

SUMMONS

(CITACION JUDICIAL)

FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

AGEMARK MANAGEMENT LLC, a Wyoming limited liability company; (Additional Parties Attachment form is attached)

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

CHERI ANTOINETTE JORDAN, on behalf of the State of California in Plaintiff's representative capacity as a private attorney general

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. **¡AVISO!** Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:
(El nombre y dirección de la corte es): Wakefield Taylor Courthouse
Wakefield Taylor Courthouse - 725 Court Street, Martinez, CA 94553

CASE NUMBER:
(Número del Caso): C26-00623

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):
Jean-Claude Lapuyade, Esq. T: (619)599-8292 JCL Law Firm, APC - 5440 Morehouse Drive, Suite 3600, San Diego, CA 92121

DATE: 2/23/2026 9:20 AM Clerk, by /s/ C. Padilla, Deputy
(Fecha) (Secretario) (Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)
(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

[SEAL]



NOTICE TO THE PERSON SERVED: You are served

- ☐ as an individual defendant.
- ☐ as the person sued under the fictitious name of (specify):
- ☐ on behalf of (specify):
under: ☐ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)
☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)
☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)
☐ other (specify):
- ☐ by personal delivery on (date):

SHORT TITLE: Jordan v. Agemark Management LLC, et al.	CASE NUMBER: C26-00623
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INSTRUCTIONS FOR USE

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.
- If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

☐ Plaintiff
 ☒ Defendant
 ☐ Cross-Complainant
 ☐ Cross-Defendant

REMARKABLE CAREGIVERS TCOC LLC, a Wyoming limited liability company; BULLARDS BAR LLC, a California limited liability company; KALESTA HEALTHCARE GROUP LLC, a California limited liability company; THREE ARCHES LLC, a California limited liability company; STRANDS LLC, a California limited liability company; and DOES 1-50, Inclusive,

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Per local Rule, This case is assigned to
Judge Reyes, Benjamin T, II, for all purposes.

Attorneys for PLAINTIFF

SUPERIOR COURT OF THE STATE OF CALIFORNIA

IN AND FOR THE COUNTY OF CONTRA COSTA

CHERI ANTOINETTE JORDAN, on behalf of
the State of California in Plaintiff's
representative capacity as a private attorney
general,

Plaintiff,

v.

AGEMARK MANAGEMENT LLC, a
Wyoming limited liability company;
REMARKABLE CAREGIVERS TCOC LLC,
a Wyoming limited liability company;
BULLARDS BAR LLC, a California limited
liability company; KALESTA HEALTHCARE
GROUP LLC, a California limited liability
company; THREE ARCHES LLC, a California
limited liability company; STRANDS LLC, a
California limited liability company; and DOES
1-50, Inclusive,

Defendants.

Case No: C26-00623

**REPRESENTATIVE ACTION
COMPLAINT FOR:**

- 1) VIOLATIONS OF THE PRIVATE
ATTORNEYS GENERAL ACT [LABOR
CODE §§ 2698 ET SEQ.]

SUMMONS ISSUED

1 PLAINTIFF CHERI ANTOINETTE JORDAN ("PLAINTIFF"), an individual, in
2 PLAINTIFF'S representative capacity and on behalf of PLAINTIFF, the people of the State of
3 California, and as an "aggrieved employee" acting as a private attorney general under the Labor
4 Code Private Attorney General Act of 2004, Section 2699, *et seq.* ("PAGA") only, alleges on
5 information and belief, except for their own acts and knowledge which are based on personal
6 knowledge, the following:

7 **INTRODUCTION**

8 1. PLAINTIFF brings this action against Defendant AGEMARK MANAGEMENT
9 LLC, Defendant REMARKABLE CAREGIVERS TCOC LLC, Defendant BULLARDS BAR
10 LLC, Defendant KALESTA HEALTHCARE GROUP LLC, Defendant THREE ARCH LLC, and
11 Defendant STRANDS LLC (collectively, "DEFENDANTS") seeking only to recover PAGA civil
12 penalties on behalf of all current and former aggrieved employees who worked for DEFENDANTS.
13 PLAINTIFF does **not seek to recover anything other than penalties as permitted by California**
14 **Labor Code Section 2699.** To the extent that statutory violations are mentioned for wage
15 violations, PLAINTIFF does not seek underlying general and/or special damages for those
16 violations, but simply the civil penalties permitted by California Labor Code Section 2699.

17 2. California has enacted the PAGA which permits PLAINTIFF to bring an action on
18 behalf of PLAINTIFF and on behalf of others for PAGA penalties *only*, which is the precise and
19 sole nature of this action.

20 3. Accordingly, PLAINTIFF seeks to obtain all applicable relief for DEFENDANTS'
21 violations under PAGA and solely for the relief as permitted by PAGA that is, penalties and any
22 other relief the Court deems proper pursuant to PAGA. Nothing in this complaint should be
23 constructed as attempting to obtain any relief that would not be available in a PAGA- only action.

24 4. PLAINTIFF brings this representative action pursuant to PAGA on behalf of the
25 Labor and Workforce Development Agency ("LWDA") and other current and former aggrieved
26 employees of DEFENDANTS for engaging in a pattern and practice of wage and hour violations
27 under the California Labor Code.

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5. PLAINTIFF is informed and believes, and thereon alleges, that DEFENDANTS decreased their employment-related costs by systematically violating California wage and hour laws.

6. DEFENDANTS' systematic pattern of wage and hour and Industrial Welfare Commission ("IWC") Wage Order violations toward PLAINTIFF and other aggrieved employees in California include, *inter alia*:

- a. Failure to provide compliant meal and rest periods;
- b. Failure to allow employees to take duty-free meal and rest periods;
- c. Failure to pay all minimum, sick pay, regular, overtime, and double time wages;
- d. Failure to correctly calculate the regular rate of pay;
- e. Failure to pay within seven (7) days of the close of payroll;
- f. Failure to pay for all hours worked;
- g. Failure to maintain true and accurate records;
- h. Failure to reimburse for required business expenses;
- i. Failure to provide accurate itemized wage statements; and
- j. Failure to timely pay wages due during, and upon termination of employment.

7. PLAINTIFF reserves the right to name additional representatives throughout the State of California.

THE PARTIES

8. Defendant AGEMARK MANAGEMENT LLC (“Defendant Agemark”) is a Wyoming limited liability company that at all relevant times mentioned herein conducted and continues to conduct substantial and regular business throughout California.

9. Defendant REMARKABLE CAREGIVERS TCOC LLC (“Defendant Remarkable”) is a Wyoming limited liability company that at all relevant times mentioned herein conducted and continues to conduct substantial and regular business throughout California.

10. Defendant BULLARDS BAR LLC (“Defendant Bullards”) is a California limited liability company that at all relevant times mentioned herein conducted and continues to conduct substantial and regular business throughout California.

1 11. Defendant KALESTA HEALTHCARE GROUP LLC (“Defendant Kalesta”) is a
2 California limited liability company that at all relevant times mentioned herein conducted and
3 continues to conduct substantial and regular business throughout California.

4 12. Defendant THREE ARCH LLC (“Defendant Three Arch”) is a California limited
5 liability company that at all relevant times mentioned herein conducted and continues to conduct
6 substantial and regular business throughout California.

7 13. Defendant STRANDS LLC (“Defendant Strands”) is a California corporation that
8 at all relevant times mentioned herein conducted and continues to conduct substantial and regular
9 business throughout California.

10 14. PLAINTIFF alleges there has existed a unity of interest and ownership between
11 Defendant Agemark, Defendant Remarkable, Defendant Bullards, Defendant Kalesta, Defendant
12 Three Arch, and Defendant Strands such that any individuality and separateness between the
13 entities has ceased and all Defendants are referred to herein as “BULLARDS BAR”.

14 15. PLAINTIFF alleges that DOES 1-50 are the partners, agents, owners, or managers
15 of BULLARDS BAR at all relevant times. PLAINTIFF alleges there has existed a unity of interest
16 and ownership between Defendant Agemark, Defendant Remarkable, Defendant Bullards,
17 Defendant Kalesta, Defendant Three Arch, and Defendant Strands such that any individuality and
18 separateness between the entities has ceased. Defendant Agemark, Defendant Remarkable,
19 Defendant Bullards, Defendant Kalesta, Defendant Three Arch, and Defendant Strands are
20 therefore alter egos of each other. Adherence to the fiction of the separate existence of
21 BULLARDS BAR would permit an abuse of the corporate privilege and would promote injustice
22 by protecting BULLARDS BAR from liability for the wrongful acts committed by them.

23 16. PLAINTIFF further alleges that BULLARDS BAR are the alter egos of each other
24 for the following reasons:

- 25 a. On the California Secretary of State’s website (<https://businesssearch.sos.ca.gov/>)
26 Defendant Agemark, Defendant Remarkable, Defendant Bullards, Defendant
27 Kalesta, Defendant Three Arch, and Defendant Strands have the same principal
28

1 address and/or entity address and/or mailing address and/or Agent for Service of
2 Process;

3 b. On information and belief Defendant Agemark, Defendant Remarkable, Defendant
4 Bullards, Defendant Kalesta, Defendant Three Arch, and Defendant Strands utilize
5 the same standardized employment forms and issue the same employment policies
6 and same pay stubs;

7 c. On information and belief Defendant Agemark, Defendant Remarkable, Defendant
8 Bullards, Defendant Kalesta, Defendant Three Arch, and Defendant Strands have a
9 single executive team which supervised and managed the operations of all of
10 BULLARDS BAR' nursing facilities, supervised and managed the finances of all of
11 BULLARDS BAR' nursing facilities, supervised and managed the marketing of all
12 of BULLARDS BAR' nursing facilities, supervised and managed the human
13 resources of all of BULLARDS BAR' nursing facilities, and supervised and
14 managed the operations at all of BULLARDS BAR' nursing facilities.

