift, Defendants also failed to provide second meal periods and Defendants have produced
6 no evidence of payments for meal period violations under Labor Code 226.7. To the extent
7 Defendants have paid any such premiums, upon information and belief they failed to include all
8 forms of remuneration, including bonuses and shift differentials, in the regular rate at which
9 Defendants paid the premium.

10 24. Therefore, meal period violations systematically occurred ongoing throughout all
11 of Plaintiff's work shifts where Defendants failed to provide a lawful meal period or penalty
12 payment. To the extent Defendants ever did pay Plaintiff a meal period premium, they failed to
13 include all forms of remuneration in the regular rate used to calculate it. Upon information and
14 belief, the other Class members were subjected to similar unlawful policies and practices and
15 endured similar violations as Plaintiff.

16 25. Defendants thus failed to provide all the legally required unpaid, off-duty meal
17 periods and all the legally required paid, off-duty rest periods to Plaintiff and the other Class
18 members, as required by the applicable Wage Order and Labor Code. Plaintiff and other Class
19 members were required to perform work as ordered by Defendants for more than five hours during
20 a shift without receiving compliant meal periods. Additionally, as addressed above, Defendants
21 followed a practice of requiring off the clock work and rounding and time shaving in a manner
22 that would impact when Employees were to receive meal periods and rest breaks, and required
23 them to respond to work calls and other demands during breaks, thus leading to further violations.

24 26. Upon information and belief, Defendants' systems did not automatically generate a
25 meal period premium under Labor Code § 226.7 for meal periods that commenced after five hours
26 into a work shift or in the event the time punch records reflected a meal period of less than thirty
27 minutes. However, upon information and belief, in the event Defendants did pay any meal period
28 premiums, they did so at the employee's customary regular rate of hourly compensation without

1 including all forms of remuneration in that hourly rate calculation, for example by omitting
2 bonuses and shift differentials and the like from the rate at which meal premiums were paid.

3 27. Defendants thus followed uniformly applied policies of not providing all required
4 meal periods to their Employees. Meal periods were often not properly provided, as work
5 demands impermissibly shortened their breaks. Even when Plaintiff and the Class members were
6 able to take a meal period, it was generally interrupted by work duties or was taken after the fifth
7 hour of work. Plaintiff would consistently take late meal breaks on Mondays, since she worked
8 alone on Mondays and the next shift would start after 5 hours had passed. Additionally, as
9 addressed above, Defendants followed a practice of requiring off the clock work in a manner that
10 would impact when Employees were to receive meal periods and rest breaks, thus leading to
11 further violations.

12 28. As a result, Defendants' failure to provide Plaintiff and the Class members with all
13 legally required off-duty, unpaid meal periods and all the legally required off-duty, paid rest
14 periods is and will be evidenced by Defendants' business records, or lack thereof. Therefore, for at
15 least four years prior to the filing of this action and through to the present, Plaintiff and the Class
16 members were unable to take off-duty breaks or were otherwise not provided with the opportunity
17 to take required breaks as required under the Labor Code and Wage Orders due to Defendants'
18 policies and practices. On the occasions when Plaintiff and the Class members were provided with
19 a meal period, it was often untimely or interrupted, or was impermissibly shortened, and
20 Employees were not provided with one hour's wages in lieu thereof. Meal period violations thus
21 occurred in one or more of the following manners:

- 22 (a) Class members were not provided full thirty-minute duty free meal periods
23 for work days in excess of five hours and were not compensated one
24 hour's wages in lieu thereof, or were not compensated at the correct
25 regular rate of compensation, all in violation of, among others, Labor Code
26 §§ 226.7, 512, and the applicable Industrial Welfare Commission Wage
27 Order(s);
28

- 1 (b) Class members were not provided second full thirty-minute duty free meal
2 periods for work days in excess of ten hours;
- 3 (c) Class members were required to work through at least part of their daily
4 meal period(s);
- 5 (d) Meal periods were provided after five hours of continuous work during a
6 shift; and
- 7 (e) Class members were restricted in their ability to take a full thirty-minute
8 meal periods or were otherwise required to remain under Defendants'
9 control during them.

10 29. Similar violations resulted from Defendants' failure to authorize and permit
11 Plaintiff and the Class members to take duty-free, net ten-minute rest breaks for every four hours
12 of shift work, or major fraction thereof. Plaintiff and the other similarly situated Class members
13 were either not authorized and permitted the opportunity to take a rest break, or were required to
14 remain under Defendants' control if and when they even attempted to take one. Employees were
15 prohibited from leaving the premises for meal periods and rest breaks, evidencing Defendants'
16 policy and practice of requiring Plaintiff and the Class members to remain under their control
17 during required off-duty break times.

18 30. Defendants thus failed to authorize and permit duty-free ten minute rest breaks as
19 required under the Labor Code and IWC Wage Orders. In fact, Defendants made little effort to
20 schedule or otherwise account for time for Plaintiff and the Class members to use for duty-free,
21 net ten-minute rest breaks. This common and unlawful policy uniformly applied to the
22 Employees during the relevant period, meaning Defendants' rest break policy was not to schedule
23 or otherwise authorize and permit them. Plaintiff and the Class members worked seven to eight
24 hours on an average shift, and were required to receive at least two rest breaks or three rest breaks
25 on shifts over ten hours. Given the work demands, understaffing, and pressure from Defendants'
26 management, Plaintiff and the Class members were compelled to not take rest breaks despite
27 working extended shifts. Defendants have produced no evidence of any payments for rest break
28 violations under Labor Code § 226.7. To the extent Defendants have paid any such premiums,

1 upon information and belief they failed to include all forms of remuneration, including bonuses
2 and shift differentials, in the regular rate at which Defendants paid the premium.

3 31. Defendants' uniformly applied policies and practices thus resulted in untimely and
4 shortened or on-duty rest breaks when they were authorized and permitted. Plaintiff and the Class
5 members worked shifts of at least eight hours, which required at least two rest breaks, and if they
6 worked over ten hours, required at least three rest breaks. Even on the occasions when
7 Defendants authorized and permitted Plaintiff to take a first rest break, they were not permitted to
8 take a second or a third break, and those that were provided were often late and generally
9 interrupted by job duties.

10 32. During rest periods, employers must relieve employees of all duties and relinquish
11 control over how employees spend their time. Plaintiff and the Class members were and are under
12 compiling hours worked when Defendants required them to work through rest breaks or to
13 otherwise remain under Defendants' control while being unable to leave the premises. Defendants
14 have also provided either impermissibly shortened or untimely meal and rest breaks to Plaintiff
15 and the Class members. Plaintiff and the Employees in the Class were thus not authorized and
16 permitted to take lawful rest periods, were systematically required by Defendants to work through
17 or during breaks, and were not provided with one hour's wages in lieu thereof. They were
18 required to remain on-duty during breaks or portions of their breaks, thus making them either
19 untimely or shortened and on-duty, and they were also prevented from leaving the premises and
20 otherwise remain under Defendants' control during rest breaks under Defendants' uniformly
21 applied policies and practices. Rest period violations therefore arose in one or more of the
22 following manners:

- 23 (a) Class members were required to work without being provided a minimum
24 ten minute rest period for every four hours or major fraction thereof worked
25 and were not compensated one hour of pay at their regular rate of
26 compensation for each workday that a rest period was not provided;
- 27 (b) Class members were not authorized and permitted to take timely rest periods
28 for every four hours worked, or major fraction thereof; and

1 (c) Class members were required to remain on-duty and on premises or
2 otherwise under Defendants' control during rest periods or otherwise had
3 their rest periods interrupted by work demands.

4 33. From at least four years prior to the filing of this lawsuit and continuing to the
5 present, Defendants have also consistently violated Labor Code § 221 by unlawfully collecting or
6 deducting the Employees' earned wages, including by the above described off the clock work and
7 rounding and time shaving and on-duty work while on unpaid meal breaks. By not compensating
8 Employees for all hours worked, Defendants unlawfully deducted wages earned in violation of
9 Labor Code § 221.

