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BLANCA RAMIREZ

SUPERIOR COURT OF THE STATE OF CALIFORNIA
COUNTY OF ORANGE

BLANCA RAMIREZ, individually and on
behalf of others similarly situated, and as an
aggrieved employee and Private Attorney
General,

Plaintiff,

vs.

GATE THREE HEALTHCARE LLC DBA
PALM TERRACE HEALTHCARE AND
REHABILITATION, a Nevada limited
liability company; and DOES 1 through 50,
inclusive,
Defendant.

Case No.: 30-2024-01438744-CU-OE-CXC

**FIRST AMENDED CLASS ACTION AND
REPRESENTATIVE ACTION
COMPLAINT**

DEMAND FOR TRIAL BY JURY

- (1) Violation of Cal. Labor Code §§ 510 and 1198 (Unpaid Overtime)
- (2) Violation of Cal. Labor Code §§ 226.7 and 512(a) (Unpaid Meal Period Premiums)
- (3) Violation of Cal. Labor Code § 226.7 (Unpaid Rest Period Premiums)
- (4) Violation of Cal. Labor Code §§ 1194, 1197, and 1197.1 (Unpaid Minimum Wages)
- (5) Violation of Cal. Labor Code §§ 201, 202, and 203 (Final Wages Not Timely Paid)
- (6) Violation of Cal. Labor Code §§ 204 and 210 (Wages Not Timely Paid During Employment)
- (7) Violation of Cal. Labor Code § 226(a) (Failure to Provide Accurate Wage Statements)
- (8) Violation of Cal. Business & Professions Code § 17200, et seq.
- (9) Violation of Cal. Labor Code § 2699, (Private Attorneys General Act)

1 Plaintiff BLANCA RAMIREZ ("Plaintiff"), individually and on behalf of other members
2 of the general public similarly situated, and as a private attorney general, based upon facts that
3 either have evidentiary support or are likely to have evidentiary support after a reasonable
4 opportunity for further investigation and discovery, alleges as follows:

5 **JURISDICTION AND VENUE**

6 1. Plaintiff brings this Action against Defendant GATE THREE HEALTHCARE
7 LLC DBA PALM TERRACE HEALTHCARE AND REHABILITATION and DOES 1
8 THROUGH 50 (hereinafter also collectively referred to as "Defendant") for California Labor
9 Code violations, unfair business practices, and civil penalties stemming from Defendant's failure
10 to pay overtime compensation, failure to provide meal periods, failure to authorize and permit
11 rest periods, failure to pay minimum wage, failure to timely pay wages, failure to provide accurate
12 wage statements, failure to maintain accurate time and payroll records.

13 2. Plaintiff's First through Eighth Causes of Action are brought as a class action on
14 behalf of herself and similarly situated current and former employees of Defendant (hereinafter
15 collectively referred to as the "Class" or "Class Members," as defined more fully in paragraph
16 13, below) pursuant to California Code of Civil Procedure section 382. The monetary damages
17 and restitution sought by Plaintiff exceeds the minimal jurisdiction limits of the Superior Court
18 and will be established according to proof at trial.

19 3. Plaintiff's Ninth Cause of Action is brought as a representative action on behalf of
20 herself and certain other current and former employees of Defendant against whom one or more
21 of the alleged violations was committed (hereinafter collectively referred to as the "Aggrieved
22 Employees") pursuant to California Labor Code sections 2698, *et seq.* Plaintiff is an aggrieved
23 employee against whom one or more of the alleged violations occurred. The civil penalties sought
24 by Plaintiff exceed the minimal jurisdiction limits of the Superior Court and will be established
25 according to proof at trial.

26 4. The Court has jurisdiction over this Action pursuant to the California Constitution,
27 Article VI, Section 10, which grants the superior court "original jurisdiction in all other causes"

1 except those given by statute to other courts. The statutes under which this Action is brought do
2 not specify any other basis for jurisdiction.

3 5. This Court has jurisdiction over Defendant because, upon information and belief,
4 Defendant is a citizen of California, has sufficient minimum contacts in California, or otherwise
5 intentionally avails itself of the California market so as to render the exercise of jurisdiction over
6 it by the California courts consistent with traditional notions of fair play and substantial justice.

7 6. Venue is proper in this Court because, upon information and belief, Defendant
8 maintains offices, has agents, and/or transacts business in the State of California, County of
9 Orange.

10 PARTIES

11 7. Plaintiff BLANCA RAMIREZ is an individual residing in the County of Orange,
12 State of California.

13 8. Defendant GATE THREE HEALTHCARE LLC DBA PALM TERRACE
14 HEALTHCARE AND REHABILITATION is, and at all times herein mentioned was, a limited
15 liability company organized and existing under the laws of the State of Nevada and registered to
16 do business in the State of California.

17 9. Plaintiff is ignorant of the identities of defendants Does 1 through 50, inclusive,
18 and therefore sues these defendants by such fictitious names. The Doe defendants may be
19 individuals, partnerships, or corporations. Plaintiff is informed and believes, and thereon alleges,
20 that, at all times mentioned herein, each of the Doe defendants was the parent, subsidiary, agent,
21 servant, employee, co-venturer, and/or co-conspirator of each of the other defendants, and was at
22 all times mentioned acting within the scope, purpose, consent, knowledge, ratification and
23 authorization of such agency, employment, joint venture and conspiracy. Plaintiff will amend this
24 Complaint to allege their true names and capacities when ascertained. Plaintiff is informed and
25 believes and thereon alleges that each of the fictitiously named Doe defendants is responsible in
26 some manner for the occurrences herein alleged, and that Plaintiff's damages as herein alleged
27 were proximately caused by its conduct. GATE THREE HEALTHCARE LLC DBA PALM
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1 TERRACE HEALTHCARE AND REHABILITATION and Doe Defendants 1 through 50 are
2 collectively referred to herein as "Defendant".

3 10. Defendant is, and at all times herein mentioned was, (a) conducting business in the
4 County of Orange, State of California, and (b) the employer of Plaintiff consistent with the
5 California Labor Code and Industrial Welfare Commission Wage Orders ("Wage Orders").

