

1 **BOKHOUR LAW GROUP, P.C.**

Mehrdad Bokhour, Esq., CA Bar No. 285256

2 *mehrdad@bokhourlaw.com*

3 1901 Avenue of the Stars, Suite 920

Los Angeles, California 90067

4 Tel: (310) 975-1493; Fax: (310) 675-0861

5 **FALAKASSA LAW, P.C.**

Joshua S. Falakassa, CA Bar No. 295045

6 *josh@falakassalaw.com*

7 1901 Avenue of the Stars, Suite 920

Los Angeles, California 90067

8 Tel: (818) 456-6168; Fax: (888) 505-0868

9 Attorneys for Plaintiff and the Putative Classes

10 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**

11 **FOR THE COUNTY OF SACRAMENTO**

12 SEPIDEH MEHRAD HOSSEINI, on behalf of
13 herself and all others similarly situated,

14 Plaintiff,

15 v.

16 HEARTLAND DENTAL, LLC, a Delaware
17 Limited Liability Company; and DOES 1-50,
inclusive.

18 Defendants.

ELECTRONICALLY FILED

Superior Court of California

County of Sacramento

06/06/2025

By: A. Gray Deputy

CASE NO.: 24CV020489

**FIRST AMENDED CLASS AND PAGA
ACTION COMPLAINT:**

- (1) FAILURE TO PAY ALL OVERTIME WAGES;
- (2) MEAL PERIOD VIOLATIONS;
- (3) REST PERIOD VIOLATIONS;
- (4) FAILURE TO PAY ALL SICK TIME;
- (5) WAGE STATEMENT VIOLATIONS;
- (6) WAITING TIME PENALTIES;
- (7) FAILURE TO REIMBURSE NECESSARY BUSINESS EXPENSES;
- (8) UNFAIR COMPETITION; &
- (9) PENALTIES UNDER THE PRIVATE ATTORNEYS GENERAL ACT (“PAGA”)

DEMAND FOR JURY TRIAL

1 Plaintiff Sepideh Mehrad Hosseini (“Plaintiff”), on behalf of herself and all other similarly
2 situated non-exempt employees, alleges and complains of Defendant Heartland Dental, LLC
3 (“Defendant”) and DOES 1 to 50 (collectively “Defendants”) and each of them, as follows:

4 **INTRODUCTION**

5 1. Defendant provides supported dentists, hygienists, and non-clinical team members with
6 world-class non-clinical administrative support to help them achieve sustainable professional and
7 personal growth.

8 2. Plaintiff brings this class action lawsuit against Defendant for alleged violations of the
9 California Labor Code and Business and Professions Code.

10 3. As set forth below, Plaintiff alleges that Defendant failed to pay all overtime
11 compensation and sick pay wages by incorrectly calculating the “regular rate of pay.” Moreover,
12 Plaintiff alleges that Defendant’s meal and rest period policies and practices failed to allow and permit
13 non-exempt employees to take all compliant and timely meal and rest periods or pay premium wages
14 at the “regular rate of pay” in lieu thereof. Plaintiff further alleges that Defendant failed to provide
15 non-exempt employees with accurate written itemized wage statements in violation of Labor Code §
16 226(a), failed to reimburse all necessary business expenses incurred, and failed to timely pay all final
17 wages upon separation of employment in violation of Labor Code §§ 201-203.

18 4. Plaintiff also brings a claim for civil penalties based on the foregoing Labor Code
19 violations under the Private Attorney General Act (“PAGA”).

20 5. Based on these alleged Labor Code violations, Plaintiff now brings this class action
21 and representative action to recover unpaid wages, restitution, penalties, and other related relief for
22 herself and all other similarly situated non-exempt employees.

23 **JURISDICTION AND VENUE**

24 6. Plaintiff, on behalf of herself and all other similarly situated employees hereby brings
25 this class action for recovery of unpaid wages and penalties under California Labor Code §§ 201-
26 204, 210, 226(a), 226(a)(6), 226(e), 226.3, 226.7, 227.3, 246, 510, 512, 516, 1174, 1174.4, 1199,
27 2802-2804, and applicable Industrial Welfare Commission Wage Orders (“Wage Orders”), in
28 addition to seeking declaratory relief and restitution pursuant to California Business and Professions

1 Code § 17200, *et seq.*

2 7. This class action is brought pursuant to the California Code of Civil Procedure § 382.

3 8. This Court has jurisdiction over Defendant's violations of the California Labor Code
4 and applicable Wage Orders because the amount in controversy exceeds this Court's jurisdictional
5 minimum.

6 9. Venue is proper in this judicial district pursuant to California Code of Civil Procedure
7 §§ 395(a) and 395.5, Defendant operates in California within the County of Sacramento, and
8 Defendant is within the jurisdiction of this Court for the service of process.

9 **PARTIES**

10 10. At all relevant times herein, Plaintiff, who is over 18, was and currently is a California
11 resident residing in the State of California.

12 11. Plaintiff is informed, believes, and alleges that Defendants are authorized to do
13 business within the County of Sacramento and is and/or was the legal employer of Plaintiff and the
14 Class Members during the applicable statutory periods. Plaintiff was, and is, a victim of Defendants'
15 policies and/or practices complained of herein and has been deprived of the rights guaranteed to her
16 by California Labor Code §§ 201-203, 204, 210, 226, 226(a), 226(e), 226.3, 226.7, 227.3, 246, 510,
17 512, 516, 1174, 1174.4, 1199, 2802-2804, and the California Business and Professions Code § 17200
18 *et seq.*, and applicable Wage Orders.

19 12. Plaintiff is informed and believes, and based thereon alleges, that during the four years
20 preceding the filing of the Complaint and continuing to the present, Defendants did (and continue to
21 do) business in the State of California, County of Sacramento.

