

BLUMENTHAL NORDREHAUG BHOWMIK DE BLOUW LLP

Norman B. Blumenthal (SBN 068687)

Kyle R. Nordrehaug (SBN 205975)

Aparajit Bhowmik (SBN 248066)

2255 Calle Clara

La Jolla, CA 92037

Telephone: (858) 551-1223

Facsimile: (858) 551-1232

Attorneys for Plaintiffs

SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF SANTA CLARA

RUSTIN FOX, GABRIELE SANTI, and
PATRICK BURK, individuals, on behalf of
themselves and on behalf of all persons similarly
situated,

Plaintiffs,

vs.

CRISIS24, INC, a Corporation; CRISIS24
PROTECTIVE SOLUTIONS, LP, a Limited
Partnership; and DOES 1 through 50, inclusive,

Defendants.

Case No. 23CV418864

**DECLARATION GABRIELE SANTI
IN SUPPORT OF MOTION FOR
PRELIMINARY APPROVAL OF
CLASS SETTLEMENT**

Hearing Date: October 23, 2024

Hearing Time: 1:30 PM

Judge: Honorable Theodore C. Zayner
Dept: 19

Date Filed: July 7, 2023

Trial Date: Not set

1 I, Gabriele Santi, declare as follows:

2 1. I am over the age of eighteen, a Plaintiff and a proposed Class Representative in the
3 above-entitled matter. I submit this declaration in support of the Motion for Preliminary
4 Approval of Class Settlement and in support of my application for a Class Representative
5 Service Payment.
6

7 2. I have personal knowledge of all the facts stated herein. I could and would competently
8 testify under oath to these facts in court if requested to do so.

9 3. During the class period I worked as a Security Guard for Defendants Crisis24, Inc. and
10 Crisis24 Protective Solutions, L.P. ("Defendants") in California and during that time period, I
11 was classified by Defendants as a non-exempt employee.
12

13 4. I retained my attorneys who are experienced in both class action and PAGA
14 representative action litigation and claims against employers for violations of the California
15 Labor Code. I have no personal relationship or family ties to my attorneys or any officer of the
16 Court. I am not aware of having any actual or potential conflicts of interest with another class
17 member in this case nor am I aware of having any actual or potential conflicts of interest with
18 Apex Class Action LLC., the settlement administrator. I am not aware of any other pending
19 matter or action asserting claims that will be extinguished or adversely affected by this
20 settlement.
21

22 5. I decided to pursue this class action lawsuit and be a plaintiff/class representative
23 because I felt that my legal rights as an employee and others like me were violated. For example,
24 I often did not receive compliant meal and rest breaks which were late, interrupted or missed
25 entirely. I also did not receive all the meal and rest break premiums I was entitled to and when I
26 did receive premium payments, they were often an incorrect amount. I was also required to
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1 remain on call during my meal and rest breaks. Additionally, due to a lack of staffing, I was
2 unable to take legally-compliant meal periods. Also, from time to time I worked off the clock
3 without compensation for my time worked. I also incurred business expenses that required
4 reimbursement and for which I was not reimbursed.

5
6 6. I spoke to my attorneys several times and discussed how Defendants implemented
7 its company policies and procedures. I also assisted my attorneys in their investigation into my
8 claims by providing them documents and answering their questions. I reviewed the complaint
9 before it was filed and after it was filed I was given access to an electronic file sharing program
10 that alerted me via email when important documents were filed so that I could review them and
11 keep up with the developments in the case which I understood was one of my duties as a class
12 representative. I would also contact my attorneys from time to time if I had any questions about
13 the case.
14

15 7. Even though this action is in the process of settling, I was and remain prepared to
16 perform all the duties of a class representative. I understand that as a class representative I have
17 assumed a fiduciary responsibility to prosecute this class action on behalf of the absent class
18 members. I have understood that as a fiduciary, I have a duty to prosecute this action for the
19 benefit of the class members and surrender any right to compromise the group action for an
20 individual gain.
21

22 8. I understood that being a plaintiff/class representative in this case meant that I
23 was seeking damages not only for myself but also other current and/or former non-exempt
24 employees working for Defendants in California who make up the class. I felt that these
25 individuals were not aware of their labor law rights and even if they were they would probably
26 be apprehensive about speaking up or even simply because of the time, effort and risk involved
27

1 in filing a class action lawsuit.