6 11. Plaintiff further alleges that Defendant, directly or indirectly controlled or affected
7 the working conditions, wages, working hours, and conditions of employment of Plaintiff, the
8 Class, and the Aggrieved Employees so as to make each of said Defendant employers and
9 employers jointly liable under the statutory provisions set forth herein.

10 **CLASS ACTION ALLEGATIONS**

11 12. Plaintiff brings the First through Eighth Causes of Action as a class action on her
12 own behalf and on behalf of all other members of the general public similarly situated, and, thus,
13 seeks class certification under Code of Civil Procedure section 382.

14 13. The proposed class is defined as follows: All current and former non-exempt
15 employees that worked for Defendant within the State of California at any time commencing four
16 (4) years preceding the filing of Plaintiff's complaint up until the time that notice of the certified
17 Class action is provided to the Class (hereinafter referred to as the "Class" or "Class Members").

18 14. Plaintiff reserves the right to establish other subclasses as appropriate.

19 15. The Class is ascertainable and there is a well-defined community of interest in the
20 litigation:

21 a. Numerosity: The Class Members are so numerous that joinder of all Class
22 Members is impracticable. The membership of the entire Class is unknown to
23 Plaintiff at this time; however, the Class is estimated to be over fifty (50)
24 individuals and the identity of such membership is readily ascertainable by
25 inspection of Defendant's employment records.

26 b. Typicality: Plaintiff's claims are typical of all other Class Members demonstrated
27 herein. Plaintiff will fairly and adequately protect the interests of the other Class
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1 Members with whom she has a well-defined community of interest.

2 c. Adequacy: Plaintiff will fairly and adequately protect the interests of each Class
3 Member, with whom she has a well-defined community of interest and typicality
4 of claims, as demonstrated herein. Plaintiff has no interest that is antagonistic to
5 the other Class Members. Plaintiff's attorneys, the proposed class counsel, are
6 versed in the rules governing class action discovery, certification, and settlement.
7 Plaintiff has incurred, and during the pendency of this Action will continue to
8 incur, costs and attorneys' fees, that have been, are, and will be necessarily
9 expended for the prosecution of this action for the substantial benefit of each Class
10 Member.

11 d. Superiority: A class action is superior to other available methods for the fair and
12 efficient adjudication of this litigation because individual joinder of all Class
13 Members is impractical.

14 e. Public Policy Considerations: Certification of this lawsuit as a class action will
15 advance public policy objectives. Employers of this great state violate
16 employment and labor laws every day. Current employees are often afraid to
17 assert their rights out of fear of direct or indirect retaliation. However, class
18 actions provide the Class Members who are not named in the complaint
19 anonymity that allows for the vindication of their rights.

20 16. There are common questions of law and fact as to the Class that predominate over
21 questions affecting only individual members. The following common questions of law or fact,
22 among others, exist as to the members of the Class:

- 23 a. Whether Defendant's failure to pay wages, without abatement, or reduction, in
24 accordance with the California Labor Code was willful;
- 25 b. Whether Defendant had a corporate policy and practice of failing to pay Plaintiff
26 and the other Class Members for all hours worked, and missed, short, late, or
27 interrupted meal periods and rest breaks in violation of California law;
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- c. Whether Defendant required Plaintiff and the other Class Members to work more than eight (8) hours per day and/or more than forty (40) hours per week and failed to pay the legally required overtime compensation to Plaintiff and the other Class Members;
- d. Whether Defendant deprived Plaintiff and the other Class Members of meal and/or rest periods or required Plaintiff and the other Class Members to work during meal and/or rest periods without compensation;
- e. Whether Defendant failed to pay meal period premium wages to Class Members when they were not provided with a legally compliant meal period;
- f. Whether Defendant failed to pay rest period premium wages to Class Members when they were not authorized and permitted to take legally compliant rest periods;
- g. Whether Defendant failed to pay minimum wages to Plaintiff and the other Class Members for all hours worked;
- h. Whether Defendant failed to pay Plaintiff and the other Class Members the required minimum wage pursuant to California law;
- i. Whether Defendant failed to pay Plaintiff and the other Class Members proper overtime compensation pursuant to California law;
- j. Whether Defendant failed to pay all wages due to Plaintiff and the other Class Members within the time required upon their discharge or resignation from employment;
- k. Whether Defendant failed to reimburse Plaintiff and the other Class Members for all necessary business-related expenses and costs in violation of California Labor Code section 2802;
- l. Whether Defendant failed to timely pay all wages due to Plaintiff and the other Class Members during their employment;
- m. Whether Defendant complied with wage reporting as required by the California

- 1 Labor Code, including section 226;
- 2 n. Whether Defendant's conduct was with malice, fraud, or oppression;
- 3 o. Whether Defendant's conduct was willful or reckless;
- 4 p. Whether Defendant engaged in unfair business practices in violation of California
- 5 Business & Professions Code section 17200, *et seq.* based on their improper
- 6 withholding of compensation and deduction of wages;
- 7 q. The appropriate amount of damages, restitution, and/or monetary penalties
- 8 resulting from Defendant's violation of California law; and
- 9 r. Whether Plaintiff and the other Class Members are entitled to compensatory
- 10 damages pursuant to the California Labor Code.

11 **GENERAL ALLEGATIONS**

12 17. Defendant is a healthcare and rehabilitation center.

13 18. Defendant employed Plaintiff to work as a cook from approximately June 16, 2024

14 to approximately September 26, 2024.

15 19. At all relevant times set forth herein, Defendant employed Plaintiff, the Class, and

16 the Aggrieved Employees as hourly-paid or non-exempt employees.

