

October 4, 2024

VIA ON-LINE SUBMISSION ONLY TO:

<https://dir.tfaforms.net/128> (copy by certified mail to all Defendants)

Private Attorneys General Act
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LWDA No.:

**Re: Labor Code § 2698, et seq. Penalties – PAGA Notice Letter to the LWDA
Dulce Gonzalez Solorzano v. Alcott Center For Mental Health Services, et al.
Superior Court for the County of Los Angeles**

Gentlepersons:

This office represents Plaintiff Dulce Gonzalez Solorzano (“Plaintiff”) and other similarly situated aggrieved non-exempt, hourly employees aggrieved employees (collectively “Aggrieved Employees”) for violations of California Labor Code §§ 201, 202, 203, 204, 210, 221, 226, 226(b), 226.3, 226.7, 510, 512, 551, 552, 558, 558.1, 1174, 1174.5, 1182.12, 1185, 1194, 1194.2, 1197, 1198, 1198.5, 1199, 2698, 2699, et seq. and 2802; provisions of the Industrial Welfare Commission (IWC) Wage Order(s); and California Business & Professions Code § 17200 et seq.

The purpose of this letter is to comply with the Private Attorneys General Act of 2004, pursuant to California Labor Code § 2698 et. seq. (“the Act”). Plaintiff would like to bring a representative action, pursuant to the Act, on behalf of herself and all other similarly situated Aggrieved Employees, and the State of California, against Defendants, Alcott Center For Mental Health Services, a California nonprofit corporation; and DOES 1 through 50 inclusive (all defendants being referred to herein collectively as “Defendants”).



Additionally, this correspondence will serve to satisfy the notice requirements under the Act, along with a copy of Plaintiff's Class Action Complaint, which is attached to this Notice letter. The Complaint is being concurrently filed in Los Angeles County Superior Court and will be assigned a local case number. The Complaint allegations and claims are incorporated into this Notice Letter.

We also set forth herein the facts and theories and the California Labor Code violations which Defendants engaged in with respect to Plaintiff and all of their Aggrieved Employees in California. The attached Class Action Complaint provides the details of Plaintiff's class-wide claims and claims under the Act, and the applicable California law governing them. It, along with this Notice Letter, addresses in detail numerous violations that subject Defendants to civil and statutory penalties under the Act.

Relevant Facts

Plaintiff was employed by Defendants as a non-exempt, hourly employee based out of Defendants' location in California. Aggrieved Employees include all non-exempt hourly employees of Defendants within the state of California from one year prior to the date of this letter and continuing through the present. Plaintiff and Aggrieved Employees are collectively referred to herein as "Aggrieved Employees." Aggrieved Employees consistently worked at Defendants' behest and under their control and subject to their policies and practices without being paid all wages due. Plaintiff is also informed and believes that there are other Aggrieved Employees employed by Defendants as non-exempt employees within the state of California within the statutory time period who suffer or suffered from the same wage and hour violations outlined below.

Defendants had a common policy and/or practice of failing to pay Aggrieved Employees minimum wages for all hours worked. Aggrieved Employees were either not paid by Defendants for all hours worked or were not paid at the appropriate minimum, regular and overtime rates. Plaintiff also contends that Defendants failed to pay Aggrieved Employees all wages due and owing, including by requiring off the clock work, failing to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums, failing to provide meal and rest breaks, failing to furnish accurate wage statements, failing to timely pay wages including final wages, failing to maintain accurate records, and failing to reimburse for necessary business expenses all in violation of various provisions of the California Labor Code and applicable Wage Orders.

During the course of Aggrieved Employees' employment with Defendants, they were not paid all wages they were owed, including for all work performed resulting in off the clock work. Aggrieved Employees were required to perform pre-shift and post-shift off the clock work which they were not compensated for despite being subject to Defendants' control. Specifically, at the beginning of each shift Aggrieved Employees were required to enter a code on a keypad in order to enter the worksite and boot up a computer in order to clock in. Aggrieved Employees were also required to assist their coworkers with work assignments prior to clocking in. After



clocking out, Aggrieved Employees would have to wait for their replacement shift to arrive and taking out trash. Furthermore, Defendants frequently contacted Aggrieved Employees on their personal cell phones with work demands outside of scheduled work hours, and Aggrieved Employees were not compensated for this time.

Defendants also failed to pay Aggrieved Employees all wages due and owing because Defendants failed to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums. Contrary to the requirements of the Labor Code and IWC Wage Orders under California law, Defendants did not incorporate these non-discretionary bonuses and/or shift differential pay paid to the Aggrieved Employees into the regular rate of pay Defendants used to calculate and pay for overtime.

By implementing policies, programs, practices, procedures and protocols which resulted in off the clock work and the failure to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums, Defendants' willful actions resulted in the systematic underpayment of wages and overtime pay to Aggrieved Employees. For example, the off the clock work addressed above caused Aggrieved Employees to begin receiving overtime pay later than they should have.

As a result of the above described requirements to work off the clock and the failure to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay, Aggrieved Employees were not properly paid all wages earned and all wages owed to them by Defendants, including when working more than eight (8) hours in any given day and/or more than forty (40) hours in any given week. Moreover, the uncompensated time, discussed above, was worked by Aggrieved Employees in excess of 8 hours a day and/or 40 hours a week, further entitling Aggrieved Employees overtime wages which they were consistently denied, all in violation of Labor Code and applicable Wage Orders.

Additionally, Defendants failed to provide all the legally required unpaid, off-duty meal periods and all the legally required paid, off-duty rest periods to Aggrieved Employees, as required by the applicable Wage Order and Labor Code. Aggrieved Employees were required to perform work as ordered by Defendants for more than five (5) hours during a shift but were often required to do so without receiving a lawful and timely meal break. In addition to untimely meal periods, Defendants also required Aggrieved Employees to respond to work demands. Defendants placed their needs over Aggrieved Employees' lawful meal and rest breaks and this resulted in Aggrieved Employees often having to work through their scheduled meal and/or rest breaks, or otherwise taking shortened ones, because the demands of the job would not avail them the opportunity to take a lawfully uninterrupted and off duty meal and/or rest break.

On the occasions when Aggrieved Employees worked over 10 hours in a shift, Defendants also failed to provide them with a second, uninterrupted, timely and duty-free meal period. As a result, Defendants' failure to provide Aggrieved Employees with all legally required off-duty, unpaid meal periods and all the legally required off-duty, paid rest periods is and will be



evidenced by Defendants' business records, or lack thereof. Defendants also failed to pay Aggrieved Employees "premium pay," i.e. one hour of wages at each Aggrieved Employee's effective hourly rate of pay, including their earned commission, for each meal period or rest break that Defendants failed to provide or deficiently provided.

Therefore, Defendants have regularly required Aggrieved Employees to work shifts in excess of five (5) hours without providing them with uninterrupted meal periods of not less than thirty (30) minutes, and shifts in excess of (10) hours without providing them with second meal periods of not less than thirty minutes; nor did Defendants pay Aggrieved Employees "premium pay," i.e. one hour of wages at each Aggrieved Employee's effective hourly rate of pay, including their earned commission, for each meal period that Defendants failed to provide or deficiently provided.

Aggrieved Employees were also not authorized and permitted to take lawful rest periods, were systematically required by Defendants to work through or during breaks and were not provided with one (1) hour's wages in lieu thereof. Aggrieved Employees were restricted in their ability to take their full ten (10) minutes net rest time or were otherwise not provided with duty-free rest periods. Therefore, Defendants have consistently failed to provide Aggrieved Employees with paid rest breaks of not less than ten minutes for every work period of four or more consecutive hours; or major fraction thereof, nor did Defendant pay Aggrieved Employees premium pay for each day on which requisite rest breaks were not provided or were deficiently provided.

Defendants also consistently failed to issue accurate itemized wage statements as required by Labor Code § 226(a). Specifically, the wage statements given to Aggrieved Employees did not state the full name of the employer, and therefore do not comply with Labor Code § 226(a)(8). Additionally, the wage statements given to Aggrieved Employees did not state the total hours worked by the employee, and therefore do not comply with Labor Code § 226(a)(2). Additionally, the wage statements given to Aggrieved Employees failed to accurately account for unpaid wages and overtime because their actual hours worked were under-reported due to off the clock work. Moreover, the wage statements given to Aggrieved Employees failed to non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums. Additionally, the wage statements given to Aggrieved Employees failed to accurately account for premium pay for deficiently provided meal periods and rest breaks.

Additionally, Defendants failed to pay Aggrieved Employees all wages owed, as detailed above, at the time of their termination or within seventy-two (72) hours of their resignation, as required under Labor Code § 203. Specifically, Defendant terminated Plaintiff's employment on December 29, 2023, but did not pay her final pay until January 12, 2024, the next regularly-scheduled payday, and her final pay did not include any waiting time pay for the excess days. Moreover, Plaintiff and Aggrieved Employees were not paid all regular and overtime wages because Defendants failed to pay for all hours worked by requiring off the clock work, and failed to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums.



Additionally, Defendants failed to pay premium wages owed for unprovided meal periods and rest periods. Defendants' failure to pay said wages within the required time was willful within the meaning of Labor Code § 203.

Defendants also failed to reimburse Aggrieved Employees for necessary business expenses. Defendants have regularly required Plaintiff to incur business expenses in the course of performing his required job duties for Defendants including for cell phone expenses and cleaning supplies. Upon information and belief, Aggrieved Employees incurred similar costs. These expenses incurred by Plaintiff and Aggrieved Employees were necessary and required of them in performing their assigned job duties, but Defendants failed to reimburse Aggrieved Employees for all such necessary expenditures, thus entitling them to reimbursement according to proof as required under Labor Code § 2802 and the applicable provisions of the IWC Wage Orders.

PAGA Claim Details, Legal Bases for Violations and Penalties:

As addressed above and in further detail in the attached Class Action Complaint, Plaintiff and the Aggrieved Employees complain of the following violations committed by Defendants:

Failure to Pay Minimum Wages

Defendants violated the law by failing to pay Aggrieved Employees minimum wages for all hours worked. California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states, "[t]he minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful." The applicable minimum wages fixed by the commission for work during the relevant period is found in the Wage Orders.

In California, employees must be paid at least the then applicable state minimum wage for all hours worked, including under Labor Code § 1197, IWC Wage Order MW-2014, and paragraphs 2(K), 2(S), and 4(A)-4(C) of the applicable IWC Wage Orders. Paragraph 2(H) of the applicable IWC Wage Orders defines "Hours Worked" as "the time during which an employee is subject to the control of an employer, and includes all the time the employee is suffered or permitted to work, whether or not required to do so." Additionally, pursuant to Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked. Defendants failed to do so.

California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states: "The minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful." The minimum wage provisions of California Labor Code are enforceable by private civil action pursuant to Labor Code § 1194(a) which states: "Notwithstanding any agreement to work for a lesser wage, any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime compensation, including interest thereon, reasonable attorney's fees and costs of suit."