22 13. Plaintiff does not know the true names or capacities, whether individual, partner, or
23 corporate, of the Defendants sued herein as DOES 1 to 50, inclusive, and for that reason, said
24 Defendants are sued under such fictitious names, and Plaintiff will seek leave from this Court to
25 amend this Complaint when such true names and capacities are discovered. Plaintiff is informed, and
26 believes, and thereon alleges, that each of said fictitious Defendants, whether individual, partners, or
27 corporate, were responsible in some manner for the acts and omissions alleged herein, and
28 proximately caused Plaintiff and the Classes to be subject to the unlawful employment practices

1 alleged herein.

2 14. Plaintiff is informed, and believes, and thereon alleges, that at all times mentioned
3 herein, Defendants were and are the employers of Plaintiff and all members of the Classes. At all
4 times herein mentioned, each of said Defendants participated in the doing of the acts hereinafter
5 alleged to have been done by the named Defendants. Furthermore, the Defendants, and each of them,
6 were the agents, servants, and employees of each and every one of the other Defendants, as well as
7 the agents of all Defendants, and at all times herein mentioned, were acting within the course and
8 scope of said agency and employment. Defendants, and each of them, approved of, condoned, and/or
9 otherwise ratified each and every one of the acts or omissions complained of herein.

10 15. At all times mentioned herein, Defendants, and each of them, were members of and
11 engaged in a joint venture, partnership, and common enterprise and acting within the course and
12 scope of and in pursuance of said joint venture, partnership, and common enterprise. Further, Plaintiff
13 alleges that all Defendants were joint employers for all purposes of Plaintiff and all members of the
14 Classes.

15 **COMMON FACTUAL ALLEGATIONS**

16 16. Defendant provides supported dentists, hygienists, and non-clinical team members
17 with world-class non-clinical administrative support to help them achieve sustainable professional
18 and personal growth.

19 17. Plaintiff was employed by Defendant as a non-exempt employee with the title of
20 “Patient Services Representative” beginning on February 13, 2023, until her separation from
21 employment on March 29, 2024.

22 18. Plaintiff and other non-exempt employees (including, but not limited to, Dental
23 Receptionist, Front Desk Receptionist, Dental Hygienist, Dental Assistant, Patient Services
24 Representative, Benefits Administrator, Financial Accountant, Payroll Specialist, and all other non-
25 exempt positions) were responsible for all aspects of Defendant’s business in the State of California.
26 However, in these roles, Plaintiff and non-exempt employees were often not afforded all protections
27 and rights conferred under the California Labor Code and applicable Wage Orders.

28 19. At all relevant times, Plaintiff and other non-exempt employees regularly worked

1 various shifts, many of which were more than 8.0 hours in a workday and 40.0 hours in a workweek.
2 Plaintiff alleges that other non-exempt employees were also subjected to the same policies,
3 procedures, practices, working conditions, and corresponding wage and hour violations to which she
4 was subjected during her employment.

5 20. First, at all relevant times, Plaintiff and other non-exempt employees worked regular
6 shifts that lasted longer than 8.0 hours in a workday and resulted in non-exempt employees regularly
7 working more than 40 hours in a workweek. However, Defendant uniformly failed to properly
8 calculate and pay overtime wages at the proper legal rate due to Defendant's failure to include all
9 forms of compensation/remuneration, including, but not limited to, shift pay, commissions,
10 incentives, stipends, non-discretionary bonuses, and all other forms of remuneration in calculating
11 the "regular rate of pay" for purposes of overtime compensation.

12 21. Under the California Labor Code (as well as the FLSA), courts have consistently held
13 that regularly paid non-discretionary bonuses (and other forms of pay) must be included in
14 determining an employee's "regular rate of pay" for purposes of calculating overtime. (See *Haber v.*
15 *The Americana Corp.* 378 F. 2d 854, 855-856 (9th Cir. 1967) [holding that regularly paid efficiency
16 bonuses must be included in calculating the "regular rate"]; *Wang v. Chinese Daily News, Inc.* 435 F.
17 Supp. 2d 1042, 1055-1057 (C.D. Cal. 2006) [granting summary judgment to Plaintiff under California
18 and federal law on the grounds that Defendant improperly calculated overtime by excluding annual
19 bonuses paid to employees from the "regular rate of compensation"]; see *Walling v. Youngerman-*
20 *Reynolds Hardwood Co.* (1945) 65 S.Ct. 1242, 1245. ("The regular rate by its very nature must reflect
21 all payments which the parties have agreed shall be received regularly during the workweek,
22 exclusive of overtime payments. It is not an arbitrary label chosen by the parties but an actual fact.
23 Once the parties have decided upon the amount of wages and the mode of payment, the determination
24 of the regular rate becomes a matter of mathematical computation, the result of which is unaffected
25 by any designation of a contrary 'regular rate' in the contracts."); see also 29 CFR §§ 778.110
26 ("production bonus") and 778.111 ("piece-rate").

27 22. Labor Code § 510 requires an employer to compensate an employee who works more
28 than eight (8.0) hours in one workday, forty (40.0) hours in a workweek, and for the first eight (8.0)

1 hours worked on the seventh consecutive day, no less than one and one-half times (1 1/2) the regular
2 rate of pay. In addition, Labor Code § 510 obligates employers to compensate employees at no less
3 than twice the regular rate of pay when an employee works more than twelve (12.0) hours in a
4 workday or more than eight (8.0) hours on the seventh consecutive day of work. Pursuant to Section
5 3 of the applicable Wage Orders, non-exempt employees shall not be employed more than eight (8.0)
6 hours in any workday or more than 40.0 hours in any workweek unless the employee receives one
7 and one-half (1 1/2) times such employee's regular rate of pay for all hours worked over 40 hours in
8 the workweek.