17 20. Throughout the time period involved in this case, Defendant had the authority to

18 hire and terminate Plaintiff, the Class, and the Aggrieved Employees; to directly or indirectly

19 control work rules, working conditions, wages, working hours, and conditions of employment of

20 Plaintiff, the Class, and the Aggrieved Employees; and to hire and terminate the employment of

21 Plaintiff, the Class, and the Aggrieved Employees.

22 21. At all times herein mentioned, Defendant was subject to the Labor Code of the

23 State of California and the applicable Industrial Welfare Commission Orders.

24 22. Plaintiff is informed and believes, and thereon alleges that Defendant engaged in

25 an ongoing and systematic scheme of wage abuse against their hourly-paid or non-exempt

26 employees. As set forth in more detail below, this scheme involved, *inter alia*, regularly requiring

27 Plaintiff, the Class, and the Aggrieved Employees to work off-the-clock without compensation,

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1 thereby failing to pay them for all hours worked, including minimum and overtime wages.
2 Defendant also implemented time editing practices that resulted in the systematic underpayment
3 of wages to Plaintiff, the Class, and the Aggrieved Employees, including minimum and overtime
4 wages. Defendant also implemented policies that prohibited Plaintiff, the Class, and the
5 Aggrieved Employees from accurately recording the actual time worked, resulting in a failure to
6 pay Plaintiff, the Class, and the Aggrieved Employees all wages owed. In addition, Defendant
7 routinely failed to permit Plaintiff, the Class, and the Aggrieved Employees to take timely and
8 duty-free meal periods and rest periods in violation of California law.

9 23. Throughout the time period involved in this case, Defendant implemented policies
10 and practices which failed to provide Plaintiff, the Class, and the Aggrieved Employees with
11 timely and duty-free meal periods. Defendant routinely failed to relieve Plaintiff, the Class, and
12 the Aggrieved Employees of all duties during their meal periods, regularly failed to relinquish
13 control over Plaintiff, the Class, and the Aggrieved Employees during their meal periods,
14 regularly failed to permit Plaintiff, the Class, and the Aggrieved Employees a reasonable
15 opportunity to take their meal periods, and regularly impeded or discouraged Plaintiff, the Class,
16 and the Aggrieved Employees from taking thirty (30) minute uninterrupted meal breaks no later
17 than the end of their fifth hour of work and/or from taking a second thirty (30) minute
18 uninterrupted meal break no later than their tenth hour of work for shifts lasting more than ten
19 (10) hours. Defendant also failed to maintain accurate records of meal periods taken by Plaintiff,
20 the Class, and the Aggrieved Employees.

21 24. Throughout the time period involved in this case, Defendant did not adequately
22 inform Plaintiff, the Class, and the Aggrieved Employees of their right to take meal periods under
23 California law. Moreover, Defendant systematically disregarded its own written policies
24 regarding the provision and timing of meal periods for Plaintiff, the Class, and the Aggrieved
25 Employees. Instead, Defendant's actual policy and practice was to schedule Plaintiff, the Class,
26 and the Aggrieved Employees in a way that prohibited them from taking timely and duty-free
27 meal periods, and to require Plaintiff, the Class, and the Aggrieved Employees to work through
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1 their meal periods, for which they were not compensated.

2 25. Throughout the time period involved in this case, Defendant failed to pay Plaintiff,
3 the Class, and the Aggrieved Employees premium wages for meal periods that were missed, late,
4 interrupted, or shortened in violation of California law. Defendant knew or should have known
5 that Plaintiff, the Class, and the Aggrieved Employees were entitled to receive all meal periods
6 or payment of one additional hour of pay at their regular rate of pay when a meal period was
7 missed, short, late, and/or interrupted. Notwithstanding this knowledge, Defendant routinely
8 failed to provide legally compliant meal periods to Plaintiff, the Class, and the Aggrieved
9 Employees, and routinely failed to pay one additional hour of pay to Plaintiff, the Class, and the
10 Aggrieved Employees at their regular rate of pay when a meal period was missed, short, late,
11 and/or interrupted.

12 26. Throughout the time period involved in this case, Defendant implemented policies
13 and practices which prohibited Plaintiff, the Class, and the Aggrieved Employees from taking
14 timely and duty-free rest periods. Defendant regularly failed to provide, authorize, and permit
15 Plaintiff, the Class, and the Aggrieved Employees to take full, uninterrupted, off-duty rest periods
16 for every shift lasting three and one-half (3.5) to six (6) hours and/or two full, uninterrupted, off-
17 duty rest periods for every shift lasting six (6) to ten (10) hours, and failed to make a good faith
18 effort to authorize, permit, and provide such rest breaks in the middle of each work period.

19 27. Throughout the time period involved in this case, Defendant did not adequately
20 inform Plaintiff, the Class, and the Aggrieved Employees of their right to take rest periods under
21 California law. Moreover, Defendant systematically disregarded its own written policies
22 regarding the provision and timing of rest periods for Plaintiff, the Class, and the Aggrieved
23 Employees. Instead, Defendant's actual policy and practice was to schedule Plaintiff, the Class,
24 and the Aggrieved Employees in a way that regularly prohibited them from taking timely and
25 duty-free rest periods, and to regularly require Plaintiff, the Class, and the Aggrieved Employees
26 to work through their rest periods.

27 28. Throughout the time period involved in this case, Defendant failed to pay Plaintiff,
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1 the Class, and the Aggrieved Employees premium wages for rest periods that were missed, late,
2 interrupted, or shortened in violation of California law. Defendant knew or should have known
3 that Plaintiff, the Class, and the Aggrieved Employees were entitled to receive all rest periods or
4 payment of one additional hour of pay at their regular rate of pay when a rest period was missed,
5 short, late, and/or interrupted. Notwithstanding this knowledge, Defendant routinely failed to
6 authorize and permit Plaintiff, the Class, and the Aggrieved Employees to take duty-free rest
7 periods, and failed to pay one additional hour of pay to Plaintiff, the Class, and the Aggrieved
8 Employees at their regular rate of pay when a rest period was missed, short, late, and/or
9 interrupted.

10 29. Throughout the time period involved in this case, Defendant regularly required
11 Plaintiff, the Class, and the Aggrieved Employees to perform work off-the-clock. Although
12 Defendant prohibited overtime, Defendant still regularly required that Plaintiff, the Class, and the
13 Aggrieved Employees complete all of their assigned duties. To do so, Plaintiff, the Class, and the
14 Aggrieved Employees were regularly required to perform work off-the-clock for which they were
15 not compensated.