As described in California Labor Code §§ 1185 and 1194.2, any action for wages incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also, California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for all hours worked. All hours must be paid at the statutory or agreed rate, or at the minimum rate in the absence of a contractually agreed upon one. The underpayment of wages to Aggrieved Employees is and has been a direct consequence of Defendants' unlawful compensation policies and practices, which applied uniformly to the Aggrieved Employees working at locations and work sites throughout California.

During the course of Aggrieved Employees' employment with Defendants, they were not paid all wages they were owed, including for all work performed resulting in off the clock work. Aggrieved Employees were required to perform pre-shift and post-shift off the clock work which they were not compensated for despite being subject to Defendants' control. Specifically, at the beginning of each shift Aggrieved Employees were required to enter a code on a keypad in order to enter the worksite and boot up a computer in order to clock in. Aggrieved Employees were also required to assist their coworkers with work assignments prior to clocking in. After clocking out, Aggrieved Employees would have to wait for their replacement shift to arrive and taking out trash. Furthermore, Defendants frequently contacted Aggrieved Employees on their personal cell phones with work demands outside of scheduled work hours, and Aggrieved Employees were not compensated for this time.

Defendants also failed to pay Aggrieved Employees all wages due and owing because Defendants failed to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums. Contrary to the requirements of the Labor Code and IWC Wage Orders under California law, Defendants did not incorporate these non-discretionary bonuses and/or shift differential pay paid to the Aggrieved Employees into the regular rate of pay Defendants used to calculate and pay for overtime.

Defendants, and each of them, have also intentionally and improperly changed, adjusted and/or modified Employee hours, or required Employees to do so, and imposed difficult to attain job and shift scheduling requirements on Plaintiff and the Aggrieved Employees, which resulted in off the clock work and underpayment of all wages owed to Employees over a period of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly failed to pay minimum wages to Plaintiff and the Aggrieved Employees, including by requiring systematic off the clock work. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Aggrieved Employees as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Plaintiff and the other Aggrieved Employees as to minimum wage pay.

In light of the forgoing, the Aggrieved Employees seek to recover wages and penalties. Aggrieved Employees are entitled to recover the unpaid minimum wages (including double minimum wages), liquidated damages in an amount equal to the minimum wages unlawfully



unpaid, interest thereon and reasonable attorney's fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiff and the other Aggrieved Employees further request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory and civil penalties against Defendants, in a sum as provided by the California Labor Code and/or other applicable statutes, including pursuant to Labor Code § 558, and Wage Order provisions. To the extent minimum wage compensation is determined to be owed to the Aggrieved Employees who have terminated their employment, Defendants' conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under California Labor Code § 203, which penalties are sought herein on behalf of these Aggrieved Employees. Defendants' failure to timely pay all wages owed also violated Labor Code § 204 and resulted in violations of Labor Code § 226 because they resulted in the issuance of inaccurate wage statements. Defendants' conduct as alleged herein was willful, intentional and not in good faith. Further, Plaintiff and other Aggrieved Employees are entitled to seek and recover statutory costs.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Pay Wages and Overtime in Violation of Labor Code § 510

Defendants violated the law by failing to pay Aggrieved Employees earned wages and overtime and double time. Specifically, Defendants had a consistent policy of not paying Employees wages for all hours worked, including hours at their required regular, overtime, and double-time rates. Defendants, and each of them, have intentionally and improperly changed, adjusted and/or modified certain employees' hours, including Plaintiff's, or required Aggrieved Employees to do so, or otherwise caused them to work off the clock to avoid paying Aggrieved Employees all earned and owed straight time and overtime wages and other benefits.

Defendants have violated Labor Code § 1194 and Labor Code § 510 (and paragraphs 2(K), 2(S), 3(A) and 4(A)-4(B) of the relevant orders of the Industrial Welfare Commission) by failing to pay Employees: (a) time and one-half their regular hourly rates for hours worked in excess of eight hours in a workday or in excess of forty hours in any workweek or for the first eight hours worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve hours in any one day or for hours worked in excess of eight hours on any seventh day of work in a workweek. Defendants had a consistent policy of not paying Employees wages for all hours worked, including by requiring off the clock work as addressed above and by under-reporting actual hours worked. With work shifts generally requiring eight hours or more of work on a given day, this unpaid off the clock work resulted in Aggrieved Employees working past eight hours on a shift or more than forty hours in a week, which required that they be paid at the correct overtime rate of 1.5 times their regular rate.

When considered in combination with the other wage violations addressed above, Aggrieved Employees were not properly compensated, nor were they paid overtime and double time rates



for hours worked in excess of eight hours or twelve hours in a given day, and/or forty hours in a given week. Defendants did not make available to Employees a reasonable protocol for correcting time records when Employees worked overtime hours or to fix incorrect time entries or those that Defendants unlawfully under-recorded to the Employee's detriment. Defendants have also violated these provisions by requiring Plaintiff and other similarly situated Aggrieved Employees to work through meal periods when they were required to be clocked out or to otherwise work off the clock to complete their daily job duties.

In light of the forgoing, Aggrieved Employees seek to recover wages and penalties pursuant to the California Labor Code, including Labor Code §§ 204, 510, 558, 1174, 1194, 1198, 1199, and the relevant paragraphs of the IWC Wage Orders, including paragraphs 2(K), 2(S), 3(A), 4, and 20. Defendants are liable to Employees for the full amount of all their unpaid wages and overtime compensation, with interest, plus their reasonable attorneys' fees and costs, as well as the assessment of any statutory penalties against Defendants, and each of them, and any additional sums as provided by the Labor Code and/or other statutes and Wage Order provisions.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Meal-Period Liability Under Labor Code §§ 226.7 and 512 and Penalties

Defendants have regularly required Aggrieved Employees to work shifts in excess of five hours without providing them with uninterrupted meal periods of not less than thirty minutes as required under Labor Code §§ 226.7, 512, and paragraph 11 of the applicable Wage Orders. Specifically, Aggrieved Employees were forced to incur shortened meal periods, were provided with breaks late and well after the fifth hour of work, could not be relieved to take breaks, or were required to remain on-duty at all times and were unable to take off-duty breaks or were otherwise not provided with the opportunity to take required breaks.

On the occasions when Aggrieved Employees were provided with a meal period, it was often untimely or interrupted by having to respond to work demands or remain under Defendant's control, in violation of the Labor Code and applicable Wage Orders. On shifts over ten hours, second meal periods were not provided. Defendants also failed to pay Aggrieved Employees "premium pay," i.e. one hour of wages at each Aggrieved Employee's effective regular rate of pay, for each meal period that Defendants failed to provide or deficiently provided, including by miscalculating any premium payments they did make. Therefore, pursuant to Labor Code § 226.7 and paragraphs 11 and 20 of the applicable IWC Wage Order, Aggrieved Employees are entitled to damages in an amount equal to one hour of wages at their correctly calculated regular rate of compensation for each meal period not provided or deficiently provided, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code, including Labor Code § 558 and other applicable statutes and Wage Order provisions. Defendants also miscalculated the rate at which they paid any meal period or



rest period premiums when Defendant did attempt to pay them, resulting in further violations of section 226.7.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties and wages as available and applicable under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2) and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Rest-Break Liability Under Labor Code § 226.7 and Penalties

Defendants have consistently failed to provide Aggrieved Employees with paid rest breaks of not less than ten minutes for every work period of four or more consecutive hours, as required under Labor Code § 226.7. Specifically, Defendants provided rest periods untimely or for shortened durations, and Defendants' policies and procedures required Aggrieved Employees to remain under Defendants' control during breaks to respond to job requirements.

Defendants also failed to pay Aggrieved Employees premium pay for each day on which requisite rest breaks were not provided or were deficiently provided, or miscalculated any premiums paid. Therefore, pursuant to Labor Code § 226.7 and paragraphs 12 and 20 of the applicable IWC Wage Order, Aggrieved Employees are entitled to damages in an amount equal to one hour of wages at their correctly calculated regular rate of compensation for each rest period not provided or deficiently provided, as well as the assessment of any statutory penalties against the Defendants, and each of them, in a sum as provided by the Labor Code, including Labor Code § 558 and other applicable statutes and Wage Order provisions.

Under the PAGA, and following exhaustion of the notice period, Plaintiff is seeking all civil and statutory penalties and wages as available and applicable under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Issue Accurate and Itemized Wage Statements in Violation of Labor Code § 226

California Labor Code § 226(a) requires an employer to furnish each employee with an accurate, itemized wage statements in writing. These statements must be appended to the detachable part of the check, draft, voucher, or whatever else serves to pay the employee's wages; or, if wages are paid by cash or personal check, these statements may be given to the employee separately from the payment of wages; in either case the employer must give the employee these statements twice a month or each time wages are paid. As a direct and proximate cause of Defendants' violation of Labor Code § 226(a), Aggrieved Employees suffered injuries, including among other things confusion over whether they received all wages owed them, the difficulty and expense involved in reconstructing pay records, and forcing them to make mathematical computations to analyze whether the wages paid in fact compensated them correctly for all hours worked.

Defendants failed to provide accurate itemized wage statements in writing, as required by the Labor Code and paragraph 7 of the applicable IWC Wage Orders. Any wage statements given to Employees by Defendants necessarily failed to accurately account for wages, overtime, and



premium pay, including by failing to pay for all hours worked, failure to pay for all overtime hours worked or at the correct rate of pay and for providing deficient meal periods and rest breaks, all of which Defendants knew or reasonably should have known were owed to the Employees, as alleged above.

In light of these violations, and pursuant to Labor Code §§ 226(a) and 226(e) and paragraphs 4(b), 7, and 20 of the applicable IWC Wage Orders, Aggrieved Employees are entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an aggregate penalty of four thousand dollars (\$4,000). They are also entitled to an award of costs and reasonable attorneys' fees.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to provide Aggrieved Employees with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 226(e), 226.3, 558, 1174.5, 1199, and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by providing inaccurate wage statements and failing to maintain records as required under Labor Code § 226(a), Defendants committed ongoing violations giving rise to civil penalties under Labor Code § 226.3, which in addition to other penalties provided by law, subjects Defendants to "a penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, ..."

Failure to Issue Semimonthly Payments in Violation of Labor Code § 204

In failing to pay Aggrieved Employees wages, overtime, premium pay, etc., and failing to provide them with checks and wage statements, Defendants failed to timely pay Aggrieved Employees wages on a semimonthly basis as required under Labor Code § 204. Defendants failed to maintain records showing accurate hours worked daily and the wages paid to Aggrieved Employees, as well as the meal and rest periods taken by Aggrieved Employees, as required by Labor Code § 1174 and the applicable IWC wage orders.

Defendants also required Aggrieved Employees to work hours off the clock for which they were not compensated, including during interrupted or otherwise on-duty meal and rest periods. Defendants also failed to pay all overtime premium wages owed for work conducted on a work shift and a workday, or miscalculated these premiums by not including all forms of remuneration in the regular rate, as addressed above. Therefore, when Aggrieved Employees received wage statements and pay checks, they did not compensate all hours worked on a timely basis, resulting in Defendants' systematic failure to pay all wages owed to Aggrieved Employees twice monthly in accordance with the requirements of Labor Code § 204. Additionally, by not providing wage statements as required under section 204, Defendants systematically violated Labor Code § 204 and § 226.