10 34. Defendants also violated California Labor Code § 246 by not providing all
11 required paid sick days to Plaintiff and the Class members. Labor Code § 246 provides that an
12 Employee who "works in California for the same employer for 30 or more days within a year
13 from the commencement of employment is entitled to paid sick days as specified in this section."
14 Defendants failed to provide Plaintiff and the other similarly aggrieved Employees with all their
15 required and earned sick days, in violation of Labor Code § 246. Additionally and upon
16 information and belief, Defendants have failed to provide COVID-19 supplemental sick leave to
17 the Class members during the relevant time period, including by failing to provide two work
18 weeks of COVID-19 supplemental paid sick leave as required under Labor Code §§ 248.1 and
19 248.2 and including damages and penalties as these sections are enforced through Labor Code §
20 248.5, which requires that: "If paid sick days were unlawfully withheld, the dollar amount of paid
21 sick days withheld from the employee multiplied by three, or two hundred fifty dollars (\$250),
22 whichever amount is greater, but not to exceed an aggregate penalty of four thousand dollars
23 (\$4,000), shall be included in the administrative penalty." Plaintiff accordingly seeks this relief
24 available for Defendants' failure to provide Employees with all their required and earned sick
25 days and all their COVID-19 supplemental sick leave in violation of Labor Code §§ 246, 248.1,
26 248.2, and the civil and statutory penalties available and applicable under Labor Code §§ 246,
27 248.1, 248.2, 248.5, 558, 1194.2, 1197.1, 1198, 1199, and 2699(f)(2), and also for attorneys' fees
28 and costs pursuant to Labor Code § 2699(g)(1).

1 35. Defendants also failed to provide suitable seating to Plaintiff and the Class
2 members. The nature of the processes and the work performed, particularly in the drive-through
3 window, permit Employees to work while sitting down. Nonetheless, Defendants' management
4 personnel demanded that Employees remain on their feet at all times during their shifts despite
5 their ability to perform their duties while sitting down. Defendants should have provided
6 Employees with suitable seating at their workstations, such as a chair or a stool or the like, and
7 such seating would in no way have interfered with the performance of Plaintiff's job duties.
8 California Labor Code §1198 makes it illegal to employ an employee under conditions of labor
9 that are prohibited by the applicable Wage Order. By failing to provide Plaintiff and certain Class
10 members with suitable seats in violation of Wage Order 1-2001, § 12, Defendants violated
11 California Labor Code § 1198. Plaintiff has been injured because they were employed by
12 Defendants and was not provided with suitable seating, in violation of Lab. Code § 1198 and
13 Wage Order 1-2001, § 12. Plaintiff was harmed by Defendants' failure to provide seats because
14 she was required to stand for extended periods even though the nature of her work did not require
15 that she remain standing at all times.

16 36. As a result of these illegal policies and practices, Defendants also engaged in and
17 enforced the following additional unlawful practices and policies against Plaintiff and the Class
18 members she seeks to represent:

- 19 (a) failing to pay all wages owed to Class members who either were discharged,
20 laid off, or resigned in accordance with the requirements of Labor Code §§
21 201, 202, 203;
- 22 (b) failing to pay all wages owed to the Class members twice monthly in
23 accordance with the requirements of Labor Code § 204;
- 24 (c) failing to pay Class members all wages owed, including all meal and rest
25 period premium wages, and failing to pay them at the regular rate of
26 compensation;
- 27 (d) failing to maintain accurate records of Class members' hours worked and
28 earned wages and meal periods in violation of Labor Code §§ 226 and

1 1174(d) and section 7 of the applicable IWC Wage Orders; and

2 (e) failing to produce timekeeping records in response to Plaintiff's timely and
3 lawful request to receive them under these authorities.

4 37. Defendants have also consistently failed to provide Class members with timely,
5 accurate, and itemized wage statements, in writing, as required by California wage-and-hour laws,
6 including by the above-described requirement of off the clock work, failure to pay all overtime
7 and double time wages owed and failure to pay them at the appropriate premium rates, and failure
8 to pay premium wages for unprovided or otherwise unlawful meal and rest breaks, or by
9 miscalculating any overtime or meal period or rest break premium wages and by the systematic
10 and unlawful deductions Defendants took from Employee wages. Defendants have also made it
11 difficult to account with precision for the unlawfully withheld wages and meal and rest period
12 compensation owed to Plaintiff and the Class, during the liability period, including because they
13 did not calculate the regular rate of pay correctly when paying overtime or meal period premiums
14 and because they did not implement and preserve a record-keeping method as required for non-
15 exempt employees by California Labor Code §§ 226, 1174(d), and paragraph 7 of the applicable
16 California Wage Orders. Upon information and belief, time clock punches were not maintained or
17 were not accurately maintained for work shifts and meal periods, which were automatically
18 presumed by Defendants to have been lawfully provided when they were not. Defendants also
19 failed to accurately record and pay for all regular and overtime hours worked and submitted by
20 Plaintiff and the Class members, including by failing to pay all overtime hours at the correctly
21 calculated overtime premium rate.

22 38. Defendants have thus failed to comply with Labor Code § 226(a) by inaccurately
23 reporting total hours worked and total wages earned by Plaintiff and the Class members, along
24 with the appropriate applicable rates, among others requirements. Plaintiff and Class members are
25 therefore entitled to penalties not to exceed \$4,000.00 for each employee pursuant to Labor Code
26 § 226(b). Defendants have also failed to comply with paragraph 7 of the applicable California
27 IWC Wage Orders by failing to maintain time records showing when the employee begins and
28 ends each work period, meal periods, and wages earned pursuant to Labor Code § 226.7, and total

1 daily hours worked by itemizing in wage statements all deductions from payment of wages and
2 accurately reporting total hours worked.

3 39. Upon information and belief, Defendants also failed to provide Employees such as
4 Plaintiff at the time of her employment and thereafter with written notice complying with all the
5 requirements of Labor Code § 2810.5, which provides that: “At the time of hiring, an employer
6 shall provide to each employee a written notice, in the language the employer normally uses to
7 communicate employment-related information to the employee, containing” specific required
8 information. Upon information and belief, Defendants failed to provide this information to the
9 Aggrieved Employees as required under Labor Code § 2810.5. Defendants were required to
10 provide Plaintiff and the aggrieved employee Class members certain specific information upon
11 hiring pursuant to California Labor Code § 2810.5. Defendants failed to provide Plaintiff with
12 any such information when they were hired, or have failed to produce it, and upon information
13 and belief Defendants committed similar violations in connection with similarly situated and
14 aggrieved Class members.

15 40. Defendants also required Plaintiff and the Class members to work hours off the
16 clock for which they were not compensated. They were required to endure off the clock work
17 addressed above during interrupted or otherwise on-duty meal and rest periods and were not
18 provided with sick pay and supplemental sick leave and were subjected to systematic off the clock
19 work and rounding and miscalculation. Defendants also failed to pay all overtime premium wages
20 owed for work conducted on a work shift and a workday or failed to pay it at the correct rate, as
21 addressed above. Therefore, Defendants have also followed a uniform and consistent policy of
22 failing to pay all wages owed to Plaintiff and other similarly situated Employees at the time of
23 their termination or within seventy-two hours of their resignation, as required by California wage-
24 and-hour laws, including Labor Code §§ 201-203.

25 41. Additionally, from at least four years prior to the filing of this lawsuit and
26 continuing to the present, Defendants have regularly required Plaintiff and the Class members to
27 incur necessary business expenses in the course of performing their required job duties without
28 reimbursement. These included the cell phone-related expenses Plaintiff incurred in responding to

1 communications with managers and other employees regarding work-related issues and for
2 checking on her schedule and in maintaining her work uniforms. Additionally, Defendants
3 required Plaintiff to drive during her work hours to obtain products from other stores. Plaintiff
4 drove her own personal vehicle at Defendants' behest to other stores to bring products as
5 Defendants required. Plaintiff and the Class members must be reimbursed for these necessary
6 business expenses under Labor Code § 2802 and Defendants systematically failed to do so.

7 42. In light of the foregoing, Plaintiff and the Employees in the Class bring this action
8 pursuant to, *inter alia*, Labor Code §§ 201, 202, 203, 204, 218, 218.5, 218.6, 221, 226, 226.4,
9 226.7, 246, 248.1, 248.2, 248.5, 510, 511, 512, 558, 558.1, 1174, 1174.5, 1182.12, 1185, 1194,
10 1194.2 1197, 1198, 1198.5, and 1199, 2802, 2810.5 and California Code of Regulations, Title 8,
11 section 11000 *et seq.*

12 43. Furthermore, pursuant to Business and Professions Code §§ 17200-17208, Plaintiff
13 and the Class members seek injunctive relief, restitution, and disgorgement of all benefits
14 Defendants have enjoyed from their violations of Labor Code and the other unfair, unlawful, or
15 fraudulent practices alleged in this Complaint.