16 30. Throughout the time period involved in this case, Defendant employed a time
17 editing policy that was not neutral and designed to consistently edit time in Defendant's favor,
18 ensuring that Plaintiff, the Class, and the Aggrieved Employees were oftentimes not paid for all
19 time worked.

20 31. Throughout the time period involved in this case, Defendant implemented policies
21 that prohibited Plaintiff, the Class, and the Aggrieved Employees from accurately recording the
22 actual time worked, resulting in a failure to pay Plaintiff, the Class, and the Aggrieved Employees
23 all wages owed.

24 32. Throughout the time period involved in this case, Plaintiff, the Class, and the
25 Aggrieved Employees worked more than eight (8) hours in a day, and/or forty (40) hours in a
26 week.

27 33. Throughout the time period involved in this case, Defendant regularly failed to
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1 pay all overtime compensation owed to Plaintiff, the Class, and the Aggrieved Employees when
2 they worked in excess of eight (8) hours in a single workday and/or forty (40) hours in a single
3 work week, or in excess of twelve (12) hours in a single workday and/or eighty (80) hours in a
4 single work week. Defendant knew or should have known that Plaintiff, the Class, and the
5 Aggrieved Employees were entitled to receive certain wages for overtime compensation and that
6 they were not receiving wages for overtime compensation.

7 34. Throughout the time period involved in this case, Defendant failed to pay overtime
8 to Plaintiff, the Class, and the Aggrieved Employees for all overtime hours worked based on
9 regular rates of pay correctly calculated to include all applicable remuneration.

10 35. Throughout the time period involved in this case, Defendant regularly failed to
11 pay Plaintiff, the Class, and the Aggrieved Employees at least minimum wages for all hours
12 worked. Defendant knew or should have known that Plaintiff, the Class, and the Aggrieved
13 Employees were entitled to receive at least minimum wages for all hours worked and that they
14 were not receiving at least minimum wages for all hours worked. Defendant's failure to pay
15 minimum wages included, *inter alia*, failing to pay Plaintiff, the Class, and the Aggrieved
16 Employees at the required minimum wage pursuant to California law, requiring Plaintiff, the
17 Class, and the Aggrieved Employees to perform work off-the-clock, implementing time editing
18 policies that resulted in the systematic underpayment of wages to Plaintiff, the Class, and the
19 Aggrieved Employees.

20 36. Throughout the time period involved in this case, Defendant regularly failed to
21 pay Plaintiff, the Class, and the Aggrieved Employees all wages owed to them upon discharge or
22 resignation. Defendant knew or should have known that Plaintiff, the Class, and the Aggrieved
23 Employees were entitled to receive all wages owed to them upon termination within the time
24 permissible under California Labor Code section 202. Plaintiff, the Class, and the Aggrieved
25 Employees did not receive payment of all final wages owed to them upon discharge or resignation,
26 including overtime compensation and minimum wages within any time permissible under
27 California Labor Code section 202.

1 37. Throughout the time period involved in this case, Defendant regularly failed to
2 pay Plaintiff, the Class, and the Aggrieved Employees all wages within any time permissible
3 under California law, including, *inter alia*, California Labor Code section 204. Defendant knew
4 or should have known that Plaintiff, the Class, and the Aggrieved Employees were entitled to
5 receive all wages owed to them during their employment. Plaintiff, the Class, and the Aggrieved
6 Employees did not receive payment of all wages, including overtime compensation, minimum
7 wages, meal and rest period premiums.

8 38. Throughout the time period involved in this case, Defendant regularly failed to
9 provide complete or accurate wage statements to Plaintiff, the Class, and the Aggrieved
10 Employees. Defendant knew or should have known that Plaintiff, the Class, and the Aggrieved
11 Employees were entitled to receive complete and accurate wage statements in accordance with
12 California law, but, in fact, they did not receive complete and accurate wage statements from
13 Defendant. The deficiencies included, *inter alia*, the failure to include the total number of hours
14 worked, the actual gross wages earned, and the correct rates of pay.

15 39. Throughout the time period involved in this case, Defendant regularly failed to
16 keep complete or accurate payroll records for Plaintiff, the Class, and the Aggrieved Employees.
17 Defendant knew or should have known that Defendant was required to keep complete and
18 accurate payroll records for Plaintiff, the Class, and the Aggrieved Employees in accordance with
19 California law, but, in fact, did not keep complete and accurate payroll records.

20 40. Throughout the time period involved in this case, Defendant regularly failed to
21 maintain accurate records relating to Plaintiff's, the Class's, and the Aggrieved Employees' work
22 periods, meal periods, total daily hours, hours per pay period, and applicable pay rates.

23 41. Throughout the time period involved in this case, Defendant knew or should have
24 known that it had a duty to compensate Plaintiff, the Class, and the Aggrieved Employees
25 pursuant to California law. Defendant had the financial ability to pay such compensation, but
26 willfully, knowingly, and intentionally failed to do so, and falsely represented to Plaintiff, the
27 Class, and the Aggrieved Employees that they paid all wages owed to them, all in order to increase
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1 Defendant's profits.

2 42. California Labor Code section 218 states that nothing in Article 1 of the Labor
3 Code shall limit the right of any wage claimant to "sue directly ... for any wages or penalty due
4 to him [or her] under this article."

5 **FIRST CAUSE OF ACTION**

6 **(Violation of California Labor Code §§ 510 and 1198)**

7 **(Against All Defendants)**

8 43. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and
9 every allegation set forth above.

10 44. California Labor Code section 1198 and the applicable Industrial Welfare
11 Commission ("IWC") Wage Order provide that it is unlawful to employ persons without
12 compensating them at a rate of pay either time-and-one-half or two-times that person's regular
13 rate of pay, depending on the number of hours worked by the person on a daily or weekly basis.