Given the above described off the clock work, and the failure to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate used to calculate and pay for overtime, Plaintiff was not paid at the correct overtime rate for all hours she worked after eight hours into a shift or over forty in a work week and that she was not paid all double time owed either. Defendants' uniformly applied payroll policies and practices thus resulted in further systematic and ongoing violations of the requirements of Labor Code § 204.

In light of the foregoing, Plaintiff and Aggrieved Employees seek to recover wages and penalties, interest, fees and costs pursuant to Labor Code §§ 201.3, 210, 218.5, 558, and 1194. In failing to pay Aggrieved Employees minimum wages and overtime, by requiring off the clock work, by not providing proper meal and rest periods, failing to provide accurate itemized wage statements, and failing to pay Employees wages upon termination or timely upon resignation, all discussed above, Defendants failed to timely pay Aggrieved Employees wages on a semimonthly basis as required under Labor Code § 204. Defendants also failed to maintain records showing accurate hours worked daily and the wages paid to Aggrieved Employees, as required by Labor Code § 1174 and paragraph 7 of the applicable IWC Wage Orders, entitling Aggrieved Employees to recover penalties pursuant to paragraph 20 of the applicable IWC Wage Orders.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 203, 204, 2926, 2927, and 2699.5 seeking all civil penalties available and applicable under Labor Code §§ 204, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Keep Records In Accordance With Labor Code § 1174

Labor Code § 1174 requires employers to keep records showing payroll data and the hours worked daily by and the wages paid to employees. By failing to pay Aggrieved Employees proper wages, overtime, double time, premium pay, etc., and by not recording meal period start and end times, all discussed herein, Defendants failed to maintain proper employment records in accordance with Section 1174. In light of the forgoing, Plaintiff and Aggrieved Employees seek to recover penalties pursuant to Labor Code §§ 1174.5 and 2699, *et seq.* Defendants have also failed to comply with paragraph 7 of the applicable California IWC Wage Orders by failing to maintain time records showing when the employee begins and ends each work period, meal periods, wages earned pursuant to Labor Code § 226.7, and total daily hours worked by itemizing in wage statements all deductions from payment of wages and accurately reporting total hours worked by the Aggrieved Employees, and they are entitled to recover penalties pursuant to paragraph 20 of the applicable IWC Wage Orders.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to provide Plaintiff and the Aggrieved Employees with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, 1198, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the



applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 558, 1174.5, 1199, and 2699(f)(2), 2699.5, and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Waiting Time Penalties Pursuant to Labor Code § 203

Some Aggrieved Employees no longer work for Defendants; they either resigned or were terminated from Defendants' employ. Based on the forgoing, Defendants have had a consistent policy of failing to pay all wages earned by and owed to Aggrieved Employees at the time of their termination of within seventy-two hours of their resignation, as required by California under Labor Code § 203. In light of the forgoing, Plaintiff and Aggrieved Employees seek to recover wages and penalties pursuant to Labor Code § 558 and further specifically seek penalties and wages under Labor Code § 203, which provides that an employee's wages shall continue until paid for up to thirty (30) days from the date they were due.

Under the PAGA, and following exhaustion of the notice period, Plaintiff asserts PAGA claims for failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204, 1197.5, 2926, and 2927 seeking all civil penalties available and applicable under Labor Code §§ 201, 202, 203, 210, 558, 1197, 1198, 1199, 2699(f)(2), 2699.5, and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Failure to Reimburse for Necessary Business Expenditures in Violation of Labor Code § 2802

Defendants have regularly required Plaintiff to incur business expenses in the course of performing his required job duties for Defendants including for cell phone expenses and cleaning supplies. Upon information and belief, Aggrieved Employees incurred similar costs. These expenses incurred by Plaintiff and Aggrieved Employees were necessary and required of them in performing their assigned job duties, but Defendants failed to reimburse Aggrieved Employees for all such necessary expenditures, thus entitling them to reimbursement according to proof as required under Labor Code § 2802 and the applicable provisions of the IWC Wage Orders.

Defendants systematically and uniformly failed to reimburse those lawful and necessary work related expenses or losses incurred in direct discharge of their job duties during employment with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the applicable IWC Wage Orders, paragraph 9. Defendants are liable for PAGA penalties resulting from their failure to reimburse necessary business expenses incurred by the Aggrieved Employees. Accordingly, Aggrieved Employees are entitled to recover, and hereby seek through this Representative Action, all civil and statutory penalties authorized for violations of California Labor Code §§ 1198 and 2802, and Section 9(B) of the applicable IWC Wage Orders, and Plaintiff seeks all civil and statutory penalties available and applicable under Labor Code §§ 2802 and 2699(f)(2), and also attorneys' fees and costs pursuant to Labor Code § 2699(g)(1).

Unfair Competition Under Business and Professions Code § 17200, et seq.



Consequently, Defendants' conduct has been and continues to be unfair, unlawful, and harmful to Plaintiff and Aggrieved Employees and the general public in violation of Business & Professions Code § 17200 *et seq.*

Plaintiff's PAGA Claim under Labor Code § 2698 *et seq.* and Recovery Bases:

After complying with the notice procedures of Labor Code § 2699.3 and the running of the notice period after the filing of the attached Class Action Complaint, Plaintiff will file an amended Complaint asserting, as a representative action on behalf of the California Attorney General and the other similarly Aggrieved Employees, a PAGA claim for violations of the above addressed underlying claims and seeking penalties as specified by the applicable corresponding provisions.

Plaintiff and the Aggrieved Employees seek penalties under Labor Code §§ 2698 and 2699 for Defendants' violation of Labor Code provisions included under Labor Code § 2699.5, including the penalty provisions, without limitation, based, *inter alia*, on the following California Labor Code sections: §§ 201, 202, 203, 204, 210, 226, 226(b), 226.3, 226.7, 510, 512, 551, 552, 558, 558.1, 1174, 1174.5, 1182.12, 1185, 1194, 1194.2, 1197, 1198, 1198.5, 1199, 2698, 2699, *et seq.* and 2802, including as follows:

(a) Wage Claims: For failure to provide Plaintiff and the Aggrieved Employees all earned regular pay and minimum wages for regular hours worked and for failure to pay overtime premium wages for overtime hours worked under Labor Code §§ 510, 1194(a), 1197, and 1198, and paragraphs 2(K), 3(A), 4(A), 4(B) and 20 of the applicable IWC Wage Order(s) seeking all civil and statutory penalties available and applicable under Labor Code §§ 510, 558, 1194.2, 1197.1, 1198, 1199, 2699(f)(2), and 2699.5, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1); +

(b) Meal and Rest Period Claims: For failure to provide Plaintiff and the Aggrieved Employees off-duty, timely, and unpaid meal periods and failure to authorize and permit them to take off-duty, timely, and paid rest periods, or pay one hour of regular pay in lieu thereof, under Labor Code §§ 512, 1198, and 226.7, and Sections 11, 12(A), and 12(B) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties available and applicable, including under paragraph 20 of the applicable IWC Wage Orders, and wages under Labor Code §§ 226.7, 512, 558, including sections 558(a)(1)-(3), 1199 and 2699(f)(2), and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1);

(c) Inaccurate Wage Statements and Failure to Maintain Records: For failure to provide Plaintiff and the Aggrieved Employees with wage statements or with accurate, itemized wage statements and failure to maintain employment records for Plaintiff and Aggrieved Employees under Labor Code §§ 226, 1174, and 1198.5, and Sections 7(A), 7(B), and 7(C) of the applicable IWC Wage Order(s) seeking all civil and statutory penalties and wages available and applicable under Labor Code §§ 226(e), 226.3, 558, 1174.5, 1199, and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Order, and also for attorneys' fees and costs pursuant to Labor Code § 2699(g)(1). More specifically, by providing inaccurate wage statements and



failing to maintain records as required under Labor Code § 226(a), Defendants committed ongoing violations giving rise to civil penalties under Labor Code §226.3, which in addition to other penalties provided by law, subjects Defendants to “a penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, ...”;

(d) Failure to Timely Pay Wages: For failure to timely pay all wages owed, including at least semi-monthly and upon separation or termination, under Labor Code §§ 201, 201, 203, 204, 1197.5, 2926, and 2927 seeking all civil penalties available and applicable under Labor Code §§ 201, 202, 203, 210, 558, 1197, 1198, 1199 and 2699(f)(2), and paragraph 20 of the applicable IWC Wage Orders, and also for attorneys’ fees and costs pursuant to Labor Code § 2699(g)(1);

(e) Failure to Reimburse Business Expenses: For Defendants’ failure to reimburse the necessary work related expenses incurred under Labor Code §§ 1197, 1197.1, 1198, and 2802, and Sections 2(K), 4, 9, and 20 of the applicable IWC Wage Order(s), seeking civil penalties available and applicable under Labor Code §§ 1197, 1197.1, 1198, 2802, 2699.5, and 2699(f)(2) and paragraph 9 and 20 of the IWC Wage Orders, and also attorneys’ fees and costs pursuant to Labor Code § 2699(g)(1);

(f) All Alleged Violations of the IWC Wage Orders: For any above addressed violation of the applicable provisions of the IWC Wage Orders constituting violations of Labor Code § 1198 and Labor Code § 2699.5, and seeking penalties available and applicable under Labor Code § 2699(f)(2) and paragraph 20 of the applicable IWC Wage Orders, and for attorneys’ fees and costs pursuant to Labor Code § 2699(g)(1).

We have been constrained to initially move forward with the filing of this Complaint, alleging the causes of action discussed herein, without the PAGA claim. Thus, any action by the LWDA would not resolve the entirety of the case, and the interest of judicial economy will be served by allowing the case to proceed as a cohesive whole.

This letter and the attached Complaint therefore provide the requisite notice under the Act to the LWDA and Defendants by setting forth the specific provisions of the Labor Code and related provisions Plaintiff alleges have been violated, including the facts and relevant theories alleged against Alcott Center For Mental Health Services; and any other named Defendants and joint employers. To prevent the violations described in the Complaint and herein from occurring, and to remedy past violations, Plaintiff respectfully requests that the LWDA conduct an investigation into Defendants’ employment practices in accordance with the Act.

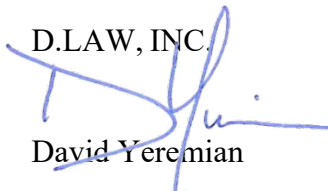
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Wherefore we request that you advise us, by certified mail within sixty days of the postmark on this letter, whether you intend to proceed with these claims or whether Plaintiff and the Aggrieved Employees should include them in an amended Labor Code § 2698 *et seq.* claim under the Act in an amended Complaint.

Regards,

D.LAW, INC.



David Yerejian

Cc: Alcott Center For Mental Health Services; by Certified Mail

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Attorneys for Plaintiff DULCE GONZALEZ SOLORZANO,
on behalf of herself and others similarly situated

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

DULCE GONZALEZ SOLORZANO, an
individual on behalf of herself and all others
similarly situated,

Plaintiff,

vs.