15 17. PLAINTIFF alleges that BULLARDS BAR' various separate corporate entities are
16 used by an individual or individuals, or by another corporation, to accomplish inequitable
17 purposes, including to limit liability for the unlawful acts of BULLARDS BAR.

18 18. PLAINTIFF alleges that there is such a unity of interest and ownership between
19 BULLARDS BAR' various corporate entities that own BULLARDS BAR' nursing facilities and
20 the individual or individuals, or organization controlling those corporate entities that their separate
21 personalities no longer exist.

22 19. PLAINTIFF further alleges that the failure to disregard the various corporate entities
23 would promote injustice.

24 20. Defendant Agemark, Defendant Remarkable, Defendant Bullards, Defendant
25 Kalesta, Defendant Three Arch and Defendant Strands were the joint employers of PLAINTIFF
26 and the AGGRIEVED EMPLOYEES as evidenced by the documents issued to PLAINTIFF and
27 the AGGRIEVED EMPLOYEES, by the company PLAINTIFF and the AGGRIEVED
28 EMPLOYEES performed work for respectively, and as these entities each exerted control over the

1 hours, wages and/or working conditions of PLAINTIFF and the AGGRIEVED EMPLOYEES.
2 Therefore, Defendant Agemark, Defendant Remarkable, Defendant Bullards, Defendant Kalesta,
3 Defendant Three Arch and Defendant Strands are jointly responsible as employers for the conduct
4 alleged herein as “DEFENDANTS.”

5 21. DEFENDANTS own and operate a nursing facility and operate in healthcare in
6 California, including in the County of Contra Costa.

7 22. PLAINTIFF was employed by DEFENDANTS in California from March of 2025
8 to August of 2025, as a non-exempt employee, paid on an hourly basis, and entitled to the legally
9 required meal and rest periods and payment of minimum and overtime wages due for all time
10 worked.

11 23. PLAINTIFF, and such persons who may be added from time to time who satisfy the
12 requirements and exhaust the administrative procedures under the PAGA, bring this Representative
13 Action on behalf of the State of California with respect to PLAINTIFF and all individuals who are
14 or previously were employed by Defendant Agemark and/or Defendant Remarkable and/or
15 Defendant Bullards and/or Defendant Kalesta and/or Defendant Three Arch and/or Defendant
16 Strands in California and classified as non-exempt employees (“AGGRIEVED EMPLOYEES”)
17 during the time period of December 19, 2024, and the present (“PAGA PERIOD”).

18 24. PLAINTIFF is an “AGGRIEVED EMPLOYEE” within the meaning of Labor Code
19 Section 2699(c) because PLAINTIFF was employed by DEFENDANTS and personally suffered
20 each of the alleged Labor Code violations committed by DEFENDANTS.

21 25. PLAINTIFF and all other AGGRIEVED EMPLOYEES are, and at all relevant times
22 were, employees of DEFENDANTS, within the meanings set forth in the California Labor Code
23 and the applicable IWC Wage Order.

24 26. Each of the fictitiously named defendants participated in the acts alleged in this
25 Complaint. The true names and capacities of the Defendants named as DOES 1 THROUGH 50,
26 inclusive, are presently unknown to PLAINTIFF. PLAINTIFF will amend this Complaint, setting
27 forth the true names and capacities of these fictitiously named Defendants when their true names
28

1 are ascertained. PLAINTIFF is informed and believes, and on that basis alleges, that each of the
2 fictitious Defendants have participated in the acts alleged in this Complaint.

3 27. DEFENDANTS, including DOES 1 THROUGH 50 (hereinafter collectively
4 “DEFENDANTS”), were PLAINTIFF’S employers or persons acting on behalf of PLAINTIFF’S
5 employer, within the meaning of California Labor Code Section 558, who violated or caused to be
6 violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision regulating
7 hours and days of work in any order of the IWC and, as such, are subject to civil penalties for each
8 underpaid employee, as set forth in Labor Code Section 558, at all relevant times.

9 28. DEFENDANTS were PLAINTIFF’S employer or persons acting on behalf of
10 PLAINTIFF’S employer either individually or as an officer, agent, or employee of another person,
11 within the meaning of California Labor Code Section 1197.1, who paid or caused to be paid to any
12 employee a wage less than the minimum fixed by California state law, and as such, are subject to
13 civil penalties for each underpaid employee.

14 **JURISDICTION AND VENUE**

15 29. This Court has jurisdiction over this Action pursuant to California Code of Civil
16 Procedure, Section 410.10 and California Business and Professions Code, Section 17203. This
17 Court has jurisdiction over AGGRIEVED EMPLOYEES’ claims for civil penalties under the
18 Private Attorney General Act of 2004, California Labor Code Section 2698, *et seq.*

19 30. Venue is proper in this Court pursuant to California Code of Civil Procedure,
20 Sections 395 and 395.5, because DEFENDANTS (i) currently maintain and at all relevant times
21 maintained offices and facilities in this County and/or conduct substantial business in this County,
22 and (ii) committed the wrongful conduct herein alleged in this County against AGGRIEVED
23 EMPLOYEES.

24 **THE CONDUCT**

25 31. In violation of the applicable sections of the California Labor Code and the
26 requirements of the IWC Wage Order, DEFENDANTS as a matter of company policy, practice,
27 and procedure, intentionally, knowingly, and systematically failed to provide legally compliant
28 meal and rest periods, failed to accurately compensate PLAINTIFF and AGGRIEVED

1 EMPLOYEES for missed meal and rest periods, failed to pay PLAINTIFF and AGGRIEVED
2 EMPLOYEES for all time worked, failed to compensate PLAINTIFF and AGGRIEVED
3 EMPLOYEES for off-the-clock work, failed to pay PLAINTIFF and AGGRIEVED EMPLOYEES
4 overtime at the correct regular rate of pay, failed to compensate PLAINTIFF and AGGRIEVED
5 EMPLOYEES meal rest premiums at the regular rate, failed to reimburse PLAINTIFF and other
6 AGGRIEVED EMPLOYEES for business expenses, and knowingly and intentionally failed to
7 issue to PLAINTIFF and AGGRIEVED EMPLOYEES accurate itemized wage statements
8 showing, among other things, all applicable hourly rates in effect during the pay periods and the
9 corresponding amount of time worked at each hourly rate. DEFENDANTS' uniform policies and
10 practices are intended to purposefully avoid the accurate and full payment for all time worked as
11 required by California law which allows DEFENDANTS to illegally profit and gain an unfair
12 advantage over competitors who comply with the law. To the extent equitable tolling operates to
13 toll claims by the AGGRIEVED EMPLOYEES against DEFENDANTS, the PAGA PERIOD
14 should be adjusted accordingly.

15 **A. Meal Period Violations**

16 32. Pursuant to the IWC Wage Orders, DEFENDANTS were required to pay
17 PLAINTIFF and AGGRIEVED EMPLOYEES for all their time worked, meaning the time during
18 which an employee is subject to the control of an employer, including all the time the employee is
19 suffered or permitted to work. From time to time during the PAGA PERIOD, DEFENDANTS
20 required PLAINTIFF and AGGRIEVED EMPLOYEES to work without paying them for all the
21 time they were under DEFENDANTS' control. Specifically, DEFENDANTS required PLAINTIFF
22 to work while clocked out during what was supposed to be PLAINTIFF'S off-duty meal break.
23 Indeed, there were many days where PLAINTIFF did not even receive a partial lunch. As a result,
24 the PLAINTIFF and other AGGRIEVED EMPLOYEES forfeited minimum wage and overtime
25 compensation by regularly working without their time being accurately recorded and without
26 compensation at the applicable minimum wage and overtime rates. DEFENDANTS' uniform
27 policy and practice not to pay PLAINTIFF and other AGGRIEVED EMPLOYEES for all time
28 worked is evidenced by DEFENDANTS' business records.

1 33. During the PAGA PERIOD, as a result of their rigorous work schedules and
2 DEFENDANTS' inadequate staffing practices, PLAINTIFF and other AGGRIEVED
3 EMPLOYEES were from time to time unable to take thirty (30) minute off-duty meal breaks and
4 were not fully relieved of duty for their meal periods. PLAINTIFF and other AGGRIEVED
5 EMPLOYEES were from time to time required to perform work as ordered by DEFENDANTS for
6 more than five (5) hours during some shifts without receiving a meal break. Further, from time to
7 time DEFENDANTS failed to provide PLAINTIFF and AGGRIEVED EMPLOYEES with a
8 second off-duty meal period for some workdays in which DEFENDANTS require these employees
9 to work ten (10) hours of work. The nature of the work performed by PLAINTIFF and other
10 AGGRIEVED EMPLOYEES does not qualify for the limited and narrowly construed "on-duty"
11 meal period exception. When they were provided with meal periods, PLAINTIFF and other
12 AGGRIEVED EMPLOYEES were, from time to time, required to remain on duty and on call.
13 Further, DEFENDANTS from time to time required PLAINTIFF and other AGGRIEVED
14 EMPLOYEES to maintain cordless communication devices in order to receive and respond to
15 work-related communications during what was supposed to be their off-duty meal breaks.
16 DEFENDANTS' failure to provide PLAINTIFF and the AGGRIEVED EMPLOYEES with legally
17 required meal breaks is evidenced by DEFENDANTS' business records. PLAINTIFF and
18 AGGRIEVED EMPLOYEES therefore forfeit meal breaks without additional compensation and in
19 accordance with DEFENDANTS' strict corporate policy and practice.