14 45. Specifically, the applicable IWC Wage Order provides that Defendant is and was
15 required to pay Plaintiff and the other Class Members employed by Defendant, and working more
16 than eight (8) hours in a day or more than forty (40) hours in a workweek, at the rate of time-and-
17 one-half for all hours worked in excess of eight (8) hours in a day or more than forty (40) hours
18 in a workweek.

19 46. The applicable IWC Wage Order further provides that Defendant is and was
20 required to pay Plaintiff and the Class overtime compensation at a rate of two times their regular
21 rate of pay for all hours worked in excess of twelve (12) hours in a day and for all hours worked
22 in excess of eight (8) hours on the seventh day of work in a workweek.

23 47. California Labor Code section 510 codifies the right to overtime compensation at
24 one-and-one-half times the regular hourly rate for hours worked in excess of eight (8) hours in a
25 day or forty (40) hours in a week or for the first eight (8) hours worked on the seventh day of
26 work, and no overtime compensation at twice the regular hourly rate for hours worked in excess
27 of twelve (12) hours in a day or in excess of eight (8) hours in a day on the seventh day of work.

1 56. At all relevant times, California Labor Code section 512(a) further provides that
2 an employer may not require, cause or permit an employee to work for a work period of more
3 than ten (10) hours per day without providing the employee with a second uninterrupted meal
4 period of not less than thirty (30) minutes, except that if the total hours worked is no more than
5 twelve (12) hours, the second meal period may be waived by mutual consent of the employer and
6 the employee only if the first meal period was not waived.

7 57. During the relevant time period, Plaintiff and the other Class Members who were
8 scheduled to work for a period of time longer than six (6) hours, and who did not waive their
9 legally mandated meal periods by mutual consent, were required to work for periods longer than
10 five (5) hours without an uninterrupted meal period of not less than thirty (30) minutes.

11 58. During the relevant time period, Plaintiff and the other Class Members who were
12 scheduled to work for a period of time in excess of ten (10) hours were required to work for
13 periods longer than ten (10) hours without a second uninterrupted meal period of not less than
14 thirty (30) minutes.

15 59. During the relevant time period, Defendant intentionally and willfully required
16 Plaintiff and the other Class Members to miss their meal periods and to take meal periods that
17 were late, shortened, or interrupted, and failed to compensate Plaintiff and the other Class
18 Members the full meal period premium for missed, shortened, late, or interrupted meal periods.

19 60. During the relevant time period, Defendant failed to pay Plaintiff and the other
20 Class Members the full meal period premiums due pursuant to California Labor Code section
21 226.7.

22 61. Defendant's conduct violates the applicable IWC Wage Order and California
23 Labor Code sections 226.7 and 512(a).

24 62. Pursuant to the applicable IWC Wage Order and California Labor Code section
25 226.7(b), Plaintiff and the other Class Members are entitled to recover from Defendant one
26 additional hour of pay at the employee's regular rate of compensation for each workday that the
27 meal period was not provided.

(Against All Defendants)

69. During the relevant time period, Defendant failed to pay Plaintiff and the other Class Members the full rest period premium due pursuant to California Labor Code section 226.7 for work performed during rest periods, and/or for failure to authorize and permit Plaintiff and

1 other Class Members from taking uninterrupted rest periods.

2 70. Defendant's conduct violates applicable IWC Wage Orders and California Labor
3 Code section 226.7.

4 71. Pursuant to the applicable IWC Wage Orders and California Labor Code section
5 226.7(b), Plaintiff and the other Class Members are entitled to recover from Defendant one
6 additional hour of pay at the employees' regular hourly rate of compensation for each workday
7 that the rest period was not provided.

8 **FOURTH CAUSE OF ACTION**

9 **(Violation of California Labor Code §§ 1194, 1197, and 1197.1)**

10 **(Against All Defendants)**

11 72. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and
12 every allegation set forth above.

13 73. At all relevant times, California Labor Code sections 1194, 1197, and 1197.1
14 provide that the minimum wage to be paid to employees and the payment of a lesser wage than
15 the minimum so fixed is unlawful.

16 74. During the relevant time period, Defendant regularly failed to pay minimum wage
17 to Plaintiff and the other Class Members as required pursuant to California Labor Code sections
18 1194, 1197, and 1197.1.

19 75. Defendant's failure to pay Plaintiff and the other Class Members the minimum
20 wage as required violates California Labor Code sections 1194, 1197, and 1197.1. Pursuant to
21 those sections, Plaintiff and the other Class Members are entitled to recover the unpaid balance
22 of their minimum wage compensation as well as interest, costs, and attorneys' fees, and liquidated
23 damages in an amount equal to the wages unlawfully unpaid and interest thereon.

24 76. Pursuant to California Labor Code section 1194.2, Plaintiff and the other Class
25 Members are entitled to recover liquidated damages in an amount equal to the wages unlawfully
26 unpaid and interest thereon.

1 **FIFTH CAUSE OF ACTION**

2 **(Violation of California Labor Code §§ 201, 202, 203)**

3 **(Against All Defendants)**

4 77. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and
5 every allegation set forth above.

6 78. At all relevant times herein set forth, California Labor Code sections 201 and 202
7 provide that if an employer discharges an employee, the wages earned and unpaid at the time of
8 discharge are due and payable immediately, and if an employee quits his or her employment, his
9 or her wages shall become due and payable not later seventy-two (72) hours thereafter, unless the
10 employee has given seventy-two (72) hours' notice of his or her intention to quit, in which case
11 the employee is entitled to his or her wages at the time of quitting.

12 79. During the relevant time period, the employment of Plaintiff and many other Class
13 Members with Defendant ended, *i.e.* was terminated by quitting or discharge. Defendant
14 intentionally and willfully failed to pay Plaintiff and other Class Members who are no longer
15 employed by Defendant all of their wages, earned and unpaid, including but not limited to
16 minimum wages, straight time wages, and overtime wages, within seventy-two (72) hours of their
17 leaving Defendant's employ.