ALCOTT CENTER FOR MENTAL
HEALTH SERVICES, a California non-
profit corporation; and DOES 1 through 50,
inclusive,

Defendants.

Case No.:

CLASS ACTION

Assigned for All Purposes To:

Hon.

Dept.:

CLASS ACTION COMPLAINT FOR:

1. Failure to Pay Minimum Wages;
2. Failure to Pay Wages and Overtime Under Labor Code § 510;
3. Meal Period Liability Under Labor Code § 226.7;
4. Rest-Break Liability Under Labor Code § 226.7;
5. Violation of Labor Code § 226(a);
6. Violation of Labor Code § 203;
7. Violation of Labor Code § 204;
8. Failure to Keep Required Payroll Records under Labor Code §§ 1174 and 1174.5;
9. Failure to Reimburse Necessary Business Expenses § 2802; and
10. Violation of Business & Professions Code § 17200 *et seq.*

DEMAND FOR JURY TRIAL

1 **INTRODUCTION**

2 1. Plaintiff DULCE GONZALEZ SOLORZANO (“Plaintiff”) brings this action on
3 behalf of herself and the Class Members who are defined as “all current and former employees
4 within the State of California who, at any time from four (4) years prior to the filing of this
5 lawsuit, are or were employed as non-exempt hourly employees by Defendants ALCOTT
6 CENTER FOR MENTAL HEALTH SERVICES, a California non-profit corporation; and DOES
7 1 through 50” (all defendants being collectively referred to herein as “Defendants”).

8 2. Plaintiff alleges that Defendants, and each of them, violated various provisions of
9 the California Labor Code, relevant orders of the Industrial Welfare Commission (IWC), and the
10 California Business & Professions Code, and seeks redress for these violations.

11 3. Upon information and belief, Plaintiff was employed by Defendants and (1) shared
12 similar job duties and responsibilities; (2) was subjected to the same policies and practices; and (3)
13 endured similar violations at the hands of Defendants as the other Class Members who served in
14 similar and related positions.

15 **THE PARTIES**

16 **A. The Plaintiff**

17 4. Plaintiff DULCE GONZALEZ SOLORZANO resides in California, during the
18 time period relevant to this Complaint, was employed by Defendants as a non-exempt hourly
19 employee within the State of California.

20 **B. The Defendants**

21 5. Defendant ALCOTT CENTER FOR MENTAL HEALTH SERVICES is a
22 California non-profit corporation with its principal offices in Los Angeles, California and is
23 registered with the California Secretary of State. Defendant ALCOTT CENTER FOR MENTAL
24 HEALTH SERVICES has been the employer listed on the wage statements and employment
25 records issued to Plaintiff during the relevant time period that Plaintiff was employed with
26 Defendants. ALCOTT CENTER FOR MENTAL HEALTH SERVICES employs Plaintiff and the
27 Class Members in California, including at Defendants’ offices and facilities in Culver City,
28 California, and throughout California, and conducts business throughout California.

6. The true names and capacities, whether individual, corporate, associate, or whatever else, of the Defendants sued herein as Does 1 through 50, inclusive, are currently unknown to Plaintiff, who therefore sue these Defendants by such fictitious names under Code of Civil Procedure § 474. Plaintiff is informed and believes and thereon alleges that Defendants designated herein as Does 1 through 50, inclusive, and each of them, are legally responsible in some manner for the unlawful acts referred to herein. Plaintiff will seek leave of court to amend this Complaint to reflect the true names and capacities of the Defendants designated herein as Does 1 through 50 when their identities become known.

7. Plaintiff is informed and believes and thereon alleges that each Defendant acted in all respects pertinent to this action as the agent of the other Defendants, that Defendants carried out a joint scheme, business plan, or policy in all respects pertinent hereto, and that the acts of each Defendant are legally attributable to the other Defendants. Furthermore, Defendants acted in all respects as the employers or joint employers of Class Members. Defendants, and each of them, exercised control over the wages, hours or working conditions of Class Members, or suffered or permitted Class Members to work, or engaged, thereby creating a common law employment relationship, with Class Members. Therefore, Defendants, and each of them, employed or jointly employed Class Members.

8. Whenever and wherever reference is made in this Complaint to any act by a defendant or defendants, such allegations and references shall also be deemed to mean the acts and failures to act of each defendant acting individually, jointly, and severally.

9. Whenever and wherever reference is made to individuals who are not named as a Defendant in this Complaint but were agents, servants, employees and/or supervisors of Defendants, such individuals at all relevant times acted on behalf of Defendants within the scope of their employment.

JURISDICTION AND VENUE

10. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure § 410.10 and California Business & Professions Code § 17203. This Action is brought as a Class Action on behalf of similarly situated Class Members of Defendants pursuant to

1 California Code of Civil Procedure § 382. Venue as to Defendants is also proper in this judicial
2 district pursuant to California Code of Civil Procedure § 395 *et seq.* Upon information and belief,
3 the obligations and liabilities giving rise to this lawsuit occurred in part in Los Angeles County.
4 Defendants maintain and operate facilities in Los Angeles County and employs Plaintiff and other
5 Class Members in Los Angeles County, while doing business throughout California.

6 **FACTUAL BACKGROUND**

7 11. Class Members consistently worked at Defendants behest without being paid all
8 wages due. Class Members were either not paid by Defendants for all hours worked or were not
9 paid at the appropriate minimum, regular and overtime rates. Plaintiff also contends that
10 Defendants failed to pay Class Members all wages due and owing, including by requiring off the
11 clock work, failing to incorporate non-discretionary bonuses and/or shift differential pay into the
12 regular rate of pay used to calculate and pay for overtime pay, sick pay, and meal and rest break
13 premiums, failing to provide meal and rest breaks, failing to furnish accurate wage statements,
14 failing to timely pay wages including final wages, failing to maintain accurate records, and failing
15 to reimburse necessary business expenses all in violation of various provisions of the California
16 Labor Code and applicable Wage Orders.

17 12. During the course of Class Members' employment with Defendants, they were not
18 paid all wages they were owed, including for all work performed resulting in off the clock work.
19 Defendants required Class Members to perform pre-shift and post-shift off the clock work. For
20 instance, at the beginning of each shift Class Members were required to enter a code on a keypad
21 in order to enter the worksite and boot up a computer in order to clock in. Class Members were
22 also required to assist their coworkers with work assignments prior to clocking in. After clocking
23 out, Class Members would have to wait for their replacement shift to arrive and taking out trash.
24 Furthermore, Defendants frequently contacted Class Members on their personal cell phones with
25 work demands outside of scheduled work hours, and Class Members were not compensated for
26 this time.

27 13. Defendants also failed to pay Class Members all wages due and owing because
28 Defendants failed to incorporate non-discretionary, performance-based bonuses and/or shift

1 differential pay into the regular rate of pay. Contrary to the requirements of the Labor Code and
2 IWC Wage Orders under California law, Defendants did not incorporate these non-discretionary
3 bonuses and/or shift differential pay paid to the Class Members into the regular rate of pay
4 Defendants used to calculate and pay for overtime pay, sick pay, and meal and rest break
5 premiums.

6 14. By implementing policies, programs, practices, procedures and protocols which
7 resulted in off the clock work and the failure to incorporate non-discretionary bonuses and/or shift
8 differential pay into the regular rate of pay, Defendants' willful actions resulted in the systematic
9 underpayment of wages to Class Members, including underpayment of overtime pay to Class
10 Members over the relevant time period. For example, the above described off the clock work
11 addressed above caused Plaintiff to begin receiving overtime pay later than they should have.

12 15. As a result of the above described requirements to work off the clock, the failure to
13 incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay, and
14 the other wage violations they endured at Defendants' hands, Class Members were not properly
15 paid all wages earned and all wages owed to them by Defendants, including when working more
16 than eight (8) hours in any given day and/or more than forty (40) hours in any given week.

17 16. As a result of Defendants' unlawful policies and practices, Class Members incurred
18 overtime hours worked for which they were not adequately and completely compensated, in
19 addition to the hours they were required to work off the clock. To the extent applicable,
20 Defendants also failed to pay Class Members at an overtime rate of 1.5 times the regular rate for
21 the first eight hours of the seventh consecutive work day in a week and overtime payments at the
22 rate of 2 times the regular rate for hours worked over eight (8) on the seventh consecutive work
23 day, as required under the Labor Code and applicable IWC Wage Orders.

24 17. Therefore, from at least four (4) years prior to the filing of this lawsuit and
25 continuing to the present, Defendants had a consistent policy or practice of failing to pay Class
26 Members for all hours worked, and failing to pay minimum wages for all time worked, as required
27 by California law. Defendants thus failed to pay Class Members at least minimum wages for all
28 the time they worked for Defendants in violation of the Labor Code and applicable IWC Wage

1 Orders as the actual times when Class Members were under the control and direction of
2 Defendants was under reported in the hours reflected on the timekeeping records. Furthermore,
3 Defendants' willful actions resulted in the systematic underpayment of wages to Class Members,
4 including underpayment of overtime pay to Class Members over a period of time.

5 18. Therefore, from at least four (4) years prior to the filing of this lawsuit and
6 continuing to the present, Defendants had a consistent policy or practice of failing to pay Class
7 Members for all hours worked. Also, from at least four (4) years prior to the filing of this lawsuit
8 and continuing to the present, Defendants also had a consistent policy or practice of failing to pay
9 Class Members their true and correct overtime compensation at premium overtime rates for all
10 hours worked in excess of eight (8) hours a day and/or forty (40) hours a week, and double-time
11 rates for all hours worked in excess of twelve (12) hours a day, in violation of Labor Code § 510
12 and the corresponding sections of IWC Wage Orders.

13 19. Additionally, Defendants failed to provide all the legally required unpaid, off-duty
14 meal periods and all the legally required paid, off-duty rest periods to Class Members, as required
15 by the applicable Wage Order and Labor Code. Class Members were required to perform work as
16 ordered by Defendants for more than five (5) hours during a shift but were often required to do so
17 without receiving a lawful and timely meal break. In addition to untimely meal periods,
18 Defendants also required Class Members to respond to work demands. Defendants placed their
19 needs over Class Members lawful meal and rest breaks and this resulted in Class Members often
20 having to work through their scheduled meal and/or rest breaks, or otherwise taking shortened
21 ones, because the demands of the job would not avail them the opportunity to take a lawfully
22 uninterrupted and off duty meal and/or rest break.

23 20. On the occasions when Class Members worked over 10 hours in a shift, Defendants
24 also failed to provide them with a second, uninterrupted, timely and duty-free meal period. As a
25 result, Defendants' failure to provide Class Members with all legally required off-duty, unpaid
26 meal periods and all the legally required off-duty, paid rest periods is and will be evidenced by
27 Defendants' business records, or lack thereof. Defendants also failed to pay Class Members
28 "premium pay," i.e. one hour of wages at each Class Member's effective hourly rate of pay, for

1 each meal period or rest break that Defendants failed to provide or deficiently provided.

