

JUSTICE FOR WORKERS, P.C.
William C. Sung, SB# 280792
E-Mail: william@justiceforworkers.com
Tiffany L. Luu, SB# 335127
E-Mail: tluu@justiceforworkers.com
9575 Bolsa Avenue
Westminster, CA 92683
Tel: 323-922-2000
Fax: 323-922-2000

Attorneys for Plaintiff CLIFF RENFREW

FILED
Superior Court of California
County of Los Angeles
12/11/2024
David W. Slayton, Executive Officer / Clerk of Court
By: M. Arellanes Deputy

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

CLIFF RENFREW, an individual and on
behalf of all others similarly situated;

Plaintiff,

vs.

ALTO OPERATIONS CALIFORNIA LLC, a
California limited liability company; and
DOES 1 through 50,

Defendants.

Case No.: 24STCV25986

**FIRST AMENDED CLASS AND
REPRESENTATIVE ACTION
COMPLAINT:**

- (1) **MINIMUM WAGE VIOLATIONS
(LABOR CODE §§ 1182.12, 1194,
1194.2, 1197);**
- (2) **OVERTIME WAGE VIOLATIONS
(LABOR CODE §§ 204, 510, 1194,
1198);**
- (3) **MEAL PERIOD VIOLATIONS
(LABOR CODE §§ 226.7, 512, 558);**
- (4) **REST PERIOD VIOLATIONS
(LABOR CODE §§ 226.7, 516, 558);**
- (5) **WAGE STATEMENT PENALTIES
(LABOR CODE § 226);**
- (6) **WAITING TIME PENALTIES
(LABOR CODE §§ 201-203);**
- (7) **FAILURE TO PERMIT
INSPECTION OF EMPLOYMENT
RECORDS (LABOR CODE §§ 226,
432.5, 1198.5);**
- (8) **UNFAIR COMPETITION (BUS &
PROF CODE §§ 17200, *et seq.*); and**
- (9) **CIVIL PENALTIES UNDER THE
CALIFORNIA PRIVATE**

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

**ATTORNEYS GENERAL ACT
(LABOR CODE §§ 2698, *et seq.*)**

DEMAND FOR JURY TRIAL

Plaintiff CLIFF RENFREW (“Plaintiff”), on behalf of himself and all others similarly situated, hereby brings this First Amended Class and Representative Action Complaint (“Complaint”) against Defendants ALTO OPERATIONS CALIFORNIA LLC, a California limited liability company, and DOES 1 to 50 (collectively “Defendants”), and on information and belief alleges as follows:

JURISDICTION AND VENUE

1. Plaintiff, on behalf of himself and all others similarly situated, hereby brings this Complaint for recovery of unpaid wages and penalties under California Business and Professions Code § 17200, *et seq.*, Labor Code §§ 201, 202, 203, 204, 210, 226, 226.7, 246, 256, 351, 432, 510, 512, 516, 558, 558.1, 1174, 1194, 1197, 1197.1, 1198, 1198.5, 2698, *et seq.*, and applicable Industrial Welfare Commission (“IWC”) Wage Orders (“Wage Orders”), in addition to seeking injunctive relief, declaratory relief, and restitution. This Complaint is brought pursuant to California Code of Civil Procedure § 382. This Court has jurisdiction over Defendants’ violations of the Labor Code because the amount in controversy exceeds \$25,000.

2. Venue is proper in this judicial district because Defendants maintain offices, have agents, and/or transact business in the State of California, including Los Angeles County, and some of the acts and omissions complained of herein occurred in Los Angeles County. Furthermore, Plaintiff was employed by Defendants within Los Angeles County.

PARTIES

3. Plaintiff is, and at all times relevant herein was, an individual over the age of eighteen (18) and is a California resident. Within the statute of limitations periods applicable to each cause of action pled herein, Plaintiff was employed by Defendants as a non-exempt employee. Plaintiff was, and is, a victim of Defendants’ policies, practices, and/or customs complained of herein and has been deprived of the rights guaranteed by Business and Professions Code § 17200, *et seq.*, Labor Code §§ 201, 202, 203, 204, 210, 226, 226.7, 246, 256, 351, 432, 510, 512, 516, 558,

1 558.1, 1174, 1194, 1197, 1197.1, 1198, 1198.5, 2698, *et seq.*, and Wage Orders.

2 4. Plaintiff is informed and believes, and based thereon alleges, that during the
3 applicable statute of limitations for each cause of action pled herein and continuing to the present,
4 Defendants engaged in, and continue to engage in, business, and employed Plaintiff and other,
5 similarly-situated non-exempt employees within Los Angeles County, and the State of California
6 and, therefore, were (and are) doing business in Los Angeles County and the State of California.