9 23. By their policy of requiring Plaintiff and the other non-exempt employees to work in
10 excess of eight (8) hours in a workday and/or forty (40) hours in a workweek without compensating
11 them at the lawful rate of one-half (1 1/2) their "regular rate of pay," Defendant willfully violated the
12 provisions of Labor Code § 510 and the applicable Wage Orders.

13 24. Similarly, at all relevant times, Defendant also failed in its obligation to provide
14 Plaintiff and other non-exempt employees the legally required paid sick days at the legal rate pursuant
15 to Labor Code §§ 246(a),(b), which requires that "[a]n employee who, on or after July 1, 2015, works
16 in California for the same employer for 30 or more days within a year from the commencement of
17 employment is entitled to paid sick days. . . at the rate of not less than one hour per every 30 hours
18 worked, beginning at the commencement of employment." Labor Code § 246(l)(1) provides that paid
19 sick time for non-exempt employees must be "calculated in the same manner as the regular rate of
20 pay for the workweek in which the employee uses paid sick time, whether or not the employee
21 actually works overtime in that workweek."

22 25. Additionally, Labor Code § 246(l)(2) states that the paid sick time must be "calculated
23 by dividing the employee's total wages, not including overtime premium pay, by the employee's total
24 hours worked in the full pay periods of the prior 90 days of employment." Finally, Labor Code § 246(i)
25 requires employers to "provide an employee with written notice that sets forth the amount of paid
26 sick leave available, or paid time off leave an employer provides in lieu of sick leave, for use on either
27 the employee's itemized wage statement described in Section 226 or in a separate writing provided
28 on the designated pay date with the employee's payment of wages."

1 26. Here, at all relevant times, Defendant failed in its obligation to provide Plaintiff and
2 other non-exempt employees the legally required paid sick days at the legal rate, including all forms
3 of compensation, pursuant to Labor Code §§ 246(a), (b). As such, Defendant paid sick time below
4 the “regular rate of pay” as required by Labor Code §§ 246(l) (1-2).

5 27. Moreover, at all relevant times, Plaintiff and other non-exempt employees were denied
6 compliant and timely 30-minute off-duty meal periods as mandated by California law. Due to
7 Defendant’s uniform meal period policies/practices, operational requirements, operational
8 requirements, and work demands, Plaintiff and other non-exempt employees often could not take
9 timely and uninterrupted net 30-minute first meal periods before the end of the fifth hour of work.
10 Further, when Plaintiff and other non-exempt employees worked more than 10.0 hours in a shift, they
11 were not always allowed and permitted to take a mandated second meal period before the end of the
12 tenth hour of work in violation of the Labor Code and applicable Wage Orders. Indeed, Plaintiff’s
13 and other non-exempt employees’ meal periods were often interrupted and/or lasted fewer than 30
14 minutes due to Defendant’s meal period policies/procedures, operational requirements, and work
15 demands.

16 28. In addition, for each missed or non-compliant meal period, Defendant failed and
17 continues to fail to maintain a mechanism by which non-exempt employees were paid meal period
18 premiums at the “regular rate of pay” pursuant to *Ferra v. Loews Hollywood Hotel, LLC* (2021) and
19 Labor Code § 226.7.

20 29. Accordingly, due to Defendant’s uniform meal period practices, non-exempt
21 employees were also regularly denied legally compliant meal periods in violation of Labor Code §§
22 226.7, 510, 516, and applicable Wage Orders.

23 30. Next, at all relevant times, Plaintiff and other non-exempt employees were not
24 provided with all 10-minute rest periods for every four hours worked, or a major fraction thereof, due
25 to Defendant’s uniform rest period policies/practices, operational requirements, and work demands.
26 As a result, Plaintiff and other non-exempt employees were and are often unable to take a net 10-
27 minute duty-free rest period for every major fraction of four hours worked. This includes a second
28 rest period for shifts in excess of six hours and a third rest period for shifts in excess of 10.0 hours in

1 a workday.

2 31. By not relieving all non-exempt employees of all duties during rest periods, Defendant
3 failed to provide legally compliant rest periods. See *Augustus v. ABM Security Services, Inc.* (2016)
4 2 Cal. 5th 257, 269 [concluding that “during rest periods employers must relieve employees of all
5 duties and relinquish control over how employees spend their time.”] (Emphasis added). In *Augustus*,
6 the California Supreme Court expressly rejected the employer’s assertion that it could provide an on-
7 duty rest period to employees who worked as security guards and further explained: “that employers
8 [must] relinquish any control over how employees spend their break time and relieve their employees
9 of all duties.” *Id.* at 273. Each time non-exempt employees could not take a compliant rest period,
10 Defendant failed and continues to fail to adequately pay rest period premium payments at the “regular
11 rate of pay” as required by Labor Code § 226.7.

12 32. Accordingly, due to Defendant’s uniform rest period policies/practices, non-exempt
13 employees were regularly denied legally compliant rest breaks in violation of Labor Code §§ 226.7,
14 512, and applicable Wage Orders.

15 33. As a result of Defendant’s failure to pay Plaintiff and other non-exempt employees for
16 all overtime wages and sick pay wages at the “regular rate of pay,” and Defendant’s failure to pay all
17 meal and rest period premiums at the “regular rate of pay,” Defendant issued wage statements which
18 failed to identify the gross wages earned accurately, the total hours worked, the net wages earned,
19 and the correct corresponding number of hours worked at each hourly rate, in violation of Labor Code
20 § 226(a)(1, 2, 5, and 9).

21 34. Labor Code § 226.3 provides that “[a]ny employer who violates subdivision (a) of
22 Section 226 shall be subject to a civil penalty in the amount of two hundred fifty dollars (\$250) per
23 employee per violation in an initial violation and one thousand dollars (\$1,000) per employee for
24 each violation in a subsequent citation, for which the employer fails to provide the employee a wage
25 deduction statement or fails to keep the required in subdivision (a) of Section 226.”