20 **B. Rest Period Violations**

21 34. During the PAGA PERIOD, PLAINTIFF and other AGGRIEVED EMPLOYEES
22 were from time to time also required to work in excess of four (4) hours without being provided ten
23 (10) minute rest periods as a result of their rigorous work requirements and DEFENDANTS'
24 inadequate staffing. Further, for the same reasons, these employees were from time to time denied
25 their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four
26 (4) hours, denied from time to time a first and second rest period of at least ten (10) minutes for
27 some shifts worked of between six (6) and eight (8) hours, and denied from time to time a first,
28 second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or

1 more. When they were provided with rest breaks, PLAINTIFF and other AGGRIEVED
2 EMPLOYEES were, from time to time, required to remain on duty and/or on call. Further,
3 DEFENDANTS from time to time required PLAINTIFF and other AGGRIEVED EMPLOYEES
4 to maintain cordless communication devices in order to receive and respond to work-related
5 communications during what was supposed to be their off-duty rest breaks. PLAINTIFF and other
6 AGGRIEVED EMPLOYEES were also not provided with one-hour wages *in lieu* thereof. As a
7 result of their rigorous work schedules and DEFENDANTS' inadequate staffing, PLAINTIFF and
8 other AGGRIEVED EMPLOYEES were from time to time denied their proper rest periods by
9 DEFENDANTS and DEFENDANTS' managers.

10 **C. Unreimbursed Business Expenses**

11 35. DEFENDANTS as a matter of corporate policy, practice, and procedure,
12 intentionally, knowingly, and systematically failed to reimburse and indemnify the PLAINTIFF
13 and the other AGGRIEVED EMPLOYEES for required business expenses incurred by the
14 PLAINTIFF and other AGGRIEVED EMPLOYEES in direct consequence of discharging their
15 duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers are
16 required to indemnify employees for all expenses incurred in the course and scope of their
17 employment. California Labor Code Section 2802 expressly states that "an employer shall
18 indemnify his or her employee for all necessary expenditures or losses incurred by the employee in
19 direct consequence of the discharge of his or her duties, or of his or her obedience to the directions
20 of the employer, even though unlawful, unless the employee, at the time of obeying the directions,
21 believed them to be unlawful."

22 36. In the course of their employment, DEFENDANTS required PLAINTIFF and other
23 AGGRIEVED EMPLOYEES to incur personal expenses as a result of and in furtherance of their
24 job duties for the use of their personal cell phones. Specifically, PLAINTIFF and other
25 AGGRIEVED EMPLOYEES were required to use their own cell phones in order to perform work
26 related tasks. However, DEFENDANTS unlawfully failed to reimburse PLAINTIFF and other
27 AGGRIEVED EMPLOYEES for the personal expenses incurred for the use of their personal cell
28 phones. As a result, in the course of their employment with DEFENDANTS, the PLAINTIFF and

1 other AGGRIEVED EMPLOYEES incurred unreimbursed business expenses that included, but
2 were not limited to, costs related to the use of their personal cell phones, all on behalf of and for the
3 benefit of DEFENDANTS.

4 **D. Wage Statement Violations**

5 37. California Labor Code Section 226 requires an employer to furnish its employees an
6 accurate itemized wage statement in writing showing (1) gross wages earned, (2) total hours
7 worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions,
8 (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the
9 name of the employee and only the last four digits of the employee's social security number or an
10 employee identification number other than a social security number, (8) the name and address of
11 the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay
12 period and the corresponding number of hours worked at each hourly rate by the employee.

13 38. From time to time during the PAGA PERIOD, when PLAINTIFF and other
14 AGGRIEVED EMPLOYEES missed meal and rest breaks, or were paid inaccurately for missed
15 meal and rest period premiums, or were not paid for all hours worked, DEFENDANTS also failed
16 to provide PLAINTIFF and other AGGRIEVED EMPLOYEES with complete and accurate wage
17 statements which failed to show, among other things, all deductions, the total hours worked and all
18 applicable hourly rates in effect during the pay period, and the corresponding amount of time
19 worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest
20 periods.

21 39. In addition to the foregoing, DEFENDANTS, from time to time, failed to provide
22 PLAINTIFF and the AGGRIEVED EMPLOYEES with wage statements that comply with
23 California Labor Code Section 226(a)(1)-(9).

24 40. As a result, DEFENDANTS issued PLAINTIFF and AGGRIEVED EMPLOYEES
25 with wage statements that violate California Labor Code Section 226. Further, DEFENDANTS'
26 violations are knowing and intentional; they were not isolated due to an unintentional payroll error
27 due to clerical or inadvertent mistake.

28 ///

1 **E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations**

2 41. During the PAGA PERIOD, from time to time DEFENDANTS failed and continue
3 to fail to accurately pay PLAINTIFF and AGGRIEVED EMPLOYEES for all hours worked.

4 42. During the PAGA PERIOD, from time to time DEFENDANTS required
5 PLAINTIFF and AGGRIEVED EMPLOYEES to perform pre-shift or post-shift work, including
6 but not limited to, sending and receiving work-related communications, clocking in and out, and
7 performing keyholder duties. This resulted in PLAINTIFF and AGGRIEVED EMPLOYEES
8 having to work while off-the-clock.

9 43. DEFENDANTS directed and directly benefited from the undercompensated off-the-
10 clock work performed by PLAINTIFF and the other AGGRIEVED EMPLOYEES.

11 44. DEFENDANTS controlled the work schedules, duties, protocols, applications,
12 assignments, and employment conditions of PLAINTIFF and AGGRIEVED EMPLOYEES.

13 45. DEFENDANTS were able to track the amount of time PLAINTIFF and
14 AGGRIEVED EMPLOYEES spent working; however, DEFENDANTS failed to document, track,
15 or pay PLAINTIFF and AGGRIEVED EMPLOYEES all wages earned and owed for all the work
16 they performed.

17 46. PLAINTIFF and AGGRIEVED EMPLOYEES were non-exempt employees,
18 subject to the requirements of the California Labor Code.

19 47. DEFENDANTS' policies and practices deprived PLAINTIFF and the other
20 AGGRIEVED EMPLOYEES of all minimum regular, overtime, and double time wages owed for
21 the off-the-clock work activities. Because PLAINTIFF and AGGRIEVED EMPLOYEES typically
22 worked over forty (40) hours in a workweek, and more than eight (8) hours per day,
23 DEFENDANTS' policies and practices also deprived them of overtime pay. Because PLAINTIFF
24 and the other members of the AGGRIEVED EMPLOYEES worked in excess of 12 hours per day,
25 DEFENDANTS' policies and practices also deprived them of double time pay. To the extent
26 applicable, DEFENDANTS' also failed to pay PLAINTIFF and other members of the
27 AGGRIEVED EMPLOYEES at an overtime rate at one-and-one-half times their "regular rate of
28 pay" for the first eight hours of the seventh consecutive workday in a week and at a double time

1 rate at two times their “regular rate of pay” for hours worked over eight (8) hours on the seventh
2 consecutive workday.

3 48. DEFENDANTS knew or should have known that PLAINTIFF and AGGRIEVED
4 EMPLOYEES’ off-the-clock work was compensable under the law.

5 49. As a result, PLAINTIFF and AGGRIEVED EMPLOYEES forfeited wages due to
6 them for all hours worked at DEFENDANTS’ direction, control, and benefit for the time spent
7 working while off-the-clock. DEFENDANTS’ uniform policy and practice to not pay PLAINTIFF
8 and AGGRIEVED EMPLOYEES wages for all hours worked in accordance with applicable law is
9 evidenced by DEFENDANTS’ business records.

10 **F. Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and**
11 **Redeemed Sick Pay**

12 50. From time to time during the PAGA PERIOD, DEFENDANTS failed and continue
13 to fail to accurately calculate and pay PLAINTIFF and the other AGGRIEVED EMPLOYEES for
14 overtime and double-time wages, overtime wages at one-and-one-half times the regular rate of pay
15 for the first eight (8) hours worked on the seventh consecutive day of work in a workweek, double-
16 time wages at twice the regular rate of pay for hours worked in excess of eight (8) hours on the
17 seventh consecutive day of work in a workweek, meal and rest period premiums, and redeemed
18 sick pay. As a result, PLAINTIFF and the other AGGRIEVED EMPLOYEES forfeited wages due
19 to them for working overtime without compensation at the correct overtime and double time rates,
20 overtime rate for the first eight (8) hours worked on the seventh consecutive day of work in a
21 workweek, double-time rate for hours worked in excess of eight (8) hours on the seventh
22 consecutive day of work in a workweek, meal and rest period premiums, and redeemed sick pay
23 rates. DEFENDANTS’ uniform policy and practice not to pay PLAINTIFF and the AGGRIEVED
24 EMPLOYEES at the correct rate for all overtime and double time worked, overtime for the first
25 eight (8) hours worked on the seventh consecutive day of work in a workweek, double-time for
26 hours worked in excess of eight (8) hours on the seventh consecutive day of work in a workweek,
27 meal and rest period premiums, and redeemed sick pay in accordance with applicable law is
28 evidenced by DEFENDANTS’ business records.