18 80. Defendant's failure to pay Plaintiff and other Class Members who are no longer
19 employed by Defendant their wages, earned and unpaid, within seventy-two (72) hours of their
20 leaving Defendant's employ, is in violation of California Labor Code sections 201 and 202.

21 81. California Labor Code section 203 provides that if an employer willfully fails to
22 pay wages owed, in accordance with sections 201 and 202, then the wages of the employee shall
23 continue as a penalty from the due date thereof at the same rate until paid or until an action is
24 commenced; but the wages shall not continue for more than thirty (30) days.

25 82. Plaintiff and other Class Members who are no longer employed by Defendant are
26 entitled to recover from Defendant the statutory penalty wages for each day they were not paid,
27 up to a thirty (30) day maximum pursuant to California Labor Code section 203.

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1 90. At all material times set forth herein, California Labor Code section 226(a)
2 provides that every employer shall furnish each of his or her employees an accurate itemized
3 statement in writing showing (1) gross wages earned, (2) total hours worked by the employee, (3)
4 the number of piece-rate units earned and any applicable piece rate if the employee is paid on a
5 piece-rate basis, (4) all deductions, provided that all deductions made on written orders of the
6 employee may be aggregated and shown as one item, (5) net wages earned, (6) the inclusive dates
7 of the period for which the employee is paid, (7) the name of the employee and his or her social
8 security number, (8) the name and address of the legal entity that is the employer, and (9) all
9 applicable hourly rates in effect during the pay period and the corresponding number of hours
10 worked at each hourly rate by the employee. The deductions made from payments of wages shall
11 be recorded in ink or other indelible form, properly dated, showing the month, day, and year, and
12 a copy of the statement or a record of the deductions shall be kept on file by the employer for at
13 least three years at the place of employment or at a central location within the State of California.

14 91. Defendant intentionally and willfully failed to provide Plaintiff and the Class with
15 complete and accurate wage statements. The deficiencies include, but are not limited to, the
16 failure list the total number of hours worked, the actual gross wages earned, and the correct rates
17 of pay.

18 92. Because of Defendant's violation of California Labor Code section 226(a),
19 Plaintiff and the Class have suffered injury and damage to their statutorily protected rights.

20 93. More specifically, Plaintiff and the Class have been injured by Defendant's
21 intentional and willful violation of California Labor Code section 226(a) because they were
22 denied both their legal right to receive, and their protected interest in receiving, accurate and
23 itemized wage statements pursuant to California Labor Code section 226(a).

24 94. Plaintiff and the Class are entitled to recover from Defendant the greater of their
25 actual damages caused by Defendant's failure to comply with California Labor Code section
26 226(a), or an aggregate penalty not exceeding four thousand dollars per employee.

27 95. Plaintiff and the Class are also entitled to injunctive relief to ensure compliance
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1 with this section, pursuant to California Labor Code section 226(g).

2 **EIGHTH CAUSE OF ACTION**

3 **(Violation of Cal. Business & Professions Code §§ 17200, et seq.)**

4 **(Against All Defendants)**

5 96. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and
6 every allegation set forth above.

7 97. Defendant's conduct, as alleged herein, has been, and continues to be, unfair,
8 unlawful, and harmful to Plaintiff and the Class, to the general public, and Defendant's
9 competitors. Accordingly, Plaintiff seeks to enforce important rights affecting the public interest
10 within the meaning of Code of Civil Procedure section 1021.5.

11 98. Defendant's activities as alleged herein are violations of California law, and
12 constitute unlawful business acts and practices in violation of California Business & Professions
13 Code section 17200, *et seq.*

14 99. A violation of California Business & Professions Code section 17200, *et seq.* may
15 be predicated on the violation of any state or federal law. In this instant case, Defendant's policies
16 and practices of requiring employees, including Plaintiff and the Class, to work overtime without
17 paying them proper compensation violate California Labor Code sections 510 and 1198.
18 Additionally, Defendant's policies and practices of requiring employees, including Plaintiff and
19 the Class, to work through their meal and rest periods without paying them proper compensation
20 violate California Labor Code sections 226.7 and 512(a). Moreover, Defendant's policies and
21 practices of failing to timely pay wages to Plaintiff and the Class violate California Labor Code
22 sections 201, 202, 203, and 204.

23 100. Defendant also violated California Labor Code sections 221, 226(a), 510, 1174(d),
24 1194, 1197, and 1197.1.

25 101. As a result of the herein described violations of California law, Defendant
26 unlawfully gained an unfair advantage over other businesses.

27 102. Plaintiff and the Class have been personally injured by Defendant's unlawful
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1 business acts and practices as alleged herein, including but not necessarily limited to the loss of
2 money and/or property.

3 103. Pursuant to California Business & Professions Code sections 17200, *et seq.*,
4 Plaintiff and the Class are entitled to restitution of the wages withheld and retained by Defendant
5 during a period that commences four years prior to the filing of this Complaint; an award of
6 attorneys' fees pursuant to California Code of Civil Procedure section 1021.5 and other applicable
7 laws; and an award of costs.

8 **NINTH CAUSE OF ACTION**

9 **(Violation of California Labor Code § 2699, Et Seq.)**

10 **(Against All Defendants)**

11 104. Plaintiff incorporates by reference and re-alleges as if fully stated herein each and
12 every allegation set forth above.

13 105. Plaintiff brings her ninth cause of action as a representative action on behalf of
14 herself and similarly Aggrieved Employees in the capacity as a private attorney general pursuant
15 to the Private Attorneys General Act of 2004, California Labor Code section 2698, *et seq.*
16 ("PAGA").

17 106. PAGA specifically provides for a private right of action to recover civil penalties
18 for violations of the Labor Code as follows: "Notwithstanding any other provision of law, any
19 provision of this code that provides for a civil penalty to be assessed and collected by the Labor
20 and Workforce Development Agency or any of its departments, divisions, commissions, boards,
21 agencies, or employees, for a violation of this code, may, as an alternative, be recovered through
22 a civil action brought by an aggrieved employee on behalf of himself or herself and other current
23 or former employees pursuant to the procedures specified in Section 2699.3." Cal. Lab. Code §
24 2699(a).