26 35. Thus, for the violations of Labor Code section 226 described above, Plaintiff and other
27 non-exempt employees may also recover Labor Code § 226.3 penalties for Defendant’s violations of
28 Labor Code § 226(a). Consequently, because Defendant failed to comply with Labor Code § 226(a),

1 Plaintiff and other non-exempt employees would be entitled to recover penalties under Labor Code §
2 226(e).

3 36. Furthermore, because Defendant failed to pay all overtime, sick pay wages, and meal
4 and rest period premiums at the “regular rate of pay,” Defendant also failed and continues to fail to
5 pay Plaintiff and other non-exempt employees all wages owed at their time of separation from
6 employment in violation of Labor Code §§ 201-203. Thus, non-exempt employees would be entitled
7 to recover waiting time penalties under Labor Code §§ 201-203.

8 37. Finally, at all relevant times, Defendant required Plaintiff and other non-exempt
9 employees to incur necessary expenses for work-related purposes but did not reimburse non-exempt
10 employees adequately for these necessary expenditures in violation of Labor Code §§ 2802-2804.
11 Here, Defendant uniformly failed to reimburse non-exempt employees for the necessary costs
12 incurred in discharging their duties. (*See Cochran v. Schwan’s Home Service, Inc.*, (2014) 228
13 Cal.App.4th 1137, 1144 [“[i]f an employee is required to make work-related calls on a personal cell
14 phone, then he or she is incurring an expense for the purposes of section 2802. It does not matter
15 whether the phone bill is paid for by a third person or at all...To show liability under section 2802, an
16 employee needs only to show that he or she was required to use a personal cell phone to make work-
17 related calls, and he or she was not reimbursed”].). Accordingly, due to Defendant’s uniform failure
18 to adequately reimburse for necessary business expenditures in violation of Labor Code §§ 2802-
19 2804 and applicable Wage Orders.

20 **CLASS ACTION ALLEGATIONS**

21 38. Plaintiff brings this action on behalf of herself and the following Classes pursuant to §
22 382 of the Code of Civil Procedure:

23 All current or former non-exempt hourly employees who work or worked for
24 Defendant in California during the four years immediately preceding the
filing of the Complaint through the date of trial. (the “Class”);

25 All current or former non-exempt employees who worked for Defendant in
26 California and worked overtime hours during at least one shift during the four
27 years immediately preceding the filing of the Complaint through the date of
trial. (“the Overtime Subclass”);

1 All current or former employees who work or worked for Defendant in
2 California during the one year immediately preceding the filing of the
Complaint through the date of trial. ("the Wage Statement Subclass")

3 All employees who work or worked for Defendant in California and who left
4 their employment during the three years immediately preceding the filing of
the Complaint through the date of trial. ("Waiting Time Penalty Subclass")

5 (collectively "the Classes")

6 39. **Numerosity/Ascertainability:** The members of the Classes are so numerous that
7 joinder of all members would be unfeasible and not practicable. The membership of the Classes is
8 unknown to Plaintiff at this time; however, it is estimated that the Classes consist of at least one
9 hundred (100) individuals. The identity of such membership is readily ascertainable via inspection of
10 Defendant's employment and payroll records.

11 40. **Common Questions of Law and Fact Predominate/Well-Defined Community of**
12 **Interest:** There are common questions of law and fact as to Plaintiff and all other similarly situated
13 non-exempt employees, which predominate over questions affecting only individual members
14 including, without limitation to:

15 1. Whether Defendant failed to properly calculate the "regular rate of pay" for purposes of
16 paying overtime and sick pay wages to the members of the Class;

17 2. Whether Defendant provided legally compliant meal and rest periods or proper
18 compensation at the "regular rate of pay" in lieu thereof to members of the Class;

19 3. Whether Defendant furnished legally compliant wage statements to members of the
20 Wage Statement Subclass pursuant to Labor Code § 226(a);

21 4. Whether the timing and amount of payment of final wages to members of the Waiting
22 Time Penalty Subclass at the time of separation from employment were unlawful; and

23 5. Whether Defendant failed to reimburse Class Members for all necessary business
24 expenses in violation of Labor Code §§ 2802-2804.

25 41. **Predominance of Common Questions:** Common questions of law and fact
26 predominate over questions that affect only individual members of the Classes. The common
27 questions of law set forth above are numerous and substantial and stem from Defendant's policies
28

1 and/or practices applicable to each individual class member, such as without limitation, Defendant's
2 failure to properly pay overtime and sick pay wages at the proper "regular rate of pay," Defendant's
3 failure to provide all compliant meal and rest periods or premiums at the "regular rate of pay" in lieu
4 thereof, Defendant's failure to provide accurate itemized wage statements, Defendant's failure to
5 reimburse for all necessary business expenses, and Defendant's failure to pay for all wages due upon
6 separation of employment. As such, the common questions predominate over individual questions
7 concerning each class member's showing as to his or her eligibility for recovery or the amount of his
8 or her damages.

9 42. **Typicality:** The claims of Plaintiff are typical of the claims of the Classes because
10 Plaintiff was employed by Defendant as a non-exempt employee in California during the statute(s)
11 of limitation applicable to each cause of action pled in the Complaint in this action. As alleged herein,
12 Plaintiff, like the members of the Classes, was deprived of overtime and sick pay wages, was deprived
13 of meal and rest period premium wages, was subject to Defendant's uniform meal and rest period
14 policies/practices, was not provided accurate itemized wage statements, was not reimbursed for all
15 necessary business expenses, and was not timely paid all wages owed upon separation of
16 employment.