7 5. Plaintiff does not know the true names or capacities, whether individual, partner, or
8 corporate, of the defendants sued herein as DOES 1 to 50, inclusive, and for that reason, said
9 defendants are sued under such fictitious names, and Plaintiff will seek leave from this Court to
10 amend this Complaint when such true names and capacities are discovered. Plaintiff is informed and
11 believes, and based thereon alleges, that each of said fictitious defendants, whether individual,
12 partners, or corporate, was responsible in some manner for the acts and omissions alleged herein,
13 and proximately caused Plaintiff and the Classes (as defined below) to be subject to the unlawful
14 employment practices, wrongs, injuries, and damages complained of herein.

15 6. At all times herein mentioned, each of said Defendants participated in the doing of
16 the acts hereinafter alleged to have been done by the named Defendant; and furthermore,
17 Defendants, and each of them, were the agents, servants, and employees of each of the other
18 defendants, as well as the agents of all Defendants, and at all times herein mentioned, were acting
19 within the course and scope of said agency and employment.

20 7. Plaintiff is informed and believes, and based thereon alleges, that at all times
21 material hereto, each of the Defendants named herein was the agent, employee, alter ego and/or
22 joint venturer of, or working in concert with each of the other co-Defendants and was acting within
23 the course and scope of such agency, employment, joint venture, or concerted activity. To the extent
24 said acts, conduct, and omissions were perpetrated by certain Defendants, each of the remaining
25 Defendants confirmed and ratified said acts, conduct, and omissions of the acting Defendants.

26 8. At all times herein mentioned, Defendants, and each of them, were members of, and
27 engaged in, a joint venture, partnership, and common enterprise, and acting within the course and
28 scope of, and in pursuance of, said joint venture, partnership, and common enterprise.

1 9. At all times herein mentioned, the acts and omissions of various Defendants, and
2 each of them, concurred and contributed to the various acts and omissions of each and all of the
3 other Defendants in proximately causing the injuries and damages as herein alleged.

4 **FACTUAL ALLEGATIONS**

5 10. Defendants own and operate a rideshare company in California. Defendants
6 employed Plaintiff as an hourly-paid, non-exempt employee from approximately March 3, 2023 to
7 approximately August 3, 2024 as a driver in Los Angeles.

8 11. Throughout Plaintiff's employment with Defendants, Defendants' timekeeping
9 and/or payroll policies and practices resulted in Plaintiff and other non-exempt employees not being
10 compensated for all hours actually worked. Plaintiff and other non-exempt employees regularly
11 worked more than eight hours in a workday or 40 hours in a workweek. Upon information and
12 belief, Defendants required Plaintiff and other non-exempt employees to perform work before their
13 scheduled shifts, after their scheduled shifts, and/or during off-the-clock meal breaks, and failed to
14 compensate employees for this time. Upon information and belief, Defendants also failed to
15 incorporate multiple rates of pay and/or all non-discretionary remuneration into the regular rate of
16 pay. Upon information and belief, Defendants failed to pay Plaintiff all overtime wages due to its
17 timekeeping and payroll policies. As a result, Plaintiff and other non-exempt employees were not
18 compensated for all earned minimum and overtime wages.

19 12. Defendants failed to provide Plaintiff and other non-exempt employees with all
20 legally compliant meal periods due to Defendants' meal period policies/practices, which have
21 frequently resulted in late (commencing after the fifth hour of work), short (less than 30 minutes),
22 and/or missed meal periods. Upon information and belief, Plaintiff and other non-exempt
23 employees were not able to take their legally compliant meal breaks due to work demands imposed
24 by Defendants. On those occasions when Plaintiff and other non-exempt employees were not
25 provided with all legally compliant meal periods to which they were entitled, Defendants failed to
26 compensate Plaintiff and other non-exempt employees with the required meal period premium(s) at
27 the regular rate of pay for each workday there was a meal period violation as mandated by Labor
28 Code § 226.7.

1 13. Plaintiff and other non-exempt employees were not authorized and permitted to take
2 all required rest periods due to Defendants' unlawful rest period policies/practices, which failed to
3 authorize and permit a net 10-minute rest period for every four hours worked, or major fraction
4 thereof. Plaintiff and other non-exempt employees were not able to take their legally compliant rest
5 breaks due to work demands imposed by Defendants. On those occasions when Plaintiff and other
6 non-exempt employees were not authorized and permitted to take all legally compliant rest periods
7 to which they were entitled, Defendants failed to compensate them with the required rest period
8 premium(s) for each workday there was a rest period violation as mandated by Labor Code § 226.7.
9 Upon information and belief, Defendants maintained no mechanism for the payment of rest period
10 premium payments as required by Labor Code § 226.7, in the event that a legally compliant rest
11 period was not authorized and permitted to their non-exempt employees.

12 14. Additionally, upon information and belief, Defendants violated Labor Code § 246 by
13 failing to incorporate multiple rates of pay and/or all non-discretionary remuneration into the paid
14 sick leave pay rate.