25 107. Plaintiff was employed by Defendant and the Labor Code violations alleged above
26 were committed against her during her time of employment. Plaintiff is therefore, an "aggrieved
27 employee" under PAGA.

1 108. As set forth in detail above, during all times relevant to this Action, Defendant
2 have routinely subjected Plaintiff and the Aggrieved Employees to violations of California Labor
3 Codes by:

- 4 a. Failing to pay Plaintiff and the Aggrieved Employees all earned minimum wage
5 compensation in violation of Labor Code §§ 1194 and 1198 *et seq.*
- 6 b. Failing to pay Plaintiff and the Aggrieved Employees all earned overtime
7 compensation in violation of Labor Code §§ 204, 510, 1194, and 1198 *et seq.*
- 8 c. Failing to provide legally required meal periods to Plaintiff and the Aggrieved
9 Employees, and failing to pay Plaintiff and the Aggrieved Employees an additional
10 hour of premium pay for meal period violations in violation of Labor Code §§
11 226.7 and 512.
- 12 d. Failing to provide authorize and permit Plaintiff and the Aggrieved Employees to
13 take duty-free rest periods, and failing to pay Plaintiff and the Aggrieved
14 Employees an additional hour of premium pay for rest period violations in
15 violation of Labor Code §§ 226.7 and 512.
- 16 e. Failing to timely pay Plaintiff and the Aggrieved Employees all wages at the end
17 of their employment in violation of Labor Code § 203.
- 18 f. Failing to timely pay Plaintiff and the Aggrieved Employees all wages owed
19 during employment in violation of Labor Code § 204.
- 20 g. Failing to furnish Plaintiff and the Aggrieved Employees with complete, accurate,
21 itemized wage statements in violation of Labor Code § 226.
- 22 h. Failing to maintain accurate records relating to Plaintiff and the Aggrieved
23 Employees' work periods, meal periods, total daily hours, hours per pay period,
24 total wages and compensation, and applicable pay rates in violation of Labor Code
25 § 1174(d) and the applicable IWC Wage Order.

26 109. Pursuant to California Labor Code sections 2699 and 2699.5, Plaintiff,
27 individually and on behalf of the Aggrieved Employees and the State of California, requests and
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1 is entitled to recover penalties against Defendant for the Labor Code violations described above,
2 including but not limited to penalties under California Code of Regulations Title 8 section 11050,
3 penalties under California Labor Code sections 2699, 210, 226, 226.3, 558, 1174.5, and 1197.1,
4 and any and all additional penalties and sums as provided by the California Labor Code and/or
5 other statutes. The exact amount of the applicable penalties, in all, is an amount to be shown
6 according to proof at trial.

7 110. Plaintiff has exhausted her administrative remedies pursuant to Labor Code §
8 2699.3. On November 8, 2024 Plaintiff, through her counsel of record, by online filing with the
9 Labor and Workforce Development Agency ("LWDA") and by certified mail to the Defendant,
10 notified Defendant and the LWDA of the specific provisions of the Labor Code and IWC Wage
11 Orders that Defendant violated, including the facts and theories to support the violations, and of
12 Plaintiff's intent to bring a claim for civil penalties under PAGA. Plaintiff also paid the filing fee
13 required under Labor Code § 2699.3. As of the filing of this Complaint, more than sixty-five (65)
14 days have elapsed since the mailing of Plaintiff's November 8, 2024 notice, and the LWDA has
15 not indicated that it intends to investigate the violations discussed in the notice. Accordingly,
16 Plaintiff may commence a civil action to recover penalties for herself and other Aggrieved
17 Employees pursuant to Labor Code § 2699.3.

18 111. Plaintiff was compelled to retain the services of counsel to file this court action to
19 protect her interests and the Aggrieved Employees, and to assess and collect the civil penalties
20 owed by Defendant. Plaintiff therefore seeks an award of reasonable attorneys' fees and costs
21 pursuant to Labor Code § 2699(g)(1), and any other applicable statute.

22 112. Plaintiff may amend this complaint as a matter of right pursuant to California
23 Labor Code § 2699.3 as this complaint has been filed within sixty days of the time periods
24 specified in Labor Code § 2699.3.

25 **PRAYER FOR RELIEF**

26 WHEREFORE, Plaintiff, individually and on behalf of all other members of the general
27 public similarly situated, and as a private attorney general, prays for relief and judgment against
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1 Defendant, jointly and severally, as follows:

2 **Class Certification**

- 3 1. That this Action be certified as a class action;
- 4 2. That Plaintiff be appointed as the representative of the Class;
- 5 3. That counsel for Plaintiff be appointed as Class Counsel; and
- 6 4. That Defendant provide to Class Counsel immediately the names and most
- 7 current/last known contact information (address, e-mail, and telephone numbers) of all Class
- 8 Members.

9 **As to the First Cause of Action**

- 10 5. That the Court declare, adjudge, and decree that Defendant violated California
- 11 Labor Code sections 510 and 1198 and applicable IWC Wage Orders by willfully failing to pay
- 12 all overtime wages due to Plaintiff and other Class Members;
- 13 6. For general unpaid wages at overtime wage rates and such general and special
- 14 damages as may be appropriate;
- 15 7. For pre-judgment interest on any unpaid overtime compensation commencing
- 16 from the date such amounts were due;
- 17 8. For reasonable attorneys' fees and costs of suit incurred herein pursuant to
- 18 California Labor Code section 1194; and
- 19 9. For such other and further relief as the Court may deem just and proper.

20 **As to the Second Cause of Action**

- 21 10. That the Court declare, adjudge, and decree that Defendant violated California
- 22 Labor Code sections 226.7 and 512 and applicable IWC Wage Orders by willfully failing to
- 23 provide all meal periods (including second meal periods) to Plaintiff and the Class;
- 24 11. That the Court make an award to Plaintiff and the Class of one (1) hour of pay at
- 25 each employee's regular rate of compensation for each workday that a meal period was not
- 26 provided;
- 27 12. For all actual, consequential, and incidental losses and damages, according to
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1 proof;

2 13. For premium wages pursuant to California Labor Code section 226.7;

3 14. For pre-judgment interest on any unpaid wages from the date such amounts were
4 due;

5 15. For reasonable attorneys' fees and costs of suit incurred herein; and

6 16. For such other and further relief as the Court may deem just and proper.