2 21. Therefore, for at least four years prior to the filing of this action and through to the
3 present, Defendants have regularly required Class Members to work shifts in excess of five (5)
4 hours without providing them with uninterrupted meal periods of not less than thirty (30) minutes,
5 and shifts in excess of (10) hours without providing them with second meal periods of not less
6 than thirty minutes; nor did Defendants pay Class Members “premium pay,” i.e. one hour of
7 wages at each Class Member’s effective hourly rate of pay, for each meal period that Defendants
8 failed to provide or deficiently provided.

9 22. Meal period violations thus occurred in one or more of the following manners:

- 10 (a) Class Members were not provided full thirty-minute duty free meal periods
11 for work days in excess of five (5) hours and were not compensated one (1)
12 hour’s wages in lieu thereof, all in violation of, among others, Labor Code
13 §§ 226.7, 512, and the applicable Industrial Welfare Commission Wage
14 Order(s);
- 15 (b) Class Members were not provided second full thirty-minute duty free meal
16 periods for work days in excess of ten (10) hours;
- 17 (c) Class Members were required to work through at least part of their daily
18 meal period(s);
- 19 (d) Meal periods were provided after five (5) hours of continuous work during
20 a shift; and
- 21 (e) Class Members were restricted in their ability to take a full thirty-minute
22 meal period.

23 23. Class Members were also not authorized and permitted to take lawful rest periods,
24 were systematically required by Defendants to work through or during breaks and were not
25 provided with one (1) hour’s wages in lieu thereof. Class Members were restricted in their ability
26 to take their full ten (10) minutes net rest time or were otherwise not provided with duty-free rest
27 periods. Therefore, from at least four years prior to the filing of this lawsuit and continuing to the
28 present, Defendants have consistently failed to provide Class Members with paid rest breaks of not

1 less than ten minutes for every work period of four or more consecutive hours; or major fraction
2 thereof, nor did Defendant pay Class Members premium pay for each day on which requisite rest
3 breaks were not provided or were deficiently provided.

4 24. Rest period violations therefore arose in one or more of the following manners:

- 5 (a) Class Members were required to work without being provided a minimum
6 ten (10) minute rest period for every four (4) hours or major fraction
7 thereof worked and were not compensated one (1) hour of pay at their
8 regular rate of compensation for each workday that a rest period was not
9 provided;
- 10 (b) Class Members were not authorized and permitted to take timely rest
11 periods for every four hours worked, or major fraction thereof; and
- 12 (c) Class Members were required to remain on-duty during rest periods or
13 otherwise had their rest periods interrupted by work demands.

14 25. Defendants also consistently failed to issue accurate itemized wage statements as
15 required by Labor Code § 226(a). Specifically, the wage statements given to Class Members did
16 not state the full name of the employer, and therefore do not comply with Labor Code § 226(a)(8).
17 Additionally, the wage statements given to Class Members Additionally, the wage statements
18 given to Class Members did not state the total hours worked by the employee, and therefore do not
19 comply with Labor Code § 226(a)(2). Moreover, the wage statements given to Class Members
20 failed to accurately account for unpaid wages and overtime because their actual hours worked
21 were under-reported due to off the clock work. Moreover, the wage statements given to Class
22 Members failed to incorporate non-discretionary bonuses and/or shift differential pay into the
23 regular rate of pay used to calculate and pay overtime compensation. Additionally, the wage
24 statements given to Class Members failed to accurately account for premium pay for deficiently
25 provided meal periods and rest breaks.

26 26. From at least four (4) years prior to filing this lawsuit and continuing to the present,
27 Defendants have thus also had a consistent policy of failing to pay all wages owed to Class
28 Members at the time of their termination of within seventy-two (72) hours of their resignation, as

1 required by California wage-and-hour laws. Specifically, Defendant terminated Plaintiff's
2 employment on December 29, 2023, but did not pay her final pay until January 12, 2024, the next
3 regularly-scheduled payday, and her final pay did not include any waiting time pay for the excess
4 days. Moreover, Plaintiff and Class Members were not paid all regular and overtime wages
5 because Defendants failed to pay for all hours worked by requiring off the clock work and failing
6 to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay
7 used to calculate and pay for overtime pay, sick pay, and meal and rest break premiums.
8 Additionally, Defendants failed to pay premium wages owed for unprovided meal periods and rest
9 periods, as further detailed in this Complaint. Defendants' failure to pay said wages within the
10 required time was willful within the meaning of Labor Code § 203.

11 27. Additionally, from at least four (4) years prior to the filing of this lawsuit and
12 continuing to the present, Defendants have regularly required Class Members to incur business
13 expenses in the course of performing their required job duties for Defendants including for cell
14 phone expenses and cleaning supplies. Upon information and belief, Class Members incurred
15 similar costs. These expenses incurred by Class Members were necessary and required of them in
16 performing their assigned job duties, but Defendants failed to reimburse Class Members for all
17 such necessary expenditures, thus entitling them to reimbursement according to proof as required
18 under Labor Code § 2802 and the applicable provisions of the IWC Wage Orders.

19 28. In light of the foregoing, Plaintiff and Class Members bring this action pursuant to,
20 *inter alia*, Labor Code §§ 201, 202, 203, 204, 210, 226, 226.3, 226.7, 248, 510, 512, 558, 558.1,
21 1174, 1174.5, 1182.12, 1185, 1194, 1194.2, 1197, 1198, 1199, 2802 and California Code of
22 Regulations, Title 8, section 11000 *et seq.*

23 29. Furthermore, pursuant to Business and Professions Code §§ 17200-17208, Plaintiff
24 and the Class Members seek injunctive relief, restitution, and disgorgement of all benefits
25 Defendants have enjoyed from their violations of Labor Code and the other unfair, unlawful, or
26 fraudulent practices alleged in this Complaint.

27 **CLASS ALLEGATIONS**

28 30. Plaintiff seeks to represent the Subclasses composed of and defined as follows:

- 1 a. Subclass 1. Minimum Wages Subclass. All Class Members who were not
2 compensated for all hours worked for Defendants at the applicable minimum wage.
- 3 b. Subclass 2. Wages and Overtime Subclass. All Class Members who were not
4 compensated for all hours worked for Defendants at the required rates of pay, including for all
5 hours worked in excess of eight in a day and/or forty in a week.
- 6 c. Subclass 3. Meal Period Subclass. All Class Members who were subject to
7 Defendants' policy and/or practice of failing to provide unpaid 30-minute uninterrupted and duty-
8 free meal periods or one hour of pay at the Class Member's regular rate of pay in lieu thereof.
- 9 d. Subclass 4. Rest Break Subclass. All Class Members who were subject to
10 Defendants' policy and/or practice of failing to authorize and permit Class Members to take
11 uninterrupted, duty-free, 10-minute rest periods for every four hours worked, or major fraction
12 thereof, and failing to pay one hour of pay at the Class Member's regular rate of pay in lieu
13 thereof.
- 14 e. Subclass 5. Wage Statement Subclass. All Class Members who, within the
15 applicable limitations period, were not provided with accurate itemized wage statements.
- 16 f. Subclass 6. Termination Pay Subclass. All Class Members who, within the
17 applicable limitations period, either voluntarily or involuntarily separated from their employment
18 and were subject to Defendants' policy and/or practice of failing to timely pay wages upon
19 termination.
- 20 g. Subclass 7: Failure to Timely Pay Wages Twice Monthly Subclass. All Class
21 Members who were subject to Defendants' policy and practice of not timely paying all wages
22 earned when they were due and payable at least twice monthly.
- 23 h. Subclass 8. Payroll Records Subclass. All Class members who were subject to
24 Defendants' policy and/or practice of failing to keep accurate time and wage records as required
25 by California wage-and-hour laws.
- 26 j. Subclass 9. Expense Reimbursement Subclass. All Class Members who incurred
27 necessary and reasonable expenses in connection with performing their job duties for Defendant
28 and who were subject to a policy and/or practice under which such expenses were not reimbursed.

1 k Subclass 10. UCL Subclass. All Class Members who are owed restitution as a
2 result of Defendants' business acts and practices, to the extent such acts and practices are found to
3 be unlawful, deceptive, and/or unfair.

4 31. Plaintiff reserves the right under California Rule of Court 3.765 to amend or
5 modify the class description with greater particularity or further division into subclasses or
6 limitation to particular issues. To the extent equitable tolling - 11 -perates to toll claims by the
7 Class against Defendants, the Class Period should be adjusted accordingly.

8 32. Defendants, as a matter of company policy, practice and procedure, and in violation
9 of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order requirements,
10 and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged
11 in a practice whereby Defendants failed to correctly calculate compensation for the time worked
12 by Class Members, even though Defendants enjoyed the benefit of this work, required Class
13 Members to perform this work and permitted or suffered to permit this work. Defendants have
14 uniformly denied these Class Members wages to which these employees are entitled and failed to
15 provide meal periods or authorize and permit rest periods, in order to unfairly cheat the
16 competition and unlawfully profit.

17 33. This action has been brought and may properly be maintained as a class action
18 under the provisions of Code of Civil Procedure § 382 because there is a well-defined community
19 of interest in litigation and proposed class is easily ascertainable.

20 **A. Numerosity**

21 34. The potential members of the class as defined are so numerous that joinder of all
22 the member of the class is impracticable. While the precise number of class member has not been
23 determined at this time, Plaintiff is informed and believes that Defendants employ or, during the
24 time period relevant to this lawsuit, hundreds of employees who satisfy the Class definition within
25 the State of California.

26 35. Accounting for employee turnover during the relevant time period increases this
27 number substantially. Plaintiff alleges that Defendants' employment records will provide
28 information as to the number and location of all Class Members.

B. Commonality

36. There are questions of law and fact common to the Class that predominates over any questions affecting only individual Class Members. These common questions of law and fact include:

- a. Whether Defendants failed to pay Class Members minimum wages;
- b. Whether Defendants failed to pay Class Members wages for all hours worked;
- c. Whether Defendants failed to pay Class Members overtime as required under Labor Code § 510;
- d. Whether Defendants violated Labor Code §§ 226.7 and 512, and the applicable IWC Wage Orders, by failing to provide Class Members with requisite meal periods or premium pay in lieu thereof;
- e. Whether Defendants violated Labor Code §§ 226.7, and the applicable IWC Wage Orders, by failing to authorize and permit Class Members to take requisite rest breaks or provide premium pay in lieu thereof;
- f. Whether Defendants violated Labor Code § 226(a) by providing Class Members with inaccurate wage statements;
- g. Whether Defendants violated Labor Code §§ 201, 202, and 203 by failing to pay wages and compensation due and owing at the time of termination of employment;
- h. Whether Defendants' conduct was willful;
- i. Whether Defendants violated Labor Code § 226 and § 1174 and the IWC Wage Orders by failing to maintain accurate records of Class Members' earned wages and work periods;
- j. Whether Defendants violated Labor Code § 1194 by failing to compensate all Class Members during the relevant time period for all hours worked, whether regular or overtime;
- k. Whether Defendants violated Labor Code § 204 by failing to timely pay wages;
- l. Whether Defendants violated Labor Code § 2802 by failing to reimburse all necessary business expenses Defendants required them to incur in performing their

1 job duties;

2 m. Whether Defendants violated Business and Professions Code § 17200 *et seq.*; and

3 n. Whether Class Members are entitled to equitable relief pursuant to Business and
4 Professions Code § 17200 *et seq.*

5 **C. Typicality**

6 37. The claims of the named plaintiff is typical of those of Class Members. The Class
7 Members all sustained injuries and damages arising out of and caused by Defendants' common
8 course of conduct in violation of statutes, as well as regulations that have the force and effect of
9 law, as alleged herein.