15 15. As a result of Defendants' failure to pay all minimum and overtime wages, failure to
16 pay all meal and rest period premium wages, and unlawful timekeeping and payroll practices as
17 alleged above, Defendants maintained inaccurate payroll records and issued inaccurate wage
18 statements to Plaintiff and other non-exempt employees. As a further result of Defendants' failure to
19 pay all minimum and overtime wages, sick leave wages, and meal and rest period premium wages,
20 Defendants failed to timely pay all final wages to Plaintiff and other former non-exempt employees
21 upon their separation of employment from Defendants.

22 16. Labor Code § 351 prohibits an employer and its agents from sharing in or keeping
23 any portion of a gratuity left for or given to one or more employees by a patron. Furthermore, it is
24 illegal for employers to make wage deductions from gratuities, or from using gratuities as direct or
25 indirect credits against an employee's wages. The law further states that gratuities are the sole
26 property of the employee or employees to whom they are given. On information and belief, during
27 the relevant time period, Defendant and their agents unlawfully shared in or kept tips given by
28 patrons to Plaintiff and other aggrieved employees and/or credited tips against aggrieved

employees' wages

17. On August 19, 2024, Plaintiff submitted, via certified mail, a request for inspection or copy of Plaintiff's personnel file, payroll and time records, and all documents Plaintiff signed relating to the obtaining or holding of employment under California Labor Code §§ 226(b), 432, and 1198.5 to Alto Operations California LLC. As of the date of this notice, Alto Operations California LLC has failed to permit Plaintiff to inspect or copy Plaintiff's employment records.

CLASS ACTION ALLEGATIONS

18. **Class Definitions:** Plaintiff brings this action on behalf of himself and the following Classes pursuant to § 382 of the California Code of Civil Procedure:

- a. Minimum Wage Class: All current and former non-exempt employees of Defendants in the State of California who were subject to Defendants' timekeeping and payroll policies and/or practices, from April 2, 2023 through the present.
- b. Overtime Class: All current and former non-exempt employees of Defendants in the State of California who worked more than eight hours per day and/or 40 hours per week and were subject to Defendants' timekeeping policies and/or practices, April 2, 2023 through the present.
- c. Meal Period Class: All current and former non-exempt employees of Defendants in the State of California who: (i) worked at least one shift in excess of 5.0 hours; and/or (ii) worked at least one shift in excess of 10.0 hours, April 2, 2023 through the present.
- d. Rest Period Class: All current and former non-exempt employees of Defendants in the State of California who worked at least one shift of 3.5 or more hours, April 2, 2023 through the present.
- e. Wage Statement Class: All current and former non-exempt employees of Defendants in the State of California who received a wage statement, during the one year immediately preceding the filing of this action through the present.
- f. Waiting Time Penalty Class: All of Defendants' formerly employed members of the Minimum Wage Class, Overtime Class, Rest Period Class, Tip Conversion Class,

and/or Meal Period Class from April 2, 2023 through the present.

- g. Tip Conversion Class: All current and former non-exempt employees of Defendants in the State of California who were subject to Defendants' timekeeping and payroll policies and/or practices, from April 2, 2023 through the present..

19. **Numerosity/Ascertainability**: The members of the Classes are so numerous that joinder of all members would be impractical, if not impossible. The membership of the Classes is unknown to Plaintiff at this time; however, it is estimated that the members of the Classes number greater than 50 individuals. The identity of such membership is readily ascertainable via inspection of Defendants' employment records, including payroll records.

20. **Common Questions of Law and Fact Predominate/Well-Defined Community of Interest**: There are predominant common questions of law and fact as to Plaintiff and members of the Classes, which predominate over questions affecting only individual members including, without limitation to:

- a. Whether Defendants properly paid all overtime wages to members of the Overtime Class;
- b. Whether Defendants paid at least the minimum wage for all hours worked to members of the Minimum Wage Class;
- c. Whether Defendants provided all legally compliant meal periods or paid meal period premium wages due to members of the Meal Period Class pursuant to Labor Code §§ 226.7 and 512;
- d. Whether Defendants authorized and permitted all legally compliant rest periods or paid all rest period premium wages due to members of the Rest Period Class pursuant to Labor Code §§ 226.7 and 516;
- e. Whether Defendants converted tips from the Tip Conversion Class in violation of Labor Code § 351;
- f. Whether Defendants furnished legally compliant wage statements to members of the Wage Statement Class pursuant to Labor Code § 226; and

///

1 g. Whether Defendants timely paid all final wages to members of the Waiting Time
2 Class at the time of their separation of employment pursuant to Labor Code §§ 201
3 and 202.

4 These common questions of law and fact set forth above are numerous and substantial and
5 stem from Defendants' policies and/or practices applicable to each individual class member. As
6 such, the common questions predominate over individual questions concerning each individual
7 class member's showing as to their eligibility for recovery or as to the amount of their damages.