16 **CLASS ALLEGATIONS**

17 44. Plaintiff brings this class action on behalf of herself and all others similarly situated
18 pursuant to Code of Civil Procedure § 382. Plaintiff seeks to represent a Class (or "the Class" or
19 "Class members") defined as follows: "All individuals employed by Defendants at any time
20 during the period of four (4) years prior to the filing of this lawsuit and ending on a date as
21 determined by the Court ("the Class Period"), and who have been employed as non-exempt,
22 hourly employees within the State of California." This includes all food service workers and those
23 in similar and related positions. Further, Plaintiff seek to represent the Subclasses composed of
24 and defined as follows:

25 a. Subclass 1. Minimum Wages Subclass. All Class members who were not
26 compensated for all hours worked for Defendants at the applicable minimum wage.

27 b. Subclass 2. Wages and Overtime Subclass. All Class members who were not
28 compensated for all hours worked for Defendants at the required rates of pay, including for all

hours worked in excess of eight in a day and/or forty in a week.

c. Subclass 3. Meal Period Subclass. All Class members who were subject to Defendants' policy and/or practice of failing to provide unpaid 30-minute uninterrupted and duty-free meal periods or one hour of pay at the Employee's regular rate of pay in lieu thereof.

d. Subclass 4. Rest Break Subclass. All Class members who were subject to Defendants' policy and/or practice of failing to authorize and permit Employees to take uninterrupted, duty-free, 10-minute rest periods for every four hours worked, or major fraction thereof, and failing to pay one hour of pay at the Employee's regular rate of pay in lieu thereof.

e. Subclass 5. Reporting Time Pay Subclass: All Class members who were not compensated reporting time pay

f. Subclass 6. Wage Statement Subclass. All Class members who, within the applicable limitations period, were not provided with accurate itemized wage statements.

g. Subclass 7. Unauthorized Deductions from Wages Subclass. All Class members who were subject to Defendants' policy and/or practice of deducting wages earned from their pay, including by requiring off the clock work.

h. Subclass 8. Failure to Timely Pay Wages Twice Monthly Subclass. All Class members who were subject to Defendants' policy and practice of not timely paying all wages earned when they were due and payable at least twice monthly.

i. Subclass 9. Termination Pay Subclass. All Class members who, within the applicable limitations period, either voluntarily or involuntarily separated from their employment and were subject to Defendants' policy and/or practice of failing to timely pay wages upon termination.

j. Subclass 10. Payroll Records Subclass. All Class members who were subject to Defendants' policy and/or practice of failing to keep accurate time and wage records as required by California wage-and-hour laws.

k. Subclass 11. Expense Reimbursement Subclass. All Class members who incurred necessary and reasonable expenses in connection with performing their job duties for Defendants and who were subject to a policy and/or practice under which such expenses were not reimbursed.

1 1. Subclass 12. UCL Subclass. All Class members who are owed restitution as a
2 result of Defendants' business acts and practices, to the extent such acts and practices are found to
3 be unlawful, deceptive, and/or unfair.

4 45. Plaintiff reserves the right under California Rule of Court 3.765 to amend or
5 modify the class description with greater particularity or to provide further division into subclasses
6 or limitation to particular issues. To the extent equitable tolling operates to toll claims by the Class
7 against Defendants, the Class Period should be adjusted accordingly.

8 46. Defendants, as a matter of company policy, practice and procedure, and in violation
9 of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order requirements,
10 and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged
11 in a practice whereby Defendants failed to correctly calculate and pay compensation for the time
12 worked by the Plaintiff and the other members of the Class, even though Defendants enjoyed the
13 benefit of this work, required Employees to perform this work and permitted or suffered to permit
14 this work. Defendants have uniformly denied these Class members wages to which these
15 employees are entitled, and failed to provide meal periods or authorize and permit rest periods, in
16 order to unfairly cheat the competition and unlawfully profit.

17 47. This action has been brought and may properly be maintained as a class action
18 under the provisions of Code of Civil Procedure § 382 because there is a well-defined community
19 of interest in this litigation and the proposed Class is easily ascertainable from the employment
20 records for Plaintiff and the Class members that Defendants are required to maintain under
21 California law.

22 **A. Numerosity**

23 48. The potential members of the class as defined are so numerous that joinder of all
24 the member of the class is impracticable. While the precise number of class member has not been
25 determined at this time, Plaintiff is informed and believe that Defendants employ or, during the
26 time period relevant to this lawsuit employed, at least hundreds of Employees who satisfy the
27 Class definition within the State of California. Plaintiff alleges that Defendants' employment
28 records will provide information as to the number and location of all Class members.

B. Commonality

49. There are questions of law and fact common to the Class that predominate over any questions affecting only individual Class members. The common questions are numerous and substantial and flow from Defendants' uniform policies and/or practices of violating the California Labor Code addressed above. As such, these common questions predominate over individual questions concerning each individual Class Member's showing as to his or her eligibility for recovery or as to the amount of damages. These common questions of law and fact include:

- a. Whether Defendants failed to pay Employees minimum wages;
- b. Whether Defendants failed to pay Employees wages for all hours worked;
- c. Whether Defendants failed to pay Employees overtime as required under Labor Code § 510;
- d. Whether Defendants paid reporting time pay under the applicable wage order and CCR § 11050(5);
- e. Whether Defendants violated Labor Code §§ 226.7 and 512, and the applicable IWC Wage Orders, by failing to provide Employees with requisite meal periods or premium pay in lieu thereof;
- f. Whether Defendants violated Labor Code §§ 226.7, and the applicable IWC Wage Orders, by failing to authorize and permit Employees to take requisite rest breaks or provide premium pay in lieu thereof;
- g. Whether Defendants violated California Labor Code §§ 246 and 248.1 by not providing employees with all required sick days and COVID-19 supplemental sick leave at the appropriate rates of pay;
- h. Whether Defendants violated Labor Code § 226(a) by providing Employees with inaccurate wage statements;
- i. Whether Defendants violated Labor Code § 221;
- j. Whether Defendants violated Labor Code §§ 201, 202, and 203 by failing to pay wages and compensation due and owing at the time of termination of employment;
- k. Whether Defendants' conduct was willful;

- 1 l. Whether Defendants violated Labor Code § 226 and § 1174 and § 1198 and the
2 IWC Wage Orders by failing to maintain accurate records of Class members’
3 earned wages and work periods;
- 4 m. Whether Defendants violated Labor Code § 1194 by failing to compensate all
5 Employees during the relevant time period for all hours worked, whether regular or
6 overtime;
- 7 n. Whether Defendants violated Labor Code § 204 by failing to pay Employees all
8 wages earned at least twice monthly;
- 9 o. Whether Defendants violated Business and Professions Code § 17200 *et seq.*; and
- 10 p. Whether Employees are entitled to equitable relief pursuant to Business and
11 Professions Code § 17200 *et seq.*

12 **C. Typicality**

13 50. The claims of the named Plaintiff are typical of those of the other Employees. The
14 Employee Class members all sustained injuries and damages arising out of and caused by
15 Defendants’ common course of conduct and uniformly applied policies in violation of statutes, as
16 well as regulations, that have the force and effect of law, as alleged herein. Plaintiff’s claims for
17 the off the clock work and meal and rest violations they was required to endure are typical of those
18 of the other Class members.

19 **D. Adequacy of Representation**

20 51. Plaintiff will fairly and adequately represent and protect the interest of the
21 Employee Class members. Counsel who represents Plaintiff and the Employees in the Class are
22 experienced and competent in litigating employment class actions.

23 **E. Superiority of Class Action**

24 52. A class action is superior to other available means for the fair and efficient
25 adjudication of this controversy. Individual joinder of all Employees is not practicable, and
26 questions of law and fact common to all Employees predominate over any questions affecting only
27 individual Employees. Each Employee in the Class has been damaged and is entitled to recovery
28 by reason of Defendants’ illegal policies or practices of failing to compensate Employees properly.