17 43. **Adequacy of Representation:** Plaintiff is fully prepared to take all necessary steps to
18 represent fairly and adequately the interests of the members of the Classes. Moreover, Plaintiff's
19 attorneys are ready, willing, and able to fully and adequately represent the members of the Classes.
20 Plaintiff's attorneys have prosecuted and are actively litigating several wage-and-hour class actions
21 in state and federal courts and are committed to vigorously prosecuting this action on behalf of the
22 members of the Classes.

23 44. **Superiority:** The California Labor Code is broadly remedial in nature and serves an
24 important public interest in establishing minimum working conditions and standards in California.
25 These laws and labor standards protect the average working employee from exploitation by
26 employers who have the responsibility to follow the laws and who may seek to take advantage of
27 superior economic and bargaining power in setting onerous terms and conditions of employment. The
28 nature of this action and the format of laws available to Plaintiff and members of the Classes make

1 the class action format a particularly efficient and appropriate procedure to redress the violations
2 alleged herein. If each employee were required to file an individual lawsuit, Defendant would
3 necessarily gain an unconscionable advantage since they would be able to exploit and overwhelm the
4 limited resources of each individual plaintiff with their vastly superior financial and legal resources.

5 45. Moreover, requiring each member of the Classes to pursue an individual remedy would
6 also discourage the assertion of lawful claims by employees who would be disinclined to file an action
7 against their former and/or current employer for real and justifiable fear of retaliation and permanent
8 damages to their careers at subsequent employment. Further, the prosecution of separate actions by
9 the individual class members, even if possible, would create a substantial risk of inconsistent or
10 varying verdicts or adjudications with respect to the individual class members against Defendant
11 herein and which would establish potentially incompatible standards of conduct for Defendant; and/or
12 legal determinations with respect to individual class members which would, as a practical matter, be
13 dispositive of the interest of the other class members not parties to adjudications or which would
14 substantially impair or impede the ability of the class members to protect their interests. Further, the
15 claims of the individual members of the class are not sufficiently large to warrant vigorous individual
16 prosecution considering all of the concomitant costs and expenses attending thereto. As such, the
17 Classes identified in Paragraph 38 are maintainable as Classes under § 382 of the Code of Civil
18 Procedure.

19 **FIRST CAUSE OF ACTION**

20 **FAILURE TO PAY ALL OVERTIME WAGES**

21 **(AGAINST ALL DEFENDANTS)**

22 46. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

23 47. This cause of action is brought pursuant to Labor Code §§ 204, 210, 510, 558, 1194,
24 and 1198, which provide that non-exempt employees are entitled to overtime wages for all overtime
25 hours worked and provide a private right of action for the failure to pay all overtime compensation
26 for overtime work performed.

27 48. At all times relevant herein, Defendant was required to properly pay Plaintiff and
28 members of the Overtime Subclass for all overtime hours worked pursuant to California Labor Code

1 § 1194 and the applicable Wage Orders.

2 49. Section 3 of the applicable Wage Order requires an employer to pay an employee “one
3 and one-half (1 1/2) times the employee’s regular rate of pay” for work in excess of 8 hours per
4 workday and/or in excess of 40 hours of work in the workweek. The same section also requires an
5 employer to pay an employee double the employee’s regular rate of pay for work in excess of twelve
6 hours each workday and/or for work in excess of 8 hours on the seventh consecutive day of work in
7 the workweek. Defendant caused Plaintiff to work overtime and hours but did not compensate
8 Plaintiff or members of the Overtime Subclass at one and one-half times their “regular rate of pay”
9 for such hours.

10 50. At all relevant times herein, Defendant failed to conform their pay practices to the
11 requirements of the law. This unlawful conduct includes but is not limited to, Defendant’s failure to
12 include all forms of compensation, including, but not limited to, shift pay, commissions, incentive
13 pay, and non-discretionary bonuses in calculating the “regular rate of pay,” which resulted in these
14 individuals not being paid for all overtime hours worked.

15 51. The foregoing policies and practices are unlawful and create an entitlement to recovery
16 by Plaintiff and the members of the Overtime Subclass in a civil action for the unpaid amount of
17 overtime wages, including interest thereon, statutory penalties, attorney’s fees, and costs of suit
18 according to Labor Code §§ 204, 210, 510, 1194, and 1198, the applicable Wage Orders, and Code
19 of Civil Procedure § 1021.5.

20 **SECOND CAUSE OF ACTION**

21 **MEAL PERIOD VIOLATIONS**

22 **(AGAINST ALL DEFENDANTS)**

23 52. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

24 53. Plaintiff is informed and believes, and based thereon alleges, that Defendant failed in
25 their affirmative obligation to provide all of their hourly non-exempt employees, including Plaintiff
26 and members of the Class, with all required meal periods in accordance with the mandates of the
27 California Labor Code and applicable Wage Orders, for the reasons set forth in the Common
28 Allegations section of this Complaint.

1 ///

2 54. Despite Defendant's violations, Defendant has not paid an additional hour of pay at
3 the "regular rate of pay" to Plaintiff and Class members at their respective regular rates of pay for
4 each violation, per California Labor Code § 226.7.

5 55. As a result, Defendant is responsible for paying premium compensation at the "regular
6 rate of pay" for meal period violations, including interest thereon, statutory penalties, and costs of
7 suit pursuant to the applicable Wage Orders, Labor Code §§ 226.7, 512, and Civil Code §§ 3287(b)
8 and 3289.

9 **THIRD CAUSE OF ACTION**
10 **REST PERIOD VIOLATIONS**
11 **(AGAINST ALL DEFENDANTS)**

12 56. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

13 57. Section 12 of the applicable Wage Orders and Labor Code §§ 226.7 and 516
14 establishes the right of non-exempt employees to be provided with a rest period of at least ten (10)
15 minutes for each four (4) hour period worked or major fraction thereof.