8 21. **Typicality:** The claims of Plaintiff are typical of the claims of the Classes because
9 Plaintiff was employed by Defendants as a non-exempt employee in California during the statute(s)
10 of limitations period applicable to each cause of action pled in the Complaint. As alleged herein,
11 Plaintiff, like the members of the Classes, was not paid all minimum and overtime wages owed due
12 to Defendants' timekeeping and payroll policies/practices, not provided all required meal periods,
13 not authorized and permitted all rest periods, did not receive premium pay for non-compliant meal
14 and rest periods, were not paid all tips from patrons, not paid all final wages upon separation of
15 employment, and not provided with accurate, compliant, itemized wage statements.

16 22. **Adequacy of Representation:** Plaintiff is fully prepared to take all necessary steps
17 to represent fairly and adequately the interests of the members of the Classes. Moreover, Plaintiff's
18 attorneys are ready, willing and able to fully and adequately represent the members of the Classes
19 and Plaintiff. Plaintiff's attorneys have litigated numerous wage-and-hour class actions in state and
20 federal courts in the past and are committed to vigorously prosecuting this action on behalf of the
21 members of the Classes.

22 23. **Superiority:** The Labor Code is broadly remedial in nature and serves an important
23 public interest in establishing minimum working conditions and standards in California. These laws
24 and labor standards protect the average working employee from exploitation by employers who
25 have the responsibility to follow the laws and who may seek to take advantage of superior economic
26 and bargaining power in setting onerous terms and conditions of employment. The nature of this
27 action and the format of laws available to Plaintiff and members of the Classes make the class
28 action format a particularly efficient and appropriate procedure to redress the violations alleged

1 herein. If each employee were required to file an individual lawsuit, Defendants would necessarily
2 gain an unconscionable advantage since they would be able to exploit and overwhelm the limited
3 resources of each individual plaintiff with their vastly superior financial and legal resources.

4 24. Moreover, requiring each member of the Class(es) to pursue an individual remedy
5 would also discourage the assertion of lawful claims by employees who would be disinclined to file
6 an action against their former and/or current employer for real and justifiable fear of retaliation and
7 permanent damages to their careers at subsequent employment. The claims of the individual
8 members of the Class are not sufficiently large to warrant vigorous individual prosecution
9 considering all of the concomitant costs and expenses attending hereto.

10 25. Furthermore, the prosecution of separate actions by the individual class members,
11 even if possible, would create a substantial risk of inconsistent or varying verdicts or adjudications
12 with respect to the individual class members against Defendants herein; and which would establish
13 potentially incompatible standards of conduct for Defendants; and/or legal determinations with
14 respect to individual class members which would, as a practical matter, be dispositive of the interest
15 of the other class members not parties to adjudications or which would substantially impair or
16 impede the ability of the class members to protect their interests. As such, the Classes identified
17 hereinabove are maintainable as classes under § 382 of the Code of Civil Procedure.

18 **FIRST CAUSE OF ACTION**

19 **MINIMUM WAGE VIOLATIONS**

20 **(Against All Defendants)**

21 26. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
22 fully set forth herein.

23 27. Labor Code §§ 1182.12, 1197, and Wage Orders, § 4 establish the right of
24 employees to be paid minimum wages for all hours worked, in amounts set by state or local law.
25 Labor Code §§ 1194(a) and 1194.2(a) provide that an employee who has not been paid the legal
26 minimum wage as required by Labor Code § 1197 may recover the unpaid balance together with
27 attorneys' fees and costs of suit, as well as liquidated damages in an amount equal to the unpaid
28 wages and interest accrued thereon. At all relevant times herein, Defendants failed to conform its

1 pay practices to the requirements of the law by failing to pay Plaintiff and members of the
2 Minimum Wage Class for all hours worked, including, but not limited to, all hours they were
3 subject to the control of Defendants and/or suffered or permitted to work under the Labor Code and
4 Wage Orders.

5 28. Labor Code § 1198 makes unlawful the employment of an employee under
6 conditions that the IWC prohibits. California Labor Code § 1194(a) and 1194.2(a) provide that an
7 employer who has failed to pay its employees the legal minimum wage is liable to pay those
8 employees the unpaid balance of the unpaid wages as well as liquidated damages in an amount
9 equal to the wages due and interest thereon.

10 29. As a consequence of Defendants' non-payment of minimum wages, Plaintiff and
11 members of the Minimum Wage Class seek recovery of the balance of unpaid wages, including
12 interest thereon, statutory penalties, attorneys' fees, and costs of suit according to Labor Code §§
13 218.6, 558, 1194, 1194.2, and 1199, Code of Civil Procedure § 1021.5; and Civil Code §§ 3287 and
14 3289.

15 **SECOND CAUSE OF ACTION**
16 **OVERTIME WAGE VIOLATIONS**
17 **(Against All Defendants)**

18 30. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
19 fully set forth herein.