1 53. As to the issues raised in this case, a class action is superior to all other methods for
2 the fair and efficient adjudication of this controversy, as joinder of all Class members is
3 impracticable and many legal and factual questions to be adjudicated apply uniformly to all Class
4 members. Further, as the economic or other loss suffered by vast numbers of Class members may
5 be relatively small, the expense and burden of individual actions makes it difficult for the Class
6 members to individually redress the wrongs they have suffered. Moreover, in the event
7 disgorgement is ordered, a class action is the only mechanism that will permit the employment of
8 a fluid fund recovery to ensure that equity is achieved. There will be relatively little difficulty in
9 managing this case as a class action, and proceeding on a class-wide basis will permit Employees
10 to vindicate their rights for violations they endured which they would otherwise be foreclosed
11 from receiving in a multiplicity of individual lawsuits that would be cost prohibitive to them.

12 54. Class action treatment will allow those persons similarly situated to litigate their
13 claims in the manner that is most efficient and economical for the parties and the judicial system.
14 Plaintiff is unaware of any difficulties in managing this case that should preclude class treatment.
15 Plaintiff contemplates the eventual issuance of notice to the proposed Class members that would
16 set forth the subject and nature of the instant action. The Defendants' own business records can be
17 utilized for assistance in the preparation and issuance of the contemplated notices. To the extent
18 that any further notice is required additional media and/or mailings can be used.

19 55. Defendants, as prospective and actual employers of the Employees in the Class,
20 had a special fiduciary duty to disclose to prospective Class members the true facts surrounding
21 Defendants' pay practices, policies and working conditions imposed upon the similarly situated
22 Employees as well as the effect of any alleged arbitration agreements that may have been forced
23 upon them. In addition, Defendants knew they possessed special knowledge about pay practices
24 and policies, most notably intentionally refusing to pay for all hours actually worked which should
25 have been recorded in Defendants' pay records and the consequence of the alleged arbitration
26 agreements and policies and practices on the Employees and Class as a whole.

27 56. Plaintiff and the Employees in the Class did not discover the fact that they were
28 entitled to all pay under the Labor Code until shortly before the filing of this lawsuit nor was there

1 ever any discussion about Plaintiff's and the Class's waiver of their Constitutional rights of trial
2 by jury, right to collectively organize and oppose unlawful pay practices under California law as
3 well as obtain injunctive relief preventing such practices from continuing. As a result, the
4 applicable statutes of limitation were tolled until such time as Plaintiff and the Class members
5 discovered their claims.

6 **FIRST CAUSE OF ACTION**
7 **FAILURE TO PAY MINIMUM WAGES**
8 **(Against All Defendants)**

9 57. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
10 full herein.

11 58. Defendants failed to pay Employees minimum wages for all hours worked.
12 Defendants had a consistent policy of failing to pay Employees for all hours worked. Employees
13 would work hours and not receive wages, including as alleged above in connection with off the
14 clock work and rounding and time shaving, including all the time required to remain on duty and
15 under Defendants' control during breaks and due to the work demands placed upon them by
16 Defendants' management and customers. Defendants' uniformly applied policies required
17 systematic off the clock work and underpayment of all wages owed to Employees over a period
18 of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly
19 failed to pay minimum wages to Plaintiff and the Class members, including by requiring
20 systematic off the clock work. To the extent any local wage ordinances were also applicable to
21 paying the employees an hourly rate above the minimum wage rate, Defendants failed to comply
22 with the local wage ordinances. Defendants' uniform pattern of unlawful wage and hour practices
23 manifested, without limitation, applicable to the Class as a whole, as a result of implementing a
24 uniform policy and practice that denied accurate compensation to Plaintiff and the other members
25 of the Class as to minimum wage pay.

26 59. In California, employees must be paid at least the applicable state minimum wage
27 for all hours worked, including under Labor Code § 1197, IWC Wage Order MW-2014, and
28 paragraphs 2(K), 2(S), and 4(A)-4(C) of the applicable IWC Wage Orders. Also, pursuant to

1 California Labor Code § 204, other applicable laws and regulations, and public policy, an
2 employer must timely pay its employees for all hours worked. Defendants failed to do so.

3 60. California Labor Code § 1197, entitled “Pay of Less Than Minimum Wage”
4 states: “The minimum wage for employees fixed by the commission is the minimum wage to be
5 paid to employees, and the payment of a less wage than the minimum so fixed is unlawful.” The
6 applicable minimum wage rate fixed by the commission for work during the relevant period is
7 found in the Wage Orders.

8 61. The minimum wage provisions of California Labor Code are enforceable by private
9 civil action pursuant to Labor Code § 1194(a) which states: “Notwithstanding any agreement to
10 work for a lesser wage, any employee receiving less than the legal minimum wage or the legal
11 overtime compensation applicable to the employee is entitled to recover in a civil action the
12 unpaid balance of the full amount of this minimum wage or overtime compensation, including
13 interest thereon, reasonable attorney’s fees and costs of suit.”

14 62. As described in California Labor Code §§ 1185 and 1194.2, any action for wages
15 incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also,
16 California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage
17 Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for
18 all hours worked. All hours must be paid at the statutory or agreed rate, or at the minimum rate in
19 the absence of a contractually agreed upon one.

20 63. In committing these violations of the California Labor Code, Defendants
21 inaccurately recorded, or required Plaintiff and the Class members to input times that did not
22 reflect their actual hours worked, or miscalculated hours or rates or otherwise underpaid the actual
23 time worked by Plaintiff and other members of the Class, including by requiring off the clock
24 work as addressed in detail above. Defendants acted in an illegal attempt to avoid the payment of
25 all earned wages, and other benefits in violation of the California Labor Code, the Industrial
26 Welfare Commission requirements and other applicable laws and regulations. As a result of these
27 violations, Defendants also failed to timely pay all wages earned in accordance with California
28 Labor Code § 1194.

1 64. California Labor Code § 1194.2 also provides for the following remedies: “In any
2 action under Section 1194 . . . to recover wages because of the payment of a wage less than the
3 minimum wages fixed by an order of the commission, an employee shall be entitled to recover
4 liquidated damages in an amount equal to the wages unlawfully unpaid and interest thereon.”

5 65. In addition to restitution for all unpaid wages, pursuant to California Labor Code §
6 1197.1, Plaintiff and Class members are entitled to recover a penalty of \$100.00 for the initial
7 failure to timely pay each employee minimum wages, and \$250.00 for each subsequent failure to
8 pay each employee minimum wages. Pursuant to California Labor Code § 1194.2, Plaintiff and
9 Class members are further entitled to recover liquidated damages in an amount equal to wages
10 unlawfully unpaid and interest thereon.

11 66. Defendants have the ability to pay minimum wages for all time worked and have
12 willfully refused to pay such wages with the intent to secure for Defendants a discount upon this
13 indebtedness with the intent to annoy, harass, oppress, hinder, delay, or defraud Employees.

14 67. Plaintiff and the Class members are entitled to recover the unpaid minimum wages
15 (including double minimum wages) and local wage ordinance wages and liquidated damages in an
16 amount equal to the minimum wages unlawfully unpaid, interest thereon and reasonable attorney’s
17 fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiff and the other
18 members of the Class further request recovery of all unpaid wages, according to proof, interest,
19 statutory costs, as well as the assessment of any statutory penalties against Defendants, in a sum as
20 provided by the California Labor Code and/or other applicable statutes. To the extent minimum
21 wage compensation is determined to be owed to the Class members who have terminated their
22 employment, Defendants’ conduct also violates Labor Code §§ 201 and/or 202, and therefore
23 these individuals are also entitled to waiting time penalties under California Labor Code § 203,
24 which penalties are sought herein on behalf of these Class members. Defendants’ failure to timely
25 pay all wages owed also violated Labor Code § 204 and resulted in violations of Labor Code §
26 226 because they resulted in the issuance of inaccurate wage statements. Defendants’ conduct as
27 alleged herein was willful, intentional, and not in good faith. Further, Plaintiff and other Class
28 members are entitled to seek and recover statutory costs.

1 **SECOND CAUSE OF ACTION**

2 **FAILURE TO PAY WAGES AND OVERTIME UNDER LABOR CODE § 510**

3 **(Against All Defendants)**

4 68. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
5 full herein.

6 69. California Labor Code § 1194 provides that “any employee receiving less than the
7 legal minimum wage or the legal overtime compensation applicable to the employee is entitled to
8 recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime
9 compensation, including interest thereon, reasonable attorney’s fees, and costs of suit.” The action
10 may be maintained directly against the employer in an employee’s name without first filing a
11 claim with the Division of Labor Standards and Enforcement.