16 58. Due to their unlawful rest period policy/practices and operational requirements/work
17 demands, Defendant did not authorize and permit Plaintiff and Class members to take all rest periods
18 to which they were legally entitled.

19 59. Despite Defendant's violations, Defendant has not paid an additional hour of pay at
20 the "regular rate of pay" to Plaintiff and Class members at their respective regular rates of pay for
21 each violation, per California Labor Code § 226.7.

22 60. The foregoing violations create an entitlement to recovery by Plaintiff and members
23 of the Class in a civil action for the unpaid amount of rest period premiums owing, including interest
24 thereon, statutory penalties, and costs of suit pursuant to the applicable Wage Orders, Labor Code §§
25 226.7 and 516, and Civil Code §§ 3287(b) and 3289.

26 **FOURTH CAUSE OF ACTION**
27 **FAILURE TO PAY ALL SICK TIME**
28 **(AGAINST ALL DEFENDANTS)**

61. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

62. This cause of action is brought pursuant to Labor Code §§ 246, 558, 1194.2, 1197.1, 1198, and 1199 which provide that “[a]n employee who, on or after July 1, 2015, works in California for the same employer for 30 or more days within a year from the commencement of employment is entitled to paid sick days. . . at the rate of not less than one hour per every 30 hours worked, beginning at the commencement of employment.”

63. At all times relevant herein, Defendant was required to properly pay Plaintiff and Class members for all sick time pursuant to California Labor Code § 246 and the applicable Wage Orders.

64. Labor Code § 246(l)(1) provides that paid sick time for non-exempt employees must be “calculated in the same manner as the regular rate of pay for the workweek in which the employee uses paid sick time, whether or not the employee actually works overtime in that workweek.” Additionally, Labor Code § 246(l)(2) states that the paid sick time must be “calculated by dividing the employee’s total wages, not including overtime premium pay, by the employee’s total hours worked in the full pay periods of the prior 90 days of employment.” Finally, Labor Code §246(i) requires employers to “provide an employee with written notice that sets forth the amount of paid sick leave available, or paid time off leave an employer provides in lieu of sick leave, for use on either the employee’s itemized wage statement described in Section 226 or in a separate writing provided on the designated pay date with the employee’s payment of wages.”

65. Defendant failed in their obligation to provide Plaintiff and the Class the legally required paid sick days at the legal rate pursuant to Labor Code §§ 246(a),(b). Plaintiff and the Class members were not paid at the correct “regular rate of pay.”

66. The foregoing policies and practices are unlawful and create an entitlement to recovery by Plaintiff and the members of the Class in a civil action for the unpaid amount of wages, including interest thereon, statutory penalties, attorney's fees, and costs of suit according to Labor Code §§ 246.1192, 1194 *et seq.*, 1197, 1198, the applicable Wage Orders, and Code of Civil Procedure § 1021.5.

FIFTH CAUSE OF ACTION

FAILURE TO PROVIDE ACCURATE ITEMIZED WAGE STATEMENTS

(AGAINST ALL DEFENDANTS)

1 67. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

2 68. Labor Code 226(a) states in pertinent part the following:

3 “(a) An employer, semimonthly or at the time of each payment of wages,
4 shall furnish to his or her employee, either as a detachable part of the check,
5 draft, or voucher paying the employee’s wages, or separately if wages are
6 paid by personal check or cash, an accurate itemized statement in writing
7 showing (1) gross wages earned, (2) total hours worked by the employee,
8 (3) the number of piece-rate units earned and any applicable piece rate if the
9 employee is paid on a piece-rate basis, (4) all deductions, provided that all
10 deductions made on written orders of the employee may be aggregated and
11 shown as one item, (5) net wages earned, (6) the inclusive dates of the
12 period for which the employee is paid, (7) the name of the employee and
 only the last four digits of his or her social security number or an employee
 identification number other than a social security number, (8) the name and
 address of the legal entity that is the employer, and (9) all applicable hourly
 rates in effect during the pay period and the corresponding number of hours
 worked at each hourly rate by the employee.”

13 69. As set forth above, during the Class Period, Defendant issued and continues to issue
14 wage statements to its employees, including Plaintiff and members of the Wage Statement Subclass,
15 which are inadequate under Labor Code Section § 226(a).

16 70. Because Defendant failed to pay Plaintiff and the Wage Statement Subclass for all
17 overtime, sick pay wages, and missed meal and rest period premiums at the appropriate “regular rate
18 of pay,” Defendant failed to include required information on Plaintiff and the Wage Statement
19 Subclass’ wage statements, including, but not limited to, the total hours worked and the correct
20 corresponding number of hours worked at each hourly rate in violation of Labor Code section
21 226(a)(1,2,5 and 9).

22 71. Defendant’ failure to comply with section 226(a) of the Labor Code was knowing
23 and intentional.

24 72. As a result of Defendant’s issuance of inaccurate itemized wage statements to Plaintiff
25 and members of the Wage Statement Subclass in violation of section 226(a) of the California Labor
26 Code, Plaintiff and members of the Wage Statement Subclass are each entitled to recover an initial
27 penalty of \$50, and subsequent penalties of \$100, up to an amount not exceeding an aggregate penalty
28 of \$4,000 per Plaintiff and per every member of the Wage Statement Subclass from Defendant’s

1 pursuant to section 226(e) of the Labor Code, costs and reasonable attorneys' fees.

2 **SIXTH CAUSE OF ACTION**

3 **WAITING TIME PENALTIES**

4 **(AGAINST ALL DEFENDANTS)**

5 73. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

6 74. The actionable period for this cause of action is three years before filing this Complaint
7 through the present and ongoing until the violation is corrected or the class is certified.