20 31. This cause of action is brought pursuant to Labor Code §§ 204, 510, 1194, 1198, and
21 Wage Orders, § 3, which provide that non-exempt employees are entitled to all overtime wages and
22 compensation for all overtime hours worked and provide a private right of action for the failure to
23 pay all overtime compensation for overtime work performed.

24 32. At all times relevant herein, Defendants were required to properly compensate non-
25 exempt employees, including Plaintiff and members of the Overtime Class, for all overtime hours
26 worked pursuant to Labor Code § 1194 and Wage Orders. Wage Orders, § 3 requires an employer
27 to pay an employee one and one-half (1½) times and two times the employee's regular rate of pay
28 for overtime and double time hours work. Defendants caused Plaintiff and members of the Overtime

1 Class to work overtime hours but failed to compensate these employees for all overtime hours
2 actually worked.

3 33. As a consequence of Defendants' non-payment of overtime wages, Plaintiff and
4 members of the Overtime Class seek recovery of the balance of unpaid overtime wages, including
5 interest thereon, statutory penalties, attorneys' fees, and costs of suit according to Labor Code §§
6 204, 210, 216, 218.6, 510, 1194, and 1198; Code of Civil Procedure § 1021.5; and Civil Code §§
7 3287 and 3289.

8 **THIRD CAUSE OF ACTION**

9 **MEAL PERIOD VIOLATIONS**

10 **(Against All Defendants)**

11 34. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
12 fully set forth herein.

13 35. Plaintiff is informed and believes, and based thereon alleges, that Defendants failed
14 in their affirmative obligation to provide all of their non-exempt employees in California, including
15 Plaintiff and members of the Meal Period Class, with all legally compliant meal periods in
16 accordance with the mandates of the Labor Code and Wage Orders, § 11.

17 36. Despite Defendants' violations, Defendants did not pay an additional hour of pay to
18 Plaintiff and members of the Meal Period Class at their respective regular rates of compensation, in
19 accordance with California Labor Code §§ 204, 210, 226.7, and 512.

20 37. As a consequence of Defendants' unlawful meal period practices, Plaintiff and
21 members of the Meal Period Class seek recovery of unpaid premium wages for meal period
22 violations including interest thereon, statutory penalties, and costs of suit, pursuant to Labor Code
23 §§ 226.7, 512, 558, Wage Orders, and Civil Code §§ 3287 and 3289.

24 **FOURTH CAUSE OF ACTION**

25 **REST PERIOD VIOLATIONS**

26 **(Against All Defendants)**

27 38. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
28 fully set forth herein.

1 39. Labor Code §§ 226.7, 516, 558, and Wage Orders, § 12 and establish the right of
2 employees to be provided with a rest period of at least 10 minutes for each four-hour period
3 worked, or major fraction thereof. Plaintiff is informed and believes, and based thereon alleges, that
4 despite Defendants' failure to authorize and permit Plaintiff and members of the Rest Period Class
5 to take all legally compliant rest periods as alleged herein, Defendants did not pay these individuals
6 an additional hour of pay at their respective regular rate for the rest periods that they failed to
7 authorize and permit them to take, as required by Labor Code § 226.7.

8 40. As a consequence of Defendants' unlawful rest period practices, Plaintiff and
9 members of the Rest Period Class seek recovery of unpaid premium wages for rest period violations
10 including interest thereon, statutory penalties, and costs of suit, statutory penalties, attorneys' fees,
11 and costs of suit according to Labor Code §§ 226.7, 516, 558, Wage Orders, and Civil Code §§
12 3287 and 3289.

13 **FIFTH CAUSE OF ACTION**
14 **WAGE STATEMENT PENALTIES**
15 **(Against All Defendants)**

16 41. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
17 fully set forth herein.

18 42. Plaintiff is informed and believes, and based thereon alleges, that Defendants
19 knowingly and intentionally, as a matter of uniform policy and practice, failed to furnish Plaintiff
20 and members of the Wage Statement Class with accurate and complete, itemized wage statements
21 that included, among other requirements, all hours worked, total gross wages earned, all rates of pay
22 and corresponding number of hours worked, total net wages earned, the inclusive dates of the pay
23 period, and/or the correct name and address of the legal entity that is the employer in violation of
24 Labor Code § 226.

25 43. Defendants' failure to furnish Plaintiff and members of the Wage Statement Class
26 with accurate and complete, itemized wage statements resulted in actual injury, as said failures led
27 to, among other things, the non-payment of minimum and overtime wages and meal and rest period
28 premium wages owed and deprived them of the information necessary to identify the discrepancies

1 in Defendants' reported payroll data.

2 44. As a consequence of Defendants' unlawful wage statement practices, Plaintiff and
3 members of the Wage Statement Class seek damages and/or statutory penalties, reasonable
4 attorneys' fees, and costs of suit according to California Labor Code § 226.