7 **As to the Third Cause of Action**

8 17. That the Court declare, adjudge, and decree that Defendant violated California
9 Labor Code section 226.7 and applicable IWC Wage Orders by willfully failing to provide all rest
10 periods to Plaintiff and the Class;

11 18. That the Court make an award to Plaintiff and the Class of one (1) hour of pay at
12 each employee's regular rate of compensation for each workday that a rest period was not
13 provided;

14 19. For all actual, consequential, and incidental losses and damages, according to
15 proof;

16 20. For premium wages pursuant to California Labor Code section 226.7;

17 21. For pre-judgment interest on any unpaid wages from the date such amounts were
18 due; and

19 22. For such other and further relief as the Court may deem just and proper.

20 **As to the Fourth Cause of Action**

21 23. That the Court declare, adjudge, and decree that Defendant violated California
22 Labor Code sections 1194, 1197, and 1197.1 by willfully failing to pay minimum wages to
23 Plaintiff and the Class;

24 24. For general unpaid wages and such general and special damages as may be
25 appropriate;

26 25. For statutory wage penalties pursuant to California Labor Code section 1197.1 for
27 Plaintiff and the Class in the amount as may be established according to proof at trial;

1 26. For pre-judgment interest on any unpaid compensation from the date such amounts
2 were due;

3 27. For reasonable attorneys' fees and costs of suit incurred herein pursuant to
4 California Labor Code section 1194(a);

5 28. For liquidated damages pursuant to California Labor Code section 1194.2; and

6 29. For such other and further relief as the Court may deem just and proper.

7 **As to the Fifth Cause of Action**

8 30. That the Court declare, adjudge, and decree that Defendant violated California
9 Labor Code sections 201, 202, and 203 by willfully failing to pay all compensation owed at the
10 time of termination of the employment of Plaintiff and other Class Members no longer employed
11 by Defendant;

12 31. For all actual, consequential, and incidental losses and damages, according to
13 proof;

14 32. For statutory wage penalties pursuant to California Labor Code section 203 for
15 Plaintiff and other Class Members who have left Defendant's employ;

16 33. For pre-judgment interest on any unpaid compensation from the date such amounts
17 were due; and

18 34. For such other and further relief as the Court may deem just and proper.

19 **As to the Sixth Cause of Action**

20 35. That the Court declare, adjudge, and decree that Defendant violated California
21 Labor Code section 204 by willfully failing to pay all compensation owed at the time required by
22 California Labor Code section 204 to Plaintiff and the Class;

23 36. For statutory penalties pursuant to California Labor Code section 210; and

24 37. For such other and further relief as the Court deems just and proper.

25 **As to the Seventh Cause of Action**

26 38. That the Court declare, adjudge, and decree that Defendant violated the record
27 keeping provisions of California Labor Code section 226(a) and applicable IWC Wage Orders as
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1 to Plaintiff and the Class, and willfully failed to provide accurate itemized wage statements
2 thereto;

3 39. For actual, consequential and incidental losses and damages, according to proof;

4 40. For statutory penalties pursuant to California Labor Code section 226(e); and

5 41. For such other and further relief as the Court may deem just and proper.

6 **As to the Eighth Cause of Action**

7 42. That the Court declare, adjudge, and decree that Defendant violated California
8 Business and Professions Code sections 17200, *et seq.* by failing to provide Plaintiff and the Class
9 all overtime compensation due to them, failing to provide all meal and rest periods to Plaintiff
10 and the Class, failing to pay at least minimum wages to Plaintiff and the Class, failing to pay
11 Plaintiff's and other Class Members' wages timely as required by California Labor Code section
12 201, 202, and 204 and by violating California Labor Code sections 226(a), and 1174(d);

13 43. For restitution of unpaid wages to Plaintiff and the Class and all pre-judgment
14 interest from the day such amounts were due and payable;

15 44. For the appointment of a receiver to receive, manage and distribute any and all
16 funds disgorged from Defendant and determined to have been wrongfully acquired by Defendant
17 as a result of violation of California Business and Professions Code sections 17200, *et seq.*;

18 45. For reasonable attorneys' fees and costs of suit incurred herein pursuant to
19 California Code of Civil Procedure section 1021.5;

20 46. For injunctive relief to ensure compliance with this section, pursuant to California
21 Business and Professions Code sections 17200, *et seq.*; and

22 47. For such other and further relief as the Court may deem just and proper.

23 **As to the Ninth Cause of Action**

24 48. For statutory attorneys' fees and costs pursuant to 2699(g)(1) of California Labor
25 Code;

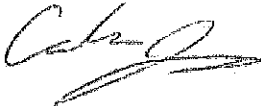
26 49. For the imposition of civil penalties pursuant to California Labor Code §§ 2699,
27 210, 558, 226, 226.3, 1174.5, 1197.1, and all other penalties allowed by the California Labor
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1 Code and/or other applicable statutes; and

2 50. For such other relief as the Court deems just and proper.

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5 Dated: January 14, 2025

PROTECTION LAW GROUP, LLP

6
7 By: 

8 Carlos Jimenez
9 Jeffrey Jimenez
10 Stephanie Papayanis
11 Afife Bicakci
12 *Attorneys for Plaintiff*
13 BLANCA RAMIREZ
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DEMAND FOR TRIAL BY JURY

Plaintiff demands a trial by jury as to all causes of action triable by a jury.

Dated: January 14, 2025

PROTECTION LAW GROUP, LLP

By: 

Carlos Jimenez
Jeffrey Jimenez
Stephanie Papayanis
Afife Bicakci
Attorneys for Plaintiff
BLANCA RAMIREZ