10 **D. Adequacy of Representation**

11 38. Plaintiff will fairly and adequately represent and protect the interest of the Class
12 Members. Counsel who represents Class Members are experienced and competent in litigating
13 employment class actions.

14 **E. Superiority of Class Action**

15 39. A class action is superior to other available means for the fair and efficient
16 adjudication of this controversy. Individual joinder of all Class Members is not practicable, and
17 questions of law and fact common to all Class Members predominate over any questions affecting
18 only individual Class Members. Each Class Member has been damaged and is entitled to recovery
19 by reason of Defendants' illegal policies or practices of failing to compensate Class Members
20 properly.

21 40. As to the issues raised in this case, a class action is superior to all other methods for
22 the fair and efficient adjudication of this controversy, as joinder of all Class Members is
23 impracticable and many legal and factual questions to be adjudicated apply uniformly to all Class
24 Members. Further, as the economic or other loss suffered by vast numbers of Class Members may
25 be relatively small, the expense and burden of individual actions makes it difficult for the Class
26 Members to individually redress the wrongs they have suffered. Moreover, in the event
27 disgorgement is ordered, a class action is the only mechanism that will permit the employment of
28 a fluid fund recovery to ensure that equity is achieved. There will be relatively little difficulty in

1 managing this case as a class action, and proceeding on a class-wide basis will permit Class
2 Members to vindicate their rights for violations they endured which they would otherwise be
3 foreclosed from receiving in a multiplicity of individual lawsuits that would be cost prohibitive to
4 them.

5 41. Class action treatment will allow those persons similarly situated to litigate their
6 claims in the manner that is most efficient and economical for the parties and the judicial system.
7 Plaintiff is unaware of any difficulties in managing this case that should preclude class treatment.
8 Plaintiff contemplates the eventual issuance of notice to the proposed Class Members that would
9 set forth the subject and nature of the instant action. The Defendants' own business records can be
10 utilized for assistance in the preparation and issuance of the contemplated notices. To the extent
11 that any further notice is required additional media and/or mailings can be used.

12 42. Defendants, as prospective and actual employers of the Class Members, had a
13 special fiduciary duty to disclose to prospective Class Members the true facts surrounding
14 Defendants' pay practices, policies and working conditions imposed upon Class Members as well
15 as the effect of any alleged arbitration agreements that may have been forced upon them. In
16 addition, Defendants knew they possessed special knowledge about pay practices and policies,
17 most notably intentionally refusing to pay for all hours actually worked which should have been
18 recorded in Defendants' pay records and the consequence of the alleged arbitration agreements
19 and policies and practices on Class Members.

20 43. Class Members did not discover the fact that they were entitled to all pay under the
21 Labor Code until shortly before the filing of this lawsuit nor was there ever any discussion about
22 Plaintiff's and the Class' waiver of their Constitutional rights of trial by jury, right to collectively
23 organize and oppose unlawful pay practices under California law as well as obtain injunctive relief
24 preventing such practices from continuing. As a result, the applicable statutes of limitation were
25 tolled until such time as Plaintiff and the Class Members discovered their claims.

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FIRST CAUSE OF ACTION
FAILURE TO PAY MINIMUM WAGES
(Against All Defendants)

44. Plaintiff re-alleges and incorporate all preceding paragraphs, as though set forth in full herein.

45. Defendants failed to pay Class Members minimum wages for all hours worked. Defendants had a consistent policy of misstating Class Members' time records and failing to pay Class Members for all hours worked. Class Members would work hours and not receive wages, including as alleged above in connection with off the clock work. Additionally, Defendants failed to incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used to calculate and pay overtime. Defendants, and each of them, have intentionally and improperly changed, adjusted and/or modified the hours of Class Members, which resulted in off the clock work and underpayment of all wages owed to Class Members over a period of time, while benefiting Defendants. During the relevant time period, Defendants thus regularly failed to pay minimum wages to Class Members, to their detriment. Additionally, Defendants had a consistent policy of failing to pay Class Members for hours worked during alleged meal and rest periods for which Class Members were consistently denied, as also addressed herein. Defendants' uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the Class as a whole, as a result of implementing a uniform policy and practice that denied accurate compensation to Class Members as to minimum wage pay.

46. In California, employees must be paid at least the then applicable state minimum wage for all hours worked. (IWC Wage Order MW-2014). Additionally, pursuant to California Labor Code § 204, other applicable laws and regulations, and public policy, an employer must timely pay its employees for all hours worked. Defendants failed to do so.

47. California Labor Code § 1197, entitled "Pay of Less Than Minimum Wage" states: "The minimum wage for employees fixed by the commission is the minimum wage to be paid to employees, and the payment of a less wage than the minimum so fixed is unlawful."

48. The applicable minimum wages fixed by the commission for work during the

1 relevant period is found in Paragraph 4(A)-4(D) of the IWC Wage Orders.

2 49. The minimum wage provisions of California Labor Code are enforceable by private
3 civil action pursuant to Labor Code § 1194(a) which states: “Notwithstanding any agreement to
4 work for a lesser wage, any employee receiving less than the legal minimum wage or the legal
5 overtime compensation applicable to the employee is entitled to recover in a civil action the
6 unpaid balance of the full amount of this minimum wage or overtime compensation, including
7 interest thereon, reasonable attorney’s fees and costs of suit.”

8 50. As described in California Labor Code §§ 1185 and 1194.2, any action for wages
9 incorporates the applicable Wage Order of the California Industrial Welfare Commission. Also,
10 California Labor Code §§ 1194, 1197, 1197.1 and those Industrial Welfare Commission Wage
11 Orders entitle non-exempt employees to an amount equal to or greater than the minimum wage for
12 all hours worked. All hours must be paid at the statutory or agreed rate and no part of this rate may
13 be used as a credit against a minimum wage obligation.

14 51. In committing these violations of the California Labor Code, Defendants
15 inaccurately recorded, or required Class Members to input times that did not reflect their actual
16 hours worked, or calculated the correct time worked and consequently underpaid the actual time
17 worked by Class Members. Defendants acted in an illegal attempt to avoid the payment of all
18 earned wages, and other benefits in violation of the California Labor Code, the Industrial Welfare
19 Commission requirements and other applicable laws and regulations. As a result of these
20 violations, Defendant also failed to timely pay all wages earned in accordance with California
21 Labor Code § 1194.

22 52. California Labor Code § 1194.2 also provides for the following remedies: “In any
23 action under Section 1194 . . . to recover wages because of the payment of a wage less than the
24 minimum wages fixed by an order of the commission, an employee shall be entitled to recover
25 liquidated damages in an amount equal to the wages unlawfully unpaid and interest thereon.”

26 53. In addition to restitution for all unpaid wages, pursuant to California Labor Code §
27 1197.1, Class Members are entitled to recover a penalty of \$100.00 for the initial failure to timely
28 pay each employee minimum wages, and \$250.00 for each subsequent failure to pay each

employee minimum wages.

54. Pursuant to California Labor Code § 1194.2, Class Members are further entitled to recover liquidated damages in an amount equal to wages unlawfully unpaid and interest thereon.

55. Defendants have the ability to pay minimum wages for all time worked and have willfully refused to pay such wages with the intent to secure for Defendants a discount upon this indebtedness with the intent to annoy, harass, oppress, hinder, delay, or defraud Class Members.

56. Wherefore, Class Members are entitled to recover the unpaid minimum wages (including double minimum wages), liquidated damages in an amount equal to the minimum wages unlawfully unpaid, interest thereon and reasonable attorney's fees and costs of suit pursuant to California Labor Code § 1194(a). Plaintiff and the other members of the Class further request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against Defendants, in a sum as provided by the California Labor Code, including § 558, and/or other applicable statutes.

SECOND CAUSE OF ACTION

FAILURE TO PAY WAGES AND OVERTIME UNDER LABOR CODE § 510

(Against All Defendants)

57. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in full herein.

58. California Labor Code § 1194 provides that "any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime compensation, including interest thereon, reasonable attorney's fees, and costs of suit." The action may be maintained directly against the employer in an employee's name without first filing a claim with the Division of Labor Standards and Enforcement.

59. By their conduct, as set forth herein, Defendants violated California Labor Code § 510 (and the relevant orders of the Industrial Welfare Commission) by failing to pay Class Members: (a) time and one-half their regular hourly rates for hours worked in excess of eight (8) hours in a workday or in excess of forty (40) hours in any workweek or for the first eight (8) hours

1 worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for
2 hours worked in excess of twelve (12) hours in any one (1) day or for hours worked in excess of
3 eight (8) hours on any seventh day of work in a workweek.

4 60. Defendants had a consistent policy of not paying Class Members wages for all
5 hours worked, including by requiring off the clock work, as addressed above. Additionally,
6 Defendants failed to incorporate non-discretionary bonuses and/or shift differential pay into the
7 regular rate of pay used to calculate and pay overtime. Defendants, and each of them, have
8 intentionally and improperly changed, adjusted and/or modified certain employees' hours,
9 including Plaintiff's, in order to avoid paying Class Members all earned and owed straight time
10 and overtime wages and other benefits, in violation of the California Labor Code, the California
11 Code of Regulations and the IWC Wage Orders and guidelines set forth by the Division of Labor
12 Standards and Enforcement. Defendants have also violated these provisions by requiring Class
13 Members to work through portions of their meal period. Therefore, Class Members were not
14 properly compensated, nor were they paid overtime rates for hours worked in excess of eight hours
15 in a given day, and/or forty hours in a given week. Based on information and belief, Defendants
16 did not make available to Class Members a reasonable protocol for correcting time records when
17 Class Members worked overtime hours or to fix incorrect time entries.

18 61. Defendants' failure to pay Class Members the unpaid balance of regular wages
19 owed and overtime compensation, as required by California law, violates the provisions of Labor
20 Code §§ 510 and 1198, and is therefore unlawful.

21 62. Additionally, Labor Code § 558(a) provides "any employer or other person acting
22 on behalf of an employer who violates, or causes to be violated, a section of this chapter or any
23 provisions regulating hours and days of work in any order of the IWC shall be subject to a civil
24 penalty as follows: (1) For any violation, fifty dollars (\$50) for each underpaid employee for each
25 pay period for which the employee was underpaid in addition to an amount sufficient to recover
26 underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each
27 underpaid employee for each pay period for which the employee was underpaid in addition to an
28 amount sufficient to recover underpaid wages. (3) Wages recovered pursuant to this section shall

1 be paid to the affected employee.” Labor Code § 558(c) states, “the civil penalties provided for in
2 this section are in addition to any other civil or criminal penalty provided by law.” Defendants
3 have violated provisions of the Labor Code regulating hours and days of work as well as the IWC
4 Wage Orders. Accordingly, Plaintiff and the Class Members seek the remedies set forth in Labor
5 Code § 558.