5 **SIXTH CAUSE OF ACTION**

6 **WAITING TIME PENALTIES**

7 **(Against All Defendants)**

8 45. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
9 fully set forth herein.

10 46. This cause of action is brought pursuant to Labor Code §§ 201-203, which require an
11 employer to pay all wages immediately at the time of separation of employment in the event the
12 employer discharges the employee or the employee provides at least 72 hours of notice of their
13 intent to quit. In the event the employee provides less than 72 hours of notice of their intent to quit,
14 said employee's wages become due and payable not later than 72 hours upon said employee's last
15 date of employment.

16 47. Plaintiff is informed and believes, and based thereon alleges, that Defendants failed
17 to timely pay Plaintiff and members of the Waiting Time Class all final wages due to them at their
18 separation from employment, including unpaid minimum and overtime wages as well as unpaid
19 meal and rest period premium wages.

20 48. Furthermore, Plaintiff is informed and believes, and based thereon alleges, that as a
21 matter of uniform policy and practice, Defendants continue to fail to pay Plaintiff and members of
22 the Waiting Time Class all earned wages at the end of employment in a timely manner pursuant to
23 the requirements of Labor Code §§ 201-202.

24 49. Defendants' failure to pay all final wages was willful within the meaning of Labor
25 Code § 203. Defendants' willful failure to timely pay Plaintiff and the members of the Waiting
26 Time Class their earned wages upon separation from employment results in continued payment of
27 daily wages up to thirty days from the time the wages were due.

28 50. As a consequence of Defendants' unlawful practices, Plaintiff and members of the

1 Waiting Time Class seek statutory penalties, and costs of suit according to California Labor Code §
2 203.

3 **SEVENTH CAUSE OF ACTION**

4 **FAILURE TO PERMIT INSPECTION OF EMPLOYMENT RECORDS**

5 **(Against All Defendants)**

6 51. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
7 fully set forth herein.

8 52. Labor Code § 226 requires an employer to "afford current and former employees
9 the right to inspect or copy records pertaining to their employment" within 21 calendars from the
10 date of the request; provides that "a failure by an employer to permit a current or former employee
11 to inspect or copy records within the time set forth . . . entitles the current or former employee . . .
12 to recover a seven-hundred-fifty-dollar (\$750) penalty from the employer"; and authorizes
13 recovery of attorneys' fees and costs.

14 53. Labor Code § 1198.5 requires an employer to "make the contents of . . . personnel
15 records available for inspection to the current or former employee, or his or her representative, at
16 reasonable intervals and at reasonable times, but not later than 30 calendar days from the date the
17 employer receives a written request . . ."; provides that the failure to comply with this statute
18 entitles the employee to recover a penalty of \$750; and authorizes recovery of attorneys' fees and
19 costs.

20 54. Defendants failed to permit Plaintiff to inspect or copy records pertaining to
21 Plaintiff's employment in violation of Labor Code §§ 226 and 1198.5. As a consequence of
22 Defendants' unlawful practices, Plaintiff and seek statutory penalties, attorneys' fees, and costs of
23 suit according to Labor Code §§ 226 and 1198.5.

24 **EIGHTH CAUSE OF ACTION**

25 **UNFAIR COMPETITION**

26 **(Against All Defendants)**

27 55. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
28 fully set forth herein.

1 56. Defendants have engaged and continue to engage in unfair and/or unlawful business
2 practices in California in violation of Business and Professions Code § 17200, *et seq.*, by:

- 3 a. Converting the tips of Plaintiff and members of the Tip Conversion Class;
- 4 b. failing to pay Plaintiff and members of the Minimum Wage Class all minimum
5 wages due;
- 6 c. failing to pay Plaintiff and members of the Overtime Class all overtime wages due;
- 7 d. failing to provide Plaintiff and members of the Meal Period Class with all meal
8 periods to which they are entitled, and failing to pay them all meal period premium
9 wages due;
- 10 e. failing to authorize and permit Plaintiff and members of the Rest Period Class all rest
11 periods to which they are entitled, and failing to pay them all rest period premium
12 wages due;
- 13 f. failing to issue accurate and itemized wage statements to Plaintiff and members of
14 the Wage Statement Class; and
- 15 g. failing to timely pay all final wages to Plaintiff and members of the Waiting Time
16 Penalty Class.

17 57. Defendants' utilization of these unfair and/or unlawful business practices deprived
18 Plaintiff and continues to deprive members of the Classes of compensation to which they are legally
19 entitled, constitutes unfair and/or unlawful competition, and provides an unfair advantage over
20 Defendants' competitors who have been and/or are currently employing workers and attempting to
21 do so in honest compliance with applicable wage and hour laws.

22 58. Because Plaintiff is a victim of Defendants' unfair and/or unlawful conduct alleged
23 herein, Plaintiff for himself and on behalf of the members of the Classes, seeks full restitution of
24 monies, as necessary and according to proof, to restore any and all monies withheld, acquired
25 and/or converted by Defendants pursuant to Business and Professions Code §§ 17203 and 17208.