8 75. Labor Code §§ 201 and 202 require Defendant to pay all compensation due and owing
9 to Plaintiff and the Waiting Time Subclass during the actionable period for this cause of action at or
10 around the time their employment is terminated or ended.

11 76. Labor Code § 203 provides that if an employer willfully fails to pay compensation
12 promptly upon discharge or resignation, as required by Labor Code sections 201 and 202, the
13 employer is liable for penalties for continued compensation up to thirty (30) workdays.

14 77. Defendant willfully failed to pay the Waiting Time Subclass for all overtime, sick pay
15 wages, and their meal and rest period premiums at the "regular rate of pay" before or upon termination
16 or separation from employment with Defendant as required by Labor Code §§ 201 and 202.

17 78. As a result, Defendant is liable to the Waiting Time Subclass for waiting time penalties
18 amounting to thirty (30) days wages for Plaintiff and the Waiting Time Subclass pursuant to Labor
19 Code § 203. *See, e.g., DLSE Manual, 4.3.4 (Failure to pay any sort of wages due upon termination*
20 *entitles an employee to recover waiting time penalties).*

21 **SEVENTH CAUSE OF ACTION**

22 **FAILURE TO REIMBURSE FOR NECESSARY BUSINESS EXPENDITURES**

23 **(AGAINST ALL DEFENDANTS)**

24 79. Plaintiff re-alleges and incorporates all previous paragraphs by reference.

25 80. Labor Code 2802(a) states in pertinent part the following: "(a) An employer shall
26 indemnify his or her employee for all necessary expenditures or losses incurred by the employee in
27 direct consequence of the discharge of his or her duties, or of his or her obedience to the directions
28 of the employer, even though unlawful, unless the employee, at the time of obeying the directions,

believed them to be unlawful.”

81. As set forth above, Plaintiff and Class members must be compensated for all necessary business expenditures, including, but not limited to, a reasonable portion of their monthly personal cell phone bills, and other costs incurred in the discharge of their duties. (See *Cochran v. Schwan's Home Service, Inc.* (2014) 228 Cal.App.4th 1137 (“We hold that when employees must use their personal cell phones for work-related calls, Labor Code section 2802 requires the employer to reimburse them. Whether the employees have cell phone plans with unlimited minutes or limited minutes, the reimbursement owed is a reasonable percentage of their cell phone bills.”); *Ritchie v. Blue Shield of California*, 2014 WL 6982943, at *21 (N.D. Cal. 2014) (certifying class of cell phone reimbursement claim and adopting the logic of *Cochran*)).

82. At all relevant times, Defendant has failed to comply with Labor Code Section 2802 and the applicable Wage Orders by failing to reimburse Plaintiff and the Class for all necessary business expenditures.

EIGHT CAUSE OF ACTION

UNFAIR COMPETITION

(AGAINST ALL DEFENDANTS)

83. Plaintiff re-alleges and incorporates by reference all previous paragraphs.

84. Defendant has engaged and continues to engage in unfair and/or unlawful business practices in California in violation of California Business and Professions Code § 17200 *et seq.*, by failing to pay all overtime and sick pay wages at the proper legal rate, by failing to provide all legally required meal and rest periods or pay premium payments at the “regular rate of pay” in lieu thereof, by failing to provide accurate wage statements, by failing to reimburse for all necessary business expenses adequately, and by failing to pay all earned wages at the time of separation from employment.

85. Defendant's utilization of these unfair and/or unlawful business practices deprived Plaintiff and continues to deprive members of the Classes of compensation to which they are legally entitled, constitutes unfair and/or unlawful competition, and provides an unfair advantage over Defendant competitors who have been and/or are currently employing workers and attempting to do

1 so in honest compliance with applicable wage and hour laws.

2 86. Because Plaintiff is a victim of Defendant's unfair and/or unlawful conduct alleged
3 herein, Plaintiff, for herself and on behalf of the members of the Classes, seeks full restitution of
4 monies, as necessary and according to proof, to restore any and all monies withheld, acquired and/or
5 converted by Defendant's pursuant to Business and Professions Code §§ 17203 and 17208.

6 87. The acts complained of herein occurred within the last four years immediately
7 preceding the filing of the Complaint in this action.

8 88. Plaintiff was compelled to retain the services of counsel to file this court action to
9 protect his interests and those of the Classes, to obtain restitution and injunctive relief on behalf of
10 Defendant's current hourly non-exempt employees, and to enforce important rights affecting the
11 public interest. Plaintiff has thereby incurred the financial burden of attorneys' fees and costs, which
12 she is entitled to recover under Code of Civil Procedure § 1021.5.

13 **NINTH CAUSE OF ACTION**

14 **PRIVATE ATTORNEYS GENERAL ACT**

15 **(AGAINST ALL DEFENDANTS)**

16 89. Plaintiff re-alleges and incorporates by reference all previous paragraphs.

17 90. Defendant has committed several Labor Code violations against Plaintiff and other
18 similarly aggrieved employees. Plaintiff, an "aggrieved employee" within the meaning of Labor Code
19 § 2698 *et seq.*, acting on behalf of herself and other similarly aggrieved employees, brings this PAGA
20 representative action against Defendant to recover the civil penalties due to Plaintiff, other similarly
21 aggrieved employees, and the State of California according to proof pursuant to Labor Code § 2699
22 (a) and (f) including, but not limited to (1) \$100 for each initial violation and (2) \$200 for each
23 subsequent violation per employee per pay period for those violations of the Labor Code for which
24 no civil penalty is specifically provided based on the following Labor Code violations:

25 a) Failing to pay Plaintiff and other similarly Aggrieved Employees all overtime and
26 sick pay wages at the appropriate premium rates in violation of Labor Code §§ 246, 510, 1194, 1197;

27 b) Failing to provide Plaintiff and other similarly Aggrieved Employees with all of their
28 statutorily mandated meal periods in violation of Labor Code §§ 204, 510, 1194 and 1198;

1 c) Failing to authorize and permit Plaintiff and other similarly Aggrieved employees
2 with all of their statutorily mandated rest periods in violation of Labor Code §§ 226.7 and 516;

3 d) Failing to furnish Plaintiff and other similarly situated employees with complete,
4 accurate, itemized wage statements in violations of Labor Code § 226(a) and applicable Wage Orders;

5 e) Failing to pay final wages in a timely manner in violation of Labor Code §§ 201-203
6 and applicable Wage Orders; and

7 f) Failing to reimburse Plaintiff and other aggrieved employees with all necessary
8 business expenditures in violation of Labor Code §§ 2802-2804 and applicable Wage Orders.