12 70. By their conduct, as set forth herein, Defendants violated Labor Code § 1194 and
13 Labor Code § 510 (and paragraphs 2(K), 2(S), 3(A) and 4(A)-4(B) of the relevant orders of the
14 Industrial Welfare Commission) by failing to pay Employees: (a) time and one-half their regular
15 hourly rates for hours worked in excess of eight (8) hours in a workday or in excess of forty (40)
16 hours in any workweek or for the first eight (8) hours worked on the seventh day of work in any
17 one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve (12)
18 hours in any one (1) day or for hours worked in excess of eight (8) hours on any seventh day of
19 work in a workweek.

20 71. Defendants had a consistent policy of not paying Employees wages for all hours
21 worked, including by requiring off the clock work and rounding as addressed above, by unlawful
22 deductions, by under-reporting actual hours worked, and by requiring Employees to do so as well.
23 Defendants have also failed to include all forms of remuneration in the regular rate of pay used to
24 calculate and pay overtime, and failed to begin paying overtime when it was incurred due to the
25 off the clock work, as detailed above.

26 72. Defendants thus had a consistent policy of not paying Employees wages for all
27 hours worked, including hours at their required regular, overtime, and double-time rates.
28 Defendants, and each of them, have intentionally and improperly rounded, changed, adjusted

1 and/or modified certain employees' hours, including Plaintiff's, or required Plaintiff and the Class
2 members to do so, or otherwise caused them to work off the clock to avoid paying Plaintiff and the
3 Class members all earned and owed straight time and overtime wages and other benefits, in
4 violation of the California Labor Code, the California Code of Regulations and the IWC Wage
5 Orders and guidelines set forth by the Division of Labor Standards and Enforcement. Defendants
6 have also violated these provisions by requiring Plaintiff and other similarly situated non-exempt
7 employees to work through meal periods or remain under Defendants' control when they were
8 required to be clocked out or to otherwise work off the clock to complete their daily job duties and
9 respond to demands from customers and management.

10 73. Therefore, Employees were not properly compensated, nor were they paid overtime
11 rates for hours worked in excess of eight hours in a given day, and/or forty hours in a given week.
12 Based on information and belief, Defendants did not make available to Employees a reasonable
13 protocol for correcting time records when Employees worked overtime hours or to fix incorrect
14 time entries or those that Defendants unlawfully under-recorded to the Employee's detriment.
15 Defendants have also violated these provisions by requiring Plaintiff and other similarly situated
16 Class members to work through meal periods when they were required to be clocked out or to
17 otherwise work off the clock to complete their daily job duties.

18 74. Defendants' failure to pay Plaintiff and the Class members the unpaid balance of
19 regular wages owed and overtime compensation for all hours worked, as required by California
20 law, violates the provisions of Labor Code §§ 510 and 1198 and paragraph 3(A) of the applicable
21 IWC Wage Order, and is therefore unlawful. Defendants also failed to correctly calculate the
22 regular rate used to calculate and pay overtime, and meal and rest premiums, as addressed above.

23 75. Additionally, Labor Code § 558(a) provides "any employer or other person acting
24 on behalf of an employer who violates, or causes to be violated, a section of this chapter or any
25 provisions regulating hours and days of work in any order of the IWC shall be subject to a civil
26 penalty as follows: (1) For any violation, fifty dollars (\$50) for each underpaid employee for each
27 pay period for which the employee was underpaid in addition to an amount sufficient to recover
28 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each

1 underpaid employee for each pay period for which the employee was underpaid in addition to an
2 amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall
3 be paid to the affected employee.” Labor Code § 558(c) states, “the civil penalties provided for in
4 this section are in addition to any other civil or criminal penalty provided by law.” Defendants
5 have violated provisions of the Labor Code regulating hours and days of work as well as the IWC
6 Wage Orders. Accordingly, Plaintiff and the Class members seek the remedies set forth in Labor
7 Code § 558.

8 76. Defendants’ failure to pay compensation in a timely fashion also constituted a
9 violation of California Labor Code § 204, which requires that all wages shall be paid
10 semimonthly. From four (4) years prior to the filing of this lawsuit to the present, in direct
11 violation of that provision of the California Labor Code, Defendants have failed to pay all wages
12 and overtime compensation earned by Employees. Each such failure to make a timely payment of
13 compensation to Employees constitutes a separate violation of California Labor Code § 204.

14 77. Employees have been damaged by these violations of California Labor Code §§
15 204 and 510 (and the relevant orders of the Industrial Welfare Commission). Additionally, under
16 Labor Code § 1199(a)-(c), it is a misdemeanor and Defendants are subject to a fine of not less
17 than \$100 for causing Employees “to work for longer hours than those fixed, or under conditions
18 of labor prohibited by an order of the commission” or if the employer pays “a wage less than the
19 minimum fixed by an order of the commission” or “violates...any provision of this chapter or
20 any order or ruling of the commission.”

21 78. Consequently, pursuant to the California Labor Code, including Labor Code §§
22 204, 510, 558, 1194, 1198, 1199, and the relevant paragraphs of the IWC Wage Orders, including
23 paragraphs 2(K), 2(S), 3(A), 4, and 20, Defendants are liable to Employees for the full amount of
24 all their unpaid wages and overtime compensation for all their hours worked, with interest, plus
25 their reasonable attorneys’ fees and costs, as well as the assessment of any statutory penalties
26 against Defendants, and each of them, and any additional sums as provided by the Labor Code
27 and/or other statutes.

28

1 **THIRD CAUSE OF ACTION**

2 **MEAL-PERIOD LIABILITY UNDER LABOR CODE § 226.7**

3 **(Against All Defendants)**

4 79. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
5 full herein.

6 80. Employees regularly worked shifts greater than five (5) hours and in some
7 instances, greater than ten (10) hours. Pursuant to Labor Code § 512, and paragraph 11 of the
8 applicable IWC Wage Order, an employer may not employ someone for a shift of more than five
9 (5) hours without providing him or her with a meal period of not less than thirty (30) minutes or
10 for a shift of more than ten (10) hours without providing him or her with a second meal period of
11 not less than thirty (30) minutes.

12 81. Defendants failed to provide Employees with meal periods as required under the
13 Labor Code and paragraph 11 of the applicable IWC Wage Order. Employees were often required
14 to work or to otherwise remain under Defendants' control during meal periods, or Defendants
15 provided them after Employees worked beyond the fifth hour of their shifts or Employees
16 otherwise had them shortened and interrupted by work demands and requirements to perform off
17 the clock work and remain under Defendants' control. Furthermore, upon information and belief,
18 on the occasions when Employees worked more than ten hours in a given shift, they did so
19 without receiving a second uninterrupted thirty-minute meal period as required by law.

20 82. Defendants thus failed to provide Plaintiff and the Class members with meal
21 periods as required by the Labor Code and paragraph 11 of the applicable IWC Wage Order,
22 including by not providing them with the opportunity to take meal breaks, by providing them late
23 or for less than thirty minutes, or by requiring them to perform work during breaks.

24 83. Moreover, Defendants failed to compensate Employees for each meal period not
25 provided or inadequately provided, as required under Labor Code § 226.7 and paragraphs 11 and
26 20 of the applicable IWC Wage Orders, which provide that, if an employer fails to provide an
27 employee a meal period in accordance with this section, the employer shall pay the employee one
28 hour of pay at the employee's regular rate of compensation for each workday that the meal period

1 is not provided. As detailed above, on the occasions when Defendants did pay any meal period
2 premiums, they upon information and belief underpaid them by miscalculating the regular rate of
3 compensation by not including all forms of remuneration in it. Defendants thus failed to
4 compensate the Employees for each meal period not provided or inadequately provided, as
5 required under Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC Wage Order.

6 84. Therefore, pursuant to Labor Code § 226.7 and paragraphs 11 and 20 of the
7 applicable IWC Wage Order, Employees in the Class are entitled to damages in an amount equal
8 to one hour of wages at their effective hourly rates of pay for each meal period not provided or
9 deficiently provided, a sum to be proven at trial, as well as the assessment of any statutory
10 penalties against the Defendants, and each of them, in a sum as provided by the Labor Code and
11 other statutes and applicable IWC Wage Order paragraphs.

12 **FOURTH CAUSE OF ACTION**

13 **REST-BREAK LIABILITY UNDER LABOR CODE § 226.7**

14 **(Against All Defendants)**

15 85. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
16 full herein.