26 59. The acts complained of herein occurred within the last four years immediately
27 preceding the filing of the Complaint in this action.

28 ///

1 **NINTH CAUSE OF ACTION**

2 **PRIVATE ATTORNEYS GENERAL ACT**

3 **(Against All Defendants)**

4 60. Plaintiff re-alleges and incorporates by reference all preceding paragraphs as though
5 fully set forth herein.

6 61. Plaintiff, an “aggrieved employee” within the meaning of Labor Code §§ 2698, *et*
7 *seq.*, acting on behalf of himself and other aggrieved employees (collectively, “Aggrieved
8 Employees”), brings this representative action against Defendants to recover the civil penalties due
9 to Plaintiff and other Aggrieved Employees, and the State of California according to proof pursuant
10 to Labor Code §§ 558 and 2699(a) and (f) including, but not limited to: (1) \$100.00 for each initial
11 violation for each failure to pay each employee and \$200 for each subsequent violation or willful or
12 intentional violation pursuant to Labor Code §§ 210 and/or 225.5 for each failure to pay each
13 employee, plus 25% of the amount unlawfully withheld; (2) \$50.00 for each initial violation and
14 \$100 for each subsequent violation pursuant to Labor Code § 558 per employee per pay period; (3)
15 \$100 for each initial violation and \$250 for each subsequent violation pursuant to Labor Code §
16 1197.1 per employee per pay period; (4) \$250 for each initial violation and \$1,000 for each
17 subsequent violation pursuant to Labor Code § 226.3 per employee per pay period; (5) pursuant to
18 Labor Code § 256, a civil penalty in an amount not exceeding 30 days per former employee as
19 waiting time under the terms of Labor Code § 203; and/or (6) \$100 for each initial violation and
20 \$200 for each subsequent violation per employee per pay period for those violations of the Labor
21 Code for which no civil penalty is specifically provided, based on the following Labor Code
22 violations:

- 23 a. Failing to pay minimum wages for all hours worked to Aggrieved Employees in
24 violation of Labor Code § 558, 1182.12, 1194, 1194.2, 1197, and 1198;
25 b. Failing to pay Aggrieved Employees all earned overtime compensation in violation
26 of Labor Code §§ 204, 510, 558, 1194, and 1198;
27 c. Failing to provide all legally required meal periods, and failure to pay meal period
28 premium wages, to Aggrieved Employees at the regular rate of compensation in

violation of Labor Code §§ 226.7, 512, 558, and 1198;

- d. Failing to authorize and permit all legally required rest periods, and failure to pay rest period premium wages, to Aggrieved Employees at the regular rate of compensation in violation of Labor Code §§ 226.7, 516, 558, and 1198;
- e. Failing to furnish Aggrieved Employees with complete, accurate, itemized wage statements in violation of Labor Code § 226;
- f. Failing to timely pay all final wages and compensation earned by Aggrieved Employees at the time of separation in violation of Labor Code §§ 201-202;
- g. Failure to permit Aggrieved Employees to inspect their employment records in violation of Labor Code §§ 226, 432.5, and 1198.5;
- h. Converting tips of Aggrieved Employees to in violation of Labor Code § 351;
- i. Failing to pay Aggrieved Employees all paid sick leave wages in violation of Labor Code § 246;
- j. Failing to pay Aggrieved Employees all earned wages at least twice during each calendar month in violation of Labor Code § 204; and
- k. Failing to maintain accurate records on behalf of Aggrieved Employees in violation of Labor Code §§ 1174 and 1198.

62. On or about October 3, 2024, Plaintiff notified Defendants via certified mail, and notified the California Labor and Workforce Development Agency (“LWDA”) via its website, of Defendants’ violations of the Labor Code and Plaintiff’s intent to bring a claim for civil penalties under Labor Code §§ 2698, *et seq.* with respect to the violations of the Labor Code identified in the preceding paragraph. Now that 33 days and 65 days have passed from Plaintiff notifying Defendants and the LWDA of these violations, Defendants have not cured any curable violations, and the LWDA has not provided notice that it intends to investigate the violations, Plaintiff has exhausted administrative requirements for bringing a claim under the Private Attorneys General Act with respect to these violations.

63. Plaintiff has incurred attorneys’ fees and costs, which Plaintiff is entitled to receive under California Labor Code § 2699(g).