2 9. I understood that being a part of this lawsuit involved risks. For example, my
3 attorneys explained to me that if the case went to trial and we lost, I could be held responsible to
4 pay for all or part of the attorney fees and costs paid by Defendants to defend this lawsuit. Also,
5 I knew there was a risk that future employers, if they ever find out about this lawsuit, could hold
6 it against me or downgrade me as a potential hire. As one of only three named Plaintiffs in this
7 case it would not be difficult for a future employer to become aware that I sued my employer for
8 labor law violations. Ultimately, I decided these risks were worth it and decided to fight for my
9 rights and the rights of others regardless of the risks, time and effort I spent on this case.
10

11 10. During the lawsuit I stayed in touch with my attorneys by phone and email. I also
12 kept up to date on important developments by reviewing court filings that were made available to
13 me electronically as I described above.
14

15 11. A mediation took place on March 26, 2024 with Tripper Ortman, a well-respected
16 and experienced mediator of wage and hour class actions. After the mediation the parties were
17 able to reach an agreement to settle the action. I communicated with my attorneys regarding the
18 terms of the settlement which was reached between the parties and understood that I was
19 representing absent class members and therefore wanted the best possible result to be obtained
20 for the class members and I believe a very positive result was in fact achieved via settlement. I
21 reviewed and signed the Memorandum of Understanding on April 20, 2024 and when the final
22 settlement papers were ready, I closely reviewed the Class Action and PAGA Action Settlement
23 Agreement, which I signed on September 12, 2024.
24

25 12. I have been actively involved with this lawsuit performing the duties described above.
26 Although I did not keep time records, I was in regular contact with my attorneys, reviewed court
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1 filings, and spent a significant amount of time on the issues presented during the lawsuit and in
2 the settlement process. I estimate that I spent approximately 30-40 hours working on this case
3 up until this point. I believe I have been diligent and have done what is expected of a named
4 plaintiff and a proposed class representative to date, and will continue to do so. I have and
5 always will maintain the best interest of the class members.
6

7 13. My attorneys explained to me that the settlement process involves a two-step
8 review by the Court to determine whether the settlement is fair before approving the settlement.
9 I know this process also involves notifying all class members of the settlement terms and of their
10 rights to make a claim for their settlement share, to opt out of the settlement or to object to the
11 settlement.
12

13 14. I believe I did the right thing by filing this case on behalf of the class members
14 who, subject to court approval, are in line to receive monetary payments as a result of this case
15 and settlement. This is money they may never have ever gotten if I did not pursue this action on
16 their behalf. I feel significant personal satisfaction to know that I played a role in the class
17 members being entitled to monetary payments as a result of the filing of this lawsuit. I also
18 believe that the requested Class Representative Service Payment of \$10,000 from the settlement
19 is fair compensation for the work I performed and the risks I undertook.
20

21 15. In light of all the time and effort I have spent on this case, the risk I undertook by
22 suing my employer, the exposure to being responsible for paying Defendants' costs in the event
23 we did not win the case, the reputational risk that future employers may hold this lawsuit against
24 me, the general release and in light of the size of the settlement, I believe the request for \$10,000
25 as a Class Representative service payment is fair and reasonable.

26 I declare under penalty of perjury under the laws of the State of California that the
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foregoing is true and correct.

Executed on Sep 23, 2024 , at Santa. Ynez, CA .
(city, state)


Gabriele Santi (Sep 23, 2024 14:48 PDT)
Gabriele Santi