9 91. On or about October 9, 2024, Plaintiff notified Defendant Heartland Dental, LLC.
10 (“Defendant”) and the California Labor and Workforce Development Agency (“LWDA”) via email
11 of Defendant’s violations of the California Labor Code § 2698 *et seq.*, with respect to violations of
12 the California Labor Code identified in Paragraph 90 (a)-(f). Now that the sixty-five days have passed
13 from Plaintiff notifying Defendant of these violations, Plaintiff has exhausted her administrative
14 requirements for bringing a claim under the Private Attorneys General Act with respect to these
15 violations.

16 92. Plaintiff was compelled to retain the services of counsel to file this court action to
17 protect her interests and the interests of similarly aggrieved employees, and to assess and collect the
18 civil penalties owed by Defendant. Plaintiff has hereby incurred attorneys’ fees and costs, which she
19 is entitled to receive under California Labor Code § 2699.

20 **PRAYER FOR RELIEF**

21 **WHEREFORE**, Plaintiff prays for judgment for herself and all others on whose behalf this
22 suit is brought against Defendant, as follows:

- 23 1. For an order certifying the proposed Classes;
24 2. For an order appointing Plaintiff as representative of the Classes;
25 3. For an order appointing Counsel for Plaintiff as Counsel for the Classes;
26 4. Upon the First Cause of Action for compensatory, consequential, general, and
27 special damages according to proof pursuant to Labor Code §§ 204, 210, 510, 1194, and 1198 and
28 reasonable attorneys’ fees and costs;

1 5. Upon the Second Cause of Action, for compensatory, consequential, general, and
2 special damages according to proof pursuant to Labor Code §§ 204, 210, 510, 1194, 1197, and 1198
3 and reasonable attorneys' fees and costs;

4 6. Upon the Second Cause of Action, for compensatory, consequential, general, and
5 special damages according to proof pursuant to Labor Code §§ 226.7 and 512;

6 7. Upon the Third Cause of Action, for compensatory, consequential, general, and
7 special damages according to proof pursuant to Labor Code §§ 226.7 and 516;

8 8. Upon the Fourth Cause of Action, for compensatory, consequential, general, and
9 special damages according to proof pursuant to Labor Code §§ 246, 558, 1194.2, 1198, and 1199;

10 9. Upon the Fifth Cause of Action, penalties pursuant to Labor Code § 226(a), and
11 reasonable costs and attorney's fees;

12 10. Upon the Sixth Cause of Action, for statutory waiting time penalties pursuant to
13 Labor Code §§ 201-203;

14 11. Upon the Seventh Cause of Action, for unreimbursed expenses, interest, and
15 attorney's fees and costs pursuant to Labor Code § 2802;

16 12. Upon the Eighth Cause of Action, for restitution to Plaintiff and members of the
17 Classes of all money and/or property unlawfully acquired by Defendant by means of any acts or
18 practices declared by this Court to be in violation of Business and Professions Code § 17200 *et seq.*;

19 13. Upon the Ninth Cause of Action, for civil penalties due to Plaintiff, other similarly
20 Aggrieved Employees, and the State of California according to proof pursuant to Labor Code § 2699
21 (a) and (f) including, but not limited to: (1) \$100.00 for each initial violation and \$200 for each
22 subsequent violation per employee per pay period for those violations of the Labor Code for which
23 no civil penalty is specifically provided under the Labor Code, and for reasonable attorneys' fees and
24 costs;

25 14. Prejudgment interest on all due and unpaid wages pursuant to California Labor Code
26 § 218.6 and Civil Code §§ 3287 and 3289;

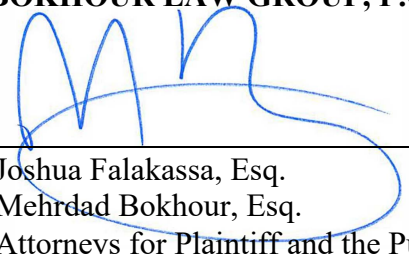
27 15. On all causes of action, for attorneys' fees and costs as provided by Labor Code §§
28 218.5, 226, 1194, Code of Civil Procedure § 1021.5; and

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16. For such other relief that the Court may deem just and proper.

Dated: June 6, 2025

FALAKASSA LAW, P.C.
BOKHOUR LAW GROUP, P.C.

By: 

Joshua Falakassa, Esq.
Mehrdad Bokhour, Esq.
Attorneys for Plaintiff and the Putative Classes

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I am employed in the County of Los Angeles, State of California. I am over the age of eighteen years and not a party to the within action; my business address is 1901 Avenue of the Stars, Suite 920, Los Angeles, California 90067.

Jason Brown, Esq.
jbrown@fisherphillips.com
 Jasper L. Hall, Esq.
jlhall@fisherphillips.com
FISHER & PHILLIPS LLP
 One Montgomery Street, Suite 3400
 San Francisco, California 94104

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Executed on June 6, 2025, at Los Angeles, California.

/s/ Carlos Garcia
Carlos Garcia