17 86. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders
18 provide that employers must authorize and permit all employees to take rest periods at the rate of
19 ten minutes net rest time per four (4) work hours.

20 87. Employees consistently worked consecutive four hour shifts and were generally
21 scheduled for shifts of greater than 3.5 hours total, thus requiring Defendants to authorize and
22 permit them to take rest periods. Pursuant to the Labor Code and paragraph 12 of the applicable
23 IWC Wage Order, Employees were entitled to paid rest breaks of not less than ten minutes for
24 each consecutive four hour shift, and Defendants failed to provide Employees with timely rest
25 breaks of not less than ten minutes for each consecutive four hour shift. Defendants made no effort
26 to schedule or otherwise authorize and permit Plaintiff and the Class members to take lawful rest
27 breaks. Employees were often required to work or to otherwise remain under Defendants' control
28 during rest periods she was ever able to take, including by responding to work requirements, and

1 Defendants' prohibition from leaving the premises, and had breaks provided untimely as a result
2 of the above described off the clock work.

3 88. Labor Code §§ 226.7 and paragraphs 12 and 20 of the applicable IWC Wage
4 Orders provide that if an employer fails to provide an employee rest period in accordance with this
5 section, the employer shall pay the employee one hour of pay at the employee's regular rate of
6 compensation for each workday that the rest period is not provided. Defendants failed to do so.

7 89. Defendants, and each of them, have therefore intentionally and improperly denied
8 rest periods to Plaintiff and the Class members in violation of Labor Code §§ 226.7 and 512 and
9 paragraph 12 of the applicable IWC Wage Orders.

10 90. Defendants failed to authorize and permit Plaintiff and the Class members to take
11 rest periods, as required by the Labor Code. Moreover, Defendants did not compensate Employees
12 with an additional hour of pay at each Employee's hourly rate for each day that Defendants failed
13 to provide them with adequate rest breaks, as required under Labor Code § 226.7 and paragraphs
14 12 and 20 of the applicable IWC Wage Orders.

15 91. Therefore, pursuant to Labor Code § 226.7 and paragraphs 12 and 20 of the
16 applicable IWC Wage Orders, Employees are entitled to damages in an amount equal to one hour
17 of wages at their effective hourly rates of pay for each day worked without the required rest
18 breaks, a sum to be proven at trial, as well as the assessment of any statutory penalties against
19 Defendants, and each of them, in a sum as provided by the Labor Code and/or other statutes.

20 **FIFTH CAUSE OF ACTION**

21 **FAILURE TO PAY REPORTING TIME PAY - WAGE ORDER 5-2001, 8 CCR § 11050(5)**

22 **(Against All Defendants)**

23 92. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
24 full herein.

25 93. Wage Order 5-2001 provides that "[e]ach workday an employee is required to report
26 for work and does report, but is not put to work or is furnished less than half said employee's usual
27 or scheduled day's work, the employee shall be paid for half the usual or scheduled day's work, but
28 in no event for less than two (2) hours nor more than four (4) hours, at the employee's regular rate

of pay, which shall not be less than the minimum wage.” Cal. Code Regs., tit, 8, § 11050(5)(A).

94. As set forth herein, Employees were required to report for work and were sent home before half of their scheduled days’ work. Defendants failed to pay Plaintiff and Employees for half of their scheduled days’ work in violation of the applicable Wage Order.

95. As a direct and proximate results of Defendants' actions as set forth herein, Plaintiff and the Class members have been damaged in that they have not been paid all required reporting time pay.

96. Consequently, pursuant to the California Labor Code, including Labor Code §§ 204, 510, 558, 1194, 1198, 1199, and the relevant paragraphs of the IWC Wage Orders, including paragraphs 5(A-D), Defendants are liable to Employees for the full amount of all their unpaid wages, including reporting time pay, with interest, plus their reasonable attorneys’ fees and costs, as well as the assessment of any statutory penalties against Defendants, and each of them, and any additional sums as provided by the Labor Code and/or other statutes.

SIXTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 226(a)
(Against All Defendants)

97. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

98. California Labor Code § 226(a) requires an employer to furnish each of his or her employees with an accurate, itemized statement in writing showing the gross and net earnings, total hours worked, and the corresponding number of hours worked at each hourly rate; these statements must be appended to the detachable part of the check, draft, voucher, or whatever else serves to pay the employee’s wages; or, if wages are paid by cash or personal check, these statements may be given to the employee separately from the payment of wages; in either case the employer must give the employee these statements twice a month or each time wages are paid.

99. Defendants failed to provide Plaintiff and the similarly situated Employee Class members with accurate itemized wage statements in writing, as required by the Labor Code and paragraph 7 of the applicable IWC Wage Orders. Specifically, the wage statements issued to

1 Employees by Defendants failed to accurately account for wages, overtime, and premium pay,
2 including for all overtime and double time hours worked and for deficient meal periods and rest
3 breaks, all of which Defendants knew or reasonably should have known were owed to the
4 Employees, as alleged above.

5 100. Throughout the liability period, Defendants thus intentionally failed to furnish to
6 Plaintiff and the Class members, upon each payment of wages, itemized statements accurately
7 showing: (1) gross wages earned, (2) total hours worked by the employee, (3) the number of piece-
8 rate units earned and any applicable piece rate paid on a piece-rate basis, (4) all deductions, (5) net
9 wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of
10 the employee and only the last four digits of his or her social security number or an employee
11 identification number other than a social security number, (8) the name and address of the legal
12 entity that is the employer and (9) all applicable hourly rates in effect during the pay period and
13 the corresponding number of hours worked at each hourly rate by the employee pursuant to Labor
14 Code § 226 and paragraph 7 of the applicable IWC Wage Orders, amongst other statutory
15 requirements. Defendants knowingly and intentionally failed to provide Plaintiff and the Class
16 members with such timely and accurate wage and hour statements.

17 101. Plaintiff and the Class members suffered injury as a result of Defendants' knowing
18 and intentional failure to provide them with the wage and hour statements as required by law and
19 are presumed to have suffered injury and entitled to penalties under Labor Code § 226(e), as the
20 Defendants have failed to provide an accurate wage statement, failed to provide accurate and
21 complete information as required by any one or more of items Labor Code § 226 (a)(1) to (9),
22 inclusive, and the Plaintiff and Class members cannot promptly and easily determine from the
23 wage statement alone one or more of the following: (i) The amount of the gross wages or net
24 wages paid to the employee during the pay period or any of the other information required to be
25 provided on the itemized wage statement pursuant to items (2) to (4), inclusive, (6), and (9) of
26 subdivision (a), (ii) Which deductions the employer made from gross wages to determine the net
27 wages paid to the employee during the pay period, (iii) The name and address of the employer
28 and, (iv) The name of the employee and only the last four digits of his or her social security

1 number or an employee identification number other than a social security number. For purposes
2 of Labor Code § 226(e) “promptly and easily determine” means a reasonable person [i.e. an
3 objective standard] would be able to readily ascertain the information without reference to other
4 documents or information.

5 102. Additionally, under paragraph 4(B) of the applicable IWC Wage Orders, employers
6 are required “to pay each employee, on the established payday for the period involved, not less
7 than the applicable minimum wage for all hours worked in the payroll period, ...” Under Labor
8 Code § 1198, “[t]he employment of any employee for longer hours than those fixed by the order
9 or under conditions of labor prohibited by the order is unlawful.” Plaintiff and the Class members
10 may therefore pursue damages and penalties for violations of Labor Code § 204 and paragraph
11 4(B) of the applicable IWC Wage Orders, including penalties under paragraph 20.

12 103. Therefore, as a direct and proximate cause of Defendants’ violation of Labor Code
13 § 226(a) and paragraphs 4(b), 7, and 20 of the applicable IWC Wage Orders, the Employees in the
14 Class suffered injuries, including among other things confusion over whether they received all
15 wages owed them, the difficulty and expense involved in reconstructing pay records, and forcing
16 them to make mathematical computations to analyze whether the wages paid in fact compensated
17 them correctly for all hours worked.

18 104. Pursuant to Labor Code §§ 226(a) and 226(e), and paragraph 20 of the applicable
19 IWC Wage Order, Plaintiff and the Employee Class members are entitled to recover the greater of
20 all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and
21 one hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an
22 aggregate penalty of four thousand dollars (\$4,000) under Section 226(e). They are also entitled to
23 an award of costs and reasonable attorneys’ fees.