1 51. State law provides that employees must be paid overtime at one-and-one-half times
2 their “regular rate of pay.” (Cal. Lab. Code § 510.) PLAINTIFF and other AGGRIEVED
3 EMPLOYEES were compensated at an hourly rate plus incentive pay that was tied to specific
4 elements of an employee’s performance.

5 52. The second component of PLAINTIFF’S and other AGGRIEVED EMPLOYEES’
6 compensation was DEFENDANTS’ non-discretionary incentive program that paid PLAINTIFF
7 and other AGGRIEVED EMPLOYEES’ incentive wages based on their performance for
8 DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly
9 basis with bonus compensation when the employees met the various performance goals set by
10 DEFENDANTS.

11 53. From time to time, when calculating the regular rate of pay, in those pay periods
12 where PLAINTIFF and other AGGRIEVED EMPLOYEES worked overtime, double time,
13 overtime for the first eight (8) hours worked on the seventh consecutive day of work in a workweek,
14 double-time for hours worked in excess of eight (8) hours on the seventh consecutive day of work
15 in a workweek, paid meal and rest period premium payments, and/or redeemed sick pay, and earned
16 non-discretionary bonus, DEFENDANTS failed to accurately include the non-discretionary bonus
17 compensation as part of the employees’ “regular rate of pay” and/or calculated all hours worked
18 rather than just all non-overtime hours worked. Management and supervisors described the
19 incentive/bonus program to potential and new employees as part of the compensation package. As
20 a matter of law, the incentive compensation received by PLAINTIFF and other AGGRIEVED
21 EMPLOYEES must be included in the “regular rate of pay.” The failure to do so has resulted in a
22 systematic underpayment of overtime and double time compensation, overtime compensation for
23 the first eight (8) hours worked on the seventh consecutive day of work in a workweek, double-
24 time compensation for hours worked in excess of eight (8) hours on the seventh consecutive day of
25 work in a workweek, meal and rest period premiums, and redeemed sick pay to PLAINTIFF and
26 other AGGRIEVED EMPLOYEES by DEFENDANTS. Specifically, California Labor Code
27 Section 246 mandates that paid sick time for non-exempt employees shall be calculated in the same
28 manner as the regular rate of pay for the workweek in which the non-exempt employee uses paid

1 sick time, whether or not the employee actually works overtime in that workweek. DEFENDANTS’
2 conduct, as articulated herein, by failing to include the incentive compensation as part of the
3 “regular rate of pay” for purposes of sick pay compensation was in violation of California Labor
4 Code Section 246 the underpayment of which is recoverable under California Labor Code Sections
5 201, 202, 203 and/or 204.

6 54. In violation of the applicable sections of the California Labor Code and the
7 requirements of the IWC Wage Order, DEFENDANTS as a matter of company policy, practice,
8 and procedure, intentionally and knowingly failed to compensate PLAINTIFF and AGGRIEVED
9 EMPLOYEES at the correct rate of pay for all overtime and double time worked, overtime for the
10 first eight (8) hours worked on the seventh consecutive day of work in a workweek, double-time
11 for hours worked in excess of eight (8) hours on the seventh consecutive day of work in a workweek,
12 meal and rest period premiums, and sick pay. This uniform policy and practice of DEFENDANTS
13 is intended to purposefully avoid the payment of the correct overtime and double time
14 compensation, overtime compensation for the first eight (8) hours worked on the seventh
15 consecutive day of work in a workweek, double-time compensation for hours worked in excess of
16 eight (8) hours on the seventh consecutive day of work in a workweek, meal and rest period
17 premiums, and sick pay as required by California law which allowed DEFENDANTS to illegally
18 profit and gain an unfair advantage over competitors who complied with the law. To the extent
19 equitable tolling operates to toll claims by the AGGRIEVED EMPLOYEES against
20 DEFENDANTS, the PAGA PERIOD should be adjusted accordingly.

21 **G. Sick Pay Violations**

22 55. California Labor Code Section 246 (a)(1) mandates that “An employee who, on or
23 after July 1, 2015, works in California for the same employer for 30 or more days within a year
24 from the commencement of employment is entitled to paid sick days as specified in this section.”
25 Further, California Labor Code Sections 246(b)-(d) provide for the sick day accrual requirements.
26 From time to time, DEFENDANTS failed to have a policy or practice in place that provided
27 PLAINTIFF and AGGRIEVED EMPLOYEES with sick days and/or paid sick leave. As of January
28

1 1, 2024, DEFENDANTS failed to adhere to the law in that they failed to provide and allow
2 employees to use at least forty hours or five days of paid sick leave per year.

3 56. California Labor Code Section 246(i) requires an employer to furnish its employees
4 with written wage statements setting forth the amount of paid sick leave available. From time to
5 time, DEFENDANTS violated California Labor Code Section 246 by failing to furnish PLAINTIFF
6 and AGGRIEVED EMPLOYEES with wage statements setting forth the amount of paid sick leave
7 available.

8 **H. Violations for Untimely Payment of Wages**

9 57. Pursuant to California Labor Code section 204, PLAINTIFF and the AGGRIEVED
10 EMPLOYEES were entitled to timely payment of wages during their employment. PLAINTIFF
11 and the AGGRIEVED EMPLOYEES, from time to time, did not receive payment of all wages,
12 including, but not limited to, overtime wages, minimum wages, meal period premium wages, and
13 rest period premium wages within the permissible time period.

14 58. Pursuant to California Labor Code Section 201, "If an employer discharges an
15 employee, the wages earned and unpaid at the time of discharge are due and payable immediately."
16 Pursuant to California Labor Code Section 202, if an employee quits his or her employment, "his
17 or her wages shall become due and payable not later than 72 hours thereafter, unless the employee
18 has given 72 hours previous notice of his or her intention to quit, in which case the employee is
19 entitled to his or her wages at the time of quitting." PLAINTIFF and the AGGRIEVED
20 EMPLOYEES were, from time to time, not timely provided the wages earned and unpaid at the
21 time of their discharge and/or at the time of quitting, in violation of California Labor Code Sections
22 201 and 202. Further, DEFENDANTS' violations are willful and intentional; they were not isolated
23 due to an unintentional payroll error due to clerical or inadvertent mistake.

24 59. As such, PLAINTIFF demands up to thirty days of pay as penalty for not timely
25 paying all wages due at time of termination for all AGGRIEVED EMPLOYEES whose
26 employment ended during the PAGA PERIOD.

27
28 ///

1 **I. Unlawful Deductions**

2 60. DEFENDANTS, from time to time unlawfully deducted wages from PLAINTIFF
3 and AGGRIEVED EMPLOYEES' pay without explanations and without authorization to do so or
4 notice to PLAINTIFF and the AGGRIEVED EMPLOYEES. As a result, DEFENDANTS violated
5 Labor Code Section 221.

6 **J. Unlawful Rounding Practices**

7 61. During the PAGA PERIOD, DEFENDANTS did not have in place an immutable
8 timekeeping system to accurately record and pay PLAINTIFF and other AGGRIEVED
9 EMPLOYEES for the actual time these employees worked each day, including overtime hours.
10 Specifically, DEFENDANTS had in place an unlawful rounding policy and practice that resulted
11 in PLAINTIFF and AGGRIEVED EMPLOYEES being undercompensated for all of their time
12 worked. As a result, DEFENDANTS were able to and did in fact unlawfully, and unilaterally round
13 the time recorded in DEFENDANTS' timekeeping system for PLAINTIFF and AGGRIEVED
14 EMPLOYEES in order to avoid paying these employees for all their time worked, including the
15 applicable overtime compensation for overtime worked. As a result, PLAINTIFF and other
16 AGGRIEVED EMPLOYEES, from time to time, forfeited compensation for their time worked by
17 working without their time being accurately recorded and without compensation at the applicable
18 overtime rates.

19 62. Further, the mutability of DEFENDANTS' timekeeping system and unlawful
20 rounding policy and practice resulted in PLAINTIFF and AGGRIEVED EMPLOYEES' time being
21 inaccurately recorded. As a result, from time to time, DEFENDANTS' unlawful rounding policy
22 and practice caused PLAINTIFF and AGGRIEVED EMPLOYEES to perform work as ordered by
23 DEFENDANTS for more than five (5) hours during a shift without receiving an off-duty meal
24 break.

25 **K. Timekeeping Manipulation**

26 63. During the PAGA PERIOD, DEFENDANTS, from time to time, did not have an
27 immutable timekeeping system to accurately record and pay PLAINTIFF and AGGRIEVED
28 EMPLOYEES for the actual time PLAINTIFF and AGGRIEVED EMPLOYEES worked each day,

1 including regular time, overtime hours, sick pay, meal and rest breaks. As a result, DEFENDANTS
2 was able to and did in fact, unlawfully, and unilaterally alter the time recorded in DEFENDANTS'
3 timekeeping system for PLAINTIFF and AGGRIEVED EMPLOYEES in order to avoid paying
4 these employees for all hours worked, applicable overtime compensation, applicable sick pay,
5 missed meal breaks and missed rest break.