1 **PRAYER FOR RELIEF**

2 WHEREFORE, Plaintiff prays for judgment for himself and for all others on whose behalf
3 this suit is brought against Defendants, as follows:

- 4 1. For an order certifying the proposed Classes;
- 5 2. For an order appointing Plaintiff as representative of the Classes;
- 6 3. For an order appointing Counsel for Plaintiff as Counsel for the Classes;
- 7 4. Upon the First Cause of Action, for payment of minimum wages, liquidated
8 damages, and penalties according to proof pursuant to Labor Code §§ 1182.12, 1194, 1194.2, and
9 1197;
- 10 5. Upon the Second Cause of Action, for payment of overtime wages and penalties
11 according to proof pursuant to Labor Code §§ 204, 510, 558, 1194, and 1198;
- 12 6. Upon the Third Cause of Action, for meal period premium wages according to proof
13 pursuant to Labor Code §§ 226.7, 512, and 558;
- 14 7. Upon the Fourth Cause of Action, for rest period premium wages according to proof
15 pursuant to Labor Code §§ 226.7, 516, and 558;
- 16 8. Upon the Fifth Cause of Action, for statutory penalties pursuant to Labor Code §
17 226;
- 18 9. Upon the Sixth Cause of Action, for statutory penalties pursuant to Labor Code §
19 203;
- 20 10. Upon the Seventh Cause of Action, for statutory penalties according to proof
21 pursuant to Labor Code §§ 226 and 1198.5;
- 22 11. Upon the Eighth Cause of Action, for restitution to Plaintiff and members of the
23 Classes of all money and/or property unlawfully acquired by Defendants by means of any acts or
24 practices declared by this Court to be in violation of Business and Professions Code §§ 17200, *et*
25 *seq.*;
- 26 12. Upon the Ninth Cause of Action, for civil penalties due to Plaintiff, other Aggrieved
27 Employees, and the State of California according to proof pursuant to Labor Code §§ 558 and
28 2699(a) and (f) including, but not limited to: (1) \$100.00 for each initial violation for each failure to

1 pay each employee and \$200 for each subsequent violation or willful or intentional violation
2 pursuant to Labor Code §§ 210 and/or 225.5 for each failure to pay each employee, plus 25% of the
3 amount unlawfully withheld; (2) \$50.00 for each initial violation and \$100 for each subsequent
4 violation pursuant to Labor Code § 558 per employee per pay period; (3) \$100.00 for each initial
5 violation and \$250.00 for each subsequent violation pursuant to Labor Code § 1197.1 per employee
6 per pay period; (4) \$250.00 for each initial violation and \$1,000.00 for each subsequent violation
7 pursuant to Labor Code § 226.3 per employee per pay period; (5) pursuant to Labor Code § 256, a
8 civil penalty in an amount not exceeding 30 days per former employee as waiting time under the
9 terms of Labor Code § 203; and/or (6) \$100.00 for each initial violation and \$200 for each
10 subsequent violation per employee per pay period for those violations of the Labor Code for which
11 no civil penalty is specifically provided;

12 13. Prejudgment interest on all due and unpaid wages pursuant to Labor Code § 218.6
13 and Civil Code §§ 3287 and 3289;

14 14. On all causes of action, for attorneys' fees and costs as provided by Labor Code §§
15 218.5, 226, 1194, 2699(g), and Code of Civil Procedure § 1021.5; and

16 15. For such other and further relief, the Court may deem just and proper.

17 **DEMAND FOR JURY TRIAL**

18 Plaintiff hereby demands a trial by jury on all claims.

19
20 DATED: December 11, 2024

JUSTICE FOR WORKERS, P.C.

21
22 By: 

23 William C. Sung

24 Tiffany L. Luu

25 Attorneys for Plaintiff CLIFF RENFREW
26
27
28

PROOF OF SERVICE
CLIFF RENFREW v. ALTO OPERATIONS CALIFORNIA LLC
STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the county of Orange, State of California. I am over the age of 18 and not a party to the within action. My business address is 9575 Bolsa Ave, Westminster, CA 92683.

On December 11, 2024 I served the foregoing document described as:

FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT

☐ by placing the document(s) listed above in a sealed envelope with postage thereon fully prepaid, in the United States mail in the State of California addressed as set forth below:

☐ by placing a true copy thereof enclosed in a sealed envelope addressed as stated on the attached mailing list.

☒ by electronically serving the document(s) listed above to:

Ryan T. McCoy, Esq.

Attorneys for Defendant Alto Operations California LLC

rmccoy@bautelaw.com

Radha D.S. Kulkarni, Esq.

rkulkarni@bautelaw.com

Julie Q. Diep

jdiep@bautelaw.com

BAUTE CROCHETIERE

HARTLEY & McCOY LLP

777 S. Figueroa St., Suite 3800

Los Angeles, CA 90017

☐ by having copies **personally delivered to the designed party(ies)**

As follows: I am "readily familiar" with the firm's practice of collection and processing correspondence for mailing. Under that practice it would be deposited with U.S. postal service on the same day with postage thereon fully prepaid at Westminster, California in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is more than one day after date of deposit for mailing in affidavit.

☒ (State) I declare under penalty of perjury the laws of the State of California that the foregoing is true and correct.

☐ (Federal) I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made

Executed on December 11, 2024 at Westminster, California.



Jessica Le