24 **SEVENTH CAUSE OF ACTION**
25 **VIOLATION OF LABOR CODE § 221**
26 **(Against All Defendants)**

27 105. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
28 full herein.

106. Labor Code § 221 provides, “It shall be unlawful for any employer to collect or receive from an employee any part of wages theretofore paid by said employer to said employee.” Additionally, pursuant to California Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay for all hours worked. Defendants failed to do so.

107. Defendants unlawfully received and/or collected wages from the Employees in the Class by requiring off the clock work and rounding, by miscalculating overtime, and by automatically deducting time for meal periods when they were not lawfully provided and not paying one hour of pay at the regular rate of compensation for every meal and rest period violation endured by Plaintiff and the other Class members, as alleged above. By not compensating Employees for all hours worked, Defendants unlawfully deducted wages earned in violation of Labor Code § 221.

108. As a direct and proximate cause of the unauthorized deductions, Employees have been damaged, in an amount to be determined at trial.

EIGHTH CAUSE OF ACTION
VIOLATION OF LABOR CODE § 204
(Against All Defendants)

109. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

110. Labor Code § 204 instructs that: “All wages, ...earned by any person in any employment are due and payable twice during each calendar month, on days designated in advance by the employer as the regular paydays. Labor performed between the 1st and 15th days, inclusive, of any calendar month shall be paid for between the 16th and the 26th day of the month during which the labor was performed, and labor performed between the 16th and the last day, inclusive, of any calendar month, shall be paid for between the 1st and 10th day of the following month.” Additionally, the requirements of this section shall be deemed satisfied by the payment of wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven calendar days following the close of the payroll period.” As detailed above, Defendants maintained a consistently applied policy and practice of not paying all wages earned between the

1 1st and 15th days of a month between the 16th and 26th day and failed to pay all wages earned
2 between the 16th and the last day of the month between the 1st and 10th day of the following month.
3 Defendants similarly failed to pay all wages earned by not more than seven calendar days
4 following the close of the payroll period.

5 111. All wages due and owing to Plaintiff and the Class members, including as required
6 under Labor Code § 510, were therefore not timely paid by Defendants. Additionally, wages
7 required by Labor Code § 1194 and other sections became due and payable to each employee in
8 each pay period that he or she was not provided with a meal period or rest period or paid straight
9 or overtime wages to which he or she was entitled.

10 112. Defendants violated Labor Code § 204 by systematically refusing to timely pay
11 wages due under the Labor Code, as addressed above. Additionally, under paragraph 4(B) of the
12 applicable IWC Wage Orders, employers are required “to pay each employee, on the established
13 payday for the period involved, not less than the applicable minimum wage for all hours worked in
14 the payroll period, ...” Under Labor Code § 1198, “[t]he employment of any employee for longer
15 hours than those fixed by the order or under conditions of labor prohibited by the order is
16 unlawful.” Plaintiff and the Class members may therefore pursue damages and penalties for
17 violations of Labor Code § 204 and paragraph 4(B) of the applicable IWC Wage Orders, including
18 penalties under paragraph 20 of the applicable IWC Wage Orders.

19 113. As a result of the unlawful acts of Defendants, Plaintiff and the Class they seek to
20 represent have been deprived of wages in amounts to be determined at trial, and they are entitled
21 to recovery of such amounts, plus interest and penalties thereon, attorneys’ fees, and costs,
22 pursuant to Labor Code § 204, 210, 218.5, 1194 and 1198, and paragraphs 4(B) and 20 of the
23 applicable IWC Wage Orders.

24 **NINTH CAUSE OF ACTION**
25 **VIOLATION OF LABOR CODE § 203**
26 **(Against All Defendants)**

27 114. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
28 full herein.

1 115. Plaintiff and numerous Class members are no longer employed by Defendants; they
2 either quit Defendants' employ or were fired therefrom.

3 116. Defendants failed to pay these Employees all wages due and certain at the time of
4 termination or within seventy-two hours of resignation.

5 117. The wages withheld from these Employees by Defendants remained due and owing
6 for more than thirty days from the date of separation from employment. Additionally, Defendants
7 failed to timely pay Plaintiff all of their final wages at the end of their employment.

8 118. Defendants thus failed to pay Plaintiff and the Class members without abatement,
9 all wages as defined by applicable California law. Among other things, these Employees were not
10 paid all regular and overtime wages, including by Defendants failing to pay for all hours worked
11 or requiring off the clock work or by unlawfully under-recording time entries to the detriment of
12 Employees, and Defendants failed to pay premium wages owed for unprovided meal periods and
13 rest periods, as further detailed in this Complaint. Defendants' failure to pay said wages within the
14 required time was willful within the meaning of Labor Code § 203.

15 119. Additionally, under paragraph 4(B) of the applicable IWC Wage Orders, employers
16 are required "to pay each employee, on the established payday for the period involved, not less
17 than the applicable minimum wage for all hours worked in the payroll period, ..." Under Labor
18 Code § 1198, "[t]he employment of any employee for longer hours than those fixed by the order
19 or under conditions of labor prohibited by the order is unlawful." Plaintiff and the Class members
20 may therefore pursue damages and penalties for violations of Labor Code § 203 and paragraph
21 4(B) of the applicable IWC Wage Orders, including penalties under paragraph 20 of the applicable
22 IWC Wage Orders. Additionally, under Labor Code § 1199(a)-(c), it is a misdemeanor and
23 Defendants are subject to a fine of not less than \$100 for causing Employees "to work for longer
24 hours than those fixed, or under conditions of labor prohibited by an order of the commission" or
25 if the employer pays "a wage less than the minimum fixed by an order of the commission" or
26 "violates...any provision of this chapter or any order or ruling of the commission."

27 120. Defendants' failure to pay wages, as alleged, entitles Plaintiff and these former
28 Employee Class members to penalties under Labor Code § 203 and the applicable paragraphs of

1 the IWC Wage Orders as addressed above, including the requirement that an employee's wages
2 shall continue until paid for up to thirty (30) days from the date they were due.

3 **TENTH CAUSE OF ACTION**

4 **FAILURE TO KEEP REQUIRED PAYROLL RECORDS, LABOR CODE §§ 1174, 1174.5**

5 **(Against All Defendants)**

6 121. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
7 full herein.

8 122. California Labor Code § 1174 requires that all employers shall keep accurate time
9 and wage records for all employees. California Labor Code § 1174.5 further requires that any
10 employee suffering injury due to a willful violation of the aforementioned obligations may seek
11 damages, including civil penalties, from the employer.

12 123. During the course of Plaintiff and Employees' employment, Defendants
13 consistently failed to maintain accurate time and wage records for Plaintiff and Class Members as
14 required by California Labor Code § 1174 by failing to pay them proper wages, overtime, and
15 premium pay as discussed above and failing to document and pay for actual hours worked.

16 124. Defendants are also required by the California Labor Code § 1198 and the
17 applicable Wage Order to maintain a tracking system that accurately records the times during
18 which Employees work.

19 125. Defendants have maintained a common unlawful policy and practice of failing to
20 accurately record all hours worked and all meal period start and end times and by adjusting or
21 otherwise rounding and shaving hours worked.

22 126. Defendants' failure to pay wages, as alleged above, was willful in that Defendants
23 knew wages to be due but failed to pay them.

24 127. Accordingly, Defendants are liable for civil penalties pursuant to the California
25 Labor Code including § 1174.5, for the three years prior to the filing of this Complaint.

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ELEVENTH CAUSE OF ACTION
FOR FAILURE TO REIMBURSE NECESSARY BUSINESS EXPENSES
UNDER LABOR CODE § 2802
(Against All Defendants)

128. Plaintiff realleges and incorporates all preceding paragraphs, as though set forth in full herein.

129. Plaintiff is informed and believes and based thereon alleges that throughout the period applicable, Defendants required Plaintiff and the Class members to pay for necessary work related expenses they incurred. These included the cell phone-related expenses Plaintiff incurred in responding to communications from managers and in maintaining their work uniforms. Plaintiff and the Class members must be reimbursed for these necessary business expenses under Labor Code § 2802 and Defendants systematically failed to do so.

130. Defendants thus followed a uniform policy and practice of failing to reimburse Employees for these necessary work related expenses or losses incurred in direct discharge of their job duties during employment with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the applicable IWC Wage Orders, paragraph 9.