6 64. As a result, PLAINTIFF and AGGRIEVED EMPLOYEES, from time to time,
7 forfeited time worked by working without their time being accurately recorded and without
8 compensation at the applicable pay rates.

9 65. The mutability of the timekeeping system also allowed DEFENDANTS to alter
10 employee time records by recording fictitious thirty (30) minute meal breaks in DEFENDANTS'
11 timekeeping system so as to create the appearance that PLAINTIFF and AGGRIEVED
12 EMPLOYEES clocked out for thirty (30) minute meal breaks when in fact the employees were not
13 at all times provided an off-duty meal break. This practice is a direct result of DEFENDANTS'
14 uniform policy and practice of denying employees uninterrupted thirty (30) minute off-duty meal
15 breaks each day or otherwise compensating them for missed meal breaks.

16 66. As a result, PLAINTIFF and AGGRIEVED EMPLOYEES forfeited wages due to
17 them for all hours worked at DEFENDANTS' direction, control and benefit for the time the
18 timekeeping system was inoperable. DEFENDANTS' uniform policy and practice to not pay
19 PLAINTIFF and AGGRIEVED EMPLOYEES wages for all hours worked in accordance with
20 applicable law is evidenced by DEFENDANTS' business records.

21 **FIRST CAUSE OF ACTION**

22 **VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT**

23 **(Cal. Lab. Code §§2698 *et seq.*)**

24 **(Alleged by PLAINTIFF against all DEFENDANTS)**

25 67. PLAINTIFF realleges and incorporates by this reference, as though fully set forth
26 herein, the prior paragraphs of this Complaint.

27 68. PAGA is a mechanism by which the State of California itself can enforce state labor
28 laws through the employee suing under the PAGA who do so as the proxy or agent of the state's

1 labor law enforcement agencies. An action to recover civil penalties under PAGA is fundamentally
2 a law enforcement action designed to protect the public and not to benefit private parties. The
3 purpose of the PAGA is not to recover damages or restitution, but to create a means of "deputizing"
4 citizens as private attorneys general to enforce the Labor Code. In enacting PAGA, the California
5 Legislature specified that "it was ... in the public interest to allow aggrieved employees, acting as
6 private attorneys general to recover civil penalties for Labor Code violations ..." (Stats. 2003, ch.
7 906, § 1.) Accordingly, PAGA claims cannot be subject to arbitration.

8 69. At all relevant times, for the reasons described herein and others, PLAINTIFF and
9 the AGGRIEVED EMPLOYEES were aggrieved employees of DEFENDANTS within the
10 meaning of Labor Code Section 2699(c).

11 70. Labor Code Sections 2699(a) and (k) authorize an AGGRIEVED EMPLOYEE, like
12 PLAINTIFF, on behalf of PLAINTIFF and other current or former employees, to bring a civil
13 action to recover civil penalties pursuant to the procedures specified in Labor Code Section 2699.3

14 71. PLAINTIFF complied with the procedures for bringing suit specified in Labor Code
15 Section 2699.3. By certified letter, return receipt requested, dated December 19, 2025,
16 PLAINTIFF gave written notice to the Labor and Workforce Development Agency ("LWDA")
17 and to DEFENDANTS of the specific provisions of the Labor Code alleged to have been violated,
18 including the facts and theories to support the alleged violations. (See Exhibit #1.)

19 72. As of the date of this complaint, more than sixty-five (65) days after serving the
20 LWDA with notice of DEFENDANTS' violations, the LWDA has not provided any notice by
21 certified mail of its intent to investigate the DEFENDANTS' alleged violations as mandated by
22 Labor Code Section 2699.3(a)(2)(A). Accordingly, pursuant to Labor Code Section
23 2699.3(a)(2)(A), PLAINTIFF may commence and is authorized to pursue this cause of action.

24 73. Pursuant to Labor Code Sections 2699(a) and (f), PLAINTIFF and the
25 AGGRIEVED EMPLOYEES are entitled to civil penalties for DEFENDANTS' violations of
26 Labor Code Sections 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 221, 226, 226.2, 226.3, 226.7,
27 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1198.5, 1199, 2802 and
28 2804 in the following amounts:

1 a. For violation of Labor Code Sections 201, 202, 203, and 204, up to (\$200)
2 per AGGRIEVED EMPLOYEE per pay period [penalty per Labor Code
3 Section 2699(f)];

4 b. For violations of Labor Code Section 226(a), a civil penalty in the amount
5 of two hundred fifty dollars (\$250) for each AGGRIEVED EMPLOYEE for
6 any initial violation and one thousand dollars for each subsequent violation
7 [penalty per Labor Code Section 226.3];

8 c. For violations of Labor Code Sections 204, a civil penalty in the amount of
9 one hundred dollars (\$100) for each AGGRIEVED EMPLOYEE for any initial
10 violation and two hundred dollars (\$200) for AGGRIEVED EMPLOYEE for
11 each subsequent violation [penalty per Labor Code Section 210];

12 d. For violations of Labor Code Sections 226.7, 510 and 512, a civil penalty
13 in the amount of fifty dollars (\$50) for each underpaid AGGRIEVED
14 EMPLOYEE for the initial violation and one hundred dollars (\$100) for each
15 underpaid AGGRIEVED EMPLOYEE for each subsequent violation [penalty
16 per Labor Code Section 558];

17 e. For violations of Labor Code Section 1174(d), a civil penalty in the amount
18 of five hundred (\$500) dollars for each AGGRIEVED EMPLOYEE [penalty
19 per Labor Code Section 1174.5].

20 f. For violations of Labor Code Sections 1194, 1194.2, 1197, 1198 and 1199,
21 a civil penalty in the amount of one hundred dollars (\$100) for each
22 AGGRIEVED EMPLOYEE per pay period for the initial violation and two
23 hundred dollars fifty (\$250) for each AGGRIEVED EMPLOYEE per pay
24 period for each subsequent violation [penalty per Labor Code Section 1197.1].

25 74. For all provisions of the Labor Code for which civil penalty is not specifically
26 provided, Labor Code Section 2699(f) imposes upon DEFENDANTS a penalty of up to two
27 hundred dollars (\$200) for each AGGRIEVED EMPLOYEE per pay period. PLAINTIFF and the
28

1 AGGRIEVED EMPLOYEES are entitled to an award of reasonable attorney's fees and costs in
2 connection with their claims for civil penalties pursuant to Labor Code Section 2699(k)(1).

3 **PRAYER FOR RELIEF**

4 WHEREFORE, PLAINTIFF prays for judgment against DEFENDANTS as follows:

- 5 1. For reasonable attorney's fees and costs of suit to the extent permitted by law,
6 including pursuant to Labor Code Section 2699, *et seq.*;
- 7 2. For civil penalties to the extent permitted by law pursuant to the Labor Code under
8 the Private Attorneys General Act; and
- 9 3. For such other relief as the Court deems just and proper.

10
11 DATED: February 23, 2026

JCL LAW FIRM, APC

12 By: 

13 Jean-Claude Lapuyade, Esq.
14 Attorney for PLAINTIFF
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EXHIBIT 1

December 19, 2025

Via Online Filing to LWDA and Certified Mail to Defendants

Labor and Workforce Development Agency

Online Filing

AGEMARK MANAGEMENT LLC

c/o Becky Langdon
25 Avenida De Orinda
Orinda, CA 94563

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 12***

KALESTA HEALTHCARE GROUP LLC

c/o Ryan Williams
599 Menlo Drive Suite 200
Rocklin, CA 95765

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 43***

**REMARKABLE CAREGIVERS TCOC
LLC**

c/o Becky Langdon
25 Avenida De Orinda
Orinda, CA 94563

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 29***

THREE ARCH LLC

c/o National Registered Agents, Inc
330 N. Brand Boulevard, Suite 700
Glendale, CA 91203

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 50***

BULLARDS BAR LLC

c/o National Registered Agents, Inc
330 N. Brand Boulevard, Suite 700
Glendale, CA 91203

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 36***

STRANDS LLC

c/o Ryan Williams
599 Menlo Drive Suite 200
Rocklin, CA 95765

***Sent via Certified Mail and Return Receipt No.
9589 0710 5270 2308 6694 67***

Re: Notice of Violations of California Labor Code Sections 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 221, 226, 226.2, 226.3, 226.7, 227.3, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1198.5, 1199, 2802, 2804, and Violation of Applicable Industrial Welfare Commission Wage Order(s), and Pursuant to California Labor Code Section 2699.5

Dear Sir/Madam:

This notice is being sent in compliance with California Labor Code Section 2699.3. Our offices represent Plaintiff CHERI ANTOINETTE JORDAN ("Plaintiff") and other aggrieved employees. Plaintiff was employed by Defendant AGEMARK MANAGEMENT LLC ("Defendant Agemark"), Defendant REMARKABLE CAREGIVERS TCOC LLC ("Defendant Remarkable"), Defendant BULLARDS BAR LLC ("Defendant Bullards"), Defendant KALESTA HEALTHCARE GROUP LLC ("Defendant Kalesta"), Defendant THREE ARCH LLC ("Defendant Three Arch"), and Defendant STRANDS LLC ("Defendant Strands") (hereinafter, collectively, "Defendants") in California from March of 2023 to August of 2025 as an Assistant Director of Nursing and worked at Defendants' in healthcare and nursing facility at 1081 Mohr

Lane, Concord, CA 94518. Plaintiff was employed by Defendants as a non-exempt employee, paid on an hourly basis, and entitled to payment of all wages and the legally required meal and rest breaks.