6 63. Defendants’ failure to pay compensation in a timely fashion also constituted a
7 violation of California Labor Code § 204, which requires that all wages shall be paid
8 semimonthly. From four (4) years prior to the filing of this lawsuit to the present, in direct
9 violation of that provision of the California Labor Code, Defendants have failed to pay all wages
10 and overtime compensation earned by Class Members. Each such failure to make a timely
11 payment of compensation to Class Members constitutes a separate violation of California Labor
12 Code § 204.

13 64. Class Members have been damaged by these violations of California Labor Code
14 §§ 204 and 510 (and the relevant orders of the Industrial Welfare Commission).

15 65. Consequently, pursuant to the California Labor Code, including Labor Code §§
16 204, 510, 558, and 1194, and the applicable IWC Wage Order, paragraph 3(A) and 4(B),
17 Defendants are liable to Class Members for the full amount of all their unpaid wages and overtime
18 compensation, with interest, plus their reasonable attorneys’ fees and costs, as well as the
19 assessment of any statutory penalties against Defendants, and each of them, and any additional
20 sums as provided by the Labor Code and/or other statutes.

21 **THIRD CAUSE OF ACTION**

22 **MEAL-PERIOD LIABILITY UNDER LABOR CODE § 226.7**

23 **(Against All Defendants)**

24 66. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
25 full herein.

26 67. Class Members regularly worked shifts greater than five (5) hours and in some
27 instances, greater than ten (10) hours. Pursuant to Labor Code § 512 an employer may not employ
28 someone for a shift of more than five (5) hours without providing him or her with a meal period of

1 not less than thirty (30) minutes or for a shift of more than ten (10) hours without providing him or
2 her with a second meal period of not less than thirty (30) minutes.

3 68. Defendants failed to provide Class Members with meal periods as required under
4 the Labor Code. Defendants placed their needs over Class Members lawful meal breaks and this
5 resulted in Class Members consistently having to work through their scheduled meal breaks
6 because the demands of the job would not avail them the opportunity to take a lawfully
7 uninterrupted and off-duty meal break. Furthermore, upon information and belief, on the occasions
8 when Class Members worked more than ten (10) hours in a given shift, they did so without
9 receiving a second uninterrupted thirty (30) minute meal period as required by law.

10 69. Defendants thus failed to provide Class Members with meal periods as required by
11 the Labor Code, including by not providing them with the opportunity to take meal breaks, by
12 providing them late or for less than thirty (30) minutes, or by requiring them to perform work
13 during breaks.

14 70. Moreover, Defendants failed to compensate Class Members for each meal period
15 not provided or inadequately provided, as required under Labor Code § 226.7 and paragraph 11 of
16 the applicable IWC Wage Orders, which provide that, if an employer fails to provide an employee
17 a meal period in accordance with this section, the employer shall pay the employee one (1) hour of
18 pay at the employee's regular rate of compensation for each workday that the meal period is not
19 provided. Defendants failed to compensate Class Members for each meal period not provided or
20 inadequately provided, as required under Labor Code § 226.7.

21 71. Therefore, pursuant to Labor Code § 226.7 and the applicable IWC Wage Order,
22 paragraph 11, Class Members are entitled to damages in an amount equal to one (1) hour of wages
23 at their effective hourly rates of pay for each meal period not provided or deficiently provided, a
24 sum to be proven at trial, as well as the assessment of any statutory penalties against the
25 Defendants, and each of them, in a sum as provided by the Labor Code and other statutes.

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1 **FOURTH CAUSE OF ACTION**

2 **REST-BREAK LIABILITY UNDER LABOR CODE § 226.7**

3 **(Against All Defendants)**

4 72. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
5 full herein.

6 73. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders
7 provide that employers must authorize and permit all employees to take rest periods at the rate of
8 ten (10) minutes net rest time per four (4) work hours.

9 74. Class Members consistently worked consecutive four (4) hour shifts and were
10 generally scheduled for shifts of greater than 3.5 hours total, thus requiring Defendants to
11 authorize and permit them to take rest periods. Pursuant to the Labor Code and the applicable IWC
12 Wage Order, Class Members were entitled to paid rest breaks of not less than ten (10) minutes for
13 each consecutive four (4) hour shift, and Defendants failed to provide Class Members with timely
14 rest breaks of not less than ten (10) minutes for each consecutive four (4) hour shift. Defendants
15 placed their needs over Class Members lawful rest breaks and this resulted in Class Members
16 consistently having to work through their scheduled rest breaks because the demands of the job
17 would not avail them the opportunity to take a lawfully uninterrupted and off-duty rest break.
18 Thus, Class Members were consistently denied of their rest breaks.

19 75. Labor Code §§ 226.7 and paragraph 12 of the applicable IWC Wage Orders
20 provide that if an employer fails to provide an employee rest period in accordance with this
21 section, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of
22 compensation for each workday that the rest period is not provided.

23 76. Defendants, and each of them, have therefore intentionally and improperly denied
24 rest periods to Class Members in violation of Labor Code §§ 226.7 and 512 and paragraph 12 of
25 the applicable IWC Wage Orders.

26 77. Defendants failed to authorize and permit Class Members to take rest periods, as
27 required by the Labor Code. Moreover, Defendants did not compensate Class Members with an
28 additional hour of pay at each Class Member's effective hourly rate for each day that Defendants

1 failed to provide them with adequate rest breaks, as required under Labor Code § 226.7.

2 78. Therefore, pursuant to Labor Code § 226.7 and paragraph 12 of the applicable IWC
3 Wage Orders, Class Members are entitled to damages in an amount equal to one (1) hour of wages
4 at their effective hourly rates of pay for each day worked without the required rest breaks, a sum to
5 be proven at trial, as well as the assessment of any statutory penalties against Defendants, and each
6 of them, in a sum as provided by the Labor Code and/or other statutes.

7 **FIFTH CAUSE OF ACTION**
8 **VIOLATION OF LABOR CODE § 226(a)**
9 **(Against All Defendants)**

10 79. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
11 full herein.

12 80. California Labor Code § 226(a) requires an employer to furnish each of his or her
13 employees with an accurate, itemized statement in writing showing the gross and net earnings,
14 total hours worked, and the corresponding number of hours worked at each hourly rate; these
15 statements must be appended to the detachable part of the check, draft, voucher, or whatever else
16 serves to pay the employee's wages; or, if wages are paid by cash or personal check, these
17 statements may be given to the employee separately from the payment of wages; in either case the
18 employer must give the employee these statements twice a month or each time wages are paid.

19 81. Defendants failed to provide Class Members with accurate itemized wage
20 statements in writing, as required by the Labor Code. Specifically, the wage statements given to
21 Class Members did not state the full name of the employer, and therefore do not comply with
22 Labor Code § 226(a)(8). Additionally, the wage statements given to Class Members Additionally,
23 the wage statements given to Class Members did not state the total hours worked by the employee,
24 and therefore do not comply with Labor Code § 226(a)(2). Moreover, the wage statements given
25 to Class Members failed to accurately account for unpaid wages and overtime because their actual
26 hours worked were under-reported due to off the clock work. Moreover, the wage statements
27 given to Class Members failed to incorporate non-discretionary bonuses and/or shift differential
28 pay into the regular rate of pay used to calculate and pay overtime compensation. Additionally, the

1 wage statements given to Class Members failed to accurately account for premium pay for
2 deficiently provided meal periods and rest breaks.

3 82. Throughout the liability period, Defendants intentionally failed to furnish to Class
4 Members, upon each payment of wages, itemized statements accurately showing: (1) gross wages
5 earned, (2) total hours worked by the employee, (3) the number of piece-rate units earned and any
6 applicable piece rate paid on a piece-rate basis, (4) all deductions, (5) net wages earned, (6) the
7 inclusive dates of the period for which the employee is paid, (7) the name of the employee and
8 only the last four digits of his or her social security number or an employee identification number
9 other than a social security number, (8) the name and address of the legal entity that is the
10 employer and (9) all applicable hourly rates in effect during the pay period and the corresponding
11 number of hours worked at each hourly rate by the employee pursuant to Labor Code § 226,
12 amongst other statutory requirements. Defendants knowingly and intentionally failed to provide
13 Class Members with such timely and accurate wage and hour statements.

14 83. Class Members suffered injury as a result of Defendants' knowing and intentional
15 failure to provide them with the accurate wage and hour statements as required by law and are
16 presumed to have suffered injury and be entitled to penalties under Labor Code § 226(e), as the
17 Defendants have failed to provide wage statements with accurate and complete information as
18 required by any one or more of items Labor Code § 226 (a)(1) to (9), inclusive, and Class
19 Members cannot promptly and easily determine from the wage statement alone one or more of the
20 following: (i) The amount of the gross wages or net wages paid to the employee during the pay
21 period or any of the other information required to be provided on the itemized wage statement
22 pursuant to items (2) to (4), inclusive, (6), and (9) of subdivision (a), (ii) Which deductions the
23 employer made from gross wages to determine the net wages paid to the employee during the pay
24 period, (iii) The name and address of the employer and, (iv) The name of the employee and only
25 the last four digits of his or her social security number or an employee identification number other
26 than a social security number. For purposes of Labor Code § 226(e) "promptly and easily
27 determine" means a reasonable person [i.e. an objective standard] would be able to readily
28 ascertain the information without reference to other documents or information.

1 84. Therefore, as a direct and proximate cause of Defendants' violation of Labor Code
2 § 226(a), Class Members suffered injuries, including among other things confusion over whether
3 they received all wages owed them, the difficulty and expense involved in reconstructing pay
4 records, and forcing them to make mathematical computations to analyze whether the wages paid
5 in fact compensated them correctly for all hours worked.

6 85. Pursuant to Labor Code §§ 226(a) and 226(e) and 1174, and the applicable IWC
7 Wage Order, paragraph 7(B), Class Members are entitled to recover the greater of all actual
8 damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one
9 hundred dollars (\$100) for each violation in a subsequent pay period, not exceeding an aggregate
10 penalty of four thousand dollars (\$4,000). They are also entitled to an award of costs and
11 reasonable attorneys' fees.

12 **SIXTH CAUSE OF ACTION**
13 **VIOLATION OF LABOR CODE § 203**
14 **(Against All Defendants)**

15 86. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
16 full herein.

17 87. Numerous Class Members are no longer employed by Defendants; they either quit
18 Defendants' employ or were fired therefrom.

19 88. Defendants failed to pay these Class Members all wages due and certain at the time
20 of termination or within seventy-two (72) hours of resignation.

21 89. The wages withheld from these Class Members by Defendants remained due and
22 owing for more than thirty (30) days from the date of separation from employment.