131. Defendants' knowing and willful failure to reimburse lawful necessary work related expenses and losses to Plaintiff and the Class members resulted in damages because, among other things, Defendants did not inform employees of their right to be reimbursed for those work related expenses. As Defendants failed to inform and misled Plaintiff and the Class members with regard to their rights, Plaintiff and the Class members were led to believe that incurring those lawful and necessary expenses was an expected and essential function of their employment with Defendants and that failure to incur those expenses would have adverse consequences on their employment.

132. Therefore, Plaintiff and the Class members are entitled to reimbursement for any and all necessary work related expenses, as provided for in Labor Code § 2802(b) and paragraph 9 of the applicable IWC Wage Orders, incurred during the direct discharge of their duties while employed by Defendants, as well as accrued interest on those expenses that were not reimbursed from the date Plaintiff and the Class members incurred those expenses. Further, Plaintiff and the

1 Class members are entitled to costs and attorney's fees pursuant to Labor Code § 2802(c).

2 **TWELFTH CAUSE OF ACTION**

3 **VIOLATION OF BUSINESS & PROFESSIONS CODE § 17200 *ET SEQ.***

4 **(Against All Defendants)**

5 133. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth
6 in full herein. Plaintiff, on behalf of herself, the Employees in the Class, and the general public,
7 brings this claim pursuant to Business & Professions Code § 17200 *et seq.* The conduct of
8 Defendants as alleged in this Complaint has been and continues to be unfair, unlawful, and
9 harmful to Employees and the general public. Plaintiff seeks to enforce important rights affecting
10 the public interest within the meaning of Code of Civil Procedure § 1021.5.

11 134. Plaintiff is a "person" within the meaning of Business & Professions Code
12 § 17204, has suffered injury, and therefore has standing to bring this cause of action for
13 injunctive relief, restitution, and other appropriate equitable relief.

14 135. Business & Professions Code § 17200 *et seq.* prohibits unlawful and unfair
15 business practices. By the conduct alleged herein, Defendants' practices were deceptive and
16 fraudulent in that Defendants' policy and practice failed to provide the required amount of
17 compensation for missed meal and rest breaks, and failed to adequately compensate Plaintiff and
18 Class members for all hours worked, due to systematic business practices as alleged herein that
19 cannot be justified, pursuant to the applicable California Labor Code and Industrial Welfare
20 Commission requirements in violation of California Business and Professions Code §§ 17200, *et*
21 *seq.*, and for which this Court should issue injunctive and equitable relief, pursuant to California
22 Business & Professions Code § 17203, including restitution of wages wrongfully withheld.

23 136. Wage-and-hour laws express fundamental public policies. Paying employees their
24 wages and overtime, providing them with meal periods and rest breaks, etc., are fundamental
25 public policies of California. Labor Code § 90.5(a) articulates the public policies of this State
26 vigorously to enforce minimum labor standards, to ensure that employees are not required or
27 permitted to work under substandard and unlawful conditions, and to protect law-abiding
28 employers and their employees from competitors who lower costs to themselves by failing to

1 comply with minimum labor standards.

2 137. Defendants have violated statutes and public policies. Through the conduct alleged
3 in this Complaint Defendants have acted contrary to these public policies, have violated specific
4 provisions of the Labor Code, and have engaged in other unlawful and unfair business practices
5 in violation of Business & Professions Code § 17200 *et seq.*; which conduct has deprived
6 Plaintiff, and all persons similarly situated, and all interested persons, of the rights, benefits, and
7 privileges guaranteed to all employees under the law.

8 138. Defendants' conduct, as alleged above, constitutes unfair competition in violation
9 of the Business & Professions Code § 17200 *et seq.*

10 139. Defendants, by engaging in the conduct herein alleged, by failing to pay wages
11 and overtime, failing to provide meal periods and rest breaks, etc., either knew or in the exercise
12 of reasonable care should have known that their conduct was unlawful; therefore their conduct
13 violates the Business & Professions Code § 17200 *et seq.*

14 140. By the conduct alleged herein, Defendants have engaged and continue to engage in
15 a business practice which violates California and federal law, including but not limited to, the
16 applicable Industrial Wage Order(s), the California Code of Regulations, and the California
17 Labor Code including Sections 204, 226, 226.7, 510, 512, 1194, 1197, and 1198 for which this
18 Court should issue declaratory and other equitable relief pursuant to California Business &
19 Professions Code § 17203 as may be necessary to prevent and remedy the conduct held to
20 constitute unfair competition, including restitution of wages wrongfully withheld.

21 141. As a proximate result of the above-mentioned acts of Defendants, Employees have
22 been damaged, in a sum to be proven at trial.

23 142. Unless restrained by this Court Defendants will continue to engage in such
24 unlawful conduct as alleged above. Pursuant to the Business & Professions Code, this Court
25 should make such orders or judgments, including the appointment of a receiver, as may be
26 necessary to prevent the use by Defendants or their agents or employees of any unlawful or
27 deceptive practice prohibited by the Business & Professions Code, including but not limited to
28 the disgorgement of such profits as may be necessary to restore Employees to the money

Defendants have unlawfully failed to pay.

RELIEF REQUESTED

WHEREFORE, Plaintiff prays for the following relief:

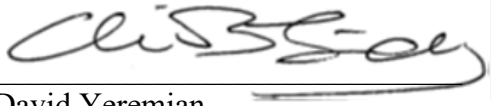
1. For an order certifying this action as a class action;
2. For compensatory damages in the amount of the unpaid minimum wages for work performed by Employees and unpaid overtime compensation from at least four (4) years prior to the filing of this action, as may be proven;
3. For liquidated damages in the amount equal to the unpaid minimum wage and interest thereon, from at least four (4) years prior to the filing of this action, according to proof;
4. For compensatory damages in the amount of all unpaid wages, including overtime and double-time pay, as may be proven;
5. For compensatory damages in the amount of the hourly wage made by Employees for each missed or deficient meal period where no premium pay was paid therefor from four (4) years prior to the filing of this action, as may be proven;
6. For compensatory damages in the amount of the hourly wage made by Employees for each day requisite rest breaks were not provided or were deficiently provided where no premium pay was paid therefor from at least four (4) years prior to the filing of this action, as may be proven;
7. For compensatory damages in the amount of the hourly wage made by Employees for shifts where no reporting time pay was paid from at least four (4) years prior to the filing of this action, as may be proven;
8. For penalties pursuant to Labor Code § 226(e) for Employees, as may be proven;
9. For restitution and/or damages and penalties for Defendants' failure to pay all wages due twice monthly under Labor Code § 204, as may be proven;
10. For restitution and/or damages for all amounts unlawfully withheld from the wages for all class members in violation of Labor Code § 221, as may be proven;
11. For penalties pursuant to Labor Code § 203 for all Employees who quit or were fired in an amount equal to their daily wage times thirty (30) days, as may be proven;

12. For penalties pursuant to Labor Code § 1174.5, as may be proven;
13. For penalties pursuant to Labor Code §§ 226 and 1198.5, as may be proven;
14. For restitution for unfair competition pursuant to Business & Professions Code § 17200 *et seq.*, including disgorgement or profits, as may be proven;
15. For an order enjoining Defendants and their agents, servants, and employees, and all persons acting under, in concert with, or for them, from acting in derogation of any rights or duties adumbrated in this Complaint;
16. For other wages and penalties under the Labor Code as may be proven;
17. For all general, special, and incidental damages as may be proven;
18. For an award of pre-judgment and post-judgment interest;
19. For an award providing for the payment of the costs of this suit;
20. For an award of attorneys' fees; and
21. For such other and further relief as this Court may deem proper and just.

DATED: October 18, 2024

D.LAW, INC.

By


David Yeremian
Alvin B. Lindsay
Rose Sorial
Attorneys for Plaintiff Tatiana Lteif
and the putative class

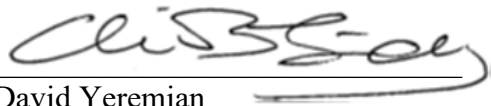
DEMAND FOR JURY TRIAL

Plaintiff hereby demands trial of her claims by jury to the extent authorized by law.

DATED: October 18, 2024

D.LAW, INC.

By



David Yeremian
Alvin B. Lindsay
Rose Sorial
Attorneys for Plaintiff Tatiana Lteif
and the putative class