Plaintiff alleges that within the past year, Plaintiff personally suffered violations of the following Labor Code Sections as a result of Defendants' failure to pay Plaintiff for all time worked, provide Plaintiff with compliant meal periods, provide Plaintiff with compliant rest periods, provide Plaintiff with accurate itemized wage statements that facially comply with the requirements provided for in Labor Code Section 226, furnish wages to Plaintiff with the frequency as set forth under Labor Code Section 204, and reimburse Plaintiff for necessary business expenses pursuant to Labor Code Sections 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 221, 226, 226.2, 226.3, 226.7, 227.3, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1198.5, 1199, 2802, and 2804. These violations are actionable under California Labor Code Section 2699.3.

The information below provides notice to the Labor and Workforce Development Agency of the facts and theories supporting the alleged violations for the agency's reference. If the agency needs any further information, please do not hesitate to ask.

Plaintiff seeks to represent a group of aggrieved employees defined as any person currently or formerly employed by Defendant Agemark and/or Defendant Remarkable and/or Defendant Bullards and/or Defendant Kalesta and/or Defendant Three Arch and/or Defendant Strands who performed work in California and against whom one or more of the alleged violations listed above were committed during the relevant claim period ("Aggrieved Employees"). Plaintiff believes this group to be comprised of all current and former non-exempt employees who performed work for Defendant Agemark and/or Defendant Remarkable and/or Defendant Bullards and/or Defendant Kalesta and/or Defendant Three Arch and/or Defendant Strands in California during the period beginning one year prior to the date of this Notice and continuing through the present.

In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, Defendants as a matter of company policy, practice, and procedure, intentionally, knowingly, and systematically failed to provide legally compliant meal and rest periods, failed to accurately compensate Plaintiff and other Aggrieved Employees for missed meal and rest periods, failed to pay Plaintiff and other Aggrieved Employees for all time worked, failed to compensate Plaintiff and other Aggrieved Employees for off-the-clock work, failed to pay Plaintiff and other Aggrieved Employees overtime at the correct regular rate of pay, failed to compensate Plaintiff and other Aggrieved Employees meal and rest premiums at the regular rate of pay, failed to pay Plaintiff and other Aggrieved Employees redeemed sick pay at the regular rate of pay, failed to reimburse Plaintiff and other Aggrieved Employees for business expenses, and failed to issue to Plaintiff and other Aggrieved Employees accurate itemized wage statements showing, among other things, all applicable hourly rates in effect during the pay periods and the corresponding amount of time worked at each hourly rate. Defendants' uniform policies and practices are intended to purposefully avoid the accurate and full payment for all time worked as required by California law which allows Defendants to illegally profit and gain an unfair advantage over competitors who comply with the law.

Meal Period Violations: Pursuant to the Industrial Welfare Commission Wage Orders, Defendants

were required to pay Plaintiff and the Aggrieved Employees for all their time worked, meaning the time during which an employee is subject to the control of an employer, including all the time the employee is suffered or permitted to work. From time to time during the last year, Defendants required Plaintiff and other Aggrieved Employees to work without paying them for all the time they were under Defendants' control. Specifically, Defendants required Plaintiff to work while clocked out during what was supposed to be Plaintiff's off-duty meal break. Indeed, there were many days where Plaintiff did not even receive a partial lunch. As a result, Plaintiff and other Aggrieved Employees forfeited minimum wage and overtime compensation by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. Defendants' uniform policy and practice not to pay Plaintiff and other Aggrieved Employees for all time worked is evidenced by Defendants' business records.

During the last year, as a result of their rigorous work schedules and Defendants' inadequate staffing practices, Plaintiff and other Aggrieved Employees were from time to time unable to take thirty (30) minute off duty meal breaks and were not fully relieved of duty for their meal periods. Plaintiff and other Aggrieved Employees were required to perform work as ordered by Defendants for more than five (5) hours during some shifts without receiving a meal break. Further, Defendants failed to provide Plaintiff and other Aggrieved Employees with a second off-duty meal period for some workdays in which these employees were required by Defendants to work ten (10) hours of work. The nature of the work performed by Plaintiff and other Aggrieved Employees does not qualify for the limited and narrowly construed "on-duty" meal period exception. When they were provided with meal periods, Plaintiff and other Aggrieved Employees were, from time to time, required to remain on duty and on call. Defendants' failure to provide Plaintiff and other Aggrieved Employees with legally required meal breaks is evidenced by Defendants' business records. As a result of their rigorous work schedules and Defendants' inadequate staffing, Plaintiff and other Aggrieved Employees therefore forfeited meal breaks without additional compensation and in accordance with Defendants' strict corporate policy and practice. For example, as evidenced by Plaintiff's wage statement below, Plaintiff was denied a compliant meal period during the pay period of March 9, 2025 to March 22, 2025, as Plaintiff's meal period was interrupted. However, as evidenced by the Plaintiff's wage statement during this same pay period, Defendants failed to pay Plaintiff a meal period premium.

///

		Company: 16W71 - BULLARDS BAR LLC			
		DBA: TODOS SANTOS ASSISTED LIVING AND MEMORY			
Pay Date:	03/28/2025	CARE	Emp #: A5FY		
Period Start:	03/09/2025	599 MENLO DR STE 200			
Period End:	03/22/2025	ROCKLIN CA 95765 (408) 724-0082		Pay Basis: Hourly	
		Rate	Hours/Units	Current Period	Year To Date
Earnings					
Regular		23.000000	69.57	1600.11	2630.97
Weighted DT		46.521311	2.13	99.09	99.09
Weighted OT		36.260656	0.55	19.94	1566.41
Weighted OT		34.760656	13.79	479.35	0.00
Weighted OT		36.118129	0.48	17.34	0.00
Weighted OT		34.618129	15.94	551.81	0.00
Meal Penalty		23.000000	0.00	0.00	69.00
NOC Shift Differential		24.500000	10.43	255.54	333.45
		Total Hours Worked	102.46		
		Gross	102.46	3023.18	4698.92
<i>Hours for italicized entries are already included in totals once.</i>					
W/H Taxes					
Federal W/H(H)				207.40	253.11
Medicare				43.83	68.13
Social Security				187.43	291.33
California State W/H(S/O)				141.19	179.42
CaliforniaSDI Tax				36.28	56.39

Rest Period Violations: From time to time during the past year, Plaintiff and other Aggrieved Employees were also required to work in excess of four (4) hours without being provided ten (10) minute rest periods as a result of their rigorous work requirements and Defendants' inadequate staffing. Further, for the same reasons, these employees were from time to time denied their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours, from time to time denied a first and second rest period of at least ten (10) minutes for some shifts worked of between six (6) and eight (8) hours, and from time to time denied a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. When they were provided with rest breaks, Plaintiff and other Aggrieved Employees were, from time to time, required to remain on premises, on duty and/or on call, and not fully relieved of all duties. Plaintiff and other Aggrieved Employees were also not provided with one-hour wages in lieu thereof. As a result of their rigorous work schedules and Defendants' inadequate staffing, Plaintiff and other Aggrieved Employees were from time to time denied their proper rest periods by Defendants and Defendants' managers. For example, during the pay period of April 6, 2025 to April 19, 2025, Plaintiff was denied at least one rest period. However, as evidenced by the example below, Defendants failed to pay Plaintiff a rest period premium.

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JORDAN, CHER

Pay Date: 04/25/2025		Company: 16W71 - BULLARDS BAR LLC			
Period Start: 04/06/2025		DBA: TODOS SANTOS ASSISTED LIVING AND MEMORY CARE		Emp #: A5FY	
Period End: 04/19/2025		599 MENLO DR STE 200		Pay Basis: Hourly	
		ROCKLIN CA 95765 (408) 724-0082			
Earnings	Rate	Hours/Units	Current Period	Year To Date	
Regular	23.000000	65.29	1501.67	5882.48	
Weighted DT	46.520000	0.00	0.00	99.09	
Weighted OT	34.747406	12.27	426.35	3520.83	
Weighted OT	34.820953	11.59	403.57	0.00	
Meal Penalty	23.000000	0.00	0.00	92.00	
NOC Shift Differential	24.500000	14.71	360.40	789.89	
Total Hours Worked		89.15			
Gross		89.15	2691.99	10384.29	
<i>Hours for italicized entries are already included in totals once.</i>					
W/H Taxes					
Federal W/H(H)					
Medicare			167.66	624.59	
Social Security			39.03	150.57	
California State W/H(S/O)			166.91	643.83	
CaliforniaSDI Tax			110.69	428.25	
			32.30	124.61	
Deductions					
Net Pay			2175.40	8412.44	Voucher No. 654408234DD
Net Pay Distribution					
Direct Deposit Net Check			2175.40	8412.44 A/C: [REDACTED]	

Unreimbursed Business Expenses: Defendants as a matter of corporate policy, practice, and procedure, intentionally, knowingly, and systematically failed to reimburse and indemnify the Plaintiff and other Aggrieved Employees for required business expenses incurred by the Plaintiff and other Aggrieved Employees in direct consequence of discharging their duties on behalf of Defendants. Under California Labor Code Section 2802, employers are required to indemnify employees for all expenses incurred in the course and scope of their employment. California Labor Code Section 2802 expressly states that "an employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."