23 90. Defendants failed to pay Class Members without abatement, all wages as defined
24 by applicable California law. Specifically, Defendant terminated Plaintiff's employment on
25 December 29, 2023, but did not pay her final pay until January 12, 2024, the next regularly-
26 scheduled payday, and her final pay did not include any waiting time pay for the excess days.
27 Moreover, Plaintiff and Class Members were not paid all regular and overtime wages because
28 Defendants failed to pay for all hours worked by requiring off the clock work and failing to

1 incorporate non-discretionary bonuses and/or shift differential pay into the regular rate of pay used
2 to calculate and pay for overtime pay, sick pay, and meal and rest break premiums. Additionally,
3 Defendants failed to pay premium wages owed for unprovided meal periods and rest periods, as
4 further detailed in this Complaint. Defendants' failure to pay said wages within the required time
5 was willful within the meaning of Labor Code § 203.

6 91. Defendants' failure to pay wages, as alleged entitles these Class Members to
7 penalties under Labor Code § 203, which provides that an employee's wages shall continue until
8 paid for up to thirty (30) days from the date they were due.

9 **SEVENTH CAUSE OF ACTION**
10 **VIOLATION OF LABOR CODE § 204**
11 **(Against All Defendants)**

12 92. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
13 full herein.

14 93. Labor Code § 204 instructs that: "All wages, ...earned by any person in any
15 employment are due and payable twice during each calendar month, on days designated in
16 advance by the employer as the regular paydays. Labor performed between the 1st and 15th days,
17 inclusive, of any calendar month shall be paid for between the 16th and the 26th day of the month
18 during which the labor was performed, and labor performed between the 16th and the last day,
19 inclusive, of any calendar month, shall be paid for between the 1st and 10th day of the following
20 month." Additionally, the requirements of this section shall be deemed satisfied by the payment of
21 wages for weekly, biweekly, or semimonthly payroll if the wages are paid not more than seven
22 calendar days following the close of the payroll period." As detailed above, Defendants
23 maintained a consistently applied policy and practice of not paying all wages earned between the
24 1st and 15th days of a month between the 16th and 26th day and failed to pay all wages earned
25 between the 16th and the last day of the month between the 1st and 10th day of the following month.
26 Defendants similarly failed to pay all wages earned by not more than seven calendar days
27 following the close of the payroll period. These failures arose from Defendants' failure to pay for
28 all hours worked.

1 94. All wages due and owing to Plaintiff and the Class Members, including as required
2 under Labor Code § 510, were therefore not timely paid by Defendants, as addressed in detail
3 above. Additionally, wages required by Labor Code § 1194 and other sections became due and
4 payable to each Class Member in each pay period that he or she was not provided with a meal
5 period or rest period or paid straight or overtime wages or shift differential pay to which he or she
6 was entitled.

7 95. Defendants thus violated Labor Code § 204 by systematically refusing to pay
8 wages due under the Labor Code, as addressed above. Additionally, under paragraph 4(B) of the
9 applicable IWC Wage Orders, employers are required “to pay each employee, on the established
10 payday for the period involved, not less than the applicable minimum wage for all hours worked in
11 the payroll period, ...” Under Labor Code § 1198, “[t]he employment of any employee for longer
12 hours than those fixed by the order or under conditions of labor prohibited by the order is
13 unlawful.” Plaintiff and the Class Members may therefore pursue damages and penalties for
14 violations of Labor Code § 204 and paragraph 4(B) of the applicable IWC Wage Orders, including
15 penalties under paragraph 20 of the applicable IWC Wage Orders.

16 96. As a result of the unlawful acts of Defendants, Plaintiff and Class Members seek to
17 represent they have been deprived of wages in amounts to be determined at trial, and they are
18 entitled to recovery of such amounts, plus interest and penalties thereon, attorneys’ fees, and costs,
19 pursuant to Labor Code § 210, 218.5, 1194 and 1198, and paragraphs 4(B) and 20 of the
20 applicable IWC Wage Orders.

21 **EIGHTH CAUSE OF ACTION**

22 **FAILURE TO KEEP REQUIRED PAYROLL RECORDS UNDER LABOR CODE § 1174**
23 **AND 1174.5**

24 **(Against All Defendants)**

25 97. Plaintiff re-alleges and incorporates all preceding paragraphs, as though set forth in
26 full herein.

27 98. California Labor Code § 1174 requires that all employers shall keep accurate time
28 and wage records for all employees. California Labor Code § 1174.5 further requires that any

1 employee suffering injury due to a willful violation of the aforementioned obligations may seek
2 damages, including civil penalties, from the employer.

3 99. During the course of Plaintiffs and Class Members' employment, Defendants
4 consistently failed to maintain accurate time and wage records for Plaintiff and Class Members as
5 required by California Labor Code § 1174 by failing to pay Plaintiff and Class Members proper
6 wages, overtime, and premium pay as discussed above.

7 100. Accordingly, Defendants are liable for civil penalties pursuant to the California
8 Labor Code § 1174.5 for the three (3) years prior to the filing of this Complaint.

9 **NINTH CAUSE OF ACTION**

10 **REIMBURSEMENT OF NECESSARY EXPENDITURES UNDER LABOR CODE § 2802**

11 **(Against All Defendants)**

12 101. Plaintiff re-alleges and incorporates all preceding paragraphs as though set forth in
13 full herein.

14 102. Under Labor Code § 2802(a) an employer must indemnify its employees for all
15 necessary expenditures or losses incurred by the employee in direct consequence of the discharge
16 of his or her duties, or of his or her obedience to the directions of the employer.

17 103. Defendants have regularly required Class Members to incur business expenses in the
18 course of performing their required job duties for Defendants including for cell phone expenses and
19 cleaning supplies. These expenses incurred by Class Members were necessary and required of them
20 in performing their assigned job duties, but Defendants failed to reimburse Class Members for all
21 such necessary expenditures. Class Members were not reimbursed for those lawful and necessary
22 work related expenses or losses incurred in direct discharge of their job duties during employment
23 with Defendants and at the direction of the Defendants pursuant to Labor Code § 2802(a) and the
24 applicable IWC Wage Orders, paragraph 9.

25 104. As a result of the unlawful acts of Defendants, Class Members have been deprived
26 of reimbursement in amounts to be determined at trial; they are entitled to recovery of such amounts,
27 plus interest and penalties thereon, attorneys' fees, and costs.

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1 comply with minimum labor standards.

2 110. Defendants have violated statutes and public policies. Through the conduct alleged
3 in this Complaint Defendants have acted contrary to these public policies, have violated specific
4 provisions of the Labor Code, and have engaged in other unlawful and unfair business practices in
5 violation of Business & Professions Code § 17200 *et seq.*; which conduct has deprived Plaintiff,
6 and all persons similarly situated, and all interested persons, of the rights, benefits, and privileges
7 guaranteed to all employees under the law.

8 111. Defendants' conduct, as alleged above, constitutes unfair competition in violation
9 of the Business & Professions Code § 17200 *et seq.*

10 112. Defendants, by engaging in the conduct herein alleged, by failing to pay wages and
11 overtime, failing to provide meal periods and rest breaks, etc., either knew or in the exercise of
12 reasonable care should have known that their conduct was unlawful; therefore their conduct
13 violates the Business & Professions Code § 17200 *et seq.*

14 113. By the conduct alleged herein, Defendants have engaged and continue to engage in
15 a business practice which violates California and federal law, including but not limited to, the
16 applicable Industrial Wage Order(s), the California Code of Regulations, and the California Labor
17 Code including Sections 203, 204, 226, 226.7, 512, 1194, 1197, and 1198, for which this Court
18 should issue declaratory and other equitable relief pursuant to California Business & Professions
19 Code § 17203 as may be necessary to prevent and remedy the conduct held to constitute unfair
20 competition, including restitution of wages wrongfully withheld.

21 114. As a proximate result of the above-mentioned acts of Defendants, Class Members
22 have been damaged, in a sum to be proven at trial.

23 115. Unless restrained by this Court Defendants will continue to engage in such
24 unlawful conduct as alleged above. Pursuant to the Business & Professions Code, this Court
25 should make such orders or judgments, including the appointment of a receiver, as may be
26 necessary to prevent the use by Defendants or their agents or employees of any unlawful or
27 deceptive practice prohibited by the Business & Professions Code, including but not limited to the
28 disgorgement of such profits as may be necessary to restore Class Members to the money

Defendants have unlawfully failed to pay.

RELIEF REQUESTED

WHEREFORE, Plaintiff prays for the following relief:

1. For an order certifying this action as a class action;
2. For compensatory damages in the amount of the unpaid minimum wages for work performed by Class Members and unpaid overtime compensation from at least four (4) years prior to the filing of this action, as may be proven;
3. For liquidated damages in the amount equal to the unpaid minimum wage and interest thereon, from at least four (4) years prior to the filing of this action, according to proof;
4. For compensatory damages in the amount of all unpaid wages, including overtime and double-time pay, as may be proven;
5. For compensatory damages in the amount of the hourly wage made by Class Members for each missed or deficient meal period where no premium pay was paid therefor from four (4) years prior to the filing of this action, as may be proven;
6. For compensatory damages in the amount of the hourly wage made by Class Members for each day requisite rest breaks were not provided or were deficiently provided where no premium pay was paid therefor from at least four (4) years prior to the filing of this action, as may be proven;
7. For penalties pursuant to Labor Code § 226(e) for Class Members, as may be proven;
8. For penalties pursuant to Labor Code § 203 for all Class Members who quit or were fired in an amount equal to their daily wage times thirty (30) days, as may be proven;
9. For restitution and/or damages for all amounts unlawfully withheld from the wages for all class members in violation of Labor Code § 204, as may be proven;
10. For restitution and/or damages for all amounts unlawfully withheld from the wages for all Class Members in violation of Labor Code § 2802, as may be proven;
11. For restitution for unfair competition pursuant to Business & Professions Code § 17200 *et seq.*, including disgorgement or profits, as may be proven;

12. For an order enjoining Defendants and their agents, servants, and employees, and all persons acting under, in concert with, or for them, from acting in derogation of any rights or duties adumbrated in this Complaint;

13. For other wages and penalties under the Labor Code as may be proven;

14. For all general, special, and incidental damages as may be proven;

15. For an award of pre-judgment and post-judgment interest;

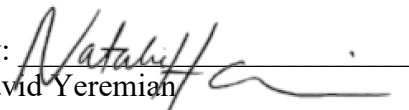
16. For an award providing for the payment of the costs of this suit;

17. For an award of attorneys' fees; and

18. For such other and further relief as this Court may deem proper and just.

DATED: October 4, 2024

D.LAW, INC.

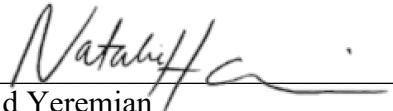
By: 
David Yeremian
Natalie Haritonian
Jonas Agle
Attorneys for Plaintiff DULCE GONZALEZ
SOLORZANO, and all others similarly
situated

DEMAND FOR JURY TRIAL

Plaintiff hereby demands trial of her claims by jury to the extent authorized by law.

DATED: October 4, 2024

D.LAW, INC.

By: 
David Yeremian
Natalie Haritounian
Jonas Agle
Attorneys for Plaintiff DULCE GONZALEZ
SOLORZANO, and all others similarly
situated