Within the last year, in the course of their employment, Defendants required Plaintiff and other Aggrieved Employees to incur personal expenses as a result of and in furtherance of their job duties for the use of their personal cell phones and for the purchase and maintenance of their work uniforms. Specifically, Plaintiff and other Aggrieved Employees were required to incur personal expenses for the use of their personal cell phones and for the purchase and maintenance of their work uniforms in order to perform work related tasks. However, Defendants unlawfully failed to reimburse Plaintiff and other Aggrieved Employees for the personal expenses incurred for the use of their personal cell phones, personal computers and home internet and for the maintenance of their work uniforms. As a result, in the course of their employment with Defendants, the Plaintiff and other Aggrieved Employees incurred unreimbursed business expenses that included, but were not limited to, costs related to the personal expenses incurred for the use of their personal cell

phones and for the purchase and maintenance of their work uniforms, all on behalf of and for the benefit of Defendants. For example, during the pay period of April 20, 2025 to May 3, 2025, Defendants required Plaintiff to use Plaintiff's personal cell phone and incur personal expenses for the maintenance of Plaintiff's work uniform. However, as evidenced by the example below, Defendants failed to reimburse Plaintiff for the use of Plaintiff's personal cell phone and expenses incurred for the maintenance of his work uniform.

Earnings Statement

JORDAN, CHERI

Company: 16W71 - BULLARDS BAR LLC

DBA: TODOS SANTOS ASSISTED LIVING AND MEMORY

CARE

599 MENLO DR STE 200

ROCKLIN CA 95765 (408) 724-0082

Pay Date: 05/09/2025

Period Start: 04/20/2025

Period End: 05/03/2025

Emp #: A5FY

Pay Basis: Hourly

	Rate	Hours/Units	Current Period	Year To Date
Earnings				
Regular	23.000000	73.54	1691.42	7573.90
Weighted DT	46.187803	2.04	94.22	398.93
Weighted DT	46.415330	4.43	205.62	0.00
Weighted OT	34.593901	8.79	304.08	4110.93
Weighted OT	36.207665	0.48	17.38	0.00
Weighted OT	34.707665	7.74	268.64	0.00
Meal Penalty	23.000000	0.00	0.00	92.00
<i>NOC Shift Differential</i>	<i>24.500000</i>	<i>5.73</i>	<i>140.39</i>	<i>930.28</i>
Total Hours Worked		97.02		
Gross		97.02	2721.75	13106.04
<i>Hours for italicized entries are already included in totals once.</i>				
W/H Taxes				
Federal W/H(H)			171.23	795.82
Medicare			39.47	190.04
Social Security			168.74	812.57
California State W/H(S/O)			113.31	541.56
CaliforniaSDI Tax			32.66	157.27
Deductions				
Net Pay			2196.34	10608.78
Voucher No. 658101136DD				
Net Pay Distribution				
Direct Deposit Net Check			2196.34	10608.78 A/C

Wage Statement Violations: California Labor Code Section 226 requires an employer to furnish its employees and accurate itemized wage statement in writing showing (1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of the employee's social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee. From time to time during the last year, when Plaintiff and other Aggrieved Employees missed meal and rest breaks, or were paid inaccurately for missed meal and rest period premiums, or were not paid for all hours worked, Defendants also failed to provide Plaintiff and other Aggrieved Employees with complete and accurate wage statements which failed to show, among other things, all deductions, the total hours worked and all applicable hourly rates in effect during the pay period, and the corresponding amount of time worked at each hourly rate, correct rates of

pay for penalty payments or missed meal and rest periods. Defendants also failed to provide Plaintiff and other Aggrieved Employees with complete and accurate wage statements that included all required elements listed above.

As a result, Defendants issued Plaintiff and other Aggrieved Employees with wage statements that violate California Labor Code Section 226. Further, Defendants' violations are knowing and intentional; they were not isolated due to an unintentional payroll error due to clerical or inadvertent mistake.

Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations: During the last year, from time-to-time, Defendants failed and continue to fail to accurately pay Plaintiff and other Aggrieved Employees for all hours worked. During the last year, from time-to-time Defendants required Plaintiff and other Aggrieved Employees to perform pre-shift or post-shift work, including but not limited to sending and receiving work-related communications, clocking in and out, and performing keyholder duties. This resulted in Plaintiff and other Aggrieved Employees having to work while off-the-clock. Defendants directly benefited from the undercompensated off-the-clock work performed by Plaintiff and other Aggrieved Employees. Defendants controlled the work schedules, duties, and protocols, applications, assignments, and employment conditions of Plaintiff and other Aggrieved Employees.

Defendants were able to track the amount of time Plaintiff and other Aggrieved Employees spent working; however, Defendants failed to document, track, or pay Plaintiff and other Aggrieved Employees all wages earned and owed for all the work they performed. Plaintiff and other Aggrieved Employees were non-exempt employees, subject to the requirements of the California Labor Code. Defendants' policies and practices deprived Plaintiff and other Aggrieved Employees of all minimum regular, overtime, and double time wages owed for the off-the-clock work activities. Because Plaintiff and other Aggrieved Employees typically worked over forty (40) hours in a workweek, and more than eight (8) hours per day, Defendants' policies and practices also deprived them of overtime pay.

Defendants knew or should have known that Plaintiff's and other Aggrieved Employees' off-the-clock work was compensable under the law. As a result, Plaintiff and other Aggrieved Employees forfeited wages due to them for all hours worked at Defendants' direction, control, and benefit for the time spent working while off-the-clock, including but not limited to, undergoing pre-shift and post-shift work. Defendants' uniform policy and practice to not pay Plaintiff and other Aggrieved Employees wages for all hours worked in accordance with applicable law is evidenced by Defendants' business records.

Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and Redeemed Sick Pay: From time to time during the last year, Defendants failed and continue to fail to accurately calculate and pay Plaintiff and other Aggrieved Employees for their overtime and double time hours worked, meal and rest period premiums, and redeemed sick pay. As a result, Plaintiff and other Aggrieved Employees forfeited wages due to them for working overtime without compensation at the correct overtime and double time rates, meal and rest period premiums, and redeemed sick pay rates. Defendants' uniform policy and practice not to pay Plaintiff and other Aggrieved Employees at the correct rate for all overtime and double time worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by Defendants' business records.

State law provides that employees must be paid overtime at one-and-one-half times their “regular rate of pay.” Plaintiff and other Aggrieved Employees were compensated at an hourly rate plus incentive pay that was tied to specific elements of an employee’s performance. The second component of Plaintiff’s and other Aggrieved Employees’ compensation was Defendants’ non-discretionary incentive program that paid Plaintiff and other Aggrieved Employees incentive wages based on their performance for Defendants. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus compensation when the employees met the various performance goals set by Defendants. However, from time to time, when calculating the regular rate of pay in those pay periods where Plaintiff and other Aggrieved Employees worked overtime, double time, paid meal and rest period premium payments, and/or redeemed sick pay, and earned non-discretionary bonuses, Defendants failed to accurately include the non-discretionary bonus compensation as part of the employee’s “regular rate of pay” and/or calculated all hours worked rather than just all non-overtime hours worked. Management and supervisors described the incentive/bonus program to potential and new employees as part of the compensation package. As a matter of law, the incentive compensation received by Plaintiff and other Aggrieved Employees must be included in the “regular rate of pay.” The failure to do so has resulted in a systematic underpayment of overtime and double time compensation, meal and rest period premium payments, and redeemed sick pay to Plaintiff and other Aggrieved Employees by Defendants.

Specifically, California Labor Code Section 246 mandates that paid sick time for non-exempt employees shall be calculated in the same manner as the regular rate of pay for the workweek in which the non-exempt employee uses paid sick time, whether or not the employee actually works overtime in that workweek. Defendants’ conduct, as articulated herein, by failing to include the incentive compensation as part of the “regular rate of pay” for purposes of sick pay compensation was in violation of California Labor Code Section 246 the underpayment of which is recoverable under California Labor Code Sections 201, 202, 203, and/or 204.

In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission (“IWC”) Wage Order, Defendants as a matter of company policy, practice, and procedure, intentionally and knowingly failed to compensate Plaintiff and other Aggrieved Employees at the correct rate of pay for all overtime and double time worked, meal and rest period premiums, and redeemed sick pay as required by California law which allowed Defendants to illegally profit and gain an unfair advantage over competitors who complied with the law. For example, as evidenced below, Defendants paid Plaintiff a non-discretionary compensation in the form of Bonus. However, Defendant failed to include the non-discretionary compensation into the regular rate of pay for purposes of paying Plaintiff’s overtime, double time, meal period premium, rest period premium, and sick pay.

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Earnings Statement

JORDAN, CHERI

Company: 16W71 - BULLARDS BAR LLC
 DBA: TODOS SANTOS ASSISTED LIVING AND MEMORY
 CARE
 Emp #: A5FY
 Pay Date: 08/01/2025
 Period Start: 07/13/2025
 Period End: 07/26/2025
 599 MENLO DR STE 200
 ROCKLIN CA 95765 (408) 724-0082
 Pay Basis: Hourly

	Rate	Hours/Units	Current Period	Year To Date
Earnings				
Regular	28.00	0.00	0.00	19252.98
Weighted DT	56.06	0.00	0.00	567.35
Weighted OT	42.36	0.00	0.00	9267.50
Holiday	28.00	0.00	0.00	448.00
Meal Penalty	28.00	0.00	0.00	344.00
NOC Shift Differential	29.50	0.00	0.00	1517.34
Paid Time Off Non Exempt	28.00	0.00	0.00	448.00
Sick Hourly	28.00	0.00	0.00	1120.00
Bonus			500.00	500.00
Total Hours Worked				
Gross			500.00	33465.17
W/H Taxes				
Federal W/H(H)			110.00	2437.13
Medicare			7.25	485.24
Social Security			31.00	2074.84
California State W/H(S/O)			33.00	1600.12
CaliforniaSDI Tax			6.00	401.58
Deductions				
Net Pay			312.75	26466.26
Net Pay Distribution				
Direct Deposit Net Check			312.75	26466.26 A/C

Voucher No. 681478130DD

Further, as evidenced below, Defendants paid Plaintiff a shift differential in the form of *NOC Shift Differential*. However, Defendant failed to include the shift differential into the regular rate of pay for purposes of paying Plaintiff's overtime, double time, meal period premium, rest period premium, and sick pay.

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JORDAN, CHER

Company: 16W71 - BULLARDS BAR LLC
 DBA: TODOS SANTOS ASSISTED LIVING AND MEMORY
 CARE
 Emp #: A5FV
 Pay Date: 08/15/2025
 Period Start: 07/27/2025
 Period End: 08/09/2025
 599 MENLO DR STE 200
 ROCKLIN CA 95765 (408) 724-0082
 Pay Basis: Hourly

	Rate	Hours/Units	Current Period	Year To Date
Earnings				
Regular	22.00	6.69	147.18	20217.20
Regular	28.00	29.18	817.04	0.00
Weighted DT	56.92(*)	2.78	158.24	725.59
Weighted OT	42.46(*)	6.37	270.47	9537.97
Holiday	28.00	0.00	0.00	448.00
Meal Penalty	28.00(*)	3.00	84.00	428.00
<i>NOC Shift Differential</i>	<i>29.50(*)</i>	<i>1.19</i>	<i>35.11</i>	<i>1552.45</i>
Paid Time Off Non Exempt	22.00	24.25	533.50	981.50
Sick Hourly	28.00(*)	8.00	224.00	1696.00
Sick Hourly	22.00(*)	16.00	352.00	0.00
Bonus			0.00	500.00

**Denotes an override during payroll processing.*

Total Hours Worked	45.02		
Gross	96.27	2621.54	36086.71

Hours for italicized entries are already included in totals once.

W/H Taxes

Federal W/H(H)	159.20	2596.33
Medicare	38.02	523.26
Social Security	162.54	2237.38
California State W/H(S/O)	104.49	1704.61
CaliforniaSDI Tax	31.46	433.04

Deductions

Net Pay	2125.83	28592.09	Check No.: 1056
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Net Pay Distribution

Manual Check	2125.83	28592.09 A/C:
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Unlawful Deductions: During the last year, Defendants, from time-to-time, unlawfully deducted wages from Plaintiff and Aggrieved Employees' pay without explanations and without authorization to do so or notice to Plaintiff and the Aggrieved Employees. As a result, Defendants violated Labor Code Section 221.

Timekeeping Manipulation: During the last year, Defendants, from time-to-time, did not have an immutable timekeeping system to accurately record and pay Plaintiff and other Aggrieved Employees for the actual time Plaintiff and other Aggrieved Employees worked each day, including regular time, overtime hours, sick pay, meal and rest breaks. As a result, Defendants were able to and did in fact, unlawfully, and unilaterally alter the time recorded in Defendants' timekeeping system for Plaintiff and other Aggrieved Employees in order to avoid paying these employees for all hours worked, applicable overtime compensation, applicable sick pay, missed meal breaks and missed rest breaks. As a result, Plaintiff and other Aggrieved Employees, from time-to-time, forfeited time worked by working without their time being accurately recorded and without compensation at the applicable pay rates.

The mutability of the timekeeping system also allowed Defendants to alter employee time records

by recording fictitious thirty (30) minute meal breaks in Defendants' timekeeping system so as to create the appearance that Plaintiff and other Aggrieved Employees clocked out for thirty (30) minute meal breaks when in fact the employees were not at all times provided an off-duty meal break. This practice is a direct result of Defendants' uniform policy and practice of denying employees uninterrupted thirty (30) minute off-duty meal breaks each day or otherwise compensating them for missed meal breaks. As a result, Plaintiff and other Aggrieved Employees forfeited wages due to them for all hours worked at Defendants' direction, control and benefit for the time the timekeeping system was inoperable. Defendants' uniform policy and practice to not pay Plaintiff and the Aggrieved Employees wages for all hours worked in accordance with applicable law is evidenced by Defendants' business records.

Unlawful Rounding Practices: During the last year, Defendants did not have in place an immutable timekeeping system to accurately record and pay Plaintiff and other Aggrieved Employees for the actual time these employees worked each day, including overtime hours. Specifically, Defendants had in place an unlawful rounding policy and practice that resulted in Plaintiff and the Aggrieved Employees being undercompensated for all of their time worked. As a result, Defendants were able to and did in fact unlawfully and unilaterally round the time recorded in Defendants' timekeeping system for Plaintiff and the Aggrieved Employees in order to avoid paying these employees for all their time worked, including the applicable overtime compensation for overtime worked. As a result, Plaintiff and other Aggrieved Employees, from time to time, forfeited compensation for their time worked by working without their time being accurately recorded and without compensation at the applicable overtime rates.

Further, the mutability of Defendants' timekeeping system and unlawful rounding policy and practice resulted in Plaintiff's and the Aggrieved Employees' time being inaccurately recorded. As a result, from time to time, Defendants' unlawful rounding policy and practice caused Plaintiff and other Aggrieved Employees to perform work as ordered by Defendants for more than five (5) hours during a shift without receiving an off-duty meal break.

Untimely Payment of Wages: Pursuant to California Labor Code Section 204, Plaintiff and the Aggrieved Employees were entitled to timely payment of wages during their employment. Plaintiff and the Aggrieved Employees, from time to time, did not receive payment of all wages, including, but not limited to, overtime wages, minimum wages, meal period premium wages, and rest period premium wages within the permissible time period. Pursuant to California Labor Code Section 201, "If an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately." Pursuant to California Labor Code Section 202, if an employee quits his or her employment, "his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting." Plaintiff and the Aggrieved Employees were, from time to time, not timely provided the wages earned and unpaid at the time of their discharge and/or at the time of quitting, in violation of California Labor Code Sections 201 and 202. To date, Defendants have not fully paid Plaintiff the minimum, overtime and double time compensation still owed to Plaintiff or any penalty wages owed to Plaintiff under California Labor Code Section 203.

Sick Pay Violations: California Labor Code Section 246 (a)(1) mandates that "An employee who, on or after July 1, 2015, works in California for the same employer for 30 or more days within a year from the commencement of employment is entitled to paid sick days as specified in this

section.” Further, California Labor Code Sections 246(b)-(d) provide for the sick day accrual requirements. From time to time, including within the last year, Defendants failed to have a policy or practice in place that provided Plaintiff and other Aggrieved Employees with sick days and/or paid sick leave. As of January 1, 2024, Defendants failed to adhere to the law in that they failed to provide and allow employees to use at least 40 hours or five days of paid sick leave per year. California Labor Code Section 246(i) requires an employer to furnish its employees with written wage statements setting forth the amount of paid sick leave available. From time to time, including within the last year, Defendants violated California Labor Code Section 246 by failing to furnish Plaintiff and other Aggrieved Employees with wage statements setting forth the amount of paid sick leave available.

Defendants also include DOES 1-50, the true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise, are presently unknown to Plaintiff who therefore sues these Defendants by such fictitious names. To the extent that entities and/or individuals are named and charged with violations of the Labor Code—making them liable on an individual basis as permitted by numerous Labor Code Sections including, but not limited to 558, 558.1, and 1197.1—Plaintiff reserves any and all rights to add, substitute, or change the name of employer entities and/or individuals, including DOES 1-50, responsible for the violations at issue.

Any further amendments and changes to this notice shall relate back to the date of this notice. Consequently, Defendants are on notice that Plaintiff continues their investigation, with the full intent to amend and/or change this notice, to add any undiscovered violations of any of the provisions of the California Labor Code—to the extent that are applicable to this case—and to change and/or add the identities of any entities and/or individuals responsible for the violations contained herein.

This notice is provided in compliance with California Labor Code Section 2699.3, *et seq.*

If you have any questions or concerns, please do not hesitate to contact me at the above number and address.

Very truly yours,

JCL LAW FIRM, APC

A handwritten signature in cursive script that reads "Carolina Faccin".

Carolina Faccin, Esq.